



Uttar Pradesh State Road Transport Corporation(UPSRTC)-Customer Care: 18001802877

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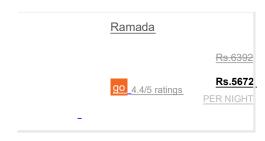
Delhi → Dehradun Monday, May 27, 2019			Ticket no: TN6R37177268 PNR no: Xddn1205261900173/SBD
Uttar Pradesh State Road Transport	10:15	10:30	4
Corporation(UPSRTC) VOLVO (2+2)	Reporting time	Departure time	Number of Passengers
Boarding point details	KASHMIRI GATE Location	KASHMIRI GATE Landmark	Yudhister Setu, Inter State Bus Terminal, Kashmere Gate, New Delhi, Delhi 110006 Address
Dropping point details	16:30 Dropping point time	27-May-2019 Dropping point Date	Haridwar Bypass Rd, Clement Town, Morowala, Clement Town, Dehradun, Uttarakhand 248002
			Address
			Book Hotels in Dehradun
Passenger Details (Age, Gender)			Seat Number
Archit Agarwal (20, MALE)			27
Diksha Raghav (20, FEMALE)			28
Mansi Agarwal (20, FEMALE)			23
Ritika Jain (20, FEMALE)			24

Total Fare: Rs. 3196.0

(Rs.356.0 inclusive of Convenience Fee, if any)

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w All Hotels

Terms and Conditions

are comfortable with.

redBus responsibilities include:

- (1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
- (2) Providing refund and support in the event of cancellation
- (3) Providing customer support and information in case of any delays / inconvenience

redBus responsibilities do not include:

- (1) The bus operator's bus not departing / reaching on time.
- (2) The bus operator's employees being rude.
- (3) The bus operator's bus seats etc not being up to the customer's expectation.
- (4) The bus operator canceling the trip due to unavoidable reasons.
- (5) The baggage of the customer getting lost / stolen / damaged.
- (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
- (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
- (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
- 2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.

Failing to do so, they may not be allowed to board the bus.

- 4. Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.
- 5. Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.
- 6. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in
- 7. Grievances and claims related to the bus journey should be reported to redBus support team within 10 days of your travel date.
- 8. Please note the following regarding the luggage policy for your journey: (1) Each passenger is allowed to carry one bag of upto 10 kgs and one personal item such as a laptop bag, handbag, or briefcase of upto 5 kgs. (2) Passengers should not carry any goods like weapons, inflammable, firearms, ammunition, drugs, liquor, smuggled goods etc and any other articles that are prohibited under law.
 - (3) Bus Operator reserves the right to deny boarding or charge additional amount in case passenger is travelling with extra luggage than what is mentioned above.
- 9. Partial Cancellation is NOT allowed for this ticket. Charges for complete ticket cancellation are mentioned below.

Cancellation time	Cancellation charges
After 09:30 AM on 27th May	Rs. 3196.0
Between 08:30 AM on 27th May-09:30 AM on 27th May	Rs. 479.4
Between 10:30 AM on 26th May-08:30 AM on 27th May	Rs. 319.6
Till 10:30 AM on 26th May	Rs. 0

10. Cancellation of this ticket is NOT allowed after bus departure time.

Whom should i call?

For boarding point related 011-23868709

For time related 011-23868709 18001802877 8756888110 18001802877 8756888110 18001802877

Uttar Pradesh State Road Transport Corporation(UPSRTC) Customer Care:

For cancellation and refunds related Click on this link for hassle free online cancellation

For all queries Call 08039412345 or write to us here