#### Olle Marmenlind

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An entrepreneurial E-commerce Lead with proven experience launching and scaling a multi-platform e-commerce division. Drove 1100% user growth by owning the end-to-end product lifecycle, developing strategy in close collaboration with sales and marketing, and tailoring e-commerce solutions for a diverse B2B portfolio, from national chains to independent retailers with consumer-driven purchasing behaviors.

## Experience

# Sevan AB E-commerce Lead & Product Owner

Stockholm, Sweden (Remote)

March 2022 – Current

- Promoted from the initial e-commerce team to lead and build the company's e-commerce division, launching a B2B sales platform and a B2C brand-building site from the ground up.
- Drove strategic growth across platforms, achieving an 80% year-over-year revenue increase (B2B) and a 1100% increase in active users (B2C) through data-driven initiatives.
- Adapted the B2B platform to serve large national chains, restaurants, wholesalers and a majority segment of independent retailers and boutiques, developing B2C-style campaign strategies to drive their consumer-driven purchasing.
- Owned the product roadmap, acting as the central liaison between sales, marketing, and warehouse stakeholders and two external development partner teams to translate business needs into critical platform enhancements.
- Developed and executed customer engagement strategies using Klaviyo, achieving a 90% customer subscription rate and maintaining an average email open rate of 59% and click rate of 8,56% (year-to-end).
- Substituted for the B2B customer support team during peak vacation seasons, resolving technical and logistical issues to maintain high partner satisfaction (6 months total).

# Sevan AB E-commerce Intern

Stockholm, Sweden

 $January\ 2022-March\ 2022$ 

• Contributed to designing and building the company's first websites using HTML and CSS and designed both physical and digital marketing materials.

#### Education

## Royal Insitute of Technology KTH

Bachelor's degree in Computer Engineering.

Stockholm, Sweden Expected graduation in 2026

### Relevant Coursework:

- Applied Behavioral Science Applied principles of nudging and decision-making to optimize e-commerce user flow. See the practical application in the Highlight Discount Case Study.
- Agile Project Management Utilized agile methodologies in a team setting to plan, develop, and deliver a complete video game from concept to execution.
- Case Study Solving Food Waste Developed a system to address a critical business challenge, demonstrating an operational approach to problem-solving using applied behavioral science. View the Food Waste Case Study.
- Economics & Organizational Theory Analyzed business models, product and investment calculations, and marketing strategies for technology-oriented companies.