

# An Advanced & Efficient solution to make your Business Communication easier

Introducing HP-110 V1 EPABX for Small Office Home Office



# **HP-110 V1 EPABX system**

HP-110 V1 Telephone System is an advanced communication tool designed to improve efficiency of your Small Office Home Office (SOHO). The system can cater up to 8 users fitting perfectly for your communication requirements. Integrated options, such as Caller Line Identification (CLIP) on both analog trunk side as well as analog subscribers side, makes your communication even more flexible. It is compact, flexible and offers a whole string of useful performance features. HP-110 V1 is a cost-effective communications solution, easy to operate and install as well.

This versatile solution will bring a wide range of features like Call forwarding, Call Extension and Call Back making sure that all important calls are answered and last dialed number connects automatically in case number being busy initially. (Call Back)



# Features supported by HP-110 V1 EPABX system



## Flexibility of handling Incoming Calls -

Dialing desired extension directly (Voice guided DID) -

The caller from CO-line will hear guiding voice when he calls the system, followed by extension number directly as desired after hearing mentioned voice.

#### Operator assisted call transfer -

Call will land by default on the operator phone. Then the operator can transfer the call to the desired extension.

#### Group ringing -

System supports maximum 8 extensions ring in a group simultaneously when there is incoming call from CO-line. Any one of the extension out of group can answer the call. Other extensions will stop ringing once the call is answered.



#### **Built-in Voice Guidance -**

HP-110 V1 system has built-in voice guidance for incoming calls from CO-line.

System has built-in recorded voice guide like "Welcome to XXX company, please dial extension number, for operator service press zero". This message length can be max. 10 seconds. Voice Guidance is recordable, administrator may record Voice Guidance by himself based on requirement.



## Forwarding of incoming calls -

Forwarding to another extension so that you never miss a call.

- Forwarding Immediately
- ► Forwarding When Busy
- Forwarding When No Answer



#### **Answer the Calls-**

- ► Answer directly The ringing extension may be answered directly when someone off-hook it.
- ► Call Pick-up Someone may answer the ringing extension through other extensions.
- ▶ **Do not disturb (DND)** Someone who is not willing to be disturbed, can activate DND.

## **Other Features:**

► Caller Line Identification - HP-110 V1 system supports internal as well as external line caller ID on an analog CLI phone with DTMF / FSK formats.

- ▶ Direct outward dialing (DoD) A user can dial out to an external number without operator assistance just by dialing outgoing code "0".
- ► In built Power fail transfer In the event of power failure, the 1<sup>st</sup> and 2<sup>nd</sup> trunk port are automatically switched to extension port 1<sup>st</sup> and 2<sup>nd</sup> respectively.
- Extension call class service System supports Class of Service facility wherein outgoing calls can be restricted to limited extensions only.
- ► Follow me- Administrator can assign login credentials to employees, who as and when required can use his credentials to make an outgoing call.
- ▶ ISD & STD call service High level extension may help low level extension to make an ISD & STD call. When the call has been established, the high level extension may transfer this call to low level extension.

- Calling time restricted System can restrict Call duration.
- Incoming only trunk Trunk line can be restricted for incoming calls only.
- ▶ **Different ring tones** Internal & external incoming calls can be differentiated with different ring tone.
- ▶ Hotline to CO Trunk By this feature, the extension automatically gets connected to the CO Trunk without dialing an access code.
- Call transfer All types of calls (Internal & External) can be transferred to the desired extension.
- ▶ **Redial** System supports last number redial.
- ► Call Back (On Busy) When the destination extension is busy, then by activating "Call Back" feature system will make a call to that particular destination number once its available.

# Technical data of HP-110 V1 EPABX system

MAXIMUM CAPACITIES OF HP-110 V1 SYSTEM			
Max. number of analog subscribers that can be connected	8		
Max. number of analog trunks that can be connected	2		
Device Dimensions (H x W x D)	55mm x 280mm x 195mm		
Package Dimensions (H x W x D)	67mm x 320mm x 270mm		
Net / Gross Weight	1.40 Kgs / 2.00 Kgs		

INTERFACE TYPE		
Analog Extension Interface	Analog extension interface with a/b line (52V)	
Analog Trunk Interface	Loop trunk, incoming ringing-current, outgoing dual-tone signal	
Telephone requirement	Normal analog telephone with a/b interface	

POWER SUPPLY		
AC Power supply rating	220 V AC (+/-) 10% 50Hz (+/-) 5%	
Power consumption	10 W	

ENVIRONMENTAL REQUIREMENTS		
Operating Temperature	0 to 40 Degree Celsius	
Relative Humidity	10% to 90%	

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