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EDUCATION

University of Maryland

College Park, MD

Aug 2020 - May 2022

MS · Human-Computer Interaction

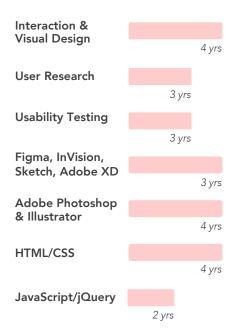
Howard University

Washington, DC

Aug 2015 - May 2019

BFA · Summa Cum Laude Electronic Studio Major Computer Science Minor

SKILLS



CONTACT INFORMATION





EXPERIENCE

Sep 21

May 22

Jun 21

Aug 21

Sep 19

Sep 18

Jun 18

Aug 18

Jul 22 Mode • San Francisco, CA

Jan 23 Product Designer

- Created wireframes and mock-ups to tell user stories for the Mode Notebook and related product areas.
- Collaborated across a product team to drive solutions for data science workflows through in-depth user research and analysis.
- Maintained and enhanced Mode's visual design language by contributing to the Mode design system and rebranding process.

Library of Congress • Washington, DC

User Experience Designer (Apprenticeship)

- Participated as part of a 400-hour Capstone project through UMD's iConsultancy.
- Built and documented a design system for CRS.gov based on the existing Congressional Research Service brand and the US Web Design System.
- Designed an enhanced user experience for online supportive text on LOC.gov through in-depth user research, solution ideation, and usability testing.

SAP Fieldglass • Naperville, IL

iXp Intern - Junior User Experience Design Associate

- Delivered high-fidelity, detail-oriented mock-ups to illustrate design proposals that solve user pain-points for web and mobile apps.
- Collaborated with Developers, QA Analysts, Client Implementation, Helpdesk, and Product teams for design iterations.
- Analyzed qualitative and quantitative data for user research.

Finagraph • Bellevue, WA

Jul 20 Web Program Manager & UX Specialist

- Applied modern, conventional UX/UI principles to build intuitive, appealing features to keep CashFlowTool one of the best cash flow management services on the market.
- Managed user research and testing to optimize and improve content, targeting, and customer experience.
- Created and implemented digital assets and websites to maintain and enhance Finagraph's online appearance.

SiriusXM • Washington, DC

Apr 19 Design Intern

- Collaborated with team members to create user flows, wireframes, mockups, and prototypes for online customer services.
- Conducted user research and competitive analyses; collected and synthesized quantitative and qualitative data.
- Contributed to planning and conducting over 30 usability testing sessions.

AvalonBay Communities • Arlington, VA

Digital Marketing Intern

- Managed online marketing content for over 200 apartment homes nationwide to maintain fulfilling user experience and web optimization.
- Provided internal graphics including flyers and brand style guide components.
- Consulted and assisted team members with design thinking during AvalonBay's website redesign process.