

M/91180_L0656761S00P1_3463

MRS ZUZANA KRUCAYOVA
1A WHITNASH GROVE
COVENTRY
WEST MIDLANDS
CV2 3DF

Your account number
065 3935 4588

Date of issue
30th September 2008
This is not a tax invoice

your amended dual fuel bill

This is the amount you've spent on **electricity**
from 19-Jun-2008 to 11-Sep-2008

£38.97 debit

Totally based on our estimate

This is the amount you've spent on **gas**
from 1-Apr-2008 to 3-Sep-2008

£47.40 debit

Totally based on our meter reading



Customer Service
8am-8pm Mon-Fri,
8am-6pm Sat

0845 070 4857



EMERGENCIES

Loss of electricity supply
0800 056 8090

Enquiries & Complaints, Central
Networks, Herald Way, Pegasus
Business Park, Castle Donington,
Derby, DE74 2TU

If you think you smell gas
or think you have a gas
leak telephone

0800 111 999

'Totally based on our estimate' means
we've received no electricity meter
reading this bill period. So we've had to
make assumptions about how much fuel
you've used by looking at previous
consumption. Please call our 24 hour
meter reading line with a reading as soon
as possible on 0800 028 4361 or visit
www.npower.com/readyourmeter

your gas balance is

£5.72 debit

Please pay us by **14-Oct-2008**

£44.69 debit

We're doing our best to estimate your bill, but we really need you to give
us an electricity meter reading as soon as possible

Make the most of npower solar

Take a closer look at
the figures on page 2

A solar PV system will help reduce your impact on the environment.
Plus, our team of expert installers will aim to make the whole
process simple and hassle free. We'll even buy back the surplus
electricity you generate*

Call us now for more information

0800 316 1491† quoting L015P or visit npower.com/solar

*Terms and conditions apply

† We monitor and record some calls for security and to help with team training.

BM45

Electricity is supplied by Npower Limited (Registered No. 3653277). Gas is supplied by Npower Gas Ltd (Registered No. 2999919). Registered in England and Wales. Registered
Office: Windmill Hill Business Park, Whitehill Way, Swindon, SN5 6PB.



How your electricity adds up

Electricity account **06539354569**

Last reading	This reading	Electricity units used	Cost split	Charges
Charges for Tariff - Standard Meter / Payment On Receipt				
Meter Number: F99FW13677				
19/06/08 12758 Actual	28/08/08 13005 Estimate	247 kWh	first 150 at 13.200p next 97 at 10.980p	£19.80 £10.65
PC * 28/08/08 13005 Estimate	11/09/08 13051 Estimate	46 kWh	first 28 at 15.520p next 18 at 12.910p	£4.35 £2.32
Cost of electricity used this period				£37.12
VAT at 5.0% on £37.12				+ £1.85
Electricity charges this period				+ £38.97
Amount to pay				£38.97
Please pay us by 14-Oct-2008				

Your Supply Number

S	01	801	001
	11	0002	3818 722

Your meter reading

When you give us your own meter reading we may send you an amended bill or use the reading to ensure future bill accuracy. Please call our 24 hour meter reading service on 0800 028 4361.

* Price Change

Please note - there's been a price change during this bill period. We've split your fuel usage over the different prices.

How your gas adds up

Gas account **06539354573**

Last reading	This reading	Gas used	Cost split	Charges
Charges for Tariff - Standard Gas Meter / Payment On Receipt				
Meter Number: 5261910				
01/04/08 2815 Customer reading	13/06/08 2831 Estimate	Calorific Value 39,000 16 (100s cubic feet) = 502 kWh	first 327 at 6.688p next 175 at 1.990p	£21.87 £3.48
13/06/08 2831 Estimate	28/08/08 2847 Estimate	Calorific Value 39,450 16 (100s cubic feet) = 507 kWh	first 113 at 6.688p next 394 at 1.990p	£7.56 £7.84
PC * 28/08/08 2847 Estimate	03/09/08 2851 Actual	Calorific Value 39,450 4 (100s cubic feet) = 127 kWh	first 21 at 8.360p next 106 at 2.488p	£1.76 £2.64
Cost of gas used this period				£45.15
VAT at 5% on £45.15				+ £2.25
Gas charges this period				+ £47.40
Payments received with thanks (or transfers)				- £41.68
Cancelled bill 02/07/08 (inc. VAT of £1.98)				- £41.68
Your previous bill				+ £41.68
				See overleaf



Trans cash

bank giro credit



158
288
24

Reference (Customer Number)

065 3935 4588

Credit account number

157 1311

Amount due
(No fee payable at PO counter)

£ 44.69

CHEQUE ACCEPTABLE

Cashier's stamp and number

Signature

Date



633203000000653935458820

57-13-11

NatWest
Collection Account
npower

CASH

CHEQUE

£

Please do not write below this line and do not fold this counterfoil

065393545888 V7241571311 000044695 74 X

How your gas adds up

Gas account **065 3935 4588**

Last reading	This reading	Gas used	Cost split	Charges
		Amount to pay Please pay us by 14-Oct-2008		£5.72
'M' Number	2424583308			
Correction Factor	1.022640			

Your meter reading

Using the latest meter reading, this gas bill replaces your previous bill.

When you give us your own meter reading we may send you an amended bill or use the reading to ensure future bill accuracy. Please call our 24 hour meter reading service on 0800 028 4361.

* Price Change

Please note - there's been a price change during this bill period. We've split your fuel usage over the different prices.

How to pay your bill

Contact Customer Service for advice about ways to pay



Direct Debit

Spread the cost of your energy throughout the year by paying by monthly Direct Debit. You can also pay your quarterly bills by Direct Debit. To thank you for paying this way we will give you an annual discount.



By post

Please do not send cash through the post. Make your cheque payable to 'npower' and write your customer account number on the back. We do not accept post-dated cheques. Enclose this payment slip and send to:

npower
Payment Processing Centre
PO Box 203
Leeds LS14 3WE



Regular payment plans

You can pay fortnightly or monthly by cash or cheque.

At any bank

Fill in the payment slip and take it with your payment to any bank. The bank may charge you for this service.



Post Office

You can pay by cash or cheque at any Post Office. Take your bill or payment card with you. Make your cheque payable to Post Office Ltd.



Debit card

Call Customer Service with your card details.



Payment agent

You can pay your bill or make payments towards your next one by cash free of charge at any authorised payzone or PayPoint agent. To find your nearest agent, please call Customer Service. (payzone may not be available in some areas.)



Phone or internet banking

Please quote **sort code 62-30-09**, **account number 00000000** and your customer account number. Your bank may charge you for this service.



Prepayment meter

This can help you budget because you pay for energy as you use it, but it is a more expensive way to pay. You pay for your energy by buying tokens or charging a key or card that you insert in the meter.