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BACHELOR OF BUSINESS ADMINISTRATION (BBA) CATEGORY B: REPRESENTATION

Review comments: The number of credits is twice set out as follows "The programme is primarily structured with 12 core modules at 20 credits each, 2 majors at 40 credits each and 2 electives at 20 credits each", yet under the table outlining the design details it is indicated as "Programme Total Compulsory Credits: 440 Total Elective Modules: 4"

Response:

The above comment seems true due to interpretation of the information which was reflected on the table that was exported from the HEQC on-line submission. Although it is true that the Programme Total Compulsory Credits add up to 440 and there are four elective modules, it needs to be once again stressed that the BBA curriculum comprises ONLY 12 core modules of 20 credits each (totaling 240 credits), a selection of two 40 credit majors, which equals 80 credits in total, and a choice of two 20 credit electives totaling 40 credits, which would sum up to 360 credits in total. This table is inserted below for further clarity.



BACHELOR OF BUSINESS ADMINISTRATION (BBA) PROGRAMME DESIGN DETAILS

Title of course/ module	Core (C)	Elective (E)	NQF level	Credits weighting	Course/ module outcomes	Course/ module assessment methods
Strategic Business Management I	C		5	20	 Describe the organisational environment Explain the basic economic systems in which organisations operate Explore the different forms of enterprise or legal ownership Discuss the various management functions Examine the roles of the different levels of management Discuss how and why management styles has progressed Explain corporate social responsibility Demonstrate knowledge of emotional, spiritual and intellectual intelligences and its relevance to self and others Describe the strategic management process 	Formative assessments are conducted through assignments requiring limited research. This is normally conducted towards the middle of the module so as to provide timeous feedback to the students to assist them in their preparations for the summative assessments. Summative assessments in the form of written or oral examinations utilise a combination of multiple choice and essay type questions. A 80:20 theory: application ratio is followed.



						Explain change management models and processes	
Human Resource Management I	С		5	20	•	models and processes Describe human resource management terminology, concepts and principles Understand factors contributing to the successful management of people in the work environment Explain why people behave differently in the work environment Identify relevant legislation pertaining to human resource management Know the recruitment and	Formative assessments are conducted through assignments requiring limited research. This is normally conducted towards the middle of the module so as to provide timeous feedback to the students to assist them in their preparations for the summative assessments. Summative assessments in the form of written or oral examinations utilise a combination of multiple
		selection process Understand and interpret group dynamics Explain the purpose, principles and processes of effective performance appraisal Understand the relevance of the theories of motivation in the			•	selection process Understand and interpret group	choice and essay type questions. A 80:20 theory: application ratio is followed.
			Explain the purpose, principles and processes of effective				
					•	Understand the relevance of the theories of motivation in the context of the work environment	
					•	Understand the principles and processes of conflict	
					•	management Explain the principles and relevance of emotional	
					•	intelligence for organisations Examine the important role that organisational culture and reward	



				systems play in the work environment
Project Management I	С	5	20	Explain project management terminology, concepts, and definitions Understand group dynamics relevant to project teams Identify the need to establish a project Apply key project management tools and techniques List the tools to manage project time, scope, budget and quality Identify and analyse appropriate stakeholders in the project management process List and discuss key project success and failure factors Formative assessments are conducted through assignments requiring limited research. This is normally conducted towards the middle of the module so as to provide timeous feedback to the students to assist them in their preparations for the summative assessments. Summative assessments in the for of written or oral examinations utilise a combination of multiple choice and essay type questions. 80:20 theory: application ratio is followed.



Financial	С	5	20	•	Describe the core functions of	Formative assessments are
Management I					financial management	conducted through assignments
				•	Outline the framework for	requiring limited research. This is
					financial reporting	normally conducted towards the
				•	Explain financial management	middle of the module so as to
					terminology, concepts and	provide timeous feedback to the
					principles	students to assist them in their
				•	Apply various financial planning	preparations for the summative
					techniques including budgeting	assessments.
					and variance analysis, cash	
					planning and capital budgeting	Summative assessments in the form of written/oral examinations utilise a
				•	Analyse and interpret financial	
					statements including the	combination of multiple choice and essay type questions. A 80:20
					Statement of Financial Position,	theory: application ratio is followed.
					Statement of Comprehensive	theory: application ratio is followed:
					Income, and Statement of Cash	
					Flows	
				•	Apply ratio analysis to financial	
					statements	
				•	Appreciate advantages and	
					limitations of ratio analysis	
Marketing	С	5	20	•	Explain marketing terminology,	Formative assessments are
Management I					concepts and definitions	conducted through assignments
				•	Describe the principles of	requiring limited research. This is
					customer behaviour	normally conducted towards the
				•	Describe the marketing	middle of the module so as to
					environment	provide timeous feedback to the
				•	Understand market segmentation	students to assist them in their
					and positioning principles	preparations for the summative
				•	Understand a marketing mix	assessments.
				•	Explain the components of a	Summative assessments in the form
					marketing strategy	Cultilitative assessments in the form



				utilise a choice a	n or oral examinations combination of multiple and essay type questions. A neory: application ratio is
Information and Communication Technology I	С	5	20	technology in the business environment Apply computer skills to access information Demonstrate familiarity of the research process Analyse a problem and present a creative solution conduct requiring normally middle o provide students prepara assessr Summa of writte utilise a choice a	tive assessments in the form n or oral examinations combination of multiple and essay type questions. A neory: application ratio is
Strategic Management II	С	6	20	using appropriate tools • Develop the vision, mission, goals and objectives for and organisation • Identify and explain the components of a strategic plan • Monitor and evaluate a strategic plan of writte utilise a	ve assessment is in the form nments, where more in and application of theory is d. Case studies or scenarios d to provide industry context ecessary. tive assessment in the form in or oral examinations may combination of multiple and essay type questions



					and a 70:30 theory: application ratio is followed.
Human Resource Management II	C	6	20	 Explore the elements of the HR planning cycle Explain the components of a succession plan Develop a career plan Develop job descriptions Review the implications of labour legislation on an organisation Explore performance management and the use of performance appraisals Differentiate the differences between reward and remuneration in motivating staff Review key leadership styles 	Formative assessment is in the form of assignments, where more research and application of theory is required. Case studies or scenarios are used to provide industry context where necessary. Summative assessment in the form of written or oral examinations may utilise a combination of multiple choice and essay type questions and a 70:30 theory: application ratio is followed.
Project Management II	C	6	20	 Review the project management life cycle Compare project management approaches and methodologies Differentiate among the different project implementation approaches Evaluate project leadership Identify different project management software Conduct a cost-benefit analysis Explore risk assessment processes in the management of projects 	Formative assessment is in the form of assignments, where more research and application of theory is required. Case studies or scenarios are used to provide industry context where necessary. Summative assessment in the form of written or oral examinations may utilise a combination of multiple choice and essay type questions and a 70:30 theory: application ratio is followed.



Financial	С	6	20	•	Explain valuation terminology,	Formative assessment is in the form
Management II					concepts, and inputs	of assignments, where more
				•	Determine the worth of	research and application of theory is
					investments (debentures,	required. Case studies or scenarios
					preference shares, and ordinary	are used to provide industry context
					shares) using valuation models	where necessary.
				•	Calculate the cost of debt	
					financing (term loans and bonds)	Summative assessment in the form
				•	Calculate the cost of equity	of written or oral examinations may
					financing (common shares,	utilise a combination of multiple
					preference shares and retained	choice and essay type questions
					earnings)	and a 70:30 theory: application ratio is followed.
				•	Determine the weighted average	is followed.
					cost of capital for a company	
				•	Apply project appraisal techniques	
					(capital rationing and 'make or	
					buy' approach)	
				•	Explain dividend terminology and	
					policy decisions	
				•	Understand ethical issues facing	
					financial managers	
Marketing	С	6	20	•	Review the nature and scope of	Formative assessment is in the form
Management II					marketing	of assignments, where more
				•	Undertake market segmentation	research and application of theory is
					and identify target markets	required. Case studies or scenarios
				•	Explain the elements of the	are used to provide industry context
					marketing mix	where necessary.
				•	Describe the impact of	Summative assessment in the form
					environmental factors on the	of written or oral examinations may
					marketing function	utilise a combination of multiple
				•	Integrate marketing strategy with	choice and essay type questions
					the overall organisational strategy	Sholoo and coody type questions



Information and Communication Technology II	C	6	20	 Determine the positioning strategy by analysing and interpreting market information Explain Information and Communication Technology (ICT) concepts, terminology and definitions Explore the role and importance of information and communication technology in management Describe international trends in using ICT to improve the management of organisations Determine the key challenges of integrating ICT with business processes and management systems Explain the potential use of ICT in improving Customer Relations Management Review the concept of Business Intelligence (BI) Formative assessment is in the form of assignments, where more research and application of theory is required. Case studies or scenarios are used to provide industry context where necessary. Summative assessment in the form of written or oral examinations may utilise a combination of multiple choice and essay type questions and a 70:30 theory: application ratio is followed.
		,	Select	any 2 majors (year 3 modules)
Financial Management III	С	7	40	 Apply ratio analysis in determining the viability of a business Distinguish between the different forms of financing available to a business Formative assessment is in the form of assignments, where more emphasis is placed on application with the use of a variety of tools such as case studies, simulations,



				 Apply working capital management Discuss the importance of working capital management Interpret and apply current assets and current liabilities management Display knowledge of cost-volume-profit analysis Explain mergers, divestitures and business failure Describe the elements of foreign trade Explore international managerial finance 	etc. Summative assessment is in the form of written or oral examinations with essay type questions and case studies. A 60:40 theory: application ratio is followed.
Human Resource Management III	С	7	40	 Review human resource management terminology Conduct a job profiling analysis Evaluate different recruitment strategies Review legislation impacting recruitment and selection policies Evaluate the selection process of an organisation Develop and implement an induction plan Monitor and report on employee progress Analyse employee development needs and compile a personal development plan 	Formative assessment is in the form of assignments, where more emphasis is placed on application with the use of a variety of tools such as case studies, simulations, etc. Summative assessment is in the form of written or oral examinations with essay type questions and case studies. A 60:40 theory: application ratio is followed.



Marketing Management III	С	7	40	 Analyse the relationship between branding and marketing Compare the benefits of branding to consumers and business Elaborate on the relevant issues associated with brand equity Implement the different branding decisions that marketers have to make Contrast the different types of branding Evaluate how the marketing mix contributes to branding Analyse the planning and implementation of brand management programmes Develop brand measurement and management systems Evaluate how brands are built and sustained over time; and Compare how brands are
				 Compare how brands are managed over geographical boundaries and market segments
Project and Operations Management III	С	7	40	 Evaluate the feasibility of a project Compare complex and simple projects Evaluate project progress and manage scope creep Undertake project risk assessment and implement contingency plans to manage the risks Conduct post-project analysis and Formative assessment is in the form of assignments, where more emphasis is placed on application with the use of a variety of tools such as case studies, simulations, etc. Summative assessment is in the form of written or oral examinations



					 project closure activities Analyse the role of leadership in managing successful projects Develop project management interventions Integrate project management principles with overall organisations operations Explain the concept of operations management in relation to project management 	with essay type questions and case studies. A 60:40 theory: application ratio is followed.		
Strategic Management III	C		7	40	 Review strategic management concepts and principles Develop a strategic plan Evaluate strategic plans Review organisational strategy in line with environmental dynamics Compare the different strategic management theories and models 	Formative assessment is in the form of assignments, where more emphasis is placed on application with the use of a variety of tools such as case studies, simulations, etc. Summative assessment is in the form of written or oral examinations with essay type questions and case studies. A 60:40 theory: application ratio is followed.		
	Select any 2 Elective modules							
Change Management		E	7	20	 Evaluate change management terminology, concepts and techniques Review key strategic change process success and failure 	Formative assessment is in the form of assignments, where more emphasis is placed on application with the use of a variety of tools such as case studies, simulations,		



Economics		7	20	factors within an organisation Determine and analyse the need for change within an organisation Evaluate change management models and interventions Compare and contrast the roles and responsibilities of relevant stakeholders in the change management process Formulate a process and plan to implement change effectively within an organisation Analyse all organisational areas affected by the change management process Evaluate the task of economics etc. Summative assessment is form of written or oral exam with essay type questions a studies. A 60:40 theory: ap ratio is followed.	ninations and case plication
ECONOMICS	E		20	Evaluate the task of economics Analyse the relationships between demand, supply and market equilibrium Compare the relationships between production and cost Interpret the advantages and disadvantages of competition Analyse the concept of the labour market Integrate the principles of macroeconomics within an organisation Distinguish between fiscal and monetary policy Evaluate key macroeconomic terms and indicators such as: Formative Assessment is in form of assignments, where emphasis is placed on app with the use of a variety of such as case studies, simulated. Summative assessment is form of written or oral examination with essay type questions a studies. A 60:40 theory: appraisation is followed.	n the e more lication tools lations, in the ninations and case



				 Economic growth and GDP Inflation and CPI Foreign exchange policy Public debt Trade policy (including protection policy) Analyse the context and nature of the South African economy Evaluate economic growth and development in South Africa
Negotiation and Conflict Management	E	7	20	 Evaluate negotiation and conflict management terminology and concepts Analyse the main sources of conflict within the work environment Develop and implement a strategy to resolve conflict within the work environment Prepare, conduct, conclude and evaluate negotiation and conflict manage conflict within the work environment Prepare, conduct, conclude and evaluate negotiations at an organisational level Formative assessment is in the form of assignments, where more emphasis is placed on application with the use of a variety of tools such as case studies, simulations, etc. Summative assessment is in the form of assignments, where more emphasis is placed on application with the use of a variety of tools such as case studies, simulations, etc.
Quality and Customer Service Management	E	7	20	 Evaluate the philosophy and principles of quality and customer service management Analyse how quality improvement and effective customer service management can transform organisations Evaluate quality management Formative assessment is in the form of assignments, where more emphasis is placed on application with the use of a variety of tools such as case studies, simulations, etc.



			•	systems and models Compare how employee attitudes and behaviour impact customer service Evaluate how to communicate effectively with clients and relevant stakeholders to improve customer relations Apply problem analysis tools to improve quality and customer service	Summative assessment is in the form of written or oral examinations with essay type questions and case studies. A 60:40 theory: application ratio is followed.
		Total: 360			