

How to reset Password

For the First time when you log into SM@RT IT tool with given credentials as default mail id is: yourmailid@srinivasa.co and password is “123456”, then it will redirect to “SFPL Service Desk” - Tab and Displays “Manage Your Profile Information” page to change your password.

There You can reset the password by giving current password (default one given by Admin) in Access Credentials section(bottom of the page).

The screenshot displays the 'Manage Your Profile Information' page for 'Srinivasa Farms'. The page is titled 'SFPL Service Desk' and 'Open New Request'. The user is logged in as 'Ravi Chand K' with 4 tickets. The page is divided into sections: 'Contact Information' with fields for Email Address, Full Name, Phone Number, and Department; 'Preferences' with a Time Zone dropdown; and 'Access Credentials' with fields for Current Password, New Password, and Confirm New Password. The 'Access Credentials' section is highlighted with an orange circle. At the bottom of the page, there are buttons for 'Update', 'Reset', and 'Cancel'.

Click on update button to update your Details.

Then your password changed successfully.

--- Thank You ---

