

# THIEN QUY PHAM

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## EDUCATION

### The University of Toledo, College of Engineering

Graduation Date: May 2027

Bachelor of Science in Computer Science, Cumulative GPA: 3.60

Relevant Coursework: Artificial Intelligence, Fundamentals of Cyber Security, Operating Systems and Systems Programming, Programming Languages and Paradigms, Computer Architecture and Organization, Discrete Structures, Non- Linear and Linear Data Structure, Digital Logic Design, Object Oriented Programming.

## TECHNICAL SKILLS

**Programming Languages:** Python3, C++, Java

**Web Development:** HTML5/CSS, JavaScript

**Others:** Git, GitHub, JSON, Microsoft Office

## CERTIFICATIONS

### Coursera- Google

May 2025

#### Google IT Automation with Python

- Gain hands-on experience in writing Python scripts to automate system tasks and manage IT resources.
- Develop skills in Git, GitHub, and version control best practices for collaborative software development.
- Learn to automate and manage real-world tasks such as log file analysis, system monitoring, and task scheduling.
- Build and debug basic Python-based automation tools for improving IT workflows and efficiency.
- Acquire foundational knowledge in configuration management and cloud computing using tools like Puppet and basic shell scripting.

## PROFESSIONAL EXPERIENCE

### Part Time | Harbor Freight – Toledo, OH

March 2025 – Present

#### Retail Sales Associate

- Effectively manage multiple tasks while staying attentive to customers and adapting to business needs.
- Collaborate with team members while also taking initiative without constant supervision.
- Interpret instructions, reports, and on-screen information, and accurately input data into computer daily.

### Seasonal Part Time | Best Buy – Holland, OH

September 2024 – January 2025

#### Retail Sales Associate

- Serve as a brand ambassador by bringing together your passion for people and technology to serve customers.
- Recommend products and solutions that meet customers' needs.
- Apply the appropriate knowledge and expertise through ongoing learning and development.

### Seasonal Part Time | UT Recreational Services – Toledo, OH

March 2022 – May 2023

#### Counselor

- Ensure the safety and well-being of all campers during scheduled activities and weekly off-site field trips.
- Take the initiative in supervising children, addressing behavioral or emotional needs, and fostering a positive and inclusive environment.
- Collaborate with fellow counselors to maintain clear communication and a well-organized camp environment.

## PROJECTS

### Bank Programming | Java

Spring 2024

#### School Project | <https://github.com/thienquy05/Banks>

- Read data from a text file, process the input, display the results on the console, and save the output back to the file.
- Organize data into relevant categories such as account name, account number, account balance, etc.
- Develop functions to compute savings interest rates, as well as deposit and withdrawal amounts.
- Implement functions to assess the risk level when the bank provides loans to borrowers.

### Beverages Menu | Python3 – JSON

May 2025

#### Personal Project | <https://github.com/thienquy05/BeveragesMenu>

- Design and implemented a beverage inventory management system in Python using object-oriented principles and JSON for persistent data storage.
- Develop functionalities to add, update, search, and remove beverage items, and calculate total inventory value.
- Integrate file I/O for dynamic data handling data consistency through structured serialization and deserialization.