

Pricing Policy

Price Range

At VegFinger / Viridity Farms Private Limited we have customised pricing according to the services rendered by us. The details are provided to you beforehand according to the effort, efficiency and the output of the service. Typically the range of transactions on our website varies from INR 75 to 1000.

Schedule of payment

Some of our services can be utilised for fixed durations. In such cases, it is clearly mentioned within the description of these services. The period of usage in these cases vary from 1 month to 1 year.

Price Matching

At VegFinger / Viridity Farms Private Limited we are committed to offering you the best possible prices. We will be glad to meet our competitor's pricing if you ever find an item that we offer, in the same color and size, available from a similar retailer.

We are unable to match prices from auction and outlet stores or websites, as well as other retailers' discount promotions, shipping offers and gift card offers.

Sale Adjustment

If an item you have purchased is reduced in price within two weeks of your order date, we will happily adjust the sale price for you. Please note that we can only make one sale adjustment per item and designer goods originally purchased on sale are excluded.

Pricing Errors

We work hard to ensure the accuracy of pricing. Despite our efforts, pricing errors may still occur. If an item's price is higher than the price displayed, we will cancel your order of that item and notify you of the cancellation.

Shopping Cart

Items in your Shopping Cart reflect the current price displayed on the item's product details page. Please note: This price may differ from the price displayed when the item was first placed in your Shopping Cart.

Our merchandise/service is offered for sale by XYZ for your personal enjoyment and not for resale. Therefore, we reserve the right to refuse to sell to any person whom we believe may be purchasing for resale.

Our Customer Service Specialists are ready to assist you—simply call +91 9902200024, any time a day.

Refund Policy

Returns

As our products are Perishable goods such as Vegetables and fruits cannot be returned after a day.

To complete your return, we require a receipt or proof of purchase.

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you with in 2 working days, that we have received your returned item. We will also notify you of the approval or rejection of your refund In a same day.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a 7 working days from the approved date.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at info@VegFinger.com.

Sale items (if applicable)

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at info@VegFinger.com and send your item to: Viridity Farms Pvt Ltd, #7/204, Sri Lakshmi Nilaya, 4th SR Cross MV Extension Hoskote Bangalore KA 562114 IN.

Shipping

To return your product, you should mail your product to: #7/204, Sri Lakshmi Nilaya, 4th SR Cross MV Extension Hoskote Bangalore KA 562114 IN.

Or call us @ +91 9902200024 for a pick from your doorstep.

Privacy Statement

SECTION 1 - WHAT DO WE DO WITH YOUR INFORMATION?

When you purchase something from our store, as part of the buying and selling process, we collect the personal information you give us such as your name, address and email address. When you browse our store, we also automatically receive your computer's internet protocol (IP) address in order to provide us with information that helps us learn about your browser and operating system.

Email marketing (if applicable): With your permission, we may send you emails about our store, new products and other updates.

SECTION 2 - CONSENT

How do you get my consent?

When you provide us with personal information to complete a transaction, verify your credit card, place an order, arrange for a delivery or return a purchase, we imply that you consent to our collecting it and using it for that specific reason only.

If we ask for your personal information for a secondary reason, like marketing, we will either ask you directly for your expressed consent, or provide you with an opportunity to say no.

How do I withdraw my consent?

If after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at anytime, by contacting us at info@vegfinger.com or mailing us at: #7/204, Sri Lakshmi Nilaya, 4th SR Cross MV Extension Hoskote Bangalore KA 562114 IN.

SECTION 3 - DISCLOSURE

We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

SECTION 4 - PAYMENT

We use Razorpay for processing payments. We/Razorpay do not store your card data on their servers. The data is encrypted through the Payment Card Industry Data Security Standard (PCI-DSS) when processing payment. Your purchase transaction data is only used as long as is necessary to complete your purchase transaction. After that is complete, your purchase transaction information is not saved.

Our payment gateway adheres to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.

PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

For more insight, you may also want to read terms and conditions of razorpay on

<https://razorpay.com>

SECTION 5 - THIRD-PARTY SERVICES

In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us. However, certain third-party service providers, such as payment gateways and other payment transaction processors, have their own privacy policies in respect to the information we are required to provide to them for your purchase-related transactions.

For these providers, we recommend that you read their privacy policies so you can understand the manner in which your personal information will be handled by these providers.

In particular, remember that certain providers may be located in or have facilities that are located a different jurisdiction than either you or us. So if you elect to proceed with a transaction that involves the services of a third-party service provider, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located.

Once you leave our store's website or are redirected to a third-party website or application, you are no longer governed by this Privacy Policy or our website's Terms of Service.

Links

When you click on links on our store, they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

SECTION 6 - SECURITY

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

SECTION 7 - COOKIES

We use cookies to maintain session of your user. It is not used to personally identify you on other websites.

SECTION 8 - AGE OF CONSENT

By using this site, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.

SECTION 9 - CHANGES TO THIS PRIVACY POLICY

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

If our store is acquired or merged with another company, your information may be transferred to the new owners so that we may continue to sell products to you.

QUESTIONS AND CONTACT INFORMATION

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information contact our Privacy Compliance Officer at info@vegfinger.com or by mail at #7/204, Sri Lakshmi Nilaya, 4th SR Cross MV Extension Hoskote Bangalore KA 562114 IN.