

# Your electricity bill

Bill date: May 4, 2022

## Summary of what you owe

□ Total amount due	\$158.77
Cost of electricity (includes taxes and fees)	\$159.25
Your new charges (details on following pages)	
Your balance forward	-\$0.48
<ul><li>AutoPay discount</li></ul>	-\$0.48
<ul><li>Payment made, thank you</li></ul>	-\$125.14
Amount due on your last bill	\$125.14

Your payment of \$158.77 will be automatically deducted on May 25, 2022.

#### Manoel Batista Da Silva Neto



YOUR ACCOUNT NUMBER:

4946163394



**for Service at:** 

9118 Long Hills Dr

#### Questions?

Log in to My Account at aps.com Go to support.aps.com for help



Stay informed. Visit aps.com/alerts

See if you qualify for 25% off your bill

Our Energy Support program offers qualified customers 25% off their APS bill each month. For example, if the cost of electricity you used is \$100, you'd receive a discount of \$25 on the electricity charge. Learn more at aps.com/assist.

#### You're ready for summer. Is your home?

Get money-saving tips customized to your home with our online Energy Analyzer tool. In about the time it takes to lather up with sunscreen, you'll find potential savings for your home. Answer a few questions. Then, get money-saving recommendations tailored for you. You'll see ways you're already energy efficient and see opportunities to save. Visit aps com/ea to get yours today.

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See page 2 for more information.



Your account number

Bill date

4946163394

May 4, 2022

Thailing address or phone number change? Check here and fill in the details on the back.

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I=000000000

MANOEL BATISTA DA SILVA NETO 9118 W LONG HILLS DR SUN CITY AZ 85351-1713

When paying in person, please bring the bottom portion of your bill.

You do not need to mail a payment. As an AutoPay customer, your payment will be automatically deducted.

### **News from APS**

#### More predictable bills

Plan ahead with Budget Billing. Pay about the same amount every month, even during summer, giving you a more predictable bill and making it easier to keep your budget on track. To learn more about how Budget Billing works and see your amount before you enroll, visit aps.com/budgetbilling.

## Things you need to know

# Have a question, concern or dispute regarding your bill or payment?

- Visit aps.com/contact to email us or chat
- Call 602-371-7171 (metro Phoenix) or 800-253-9405 (other areas)
- Para servicio en español llame 602-371-6861
- Hearing Impaired Dial 711 (AZ Relay)
- Send us a letter: APS, Station 3200, PO Box 53933, Phoenix AZ 85072-3933

#### Have an electrical emergency? Call:

- 855-688-2437 (metro Phoenix) or 855-688-2437 (other areas) for power outages
- 602-258-5483 (metro Phoenix) or 800-253-9408 (other areas) for other electrical emergencies
- 811 or 800-782-5348 (Blue Stake) before you dig to avoid an electrical emergency

#### Important billing information:

- Payment is due no later than 21 days from the bill date. If received
  later than 28 days from the bill date, your account will be delinquent
  and may be subject to a late payment charge of 1.5% + tax per
  month. If your power is shut off for nonpayment, you will need to
  pay the past due amount before service will be turned back on.
- We may require a deposit if an account becomes delinquent with two or more bills, or has been disconnected for nonpayment within a 12-month period. Deposits may also be required for customers with a non-residential service plan who do not meet certain financial conditions (as determined by APS using a credit scoring worksheet).
- One-time waiver

If you're on the Fixed Energy Charge Plan and your average monthly usage increases over time causing you to be moved to a higher tier you can contact us for a one-time waiver to keep your lower tier. See APS contact information above.

#### Electricity regulations and rates are approved by:

Arizona Corporation Commission 1200 W Washington Street, Phoenix, AZ 85007 602-542-4251 or 800-222-7000 (toll free in-state only) azcc.gov

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#### Mailing address or phone number change

First name, middle name, last name		
Address (number, street name)		
City	State	Zip + 4
Home phone	Business phone	
( )	( )	



Service plan: Fixed Energy Charge Plan - Tier 1

Meter number: T36403

Meter reading cycle: 02

# **Charges for electricity services**

### Cost of electricity you used

Customer account charge	\$2.07
Delivery service charge	\$32.90
Environmental benefits surcharge	\$4.07
Federal environmental improvement surcharge	\$0.44
System benefits charge	\$3.47
Power supply adjustment*	\$8.31
Metering*	\$3.09
Meter reading*	\$2.04
Billing*	\$2.28
Generation of electricity*	\$75.95
Federal transmission and ancillary services*	\$12.08
Federal transmission cost adjustment*	\$1.37
LFCR adjustor	\$1.38
Cost of electricity you used	\$149.45

### Taxes and fees

Regulatory assessment	\$0.36
State sales tax	\$8.39
County sales tax	\$1.05
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$159.25

### Total charges for electricity services \$159.25

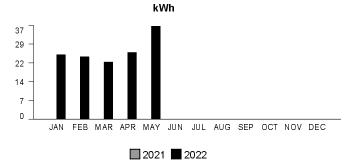
#### Tier 1, Your Current Monthly Average is 694 kWh

Your tier is for an average monthly energy usage of 600 kWh or less. By November, if your average is more than 600 kWh, you will be placed on a higher-priced tier in December.

# Amount of electricity you used

Total electricity you used, in kWh	1101
Meter reading on Apr 4	15918
Meter reading on May 4	17019

### Average daily electricity use per month



### Comparing your monthly use

			This month
	This month	Last month	last year
Billing days	30	32	N/A
Average outdoor temperature	75°	65°	N/A
Your total use in kWh	1101	843	N/A
Your average daily cost	\$5.31	\$3.93	N/A

<sup>\*</sup> These services are currently provided by APS but may be provided by a competitive supplier.