FAQs

Who is <u>Byo Software</u>? (upgrade title)

What is <u>2cents Retail POS?</u> this FAQ come with a link to an appropriate article.

<u>Why</u> does my retail outlet need 2cents Retail POS? this FAQ come with a link to an appropriate article.

What <u>hardware</u> do I need for a POS system? (upgrade title) this FAQ come with a link to an appropriate article.

What are the advantages of using thermal printers?

ARTICLES

What is 2cents Retail POS?

Why does my retail outlet need a POS system? (in particular the 2cents Retail POS)

What sort of hardware do I need for a POS system? / Point of sale starter kit (upgrade title)

CONTENT

1. <u>Who is Byo Software?</u>

Byo software (the company that created, licenses and supports 2cents software)

About us:

* started in 2020 by Thokozani Msebele.

* 4 gentlemen aged between 19 and 27 based in Bulawayo Zimbabwe.

* the team is comprised of talented designers and software developers

* we create enterprise resource planning software

2. <u>What is 2cents Retail POS?</u>

2cents Retail point of sale (POS) is a software developed by Byo Software to facilitate and keep an accurate record of all the business transactions between a retail outlet and its customers.

A point of sale (POS) system includes a software (e.g. 2cents Retail POS), and various hardware elements (e.g. a monitor, thermal printer etc.)

3. *Why* does my retail outlet need 2cents Retail POS?

- It allows you to have better control over your business operations. With a POS system, you know exactly which products you have sold on daily or monthly bases, how many products are in the warehouse or how much money you have made.
- it makes it easier to keep track of your inventory, to notice and analyze movements and tendencies in sales processes, to analyze your sales reports and other data in order to predict more precisely future trend and your company's requirements.
- Multiple currency transactions
- Reliable and dedicated support team

4. What hardware do I need for a POS system?

- **Computer:** The POS software runs in the CPU, while transaction progress is displayed on the monitor. 2cents Retail POS is optimized to work for touch screen computers, but it can also work quite well with keyboard. The mouse is not necessary for performing transactions. Touch screens computer systems are more user friendly than traditional computer systems (with keyboard and mouse).
- **Barcode scanner:** Scanning barcodes is the fastest way to pulls product info and add it into the cart.
- **Thermal receipt printer:** Paper receipts remain essential for providing customers with a quick snapshot of their purchase or returns. They play a role in store security.
- **Cash drawer**
- **Credit card reader**

5. What are the advantages of using thermal printers?

- **Lower maintenance costs**
- **Excellent print quality**
- **High reliability**
- **Easy handling — no ink / ribbon**
- **High speed printing**
- **Easy paper loading**

2cents Retail POS is just a module of the 2cents Enterprise resource planning software. Enterprise resource planning (ERP) refers to a type of software that organizations use to manage day-to-day business activities such as accounting, procurement, project management, risk management and compliance, and supply chain operations.

Enterprise resource planning (ERP) software help enterprises to integrate all management aspects of inventory management, accounting, CRM, human resources, advertising and man more in order to share information through a single database that enables users to access data from different business units as well as their own.

* 2cents Retail POS

* 2cents Payroll

* 2cents Accounting

* 2cents Invoicing