

OBAI SUKAR

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PROFESSIONAL SUMMARY

Accomplished IT Director with 20+ years of experience leading technology operations for enterprise organizations. Proven track record managing infrastructure across 18+ healthcare facilities, achieving 99.8% uptime and zero security incidents. Expert in regulatory compliance including HIPAA protocols, cybersecurity implementation, vendor management, and strategic technology planning. Strong background in medical technology environments with extensive platform administration experience across various business systems.

PROFESSIONAL EXPERIENCE

IT Director & Systems Architect

Synergy Senior Management

2022–Present | Michigan, USA

- Lead all technology operations independently across 18+ healthcare facilities, maintaining 99.8% uptime as primary IT decision maker
- Maintain zero security incidents while ensuring full HIPAA compliance and healthcare regulatory adherence
- Oversee vendor relationships and contracts for Microsoft 365, security systems, and service providers
- Implement zero-trust security models and advanced cybersecurity architectures
- Manage IT budgets, licensing agreements, and strategic technology planning
- Design and maintain disaster recovery plans and business continuity protocols
- Provide end-user support, training, and helpdesk services across all facilities
- Partner with executive leadership to align IT strategy with business growth objectives

IT Specialist & Consultant

Independent / Obai Sukar Consulting

2005–Present | Multi-National

- Provide enterprise IT consulting services across US, UAE, Malaysia, and Syria markets
- Design and implement network infrastructure, server systems, and cloud migration strategies
- Architect and maintain business-critical systems including CRM implementations, ERP platforms, and financial integrations
- Develop cybersecurity protocols and compliance frameworks for various industry verticals
- Manage vendor relationships and negotiate technology contracts for optimization
- Deploy automation solutions and intelligent workflow systems to streamline operations
- Deliver technical training and knowledge transfer programs for internal teams

Founder & Managing Director

SS Media Productions

2010–Present | Michigan, USA

- Built and manage multi-million view media production company with advanced technical infrastructure
- Implement streaming technologies, content management systems, and broadcast-quality workflows
- Oversee IT operations supporting 715K+ subscribers and 301M+ content views
- Manage digital asset management, cloud storage, and content delivery network optimization

Live Sound Engineer (FOH)

Independent/Freelance

2018–Present | Michigan, USA

- Manage complex audio engineering systems and live production technology infrastructure
- Coordinate with technical teams for large-scale live events and touring productions
- Troubleshoot real-time technical issues and implement backup systems protocols

CORE TECHNICAL COMPETENCIES

Infrastructure & Operations:

Windows Server, Linux, VMware, Hyper-V, Network Architecture, Cloud Technologies (Azure, AWS), VLANs, VPNs, Active Directory

Cybersecurity & Compliance:

Zero-Trust Security, Regulatory Compliance (HIPAA, ISO Standards), Access Controls, Disaster Recovery, Business Continuity, Security Auditing

Business Applications:

Salesforce Administration, Enterprise Platforms, ERP Systems, AccountingSeed, Microsoft 365, Multi-System Integrations, Cross-Department Workflows

Leadership & Strategy:

IT Budget Management, Vendor Relations, Strategic Planning, Team Leadership, Executive Partnership, Process Automation

EDUCATION & CERTIFICATIONS

Los Angeles Recording School Graduate — Audio Production & Technology (2005)

Technical systems, digital workflows, and production technology management

Associate Diploma in Printing & Publishing — Damascus, Syria (1999)

Information systems, digital workflows, and technology integration

Microsoft Technologies: Active Directory, Exchange, SharePoint, Teams Administration

Security Frameworks: HIPAA Compliance, Cybersecurity Best Practices, Zero-Trust Implementation

KEY ACHIEVEMENTS

- **99.8% Infrastructure Uptime:** Maintained exceptional system availability across 18+ healthcare facilities
- **Zero Security Incidents:** Implemented comprehensive cybersecurity protocols with perfect security record
- **HIPAA Compliance Leadership:** Ensured full regulatory compliance across all healthcare facility operations
- **Vendor Optimization:** Negotiated and managed strategic technology partnerships for cost and performance optimization
- **Business Growth Enablement:** Supported rapid organizational expansion through scalable IT infrastructure
- **Multi-Platform Expertise:** Successfully managed IT operations across international markets and regulatory environments

Selected Professional Testimonial

"By far one of the best professionals I had the pleasure to partner with."

— Sinan Hatahet, PhD, Co-Founder, Workiom CRM*

*Additional verified testimonials can be viewed directly on my LinkedIn profile: [linkedin.com/in/obaisukar](https://www.linkedin.com/in/obaisukar)
Portfolio and interactive resume available at: www.obaisukar.com/resume.html