

**Suman Shah**

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24/09/2025

Matthew Johnson,  
Infrastructure Team Leader,  
TasNetworks

**Re: Application for Infrastructure Engineer (Band 4)**

Dear Matthew,

I am excited to apply for the Infrastructure Engineer position at TasNetworks. With a strong background in IT infrastructure, cloud solutions, and systems support, I am eager to contribute to your mission of powering a bright future for Tasmania while supporting enterprise-scale digital platforms in a mission-critical environment.

In my current role as a Systems Engineer at Foresight Analytics, I manage IT infrastructure for a hybrid workforce and deliver both operational support and project-based solutions. I have implemented Microsoft 365, Azure Active Directory, Intune, and Defender to improve security and performance across the organisation. I also architected and deployed Azure-based virtual machine environments and developed Python automation tools that reduced data collection processes from days to minutes — significantly improving system efficiency and reliability.

Key strengths I bring to this role include:

- **Infrastructure and cloud expertise:** hands-on experience with Azure, VM deployments, and enterprise-scale environments.
- **Operational reliability:** proven ability to support large-scale IT systems with a focus on availability, performance, and security.
- **Change management:** active involvement in implementing and supporting new platforms while minimising downtime and ensuring smooth release processes.
- **Problem solving and communication:** skilled at troubleshooting complex issues, maintaining clear documentation, and engaging effectively with both technical and non-technical stakeholders.

I am particularly drawn to TasNetworks' values of safety, sustainability, and community impact. The opportunity to contribute to high-impact outcomes in Tasmania's energy future, while

continuing to grow professionally within a supportive organisation, is one that greatly excites me.

I would welcome the chance to discuss how my skills and experience align with the Infrastructure Engineer role. Thank you for considering my application, and I look forward to the possibility of contributing to TasNetworks' Digital team.

Yours sincerely,  
Suman Shah