

Personal Information

Name: Mitchell Grainger

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Language: English

Hobbies and Interests:



- Hiking – I like to keep active since I am aware of how much time I can spend on computers.
- Formula 1 – I have an appreciation for the strategy the teams use and the innovation in the sport as whole.
- Travel – I am fascinated with diverse cultures and love getting know how life is seen through someone else's eyes. It keeps me open minded.
- Eating – I love tasty food, and this honestly pushes me to try different things in the kitchen. I am enthusiastic with my cooking and making coffees

-Background Information-

Hi, my name is Mitchell Grainger, I am twenty-nine and currently live on the Gold Coast, Queensland, Australia. Since finishing High School in 2009 I've work due to not knowing what I wanted to study or what profession I wanted to pursue. I used to game a fair bit which enabled me to be comfortable around computers through troubleshooting my own IT issues and I always pushed my self to solve issues myself. I often found that family, friends and co workers would reach out to for any IT related struggles they had.

My first 7 years out of school I worked in hospitality. This really helped me develop my social skills, so I find it extremely easy to strike up and maintain conversations. Towards the end of working in Hospitality I was in Management Positions.

The 5 years since working in Hospitality I worked a management role for H&M. I started off as a casual Sales Advisor but very quickly moved up into a training management position with in 6 months. For me, the biggest difference between management Hospitality and Retail I felt was the team management. I had a Team of sixty to begin with at H&M compared to an average team size of ten during my time in Hospitality.

While in the Department Manager Role for about a year I started pushing my progression and taking on extra responsibilities. Displaying confidence in my role and drive to progress myself I was offered a temporary position as part of a team to role out a new point of sales system and back of house cash management system. My responsibilities in this role were to learn and understand the new systems and travel to stores and role the systems out and train the store teams on how to use them. This was a massive project for H&M that had an 18-month lead time. I was able to work closer with IT department for H&M Australia which was the spark for to enter the IT industry.

-Interest in IT-

There is not just one part of IT that I am interest in, I feel comfortable using technology and often understand the logic behind why it works or how it works. I have always enjoyed building computers and gaming but for me what really pushed me into studying IT was my exposure working with the IT team at H&M. An old colleague, Omar who I work with at H&M was leading the IT rollout for the project I was a part of. Through typical issues that arise from rolling out such projects enabled me to gain firsthand experience with a lot of the store servers and understanding how they were set up.

After the project was completed, I was a point of contact for the stores throughout Australia should any issues arise. Shortly after, Omar moved on from his IT role at H&M to pursue another opportunity and during this process he reached out to me and asked if I would apply for his role as he believed I had what it took to fill his position. I was not successful in applying for the IT role, this was because another candidate was chosen that had a degree in IT. Instead of this getting me down I used it as motivation to study and progress myself in an IT role.

I chose RMIT due to a few friends having completed studies here previously and expressing that they enjoyed it. I couldn't fit TAFE in to my lifestyle due to needing to be there 3 days a week which impacted my ability to work and other universities local to me had 1 reason or another on why they weren't going to work for me and my lifestyle. Through my studies at RMIT I hope to gain the skills and knowledge to be better equipped for opportunities that may arise in the future.

-Ideal Job-

I'm still not sure what job I'm wanting to go for once my studies are finished and I am hoping that my exposure to different aspects of IT while studying at RMIT will guide me to what I'll want to pursue. I do have an interest in to systems administration, cyber security and project management.

ICT Project Manager

Billigence

Sydney

140k-160k Base

Information & Communication Technology > Programme & Project Management

Fantastic opportunity to join a global Data/Analytics organisation that is scaling rapidly.

<https://www.seek.com.au/job/56618267?type=standard#sol=add1a0499427ffaeeb117afb7ac1691cdc377fa0>

Job Description – An ICT project manager's responsibility is to plan and roll out technology that the business will use or require. You are required to assess the size of the project, the cost of the project and the timeline that the project will take to complete. Typically, the skills needed for the role include:

- Experience, which might also include experience in certain hardware or software depending on company needs.
- The ability to communicate and manage stake holders and meet their needs.
- Effective communication and organisational skills.
- A degree in IT.
- Analytic skills.

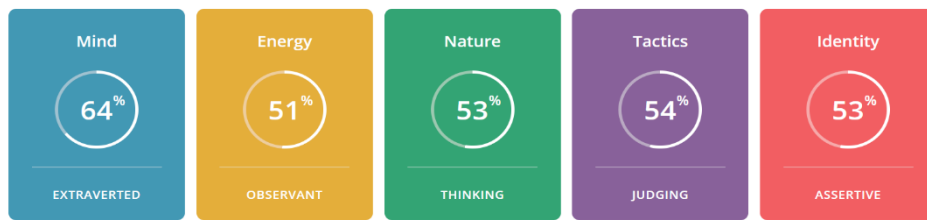
The skills that I have that currently have that but need to continue building on include:

- Small amount of experience with project implementation.
- An understanding of how to identify stakeholders and how to manage them.
- Effective communication skills due customer service experience.
- Strong Analytic skills from my management experience with H&M and using SWOT analysis tool.

I plan to build on the above skills through my studies and am seeking employment in the IT field to have experience for when I complete my degree.

-Personal Profile-

The Myers-Briggs Identifier Test (MBIT)



Hi, Mitchell!



☆ Customize

TYPE:	Assertive Executive	?
CODE:	ESTJ-A	?
ROLE:	Sentinel	?
STRATEGY:	People Mastery	?

Learning Style Test

EDUCATION
PLANNER
inc.

[Print Window](#)

What's Your Learning Style? The Results

Mitchell's scores:

- Auditory: 20%
- Visual: 30%
- Tactile: 50%

You are a **Tactile** learner! Check out the information below, or [view all of the learning styles](#).

Tactile

If you are a tactile learner, you learn by touching and doing. You understand and remember things through physical movement. You are a "hands-on" learner who prefers to touch, move, build, or draw what you learn, and you tend to learn better when some type of physical activity is involved. You need to be active and take frequent breaks, you often speak with your hands and with gestures, and you may have difficulty sitting still.

As a tactile learner, you like to take things apart and put things together, and you tend to find reasons to tinker or move around when you become bored. You may be very well coordinated and have good athletic ability. You can easily remember things that were done but may have difficulty remembering what you saw or heard in the process. You often communicate by touching, and you appreciate physically expressed forms of encouragement, such as a pat on the back.

Here are some things that tactile learners like you can do to learn better:

- Participate in activities that involve touching, building, moving, or drawing.
- Do lots of hands-on activities like completing art projects, taking walks, or acting out stories.
- It's OK to chew gum, walk around, or rock in a chair while reading or studying.
- Use flashcards and arrange them in groups to show relationships between ideas.
- Trace words with your finger to learn spelling (finger spelling).
- Take frequent breaks during reading or studying periods (frequent, but not long).
- It's OK to tap a pencil, shake your foot, or hold on to something while learning.
- Use a computer to reinforce learning through the sense of touch.

Remember that you learn best by **doing**, not just by reading, seeing, or hearing.

Leadership Test through University of Southern California

Transformative Leader



Transformative Leader

They say curiosity killed the cat but you recognize that is why cats have nine lives. Your relentless hunger to gain knowledge means you look far ahead while remaining cognizant of what is going on in the present. This ability to see gives you the confidence to take big risks. To gain the confidence and participation of others, you turn up the charm. However, you rarely need to be the center of attention. When the big risks pay off you share success with everyone who made it possible.

Through completing the above tests, I have identified that I best learn in a hands-on environment and do well with people engagement. When forming a team its important to play to people's strengths and use them in a way that will make up for any holes we have as a team.

-Project Idea-

Project Overview – The project idea I have is to have an assistant to aid people in using computer due to inexperience or knowledge. It would be visual on the screen and use machine learning to learn the habits of the person using the computer. Currently companies either have a help menu or require you to speak to an online chat for help. It would also explain what is being asked of you and what personal risk could come of it.

My main motivation for this project is the fact that I have helped so many people, young and old with making sure they are keeping their personal information safe or aren't being scammed due to the fact most of the time they don't understand what is happening on the screen. Today we needed to interact with technology more to the point its almost a right for us to have access to the internet. The best way for this to happen is to educate. But everyone learns in a different way.

The application doesn't need to be a stand-alone application, the idea could be added to the many assistants we have available today. If it were to be implemented into the current assistants, I'd like to see a visual aspect added to it that could appear on the screen. A lot of the official terminology given to various aspects of technology can lead to confusion. By explaining what it is, how it is used and what its technical name is can help the individual learn and understand better and make them more independent.

The tools needed to implement it into current assistants would be:

- Google Assistant is written in C++ but supports Java and Python
- Amazon Alexa is written in JavaScript but does support Java, Python, C#
- Apple's Siri is written in Python but supports Java
- Microsoft Cortana is written in C#

For this app to integrate it would have to support the languages above.

It would require the skillset of the following roles to be able to build the application:

- Back-End Developer
- Front-End Developer
- Full Stack Developer
- UI designer