

SERVICE ADDRESS: 1022 TEST ST SPRING,TX 77386-4207

Apr 23, 2024 to May 22, 2024

BILLING PERIOD



AMOUNT DUE: \$7.55 DUE DATE: November 11, 2019

Think Energy Account Number 5610244109901

Questions about Customer Service Hours Phone Online Billing Email Us
Your Bill? M - F: 7:00 AM - 7:00 PM CT 888-923-3633 www.mythinkenergy.com customercare@mythinkenergy.com

Monthly Historical usage 14 12 10 8 6 4 2 0 ONDJFMAMJJASO 2018 Months 2019

Types of Meter Readings:

Actual Estimated

This graph shows your electric use over the last 13 months

Average-Oct

Oct19

kWh Per Day	0	0
Yearly Use:	Total	Average
Oct18	Use	Monthly
To	20	2

2018

ACCOUNT BALANCE AS OF BILL DATE Oct 24, 2019

Previous Balance	\$220.90
Payments Received - THANK YOU	-\$220.90
Current Charges	\$7.55
Total Amount Due	\$7.55
Amount due if paid after Nov 11, 2019	\$7.93
Summary of Current Charges	
Total Think Energy Charges	\$0.59
Total CENTERPOINT ENERGY Charges	\$6.42
Total Taxes / Assessments	\$0.52
Total Current Charges	\$7.55

IMPORTANT MESSAGES

Your fixed rate product will expire on 03/16/2020

Bill Payment Assistance Program

To donate to the Thinking About Texans Program, please send a check made payable to THINK ENERGY, to the following: ENGIE Retail, LLC, P. O. Box 841568, Dallas, TX 75284-1568

To pay electronically and other important information, see back

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Return this part to address below with a check payable to Think Energy



2019

P.O. Box 17039 San Antonio, TX 78217

November	Think Energy Account Number
S M T W T F S	5610244109901
1 2 DUE	Amount Due
3 4 5 6 7 8 9 DATE:	\$7.55
10 11 12 13 14 15 16	
17 18 19 20 21 22 23	Amount Enclosed:
24 25 26 27 28 29 30	

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ENGIE Retail, LLC P.O. Box 841568 Dallas, TX 75284-1568

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Understanding Your Bill

Right to Dispute Bill - If you believe this bill includes unauthorized charges, please contact Think Energy at 1-888-923-3633 to discuss these charges. If you are not satisfied with the decision, you have the right to file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512) 936-7120 or toll-free in Texas at (888) 782-8477. Hearing and speech impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136

Your Think Energy Account Number - A unique number assigned to your account. Customers with multiple locations may have multiple account numbers.

Due Date - The date your payment is due to arrive at Think Energy in order to avoid late charges.

Energy Charge - Charges for electricity used during this period.

Utility Charges - Charges for services rendered by your local Transmission and Distribution Service Provider. These charges are set by the service provider.

Taxes - Taxes imposed on energy and utility charges and remitted to taxing entities.

Advanced Metering Charge - A charge assessed to recover aTDU's charges for Advanced Metering Systems, to the extent that they are not recovered in aTDU's standard metering charge.

Late PaymentCharge - A charge assessed for late payment in accordance with Public Utility Commission rules.

kW (Kilowatt) - (1) A measure of demand for power during a preset time--minutes, hours, days, months; (2) 1,000 watts --- Ten100-watt light bulbs use one kW of electric power.

kWh (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour.

Prevent Disconnect - Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in disconnection.

^{*} Mail payments to: ENGIE Retail, LLC, P. O. Box 841568, Dallas, TX 75284-1568.

^{*} Mail notes and letters in a separate envelope to: ENGIE Retail, LLC, 11807 Westheimer Road Suite 550 PMB 808, Houston, TX 77077.

^{*} Fed. I.D. 35-2408190

^{*} PUCT License # 10204