Shaun K. Thivierge, CPP, PSP, PCI

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Qualification Profile

Certified, forward-thinking professional with comprehensive experience ensuring security of personnel, physical and digital assets within organizations by developing/executing wide-scale security initiatives.

Possess remarkable expertise and in-depth understanding of personnel management, threat assessment/protection, and cyber security convergence. Tech-savvy leader with proven track record of maximizing complete system security by implementing advanced technologies. Solid history of optimizing physical security programs by enforcing compliance with security procedures, standards, and policies. Coherent communicator; adept at liaising across all corporate levels with emphasis on driving seamless workflow. Well-versed in conducting research and identifying best possible ways to secure confidential IT infrastructures.

Areas of Expertise

- Strategic Planning & Execution
- Process Improvement & Automation
- Physical & Cyber–Security Management
- Recruitment & Selection
- Risk Assessment & Mitigation
- Project Management & Control
- Vendor Management
- Team Leadership & Support
- Staff Training & Development

Career Experience

Oportun, Salt Lake City, UT (Remote)
Vulnerability Detection Manager | Cyber Security Manager   December 2023 - Present

Enterprise asset vulnerability management including physical, multi-cloud, and code security.

- Successfully lead team in first quarter to remediation of ~2k findings to achieve PCI DSS 3.2.1 Level 1 audit compliance for 2023.
- Successful completion of all requirements to date for PCI DSS 4.0
- Collaborated across all remediation owner teams to maintain 104%+ remediation rates across all infrastructure and code related vulnerabilities quarter over quarter for FY24.
- Lead revision of 6 policy, standards, and procedures in order to restructure the Vulnerability Management program to align and comply with regulatory requirements; coordinating and training remediation owners on new processes.
- Management of SAST, DAST, BugBounty, Penetration testing, code scanning, and infrastructure scanning platforms and vendor relationships.

Sr. Cyber Security Engineer | Security Services Reliability Engineer   August 2022 - December 2023

Provide business analysis, project management, system and process automation, and operational support for current and prospective security applications. Improved operational processes and efficiency for front-line teams through automation.

- Developed department wide RFP and POC process for evaluation and onboarding of prospective vendors in alignment with legal requirements and TPRM processes.
- Evaluated 12 prospective vendors resulting in 3 onboarded applications to production.
- Built integrations for 14 IOC and threat feeds for automated vulnerability triage evaluation and response by the CSOC.
- Managed onboarding of cloud SIEM platform for CSOC incident response.
- Managed deployment of SOAR, including 25+ internal and external integrations, 6 runbook developments, automated ticketing generation, and overall increase in CSOC productivity through automated notifications via O365 applications and Slack.

Global Security Systems Manager | Security Technology Manager   April 2019 – August 2022

Meet unique business needs and support global security actions by formulating internal project management methodologies. Ensure seamless workflow by overseeing system maintenance for 350+ locations internationally. Maintain data security and protection by creating incident response roadmaps for cyber security intelligence program maturation. Conduct cyber security tool stack assessment aimed at analyzing organization's capacity to remediate vulnerabilities. Ensure real-time monitoring / analysis of events and tracking / logging of security data for compliance / auditing purposes through implementation of SIEM tool. Identify and stop external attacks by executing initial phishing program and metrics.

- Utilized in-depth field knowledge to deliver assistance in cyber incident response and investigations.
- Discovered root cause of incident and planned corrective actions by overseeing incident reporting programs.
- Supervised global access control federation integration, covering 10 locations internally with 3K employees.
- Detected intrusions through formation and implementation of global physical security systems baseline, maintenance, and lifecycle.

- Contributed to improving security standards by developing tool-stacks and automation, workflows, and procedural policies for the cybersecurity team.
- Avoided potential threats by providing expert-level support in development of internal risk assessment, investigations, and emergency response procedures.

Pacific Gas & Electric Company, San Francisco, CA   October 2017 – March 2019
Senior Physical Security Specialist

Enforced vendor compliance to PG&E safety standards, enhanced operational effectiveness between corporate security departments, and minimized billable costs by originating site specific training sessions. Maintained NERC-CIP adherence by coordinating security risk assessments and penetration testing to internal standards.

- Streamlined overall ongoing activities through direct administration of PG&E emergency basecamp operations in 2017 and 2018 wildfires.
- Improved staff skillset by initiating tracking of onboarding and training program for 670+ contracted security officers.
- Controlled costs and reduced potential risks related to vendors by directly overseeing security vendor contract for eight sites, totaling 3.1K hours/week within territory.

Additional Experience: as *Bank of the West, Assistant Vice President, Physical Security Advisor,* **AlliedBarton Security Services: Account Manager, Security/Safety Site Supervisor, Global Security Operations Center Operator** *&* as **Flex Officer** *at Foster City, CA*

Education

Bachelor of Science in Political Science & Global Studies | Arizona State University, Tempe AZ

Cybersecurity Bootcamp | University California Berkeley, Berkeley, CA

Customer Experience Certificate | University California Irvine, Irvine CA

Licenses & Certifications

CompTIA Security+, November 2022 - Present

ASIS Physical Security Professional (PSP)®, CERT: 19668, March 2017 – Present

ASIS Certified Protection Professional (CPP)®, CERT: 21120, November 2018 – Present

ASIS Professional Certified Investigator (PCI)®, CERT: 2524, December 2021 – Present

Federal Aviation Administration Pt. 107, Lic. 4460373, Dec 2020 – Present

OSHA 30-Hour Construction, CERT: 26483901, March 2019 – Present

Federal Communications Commissions Amateur Radio Operator Technician, Lic. KG6TNB, November 2013 – Present

Volunteer Experience

American Society for Industrial Security – Utah Chapter 2023 – 2024

Chapter Chair

University California Irvine Customer Experience Advisory Board – UC Irvine 2022 - 2023

Board Member

American Society for Industrial Security – San Francisco Chapter 2018 – 2021

Chapter VC | Mentorship Committee Member | Certification Committee Presenter CPP & PSP |
Young Professionals Committee Chairperson

Research & Publication

Security Management Magazine May 2022 (https://rb.gy/pvhc7h)

Physical and Digital Convergence, Swiftlane, June 2020 (https://rb.gy/b0reb3)

Professional Affiliations

Member – ASIS International

Member – InfraGard