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Survey regarding the cause of stolen user accounts at NTNU

Respondents: 6 displayed, 6 total **Status:** Closed

1. Your age?

		_	Response Percent	Points	Avg
Younger than 20		0	0%	n/a	n/a
20-29		0	0%	n/a	n/a
30-39		3	75%	n/a	n/a
40-49		1	25%	n/a	n/a
50-59		0	0%	n/a	n/a
60-69		0	0%	n/a	n/a
70 or older		0	0%	n/a	n/a
	Total Respondents	4	100%		

(skipped this question) 2

2. Your gender?

	Response Response Total Percent	Points	Avg
Male	1 25%	n/a	n/a
Female	3 75%	n/a	n/a
Male Female Prefer not to answer	0 0%	n/a	n/a
	Total Respondents 4 100%		

(skipped this question) 2

3. What is your primary role at NTNU?

		Response	Response Response Points Total Percent			
		Total	Percent	Politics	Avg	
Employee		3	75%	n/a	n/a	
Student		1	25%	n/a	n/a	
	Total Respondents	4	100%			

(skipped this question) 2

4. In which city do you primarily work/study?

	F	Response	esponse Response Po		
		Total	Percent	FUIILS	Avy
Gjøvik		0	0%	n/a	n/a
Trondheim		4	100%	n/a	n/a
Ålesund		0	0%	n/a	n/a
	Total Respondents	4	100%		

(skipped this question) 2

5. How many years have you been an employee/student at NTNU? (including former university colleges)

	Response Total	Response Percent	Points	Avg
Less than 2	0	0%	n/a	n/a
2-4 5-9	1	25%	n/a	n/a
5-9	3	75%	n/a	n/a
10-15	0	0%	n/a	n/a
More than 15	0	0%	n/a	n/a
Total Respondents	4	100%		

(skipped this question) 6. When did you realise that your NTNU account had been compromised? Response Response **Points** Avg **Total Percent** When the Digital 0 0% n/a Security Section n/a contacted you Before the Digital 2 50% Security Section n/a n/a contacted you I don't know 2 50% n/a n/a 100% **Total Respondents** 4 (skipped this question) 2 7. Do you have an idea about how long your NTNU account had been compromised before the Digital Security Section contacted you? (leave it blank if you don't know) Response Response Points Avg **Total Percent** Less than 3 100% n/a n/a three months Three to 0 0% n/a n/a six months Six to 0 0% n/a n/a twelve months One to 0 0% n/a n/a two years More 0 0% n/a n/a than two years **Total Respondents** 100% (skipped this question) 3 8. Do you have an idea about how your NTNU account was compromised? **Total Respondents** 4 (skipped this question) 2 9. Do you use your NTNU e-mail to sign up to various work related online services? (e.g. Dropbox, Trello, Slack, etc.) Response Response Points Avg **Percent Total 75%** Yes 3 n/a n/a No 1 25% n/a n/a I don't know 0 0% n/a n/a 100% **Total Respondents** 4 (skipped this question) 10. Do you use your NTNU e-mail to sign up for online services for private use? (e.g. Netflix, Facebook, Adobe, Reddit, online newspapers, etc.) Response Response Points Avg **Total Percent** Yes 0 0% n/a n/a No 4 100% n/a n/a I don't 0 0% n/a n/a know **Total Respondents** 100% 4 (skipped this question) 11. On a scale from 1 to 6, where 1 is not aware and 6 is very aware, how aware are you regarding security when... **Response Response** 1 2 3 5 6 **Total Average** 0% (0) 50% (2) 25% (1) browsing websites? 0% (0) 25% (1) 0% (0) 4 3,75

2018				Survey Res					
creating passwords?	0% (0)	0% (0)	25% (1)	25% (1)	50% (2)				4,25
checking your e-mail?	0% (0)	50% (2)	0% (0)	25% (1)	25% (1)	0%	(0)	4 :	3,25
						Total	l Respond	lents	4
						(ski	ipped this qu	estion)	2
12. Have you, while working e-mail?	g/studying at NTI	NU or the for	mer universit	y colleges, n	oticed phis	ning atte	mpts against	you on you	r NTNU
-mail:							Response Percent	Points	Avg
Yes, once)	0%	n/a	n/a
Yes, multiple times						2	50%	n/a	n/a
No						<u>-</u> 1	25%	n/a	n/a
I don't know						1	25%	n/a	n/a
			Total R	esponder	nts 4	4	100%		
					oed this que	estion)	2		
40.5				, , ,				•	
13. Do you think you have b	peen fooled by pl	hishing on yo	our NTNU e-n	nail?					
						ponse otal	Respons Percent		Avg
Yes						1	25%	n/a	n/a
No						3	75%	n/a	n/a
I don't know						0	0%	n/a	n/a
			Total	Responde	ents	4	100%		
				(ski	pped this q	uestion)	2		
Yes	gration and the state of the st				Resp To	onse F	Response Percent 0% 50%	Points n/a n/a	n/a
	gratudying at 1411				Resp To	onse F tal	Response Percent		Avg n/a
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14. Have you, while working Yes No I don't know 15. Do you use your NTNU			Total R	esponder	Resp To	onse F tal) 2 2 1 1	Response Percent 0% 50% 50% 100% 2	n/a n/a n/a	n/a n/a
Yes No I don't know			Total R	esponder	Resp To	onse F tal) 2 2 1 1	Response Percent 0% 50% 50% 100% 2	n/a n/a n/a	n/a n/a n/a
Yes No I don't know 15. Do you use your NTNU			Total R	esponder	Resp To	onse F tal) 2 2 1 estion)	Response Percent 0% 50% 50% 100% 2	n/a n/a n/a	n/a n/a n/a
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Yes No I don't know 15. Do you use your NTNU Yes No 16. Do you make password macdonald-had-a-farm-at-factory Yes	password on mu	ultiple service	Total R	Total (skip	Respon Respon (Control of the Control of the Contro	ponse otal 3 1 dents uestion) cdonald-l espon Total 0 4	Response Percent 0% 50% 50% 100% 2 Response Percent 75% 25% 4 2 had-a-farm-a se Response Perce 0% 100%	n/a n/a n/a Points n/a n/a t-NTNU","C	n/a n/a n/a Avg n/a n/a n/a n/a
Yes No I don't know 15. Do you use your NTNU Yes No 16. Do you make password macdonald-had-a-farm-at-factory Yes	password on mu	ultiple service	Total R	Total (skip) swords? (e.g	Respone Peed this questial Respone Res	ponse otal 3 1 dents uestion) cdonald-l espon Total 0 4 onden	Response Percent 0% 50% 50% 100% 2 Response Percent 75% 25% 4 2 had-a-farm-a se Response Perce 0% 100% ts 4	n/a n/a n/a Points n/a n/a t-NTNU","C	n/a n/a n/a Avg n/a n/a old- ts Avg
Yes No I don't know 15. Do you use your NTNU Yes No 16. Do you make password macdonald-had-a-farm-at-factory Yes	password on mu	ultiple service	Total R	Total (skip) swords? (e.g	Respon Respon (Control of the Control of the Contro	ponse otal 3 1 dents uestion) cdonald-l espon Total 0 4 onden	Response Percent 0% 50% 50% 100% 2 Response Percent 75% 25% 4 2 had-a-farm-a se Response Perce 0% 100% ts 4	n/a n/a n/a Points n/a n/a t-NTNU","C	n/a n/a n/a Avg n/a n/a n/a n/a
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2018				Survey Res	ults				
					R	esponse Total	Respons Percent	se Point	s Avg
₋ess han 8						0	0%	n/a	n/a
3-11						4	100%	n/a	n/a
12-15						0	0%	n/a	
16-20						0	0%	n/a	n/a
More han 20						0	0%	n/a	n/a
Hull 20			Tota	al Respor	ndents	4	100%		
					skipped this		2	_	
19. Have you shared your NTNU	credentials	with others d	luring your ti		or the form	er universit	Respons		s Avo
V						Total	Percent		
Yes No						4	0% 100%	n/a	n/a
10								n/a	n/a
					tal Respo		4		_
20. About how often do you char	nge your NTI	NU password	?	(skipped this	question)	2	_	
							esponse Percent	Points	Avg
Less than every sixth months						0	0%	n/a	n/a
Every sixth months						0	0%	n/a	n/a
Each year						1	25%	n/a	n/a
Every two years						3	75%	n/a	n/a
More than every wo years						0	0%	n/a	n/a
two years			Total	Responde	onte	4	100%		
					ipped this qu	uestion)	2		
21. Do you use a password man	ager?				Resp Tot		ercent	Points	Avg
Yes					1		25%	n/a	n/a
No					1		25%	n/a	n/a
No, but I have used one before No, but I have					0		0%	n/a	n/a
considered it					0		0%	n/a	n/a
don't know what a password manager is					2	: !	50%	n/a	n/a
-			Total R	esponder	nts 4	. 1	.00%		
				(skip	ped this que	stion)	2		
22. On a scale from 1-6, where 1	is not famil	ar and 6 is ve	ery familiar, l	how familiar	are you with				
NITAL Democial Company from Language	1	2	3	4	5	6	Respo Tota	nse Res al Av	ponse erage
NTNU's guidelines for handling usernames, passwords, and other authentication data?	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	0% (0)			.,75
NTNU's IT policy?	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	0% (0)	4	1	,75
NTNU's guidelines for nformation security?	25% (1)	75% (3)	0% (0)	0% (0)	0% (0)	0% (0)	4	1	,75
,						Total R	esponde	nts	4
							ed this quest		2
23. Have you received training in	n password s	security from	NTNU?				esponse Percent	Points	Avg

Yes	0	0%	n/a	n/a
No	3	75%	n/a	n/a
I don't know	1	25%	n/a	n/a
	Total Respondents 4	100%		
	(skipped this questio	n) 2	-	