



Contact Information

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THOLUMUZI KUBONI

Junio Support Specialist

PROFESSIONAL SUMMARY

Reliable and tech-savvy graduate with a strong background in Computer Engineering and IT (Software Development) Experienced in supporting users, troubleshooting hardware and software issues and maintaining IT systems. Passionate about helping teams run smoothly through responsive technical support and system optimization.

EDUCATION HISTORY

University of Cape Town

BSc (Hons) in Engineering in
Electrical and Computer Engineering.
February 2017 to December 2020

Majors

- Control Systems
- Communications & Signal Processing
- Software/Embedded Software
- Computer Hardware/Architecture

University of Johannesburg

Diploma in IT(Software Development)
February 2014 to June 2016

Majors

- Computer Information Systems
- Software Engineering
- IT & mathematics

SKILLS & EXPERTISE

- Hardware & Software Troubleshooting
- Windows, Linux, and Mac OS
- Network Setup & Support
- Python, Bash, Basic Scripting
- Remote Desktop Tools (AnyDesk)
- Active Directory, Printer Configuration
- Google Cloud Platform

WORK EXPERIENCE

Junior IT Support Specialist

LinkedMe

January 2023 to February 2025

Fullstack Developer Intern

Dynamic DNA

September 2025 to Present

VOLUNTEERING

Community Event Organizer

Google Developer Groups **(Dec 2023 - Present)**

- Set up Wi-Fi, projectors, and AV equipment
- Provided on-site IT support at events
- Assisted with tech troubleshooting
- Ensured smooth technical operations
- Managed event scheduling and logistics
- Shared insights with the organizing team

PROJECTS

TechDesk Automation Script

Solo Project **(14 June 2025)**

I created a Python script that will help automate support tasks like log collection, password resets and software installations this will save time and reduce manual errors in the IT support process. **This is a personal project and i am updating it frequently.**