

# Obai Sukar

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**Interactive Resume:** [www.obaisukar.com/resume.html](http://www.obaisukar.com/resume.html) | **Location:** Michigan, USA

*All achievements, awards, and experience details are fully verifiable with supporting documentation, URLs, and references available in my interactive digital resume.*

*Mohammed Bin Rashid Award Winner • Student Academy Award (Silver) Sound Designer • Featured in NPR, Al Jazeera*

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## PROFESSIONAL SUMMARY

IT Director and Systems Architect with 20+ years leading enterprise infrastructure for healthcare, media, and global organizations. Proven track record of 99.8% uptime across 18+ facilities, zero security incidents, and HIPAA compliance expertise. Expert in Microsoft 365, cloud platforms, network architecture, and cybersecurity implementation. Technology has been my passion since childhood - I assembled my first computer in 8th grade and have never stopped progressing with IT as my greatest source of discovery.

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## PROFESSIONAL EXPERIENCE

### IT Specialist & Consultant

*Independent / Obai Sukar Consulting • 2005–Present*

- Leading VR audio project for Qatar government (2024–Present)
- Designed and deployed secure IT infrastructure (networks, servers, VPN, Wi-Fi, VoIP) for studios, clinics, global teams across Dubai, Syria, Malaysia, Saudi Arabia
- Managed Microsoft 365 and Google Workspace environments for multi-site organizations
- Administered Intune MDM/MAM, Autopilot, cross-platform device fleets
- Implemented identity and SSO (SAML/OAuth2), MFA, conditional access, automated workflows
- Oversaw IT budgets and vendor contracts for enterprise-level implementations
- Delivered compliance frameworks (HIPAA, SOC 2) for regulated industries
- Supported production and dubbing studios (DAWs, recording equipment, streaming infrastructure)

### IT Director & Systems Architect

*Synergy Senior Management • 2022–Present*

- Architected enterprise-grade networks across 18+ assisted-living facilities
- Implemented RMM/PSA automation achieving 99.8% uptime, HIPAA-ready infrastructure
- Drove digital transformation for healthcare operations and staff training programs
- Managed multi-site connectivity, security segmentation, vendor relations
- Led implementation teams through complex multi-phase technology rollouts
- Conducted security audits and vulnerability assessments
- Maintained comprehensive IT documentation and compliance reporting

### IT Specialist

*Comprehensive Lab Services, LLC • 2014–2019*

- Implemented HIPAA-aligned digital workflows and electronic records management systems
- Coordinated quality control processes and compliance documentation procedures
- Managed digital asset organization and secure data handling protocols
- Supported laboratory operations with technology solutions and process optimization

### AR/AP Coordinator & Operations Specialist

### *Catalyst Diagnostic • 2020–2022*

- Managed accounts receivable/payable operations and vendor coordination processes
- Implemented budgeting systems and financial tracking for medical billing operations
- Coordinated with medical billing systems and insurance processing workflows
- Optimized operational efficiency through technology integration and process improvement

### **Founder & Executive Producer**

#### *SS Media Productions • 2010–Present*

- Founded award-winning media production company with international operations
- Led production teams across 9 countries managing multiple time zones
- Implemented content management systems, distribution workflows, and technology infrastructure
- Created Karazah Channel achieving 715K+ subscribers, 301M+ views
- Winner, Mohammed Bin Rashid Arabic Language Award for educational excellence (2019)

## **CORE COMPETENCIES**

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### **Infrastructure & Security**

Windows/Linux server environments, VMware virtualization, network administration, firewalls, endpoint protection, vulnerability assessments, HIPAA compliance, cybersecurity best practices

### **Cloud & Database**

Microsoft Azure, AWS, SQL databases, ERP systems, cloud migration strategies, data center management, IT asset management

### **Management & Process**

ITIL frameworks, project management, vendor relations, IT service management, policy development, team leadership, training programs

### **Enterprise Platforms**

Microsoft 365, Google Workspace, Intune MDM/MAM, Autopilot, SAML/OAuth2, MFA, automated workflows, VPN/VoIP systems

## **EDUCATION**

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### **Bachelor of Science in Information Technology**

Damascus University • 2004

*Comprehensive IT curriculum including programming, networking, database management, and systems architecture*

### **Associate of Science in Audio Production**

Los Angeles Recording School • 2005

*Advanced technology systems and digital production workflows*

### **Professional Development (Ongoing • 2000–Present)**

Cloud security, network design, Microsoft 365 administration, automation, AI implementation, emerging technologies

## **SELECTED TESTIMONIAL**

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*"By far one of the best professionals I had the pleasure to partner with."*

— **Sinan Hatahet, PhD, Co-Founder, Workiom CRM**

*Additional verified testimonials can be viewed directly on my LinkedIn profile: [linkedin.com/in/obaisukar](https://www.linkedin.com/in/obaisukar)*

## **KEY ACHIEVEMENTS**

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- 99.8% uptime achievement across 18+ healthcare facilities
- Zero security incidents throughout IT leadership tenure
- HIPAA compliance implementation for regulated healthcare environments
- Multi-phase technology rollouts across international teams
- Sound Designer for Cloud Kumo, winner of the 2016 Student Academy Award (Silver)

- Mohammed Bin Rashid Arabic Language Award recipient (2019)
- Featured in NPR and Al Jazeera for crisis innovation leadership