

# Victoria Pierce

Visit <https://thesecondshade.github.io/> for a more comprehensive resume.

085 1209356

victoria@piercefamly.name

## EDUCATION

### University of Minnesota | Twin Cities

Bachelors of Individualized Studies in Computer Science, Mathematics and Arabic Language.

## WORK EXPERIENCE

### Flashpoint, Manhattan, NY— Software Engineer

March 2021 - Current

- Programming in Python
- Experience designing building and maintaining Google Cloud architectures
- Experience working on a team of engineers using Agile Development
- Monitoring automation using PagerDuty, FireHydrant, and Grafana

### SPS Commerce, Minneapolis, MN— Site-Reliability Engineer Intern

June, 2017 - October 2019

- Programming in Python, and Ruby
- Experience designing building and maintaining AWS architectures
- Experience working on a team of engineers using Agile Development and Scrum
- Monitoring automation using LogicMonitor, SumoLogic, PagerDuty, and Cloudwatch
- Writing automation that queries the APIs of LogicMonitor, Atlassian Software and PagerDuty
- Implementing a company specific Build-Deploy-Pipeline using Cloudformation, AWS CLI and Jenkins

### The Center for Irish Music, St Paul, MN— Music Teacher

August 2018 - March 2020

- Teaching Banjo in individual and group setting
- Teaching Guitar to individuals
- Helping coach and supervise children of all ages as they develop experience with and a love for music

## SKILLS

Software Development

AGILE Experience

Bilingual

## LANGUAGES

Natively fluent in Luganda, an East African tribal language

Conversational Arabic

## PROGRAMMING LANGUAGES

Java, Python, C, JavaScript, Ruby

## ACCOMPLISHMENTS

NCWIT Award for Aspirations in Computer Science National Runner Up 2018

NCWIT Award for Aspirations in Computer Science Minnesota Winner 2017

DevOpsDays Madison Speaker 2018

## **Custom Care, Edina, MN— *Personal Care Assistant***

June, 2016 – May, 2017

- Take care of a young man with physical and mental disabilities
- This young man needs assistance with pretty much every part of life. I cook for him, feed him, walk behind him for support, read to him, play music to him, etc.
- Physical and Occupational Therapy