

Incident Report

1. Order number: 112-1725639-7058660
2. Date Incident Report was completed. 12/30/2021
3. Date you noticed your package had not arrived. 12/30/2021
4. Package tracking number. Shipped with UPS, 1Z454R0A0359655742
5. Name of the item(s) you did not receive.
 - Three items in total supposed be shipped together, i.e.,
 - 1 x DJI OM 5 Smartphone Gimbal Stabilizer, 3-Axis Phone Gimbal, Built-In Extension Rod, Portable and Foldable, Android and iPhone Gimbal with ShotGuides, Vlogging Stabilizer, YouTube TikTok Video, White
 - 1 x DJI OM Fill Light phone clamp
 - 1 x DJI OM Magnetic Phone clamp 2
6. Have you experienced prior delivered packages that you haven't received from Amazon?
 - No
7. If yes, how many times has this happened? Were the prior delivered packages that you haven't received from Amazon shipped to the same location as the package in question?
 - Not Applicable