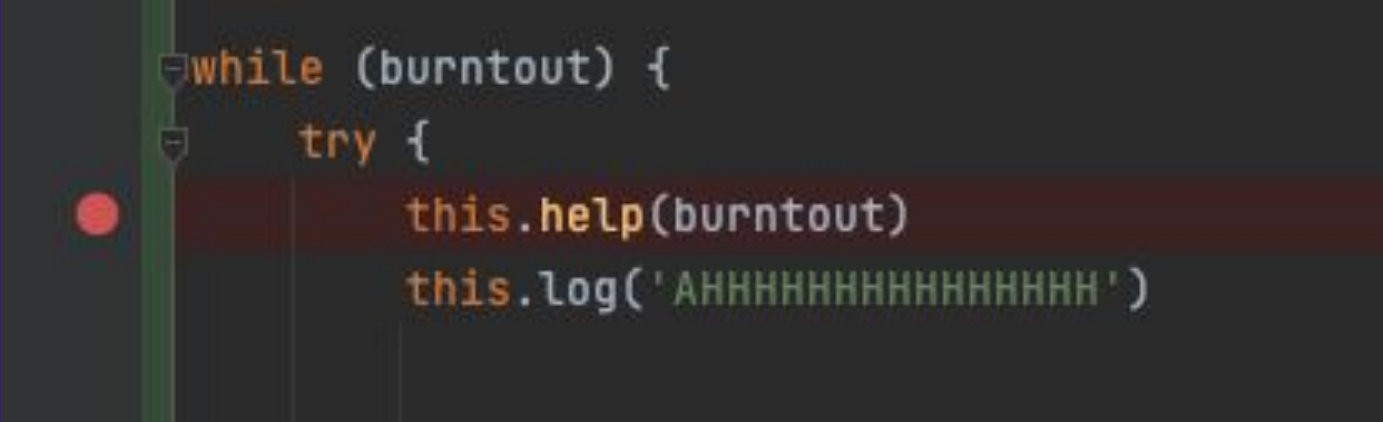


# Debugging Burnout

Being a Product Owner for your Mind

A code editor snippet with a dark background and light-colored text. On the left side, there is a vertical green line and a red dot. The code is as follows:

```
while (burntout) {  
  try {  
    this.help(burntout)  
    this.log('AAAAAAAAAAAAAAAAAAAAAA')  }  
}
```

# Who Am I?

Samuel Shaw

- Coding Stuffs
- Fighty Stuffs
- Kung Fu Stuffs
- Bourbon Stuffs
- Family Stuffs



# Big Note

I am not a therapist



# What is Burnout?

Let's get to a shared understanding



# What is burnout?

## ICD-10-CM Code for Burn-out Z73.0

### Approximate Synonyms

- Burnout
- Physical and emotional exhaustion state

## ICD-11: *workplace* burnout

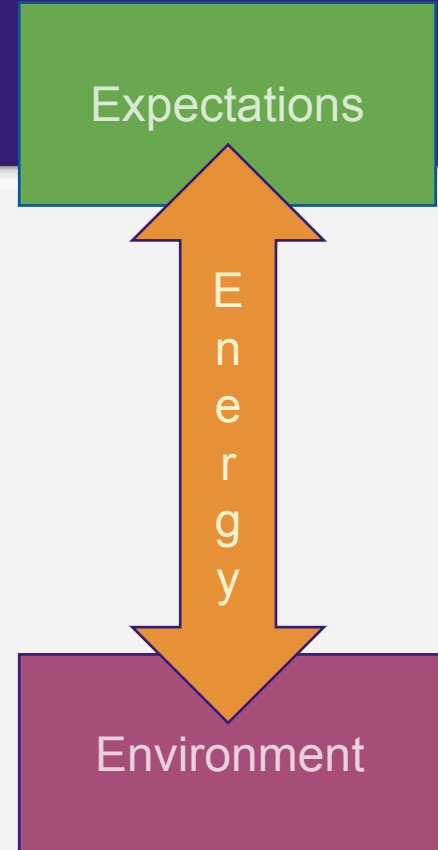
- > Feelings of energy depletion or exhaustion
- > Increased mental distance from one's job, or feelings of negativism or cynicism related to one's job
- > Reduced professional efficacy

WebMD®

- Overburdened
- Under-Challenged
- Neglect

# What is burnout?

The imbalance of  
**Expectations,**  
**Environment, and**  
**Energy**



# Environment

As perceived by you



# Meet Alice:

She doesn't want to go to  
work tomorrow

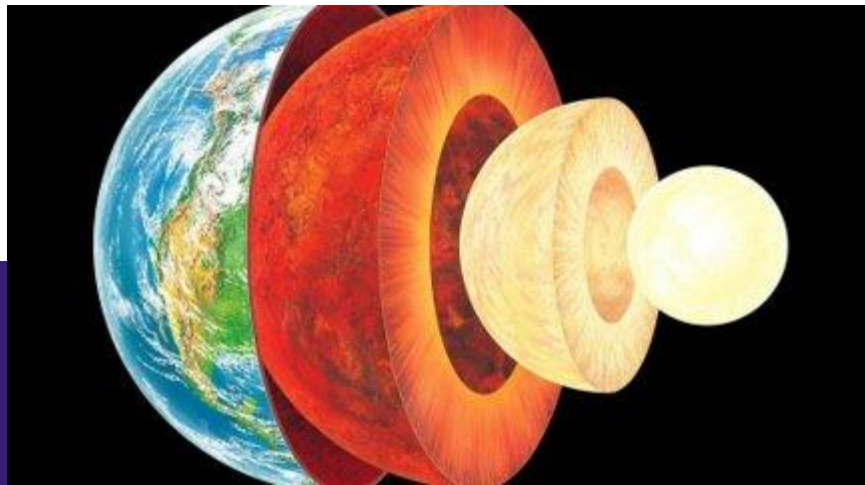




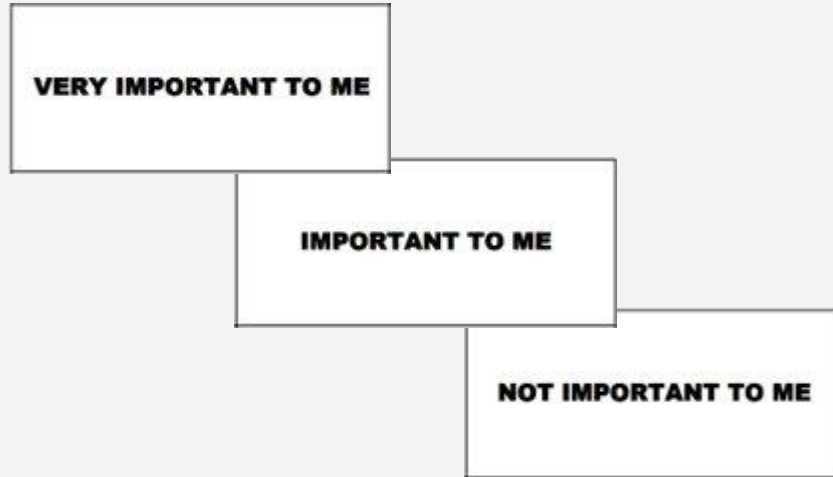
# Framework

## Debugging Burnout

- Who are *you*?
- What is important to *you*?



# Core Values



## PERSONAL VALUES

### Card Sort

W.R. Miller, J. C'le Baca, D.B. Matthews, P.L. Wilbourne  
University of New Mexico, 2001

# Core Values

**VERY IMPORTANT TO ME**

Growth

Order

Confidence

**IMPORTANT TO ME**

Mastery

Passion

**NOT IMPORTANT TO ME**

Tradition

**PERSONAL VALUES**

**Card Sort**

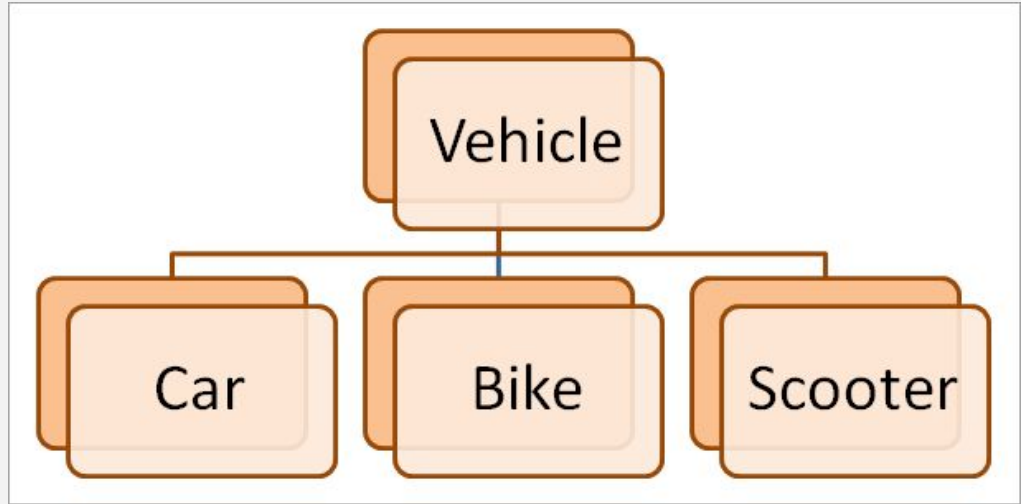
W.R. Miller, J. C'de Baca, D.B. Matthews, P.L.

Wilbourne

University of New Mexico, 2001

# TOOL:

Abstraction  
Avoiding Scope Creep



Is there a common thread to your sources of stress?  
Is there an unmet or violated core value?  
Are you solving the problem at the correct level?

# Alice doesn't know what's wrong

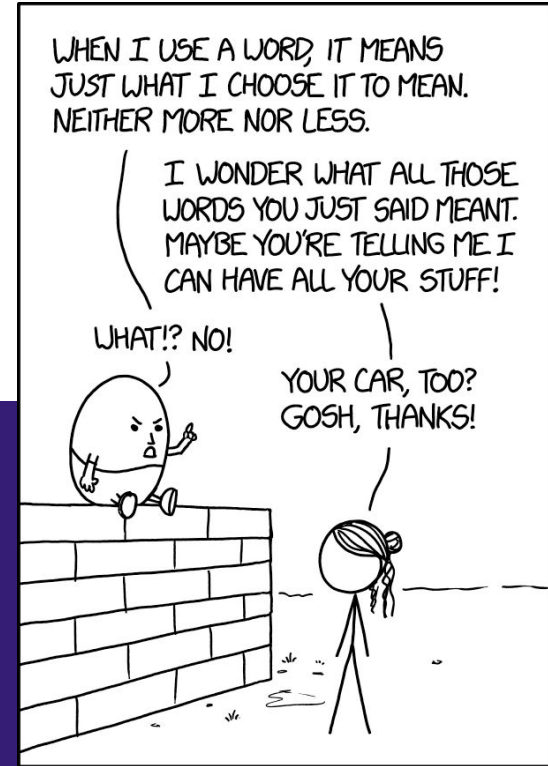
I'm just... AHHH!



# Language

## Debugging Burnout

- Words is hard



# Words Matter



- Grain...
- Porous...
- Aged...



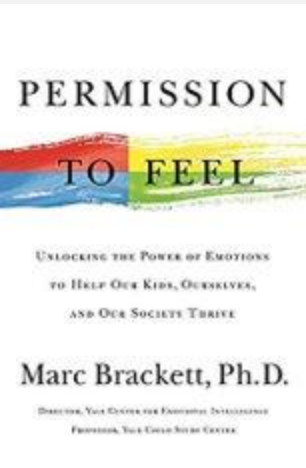
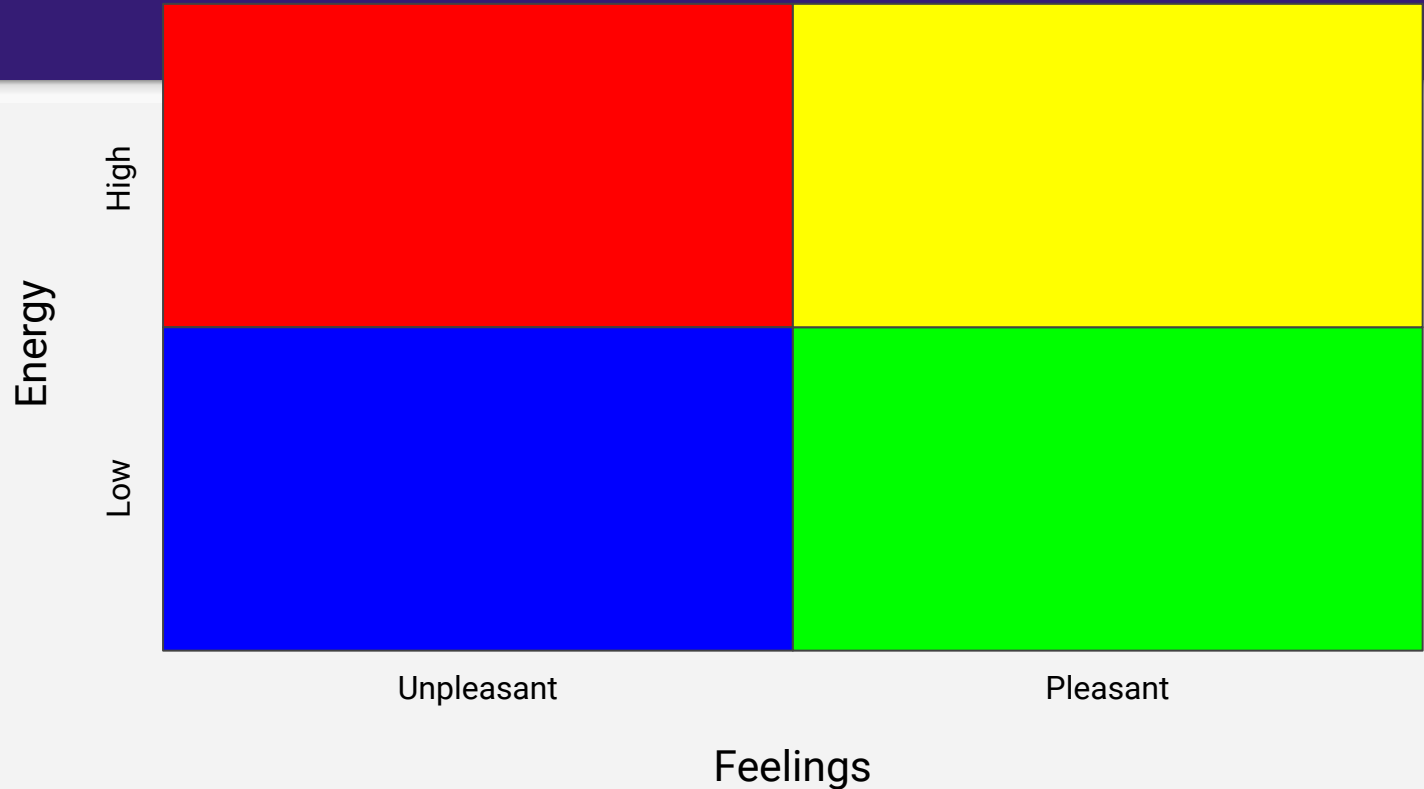
- On the nose...
- Initial taste...
- Finish...

# How are you doing?

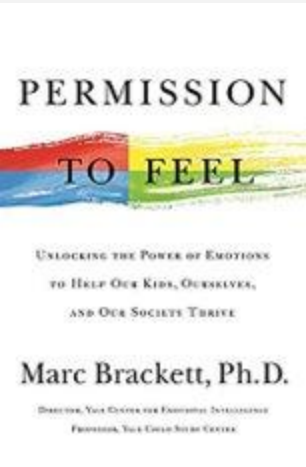
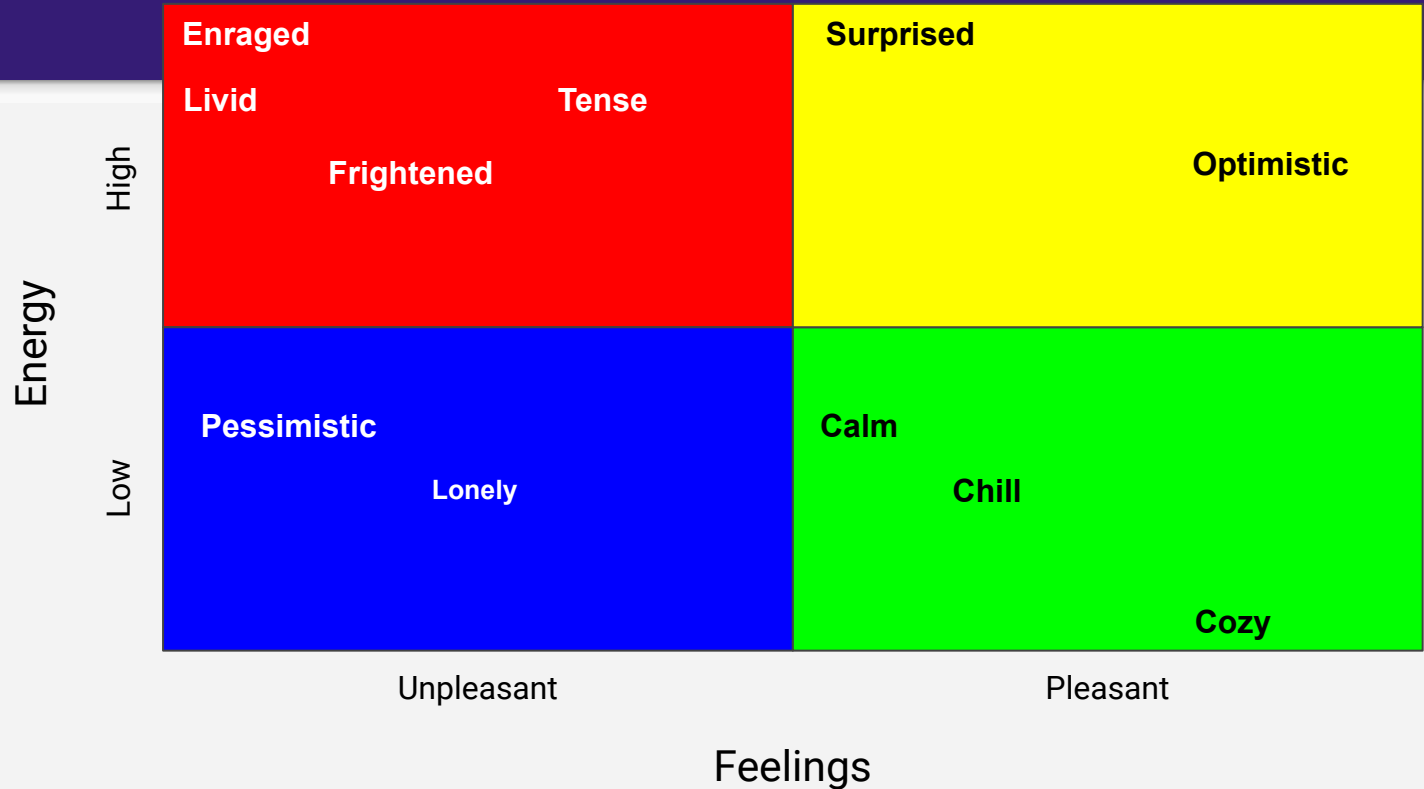
- Good.



# Mood Meter



# Mood Meter



# TOOL:

Analytics  
RCA



Label it.

Feeling Frustrated, Why?

Angry at my manager, Why?

Manager ignored me last meeting, Why?

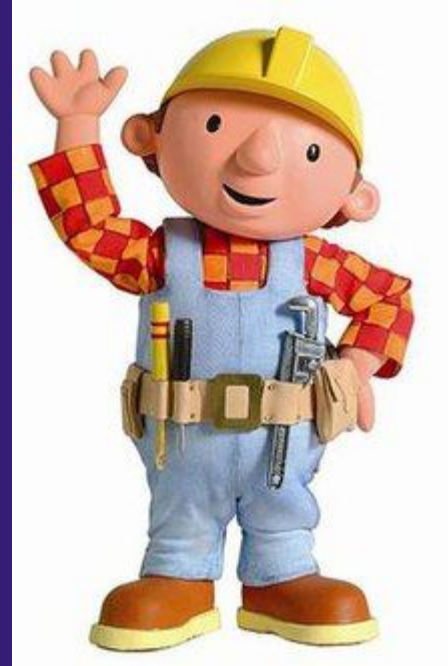
# Expectations

An exercise in resonance



# Meet Bob:

He doesn't know how to grow



# Goal Setting

## Debugging Burnout

- Good for precision
- Good for motivation
- Good for directions

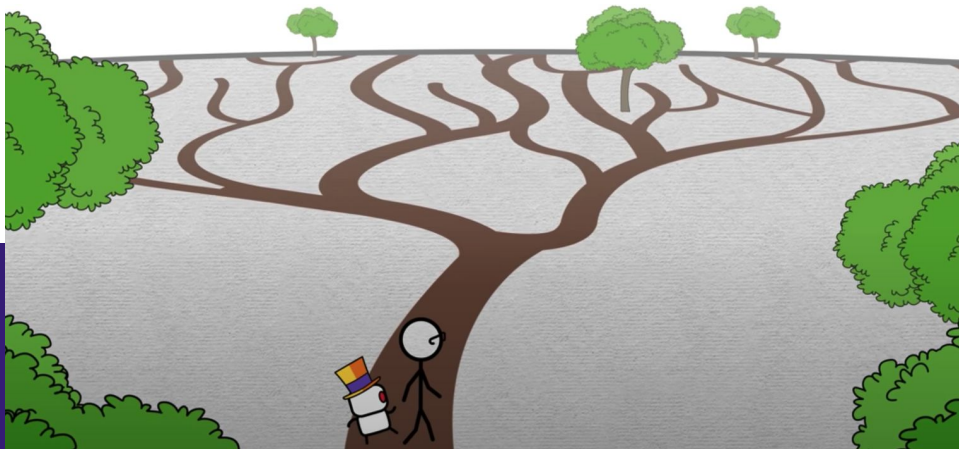


- **Specific**
- **Measurable**
- **Actionable**
- **Responsible**
- **Time-bounded**

# Themes

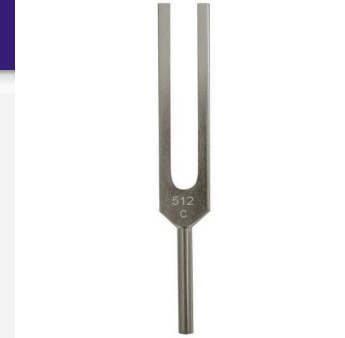
## Debugging Burnout

- Good for grace
- Good for life change
- Good for growth



# Theming

- Intentionally Vague
- Trendline
- Spring of Celebration



## Resonance (Oxford Dictionary)

- the reinforcement or prolongation of sound by reflection from a surface or by the synchronous vibration of a neighboring object.

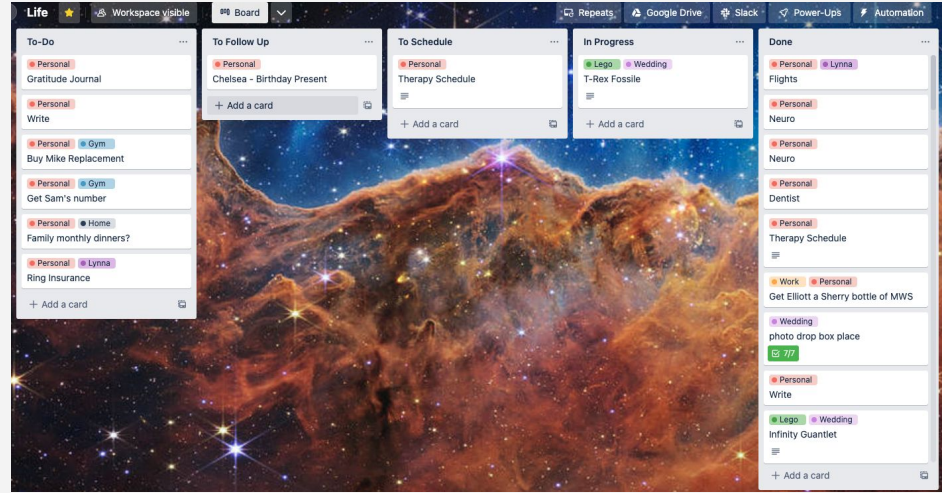


**CGP GREY**



# TOOL:

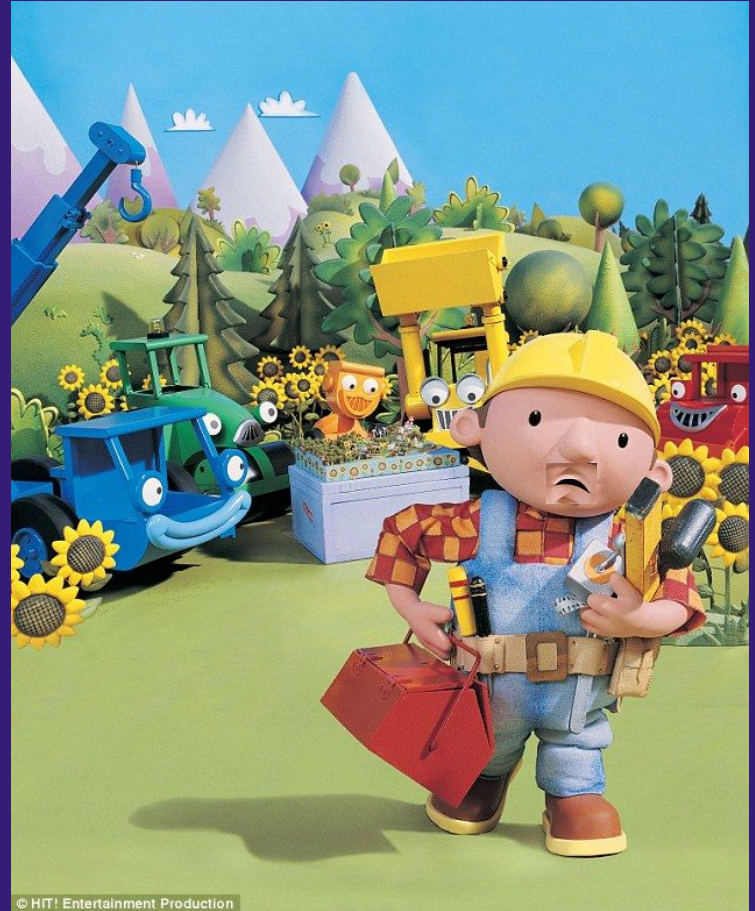
## Estimations Carding



Give flexibility in your timeframes  
Breaks down goals into bite sized chunks  
Adds themes to direction of growth

# Bob:

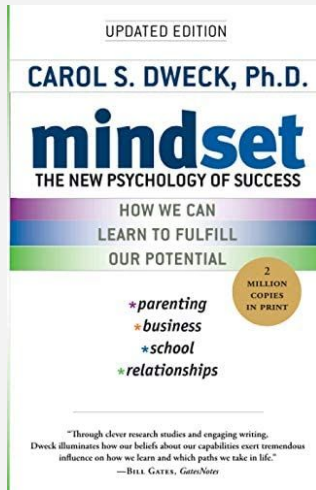
Failing at things is embarrassing



© HIT! Entertainment Production

# Growth Mindset

Are you looking for opportunities to learn or to show off what you know?



## What Kind of Mindset Do You Have?



I can learn anything I want to.  
When I'm frustrated, I persevere.  
I want to challenge myself.  
When I fail, I learn.  
Tell me I try hard.  
If you succeed, I'm inspired.  
My effort and attitude determine everything.



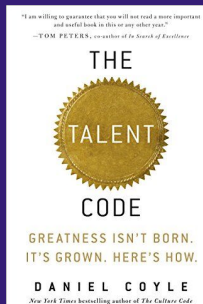
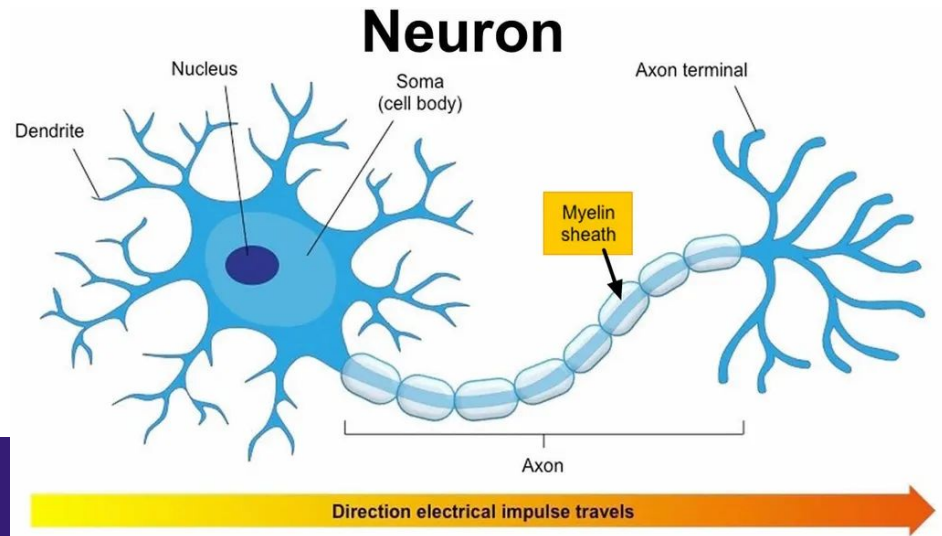
I'm either good at it, or I'm not.  
When I'm frustrated, I give up.  
I don't like to be challenged.  
When I fail, I'm no good.  
Tell me I'm smart.  
If you succeed, I feel threatened.  
My abilities determine everything.

Created by: Reid Wilson @wayfarergraph © 2015 Icon from: themountainproject.com

# What to build

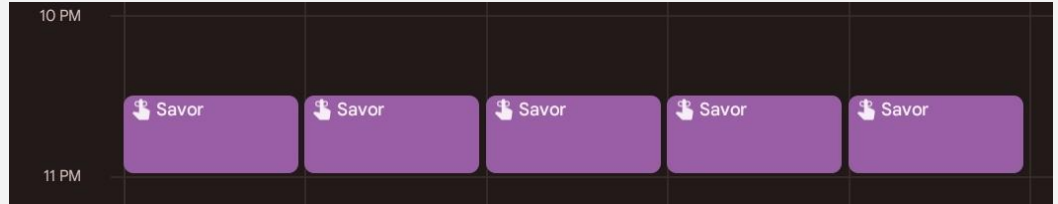
## Debugging Burnout

- Myelin
- Routines
- Habits



# TOOL:

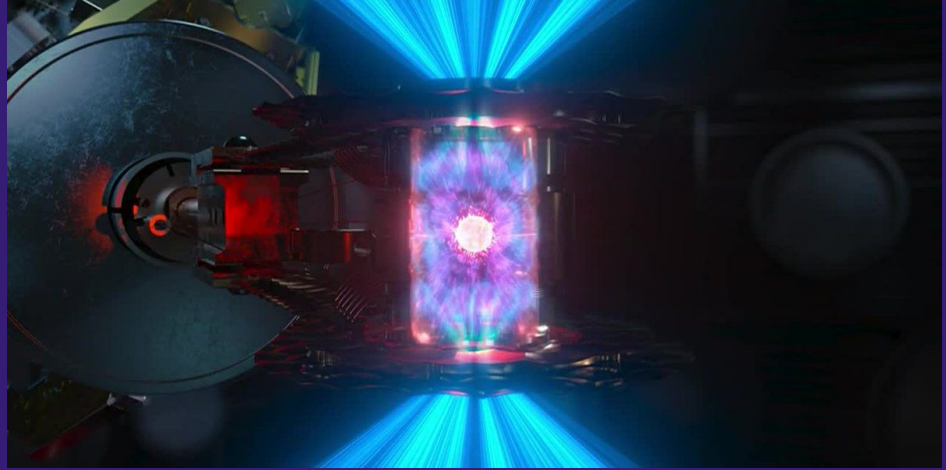
Sprint Reviews  
Breakpoints



Savor reminder  
Gratitude Journal to update themes  
Learning Opportunities  
Intentional Failures  
Staged Wins

# Energy

Collect and protect



# Meet Charlie:

The world sucks, why bother





# Gratitude



## The Science of Well-Being

by Yale University

Think of 5 things you're grateful for. Write them down.

### EMMONS & MCCULLOUGH (2010)

|                   | <u>GRATITUDE</u> | <u>HASSLES</u> | <u>EVENTS</u> |
|-------------------|------------------|----------------|---------------|
| LIFE AS A WHOLE   | 5.05             | 4.67           | 4.66          |
| UPCOMING WEEK     | 5.48             | 5.11           | 5.10          |
| PHYSICAL SYMPTOMS | 3.03             | 3.54           | 3.75          |
| HOURS OF EXERCISE | 4.35             | 3.01           | 3.74          |



# Write it down

NEVER HAVE I FELT SO  
CLOSE TO ANOTHER SOUL  
AND YET SO HELPLESSLY ALONE  
AS WHEN I GOOGLE AN ERROR  
AND THERE'S ONE RESULT  
A THREAD BY SOMEONE  
WITH THE SAME PROBLEM  
AND NO ANSWER  
LAST POSTED TO IN 2003

WHO WERE YOU,  
DENVERCODER9?

WHAT DID YOU SEE?!



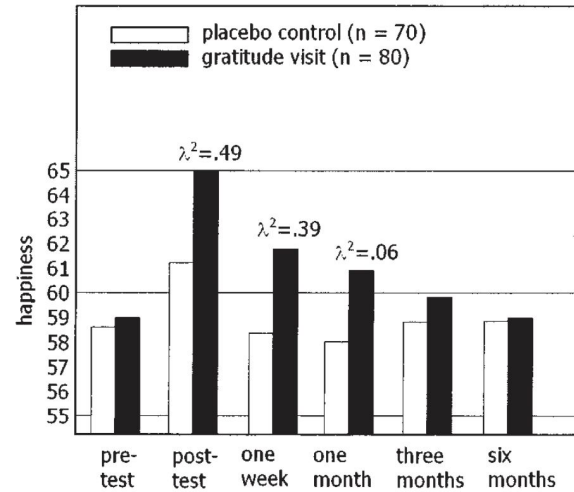
# Gratitude



## The Science of Well-Being

by Yale University

Write & deliver a note of gratitude to someone



# TOOL:

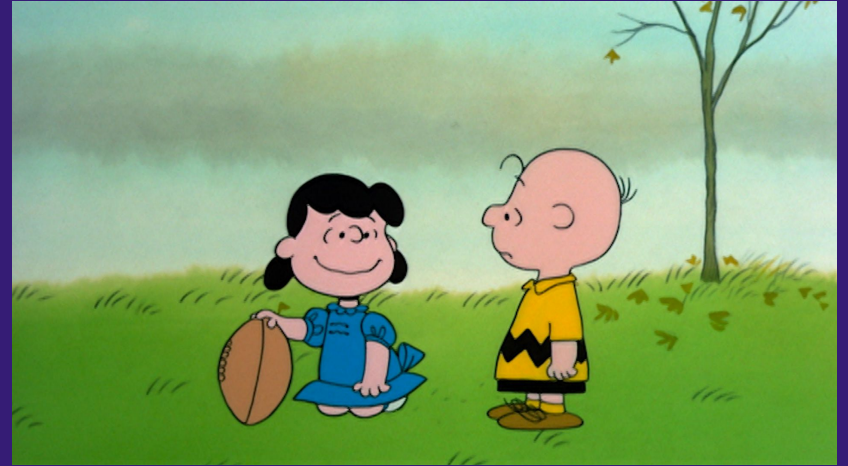
## Rubber Duck Debugging



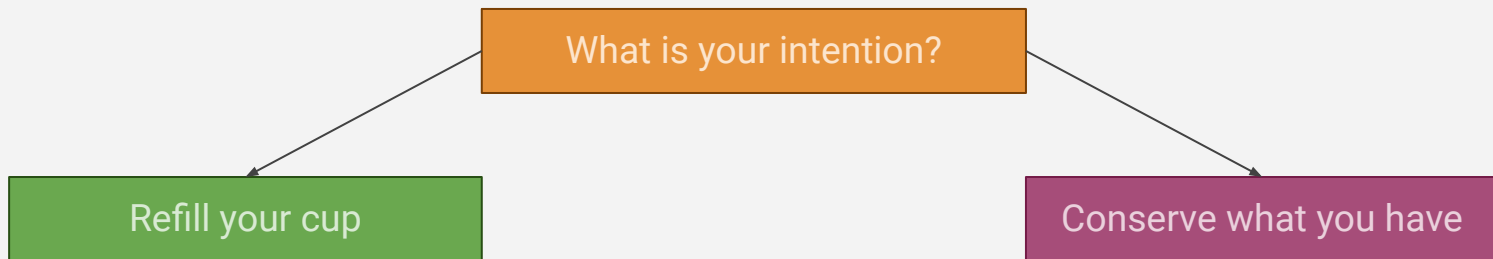
Have someone(s) to challenge and refine your perspective  
Talking through the issues helps them materialize  
Solutions through conversation

# Charlie:

Everything costs energy



# Finding Your Energy



- What do you do to relax?
- Hobbies are NOT side hustles
- Be a beginner in something!
- Pool Table (best debugging tool!)

- Hobbies ARE important
- Vacations/Explorations ARE important
- Work/Life balance IS important
- Do you have any analog hobbies?

# TOOL:

## Retro



Are past decisions still serving you?  
What have you liked/lacked/longed for?

# Breathing (Heart Rate is weird)

## Sympathetic Nervous System

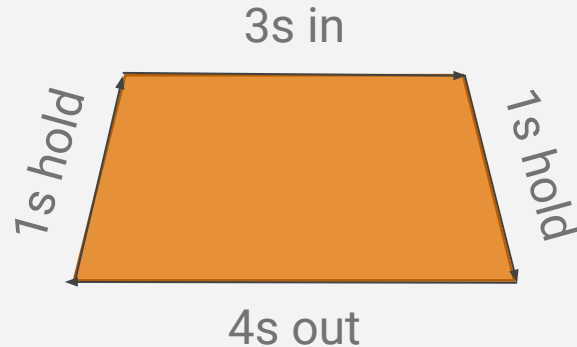
- Fight or Flight

## Parasympathetic Nervous System

- Rest and Digest

## Things to note:

- 8 breaths per minute activates the PNS
- “Each subject sat on a soft chair”



Changes in autonomic nervous activity after rapid breathing.

|       | Spontaneous breathing | Rapid breathing    |
|-------|-----------------------|--------------------|
| HF    | $35.87 \pm 2.32$      | $32.12 \pm 2.41^*$ |
| LF/HF | $1.50 \pm 0.22$       | $2.27 \pm 0.27^*$  |

HF; high frequency, LF; low frequency.

Changes in autonomic nervous activity after prolonged expiration.

|       | Spontaneous breathing | Prolonged breathing |
|-------|-----------------------|---------------------|
| HF    | $36.88 \pm 1.94$      | $43.08 \pm 1.52^*$  |
| LF/HF | $1.53 \pm 0.29$       | $1.08 \pm 0.23^*$   |

HF; high frequency, LF; low frequency.

# TOOL:

“Let me get back to  
you on that”



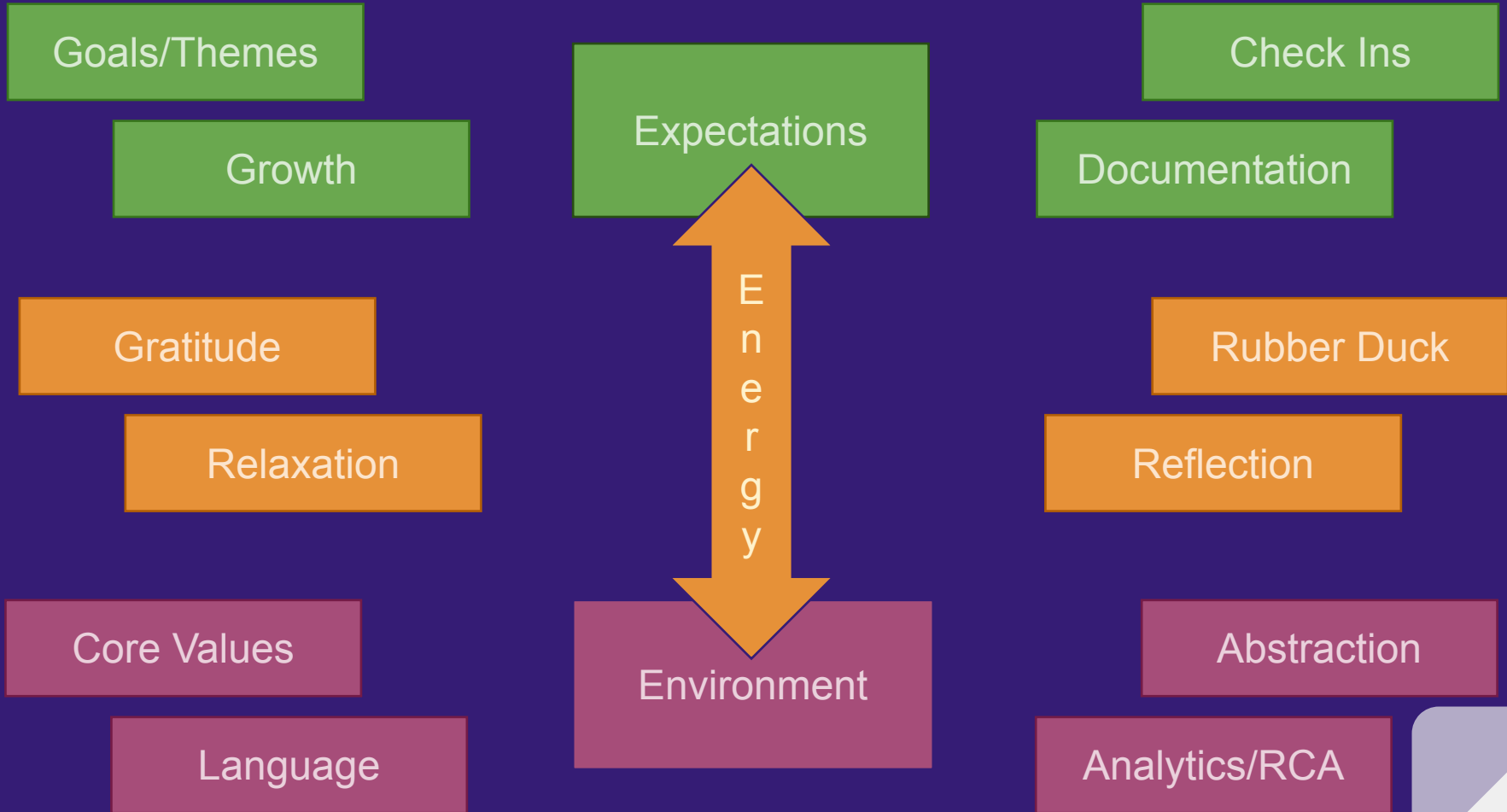
Take a second to breathe  
Let the problem digest



# Common Definition

Debugging Burnout

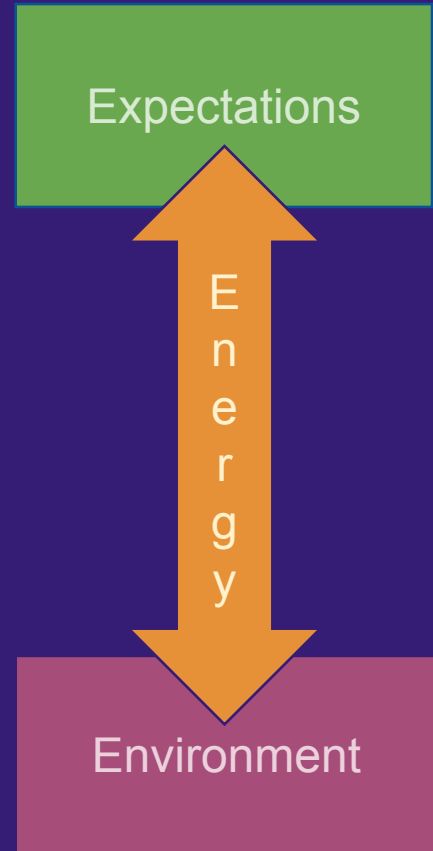
The imbalance of Environment, Expectations, and Energy



This is the most  
important takeaway  
that everyone has to  
remember:

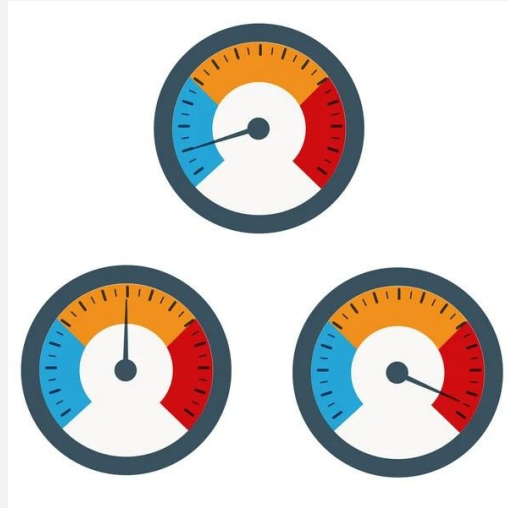
# Burnout's hard

There's no silver bullet

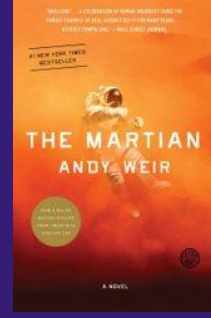
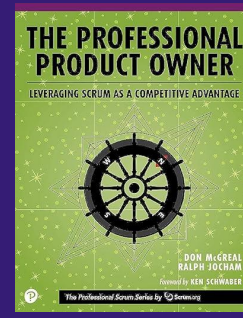
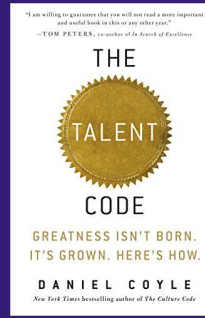
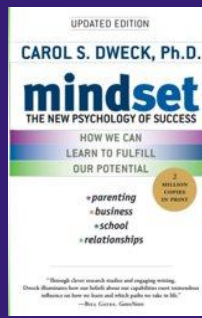
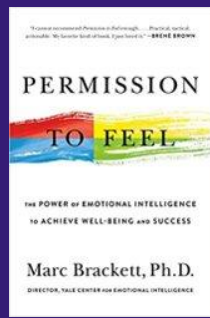


# Keep the conversation going

There are three dials to turn



# Sources



- Yale: The Science of Well Being
  - <https://www.coursera.org/learn/the-science-of-well-being>
- Your Theme (CGP Grey)
  - <https://www.youtube.com/watch?v=NVGuFdX5quE>
- Gratitude (Kurzgesagt)
  - <https://www.youtube.com/watch?v=WPPPFqsECz0>
- Core Value Cards (W.R. Miller, J. C'de Baca, D.B. Matthews, P.L. Wilbourne UNM, 2001)
  - [https://motivationalinterviewing.org/sites/default/files/valuescardsort\\_0.pdf](https://motivationalinterviewing.org/sites/default/files/valuescardsort_0.pdf)
- National Library of Medicine: Mental Illness Journal
  - <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC6037091/>



# Thanks & Questions?

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Socials: TheSamDroid

(slides posted on github):

