THIAGO SOARES DE SOUZA

www.thiago-ssouza.github.io/portfolio
www.linkedin.com/in/thiagos-souza
www.github.com/thiago-ssouza

PROFILE

I am a hard worker, team player and proactive person. I am always looking for new challenges and ways to improve my skills. My passion is software development, which drives me to push myself outside my comfort zone to acquire new knowledge and embrace new challenges.

PROFESSIONAL EXPERIENCES

Software Developer

AddC Labs Technology | Full-time | **April 2024 – Present**
Montreal, Quebec, **Canada** · Remote

Used problem-solving skills to build a Full-stack application (web and mobile), collaborating with team members on development, design and configuration.

Development Activities

✓ Front-end:
  - o Develop an application in Vue.js 3 and Vuetify framework from scratch
  - o Build, improve and adapt application Figma design

✓ Back-end:
  - o Develop an application in Python 3 with Flask framework and Redis from scratch

✓ Participate in Agile Ceremonies
✓ Participate in Code Review for both FE & BE
✓ Code revision
✓ Bug Fix

Tech stack/Tools

✓ Front-end:
  - o JavaScript, Vue.js 3, Vuetify Framework, HTML, CSS
✓ Back-end:
  - o Python, Flask Framework, Redis
✓ DB:
  - o MongoDB, Redis (Cache)
✓ General:
  - o VS Code (Visual Studio Code), Android Studio, Git and GitHub, Postman, Figma

Skills: JavaScriptJavaScript – Python (Programming Language) – Vue.js – Vuetify – Flask Framework – MongoDB – Redis – Postman API Plataform – Figma – Git and GitHub – Teamwork – Problem Solving

Software Developer - Internship

AddC Labs Technology | Full-time | **October 2023 – March 2024**
Montreal, Quebec, **Canada** · Hybrid

I used my problem-solving skills to build a new application, collaborate with team members on development and configuration, and contribute to legacy code.

Development Activities

CONTACT

Montreal, QC
Phone: Contact me
thiago.souza.jobs@gmail.com

LANGUAGES

English - Professional Work Proficiency
French - Limited Work Proficiency
Spanish - Professional Work Proficiency
Portuguese - Native Proficiency

EDUCATION

AEC/ACS - Information Technology Programmer Analyst
College LaSalle Montreal
Jan 2022 - Dec 2023 | **Canada** | R Score: 33.629 | GPA: 4.0

Bachelor in Computer Science
Catholic University of Pernambuco
Jan 2008 - Jul 2015 | **Brazil**

SKILLS

Java JavaScript Python C# HTML
CSS SQL Git Database Team Player
Problem Solving Agile Methodologies
Dart Flutter React.js JSP Agile
JSF

TOOLS AND TECHNOLOGIES

Visual Studio 2022 / VS Code Eclipse
Oracle SQL Developer PL/SQL Developer
MySQL Java Server Faces (JSF) GitHub
Trello Figma Java Server Pages (JSP)
Xcode Firebase MongoDB GitHub
Node.js Postman

ACADEMIC NOTIONS

- ✓ Develop an application in Dart language and Flutter framework from scratch
- ✓ Participate in Agile Ceremonies
- ✓ Participate in Code Review for both FE & BE
- ✓ Code revision:
  - o New Front-end (Dart - Flutter)
  - o Legacy Front-end (Swift)
  - o Back-end (REST API in Python with Flask framework)

Tech stack/Tools
- ✓ Dart - Flutter, Swift, Xcode, Python with Flask framework, MongoDB, Git and GitHub, Postman, Trello, Figma

Skills: Flutter – Dart – Swift – Python – Flask – MongoDB – VS Code – Git – GitHub – Xcode – Trello – Figma – Potman API Platform – Problem Solving – Agile Methodologies – Team Player

Software Development Technical Supervisor
AddC Labs Technology | Two Months Contract Part-time | **May 2023 – June 2023**
Montreal, Quebec, **Canada** · Hybrid

I supervised and supported interns on various projects by removing impediments and helping them solve code and configuration problems.

- ✓ Supervise interns during the execution of a brand-new project
- ✓ Support interns with coding challenges to ensure project execution is on track
- ✓ Coach and lead interns through challenges
- ✓ Participate in agile ceremonies
- ✓ Participate in Code Reviews for both FE & back code base
- ✓ Code revision: Front-end (Swift) and Back-end (API in Python with Flask framework)

Tech stack/Tools
- ✓ Swift, Python with Flask framework, MongoDB, Xcode Git and GitHub, Postman, Trello, Figma

Skills: Swift – Python – Flask – MongoDB – VS Code – Git – GitHub – Xcode – Trello – Figma – Potman API Platform – Problem Solving – Agile Methodologies – Team Player

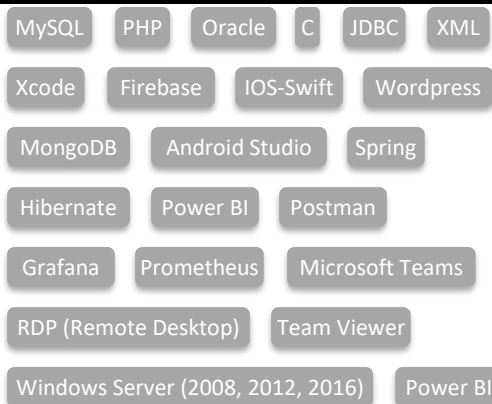## Computer Science Student Association - Volunteer
INT - Innovators in Technology| **January 2022 – April 2024**
Montreal, Quebec, **Canada**

INT is the official Computer Science student association at LaSalle College – Montreal. It's a student volunteer group from different IT departments (Programming, Networking, and Video Gaming development).

- ● Contribute to the organization of IT-related Events
- ● Development of software solutions (web).
- ● Build and manage the website for new projects and content.
- ● Participate in weekly meetings to verify progress.
- ● Help plan Tech Week 2022
- ● Contribute to building Tech Week 2022 hot site
- ● Assisting Student members in understanding and implementing concepts

Remote Service Engineer - Proactive Monitoring Team Lead of the Latin American Region
Philips| Full-time | **October 2019 – January 2022**
Guadalajara, Jalisco, **Mexico**

MySQL PHP Oracle C JDBC XML

Xcode Firebase IOS-Swift Wordpress

MongoDB Android Studio Spring

Hibernate Power BI Postman

Grafana Prometheus Microsoft Teams

RDP (Remote Desktop) Team Viewer

Windows Server (2008, 2012, 2016) Power BI

PROJECTS AND ORGANIZATION

Tech Week 2023 Website - College LaSalle
Built by a group of 5 Associated College LaSalle Montreal Members: www.intlasalle.com
Applied Skills: vue.js – JavaScript - node.js - nuxt – npm - bootstrap5 - CSS3 - HTML5 – Git – GitHub – problem-solving – agile - teamwork – agile

JAVA EE (JSP-SERVLETS) User Managements
Built-in three people to learn and implement an application in JAVA EE
Applied Skills: IntelliJ - OOP - JavaScript- XML - MVC – Singleton - CSS - MySQL - HTML5 - Git - GitHub – JDBC - GlassFish - Bootstrap - problem-solving - teamwork – agile methodologies

TRAINING

Vue.js Intermediate Level Workshop (Wizeline Academy)
Javascript Fundamentals Workshop (Wizeline Academy)

HOBBIES

Swimming
Soccer
Travel

Team Lead – Remote support of Health Care Information System (HCIS)
- Manage engineer's customer support quality
- Conduct employee performance evaluation
- Improve customer support care delivery and quality
- Create reports and procedures to improve support service
- Coach and train engineers in customer support
- Monitor quality, coverage and SLA of support tickets
- Provide reports and analyze data using databases, making SQL queries (MySQL, Microsoft SQL Server, Oracle)

Customer Support - Health Care Information System (HCIS)
- Handle tier 2 critical support tickets
- Communicate with customers via web, e-mail or call when needed
- Install and configure monitoring tools on Windows servers
- Improve monitoring tools in collaboration with different regions
- Provide support to healthcare applications (PACS, RIS, CD Direct, Vue Motion)

HCIS Incident Support Tech Lead - Proactive Monitoring Team Lead of the Latin American Region

Carestream Health | Full-time | November 2018 – October 2019
Guadalajara, Jalisco, Mexico

Team Lead
- Manage engineer's customer support quality
- Conduct employee performance evaluation
- Improve customer support care delivery and quality
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HCIS Incident Support Specialist – HCIS Proactive Monitoring and Cloud Specialist

Carestream Health | Full-time | April 2018 – November 2018
Guadalajara, Jalisco, Mexico

Customer Support - Health Care Information System (HCIS)
- ✓ Handle tier 2 critical support tickets
- ✓ Communicate with customers via web, e-mail or call when needed
- ✓ Install and configure monitoring tools on Windows servers
- ✓ Provide support to healthcare applications (PACS, RIS, CD Direct, Vue Motion)
- ✓ Handle cloud issues by working with security and network teams based in the US

HCIS Incident Support Specialist

Carestream Health | Full-time | February 2017 – April 2018
Guadalajara, Jalisco, Mexico

Customer Support - Health Care Information System (HCIS)

- ✓ Communicate with customers via web, e-mail or call when needed
- ✓ Handle tier 2 critical support tickets (critical and non-critical issues)
- ✓ Provide support to healthcare applications (PACS, RIS, CD Direct, Vue Motion)

Junior Software Developer

Pitang |Full-time | **March 2014 – February 2015**
Recife, Pernambuco, **Brazil**

Software Development

- ✓ Participate in scrum ceremonies
- ✓ Build JFS/JSP applications using agile methodologies
- ✓ Collaborated with IBM consulting specialist on installing QM, RPE and CLM
- ✓ Build installation guide and procedure
- ✓ Problem-solving
- ✓ Participate in Agile Ceremonies
- ✓ Collaborate with team members

Tech stack/Tools

- ✓ Java, JSF, JSP, JDBC, Git, GitHub

Software Developer Trainee

Pitang | Full-time | **September 2013 – March 2014**
Recife, Pernambuco, **Brazil**

Software Development

- ✓ Participate in Agile Ceremonies
- ✓ Collaborate with team members
- ✓ Development training on Java Web (JSF)
- ✓ Build application (JFS and JSP)

Tech stack/Tools

- ✓ Java, JSF, JSP, JDBC
- ✓ Git, GitHub