

Use-Cases

Employees

Add Employee

Name

Address

Login

Gmail Calendar

Hire Date

Last Day Date

Email Address

Edit Employee Info

Employee Change Password screen

Employee Recover Password Screen

Employee Schedule

View Your Schedule

View Store Schedule

Define a Schedule Block for an Employee

Add

Change

Remove

Copy ???

Copy Schedule Blocks for an employee from Week before

Display conflicts - days off, change in availability

remove conflicts

Copy Complete Schedule from week before

Display conflicts - days off, change in availability

remove conflicts

Link Employee Schedule to Employee's Google Calendar

Create Employee Work Restriction

Create Coverage Hours

Display Daily/and weekly total hours vs 4 week average/Last year this week.

Display Daily/weekly total \$ vs 4 week average

Create Budget for Schedule

View real time/dollars vs actual time/dollars

View Year to date Budget vs last year to date

View payroll adjusted for Sales

Request status mini Main Page Display

TimeClock

Employee Clock in/OUT

Manager Adjust Time Clock page

Create Payroll report
Review/Approve Time Clock for Payroll Period
Need to look into api for payroll

Time Off

Employee Request Time off
Aprove/Reject Time off Request
Employee Display Time off Requests with Request, P/U, PTOB status
Manager Display off Current/Pending Time off requests
Display Current Time off Company Defaults - and system Wide Reset rules
Modify Current Time off Company Defaults

Services

Create a WorkOrder
 Assign Service Type to Work Order
 Assign a WorkOrder to a Queue
 Assign Next Available Date
Edit a Work Order
Tech Checks out a Work Order
Tech Check in a work Order
Tech completes a Work Order
Tech Manual Adjusts check out and/or Check in times
Work Order Assigned to a tech
Create a Queue
Modify a Queue details
Disable a Queue
Enable a Queue
Assign Tech to a Queue
Display Queue Details
Display Queues
Assign a Service Type to a Que
Skills

Add Skill - Skill is what an employee is trained to do.
 Edit a Skill
 Display Service Type assigned to a skill
 Remove a Skill
 Load Default Skill List

Service Types

Add a Service Type - a Service Type is what done to repairs ie Brake adjust
 Edit A Service Type
 Assign Skill to Service Type
 Remove a skill from Service Type
 Display Service Types
 Remove a service Type

Display average time to complete a Service Type
Load Default Service Types
Import Service types from text file
Map fields from text file to Service Type fields

Appendix 1

Address Behavior - When changing an address, need to check if ID is used more than once, if it is are we changing for all person with that address.

Person

ID
First Name
Last Name
Phone 1
Phone 1 Type
Phone 2
Phone 2 Type
Phone 3
Phone 3 Type
Address ID
Email 1
Email 1 Type

Address

ID
Street 1
Street 2
City
State
Zip Code

Employee Data

Person ID

Appendix 2

Service Queues need to be setup so that a queue can be:

1. Assigned as FIFO based on total number of work orders on a day.
2. Assigned as First Open time slot. This means that if a brake adjust is 10 minutes and there is an open on Tuesday then it drops in but if you where to try to add a complete tune it might not drop into friday. All work order would have a total time to complete and find the first open slot.
- 3.