



# **DPU-S Series Printer Driver Operations Manual**

## **Target Devices**

- ◆ DPU-S245-00A-E
- ◆ DPU-S245-01A-E
- ◆ DPU-S445-00A-E
- ◆ DPU-S445-01A-E

## **Target Printer Drivers**

- ◆ SII DPU-S245
- ◆ SII DPU-S445
- ◆ SII DPU-S445 Reduce

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# Chapter 1 Introduction

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## 1.1 Overview

This document provides the specifications, functions, and operating instructions of software for Microsoft Windows provided by Seiko Instruments Inc. (hereinafter referred to as “SII”) for SII thermal printers.

## 1.2 Operating Description

Operating instructions and screenshots described in this document are explained assuming that the operating system uses standard settings during the installation. The operating instructions and screenshots may be different if the operating system settings have been changed.

## 1.3 Operating System Abbreviations

Operating systems described in this document use the following abbreviations:

|  |    |               |
|--|----|---------------|
| <input type="checkbox"/> Microsoft Windows       | => | Windows       |
| <input type="checkbox"/> Microsoft Windows 7     | => | Windows 7     |
| <input type="checkbox"/> Microsoft Windows Vista | => | Windows Vista |
| <input type="checkbox"/> Microsoft Windows XP    | => | Windows XP    |

## 1.4 Printer Folder Representation

The printer folder described in this document means the folder displayed for the following operations:

### **For Windows 7**

[Start] => [Devices and Printers] folder

### **For Windows Vista**

[Start] => [Control Panel] => [Hardware and Sound] => [Printers] folder

### **For Windows XP**

[Start] => [Control Panel] => [Printers and Other Hardware] => [Printers and Faxes] folder

## 1.5 Other Representations

The terms below used in this document have the following meanings:

| Terms                       | Description  |
|-----------------------------|--|
| Printer driver              | Printer driver included in the provided software   |
| Communication library       | A dynamic library file included in the provided software for communication with the printer from user applications |
| Product technical reference | Technical references for interface boards or chipsets for the each products  |
| Function settings           | Features of [Function Settings] explained in the Product Technical Reference                                       |
| ASB                         | Printer status response retrieved by the [Enable/Disable Automatic Status Transmission] command of the printer     |

## 1.6 Applicable Product Models and Driver Models

For products (printer) that the printer driver supports, refer to the [Appendix A Driver Model].

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## Chapter 2 Operating Environment

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### 2.1 System Requirements

System requirements for the printer driver are as follows:

| Item                        | Specifications  |
|-----------------------------|---|
| Supported Host Computer     | PC-AT Compatible Machines (DOS/V Machines)  |
| Supported Operating Systems | <ul style="list-style-type: none"><li>■ Windows XP SP1 or higher</li><li>■ Windows Vista</li><li>■ Windows 7</li></ul> (Only windows 7 supports 64 bit architecture.)   |
| Communication Methods       | <ul style="list-style-type: none"><li>■ USB Communication</li><li>■ Serial Communication (RS-232C)</li></ul> If the driver doesn't work by using the virtual port etc, uncheck the checkbox of [Enable bidirectional support]. For details, refer to "5.3Ports Tab"<br>However, the function that needed the bidirectional-communication becomes impossible to use. |

### 2.2 Function Settings

Conditions of function settings on the printer for using the printer driver are described as follows.

- ❑ For conditions of function settings for using the printer driver, refer to the [Appendix D Condition of Function Settings].
- ❑ About how to change the function settings, refer to "5.4Device Setting Tab".

### 2.3 Notes

- ※ The printer driver cannot be used to print the fonts implemented on the printer.
- ※ Printing features are available with the network connection via shared printers as well.  
(The features using communication library is only available with locally connected printers.)
- ※ The multi user environment using the [Switch user] function by logging off is not supported.
- ※ A stand by mode (Windows XP) and a sleep mode (Windows Vista/7) of the standard feature of Windows aren't supported.

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## Chapter 3 Installation

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### 3.1 Overview

The following describes the procedure to install the printer driver.  
To install the printer driver, log on to the computer with administrator privileges.

### 3.2 Driver Model

For appropriate printer driver model to install, refer to the [Appendix A Driver Model].

### 3.3 Installation Methods

The following are the procedure to install the printer driver.

Select the installation type according to the connection methods and the operating system.

#### 3.3.1 USB Connection

**For USB connection, do not connect the cable to the printer before the direction for connection permission appears.**

1. Launch the installation program (InstDrv.exe).
2. The installation driver model is displayed, and then click [NEXT>].
3. Confirm the content of displayed "SOFTWARE LICENSE AGREEMENT", and select [Agree], and then click [NEXT>].
4. The setup selection screen is displayed, and select [Install or Setup], and then click [NEXT>].
5. The selection screen of an installation method is displayed, and select [Plug and Play Install (Uses usb port)], and then click [NEXT>].
6. The confirmation screen of the installation is displayed, and click [NEXT>].  
Then the driver's setup is begun.
7. When the completion screen of the setup of the driver is displayed, connect printer with the USB cable.  
The next operation of installation is different by operating system.

#### For Windows 7 / Vista

8. When the printer is recognized to the computer after the USB cable is connected to the printer, the printer driver shall be installed automatically by Plug and Play.

#### For Windows XP

8. When the printer is recognized to the computer after the USB cable is connected to the printer, the [Found New Hardware Wizard] window shall be displayed.
9. Select [No, not this time] and then click [Next>].
10. Select [Install the software automatically (Recommended)] and click [Next>], and then the driver shall be installed.

#### 3.3.2 Serial Connection

1. Launch the installation program (InstDrv.exe).
2. The installation driver model is displayed, and then click [NEXT>].
3. Confirm the content of displayed "SOFTWARE LICENSE AGREEMENT", and select [Agree], and then click [NEXT>].
4. The setup selection screen is displayed, and select [Install or Setup], and then click [NEXT>].
5. The selection screen of an installation method is displayed, and select [Manual install], and select connection port, then click [NEXT>].
6. The confirmation screen of the installation is displayed, select driver model, and click [NEXT>].  
Then the driver's installation is begun.
7. When the installation of the printer driver finished, the completion screen is displayed.



### 3.4 Notes

- ※ Do not install more than one driver for the same communication port.
- ※ For serial communication, match the printer's communication settings with the host settings.  
For setting instructions, refer to "5.3Ports Tab".
- ※ When the printer is reconnected to a different USB port on the computer, the host recognizes it as another printer, and again requires for printer driver installation. When reconnecting the USB cable after installation, reconnect it to the same USB port as the installation of the printer driver.
- ※ The [Windows Logo Test] warning may be displayed during installation, but proceed the installation.
- ※ When the printer driver becomes unnecessary, select [Uninstall] on the selection screen of the setup of installation program (InstDrv.exe).

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## Chapter 4 Printing Preferences

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### 4.1 Overview

Settings for paper size and printing control can be set from the [Printing Preferences] window.

### 4.2 Printing Preferences Window

To display the [Printing Preferences] window, follow the steps below.

1. Right-click a printer icon in the printer folder to display the sub-menu.
2. Click [Printing Preferences...] from a displayed sub-menu.

### 4.3 Advanced Options

Detailed printing preferences can be changed from the [Advanced Options] window.

To display the [Advanced Options] window, follow the steps below.

1. Display [Printing Preferences] window mentioned in "4.2 Printing Preferences Window".
2. Click [Advanced...] in the lower right of the [Printing Preferences] window to display the [Advanced Options] window.

#### 4.3.1 Paper Size

Select the paper size to use for printing.

For instructions to add a new paper size, refer to "6.5 How to Add a New Paper Size".

#### 4.3.2 Copy Count

Specify the number of copies to print.

#### 4.3.3 Half toning

Specify the method to binarize.

#### 4.3.4 Print Density

Select the print density level controlled on the printer.

#### 4.3.5 Form Discharge

Select the form discharge operation after printing.

- Enable : Paper is discharged for the paper size.
- Disable : Paper is discharged to the end of image regardless of the paper size.

\* When using marked paper, be sure to select [Disable].

#### **4.3.6 Print Mode**

Select the print processing mode.

- Page Mode Priority : A paper size that can print with the page mode is printed with the page mode.  
In other cases, printed with standard mode.
  - Standard Mode : Print operation is conducted only in Standard mode.
- \* For the reduce-type model, Page mode is always used. Item of print mode is not displayed

#### **4.3.7 Function Settings**

Launch the utilities and set up the printer.

Function settings can be displayed or changed.

For a explanation of the function setting utility, refer to the function setting item of "5.4 Device Setting Tab".

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## Chapter 5 Setting Properties

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### 5.1 Overview

Printer driver settings can be set from the [Properties] window.

### 5.2 Properties Window

To display the [Properties] window, follow the steps below.

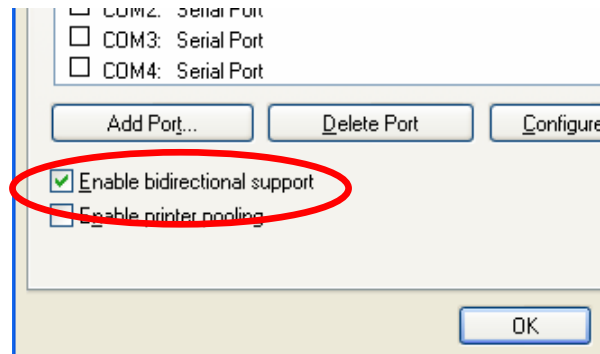
1. Right-click a printer icon in the printer folder to display the sub-menu.
  2. Click [Properties] from a displayed the sub-menu. (In case of Windows 7, select [Printer properties].)
- ※ The test printing conducted by clicking [Print Test Page] on the [General] tab of the [Properties] window will not produce a whole-page printout on the paper whose width is for compact printers. So it is not a defect.

### 5.3 Ports Tab

Set up the print port.

- ※ Be sure to select the [Enable bidirectional support] check box.

[Properties] – Bottom of the [Ports] tab






#### Settings for Serial Communication

- ❑ Select [COM X: Serial Port] and click [Configure Port ..] and then configure the communication settings with the printer to be matched, on the COM properties dialog.
- ❑ The following are the notes for communication settings.
  - ※ To configure the settings, log on to the computer with administrator privileges.
  - ※ Specify the value of the [Bits per second] (communication speed) to be 115200 bps.
  - ※ When using bidirectional communication library, select [Flow Control] to hardware.
  - ※ Select [Data bits] to "8".

## 5.4 Device Setting Tab

Launch the utilities and set up the printer.

### **Function Settings**

- ❑ State of the function settings can be displayed and changed.  
For more details about the function settings, refer to the product technical reference.
- ❑ The current settings displayed can be saved to a file. The saved data can be reloaded using the utilities.  
Function settings can be changed by transferring the saved data to a printer using other communication method as well.
- ❑ The utility operations for the function settings require administrator privileges.  
When users without administrator privileges operate the utility for the function settings, log on the computer with administrator privileges and follow the procedure as follows.
  1. Open the [Security] tab on the [Properties] window.
  2. Select [Everyone] for [Group or user names].
  3. For [Permissions for Everyone], select the [Allow] checkbox in [Manage Printers].
- ※ The [Security] tab is not displayed on Windows XP by default settings.  
It can be displayed by the following procedure only on Windows XP Professional Edition.  
Select [Printers] folder=> [Tools] => [Folder Options...]=> [View] and clear the [Use simple file sharing (Recommended)] checkbox.
- ❑ The following describes an example of the way to change the function settings
  1. Click [Function Setup] => [Setup...] to display the current function settings.
  2. Double-clicking the displayed item enters the edit mode.
  3. After completing the setting change, click [Apply] to write the settings to the printer.
  4. To save the current settings on the list to a file, click .
  5. To restore the saved data from the file in which the settings were saved, click .
  6. To exit from the edit mode, click the  button or [Close].
- ※ Operations for the function settings are available only when the printer is ready for printing.

## 5.5 Version Tab

Display version information of the driver.

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## Chapter 6 Paper Setup

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### 6.1 Overview

The following describes the available paper sizes with the printer driver.

There are two types of usable paper sizes: the default size automatically installed and sizes that users can add.

For method to register a new paper size, refer to “5.4Device Setting Tab”.

### 6.2 Terms

The following defines the terms regarding paper sizes.

| Terms          | Description  |
|----------------|--|
| Standard paper | The driver paper sizes which are automatically registered on installation of the driver. |
| User defined   | The driver paper sizes that users can newly add separately.                              |

### 6.3 Paper Sizes

Usable paper sizes vary depending on each Driver Model.

About usable paper sizes in each Driver Model, refer to [Appendix B Paper] – [(1) Paper Sizes].

- ※ Due to the printer mechanism, the actual outputted paper length may be slightly different from the specified paper size.
- ※ The paper size includes the margin space.  
For details about the print margin, refer to [Appendix B Paper] – [(2) Margin Sizes].

### 6.4 Margin

The print margin is set for the paper when printing.

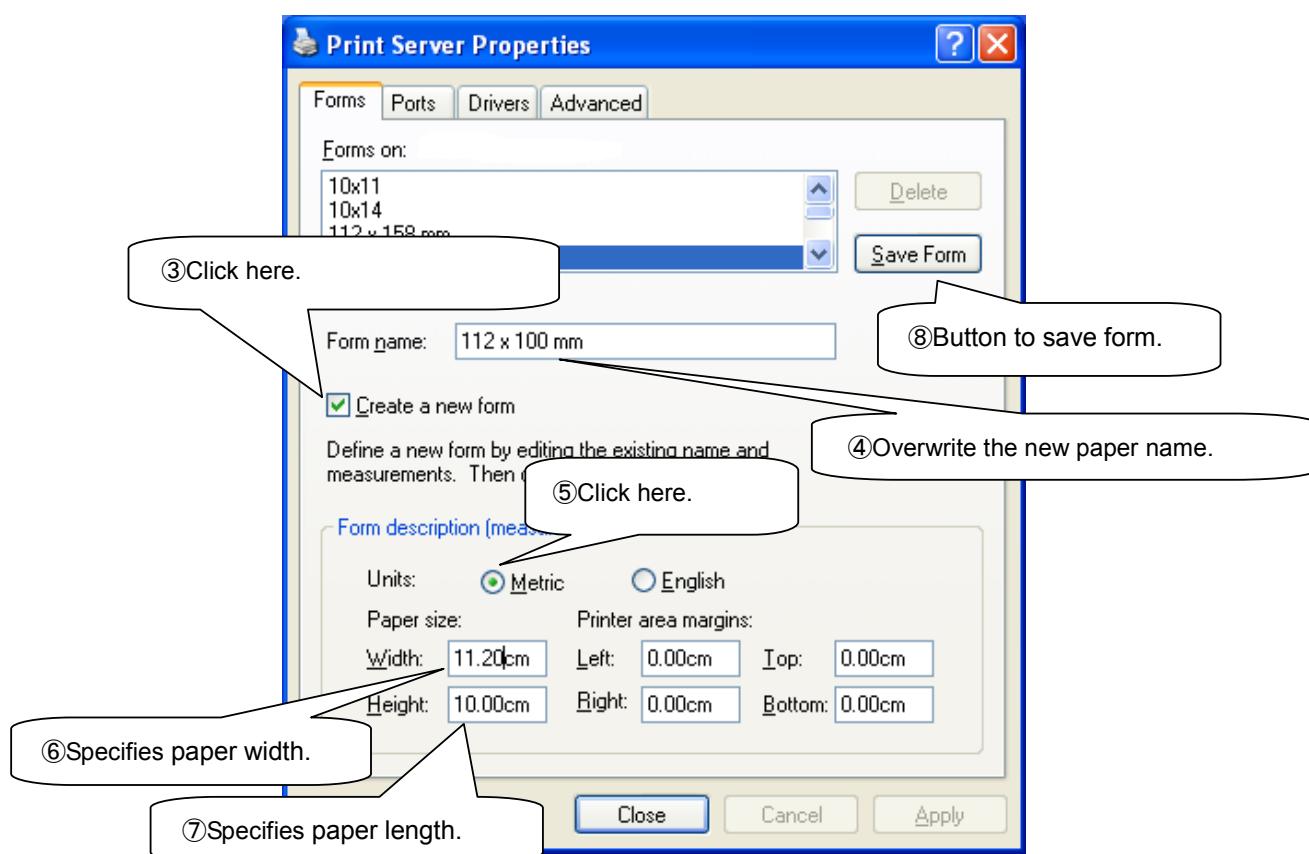
Margin sizes may be different between the computer screen and the paper.

For details about the print margin, refer to [Appendix B Paper] – [(2) Margin Sizes]

## 6.5 How to Add a New Paper Size

The following explains the procedure for adding a custom paper size.

1. Display the [Forms] tab in the [Print Server Properties] window.
2. Click the [Create a new form] check box.
3. Overwrite the paper size name in the [Form name] field.
4. Select the [Metric] radio button.
5. Type the width for the user defined paper size in the [Width] field of the [Form description (measurements)].
6. Type the length for the user defined paper size in the [Height] field of the [Form description (measurements)].
7. Finally, click [Save Form] to complete the procedure.



- Add a new size in consideration of [Appendix B Paper] – [(1) Paper Sizes].
- The printable area is different from the paper size.
- If the paper size is set with margins of "0" the fixed margin size is used.
- To add a user defined paper size, log on to the computer with administrator privileges.
- Of the paper sizes listed in the [Forms] tab, those that correspond to the sizes specified in the [Appendix B Paper] – [(1) Paper Sizes] will be available for the printer driver.
- To display the [Server Properties] window, follow the steps below.

### For Windows 7

1. Click the intended printer icon in the printer folder.
2. Click [Print server properties] displayed to toolbar in the printer folder upper part.

### For Windows XP / Vista

1. Click [Server Properties] from the [File] menu of the printer folder.



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## Chapter 7 Communication Library

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The (#) mark is added to the following description if any specification is changed from the previous released version (less than Ver.2.20).

For using Communication Library, some setting condition of the function setting must be set to the specified values. Refer to the [Appendix D Condition of Function Settings].

### 7.1 Overview

The printer driver has a communication library for developers to control the printer directly. Communication library is installed together with the printer driver and works via the printer driver. Communication library allows to control the printer directly on the application software development not depending on port type.

For the specific usage of communication library, refer to the attached sample program (Microsoft Visual C++ version 2005).

### 7.2 Functions

Communication library provides the following functions for application software to be developed.

- Transmitting arbitrary binary data to the printer
- Receiving incoming data from the printer
- Retrieving status data of the printer
- Reset the printer

### 7.3 Library File

Communication library file name is as follows:

**SII\_DPUS\_API.DLL**

## 7.4 File Storage Location

Communication library is installed in the windows system folder.

Unless otherwise specified, communication library is not necessary to be move from the folder where communication library is stored in.

If communication library is moved communication library may not be worked properly when updating the printer driver.

[Destination folder of communication library installation]

**%WINDIR%\System32**

“%WINDIR%” means a Windows folder (e.g. c:\Windows).

## 7.5 Functions

### 7.5.1 List of Communication Library Functions

The following explains the functions of the communication library files.  
For more details, refer to the attached sample program.

| Function Name                            | Function Overview  |
|--|--|
| OpenSiiPrinterA<br>OpenSiiPrinterW       | Create a printer object and retrieve the session ID                  |
| CloseSiiPrinter                          | Close the printer object and disable the session ID                  |
| GetSiiPrinterAutoStatus                  | Retrieve latest ASB  |
| SetSiiPrinterCallbackStatus              | Register the callback function which will be called when ASB changed |
| SetSiiPrinterData                        | Send arbitrary binary data to the printer                            |
| SetSiiPrinterTimeout (#)                 | Set timeout for <b>SetSiiPrinterData</b>                             |
| GetSiiPrinterDataA<br>GetSiiPrinterDataW | Retrieve the specified response data from the printer                |
| SetSiiPrinterReset                       | Reset the printer  |

#### Name of Functions with Arguments Include Letter Strings

A suffix of “W” or “A” for some function names means that the function name needed to be called varies depending on whether to use MBCS (multi-byte code) or Unicode as argument to be set with letter strings. For example, to call **OpenSiiPrinter** function, use **OpenSiiPrinterA** for MBCS, and **OpenSiiPrinterW** for Unicode.

Please note that a suffix of “W” or “A” is omitted in the following function explanations.

## 7.6 Details of Communication Library Functions

The following is detailed specification of each function.

### Common Specifications of All Functions

#### Return value

Returns an error code ( $\neq 0$ ) for any failure of the function, and Zero ( $= 0$ ) in case of success.

#### Description

- ❑ For the error code, refer to “7.8Return Values (Error Codes)”.
- ❑ Communication library are not applicable for the network connection via the shared printer feature.
- ❑ Printer information retrieved by windows features, such as the Status member of PRINTER\_INFO\_X structure defined by the Windows Platform SDK, is not supported.
- ❑ When using serial communication settings, set the flow control to [Hardware].  
For setting instructions, refer to “5.3Ports Tab”.
- ❑ Outputting data including a command to disable ASB by any method may interfere with proper retrieval of the subsequent ASB.
- ❑ All communication library functions are only available when the bidirectional support function is enabled.  
For setting instructions, refer to “5.3Ports Tab”.
- ❑ If the device becomes impossible to analyze the command correctly by interrupting the data output, then the hardware reset of the printer  
(or **SetSiiPrinterReset** function call) is needed to recover for using driver's functions.
- ❑ When the printer is offline, the function which gets the response data length of printer command can return only the fixed response-size.

## OpenSiiPrinter

Creates a printer object and retrieves the session ID.

**DWORD** **OpenSiiPrinter** (  
    **LPCTSTR** *pszName*,  
    **LPDWORD** *pdwSessionId*)

### Parameters

*pszName*

Pointer to a null terminated letter string that specifies the name of the printer.

*pdwSessionId*

Pointer to a variable that receives the session ID of the printer object..

### Description

- ☐ The printer friendly name that should be input into *pszName* is the printer name displayed in the printer folder.
- ☐ When the session ID acquired by this function becomes unnecessary, be sure to disable the ID by the **CloseSiiPrinter** function.
- ☐ The function will succeed regardless of the connection between the printer and the computer
- ☐ If an unsupported port is assigned to the printer driver, this function will return an error code.
- ☐ Up to eight objects can be simultaneously opened.
- ☐ If the printer is in the state that cannot be printed, it may take longer to respond to this function.

## CloseSiiPrinter

Abandons a printer object and disables the session ID.

**DWORD** **CloseSiiPrinter** (  
    **DWORD** *dwSessionId*)

### Parameters

*dwSessionId*

The session ID retrieved with the **OpenSiiPrinter** function.

### Description

- ☐ Specifies the session ID to be disabled.
- ☐ Stops ASB monitoring by the **SetSiiPrinterCallbackAutoStaus** function.
- ☐ The response of this function will be returned after all processes of the other functions are completed.

## GetSiiPrinterAutoStatus

Retrieves the latest ASB

**DWORD** **GetSiiPrinterAutoStatus** (  
    **DWORD** *dwSessionId* ,  
    **LPDWORD** *pdwStatus*)

### Parameters

*dwSessionId*

The session ID acquired by the **OpenSiiPrinter** function.

*pdwStatus*

Pointer to a variable to receives ASB.

### Description

- ☐ Retrieves the latest ASB.
- ☐ When disconnection from the printer is detected, the ASB value is returned as 0.
- ☐ For details about ASB response, refer to the product technical reference.
- ☐ For notes on retrieving ASB, refer to “7.7Notes on ASB Response”.
- ☐ When a callback function is registered by the **SetSiiPrinterCallbackStatus** function, calling this function disables current registration of the callback function.

## SetSiiPrinterCallbackStatus

Registers the callback function that will be called when ASB changes.

```
DWORD SetSiiPrinterCallbackStatus (  
    DWORD dwSessionId,  
    INT (CALLBACK EXPORT *lpfnCallBackStatus) (DWORD dwStatus ))
```

### Parameters

*dwSessionId*

The session ID acquired by the **OpenSiiPrinter** function.

*lpfnCallBackStatus*

Function pointer of the callback function.

*dwStatus*

A variable to receive ASB with the callback function.

### Description

- ☐ Registers the callback function to be called when ASB change is detected.
- ☐ When a callback function is registered by this function, the callback function with current ASB is called only once immediately after registration.
- ☐ For details about ASB response, refer to the product technical reference.
- ☐ For notes on retrieving ASB, refer to "7.7 Notes on ASB Response".
- ☐ If ASB has not changed from the immediately preceding ASB, the callback function is not called even when ASB is received from the printer.
- ☐ The callback function is called when the connection state with the printer is changed.
- ☐ When disconnection from the printer is detected, the ASB value is returned as 0.
- ☐ When reconnection with the printer is detected, the latest received value of ASB will be returned.
- ☐ Synchronism between timings of ASB reception and calling the callback function is not guaranteed.
- ☐ When a callback function is already registered and this function is called again, the registered function becomes invalid and a new callback function will be registered.
- ☐ If specifying null to *lpfnCallBackStatus*, the registered function becomes invalid.
- ☐ It is possible to disable the registered callback function by calling the **CloseSiiPrinter** function or the **GetSiiPrinterASB** function so that to stop the ASB monitoring.
- ☐ The return value of the callback function is ignored.
- ☐ Even when calling this function by specifying the valid callback function again, the callback function with current ASB will be called once again. (#)
- ☐ The function of the communication library cannot be called from the registered inside of the callback function. (#)

## SetSiiPrinterData

Writes data to the printer.

**DWORD SetSiiPrinterData (**  
    **DWORD** *dwSessionId*,  
    **LPBYTE** *pCmd*,  
    **DWORD** *cbCmd*,  
    **LPDWORD** *pcWritten*)

### Parameters

*dwSessionId*

The session ID acquired by the **OpenSiiPrinter** function.

*pCmd*

Pointer to an array of bytes that contains the data that should be written to the printer.

*cbCmd*

The size, in bytes, of the buffer pointed to by *pCmd*.

*pcWritten*

Pointer to a variable that receives the number of bytes of data that were written to the printer. If it is not necessary, null can be specified.

### Description

- ☐ Arbitrary binary data can be transmitted to the printer.
- ☐ The control of the function is not returned until data transmission ends or it exceeds the timeout period.
- ☐ If print job for this printer driver exist, this function will fail and return an error code.
- ☐ If a print job occurs when outputting the data for a document by plural calling, the print job may interrupt the output data.
- ☐ Data transmission processed by this function is not included in the jobs of the printer driver.
- ☐ The timeout setting can be specified by the **SetSiiPrinterTimeout** function.  
For details about the timeout setting, refer to "**SetSiiPrinterTimeout**".
- ☐ If the binary data to be output includes a command to disable ASB, the subsequent ASB may not be acquired properly.
- ☐ If this function is divided and sent separately when multiple processes use the communication library, unexpected output from other processes may interrupt before completion of transmission.  
When outputting such commands and data that do not allow interrupting of other data, especially for image data, be sure to output all data in one call.
- ☐ When the actually output data size is less than the size of *cbCmd*, the operation will be as follows:
  - If NULL is specified for *pcWritten*, this function will fail and an error code will be returned.
  - If any value except Null is specified for *pcWritten*, this function will succeed by storing the number of sent data into the variable indicated by *pcWritten*.
- ☐ This function can be cancelled by **SetSiiPrinterReset**. (#)



## SetSiiPrinterTimeout (#)

Specifies valid timeout setting by the **SetSiiPrinterData** function.

**DWORD SetSiiPrinterTimeout (**  
    **DWORD** *dwSessionId*,  
    **DWORD** *dwTimeout* **)**

### Parameters

*dwSessionId*

The session ID acquired by the **OpenSiiPrinter** function.

*dwTimeout*

Variable to receive the specified timeout for output in millisecond.

### Description

- ☐ Only effects on the timeout setting for the **SetSiiPrinterData** function.
- ☐ The configurable value of timeout is 3 to 90 seconds. When setting a value out of the range, this function will fail.
- ☐ The actual time-out period may be longer than the set value.
- ☐ The value set by *dwTimeout* sets again or is effective until **CloseSiiPrinter** is called.
- ☐ If timeout setting is not assigned by this function, the system (LPT port) timeout setting is applied. The system (LPT port) timeout setting can be set by either of the following.

#### Edit in the Property Tab

1. Select any of [Printer Port (LPT x)] in the Ports tab on the [Properties] window.
  2. Click the [Configure Port] button to display the value of timeout.  
Enter an arbitrary value of timeout in second.
- ※ For details of the [Properties] window, refer to "Chapter 5 Setting Properties".
- ※ When changing the value of timeout, pay attention not to change the output port of the printer driver.

#### Direct Edit of Registry

1. When using the registry editor (regedit.exe) to set the value of timeout, enter an arbitrary value of timeout in second for "TransmissionRetryTimeout" in the following folder:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\WindowsNT\CurrentVersion\Windows
- ※ Pay attention to the operation as a mistake made in registry setting may prevent the PC from starting..
- ☐ The system (LPT port) timeout cannot be set for less than 3 seconds.
  - ☐ To validate the system (LPT port) timeout setting must reload of the communication library.

## GetSiiPrinterData

Retrieves response data from the printer.

```
DWORD GetSiiPrinterData (  
    DWORD dwSessionId,  
    LPTSTR pValueName,  
    LPBYTE pData,  
    DWORD cbData,  
    LPDWORD pcbNeeded)
```

### Parameters

*dwSessionId*

ID retrieved with the **OpenSiiPrinter** function.

*pValueName*

Response command string that identifies data to be retrieved.

*pData*

Pointer to a variable that stores response data.

*cbData*

Number of data bytes that indicates the array size.

*pcbNeeded*

Pointer to a variable that receives a necessary buffer size or the number of actually received bytes.

### Description

- ❑ An arbitrary printer response can be retrieved by specifying the corresponding command strings listed in [Appendix C Response Command String] for *pValueName*.
- ❑ For details about each printer command and the response, refer to the product technical reference.
- ❑ To retrieve the response data size, call this function by setting "0" to *cbData* so that the function returns an error code of ERROR\_INSUFFICIENT\_BUFFER, and the size shall be stored in the variable indicated by *pcbNeeded*.  
If there is no data to be returned, "0" will be stored.
- ❑ The reception history keeps the response data specified by *pValueName* kept up 256 bytes each.
- ❑ The reception history records raw data (unconverted data) received after calling of the **OpenSiiPrinter** function.
- ❑ The reception history includes the response data replied by the operation of the other process.  
The same operation and/or calling of the function may not result in the same response.
- ❑ If the printer is reconnected, the accumulated data by the printer will be received in a lump.
- ❑ When "GET\_RAW\_DATA\_AUTO\_STATUS" is specified for *pValueName*, the ASB receiving history is retrieved.  
Note that if the received values of ASB are the same as the latest, the response will be abandoned.  
When all ASB data for one response are "0", it means that a disconnection is detected.
- ❑ When "GET\_RAW\_DATA\_EXEC\_RESP" is specified for *pValueName*, the receiving history of [Execution Response] is retrieved.  
For details about [Execution Response], refer to the product technical reference.
- ❑ When "GET\_RAW\_DATA\_CMD\_RESP" is specified for *pValueName* the retrieving history of general command response (Excluding ASB and [Execution Response]).
- ❑ Command strings listed in the [Appendix C Response Command String] cannot be used for the **GetPrinterData** function, which is a system standard function (Win32API).
- ❑ If the function fails (the return value is not "0"), values of all parameters are undefined.
- ❑ The function may fail depending on the command set to *pValueName*.
- ❑ The function fails by setting command to *pValueName*.

## SetSiiPrinterReset

Hardware resets the printer.

**DWORD SetSiiPrinterReset (**  
    **DWORD** *dwSessionId*)

### Parameters

*dwSessionId*

ID retrieved with the **OpenSiiPrinter** function.

### Description

- ☐ Resets the printer using the communication protocol (without using printer commands).
- ☐ A constant waiting time may occur when hardware-reset succeed. (#)
- ☐ When this function is called during execution of **SetSiiPrinterData**, **SetSiiPrinterData** will be cancelled. (#)
- ※ It is required that the reset function using the communication protocol is enabled by the function settings of the printer.  
For the function settings of the printer, refer to the product technical reference.
- ※ When outputting any data after using this function, be sure to take enough time for completing the printer reset process.

## 7.7 Notes on ASB Response

- ASB can also be retrieved with the **GetSiiPrinterAutoStatus** function, **SetSiiPrinterCallbackStatus** function and **GetSiiPrinterData** function. For more details, refer to each function's section.
- The received values of ASB are stored to the variables specified by *(p)dwStatus* which is either of the parameter of the above functions.
- The content of ASB is included up to the identifier bits stored from lowest byte (0-7 bit) of variable.
- A disconnection of the printer is expressed as all bits of the contents of ASB including identifier to be "0".
- If a command that disables the ASB function is output with the **SetSiiPrinterData** function, it may result in failure to retrieve ASB properly.
- A communication failure or an error with the printer may assume ASB as the disconnection state.
- When the flow control of the serial connection is set to hardware, the way of operation fixing the DSR pin to the MARK level is not supported.
- To detect the connection status of the serial cable, at least TXD, RXD, DTR and DSR pins should be connected on the host and the printer. Otherwise, the printer may not work properly.
- Change of ASB during disconnecting may not be retrieved.
- If the DSR terminal and DTR terminal work together in the case of serial connection, cable disconnection is detected as the "disconnect state" but printer power-off is not.
- The function associated with ASB response fails when ASB is not received despite the online state.
- The received latest ASB of that time is returned when the reconnection was detected. Therefore, the received ASB is not necessarily the guaranteed current status after connection.
- The callback function doesn't detect the change of ASB that is not returned automatically by the change of itself.
- For details of the ASB, refer to the [Automatic Status Response] command described in the product technical reference.

## 7.8 Return Values (Error Codes)

If the function succeeds, the return value is Zero (ERROR\_SUCCESS). If the function fails, the return value is an error code. The error code is based on the Windows system error code.

For Windows error codes, refer to Microsoft documents (such as SDK System Error Codes).

The error content may be vague or unclear because of using the common codes (Windows error codes). To complement this, the following indicates error names (error codes) and probable causes.

Principal Windows System Error Codes and Possible Causes

| Error Name (Error Code)   | Possible Causes  |
|---|--|
| ERROR_INVALID_HANDLE(6)   | The input the session ID is illegal.   |
| ERROR_READ_FAULT(30)<br>ERROR_TIMEOUT(1460)   | <input type="checkbox"/> Selected printer information is nothing.<br><input type="checkbox"/> Response cannot be received due to illegal parameters.<br><input type="checkbox"/> Response cannot be received because the printer is busy or in abnormal condition.<br><input type="checkbox"/> Other data remains in the printer buffer. |
| ERROR_BUSY(170)   | The printer is in busy state (during printing).  |
| ERROR_DEVICE_NOT_CONNECTED<br>(1167)  | <input type="checkbox"/> The cable is disconnected.<br><input type="checkbox"/> The printer is powered off.  |
| ERROR_UNKNOWN_PORT(1796)  | An unsupported port name such as FILE is specified.  |
| ERROR_UNKNOWN_PRINTER_DRIVER<br>(1797)  | An unsupported printer name is specified.  |
| ERROR_INVALID_PRINTER_STATE(1906)   | Bidirectional communication support is set to [Disable].   |
| ERROR_DEVICE_NOT_AVAILABLE(4319)  | Communication has failed.  |
| ERROR_WRITE_FAULT(29)   | Data cannot be written.  |
| ERROR_PRINTER_HAS_JOBS_QUEUED<br>(3009)   | The printer has the print waiting job.   |
| ERROR_ACTIVE_CONNECTIONS(2402)  | Communication library is being used in another thread or the process.  |
| ERROR_CONNECTION_COUNT_LIMIT<br>(1238)  | The number of objects exceeded the max.  |
| ERROR_BAD_ENVIRONMENT(10)<br>ERROR_ACCESS_DENIED(5)<br>ERROR_INVALID_ACCESS(12)<br>ERROR_UNEXP_NET_ERR(59)<br>ERROR_DEV_NOT_EXIST(55) | The bidirectional module cannot start or error occurs.   |

## **7.9 Sample Program**

A sample program using communication library (Microsoft Visual C++ version 2005) is attached.

- ※ SII does not guarantee neither the operation of the sample program nor provide technical support for the sample program and the Microsoft Visual C++ version 2005.
- ※ The sample program may change without notice.

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## Chapter 8 Disclaimer

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SII has carefully designed this product to ensure that it is problem -free.  
However, SII is not liable for any damage or loss caused by or related to the use of this software.

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## Chapter 9 Revision History

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### Rev 0 Apr 2008

- ◆ First Edition.

### Rev 1 May 2008

- ◆ Modified some formats.

### Rev 2 Sep 2008

- ◆ Added a remark to [**SetSiiPrinterData**] in the [6.2.2 Details of DLL Functions].
- ◆ Modified some formats.

### Rev 3 Feb 2009

- ◆ Expanded the input range of the custom paper size.
- ◆ Unification of the term (paper name etc).
- ◆ Added a DPU-S245 model.
- ◆ Added a condition of function settings.
- ◆ Correction of errors in this document.

### Rev 4 Mar 2009

- ◆ Added a item for condition of function settings on appendix D.

### Rev 5 Sep 2009

- ◆ Changed a DLL file name.

### Rev 6 Oct 2009

- ◆ Correction of writing errors :  
A parameter of SetSiiPrinterCallbackStatus function.  
wrong) LPDWORD pdwStatus ⇒ correct) DWORD dwStatus

### Rev 7 Sep 2010

- ◆ Added supported operating system (Windows 7) .
- ◆ Correction of errors in this document.

### Rev 8 May 2011

- ◆ Change in method of describing system environment.
- ◆ Added a explanation of a part of function.
- ◆ Added a note of a part of function.
- ◆ Change in communication library (Details are described to chapter 7).
- ◆ Added note and explanation of communication library.
- ◆ Change in explanation expression.

### Rev 9 Aug 2011

- ◆ Postscript for Windos 7(x64).
- ◆ Added a note of system requirements.
- ◆ Added a note in sleep/standby mode of Windows.
- ◆ Added a description of SetSiiPrinterTimeout.



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## Appendix A Driver Model

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Driver models supporting the product are listed below.

Select a printer driver according to applications as installation.

List of Driver Models

| Product Name                     | Driver Model        | Description  |
|----------------------------------|---------------------|--|
| DPU-S245-00A-E<br>DPU-S245-01A-E | SII DPU-S245        | <ul style="list-style-type: none"><li>When the reduction print is not used, please choose this driver model.</li><li>Usable paper size that registered newly (greatest paper length about 3 meters).</li></ul>   |
| DPU-S445-00A-E<br>DPU-S445-01A-E | SII DPU-S445        |  |
| DPU-S445-00A-E<br>DPU-S445-01A-E | SII DPU-S445 Reduce | <ul style="list-style-type: none"><li>Reduce to the size of the printer and print paper size of A4/Letter/A5 Rotated/Cut sheet.</li><li>Print the paper at about 58% reduction ratio.<br/>Usable only fixed form (A4/Letter/A5 Rotated/Cut sheet).</li></ul> |

- Specifications other than above are common regardless of driver models.

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## Appendix B Paper

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### (1) Paper Sizes

Usable paper sizes in each driver model are as follows:

List of Paper Sizes

| Driver Model        | Paper type              | Sizes (Limits)   |            |
|---------------------|-------------------------|--|------------|
| SII DPU-S245        | Standard paper size     | 58 × 158 mm<br>58 × 297 mm<br>A4,A6,Letter                               |            |
|                     | User defined paper size | Width  | 26–58 mm   |
|                     |                         | Length   | 30–3276 mm |
| SII DPU-S445        | Standard paper size     | 112 × 158 mm<br>112 × 297 mm<br>A4,A6,Letter<br>Cut sheet (112 x 158 mm) |            |
|                     | User defined paper size | Width  | 26–112 mm  |
|                     |                         | Length   | 30–3276 mm |
| SII DPU-S445 Reduce | Standard paper size     | A4<br>Letter<br>A5 Rotated<br>Cut sheet (191.2 x 269.8 mm)               |            |

- [Standard paper size] means the paper automatically registered when the printer driver is installed.
- [User defined paper size] means the paper (a size range) that user can be registered newly.
- When using driver model in the case of [DPU-S445 Reduce], can use only [Custom paper size].
- When using driver model in the case of [DPU-Sx45], If selecting a larger paper width than the actual paper size available for printers such as [A4] and [Letter], large margins are shown to the right of the paper on the computer (screen).

## (2) Margin Sizes

Print margin sizes on the computer or the printer are as follows:

List of Margin Sizes (unit: mm)

| Driver Model        | Paper Size                   | Margin Position          | Margin Size             |              |
|---------------------|------------------------------|--------------------------|-------------------------|--------------|
|                     |                              |                          | Computer Side           | Printer Side |
| SII DPU-S245        | All paper                    | Top Margin               | 12.5 mm                 | ←            |
|                     |                              | Bottom Margin            | 0 mm                    | ←            |
|                     |                              | Right/Left Margins Total | *1.Paper Width - 48 mm  | ←            |
| SII DPU-S445        | All paper (Except Cut sheet) | Top Margin               | 12.5 mm                 | ←            |
|                     |                              | Bottom Margin            | 0 mm                    | ←            |
|                     |                              | Right/Left Margins Total | *2.Paper Width - 104 mm | ←            |
|                     | Cut sheet                    | Top Margin               | 6 mm                    | ←            |
|                     |                              | Bottom Margin            | 15 mm                   | ←            |
|                     |                              | Right/Left Margins Total | 8 mm                    | ←            |
| SII DPU-S445 Reduce | A4<br>A5 Rotated             | Top Margin               | 21.3 mm                 | 12.5 mm      |
|                     |                              | Bottom Margin            | 0 mm                    | ←            |
|                     |                              | Right/Left Margins Total | 32 mm                   | 8 mm         |
|                     | Letter                       | Top Margin               | 21.3 mm                 | 12.5 mm      |
|                     |                              | Bottom Margin            | 0 mm                    | ←            |
|                     |                              | Right/Left Margins Total | 38 mm                   | 8 mm         |
|                     | Cut sheet                    | Top Margin               | 10.2 mm                 | 6 mm         |
|                     |                              | Bottom Margin            | 25.6 mm                 | 15 mm        |
|                     |                              | Right/Left Margins Total | 13.7 mm                 | 8 mm         |

\*1. The size of the margin at the minimum becomes 5mm.

\*2. The size of the margin at the minimum becomes 4mm.

- If the paper size on the computer and the actual size are different, the margin size on the computer is also different from the actual margin size to be output.
- [Computer Side] in [Margin Size] means a margin size for selected paper recognized on the computer.
- [Printer Side] in [Margin Size] means a margin size for paper actually output from the printer.

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## Appendix C Response Command String

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Command strings (*pValueName*) specified as the second parameter of **GetSiiPrinterData** function in communication library are listed below.

For [Printer Command] names, refer to Printer Technical Reference.

List of Command Strings

| Supported Command String ( <i>pValueName</i> ) | Printer Command   |
|--|---|
| GET_RAW_DATA_AUTO_STATUS                       | [ASB] receiving history   |
| GET_RAW_DATA_EXEC_RESP                         | [Execution Response] receiving history  |
| GET_RAW_DATA_CMD_RESP                          | History data excluding<br>[ASB]and [Execution Response]                           |
| AUTO_STATUS_BACK                               | [ASB]   |
| FUNCTION_SET_RESP                              | Function Setting Response   |
| REMAIN_MEMORY_CAP                              | Remaining Memory Response   |
| EXT_RAM_CHECKSUM                               | External RAM Checksum Response  |
| SEND_VP_VOLTAGE                                | Vp Voltage Response   |
| MAINT_CONT_TRANS_FEED                          | Maintenance Counter Transmission<br>(Line number of paper feed)                   |
| MAINT_CONT_TRANS_HEAD                          | Maintenance Counter Transmission<br>(Head activation time)                        |
| MAINT_CONT_TRANS_DRIVE                         | Maintenance Counter Transmission<br>(Product drive time)                          |
| MAINT_CONT_TRANS_FEED_INTEGR                   | Maintenance Counter Transmission<br>(Line number of paper feed, integrated value) |
| MAINT_CONT_TRANS_HEAD_INTEGR                   | Maintenance Counter Transmission<br>(Head activation time, integrated value)      |
| MAINT_CONT_TRANS_DRIVE_INTEGR                  | Maintenance Counter Transmission<br>(Product drive time, integrated value)        |
| REMAIN_NV_MEMORY_CAP                           | Remaining User Area Response  |
| INIT_TEST_PRINT_HEADER                         | Set default / Set test print header<br>(Reading test print header)                |
| BLUETOOTH_DEVICE_NAME                          | Set default / Set test print header<br>(Reading Bluetooth device name)            |
| READ_DEFAULT                                   | Set default / Set test print header<br>(Reading default value)                    |

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## Appendix D Condition of Function Settings

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For using the printer driver, the some items of the function setting stored in the memory of the printer needs to be the following settings.

The function setting can be also changed by printer driver to the settings that are unsupported condition by the printer driver. But the unsupported settings may cause a state that the printer driver does not work.

| Item Name                        | Setting Condition |
|----------------------------------|-------------------|
| DIP1 – bit8 (Data Control)       | 1 : Busy          |
| DIP1 – bit4 (Bit Length)         | 1 : 8 bits        |
| DIP2 – bit8 (Auto Status Output) | 0 : Enable        |
| DIP4 – bit2 (CTS Control)        | 0 : Enable        |
| DIP4 – bit6 (Error)              | 0 : Unbusy        |