### **ACORN - WHAT IS IT?**



Acorn is a geodemographic segmentation of the UK's population. It segments households, postcodes and neighbourhoods into 6 categories, 18 groups and 62 types. By analysing significant social factors and population behaviour, it provides precise information and an in-depth understanding of the different types of people.

This Acorn Profile provides a detailed understanding of the people who interact with your organisation. It helps you learn about their relationship with you. This knowledge gives you the opportunity to target, acquire and develop profitable customer relationships and improve service delivery.

The User Guide (available to download at http:\\acorn.caci.co.uk) describes at each Acorn type across a wide range of demographic, behavioural and attitudinal attributes. The descriptions of each category, group and type provide an overview of the wider range of topics for which information is available.

Acorn draws on a wide range of data sources, both commercial and public sector Open Data and administrative data. These include the Land Registry, Registers of Scotland, commercial sources of information on age of residents, ethnicity profiles, benefits data, population density, and data on social housing and other rental property. In addition CACI has created proprietary databases, including the location of prisons, traveller sites, age-restricted housing, care homes, high-rise buildings and student accommodation. We also utilise the traditional inputs of the Census of Population and large-

### **ACORN - STRUCTURE**

Acorn Category	Acorn Group	Acorn Typ	oe
	1.A Lavish Lifestyles	1.A.1 1.A.2	Exclusive enclaves Metropolitan money
		1.A.3	Large house luxury
		1.B.4	Asset rich families
		1.B.5	Wealthy countryside commuters
1	1.B Executive Wealth	1.B.6 1.B.7	Financially comfortable families Affluent professionals
Affluent Achievers		1.B.8	Prosperous suburban families
		1.B.9	Well-off edge of towners
	1.C Mature Money	1.C.10	
		1.C.11 1.C.12	Settled suburbia, older people Retired and empty nesters
		1.C.13	Upmarket downsizers
		2.D.14	Townhouse cosmopolitans
	2.D City Sophisticates	2.D.15	Younger professionals in smaller flats
2		2.D.16 2.D.17	Metropolitan professionals Socialising young renters
Rising Prosperity		2.E.18	Career driven young families
	2.E Career Climbers	2.E.19	First time buyers in small, modern homes
		2.E.20	Mixed metropolitan areas
	2.5.0	3.F.21	Farms and cottages
	3.F Countryside Communities	3.F.22 3.F.23	Larger families in rural areas Owner occupiers in small towns and villages
	3.G Successful Suburbs	3.G.24	Comfortably-off families in modern housing
		3.G.25	Larger family homes, multi-ethnic areas
3		3.G.26	Semi-professional families, owner occupied neighbourhoods
Comfortable Communties	3.H Steady Neighbourhoods	3.H.27	
comortable communicis		3.H.28 3.H.29	Owner occupied terraces, average income Established suburbs, older families
		3.1.30	Older people, neat and tidy neighbourhoods
	3.I Comfortable Seniors	3.1.31	
	3.J Starting Out	3.J.32	Educated families in terraces, young children
	33 Starting Out	3.J.33	Smaller houses and starter homes
	4.K Student Life	4.K.34	Student flats and halls of residence
		4.K.35 4.K.36	Term-time terraces Educated young people in flats and tenements
	4.L Modest Means	4.L.37	Low cost flats in suburban areas
		4.L.38	
		4.L.39 4.L.40	Fading owner occupied terraces
4		4.L.40 4.M.41	High occupancy terraces, culturally diverse family areas  Labouring semi-rural estates
Financially Stretched	A BA Chairing Femilies	4.M.42	
	4.M Striving Families		
		4.M.44	Post-war estates, limited means
		4.N.45 4.N.46	Pensioners in social housing, semis and terraces Elderly people in social rented flats
	4.N Poorer Families	4.N.47	Low income older people in smaller semis
		4.N.48	Pensioners and singles in social rented flats
		5.0.49	Young families in low cost private flats
	5.0 Young Hardship	5.O.50 5.O.51	Struggling younger people in mixed tenure Young people in small, low cost terraces
	5.P Struggling Estates		
5		5.P.52 5.P.53	Poorer families, many children, terraced housing  Low income terraces
Urban Adversity		5.P.54	Multi-ethnic, purpose-built estates
Orban Adversity		5.P.55 5.P.56	Deprived and ethnically diverse in flats  Low income large families in social rented semis
	5.Q Difficult Circumstances	5.Q.57 5.Q.58	
		5.Q.59	Deprived areas and high-rise flats
6		6.R.60	Active communal population
Not Private Households	6.R Not Private Households	6.R.61	Inactive communal population
Not i mate nouscholds		6.R.62	Business areas without resident population



HOME OVERVIEW CHART PROFILE CATEGORY GROUP TYPE

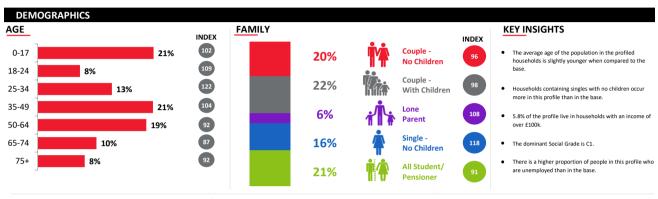
### **ACORN PROFILE OVERVIEW**

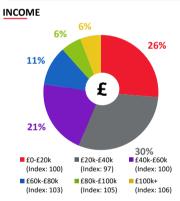


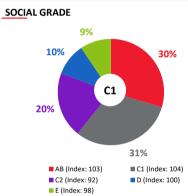
The Acorn Profile Overview provides a summary of the demographic, social and lifestyle attributes of the profile set and is derived using the recognised behaviours of Acorn Types across the whole of the UK. It is therefore an estimate of the likely characteristics that you might expect to find, based on the relative proportions of the individual Acorn Types found within the profile set.

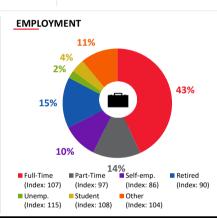
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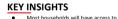




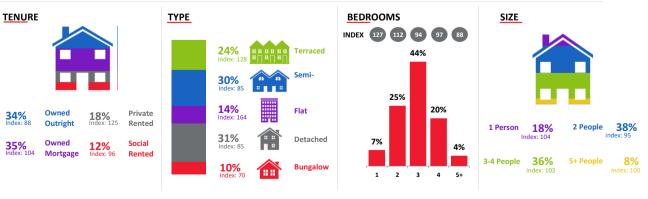




### **MOTOR & HOME** CARS **CAR TYPE** 47% 18% 28% 7% Index: 122 Index: 102 Index: 91 Index: 84 27% 27% 25% 4% 5% No Cars 1 Car 2 Cars 3+ Cars Index: 90 Index: 118 Index: 76 Index: 93 Small Large Luxury/ Sports/ **Family Car Family Car** Executive 4x4/MPV



- Most households will have access to a small family car.
- A higher proportion, in comparison to the base, are likely to have a luxury/executive car.
- Flats are 64.3% more likely than in the base.
- 17.9% of the households in the profile are likely to be private rented.
- About 7% of households will have 1 bedroom.
- The prevailing size is 2 people but households with 1 person appear more than in the base.



CUSTOMER VIEW CHART PROFILE FEATURES CATEGORY OVERVIEW GROUP HOME TYPE

### **ACORN PROFILE OVERVIEW**

Profile: Fly Profile Base: **East Cambridgeshire Profile** 

The Acorn Profile Overview provides a summary of the demographic, social and lifestyle attributes of the profile set and is derived using the recognised behaviours of Acorn Types across the whole of the UK. It is therefore an estimate of the likely characteristics that you might expect to find, based on the relative proportions of the individual Acorn Types found within the profile set.

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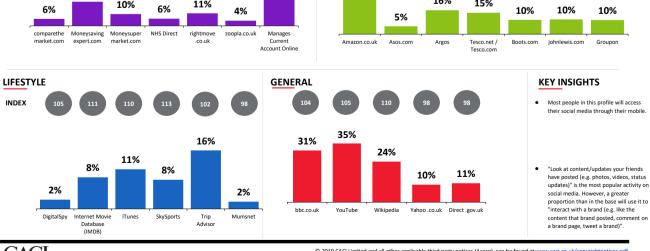
INDEX



### **CHANNEL PREFERENCE, DIGITAL ATTITUDES & SOCIAL MEDIA ACTIVITY** MARKETING - FUTURE RESPONSE ATTITUDES INDEX Mail -12.3% 13.4% Leaflet 46% Named 59% 10.9% Email 3.2% Phone Index: 108 Index: 102 I love to buy new gadgets and appliances Mail -Computers confuse me - I'll never get used to them 3.1% 3.2% **Head of Hhd** Index: 104 Index: 102 I couldn't live without the internet on my mobile 23% **KEY INSIGHTS** Most people in this profile prefer to be contacted via visit. I worry any personal information entered online won't be secure 55% A greater proportion than in the base prefer visit as their channel of choice. Approximately 13% of this profile is likely to respond to a leaflet. However, when compared to the base, an email is more likely to garner a response.

### **ACCESSES SOCIAL MEDIA TOP 5 SOCIAL MEDIA ACTIVITIES** 22.0% 38.5% 37.5% Browsing to see what my friends are up to 43% Mobile Phone Tablet Laptop/PC Make comments on your friends' status, photos etc 35% **BRAND INTERACTION** 34% 10.5% 12.0% Watch video content 34% Index: 113 Index: 109 Visit the profile/fan page of Interact with a brand on Social Media (e.g. 21% like or comment on a brand page) a product/brand/celebrity





HOME OVERVIEW CUSTOMER VIEW PROFILE CATEGORY GROUP TYPE

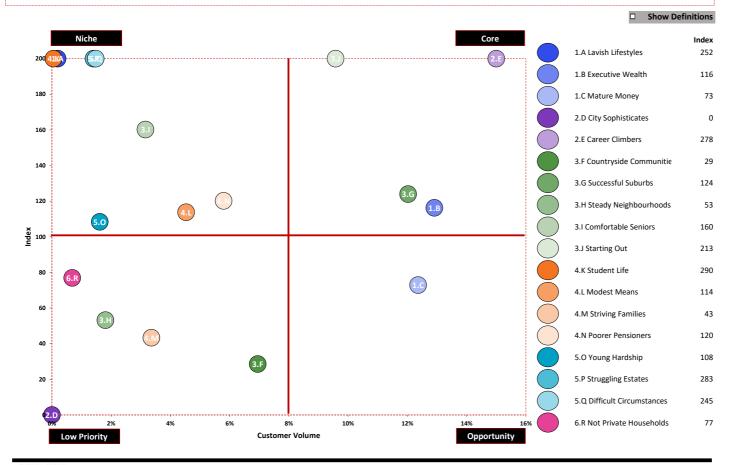
### **ACORN CUSTOMER VIEW CHART**



Profile:	Ely Profile
	East Cambridgeshire Profile

The Customer View Chart shows the different levels of engagement each Acorn Group has with your organisation.

The chart shows the position of each Acorn Group according to the volume of customers 'Market Share' and the index against the base's 'Market Potential'.





HOME OVERVIEW CUSTOMER VIEW PROFILE CATEGORY GROUP TY	E .
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## **ACORN CATEGORY PROFILE**



Profile: Ely Profile

Base: East Cambridgeshire Profile

Ac	orn Category Description	Profile	%	Base	%	Penetration %	Z-Score	Index	0	100	200
0	1. Affluent Achievers	2,412	25.5	10,818	28.1	22.3	-5.8	91			
Ö	2. Rising Prosperity	2,094	22.1	3,064	8.0	68.3	50.8	278			
Ö	3. Comfortable Communities	3,174	33.5	16,871	43.9	18.8	-20.3	76			
Ö	4. Financially Stretched	1,301	13.7	6,369	16.6	20.4	-7.4	83			
ŏ	5. Urban Adversity	426	4.5	996	2.6	42.8	11.7	174			
O	6. Not Private Households	65	0.7	343	0.9	19.0	-2.1	77			
	Total (Excluding Rusiness addresses without residential non )	9 472		38 461		24.6					

# ACORN CATEGORY PROFILE Dishow Base AS 25 Affluent Achievers Rising Prosperity Comfortable Communities Financially Stretched Urban Adversity



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# **ACORN GROUP PROFILE**

Profile: Ely Profile

East Cambridgeshire Profile



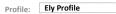
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n Group Description	Profile	%	Base	%	Penetration %	Z-Score	Index	0	100	
· Affluent Achievers										
1.A Lavish Lifestyles	18	0.2	29	0.1	62.1	4.1	252			
1.B Executive Wealth	1,223	12.9	4,270	11.1	28.6	5.6	116			
1.C Mature Money	1,171	12.4	6,519	16.9	18.0	-11.9	73			
Rising Prosperity										
2.D City Sophisticates	0	0.0	0	0.0	0.0	0.0	0			
2.E Career Climbers	2,094	22.1	3,064	8.0	68.3	50.8	278			
Comfortable Communities										
3.F Countryside Communities	658	6.9	9,345	24.3	7.0	-39.4	29			
3.G Successful Suburbs	1,139	12.0	3,731	9.7	30.5	7.6	124			
3.H Steady Neighbourhoods	171	1.8	1,304	3.4	13.1	-8.5	53	- 1		
3.I Comfortable Seniors	299	3.2	758	2.0	39.4	8.3	160			
3.J Starting Out	907	9.6	1,733	4.5	52.3	23.8	213			
Financially Stretched										
4.K Student Life	5	0.1	7	0.0	71.4	2.5	290			
4.L Modest Means	429	4.5	1,531	4.0	28.0	2.7	114			
4.M Striving Families	318	3.4	2,976	7.7	10.7	-16.0	43			
4.N Poorer Pensioners	549	5.8	1,855	4.8	29.6	4.4	120			
Urban Adversity										
5.O Young Hardship	153	1.6	573	1.5	26.7	1.0	108			
5.P Struggling Estates	133	1.4	191	0.5	69.6	12.6	283			
5.Q Difficult Circumstances	140	1.5	232	0.6	60.3	11.0	245			
Not Private Households										
6.R Not Private Households	65	0.7	343	0.9	19.0	-2.1	77			
Total (Excluding Business addresses without residential pop.)	9,472		38,461		24.6					

### **ACORN GROUP PROFILE** ☑ Show Base A Lavish Lifestyles B Executive Wealth C Mature Money D City Sophisticates E Career Climbers F Countryside Communities G Successful Suburbs H Steady Neighbourhoods I Comfortable Seniors J Starting Out K Student Life L Modest Means M Striving Families N Poorer Pensioners O Young Hardship P Struggling Estates Q Difficult Circumstances R Not Private Households 0% 5% 10% 15% 25% 20% 30%



# **ACORN TYPE PROFILE**



East Cambridgeshire Profile



East Cambridgeshire Profile								1-	OProfile %
Acorn Type Description	Profile	%	Raca	9/	Panatration %	7-Score-	Index	0	100 20
Acorn Type Description	Profile	- %	Base	%	Penetration %	z-score	Index	-0	100 20
1. Affluent Achievers									
1.A. Lavish Lifestyles									
1.A.1 Exclusive enclaves	0	0.0	0	0.0	0.0	0.0	0		
1.A.2 Metropolitan money 1.A.3 Large house luxury	0 18	0.0	0 29	0.0	0.0 62.1	0.0 4.1	0 252		
1.B Executive Wealth	10	0.2	25	0.1	02.1	4.1	232		
1.B.4 Asset rich families	290	3.1	733	1.9	39.6	8.2	161		
1.B.5 Wealthy countryside commuters	68	0.7	1,017	2.6	6.7	-11.7	27		
1.B.6 Financially comfortable families 1.B.7 Affluent professionals	643 12	6.8 0.1	1,743 12	4.5 0.0	36.9 100.0	10.6 5.3	150 406		
1.B.8 Prosperous suburban families	17	0.2	17	0.0	100.0	6.3	406		
1.B.9 Well-off edge of towners	193	2.0	748	1.9	25.8	0.7	105		1
1.C Mature Money 1.C.10 Better-off villagers	244	2.6	4,426	11.5	5.5	-27.2	22		
1.C.11 Settled suburbia, older people	259	2.7	259	0.7	100.0	24.5	406		
1.C.12 Retired and empty nesters	390	4.1	1,341	3.5	29.1	3.3	118		
1.C.13 Upmarket downsizers  2. Rising Prosperity	278	2.9	493	1.3	56.4	14.3	229		
2. Rising Prosperity 2.D. City Sophisticates									
2.D.14 Townhouse cosmopolitans	0	0.0	0	0.0	0.0	0.0	0		
2.D.15 Younger professionals in smaller flats	0	0.0	0	0.0	0.0	0.0	0		
2.D.16 Metropolitan professionals     2.D.17 Socialising young renters	0	0.0	0	0.0	0.0	0.0	0		
2.E Career Climbers	_						_		
2.E.18 Career driven young families	1,347	14.2	2,280	5.9	59.1	34.2	240		
2.E.19 First time buyers in small, modern homes 2.E.20 Mixed metropolitan areas	747 0	7.9 0.0	784 0	2.0 0.0	95.3 0.0	40.3 0.0	387 0		
3. Comfortable Communities	Ĭ	0.0	ŭ	0.0	0.0	0.0	Ü		•
3.F Countryside Communities									
3.F.21 Farms and cottages	85	0.9	1,036	2.7	8.2	-10.8	33		
3.F.22 Larger families in rural areas 3.F.23 Owner occupiers in small towns and villages	255 318	2.7 3.4	3,835 4,474	10.0 11.6	6.6 7.1	-23.6 -25.1	27 29		
3.G Successful Suburbs			,,						
3.G.24 Comfortably-off families in modern housing	525	5.5	1,444	3.8	36.4	9.2	148		
3.G.25 Larger family homes, multi-ethnic areas     3.G.26 Semi-professional families, owner occupied neighbourhoods	0 614	0.0 6.5	0 2,287	0.0 5.9	0.0 26.8	0.0 2.2	0 109		
3.H Steady Neighbourhoods	014	0.5	2,207	5.5	20.0		103		-
3.H.27 Suburban semis, conventional attitudes	59	0.6	96	0.2	61.5	7.3	250		
3.H.28 Owner occupied terraces, average income     3.H.29 Established suburbs, older families	0 112	0.0 1.2	0 1,208	0.0 3.1	0.0 9.3	0.0 -10.9	0 38		
3.I Comfortable Seniors	112	1.2	1,200	3.1	5.5	-10.5	30		-
3.1.30 Older people, neat and tidy neighbourhoods	299	3.2	648	1.7	46.1	11.1	187		
3.I.31 Elderly singles in purpose-built accommodation	0	0.0	110	0.3	0.0	-5.2	0		
3.J Starting Out 3.J.32 Educated families in terraces, young children	673	7.1	678	1.8	99.3	39.5	403		
3.J.33 Smaller houses and starter homes	234	2.5	1,055	2.7	22.2	-1.6	90		
4. Financially Stretched									
4.K Student Life 4.K.34 Student flats and halls of residence	5	0.1	7	0.0	71.4	2.5	290		
4.K.35 Term-time terraces	0	0.0	0	0.0	0.0	0.0	0		
4.K.36 Educated young people in flats and tenements	0	0.0	0	0.0	0.0	0.0	0		
4.L.37 Low cost flats in suburban areas	92	1.0	379	1.0	24.3	-0.1	99		1
4.L.38 Semi-skilled workers in traditional neighbourhoods	208	2.2	844	2.2	24.6	0.0	100		
4.L.39 Fading owner occupied terraces	129	1.4	308	0.8	41.9	6.1	170		
4.L.40 High occupancy terraces, culturally diverse family areas 4.M Striving Families	0	0.0	0	0.0	0.0	0.0	0		
4.M.41 Labouring semi-rural estates	46	0.5	2,447	6.4	1.9	-23.4	8		
4.M.42 Struggling young families in post-war terraces	272	2.9	479	1.2	56.8	14.3	231		
4.M.43 Families in right-to-buy estates 4.M.44 Post-war estates, limited means	0	0.0	50 0	0.1	0.0	-3.5 0.0	0		
4.N Poorer Pensioners	·	0.0	Ü	0.0	0.0	0.0	o		1
4.N.45 Pensioners in social housing, semis and terraces	136	1.4	786	2.0	17.3	-4.2	70		
4.N.46 Elderly people in social rented flats 4.N.47 Low income older people in smaller semis	154 164	1.6 1.7	180 770	0.5 2.0	85.6 21.3	16.5 -1.9	347 86		
4.N.48 Pensioners and singles in social rented flats	95	1.0	119	0.3	79.8	12.2	324		
5. Urban Adversity									
5.0 Young Hardship									
5.O.49 Young families in low cost private flats 5.O.50 Struggling younger people in mixed tenure	60 93	0.6 1.0	287 286	0.7	20.9 32.5	-1.3 2.7	85 132		
5.0.51 Young people in small, low cost terraces	0	0.0	0	0.0	0.0	0.0	0		
5.P Struggling Estates									
5.P.52 Poorer families, many children, terraced housing	70	0.7	70	0.2	100.0	12.7	406		
5.P.53 Low income terraces 5.P.54 Multi-ethnic, purpose-built estates	0	0.0	0	0.0	0.0	0.0	0 0		
5.P.55 Deprived and ethnically diverse in flats	0	0.0	0	0.0	0.0	0.0	0		
5.P.56 Low income large families in social rented semis	63	0.7	121	0.3	52.1	6.1	211		
5.Q Difficult Circumstances 5.Q.57 Social rented flats, families and single parents	125	1.3	177	0.5	70.6	12.4	287		
5.Q.58 Singles and young families, some receiving benefits	0	0.0	0	0.0	0.0	0.0	0		
5.Q.59 Deprived areas and high-rise flats	15	0.2	55	0.1	27.3	0.4	111		
6. Not Private Households									
6.R Not Private Households 6.R.60 Active communal population	43	0.5	115	0.3	37.4	2.8	152		
6.R.61 Inactive Communal Population	22	0.5	228	0.6	9.6	-4.6	39		
6.R.62 Business addresses without residential population	135	1.4	336	0.9	40.2	5.8			
Total (Excluding Business addresses without residential pop.)	9,472		38,461		24.6				
Total (excluding business addresses without residential pop.)	2,472		30,401		24.0				