

FIXED

UNFIXABLE

OFFICE USE ONLY

PLACE TICKET LABEL HERE
BE SURE TO GIVE BACK ALL
CASES, CORDS ETC TO CUSTOMER
BEFORE CHECKING IN

Device Specs

Special Orders

Type of Device: _____
Pre-Quote: _____ Call? ☐
Final Quote: _____

Overnight
Item: _____
Date: _____
Shipper: _____

REPAIR STATUS

PHYSICAL INSPECTION

TICKET NOTES

CH / LA / RH
RETURN REPAIR
LAYAWAY
ABANDONED
CANCELLED
SHIPPED OFF

Y N

Does the device power on? ☐ ☐ _____
Is the frame or housing bent? ☐ ☐ _____
Any signs of liquid damage? ☐ ☐ _____
Is the device charging correctly? ☐ ☐ _____
Is the back glass cracked? ☐ ☐ _____

CUSTOMER INFORMATION

Full Name: _____
Phone Number: _____
Call Back Number: _____

We utilize SMS messaging for repair updates on your device. You can opt in or out here

In Out
☐ ☐

Please circle the name of your mobile carrier:

☐ Verizon
☐ T-Mobile
☐ AT&T

☐ Straight Talk
☐ Cricket
☐ Selectel

☐ Metro by T-Mobile
☐ Simple Mobile
☐ Other (Please Specify: _____)


Device Passcode: _____ or

Draw your Pattern

We use this to test your device after repairing it

What Issues are you having?

HELP US SERVE YOU BETTER!



Would you like to purchase device protection? (Circle all that apply)

Tempered Glass
Case

Protection Pro
Charge Cable

Wall Plug
Other: _____

INSURANCE COVERAGE OPTIONS

Plan	Coverages	Cost
Basic	Covers screen battery & parts failure	5\$
Standard	Everything in Basic plus Liquid & Physical Damage	8\$
Plus	Covers everything above plus Loss & Theft	11\$
Premium	Covers everything above plus up to 25 other devices	15\$

-DEVICE ABANDONMENT POLICY

-CHECK IN FEE

Devices left at Smart Phone Repair for over 30 DAYS after repair completion, despite contact attempts using provided information, are considered abandoned. A \$15 storage fee applies. After 90 DAYS, devices will be disposed of per our Privacy Policy. Unpaid balances may be recouped using device parts.

CELL PHONES/TABLETS - \$25
GAME SYSTEMS/ COMPUTERS, ETC - \$40

This fee is NON-REFUNDABLE in the event your device is unfixable. If the device is fixable then the check-in fee will be applied towards your repair.

By handing us the device you are agreeing to the terms above