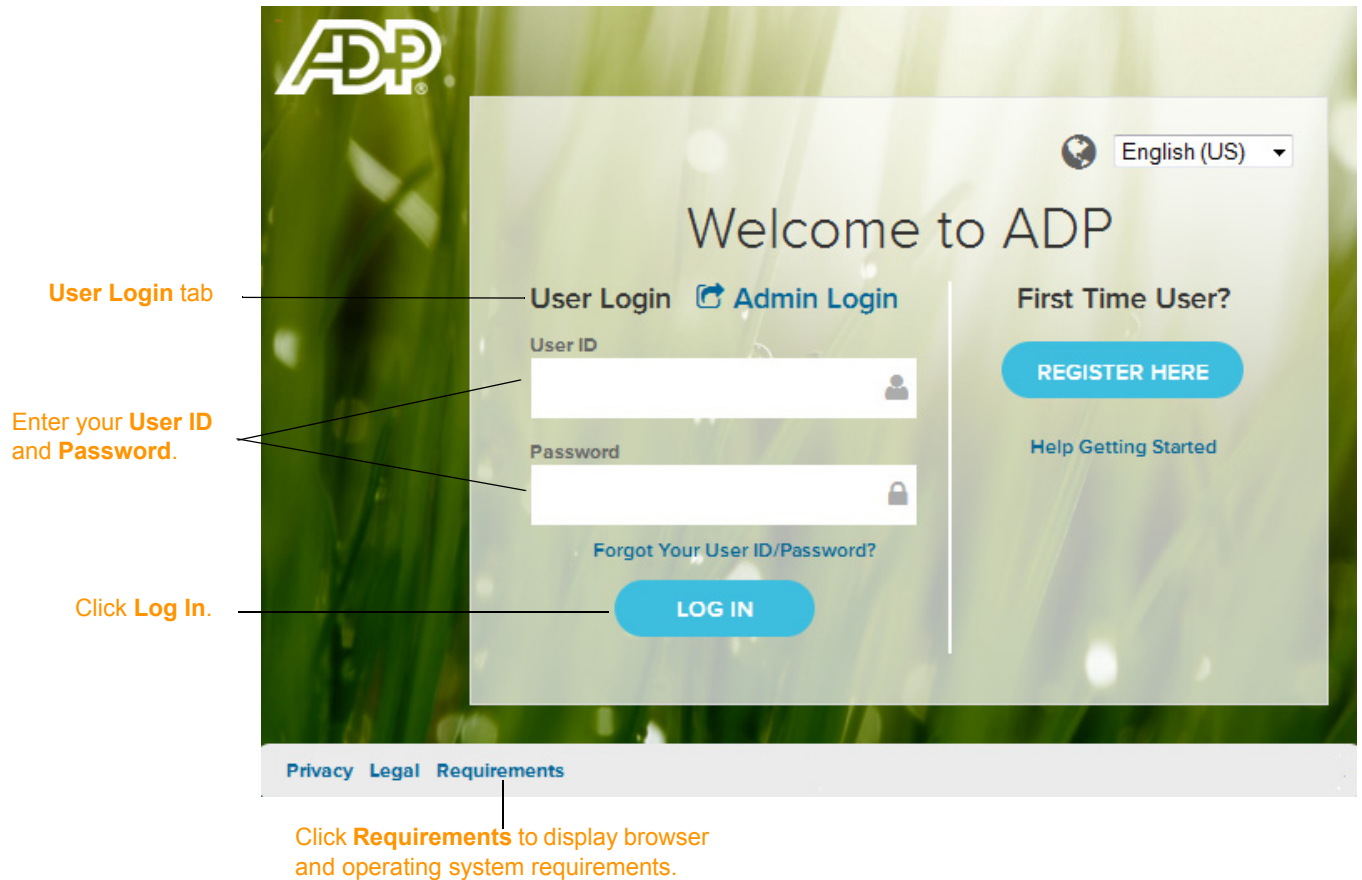# ADP Workforce Now®
Employee Welcome Card

Getting to Your ADP Workforce Now Website

Welcome to your new ADP Workforce Now website! To get started at https://workforcenow.adp.com, enter your **User ID** and **Password** into the appropriate fields on the **User Login** tab then click **Log In**. To view supported internet browsers and operating systems, click the **Requirements** link.

English (US)

Welcome to ADP

User Login tab

User Login   **Admin Login**

User ID

Enter your **User ID** and **Password**.

Password

Forgot Your User ID/Password?

Click **Log In**.

LOG IN

First Time User?

REGISTER HERE

Help Getting Started

Privacy   Legal   **Requirements**

Click **Requirements** to display browser and operating system requirements.

Navigating Your Website

Now that you have logged into https://workforcenow.adp.com, finding important activities and information is easy. Use the menus and submenus at the top of your screen to access resources and work-related activities. Important messages and events display in sections on your Home page. Your personal information can be found under the Myself menu and submenu options. If you have issues on this page, contact your company administrator for assistance.

Note: Menus and submenu activities may vary based on your access privileges and company setup

Icons such as **Message Center**, **Calendar**, **Support**, and **Log Out** provide quick access to common information and tasks. To set preferences or view your profile, click on your name and select the link.

Click on a menu to access additional resources and work-related activities.

Your Home page displays important information in sections such as **Company Mission**, **Company Events**, **Forms** and **Quick Links**.
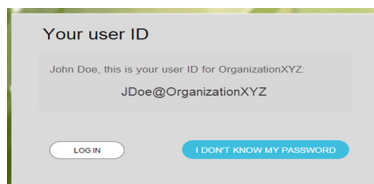
Copyright © 2018 ADP, LLC.

Need Help? Forgot Your User ID?

Once registered, you can use your User ID and Password to log in and access your ADP service. If you forget your User ID, you can use the **Forgot your User ID/Password?** link on your ADP service website to recover it. During this process, you will be required to verify that you are the rightful owner of the account to protect your personal information.

1 Click **Forgot Your User ID/Password?** on the Welcome to ADP login page.

2 Enter **First name** and **Last name** exactly as they exist in your organization's records.

3 Enter an email address and/or mobile phone number associated with your account.
Note: For additional assistance, click the Help icon.

4 Click **Next** and follow the instructions on the site to recover your **User ID**.

Result: Upon successful verification of the information you entered, your User ID will be displayed.

5 Click **Log In** to access your ADP service
or
Click **I Don't Know My Password** to reset your account password.

Need Help? Forgot Your Password?

Once registered, you can use your User ID and Password to log in and access your ADP service. If you forget your **Password**, you can use the **Forgot your User ID/Password?** link on your ADP service website to reset your **Password**. During this process, you will be required to verify that you are the rightful owner of the account to protect your personal information.

1 Click **Forgot Your User ID/Password?** on the Welcome to ADP login page.

2 Enter your **User ID**.

3 Enter **First name** and **Last name** exactly as they exist in your organization's records.

4 Enter an email address and/or mobile phone number associated with your account.

Note: For additional assistance, click the Help icon.

5 Click **Next.**

6 Select the reset method and click **Send Code**:

- Request temporary **Code** to be sent via email to your activated email address.
- Request temporary **Code** to be sent as a text message to your activated mobile phone number.
Note: If you have not yet activated your email address and/or your mobile phone number, the email and text message options will not be available to you. Select the **I don't have access to this email address** checkbox and click **Next**. You will have to answer security questions to reset your password on the screen.

7 Retrieve the code sent to your email or phone and follow the instructions on the site to enter your new code within 15 minutes to reset your **Password**.

Note: If you are still unable to reset your **Password**, contact your company administrator for assistance.

ADP Workforce Now®
Using Pay Statements

Viewing Your Pay Statements and Adjustments

Pay statement information can be updated either by you or by your administrator. Pay information you can update may include deductions, tax withholding, personal information, and so on, and you would access these tasks from the appropriate menu option and make updates, depending on your access permissions and if the activity is enabled for employees.

For example, you can update deductions taken from your pay if the deduction is set up to allow employee updates. To find out when the updates will be available for your pay check, check with your administrator.

Viewing Your Pay Statements

1. Select **Myself > Pay > Pay Statements**.

2. If you want to view your personal and pay detail information, click the blue arrow next to your name.

3. To view your pay statements, do either of the following:

📄 You can only view pay statements you received after your company started using pay statements. You can access your pay statements for three years. All available pay statements display.

- To view your statements from a check image, click **View Check**. You can also view net pay detail and amounts for a check when you click the check image.
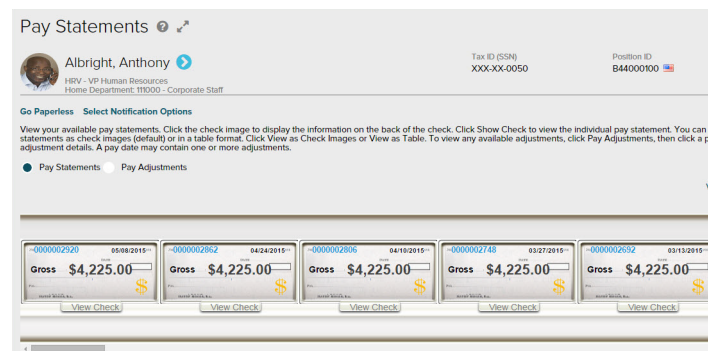
Figure 1.   Pay Statements: Check View
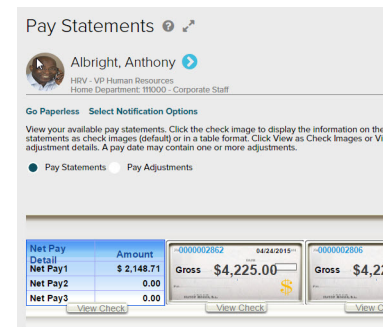
Figure 2.   Pay Statement Check Detail View

- To view statements from a table, click **View as Table** and then click the **Pay Date**.

Figure 3. Pay Statements: Table View

Viewing Your Pay Adjustments

To view any pay adjustments that may have been made to your pay, do the following:

1. From the Pay Statements page, click **Pay Adjustments**.

Figure 4. Pay Adjustments

2. To see more detail about a specific adjustment, click the **Pay Date** for that adjustment.

Receiving Pay Statements and Notifications

If **Go Paperless** is set up for your company, you can stop receiving paper pay statements and set up online access. Contact your company administrator about activating **Go Paperless**.

Stop Receiving Paper Pay Statements

1. Select **Myself > Pay > Pay Statements**.

2. Click **Go Paperless**.

Figure 5. Select Go Paperless

3. Select **Access my pay statements online only**, then click **Next**.

Figure 6. Go Paperless - Select Options

4. Read the **Agreement to Stop Receiving Paper Pay Statements** and select **I Agree**, then click **Next**.

Figure 7. Go Paperless - Accept Agreement

5. Enter the confirmation number and click **Next**.

Figure 8. Go Paperless - Verify Online Viewing

6. Verify your email address and click **Done**.

Figure 9. Go Paperless - Confirm

Restarting Paper Statements

To receive paper statements instead of accessing your pay statements online, do the following:

1. From the pay statement page, click **Restart Paper**.

Figure 10. Restart Paper

2. Click **Get Paper**. It may be one to two pay periods before you receive a paper statement.

Enabling or Disabling Email Notification

Email notification must be activated before it is available. Contact your company administrator about activating email notification.

1. Fom the Pay Statements page, click **Select Notification Options**.

Figure 11. Email Notification

2. Select or clear the **Send email notification when a new Pay Statement is available** check box.

📄 If you want to change your email address to use for notifications, select **Preferences > Communication**.

Figure 12. Communication Preferences

3. Click **Save**.

Printing Pay Statements and Adjustments

1. Select **Myself > Pay > Pay Statements**.

2. Select a statement or adjustment by doing one of the following:

- Clicking **View Check** from the check image view.

- Clicking **Pay Date** from the table view.

Pay Statements - Document View

Figure 13. Pay Statement

📄 If there are multiple statements or adjustments with the same pay date, all of them display. Use the navigation arrows located at the top left to view any additional statements or adjustments.

3. Click **Print**. If the statement is being displayed as a PDF, the Print button will be in the Adobe Acrobat Reader toolbar.

If the statement or image is not a PDF, the Print button will be in the top right corner of the window.

📄 If for some reason you don't see any print buttons, try right-clicking on the pay statement and select **Print** from the menu.

Tips and Requirements for Viewing Pay Statements

The following information lists tips and requirements for viewing your pay statements.

What if I don't see my pay statements listed?

Pay statements are enabled at the company level by ADP, so pay statements may not be enabled for your company, or there may not be any pay statements available. Contact your company administrator to check if pay statements are enabled and that your pay statements have processed.

What if I don't see the Notification and/or Go Paperless/Restart Paper links.

- Your company may not have these options enabled; contact your company administrator to see if these options turned on.

- If your company is set up for online statements only, neither **Go Paperless** nor **Restart Paper** options would be displayed in this case.

What if my pay statements are not displaying or are not displaying correctly.

Review the following information that lists work station requirements and browser settings. Certain settings may affect the ability to display pay statements.

Recommended and Required Work Station Settings

The following is a list of computer and software requirements.

Type	Requirement
Work Station	1 GB of RAM
	500 MHz processor or higher
Video	Minimum screen resolution of 1200 x 800 recommended
	Minimum 256 colors
Disk Space	1.5 GB
Minimum Bandwidth	The following minimum bandwidth requirements are generally available from cable/DSL providers. Failure to maintain these bandwidths during payroll processing may result in slower response times: • 0-500 employees require 512 Kbps. • Over 500 employees require 1024 Kbps.
Third Party Plug-ins	Adobe® Reader® 9, 10, or 11 or later version is required. You can download this software free of charge from the Adobe website (www.adobe.com).

Supported Operating Systems and Browsers

Make sure the browser you are using is supported for each operating system. Click the **Requirements** link in the page footer of the product for current browser and operating system requirements.

Browser Settings for PDFs

If your pay statements display as PDFs, you may need to change browser settings to select a default setting for viewing PDFs.

📄 These steps may vary depending on the browser versions.

ADP Instructions – Checking Pay Stubs and PTO

1. After logging into ADP - https://workforcenow.adp.com/workforcenow/login.html
    Go to the MYSELF tab on the top panel bar – see image
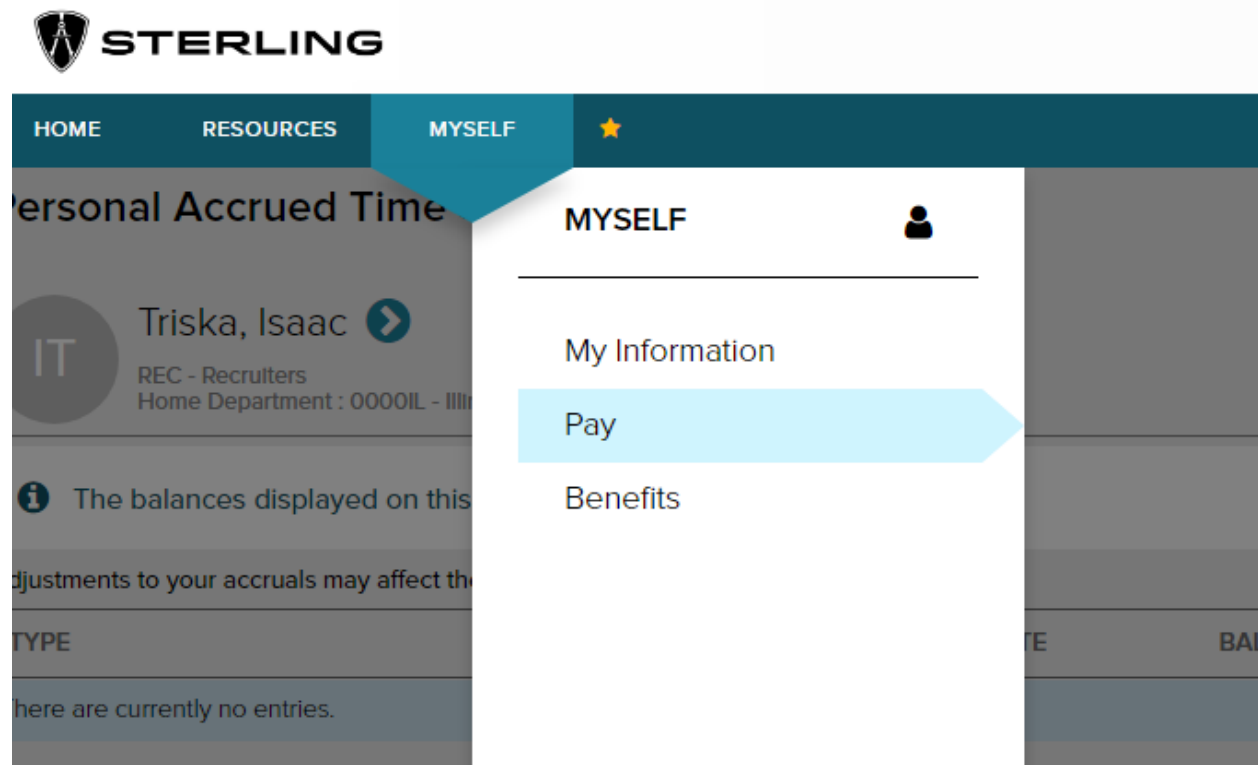
2. Choose PAY from the drop down – then you will see Personal Accrued Time and Pay Statements
    If you *STAR* those (see image) you will be able to access them from the top panel bar