Web scraping WICSS-Tucson

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Plan

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- 2 When should I use it?
- 3 How to scrape a web page
- 4 Crawling websites
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What is web-scraping?

Terminology

- Web scraping is a method to collect and store data from websites
 - We use the code underlying a webpage to collect data (scraping)
 - The process is then repeated for other pages on the same website in an automated fashion (**crawling**)

What is web-scraping?

Challenges

- Different websites have different structures
- Websites can be internally inconsistent
- Some content is harder to collect (e.g. Javascript)
- Some websites limit or prohibit scraping

What is web-scraping?

Examples: Commercial use cases

- Search engines
 - Google scrapes websites to create a searchable index of the internet
- Price comparison
 - Kayak scrape airlines to compare flight prices, other websites do the same for hotels and rental cars
- Recruitment
 - Recruitment companies scrape LinkedIn to get data on workers

Social scientific use cases

- Web-scraping is a useful tool to collect data from websites without APIs
 - Large social media platforms and other sites have APIs but smaller websites do not
 - Local newspapers, forums, small businesses, educational institutions, etc.
- Often we want to collect data from a single website
 - e.g. All posts written on a forum
- Sometimes we might want to collect data from many websites
 - e.g. All schools in a school district

Ethical and legal considerations

No Robots, Spiders, or Scrapers: Legal and Ethical Regulation of Data Collection Methods in Social Media Terms of Service

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Abstract

Researchers from many different disciplines rely on social media data as a resource. Whereas some platforms explicitly allow data collection, even facilitating it through an API, others explicitly forbid automated or manual collection processes. A current topic of debate within the social computing research community involves the ethical (or even legal) implications of collecting data in ways that violate Terms of Service (TOS). Using a sample of TOS from over one hundred social media sites from around the world, we analyze TOS language and content in order to better understand the land-sense of rochibitions on this reservice. Our findings show that

opportunities for digital social research, with new ways of collecting, analyzing, and visualizing data; it also allows for ordered collection, so that messy online data can become usable, well-ordered data sets (Marres and Weltevrede 2013).

However, even when data collection is possible technically, sometimes it is prohibited by terms of service (TOS), which restrict certain behaviors and uses of a site. Whether it is permissible, or ethical, for researchers to violate TOS in the course of collecting data is currently an open question within the social computing research community (Vaccaro et al. 2015; Vinka, Shitton, and Ashktorab 2016).

Ethical and legal considerations

- Fiesler, Beard, and Keegan (2020) review the legal cases related to web-scraping and analyze website terms of service
 - "In short, it is an unsettled question as to whether it is explicitly illegal (or even a criminal act) to violate TOS."
 - No academic or journalist has ever been prosecuted for violating a website terms of service to collect data for research
- They analyze terms of service of over 100 social media websites
 - Terms of service are ambiguous, inconsistent, and lack context

Best-practices

- Only scrape publicly available data
 - i.e. You can access the page on the web without logging in
- Do not scrape copyright protected data
- Try not to violate website terms of service
- Do not burden the website
 - Limit the number of calls you make (similar to rate-limiting in APIs)
- Avoid using the data in a way that may interfere with business
 - g.g. Don't copy valuable data from a small business and share it on Github

Start by looking up robots.txt

```
← → C û
                             https://en.wikipedia.org/robots.txt
# robots.txt for http://www.wikipedia.org/ and friends
# Please note: There are a lot of pages on this site, and there are
# some misbehaved spiders out there that go _way_ too fast. If you're
# irresponsible, your access to the site may be blocked.
# Observed spamming large amounts of https://en.wikipedia.org/?curid=NNNNNN
# and ignoring 429 ratelimit responses, claims to respect robots:
# http://mj12bot.com/
User-agent: MJ12bot
Disallow: /
# advertising-related bots:
User-agent: Mediapartners-Google*
Disallow: /
# Wikipedia work bots:
User-agent: IsraBot
Disallow:
User-agent: Orthogaffe
Disallow:
# Crawlers that are kind enough to obey, but which we'd rather not have
# unless they're feeding search engines.
User-agent: UbiCrawler
Disallow: /
User-agent: DOC
Disallow: /
User-agent: Zao
Disallow: /
# Some bots are known to be trouble, particularly those designed to copy
# entire sites. Please obey robots.txt.
User-agent: sitecheck.internetseer.com
Disallow: /
User-agent: Zealbot
Disallow: /
TTOOL COURT MOTEOGRAPH
```

Decoding robots.txt

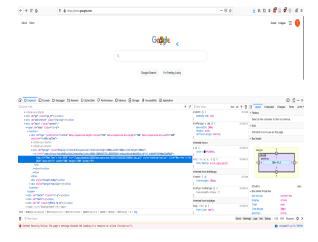
- User-agent = the name of the scraper
 - * = All scrapers
- Allow: /path/ = OK to scrape
- Disallow: /path/ = Not OK to scrape
 - Disallow: / = Not OK to scrape any pages
- Crawl-Delay: N = Wait N miliseconds between each call to the website

Terminology

- A web-page is loaded using a URL (Uniform Resource Locator)
- The underlying code we are interested in is usually HTML (Hypertext Markup Language)
- Many websites use CSS (Cascading Style Sheets) to structure HTML
 - This will help us to find what we are interested in
 - See https://flukeout.github.io/ for an interactive tutorial on using CSS selectors
 - Chrome Plugin to help find CSS elements: https://selectorgadget.com/

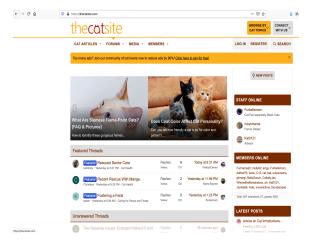
Inspecting HTML

- Open up a website and right click on any part of the screen
 - You should see an option titled Inspect Element or similar
 - This will allow you to view the code used to generate the page
 - You will see code related to the particular element you were hovering over when your right clicked



Using rvest to scrape HTML

```
library(rvest)
library(dplyr)
library(stringr)
```





Using rvest to scrape HTML

```
url <- "https://thecatsite.com/threads/advice-on-cat-introductions-feel
thread <- read_html(url)</pre>
```

Collecting messages

First, we parse the HTML to obtain the text of each message on the page. Here we use the CSS selector .message-body, which selects all elements with class message-body.

```
messages <- thread %>% html_nodes(".message-body") %>%
   html_text() %>% str_trim()
print(length(messages))
## [1] 20
print(substr(messages[[1]], 1, 50))
## [1] "Hi all,\nI'm new to the forum and have been reading"
```

Getting user names

Next we collect the name of each user. User information is found by parsing the .message-userDetails node. This is followed by some string manipulation to extract the name.

```
users <- thread %>% html_nodes(".message-userDetails") %>%
  html_text() %>% str_trim()
print(length(users))

## [1] 20
users[[1]]

## [1] "Furmama22\nTCS Member\nThread starter\nYoung Cat"
users <- thread %>% html_nodes(".message-userDetails") %>%
  html_text() %>% str_trim() %>% str_split('\n') %>% pluck(1)
users[[1]]

## [1] "Furmama22"
```

Collecting timestamps

Finally, we also want to get the time-stamp of each message. While the forum only displays dates, we can actually get the full timestamp. Note how time.u-dt returns too much information, so .u-concealed .u-dt is selected instead.

```
dates <- thread %>% html_nodes("time.u-dt")
length(dates)

## [1] 27

dates <- thread %>% html_nodes(".u-concealed .u-dt")
length(dates)

## [1] 21

dates <- dates %>% html_attr("datetime")
dates[[1]]

## [1] "2020-12-22T11:26:12-0800"
```

Putting it all together

```
get.posts <- function(thread) {</pre>
  messages <- thread %>% html_nodes(".message-body") %>%
    html_text() %>% str_trim() %>%
    str trunc(15, "right") # only get 1st 15 chars
  users <- thread %>% html_nodes(".message-userDetails") %>%
    html_text() %>% str_trim() %>%
    str_split('\n') %>% pluck(1)
  timestamps <- thread %>% html_nodes(".u-concealed .u-dt") %>%
    html attr("datetime")
  timestamps <- timestamps[-1]</pre>
  df <- data.frame(messages, unlist(users), timestamps)</pre>
  colnames(df) <- c("message", "user", "timestamp")</pre>
  return(df)
```

Testing

We can now test the function to confirm it returns the information we are expecting. In this case, we want to see the first five posts.

```
results <- get.posts(thread)
results[1:5,]

## message user timestamp
## 1 Hi all,\nI'm ... Furmama22 2020-12-22T11:26:12-0800
## 2 Furmama22 sa... calicosrspecial 2020-12-22T13:13:04-0800
## 3 Thank you S0... Furmama22 2020-12-22T14:01:53-0800
## 4 I don't thin... Mamanyt1953 2020-12-22T18:21:00-0800
## 5 Thanks so mu... Furmama22 2020-12-22T18:52:26-0800
```

Pagination

Each thread is split into pages, each containing 20 messages. We want to be able to navigate through these pages.

```
links <- thread %>% html_nodes(".pageNav-jump") %>%
  html_attr("href")
desc <- thread %>% html_nodes(".pageNav-jump") %>%
  html_text()
pagination.info <- data.frame(links, desc) %>%
  filter(str_detect(desc, "Next")) %>% distinct()
base <- "https://thecatsite.com"
next.page <- paste(base, pagination.info$links, sep = '')</pre>
```

Pagination function

Let's create a function so we can easily repeat the process.

```
get.next.page <- function(thread){</pre>
  links <- thread %>% html_nodes(".pageNav-jump") %>%
    html attr("href")
  desc <- thread %>% html_nodes(".pageNav-jump") %>%
    html_text()
  pagination.info <- data.frame(links, desc) %>%
    filter(str_detect(desc, "Next")) %>% distinct()
  base <- "https://thecatsite.com"</pre>
  next.page <- paste(base, pagination.info$links, sep = '')</pre>
  return(next.page)
get.next.page(thread)
```

[1] "https://thecatsite.com/threads/advice-on-cat-introductions-feel

Testing the pagination function

thread.2 <- read_html(get.next.page(thread))</pre>

```
pagination.2 <- get.next.page(thread.2)</pre>
print(pagination.2)
```

[1] "https://thecatsite.com/threads/advice-on-cat-introductions-feel

Testing the pagination function

```
thread.3 <- read_html(get.next.page(thread.2))
pagination.3 <- get.next.page(thread.3)
print(pagination.3)
## [1] "https://thecatsite.com/threads/advice-on-cat-introductions-feel
thread.4 <- read_html(get.next.page(thread.3))
pagination.4 <- get.next.page(thread.4)
print(pagination.4)
## [1] "https://thecatsite.com"</pre>
```

Improving the function

```
get.next.page <- function(thread){</pre>
  links <- thread %>% html_nodes(".pageNav-jump") %>%
    html attr("href")
  desc <- thread %>% html nodes(".pageNav-jump") %>%
    html_text()
  pagination.info <- data.frame(links, desc) %>%
    filter(str_detect(desc, "Next")) %>% distinct()
  if (dim(pagination.info)[1] == 1) {
  base <- "https://thecatsite.com"</pre>
  next.page <- paste(base, pagination.info$links, sep = '')</pre>
  return(next.page)} else {
    return("Final page")
```

Testing the pagination function

```
thread.3 <- read_html(get.next.page(thread.2))
pagination.3 <- get.next.page(thread.3)
print(pagination.3)

## [1] "https://thecatsite.com/threads/advice-on-cat-introductions-feel
thread.4 <- read_html(get.next.page(thread.3))
pagination.4 <- get.next.page(thread.4)
print(pagination.4)

## [1] "Final page"</pre>
```

Paginate and scrape

Now we can put these functions together to scrape the entire thread.

```
paginate.and.scrape <- function(url){</pre>
  thread <- read html(url)
  posts <- get.posts(thread)</pre>
  next.page <- get.next.page(thread)</pre>
  while (!str_detect(next.page, "Final page"))
    thread <- read_html(next.page)</pre>
    posts <- rbind(posts, get.posts(thread))</pre>
    next.page <- get.next.page(thread)</pre>
    Sys.sleep(1) # wait 1 second
  return(posts)
```

Paginate and scrape

```
full.thread <- paginate.and.scrape(url)
print(full.thread)</pre>
```

```
##
                                                        timestamp
                message
                                   user
## 1
       Hi all, \nI'm ...
                              Furmama22 2020-12-22T11:26:12-0800
## 2
        Furmama22 sa... calicosrspecial 2020-12-22T13:13:04-0800
## 3
        Thank you SO...
                              Furmama22 2020-12-22T14:01:53-0800
## 4
        I don't thin...
                            Mamanyt1953 2020-12-22T18:21:00-0800
## 5
        Thanks so mu...
                              Furmama22 2020-12-22T18:52:26-0800
## 6
       You certain]...
                            Mamanyt1953 2020-12-22T19:06:23-0800
## 7
       Furmama22 sa... calicosrspecial 2020-12-23T08:46:09-0800
        This is grea...
                              Furmama22 2020-12-23T08:57:29-0800
## 8
## 9
        Furmama22 sa...
                                pearl99 2020-12-23T09:17:28-0800
        Furmama22 sa... calicosrspecial 2020-12-23T09:19:15-0800
## 10
                              Furmama22 2020-12-23T14:23:36-0800
## 11
       Thank you \nC...
## 12
        The thing th...
                                  ArtNJ 2020-12-23T16:09:54-0800
      Furmama22 sa...
## 13
                                pearl99 2020-12-23T16:31:12-0800
        Thanks so mu...
                              Furmama22 2020-12-24T05:34:31-0800
## 14
```

Crawling a website

We don't just want to collect a single conversation thread. We want to find all relevant threads and then apply the previous function. The function below allows us to collect links and titles for each thread within the sub-forum.

```
get.threads <- function(url) {
    f <- read_html(url)
    title <- f %>% html_nodes(".structItem-title") %>%
        html_text() %>% str_trim()
    link <- f %>% html_nodes(".structItem-title a") %>%
        html_attr("href") %>% str_trim()
    link <- data.frame(link)
    link <- link %>% filter(str_detect(link, "/threads/"))
    threads <- data.frame(title, link)
    return(threads)
}</pre>
```

Crawling a website

```
forum.url <- "https://thecatsite.com/forums/cat-behavior.5/" # This is
threads <- get.threads(forum.url)</pre>
```

##

How to scrape a web page

Crawling a website

print(threads\$title)

```
## [1] "Taking cat to the vet"
## [2] "Need help introducing two cats"
## [3] "Should We Get a Second Cat?"
## [4] "?How do I help my cat feel more secure outside with the repair
## [5] "Featured\nAdvice on Next Steps with Timid Cat"
```

[6] "Resident cat refuses to eat after hearing the new cat"

- ## [7] "How high do enclosure walls need to be for 6 10 week old fos
 ## [8] "3 Week business trip and I'm super stressed"
- ## [9] "Advice on Cat Introductions Feeling a Bit Lost"
 ## [10] "He is peeing everywhere :("
- ## [11] "Reintroducing lost kitty"
 ## [12] "I need help with a kitten I'm cat sitting for two weeks"
- ## [13] "One cat won't share a litter box, the other uses all of them h
 ## [14] "My cat is very vocal. I cannot figure him out..."
 - ## [15] "New Cat Very Timid"
 ## [16] "Siamese 5 year old male changed sleeping habits?"

##

##

##

##

How to scrape a web page

Crawling a website

print(threads\$link)

```
## [6] "/threads/resident-cat-refuses-to-eat-after-hearing-the-new-cat
## [7] "/threads/how-high-do-enclosure-walls-need-to-be-for-6-10-week-
## [8] "/threads/3-week-business-trip-and-im-super-stressed.423394/"
## [9] "/threads/advice-on-cat-introductions-feeling-a-bit-lost.422848
## [10] "/threads/he-is-peeing-everywhere.423300/"
## [11] "/threads/reintroducing-lost-kitty.423373/"
## [12] "/threads/i-need-help-with-a-kitten-im-cat-sitting-for-two-week
## [13] "/threads/one-cat-wont-share-a-litter-box-the-other-uses-all-of
```

[5] "/threads/advice-on-next-steps-with-timid-cat.423315/"

[4] "/threads/how-do-i-help-my-cat-feel-more-secure-outside-with-th

[14] "/threads/my-cat-is-very-vocal-i-cannot-figure-him-out.422683/"

[16] "/threads/siamese-5-year-old-male-changed-sleeping-habits.42320

[1] "/threads/taking-cat-to-the-vet.423384/"

[15] "/threads/new-cat-very-timid.422782/"

[2] "/threads/need-help-introducing-two-cats.418696/"

[3] "/threads/should-we-get-a-second-cat.423393/"

Crawling a website

Exercise: Write a function to iterate through the 10 pages of threads, each time calling get.threads to collect all threads. Next, use paginate.and.scrape for each thread. Store the results in a single data frame.

Complete function here

Javascript and browser automation

- Many websites use Javascript
 - This can cause problems for web-scrapers as it cannot directly be parsed to HTML
- Rather than loading HTML directly into R, we can use R to automate a browser
 - Selenium WebDriver and the package RSelenium (https://github.com/ropensci/RSelenium) is the most popular approach

What can RSelenium do?

- Extract HTML from Javascript-based websites
- Interact with web-based content
 - e.g., Click "OK" to a warning, complete a search box
- However, RSelenium currently requires a more complicated set up using a *Docker container* to work in R so I will not demo it today

Data storage and logging

- If collecting a lot of data, use a server to run your code
- Store output in a database
 - This helps to organize the data and makes it easier to query and manage
- Keep a log file with a record of which pages you have scraped
 - You could use Slack to send progress updates

References

Fiesler, Casey, Nate Beard, and Brian C Keegan. 2020. "No Robots, Spiders, or Scrapers: Legal and Ethical Regulation of Data Collection Methods in Social Media Terms of Service." In Proceedings of the Fourteenth International AAAI Conference on Web and Social Media, 187–96. AAAI.

Questions