

Steps

1. Complete the form.

Done

2. Wait for the license confirmation email.
From the support team. It should include SSO (Single Sign-On).

3. Sign in with SSO on GitHub Enterprise via MyApps.

To activate:

- In the MyApps dashboard
- Search for and click on GitHub Enterprise. It will open a GitHub login page authenticated via SSO.
- Once signed in, the account will be marked as “Verified SSO.”

4. *You can confirm it's enabled at:*

<https://github.com/settings/organizations>

It should show a “SSO active” tag.

5. Install the IDE plugin.

- Install the GitHub Copilot extension in the IDE you will use.
- **To confirm the account is valid:**
 - In VS Code: Press **Ctrl + Shift + P**
 - Type and select: **GitHub: Show Copilot Log**
 - Make sure there are no errors like “invalid license” or “not enabled by organization.”

Possible Errors

Incorrect SSO

You may see this message:

"You must authenticate via your organization's SSO before using Copilot."

This may happen even if you have a license, but the session wasn't authenticated properly via SSO.

In this case:

Go to <https://github.com/settings/organizations>.

If there's a button that says **"Authenticate"** next to the organization, click it.

Then, return to VS Code and restart the session.

Access Not Enabled

In accounts managed by organizations or companies under GitHub control, this error is common.

GitHub Copilot for enterprise accounts requires:

- The organization to have a **GitHub Copilot Business or Enterprise** subscription.
- The organization administrator to have enabled Copilot access for your account.

In this case:

Contact your admin and confirm there is an active GitHub Copilot Business or Enterprise license.

Ask them to enable Copilot for your account in the GitHub Enterprise panel:

Settings > Copilot > License management.

Copilot License Not Assigned

If you see the message:

"You do not have an active Copilot subscription."

It may be because the account is authenticated, but no license has been assigned (perhaps because the process is not complete yet).

In this case:

Wait for the admin team to assign the license, or ask for direct confirmation.

VS Code Extension Issues

If Copilot doesn't respond, autocomplete, or appear in any file, the extension might be improperly installed.

In this case:

- In the extensions tab in VS Code, uninstall GitHub Copilot.
- Restart VS Code and reinstall the extension.

Proxy or Network Block

If Copilot doesn't respond or fails to log in, it might be due to company firewalls blocking GitHub Copilot services.

In this case:

Make sure you have access to:

- <https://github.com>
- <https://api.githubcopilot.com>

You may need to ask your IT team to whitelist these domains.