# **Obai Sukar**

obai@obaisukar.com | +1 (810) 399-8713 | Michigan, USA | www.obaisukar.com/resume.html

CREDIBILITY VERIFICATION: All achievements, awards, and experience details are fully verifiable with supporting documentation, URLs, and references at: www.obaisukar.com/resume.html

### **Professional Summary**

Seasoned IT Director with extensive experience leading enterprise IT operations across multi-site environments and high-performance computing infrastructure. Proven track record implementing secure, scalable systems for AI and data-driven workloads. Strong expertise in vendor management, cost optimization, and cross-functional alignment. Demonstrated success building customer-centric IT teams and establishing compliance frameworks in regulated healthcare environments.

# **Core Competencies**

IT Operations Management | Infrastructure Leadership | Network Administration | Vendor Management | HPC Systems | Enterprise Applications | Cybersecurity Compliance | Budget Control | Team Leadership | Problem Solving | Customer-Centric IT Delivery | High-Performance Computing | Al Infrastructure | Multi-Site Operations | ITIL Framework | Risk Management

# **Professional Experience**

### Synergy Senior Management

Michigan, USA | 2022-Present

IT Director & Systems Architect

- · Direct all IT operations across 18+ facilities, overseeing network infrastructure, connectivity, and high-availability systems
- Established comprehensive vendor management program, negotiating contracts and licensing agreements to optimize IT operational
  costs
- Implemented HIPAA-compliant infrastructure with advanced monitoring, backup systems, and security protocols achieving 99.8% uptime
- · Led cross-functional teams to deploy VPN solutions, Microsoft 365 enterprise platform, and integrated ERP systems
- Developed IT policies, documentation standards, and compliance procedures aligned with healthcare regulations and industry best practices
- Built and mentored high-performing IT team, establishing culture of proactive, customer-focused support and continuous improvement

# Independent IT Consulting / Obai Sukar Consulting

Multi-Regional | 2005-Present

IT Specialist & Infrastructure Consultant

- Architected and deployed scalable IT infrastructure for enterprise clients across healthcare, media, and technology sectors in US, UAE, and Malaysia
- Designed high-performance computing environments for media production workflows processing terabytes of audio/video data daily
- · Implemented network segmentation, VLAN configurations, and cybersecurity frameworks maintaining zero security incidents
- Established vendor partnerships and managed technology budgets while maintaining cost efficiency targets
- Provided 24/7 infrastructure support and disaster recovery planning, ensuring business continuity during critical operations
- Collaborated with C-level executives to align IT strategy with business objectives and growth initiatives

#### **SS Media Productions**

Michigan, USA | 2010-Present

Co-Founder & Chief Technology Officer

- Built and scaled Karazah Channel achieving 715K+ subscribers and 301M+ views through international production coordination across 9 countries
- · Implemented content management systems, distribution workflows, and technology infrastructure for media production
- Coordinated production teams across multiple time zones for children's educational content creation
- · Winner, Mohammed Bin Rashid Arabic Language Award for educational excellence

Radio Al-Kul Syria | 2012–2016

Technical Director & Operations Manager

- Managed critical IT infrastructure and broadcast systems in active conflict zone, maintaining 24/7 operations under life-threatening conditions while providing vital communication services
- Coordinated with international partners and technical teams to ensure reliable connectivity and content delivery across multiple
  platforms

- Implemented backup systems, redundancy protocols, and disaster recovery procedures for business continuity
- · Led technical training programs and documentation initiatives to enhance team efficiency and operational excellence

#### **Education & Certifications**

#### **Bachelor of Information Technology**

Damascus University, Syria (2004)

#### Los Angeles Recording School Graduate - Audio Production & Sound Engineering

Los Angeles Recording School, California (2005)

### **Associate Diploma in Printing & Publishing Technology**

Damascus Technical Institute, Syria (1999)

#### **Professional Certifications & Training:**

Microsoft 365 Enterprise Administration | VMware Infrastructure | ITIL Foundation | Cybersecurity Frameworks | Network Administration

#### **Technical Infrastructure Expertise**

Enterprise Systems: Microsoft 365, Azure AD, VMware vSphere, Windows Server, Linux Administration, ERP/HRIS Integration Network & Security: Fortinet Firewalls, VPN Solutions, VLAN Configuration, Network Monitoring, Intrusion Detection High-Performance Computing: Cluster Management, Parallel Processing, Storage Area Networks, Load Balancing Cloud & Virtualization: Hybrid Cloud Architecture, Container Orchestration, Backup Solutions, Disaster Recovery Compliance & Governance: HIPAA, GDPR, SOC 2, Risk Assessment, Policy Development, Audit Management

## **Selected Recognition**

- Recipient of the Mohammed Bin Rashid Arabic Language Award by the Governor of Dubai (2019) for innovative technology implementation
- Featured in NPR, Al Jazeera, AFP for technical leadership in challenging operational environments
- Recognized for zero-security-incident record across multi-year IT operations

#### **Selected Testimonial**

Recognized by Sinan Hatahet, PhD — Co-Founder of Workiom (CRM platform) — as "by far one of the best professionals I had the pleasure to partner with."

Additional verified testimonials can be viewed directly on my LinkedIn profile: linkedin.com/in/obaisukar

VERIFICATION NOTICE: All achievements, awards, and experience details are fully verifiable with supporting documentation, URLs, and references available in my interactive digital resume: www.obaisukar.com/resume.html