**MAIL HOQ FEEDBACK : CHANGES / ISSUES / UPDATES**

**1 – The picture in front of client name is for client logo because of Twitter**

<http://t052.x1.fr/wm2/?_task=mail&_action=show&_uid=13125&_mbox=INBOX&_safe=1&_caps=pdf%3D1%2Cflash%3D1%2Ctif%3D0>

Here, it should be APEC logo at the top

<http://t052.x1.fr/wm2/?_task=mail&_action=show&_uid=13106&_mbox=INBOX&_caps=pdf%3D1%2Cflash%3D1%2Ctif%3D0>

Here, it should be CAMAIEU logo at the top

**2 – When are sent mails**

{$Tech\_manager} has replied to the quote {$quotename} ? When saving quote after a challenge

{$SEO\_manager} has replied to the quote {$quotename} ? When saving quote after a challenge  
  
In this case, rename the Blue button in mails :

"Save quote to validate challenge"

For 3 mails :

5 - {$SEO\_manager} has replied to the quote {$quotename}  
6 - {$Tech\_manager} has replied to the quote {$quotename}  
7 - {$Prod\_manager} has replied to the quote {$quotename}

**3 – {$Sales\_user}** <http://t052.x1.fr/wm2/?_task=mail&_action=show&_uid=13103&_mbox=INBOX&_caps=pdf%3D1%2Cflash%3D1%2Ctif%3D0>

This mail :   
APEC 1000 articles SEO - v1 is ready to be validated  
  
Starting like,

Dear Coralie Leguille,

Is Coralie Leguille only for the example here ?

{$Sales\_user} because quotes are created by Sales. On mails, we can see sometimes Maxime Gaudé, sometimes François Vidal-Castel and sometimes Coralie Léguille.

But I created the quote as Florent Boucheron, superadmin.

If Maxime Gaudé creates a Quote, mail will be always sent to Maxime Gaude when {$Sales\_user} is involved ?

**4 - Confusion on mail 5 - {$SEO\_manager} has replied to the quote {$quotename}**

<http://t052.x1.fr/wm2/?_task=mail&_action=show&_uid=13105&_mbox=INBOX&_caps=pdf%3D1%2Cflash%3D1%2Ctif%3D0>

APEC 1000 articles SEO - v2 has replied to the quote Yannick Michellod

**THE RIGHT FORM IS**

{$SEO\_manager} has replied to the quote {$quotename}

{$SEO\_manager} = Yannick Michellod  
{$quotename} = APEC 1000 articles SEO - v2

The right form is

**Yannick Michellod has replied to the quote APEC 1000 articles SEO - v2**

Starting like,

Dear {$Sales\_user},

{$Sales\_user} = Sales\_user with created the quote.   
Is François Vidal-Castel only for the example here ?

**5 – New type of mission**

A new quote {$quoteName} must be validated on Workplace

When I created the mission Autres : Redaction / Autres : [Mission de Rédaction / Autres / 100 Mots](http://admin-test.edit-place.com/quote-new/create-quote-mission-details-popup?m_index=145702806559221) Anglais (US) on CAMAIEU 560 articles lingerie - v3 quote : <http://admin-test.edit-place.com/quote-new/create-quote-mission-view?qaction=briefing&quote_id=145702480150973>

I didn’t get mail Case 3 : A new quote {$quoteName} must be validated on Workplace

As Sales\_manager, when a new type of mission is created, meaning Mission Autre is created : I should get an email.

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