**Sylvina Jennifer .Y**

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Foundation Certificate in Business Analysis

Business & System integration Analyst with 4 years of experience in Analytics & financial domain for Accenture Services Pvt. Ltd

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| PROFESSIONAL EXPERIENCE |
| Accenture Services Pvt. Ltd, India Jan 2014-Present |

* **Business and System Integration Analyst**
* Assisted Accenture managing directors by forecasting the business metrics using data analytics which helped leadership team to take proactive decisions.
* Performing operations analytics for the Emerging Technology Products Division with the use of analytical tools and business intelligence strategies
* Good expertise in Object-oriented Python application development Worked on Python and Django extensively to implement an inventory model for the web application
* Integrating data visualization techniques for use in reporting and predictive analytics
* Implementation and training of Tableau software to create data rich dashboard.
* Analyzing predictive outcomes of pipeline and sale opportunities
* Created detailed technical implementation plans with the assistance of senior management, serving as the technical liaison with the software programming team.
* Responsible for regression testing, project implementation, rollout monitoring, and defining ongoing metrics for reporting
* Prepare monthly financial reports for project managers and executive officers.
* Prepare Profit/ Cost Analysis, Sales & Business report (Proficient in MS. Excel, Power point, ERP applications).
* Worked in different financial initiatives for Accenture & helped in increasing profits.
* Identified low revenue generating clients & helped in increasing revenue.
* Gathers, consolidates, validate and prepare data for analysis from multiple departments
* Automation: identified and implemented automations in excel & VBA
* Subject matter expert in various business workflows and automated the reports using excel macros (VBA) & Tableau
* Designed UI for a Portal currently used by the leadership for decision making

**Tableau**

* Created Rich dashboards using Tableau Dashboard and prepared user stories to create compelling dashboards to deliver actionable insights.
* Proficient in design and development of various dashboards, reports utilizing **Tableau Visualizations** like **Dual Axis**, **Bar Graphs**,**Scatter Plots, Pie-Charts, Heat Maps, Bubble Charts, Tree Maps, Funnel Charts, Box Plots, Waterfall Charts, Geographic Visualization** and other making use of **actions,** other **local and global filters** according to the end user requirement.
* Expertise in designing and creating various analytical reports and Automated **Dashboards**to help users to identify critical KPIs
* Designed dash boards for actionable, non-actionable complaints from Multidimensional database.
* Developed complex calculated fields for the business logic, field actions, sets and parameters to include various filtering capabilities for the dashboards, and to provide drill down features for the detailed reports

Blended data from multiple databases into one report by selecting primary keys from each database for data validation.

* Performed extensive GAP analysis in the project as there were numerous 'As-Is' and 'To-Be' conditions.
* Designed dash boards for actionable, non-actionable complaints from Multidimensional database.
* Generated tableau dashboards with quick filters and sets Generated adhoc Tableau reports on demand for providers.
* Implemented advanced geographic mapping techniques and use custom images and geo coding to build spatial visualizations of non-geographic data.

**Technical Skills**

* Tableau
* Spreadsheet (Excel)
* VBA
* SQL (Intermediate)
* MS PowerPoint, Excel & Access
* Python

**Academic Qualifications**

* B.E in Computer Science (Rajiv Gandhi Institute of Technology – Bangalore) (2009-2013)