Adell "Natalie" Zdan

UX/UI Designer

natzdan.com

natalie.zdan@gmail.com

402.452.6798

SUMMARY

I combine my love of people with a detail-oriented, iterative approach to solving their problems in the form of intuitive digital products.

RECENT PROJECTS

Website
Fourth Church of Christ Scientist, Omaha
Website designed to make the church more accessible and visible within its community.

Web app
PrepHub
Cloud storage service designed to allow teachers to do prep work more efficiently.

EXPERIENCE

The First Church of Christ, Scientist — *Nov 2018 - Present*
Customer Service Associate, Language Services
• Answer phone calls and emails in German and English
• Use different systems to find answers, depending on needs of the customers

Chungdahm Learning, South Korea — *Jun 2017-Jul 2018*
Elementary Teacher, English as a Foreign Language
• Taught English to Korean students using smartboard tech
• Designed teaching materials and lesson plans

NEI Global Relocation — *Dec 2015 - Jun 2017*
QA Analyst
• Tested logic of programming updates to database application for any bugs
• Wrote SQL reports enabling operations team to determine the status of relocation benefits
• Analyzed company-wide entries in internal database application for accuracy

EDUCATION

Bloc
User Experience Design Apprenticeship
2018-2019

Principia College
BA, Global Perspectives
2008-2012

UX DESIGN SKILLS

User Surveys	Prototyping
User Interviews	Sitemaps
Personas	Branding
User Stories	Wireframing
User Flows	Mockups
Sketching	Usability Testing
Competitive	Typography
Analysis	Color Theory

UI DESIGN TOOLS

Figma	Usability Hub
Sketch	Optimal Sort
draw.io	Adobe XD
Invision	lookback.io
maze.design	Whimsical

WEB DEVELOPMENT

HTML	JavaScript
CSS	jQuery
Git	Github	WCAG 2.0

LANGUAGES

German (fluent)
Spanish (intermediate)
Korean (beginner)