

Bill Evans

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Director, MarTech

Marketing technology leader with 20+ years driving enterprise campaign execution, team development, and technical innovation. Triple-certified Salesforce Marketing Cloud expert with deep proficiency in SQL, AMPscript, and API-driven automation. Combines hands-on technical depth with strategic leadership to deliver measurable business impact for high-volume clients and Fortune 500 brands.

Core Areas of Expertise

Marketing Automation & Campaign Execution - Expert in designing and deploying multi-channel campaigns across email, SMS, and landing pages using platforms like Salesforce Marketing Cloud, Braze, and Adobe Campaign.

Data, Segmentation & Analytics - Skilled in leveraging SQL, APIs, and analytics platforms to build audience segments, automate reporting, and drive conversion-centered, data-informed strategies.

MarTech Leadership & Team Development - Experienced people leader who builds and mentors high-performing MarTech teams while aligning technology strategy with organizational goals.

Lifecycle & Retention Marketing - Proven track record developing end-to-end customer journey programs—including acquisition, retention, win-back, and sunsetting strategies—that measurably improve engagement and ROI.

Product & Go-to-Market Strategy - Entrepreneurial operator with hands-on experience launching products, managing P&L, and overseeing vendor relationships across multiple founded companies — growing brands from concept to global presence and leading companies to successful acquisitions.

Technical Skills

Marketing Platforms – Salesforce, Marketing Cloud Engagement, Data Cloud/360, Braze, Adobe Campaign, EveryAction, ActionKit, ActionNetwork, HubSpot, Customer.io, Movable Ink, LiveClicker, MailChimp, Campaign Monitor, Stripo

Programming & Scripting - JavaScript / TypeScript, HTML5 / CSS, SQL, PHP, Python, Ruby, AMPscript, SSJS, Liquid

Analytics & Reporting - Google Analytics (GA4), Looker Studio, BigQuery

Development Frameworks - React, Next.js, Django, Hugo, Maizzle, MJML, Tailwind, GSAP

Design & CMS - Adobe Creative Suite, Figma, Sketch, WordPress, Shopify, Sprinklr

Infrastructure & Databases - AWS, Heroku, SOSL/SOQL, MySQL, Postgres, Unix/Linux, Git

Project Management - Asana, Jira, Confluence, Workfront, Wrike, Monday.com, Trello, Microsoft Teams

Experience

Blue State - Deputy Director MarTech

Values forward digital agency focused on fundraising for non-profit organizations and political candidates

Sep 2024 – Present

- Directed end-to-end execution of integrated email and cross-channel campaigns—including email, SMS/MMS, and landing pages—ensuring rigorous QA through Salesforce Marketing Cloud and EveryAction.
- Led omni-channel teams supporting the agency's largest, highest-volume clients, driving ongoing process enhancements and strategic improvements.
- Managed and mentored a high-performing MarTech team by overseeing direct reports, setting clear performance objectives, and providing regular coaching and feedback.
- Collaborated with designers, analysts, paid media planners, and developers to build and segment audiences, implement A/B testing, and optimize campaign performance.
- Spearheaded an agency-wide email deliverability overhaul, establishing new standards and best practices that fundamentally changed how the agency approaches sender reputation, inbox placement, and campaign health across all clients.
- Established a department-wide documentation initiative to standardize how client technology stacks are captured and maintained, significantly reducing onboarding time for new engineers.
- Developed reusable audience monitoring tooling that proactively surfaces data anomalies and alerts MarTech team members to issues requiring review, reducing the risk of campaign errors reaching deployment.

Fairwinds Credit Union - Marketing Automation Specialist

Mid-sized credit union focused on helping members achieve financial freedom

Jul 2023 – Sep 2024

- Owned all customer journey mapping and lifecycle marketing initiatives, building journeys, managing data extensions, and sending targeted messages using Salesforce Marketing Cloud.
- Executed a multi-channel marketing plan achieving 75% higher click-through rates and a 30% conversion rate increase.
- Established a comprehensive analytics system for all email campaigns, enabling data-driven messaging decisions.
- Improved sender reputation and deliverability by using industry best practices.
- Collaborated with stakeholders to identify key performance indicators that better aligned with B2B and B2C business goals
- Designed executive reporting dashboards that surfaced true campaign ROI and informed marketing and sales strategies.
- Built SFMC automations using SQL to import and export data for precise customer segmentation and targeted campaign delivery.
- Conceived and delivered successful retention, win-back, and sunsetting strategies.

Tsykロン - Lifecycle Marketing Director, Founder

Digital agency specializing in lifecycle marketing for consumer brands

Mar 2016 – Jul 2023

- Maintained full P&L responsibility and managed vendor relationships across technology, creative, and production partners to optimize margins and deliver client commitments on budget.
- Architected, developed, and deployed email and push campaigns for Fortune 500 brands including Disney, MARVEL, Pixar, and Fox, reaching millions of users.
- Owned the entire lifecycle of marketing campaigns across Braze, Adobe Campaign, and Salesforce Marketing Cloud.

- Analyzed customer and engagement data to deploy multivariate tests using dynamic data via REST APIs.
- Developed animated HTML5 banner campaigns for global brands using JavaScript and CSS.
- Increased company sales by 25% year-over-year through new business acquisition and client pitches.

Warsenal - VP of Product & Marketing, Founder

Manufacturer and distributor of tabletop gaming accessories

Nov 2012 – Mar 2018

- Managed end-to-end P&L across a 300+ SKU product line, overseeing vendor and supplier relationships for manufacturing, fulfillment, and distribution across domestic and international markets.
- Designed and implemented the go-to-market strategy for every new product.
- Grew the brand from a single product to a global presence with over 300 diverse and unique offerings.
- Outperformed industry benchmarks, growing customer acquisition and sales by 35% and 40%, respectively.
- Led a team of product designers and engineers in continuous product development, bringing multiple first-to-market products to fruition.
- Led the company to a successful acquisition.

SQUAREFACTOR - Director of Operations, Founder

Full service digital agency specializing in interactive content for physical spaces and custom content management systems

Jun 2004 – Feb 2016

- Led cross-functional teams using agile methodologies to deliver websites, mobile apps, games, and interactive installations for clients including 3M, Motorola, Xerox, and NASA.
- Managed and maintained production infrastructure including MySQL, Postgres, AWS, and Heroku, maintaining a 99.999% SLA for all client-facing properties.

- Held full P&L ownership and managed vendor and contractor relationships across design, development, and infrastructure, supporting consistent 30% year-over-year growth.

MindComet - I.T. Director

Full service digital agency that helped pioneer influencer marketing

Jan 2000 – Jun 2004

- Rose from engineer to department director managing a team of 10 direct reports.
- Designed and launched award-winning CMS website solutions for Maersk, Fox, Nextel, and DNP serving millions of monthly active users.
- Created internal tools that became profitable SaaS products generating over \$2 million in revenue.
- Defined company-wide build, deploy, and change management strategies for all infrastructure and hosted properties.

Scient (acquired by Sapient) - Senior Front-End Technologist

Consulting firm

Jan 1999 – Jan 2000

- Led front-end development for a startup hotel reservation platform, architecting a reusable UI component library that improved efficiency by 30%.
- Optimized website performance, reducing page load times by an average of 15%.

Education

Bachelor of Science, Marketing | Western Governors University

Certifications

- Salesforce Certified Marketing Cloud Developer – Salesforce (#4115805)
- Salesforce Certified Marketing Cloud Administrator – Salesforce (#4616391)
- Salesforce Certified Marketing Cloud Email Specialist – Salesforce (#3812056)
- Braze Certified Practitioner – Braze
- Google Analytics (GA4) – Google (#163324145)