#### Legend

Current Web p. 1Components

**UX Flows and Storyboards** 

UX Novice

p. 2-3 p. 4-6

Project Teams

App User

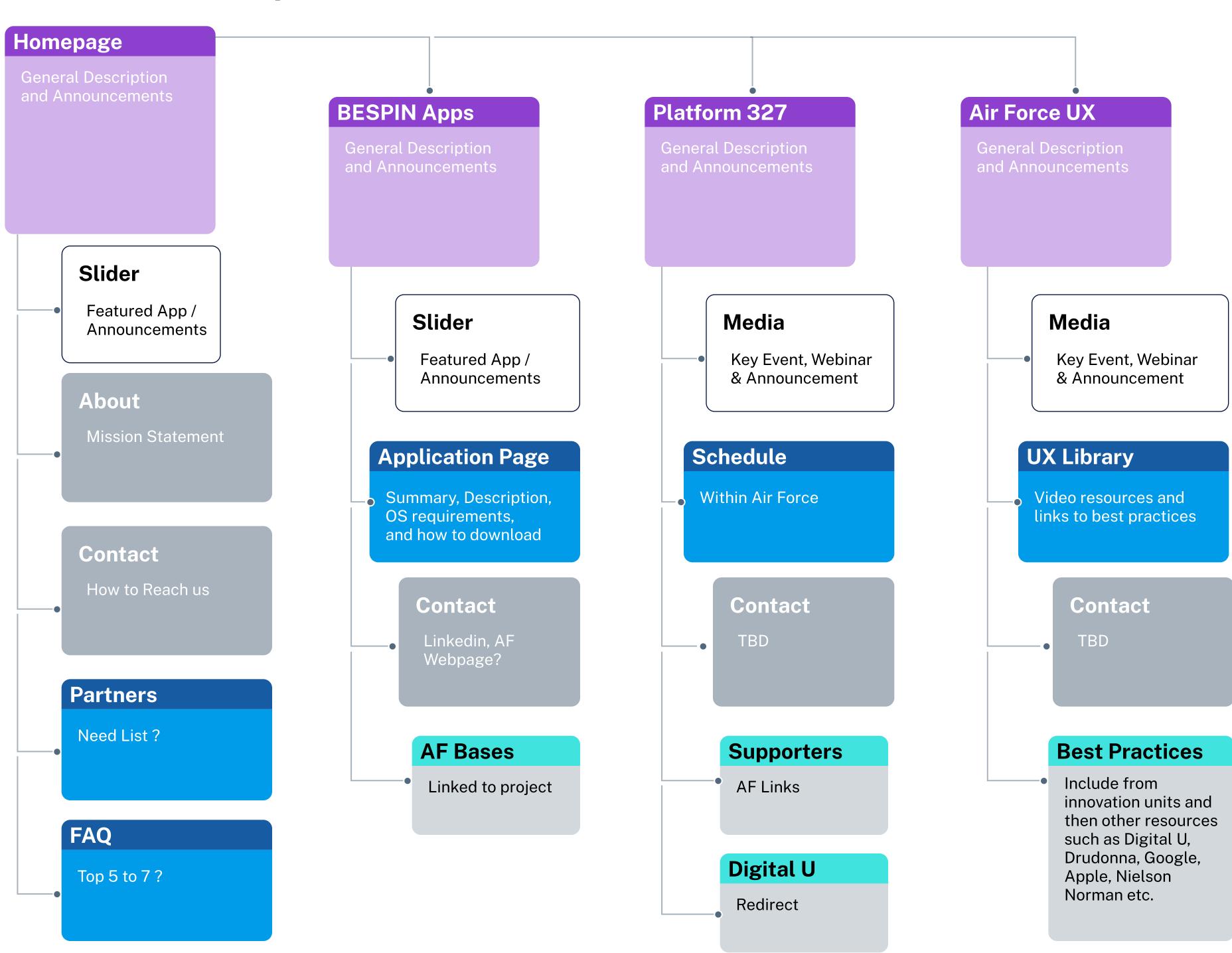
p. 7-8

Stakeholder p. 9

#### **User Stories**

- The UX flow will have 'storyboards' that dive into more detail of how the prescribed web components will work together for the MVP requirements.
- Each storyboard will cover each of the described Marketplace audience members.
- The describes features of here will be used to develop next product of CLIN 011 Low Fidelity Prototype.

### **Current Web Components**



### **UX Novice**



#### Storyboard 1: Tracking their progress within Platform 327 / UX Mobile First Checklist



**Story 1:** Team Arrow invites new members to lead UX effort on project.



**Story 5:** As new recruit, goes through curated list, they add other course links to their profile.



Story 2: They create list of links and resources on Air Force UX section to send to colleages email.



Story 6: After completion of first course. Platform 327 send email to project team of recruit's current progress and new tools learned and acquired.



Story 3: New recruit receives automated email from Platform 327 that his team created curated list of resources and also recommendations for UX tools.



**Story 4:** Login is created along with small profile with checklist of courses and links.

#### Purpose

 Storboard outlines how a project team creates a UX starter kit for their new UX designer/ novice

- -Profile Creation Team-Profile Creation Single User-List Creation connected to
- -List Creation connected to registered Teams and Single User.

### **UX Novice**



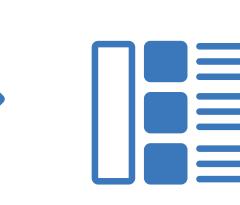
#### Storyboard 2: Scheduling review session with Platform 327



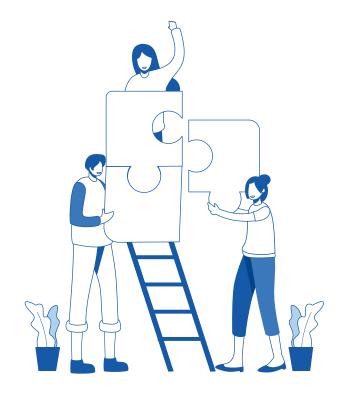
Story 1: New recruit is interested in developing user interview templates for project.



Story 2: Air Force UX page has header link to schedule 1 on 1 UX sessions with Platform 327 team.



Story 3: Recruit fills out appointment form with information and needs.



**Story 1:** Form asks to confirm information inputed and then to select time slot and calendar

#### Purpose

 Storyboard outlines how new UX designer can acquire UX tools and schedule review session.

- -Scheduler Tool / Connection with User Profiles
- -Basic UX Toolkit to collect initial user feedback



Story 5: Recruit confirms appointment and get notification email.



Story 6: Notification email confirms calendar date and a 15 minute notification of appointment.



**Story 6:** Appointment reminder sent out for recruit and Platform 327 mentor team.

### **Project Teams (Designer, Researcher, Devs and Manager)**



#### **Storyboard 1: Creating Jumpstart for new UX Designer**



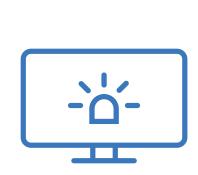
**Story 1:** Team Arrow invites new members to lead UX effort on project.



Story 2: On Platform 327 Studio page they see recommend courses list for Novice UX Designers



Story 3: They create list of links and resources on Air Force UX section to send to colleages email.



Story 5: As new recruit, goes through curated list, they add other course links to their profile.



**Story 6**: After completion of first course. Platform 327 send email to project team of recruit's current progress and new tools learned and acquired.

#### Purpose

- Storyboard outline hows project team can send preset UX Mobile Design checklists to new recruits.
- Features to be designed in CLIN 011-012:
- -Preset UX Paths with optional connections to Digital
- -User Profile alerts

## **Project Teams (Designer, Researcher, Devs and Manager)**



#### **Storyboard 2: Creating Team review session at Platform 327**



**Story 1:** Team Arrow wants to have UX review of their MVP.



**Story 2:** Air Force UX page has header link to schedule 1 on 1 UX sessions with Platform 327 team.



Story 3: Team fills out appointment form with information and needs. They choose option to have multisessions.



**Story 4:** Form asks to confirm information inputed and then to select time slot and calendar for 1st Session



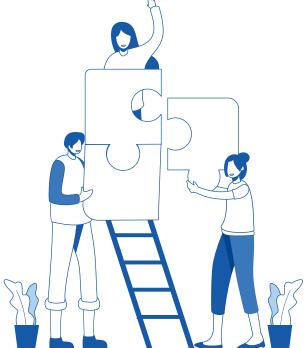
**Story 5:** Recruit confirms appointment and get notification email.



Story 6: Platform 327 team contacts Team Arrow prior to first meeting with follow up questions from needs assessment form.



**Story 7:** Appointment reminder sent out for recruit and Platform 327 mentor team for first meeting.



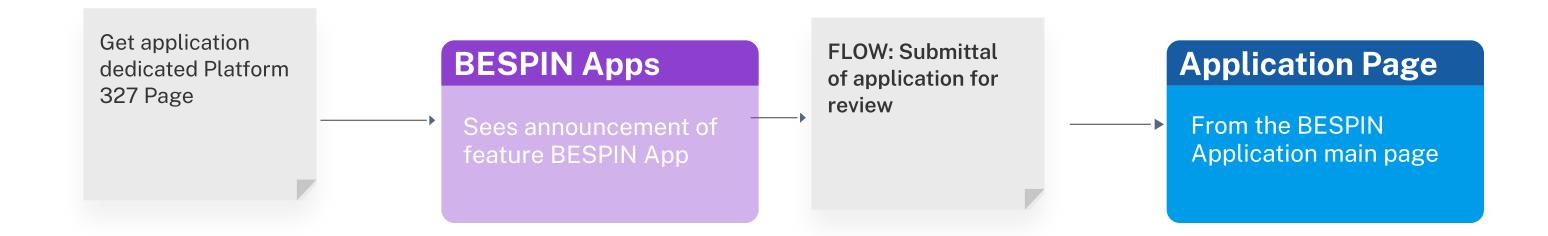
Story 8: In first initial meeting, they set scope for UX services and schedule for following meetings with goal criteria.

#### Purpose

 Storyboard outlines options how a project team can guide new UX recruit to start facilitating UX/ Design review sessions.

- -Studio Calendar with appointment tool
- -Email notification and User Profile alerts

## **Project Teams (Designer, Researcher, Devs and Manager)**



#### **Storyboard 3: Application Submittal**



**Story 1:** Find form entry page on BESPIN APPS.



Story 2: Submit form with links, project info, media and other requirements.



<u>Story 3:</u> Review information before submittal. Confirm submittal.



Story 1: Email sent out to main POC regarding review. 1-2 business days.

#### Purpose

- Storyboard outline how project team submit 1.0 of their applications to Platform 327 Marketplace.
- Features to be designed in CLIN 011-012:
- -Form for application feature page
- -Email notifications for Platform 327 review team
- -Team Profile alerts (sent also to connected users)



**Story 5:** Notification of page published on Platform 327

### **App User**



#### **Storyboard 1: Searching for an Application**



Story 1: AF Randall employees base hear about new Feedback Application for facilities improvement through email.



**Story 2:** Email sends employees to Application page on Platform 327



Story 3: Application page directs users to download link on iOS store and email to submit feedback of application



Story 4: Users download application and then get notification to give initial feedback to Platform 327

#### Purpose

• Storyboard outlines how potential users for featured applications in Platform 327 can search and find.

- -Featured application page with Search tool
- -Download Link and Feedback form for Application.

### **App User**



#### **Storyboard 2: Learning about Platform 327**



Story 1: Users of Feedback application, get notification email about Platform 327.



**Story 2:** Users navigate to Platform 327 homepage.



Story 3: Homepage advertise work events and UX Design talks with RSVP.



Story 4: Users submit email for newsletter list and also receive notification of BESPIN and Platform 327 events.

#### Purpose

 Storyboard outline how featured content on homepage collects data from visitors and encourages sign-ups for events.

- -Event Announcements
- -Email Sign-Ups
- -Invite Links

### **UX Stakeholders**



### **Storyboard 1: Learning about Platform 327 and Mobile First Practices**



Story 1: IT Administrators at AF Randall have been taking UX review meetings and want more capabilities for their design teams.



Story 2: IT Admin get LinkedIn event for Platform 327 online Q +A event.



Story 3: RSVP form filled out with email notification to also see BESPIN Apps pages.



Story 4: IT Admin audience get notifications to signup to Platform 327 newsletter.

#### Purpose

Storyboard outlines how UX
 Stakeholders can find FAQs and
 key information to forward to
 colleagues on why UX practices
 are important.

- -FAQ's and Example Articles
- -UX Toolkits