



Haris Muslic,  
Sarajevo,

Order#11536677 Date: 2021-02-05T08:34:19.000000Z

Dear Haris Muslic,

Thank you very much for using Bamboo Recycle to recycle your mobile device(s). This package contains your TradePack which you can use to post your recycled device(s) back to Bamboo. Please follow the instructions below on how to return your recycled device(s) to Bamboo:

1. Gather your recycled device(s) and remove any sim cards or memory cards from the device(s).
2. Place the device(s) into the Trade Pack that you received from Bamboo with this package. (Please remember we only require the handset, unless of course the device you're recycling is brand new and boxed.)
3. Next, seal the Trade Pack by folding over the sticky flap at the top.
4. Finally, you must then place the Freepost Label, found on the bottom left of this letter, onto the front of the TradePack then post your Trade Pack back to Bamboo!

Once your recycled device(s) are received by Bamboo you will be sent an email confirming this. Your device(s) will then be tested to make sure they match the conditions that were set when placing the order. After each device has been successfully tested you will receive a final email confirming payment for the device using the method that you selected. (Please note: Payment will be made on a per device basis.)

If you have any problems returning your device(s) please view the FAQs section on our website or contact us directly by emailing [customersupport@bamboorecycle.com](mailto:customersupport@bamboorecycle.com) with your enquiry.

Kind Regards,  
Bamboo Mobile

## Freepost return address

FREEPOST 555880PR  
Bamboo Recycle (9100)  
C/O Bamboo Distribution Ltd  
Unit 1, I.O Centre  
Lea Road  
Waltham Abbey  
Hertfordshire  
EN9 1AS



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