



## General

### WHAT ARE SBC PROJECTS?

SBC projects are a mix of OneLTA (top-down) and Dare-to-Try (grounds-up) projects that are led and driven by staff, to address challenges and improve various aspects in LTA.



### WHY ARE YOU CALLING THE PROJECT AS "QUEST", AND TEAM MEMBERS AS "QUESTERS"?

The current run of SBC Projects is designed to be set in a fantasy game world called E.P.P.O.T world, to aid members as they navigate through their projects; and to add a bit of playfulness in an otherwise mundane setting. We recommend for you to check out the '[Epic guide to SBC Quest](#)' - an abbreviated encapsulation of our guiding principles for the best quest experience (*located at the top right hand corner*).



### WHAT IS E.P.P.O.T?



E.P.P.O.T refers to *Experimental. Prototype. People of Tomorrow*. A nod to Walt Disney's EPCOT (Google it!): 'Experimental Prototype Community of Tomorrow', a conceptual utopian town aspired to be a "real city that would 'never cease to be a living blueprint of the future'. In similar manner, E.P.P.O.T carries the same aspiration for the members: as ones who will improve and continue to inspire the greater community.



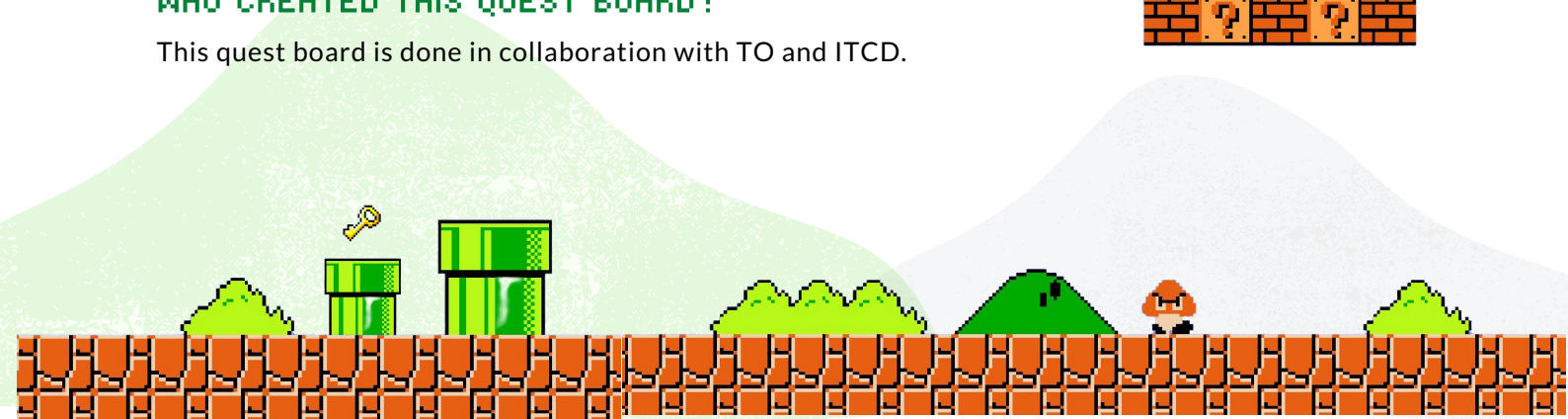
### WHAT IS SPECIAL ABOUT THIS NEW APPROACH OR FORMAT?

We simplified the reporting model to just two metrics: the progress of the quest, and accumulated coins by the team's questers - which in turn speeds up the approval processes with real-time teamwork. We also modified the nature of community activities to have more direct applications to the SBC projects. There are also dedicated platforms for SBC questers to connect directly with senior management for feedback and support.



### WHO CREATED THIS QUEST BOARD?

This quest board is done in collaboration with TO and ITCD.





## QUEST BOARD AND COINS



### WHAT IS THIS QUEST BOARD FOR?

It's a one-stop place to sneak a glance at the progress and activity of each team. It also serves as an accountability platform and gives recognition to teams who are ahead in the quest.



### HOW IS THE PROGRESS FOR EACH TEAM GENERATED?

The progress is computed based on the team's percent completion achieved for respective milestones and KPIs identified by the team at the start of the quest cycle. This information is collected and updated on the board monthly.



### HOW IS THE AMOUNT OF COINS CALCULATED? WHAT CAN I USE COINS FOR?

Quest members can earn coins for their quest team each time they participate in community activities or accomplish specific tasks listed in coin mechanism board. The accumulated coins of top winning teams will be converted to real dollars and cents, and donated to charity of their choice.



### HOW CAN I EARN MORE COINS FOR MY TEAM?

The best way for one to earn coins is to partake in community activities happening in the 'Realms of 'E.P.P.O.T Learnings' and 'Inspires' (*refer to the ['Epic SBC Quest Guide'](#) located at the top right hand corner to learn more about these realms*). The said activities are specially curated to advance their SBC project and that enrich your own career. Look out for our emails informing you on the latest happenings, or check-in with your TO steward or with us at [LTA\\_SBC-Team@lta.gov.sg](mailto:LTA_SBC-Team@lta.gov.sg).

## Stay in touch



### HOW CAN I SUBMIT MY IDEA/PROPOSAL AS AN SBC PROJECT? WHEN IS THE NEXT OPEN CALL FOR SBC PROJECTS?

You can contribute your ideas through the Open call for Dare-to-try projects. However, the date of the annual open call for the 2021 cycle of SBC projects has yet been formalised. Look out for our open email sent out organisation wide.

Meanwhile, you can learn about the past Dare-to-try open call through the link ([here](#)). For further enquiries, you can email us at [lta\\_sbc-team@lta.gov.sg](mailto:lta_sbc-team@lta.gov.sg).

