

Siddarth S

Business Analyst

Phone: +1 8329337313 | Email: heyitssid29@gmail.com

PROFESSIONAL SUMMARY:

- Business Analyst with over 6 years of experience in healthcare finance and operations, specializing in business process analysis, system optimization, and financial operations.
 - Proficient in conducting cost-benefit analysis, workflow optimization, and system enhancements to improve operational efficiency and drive cost-effective solutions for healthcare providers.
 - Adept at collaborating with cross-functional teams to implement system upgrades, execute testing, and provide data-driven insights for business decision-making.
 - Strong technical skills in SQL, Microsoft Excel, Power BI, and cloud technologies like AWS. Committed to security compliance, including HIPAA regulations, and ensuring seamless integration of healthcare systems.
 - Experienced in preparing test documentation, creating test matrices, and executing user acceptance testing (UAT) to ensure the delivery of high-quality software applications that meet business requirements.
 - Experienced to prepare reports and presentations for senior management, offering actionable insights on performance metrics, KPIs, and the impact of operational changes.
 - Analytical mindset with strong problem-solving skills to continuously improve business processes, enhance productivity, and optimize resource allocation in healthcare finance operations.
 - Excellent at collaborating with both internal teams and external stakeholders to ensure the alignment of business goals and the successful implementation of healthcare technology solutions.
 - Proficient in using SQL, Microsoft Excel, and Power BI for data analysis and reporting, providing actionable insights into system performance and business health.
 - Experience working in cloud environments like AWS and Azure, ensuring seamless integration with healthcare systems and data management solutions.
 - Strong commitment to security compliance, particularly in the healthcare industry, with a focus on adhering to HIPAA regulations and ensuring the confidentiality of sensitive patient data.
-

TECHNICAL SKILLS:

Programming Languages: Python, SQL, DB2

Databases: DB2, SQL Server, Oracle, Amazon RDS

Microsoft Office Tools: Excel, Word, PowerPoint

Data Analysis & Reporting: Power BI, SQL, Microsoft Excel

Data Modeling: Star Schema, Snowflake Schema, Dimensional Modeling, ER Diagrams

Testing & QA: JIRA, TestRail, Test Matrices, UAT

Cloud Technologies: AWS

Methodologies: Agile, Waterfall

Business Process Optimization: Workflow Analysis, Process Documentation, Cost-Benefit Analysis

Other: UAT, Data Analysis, Process flow documentation, Workflow Analysis

PROFESSIONAL EXPERIENCE:

Insta Global Source, Hyderabad, India – (Centene Corporation, USA) | Jul 2021-Aug 2022

Role: Senior Business Analyst

- Gathered business requirements and documented functional specifications for system changes, streamlining the process for system updates and minimizing errors.
- Created test matrices and executed user acceptance testing (UAT) for new system enhancements, ensuring all changes met business requirements and technical standards.
- Played a key role in the testing process by developing test matrices, executing test cases, and ensuring that new system implementations met all business needs.
- Provided business analysis support, helping Centene improve their customer service and operational efficiency by identifying bottlenecks and suggesting process improvements.
- Worked closely with stakeholders to ensure smooth system updates, focusing on improving operational workflows and minimizing downtime during system changes.

- Provided business analysis support, helping Centene improve their customer service and operational efficiency by identifying bottlenecks and suggesting process improvements.
- Acted as a liaison between the technical team and business units, ensuring alignment on project goals and timely resolution of issues.
- Created comprehensive documentation and reports for management, detailing testing results, system performance, and process improvements.
- Assisted in the development of business reports and dashboards to provide key insights into performance, compliance, and other operational metrics.
- Supported management in identifying areas for operational improvement, using data and reporting tools to present recommendations for better efficiency.
- Worked on system enhancements and database modifications, ensuring that customer data was accurately represented in the system.
- Facilitated communication between business units and IT teams to resolve system issues and address customer concerns.
- Supported the rollout of new features and system changes, helping to ensure minimal disruptions to the daily business operations.
- Collaborated with business and IT teams to support system upgrades and modifications for Centene's Medicaid program, ensuring all changes were fully compliant with regulatory requirements.
- Coordinated with stakeholders to ensure the business requirements were met, particularly in relation to Medicaid systems and reporting processes.
- Ensured compliance with HIPAA regulations and security best practices in handling sensitive patient data.

Amazon Healthcare Finance Operations, Hyderabad, India | March 2017 – June 2021

Role: Business Analyst

- Conducted business process analysis and implemented cost-effective solutions to optimize Amazon Healthcare Finance operations.
- Developed functional specifications for internal system changes, helping to enhance data accuracy and reporting capabilities while supporting the continuous improvement of healthcare financial operations.
- Led user acceptance testing (UAT) efforts, including the creation of test matrices and detailed test cases, ensuring that new system implementations and updates met business needs and quality standards.
- Worked closely with senior management to provide regular updates on financial performance, system issues, and recommendations for process improvements.
- Led initiatives to improve the scalability and efficiency of finance operations, significantly reducing operational overhead and improving the accuracy of financial reporting.
- Investigated and diagnosed system problems, working with IT teams to design and implement corrective solutions, minimizing downtime and improving overall system performance.
- Provided support in managing security compliance and HIPAA regulations, ensuring that all data changes were made in adherence to industry standards and regulations.
- Collaborated with cross-functional teams to design and implement system upgrades and enhancements, ensuring that operational systems were aligned with business requirements.
- Participated in the development of training materials and user documentation to ensure end users were equipped to efficiently utilize system changes and updates.

EDUCATION:

Master of Science in Computer Science, University of Arkansas at Little Rock | August 2022 - May 2024