



WATER AND SEWERAGE DEPARTMENT

24 hour Emergency Number: (313)-267-7401

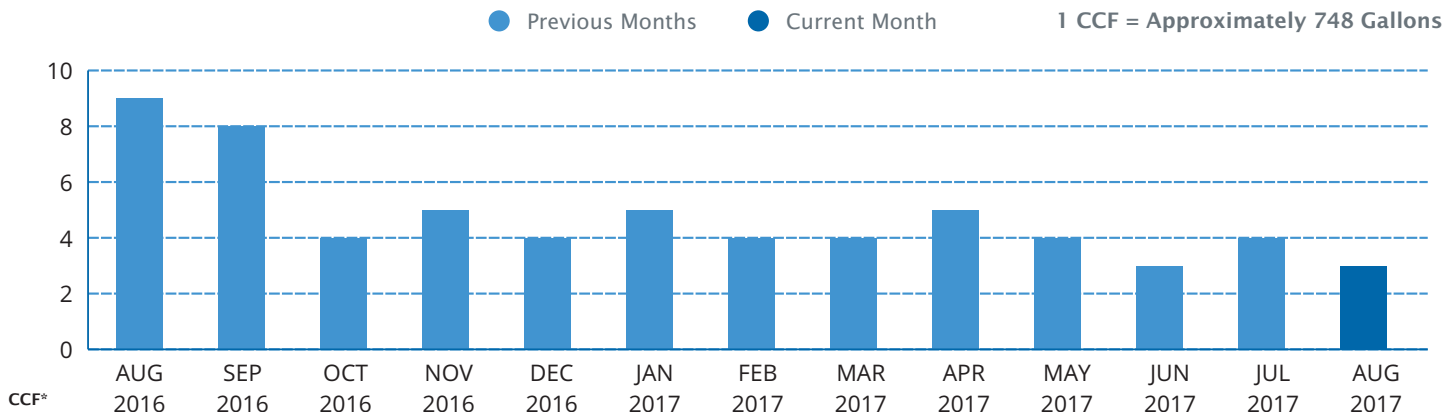
Total Amount due by 09/12/17

\$977.40

! You have a past due balance of \$920.76

Account Name AMBER BURNLEY
Account Number 820-6525.301

Usage History



My Water Usage This Month

2,244 Gallons



Ending Read 130 Actual
Beginning Read 127 Actual
Usage 3 CCF

My Water Usage Same Month Last Year

6,732 Gallons



Important Account Information

Your bill is past due and subject to shut-off if not paid immediately. To avoid shut-off, please pay the total amount due or make a payment arrangement.

Additional bill information on back

Did you know? The average person uses the amounts of water shown below for everyday activities. Use less, save more!

- **Brushing teeth** - 3 gallons per day
- **Dishwasher** - 15 gallons per load
- **Washing Machine** - 45 gallons per load
- **Toilet** - 25 gallons per day per person
- **Shower** - 40 gallons per 10 minutes
- **Bath** - 20 gallons

Fold, detach and mail this portion with your check or money order made payable to Board of Water Commissioners.



City of Detroit
Water and Sewerage Department
735 Randolph Street Detroit, MI 48226
PAST DUE NOTICE

Bill Date 08/22/17
Account Number 820-6525.301
Service Address 11511 SOMERSET AVE

Total Amount Due by 09/12/17

\$977.40

If paid after 09/12/17

\$980.23

Amount Enclosed

\$

Pay by mail, by phone or online at www.detroitmi.gov/paymywaterbill
See reverse side for more information on bill payment

Please include your account number on your form of payment.

SEND REMITTANCE TO:



DETROIT WATER AND SEWERAGE DEPARTMENT
PO BOX 32711
DETROIT MI 48232-0711



11700 1 AV 0.373 77658-DETS78498-ST.1GRP_1-011700

AMBER BURNLEY
11511 SOMERSET AVE
DETROIT MI 48224-4103

T:32



8206525301 0000097740 8

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Account Information

Account Name AMBER BURNLEY
Account 820-6525.301
Service Address 11511 SOMERSET AVE
Customer Class CITY RESIDENTIAL
Service Dates 07/08/17 - 08/07/17
Bill Date 08/22/17

Meter Information

Meter Number 78588500
Meter Size 5/8"
Meter Svc Chrg \$7.02
Begin Read Date 07/08/17
Beginning Read 127
End Read Date 08/07/17
Ending Read 130
Usage 3 CCF
Days Billed 30 Days

August Bill Details

Previous Balance \$917.61
Late Fee \$3.15
Balance Forward ! \$920.76

Current Water Charges

Water Usage 3 CCF @ \$2.376 \$7.13
Water Service Charge \$7.02 @ 1 month \$7.02
Water Subtotal \$14.15

Current Sewer Charges

Sewerage Disposal 3 CCF @ \$5.273 \$15.82
Sewerage Service Charge \$6.04 @ 1 month \$6.04
Drainage Charge \$20.63 @ 1 month \$20.63
Sewer Subtotal \$42.49

Total Water & Sewer Charges \$56.64

Total Amount Due by 09/12/17

\$977.40

If you pay after the due date, a 5% penalty will be added to your next bill.

! YOUR BILL IS PAST DUE AND SUBJECT TO SHUT-OFF IF NOT PAID IMMEDIATELY.

Message Board

SKIP THE LINE: Need to make a transaction at a DWSD Customer Care Center? Place yourself in line before you go from your mobile device, computer or phone, and receive text messages or phone calls for an update on your wait time. With this information, you can plan when you arrive at the DWSD Customer Care Center. If your schedule changes on your end, you can delay your appointment or cancel by text message.

Place yourself in line at <http://www.detroitmi.gov/How-Do-I/Find/DWSD-Customer-Care>

Easy ways to pay

Electronic Check and Credit/Debit Cards accepted.
Credit/Debit Cards only accepted online at www.detroitmi.gov/paymywaterbill



Auto Pay



Login to Enroll

Phone



Same day
313-267-8000

Online



[www.detroitmi.gov/
paymywaterbill](http://www.detroitmi.gov/paymywaterbill)

Mail



PO Box 32711
Detroit, MI 48232

In Person



Customer Care Centers
735 Randolph | 15600 Grand River
13303 E. McNichols

Bill Payment Kiosk



At Customer Care Centers
To find a Kiosk near you visit
www.detroitmi.gov/DWSDkiosk

Complaints/Disputes and Past Due

It is the customer's responsibility to inform the utility of any billing dispute. A monthly-billed customer may dispute a bill not later than twenty-eight (28) days after the billing date. After the period expires, the customer forfeits the right to dispute the bill. All amounts not in dispute are due and payable.

PAST DUE – The past due amount includes a 5% payment penalty. This bill is a lien against the property served. For more information you may visit us online at www.detroitmi.gov/DWSD