

# HEQSFonline

HEQSF-online User Manual Institutional Administrator

V2.0

# **TABLE OF CONTENTS**

1. Introd	Introduction1				
2. syste	em access	1			
2.1	Roles and responsibilities1				
2.2	Login	1			
2.3	Register a new account	2			
2.4	Forgotten password / Reset password	3			
2.5	Resend account activation e-mail	3			
2.6	Once logged in	3			
2.7	Site navigation	4			
2.6.1	Home	5			
1	l) Download the template:	5			
2	2) Extract HEQC data	6			
3	3) Complete template	6			
4	1) Bulk Import	8			
5	5) Validation error messages1	1			
6	S) List of core fields1	1			
7	7) Data corrections:1	1			
8	3) Submit to CHE1	1			
2.6.2	Applications1	2			
1	I) Delete applications	4			
2	2) Assign to user1	5			
3	3) Submit applications to CHE1	5			
4	1) Take applications back1	5			
5	5) Edit	6			
6	6) View	22			
7	7) Delete	22			
2.6.3	Modules	23			
1	Step 1: Upload the modules for the Institution:	23			
2	2) Step 2: Upload the modules for the Qualification:	23			
2.6.4	Bulk Import	23			
2.6.5	Users2	<u>'</u> 4			
1	I) Add new user2	<u>'</u> 4			
2.6.6	Your account2	25			
2.6.7	Help2	26			
2.6.8	Logout2	26			

Support	2	6
	Support	Support2

#### 1. INTRODUCTION

The HEQSF-online system has been developed to facilitate the online submission, processing and tracking of applications for programme alignment.

The system allows institutions to seamlessly submit, track and process applications for programme alignment.

This manual seeks to guide an institutional administrators tasked with the alignment process.

In this manual, single quotation marks ('') are used to indicate a link or a button to be clicked, in the HEQSF-online System.

Italics are used to indicate a page or dialogue box which is opened.

For example, 'HOME' is a link to the *Home* page.

## 2. SYSTEM ACCESS

#### 2.1 Roles and responsibilities

There are two roles available to Institutional users: the Institutional administrator role and the Institutional user role.

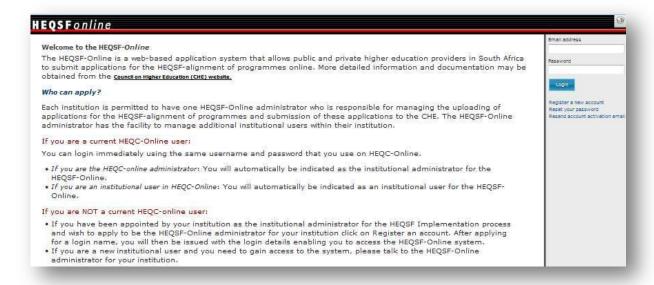
The Institutional administrator is responsible for managing the data capture of HEQSF-Online applications and then submitting them to the CHE, as well as doing the user administration for the system.

The Institutional user may assist with the upload of applications and the correction of any import errors in order to get the application ready for submission to the Council on Higher Education (CHE). When completed, the user must send the applications to the Institution administrator.

This manual is for a user with the Institutional administrator role.

#### 2.2 Login

The HEQSF-online System is web browser based. Type the following URL in the Address bar to access the system: <a href="http://heqsf-online.che.ac.za/">http://heqsf-online.che.ac.za/</a>. The HEQSF-online landing page will display as follows:



On the right side of the *landing page* the login will display as follows:



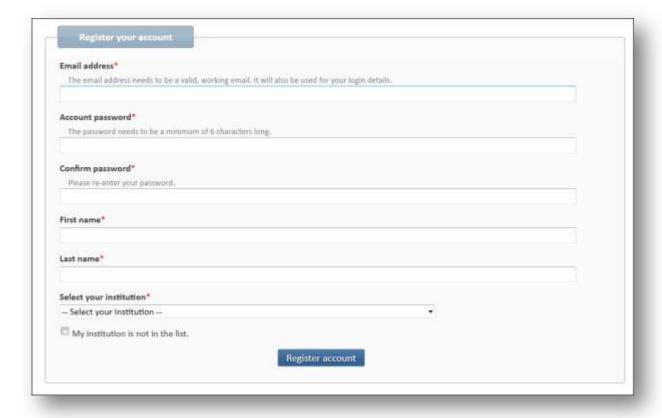
To log in, enter your email address and password and click the 'Login' button.

## 2.3 Register a new account

A new user can register an account, click on the 'Register a new account' link found below the 'Login' button on the right of the screen.

The new user must complete the required fields.

\*Note: All compulsory fields are marked with a \*.



Once the new user has completed all fields, click on 'Register account' and a new account will be created for the user.

# 2.4 Forgotten password / Reset password

If the user has forgotten their password, it can be reset by clicking on the 'Reset your password' link found below the 'Login' button on the right of the screen.

The Reset password page will display as follows:



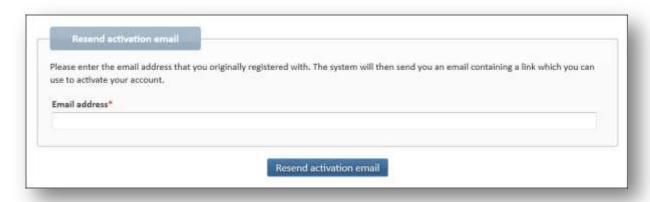
Enter the user email address and click on 'Reset password.' The system will generate a random password and it will be emailed automatically.

Log on using the password that has been emailed.

\*Note: It is recommended that a password that is easy to remember is selected.

#### 2.5 Resend account activation e-mail

Please enter the email address that was submitted during registration. An email containing the password and an activation link will be sent to the email address entered.



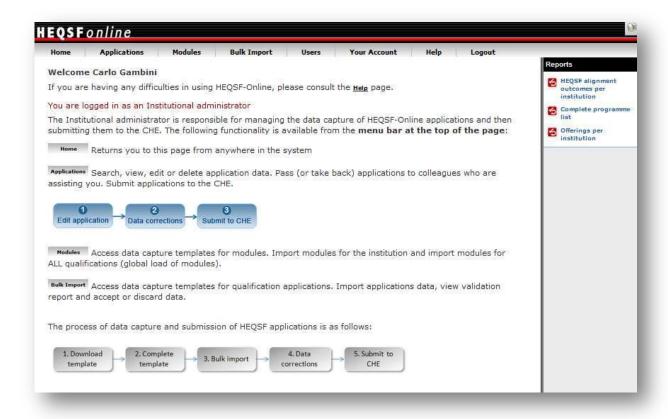
# 2.6 Once logged in

The Institutional administrator is responsible for managing HEQSF-online applications submitted to the CHE by institutions.

The *Home* page contains an overview of the functionalities available to the administrator:

1. **Home**: Returns the user to this page from anywhere in the system.

- 2. **Applications**: Search, view, edit or delete application data. Pass (or take back) applications to colleagues who are assisting you. Submit applications to the CHE.
- 3. **Modules**: Access data capture templates for modules. Import modules for the institution and import modules for ALL qualifications (global load of modules).
- 4. **Bulk Import**: Access data capture templates for qualification applications. Import applications data, view validation report and accept or discard data.
- Users: Create or update user accounts for colleagues. All colleagues will have the Institutional user role.
- 6. Your Account: Update the details of your account.
- 7. Help: Access the HEQSF-online user manual.
- 8. Logout: Logout the system.



# 2.7 Site navigation

To navigate through the site, use the Main Menu:



The Main Menu bar across the top of the screen has the following menu items:

- 1. **Home:** Navigates the user to the *Home page* that displays after login.
- 2. Applications: Displays a list of all the active applications available for view.
- 3. Modules: Import all modules for your institution and import modules per qualification.
- 4. Bulk Import: Download template and import application data.

- 5. Users: Displays a list of users with details of each user.
- 6. Your account: Displays the logged in user's details.
- 7. **Help:** Displays a downloadable version of the manual in PDF format.
- 8. Logout: This ends the user's session and returns the user to the login page.

All functionalities available to the administrator are described in detail below:

#### 2.6.1 Home

You are logged in as an Institutional administrator.

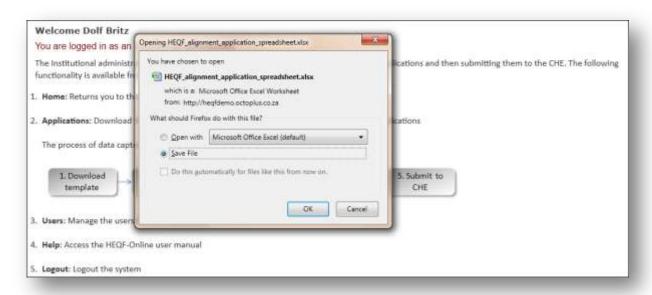
The Institutional administrator is responsible for managing the data capture of HEQSF applications and then submitting them to the CHE.

The process of data capture and submission of HEQSF alignment applications is as follows:



#### 1) Download the template:

Click on the 'Download template' button to save the Excel spreadsheet on the computer for later editing.



\*Note: When logged in as a private institution administrator the private form will download, and when logged in as a public institution administrator the public form will download.

#### 2) Extract HEQC data

\*Note: The user can download data from the HEQC-online system to assist in completing the template, to do this follow the instructions below:

#### Please note that it is optional to use this data, and NOT compulsory.

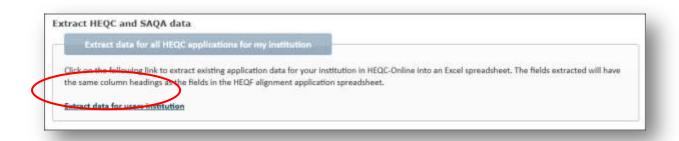
On the Main menu, click on the 'Applications' link:



In the actions bar on the right, click on 'Extract HEQC data'



Click on the 'Extract data for users institution' link to extract existing application data for your institution in HEQC-Online into an Excel spreadsheet. The fields extracted will have the same column headings as the fields in the HEQSF alignment application spreadsheet.



Save the file on the computer. This file can now be used to copy and paste data into the template file.

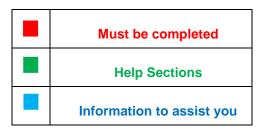
#### 3) Complete template

The template that will be downloaded by clicking on 'Download template' will be in excel format with the following tabs:

- S1 Existing qualification info
- > S1 Help
- S2 Amended qualification info
- > S2 Help
- General Help
- > CESM
- CESM First Qualifier
- > CESM Second Qualifier
- Provider Type
- Mode of Delivery
- Program Type
- > NQF level
- HEQSF Alignment Categ
- Module Type
- Year of Study
- Qualification Type

- Qualification Designator
- > HEMIS Existing Qual Type
- HEMIS Amended Qual Type
- Funding Level
- > HEMIS Qualifiers

\*Note: Legend:



At this time, the administrator can start to copy and paste the information that is in the excel sheet that was downloaded at the beginning ('Extract HEQC data')

When comparing the two sheets, the user will see that there are columns with the same name; these columns can be copied (column by column) into your template:



\*Note: Be careful NOT to copy the whole sheet into your template, as the columns will NOT correspond, rather copy column, by column.

Once the user has copied all the information into his template, the HEQC data sheet can now be closed.

#### 4) Bulk Import

The rest of the fields in the document must be completed, once the document is ready, the user can click on the 'Bulk import' button:



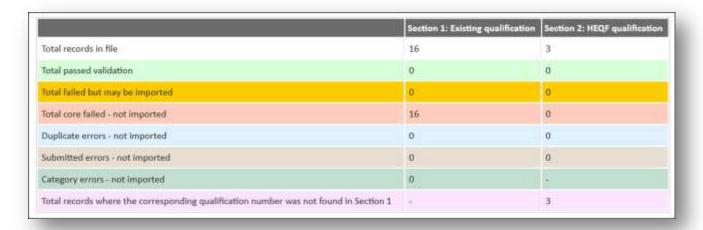
The user can browse for the saved document, and click the 'Import 'button:



The system will start to import your data:



A report of which files were uploaded will be displayed:



### **Definitions:**

Total records in file:	The number of records in the template that the user imported to the system.
Total passed validation:	The records contain all required data and will be able to be submitted to CHE.

Total failed but may be imported:	Shows the number of records that had some field that is not correct. The field and the problem will be listed in the detailed report below. The user can still import but it is not recommended if all records are failing. It is recommended at the point where the user will no longer upload from the Excel spreadsheet but will rather continue editing online. *Note: Online edits WILL be overwritten if the spreadsheet is re-imported.
Total core failed – not imported:	The number of records that failed because it was missing core information.
Duplicate errors – not imported:	The number of duplicate records that were not imported.
Submitted errors – not imported:	The record has already been submitted and may no longer be re-imported or edited because CHE is already evaluating it.
Category errors – not imported:	Category A does not have a corresponding record in section 2. Record won't be imported.
Total record where the corresponding qualification number was not found in section 1:	This is when records are found in section 2 with a Qual Ref No that does not have a section 1 record.

Any record that failed to upload will be described in the detailed report:

# Detailed report for Section 1

	Field falled	
2	Qualification reference number	Core error: Compulsory field
3	Qualification reference number	Core error: Compulsory field
4	Qualification reference number	Core error: Compulsory field
5	Qualification reference number	Core error: Compulsory field
6	Qualification reference number	Core error: Compulsory field
7	Qualification reference number	Core error: Compulsory field
8	Qualification reference number	Core error: Compulsory field
9	Qualification reference number	Core error: Compulsory field
10	Qualification reference number	Core error: Compulsory field
11	Qualification reference number	Core error: Compulsory field
12	Qualification reference number	Core error: Compulsory field
13	Qualification reference number	Core error: Compulsory field

#### Detailed report for section 2



The uploaded applications can now be accepted or discarded.

The administrator has the option to download the report by clicking on the 'Download Report' button.



The 'Actions' bar will display the following options:



Return to list: Return to the list of applications on the 'Applications' page.
Re-import: Enables the administrator to re-import the template again.

Accept: Administrator can accept all uploads.
Discard: Administrator can discard the uploads.
Download report: Administrator can download his report here.

#### 5) Validation error messages

- 1. Corresponding qualification number not found in Section 1. This record will be discarded
- 2. Core error: Compulsory field
- 3. Please enter the abbreviation of the qualification title
- 4. Please enter the proposed teach-out date
- 5. The NQF level must correspond with the qualification type
- 6. The total credits must correspond with the credits for the qualification type selected
- 7. Please specify the graduate attributes / exit level outcomes
- 8. Please specify the articulation and progression
- 9. Please specify the Qualification Rationale
- 10. Please supply a description of whether the programme is structured or whether there are electives
- 11. Please provide a description of the how assessment is integrated
- 12. Please enter the minimum admission requirements for the existing qualification
- 13. Please enter major fields of study by second or third order CESM category
- 14. Please enter HEMIS qualification type
- 15. Please enter HEMIS minimum experiential time
- 16. Please enter total subsidy units
- 17. Please specify the funding level
- 18. Duplicate qualification number. This record will be discarded.
- 19. Please provide a description of the how assessment is integrated
- 20. Category A selected, but corresponding qualification has not been found in section 2. This record will be discarded.

#### 6) List of core fields

- 1. Qual Ref No
- 2. Qual Title
- 3. NQF Exit Level
- 4. Total Credits
- Proposed HEQSF Category

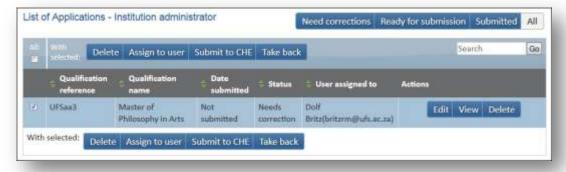
#### 7) Data corrections:

Once the user has done the 'Bulk import' the system will show which files have been accepted, and which requires corrections.

\*Note: The data corrections might have to be done several times, until the system accepts all the corrections.

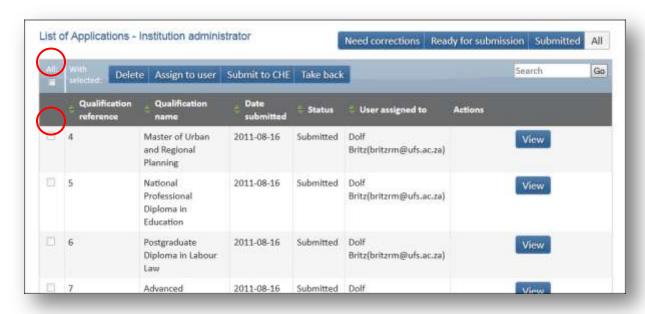
#### 8) Submit to CHE

The administrator can submit his applications to the CHE for approval by clicking on the 'Submit to CHE' button, which will direct back to the 'Applications' page:



# 2.6.2 Applications

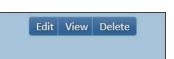
This page will display all the applications listed for the logged in administrator.



The administrator can select several applications by ticking the checkbox on the left of each application, or all applications can be selected at once by ticking the 'All' box located top left of the table list:



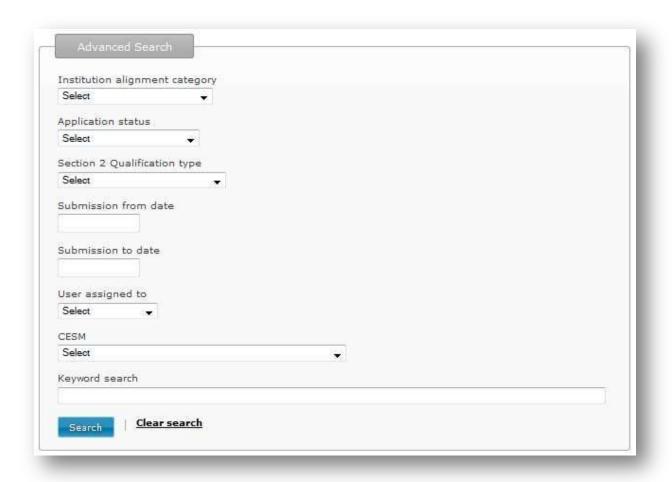
Integrated Water Management



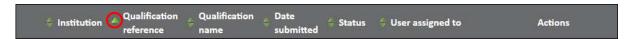
The administrator can do a quick search for an application by entering a specific reference number:



The administrator can search for groups of applications by doing an <u>advanced search</u> and selecting the required criteria for the applications you want to find:



Applications can be sorted by a certain heading by clicking on the chosen column title:



\*Note: In this example the applications were sorted by 'Qualification Reference' therefore the icon is only one highlighted green triangle.

The administrator can navigate to the next and previous pages by clicking the following buttons:



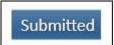
To view all the applications that require corrections, click on the 'Need corrections' button:



To view all the applications that is ready to be submitted to the CHE, click on the 'Ready for submission' button:



To view all the applications that have already been submitted to the CHE, click on the 'Submitted' button:



To view all applications, click on the 'All' button:



The 'Action'" bar will be displayed on the right of the page:



Extract HEQC data	Data that is already stored in the HEQC system can be downloaded to assist in completing your template.
Download template for bulk import	Empty template for new application can be downloaded.
➤ Help	Opens the <i>Help</i> page where the manual can be downloaded in PDF format.

#### 1) Delete applications

With selected applications the administrator can delete selected records by clicking on the 'Delete' button. Only new applications may be deleted. Applications that were previously submitted to CHE and returned to you may not be deleted.



#### 2) Assign to user

# Assign to user

When clicking on the 'Assign to user' button, a pop up window will display, with a list from which you can choose to which user you would like to assign the application to:



\*Note: A pop up window with an alert to confirm whether you would like to perform the action will appear on all these buttons.

#### 3) Submit applications to CHE

The administrator can submit applications to the CHE by clicking on the 'Submit to CHE' button:



#### 4) Take applications back

The administrator can take applications back that have not been submitted to the CHE, by clicking on the 'Take back' button:

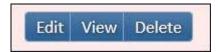


\*Note: The 4 above mentioned links will also display at the bottom of the 'Applications page' for easy access.

The administrator can view an application:



Applications that have not yet been submitted to the CHE can be Edited, Viewed or Deleted:



\*Note: When an application is greyed out, you will not be able to select it, this means that it has already been submitted to the CHE, and cannot be taken back.

#### 5) Edit

Click on edit to update your application. There are 3 sections (Section 1, Section 2 and Section 3) that need to be completed depending on the Proposed HEQSF category (A,B or C) of the application.

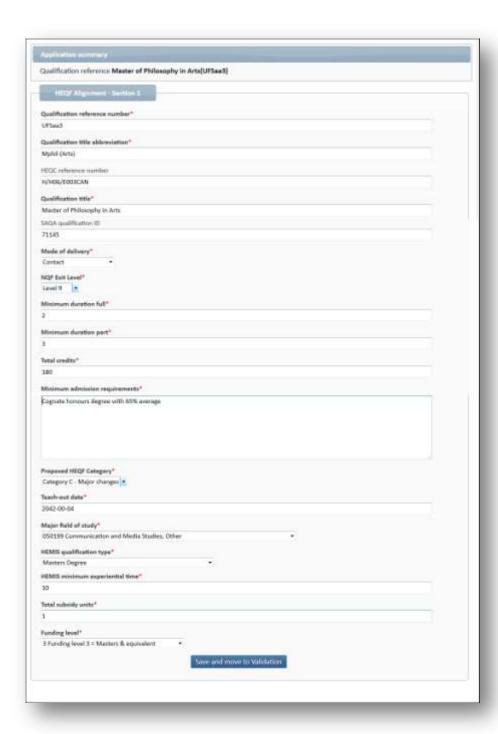
Category A – Section 1 and Section 2 must be completed.

Category B – Section 1, 2 and 3 must be completed.

Category C - Section 1 must be completed.

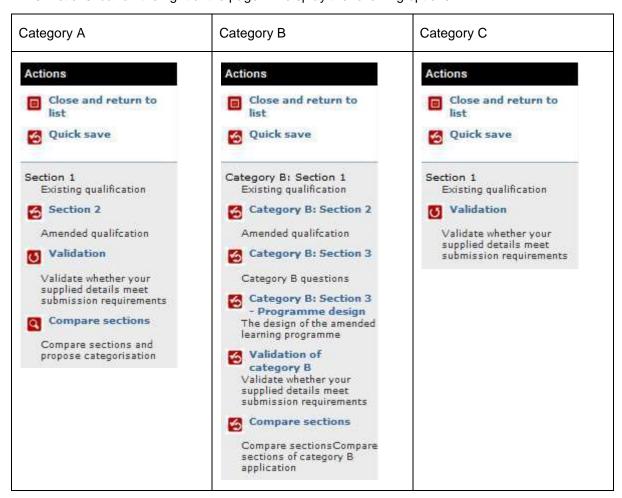
#### Edit -Section 1

Section 1 must be captured for category A, B or C. When clicking on 'Edit' for any of the categories above the following screen (Section 1) will appear:



\*Note: The fields marked with a \* are compulsory. Note that Section 1 may not be edited for applications submitted to the CHE and returned to the institution. In these cases S1 will be greyed out.

The 'Actions' bar on the right of the page will display the following options:



The following are the actions that you have access to while editing an application:

Close and return to list

Close the current application and automatically return to the list of applications.

Quick save

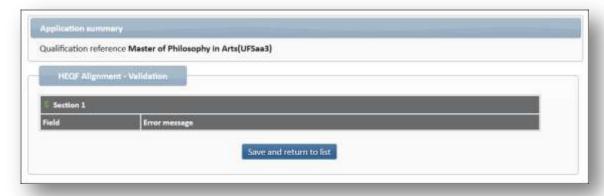
Save the changes that the user has made up to date, in order not to lose any changes.

Section navigation

Quick links to jump to Section 1, 2 or 3 in order to capture data.

#### Validation

Validate whether the supplied details meet submission requirements. This will be displayed when the user clicks on the 'Validation' button:

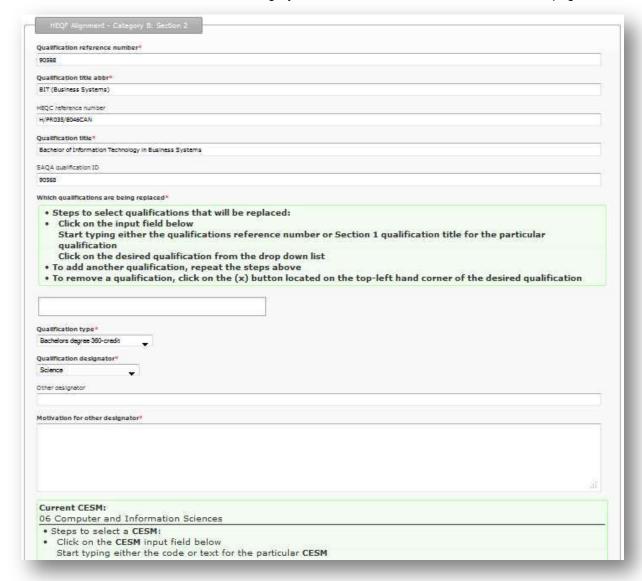


# Compare Sections

Displays section 1 and 2 side by side so that common fields in section 1 and 2 can be compared.

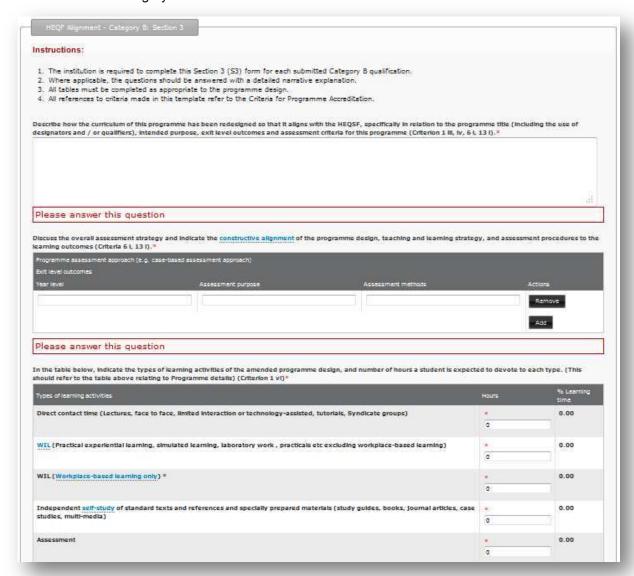
#### Edit - section 2

Section 2 must be completed for category A and category B applications. Click on 'Section 2' in the Actions menu or the 'Save and move to Category ?: Section 2' at the bottom of the Section 1 page.



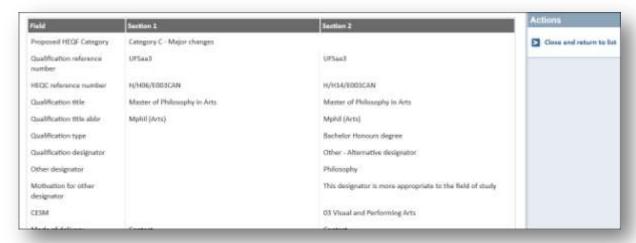
#### Edit - Section 3

Section 3 is required for category B applications. Click on 'Section 3' in the Actions menu or the 'Save and move to Category ?: Section 3' at the bottom of Section 2.



#### 6) View

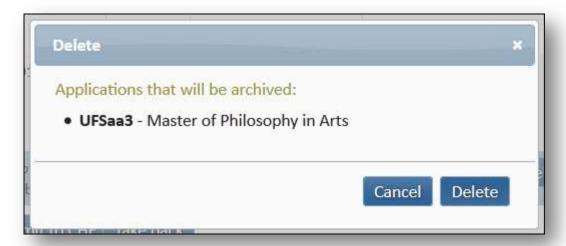
When clicking on 'View' it will display the application:



The 'Actions' bar will give you the option to 'Close and return to list'

#### 7) Delete

A pop up window with an alert will appear when clicking the 'Delete' button, to confirm whether the user wants to delete this application:



The administrator can navigate to the next and previous pages by clicking the following buttons:



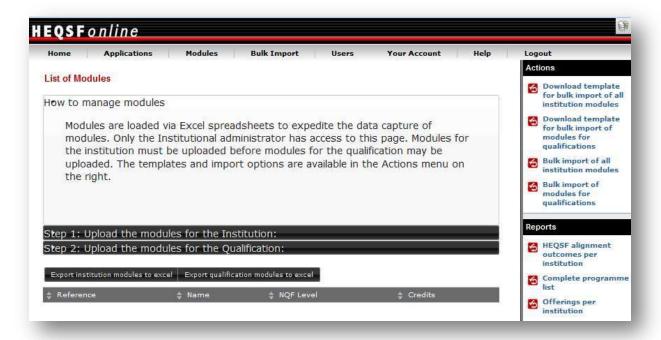
#### 2.6.3 Modules

The programme design is required for Category B applications.

Modules are loaded via Excel spreadsheets to expedite the data capture of modules.

- Only the Institutional administrator has access to the Modules page.
- Institutional users have access to the Section 3 programme design page where they can upload modules for that programme only. Modules for the institution must be uploaded before modules for the qualification may be uploaded.

The templates and import options are available in the Actions menu on the right. Modules must be uploaded in two steps:



- 1) Step 1: Upload the modules for the Institution:
  - 1. Download and save the template Bulk import of all institution modules from the Actions menu on the right hand side.
  - 2. Capture all modules for the institution in the downloaded template.
  - 3. Upload the modules by clicking on Bulk import of all institution modules in the Actions menu on the right hand side.
- 2) Step 2: Upload the modules for the Qualification:
  - 1. Download and save the template: Download template for bulk import of modules for qualifications (if no modules have been loaded for a qualification) from the Actions menu or use button Export qualification modules to excel (use if modules were previously loaded to update or add more modules per qualification).
  - 2. Capture all modules for the qualification in the downloaded template.
  - 3. Upload the modules by clicking on Bulk import of all modules per qualification in the Actions menu on the right hand side.

#### 2.6.4 Bulk Import

Refer to the section Bulk Import in 2.6.1. This is another quick link to access the download templates and the import template options.

# 2.6.5 Users

The 'User's page will display a list of the administrators for the institution:

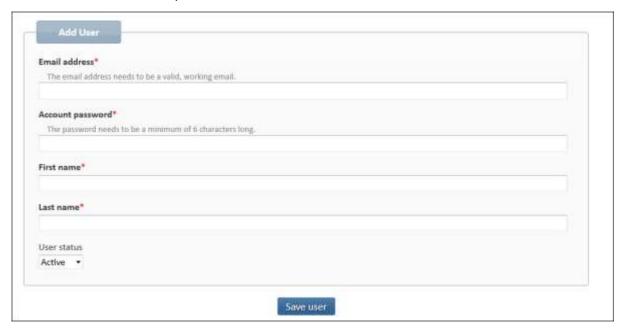


#### 1) Add new user

The administrator can add a new user by clicking on the 'Add new user' button:



The administrator must complete all fields marked with a \* and click on 'Save user'



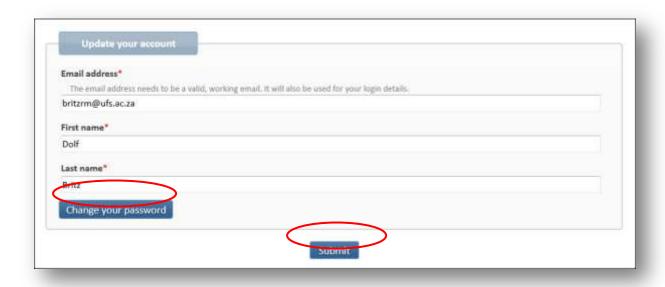
The new user will be created and displayed under your user's list, to return to user's list click on 'Back to list of users'

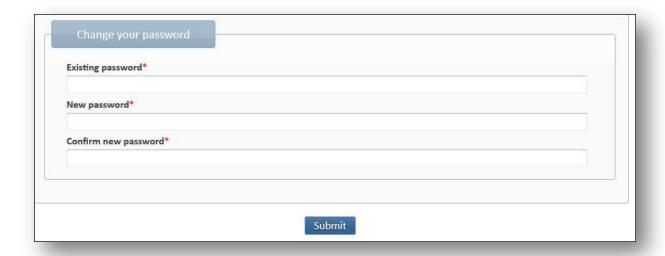


#### 2.6.6 Your account

This page enables the administrator to update their account details. Once the details have been updated, click on the 'Submit' button.

The CHE Administrator can also change their password by clicking on the 'Change your password' button.





- Enter your existing password
- Choose your new password
- > Confirm (Repeat) your new password

Click 'Submit'

\*Note: All fields marked with \* is compulsory.

# 2.6.7 Help

On the *Help* page, the user manual can be downloaded in PDF format by clicking the 'Help manual' link:

#### Help page

For any additional information, please consult the help documents below.

- Help manual
- Revised HEQSF as of September 2011
- HEQSF review discussion
- Classification of Educational Subject Matter
- Publication of the GFETQSF and HEQSF of the NQF

# 2.6.8 Logout

The administrator can log out of the system by clicking on the 'Logout' button in the Main Menu bar.

Logout

# 2.6.9 Support

For **business related** queries, please contact the CHE:

Tel: +27 12 349 3934

For technical related queries, please contact the CHE:

Tel: +27 12 349 3905

Email: HEQSFonline@che.ac.za