

SUPPLIER PERFORMANCE EVALUATION



DETAILS

Supplier name	Tetrad
Project / Service Name	Sage Intacct Installation and Configuration
Date of Project / Service	January – March 2023
Directorate	Corporate Service

Please rate the following specific aspects:

1 poor	2 average	3 good	4 very good	5 excellent
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	Rating	Comments
Goods or services received according to the scope of work	1	
Goods or services received on time according to the scope of work	1	
The quality of goods or service	1	
Invoicing: Was the invoice received on time and the invoiced according to the agreement	2	
After Sales Service from the supplier	1	
Customer Service and Communication	1	
Advancement and Innovation	1	
Reliability	1	

Other feedback or comments/area of improvement:

Name: Lebohang Magage

Signature:

A handwritten signature in black ink, appearing to read 'Lebohang Magage', is written over a light blue grid background.

Date: 31 March 2023

Thank you for completing this evaluation