

UNIVERSITY OF KELANIYA

DEPARTMENT OF STATISTICS & COMPUTER SCIENCE

ACADEMIC YEAR 2021/2022

FINAL PROJECT REPORT

POST OFFICE MANAGEMENT SYSTEM

GROUP 15

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1. INTRODUCTION

In an increasingly digital world, postal services remain an essential component of global communication and commerce. A Postal Management System (PMS) is a sophisticated software solution designed to streamline and enhance the operations of postal organizations. This system plays a pivotal role in modernizing and optimizing the traditional postal services, ensuring efficiency, accuracy, and customer satisfaction.

The primary goal of a Postal Management System is to facilitate the efficient handling, sorting, and delivery of mail and packages while also providing a range of services to meet the evolving needs of both individual and business customers. This comprehensive system integrates various functionalities, such as tracking and tracing, address validation, postage calculation, and customer relationship management.

Key features and benefits of a Postal Management System is are Mail Processing, Tracking and Tracing, Postage Calculation, Inventory Management.

In an era of digital transformation, a well-implemented Postal Management System is essential for postal organizations to remain competitive, responsive, and capable of meeting the evolving needs of customers and businesses. It serves as the backbone of modern postal services, combining technology, automation, and data management to deliver efficient, reliable, and customer-centric postal solutions.

2. PROBLEM IDENTIFICATION

The purpose of designing a Windows Application for a post office is to enhance and optimize the operations and services provided by the post office with modern technology. The application aims to address the specific needs and challenges faced by post offices, offering a digital solution that improves efficiency, user experience, customer experience, and overall effectiveness.

- Manage letters and packages details received by mail
 - Ordinary(normal) letters received by daily mail are not recorded by the office. The introduced Windows Application provides a feature to record the details of all letters and packages.
 - O Details regarding the delivery of letters and packages are also allowed to be entered into the database. Thus, when a customer comes to the office and inquires about a letter from a customer, he can get the details of whether sucha letter has been received by the office and if the letter has been delivered to the customer, then by whom and on what date, and if the letter is in the office, he can get the letter.

Salary creation

- o In the current process, the creation of employee salaries is done manually. This application provides a salary calculator to make it more convenient and efficient.
- Manage letters and packages details received by customers
 - Currently, the information regarding the letters and packages that have been received from the customs office is noted manually on the sheets. This application made a way to enter the data into the system without noticing manually and sorted them according to the cities.

• Report generating

 The report about all the cash transactions made at the end of the day is currently being mentioned manually in the cash sheet and with this a report about all the cash transactions made at the end of the day can be generated.

3. OBJECTIVES

- Automate the traditional manual processes carried out by postal services in order reduce paperwork and errors.
- By providing digital solutions for tasks such user registration, login, data entry, searching options and report generating.
- Enhance overall operational productivity by optimizing workflows and reducing processing time.
- Provide a user-friendly interface for the users.
- Ensure accurate and timely information about packages and letters status.
- Maintain accurate letter and package records, details, and transactioninformation within a secure database.
- At the end of the day, generating reports for regular money transactions.
- Providing customers with high-quality services in an efficient way.

4. FUNCTIONAL AND NON-FUNCTIONAL REQUIREMENTS

4.1 Functional Requirements

Functional requirements of this project outline the specific features and capabilities the system must possess to meet the needs of the postal organization and its customers. Here are some key functional requirements along with their descriptions:

1. Tracking and Tracing

- Customers and postal employees should be able to track the status of parcels and letters. Detailed information about delivered letters and parcels.

2. Postage Calculation

- The PMS should calculate accurate postage rates based on factors such as weight, size, destination, and service type. It should support various postage options, including express and international shipping.

3. Reporting and Analytics

- The PMS should generate reports on such as daily payments , letters to be mailed, stamp management and delivered letters. It should also provide data analytics capabilities for performance monitoring and decision-making.

4. Financial Management

- The PMS should record financial transactions related to postage sales, shipping fees, and other postal services. It should generate financial reports and support budgeting and auditing processes.

5. User Authentication and Authorization

- The system should have robust user authentication to ensure secure access. It should also implement role-based authorization to control user privileges and data access.

4.2 Non-Functional Requirements

In addition to the functional requirements, the development of the postal management system must also consider various non-functional requirements that define the system's performance, security, and usability aspects:

1. Security and Privacy:

- Data Security: Different levels of permissions and privileges granted to users or entities to access and interact with the system's resources.

2. Performance:

- Response Time: Ensure that the system responds quickly to user interactions data retrieval, and transaction processing.

3. Reliability:

- Availability: Ensure high system availability, minimizing downtime and disruptions.

4. Usability:

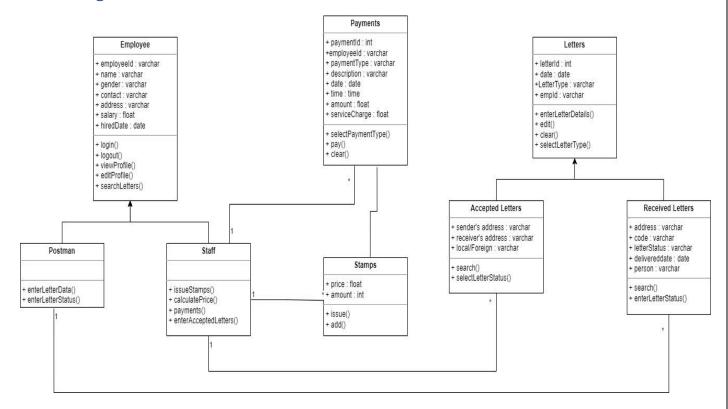
- User-Friendly Interfaces: Design intuitive and user-friendly interfaces for all types of users, including clear navigation and helpful error messages.

5. Maintainability:

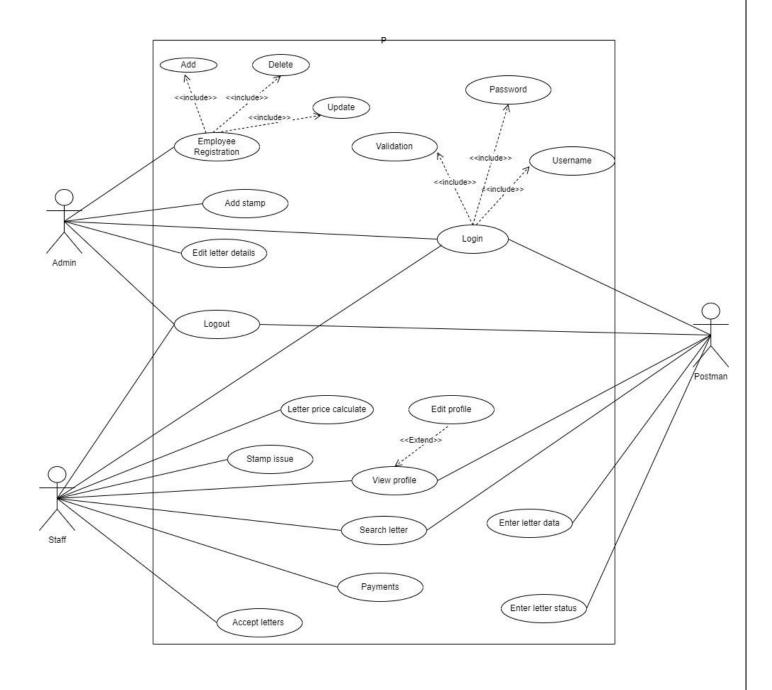
- Code Maintainability: Write readable and maintainable code to facilitatefuture updates and enhancements.

5. DESIGN

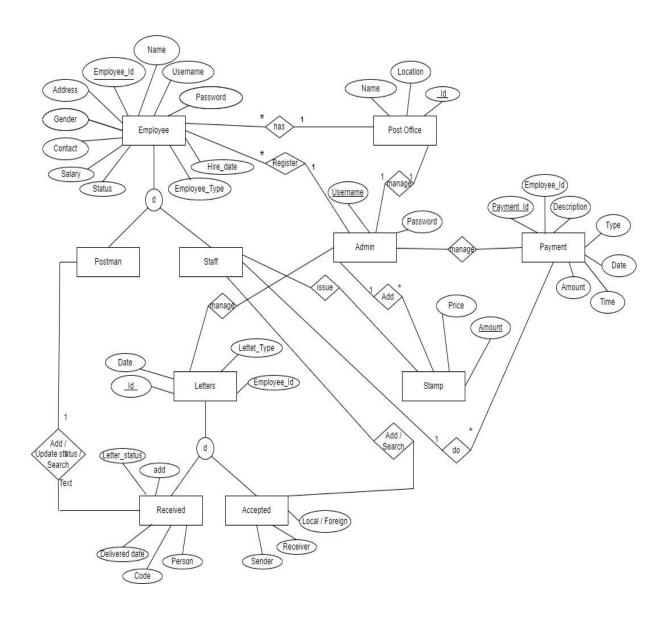
Class Diagram



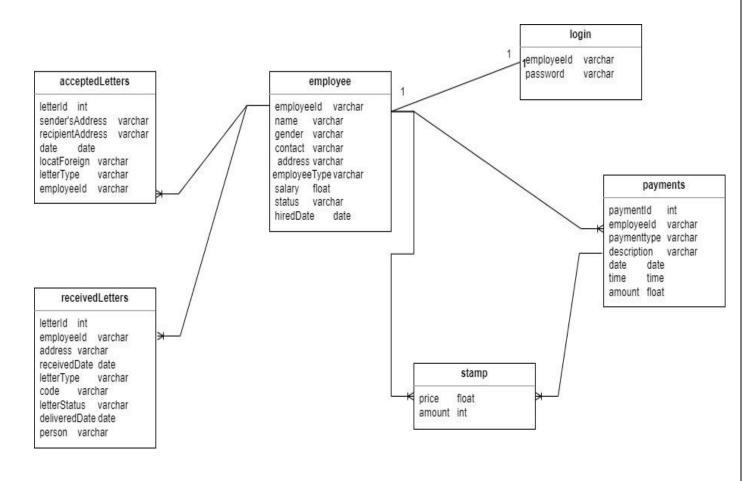
Use Case Diagram



ER Diagram

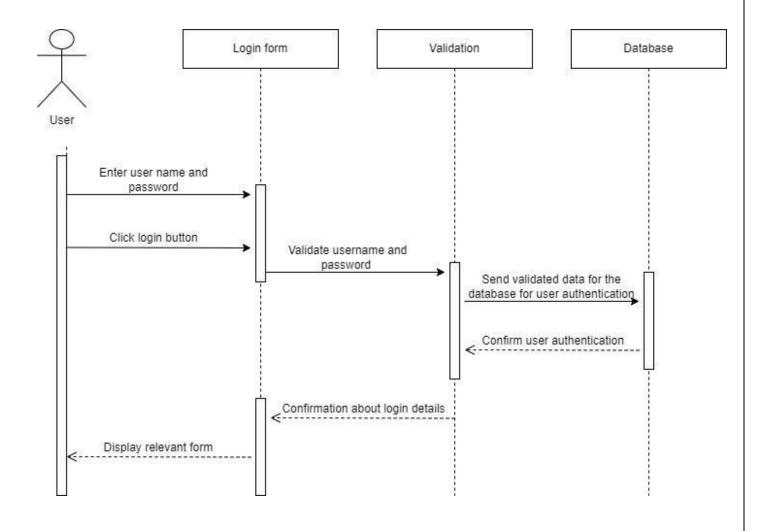


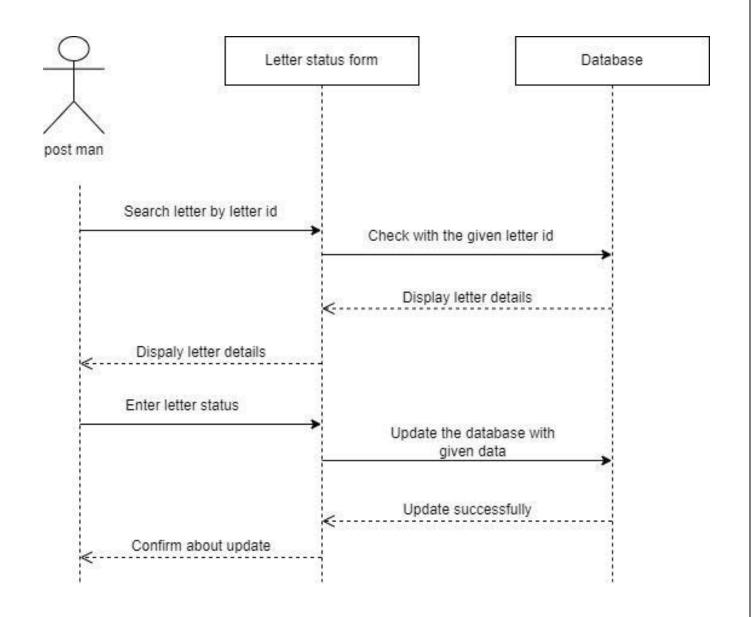
Database Structure



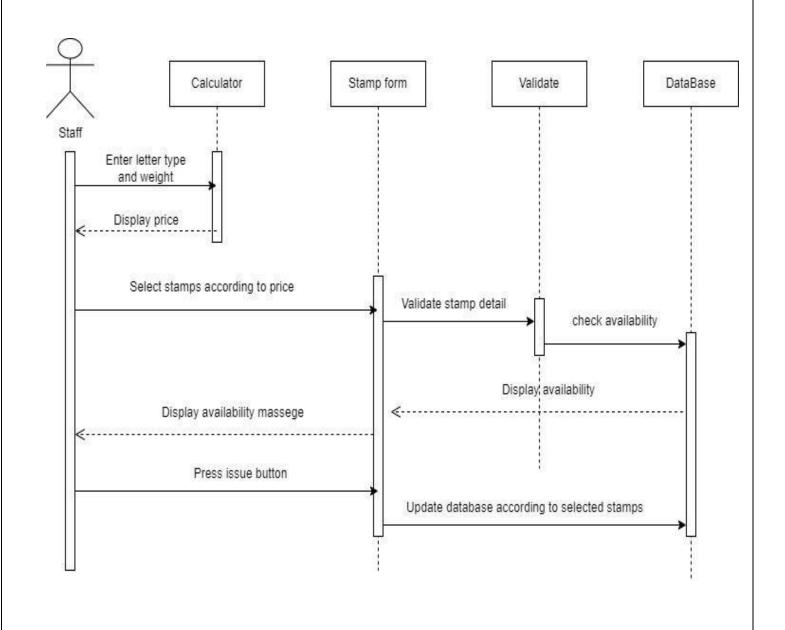
Sequence Diagrams

1.

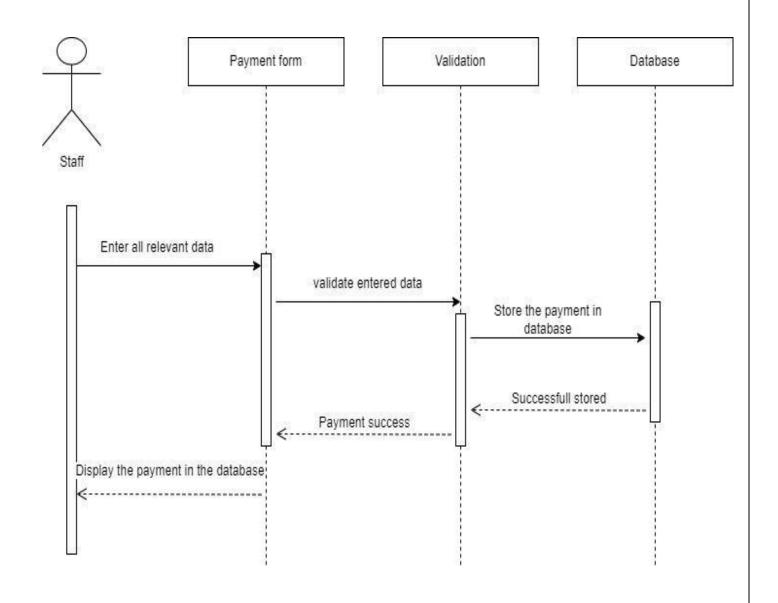




3.



4.



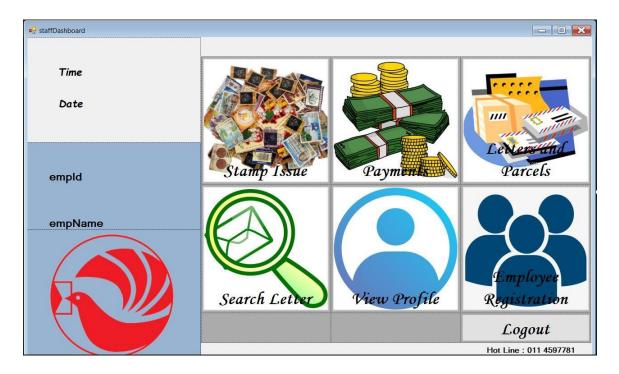
Login Form



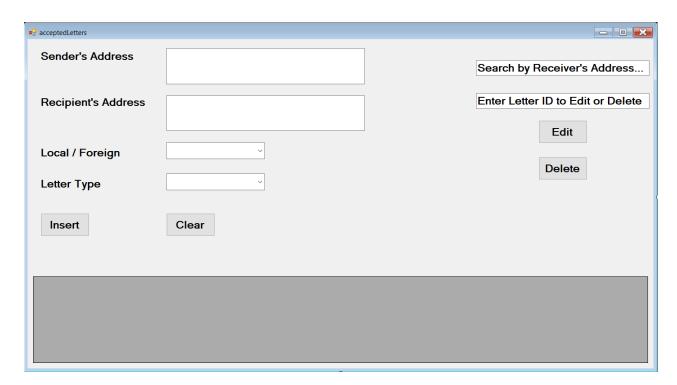
Postman Dashboard Form



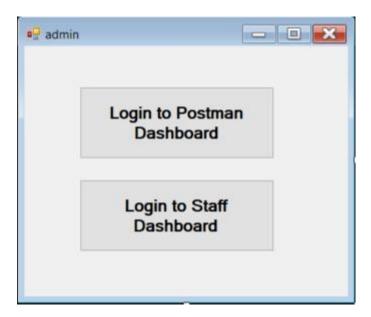
Staff Dashboard Form



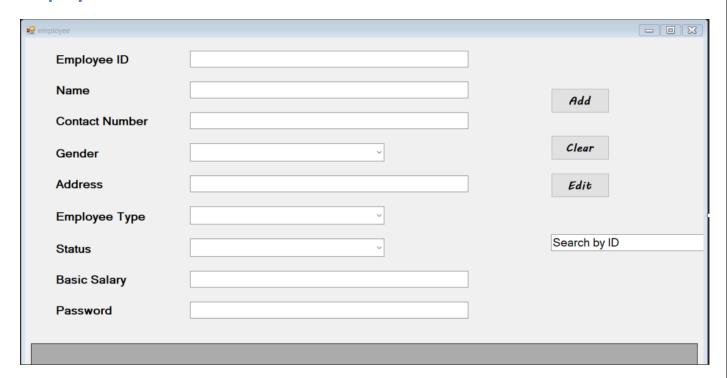
Accepted Letters Form



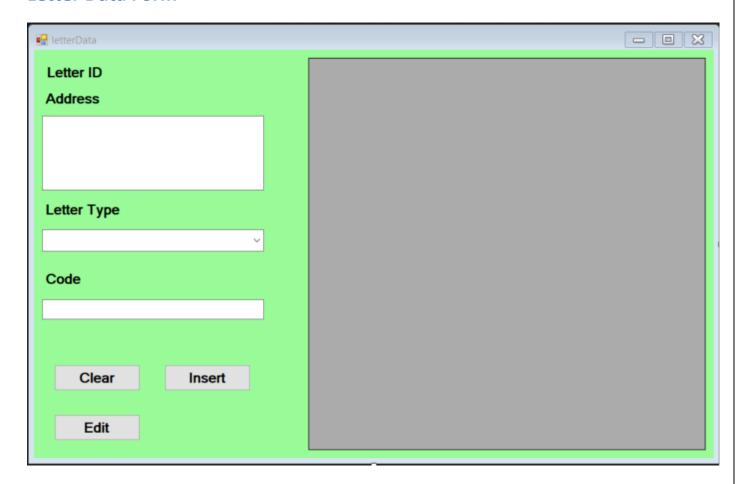
Admin Form



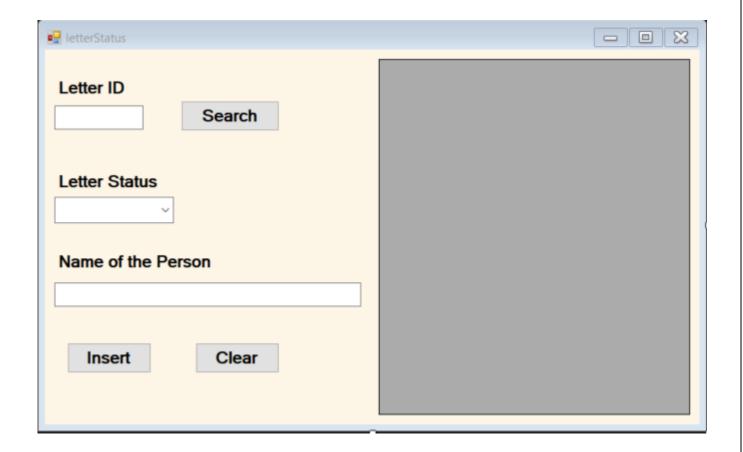
Employee Form



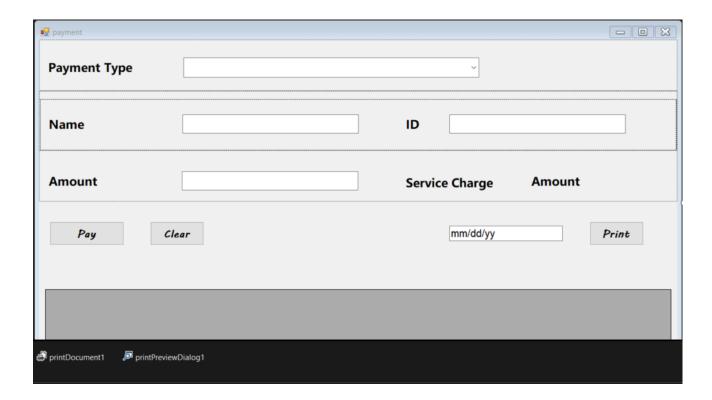
Letter Data Form



Letter Status Form



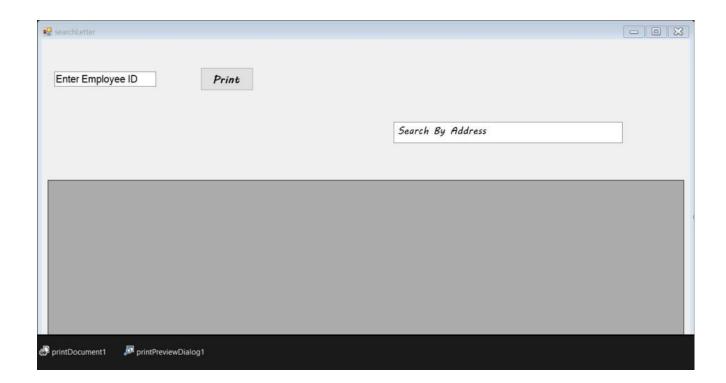
Payment Form



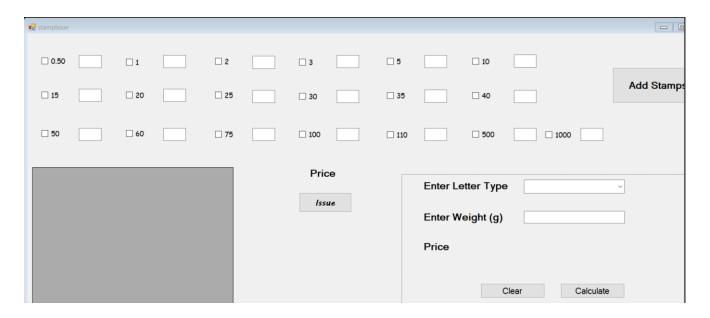
Profile Form



Search Letters Form



Stamp Issue Form



6. IMPLEMENTATION

Login



```
using System;
using System.Collections.Generic;
using System.ComponentModel;
using System.Data;
using System.Drawing;
using System.Linq;
using System.Text;
using System.Threading.Tasks;
using System.Windows.Forms;
using System.Data.SqlClient;
using System.Runtime.InteropServices;
namespace flostOfficeManagement
{
    public partial class login : Form
    {
        public static string user;
    }
}
```

```
public login()
        {
            InitializeComponent();
        }
        SqlConnection conn = new SqlConnection(@"Data Source=LAfITOfl-
NLDBQLGG\SQLEXfIRESS; Initial Catalog=flostOffice; Integrated Secur ity=True");
        private void login_Load(object sender, EventArgs e)
            txtUsername.Focus();
            timer1 Start();
            lblDate.Text = DateTime.Now.ToShortDateString();
            lblTime.Text = DateTime.Now.ToShortTimeString();
        }
        private void btnLogin_Click(object sender, EventArgs e)
            if (txtUsername.Text == "")
            {
                MessageBox.Show("fllease enter username", "Log in Error",
MessageBoxButtons.OK, MessageBoxIcon_Error);
                txtUsername.Focus();
                return:
            }
            if (txtflassword.Text == "")
                MessageBox.Show("fllease enter password", "Log in Error",
MessageBoxButtons.OK, MessageBoxIcon_Error);
                txtflassword.Focus();
                return:
            }
            string username, password;
            try
                string querry = "SELECT * FROM login WHERE employeeld = "" +
txtUsername.Text + " AND password = " + txtflassword.Text + "";
                SqlDataAdapter adapter = new SqlDataAdapter(querry, conn);
                DataTable dt = new DataTable();
                adapter_Fill(dt);
                if (dt.Rows.Count > 0)
```

```
username = txtUsername.Text;
                    password = txtflassword.Text;
                    user = username;
                    if (username.Contains("emp"))
                        postmanDashboard postmanDashboard = new postmanDashboard();
                        postmanDashboard.Show();
                        this Hide();
                    else if (username_Contains("stf"))
                        staffDashboard staffDashboard = new staffDashboard();
                        staffDashboard_Show();
                        this.Hide();
                    else if (username == "admin")
                        admin admin = new admin();
                        admin_Show();
                        this Hide();
                    }
                }
                else
                    MessageBox.Show("Invalis Username or flassword", "Log in Error",
MessageBoxButtons.OK,MessageBoxIcon.Error);
            }
            catch
                MessageBox.Show("Error");
            finally
                conn.Close();
        }
        private void label5_MouseHover(object sender, EventArgs e)
        {
            label5.ForeColor = Color.Blue;
        private void label5_MouseLeave(object sender, EventArgs e)
        {
            label5.ForeColor = Color.Black;
        }
```

```
private void btnClear_Click(object sender, EventArgs e)
            txtUsername.Clear();
            txtUsername.Focus();
            txtflassword Clear();
        }
        private void btnExit_Click(object sender, EventArgs e)
            this Close();
        private void pictureBox1_Click(object sender, EventArgs e)
        }
        private void label7_Click(object sender, EventArgs e)
        private void timer1_Tick(object sender, EventArgs e)
            lblTime.Text = DateTime.Now.ToShortTimeString();
            timer1 Start();
        }
        private void label5_Click(object sender, EventArgs e)
            MessageBox. Show("Contact the head of the institution", "Login Information",
MessageBoxButtons.OK, MessageBoxIcon.Informat ion);
        private void checkBoxShow CheckedChanged(object sender, EventArgs e)
            if (checkBoxShow_Checked == true)
            {
                txtflassword UseSystemflasswordChar = false;
            }
            else
                txtflassword UseSystemflasswordChar = true;
            }
       }
   }
}
```

Postman Dashboard



```
using System;
using System.Collections.Generic;
using System.ComponentModel;
using System Data;
using System_Data_SqlClient;
using System.Drawing;
using System.Linq;
using System Text;
using System Threading Tasks;
using System.Windows.Forms;
using static System.Windows.Forms.VisualStyles.VisualStyleElement.Startflanel;
namespace flostOfficeManagement
{
    public partial class postmanDashboard : Form
        public postmanDashboard()
            InitializeComponent();
        SqlConnection conn = new SqlConnection(@"Data Source=LAflTOfl-
NLDBOLGG\SOLEXfIRESS; Initial Catalog=flostOffice; Integrated Secur ity=True");
        private void label2_Click(object sender, EventArgs e)
```

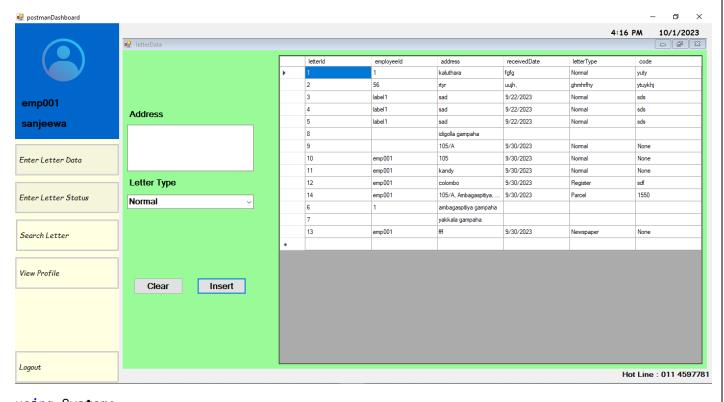
```
{
        }
        private void postmanDashboard_Load(object sender, EventArgs e)
            if (login user == "admin")
            {
                IblEmpName Hide();
                btnViewflrofile.Hide();
            btnLetterData.Focus();
            lblEmpld.Text = login.user;
            SqlCommand cmd = new SqlCommand("SELECT [name] FROM [dbo].[employee] WHERE
[employeeld] = ""+login_user+""", conn);
            conn.Open();
            SqlDataReader myR = cmd.ExecuteReader();
            if (myR_HasRows)
            {
                while (myR_Read())
                {
                    lblEmpName.Text = myR[0].ToString();
                }
            }
            conn Close();
            timer1 Start();
            lblDate.Text = DateTime.Now.ToShortDateString();
            lblTime.Text = DateTime.Now.ToShortTimeString();
        }
        private void timer1_Tick(object sender, EventArgs e)
            lblTime.Text = DateTime.Now.ToShortTimeString();
            timer1 Start();
        }
        private void btnViewflrofile_Click(object sender, EventArgs e)
            profile profile = new profile();
            profile TopLevel = false;
            pnlContent.Controls.Add(profile);
            profile BringToFront();
            profile Show();
        }
        private void btnSearch_Click(object sender, EventArgs e)
        {
```

```
searchLetter letterStatus = new searchLetter();
    letterStatus TopLevel = false;
    pnlContent.Controls.Add(letterStatus);
    letterStatus BringToFront();
    letterStatus.Show();
}
private void btnLetterStatus_Click(object sender, EventArgs e)
    letterStatus letterStatus = new letterStatus();
    letterStatus.TopLevel = false;
    pnlContent.Controls.Add(letterStatus);
    letterStatus BringToFront();
    letterStatus.Show();
}
private void btnLogout Click(object sender, EventArgs e)
}
private void btnLetterData_Click(object sender, EventArgs e)
{
    letterData letterData = new letterData();
        letterData_TopLevel = false;
        pnlContent.Controls.Add(letterData);
        letterData.BringToFront();
        letterData Show();
}
private void pane 12 flaint(object sender, flaintEventArgs e)
private void IbITime_Click(object sender, EventArgs e)
}
private void btnLetterData MouseHover(object sender, EventArgs e)
{
    btnLetterData_BackColor = Color_AliceBlue;
private void pictureBox1_Click(object sender, EventArgs e)
{
}
```

```
private void btnLetterData MouseHover 1(object sender, EventArgs e)
    btnLetterData.BackColor = Color.AliceBlue;
private void btnLetterStatus MouseHover(object sender, EventArgs e)
    btnLetterStatus_BackColor = Color_AliceBlue;
private void btnSearch MouseHover(object sender, EventArgs e)
    btnSearch.BackColor = Color.AliceBlue;
private void btnViewflrofile_MouseHover(object sender, EventArgs e)
    btnViewflrofile.BackColor = Color.AliceBlue;
private void btnLogout_MouseHover(object sender, EventArgs e)
    btnLogout.BackColor = Color.AliceBlue;
private void btnLetterData MouseLeave(object sender, EventArgs e)
    btnLetterData BackColor = Color Beige;
private void btnLetterStatus_MouseLeave(object sender, EventArgs e)
    btnLetterStatus BackColor = Color Be ige;
private void btnSearch MouseLeave(object sender, EventArgs e)
    btnSearch BackColor = Color Beige;
private void btnViewflrofile_MouseLeave(object sender, EventArgs e)
    btnViewflrofile_BackColor = Color_Beige;
private void btnLogout_MouseLeave(object sender, EventArgs e)
    btnLogout BackColor = Color Beige;
private void btnLogout_Click_1(object sender, EventArgs e)
    login login = new login();
```

```
this.Hide();
login.Show();
}
}
```

Enter Letter Data



```
using System;
using System.Collections.Generic;
using System.ComponentModel;
using System.Data;
using System.Data.SqlClient;
using System.Diagnostics.Tracing;
using System.Drawing;
using System.Linq;
using System.Text;
using System.Threading.Tasks;
using System.Windows.Forms;

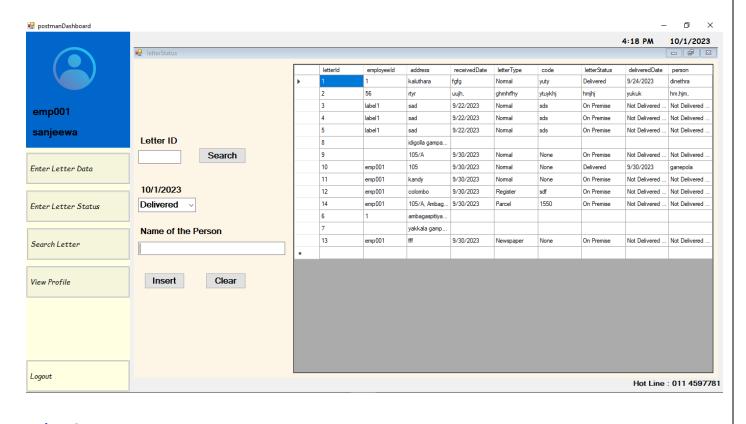
namespace flostOfficeManagement
{
    public partial class letterData : Form
    {
}
```

```
public letterData()
        {
            InitializeComponent();
        }
        SqlConnection conn = new SqlConnection(@"Data Source=LAfITOfl-
NLDBQLGG\SQLEXfIRESS; Initial Catalog=flostOffice; Integrated Secur ity=True");
        private void letterData Load(object sender, EventArgs e)
            if (login_user_Contains("emp"))
                lblLetterld.Hide();
                btnEdit Hide();
            }
            cmbLetterType.SelectedIndex = 0;
            String date = DateTime_Now_ToShortDateString();
            getLetterDetails();
        }
        private void getLetterDetails()
            SqlCommand cmd = new SqlCommand("SELECT letterld, employeeld, address,
receivedDate, letterType, code FROM receivedLetters", conn);
            DataTable dt = new DataTable();
            conn_Open();
            SqlDataReader reader = cmd.ExecuteReader();
            dt_Load(reader);
            conn Close();
            dataGridViewLetterData_DataSource = dt;
        }
        private void btnInsert_Click(object sender, EventArgs e)
            if (txtAddress.Text == "")
                MessageBox.Show("Enter letter address", "Letter Date Error",
MessageBoxButtons.OK, MessageBoxIcon.Error);
                txtAddress Focus();
                return;
            }
            if (cmbLetterType.SelectedIndex != 0 || cmbLetterType.SelectedIndex != 4 ||
cmbLetterType.SelectedIndex != 5)
```

```
{
                if (txtCode.Text == "")
                     MessageBox.Show("Enter letter code", "Letter Date Error",
MessageBoxButtons.OK, MessageBoxIcon.Error);
                    txtCode.Focus();
                     return;
                }
            }
                SqlCommand cmd = new SqlCommand(@"INSERT INTO
[dbo].[rece viedLetters]([employeeld], [address], [rece viedDate], [letterType], [code],
[letterStatus],[deliveredDate], [person]) VALUES ("" + log in user + "", "
txtAddress.Text + "", "" + DateTime.Now.ToShortDateString() + "", "" +
cmbLetterType.SelectedItem.ToString() + "", "" + txtCode Text + "", "" + "On firem ise" +
"", "" + "Not Delivered Yet" + "", "" + "Not Delivered Yet" + "")", conn);
                conn_Open();
                cmd.ExecuteNonQuery();
                conn Close();
                getLetterDetails();
            txtCode.Clear();
            txtAddress.Clear();
            cmbLetterType.SelectedIndex = 0;
            txtAddress.Focus();
        }
        private void txtAddress_TextChanged(object sender, EventArgs e)
        }
        private void cmbLetterType SelectedIndexChanged(object sender, EventArgs e)
            switch (cmbLetterType.SelectedItem.ToString())
            {
                case "Normal" :
                case "Open flost":
                case "Newspaper":
                    txtCode.Text = "None";
                    txtCode.Hide();
                    lblCode.Hi de();
                    break;
                case "Register":
                case "flarcel":
                case "Speed flost":
                    txtCode.Text = "";
                    txtCode.Show();
```

```
lblCode.Show();
                    break:
            }
        }
        private void label1_Click(object sender, EventArgs e)
        }
        private void label2 Click(object sender, EventArgs e)
        {
        }
        private void btnClear_Click(object sender, EventArgs e)
        {
            txtCode Clear();
            txtAddress.Clear();
            cmbLetterType SelectedIndex = 0;
            txtAddress Focus();
        }
        private void dataGridViewLetterData_CellClick(object sender,
DataGi d¥ ewCellEventArgs e)
        {
            if (e.RowIndex >= 0)
            {
                DataGridViewRow row = dataGridViewLetterData.Rows[e.RowIndex];
                txtAddress.Text = row.Cells["address"].Value.ToString();
                cmbLetterType.SelectedItem = row.Cells["letterType"].Value.ToString();
                txtCode.Text = row.Cells["code"].Value.ToString();
                lblLetterId.Text = row.Cells["letterId"].Value.ToString();
            }
        }
        private void btnEdit_Click(object sender, EventArgs e)
            SqlCommand cmd = new SqlCommand(@"UfIDATE [dbo].[rece ivedLetters] SET
[address] = ""+txtAddress Text+"", [letterType] =
""+cmbLetterType.SelectedItem.ToString()+"", [code] = ""+txtCode.Text+"" WHERE
[letterId] = ""+IbILetterId.Text+"", conn);
            conn_Open();
            cmd ExecuteNonQuery();
            conn Close();
            getLetterDetails();
        }
    }
}
```

Enter Letter Status

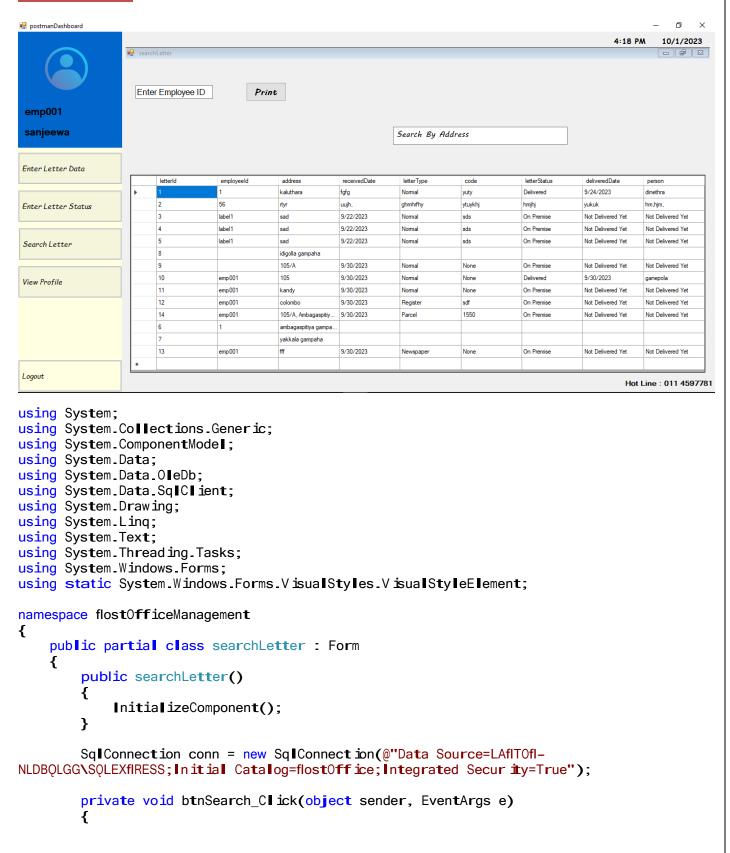


```
using System;
using System Collections Generic;
using System ComponentModel;
using System Data;
using System.Data.SqlClient;
using System Drawing;
using System Ling;
using System Text;
using System.Threading.Tasks;
using System.Windows.Forms;
using static System.Runtime.CompilerServices.RuntimeHelpers;
using static System.Windows.Forms.VisualStyles.VisualStyleElement;
namespace flostOfficeManagement
{
    public partial class letterStatus : Form
    {
        public letterStatus()
        {
            InitializeComponent();
        }
        SqlConnection conn = new SqlConnection(@"Data Source=LAfITOfI-
NLDBQLGG\SQLEXfIRESS; Initial Catalog=flostOffice; Integrated Secur ity=True");
        private void letterStatus_Load(object sender, EventArgs e)
```

```
cmbStatus SelectedIndex = 0;
            IblDate Text = DateTime Now ToShortDateString():
            getLetterDetails();
        }
        private void getLetterDetails()
            SqlCommand cmd = new SqlCommand("SELECT letterld, employeeld, address,
receivedDate, letterType, code, letterStatus, deliveredDate, person FROM
receivedLetters", conn);
            DataTable dt = new DataTable();
            conn_Open();
            SqlDataReader reader = cmd.ExecuteReader();
            dt.Load(reader);
            conn Close();
            dataGridViewLetterStatus.DataSource = dt;
        }
        private void btnInsert_Click(object sender, EventArgs e)
            if (string.lsNullOrWhiteSpace(txtLetterId.Text))
                MessageBox.Show("filease enter a value in the Letter ID field.",
"Required Field", MessageBoxButtons.OK, MessageBoxIcon.Informat in);
                txtLetterId Focus();
                return:
            }
            if (string.lsNullOrWhiteSpace(txtflerson.Text))
                MessageBox. Show("fllease enter a value in the Name of the flerson field.",
"Required Field", MessageBoxButtons.OK, MessageBoxIcon.Informat in);
                txtflerson_Focus();
                return:
            }
            SqlCommand cmd = new SqlCommand(@"UflDATE [dbo].[rece ivedLetters] SET
[letterStatus] = ""+cmbStatus SelectedItem ToString()+"", [del iveredDate] = ""+
DateTime.Now.ToShortDateString() + "", [person] = ""+txtflerson.Text+"" WHERE letterId =
""+txtLetterId.Text+"", conn);
            conn_Open();
            cmd.ExecuteNonQuery();
            conn Close();
            getLetterDetails();
            txtLetterId.Clear();
            txtflerson.Clear();
            cmbStatus.SelectedIndex = 0;
```

```
txtLetterId.Focus();
        }
        private void button1_Click(object sender, EventArgs e)
        private void btnSearch_Click(object sender, EventArgs e)
            SqlCommand cmd = new SqlCommand("SELECT letterld, employeeld, address,
receivedDate, letterType, code, letterStatus, deliveredDate, person FROM receivedLetters
WHERE letterId = "" + txtLetterId.Text + """, conn);
            DataTable dt = new DataTable();
            conn_Open();
            SqlDataReader reader = cmd.ExecuteReader();
            dt.Load(reader);
            conn Close();
            dataGridViewLetterStatus.DataSource = dt;
        }
        private void btnClear_Click(object sender, EventArgs e)
            txtLetterId.Clear();
            txtflerson.Clear();
            cmbStatus SelectedIndex = 0;
            txtLetterId.Focus();
        }
    }
}
```

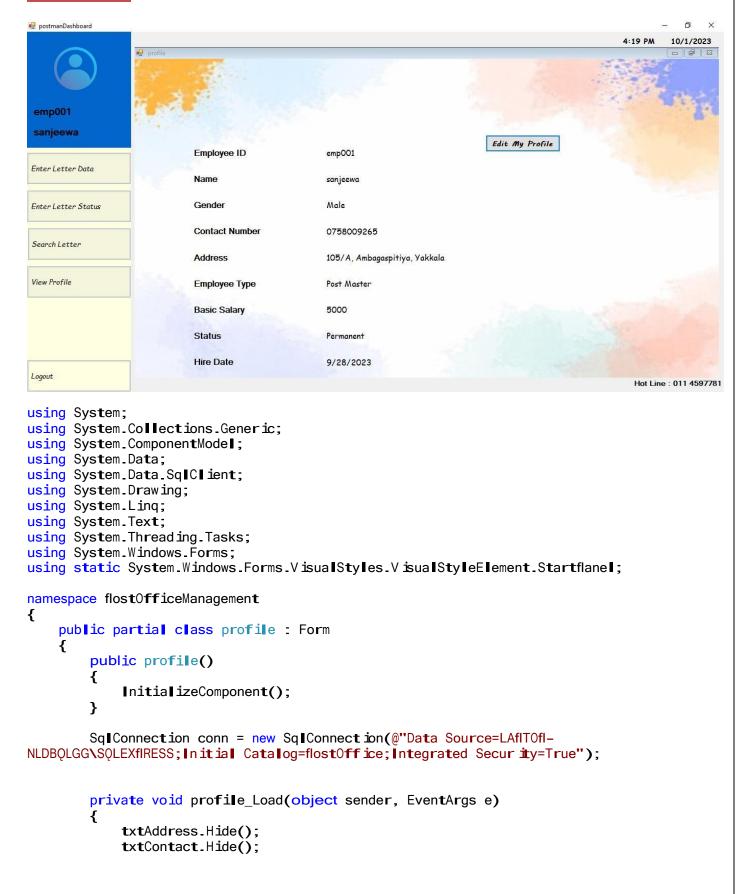
Search Letter



```
}
        private void searchLetter_Load(object sender, EventArgs e)
            if (login_user_Contains("stf"))
            {
                textBox1.Hide();
                btnflrint Hide();
            getLetterDetails();
        }
        private void getLetterDetails()
            SqlCommand cmd = new SqlCommand("SELECT letterld, employeeld, address,
receivedDate, letterType, code, letterStatus, del iveredDate, person FROM
receivedLetters", conn);
            DataTable dt = new DataTable();
            conn_Open();
            SqlDataReader reader = cmd.ExecuteReader();
            dt.Load(reader);
            conn Close();
            dataGridViewSearchLetter DataSource = dt:
        }
        private void txtSearch_Keyflress(object sender, KeyflressEventArgs e)
            SqlCommand cmd = new SqlCommand("SELECT letterld, employeeld, address,
receivedDate, letterType, code, letterStatus, deliveredDate, person FROM receivedLetters
WHERE address LIKE *%" + txtSearch.Text + "%';", conn);
            DataTable dt = new DataTable();
            DataView dv = dt_DefaultView;
            conn_Open();
            SqlDataReader reader = cmd.ExecuteReader();
            dt.Load(reader);
            conn Close();
            dataGridViewSearchLetter.DataSource = dt;
        }
        private void txtSearch_TextChanged(object sender, EventArgs e)
        }
        private void txtSearch_Click(object sender, EventArgs e)
        {
```

```
txtSearch.Text = "";
        }
        private void searchLetter_Click(object sender, EventArgs e)
            txtSearch.Text = "Search By Address";
            textBox1.Text = "Enter Employee ID";
        }
        private void textBox1 Keyflress(object sender, KeyflressEventArgs e)
            SqlCommand cmd = new SqlCommand("SELECT letterld, employeeld, address,
receivedDate, letterType, code, letterStatus, deliveredDate, person FROM receivedLetters
WHERE employee Id LIKE "%"+textBox1.Text+ "%" AND letterStatus = ""+ "On firemise" + "";",
conn);
            DataTable dt = new DataTable();
            DataView dv = dt_DefaultView;
            conn_Open();
            SqlDataReader reader = cmd ExecuteReader();
            dt Load(reader);
            conn Close();
            dataGridViewSearchLetter.DataSource = dt;
        }
        private void textBox1 Click(object sender, EventArgs e)
            textBox1.Text = "":
        private void printDocument1_flrintflage(object sender,
System.Drawing_flrinting.flrintflageEventArgs e)
            Bitmap bitmap = new Bitmap(dataGridViewSearchLetter.Width,
dataGridViewSearchLetter.Height);
            dataGridViewSearchLetter.DrawToBitmap(bitmap, new Rectangle(0, 0,
dataGridViewSearchLetter.VIV dth, dataGridViewSearchLetter.Hie-ght));
            e Graphics DrawImage(bitmap, 1, 1);
        private void btnflrint_Click(object sender, EventArgs e)
            printflreviewDialog1_Document = printDocument1;
            printflreviewDialog1.flrintflreviewControl.Zoom = 1;
            printflreviewDialog1.ShowDialog();
        }
    }
}
```

View Profile



```
txtName_Hide();
            txtflassword_Hide();
            btnEdit.Hide();
            bla_Hide();
            blc.Hide();
            b N Hide();
            blp_Hide();
            SqlCommand cmd = new SqlCommand("SELECT [employeeld], [name], [gender],
[contact], [address], [employeeType], [Bas cSalary], [status], [h redDate] FROM
[dbo].[employee] WHERE [employeeld] = ""+ log in.user + """, conn);
            conn_Open();
            SqlDataReader myR = cmd.ExecuteReader();
            if (myR_HasRows)
                while (myR_Read())
                {
                    IblEmpld.Text = myR[0].ToSir ng();
                    lblname.Text = myR[1].ToStr ng();
                    lblGender.Text = myR[2].ToString();
                    lblContact.Text = myR[3].ToString();
                    lblAddress.Text = myR[4].ToString();
                    lblEmpType.Text = myR[5].ToString();
                    lblSalary.Text = myR[6].ToString();
                    lblStatus.Text = myR[7].ToString();
                    IblHireDate.Text = myR[8].ToString();
                }
            conn Close();
            SqlCommand cmd1 = new SqlCommand("SELECT [password] FROM [dbo].[logln] WHERE
[employeeld] = "" + login_user + """, conn);
            conn_Open();
            SqlDataReader myR1 = cmd1.ExecuteReader();
            if (myR1_HasRows)
            {
                while (myR1_Read())
                    Iblflassword.Text = myR1[0].ToString();
                }
            }
            conn Close();
        }
        private void txtName_Click(object sender, EventArgs e)
        {
            txtName Text = IbIname Text;
        private void txtContact_Click(object sender, EventArgs e)
        {
            txtContact.Text = IbIContact.Text;
        }
```

```
private void txtAddress Click(object sender, EventArgs e)
        {
            txtAddress.Text = IbIAddress.Text;
        }
        private void txtflassword_Click(object sender, EventArgs e)
            txtflassword.Text = IbIflassword.Text;
        }
        private void profile_Click(object sender, EventArgs e)
            txtAddress Text = IbIAddress Text;
            txtContact.Text = IbIContact.Text;
            txtName.Text = IbIname.Text;
            txtflassword.Text = IbIflassword.Text;
        }
        private void btnflrofile Click(object sender, EventArgs e)
            txtAddress Show();
            txtContact.Show();
            txtName_Show();
            txtflassword Show();
            btnEdit_Show();
            bla_Show();
            blc_Show();
            blN_Show();
            blp_Show();
            txtAddress Text = IbIAddress Text;
            txtContact.Text = IbIContact.Text;
            txtName Text = IbIname.Text;
            txtflassword.Text = IbIflassword.Text;
        }
        private void btnEdit_Click(object sender, EventArgs e)
            if (txtName.Text == "")
                MessageBox.Show("Enter Name", "flrofile Edit Error",
MessageBoxButtons.OK, MessageBoxIcon.Error);
                txtName_Focus();
                return:
            if (txtContact.Text == "")
                MessageBox.Show("Enter contact number", "flrofile Edit Error",
MessageBoxButtons.OK, MessageBoxIcon.Error);
                txtContact.Focus();
                return;
            if (txtAddress.Text == "")
```

```
MessageBox.Show("Enter address", "flrofile Edit Error",
MessageBoxButtons.OK, MessageBoxIcon.Error);
                txtAddress.Focus();
                return:
            if (txtflassword.Text == "")
                MessageBox.Show("Enter password", "flrofile Edit Error",
MessageBoxButtons.OK, MessageBoxIcon.Error);
                txtflassword Focus();
                return:
            e se
            {
                if(txtflassword Text Length > 10)
                    MessageBox.Show("Maximum 10 characters only", "flrofile Edit Error",
MessageBoxButtons.OK, MessageBoxIcon.Error);
                    txtflassword.Focus();
                    return:
                }
            }
            var result = MessageBox. Show("Are you sure you want to ed it deta is", "Ed it
flrof ie Informat on", MessageBoxButtons.YesNo, MessageBoxIcon.Informat on);
            if (result == DialogResult Yes)
                SqlCommand cmd1 = new SqlCommand(@"UflDATE [dbo].[employee] SET [name] =
"" + txtName Text + "", [contact] = "" + txtContact Text + "", [address] = "" +
txtAddress.Text + " WHERE [employeeld] = " + lblEmpld.Text + " , conn);
                conn_Open();
                cmd1.ExecuteNonQuery();
                conn Close();
                SqlCommand cmd2 = new SqlCommand(@"UfIDATE [dbo].[logln] SET [password] =
"" + txtflassword.Text + "" WHERE [employeeld] = "" + lblEmpld.Text + """, conn);
                conn_Open();
                cmd2.ExecuteNonQuery();
                conn Close();
                SqlCommand cmd = new SqlCommand("SELECT [employeeld], [name], [gender],
[contact], [address], [employeeType], [Bas cSalary], [status], [h redDate] FROM
[dbo].[employee] WHERE [employeeld] = "" + log in user + """, conn);
                conn_Open();
                SqlDataReader myR = cmd.ExecuteReader();
                if (myR.HasRows)
                    while (myR_Read())
                    {
                         lblEmpld.Text = myR[0].ToString();
                        lblname.Text = myR[1].ToString();
                        lblGender.Text = myR[2].ToString();
                         lblContact.Text = myR[3].ToString();
```

```
lblAddress.Text = myR[4].ToString();
                         lblEmpType.Text = myR[5].ToString();
                         lblSalary.Text = myR[6].ToString();
                         lblStatus.Text = myR[7].ToString();
                         lblHireDate Text = myR[8] ToString();
                    }
                conn Close();
                SqlCommand cmd3 = new SqlCommand("SELECT [password] FROM [dbo].[logln]
WHERE [employeeld] = "" + log in user + """, conn);
                conn_Open();
                SqlDataReader myR1 = cmd3 ExecuteReader();
                if (myR1_HasRows)
                    while (myR1_Read())
                    {
                         lblflassword.Text = myR1[0].ToString();
                conn Close();
                txtAddress_Hide();
                txtContact.Hide();
                txtName.Hide();
                txtflassword.Hide();
                btnEdit.Hide();
                bla.Hide();
                blc.Hide();
                blN_Hide();
                lblp.Hide();
            if (result == DialogResult.No)
                txtAddress Hide();
                txtContact Hide();
                txtName_Hide();
                txtflassword_Hide();
                btnEdit.Hide();
                bla.Hide();
                lblC.Hide();
                blN_Hide();
                blp_Hide();
            }
        }
   }
}
```

Staff Dashboard



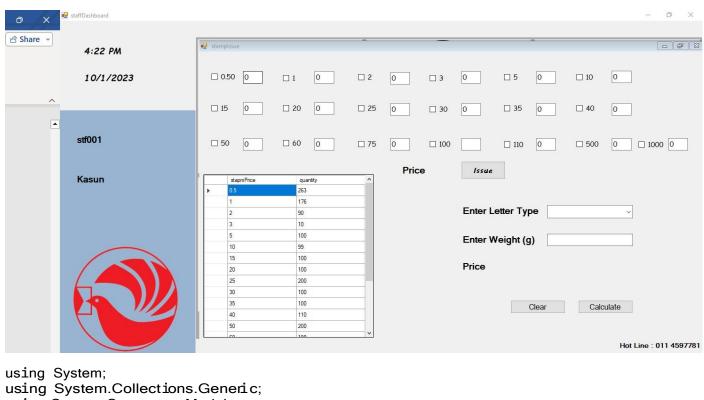
```
using System;
using System.Collections.Generic;
using System ComponentModel;
using System Data;
using System Data SqlClient;
using System Drawing;
using System Linq;
using System.Text;
using System Threading Tasks;
using System Windows Forms;
namespace flostOfficeManagement
    public partial class staffDashboard : Form
        public staffDashboard()
            InitializeComponent();
        SqlConnection conn = new SqlConnection(@"Data Source=LAflTOfl-
NLDBQLGG\SQLEXfIRESS; Initial Catalog=flostOffice; Integrated Secur ity=True");
        private void pane 11_flaint(object sender, flaintEventArgs e)
        {
        }
        private void staffDashboard_Load(object sender, EventArgs e)
```

```
{
            if (login.user.Contains("stf"))
            {
                button6 Hide();
            if (login user == "admin")
                button4 Hide();
                blEmpName Hide();
            lblEmpld.Text = login.user;
            SqlCommand cmd = new SqlCommand("SELECT [name] FROM [dbo].[employee] WHERE
[employeeld] = "" + login_user + """, conn);
            conn_Open();
            SqlDataReader myR = cmd.ExecuteReader();
            if (myR_HasRows)
                while (myR_Read())
                {
                    lblEmpName Text = myR[0] ToString();
                }
            conn Close();
            timer1.Start();
            lblDate.Text = DateTime.Now.ToShortDateString();
            IblTime.Text = DateTime.Now.ToShortTimeString();
        }
        private void button4_Click(object sender, EventArgs e)
            searchLetter letterStatus = new searchLetter();
            letterStatus.TopLevel = false;
            pnlContent.Controls.Add(letterStatus);
            letterStatus BringToFront();
            letterStatus.Show();
        }
        private void button1_Click(object sender, EventArgs e)
            stamplssue stamplssue = new stamplssue();
            stamp sue TopLeve = false;
            pnlContent.Controls.Add(stamplssue);
            stampIssue BringToFront();
            stampIssue Show();
        }
        private void panel5_flaint(object sender, flaintEventArgs e)
```

```
}
private void pnlContent flaint(object sender, flaintEventArgs e)
}
private void label1_Click(object sender, EventArgs e)
}
private void label1_Click_1(object sender, EventArgs e)
}
private void button3_Click(object sender, EventArgs e)
    acceptedLetters acceptedLetters = new acceptedLetters();
    acceptedLetters TopLevel = false;
    pnlContent.Controls.Add(acceptedLetters);
    acceptedLetters.BringToFront();
    acceptedLetters.Show();
}
private void button2_Click(object sender, EventArgs e)
    payment payment = new payment();
    payment TopLevel = false;
    pnlContent.Controls.Add(payment);
    payment BringToFront();
    payment_Show();
}
private void tableLayoutflanel1 flaint(object sender, flaintEventArgs e)
{
}
private void tableLayoutflanel1_flaint_1(object sender, flaintEventArgs e)
{
}
private void timer1_Tick(object sender, EventArgs e)
    IblTime.Text = DateTime.Now.ToShortTimeString();
    timer1.Start();
}
private void button4_Click_1(object sender, EventArgs e)
    profile profile = new profile();
```

```
profile.TopLevel = false;
            pnlContent.Controls.Add(profile);
            profile BringToFront();
            profile Show();
        }
        private void button5_Click(object sender, EventArgs e)
            login login = new login();
            this Hide();
            login_Show();
        }
        private void button6_Click(object sender, EventArgs e)
            employee employee = new employee();
            employee.TopLevel = false;
            pnlContent.Controls.Add(employee);
            employee BringToFront();
            employee.Show();
        }
   }
}
```

Stamp Issue



```
using System.ComponentModel;
using System.Data;
using System.Data.SqlCl ent;
using System.Di agnosit cs;
using System.Drawing;
using System.Linq;
using System Security flrincipal;
using System.Text;
using System.Text.RegularExpress dins;
using System. Threading. Tasks;
using System.W indows.Forms;
using System.Xml.L niq;
namespace flostOff ceManagement
{
    public partial class stamp(ssue : Form
    {
        public stamplssue()
        {
            InitializeComponent();
        SqlConnection conn = new SqlConnection(@"Data Source=LAflTOfl-
NLDBQLGG\SQLEXfIRESS; Initial Catalog=flostOffice; Integrated Secur ity=True");
        private void textBox1_TextChanged(object sender, EventArgs e)
        {
        }
```

```
private void btnlssue_Click(object sender, EventArgs e)
            MessageBox.Show("filease double check the availability of stamps before
issue", "Stamp Informat on", MessageBoxButtons.OK, MessageBoxIcon.Informat on);
            DialogResult result = MessageBox.Show("Confermation availability", "Stamp
Information", MessageBoxButtons.YesNo, MessageBoxIcon.Information);
            if (result == DialogResult Yes)
                double price = 0;
                if (cb0 Checked == true)
                    stamp(0.50, txt0.Text);
                    price = price + (0.50 * int.flarse(txt0.Text));
                if (cb1_Checked == true)
                    stamp(1, txt1.Text);
                    price = price + (1 * int.flarse(txt1.Text));
                if (cb2.Checked == true)
                    stamp(2, txt2.Text);
                    price = price + (2 * int.flarse(txt2.Text));
                if (cb3 Checked == true)
                    stamp(3, txt3.Text);
                    price = price + (3 * int.flarse(txt3.Text));
                if (cb5 Checked == true)
                    stamp(5, txt5.Text);
                    price = price + (5 * int.flarse(txt5.Text));
                if (cb10.Checked == true)
                    stamp(10, txt10.Text);
                    price = price + (10 * int.flarse(txt10.Text));
                if (cb15.Checked == true)
                    stamp(15, txt15.Text);
                    price = price + (15 * int.flarse(txt15.Text));
                if (cb20.Checked == true)
```

```
{
    stamp(20, txt20.Text);
    price = price + (20 * int.flarse(txt20.Text));
if (cb25.Checked == true)
    stamp(25, txt25.Text);
    price = price + (25 * int.flarse(txt25.Text));
if (cb30_Checked == true)
    stamp(30, txt30.Text);
    price = price + (30 * int.flarse(txt30.Text));
if (cb35.Checked == true)
    stamp(35, txt35.Text);
    price = price + (35 * int.flarse(txt35.Text));
if (cb40_Checked == true)
    stamp(40, txt40.Text);
    price = price + (40 * int.flarse(txt40.Text));
if (cb50.Checked == true)
    stamp(50, txt50.Text);
    price = price + (50 * int.flarse(txt50.Text));
if (cb60_Checked == true)
    stamp(60, txt60.Text);
    price = price + (60 * int.flarse(txt60.Text));
if (cb75_Checked == true)
    stamp(75, txt75.Text);
    price = price + (75 * int.flarse(txt75.Text));
if (cb100.Checked == true)
    stamp(100, txt100.Text);
    price = price + (100 * int.flarse(txt100.Text));
if (cb110_Checked == true)
    stamp(110, txt110.Text);
```

```
pi ce = pi ce + (110 *i nt.flarse(txt110.Text));
                 if (cb500.Checked == true)
                     stamp(500, txt500.Text);
                     price = price + (500 * int.flarse(txt500.Text));
                if (cb1000 Checked == true)
                     stamp(1000, txt1000.Text);
                     price = price + (1000 * int.flarse(txt1000.Text));
                }
                 IblStampflrice Text = price ToString();
                float stampAmount = float.flarse(lblStampflrice.Text);
                SqlCommand cmd = new SqlCommand(@"INSERT INTO [dbo].[payments]
([employeeld], [paymentType], [descir pit-on], [date], [t rine], [amount]) VALUES (" +
login.user + "', '" + "Stamp Issue" + "', ""+"Stamp Issue"+"', '" +
Date i me.Now.ToShortDate str ng() + "", "" + Date i me.Now.ToShorti meSir ng() + "", "" +
stampAmount + "')", conn);
                conn_Open();
                cmd ExecuteNonQuery();
                conn Close();
                clear();
            else if (result == DialogResult.No)
            {
                clear();
            }
        }
        private void clear()
        {
            initialize();
            cb0 Checked = false;
            cb1_Checked = false;
            cb2 Checked = false;
            cb3.Checked = false;
            cb5 Checked = false;
            cb10_Checked = false;
            cb15_Checked = false;
            cb20 Checked = false;
            cb25.Checked = false;
            cb30 Checked = false;
            cb35_Checked = false;
            cb40 Checked = false;
            cb50 Checked = false;
            cb60_Checked = false;
            cb75 Checked = false;
            cb100_Checked = false;
            cb110 Checked = false;
```

```
cb500 Checked = false;
            cb1000 Checked = false;
            //IbIStampflrice_Text = "";
        }
        private void stamp(double price, string amount)
            int num = 0;
            int stampCount;
            int updateVal;
            stampCount = int flarse(amount);
            SqlCommand cmd = new SqlCommand("SELECT quantity FROM [dbo].[stamp] WHERE
stapmflrice = ""+price+"", conn);
            conn_Open();
            SqlDataReader reader = cmd_ExecuteReader();
            if (reader.Read())
            {
                num = int.flarse(reader["quantity"].ToString());
            }
            conn Close();
            if (stampCount > num)
            {
                MessageBox_Show("");
            e se
                updateVal = num - stampCount;
                SqlCommand cmd1 = new SqlCommand(@"UfIDATE [dbo].[stamp] SET [quant ity] =
   + updateVal + "" WHERE stapmflrice = ""+price+"", conn);
                conn_Open();
                cmd1_ExecuteNonQuery();
                conn Close();
                getStampDetails();
            }
        }
        private void IbIflrice Click(object sender, EventArgs e)
        }
        private bool IsNumeric(string input)
        {
            Regex regex = new Regex("^[0-9]+$");
            return regex IsMatch(input);
        private void btnCal_Click(object sender, EventArgs e)
            if (cmbLetterType.Text == "")
            {
```

```
MessageBox.Show("fllease enter letter type", "Error",
MessageBoxButtons.OK, MessageBoxIcon.Error);
                cmbLetterType Focus();
                return;
            }
            if (txtWeight.Text == "")
                MessageBox.Show("filease enter weight", "Error", MessageBoxButtons.OK,
MessageBoxIcon.Error);
                txtWeight.Focus();
                return:
            else if (!IsNumeric(txtWeight.Text))
                MessageBox_Show("Invalid weight", "Error", MessageBoxButtons_OK,
MessageBoxIcon.Error);
                txtWeight.Focus();
                return;
            }
            if (cmbLetterType.SelectedIndex == 0)
                weightAmount(50, 20, 10);
            if (cmbLetterType.SelectedIndex == 1)
                weightAmount(110, 20, 10);
            if (cmbLetterType SelectedIndex == 2)
                weightAmount(150, 250, 50);
            if (cmbLetterType SelectedIndex == 3)
                weightAmount(200, 250, 50);
            if (cmbLetterType SelectedIndex == 4)
                lblflrice.Text = "30";
        }
        private void weightAmount(double minflrice, double minWeight, double addedAmount)
        {
            double price = minflrice;
            for (double i = minWeight; i <= double.flarse(txtWeight.Text); i = i +</pre>
minWeight)
            {
                price = price + addedAmount;
            lblflrice.Text = price.ToString();
```

```
}
        private void stamplssue Load(object sender, EventArgs e)
            if (login_user_Contains("stf"))
                btnAddStamps Hide();
            initialize();
            getStampDetails();
        }
        private void getStampDetails()
            SqlCommand cmd = new SqlCommand("SELECT * FROM [dbo].[stamp]", conn);
            DataTable dt = new DataTable();
            conn_Open();
            SqlDataReader reader = cmd_ExecuteReader();
            dt.Load(reader);
            conn Close();
            dataGridViewStampDetails_DataSource = dt;
        }
        private void cmbLetterType SelectedIndexChanged(object sender, EventArgs e)
        }
        private void addStamp(double price, string amount)
            int num = 0;
            int stampCount;
            int updateVal;
            stampCount = int.flarse(amount);
            SqlCommand cmd = new SqlCommand("SELECT quantity FROM [dbo].[stamp] WHERE
stapmflrice = "" + price + """, conn);
            conn_Open();
            SqlDataReader reader = cmd.ExecuteReader();
            if (reader.Read())
                num = int.flarse(reader["quantity"].ToString());
                conn Close();
                updateVal = num + stampCount;
                SqlCommand cmd1 = new SqlCommand(@"UfIDATE [dbo].[stamp] SET [quant ity] =
"" + updateVal + "" WHERE stapmfldce = "" + pr de + """, conn);
                conn_Open();
                cmd1.ExecuteNonQuery();
                conn Close();
```

```
getStampDetails();
    }
}
private void btnAddStamps_Click(object sender, EventArgs e)
    if (cb0.Checked == true)
        addStamp(0.50, txt0.Text);
    if (cb1.Checked == true)
        addStamp(1, txt1.Text);
    }
if (cb2.Checked == true)
        addStamp(2, txt2.Text);
    }
if (cb3.Checked == true)
        addStamp(3, txt3.Text);
    }
if (cb5.Checked == true)
        addStamp(5, txt5.Text);
    }
if (cb10.Checked == true)
        addStamp(10, txt10.Text);
    if (cb15.Checked == true)
        addStamp(15, txt15.Text);
    }
if (cb20.Checked == true)
        addStamp(20, txt20.Text);
```

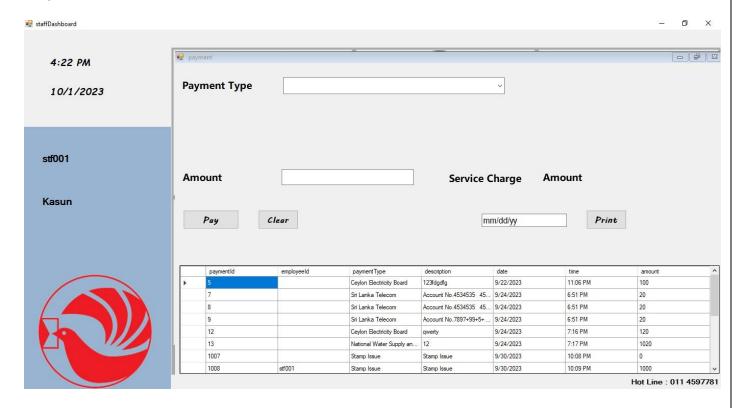
```
}
if (cb25.Checked == true)
    addStamp(25, txt25.Text);
}
if (cb30.Checked == true)
    addStamp(30, txt30.Text);
}
if (cb35.Checked == true)
    addStamp(35, txt35.Text);
}
if (cb40.Checked == true)
    addStamp(40, txt40.Text);
if (cb50.Checked == true)
    addStamp(50, txt50.Text);
if (cb60.Checked == true)
    addStamp(60, txt60.Text);
}
if (cb75.Checked == true)
    addStamp(75, txt75.Text);
if (cb100.Checked == true)
    addStamp(100, txt100.Text);
if (cb110.Checked == true)
    addStamp(110, txt110.Text);
}
if (cb500.Checked == true)
```

```
{
        addStamp(500, txt500.Text);
    if (cb1000 Checked == true)
        addStamp(1000, txt1000.Text);
    }
    clear();
}
private void initialize()
{
    txt0 Text = "0":
    txt1.Text = "0";
    txt2.Text = "0";
    txt3.Text = "0"
    txt5.Text = "0"
    txt10.Text = "0";
    txt15.Text = "0";
    txt20.Text = "0"
    txt25.Text = "0"
    txt30.Text = "0":
    txt35.Text = "0"
    txt40.Text = "0";
    txt50.Text = "0":
    txt60.Text = "0"
    txt75.Text = "0":
    txt1000.Text = "0";
    txt110.Text = "0";
    txt500 Text = "0":
    txt1000 Text = "0";
}
private void txt0_Click(object sender, EventArgs e)
{
    txt0 Clear();
}
private void txt1_Click(object sender, EventArgs e)
{
    txt1.Clear();
}
private void txt2_Click(object sender, EventArgs e)
{
    txt2.Clear();
}
private void txt3_Click(object sender, EventArgs e)
```

```
{
    txt3 Clear();
}
private void txt5_Click(object sender, EventArgs e)
    txt5.Clear();
private void txt10_Click(object sender, EventArgs e)
    txt10 Clear();
}
private void txt15_Click(object sender, EventArgs e)
    txt15.Clear();
private void txt20_Click(object sender, EventArgs e)
    txt20 Clear();
}
private void txt25_Click(object sender, EventArgs e)
    txt25.Clear();
private void txt30_Click(object sender, EventArgs e)
    txt30 Clear();
}
private void txt35_Click(object sender, EventArgs e)
    txt35.Clear();
private void txt40_Click(object sender, EventArgs e)
    txt40.Clear();
}
private void txt50_Click(object sender, EventArgs e)
    txt50.Clear();
private void txt60_Click(object sender, EventArgs e)
    txt60.Clear();
private void txt75_Click(object sender, EventArgs e)
{
```

```
txt75.Clear();
        }
        private void txt100_Click(object sender, EventArgs e)
            txt100.Clear();
        }
        private void txt110_Click(object sender, EventArgs e)
            txt110 Clear();
        private void txt500_Click(object sender, EventArgs e)
            txt500.Clear();
        private void txt1000_Click(object sender, EventArgs e)
            txt1000 Clear();
        private void cb0_CheckedChanged(object sender, EventArgs e)
        }
        private void btnClear_Click(object sender, EventArgs e)
            txtWeight.Clear();
            cmbLetterType Text = "";
    }
}
```

Payment



```
using System;
using System.Collections.Generic;
using System ComponentModel;
using System Data;
using System Data SqlClient;
using System Drawing;
using System Linq;
using System Text;
using System.Text.RegularExpressions;
using System Threading Tasks;
using System Windows Forms;
namespace flostOfficeManagement
    public partial class payment : Form
        public payment()
        {
            InitializeComponent();
        }
        SqlConnection conn = new SqlConnection(@"Data Source=LAfITOfI-
NLDBQLGG\SQLEXfIRESS; Initial Catalog=flostOffice; Integrated Secur ity=True");
        private void cmbflaymentType SelectedIndexChanged(object sender, EventArgs e)
        {
            pnlAccount Visible = false;
            pnlLife Visible = false;
```

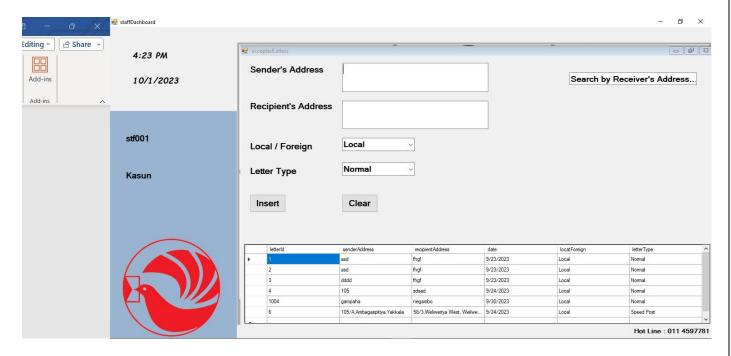
```
pnlMobile.Visible = false;
    pn Vehicle Visible = false;
    pnlOther Visible = false;
    pnlExam Visible = false;
    switch (cmbflaymentType.SelectedIndex)
        case 0:
        case 1:
            IblServ ceCharge.Text = "20";
            pnlAccount.Show();
            break:
        case 2:
        case 3:
            lblServ ceCharge.Text = "20";
            pnlMobile.Show();
            break;
        case 4:
            IblServ ceCharge.Text = "50";
            pnlLife.Show();
            break;
        case 5:
            IblServ cieCharge.Text = "50";
            pnlAccount. Visible = false;
            pnlVehi cle.Show();
            break;
        case 6:
            IblServ ceCharge.Text = "10";
            pnlExam.Show();
            break:
        case 7:
        case 8:
        case 9:
            IblServ ceCharge.Text = "50";
            pnlOther.Show();
            break;
    }
}
private void payment_Load(object sender, EventArgs e)
{
    pnlAccount Visible = false;
    pnlLife Visible = false;
    pnlMobile.Visible = false;
    pn Vehicle Visible = false;
    pnlOther Visible = false;
    pnlExam Visible = false;
    getflaymentDetails();
private void getflaymentDetails()
```

```
SqlCommand cmd = new SqlCommand("SELECT [paymentld], [employeeld],
[paymentType], [description], [date], [time], [amount] FROM [dbo].[payments]", conn);
            DataTable dt = new DataTable();
            conn_Open();
            SqlDataReader reader = cmd.ExecuteReader();
            dt.Load(reader);
            conn Close();
            dataGridViewflayment.DataSource = dt;
        }
        private bool IsNumeric(string input)
            Regex regex = new Regex("^[0-9]+$");
            return regex IsMatch(input);
        }
        private void btnflay_Click(object sender, EventArgs e)
            if (cmbflaymentType Text == "")
            {
                MessageBox_Show("fllease enter payment type", "Error",
MessageBoxButtons.OK, MessageBoxIcon.Error);
                cmbflaymentType Focus();
                return;
            if (txtAmount Text == "")
                MessageBox.Show("filease enter amount", "Error", MessageBoxButtons.OK,
MessageBoxIcon.Error);
                txtAmount.Focus();
                return:
            else if (!IsNumeric(txtAmount.Text))
                MessageBox Show("Invalid amount", "Error", MessageBoxButtons.OK,
MessageBoxIcon.Error);
                txtAmount Focus();
                return:
            }
            var result = MessageBox.Show("Confirm payment", "flayment Informat ion",
MessageBoxButtons.YesNo, MessageBoxIcon.Informiat on);
            if (result == DialogResult.Yes)
            {
                float totalAmount = float.flarse(txtAmount.Text) +
float.flarse(IbIServiceCharge.Text);
                SqlCommand cmd = new SqlCommand(@"INSERT INTO [dbo].[payments]
([employeeld], [paymentType], [description], [date], [t mie], [amount]) VALUES (" + log
n.user + "", "" + cmbflaymentType.SelectedItem.ToStr ng()i + "", "" + txtAccount.Text
+ "" + "" + "" + "" + txtTelephoneNumber.Text + "" + "\n" + "\n" + "" +
```

```
txtVehicalNumber.Text + "" + "" + "" + "" + txtChass isNumber.Text + "" + "" + "\n"
DateTime.Now.ToShortDateString() + "", "" + DateTime.Now.ToShortTimeString() + "", "" +
totalAmount + "")", conn);
               conn_Open();
               cmd ExecuteNonQuery();
               conn Close();
               getflaymentDetails();
           else if (result == DialogResult.No)
               return;
           }
           txtAccount Clear();
           txtTelephoneNumber.Clear();
           txtVehicalNumber.Clear();
           txtChassisNumber.Clear();
           txtflolicyNumber_Clear();
           txtExamCode.Clear();
           txtName Clear();
           txtID.Clear();
           txtAmount.Clear();
           cmbflaymentType Text = "";
           cmbflaymentType_Focus();
       }
       private void btnClear_Click(object sender, EventArgs e)
           txtAccount.Clear();
           txtTelephoneNumber.Clear();
           txtVehicalNumber.Clear();
           txtChassisNumber Clear();
           txtflolicyNumber_Clear();
           txtExamCode.Clear();
           txtName Clear();
           txtID.Clear();
           txtAmount.Clear();
           cmbflaymentType.Text = "";
           cmbflaymentType_Focus();
       }
       private void textBox2_Keyflress(object sender, KeyflressEventArgs e)
           SqlCommand cmd = new SqlCommand("SELECT * FROM payments WHERE date LlKE "%"
+ textBox2.Text + "%";", conn);
           DataTable dt = new DataTable();
           DataView dv = dt DefaultView;
           conn_Open();
```

```
SqlDataReader reader = cmd.ExecuteReader();
            dt.Load(reader);
            conn Close();
            dataGridViewflayment.DataSource = dt;
        }
        private void textBox2_Click(object sender, EventArgs e)
            textBox2.Text = "";
        }
        private void payment_Click(object sender, EventArgs e)
            textBox2.Text = "mm/dd/yy";
        private void printDocument1_flrintflage(object sender,
System.Drawing.flrinting.flrintflageEventArgs e)
            Bitmap bitmap = new Bitmap(dataGridViewflayment.Width,
dataGridVi ewflayment.He ght);
            dataGridViewflayment.DrawToBitmap(bitmap, new Rectangle(0, 0,
dataGridViewflayment.Width, dataGridViewflayment.He ight));
            e Graphics Drawlmage(bitmap, 1, 1);
        }
        private void btnflrint_Click(object sender, EventArgs e)
            printflreviewDialog1.Document = printDocument1;
            printflreviewDialog1.flrintflreviewControl.Zoom = 1;
            printflreviewDialog1.ShowDialog();
        }
    }
}
```

Accepted Letters



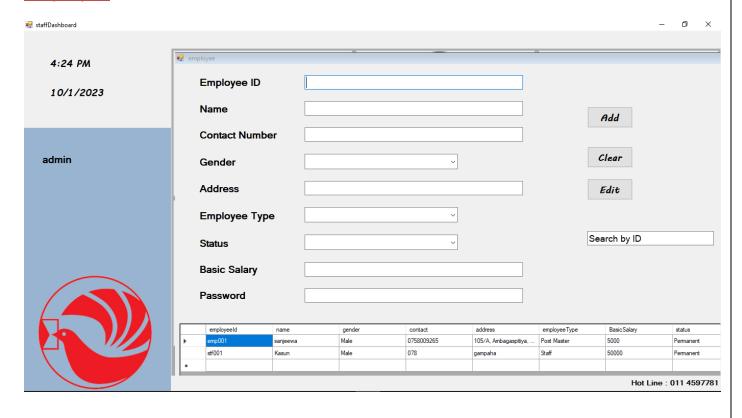
```
using System;
using System.Collections.Generic;
using System.ComponentModel;
using System.Data;
using System.Data.SqlClient;
using System Drawing;
using System Linq;
using System Text;
using System Threading Tasks;
using System Windows Forms;
using static System.Runtime.CompilerServices.RuntimeHelpers;
namespace flostOfficeManagement
{
    public partial class acceptedLetters : Form
        public acceptedLetters()
        {
            InitializeComponent();
        SqlConnection conn = new SqlConnection(@"Data Source=LAfITOfI-
NLDBQLGG\SQLEXfIRESS; Initial Catalog=flostOffice; Integrated Secur ity=True");
        private void acceptedLetters_Load(object sender, EventArgs e)
            if (login_user_Contains("stf"))
                txtLetterId.Hide();
                btnEdit Hide();
                btnDelete.Hide();
```

```
}
              cmbLetterType SelectedIndex = 0;
              cmbStatus.SelectedIndex = 0;
             getAcceptedLettersDetails();
         }
         private void getAcceptedLettersDetails()
              SqlCommand cmd = new SqlCommand("SELECT * FROM acceptedLetters", conn);
              DataTable dt = new DataTable();
              conn_Open();
              SqlDataReader reader = cmd_ExecuteReader();
              dt_Load(reader);
              conn Close();
              dataGridViewAcceptedLetters.DataSource = dt;
         }
         private void btnInsert_Click(object sender, EventArgs e)
              if (txtSender.Text == "")
                  MessageBox.Show("filease enter sender's address", "Error",
MessageBoxButtons.OK, MessageBoxIcon.Error);
                  txtSender Focus();
                  return;
              if (txtReceiver Text == "")
                  MessageBox.Show("fllease enter receiver's address", "Error",
MessageBoxButtons.OK, MessageBoxIcon.Error);
                  txtReceiver.Focus();
                  return:
             }
              SqlCommand cmd = new SqlCommand(@"INSERT INTO [dbo].[acceptedLetters]
([senderAddress], [recipientAddress], [date], [locatForeign], [letterType]) VALUES
(""+txtSender.Text+"", ""+txtReceiver.Text+"", ""+ DateTime.Now.ToShortDateString() +
"", ""+cmbStatus.SelectedItem.ToString()+"",
""+cmbLetterType.SelectedItem.ToString()+"")", conn);
              conn_Open():
              cmd.ExecuteNonQuery();
              conn Close();
              getAcceptedLettersDetails();
              txtReceiver.Clear();
              txtSender.Clear();
              cmbLetterType SelectedIndex = 0;
              cmbStatus.SelectedIndex = 0;
```

```
txtSender.Focus();
        }
        private void dataGridViewAcceptedLetters CellContentClick(object sender,
DataGit div ewCellEventArgs e)
        }
        private void dataGridViewAcceptedLetters CellClick(object sender,
DataGi di ewCellEventArgs e)
            if (e RowIndex >= 0)
                DataGridViewRow row = dataGridViewAcceptedLetters.Rows[e.RowIndex];
                txtSender.Text = row.Cells["senderAddress"].Value.ToString();
                cmbLetterType.SelectedItem = row.Cells["letterType"].Value.ToStr ing();
                cmbStatus.SelectedItem = row.Cells["locatFore ign"].Value.ToStr ig();
                txtReceiver.Text = row.Cells["recipientAddress"].Value.ToString();
            }
        }
        private void textBox1_TextChanged(object sender, EventArgs e)
        }
        private void btnEdit_Click(object sender, EventArgs e)
            SqlCommand cmd = new SqlCommand(@"UflDATE [dbo].[acceptedLetters] SET
[senderAddress] = ""+txtSender.Text+"", [rec ip ientAddress] = ""+txtRece iver.Text+"",
[locatForeign] = ""+cmbStatus SelectedItem ToString()+"", [letterType] =
""+cmbLetterType_SelectedItem_ToString()+"" WHERE letterId = ""+txtLetterId.Text+""",
conn);
            conn_Open();
            cmd_ExecuteNonQuery();
            conn Close();
            getAcceptedLettersDetails();
        }
        private void btnClear_Click(object sender, EventArgs e)
            txtReceiver.Clear();
            txtSender_Clear();
            cmbLetterType SelectedIndex = 0;
            cmbStatus.SelectedIndex = 0;
            txtSender Focus();
        }
        private void txtSearch TextChanged(object sender, EventArgs e)
        }
```

```
private void btnDelete_Click(object sender, EventArgs e)
        {
            SqlCommand cmd = new SqlCommand(@"DELETE FROM [dbo].[acceptedLetters] WHERE
letterId = "" + txtLetterId.Text + """, conn);
            conn_Open();
            cmd.ExecuteNonQuery();
            conn Close();
            getAcceptedLettersDetails();
        }
        private void txtSearch_Click(object sender, EventArgs e)
            txtSearch Clear();
        }
        private void txtLetterId_Click(object sender, EventArgs e)
        {
            txtLetterId.Clear();
        private void txtSearch Keyflress(object sender, KeyflressEventArgs e)
            SqlCommand cmd = new SqlCommand("SELECT [letterId], [senderAddress],
[rec ip ientAddress], [date], [locatFore gni], [letterType] FROM [dbo].[acceptedLetters]
WHERE recipientAddress LIKE '%" + txtSearch_Text + "%";", conn);
            DataTable dt = new DataTable();
            DataView dv = dt_DefaultView;
            conn_Open();
            SqlDataReader reader = cmd_ExecuteReader();
            dt.Load(reader);
            conn Close();
            dataGridViewAcceptedLetters.DataSource = dt;
        }
        private void acceptedLetters Click(object sender, EventArgs e)
            txtSearch.Text = "Search by Receiver's Address...";
            txtLetterId.Text = "Enter Letter ID to Edit or Delete";
        }
   }
}
```

Employee



```
using flostOfficeManagement;
using System;
using System.Collections.Generic;
using System ComponentModel;
using System Data;
using System Data SqlClient;
using System Drawing;
using System Linq;
using System.Net;
using System Text;
using System Threading Tasks;
using System.Windows.Forms;
using static System.Windows.Forms.VisualStyles.VisualStyleElement;
using System.Xml Linq;
using static System.Runtime.CompilerServices.RuntimeHelpers;
using static System.Windows.Forms.VisualStyles.VisualStyleElement.Startflanel;
namespace flostOfficeManagement
{
    public partial class employee : Form
        public employee()
        {
            InitializeComponent();
        }
        SqlConnection conn = new SqlConnection(@"Data Source=LAfITOfI-
NLDBQLGG\SQLEXfIRESS; Initial Catalog=flostOffice; Integrated Secur ity=True");
```

```
txtEmployeeld.Focus();
            getEmployeeDetails();
        }
        private void getEmployeeDetails()
            SqlCommand cmd = new SqlCommand("SELECT * FROM employee", conn);
            DataTable dt = new DataTable();
            conn_Open();
            SqlDataReader reader = cmd_ExecuteReader();
            dt Load(reader);
            conn Close();
            dataGridViewEmployeeDetails.DataSource = dt;
        }
        private void btnClear_Click(object sender, EventArgs e)
            clear();
        private void clear()
            txtEmployeeld.Clear();
            txtName.Clear();
            txtContact.Clear();
            cmbGender.Text = "
            cmbEmployeeType Text = "";
            cmbStatus Text = "";
            txtAddress Clear():
            txtflassword_Clear();
            txtSalary_Clear();
        }
        private void btnAdd_Click(object sender, EventArgs e)
            if (txtflassword.Text.Length > 10 || txtflassword.Text.Length <= 0)</pre>
            {
                MessageBox.Show("Max password size is 10 characters", "Error",
MessageBoxButtons.OK, MessageBoxIcon.Error);
                txtflassword_Focus();
                return:
            }
            SqlCommand cmd = new SqlCommand(@"INSERT INTO [dbo].[employee]
([employeeld], [name], [gender], [contact], [address], [employeeType], [Bas iSalary],
[status], [hiredDate]) VALUES ("" + txtEmployeeld.Text + "", "" + txtName.Text + "",
```

private void employee Load(object sender, EventArgs e)

```
+ cmbGender.SelectedItem.ToString() + "", "" + txtContact.Text + "", ""
txtAddress.Text + "", "" + cmbEmployeeType.SelectedItem.ToStr ing() + ""
txtSalary.Text + "", "" + cmbStatus.SelectedItem.ToStr ing() + "", ""+
DateTime.Now.ToShortDateString() + "")", conn);
             conn_Open();
             cmd_ExecuteNonQuery();
             conn Close();
             SqlCommand cmd1 = new SqlCommand(@"INSERT INTO [dbo].[logIn] ([employeeld],
[password]) VALUES (""+txtEmployeeld.Text+"", ""+txtflassword.Text+"")", conn);
             conn_Open();
             cmd1 ExecuteNonQuery();
             conn Close();
            getEmployeeDetails();
        }
        private void dataGridViewEmployeeDetails_CellClick(object sender,
DataGrid∀ ewCellEventArgs e)
             if (e.RowIndex >= 0)
             {
                 DataGridViewRow row = dataGridViewEmployeeDetails.Rows[e.RowIndex];
                 txtEmployeeId.Text = row.Cells["employeeId"].Value.ToStr ing();
                 txtName.Text = row.Cells["name"].Value.ToString();
                 txtContact.Text = row.Cells["contact"].Value.ToString();
                 txtSalary.Text = row.Cells["Bas icSalary"].Value.ToStr ing();
                 txtAddress.Text = row.Cells["address"].Value.ToString();
                 cmbEmployeeType SelectedItem =
row.Cells["employeeType"] .Value .ToStr ing();
                 cmbGender.SelectedItem = row.Cells["gender"].Value.ToStr ing();
                 cmbStatus.SelectedItem = row.Cells["status"].Value.ToString();
             }
             SqlCommand cmd = new SqlCommand("SELECT [password] FROM [dbo].[log in] where
[employeeId] = ""+txtEmployeeId.Text+"", conn);
             conn_Open();
             SqlDataReader myR = cmd ExecuteReader();
             if (myR_HasRows)
                 while (myR_Read())
                     txtflassword.Text = myR[0].ToStri ng();
             conn Close();
        private void btnEdit_Click(object sender, EventArgs e)
             SqlCommand cmd = new SqlCommand(@"UflDATE [dbo].[employee] SET [employeeld] =
""+txtEmployeeld.Text+"", [name] = ""+txtName.Text+"", [gender] =
""+cmbGender_SelectedItem_ToString()+"", [contact] = ""+txtContact_Text+"", [address] =
```

```
""+txtAddress.Text+"", [employeeType] = ""+cmbEmployeeType.SelectedItem.ToString()+"",
[BasicSalary] = ""+txtSalary.Text+"", [status] = ""+cmbStatus.SelectedItem.ToString()+
"" WHERE [employeeld] = ""+txtEmployeeld.Text+""", conn);
            conn_Open();
            cmd ExecuteNonQuery();
            conn Close();
            SqlCommand cmd1 = new SqlCommand(@"UfIDATE [dbo].[logln] SET [password] =
""+txtflassword.Text+"" WHERE [employeeId] = ""+txtEmployeeId.Text+""", conn);
            conn_Open();
            cmd1.ExecuteNonQuery();
            conn Close();
            getEmployeeDetails();
        }
        private void txtSearch_Click(object sender, EventArgs e)
            txtSearch_Clear();
        }
        private void employee Click(object sender, EventArgs e)
            txtSearch_Text = "Search by ID";
        }
        private void txtSearch_Keyflress(object sender, KeyflressEventArgs e)
            SqlCommand cmd = new SqlCommand("SELECT [employeeld], [name], [gender],
[contact], [address], [employeeType], [Bas cSalary], [status], [h redDate] FROM
[dbo].[employee] WHERE [employeeld] LIKE '%" + txtSearch.Text + "%";", conn);
            DataTable dt = new DataTable();
            DataView dv = dt DefaultView;
            conn_Open();
            SqlDataReader reader = cmd.ExecuteReader();
            dt Load(reader);
            conn Close();
            dataGridViewEmployeeDetails.DataSource = dt;
        }
    }
}
```

<u>Admin</u>

```
using System;
using System.Collections.Generic;
using System ComponentModel;
using System Data;
using System.Drawing;
using System_Linq;
using System Text;
using System Threading Tasks;
using System Windows Forms;
namespace flostOfficeManagement
{
    public partial class admin : Form
        public admin()
        {
            InitializeComponent();
        private void btnflostman_Click(object sender, EventArgs e)
            postmanDashboard postmanDashboard = new postmanDashboard();
            postmanDashboard.Show();
            this Hide();
        }
        private void button2_Click(object sender, EventArgs e)
            staffDashboard staffDashboard = new staffDashboard();
            staffDashboard.Show();
            this.Hide();
        }
        private void admin_Load(object sender, EventArgs e)
        }
   }
}
```

7. TOOLS

- ❖ **Programming Language:** The primary programming language used for this project is C#, which is commonly used for Windows Forms applications and integrates with various libraries and frameworks.
- ❖ Development Environment: The project is likely developed using Visual Studio, a popular integrated development environment (IDE) for C# and .NET development. Visual Studio provides a user-friendly interface for building Windows Forms applications and offers debugging and design tools.
- ❖ SQL Server Database: The project connects to a SQL Server database using System.Data.SqlClient. This is evident in the code where SQL Server connections and commands are used for data storage and retrieval.
- ❖ Windows Forms: The user interface (UI) for the project is built using Windows Forms.
 Windows Forms is a graphical user interface framework provided by Microsoft for developing desktop applications in C#.
- ❖ Database: The project appears to interact with a database to store information related to employees, customers, items, and sales. The exact database management system (DBMS) is SQL Server.

8. INTIAL PLAN VS ACTUAL PLAN

Initial Plan:

Initial plan is for a Postal Management System (PMS) envisions the development of a comprehensive software solution to modernize and optimize postal services within a national postal organization. The scope of the project includes streamlining mail processing, tracking, and customer interactions. Key objectives involve enhancing operational efficiency, improving customer satisfaction, and reducing errors in mail handling. The system will incorporate features such as automated mail sorting using advanced technologies like Optical Character Recognition (OCR), real-time tracking and tracing for customers, address validation to minimize undeliverable mail, and a customer relationship management (CRM) module for personalized services. The technology stack will consist of a cloud-based infrastructure to ensure scalability and flexibility, with a user-friendly interface accessible via web and mobile applications. The plan outlines a phased development approach with rigorous testing, security measures, and training for postal employees. Continuous evaluation and improvement are integral to the plan, ensuring that the PMS aligns with evolving postal regulations and the changing needs of customers and the organization.

Actual Plan:

In the actual implementation of the Postal Management System (PMS), the main focus was on letter handling, successfully achieving the goals outlined in the initial plan. Additionally, other features such as report generation and payment management were implemented according to the initial plan.

However, due to the complexity and challenges associated with accurately inputting and managingsalary data within the system, the decision was made to exclude the salary calculation module from the actual project. This adjustment was made to ensure the feasibility and efficiency of the system implementation.

9. WORK CONTRIBUTION

9.1 Individual Work Contribution

Work Contribution	Group Member	
Login Form	S. A. S. LAKSHAN	
Dashboard Form	G.A.D.D. GANEPOLA	
Profile Form	T.C. HATHIRINGE	
Data Entry Form	H.K.J. PUNSADINIE	
Database	H.B.G.HANDUWALA	

9.2 Challenges

- Scheduling Conflicts: Coordinating the schedules of four group members is challenging, making it difficult to find suitable meeting times.
- Task Management: Handling multiple tasks requires clear responsibilities and deadlines to prevent overlaps or omissions.
- Online Collaboration: Adapting to and effectively using online collaboration tools can be a learning curve for some group members.
- Communication Gaps: Misunderstandings and lack of clarity can occur due to differing schedules, leading to communication gaps.
- Motivation and Accountability: Keeping all group members motivated and accountable, especially when working remotely, poses a challenge.
- Conflict Resolution: Addressing disagreements or conflicts within the group requires effective resolution strategies.
- Workload Management: Balancing project work with individual commitments and responsibilities can lead to stress and time management challenges.
- Progress Tracking: Tracking project progress, especially when group members work at different times, can be complex.
- Peer Coordination: Ensuring alignment between different members' contributions can be tricky.
- Flexibility: Adapting to changing schedules and unforeseen circumstances requires flexibility and adaptability.

10. FUTURE ENHANCEMENT OF THE PROJECT

In an era marked by rapid technological advancement and evolving consumer expectations, the postal service industry is not exempt from the winds of change. To remain relevant and competitive, postal services worldwide are exploring innovative ways to enhance their operations. A crucial aspect of this evolution is the continuous improvement of their Enterprise Resource Planning (ERP) systems.

Looking ahead, the future of postal service ERP systems promises transformative changes. Real-time tracking and predictive analytics are set to revolutionize parcel delivery, offering customers unparalleled visibility into their shipments while optimizing route planning and resource allocation. The customer experience is poised for a significant upgrade, with self-service portals and mobile apps simplifying the process of sending and receiving parcels.

Automation will play a pivotal role, with advanced sorting machines and robotics streamlining operations and reducing manual errors. Furthermore, electronic document management will usher in a paperless era, benefiting the environment and simplifying record-keeping.

Global expansion and green initiatives will be at the forefront of postal service enhancements, catering to the growing international e-commerce market while promoting sustainability. The future postal service ERP will also leverage machine learning for fraud detection and employ chatbots for efficient customer support.

In summary, the future of postal service ERP systems is bright, promising increased efficiency, customer satisfaction, and environmental responsibility. Embracing these enhancements will undoubtedly help postal services navigate the complex landscape of modern logistics and meet the demands of tomorrow's world.

11. DETAILS OF GROUP MEMBERS

Student Number	Student Name	Contact Number	Mail
PS/2019/013	S. A. S. LAKSHAN	071-7897294	lakshan-ps19013@stu.kln.ac.lk
PS/2019/036	G.A.D.D. GANEPOLA	075-8009265	ganepol-ps19036@stu.kln.ac.lk
PS/2019/041	T.C. HATHIRINGE	077-3636316	Hathiri-ps19041@stu.kln.ac.lk
PS/2019/054	H.K.J. PUNSADINIE	077-4683480	punsadi-ps19054@stu.kln.ac.lk
PS/2019/289	H.B.G.HANDUWALA	071-5916316	handuwa-ps19289@stu.kln.ac.lk