Lord's Gym Website - User Acceptance Testing (UAT) Test Plan

Document Version: 1.0
Date: January 27, 2026
Purpose: Comprehensive test plan for client User Acceptance Testing
Environment: Staging/Production

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1. Introduction

1.1 Purpose

This User Acceptance Testing (UAT) plan provides a comprehensive testing framework to ensure the Lord's Gym website meets all requirements and functions correctly before production launch.

1.2 Scope

This test plan covers:

- All public-facing pages and features
- Complete admin dashboard functionality
- Third-party integrations (Go High Level, Shopify)
- Performance and security requirements
- Accessibility compliance

1.3 Test Objectives

- Verify all features work as specified
- Ensure user experience meets expectations
- Validate integrations function correctly
- Confirm performance requirements are met
- Validate security measures are in place

1.4 Acceptance Criteria

Website is considered ready for launch when:

- ✅ All critical test cases pass
- ✅ All high-priority issues are resolved
- ✅ Client sign-off obtained

- ✅ Documentation complete

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2. Test Environment

2.1 Test URLs

Staging Environment:

- URL: [To be provided]
- Admin URL: [To be provided]

Production Environment:

- URL: [To be provided]
- Admin URL: [To be provided]

2.2 Test Credentials

Admin Access:

- Email: [To be provided]
- Password: [To be provided]

Test User Accounts:

- [To be provided]

2.3 Test Data

Test Products:

- [List of test products]

Test Events:

- [List of test calendar events]

Test Contacts:

- [List of test contact information]

2.4 Browser Requirements

Test on the following browsers:

- ✅ Chrome (latest version)
- ✅ Firefox (latest version)
- ✅ Safari (latest version)
- ✅ Edge (latest version)
- ✅ Mobile Safari (iOS)
- ✅ Chrome Mobile (Android)

2.5 Device Requirements

Test on the following devices:

- ✅ Desktop (1920x1080)
- ✅ Laptop (1366x768)
- ✅ Tablet (iPad, Android tablet)

- ✅ Mobile (iPhone, Android phone)

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3. Test Cases - Public Website

Test Case 1.1: Home Page Display

Objective: Verify home page displays correctly with all elements

Steps:

1. Navigate to home page
2. Verify hero section displays
3. Verify values section displays
4. Verify featured products display
5. Verify navigation menu displays
6. Verify footer displays

Expected Results:

- Hero section shows headline, subheadline, CTA button, and background image
- Values section shows three stats with labels
- Featured products display in grid layout
- Navigation menu is functional
- Footer displays contact information

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 1.2: Home Page Dark Mode

Objective: Verify dark mode toggle works on home page

Steps:

1. Navigate to home page
2. Click dark mode toggle
3. Verify page switches to dark mode
4. Click toggle again
5. Verify page switches back to light mode

Expected Results:

- Dark mode applies correctly
- All text remains readable
- Images display correctly
- Toggle persists across page navigation

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 1.3: Membership Page Display

Objective: Verify membership page displays all tiers correctly

Steps:

1. Navigate to Membership page
2. Verify all three membership tiers display
3. Verify pricing information is correct
4. Verify "Join Now" buttons display
5. Verify FAQ section displays

Expected Results:

- Regular Monthly ($39/month) displays
- Student Monthly ($29/month) displays
- Annual ($360/year) displays
- Setup fee ($39) mentioned
- FAQ section shows all questions

Status: ☐ Pass ☐ Fail ☐ Blocked

Notes: _____

Test Case 1.4: Membership Purchase Flow

Objective: Verify membership can be added to cart and checkout initiated

Steps:

1. Navigate to Membership page
2. Click "Join Now" on Regular Monthly
3. Verify cart drawer opens
4. Verify membership and setup fee added
5. Click checkout
6. Verify redirect to checkout page

Expected Results:

- Cart drawer opens automatically
- Membership ($39) added to cart
- Setup fee ($39) added to cart
- Total shows $78
- Checkout redirects correctly

Status: ☐ Pass ☐ Fail ☐ Blocked

Notes: _____

Test Case 1.5: Shop Page Product Display

Objective: Verify shop page displays products correctly

Steps:

1. Navigate to Shop page
2. Verify product grid displays
3. Verify product images load
4. Verify product titles display
5. Verify prices display
6. Verify category filter works

Expected Results:

- All products display in grid
- Images load correctly
- Product information accurate
- Category filter filters products correctly
- "All Products" shows all products

Status: ☐ Pass ☐ Fail ☐ Blocked

Notes: _____

Test Case 1.6: Shopping Cart Functionality

Objective: Verify shopping cart works correctly

Steps:

1. Navigate to Shop page
2. Add product to cart
3. Verify cart drawer opens
4. Verify product appears in cart
5. Change quantity
6. Remove product
7. Verify cart updates

Expected Results:

- Cart drawer opens on add
- Product displays with image, title, price
- Quantity can be increased/decreased
- Product can be removed
- Cart total updates correctly
- Cart persists across pages

Status: ☐ Pass ☐ Fail ☐ Blocked

Notes: _____

Test Case 1.7: Checkout Process

Objective: Verify checkout process works end-to-end

Steps:

1. Add product to cart
2. Navigate to checkout page
3. Fill in contact information
4. Fill in billing address
5. Fill in payment details
6. Submit order

Expected Results:

- Checkout page loads
- Form fields accept input
- Validation works (required fields)
- Order summary displays correctly
- Submit button processes order

- Redirects to confirmation page

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 1.8: Calendar Month View

Objective: Verify calendar month view displays correctly

Steps:

1. Navigate to Calendar page
2. Verify month view displays
3. Verify events appear on correct dates
4. Click on event
5. Verify event modal opens

Expected Results:

- Calendar grid displays current month
- Events appear on correct dates
- Event titles visible
- Clicking event opens modal
- Modal shows event details

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 1.9: Calendar View Switching

Objective: Verify calendar view switching works

Steps:

1. Navigate to Calendar page
2. Click "Week" view button
3. Verify week view displays
4. Click "Day" view button
5. Verify day view displays
6. Click "List" view button
7. Verify list view displays
8. Click "Month" view button
9. Verify month view displays

Expected Results:

- Each view switches correctly
- Events display appropriately in each view
- Navigation controls work
- Current date highlighted

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 1.10: Calendar Event Booking

Objective: Verify event booking works (requires login)

Steps:

1. Navigate to Calendar page
2. Click on event
3. Click "Book Class" button
4. Login if prompted
5. Fill booking form
6. Submit booking

Expected Results:

- Booking button appears for logged-in users
- Booking form displays
- Form submission works
- Booking confirmation displays
- Booking appears in user's bookings

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 1.11: Calendar Export

Objective: Verify calendar export functionality

Steps:

1. Navigate to Calendar page
2. Click "Export Calendar" button
3. Verify .ics file downloads
4. Open file in calendar application
5. Verify events import correctly

Expected Results:

- Export button works
- .ics file downloads
- File opens in calendar apps
- Events import with correct details
- Dates and times correct

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 1.12: Contact Form Submission

Objective: Verify contact form submits to Go High Level

Steps:

1. Navigate to Contact page
2. Fill in contact form:
   - Select inquiry type
   - Enter first name
   - Enter last name

- Enter email
- Enter phone (optional)
- Enter message

3. Click "Send Message"
4. Verify submission success

Expected Results:

- Form fields accept input
- Validation works (required fields)
- Submission succeeds
- Success message displays
- Contact created in Go High Level
- Confirmation email sent (if configured)

Status: ☐ Pass ☐ Fail ☐ Blocked

Notes: _____

Test Case 1.13: Contact Form Validation

Objective: Verify form validation works correctly

Steps:

1. Navigate to Contact page
2. Try to submit empty form
3. Verify validation errors display
4. Fill in partial information
5. Verify specific field errors

Expected Results:

- Empty form shows validation errors
- Required field indicators visible
- Email format validation works
- Phone format validation works
- Error messages clear and helpful

Status: ☐ Pass ☐ Fail ☐ Blocked

Notes: _____

Test Case 1.14: Mobile Responsiveness

Objective: Verify website is mobile-responsive

Steps:

1. Open website on mobile device (or resize browser)
2. Navigate through all pages
3. Verify layout adapts correctly
4. Verify navigation menu works
5. Verify forms are usable
6. Verify images scale correctly

Expected Results:

- Layout adapts to mobile screen
- Navigation menu becomes hamburger menu
- Text remains readable
- Buttons are touch-friendly (44x44px minimum)
- Forms are easy to fill
- No horizontal scrolling

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

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4. Test Cases - Admin Dashboard

Test Case 2.1: Admin Login

Objective: Verify admin login works correctly

Steps:

1. Navigate to /admin
2. Enter valid email and password
3. Click "Login"
4. Verify dashboard loads

Expected Results:

- Login page displays
- Valid credentials log in successfully
- Dashboard loads after login
- User email displays in header

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 2.2: Admin Login - Invalid Credentials

Objective: Verify invalid credentials are rejected

Steps:

1. Navigate to /admin
2. Enter invalid email or password
3. Click "Login"
4. Verify error message displays

Expected Results:

- Error message displays
- User remains on login page
- No dashboard access granted

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 2.3: Admin Dashboard Overview

Objective: Verify dashboard displays key metrics

Steps:

1. Login to admin dashboard
2. Verify dashboard overview displays
3. Check metrics cards
4. Verify activity feed displays
5. Verify quick access links work

Expected Results:

- Dashboard loads correctly
- Metrics display (products, pages, events)
- Activity feed shows recent actions
- Quick access links navigate correctly

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 2.4: Home Content Editor

Objective: Verify home content can be edited

Steps:

1. Login to admin dashboard
2. Navigate to "Home Content"
3. Edit hero headline
4. Edit hero subheadline
5. Change CTA text
6. Upload new background image
7. Save changes
8. Verify changes on home page

Expected Results:

- Editor loads current content
- Changes save successfully
- Changes appear on home page immediately
- Image uploads work
- Validation prevents invalid data

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 2.5: Page Creation

Objective: Verify new pages can be created

Steps:

1. Login to admin dashboard
2. Navigate to "Pages"
3. Click "Create New Page"
4. Enter page title

5. Enter page slug
6. Add content using rich text editor
7. Set SEO metadata
8. Publish page
9. Verify page appears on website

Expected Results:

- Page creation form loads
- All fields accept input
- Rich text editor works
- SEO fields save
- Page publishes successfully
- Page accessible at /[slug]

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 2.6: Page Editing

Objective: Verify existing pages can be edited

Steps:

1. Login to admin dashboard
2. Navigate to "Pages"
3. Click on existing page
4. Edit content
5. Save changes
6. Verify changes appear on website

Expected Results:

- Page editor loads existing content
- Changes save successfully
- Changes appear on website
- Version history created

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 2.7: Media Library Upload

Objective: Verify images can be uploaded to media library

Steps:

1. Login to admin dashboard
2. Navigate to "Media Library"
3. Click "Upload"
4. Select image file
5. Verify upload progress
6. Verify image appears in library
7. Add alt text
8. Verify image metadata saves

Expected Results:

- Upload interface works
- File uploads successfully
- Progress indicator shows
- Image appears in library
- Alt text saves
- Image URL generated

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 2.8: Product Management

Objective: Verify products can be created and managed

Steps:

1. Login to admin dashboard
2. Navigate to "Store"
3. Click "Add Product"
4. Enter product details:
   - Title
   - Price
   - Category
   - Description
   - Image
   - Inventory
5. Save product
6. Verify product appears in shop

Expected Results:

- Product creation form works
- All fields save correctly
- Product appears in shop
- Inventory tracking works
- Categories assign correctly

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 2.9: Calendar Event Creation

Objective: Verify calendar events can be created

Steps:

1. Login to admin dashboard
2. Navigate to "Calendar"
3. Click "Create Event"
4. Enter event details:
   - Title
   - Description

- Start time
- End time
- Instructor
- Class type
- Capacity

5. Save event
6. Verify event appears on calendar

Expected Results:

- Event creation form works
- Date/time picker works
- Instructor selection works
- Event saves successfully
- Event appears on public calendar
- Recurring events option works

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 2.10: Settings Management

Objective: Verify site settings can be updated

Steps:

1. Login to admin dashboard
2. Navigate to "Settings"
3. Update site name
4. Update contact email
5. Update contact phone
6. Update address
7. Configure Google Analytics ID
8. Save settings
9. Verify changes appear on website

Expected Results:

- Settings form loads current values
- Changes save successfully
- Contact information updates on website
- Google Analytics code added
- Announcement bar configurable

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

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5. Test Cases - Integrations

Test Case 3.1: Go High Level Contact Form Integration

Objective: Verify contact form creates GHL contact

Steps:

1. Navigate to Contact page
2. Fill out contact form
3. Submit form
4. Login to Go High Level
5. Verify contact created
6. Verify contact fields mapped correctly

Expected Results:

- Form submission succeeds
- Contact appears in GHL CRM
- All fields mapped correctly
- Pipeline automation triggers (if configured)
- Auto-responder sends (if configured)

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 3.2: Go High Level Calendar Integration

Objective: Verify calendar bookings create GHL appointments

Steps:

1. Login to website
2. Navigate to Calendar
3. Book a class
4. Login to Go High Level
5. Verify appointment created
6. Verify appointment details correct

Expected Results:

- Booking succeeds on website
- Appointment created in GHL
- Event details mapped correctly
- Instructor assigned correctly
- Time slots correct

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 3.3: Shopify Integration

Objective: Verify Shopify store integration works

Steps:

1. Navigate to Shop page
2. Verify products display
3. Click product link (if Shopify products)
4. Verify Shopify storefront loads
5. Verify checkout process works

Expected Results:

- Shopify products accessible
- Storefront loads correctly
- Checkout process works
- Order processing works

Status: ☐ Pass ☐ Fail ☐ Blocked

Notes: _____

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6. Test Cases - Performance & Security

Test Case 4.1: Page Load Performance

Objective: Verify pages load within acceptable time

Steps:

1. Clear browser cache
2. Navigate to home page
3. Measure load time
4. Repeat for all major pages
5. Verify load times acceptable

Expected Results:

- Home page loads in <3 seconds
- All pages load in <3 seconds
- Images load progressively
- No blocking resources

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 4.2: SSL Certificate

Objective: Verify SSL certificate is valid

Steps:

1. Navigate to website
2. Verify HTTPS in URL
3. Click padlock icon
4. Verify certificate details
5. Check certificate expiration

Expected Results:

- HTTPS enforced
- Valid SSL certificate
- Certificate not expired
- No security warnings

Status: ☐ Pass ☐ Fail ☐ Blocked
Notes: _____

Test Case 4.3: Admin Route Protection

Objective: Verify admin routes are protected

Steps:

1. Logout from admin
2. Try to access /admin directly
3. Verify redirect to login
4. Try to access admin API endpoints
5. Verify authentication required

Expected Results:

- Unauthenticated users redirected
- Admin routes protected
- API endpoints require auth
- No unauthorized access possible

Status: ☐ Pass ☐ Fail ☐ Blocked

Notes: _____

Test Case 4.4: Form Security

Objective: Verify forms have security measures

Steps:

1. Navigate to contact form
2. Try XSS injection in form fields
3. Try SQL injection
4. Submit form
5. Verify attacks blocked

Expected Results:

- XSS attempts sanitized
- SQL injection prevented
- Form validation works
- Server-side validation active

Status: ☐ Pass ☐ Fail ☐ Blocked

Notes: _____

Test Case 4.5: Accessibility - Keyboard Navigation

Objective: Verify keyboard navigation works

Steps:

1. Navigate to website
2. Use Tab key to navigate
3. Verify focus indicators visible
4. Verify all interactive elements accessible
5. Verify forms navigable by keyboard

Expected Results:

- Tab navigation works

- Focus indicators visible
- All links/buttons accessible
- Forms navigable
- Skip links work (if present)

Status: ☐ Pass ☐ Fail ☐ Blocked

Notes: _____

Test Case 4.6: Accessibility - Screen Reader

Objective: Verify screen reader compatibility

Steps:

1. Enable screen reader (NVDA/JAWS/VoiceOver)
2. Navigate through website
3. Verify content read correctly
4. Verify images have alt text
5. Verify forms have labels

Expected Results:

- Content read correctly
- Images have descriptive alt text
- Forms have proper labels
- Navigation announced correctly
- Headings structured properly

Status: ☐ Pass ☐ Fail ☐ Blocked

Notes: _____

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7. UAT Feedback Form

Test Case ID: _____
Test Case Name: _____
Date: _____
Tester Name: _____

Status:

- ☐ Pass
- ☐ Fail
- ☐ Blocked
- ☐ Not Tested

Priority (if failed):

- ☐ Critical (Blocks launch)
- ☐ High (Major functionality)
- ☐ Medium (Minor issue)
- ☐ Low (Cosmetic)

Description of Issue:

Steps to Reproduce:

1. _____
2. _____
3. _____

Expected Result:
_____

Actual Result:
_____

Screenshots/Videos: [Attach if applicable]

Additional Notes:
_____
_____
_____

8. Sign-Off Form

Test Execution Summary

Total Test Cases: _____
Passed: _____
Failed: _____
Blocked: _____
Not Tested: _____

Pass Rate: _____%

Issues Summary

Critical Issues: _____
High Priority Issues: _____
Medium Priority Issues: _____
Low Priority Issues: _____

Client Approval

I have reviewed and tested the Lord's Gym website according to this test plan.

Overall Assessment:

- ☐ Approved for Launch
- ☐ Approved with Minor Issues (to be fixed post-launch)
- ☐ Not Approved - Major Issues Must Be Resolved

Client Name: _____
Title: _____
Date: _____
Signature: _____

Development Team Sign-Off

Project Manager: _____ Date: _____
Lead Developer: _____ Date: _____
QA Lead: _____ Date: _____

End of UAT Test Plan