

629549 - Richard Stebbins

From: From the NAIC on behalf of the Massachusetts Division of Insurance (sbs@naic.org)

To: thestebbman@yahoo.com

Date: Tuesday, June 17, 2025 at 01:41 PM EDT



COMMONWEALTH OF MASSACHUSETTS

Office of Consumer Affairs and Business Regulation

DIVISION OF INSURANCE

One Federal Street, Suite 0700 • Boston, MA 02110-2012

(617) 521-7794 • Toll-free (877) 563-4467

<http://www.mass.gov/doi>

June 17, 2025

Richard Stebbins

54 Hope st

Springfield, MA 01119-1644

Dear Richard Stebbins:

The Massachusetts Division of Insurance Consumer Service Unit received the complaint form and associated documents that you submitted. In this matter, we have determined that the Massachusetts Division of Insurance does not have the regulatory authority and proper jurisdiction to handle your concerns. In order to ensure that you receive the fastest response possible, we have taken the liberty of forwarding your written complaint, along with any supporting documents your provided, to:

Centers for Medicare & Medicaid Services

JFK Bldg.

15 New Sudbury Street

Boston, MA 02203

617-565-1188

I sincerely apologize for any delay this transfer may cause, but the subject of your letter appears to be within that agency's jurisdiction and that office may obtain the requested assistance. **By copy of this letter, we are asking the referred agency to assist you.** I trust you will hear from them in the near future and please contact them with questions concerning this complaint.

Although we are unable to help you on this particular issue, please feel free to contact the Division of Insurance at 617-521-7794, option 2, for other insurance-related concerns. In

addition, we maintain a website at www.mass.gov/doi where you may find information that may help you in answering your insurance questions.

Sincerely,
Consumer Service Unit

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