

If you are new to our collection and unsure of your size we hope the details on this page help you.

Each style in our online shop includes its **own size chart** in the image gallery as sizes can vary depending on the design. Our sizing is generally comfortable and the size guides included with each style are accurate, helping you make the best selection.

Our knitwear and stretch jersey styles are sized 1, 2, 3 where 1 is the size traditionally regarded as small, however, you may wish to order a size up or down depending upon your preferred fit.

At Vetix we vary the sizes for each design in the collection depending on if we are creating a fitted, over-sized or loose body skimming look. Varying the size you buy allows you to customise your preferred look and fit.

Delivery

FR Standard delivery:

Orders up to 60€ will be sent using an alternative provider with proof of postage for service 3-5 days: **Free**

Orders over 60€ will be sent via FedEx, UPS or DHL: **Free**

CLICK & COLLECT: From our boutique [address]: **Free**

FR Express delivery via FedEx or UPS, 1-2 days: **12.00€**

Vetix cannot be held responsible for subsequent delivery delays but please get in touch with us and we will be happy to chase/assist as we can.

All prices are in Euros.

In compliance with the Consumer Protection (Distance Selling) Regulations 2000 you may notify us by email to info@vetix.com that you wish to cancel your order before the end of the statutory cancellation period, 14 days from the day after you receive the goods. You must then return the goods to us in their original unworn state with the original tags.

Customers are responsible for return postage.

International shipping

EU: 12€ using a tracked service

USA, Canada & Taiwan: 15€ using a tracked service

UAE: 20€ using a tracked service

Australia & New Zealand: 12€ using a tracked service

If your country or region is not listed above please email us for more details
info@vetix.com

All products are sold on a Delivery Duty UNPAID basis, you will be responsible for any taxes in place by your country.

Returns & Exchanges

Returns

We are always happy to refund or exchange a product provided it is in a fully **unworn or unused** condition.

Returns address: [address]

Please ensure you return your purchase within 14 days.

Unfortunately Vetix does not cover the cost of return postage.

We advise using a tracked or signed for service as we cannot be held responsible for returns that go missing in the post.

Vetix cannot be held liable for additional charges from your bank or credit card company.

Please feel email us if you need to ask questions about your order
info@vetix.com