

Alex Sneath

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EXPERIENCE

Mac Technician

Simply Mac, Apple Authorized Service Provider - Portland, OR
July 2019-November 2019

- Apple Certified Technician responsible for managing all repairs
- Ensured that the service department meets profit goals and customer satisfaction standards
- Top 5 in gross profit earnings in the Northwest Region, September 2019

iOS Technician

Simply Mac - Portland, OR
September 2018-July 2019

- Apple Certified iPhone Technician responsible for all iPhone repairs
- Managed profit goals and customer satisfaction
- Trained multiple new employees to certification standards
- Promoted in July 2019 to Mac Technician

Facilities Specialist

Abundant Life Church - Happy Valley, OR
January 2013 - September 2018

- Setup and teardown for large scale events
- Maintained and cleaned the company's three locations
- Provided support to ministry staff with volunt

EDUCATION

Portland State University

Bachelor of Science: Marketing and Advertising Management
Completed March 2017

SIDE PROJECTS

Things and Stuff Podcast – Co-host/ Social Media Manager

June 2017 - Present

A weekly podcast focused on day to day life and Seinfeld-esque “nothing.”

Samsel (Band) – Guitarist

2014 - 2017

Touring alternative country band