




# Adell “Natalie” Zdan

## UX/UI Designer

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## SUMMARY

I combine my love of people with a detail-oriented, iterative approach to solving their problems in the form of intuitive digital products.

## RECENT PROJECTS

Android app

### Spork

App that allows users to keep track of the restaurants they've visited and the dishes they've tried.

Web app

### PrepHub

Cloud storage service designed to allow teachers to do prep work more efficiently.

## EXPERIENCE

The First Church of Christ, Scientist *Nov 2018 - Present*

### Customer Service Associate, Language Services

- Answer phone calls and emails in German and English
- Use different systems to find answers, depending on needs of the customers

Chungdahm Learning, South Korea *Jun 2017-Jul 2018*

### Elementary Teacher, English as a Foreign Language

- Taught English to Korean students using smartboard tech
- Designed teaching materials and lesson plans

NEI Global Relocation *Dec 2015 - Jun 2017*

### QA Analyst

- Tested logic of programming updates to database application for any bugs
- Wrote SQL reports enabling operations team to determine the status of relocation benefits
- Analyzed company-wide entries in internal database application for accuracy

## EDUCATION

Bloc

### User Experience Design Apprenticeship

2018-2019

Principia College

### BA, Global Perspectives

2008-2012

## UX DESIGN SKILLS

User Surveys	Prototyping
User Interviews	Sitemaps
Personas	Branding
User Stories	Wireframing
User Flows	Mockups
Sketching	Usability Testing
Competitive Analysis	Typography
	Color Theory

## UI DESIGN TOOLS

Figma	Usability Hub
Sketch	Optimal Sort
draw.io	Adobe XD
Invision	lookback.io
maze.design	Whimsical

## WEB DEVELOPMENT

HTML	JavaScript
CSS	jQuery
Git   Github	WCAG 2.0

## LANGUAGES

German (fluent)  
Spanish (intermediate)  
Korean (beginner)