

# Mark Osman

## Software Engineer

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### Skills

**Languages/Frameworks/Tools:** JavaScript, Python, SQL, HTML, CSS, R, SPSS, React, Redux, Redux Toolkit, Flask, Node.js, Express, Vite, Git, Docker, AWS S3, AWS EC2, PostgreSQL, SQLAlchemy, MySQL, Sequelize, Bootstrap, Tailwind, Pandas, Numpy, Matplotlib, Mocha, Chai, Jest, Pytest, Git, Github, Linux / Unix, Ubuntu, Agile Development & Scrum

### Education

#### App Academy

Jan 2022 - July 2022

- Immersive 1000-hour full stack software development program. Coursework included pair programming, Object-Oriented Programming (OOP), Test Driven Development (TDD), data structures & algorithms, design patterns, REST, coding style, programming best practices, security, single-page apps, scalability, APIs, UI / UX design

#### Texas Tech

*Master of Business Administration - Information Technology | GPA 4.0/4.0*

July 2020 - Dec 2021

- Relevant graduate-level coursework: Python & Scripting Languages, Database Concepts and Design, Agile Project Management

#### Kansas University

*Bachelor of Science, Cognitive Psychology | GPA 3.92/4.0*

July 2008 - Dec 2011

### Relevant Experience

St. Edmund's Retreat

#### IT Director

Nov 2019 - July 2021

- Overhauled aging systems, infrastructure, and outdated business processes. Developed and implemented strategic plans for technical needs that met and exceeded organizational goals. Drove decisions for the direction of operations.
- Managed multi-stage implementation of technological changes and system enhancements to business processes, policies, and infrastructure to create efficiencies and optimize organizational value chain. Led migration to cloud-based SaaS platform for program creation, online booking management, and end to end payments. Designed and analyzed custom reports and created cross-platform integrations for data migration of over 30,000 constituents.
- Created new partnerships with marketing and development teams to maximize the potential of various IT platforms, services, and tools to increase audience reach and achieve fundraising goals.
- Developed and launched a 'virtual community' web platform as a subscription service, including new live-streamed programming, new interactive Zoom events and discussion groups. Designed and oversaw buildout of onsite video production studio to create online content. Managed and maintained website.

### Personal Projects

**rFlix** (JavaScript, React.js / Redux.js, Python / Flask, HTML5, CSS3, PostgreSQL, Docker, AWS)

[Live Site](#) | [Github](#)

*A full stack single-page video streaming platform with community interaction and customizable user profiles*

- Leveraged Flask session object to allow for account-sharing and secure session recall while maintaining persistence of current profile in user's browser to allow for multiple active profiles on a single user account.
- Integrated third-party packages (Swiper.js, Framer-Motion, React-Player) to create a dynamic, responsive Netflix-inspired UX / UI.
- Utilized React-Player library in conjunction with AWS to reduce server load and provide users a seamless, uninterrupted streaming experience. Integrated customizable profile settings to allow enhanced user experience.

**lofidelity** (JavaScript, React / Redux, Python / Flask, HTML, CSS3, PostgreSQL, Docker, AWS)

[Live Site](#) | [Github](#)

*An online music community where passionate lofi fans discover, connect with, and directly support the artists they love.*

- Collaborated with a team of 4 engineers, utilizing efficient git and pull request workflow in order to minimize potential merge conflicts across the stack and maximize sprint productivity.
- Integrated AWS S3 buckets for user image and song upload and to provide high-quality streaming audio experience to end users.
- Created tiered user roles so users can create accounts with different permissions to interface as a fan/listener or as an artist.

**BetterNote** (JavaScript, React / Redux, Node.js, Express.js, HTML, CSS, Postgres, Sequelize, Heroku)

[Live Site](#) | [Github](#)

*A single page full-stack application for note-taking and organization.*

- Utilized Redux architecture's unidirectional data flow with React for predictable state and reliable DOM rendering, as well as efficient rendering of search results by query filter.
- Created custom modal and various reusable React components allowing for efficient development of new forms.
- Configured Express / PostgreSQL backend with Sequelize ORM for validations, queries, CRUD functionality, and RESTful API routes.