

## Incident Report

1. Order number: 112-1725639-7058660
2. Date Incident Report was completed. 12/30/2021
3. Date you noticed your package had not arrived. 12/30/2021
4. Package tracking number. Shipped with UPS, 1Z454R0A0359655742
5. Name of the item(s) you did not receive. 3
6. Have you experienced prior delivered packages that you haven't received from Amazon?  
→ No, I use Amazon very frequently for regular things.
7. If yes, how many times has this happened? Were the prior delivered packages that you haven't received from Amazon shipped to the same location as the package in question?  
→ I have past experiences (two experiences) with UPS delivery (NOT Amazon service/goods) at this location. I have missed very important immigration documents and other online order purchases. Since that time I stopped using UPS services for deliveries and my guess is the delivery driver may have left the package at another place since we don't use the doormat and Delivery instructions mentioned left at Door mat.