WALTER S. VALDEZ

Austin, TX | 210.307.9392 | waltersvaldez1980@gmail.com | linkedin.com/in/walter-valdez-santos

FULL STACK SOFTWARE DEVELOPER

Software Optimization | Remote & In-Person | Technical Design

Analytical and solutions-driven professional with end-to-end software design, implementation, testing, and shipping to ensure uninterrupted system services. Adept at communicating effectively, and cross-functional team environment and independent work ready. Creative problem solver; thinking critically to deconstruct complex issues and identify innovative solutions. Highly adaptable individual, culturally diverse and a hard-working US Army veteran.

- AREAS OF EXPERTISE -

Debugging | Strong Problem Solving | Data Structures

Browser-based/ Web Apps | Unit Testing and Test-Driven Development| Database Optimization

Solid Oral and Written Communication | Object-Orientated Design| Cloud Service Providers | Automating Life-Cycle

Operations | Customer Focus Execution | Stakeholder Partnerships | Bilingual English & Spanish

TECHNICAL PROFICIENCIES

Prog Languages: Java, JavaScript, SQL, HTML, CSS, Ruby, C, Python, Git, GitHub, Bash, Eclipse, VS Code, Sublime

Frameworks and Dev Tools: AngularJS, Spring MVC, NodeJS, Ruby On Rails, MySQL, Heroku

Platforms: Windows, Mac OS, Unix/Linux (Ubuntu, RHEL, Kali), AWS, MS Azure, VMware, Vagrant, VirtualBox

Tech & Admin Tools: Salesforce, Jira, Trello, Slack, MS Office Suite, G Suite, Mac iWork, MS Teams, Zoom, Jabber

EDUCATION AND CERTIFICATIONS

Full Stack Java Bootcamp (ongoing) | Jan 2021 - Apr 2021 | Skill Distillery/Batky-Howell | Denver, CO

BS in Computer Science (Selected Coursework) | 2018 – 2019 | University of Texas at San Antonio | San Antonio, TX

BS in Business; Concentration in Management | 2013 - 2015 | University of Phoenix | Austin, TX

Associate of Arts in General & Language Studies | 2011 | Central Texas College | Killeen, TX

Java SE 11 Developer (ongoing) | April 2021 | Oracle Certified Professional | Austin, TX

Certificate in Technical and Cybersecurity Administration and **Azure Fundamentals – AZ900** | 2019 | Microsoft Software & Systems Academy (MSSA) | Embry-Riddle Aeronautical University | Randolph AFB, TX

CompTIA A+ Certification | 2015 – 2018 | Wounded Warrior Project | Austin, TX

PROFESSIONAL EXPERIENCE

TECHNICAL ENGINEER I | Kasasa | Austin, TX | 2019 – 2020

Provided technical client support to over 2,000 financial institutions in time-sensitive issues ranging from special customized data management to resolution of general customer complaints. Delivered organized and efficient written, verbal, and video communications remotely. Documented incidents in tracking system. *(Ended due to Covid)*

Selected Contributions:

- ► Ensured smooth installation for clients streamlined into AWS S3, Salesforce, and proprietary systems.
- ► Implemented tailored technical solutions to 200+ customers during a company-wide platform upgrade.
- ► Effectively communicated technical information to non-technical audiences to ease transitions.

TECHNICAL WRITER & TRANSCRIPTIONIST | GMR Transcription | Austin, TX *(Remote)* | 2016 – 2019

Selected Contributions:

- ► Achieved over 95% transcribing accuracy and received *Top Quality Employee* status.
- ► Complied 100% with company's geo-sensitive security policies to include the GDPR.
- ► Slashed personal delivery time by 25% within 3 months resulting in higher tier workload.

INFORMATION SPECIALIST II | Texas Workforce Commission | Austin, TX | 2015 – 2016

Selected Contributions:

- ► Optimized business-critical database with 2M+ records dating back to 1996; still in use today.
- ► Played a key role in the overall project's creation of 86,890 jobs by improving database functions.
- ► Fostered successful partnerships on grants up to $500K per year, per business for 90+ Texas companies.

MILITARY EXPERIENCE

TECHNICAL & ADMINISTRATIVE SPECIALIST | U.S. Army | USAG Humphreys, South Korea | 2010 – 2013

Selected Contributions:

- ► Streamlined disaster/evacuation readiness by optimizing record-keeping practices of 12,000+ personnel.
- ► Administered security, maintenance, and surveillance on the largest Army Airfield outside of the U.S.
- ► Enhanced communications by volunteering as an English Teacher to 6 South Korean military members.

TECHNICAL & ADMINISTRATIVE SPECIALIST | U.S. Army | Fort Lee, VA | 2007 – 2010

Selected Contributions:

- ► Coordinated offsite training for 1,100+ personnel producing repeated commendations by leadership.
- ► Reduced administrative costs by 30% within 3 months by designing an effective record-keeping database.
- ► Improved processes by formalizing accurate inventory documentation for a team of over 30 personnel.