

# Thi Kim Oanh Nguyen

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## Summary

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Bilingual Mathematics-Economics student at UC San Diego with strong analytical skills and a solid foundation in calculus, econometrics, and financial analysis. Proven experience in customer service, financial record management, and inventory control. Proficient in Java, Python, and Excel, with a track record of adapting to fast-paced environments.

## Education

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**University of California, San Diego | La Jolla, CA**  
**BS in Joint Mathematics-Economics | 06/2027**

**Current GPA: 3.925**

### Relevant Coursework:

- **Mathematics:** Math 20A/B/C (Calculus), Math 18 (Linear Algebra), Math 20D (Differential Equations), Math 109 (Mathematical Reasoning)
- **Economics:** Econ 1 (Principles of Economics), Econ 100A (Microeconomic Theory), Econ 120A (Econometrics)
- **Computer Science:** CSE 11 (Object-Oriented Programming)

## Experience

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**Polish Nails Spa LLC | Santee, CA**  
**Receptionist/Customer Service | 02/2024 - Present**

- Manage client scheduling, ensuring efficient daily operations and service delivery.
- Handle customer transactions, maintaining accurate financial records.
- Coordinate with staff and clients to streamline operations and enhance customer satisfaction.

**Daboba | Santee, CA**  
**Cashier and Barista | 08/2022 - 08/2023**

- Processed customer payments and ensured end-of-day cash register accuracy.
- Efficiently prepared beverages while upholding quality standards.
- Assisted with customer queries and resolved issues to ensure a positive customer experience.
- Monitored inventory levels and ensured timely restocking of supplies.

**TOFU HOUSE | San Diego, CA**  
**Cashier/Food Service | 11/2021 - 06/2022**

- Handled customer payments, balanced the cash register daily, and prepared sales reports.
- Provided fast and efficient service while ensuring customer satisfaction.
- Maintained accurate financial records and supported daily operational tasks.

**Crispy Fried Chicken | San Diego, CA**  
**Cashier and Sales Associate | 06/2021 - 02/2022**

- Processed payments through various methods and balanced the cash register at the close of business.
- Compiled daily sales reports for financial tracking and inventory accuracy.
- Delivered excellent customer service by answering inquiries and resolving billing and inventory issues.

## Skills

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Programing Language: Java, Python, Technical Proficiency: Skilled in Microsoft Word and Excel, Customer service, Time management, Bilingual, Teamwork, Telephone Skills, Schedule Appointments, Collaboration

## Languages

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English, Vietnamese