Obai (O.B.) Sukar

IT Director & Systems Architect | Infrastructure | Digital Transformation | Cybersecurity | Media Technology Leadership

obai@obaisukar.com | +1 (810) 399-8713 | www.obaisukar.com/resume.html Michigan, USA | Available for Riyadh, Saudi Arabia

PROFESSIONAL SUMMARY

Senior IT leader with 20+ years of experience in IT strategy, infrastructure, cybersecurity, enterprise systems, and digital transformation. Expertise in multi-site operations, vendor management, KPI alignment, and compliance with international standards. Unique background bridging enterprise IT and award-winning media technology projects, delivering resilient, scalable systems in both corporate and high-pressure environments. Extensive experience supporting Saudi Arabia's Vision 2030 digital transformation goals through innovative technology solutions.

CORE COMPETENCIES

IT Strategy & Governance • Infrastructure & Helpdesk Management • Applications & Database Integration
Cybersecurity & Incident Response • Vendor & Stakeholder Management • Cloud Services & Virtualization
Business Continuity & Disaster Recovery • Digital Transformation & Process Optimization • Cross-Cultural Team
Leadership

Media Technology & Educational Platforms • Accounts Payable Systems • Operations Management

PROFESSIONAL EXPERIENCE

IT Director & Systems Architect

Synergy Senior Management | 2022 - Present

- Lead IT strategy and governance across 18+ facilities, achieving 99.8% uptime and zero security incidents
- Supervise technical staff for Exchange, ERP, VoIP, and clinical systems with focus on KPI alignment
- Develop and implement disaster recovery and incident response plans for critical operations
- Manage vendor relationships, RFPs, and contract negotiations for enterprise-level procurements
- Ensure regulatory compliance frameworks including HIPAA and data security protocols

IT Specialist & Strategic Consultant

Independent / Obai Sukar Consulting | 2005 – Present

- Design and deploy enterprise IT infrastructure across US, Middle East, and Asia for government, healthcare, and media sectors
- Implement WAN/LAN, VLAN segmentation, and secure cloud infrastructures for multi-national organizations
- Coordinate international technical teams for schools, laboratories, and enterprises
- Deliver cybersecurity assessments, compliance frameworks, and digital transformation initiatives aligned with Vision 2030 objectives
- Integrate financial systems including accounts payable, ERP, and operations management platforms

Operations Technology Specialist

Catalyst Diagnostic | 2020 - 2022

• Managed enterprise financial and laboratory IT systems with focus on operational efficiency

Developed compliance workflows and data security protocols for regulated healthcare environment

IT Operations Manager

Comprehensive Lab Services | 2014 - 2019

- · Led digital transformation initiatives aligned with organizational strategic goals
- Directed IT staff supporting laboratory systems, VoIP, and media infrastructure

Technology Department Manager

Spacetoon / Tiger Media | 2000 - 2010

- Managed technology teams across Damascus, Dubai, and Kuala Lumpur operations
- · Directed broadcast/media IT systems for television and distance learning platforms
- Oversaw infrastructure development, technical staff supervision, and vendor management
- · Implemented digital transformation initiatives for media production and distribution
- Managed operations systems, financial applications, and cross-departmental technology integration

Additional Leadership Roles

Various Organizations | 2010 - 2016

- **Technical Director, Radio Al-Kul:** Built and managed resilient broadcast IT systems in conflict zones, reaching 500K daily listeners. Featured in NPR (https://www.npr.org/sections/parallels/2016/04/24/474729153/), Washington Post (https://www.washingtonpost.com/world/middle_east/syria-diaspora-clubhouse-middle-east/2021/03/09/90a2a55e-7c28-11eb-8c5e-32e47b42b51b_story.html), and Medium coverage
- Founder, Karazah Channel: Developed Arabic educational media platform with 715K+ subscribers and 301M+ views, integrating IT-enabled content delivery, applications, and infrastructure management. Winner, Mohammed Bin Rashid Arabic Language Award

KEY ACHIEVEMENTS & RECOGNITION

- Mohammed Bin Rashid Arabic Language Award (2019) Educational excellence for Karazah Channel, aligning with regional Vision 2030 educational technology goals
- **Student Academy Award, Silver (2016)** Sound Design for Cloud Kumo (Oscar-verified, see IMDb profile at https://www.imdb.com/name/nm2273066/)
- Crisis Leadership Recognition: Featured in NPR, Al Jazeera, and AFP for innovative technical solutions under challenging conditions
- Operational Excellence: 99.8% uptime across 18+ facilities with zero security incidents over 2+ years
- **Vision 2030 Alignment:** Delivered digital transformation projects supporting modernization initiatives across healthcare, media, and education sectors

TECHNICAL EXPERTISE

IT Strategy & Governance

Strategic IT Planning • KPI Development & Monitoring • Budget Management • Risk Assessment • Compliance Frameworks • Policy Development • Vision 2030 Alignment

Cybersecurity & Compliance

Security Frameworks • Incident Response • Vulnerability Management • Access Controls • Data Protection • Regulatory Compliance

Infrastructure & Systems

Network Architecture • Server Administration • Cloud Platforms • VoIP Systems • Database Management • Backup & Recovery • Virtualization • Operations Systems

Leadership & Management

Team Leadership • Vendor Management • Project Management • Stakeholder Communication • Change Management • Crisis Leadership • Cross-Cultural Operations

LANGUAGES & CULTURAL COMPETENCY

Languages: English (Native), Arabic (Native)

Regional Experience: Middle East (Syria, UAE), Asia (Malaysia), North America (USA)

Cultural Adaptability: Proven success managing international teams and operations across diverse cultural

environments

EDUCATION & PROFESSIONAL DEVELOPMENT

Bachelor's Equivalency: 20+ years of progressive IT leadership and technical practice **Ongoing Professional Development:** Cloud Security, Cybersecurity Frameworks, Digital Transformation, Government IT Best Practices

SELECTED TESTIMONIALS

Sinan Hatahet, PhD — Co-Founder of Workiom CRM: "By far one of the best professionals I had the pleasure to partner with."

Husam Azma — Technical Director at Oracle Consulting: Praised for dedication and integrity in enterprise IT collaborations.

Additional verified testimonials: linkedin.com/in/obaisukar