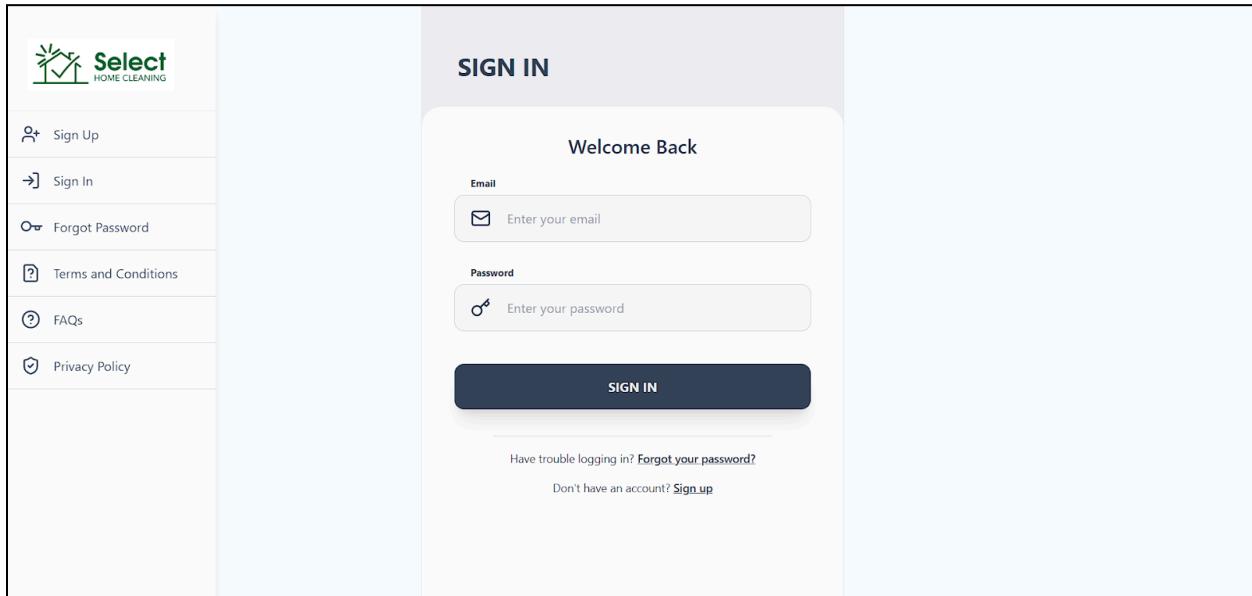


Cleaner Portal

Welcome!

This guide helps you feel prepared, supported, and confident on every job. From signing in and onboarding, to accepting work, tracking time, and getting paid.

Login

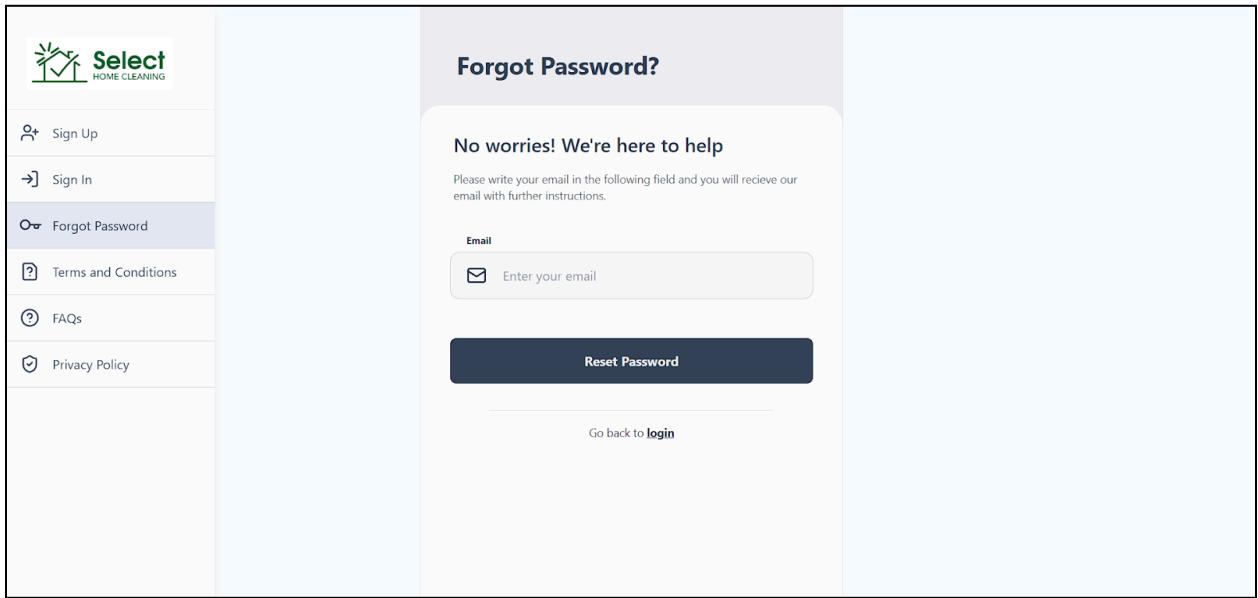


Sign In

Welcome back!

- Enter your email and password.
- Click Sign In to open your dashboard.
- Seeing an error? Double check your details or reset your password.

Forgot Password



Forgot Password

Locked out? It happens.

1. Click Forgot Password?
2. Enter your email.
3. Open the reset link we send.
4. Create a new password and sign in.
5. If the email isn't there, check spam or promotions.

Registration Process

The screenshot shows the registration process for Select Home Cleaning. On the left, there's a sidebar with links: Sign Up (highlighted in grey), Sign In, Forgot Password, Terms and Conditions, FAQs, and Privacy Policy. The main area is titled "CREATE AN ACCOUNT" and contains fields for Email, First Name, Last Name, Age, City, and Province. Below the City and Province fields is a "Address" section.

Field	Type	Description
Email	Text Input	Enter your email
First Name	Text Input	Enter your first name
Last Name	Text Input	Enter your last name
Age	Text Input	Enter your Age
City	Text Input	Enter City
Province	Dropdown	Select

Start Registration

- Click **Sign Up** on the login screen.
- Add your details (name, email, age, address, city, province, phone).
- Optional: profile photo.

Create and confirm your password, then **Sign Up**

OTP Verification

1. Check your email for your verification code (OTP = one time password).
2. Enter the code. Need another? **Tap Resend OTP**.

Finalize Registration

Once verified, log in with your new credentials. You're ready for onboarding.

Onboarding

We keep things simple, safe, and professional so you can do great work with Select Home Cleaning.

Criminal Record Check

The screenshot shows a mobile application interface for a 'Criminal Record Check'. At the top right is a user icon. Below it is a progress bar consisting of several horizontal bars of varying lengths. The main title 'Criminal Record Check' is centered above a light blue box. Inside the box, the text 'Let the world know you can be trusted!' is displayed. Below this, smaller text states: 'The background check will be performed by CERTN.' and 'Once CERTN provides results, we'll notify you and display a badge on your profile if approved.' Further down, it specifies 'Allowed formats: PDF or Image (JPG, PNG, etc)' and 'Max size: 10 MB'. A file upload section shows an upward arrow icon, the text 'Criminal Record Check', and a small circular icon with three dots labeled 'Pending'. At the bottom of the box is a grey 'Next' button.

- Upload your document (PDF/JPG/PNG, max 10 MB). You'll see Uploaded when it's received.

WHMIS Certification

The screenshot shows a mobile application interface for 'WHMIS Certification'. At the top right is a user icon. Below it is a progress bar with several bars. The main title 'WHMIS Certification' is centered above a light blue box. Inside the box, bold text states 'Cleaners are required to complete WHMIS!'. Below this, smaller text reads: 'Training to ensure their safety and understanding of hazardous materials in the workplace. Please complete the necessary training and submit your certification.' A file upload section shows an upward arrow icon, the text 'WHMIS Certification', and a small circular icon with three dots labeled 'Pending'. Below the upload area is the text 'OR'. A dark blue button at the bottom contains the white text 'WHMIS Online Training'. At the very bottom of the screen is a grey 'Next' button.

- **Already certified?** Upload your certificate.
- **Need it?** Complete the online training, download the certificate, and upload it.
- **This is required for all cleaners.**

Proof of Insurance

The screenshot shows a registration form step titled "Account Type". At the top, there is a progress bar with several colored segments. Below it, the title "Account Type" is displayed. A dropdown menu labeled "Continue as" is open, showing "Employee" as the selected option. A message below the dropdown states: "You are going to continue as an Employee". A bulleted list follows: "• You will be covered under company insurance", "• Taxes will be withheld from your paycheck", and "• Your work schedule may be more structured". At the bottom of the screen is a dark blue "Next" button.

1. You are covered under the company policy as an employee. **Taxes are withheld.**
2. Click **Confirm** to acknowledge.

Personal Information

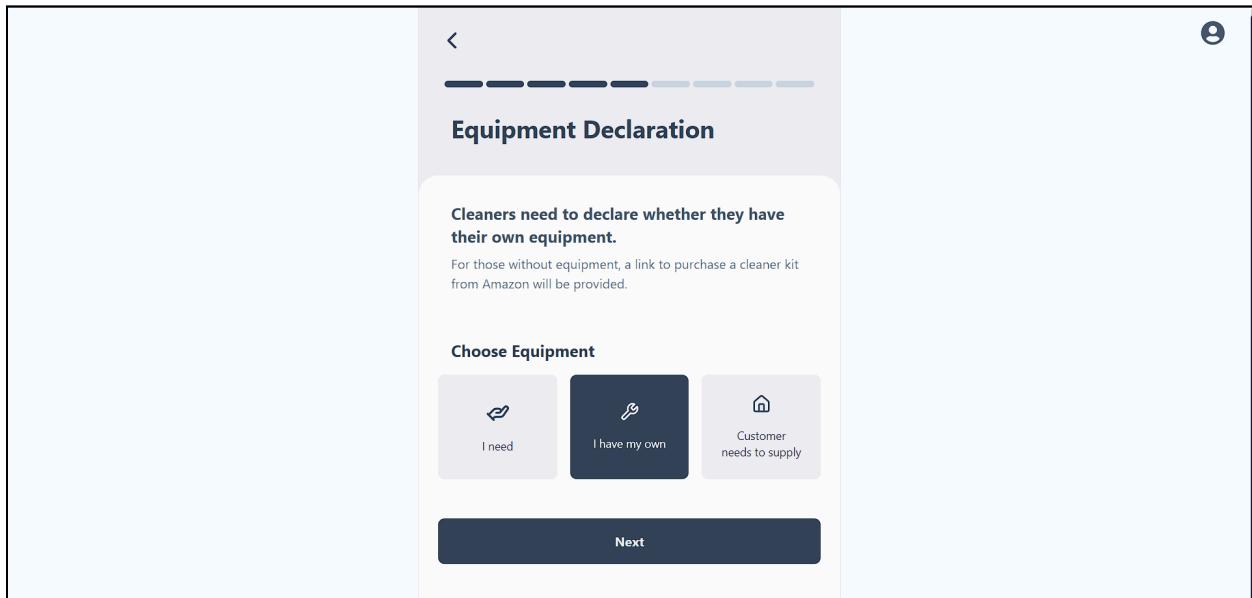
The screenshot shows a registration form step titled "Personal Information". At the top, there is a progress bar with several colored segments. Below it, the title "Personal Information" is displayed. The form contains several input fields:

- "Legal First Name *": A placeholder text box with the instruction "Enter your legal first name".
- "Legal Last Name *": A placeholder text box with the instruction "Enter your legal last name".
- "Preferred Name (Optional)": A placeholder text box with the instruction "Enter your preferred name".
- "Date of Birth *": A date input field with the placeholder "YYYY/MM/DD".
- "Social Insurance Number *": A placeholder text box with the instruction "Enter your SIN".
- "Address *": A placeholder text box with the instruction "Enter your address". This field is highlighted with a red border, indicating it is a required field.

At the bottom of the screen is a dark blue "Next" button.

- Add the basics:
 - legal first/last name, preferred name (*optional*), date of birth (YYYY-MM-DD), SIN, and residential address.

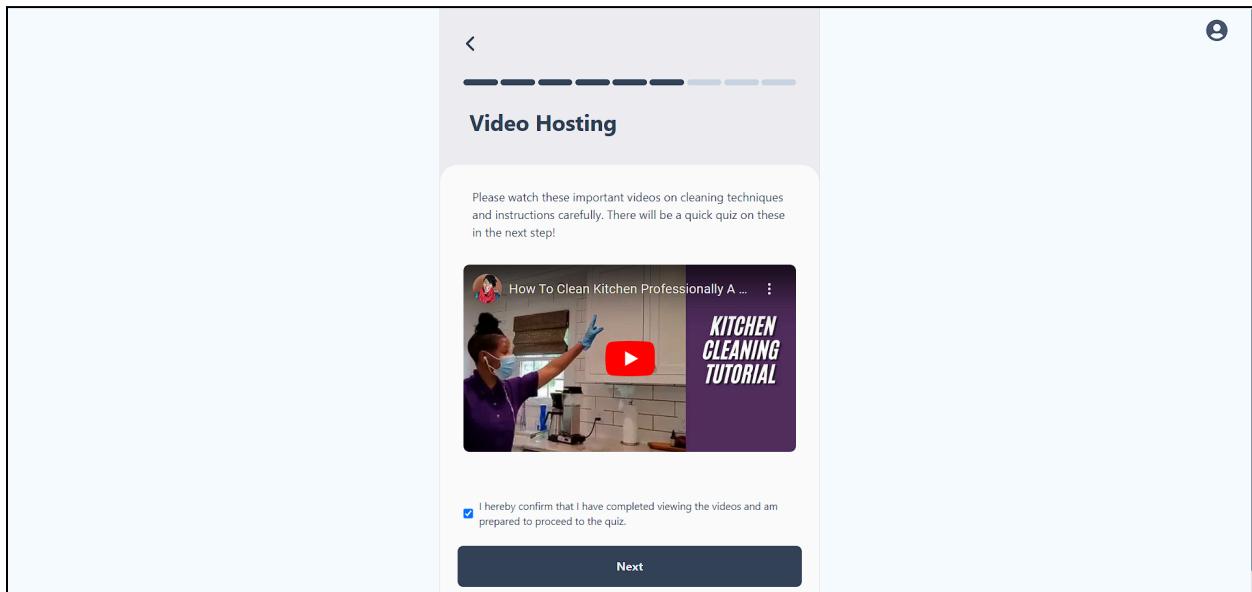
Equipment Declaration



Tell us how you'll work:

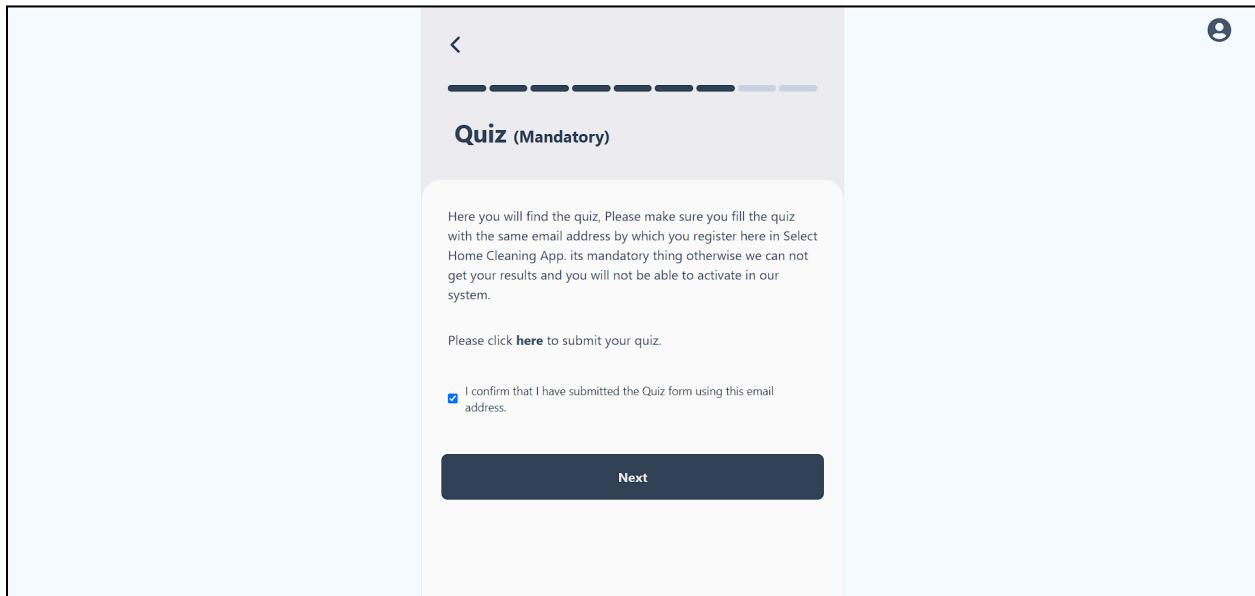
- **I Need Equipment:** We'll share a cleaner kit link.
- **I Have My Own:** You'll use your tools.
- **Customer Needs To Supply:** Only accept jobs where equipment is provided.

Video Training



Watch the short training video on techniques and safety, then confirm you've completed it:
[YouTube - Cleaning Techniques](#)

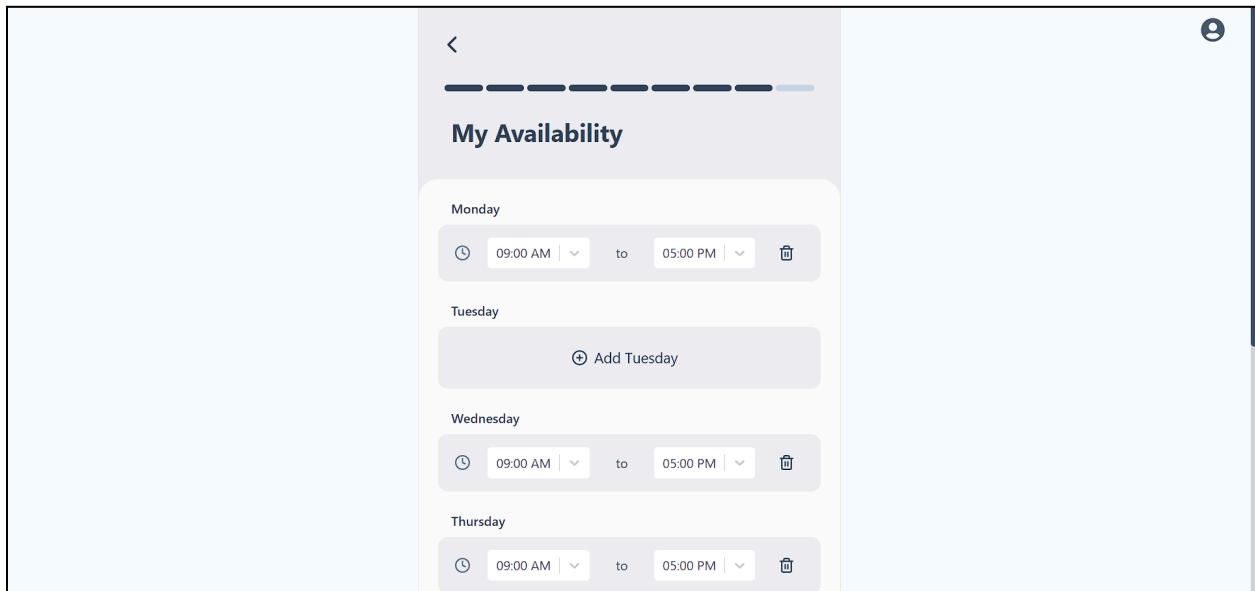
Quiz (Mandatory)



The screenshot shows a mobile application interface for a mandatory quiz. At the top right is a user icon. Below it is a navigation bar with a back arrow and a progress bar consisting of several black segments followed by a grey segment. The main title "Quiz (Mandatory)" is centered above a text area. The text area contains instructions: "Here you will find the quiz. Please make sure you fill the quiz with the same email address by which you register here in Select Home Cleaning App. its mandatory thing otherwise we can not get your results and you will not be able to activate in our system." It also says "Please click [here](#) to submit your quiz." A checked checkbox is present with the label "I confirm that I have submitted the Quiz form using this email address." At the bottom is a dark blue "Next" button.

Take the quick quiz using your registered email and submit your results.

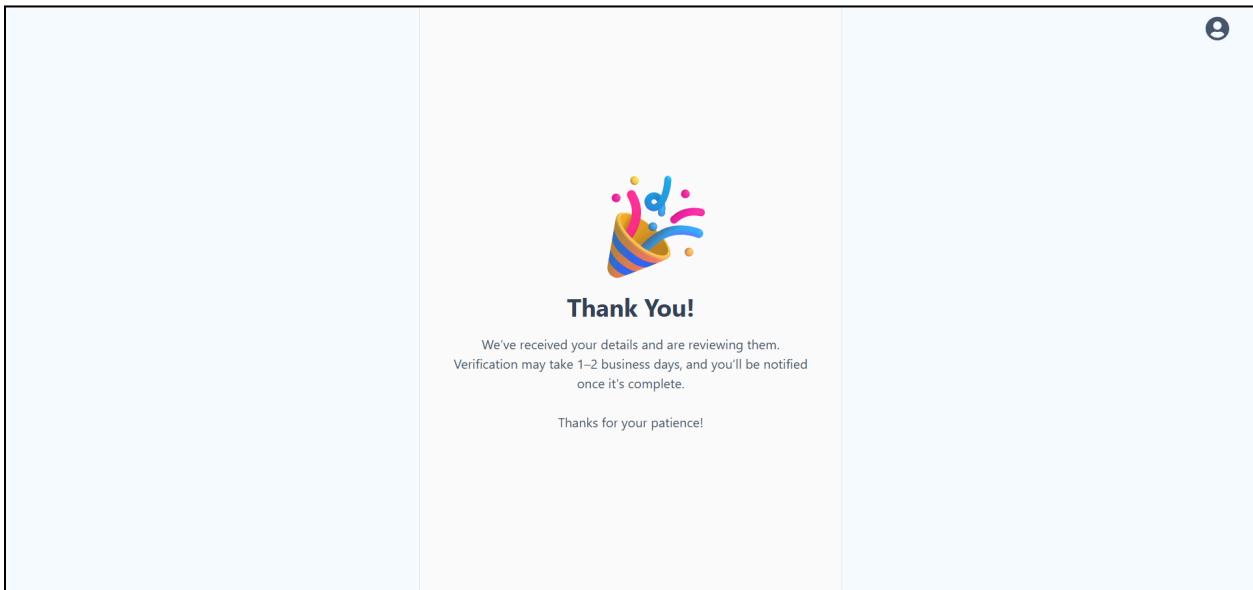
My Availability



The screenshot shows a mobile application interface for managing availability. At the top right is a user icon. Below it is a navigation bar with a back arrow and a progress bar. The main title "My Availability" is centered above a list of days. Each day has a time range selector: "Monday" shows 09:00 AM to 05:00 PM; "Tuesday" shows a placeholder "Add Tuesday"; "Wednesday" shows 09:00 AM to 05:00 PM; and "Thursday" shows 09:00 AM to 05:00 PM. Each time range selector includes a clock icon, start and end time fields, a "to" label, a duration field, and a delete icon.

- Choose the days and times you're available.
- Keep it realistic so you only get jobs you can take.

Tasks Completed



We'll review your onboarding. You'll get an email once you're approved and active.

Dashboard

Your home base for earnings, hours, and recent jobs.

A screenshot of the Select Home Cleaning dashboard. On the left is a vertical sidebar with a logo for "Select HOME CLEANING" and a navigation menu with options like Dashboard, Job Offers, Today's Jobs, Future Jobs, Completed Jobs, My Availability, Helpers, Messages, Billing, Wallet, Settings, and Logout. The main area is titled "Dashboard". It includes two large boxes: "Total earn balance \$112.98" and "Total Time 2h 15m". Below these is a "Statistic Overview" chart showing weekly earnings (Monday to Sunday) with a value of \$0. To the right of the chart is a dropdown menu set to "Weekly". Further down is a "Recent Job List" table with two entries:

Total Earn Balance: Your current available earnings.

Total Time: Total hours worked.

Statistic Overview: View earnings by week or month.

Recent Jobs: Date, status, and earnings at a glance.

Jobs

The screenshot shows the 'Job Offers' section of the Select Home Cleaning app. On the left is a vertical navigation bar with icons and labels: Dashboard, Job Offers (selected), Today's Jobs, Future Jobs, Completed Jobs, My Availability, Helpers, Messages, Billing, Wallet, Settings (with a dropdown arrow), and Logout. The main area is titled 'Job Offers' and displays a card for a job offer from 'Zain UI REHMAN'. The card includes the customer's profile picture, name, email (zain_customer1@yopmail.com), and price (\$16.8). It also shows a duration of 2 hours, the date 2025/10/10 (Morning), and a note to accept the job to reveal the location. At the bottom of the card are two buttons: 'Accept' (dark blue) and 'Deny' (light gray).

Job Offers

See new opportunities in your city with clear details (customer, price, duration, date).

Equipment: If your status is *Customer Needs To Supply* and the job requires your tools, **Accept** is disabled.

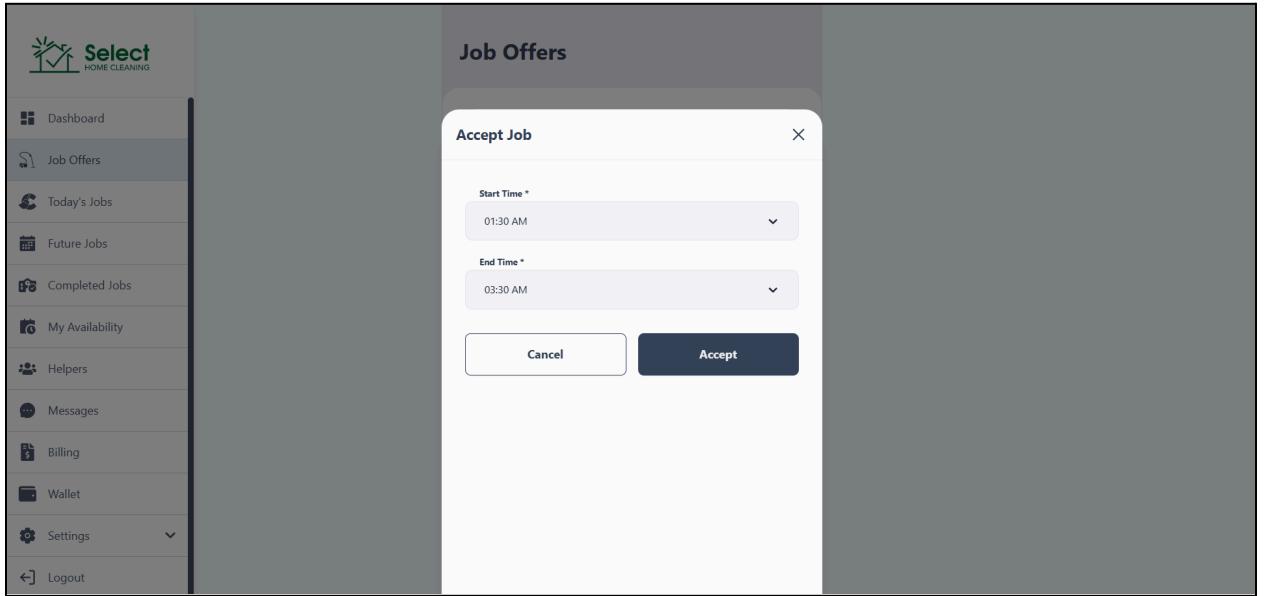
You'll see

"This job requires your own equipment. Update your status in profile to accept."

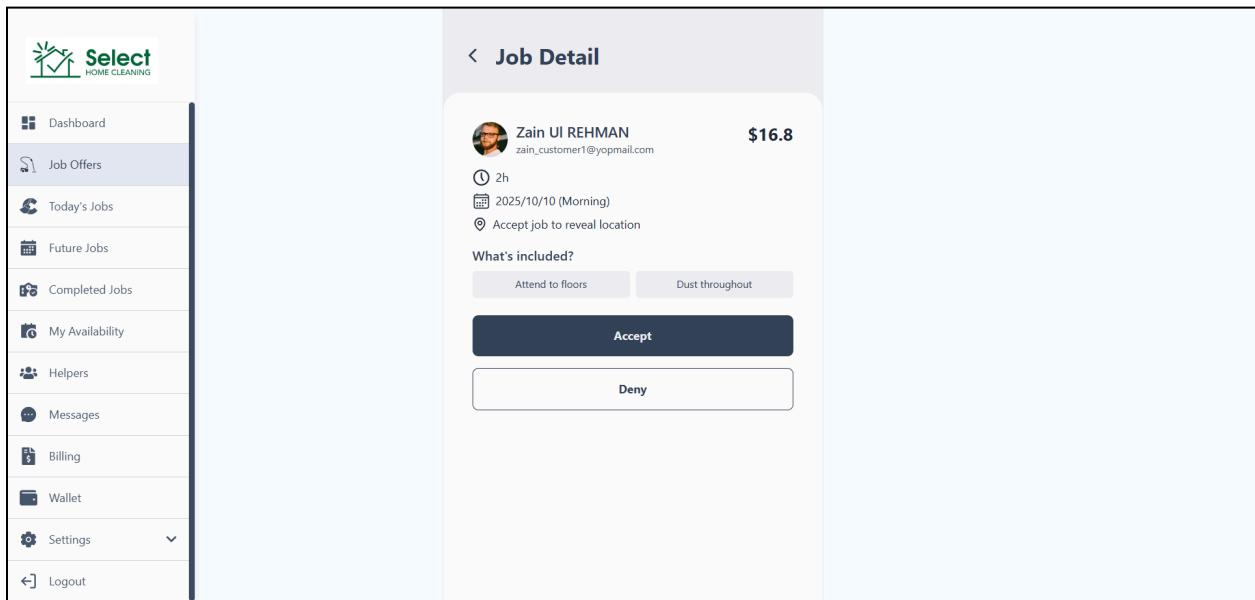
Actions

[View Details](#), **Accept** (pick a start time; we calculate the end time), or **Deny**.

Job Offer Details



- View customer info, price, duration, date, and **What's Included**.
- Address is revealed after you accept.



Future Jobs

Upcoming jobs with all key details and any special notes.

Actions: Chat With Customer, View Details.

Today's Jobs

The screenshot shows the mobile application interface for 'Select HOME CLEANING'. On the left is a vertical navigation bar with icons and labels: Dashboard, Job Offers, Today's Jobs (selected), Future Jobs, Completed Jobs, My Availability, Helpers, Messages, Billing, Wallet, Settings, and Logout. The main content area is titled 'Today's Jobs' and displays two job entries for 'Zain UI REHMAN' at 'zain_customer1@yopmail.com'. Each entry includes a profile picture, name, price '\$16.8', duration '2h', address 'Veilchengasse', and a 'What's included?' section with tasks 'Attend to floors' and 'Dust throughout'. Below each entry are buttons for 'Chat with customer', 'I Have Arrived', and 'View Details'. The 'View Details' button is highlighted with a red box.

- Jobs for today and active jobs.
- See customer details, price, duration, address, and tasks.

Actions: *Chat With Customer, I Have Reached* (notifies arrival and opens Time Tracking), *View Details*.

Job Detail

When a user clicks "View Details," they will see the following detailed information about today's job

The screenshot shows the 'Job Detail' screen of the mobile application. It features a back arrow on the left, the title 'Job Detail' in bold, and a large profile picture of 'Zain UI REHMAN' with the email 'zain_customer1@yopmail.com'. To the right of the profile are the price '\$16.8', duration '2h', and address 'Veilchengasse'. Below this information is a toggle switch labeled 'I Have Arrived' which is turned on. Underneath the switch is a section titled 'What's included?' with the same two tasks as the previous screen: 'Attend to floors' and 'Dust throughout'. At the bottom of the screen is a large, dark blue button labeled 'Start Job'.

Job Information

- Customer Name and Email
- Base Price
- Duration
- Address

Included Tasks

- **What's Included?**: This section outlines the specific tasks that need to be completed as part of the job (e.g., cleaning kitchen, vacuuming, etc.).

Future Jobs

The screenshot shows the 'Future Jobs' screen of the Select Home Cleaning app. On the left is a vertical navigation bar with icons for Dashboard, Job Offers, Today's Jobs, Future Jobs (which is selected and highlighted in blue), Completed Jobs, My Availability, Helpers, Messages, Billing, Wallet, Settings, and Logout. The main area is titled 'Future Jobs' and shows a card for a job from 'Zain UI REHMAN' at a price of '\$16.8'. The card includes details: duration '2h', date '2025/10/11', address 'Veilchengasse', and tasks 'Attend to floors' and 'Dust throughout'. There are 'Chat with customer' and 'View Details' buttons at the bottom.

Job Card Includes

- Customer Name and Email: Displays the customer's contact information.
- Base Price: The payment amount for the job.
- Duration: Estimated time to complete the job.
- Date: The scheduled date for the job.
- Address: Address of the customer.
- What's Included: Lists the tasks to be completed for the job.
- Note: Any specific instructions requested from the customer.

Job Detail

When a user clicks "View Details," they will see the following detailed information about a future job:

The screenshot shows the mobile application interface for 'Select HOME CLEANING'. On the left is a vertical navigation bar with the following items:

- Dashboard
- Job Offers
- Today's Jobs
- Future Jobs** (selected)
- Completed Jobs
- My Availability
- Helpers
- Messages
- Billing
- Wallet
- Settings
- Logout

The main right-hand screen is titled '**< Job Detail**' and displays the following information:

- Zain UI REHMAN** (Profile Picture)
zain_customer1@yopmail.com
- \$16.8**
- 2h**
- 2025/10/11**
- Veilchengasse**
- What's included?**
- Attend to floors**
- Dust throughout**

Job Information

- Customer Name and Email
- Base Price
- Duration
- Date
- Address

Included Tasks

What's Included?: This section outlines the specific tasks that need to be completed as part of the job (e.g., cleaning kitchen, vacuuming, etc.).

Completed Jobs

The screenshot shows the 'Completed Jobs' section of the app. On the left is a vertical navigation bar with icons for Dashboard, Job Offers, Today's Jobs, Future Jobs, Completed Jobs (which is selected and highlighted in grey), My Availability, Helpers, Messages, Billing, Wallet, Settings, and Logout. The main area is titled 'Completed Jobs' and displays three completed job entries. Each entry includes a profile picture, the customer's name (Zain UI REHMAN), their email (zain_customer1@yopmail.com), the amount earned (\$16.80), the time taken (e.g., 4m or 9m), the date (e.g., 2025/10/01 or 2025/09/29), a 'Feedback' button, and a 'View Details' button.

Displays jobs that have been finished and marked as completed. Cleaners can view the details of the job, and can give feedback to customers.

- Finished jobs with earnings, time, and date.
- **Actions:** Feedback (rate the customer and leave a comment), View Details.

Feedback

The screenshot shows a 'Feedback' modal window overlaid on the 'Completed Jobs' page. The modal has a title 'Feedback' with a close button 'X'. It contains a question 'How would you rate our customer?', a five-star rating system (all stars are grey), a 'Share experience' section with a 'Comment' input field containing placeholder text 'Please share your experience with us.', and two buttons at the bottom: 'Cancel' and 'Submit'.

A star rating system for the cleaner to rate their experience including a comment box where the cleaner can share their experience or provide feedback.

Clean Detail

Everything for one job, all in one place.

The Job Detail screen displays a completed cleaning job for customer Zain Ul REHMAN on 2025/10/01. The total amount is \$16.80. Key details include:

- Order ID:** 202509300002
- Address:** Veilchengasse
- Total Time:** 4m
- Day Period:** Morning
- Equipment:** Provided by customer
- Start Time:** 01:02 AM
- End Time:** 01:06 AM
- Rating:** -

The Tasks section shows "Attend to floors" as High Priority, with "Before Images" and "After Images" buttons. Below this, there is a Low Priority section.

- Job Overview:** Order ID, status, time of day, address, equipment, total time, start and end times.
- Tasks:** High Priority and Low Priority with before and after photos.
- Reviews And Feedback:** Customer rating, their comments, and your notes.

Helpers

See your helpers with photo, name, and email. Edit or Delete (with confirmation).

The Helpers screen lists two helpers:

- hanan najam** (Email: hanan@yopmail.com) with edit and delete icons.
- Zain Rehman** (Email: zain@yopmail.com) with edit and delete icons.

A button at the bottom right allows adding a new helper.

When you open the Helpers Tab, a list of existing helpers is displayed in a card format. Each helper card contains:

- **Profile Picture**
- **Name**
- **Email**
- **Edit Button**
- **Delete Button**

Delete Button Function:

Clicking the **Delete** button opens a confirmation popup with the message:

"Are you sure you want to delete this helper?"

- Confirming the action permanently removes the helper from the list.

Add Helper

The Add Helper page allows cleaners to register new helpers who can assist them on cleaning jobs.

The screenshot shows the 'Select HOME CLEANING' software interface. On the left is a vertical sidebar with navigation options: Dashboard, Job Offers, Today's Jobs, Future Jobs, Completed Jobs, My Availability, Helpers (which is selected), Messages, Billing, Wallet, Settings, and Logout. The main area is titled '< Add Helper'. It features a placeholder profile picture icon with a pencil edit icon. Below it are three input fields: 'Email *' with placeholder 'Enter helper's email', 'First Name *' with placeholder 'Enter helper's first name', and 'Last Name *' with placeholder 'Enter helper's last name'. At the bottom is a checkbox agreement: 'As the lead cleaner, I agree that I am responsible for assigning and managing helpers, and fully accountable for their conduct and any actions taken during service at the customer's home, including any misconduct or violations.' followed by an asterisk. A large blue 'Add Helper' button is at the bottom right.

Add Helper

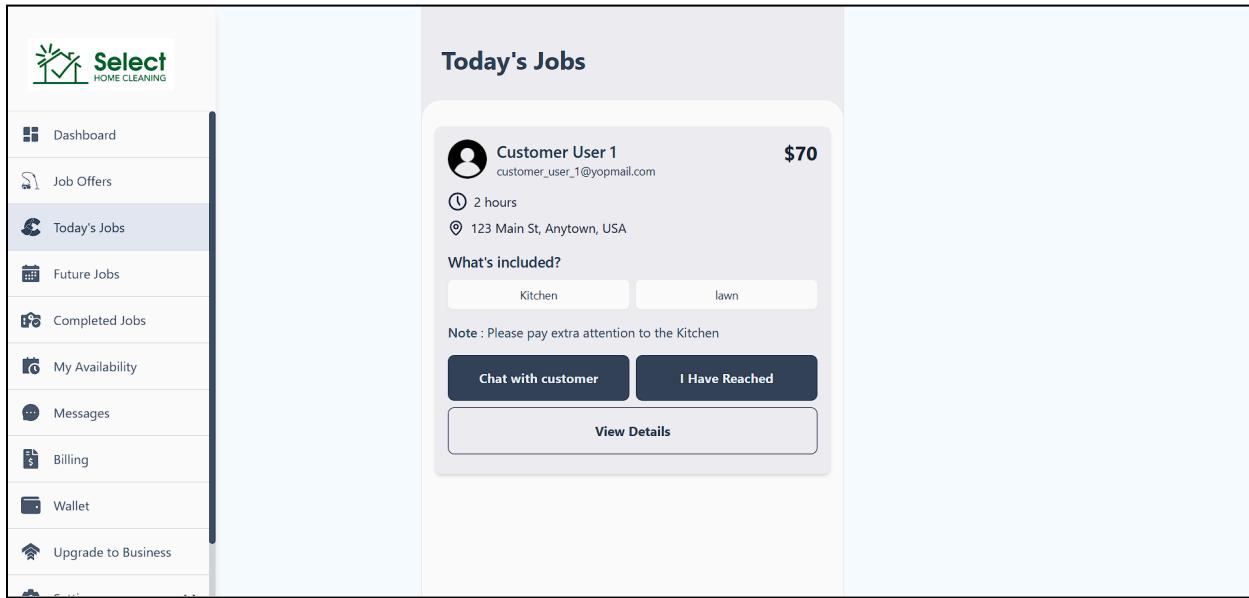
Upload photo (required), add name and email, and agree to this:

"As the lead cleaner, I am responsible for assigning and managing helpers and fully accountable for their conduct during service."

Click **Add Helper** to save.

Job Completion Flow:

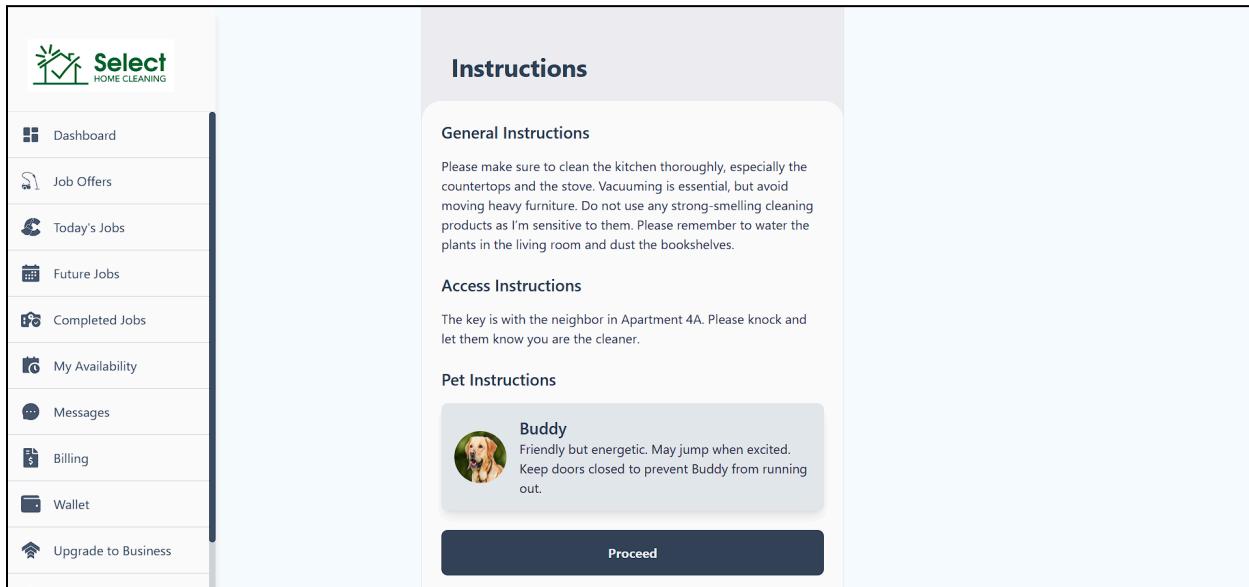
Accepting a Job



The screenshot shows the mobile application interface for Select Home Cleaning. On the left is a vertical navigation bar with icons and labels for Dashboard, Job Offers, Today's Jobs (which is selected and highlighted in blue), Future Jobs, Completed Jobs, My Availability, Messages, Billing, Wallet, and Upgrade to Business. The main content area is titled "Today's Jobs". It displays a job offer from "Customer User 1" at a price of "\$70". The job details include "2 hours" and the address "123 Main St, Anytown, USA". A note states: "Note : Please pay extra attention to the Kitchen". There are two buttons: "Chat with customer" and "I Have Reached". Below these buttons is a "View Details" button.

To accept an offer, go to **Today's Jobs**, and tap **I Have Reached** when you arrive. You'll see the Instruction Screen.

Instructions Screen



The screenshot shows the "Instructions" screen within the Select Home Cleaning app. The left sidebar remains the same as the previous screen. The main content area is titled "Instructions". It contains three sections: "General Instructions", "Access Instructions", and "Pet Instructions".
General Instructions: A text block instructs the cleaner to clean the kitchen thoroughly, especially the countertops and stove, using vacuuming and avoiding heavy furniture.
Access Instructions: A text block states that the key is with the neighbor in Apartment 4A, and the cleaner should knock and let them know they are the cleaner.
Pet Instructions: A section for a dog named "Buddy" with the description: "Friendly but energetic. May jump when excited. Keep doors closed to prevent Buddy from running out." Below this is a "Proceed" button.

- Review **General Instructions**, **Access Instructions**, and **Pet Information**.
- Click **Proceed** to assign tasks or move to Time Tracking.

Assign Tasks To Helpers

Select a helper for any task, or **Skip** if you're solo. Click **Assign** to continue.

The screenshot shows the 'Assign Tasks To Helpers' interface. On the left is a vertical sidebar with the 'Select HOME CLEANING' logo at the top, followed by a list of navigation items: Dashboard, Job Offers, Today's Jobs, Future Jobs, Completed Jobs, My Availability, Helpers, Messages, Billing, Wallet, Settings, and Logout. The main content area has a header 'Assign Tasks To Helpers'. It contains two sections: 'High Priority Tasks' and 'Low Priority Tasks'. Under 'High Priority Tasks', there is a row for 'Attend to floors' with a 'Select Helper' dropdown menu. Under 'Low Priority Tasks', there is a row for 'Dust throughout' with a similar 'Select Helper' dropdown. At the bottom of the main area are two buttons: 'Skip' and 'Assign'.

Select a helper for any task, or **Skip** if you're solo. Click **Assign** to continue.

Time Tracking Dashboard

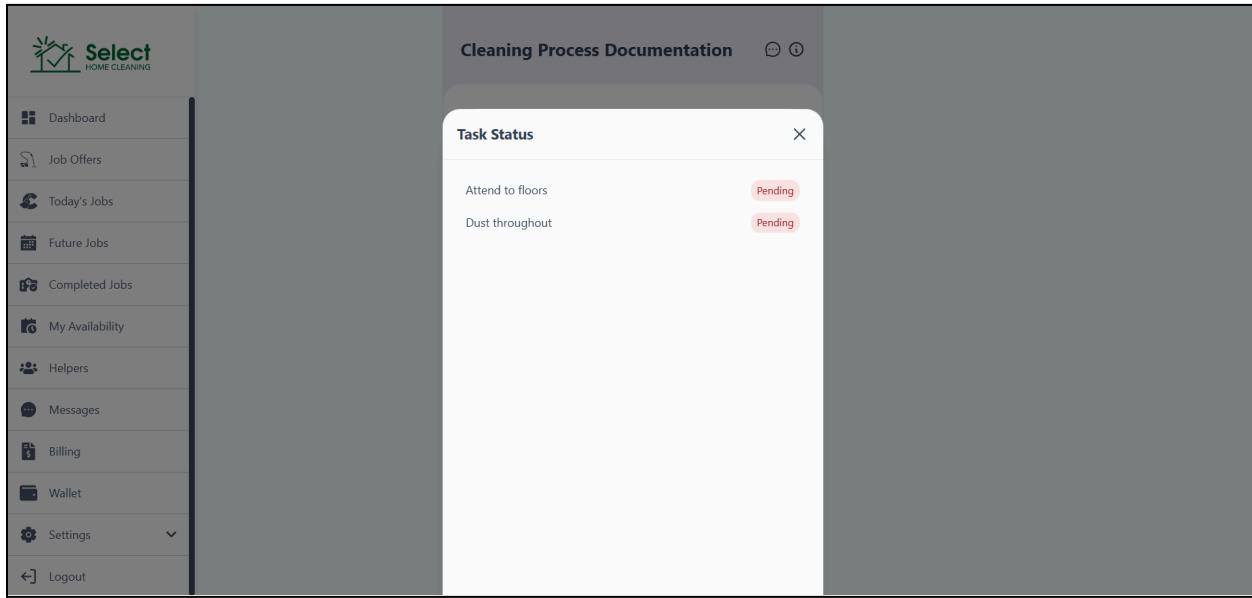
The screenshot shows the 'Time Tracking Dashboard'. The left sidebar is identical to the one in the previous screenshot. The main content area has a header 'Cleaning Process Documentation' with an information icon. Below it is a large digital timer displaying '02:00:00'. A note below the timer states: 'The timer will be initiated upon the upload of the first "before" image for each task and will cease upon the successful upload of at least one "after" image for each task.' There is a section titled 'Select a Task' with a dropdown menu set to 'Kitchen'. Below this are 'Before Images' and 'After Images' sections, each with a 'Capture image' button. At the bottom is a 'Notes for Kitchen' section with a text input field labeled 'Enter notes'.

Top Panel: Instructions icon (quick reference), Messages icon (chat with customer), Timer(start/pause).

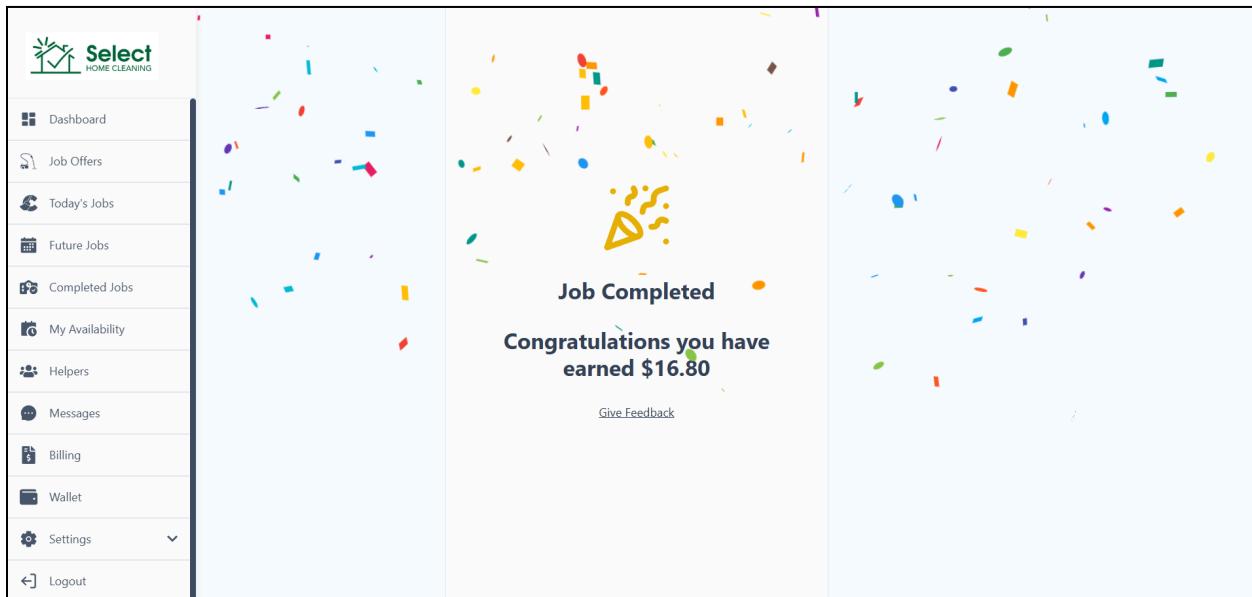
Tasks: Choose High or Low Priority, upload **Before** photos, clean, then upload **After** photos. Add notes if needed.

Timer: Starts when you upload your first **Before** photo. Stop when finished.

Mark As Complete: If anything is missing, a status popup will guide you to finish required steps. Otherwise, you'll see **Congratulations** and your earnings summary with a **Feedback** button.

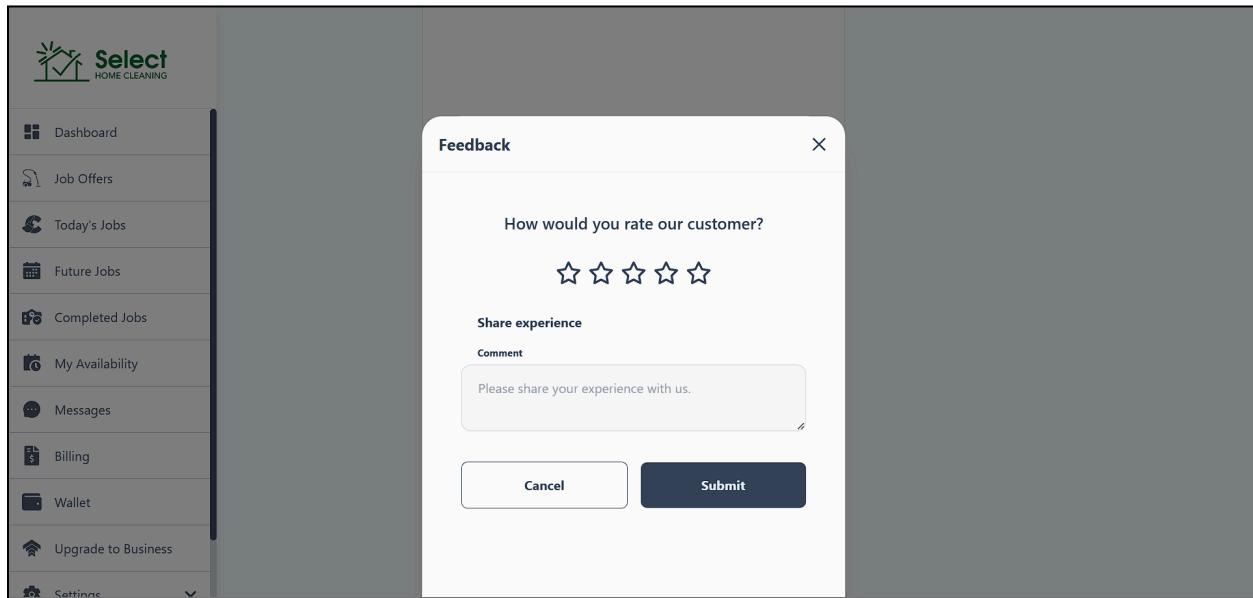


Completing the Job



Click the **Mark as Complete** button once the timer stops.

Feedback Popup



Rate 1–5 stars and share a short note about the experience.

Helper Job Completion Flow

Helpers get a secure public link. There's no login needed.

1. Open the link from email
2. Review instructions
3. Start Job
4. Track time, upload **Before/After** photos
5. Stop the timer and close the link.

Job Invitation

- When tasks are assigned to a helper, they will **receive an invitation via email**.
- The email contains a secure public link that redirects the helper to the **Instructions Screen** of the assigned job.

Instructions Screen

The screenshot shows a mobile application interface for 'Select HOME CLEANING'. On the left is a vertical navigation menu with icons and labels: Dashboard, Job Offers, Today's Jobs, Future Jobs, Completed Jobs, My Availability, Messages, Billing, Wallet, and Upgrade to Business. The main content area is titled 'Instructions' and contains three sections: 'General Instructions', 'Access Instructions', and 'Pet Instructions'. The 'General Instructions' section contains text about cleaning the kitchen thoroughly. The 'Access Instructions' section notes that the key is with the neighbor in Apartment 4A. The 'Pet Instructions' section features a photo of a dog named 'Buddy' with the note: 'Friendly but energetic. May jump when excited. Keep doors closed to prevent Buddy from running out.' At the bottom is a dark blue 'Proceed' button.

This screen provides the helper with all the necessary details to complete the job effectively. It includes:

- **General Instructions:** Any specific requirements or guidelines provided by the customer.
- **Access Instructions:** Details about property access (e.g., keys, door codes, security notes, etc.).
- **Pet Information:** Important notes regarding any pets on the premises.

A "Start Job" button is available at the bottom of this screen, which takes the helper to the **Time Tracking Dashboard**.

Time Tracking Dashboard

This dashboard assists helpers with managing their assigned tasks and track time accurately.

Task Section

- A **dropdown field** categorizes the tasks assigned to the helper into **High** and **Low** priority
- Upon selecting a task, the helper must:
 - **Upload Before Images:** Take and upload photos showing the area before cleaning.
 - **Upload After Images:** Take and upload photos showing the area after cleaning.
 - **Add Notes (optional):** A note field is available for adding comments or observations for the cleaner or about the task.

Helpers only see tasks assigned to them, they cannot access lead cleaner tasks.

Timer Instructions

- The timer can be started once the cleaner begins the job.

- Uploading the first “Before” image will **automatically initiate** time tracking.

Job Completion

- Once the helper has completed all assigned tasks, they simply **stop the timer**.
- After stopping the timer, they can **close the public link**.

My Availability

The screenshot shows the 'My Availability' section of the Select Home Cleaning dashboard. On the left, there is a sidebar with various navigation options: Dashboard, Job Offers, Today's Jobs, Future Jobs, Completed Jobs, My Availability (which is selected and highlighted in blue), Messages, Billing, Wallet, Settings, and Logout. The main content area is titled 'My Availability' and lists five days of the week, each with a time slot configuration. Monday: 09:00 AM to 05:00 PM. Tuesday: 09:00 AM to 05:00 PM. Wednesday: 09:00 AM to 05:00 PM. Thursday: 09:00 AM to 01:00 PM. Friday: 09:00 AM to 10:00 AM. Each time slot has a small trash can icon to its right, indicating it can be deleted.

- Pick the days you work and add time slots (for example, 9:00 AM - 5:00 PM).
- Remove a day with the delete icon. Click **Save Changes** to apply.

Messages

The Messages tab includes the following functionalities:

- Chat List:** All ongoing conversations.
- Chat Room:** Provides an interface for one-on-one communication.
- Message Attachments:** Allows users to share various types of files during a conversation.

Chat List

All conversations in one place with photo, name, last message, and timestamp.

The screenshot shows the 'Messages' section of the application. On the left is a sidebar with various icons and labels: Dashboard, Job Offers, Today's Jobs, Future Jobs, Completed Jobs, My Availability, Messages (which is selected and highlighted in grey), Billing, Wallet, Upgrade to Business, and Settings. The main area is titled 'Messages' and shows a single message from a user named 'Customer'. The message content is 'Test Message', the timestamp is '01:55 PM', and there is a small profile icon next to the name. A 'Today' button is visible at the bottom of the message list.

Chat Room

Real-time messaging with online status. Keep it professional and focused on the job.

The screenshot shows the 'Messages' section of the application. The sidebar on the left is identical to the previous screenshot. The main area shows a real-time messaging conversation with a user named 'Customer User 1'. The status is shown as 'Away'. The message content is 'Test Message' and the timestamp is '01:55 PM'. Below the message list is a text input field with the placeholder 'Type a message...' and a paperclip icon, followed by a send button with a right-pointing arrow.

Message Attachments

Share a camera photo, gallery image, or PDF using the paperclip icon.

Billing

The screenshot shows the 'Billing' section of the application. On the left, there is a vertical sidebar menu with the following items:

- Dashboard
- Job Offers
- Today's Jobs
- Future Jobs
- Completed Jobs
- My Availability
- Helpers
- Messages
- Billing** (selected)
- Wallet
- Settings
- Logout

The main content area is titled 'Billing' and contains two sections:

- Bank Account**: Manage your payment methods.
- Withdraw History**: View your withdraw history.

1. Bank Account.
2. Withdraw History

Bank Account

The screenshot shows the 'Bank Account' management page. The sidebar menu is identical to the one in the previous screenshot. The main content area is titled '**< Bank Account**' and contains the following sections:

- Manage Your Accounts**: A button labeled 'Add' is visible.
- Saved Accounts**: A table showing account details for a selected account:

Account Number	Default
***** * 703	
Account Type	Legal Type
Checking	Private
Institution Number	Transit Number
010	00277

- Add your account (type, legal type, institution number, transit number, account number).
- Set a default, save, and manage existing accounts (set as default or delete).

Withdraw History

The screenshot shows the 'Withdraw History' section of the Select Home Cleaning application. On the left is a vertical sidebar with navigation links: Dashboard, Job Offers, Today's Jobs, Future Jobs, Completed Jobs, My Availability, Helpers, Messages, Billing (which is selected), Wallet, Settings, and Logout. The main content area has a header 'Withdrawal History' with a back arrow. It displays three withdrawal entries:

- \$5** (Rejected by Admin)
Withdrawal Date: 2025/08/28 10:56 PM
Rejected Date: 2025/08/28 10:56 PM
Withdrawal rejected: No we can't approve this request
- \$5** (Rejected by Admin)
Withdrawal Date: 2025/08/23 12:32 AM
Rejected Date: 2025/08/23 12:32 AM
Withdrawal rejected: Test
- \$5** (Processing)
Withdrawal Date: 2025/08/22 07:37 PM
Transaction Fee: \$1.21
You Will Receive: \$3.79
Estimated Delivery: 2025/08/25 at 08:30
[Download Receipt](#)

- See each withdrawal with amount, status (Processing, Completed, Rejected By Admin), date, and receipt.
- When completed, you'll also see the fee, net amount, and estimated delivery.

Settings

The screenshot shows the 'Account Settings' section of the Select Home Cleaning application. On the left is a vertical sidebar with navigation links: Dashboard, Job Offers, Today's Jobs, Future Jobs, Completed Jobs, My Availability, Messages, Billing, Wallet, Upgrade to Business, and Settings (which is selected). The main content area has a header 'Account Settings' with a back arrow. It displays the 'Update Profile' form:

Update Profile

Email: cleaner_1@yopmail.com

First Name: Cleaner

Last Name: 1

Age: 22

Address: 7980 County 10 Hwy Davenport, New York

Update Profile

Edit your name, age, address, phone, city, state, and equipment status.
Email is fixed for security. Click **Save Changes**.

Change Password

The screenshot shows the mobile application interface for Select Home Cleaning. On the left is a vertical navigation menu with the following items:

- Today's Jobs
- Future Jobs
- Completed Jobs
- My Availability
- Helpers
- Messages
- Billing
- Wallet
- Settings
- My Profile
- Change Password (highlighted in blue)
- Logout

The main content area is titled "Change Password". It contains three input fields with placeholder text and icons:

- Old Password * (key icon) Enter your old password
- New Password * (key icon) Enter your new password
- Confirm Password * (key icon) Enter your confirm password

A large blue button at the bottom right is labeled "Update Password".

Enter your current password, add a new one (twice), and **Update Password**.

Wallet

The **Wallet** page provides a comprehensive overview of your earnings, work hours, tier level, and balance management, including taxation-related holds.

The screenshot shows the 'Wallet' section of the Select Home Cleaning mobile application. On the left is a vertical navigation bar with icons and labels: Dashboard, Job Offers, Today's Jobs, Future Jobs, Completed Jobs, My Availability, Messages, Billing, Wallet (which is highlighted), Upgrade to Business, Settings, and My Profile. The main area is titled 'Wallet' and contains several cards:

- Total earn balance:** \$0.00 (+\$ 252.26) with a 'WITHDRAW' button.
- Total Hours:** 0.00 h with a 'View more' button.
- Profile Level/Tier:** Tier 01 (Ouvrier en paysage spécialisé dans la création des espaces verts) with a 'Tier 01' badge.
- Tier Levels:** Tier 01 and Tier 02, each with a corresponding badge.

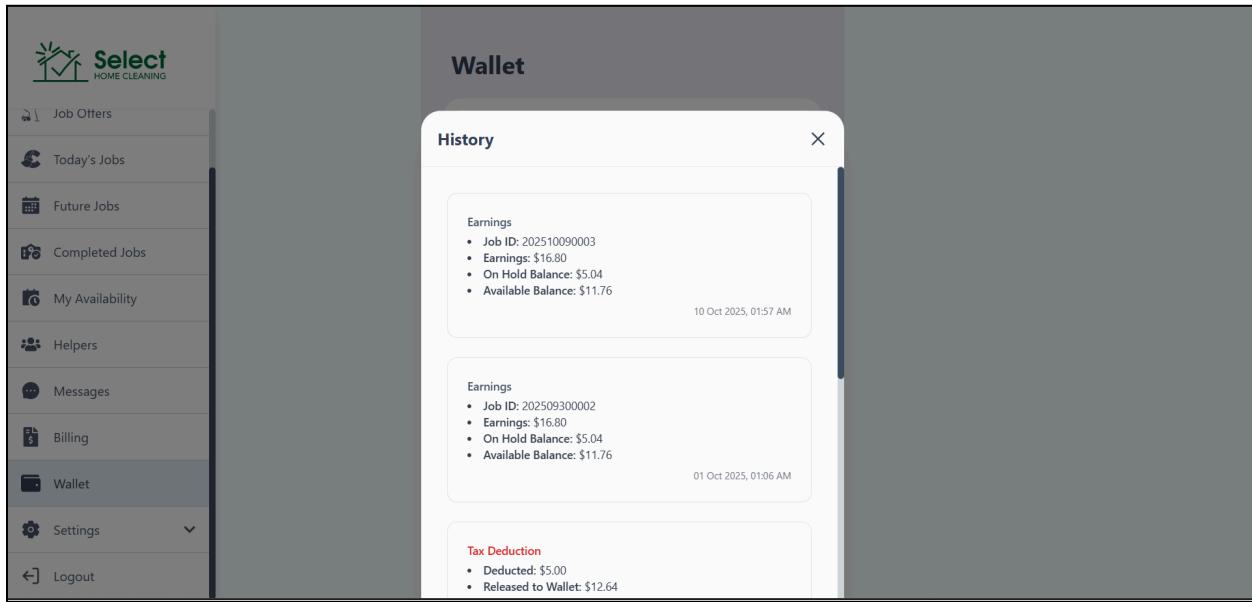
Total Earn Balance

See your current balance, refresh it, and **Withdraw** funds.

Summary Cards

- **Total Time:** With a quick link to Completed Jobs.
- **Profile Level + Tier:** Your current tier
- **On Hold Balance:** Tax holds with a History view.

On Hold Balance History



For each job: Job ID, earnings, hold amount, available balance, and timestamps.
If a deduction applies, you'll also see the amount deducted and the amount released.

Withdrawal Process

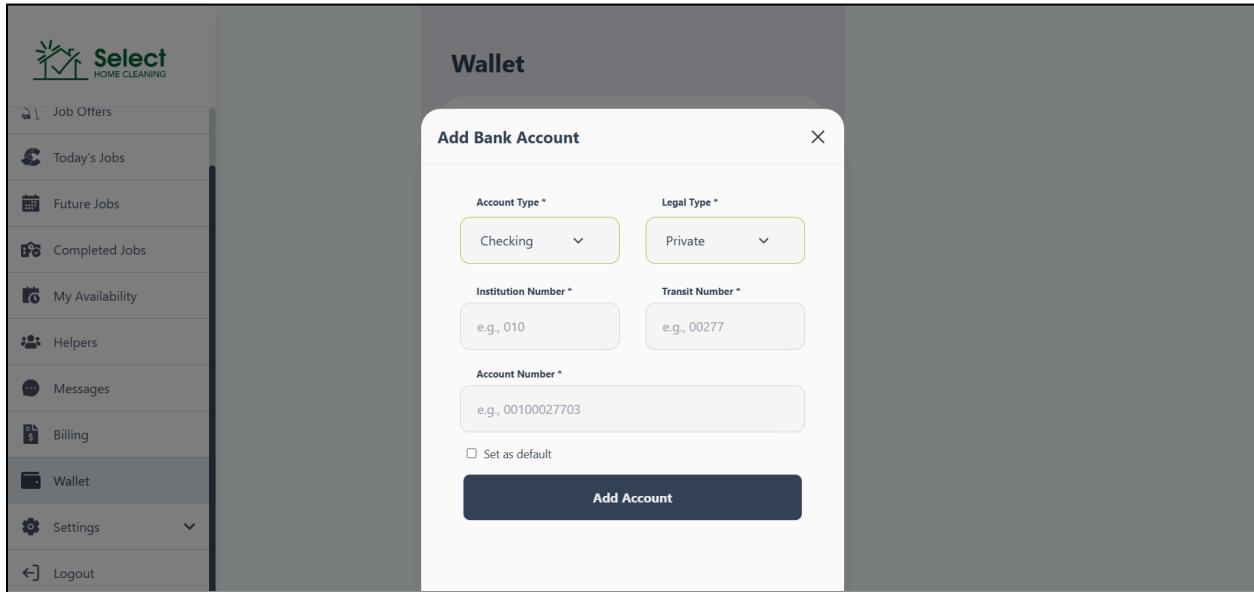
Before any withdrawal can be made, the system checks whether a bank account has been added in the Billing section. If no bank account is saved, we'll prompt you to add one first.

Once saved:

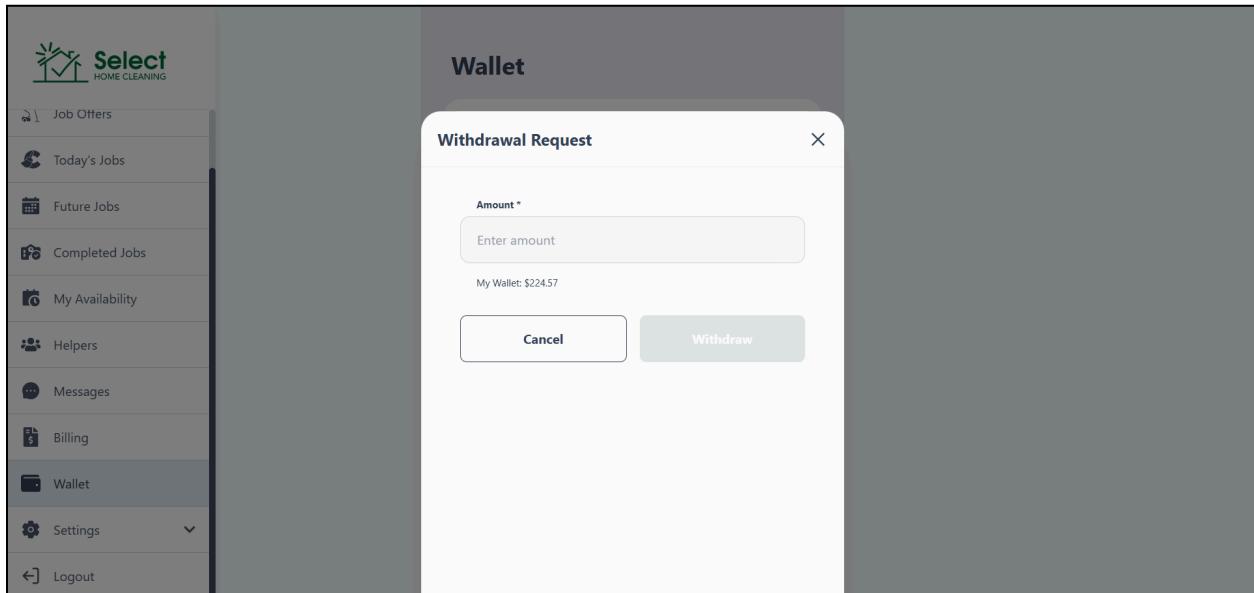
- Click **Withdraw**, enter the amount (not more than your balance), and submit.
- **Statuses:** Pending Approval, Processing, Completed, or Rejected By Admin (with reason).

Add Bank Account Popup

This popup allows users to securely add their bank account details. All fields are **mandatory** to ensure accurate and secure payment processing.



Withdrawal Popup



Inside the popup:

- **Amount Field:** Input field for entering the desired withdrawal amount. This cannot exceed the wallet balance.
- **Wallet Balance Display:** Below the field, the system shows your available wallet balance. Your wallet balance will then update in real-time to reflect the remaining amount after withdrawal.
- **Submit Button:** Once you submit, this will send the withdrawal request to the admin team for review.

Upon submission, a confirmation message appears

Pending Approval: We've sent your withdrawal request to the admin team for approval. Once it's approved, the transfer will be processed and you'll receive the funds in a few days.

Approval and Processing Flow

- **Pending Approval:** Request sent, awaiting admin team review.
- **Processing:** Admin team has approved the request, and payment is being transferred.
- **Completed:** Withdrawal successfully transferred to the linked bank account.
- **Rejected by Admin:** Request declined with a reason provided.