## **Facility Booking System - Terms and Conditions**

## **BAHASA**

Klub telah membuat system pemesanan fasilitas secara online yang diperuntukkan bagi penghuni. Setiap orang yang menggunakan system ini harus memperhatikan dengan baik ketentuan dan peraturan sebagai berikut :

- 1. Hanya penghuni yang terdaftar yang berhak mengakses website ini. Pemilik unit yang telah menyewakan unitnya, maka hak untuk dapat mengakses website ini akan secara otomatis berpindah kepada penyewa.
- 2. Tidak diperkenankan melakukan pemesanan lebih dari satu kali transaksi pemesanan. Setiap transaksi pemesanan dibatasi maksimum 2 jam saja.
- 3. Fasilitas booking telah dirancang dimana pemesanan lapangan dapat dilakukan maksimum tiga (3) hari dimuka
- 4. Jam operational Klub adalah pukul 6.00 s.d 23.00 Wib. Pemesanan yang dilakukan setelah jam operasional akan diotorisasi mulai pukul 07:00 wib keesokan harinya
- 5. Petugas Klub akan mengkonfirmasi pesanan hanya melalui website ini, tidak melaui telepon atau fax.
- 6. Klub mempunyai hak untuk menolak setiap transaksi.

Atas pengertian dan kerjasamanya, kami ucapkan terima kasih.

Selamat menikmati permainan anda.

## **ENGLISH**

The Club has created a ONLINE Facility booking system for court reservations for residents only. However, the mentioned individuals must adhere fully to all rules and regulations as outlined below.

- 1. Only registered residents are able to access this web booking. Unit owners who have leased their unit, are transferring automatically this right to access the web bookings to the resident/lessee living in the unit.
- 2. **WEB BOOKINGS** Booking more then one time slot per day is not permitted. Each time slot can be booked for a maximum of 2 hours only, and cannot exceed this time.
- 3. The Facility booking system has created a maximum three (3) days in advance to make court reservations
- 4. The Club operational hours are from 6.00 AM to 11.00 PM. Bookings made after the operational hours will be approved the following day from 7.00 am onwards.
- 5. The Club will confirm bookings only via this website and NOT over the phone nor by fax.
- 6. The Club reserves the right to refuse bookings.

## **ANNOUNCEMENT**

Dear Residents,

In view of the noise disturbance to the residents with apartment units directly facing the outdoor facilities, kindly be informed that with effect from March 20, 2009, the new schedule of the closing hours of all outdoor facilities consisting of tennis courts, all purpose court, verandah/sunset deck/gazebo, putting green and barbeque area shall be change from 11:00 pm to the new closing hour of 10:00 pm.

We thank you for your support and understanding.
Enjoy your games.
- Club Management, The Pakubuwono Residence
The Pakubuwono Residence