



HAP ID: *40202021*

Dear Thomas Raymond Vida SANTOS

We require you to complete health examination(s) to ensure that you meet the health requirement for your Student (subclass 500) visa application.

Application status

Student (subclass 500)

**Health examinations
required**

Application summary

Client name	Thomas Raymond Vida SANTOS
Client date of birth	02 June 2003
Date of application	04 December 2024
Application ID	315695251
HAP ID	40202021
Transaction reference number	EGP58V81AB
Travel document ID	P7810440B
Issuing country	PHILIPPINES

Timeframe for response

You must respond to this request within 28 days after you are taken to have received this letter.

As this letter was sent by email, you are taken to have received it at the end of the day it was transmitted.

If you are unable to undergo the health examinations within this time you should notify the Department by attaching details through your ImmiAccount.

If you are currently in Australia and unable to obtain an appointment with Bupa Medical Visa Services within this time, you should make an appointment for the next available date and attach evidence of your appointment date to your ImmiAccount. There is no requirement to request additional time in these circumstances - the Department will check on your ImmiAccount before proceeding with any decision.

Health Examinations List

You are required to undergo the following health examination(s) to ensure that you meet the health requirement.

- Medical Examination
- Chest X-ray Examination
- Serum Creatinine and Estimated Glomerular Filtration Rate (eGFR)

You need to provide this letter to the clinic where you go to complete your Australian immigration health examinations.

Additional health examinations may be required based on the results of your initial health examinations. In some cases our eMedical system will generate additional examinations in order to streamline the health process where possible.

If a health examination is listed as 'Completed' this means that there is an existing examination that can be re-used for this visa application. You will not be asked to complete this examination again unless a repeat examination is required because your medical circumstances have changed or the examination has since expired. More information about when we allow you to use examinations again is available on our website immi.homeaffairs.gov.au/help-support/meeting-our-requirements/health/arrange-your-health-examinations

If you have additional examinations that can be used again, contact us through ImmiAccount before you attend your appointment.


If you have not yet completed the required health examinations: Make arrangements to undergo these examinations as soon as possible as outlined above so that your health results can be assessed and processing can continue.

If you believe you have already completed the required health examinations at an eMedical clinic: Follow the instructions available on our website immi.homeaffairs.gov.au/help-support/meeting-our-requirements/health/after-your-health-examinations to check that the clinic has submitted your health results and follow up with them immediately if necessary.

Use **HAP ID** mentioned in the application summary to book an appointment to undergo your health examinations. The information provided below will explain how to find a clinic, how to book an appointment and what you need to take to your appointment.

Arranging your health examinations outside Australia

Required health examinations are conducted by panel physicians (qualified doctors and radiologists nominated by the Department). More information is available on our website immi.homeaffairs.gov.au/help-support/meeting-our-requirements/health/arrange-your-health-examinations

Panel physicians in your country may have access to process your health examinations using a secure online system called eMedical. To find out which panel clinics in your country offer online processing look for the eMedical logo [] on the list of the approved immigration panel physicians available on our website immi.homeaffairs.gov.au/help-support/meeting-our-requirements/health/arrange-your-health-examinations

Arranging your health examinations in Australia

Required health examinations in Australia are conducted by an approved migration medical services provider. This provider is currently Bupa Medical Visa Services. You can arrange an appointment with the online booking tool available on their website www.bupamvs.com.au

What you need to do before making an appointment

Before booking your appointment, you will need to complete the following steps:

1. Log in to your ImmiAccount available at www.homeaffairs.gov.au/immiaccount
2. Click on the View health assessment link on the left side panel from within your visa application.
3. Click on the Organise your Health Examinations link on the right side panel under Examinations required.
4. Consent to using the eMedical system and record your medical history where required.

Medical history information is only requested where you are required to undertake a medical examination (501) as part of your immigration health examinations. This information must be provided before your immigration health examinations start, as the panel physician will take this information into account when conducting your medical examination.

5. Print out your eMedical referral letter. This letter also contains your HAP ID.

What do I need to bring to my health examination

Bring the following to your appointment:

- an eMedical referral letter or this letter or other equivalent documentation provided to you by the Department
- a valid passport*
- your prescription spectacles or contact lenses, if applicable
- existing specialist and/or other relevant medical reports for known medical conditions
- any previous chest x-rays.

*or an agreed form of alternative documentation to confirm your identity.

If you are attending a non-eMedical enabled clinic you should download the correct paper health examinations forms from immi.homeaffairs.gov.au/help-support/meeting-our-requirements/health/arrange-your-health-examinations under '*What to bring to the appointment*'.

Your information – your privacy

Your personal information is protected by law, including the *Privacy Act 1988*. Important information about the collection, use and disclosure of your personal information, including sensitive information, is contained in our Form 1442i *Privacy Notice*.

Form 1442i is available from our website www.homeaffairs.gov.au/privacy

You should become familiar with this information before providing your personal information to us.

Withdrawing your application

You can withdraw your application at any stage during processing. If any applicant wishes to withdraw their application, they must advise the Department in writing. If a combined application was made, this advice can include any number of applicants or applications but must be signed by each person aged 18 years and over.

Contacting this processing office

We prefer contact with this office concerning your application to be through ImmiAccount. If you need to contact us urgently and cannot do so through your ImmiAccount, go to our website immi.homeaffairs.gov.au/help-support/contact-us

Update us

You need to tell us about any changes to your details as soon as possible. These changes may affect any answer to a question in your application form including your name, passport, contact details, address and family members.

Failure to notify us of these changes can have serious consequences and even if the visa you have applied for is granted, it may later be cancelled.

Details about how to update us are on our website immi.homeaffairs.gov.au/change-in-situation

Yours sincerely

Department of Home Affairs

Sent to: consultant@migrationausnz.com.au

Sent on: 4 December 2024
