

# **QNAP Turbo NAS**

## **Software User Manual**

### **(Version: 4.0)**

This manual is applicable to the following Turbo NAS models: TS-110, TS-112, TS-119P II, TS-120, TS-121, TS-210, TS-212, TS-219P II, TS-220, TS-221, TS-259 Pro+, TS-269L, TS-410, TS-410U, TS-412, TS-412U, TS-419P II, TS-419U II, TS-420, TS-420U, TS-421, TS-421U, TS-459 Pro II, TS-459 Pro+, TS-469 Pro, TS-469L, TS-509 Pro, TS-569L, TS-669L, TS-809 Pro, TS-869L, SS-439 Pro and SS-839 Pro.

For user manuals of other Turbo NAS models and firmware versions, please visit  
<http://docs.qnap.com>

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## **1. Notice**

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Legal Notice and Disclaimer<sup>[6]</sup>

Regulatory Notice<sup>[8]</sup>

Symbols in this Document<sup>[12]</sup>

Safety Information and Precautions<sup>[13]</sup>

## **1.1 Legal Notice and Disclaimer**

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Thank you for choosing QNAP products! This user manual provides detailed instructions of using the Turbo NAS (network-attached storage). Please read carefully and start to enjoy the powerful functions of the Turbo NAS!

- The Turbo NAS is hereafter referred to as the NAS.
- This manual provides the description of all the functions of the Turbo NAS. The product you purchased may not support certain functions dedicated to specific models.

### **Legal Notices**

All the features, functionality, and other product specifications are subject to change without prior notice or obligation. Information contained herein is subject to change without notice.

QNAP and the QNAP logo are trademarks of QNAP Systems, Inc. All other brands and product names referred to are trademarks of their respective holders.

Further, the ® or ™ symbols are not used in the text.

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products or the contents or use of this documentation and all accompanying software, and specifically disclaims its quality, performance, merchantability, or fitness for any particular purpose. QNAP reserves the right to revise or update its products, software, or documentation without obligation to notify any individual or entity.

Back up the system periodically to avoid any potential data loss. QNAP disclaims any responsibility of all sorts of data loss or recovery.

Should you return any components of the NAS package for refund or maintenance, make sure they are carefully packed for shipping. Any form of damages due to improper packaging will not be compensated.

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## **1.2 Regulatory Notice**

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### **FCC Notice**

QNAP NAS comply with different FCC compliance classes. Please refer the Appendix for details. Once the class of the device is determined, refer to the following corresponding statement.

---

#### **FCC Class A Notice**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Modifications: Any modifications made to this device that are not approved by QNAP Systems, Inc. may void the authority granted to the user by the FCC to operate this equipment.

#### **FCC Class B Notice**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

Modifications: Any modifications made to this device that are not approved by QNAP Systems, Inc. may void the authority granted to the user by the FCC to operate this equipment.



## CE NOTICE

QNAP Turbo NAS models comply with different CE compliance classes. Please refer to the table below for details.

NAS Models	FCC	CE
TS-EC1679U-RP	Class A	Class A
TS-EC1279U-RP	Class A	Class A
TS-EC879U-RP	Class A	Class A
TS-1679U-RP	Class A	Class A
TS-1279U-RP	Class A	Class A
TS-879U-RP	Class A	Class A
TS-1270U-RP	Class A	Class A
TS-879U-RP	Class A	Class A
TS-1269U-RP	Class A	Class A
TS-869U-RP	Class A	Class A
TS-469U-RP/SP	Class A	Class A
TS-419U II	Class A	Class A
TS-412U	Class A	Class A
TS-420U	Class A	Class A
TS-421U	Class A	Class A
TS-1079 Pro	Class A	Class A
TS-879 Pro	Class A	Class A
TS-869 Pro	Class B	Class B
TS-669 Pro	Class B	Class B
TS-569 Pro	Class B	Class B
TS-469 Pro	Class B	Class B
TS-269 Pro	Class B	Class B

TS-869L	Class B	Class B
TS-669L	Class B	Class B
TS-569L	Class B	Class B
TS-469L	Class B	Class B
TS-269L	Class B	Class B
TS-419P II	Class B	Class B
TS-219P II	Class B	Class B
TS-119P II	Class B	Class B
TS-412	Class B	Class B
TS-212	Class B	Class B
TS-112	Class B	Class B
TS-120	Class B	Class B
TS-220	Class B	Class B
TS-420	Class B	Class B
TS-121	Class B	Class B
TS-221	Class B	Class B
TS-421	Class B	Class B

### **1.3 Symbols in this Document**

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 Warning	This icon indicates the instructions must be strictly followed. Failure to do so could result in injury to human body or death.
 Caution	This icon indicates the action may lead to disk clearance or loss OR failure to follow the instructions could result in data damage, disk damage, or product damage.
 Important	This icon indicates the information provided is important or related to legal regulations.

## 1.4 Safety Information and Precautions

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1. The NAS can operate normally in the temperature of 0°C–40°C and relative humidity of 0%–95%. Please make sure the environment is well-ventilated.
2. The power cord and devices connected to the NAS must provide correct supply voltage (100W, 90–264V).
3. Do not place the NAS in direct sunlight or near chemicals. Make sure the temperature and humidity of the environment are in optimized level.
4. Unplug the power cord and all the connected cables before cleaning. Wipe the NAS with a dry towel. Do not use chemical or aerosol to clean the NAS.
5. Do not place any objects on the NAS during normal system operations and to avoid overheat.
6. Use the flat head screws in the product package to lock the hard disk drives in the NAS when installing the hard drives for proper operation.
7. Do not place the NAS near any liquid.
8. Do not place the NAS on any uneven surface to avoid falling off and damage.
9. Make sure the voltage is correct in your location when using the NAS. If unsure, please contact the distributor or the local power supply company.
10. Do not place any object on the power cord.
11. Do not attempt to repair the NAS in any occasions. Improper disassembly of the product may expose you to electric shock or other risks. For any enquiries, please contact the distributor.
12. The chassis (also known as rack mount) NAS models should only be installed in the server room and maintained by the authorized server manager or IT administrator. The server room is locked by key or keycard access and only certified staff is allowed to enter the server room.



**Warning:**

- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.
- Do NOT touch the fan inside the system to avoid serious injuries.

## **2. Getting Started**

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New NAS users are advised to follow the steps below one by one to complete their NAS installation. For users who already own a QNAP NAS and would like to move the data to a new QNAP NAS, please refer to Migrating from Old NAS<sup>[62]</sup> for detailed instructions.

**For New NAS Users:**

[Hardware Installation](#)<sup>[15]</sup>

[Software Installation](#)<sup>[21]</sup>

[Getting Utilities](#)<sup>[45]</sup>

[Connecting to the Shared Folders](#)<sup>[48]</sup>

[Connecting to the NAS by Web Browser](#)<sup>[60]</sup>

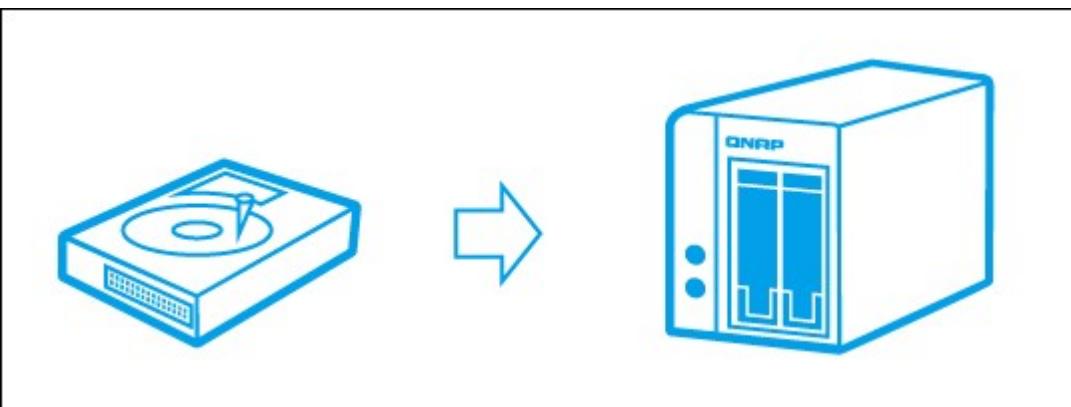
**For Existing NAS Users:**

[Migrating from Old NAS](#)<sup>[62]</sup>

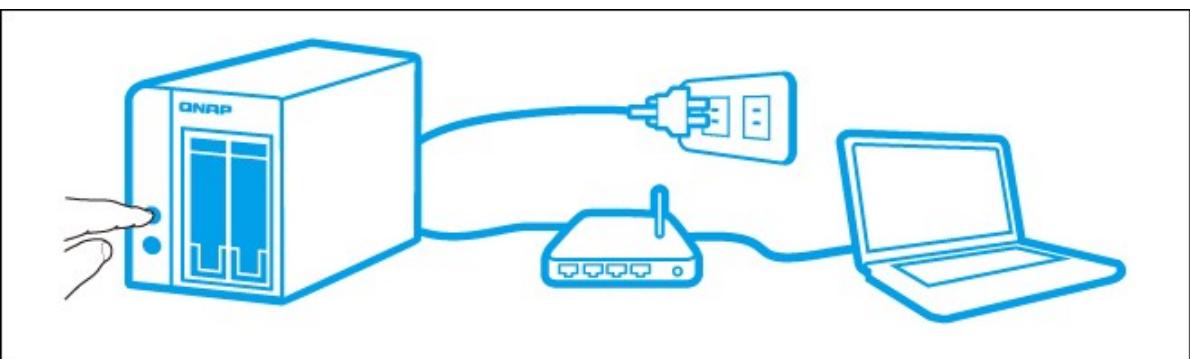
## 2.1 Hardware Installation

After unpacking the NAS from the package, please first follow the instructions below to install your hardware:

1. Install the hard drives. Please also make sure that the hard drives (HDDs) that you use are compatible with the NAS. Go to the Hard Disk Drive Compatibility List<sup>[16]</sup> section for more details.



2. Connect the QNAP NAS to the same network as your PC and power it on. During your installation process, please pay attention to LEDs and alarm buzzers to make sure that the NAS functions properly. Go to the Checking System Status<sup>[17]</sup> section for details.



**Note:** The steps above are also illustrated in the Quick Installation Guide (QIG) that can be found in the product package or QNAP website (<http://start.qnap.com>).

### **2.1.1 Hard Disk Drive Compatibility List**

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#### **Hard Disk Drive Compatibility List**

This product works with 2.5-inch and 3.5-inch SATA hard disk drives and/or solid-state drives (SSD) from major hard drive brands. For the compatible hard disks, please check the compatibility list on QNAP website (<http://www.qnap.com/compatibility>).



**Important:** QNAP disclaims any responsibility for product damage/malfunction or data loss/recovery due to misuse or improper installation of hard disks in any occasions for any reasons.



**Caution:** Note that if you install a hard drive (new or used) which has never been installed on the NAS before, the hard drive will be formatted and partitioned automatically and all the disk data will be cleared.

### **2.1.2 Checking System Status**

---

#### **LED Display & System Status Overview**

<b>LED</b>	<b>Colour</b>	<b>LED Status</b>	<b>Description</b>
		Flashes green and red alternately every 0.5 sec	1)The hard disk drive on the NAS is being formatted. 2)The NAS is being initialized. 3)The system firmware is being updated. 4)RAID rebuilding is in process. 5)Online RAID capacity expansion is in process. 6)Online RAID level migration is in process.
System Status	Red/ Green	Red	1)The hard disk drive is invalid. 2)The disk volume has reached its full capacity. 3)The disk volume is going to be full. 4)The system fan is out of function (TS-119 does not support smart fan). 5)An error occurs when accessing (read/write) the disk data. 6)A bad sector is detected on the hard disk drive. 7)The NAS is in degraded read-only mode (2 member hard drives fail in a RAID 5 or RAID 6 configuration, the disk data can still be read). 8)(Hardware self-test error).
		Flashes red every 0.5 sec	The NAS is in degraded mode (one member hard drive fails in RAID 1, RAID 5 or RAID 6 configuration).
		Flashes green every 0.5 sec	1)The NAS is starting up. 2)The NAS is not configured. 3)The hard disk drive is not formatted.
		Green	The NAS is ready.

<b>LED</b>	<b>Colour</b>	<b>LED Status</b>	<b>Description</b>
		Off	All the hard disk drives on the NAS are in standby mode.
LAN	Orange	Orange	The disk data is being accessed from the network and a read/write error occurs during the process.
		Flashes orange	The NAS is connected to the network.
10 GbE*	Green	Green	The 10GbE network expansion card is installed.
		Off	No 10GbE network expansion card is installed.
HDD	Red/ Green	Flashes red	The NAS is being accessed from the network.
		Red	A hard drive read/write error occurs.
		Flashes green	The disk data is being accessed.
		Green	The hard drive can be accessed.
USB	Blue	Flashes blue every 0.5 sec	1)A USB device (connected to front USB port) is being detected. 2)A USB device (connected to front USB port) is being removed from the NAS. 3)The USB device (connected to the front USB port) is being accessed. 4)The data is being copied to or from the external USB or eSATA device.
		Blue	A front USB device is detected (after the device is mounted).
		Off	1)No USB device is detected. 2)The NAS has finished copying the data to or from the USB device connected to the front USB port of the NAS.
eSATA* *	Orange	Flashes	The eSATA device is being accessed.
		Off	No eSATA device can be detected.

\*The 10 GbE network expansion function is only supported by the TS-470 Pro, TS-670

Pro, TS-870 Pro, TS-870U-RP, TS-879 Pro, TS-1079 Pro, TS-879U-RP, TS-1270U-RP, TS-1279U-RP, TS-EC879U-RP, and TS-EC1279U-RP.

\*\*TS-210, TS-212, TS-219, TS-439U-SP/RP, TS-809 Pro, TS-809U-RP do not support eSATA port.

## **Alarm Buzzer**

The alarm buzzer can be disabled in "Control Panel" > "System Settings" > "Hardware" > "Buzzer".

<b>Beep sound</b>	<b>No. of Times</b>	<b>Description</b>
Short beep (0.5 sec)	1	1)The NAS is starting up. 2)The NAS is being shut down (software shutdown). 3)The user presses the reset button to reset the NAS. 4)The system firmware has been updated.
Short beep (0.5 sec)	3	The NAS data cannot be copied to the external storage device from the front USB port.
Short beep (0.5 sec), long beep (1.5 sec)	3, every 5 min	The system fan is out of function (TS-119 does not support smart fan).
Long beep (1.5 sec)	2	1)The disk volume is going to be full. 2)The disk volume has reached its full capacity. 3)The hard disk drives on the NAS are in degraded mode. 4)The user starts hard drive rebuilding.
	1	1)The NAS is turned off by force shutdown (hardware shutdown). 2)The NAS has been turned on and is ready.

## 2.2 Software Installation

---

After installing the NAS hardware, proceed to software installation. There are three approaches for software installation:

1. Online Installation<sup>[22]</sup>
2. Cloud Installation<sup>[35]</sup>
3. CD Installation<sup>[44]</sup>

Online installation is available for all home and SOHO models, and cloud installation is only for selected home and SOHO models. CD installation is designed only for SMB models. To verify if your NAS supports cloud installation, please check if there is a sticker on the NAS, as shown in the figure below:



To confirm if your NAS is a home and SOHO model or SMB model, please check the QNAP website (go to <http://www.qnap.com/> > Products > Storage.) All home and SOHO users are encouraged to use cloud and online installation. For all problems encountered in the installation process, please contact our technical support department (go to <http://www.qnap.com/> > Support > Customer Service.)

### 2.2.1 Online Installation

Follow the steps in this section to complete online installation for your NAS.

1. Go to <http://start.qnap.com> and click "Start Now".

The screenshot shows the QNAP Start page. At the top, there's a navigation bar with the QNAP logo, language selection (English - Global), and links for 'Hard Disk Compatible List' and 'User Manual'. Below the header, a large banner titled 'Set Up Your Turbo NAS' features a laptop, a tablet, and a smartphone displaying the QNAP interface. Two buttons are visible: 'Start Now' (highlighted with a red box) and 'Cloud Installation'. Below the banner, two sections are shown: 'Handy utilities assist you anytime' and 'Remote access on the go'. The bottom of the page includes a footer with links to 'Customer Service', 'Online Support Form', 'QNAP Forum', 'User Manual', and 'Tutorials', along with copyright information.

2. Choose the number of HDD bays and the model of your NAS and click "Next".

The screenshot shows the 'Get the hardware ready' step in the QNAP setup wizard. It asks for the number of drive bays (set to 4) and the model name (set to TS-421). Two arrows point to instructions: 'a' shows a 3.5-inch and a 2.5-inch disk tray being fastened with screws, and 'b' shows the disk trays being inserted into the front of a QNAP TS-421 NAS unit. A 'Next' button is highlighted with a red box at the bottom right. The footer contains links for 'Online Resources', 'Customer Service', 'Online Support Form', 'QNAP Forum', 'User Manual', and 'Tutorials', along with social media icons for Facebook, Google+, Twitter, and YouTube.

3. Connect the network and power cables of your NAS, turn on the Turbo NAS and click "Next".

**QNAP** Hard Disk Compatible List User Manual

Get the hardware ready

**C** Connect the network and power cables.

**d** Turn on the Turbo NAS.

Online Resources Customer Service | Online Support Form | QNAP Forum | User Manual | Tutorials [f](#) [g+](#) [t](#) [YouTube](#)

4. Click the operating system your computer is running on.

**QNAP** Hard Disk Compatible List User Manual

Build your private cloud

Please choose your operating system to start the firmware installation process.

Windows Mac Linux

\* Compatible with Ubuntu 11.10, CentOS 6.2

Online Resources Customer Service | Online Support Form | QNAP Forum | User Manual | Tutorials [f](#) [g+](#) [t](#) [YouTube](#)

5. Click "Get Qfinder" to download the QNAP Qfinder utility (For Mac users, please skip to Step 19<sup>31</sup>.)

The screenshot shows a QNAP website page titled "Build your private cloud on Windows". It provides instructions for setting up a Turbo NAS on Windows. Step 1, "Get Qfinder", is highlighted with a red box around its blue button. Step 2, "Execute Qfinder", shows a screenshot of a Windows desktop with a QNAP application icon. Step 3, "Get Utilities", shows a list of utilities with a "Get utilities" button. A note at the bottom encourages users to fill in an online support form if they encounter problems.

Hard Disk Compatibility List User Manual English - Global

**Build your private cloud on Windows**

Follow the steps to set up and enjoy your Turbo NAS on Windows.

1 Get Qfinder  
Qfinder is a tool for Windows to locate and configure the Turbo NAS on the LAN. Click "Get Qfinder" to proceed.

2 Execute Qfinder  
Execute Qfinder to configure the Turbo NAS. Qfinder will update and install the latest firmware automatically.

Default username and password

Username: admin  
Password: admin

3 Get Utilities  
QNAP provides numerous useful tools to increase your productivity. After completing system setup, don't forget to get the utilities to explore the various uses of your Turbo NAS.

If you have encountered any problems during the setup, please fill in the online support form to get more information.

Get utilities

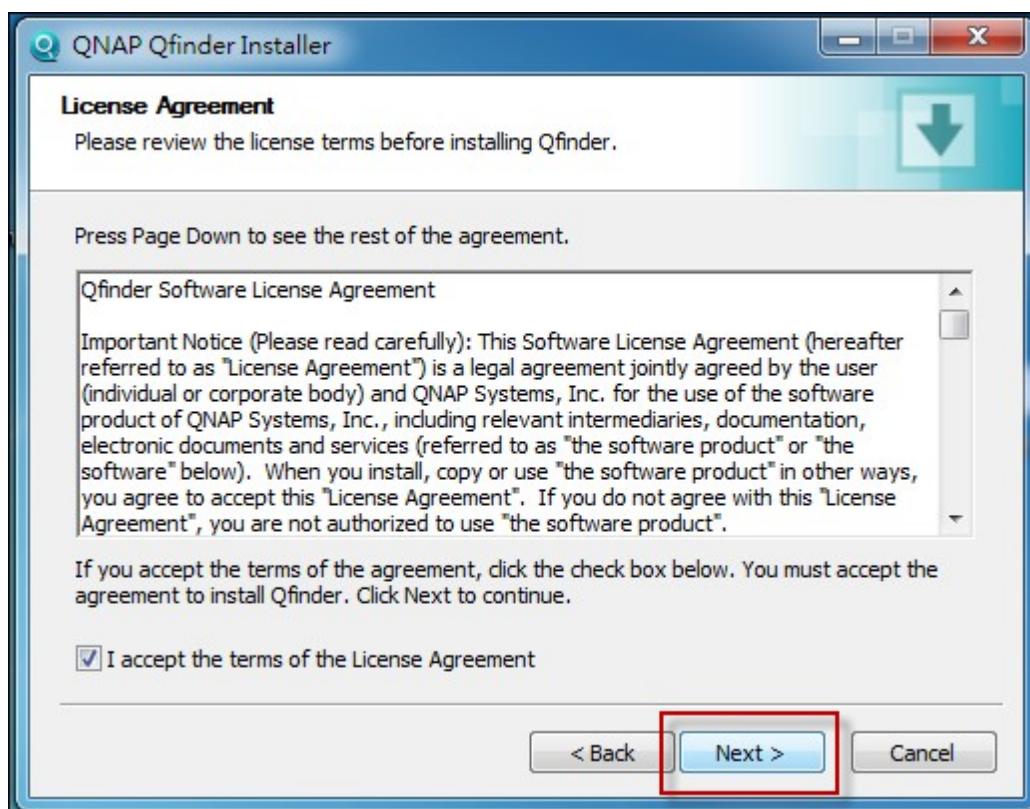
Back •••• Close

f g+ t YouTube

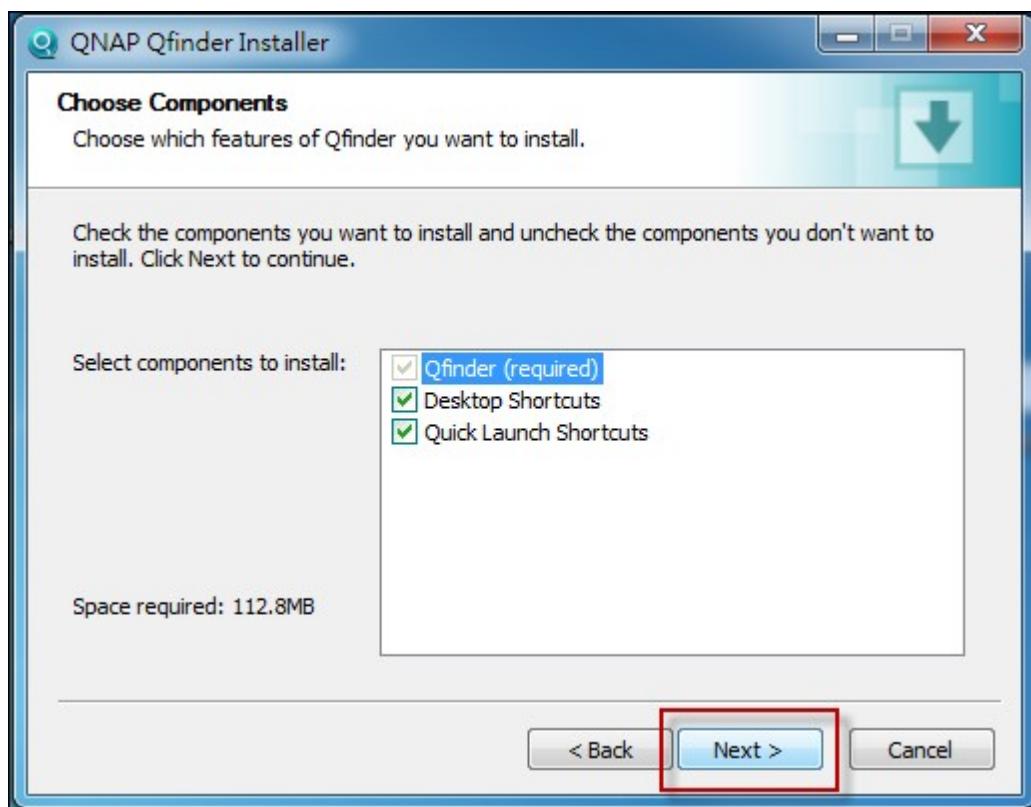
6. Launch the QNAP Qfinder installer from your computer and click "Next".



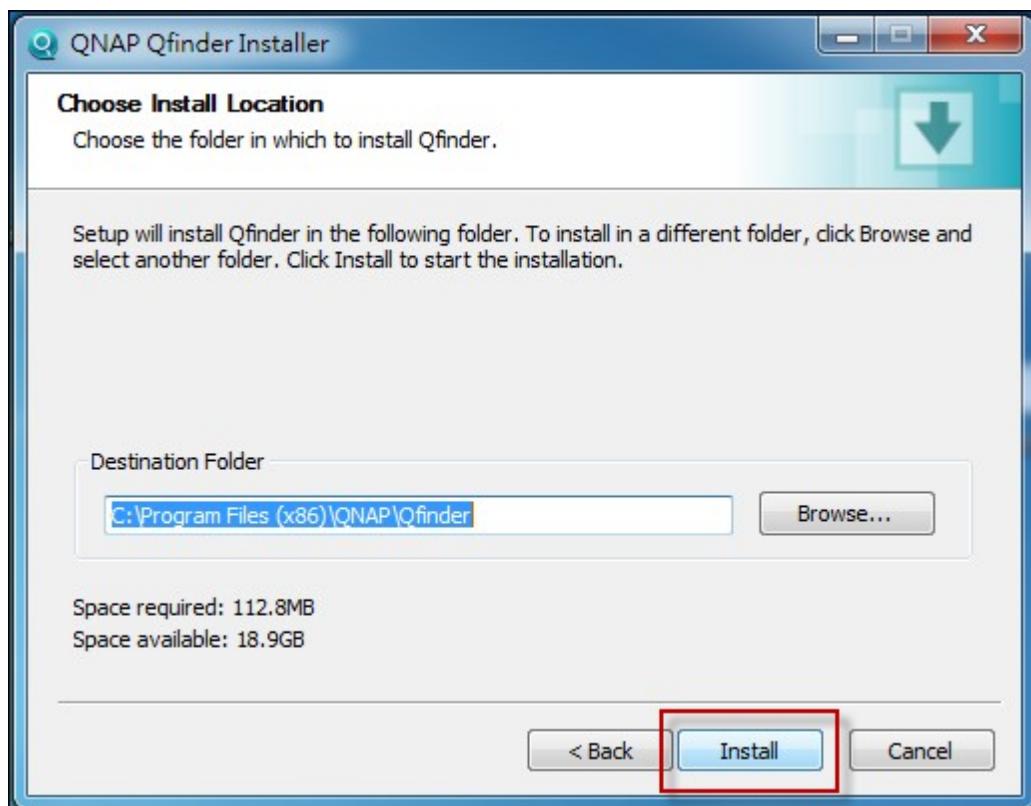
7. Read the license agreement, check "I accept the terms of the License Agreement," and click "Next".



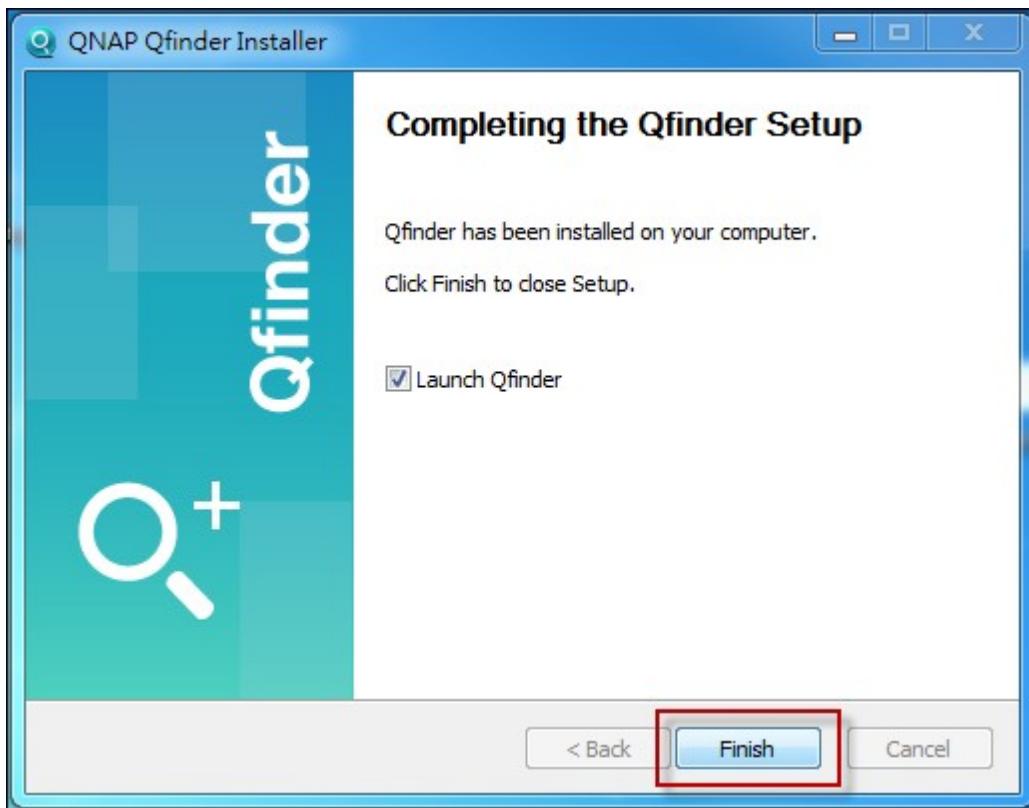
8. Click "Next".



9. Click "Install".



10. Click "Finish".

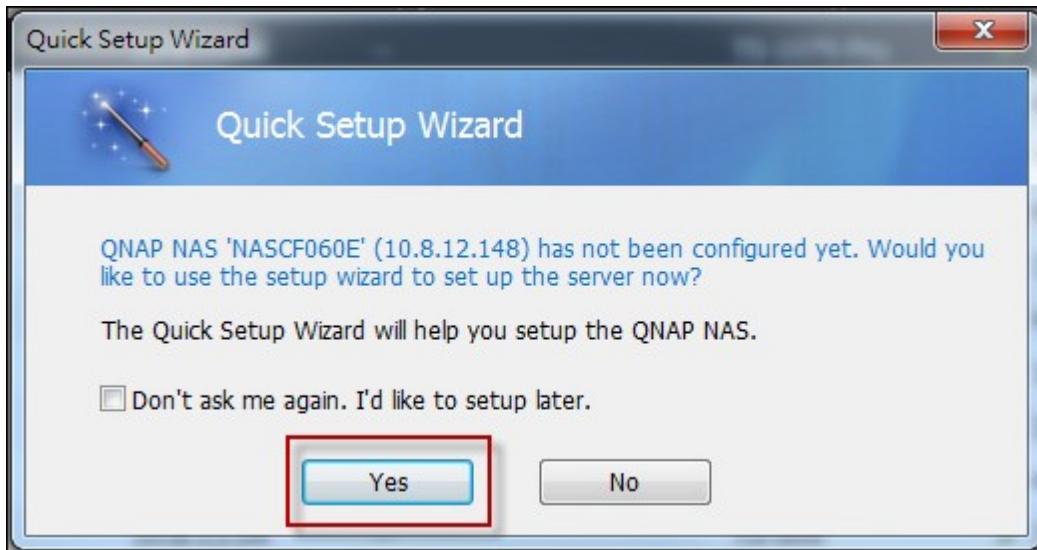


11. Launch the QNAP Qfinder from your desktop.

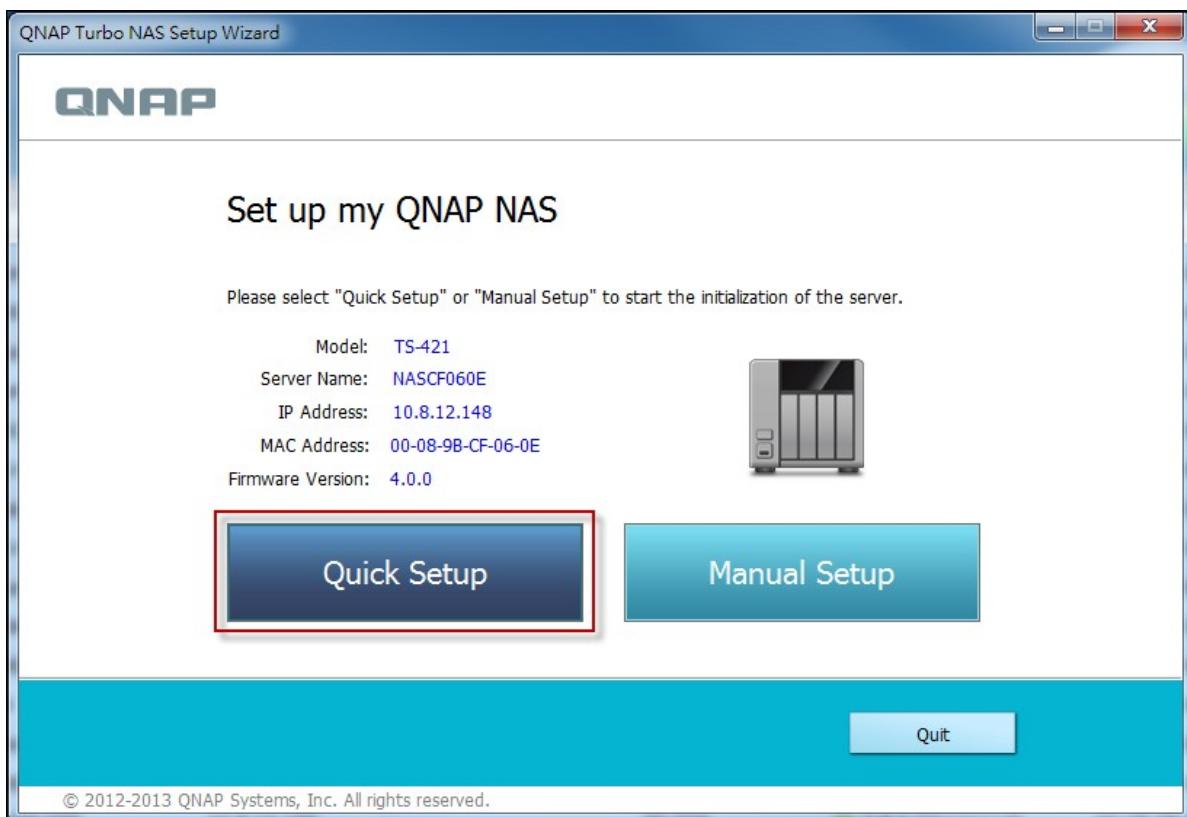
The screenshot shows the QNAP Qfinder 4.0.0 interface. The top navigation bar includes 'Servers', 'Connect', 'Settings', 'Tools', and 'Help'. The main area features a 'QNAP' logo and several icons for 'Login', 'Network Drives', 'Configuration', 'Details', 'Resource Monitor', 'Bookmark the NAS', and 'Refresh'. To the right is a 'Cloud' icon. Below these are two rows of buttons. A large table lists connected servers with columns for 'Name', 'IP Address', 'Device Name', 'Server Type', 'Version', and 'MAC Address'. The table shows numerous entries, including 'jauss670', 'TS-670Pro', 'Kentest269', 'TS-809U', 'QNAP-FTP', 'My-NAS03', 'Ken879', 'NAS8CD6BB', 'NASD1FE9B', 'A4', 'PMalex01', 'NASCFADD8', 'NAS-469G', 'nas', 'CSD-659', 'Art-CSD559', and 'NASD20A10'. At the bottom left, it says 'On-line: 47.'

Name	IP Address	Device Name	Server Type	Version	MAC Address
jauss670	10.8.13.106	--	TS-670 Pro	4.0.0 (20130517)	00-08-9B-D4-C5-E6
TS-670Pro	10.8.12.135	qtsdemogogogo	TS-670 Pro	4.0.1 (20130530)	00-08-9B-D4-C5-BC
Kentest269	10.8.12.19	--	TS-269L	4.0.1 (20130527)	00-08-9B-D2-2C-A9
TS-809U	10.8.12.101	--	TS-809U	3.8.3 (20130426)	00-08-9B-8D-27-51
QNAP-FTP	10.8.12.199	--	TS-509	3.8.0 (20121114)	00-08-9B-BA-80-31
My-NAS03	10.8.12.157	alexwu	TS-469 Pro	4.0.0 (20130522)	00-08-9B-CF-AC-4C
Ken879	10.8.12.122	--	TS-879 Pro	3.8.3 (20130417)	00-00-08-79-00-27
NAS8CD6BB	10.8.12.60	--	TS-509	3.8.3 (20130430)	00-08-9B-8C-D6-BB
NASD1FE9B	10.8.12.79	--	Q802	3.8.3 (20130524)	00-08-9B-D1-FE-9B
A4	10.8.12.111	--	TS-509	3.8.2 (20130301)	00-08-9B-BA-84-A5
PMalex01	10.8.12.82	--	TS-119P II	3.8.1 (20121205)	00-08-9B-C3-7E-B2
NASCFADD8	10.8.12.146	dfsdfsgsdfsgsdfsdf	TS-469 Pro	4.0.0 (20130523)	00-08-9B-CF-AD-D8
NAS-469G	10.8.12.57	--	TS-469-G	3.8.2 (20130321)	00-08-9B-CC-42-58
nas	10.8.13.59	--	TS-119P+	4.0.0 (20130514)	00-08-9B-C5-A3-01
CSD-659	10.8.12.126	--	TS-659 Pro II	3.8.3 (20130426)	00-08-9B-C7-77-BF
Art-CSD559	10.8.12.80	--	TS-559 Pro+	4.0.0 (20130510)	00-08-9B-C7-64-3F
NASD20A10	10.8.12.147	--	TS-269 Pro	4.0.0 (20130507)	00-08-9B-D2-0A-10

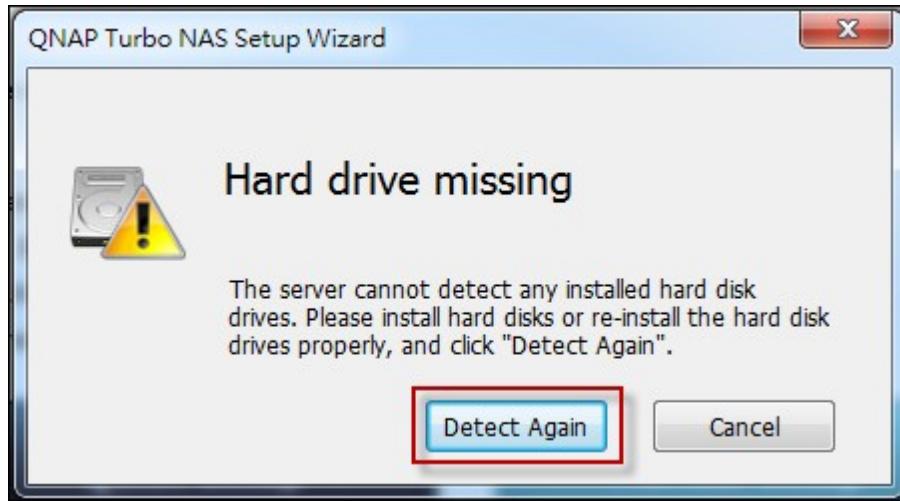
12. The Quick Setup Wizard will be launched automatically. Please confirm that the IP address shown up on the dialog window matches the Turbo NAS you are trying to configure (please check the MAC address from the QNAP Qfinder and its corresponding IP address.) Click "Yes" to configure your Turbo NAS.



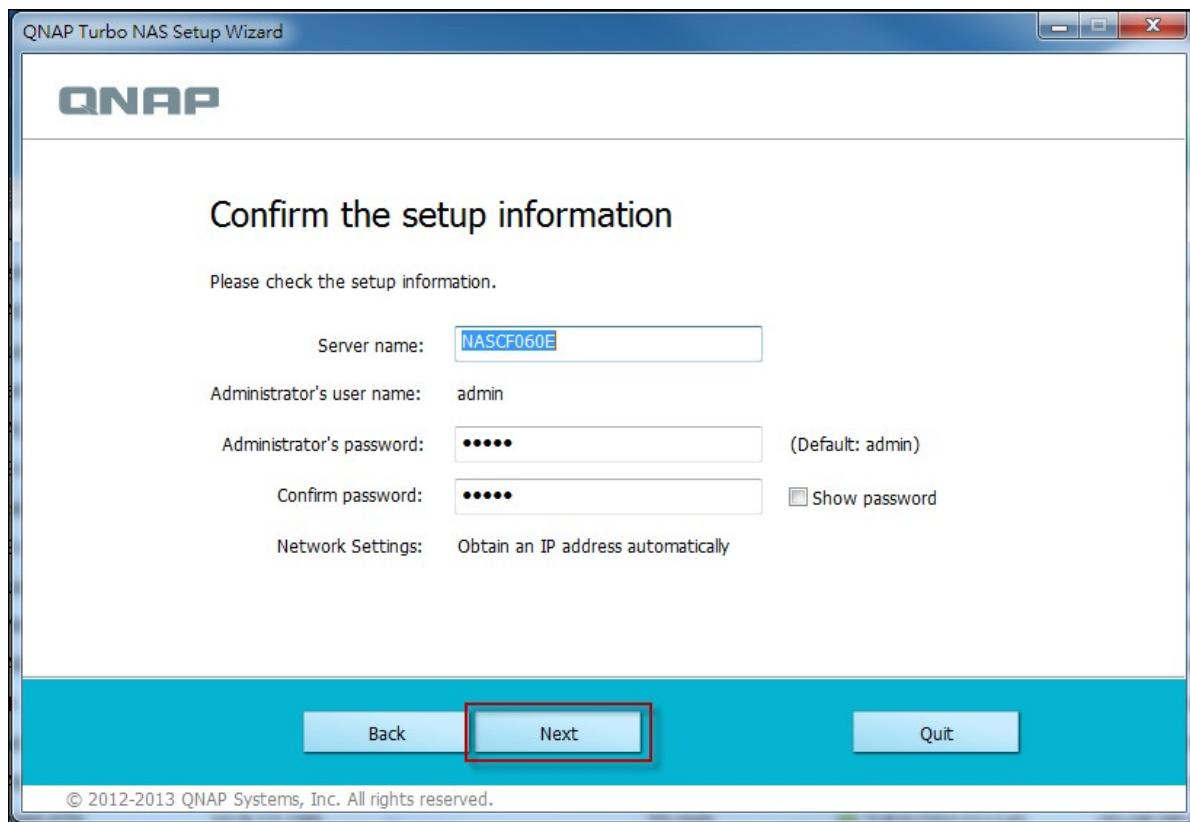
13. Click "Quick Setup".



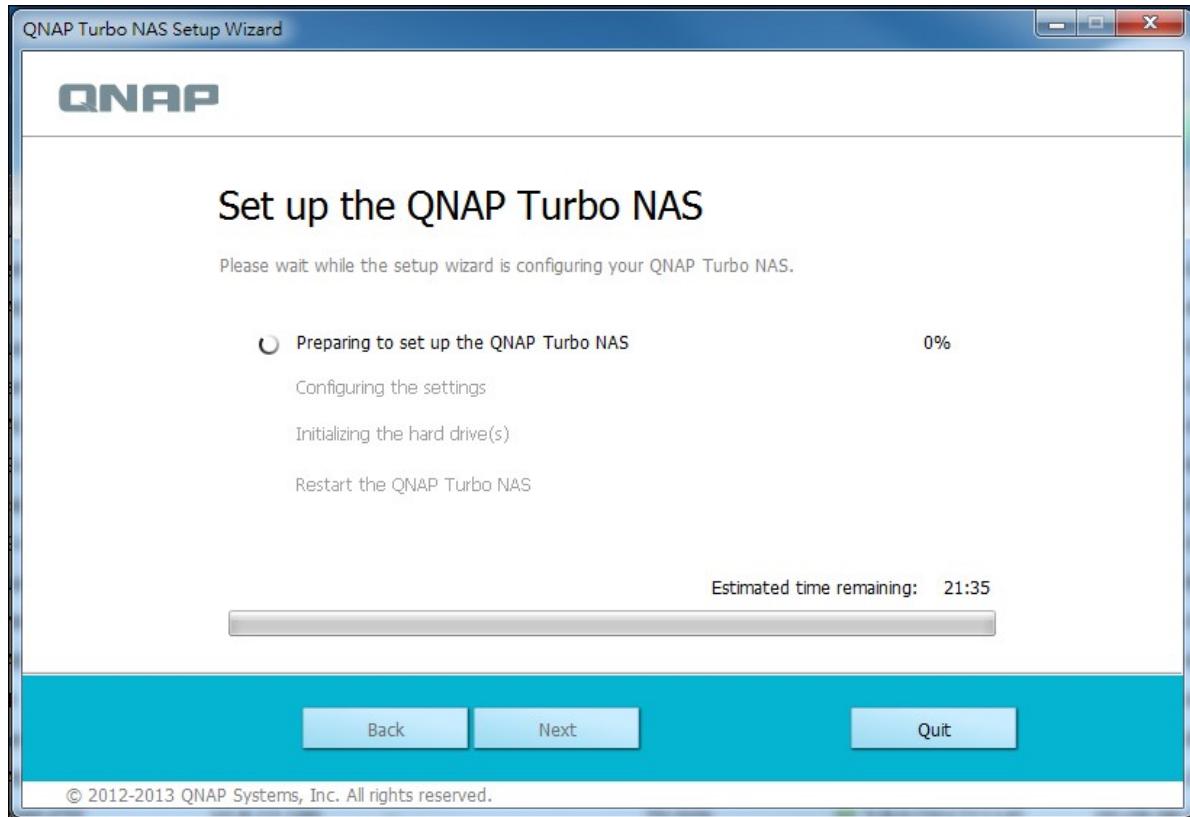
14. Install a hard drive on your Turbo NAS if you have not already done so and click "Detect Again".



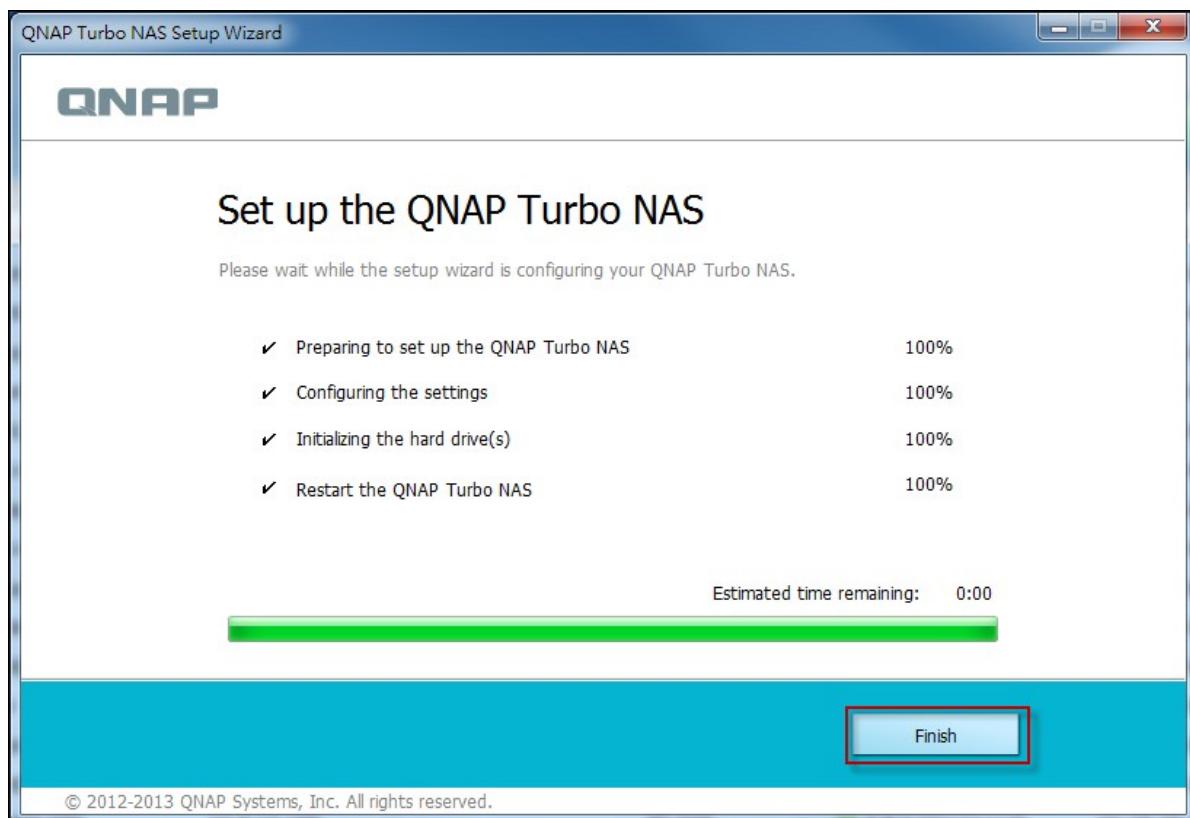
15. Confirm the setup details and click "Next".



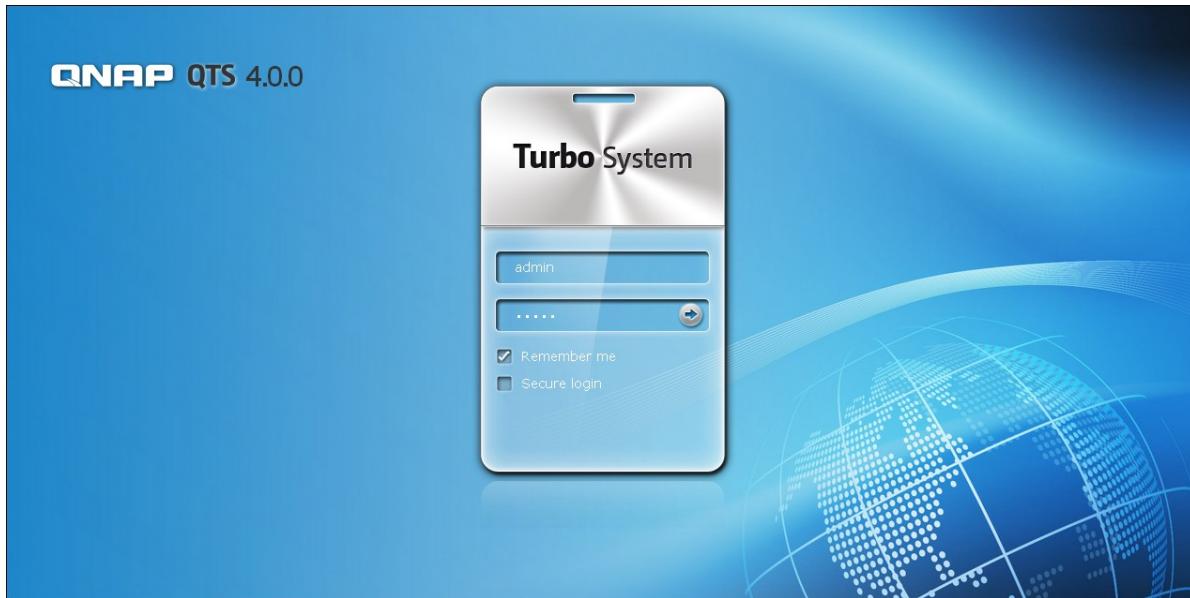
16. The wizard will proceed to finish the installation process.



17. Click "Finish" to complete the installation process and open the NAS login page.



18. Key in the user ID and password entered in the "Confirm the setup information" page.



19. Click "Get Qfinder" to download the QNAP Qfinder utility (Steps 19 to 23 are for Mac users.)

**Build your private cloud on Mac**  
Follow the steps to set up and enjoy your Turbo NAS on Mac.

**1 Get Qfinder**  
Qfinder is a tool for Mac to locate and configure the Turbo NAS on the LAN. Click "Get Qfinder" to download.

**2 Execute Qfinder**  
Execute Qfinder to configure the Turbo NAS.

**Default username and password**  
Username: admin  
Password: admin

**3 Get Utilities**  
QNAP provides many useful tools to increase your productivity. After completing system setup, don't forget to get utilities to explore the various uses of your Turbo NAS.

If you have encountered any problems during the setup, please fill in the online support form to get more information.

Back ⏪ Close ⏹

20. Install the QNAP Qfinder.



21. Execute the QNAP Qfinder and connect to the NAS.

QNAP Finder

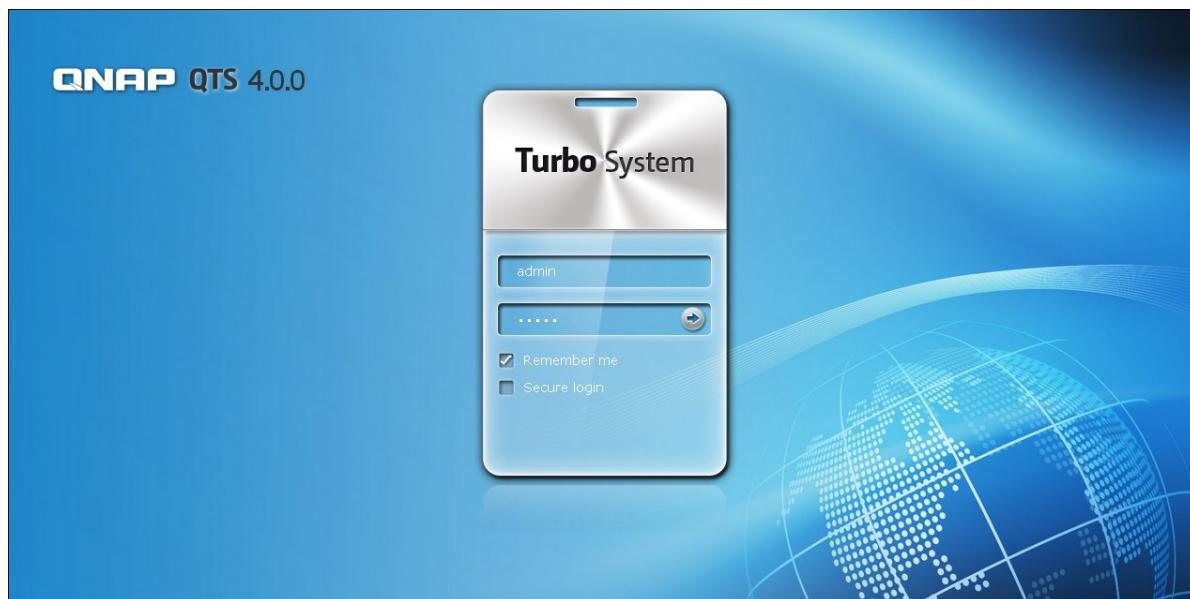
Name	IP Address	Version	Server Type	MAC Address	Firmware Status
Fan-509	10.8.12.132	4.0.1 (20...)	TS-509	00-08-9B-BD...	✓ (Up-to-date)
NAS-469G	10.8.12.57	3.8.2 (20...)	TS-469-G	00-08-9B-CC...	⚠ (Not supported)
SalesALEX	10.8.12.54	4.0.0 (20...)	TS-269 Pro	00-08-9B-D2...	✓ (Up-to-date)
QNAP-FTP	10.8.12.199	3.8.0 (20...)	TS-509	00-08-9B-BA...	💡 (Update available)
David	10.8.12.32	4.0.0 (20...)	TS-1079 ...	00-18-9B-BD...	✓ (Up-to-date)
<b>CherrySMB</b>	<b>10.8.12.146</b>	<b>4.0.0 (20...)</b>	<b>TS-469 Pro</b>	<b>00-08-9B-CF...</b>	<b>✓ (Up-to-date)</b>
Ken879	10.8.12.122	3.8.3 (20...)	TS-879 Pro	00-00-08-79...	💡 (Update available)
NAS12345	10.8.12.156	3.8.1 (20...)	TS-469 Pro	00-08-9B-CF...	💡 (Update available)
QNAP	10.8.12.28	4.0.1 (20...)	TS-220	00-08-9B-D1...	✓ (Up-to-date)
NASD1FE9B	10.8.12.79	3.8.3 (20...)	Q802	00-08-9B-D1...	⚠ (Not supported)
FW-NAS	10.8.13.60	3.6.1 (03...)	TS-459 P...	00-08-9B-C5...	💡 (Update available)
NASCF4BC1	10.8.12.151	4.0.1 (20...)	TS-569 Pro	00-08-9B-CF...	✓ (Up-to-date)
QNAPMarke ...	10.8.12.40	4.0.0 (20...)	TS-469L	00-08-9B-D3...	✓ (Up-to-date)
HA1	10.8.13.240	4.0.0 (20...)	TS-659 P...	00-08-9B-00...	✓ (Up-to-date)
NASD4C604	10.8.12.116	4.0.1 (20...)	TS-670 Pro	00-08-9B-D4...	⚠ (Not supported)
jauss509	10.8.13.54	3.8.3 (20...)	TS-509	00-08-9B-B9...	✓ (Up-to-date)
ANASC4EF38	10.8.13.56	3.8.3 (20...)	TS-259 P...	00-08-9B-C4...	✓ (Up-to-date)
A4	10.8.12.88	4.0.1 (20...)	TS-509	00-08-9B-BA...	✓ (Up-to-date)
jauss1079	10.8.13.46	3.8.3 (20...)	TS-1079 ...	00-08-9B-C9...	✓ (Up-to-date)
CSN-650	10.8.12.126	3.8.3 (20...)	TS-650 P	00-08-9B-C7...	✓ (Up-to-date)

Connect    Configure    Details    Refresh    Exit

22. Start the Web Installation step.



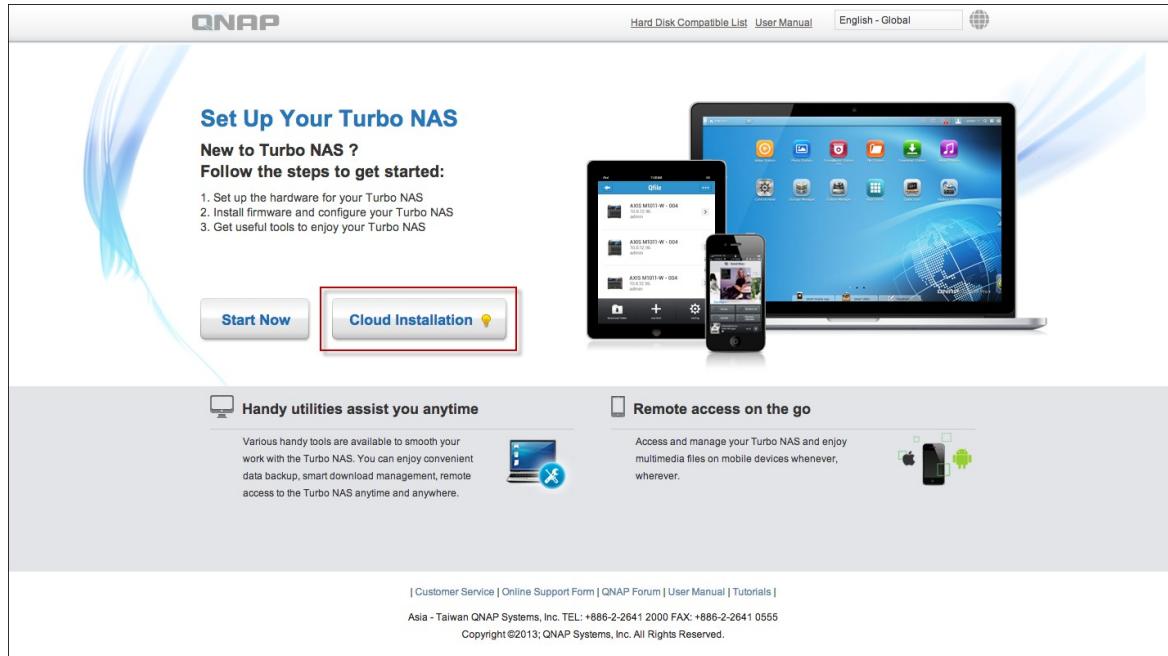
23. Key in the user ID and password entered in the “Confirm the setup information” page.



## 2.2.2 Cloud Installation

Follow the steps in this section to complete cloud installation for your NAS.

1. Connect your NAS to the Internet, and on your PC, go to "start.qnap.com" and click "Cloud Installation".



2. Alternatively, you may scan the QR code using your mobile phone to start cloud installation.



3. Enter the cloud key (cloud key can be found from the sticker on top of your QNAP NAS) and click "Enter".



**Note:** If you encounter the "Device not found" message on screen, please make sure 1) your NAS has been powered on; 2) the network cable is connected to the NAS and the orange and green indicator lights on its LAN port(s) are blinking; and 3) the cloud key is correct.

4. Fill out all fields to register your myQNAPcloud account or sign in your myQNAPcloud account. check "I agree to myQNAPcloud Terms of Use and QNAP Privacy Policy" and click "Next Step".

**1 Sign in and register**

**2 Installing your NAS**

## myQNAPcloud Account

Your QNAP NAS has been connected. Please create or sign in myQNAPcloud account to proceed.

With the myQNAPcloud account, the system will help you to easily complete the remote connection settings during the installation process. No matter where you are, you can access and share all the data stored on your QNAP NAS anytime and anywhere without care just by the internet.

**I don't have myQNAPcloud account and would like to create one**  
If you don't have myQNAPcloud account, please set your primary email address as myQNAPcloud ID (QID) first. You can also choose [Create later](#).

**Sign in myQNAPcloud account**  
If you already have myQNAPcloud account, you can sign in right away.

**Create myQNAPcloud account**

myQNAPcloud ID (QID):

Password :

Verify password :

First name :

Last name :

Mobile number :

I agree to [myQNAPcloud Terms of Use](#) and [QNAP Privacy Policy](#)

**Next step**

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**Note:** Before proceeding to Step 4, please be sure to activate your myQNAPcloud account after your account registration is confirmed (an email will be sent to the email address provided to create your myQNAPcloud account, and the account activation link will be included in that email.) For details, please refer to the chapter on myQNAPcloud Services in this manual.

If you already have a myQNAPcloud account, please select "Sign in myQNAPcloud account" and login with your account credentials.

5. Type in the name of your Turbo NAS to register it and click "Register".

 **myQNAPcloud**

TS-421 English ▾

**1 Sign in and register** **2 Installing your NAS**

### Register myQNAPcloud device name

Please enter a name to register your QNAP NAS. This name will be used to access your NAS remotely.

This will allow remote access to your QNAP NAS and help you to connect to your NAS more easily after finishing the installation process.

myQNAPcloud Device Name:  **Register**

After finishing the installation, you will be able to access your QNAP NAS remotely using the following Internet address.

**Q70140962.myqnapcloud.com**



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6. Install a hard drive on your Turbo NAS if you have not already done so.

 **myQNAPcloud**

TS-421 English ▾

**1 Sign in and register** **2 Installing your NAS**

### Hard Drive Missing



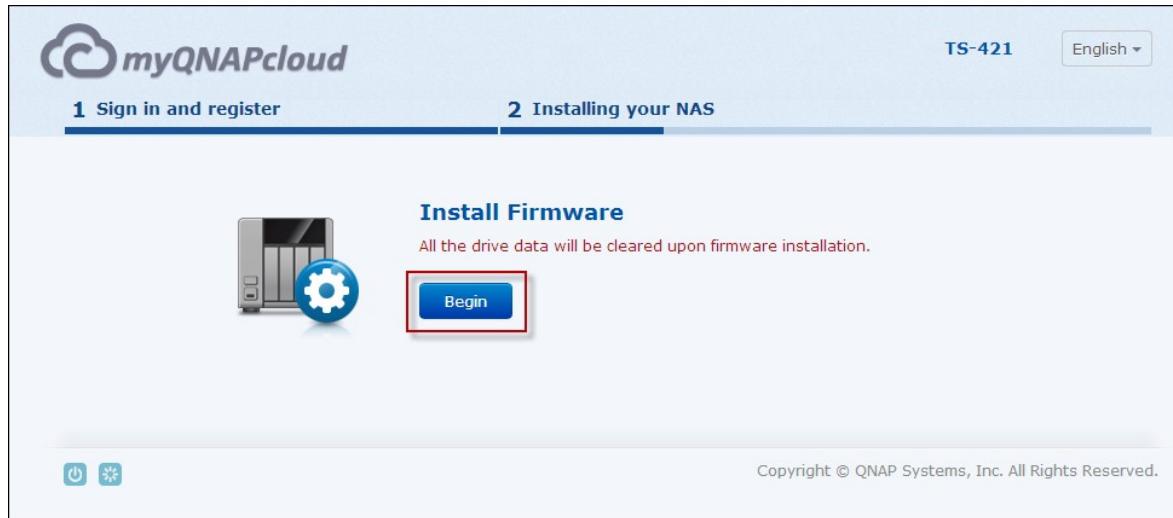
Install and format at least one hard drive before using the NAS. A hard drive can be inserted to an empty disk bay without turning off the NAS. For the hard disk compatibility list, please visit [http://www.qnap.com/go/compatibility\\_hdd35.html](http://www.qnap.com/go/compatibility_hdd35.html)

**Note: All the drive data will be cleared upon hard drive initialization.**

Please make sure the hard drive(s) are installed correctly and the hard drive cable(s) are securely connected.

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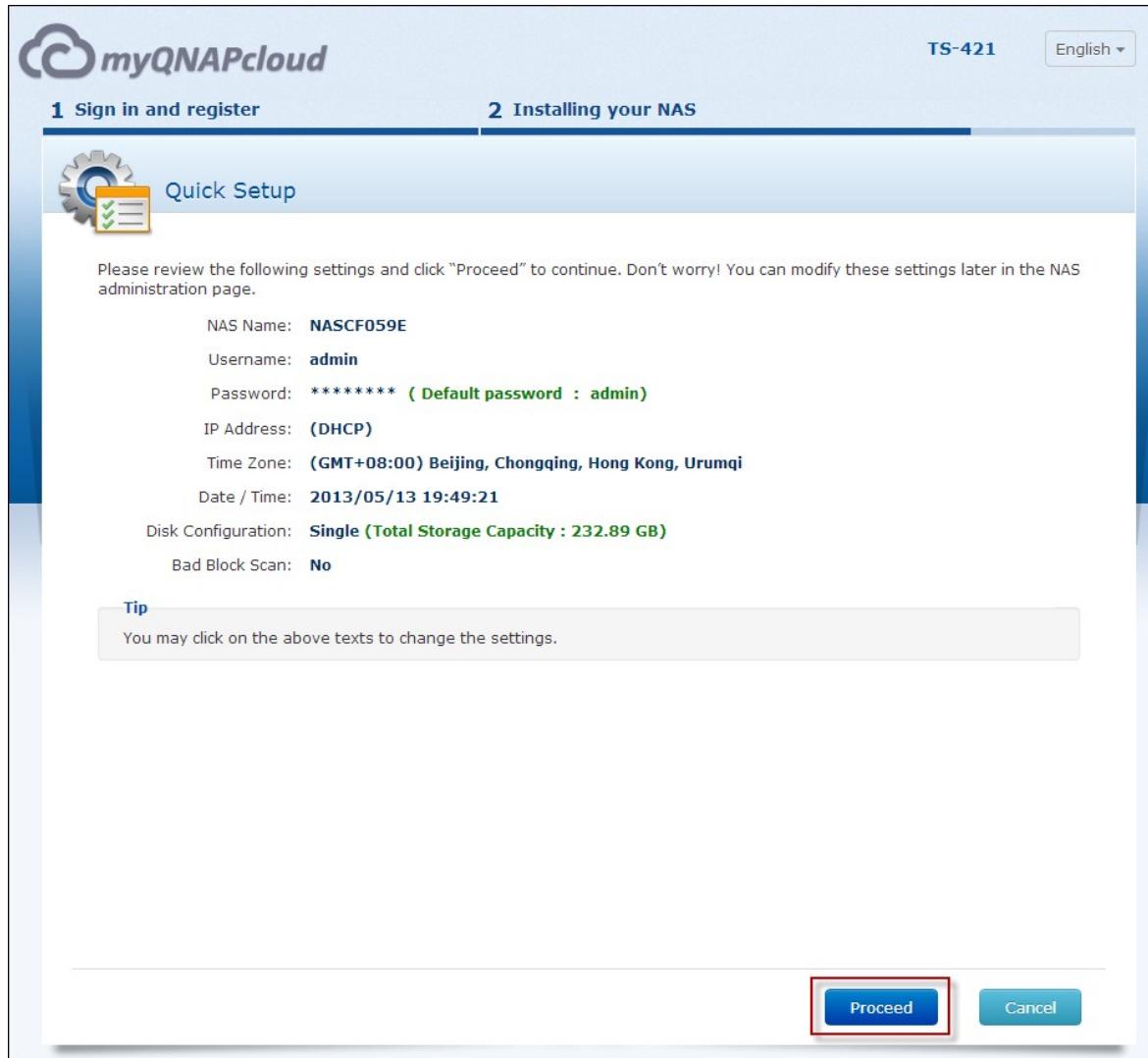
7. Click "Begin" to install firmware on your Turbo NAS.



8. Click "Start" to start the quick setup.



9. Confirm all details and click "Proceed".



10. Follow the onscreen instructions.

**myQNAPcloud**

TS-421 English ▾

**1 Sign in and register** **2 Installing your NAS**

## Build Up a Fun Multimedia Center

**Collect videos, music, and photos, and enjoy them in fun ways**

It's never been easier to view photos, listen to music, and watch Full HD 1080p movies on your HDTV. The built-in media server streams content to PS3, Xbox 360, any DLNA-certified TV, or other network media players. The Turbo NAS brings to life the ultimate in digital home theater enjoyment.

• • • •

### Applying the settings

This process may take a few minutes depending on the system hardware and hard drive capacity.

Formatting the hard drives... **20%**

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11. Click "Connect and Login QTS".

**myQNAPcloud**

English ▾

### Installation complete

Your QNAP NAS has been installed. Please click the following link to enter the administration page of the NAS.

Before accessing the administration page, you are recommended to check the verification email in the mailbox you used to register myQNAPcloud account in order to enable the remote access services.

**Connect and login QTS**

You can also click the following links to get the QNAP utilities for easy management of the QNAP NAS.

**Get more utilities**

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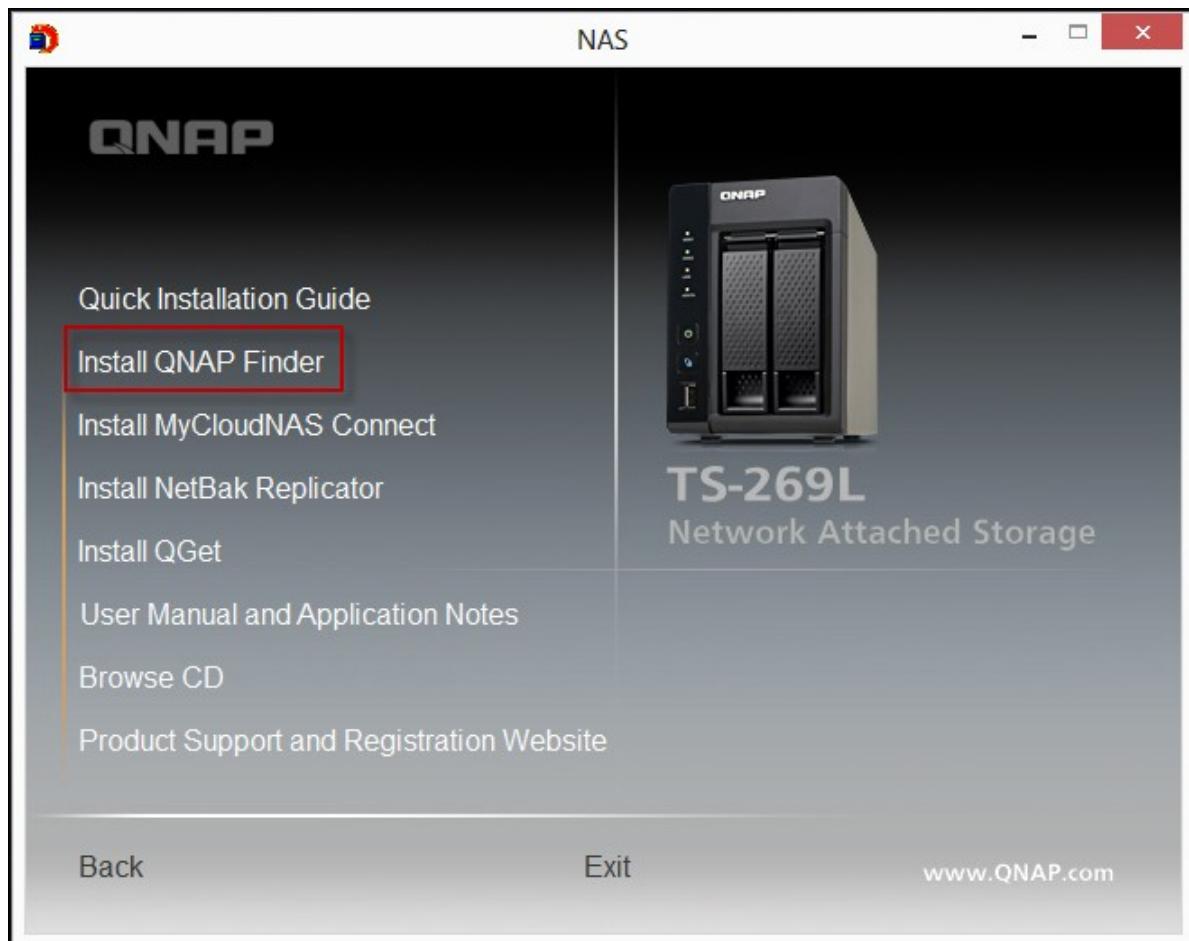
12. Key in the user ID and password to login your Turbo NAS.



### 2.2.3 CD Installation

Follow the steps in this section to complete CD installation for your NAS.

1. Install the QNAP Qfinder from the product CD-ROM.



2. Run the QNAP Qfinder. If the QNAP Qfinder is blocked by your firewall, unblock the utility.
3. Follow the steps outlined in the Online Installation<sup>[24]</sup> section and finish the installation process.

**Note:**

- Some new NAS models, such as TS-x12, TS-x20 and TS-x21, no longer have the installation CD included.
- The default login ID and password of the NAS are both admin.

## 2.3 Getting Utilities

---

QNAP has prepared a number of practical and useful utilities to enhance your NAS experiences. After setting up your NAS, please choose from the following two methods to install the utilities.

### A. Download from the QNAP website

Type <http://www.qnap.com/> in your browser, go to Features > For Home ("For Business" if you are business users). Scroll down to the bottom of the screen and click "Utilities". Choose to download and install utilities on your PC.

 [Home](#) > [Features](#) > [For Business](#) > [Utility](#)

#### QNAP utilities

- [Qfinder](#)
- [myQNAPcloud Connect](#)
- [Qsync](#)
- [NetBak Replicator](#)
- [QGet](#)
- [vSphere Client plug-in](#)

Various handy utilities are available for you to work smartly with your Turbo NAS. These utilities help increase your productivity and make it absolutely easy with connecting the Turbo NAS, setting up the system, data backup and synchronization, downloading files, and so on. Visit the [Download](#) center, find your Turbo NAS model, and the list of available utilities are ready for you.

### B. Install from the product CD-ROM

The product CD-ROM contains software utilities QNAP Qfinder, myQNAPcloud Connect, NetBak Replicator, and QGet.



Browse the CD-ROM and access the following contents:

- Quick Installation Guide: View the hardware installation instructions of the NAS.
- Install QNAP Qfinder: The setup program of the QNAP Qfinder (for Windows OS.)
- Install myQNAPcloud Connect: The setup program of the myQNAPcloud Connect (for Windows OS.)
- Install NetBak Replicator: The setup program of NetBak Replicator (Windows utility for data backup from Windows OS to the QNAP NAS.)
- Install QGet: The setup program of the QGet download utility (for Windows OS.)
- User Manual and Application Notes: Software user manuals, and hardware manual of the Turbo NAS.



## **2.4 Connecting to NAS Shared Folders**

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[Connecting to NAS shared folders in Windows](#)<sup>[49]</sup>

[Connecting to NAS shared folders in Mac or Linux](#)<sup>[54]</sup>

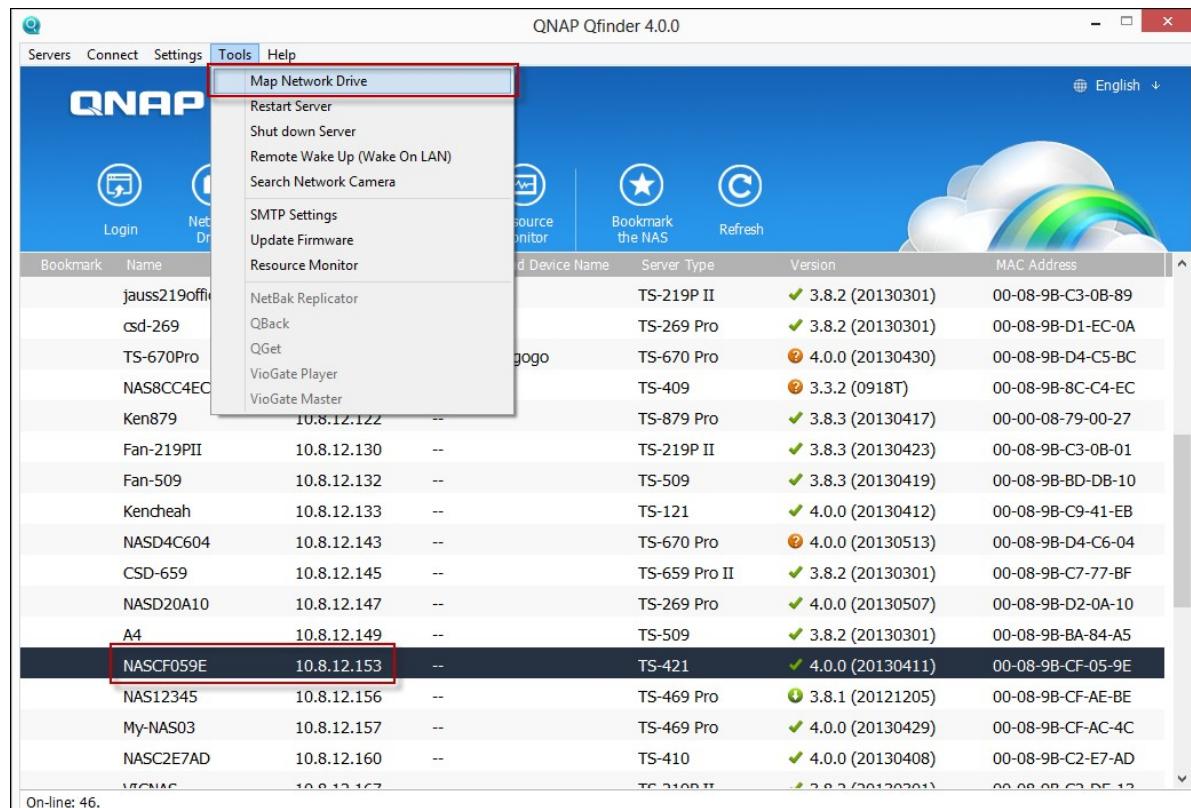
#### **2.4.1 Connecting to NAS shared folders in Windows**

For Windows operating systems, there are two methods to connect to shared folders of the NAS:

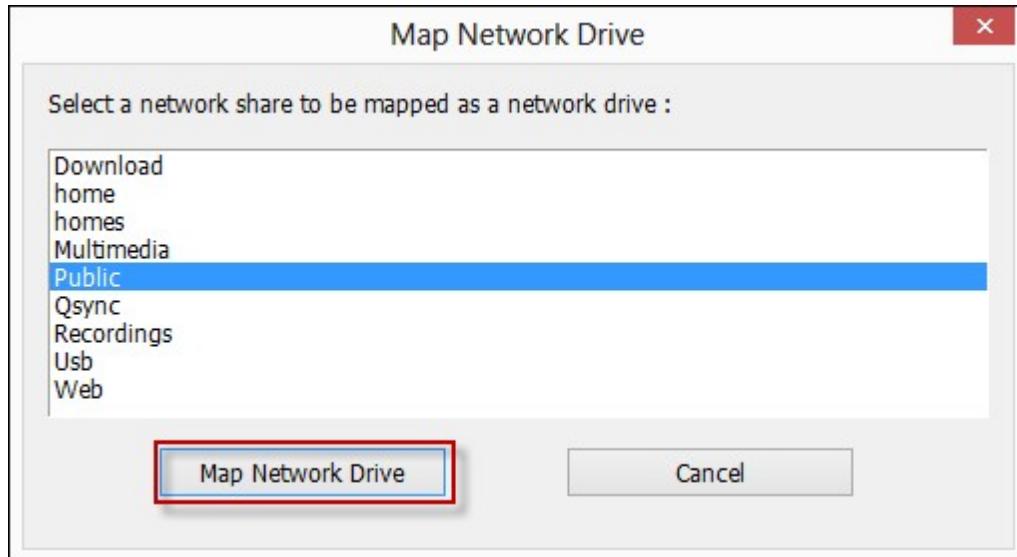
- A. QNAP Qfinder<sup>[49]</sup>
- B. My Network Places or Run<sup>[52]</sup>

#### **A. Connect to the shared folders of the NAS by using the QNAP Qfinder:**

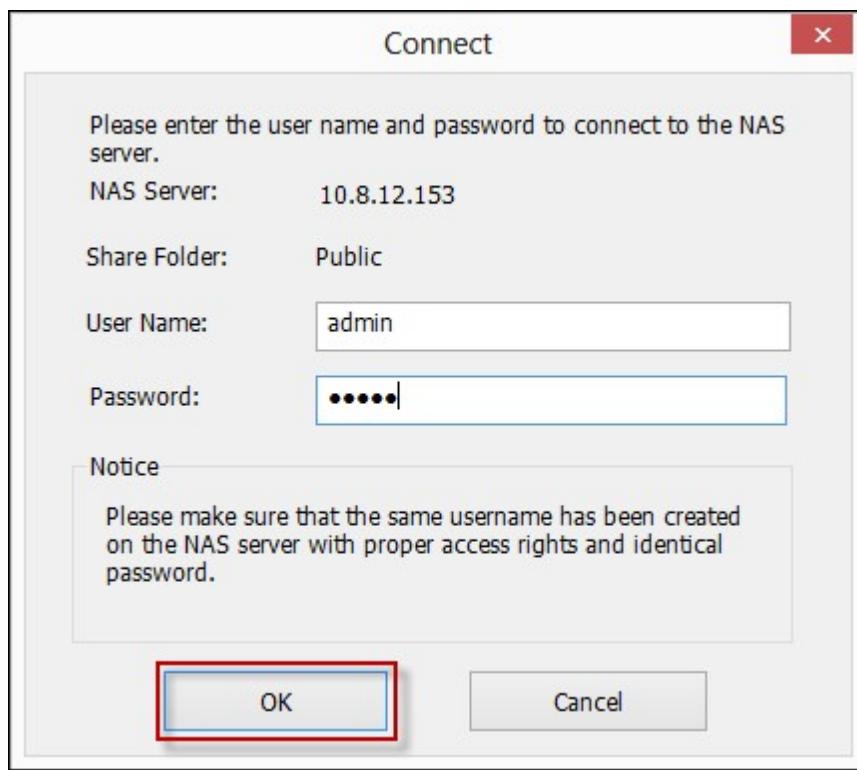
1. Launch the QNAP Qfinder. Select the NAS detected and then click "Map Network Drive".



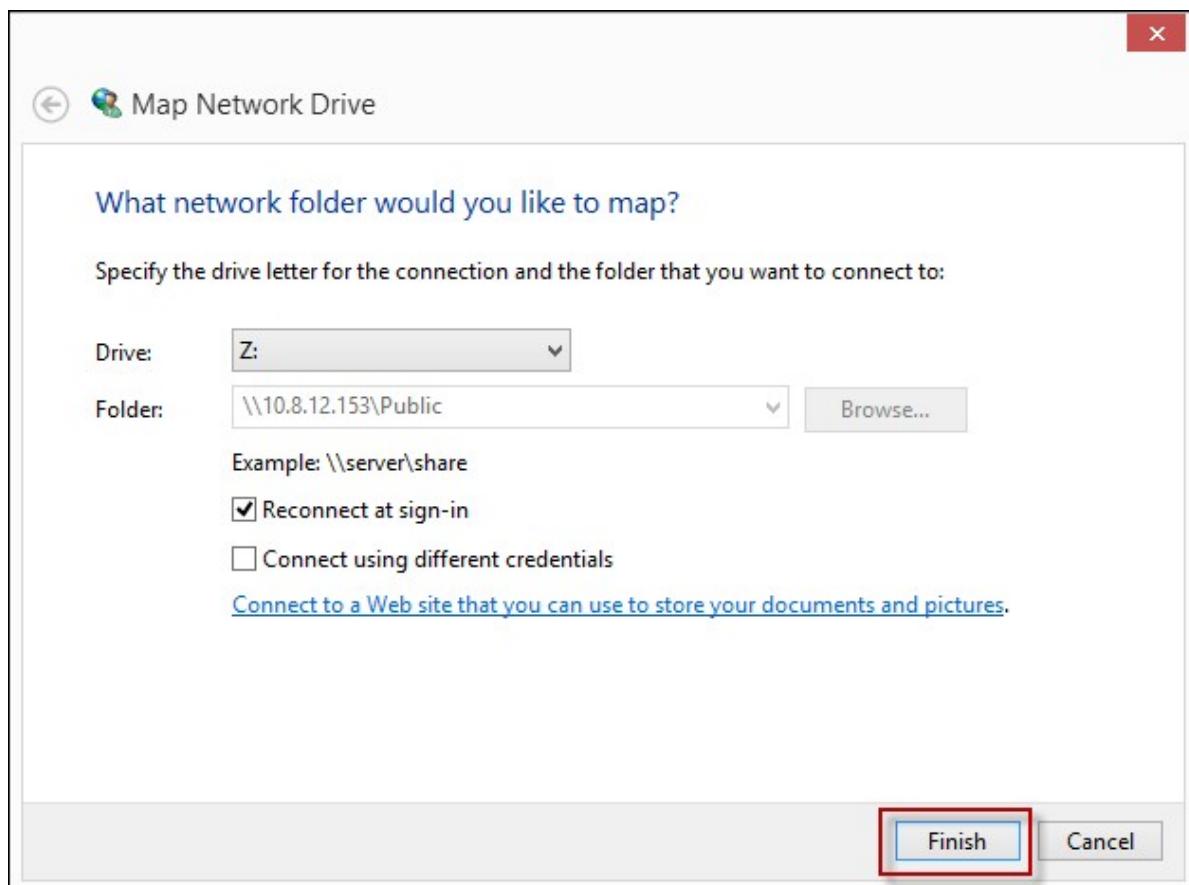
2. Select a shared folder on the NAS to be mapped as a network drive and click "Map Network Drive".



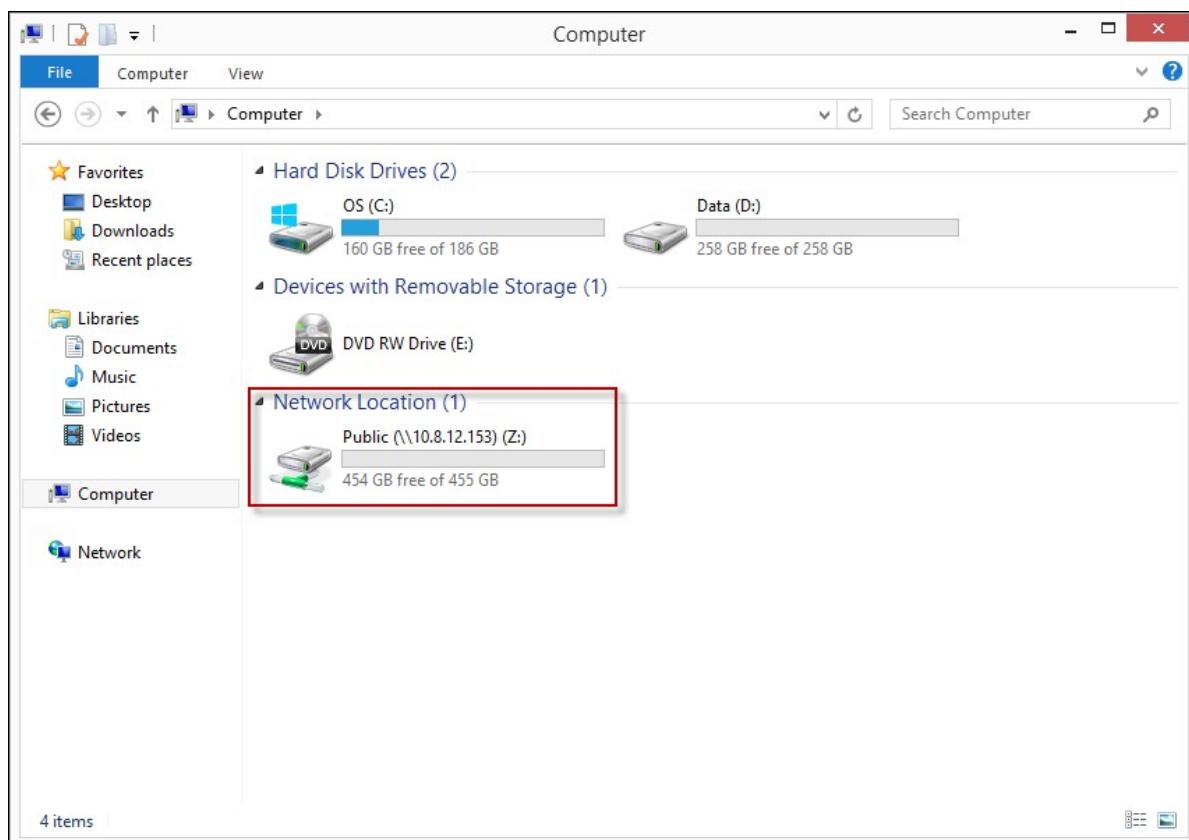
3. Enter the username and password to connect to the NAS and click "OK".



4. Select a drive in the OS to map the folder chosen in Step 2 and click "Finish".



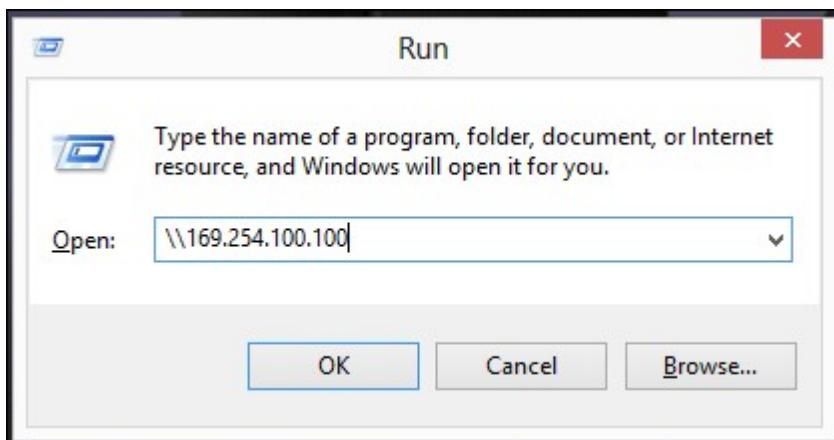
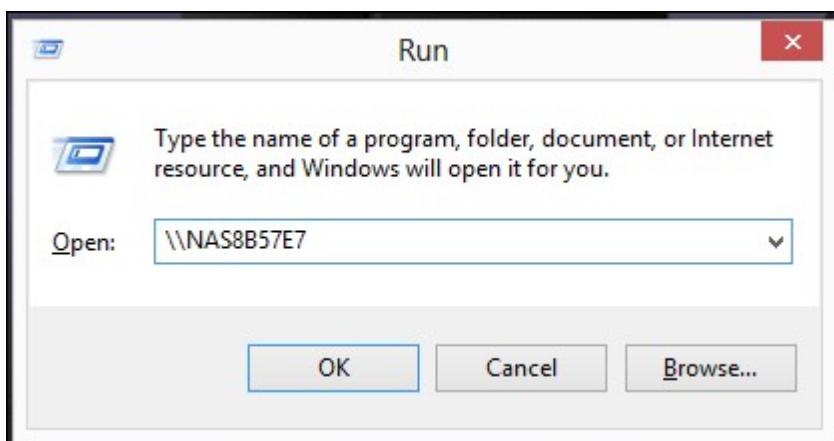
5. The mapped folder will appear when opening the File Explorer.



**Note:** Alternatively, you can use the Storage Plug & Connect Wizard to connect NAS shared folders. The steps: 1) Launch the QNAP Qfinder; 2) Select Storage Plug & Connect under Connect; 3) Check Login with username and password" and enter username and password; 4) Click a NAS shared folder; and 5) Click "Map the Network Drive" on top of the screen.

## B. Connect to the shared folders of the NAS by using My Network Places or Run

- 1a. Open My Network Places and find the workgroup of the NAS. If the NAS cannot be found, browse the whole network to search for the NAS. Double click the name of the NAS for connection.
- 1b. Use the Run function in Windows. Enter \\NAS\_name or \\NAS\_IP.



2. Enter the default administrator name and password.

Default username: admin

**Default password: admin**

3. You can upload files to the shared folders.

## 2.4.2 Connecting to NAS shared folders in Mac or Linux

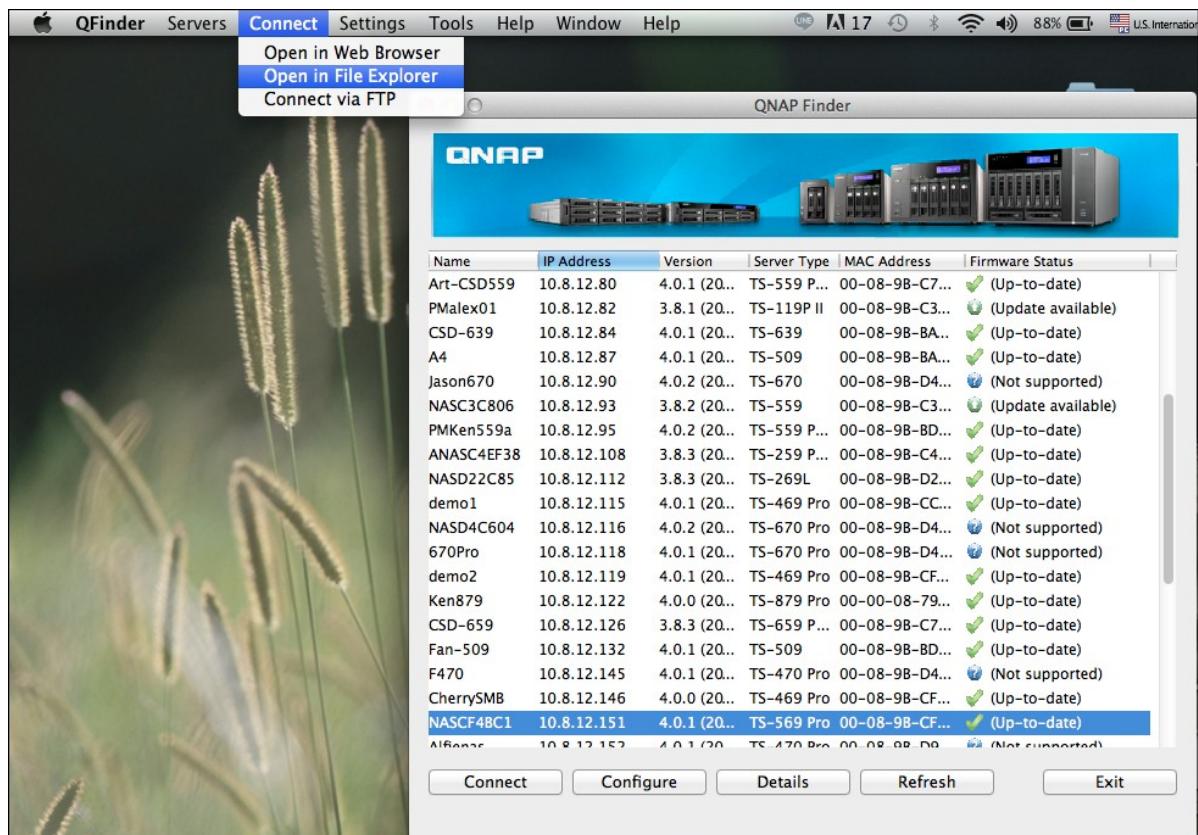
### Mac Users

There are two methods to connect shared folders on a NAS:

- A. Using QNAP Qfinder<sup>54</sup>
- B. Connect to Server<sup>56</sup>

#### A. Using QNAP Qfinder

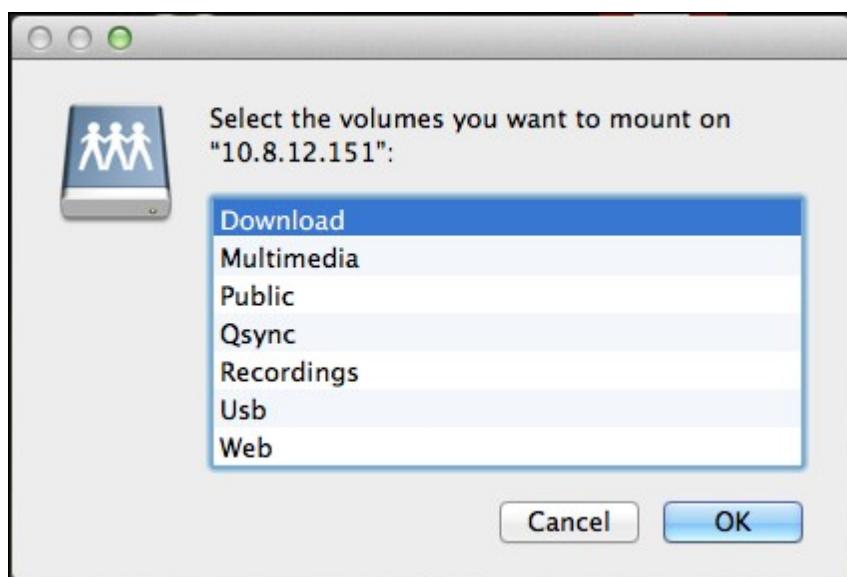
1. Launch the QNAP Qfinder, select the NAS you would like to connect to, and go to "Connect" > "Open in File Explorer".



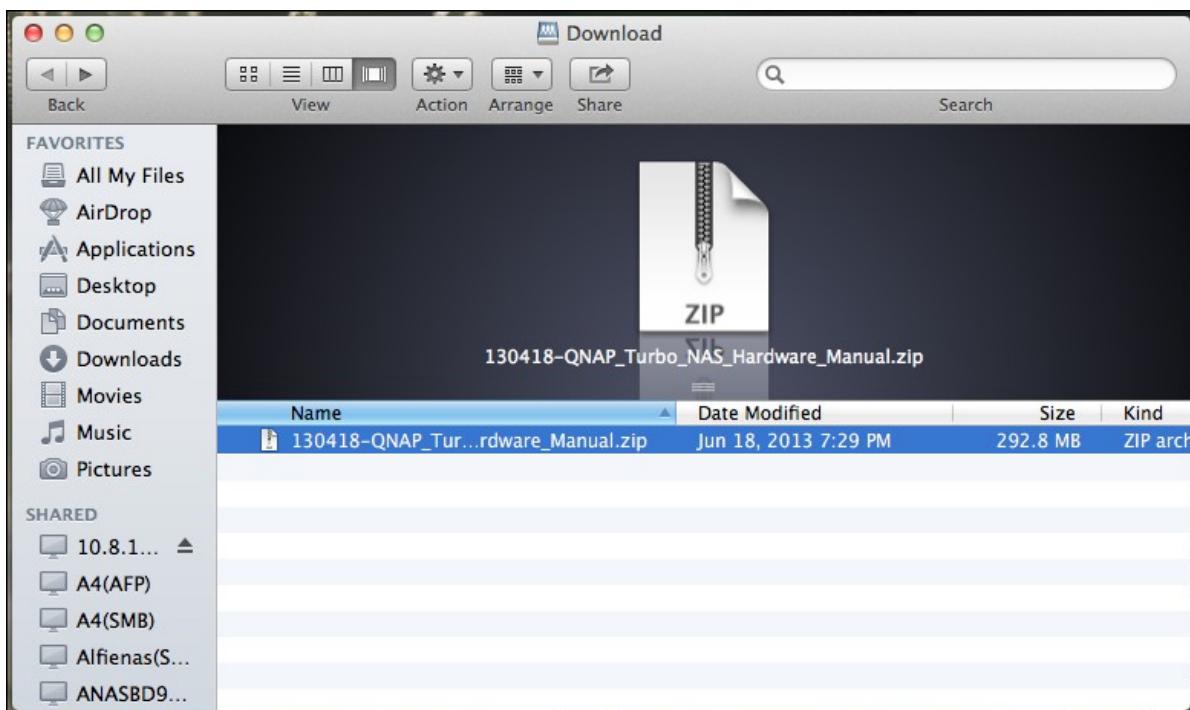
2. Enter your login ID and password.



3. Select the folder you want to mount and click "OK".

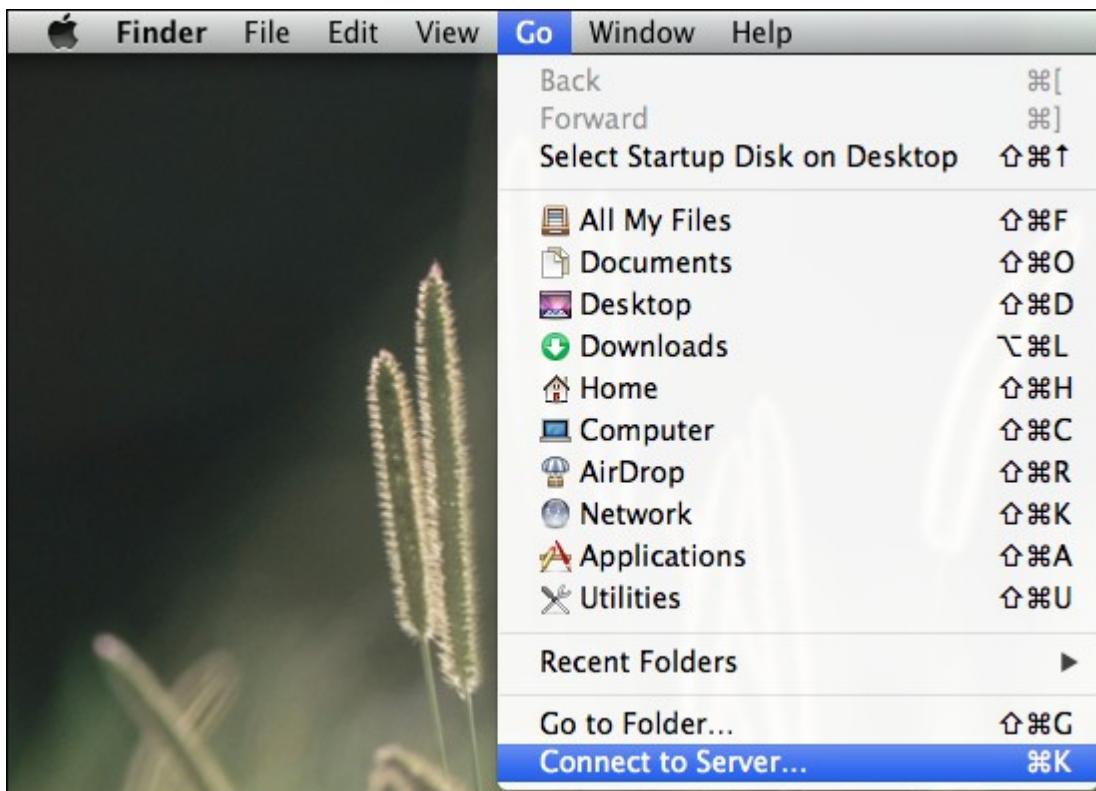


4. The folder is mounted.

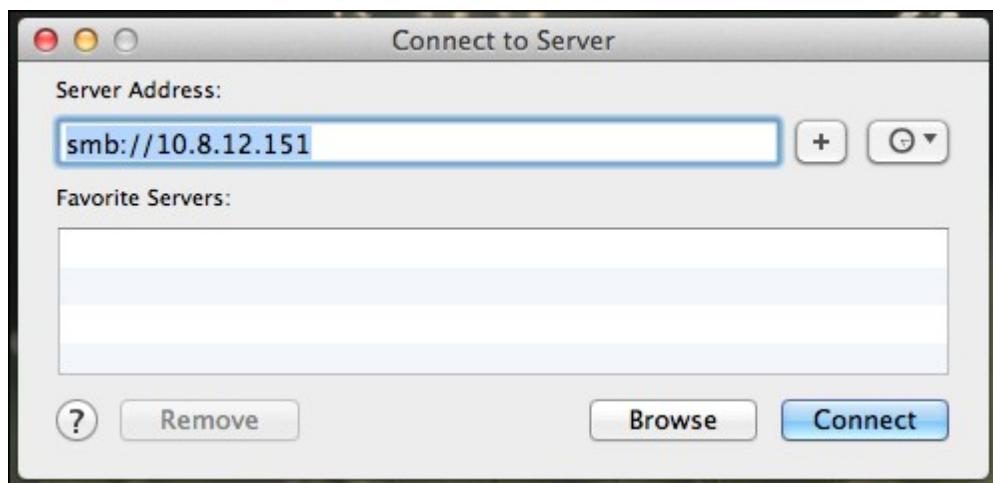


## B. Connect to Server

1. Choose "Go" > "Connect to Server".



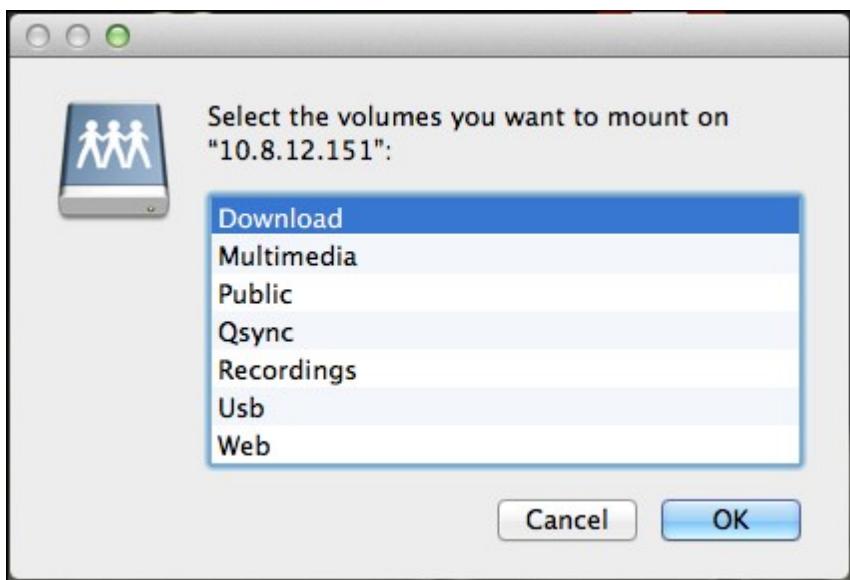
2. Enter the NAS IP address.



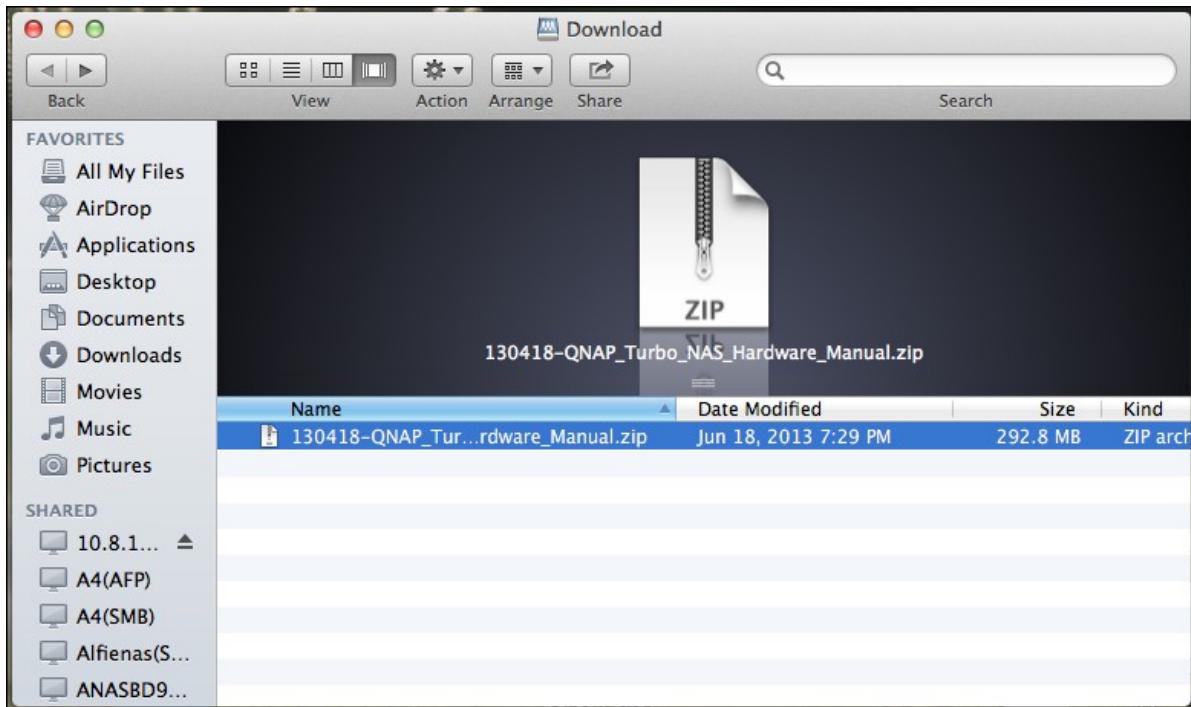
3. Enter your login ID and password.



4. Select the folder you want to mount and click "OK".



5. The folder is mounted.



Name	Date Modified	Size	Kind
130418-QNAP_Turbo_NAS_Hardware_Manual.zip	Jun 18, 2013 7:29 PM	292.8 MB	ZIP archive

## Linux Users

On Linux, run the following command:

```
mount -t nfs <NAS IP>/<Shared Folder Name> <Directory to Mount>
```

For example, if the IP address of the NAS is 192.168.0.1, to connect to the shared folder "public" under the /mnt/pub directory, use the following command:

```
mount -t nfs 192.168.0.1:/public /mnt/pub
```

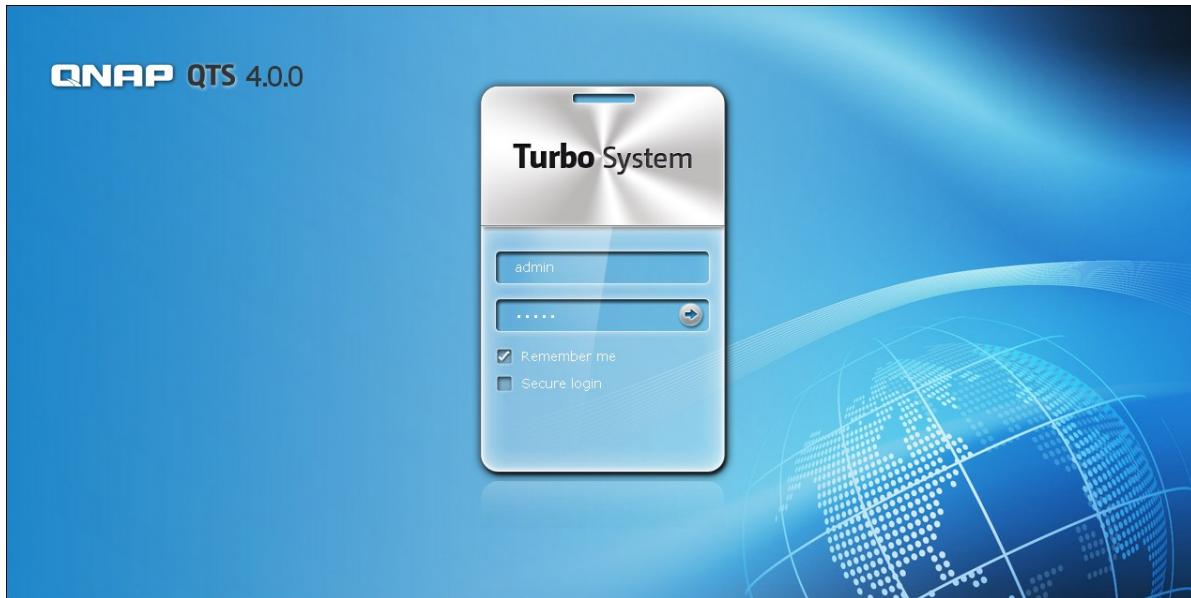
**Note:** You must login as the “root” user to initiate the above command.

Login the NAS with the specified user ID, use the mounted directory to connect to the shared folders.

## 2.5 Connecting to NAS by Web Browser

To connect to the NAS by a web browser, follow the steps below:

1. Enter <http://NAS IP:8080> or use the QNAP Qfinder to find the NAS. Double click the NAS name, and the NAS login page will open.



**Note:** The default NAS IP is 169.254.100.100:8080. If the NAS has been configured to use DHCP, you can use the QNAP Qfinder to check the IP address of the NAS. Make sure the NAS and the computer that runs the QNAP Qfinder are connected to the same subnet. If the NAS cannot be found, connect the NAS to the computer directly and run the QNAP Qfinder again.

2. Enter the administrator name and password. Turn on the option "Secure login" (Secure Sockets Layer login) to allow secure connection to the NAS. If a user without administration right login the NAS, the user can only change the login password.

Default username: admin

Default password: admin

**Note:** If the NAS is behind an NAT gateway, to connect to the NAS by secure login on the Internet, the port 443 must be opened on the NAT router and forwarded to the LAN IP of the NAS.

3. The NAS Desktop will show up.



## 2.6 Migrating from Old NAS

Users can migrate their QNAP NAS to another Turbo NAS model with all the data and configuration retained by simply installing the hard drives of the original (source) NAS on the new (destination) NAS according to its original hard drive order and restart the NAS.

Due to different hardware design, the NAS will automatically check if a firmware update is required before system migration. After the migration has finished, all the settings and data will be kept and applied to the new NAS. However, the system settings of the source NAS cannot be imported to the destination NAS via "System Administration" > "Backup/Restore Settings". Configure the NAS again if the settings were lost.

The NAS models which support system migration are listed below.

Source NAS	Destination NAS	Remark
TS-x10, TS-x12, TS-x19, TS-x20, TS-x21, TS-x39, TS-509, TS-809, SS-x39, SS-469, TS-x59, TS-x69, TS-x70, TS-x79	TS-x10, TS-x12, TS-x19, TS-x20, TS-x21, TS-x39, TS-509, TS-809, SS-x39	Firmware update required.
TS-x10, TS-x12, TS-x19, TS-x20, TS-x21, TS-x39, TS-509, TS-809, SS-x39, TS-x59, TS-x69, TS-x70, TS-x79	TS-x59, TS-x69, TS-x70, TS-x79, SS-469 Pro	Firmware update not required.

### Note:

- The destination NAS should contain enough drive bays to house the hard drives of the source NAS.
- SS-x39 and SS-469 Pro series support only 2.5-inch hard disk drives.
- A NAS with ed disk volume cannot be migrated to a NAS which does not support file system encryption. File system encryption is not supported by TS-110, TS-119, TS-210, TS-219, TS-219P, TS-x20, TS-x21, TS-410, TS-419P, TS-410U, TS-419U, TS-119P+, TS-219P+, TS-419P+, TS-112, TS-212, TS-412, TS-419U+, TS-412U, TS-420U and TS-421U.

- The Multimedia Station, Download Station, iTunes Server, and DLNA Media Server features will be removed after migrating the non-TS-x79 models to the TS-x70U/TS-x79 models. The shared folders Multimedia/Qmultimedia, Download/Qdownload and all the downloaded files will be kept.
- The registered myQNAPcloud name on the source NAS will not be moved to the destination NAS after system migration. To use the same myQNAPcloud name on the destination NAS, change the myQNAPcloud name on the source NAS before system migration and register the same name on the destination NAS after the process. Please contact the QNAP technical support department if you need to keep myQNAPcloud name after system migration.

<b>Destination NAS</b>	<b>Disk volume supported for system migration</b>
1-bay NAS	1-drive single disk volume
2-bay NAS	1 to 2-drive single disk volume, JBOD, RAID 0, 2-drive RAID 1.
4-bay NAS	1 to 4-drive single disk volume, JBOD, RAID 0, 2-drive RAID 1, 3 to 4-drive RAID 5, 4-drive RAID 6, 4-drive RAID 10.
5-bay NAS	1 to 5-drive single disk volume, JBOD, RAID 0, 2-drive RAID 1, 3 to 5-drive RAID 5, 4 to 5-drive RAID 6, 4-drive RAID 10.
6-bay NAS	1 to 6-drive single disk volume, JBOD, RAID 0, 2-drive RAID 1, 3 to 6-drive RAID 5, 4 to 6-drive RAID 6, 4-drive or 6-drive RAID 10.
8-bay NAS	1 to 8-drive single disk volume, JBOD, RAID 0, 2-drive RAID 1, 3 to 8-drive RAID 5, 4 to 8-drive RAID 6, 4-drive, 6-drive, or 8-drive RAID 10.

Follow the steps below to perform system migration.

1. Turn off the source NAS and unplug the hard drives.
2. Remove the hard drives from the old trays and install them to the hard drive trays of the new NAS.
3. Plug the hard drives to the destination NAS (new model). Make sure the hard drives are installed in the original order.
4. Follow the instructions of the Quick Installation Guide (QIG) to connect the power supply and network cable(s) of the new NAS.
5. Turn on the new NAS. Login the web administration interface as an administrator (default login: admin; password: admin).
6. If you are informed to update the firmware of the new NAS, follow the instructions to download and install the firmware.
7. Click "Start Migrating". The NAS will restart after system migration. All the data and settings will be retained.



**Caution:** To avoid system damage or serious injuries, the system migration procedure should be performed by an authorized server manager or IT administrator.

Some system settings will be removed after system migration due to a different system design. Configure the following settings again on the new NAS:

- Windows AD
- Some apps need to be resinstalled.

### **3. QTS Basics and Desktop**

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Introducing QTS<sup>[66]</sup>

Using QTS Desktop<sup>[70]</sup>

### 3.1 Introducing QTS

Built on a Linux foundation, QTS 4.0 Turbo NAS operating system is shaped from the optimized kernel to deliver high-performance services satisfying your needs in file storage, management, backup, multimedia applications, and surveillance, and more.

The intuitive, multi-window and multi-tasking QTS 4.0 GUI make it incredibly easy to manage your Turbo NAS, utilize its rich home applications, enjoy multimedia collections with more fun, and install a rich set of applications in the App Center on demand to expand your Turbo NAS experience.

Moreover, QTS 4.0 adds value to business applications with its abundant features, including file sharing, iSCSI and virtualization, backup, privilege settings, and so on, effectively increasing business efficiency.

Coupled with various utilities and smart mobile apps, QTS 4.0 is the ultimate platform for building a personal or private cloud, synchronizing data and sharing files.



\*Click the figure above to check for more details.

## **Turbo NAS for Home - Easily enrich home entertainment and content sharing**

Tons of photos, music, videos and documents are often scattered across multiple computers in modern homes. QNAP Turbo NAS lineup of home network storage servers feature plenty of handy applications to let you smartly connect and manage these assets and enjoy a truly digital life in a well-secured home network. No boundaries for multimedia sharing at home, and no boundaries for sharing content with family, and friends. Learn more about the exciting features that QNAP Turbo NAS offers to you:

- Intuitive GUI with Multi-Windows, Multi-Tasking , Multi-Application, Multi-Device access support
- Cross platform data storage, backup and sharing center
- Revolutionary music, photo and home video center
- Personal cloud storage
- Free and large capacity for Dropbox-style data sync
- Over 90 Install-on-demand applications via the App Center
- Energy-efficient & eco-friendly

## **Turbo NAS for Business - Optimize business IT infrastructure with ease and efficiency**

IT efficiency, coupled with low total cost of ownership (TCO) is an essential factor for business competitiveness. QNAP Turbo NAS features high performance, business critical applications, and affordability; helping businesses achieve seamless file sharing, easy integration into existing networks, flexible virtualized IT environments, and many other advanced capabilities for keeping businesses running at maximum efficiency. Learn more about the compelling features that QNAP Turbo NAS offers to businesses:

- Large data storage, backup and file sharing center
- Supports both scale-up and scale-out solution for large storage capacity demand
- Advanced storage management with dynamic thin-provisioning, SSD caching and JBOD expansion functions
- Trustworthy data security and data encryption
- The reliable IP SAN storage (iSCSI) as primary and secondary storage for virtualization environment
- Private cloud storage
- Free and large capacity for Dropbox-style data sync
- Over 90 Install-on-demand applications via the App Center
- Development Center for 3rd party partners to build apps on the Turbo NAS

### 3.2 Using QTS Desktop

After you finish the basic NAS setup and login to the NAS, the following desktop will appear. Each main desktop feature is introduced in the following sections.



### Toolbar

#### Main Menu

Click to show the Main Menu. It includes three parts: 1) QNAP applications; 2) system features and settings; and 3) third party applications. Items under "APPLICATIONS" are developed by QNAP to enhance your NAS experience. Items under "SYSTEMS" are key system features designed to manage or optimize your NAS. Items at the bottom section of the menu are applications designed and submitted by independent developers and approved by QNAP. Those applications can add functionalities to the NAS (for their introduction, please refer to their description at the App Center.) Please note that the default Internet browser, instead of a window on the NAS Desktop, will be launched once you click a third party application. Click the icon from the menu to launch

the selected application.

## APPLICATIONS

	Photo Station
	Music Station
	Video Station
	Download Station
	File Station
	Surveillance Station Pro
	DJ Station
	Digital TV Station

## SYSTEMS

	Control Panel
	Storage Manager
	Users
	Backup Station
	myQNAPcloud
	Qsync (Beta)
	App Center
	Quick Start

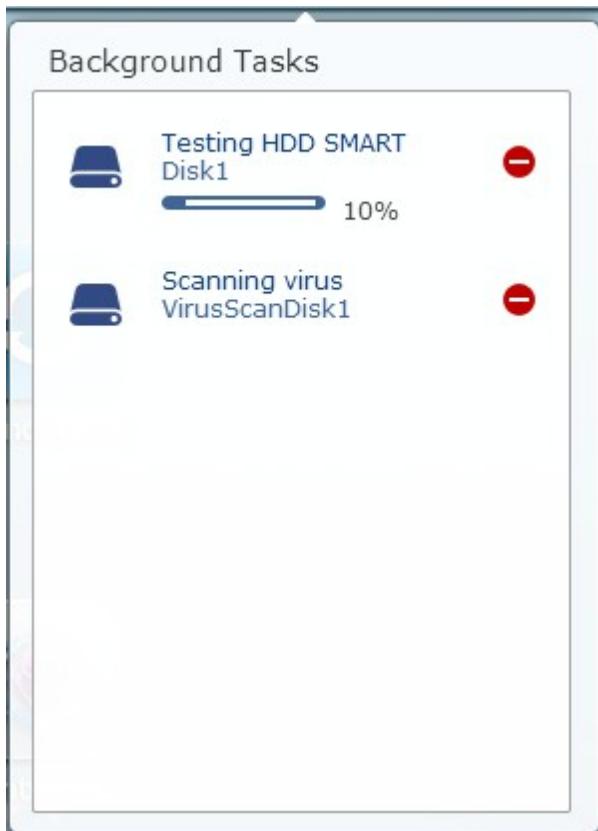
	TappIn
	QAirplay
	HappyGet 2
	Fengoffice
	Claroline

## Show Desktop

Click  QNAPMarketing to minimize or restore all open windows and show the desktop.

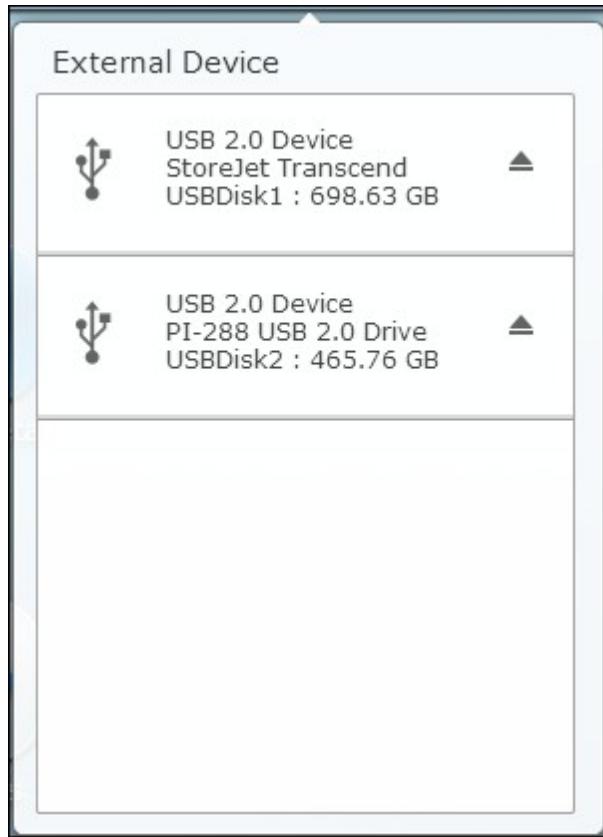
## Background Task

Click  to review and control all tasks running in the background (such as HDD SMART scanning, antivirus scanning, file backup or multimedia conversion.)



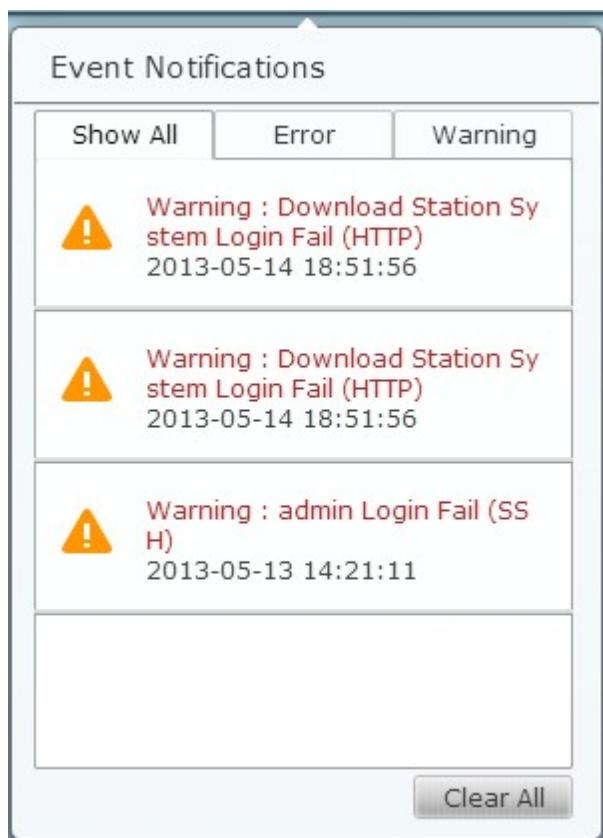
## External Device

Click  to list all external devices that are connected to the NAS via its USB or SATA ports. Click the device listed to open the File Station for that device. Click the "External Device" header to open the External Device page for relevant settings and operations (for details on the File Station, please refer to the chapter on File Station .) Click  to eject the external device.



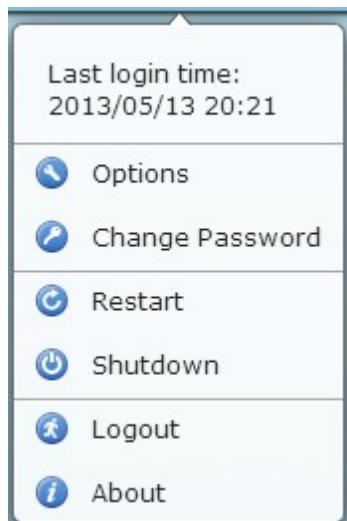
### Notification and Alert

Click  to check for recent system error and warning notifications. Click "Clear All" to clear all entries from the list. To review all historical event notifications, click the "Event Notifications" header to open the System Logs. For details on System Logs, please refer to the chapter on System Logs<sup>302</sup>.



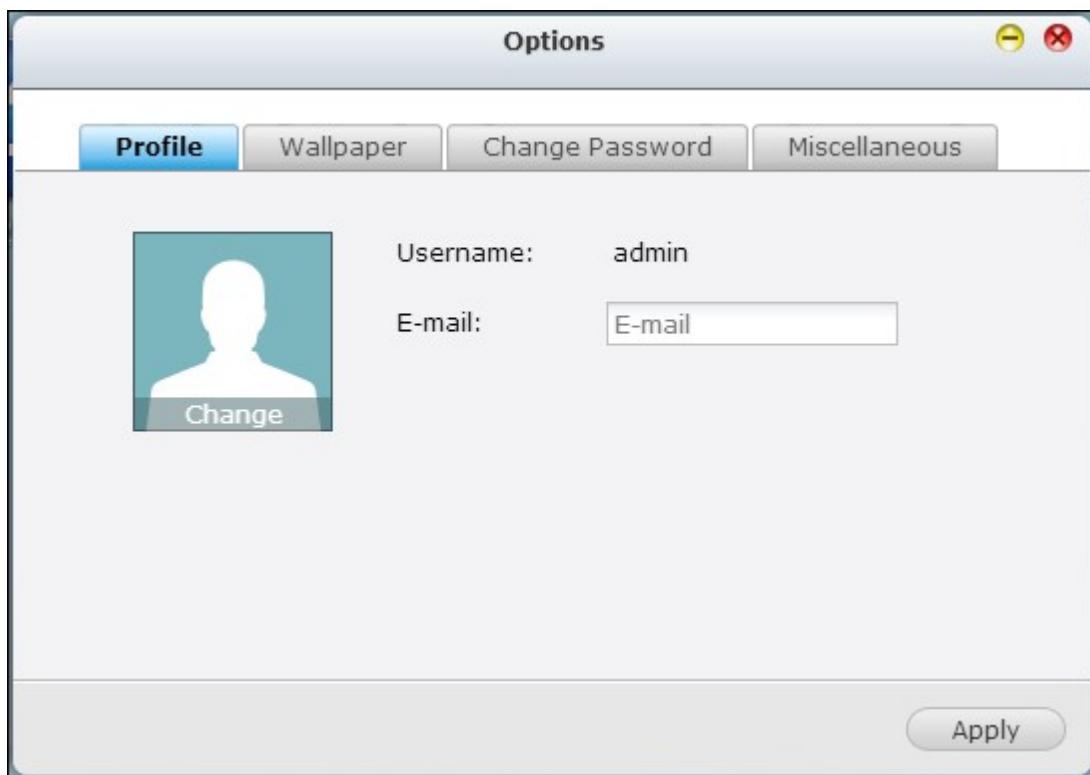
### Personal Setting

Admin Control: Click **admin** to customize your user specific settings, change your user password, restart/shut down the NAS or log out your user account.



#### 1) Options:

- Profile: Specify your user email address and change your profile picture.



ii. Wallpaper: Change the default wallpaper or upload your own wallpaper.



iii. Change Password: Change your login password.

**Options**

Profile    Wallpaper    **Change Password**    Miscellaneous

To change your password, please fill out the form below:

Old password:

New password:

Verify new password:

**Apply**

This screenshot shows the 'Change Password' tab selected in a window titled 'Options'. It contains three text input fields for entering an old password, a new password, and a verification of the new password. There are also standard window control buttons (minimize, maximize, close) at the top right.

iv. Miscellaneous:

**Options**

Profile    Wallpaper    Change Password    **Miscellaneous**

Warn me when leaving QTS  
 Reopen windows when logging back into QTS  
 Show the desktop switching button  
 Show the "QNAP Utility" tab  
 Show the Dashboard button  
 Show the NAS time on the desktop

**Apply**

This screenshot shows the 'Miscellaneous' tab selected in the same 'Options' window. It lists several checkboxes for various system behaviors. The 'Warn me when leaving QTS' option is checked. The other options listed are: 'Reopen windows when logging back into QTS', 'Show the desktop switching button', 'Show the "QNAP Utility" tab', 'Show the Dashboard button', and 'Show the NAS time on the desktop'. The window includes standard controls at the top right.

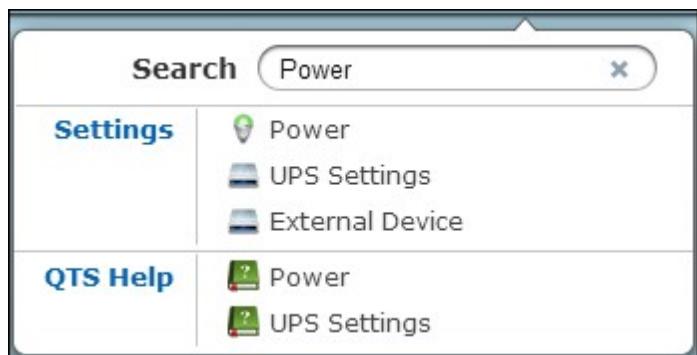
- Warn me when leaving QTS: Check this option, and users will be prompted for confirmation each time they leave the QTS Desktop (such as clicking the back icon ()) in the browser or close the browser (). It is advised to check this option.
  - Reopen windows when logging back into QTS: Check this option, and all the current desktop settings (such as the "windows opened before your logout") will be kept after you login the NAS the next time.
  - Show the desktop switching button: Check this option to hide the next desktop button () and last desktop button () and only display them when you move your mouse cursor close to the buttons.
  - Show the "QNAP Utility" tab: Check this option to show the "QNAP Mobile App", "QNAP Utility" and "Feedback" tabs at the bottom of the Desktop.
  - Show the Dashboard button: If you would like to hide the Dashboard button () at the bottom right side of the NAS Desktop, uncheck this option.
  - Show the NAS time on the desktop: If you prefer not to show the NAS time at bottom left side of the desktop, uncheck this option.
  - Change Password: Click this button to change your login password.
- 2) Restart: Click this button to restart your NAS.
  - 3) Shutdown: Click this button to shut down your NAS.
  - 4) Logout: Click this button to log yourself out.
  - 5) About: Click this button to check for the NAS model, firmware version, HDDs already installed and available (empty) bays.



## Search

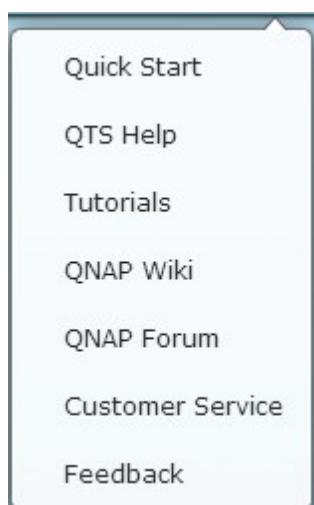
Click  and enter a feature specific keyword in the search box to search for the

desired function and its corresponding online help. Click the result in the search box to launch the function or open its online QTS help.



### Online Resource

Click to display a list of online references, including the Quick Start Guide, QTS Help, Tutorials, QNAP Wiki and QNAP Forum, and customer support such as Customer Service (live support) and Feedback (feature request / bug report) are available here.



### Language

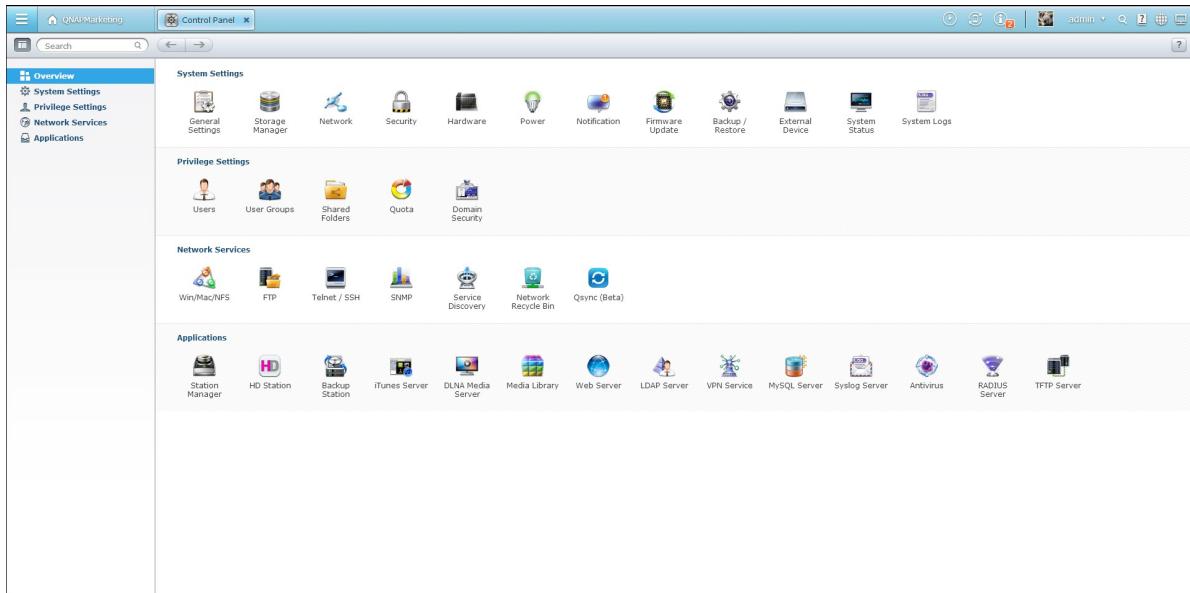
Click to choose your preferred language for the UI.



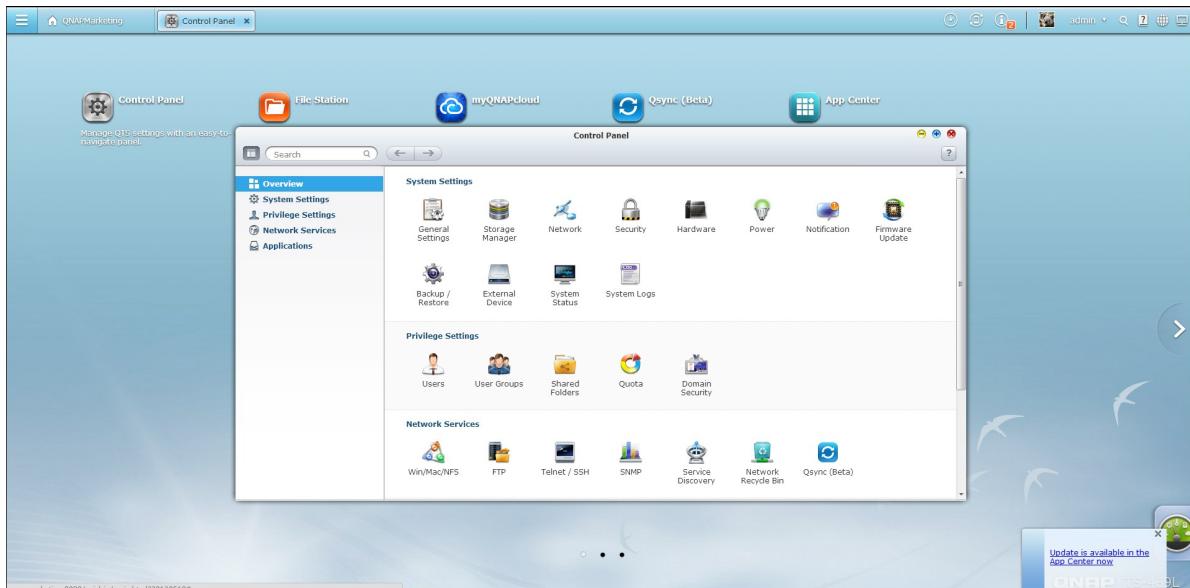
## Desktop Preference

Click  to choose the application icon displaying style and select your preferred application opening mode on the desktop. Application icons can be switched between small thumbnails () and detailed thumbnails () and applications can be opened in the tab mode or the window mode.

For the tab mode, the window will be opened to fit the entire NAS Desktop and only one application window can be displayed at once, while in the window mode, the application window can be resized and reshaped to a desirable style. Please note that if you login the NAS using a mobile device, only the tab mode is available.



Tab Mode



Window mode

## **Desktop Area**

Remove or arrange all applications on the desktop, or drag one application icon over the

top of another to put them in the same folder ().

### **Next Desktop and Last Desktop**

Click the next desktop button () (right side of the current desktop) or the last desktop button () (left side of the current desktop) to switch between desktops. The position of the desktop is indicated by the three dots at bottom of the desktop ().

## Dashboard

All important system and HDD statistics can be reviewed in the QTS Dashboard.



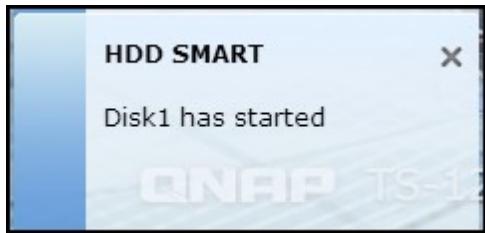
- **System Health:** The status of the NAS system is indicated in this section. Click the header to open the "System Status" page.
- **HDD Health:** The status of the HDDs currently installed in the NAS will be shown here. X1 means that only one HDD is currently installed in the NAS. For multiple HDDs installed in the NAS, the status indicated is only for the HDD with the worst condition. Click the "HDD Health" header to open the "HDD SMART" page in Storage Manager and review the status of each HDD. For details on the Storage Manager, please refer to the chapter on Storage Manager<sup>95</sup>. Click the icon to switch between the "HDD Summary" page and the HDD status indicator. Please note that the color of the HDD symbol will change based on HDD health.

- Resource Monitor: The CPU, RAM and bandwidth usages are displayed here. Click the “Resource Monitor” header to open the corresponding page in System Status for details. Please note that if the port trunking feature is activated, the bandwidth statistic is the combined usage of all NICs.
- Storage: The shared folder (top five largest folders), volume and storage statistics are summarized here. Click the “Storage” header to open the corresponding page in System Status for details.
- Hardware: The system and HDD temperatures, fan speeds and hardware usages are summarized here. Please note that the statistics listed here vary based on the NAS model purchased. Click the “Hardware” header to open the corresponding page in “System Status” for details.
- Online Users: All users currently connected to the NAS are listed here. To disconnect or block a user or IP, right click the user and choose the desired actions. Click the “Online Users” header to open the corresponding page in “System Logs” for details.
- Scheduled Tasks: Tasks scheduled are listed here. Click the task dropdown list to list only the chosen category and the time drop down list to specify the time range for tasks to be listed.
- News: NAS related news from QNAP will be listed here. Click the news link to visit the corresponding webpage on the QNAP website.

**Tip:**

- All widgets within the Dashboard can be dragged onto the desktop for monitoring specific details.
- The Dashboard will be presented differently on different screen resolutions.
- The color of the Dashboard button will change based on the status of system health for quick recognition (.

- QNAP Mobile App: Click this tab to check and download the latest and available QNAP mobile applications.
- QNAP Utility: Click this tab to check and download the latest and available NAS utilities.
- Feedback: Click this tab to file a feature request and bug report.
- Slide-in window: System-related news will be displayed on the window at bottom right side of the desktop. Click the update to check for relevant details.



**Note:** If you would like to use your home NAS model as a business NAS model, please first install business applications from the App Center<sup>723</sup> and drag the corresponding item from the Main Menu and drop it to the QTS Desktop.

## **4. System Settings**

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General Settings<sup>[87]</sup>

Storage Manager<sup>[95]</sup>

Network<sup>[205]</sup>

Security<sup>[229]</sup>

Hardware<sup>[232]</sup>

Power<sup>[238]</sup>

Notification<sup>[243]</sup>

Firmware Update<sup>[246]</sup>

Backup/Restore<sup>[250]</sup>

External Device<sup>[252]</sup>

System Status<sup>[295]</sup>

System Logs<sup>[302]</sup>

## 4.1 General Settings

### System Administration

Enter the name of the NAS. The NAS name supports maximum 14 characters and can be a combination of the alphabets (a-z, A-Z), numbers (0-9), and dash (-). Space ( ), period (.), or pure number are not allowed.

General Settings   Storage Manager   Network   Security   Hardware   Power   Notification   Firmware Update

**System Administration**   Time   Daylight Saving Time   Codepage   Password Strength   Login Screen

Server name:  (IP Address:123.193.203.234)  
You can change the default port number (HTTP) for Web Administration.  
System port:   
 Enable secure connection (SSL)  
  
 Force secure connection (SSL) only  
**Note:** After enabling the "Force secure connection (SSL) only" option, the Web Administration can only be connected via https.  
**Apply**

**Apply to All**

Enter a port number for the system management. The default port is 8080. The services which use this port include: System Management, File Station, Multimedia Station, and Download Station. If you are not sure about this setting, use the default port number.

#### Enable Secure Connection (SSL)

To allow the users to connect the NAS by HTTPS, turn on secure connection (SSL) and enter the port number. If the option "Force secure connection (SSL) only" is turned on, the users can only connect to the web administration page by HTTPS connection.

#### Disable and hide the home/multimedia features such as Multimedia Station, Photo Station, Music Station, Surveillance Station, Download Station, iTunes server, and DLNA media server

The multimedia features, including the Multimedia Station, Photo Station, Music Station,

Surveillance Station, Download Station, iTunes server, Media Library and DLNA media server, may be hidden or disabled by default on the following SMB models: x70U, x79 Pro, x79U. To enable the multimedia features for those models, please uncheck this option.

The screenshot shows a web-based administrative interface for a Synology NAS. The top navigation bar includes icons for General Settings, Storage Manager, Network, Security, Hardware, Power, Notification, Firmware Update, and two unlabelled arrows. Below the bar, a menu bar has 'System Administration' selected, along with Time, Daylight Saving Time, Codepage, Password Strength, and Login Screen.

Under 'System Administration', there are fields for 'Server name' (TS-1079-SMB) and 'IP Address' (172.17.24.181). A note says you can change the default port number (HTTP) for Web Administration. The 'System port' is set to 8080.

A checkbox labeled 'Disable and hide the home/multimedia features such as Multimedia Station, Photo Station, Music Station, Surveillance Station, Download Station, iTunes server, and DLNA media server' is checked and highlighted with a red border.

Other checkboxes include 'Enable secure connection (SSL)' (checked) and 'Force secure connection (SSL) only' (unchecked).

A note at the bottom states: 'Note: After enabling the "Force secure connection (SSL) only" option, the Web Administration can only be connected via https.'

At the bottom left are 'Apply' and 'Apply All' buttons.

## Time

Adjust the date, time, and time zone according to the location of the NAS. If the settings are incorrect, the following problems may occur:

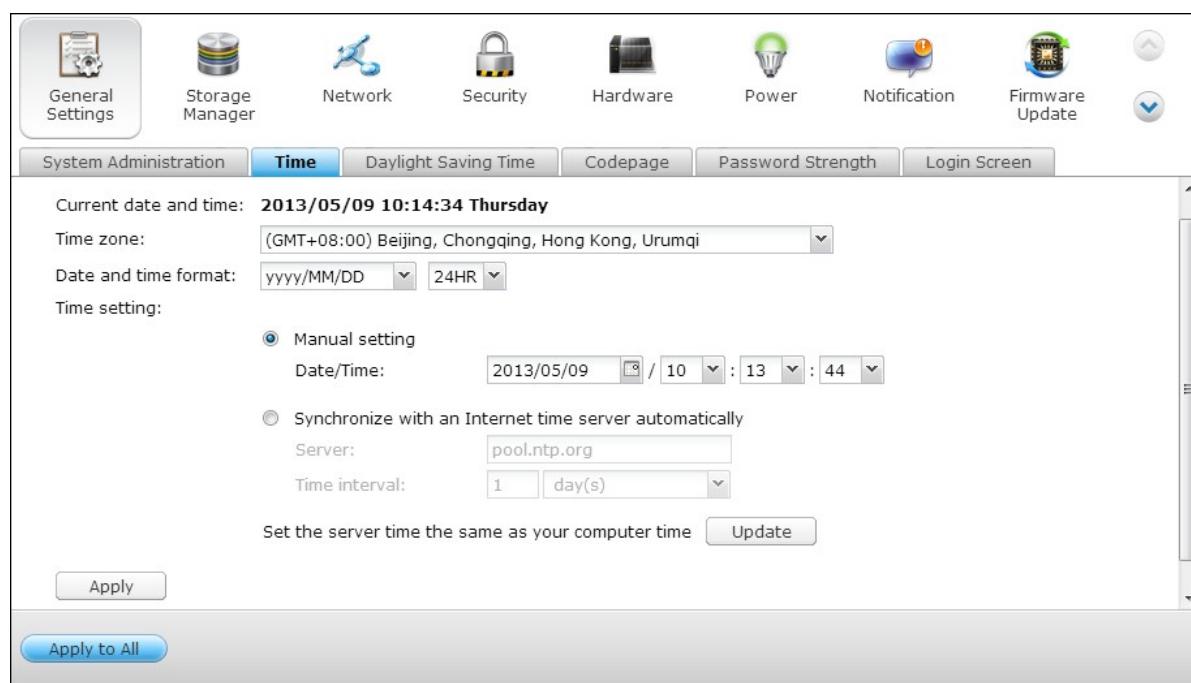
- When using a web browser to connect to the NAS or save a file, the display time of the action will be incorrect.
- The time of the event log displayed will be inconsistent with the actual time when an action occurs.

### Set the server time the same as your computer time

To synchronize the time of the NAS with the computer time, click "Update now" next to this option.

### Synchronize with an Internet time server automatically

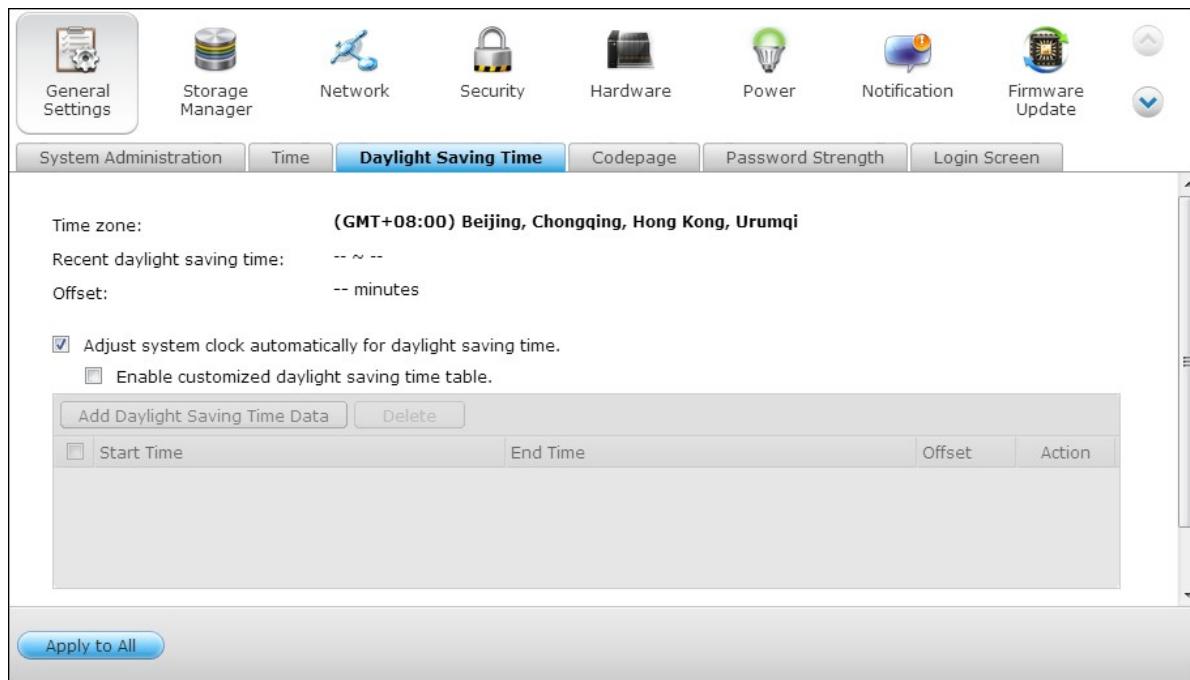
Turn on this option to synchronize the date and time of the NAS automatically with an NTP (Network Time Protocol) server. Enter the IP address or domain name of the NTP server, for example, time.nist.gov, time.windows.com. Then enter the time interval for synchronization. This option can be used only when the NAS is connected to the Internet.



**Note:** The first time synchronization may take several minutes to complete.

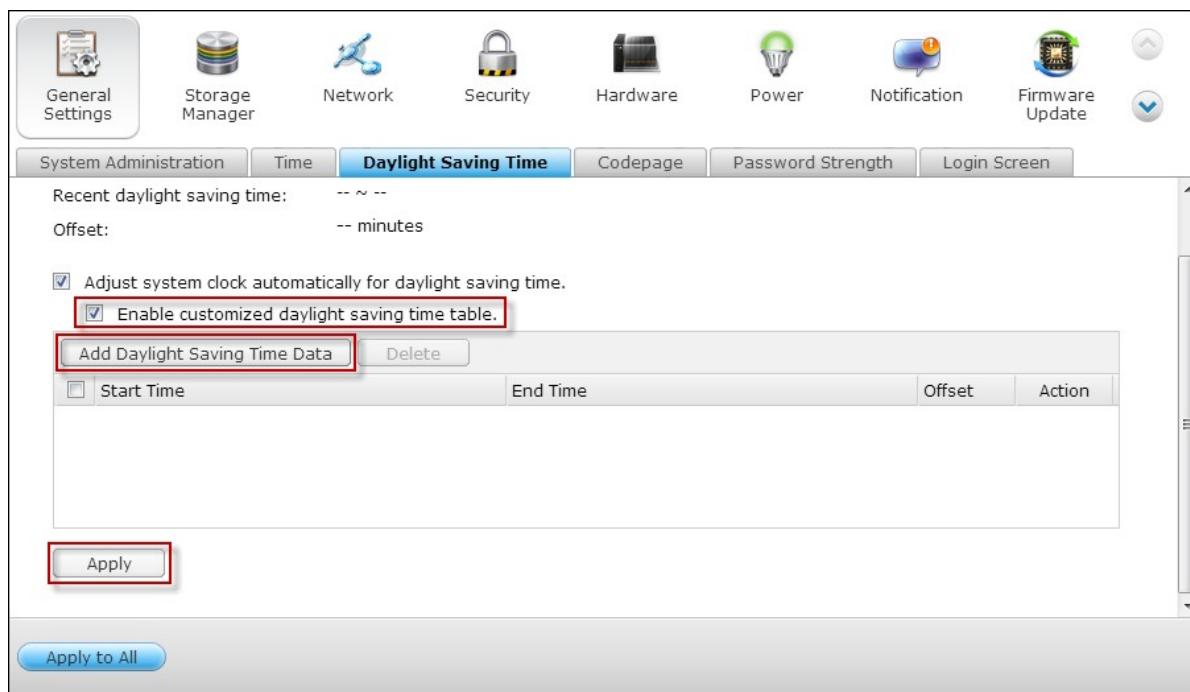
## Daylight Saving Time

If your region adopts daylight saving time (DST), turn on the option “Adjust system clock automatically for daylight saving time”. Click “Apply”. The latest DST schedule of the time zone specified in the “Time” section will be shown. The system time will be adjusted automatically according to the DST.



Note that if your region does not adopt DST, the options on this page will not be available.

To enter the daylight saving time table manually, select the option “Enable customized daylight saving time table”. Click “Add Daylight Saving Time Data” and enter the daylight saving time schedule. Then click “Apply” to save the settings.



## Codepage

Select the language the NAS uses to display the files and directories.

The screenshot shows the 'Codepage' tab selected in a navigation bar. Below the tabs is a note about filename encoding. A dropdown menu shows 'English' as the current selection. A note below it explains the importance of Unicode encoding for file visibility. At the bottom left is an 'Apply' button, and at the bottom right is an 'Apply to All' button.

Select the filename encoding for non-Unicode filename conversion.

Filename encoding: English

**Note:** All the files and directories on the NAS will be created using Unicode encoding. If the FTP clients or the PC OS does not support Unicode, select the language which is the same as the OS language in order to view the files and directories on the NAS properly.

Apply

Apply to All

**Note:** All the files and directories on the NAS will be created using Unicode encoding. If the FTP clients or the PC OS does not support Unicode, select the language which is the same as the OS language in order to view the files and directories on the NAS properly.

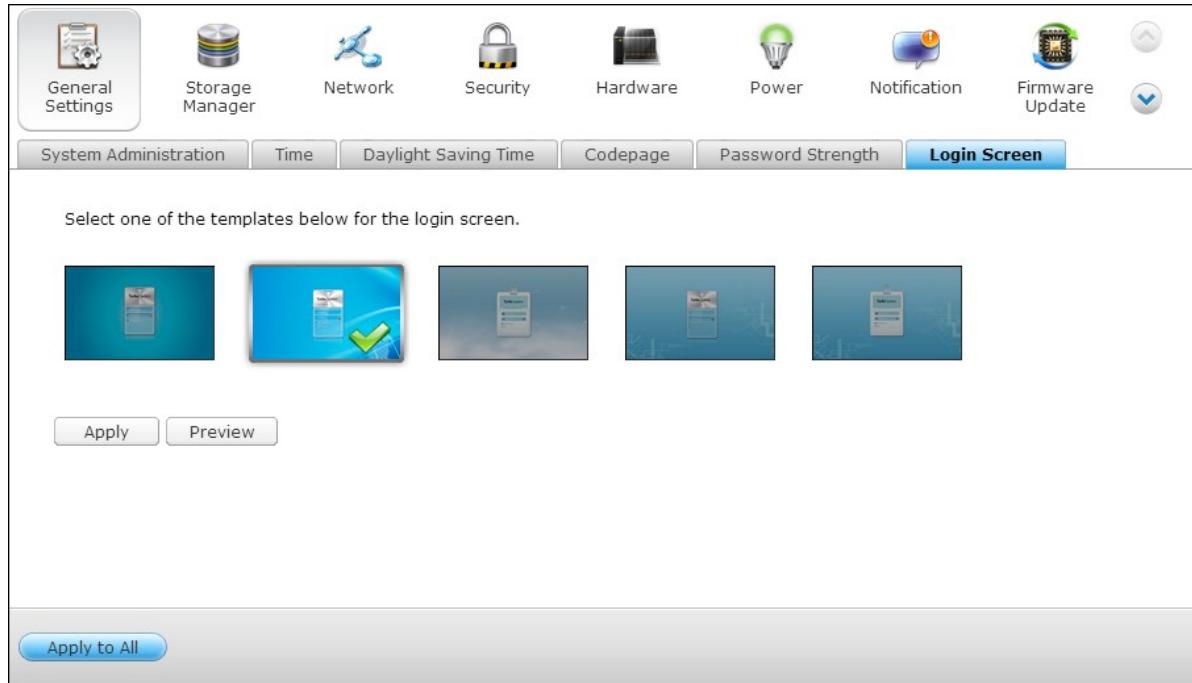
## Password Strength

Specify the password rules. After applying the setting, the NAS will automatically check the validity of the password.

The screenshot shows a web-based configuration interface for a Network Attached Storage (NAS) device. At the top, there is a horizontal menu bar with several icons and labels: General Settings (selected), Storage Manager, Network, Security, Hardware, Power, Notification, Firmware Update, and a refresh/circular arrow icon. Below the menu is a secondary navigation bar with tabs: System Administration, Time, Daylight Saving Time, Codepage, Password Strength (selected and highlighted in blue), and Login Screen. The main content area contains the following text: "The following criteria could be applied to strengthen password security." followed by three checkboxes. The checkboxes are: "A new password has to contain characters from at least three of the following classes: lowercase letters, uppercase letters, digits, and special characters.", "No character in the new password may be repeated more than three times consecutively.", and "The new password must not be the same as the associated username, or the username reversed." Below these checkboxes is a blue "Apply" button. At the bottom of the page is a grey footer bar containing a blue "Apply to All" button.

## Login Screen

Set the login screen style. First click the desired template and then click "Preview" to preview the chosen template or "Apply" to apply the chosen login screen.



## **4.2 Storage Manager**

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Volume Management<sup>[96]</sup>

RAID Management<sup>[100]</sup>

Hard Disk S.M.A.R.T<sup>[123]</sup>

Encrypted File System<sup>[124]</sup>

iSCSI<sup>[135]</sup>

Virtual Disk<sup>[200]</sup>

#### **4.2.1 Volume Management**

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This page shows the model, size, and current status of the hard drives on the NAS. You can format and check the hard drives, and scan the bad blocks on the hard drives. When the hard drives have been formatted, the NAS will create the following default share folders:

- Public: The default shared folder for file sharing by everyone.
- Qdownload/Download\*: The shared folder for Download Station.
- Qmultimedia/Multimedia\*: The shared folder for Multimedia Station.
- Qusb/Usb\*: The shared folder for data copy function using the USB ports.
- Qweb/Web\*: The shared folder for Web Server.
- Qrecordings/Recordings\*: The shared folder for Surveillance Station.

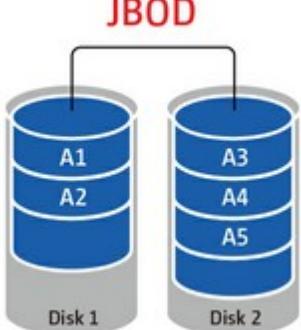
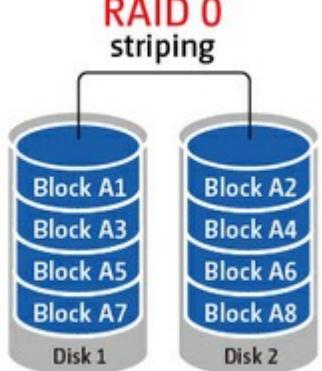
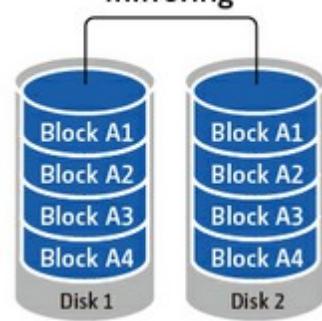
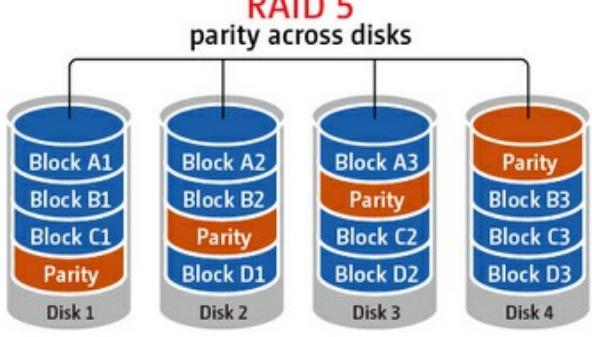
\*The default shared folders of the TS-x59 and TS-x69 Turbo NAS series are Public, Download, Multimedia, Usb, Web, and Recordings.

**Note:** The default shared folders of the NAS are created on the first disk volume and the directory cannot be changed.

The screenshot shows the Volume Management section of a NAS configuration interface. At the top, there are several icons: General Settings, Storage Manager (selected), Network, Security, Hardware, Power, Notification, and Firmware Update. Below the icons are tabs: Volume Management (selected), RAID Management, HDD SMART, iSCSI, and Virtual Disk. A 'Create' button is located above a table titled 'Current Configuration: Physical Disks'. The table has columns: Disk, Model, Capacity, Status, and SMART Information. It lists four drives, all of which are WDC WD2500AAKX-22ERM17.0, 232.89 GB, and Ready, with a 'Good' status in the SMART Information column. Below this table is a note: 'Note that if you are going to install a hard drive (new or used) which has never been installed on the NAS before, the hard drive will be formatted and partitioned automatically and all the disk data will be cleared.' Below the note is another table titled 'Current Configuration: Logical Volumes'. This table has columns: Disk / Volume, File System, Total Size, Free Size, and Status. It lists four logical volumes: Single Disk: Drive 1 (Unmounted), Single Disk: Drive 2 (Ready, EXT4, 227.76 GB, 226.93 GB), Single Disk: Drive 3 (Unmounted), and Single Disk: Drive 4 (Unmounted).

Disk Configuration	Applied NAS Models
Single disk volume	All models
RAID 1, JBOD (just a bunch of disks)	2-drive models or above
RAID 5, RAID 6, RAID 5+hot spare	4-drive models or above
RAID 6+hot spare	5-drive models or above
RAID 10	4-drive models or above
RAID 10+hot spare	5-drive models or above

<b>Single Disk Volume</b>  Each hard drive is used as a standalone disk. If a hard drive is damaged, all the data will be lost.	
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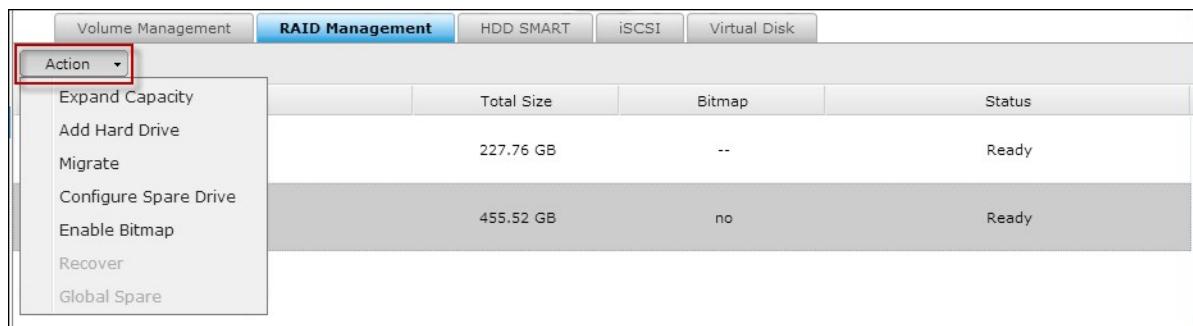
<p><b>JBOD (Just a bunch of disks)</b></p> <p>JBOD is a collection of hard drives that does not offer any RAID protection. The data are written to the physical disks sequentially. The total storage capacity is equal to the sum of the capacity of all member hard drives.</p>	
<p><b>RAID 0 Striping Disk Volume</b></p> <p>RAID 0 (striping disk) combines 2 or more hard drives into one larger volume. The data is written to the hard drive without any parity information and no redundancy is offered.</p> <p>The total storage capacity of a RAID 0 disk volume is equal to the sum of the capacity of all member hard drives.</p>	
<p><b>RAID 1 Mirroring Disk Volume</b></p> <p>RAID 1 duplicates the data between two hard drives to provide disk mirroring. To create a RAID 1 array, a minimum of 2 hard drives are required. The storage capacity of a RAID 1 disk volume is equal to the size of the smallest hard drive.</p>	
<p><b>RAID 5 Disk Volume</b></p> <p>The data are striped across all the hard drives in a RAID 5 array. The parity information is distributed and stored across each hard drive. If a member hard drive fails, the array enters degraded mode. After installing a new hard drive to replace the failed one, the data can be rebuilt from other member drives that contain the parity.</p>	

<p>information.</p> <p>To create a RAID 5 disk volume, a minimum of 3 hard drives are required. The storage capacity of a RAID 5 array is equal to <math>(N-1) * (\text{size of smallest hard drive})</math>. N is the number of hard drives in the array.</p>	
<p><b>RAID 6 Disk Volume</b></p> <p>The data are striped across all the hard drives in a RAID 6 array. RAID 6 differs from RAID 5 that a second set of parity information is stored across the member drives in the array. It tolerates failure of two hard drives.</p> <p>To create a RAID 6 disk volume, a minimum of 4 hard drives are required. The storage capacity of a RAID 6 array is equal to <math>(N-2) * (\text{size of smallest hard drive})</math>. N is the number of hard drives in the array.</p>	<p style="text-align: center;"><b>RAID 6</b> parity across disks</p>
<p><b>RAID 10 Disk Volume</b></p> <p>RAID 10 combines four or more disks in a way that protects data against loss of non-adjacent disks. It provides security by mirroring all data on a secondary set of disks while using striping across each set of disks to speed up data transfers.</p> <p>RAID 10 requires an even number of hard drives (minimum 4 hard drives). The storage capacity of RAID 10 disk volume is equal to <math>(\text{size of the smallest capacity disk in the array}) * N/2</math>. N is the number of hard drives in the volume.</p>	<p style="text-align: center;"><b>RAID 10</b></p>

#### **4.2.2 RAID Management**

\*Online RAID capacity expansion, online RAID level migration, and RAID recovery are not supported by one-bay NAS models, TS-210, and TS-212.

You can perform online RAID capacity expansion (RAID 1, 5, 6, 10) and online RAID level migration (single disk, RAID 1, 5, 10), add a hard drive member to a RAID 5, 6, or 10 configuration, configure a spare hard drive (RAID 5, 6, 10) with the data retained, enable Bitmap, recover a RAID configuration, and set a global spare on this page.



The screenshot shows the RAID Management tab selected in a software interface. A dropdown menu labeled "Action" is open, listing several options: Expand Capacity, Add Hard Drive, Migrate, Configure Spare Drive, Enable Bitmap, Recover, and Global Spare. The main table displays two RAID volumes. The first volume has a total size of 227.76 GB, no bitmap, and is in a Ready status. The second volume has a total size of 455.52 GB, no bitmap, and is also in a Ready status.

	Total Size	Bitmap	Status
	227.76 GB	--	Ready
	455.52 GB	no	Ready

To expand the storage capacity of a RAID 10 volume, you can perform online RAID capacity expansion or add an even number of hard disk drives to the volume.

#### **Expand Capacity (Online RAID Capacity Expansion)**

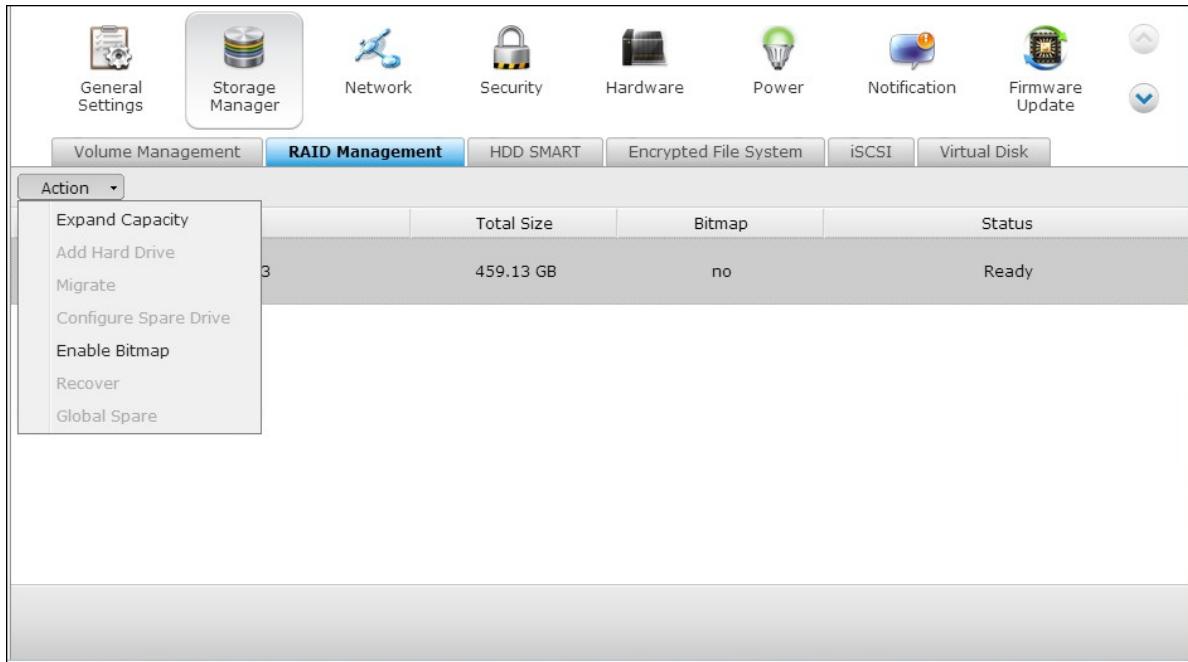
##### **Scenario**

You bought three 250GB hard drives for initial setup of a TS-509 Pro NAS and configured RAID 5 disk configuration with the three hard drives.

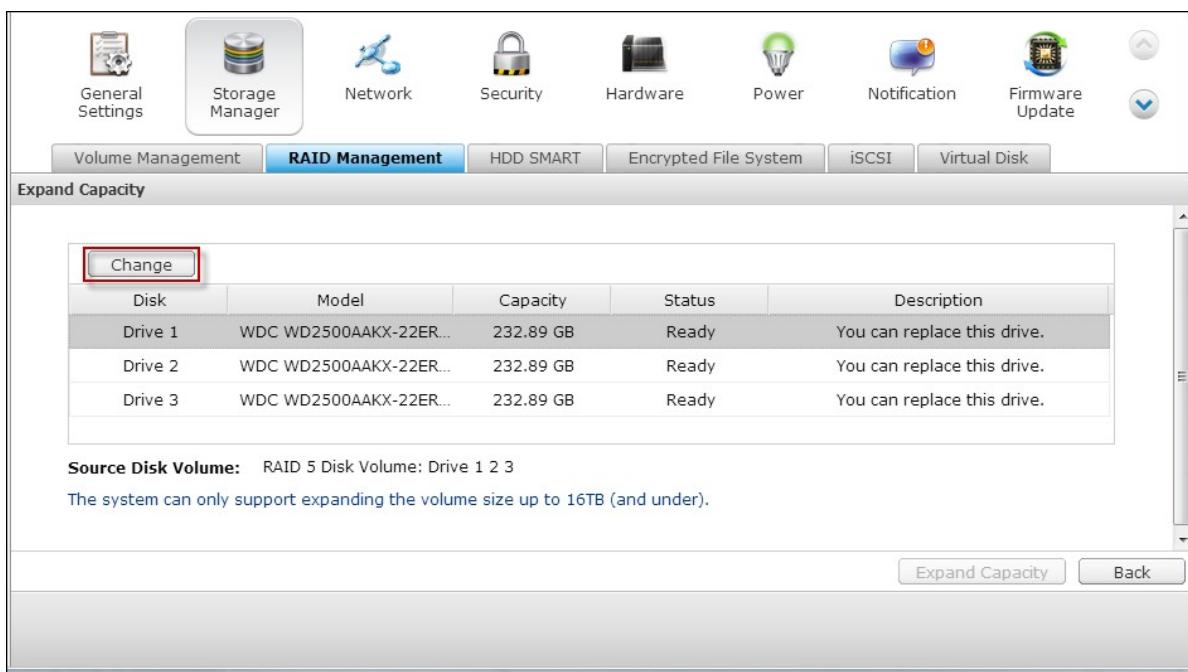
A half year later, the data size of the department has largely increased to 1.5TB. In other words, the storage capacity of the NAS is running out of use. At the same time, the price of 1TB hard drives has dropped to a large extent.

##### **Operation procedure**

In "Storage Manager" > "RAID Management", select the disk volume for expansion and click "Expand Capacity".



Click "Change" for the first hard drive to be replaced. Follow the instructions to proceed.

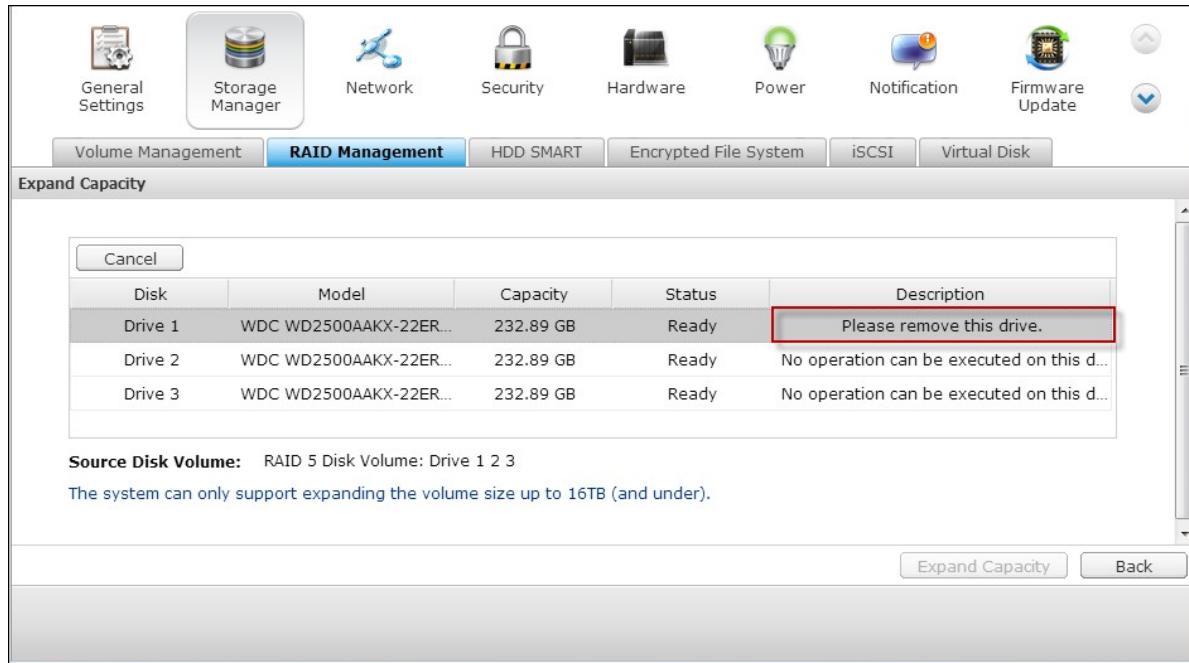


Tip: After replacing the hard drive, the description field shows "You can replace this drive". This means you can replace the hard drive to a larger one or skip this step if the hard drives have been replaced already.

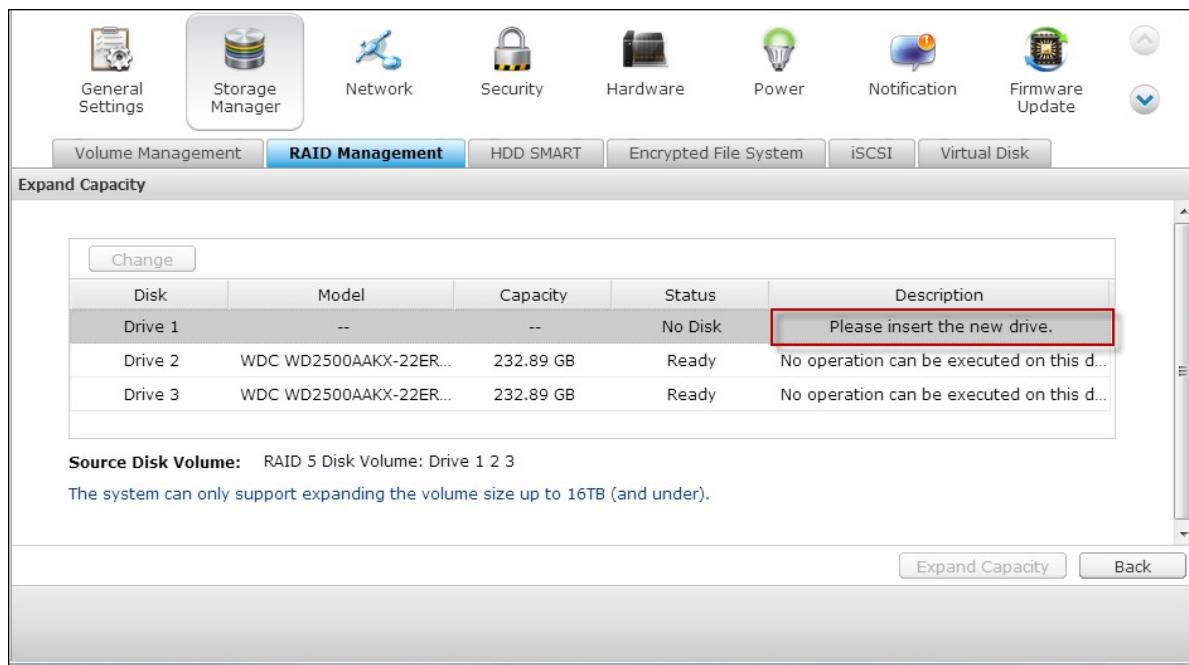


**Caution:** When the hard drive synchronization is in process, do NOT turn off the NAS or plug in or unplug the hard disk drives.

When the description displays "Please remove this drive", remove the hard drive from the NAS. Wait for the NAS to beep twice after removing the hard drive.



When the description displays "Please insert the new drive", plug in the new hard drive to the drive slot.



After plugging in the hard drive, wait for the NAS to beep. The system will start rebuilding.

The screenshot shows the RAID Management interface with three drives listed in a table:

Disk	Model	Capacity	Status	Description
Drive 1	Seagate ST31000528AS ...	931.51 GB	Rebuilding (0%)	No operation can be executed on this d...
Drive 2	WDC WD2500AAKX-22ER...	232.89 GB	Rebuilding (0%)	No operation can be executed on this d...
Drive 3	WDC WD2500AAKX-22ER...	232.89 GB	Rebuilding (0%)	No operation can be executed on this d...

**Source Disk Volume:** RAID 5 Disk Volume: Drive 1 2 3  
The system can only support expanding the volume size up to 16TB (and under).

Expand Capacity Back

After rebuilding has completed, repeat the steps above to replace other hard drives.

After changing the hard drives and disk rebuilding has completed, click "Expand Capacity" to execute RAID capacity expansion.

The screenshot shows the RAID Management interface with three drives listed in a table:

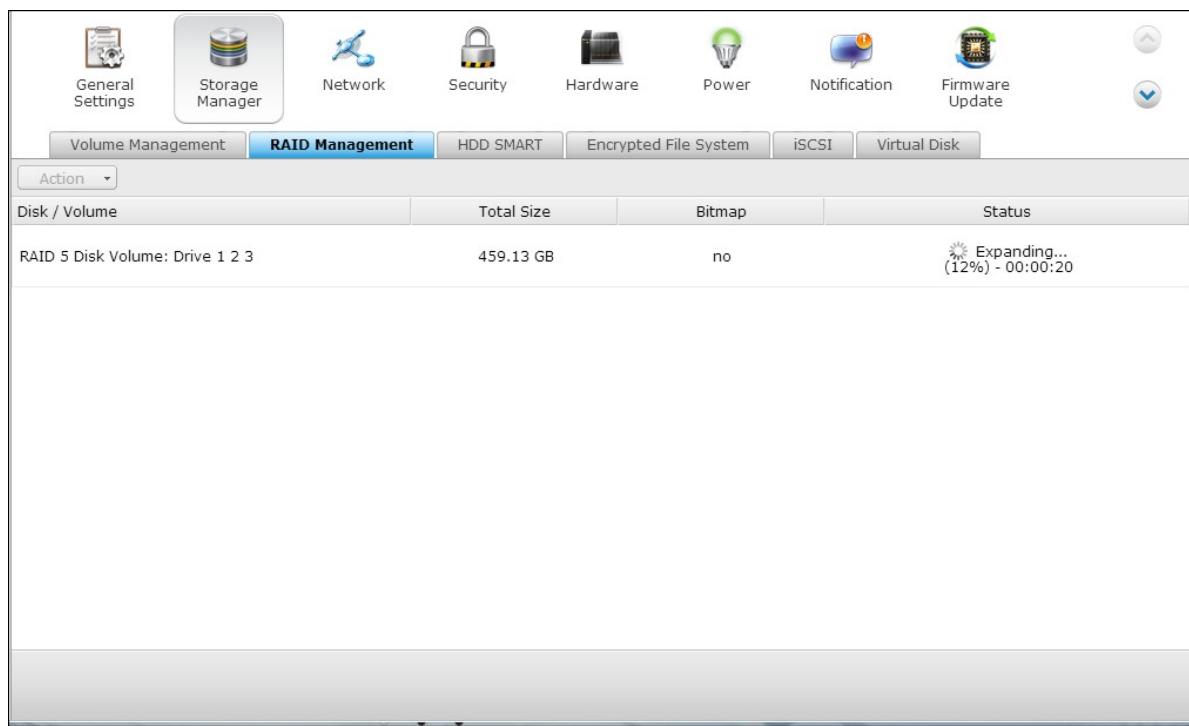
Disk	Model	Capacity	Status	Description
Drive 1	Seagate ST31000528AS CC...	931.51 GB	Ready	You can replace this drive.
Drive 2	Seagate ST31000528AS CC...	931.51 GB	Ready	You can replace this drive.
Drive 3	Seagate ST31000528AS CC...	931.51 GB	Ready	You can replace this drive.

**Source Disk Volume:** RAID 5 Disk Volume: Drive 1 2 3  
You can expand the disk volume capacity to approximately **1862 GB**  
The system can only support expanding the volume size up to 16TB (and under).

**Expand Capacity** Back

Click "OK" to proceed.

The NAS beeps and starts to expand the capacity.



The process may take from hours to tens of hours to finish depending on the drive size. Please wait patiently for the process to finish. Do NOT turn off the power of the NAS.

After RAID capacity expansion has finished, the new capacity is shown and the status is "Ready". You can start to use the NAS. (In the example you have 1.8TB logical volume.)



Tip: If the description still shows "You can replace this hard drive" and the status of the drive volume says "Ready", it means the RAID volume is still expandable.

## **Migrate (Online RAID Level Migration)**

During the initial setup of the TS-509 Pro, you bought a 250GB hard drive and configured it as single disk. The TS-509 Pro is used as a file server for data sharing among the departments.

After a half year, more and more important data are saved on the TS-509 Pro. There is a rising concern for hard drive damage and data loss. Therefore, you planned to upgrade the disk configuration to RAID 5.

You can install one hard drive for setting up the TS-509 Pro and upgrade the RAID level of the NAS with online RAID level migration in the future. The migration process can be done without turning off the NAS. All the data will be retained.

You can do the following with online RAID level migration:

- Migrate the system from single disk to RAID 1, RAID 5, RAID 6 or RAID 10
- Migrate the system from RAID 1 to RAID 5, RAID 6 or RAID 10
- Migrate the system from RAID 5 with 3 hard drives to RAID 6

You need to:

- Prepare a hard drive of the same or larger capacity as an existing drive in the RAID configuration.
- Execute RAID level migration (migrate the system from single disk mode to RAID 5 with 4 hard drives).

Go to "Storage Manager" > "Volume Management". The current disk volume configuration displayed on the page is single disk (the capacity is 250GB).

The screenshot shows the Volume Management section of a NAS configuration interface. At the top, there are several icons: General Settings, Storage Manager, Network, Security, Hardware, Power, Notification, and Firmware Update. Below the icons, a navigation bar includes Volume Management (selected), RAID Management, HDD SMART, Encrypted File System, iSCSI, and Virtual Disk. A 'Create' button is located above a table titled 'Current Configuration: Physical Disks'. The table has columns for Disk, Model, Capacity, Status, and SMART Information. It lists five drives: Drive 1 (WDC WD2500AAKX-22ERM17.0, 232.89 GB, Ready, Good), Drive 2 (No Disk, --), Drive 3 (No Disk, --), Drive 4 (No Disk, --), and Drive 5 (No Disk, --). A note below the table states: 'Note that if you are going to install a hard drive (new or used) which has never been installed on the NAS before, the hard drive will be formatted and partitioned automatically and all the disk data will be cleared.' Below this is another table titled 'Current Configuration: Logical Volumes', with columns for Disk / Volume, File System, Total Size, Free Size, and Status. It shows a single volume: Single Disk: Drive 1 (File System: EXT3, Total Size: 227.76 GB, Free Size: 226.98 GB, Status: Ready).

Plug in the new 250GB hard drives to drive slots 2 and 3 of NAS. The NAS will detect the new hard drives. The status of the new hard drives is "Unmounted".

The screenshot shows the Volume Management section again, but now with three new drives detected. The 'Current Configuration: Physical Disks' table now includes Drive 2 and Drive 3, both of which are WDC WD2500AAKX-22ERM17.0 drives with 232.89 GB capacity and 'Ready' status. The 'Current Configuration: Logical Volumes' table now includes three volumes: Single Disk: Drive 1 (EXT4, 229.57 GB, 228.52 GB, Ready), Single Disk: Drive 2 (EXT4, 229.57 GB, 228.88 GB, Ready), and Single Disk: Drive 3 (No Disk, --, --, Unmounted). The 'Unmounted' status for Drive 3 is highlighted with a red box.

Go to "Storage Manager" > "RAID Management", click "Migrate" from the "Action."

The screenshot shows the Storage Manager interface with the RAID Management tab selected. A dropdown menu is open under the 'Action' button, and the 'Migrate' option is highlighted with a red box.

	Total Size	Bitmap	Status
227.76 GB	--	Ready	
227.76 GB	--	Ready	
--	--	Unmounted	

Select one or more available drives and the migration method. The drive capacity after migration is shown. Click "Migrate".

**1.** Select the drives for migration:

Disk	Model	Capacity	Status
Drive 2	WDC WD2500AAKX-22ERM17.0	232.89 GB	Ready
Drive 3	WDC WD2500AAKX-22ERM17.0	232.89 GB	Ready

**2.** Select the migration method:

- Single Disk Volume > RAID 1 Mirroring Disk Volume
- Single Disk Volume > RAID 5 Disk Volume
- Single Disk Volume > RAID 6 Disk Volume
- Single Disk Volume > RAID 10 Disk Volume

**Source Disk Volume:** Single Disk: Drive 1

The drive configuration is about to be configured as **RAID 5 Disk Volume**, The capacity is approximately **461.12GB**.

**3.** Click the **Migrate** button.

Note that all the data on the selected hard drive will be cleared. Click "OK" to confirm.

When migration is in process, the required time and total drive capacity after migration are shown in the description field.

The screenshot shows the RAID Management section of a NAS web interface. At the top, there are icons for General Settings, Storage Manager, Network, Security, Hardware, Power, and Notification. Below these are tabs for Volume Management, RAID Management (which is selected), HDD SMART, Encrypted File System, iSCSI, and Virtual Disk. A dropdown menu labeled 'Action' is open. The main table displays a single row for 'Single Disk: Drive 1'. The columns are 'Disk / Volume', 'Total Size', 'Bitmap', and 'Status'. The 'Total Size' cell contains '227.76 GB'. The 'Status' cell contains '(9%) - 00:01:39' with a note 'Migrating...'. A red box highlights the 'Status' cell.

Disk / Volume	Total Size	Bitmap	Status
Single Disk: Drive 1	227.76 GB	--	(9%) - 00:01:39 Migrating...

The NAS will enter "Read only" mode when migration is in process during 11%–49% to assure the data of the RAID configuration will be consistent after RAID migration completes.

After migration completes, the new drive configuration (RAID 5) is shown and the status is Ready. You can start to use the new drive configuration.

The process may take from hours to tens of hours to finish depending on the hard drive size. You can connect to the web page of the NAS to check the status later.

## **Use Online RAID Capacity Expansion and Online RAID Level Migration**

### **Scenario**

You had a tight schedule to set up a file server and an FTP server. However, you had only one 250GB hard drive. Therefore, you set up the TS-509 Pro with the single disk configuration.

The original plan was to set up a 3TB RAID 5 network data center with the TS-509 Pro. You now plan to upgrade the disk configuration of the TS-509 Pro to RAID 5 and expand the total storage capacity to 3TB with all the original data retained after the hard drives are purchased.

Execute online RAID level migration to migrate the system from single disk to RAID 5. The total storage capacity will be 750GB, RAID 5 (with one 250GB hard drive and three 1TB hard drives, the disk usage will be  $250\text{GB} \times 4$  for RAID 5). You can refer to the previous step for the operation procedure.

Execute online RAID capacity expansion to replace the 250GB hard drive with a new 1TB hard drive, and then expand the logical volume from 750GB to 3TB of RAID 5. You can refer to the previous step for the operation procedure.

## Add a hard drive

Follow the steps below to add a hard drive member to a RAID 5 or RAID 6 disk configuration.

1. Make sure the status of the RAID 5 or RAID 6 configuration is "Ready".
2. Install a hard drive on the NAS. If you have a hard drive which has already been formatted as single disk volume on the NAS, you can add this hard drive to the RAID 5 or RAID 6 configuration. You are recommended to use hard disk drives of the same storage capacity for the RAID configuration.
3. Select the RAID 5 or RAID 6 configuration on the "RAID Management" page and click "Add Hard Drive".
4. Select the new hard drive member. The total drive capacity after adding the drive will be shown. Click "Add Hard Drive."
5. All the data on the new hard drive member will be deleted during this process. The data on the original RAID 5 or RAID 6 configuration will be retained. Click "OK". The NAS will beep twice.

To add hard drives member to a RAID 10 disk volume, repeat the above steps. Note that you need to add an even number of hard disk drives to a RAID 10 volume. The storage capacity of the RAID 10 volume will increase upon successful configuration.

This process may take a few hours to tens of hours to complete depending on the number and the size of the hard drive. Please wait patiently for the process to finish. Do NOT turn off the NAS during this process. You can use a RAID configuration of larger capacity after the process.

## Configure Spare Drive

You can add a spare drive to or remove a spare drive from a RAID 5, 6, or 10 configuration.

Follow the steps below to use this feature.

1. Make sure the status of the RAID 5, 6, 10 configuration is "Ready".
2. Install a hard drive on the NAS. If you have a hard drive which has already been formatted as single disk volume on the NAS, you can configure this hard drive as the spare drive. You are recommended to use hard disk drives of the same storage capacity for the RAID configuration.
3. Select the RAID volume and click "Configure Spare Drive."
4. To add a spare drive to the selected configuration, select the hard drive and click "Configure Spare Drive." To remove a spare drive, unselect the spare drive and click "Configure Spare Drive."
5. All the data on the selected hard drive will be deleted. Click "OK" to proceed.

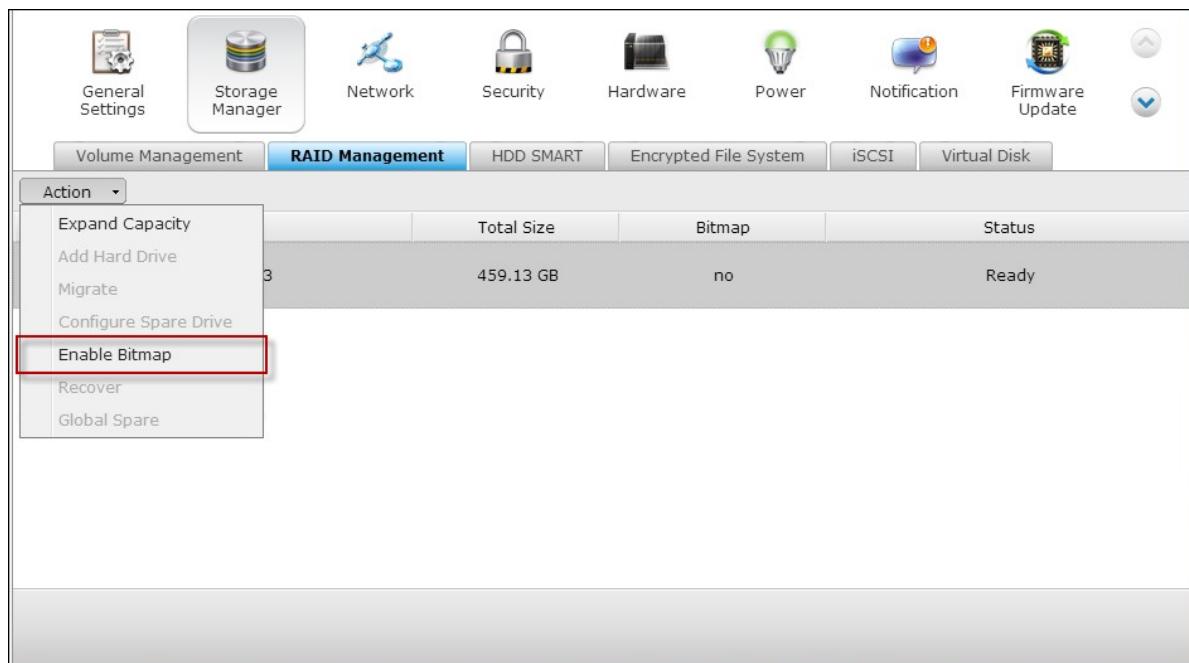
The original data on the RAID 5, 6, or 10 disk volume will be retained. After the configuration completes, the status of the disk volume will become "Ready".

**Note:** A hot spare drive must be removed from the disk volume before executing the following action:

- Online RAID capacity expansion
- Online RAID level migration
- Adding a hard drive member to a RAID 5, RAID 6 or RAID 10 volume

## Bitmap

Bitmap improves the time for RAID rebuilding after an unexpected error, or removing or re-adding a member hard drive of the RAID configuration. If an array has a bitmap, the member hard drive can be removed and re-added and only blocks changes since the removal (as recorded in the bitmap) will be re-synchronized. To use this feature, select a RAID volume and click "Enable Bitmap".



**Note:** Bitmap support is only available for RAID 1, 5, 6, and 10.

## Recover (RAID Recovery)

**RAID Recovery:** When the NAS is configured as RAID 1, RAID 5, or RAID 6 and any number of hard drives is unplugged from the NAS accidentally, you can plug in the same hard drives into the same drive slots and click “Recover” to recover the volume status from “Not active” to “Degraded mode”.

If the disk volume is configured as RAID 0 or JBOD and one or more of the hard drive members are disconnected or unplugged, you can plug in the same hard drives into the same drive slots and use this function to recover the volume status from “Not active” to “Normal”. The disk volume can be used normally after successful recovery.

Disk volume	Supports RAID recovery	Maximum number of disk removal allowed
Single	No	-
JBOD	Yes	1 or more
RAID 0	Yes	1 or more
RAID 1	Yes	1 or 2
RAID 5	Yes	2 or more
RAID 6	Yes	3 or more
RAID 10	No	-

**Note:**

- After recovering a RAID 1, RAID 5 or RAID 6 disk volume from not active to degraded mode by the RAID recovery, you can read or write the volume normally. The volume status will be recovered to normal after synchronization.
- If the disconnected drive member is damaged, the RAID recovery function will not work.

	<b>Standard RAID 5</b>	<b>QNAP RAID 5</b>	<b>Standard RAID 6</b>	<b>QNAP RAID 6</b>
Degraded mode	N-1	N-1	N-1 & N-2	N-1 & N-2

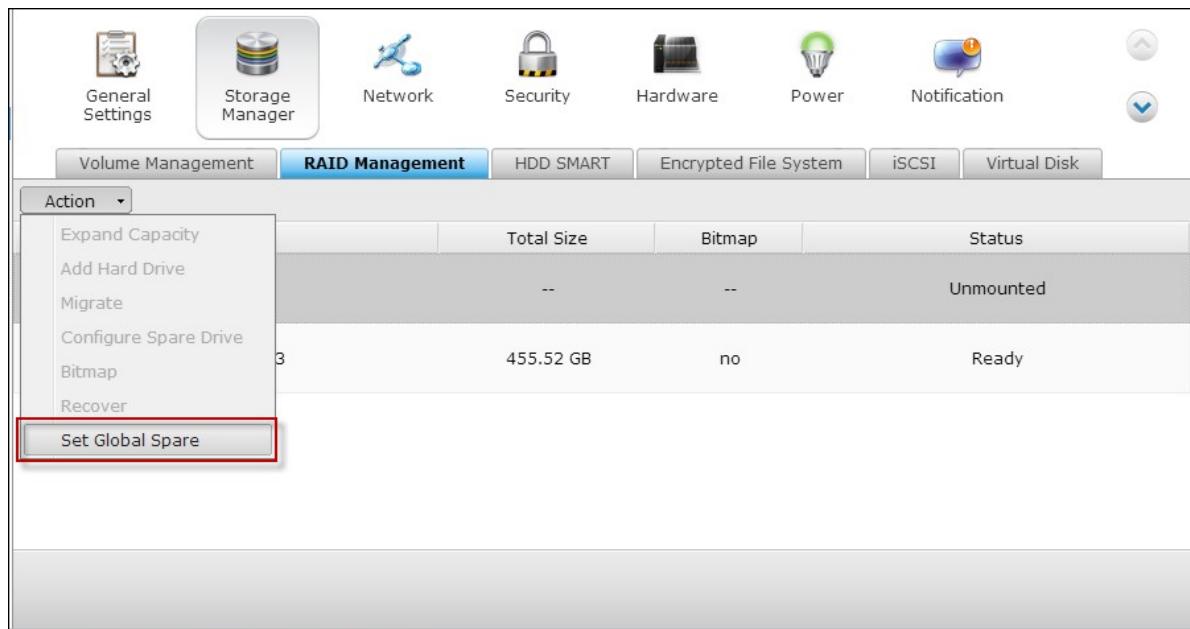
Read Only Protection (for immediate data backup & hard drive replacement)	N/A	N-1, bad blocks found in the surviving hard drives of the array.	N/A	N-2, bad blocks found in the surviving hard drives of the array.
RAID Recovery (RAID Status: Not Active)	N/A	If re-plugging in all original hard drive to the NAS and they can be spun up, identified, accessed, and the hard drive superblock is not damaged.	N/A	If re-plugging in all original hard drives to the NAS and they can be spun up, identified, accessed, and the hard drive superblock is not damaged).
RAID Crash	N-2	N-2 failed hard drives and any of the remaining hard drives cannot be spun up/ identified/ accessed.	N-3	N-3 and any of the remaining hard drives cannot be spun up/identified/ accessed.

N = Number of hard disk drives in the array

## Set/Cancel Global Spare

A global spare drive replaces a failed hard drive in any RAID 1, 5, 6, 10 disk volumes on the NAS automatically. When the same global spare drive is shared by multiple RAID volumes on the NAS, the spare drive will replace the first failed drive in a RAID volume.

To set a disk drive as a global spare drive, select the single disk volume and click "Set Global Spare". **All the disk data will be cleared on the hard drive.**



The screenshot shows the RAID Management interface. At the top, there are several icons: General Settings, Storage Manager (highlighted with a red box), Network, Security, Hardware, Power, and Notification. Below the icons is a navigation bar with tabs: Volume Management, RAID Management (highlighted), HDD SMART, Encrypted File System, iSCSI, and Virtual Disk. A dropdown menu labeled 'Action' is open, listing options: Expand Capacity, Add Hard Drive, Migrate, Configure Spare Drive, Bitmap, Recover, and Set Global Spare. The 'Set Global Spare' option is also highlighted with a red box. To the right of the action menu, there is a table with columns: Action, Total Size, Bitmap, and Status. The table shows one entry: 3, 455.52 GB, no, and Ready. The status column indicates 'Unmounted' for the first row and 'Ready' for the second row.

**Note:** The capacity of the global spare drive must be equal to or larger than that of a member drive of a RAID disk volume.

To cancel a global spare drive, select the drive and click "Cancel Spare Drive".

The screenshot shows a software interface for managing storage. At the top, there are several icons and tabs: General Settings, Storage Manager (highlighted with a red box), Network, Security, Hardware, Power, and Notification. Below these are more tabs: Volume Management, RAID Management (highlighted with a blue box), HDD SMART, Encrypted File System, iSCSI, and Virtual Disk. A dropdown menu labeled 'Action' is open, listing options: Expand Capacity, Add Hard Drive, Migrate, Configure Spare Drive, Bitmap, Recover, and Cancel Global Spare. The 'Cancel Global Spare' option is also highlighted with a red box. The main table displays a single row of data:

	Total Size	Bitmap	Status
3	455.52 GB	no	Ready

A red box highlights the 'Global Spare' status in the last column.

**Further information about RAID management of the NAS:**

The NAS supports the following actions according to the number of hard disk drives and disk configurations supported. Please refer to the following table for the details.

<b>Original Disk Configuration * No. of Hard Disk Drives</b>	<b>No. of New Hard Disk Drives</b>	<b>Action</b>	<b>New Disk Configuration * No. of Hard Disk Drives</b>
RAID 5 * 3	1	Add hard drive member	RAID 5 * 4
RAID 5 * 3	2	Add hard drive member	RAID 5 * 5
RAID 5 * 3	3	Add hard drive member	RAID 5 * 6
RAID 5 * 3	4	Add hard drive member	RAID 5 * 7
RAID 5 * 3	5	Add hard drive member	RAID 5 * 8
RAID 5 * 4	1	Add hard drive member	RAID 5 * 5
RAID 5 * 4	2	Add hard drive member	RAID 5 * 6
RAID 5 * 4	3	Add hard drive member	RAID 5 * 7
RAID 5 * 4	4	Add hard drive member	RAID 5 * 8
RAID 5 * 5	1	Add hard drive member	RAID 5 * 6
RAID 5 * 5	2	Add hard drive member	RAID 5 * 7
RAID 5 * 5	3	Add hard drive member	RAID 5 * 8

RAID 5 * 6	1	Add hard drive member	RAID 5 * 7
RAID 5 * 6	2	Add hard drive member	RAID 5 * 8
RAID 5 * 7	1	Add hard drive member	RAID 5 * 8
RAID 6 * 4	1	Add hard drive member	RAID 6 * 5
RAID 6 * 4	2	Add hard drive member	RAID 6 * 6
RAID 6 * 4	3	Add hard drive member	RAID 6 * 7
RAID 6 * 4	4	Add hard drive member	RAID 6 * 8
RAID 6 * 5	1	Add hard drive member	RAID 6 * 6
RAID 6 * 5	2	Add hard drive member	RAID 6 * 7
RAID 6 * 5	3	Add hard drive member	RAID 6 * 8
RAID 6 * 6	1	Add hard drive member	RAID 6 * 7
RAID 6 * 6	2	Add hard drive member	RAID 6 * 8
RAID 6 * 7	1	Add hard drive member	RAID 6 * 8
RAID 10 * 4	2	Add hard drive member	RAID 10 * 6
RAID 10 * 4	4	Add hard drive member	RAID 10 * 8
RAID 10 * 6	2	Add hard drive member	RAID 10 * 8

RAID 1 * 2	1	Online RAID capacity expansion	RAID 1 * 2
RAID 5 * 3	1	Online RAID capacity expansion	RAID 5 * 3
RAID 5 * 4	1	Online RAID capacity expansion	RAID 5 * 4
RAID 5 * 5	1	Online RAID capacity expansion	RAID 5 * 5
RAID 5 * 6	1	Online RAID capacity expansion	RAID 5 * 6
RAID 5 * 7	1	Online RAID capacity expansion	RAID 5 * 7
RAID 5 * 8	1	Online RAID capacity expansion	RAID 5 * 8
RAID 6 * 4	1	Online RAID capacity expansion	RAID 6 * 4
RAID 6 * 5	1	Online RAID capacity expansion	RAID 6 * 5
RAID 6 * 6	1	Online RAID capacity expansion	RAID 6 * 6
RAID 6 * 7	1	Online RAID capacity expansion	RAID 6 * 7
RAID 6 * 8	1	Online RAID capacity expansion	RAID 6 * 8
RAID 10 * 4	1	Online RAID capacity expansion	RAID 10 * 4
RAID 10 * 6	1	Online RAID capacity expansion	RAID 10 * 6
RAID 10 * 8	1	Online RAID capacity expansion	RAID 10 * 8
Single * 1	1	Online RAID level migration	RAID 1 * 2

Single * 1	2	Online RAID level migration	RAID 5 * 3
Single * 1	3	Online RAID level migration	RAID 5 * 4
Single * 1	4	Online RAID level migration	RAID 5 * 5
Single * 1	5	Online RAID level migration	RAID 5 * 6
Single * 1	6	Online RAID level migration	RAID 5 * 7
Single * 1	7	Online RAID level migration	RAID 5 * 8
Single * 1	3	Online RAID level migration	RAID 6 * 4
Single * 1	4	Online RAID level migration	RAID 6 * 5
Single * 1	5	Online RAID level migration	RAID 6 * 6
Single * 1	6	Online RAID level migration	RAID 6 * 7
Single * 1	7	Online RAID level migration	RAID 6 * 8
Single * 1	3	Online RAID level migration	RAID 10 * 4
Single * 1	5	Online RAID level migration	RAID 10 * 6
Single * 1	7	Online RAID level migration	RAID 10 * 8
RAID 1 * 2	1	Online RAID level migration	RAID 5 * 3
RAID 1 * 2	2	Online RAID level migration	RAID 5 * 4

RAID 1 * 2	3	Online RAID level migration	RAID 5 * 5
RAID 1 * 2	4	Online RAID level migration	RAID 5 * 6
RAID 1 * 2	5	Online RAID level migration	RAID 5 * 7
RAID 1 * 2	6	Online RAID level migration	RAID 5 * 8
RAID 1 * 2	2	Online RAID level migration	RAID 6 * 4
RAID 1 * 2	3	Online RAID level migration	RAID 6 * 5
RAID 1 * 2	4	Online RAID level migration	RAID 6 * 6
RAID 1 * 2	5	Online RAID level migration	RAID 6 * 7
RAID 1 * 2	6	Online RAID level migration	RAID 6 * 8
RAID 1 * 2	2	Online RAID level migration	RAID 10 * 4
RAID 1 * 2	4	Online RAID level migration	RAID 10 * 6
RAID 1 * 2	6	Online RAID level migration	RAID 10 * 8
RAID 5 * 3	1	Online RAID level migration	RAID 6 * 4
RAID 5 * 3	2	Online RAID level migration	RAID 6 * 5
RAID 5 * 3	3	Online RAID level migration	RAID 6 * 6
RAID 5 * 3	4	Online RAID level migration	RAID 6 * 7

RAID 5 * 3	5	Online RAID level migration	RAID 6 * 8
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#### 4.2.3 Hard Disk S.M.A.R.T

Monitor the hard disk drives (HDD) health, temperature, and the usage status by HDD S.M.A.R.T. (Self-Monitoring Analysis and Reporting Technology).

The following information of each hard drive on the NAS is available.

Field	Description
Summary	Display the hard drive S.M.A.R.T. summary and the latest test result.
Hard disk information	Display the hard drive details, for example, model, serial number, HDD capacity.
SMART information	Display the hard drive S.M.A.R.T. information. Any items that the values are lower than the threshold are regarded as abnormal.
Test	Perform quick or complete hard drive S.M.A.R.T. test.
Settings	Configure temperature alarm. When the hard drive temperature is over the preset values, the NAS records the error logs. You can also set the quick and complete test schedule. The latest test result is shown on the Summary page.

Monitor hard disk health, temperature, and usage status by the hard disk S.M.A.R.T. mechanism.

Disk 1

**Good**

No errors were detected on the hard disk. Your hard disk should be operating properly.

Hard disk model:	WDC WD2500AAKX-22ERM17.0
Drive capacity:	232.89 GB
Hard drive health:	Good
Temperature:	40°C/104°F
HDD I/O Status:	Good
Test time:	---
Test result:	Not tested

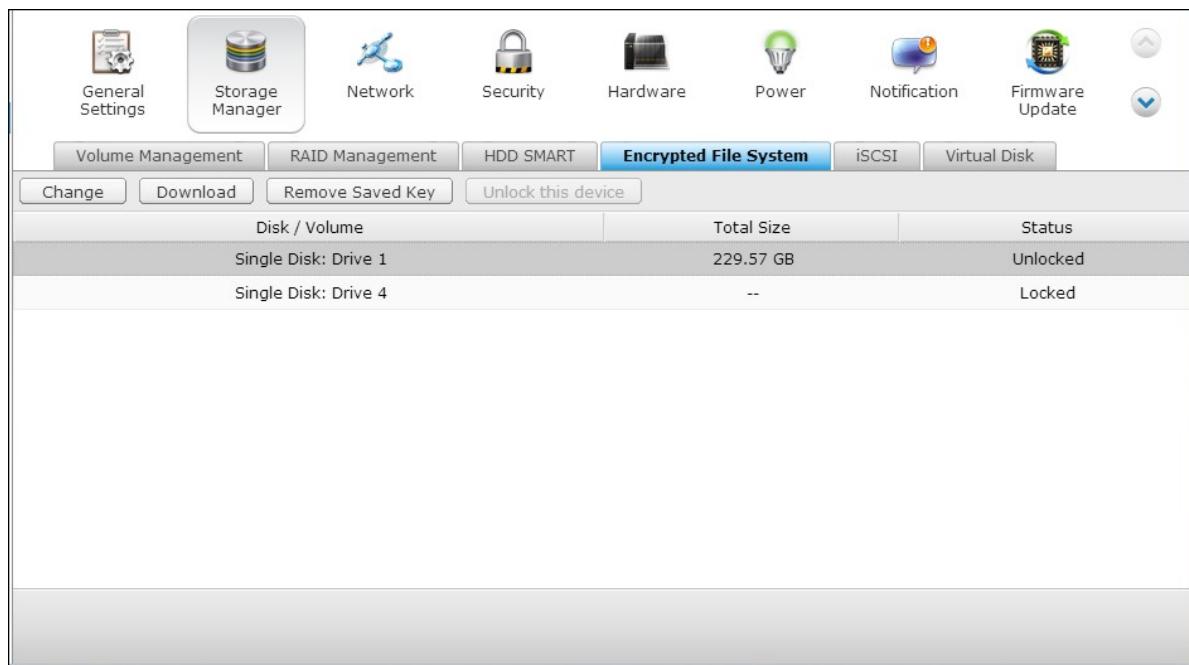
#### **4.2.4 Encrypted File System**

This feature is not supported by TS-110, TS-119, TS-210, TS-219, TS-219P, TS-410, TS-419P, TS-410U, TS-419U, TS-119P+, TS-219P+, TS-419P+, TS-112, TS-212, TS-412, TS-419U+, TS-412U and ARM-Based models.

You can manage the encrypted disk volumes on the NAS on this page. Each encrypted disk volume is locked by a particular key. The encrypted volume can be unlocked by the following methods:

- Encryption Password: Enter the encryption password to unlock the disk volume. The default password is "admin". The password must be 8-16 characters long. Symbols (! @ # \$ % ^ & \* ( )\_+ = ?) are supported.
- Encryption Key File: Upload the encryption file to the NAS to unlock the disk volume. The key can be downloaded from "Encryption Key Management" page after the disk volume has been unlocked successfully.

The data encryption functions may not be available in accordance to the legislative restrictions of some countries.



Disk / Volume	Total Size	Status
Single Disk: Drive 1	229.57 GB	Unlocked
Single Disk: Drive 4	--	Locked

## **How to use the data encryption feature on QNAP Turbo NAS**

The disk volumes on the NAS can be encrypted with 256-bit AES encryption for data breach protection. The encrypted disk volumes can only be mounted for normal read/write access with the authorized password. The encryption feature protects the confidential data from unauthorized access even if the hard drives or the entire NAS were stolen.

### **About AES encryption:**

*In cryptography, the Advanced Encryption Standard (AES) is an encryption standard adopted by the U.S. government. The standard comprises three block ciphers, AES-128, AES-192 and AES-256 [...]. Each AES cipher has a 128-bit block size, with key sizes of 128, 192 and 256 bits, respectively. The AES ciphers have been analyzed extensively and are now used worldwide.* (Source: [http://en.wikipedia.org/wiki/Advanced\\_Encryption\\_Standard](http://en.wikipedia.org/wiki/Advanced_Encryption_Standard))

The AES volume-based encryption is applicable only to specific QNAP NAS models. Please refer to the comparison table at: [http://www.qnap.com/images/products/comparison/Comparison\\_NAS.html](http://www.qnap.com/images/products/comparison/Comparison_NAS.html)

### **Before you start**

Please beware of the following before using the data encryption feature of the NAS.

- The encryption feature of the NAS is volume-based. A volume can be a single disk, a JBOD configuration, or a RAID array.
- Select whether or not to encrypt a disk volume before it is created on the NAS. In other words, you will not be able to encrypt a volume after it has been created unless the disk volume is initialized. Note that initializing a disk volume will clear all the disk data.
- The encryption on the disk volume cannot be removed without initialization. To remove the encryption on the disk volume, you have to initialize the disk volume and all the data will be cleared.
- Keep the encryption password or key safe. If you forgot the password or lost the encryption key, the data cannot be accessed anymore.
- Before you start, read the instructions carefully and strictly adhere to the instructions.

### **Create a new encrypted disk volume with new hard drives**

If the NAS has been installed, to create a new encrypted disk volume by installing new hard drives on the NAS, follow the steps below:

1. Install the new hard drive(s) on the NAS.
2. Login the NAS as an administrator. Go to Storage Manager > "Volume Management".
3. Click "Create".

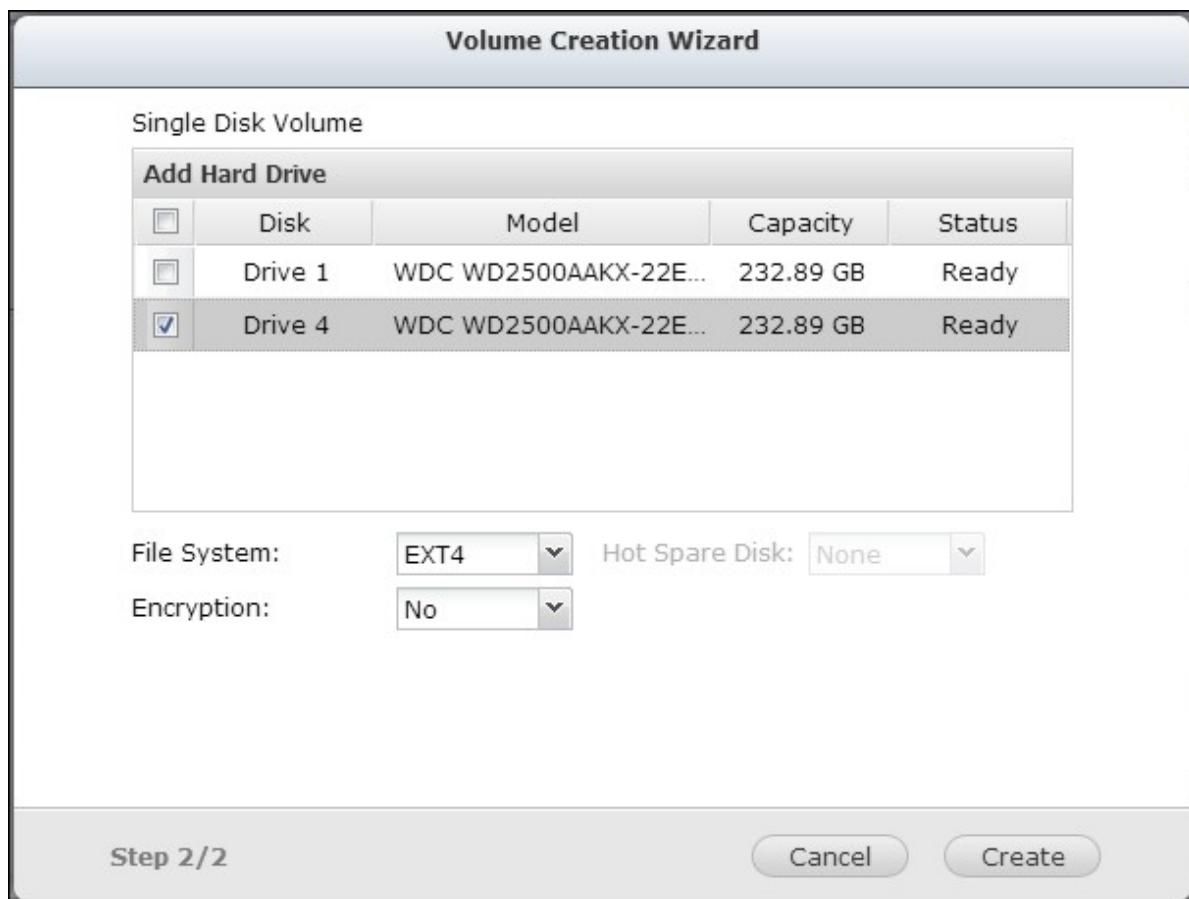
The screenshot shows the Storage Manager interface with the 'Volume Management' tab selected. A red box highlights the 'Create' button in the top-left corner of the main content area. Below it, a table titled 'Current Configuration: Physical Disks' lists five drives. The first and fourth drives are marked as 'Ready' with 'Good' SMART information, while the second, third, and fifth drives are listed as 'No Disk'. A 'Scan now' button is visible above the table.

Disk	Model	Capacity	Status	SMART Information
Drive 1	WDC WD2500AAKX-22ERM17.0	232.89 GB	Ready	<b>Good</b>
Drive 2	--	--	No Disk	--
Drive 3	--	--	No Disk	--
Drive 4	WDC WD2500AAKX-22ERM17.0	232.89 GB	Ready	<b>Good</b>
Drive 5	--	--	No Disk	--

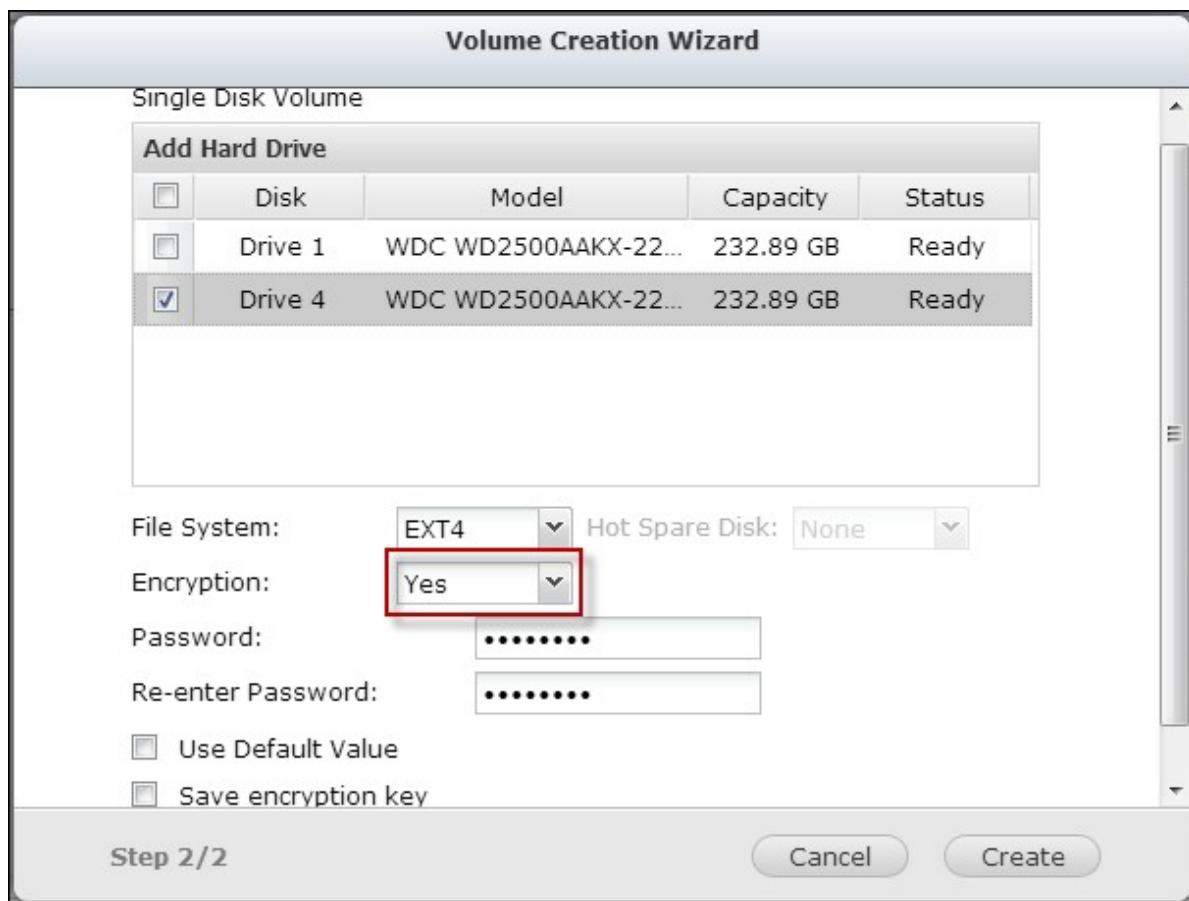
1. Select the disk volume you want to configure according to the number of new hard drives installed.



2. Check the drive for the intended volume.



3. Select "Yes" for the "Encryption" option and enter the encryption settings. Then click "Create" to create the new encrypted volume.



Note that all the data on the selected drives will be DELETED! Please back up the data before creating the encrypted volume.



You have created an encrypted disk volume on the NAS.

#### Verify that disk volume is encrypted

To verify the disk volume is encrypted, login the NAS as an administrator. Go to "Storage Manager" > "Volume Management" ..

You will be able to see the encrypted disk volume, with a lock icon in the Status column. The lock will be open if the encrypted volume has been unlocked. A disk volume without

the lock icon in the Status column is not encrypted.

Current Configuration: Logical Volumes				
Disk / Volume	File Sys...	Total Si...	Free Size	Status
Single Disk: Drive 1	EXT4	229.57...	228.78...	Ready
Single Disk: Drive 4	EXT4	229.57...	228.88...	 Ready

#### **Behavior of an encrypted volume upon system reboot**

In this example, we have two encrypted disk volumes on the NAS.

The first volume (Single Disk Drive 1) has been created with the option "Save Encryption Key" enabled.

The second volume (Single Disk Drive 4) has been created with the option "Save Encryption Key" disabled.

After restarting the NAS, check the volume status. The first drive has been unlocked and mounted but the second drive is locked. Since the encryption key is not saved on the second disk volume, you have to manually enter the encryption password to unlock it.

Current Configuration: Logical Volumes				
Disk / Volume	File System	Total Size	Free Size	Status
Single Disk: Drive 1	EXT4	229.57 GB	228.79 GB	 Ready
Single Disk: Drive 4	--	--	--	 Unmounted

- Saving the key on the NAS will protect you only if your hard drives are stolen. However, there is a risk of data breach if the entire NAS is stolen as the data is accessible after restarting the NAS.
- If you select not to save the encryption key on the NAS, your NAS will be protected against data breach even if the entire NAS were stolen. The disadvantage is that you have to unlock the disk volume manually on each system restart.

#### **Encryption key management:**

To manage the encryption key settings, login the NAS as an administrator and go to Storage Manager" > "Encrypted File System".

There are four options to manage the encryption key:

- Change the encryption key
- Download the encryption key file
- Remove the saved key
- Save the encryption key on the NAS

The screenshot shows the Storage Manager interface with the 'Encrypted File System' tab selected. Below the tabs, there is a row of buttons: 'Change', 'Download', 'Remove Saved Key', and 'Unlock this device'. The 'Remove Saved Key' button is highlighted with a red box. The main area displays a table with disk information:

Disk / Volume	Total Size	Status
Single Disk: Drive 1	229.57 GB	Unlocked
Single Disk: Drive 4	--	Locked

- Change the encryption key: Input your old encryption password and input the new password. (Note that after the password is changed, any previously exported keys will not be working anymore. You have to download the new encryption key if necessary, see below).
- Download Encryption Key File: Input the encryption password to download the encryption key file. Downloading the encryption key file will allow you to save the encryption key in a file. The file is also encrypted and can be used to unlock a volume, without knowing the real password (see "unlock a disk volume manually" below). Please save the encryption key file in a secure place!
- Remove Saved Key: Remove saved keys with this option.
- Save Encryption Key: Save the encryption key on the NAS for automatic unlocking and mounting the encrypted disk volume when the NAS restarts.

#### **Unlock a disk volume manually**

To unlock a volume, login the NAS as an administrator. Go to "Storage Manager" > "Encrypted File System".

You will be able to see your encrypted volumes and their status: locked or unlocked.

The screenshot shows the Synology DiskStation Manager interface. At the top, there are several icons: General Settings, Storage Manager (highlighted with a red box), Network, Security, Hardware, Power, Notification, and Firmware Update. Below these are tabs for Volume Management, RAID Management, HDD SMART, Encrypted File System (highlighted with a blue bar), iSCSI, and Virtual Disk. Under the Encrypted File System tab, there are buttons for Change, Download, Save, and Unlock this device. A table below lists disk volumes: Single Disk: Drive 1 (229.57 GB, Status: Unlocked) and Single Disk: Drive 4 (Status: Locked). A red box highlights the 'Status' column for Drive 4.

To unlock your volume, first click "Unlock this device".

The screenshot shows the same Synology DiskStation Manager interface as the previous one, but with the 'Unlock this device' button highlighted with a red box. After clicking it, the status for 'Single Disk: Drive 4' has changed from 'Locked' to 'Unlocked', as indicated by the red box highlighting the 'Status' column for Drive 4.

Choose to either input the encryption password, or use the encryption key file that has been exported previously.



If the encryption password or the key file is correct, the volume will be unlocked and become available.

The screenshot shows the DSM interface with the following navigation bar:

- General Settings
- Storage Manager
- Network
- Security
- Hardware
- Power
- Notification
- Firmware Update

The "Encrypted File System" tab is selected, highlighted in blue. Below it, there are buttons for "Change", "Download", "Save", and "Unlock this device".

A table displays disk information:

Disk / Volume	Total Size	Status
Single Disk: Drive 1	229.57 GB	Unlocked
Single Disk: Drive 4	229.57 GB	Unlocked

#### **4.2.5 iSCSI**

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[Portal Management](#) [136]

[Target Management](#) [144]

[Advanced ACL](#) [170]

[LUN Backup](#) [173]

#### **4.2.5.1 Portal Management**

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The NAS supports built-in iSCSI (Internet Small Computer System Interface) service for server clustering and virtualized environments.

### **iSCSI Configuration**

The NAS supports built-in iSCSI service. To use this function, follow the steps below:

1. Install an iSCSI initiator on the computer (Windows PC, Mac, or Linux).
2. Enable iSCSI Target Service on the NAS and create an iSCSI target.
3. Run the iSCSI initiator and connect to the iSCSI target (NAS).
4. After successful logon, format the iSCSI target (disk volume). You can start to use the disk volume on the NAS as a virtual drive on the computer.

In between the relationship of your computer and the storage device, the computer is called an initiator because it initiates the connection to the device, which is called a target.

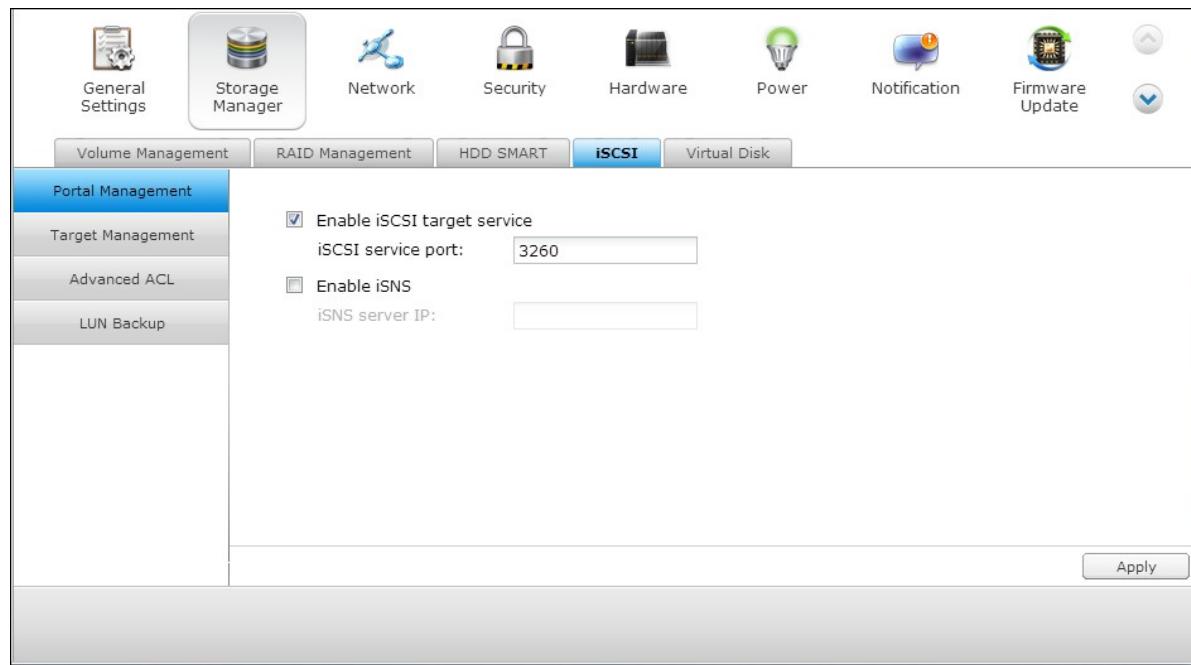
**Note:** It is suggested NOT to connect to the same iSCSI target with two different clients (iSCSI initiators) at the same time, because this may lead to data damage or disk damage.

## iSCSI Quick Configuration Wizard

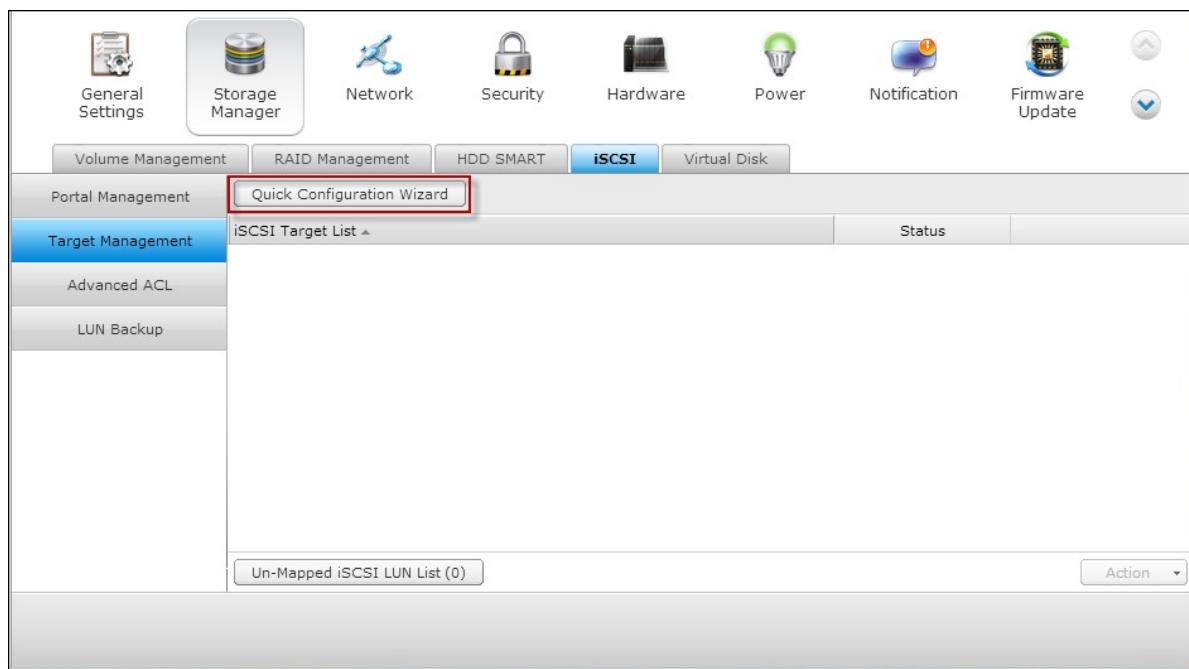
A maximum of 256 iSCSI targets and LUNs can be created. For example, if you create 100 targets on the NAS, the maximum number of LUNs you can create is 156. Multiple LUNs can be created for each target. However, the maximum number of concurrent connections to the iSCSI targets supported by the NAS varies depending on the network infrastructure and the application performance. Too many concurrent connections may slow down the performance of the NAS.

Follow the steps below to configure the iSCSI target service on the NAS.

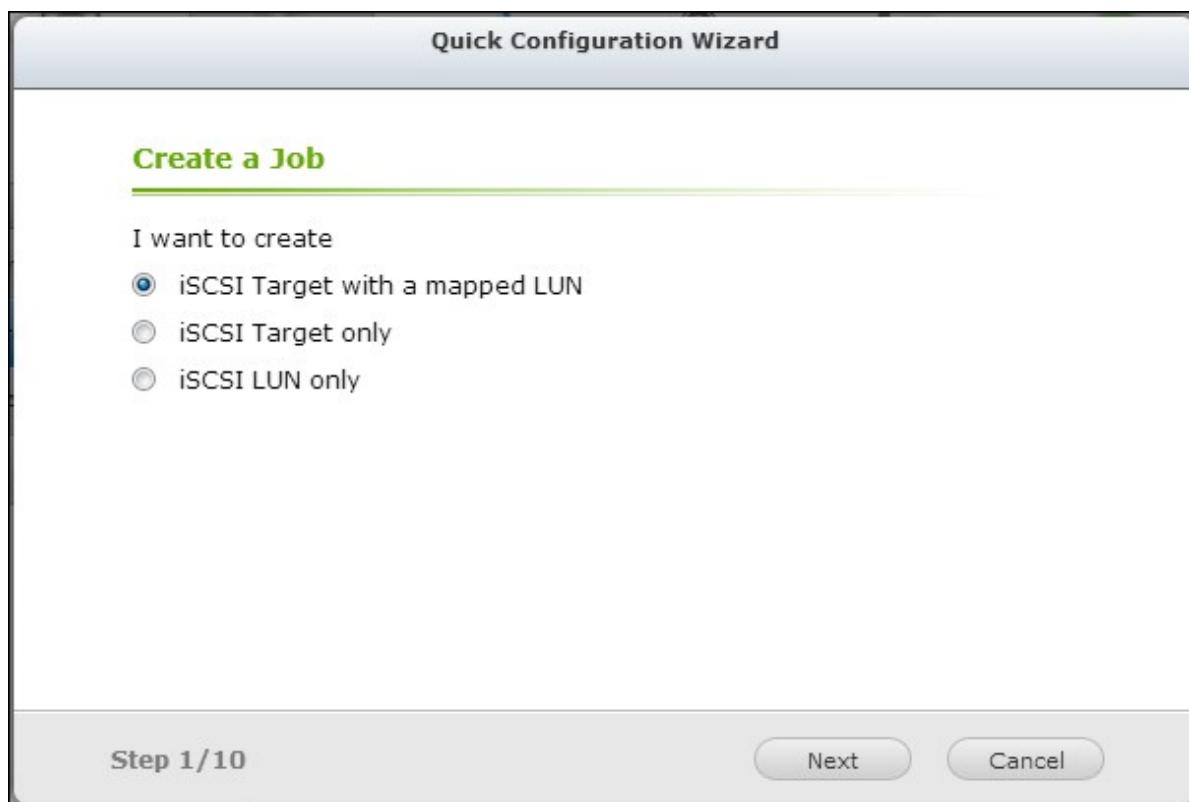
1. Under the “Portal Management” tab enable iSCSI target service. Apply the settings.



2. Go to the “Target Management” tab and create iSCSI targets on the NAS. If you have not created any iSCSI targets, the Quick Installation Wizard will automatically be launched and prompt users to create iSCSI targets and LUNs (Logical unit number). Click “OK”.

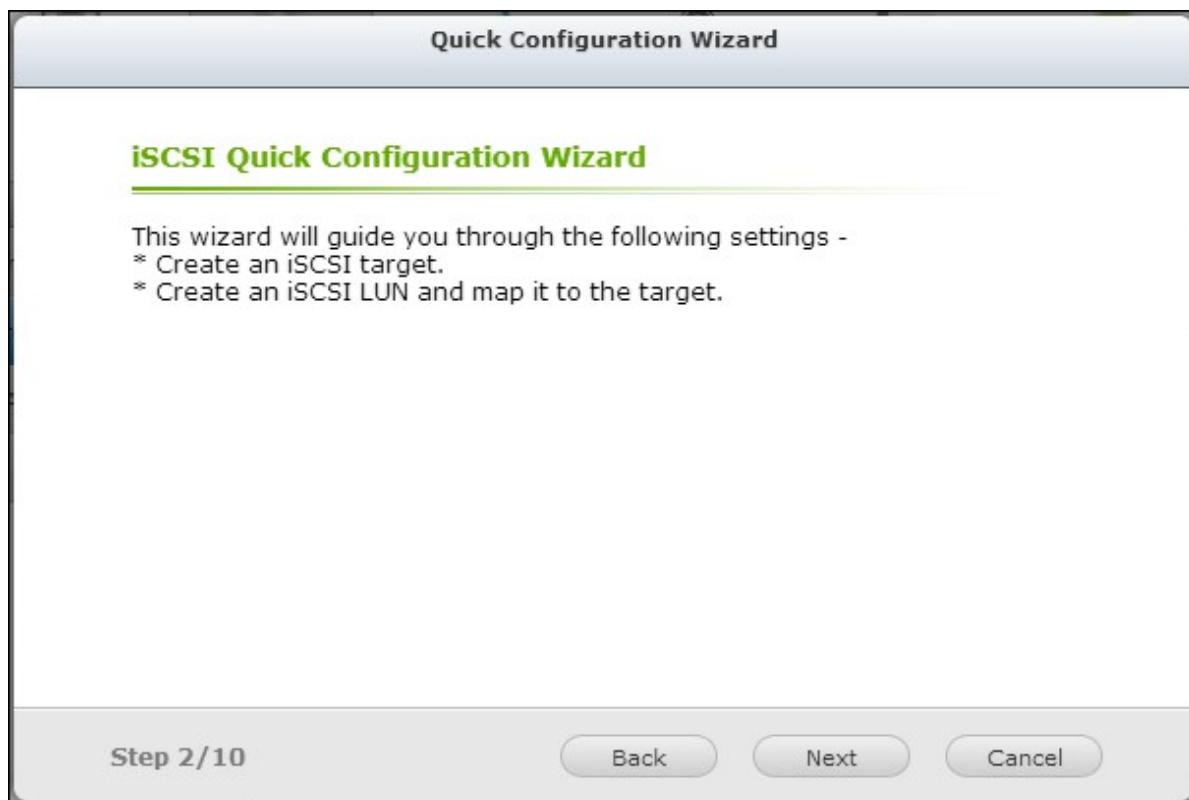


3. Select to create an iSCSI target with a mapped LUN, an iSCSI target only, or an iSCSI LUN only. Click "Next."

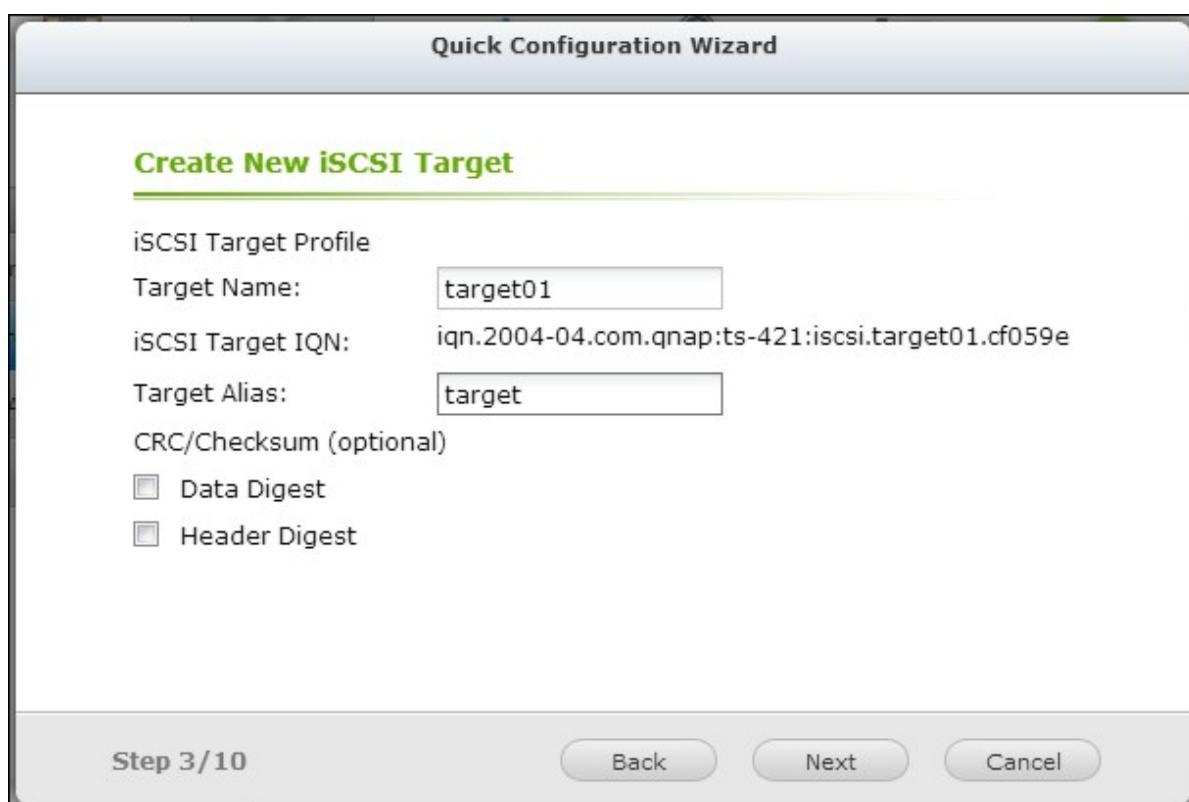


4. Create iSCSI target with a mapped LUN.

5. Click "Next."



6. Enter the target name and target alias. You may check the options "Data Digest" and/or "Header Digest" (optional). These are the parameters that the iSCSI initiator will be verified when it attempts to connect to the iSCSI target.



- Enter the CHAP authentication settings. If you enter the username and password settings under "Use CHAP authentication" only, only the iSCSI target authenticates the initiator, i.e. the initiators have to enter the username and password settings here to access the target.

**Mutual CHAP:** Enable this option for two-way authentication between the iSCSI target and the initiator. The target authenticates the initiator using the first set of username and password. The initiator authenticates the target using the "Mutual CHAP" settings.

Field	Username limitation	Password limitation
Use CHAP authentication	<ul style="list-style-type: none"> <li>The only valid characters are 0-9, a-z, A-Z</li> <li>Maximum length: 256 characters</li> </ul>	<ul style="list-style-type: none"> <li>The only valid characters are 0-9, a-z, A-Z</li> <li>Maximum length: 12-16 characters</li> </ul>
Mutual CHAP	<ul style="list-style-type: none"> <li>The only valid characters are 0-9, a-z, A-Z, : (colon), . (dot), and - (dash)</li> <li>Maximum length: 12-16 characters</li> </ul>	<ul style="list-style-type: none"> <li>The only valid characters are 0-9, a-z, A-Z, : (colon), . (dot), and - (dash)</li> <li>Maximum length: 12-16 characters</li> </ul>

**Quick Configuration Wizard**

### CHAP Authentication Settings

---

Use CHAP authentication  
 Username:   
 Password:   
 Re-enter Password:

Mutual CHAP  
 Username:   
 Password:   
 Re-enter Password:

---

**Step 4 / 10**
**Back**
**Next**
**Cancel**

### Create an iSCSI LUN.

An iSCSI LUN is a logical volume mapped to the iSCSI target. Select one of the following modes to allocate the disk space to the LUN:

- Thin Provisioning: Allocate the disk space in a flexible manner. You can allocate the disk space to the target anytime regardless of the current storage capacity available on the NAS. Over-allocation is allowed as the storage capacity of the NAS can be expanded by online RAID capacity expansion.
- Instant Allocation: Allocate the disk space to the LUN instantly. This option guarantees the disk space assigned to the LUN but may take more time to create the LUN.

1. Enter the name of the LUN and specify the LUN location (disk volume on the NAS). Enter the capacity for the LUN. Click "Next".

Quick Configuration Wizard

### Create an iSCSI LUN

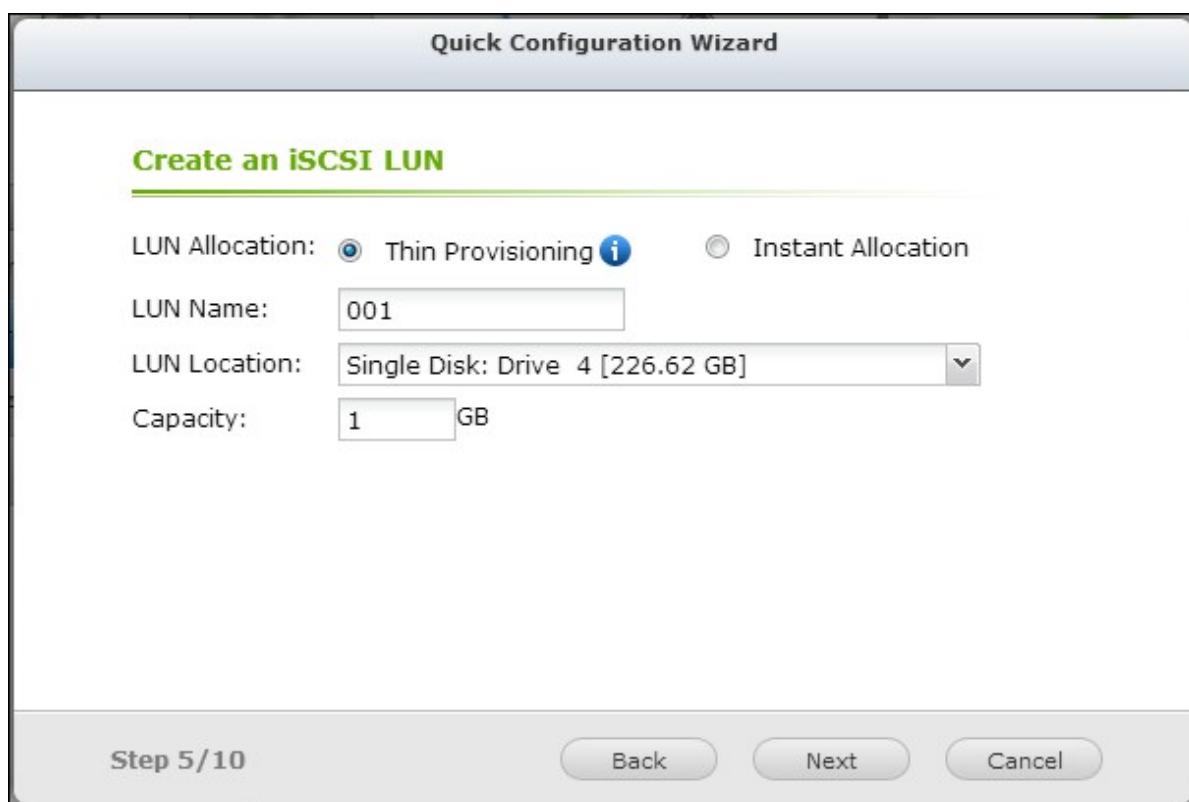
LUN Allocation:  Thin Provisioning [i](#)  Instant Allocation

LUN Name:

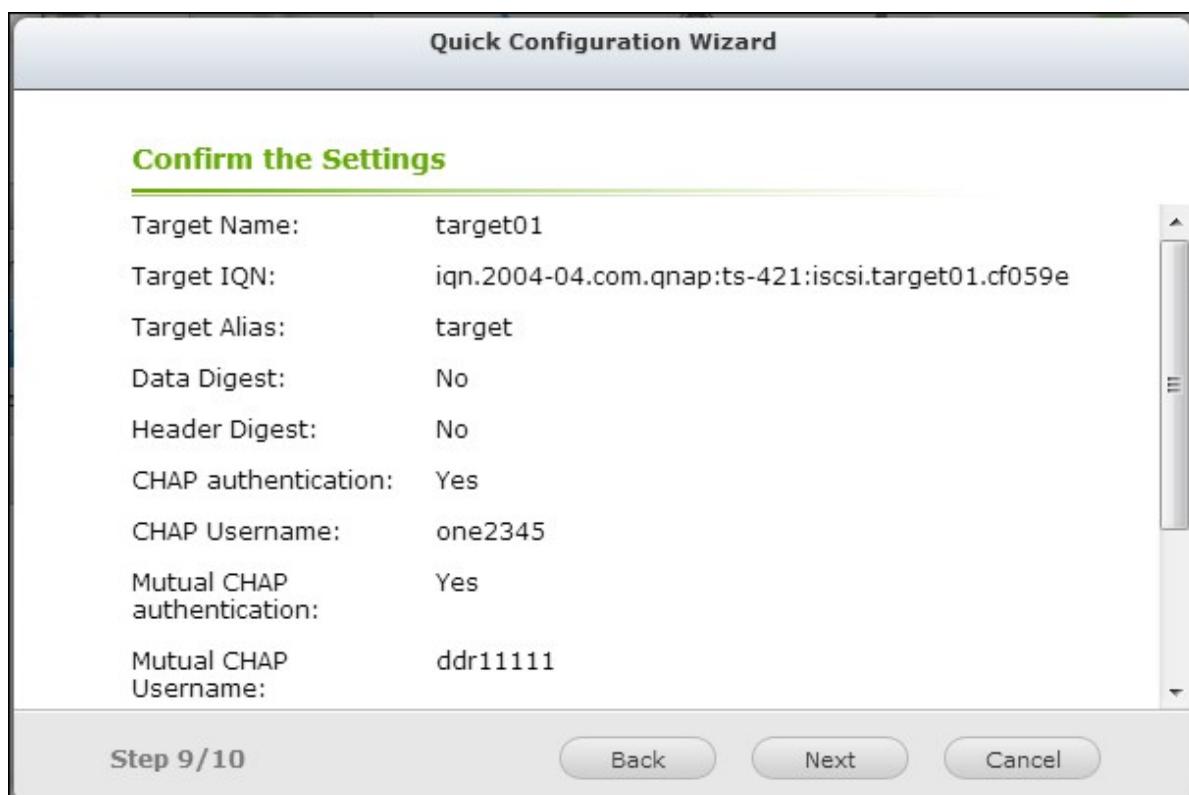
LUN Location:  [▼](#)

Capacity:  GB

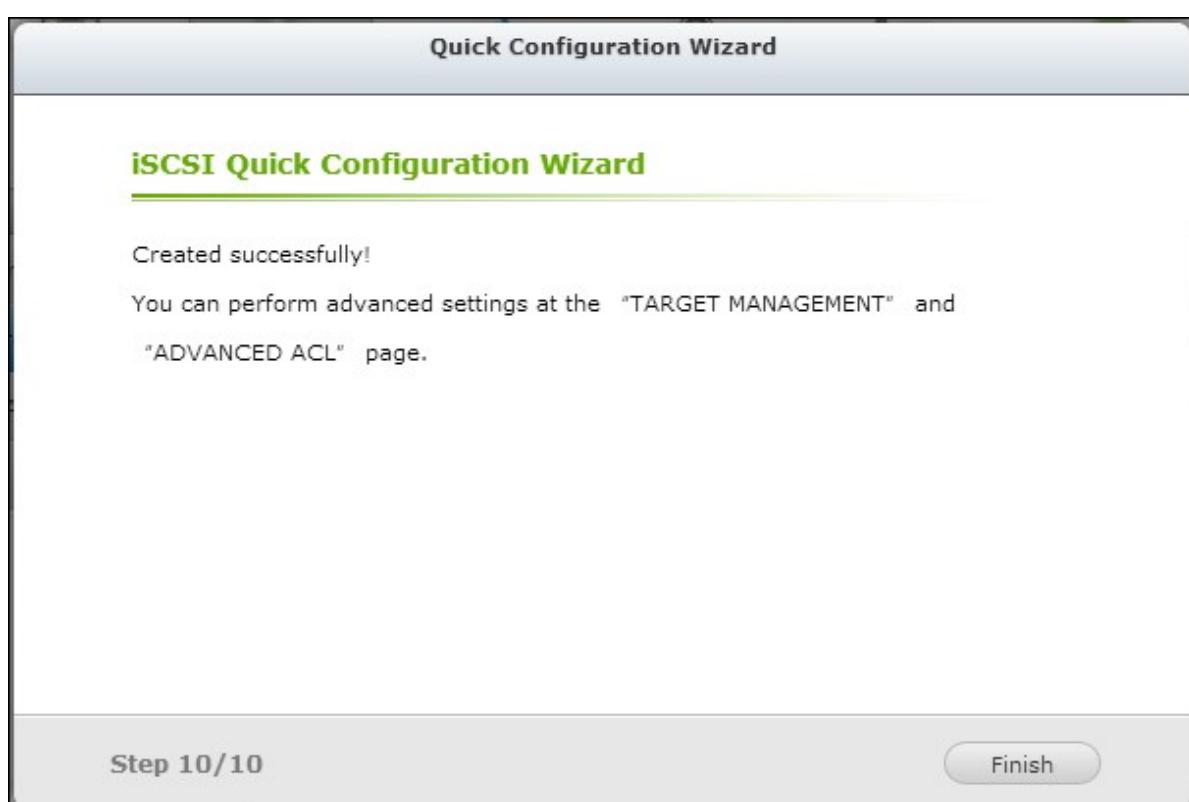
Step 5 / 10      [Back](#)      [Next](#)      [Cancel](#)



2. Confirm the settings and click "Next".



- When the target and the LUN have been created, click "Finish".



- The target and LUN are shown on the list under the "Target Management" tab.

The screenshot shows a software interface for managing storage targets. At the top, there is a navigation bar with icons and labels: General Settings, Storage Manager, Network, Security, Hardware, Power, Notification, Firmware Update, and two small circular icons. Below the navigation bar is a horizontal menu bar with tabs: Volume Management, RAID Management, HDD SMART, iSCSI (which is highlighted in blue), and Virtual Disk. To the left of the main content area is a vertical sidebar with the following options: Portal Management, Target Management (which is highlighted in blue), Advanced ACL, and LUN Backup. The main content area is titled "Quick Configuration Wizard" and contains a table titled "iSCSI Target List". The table has two columns: "Name" and "Status". It shows one entry: "target [target01]" with "Status" set to "Ready". Below the table is a section titled "Un-Mapped iSCSI LUN List (0)". At the bottom right of this section is a dropdown menu labeled "Action".

Name	Status
target [target01]	Ready
id:0 - 001 ( 1.00 GB)	Enabled

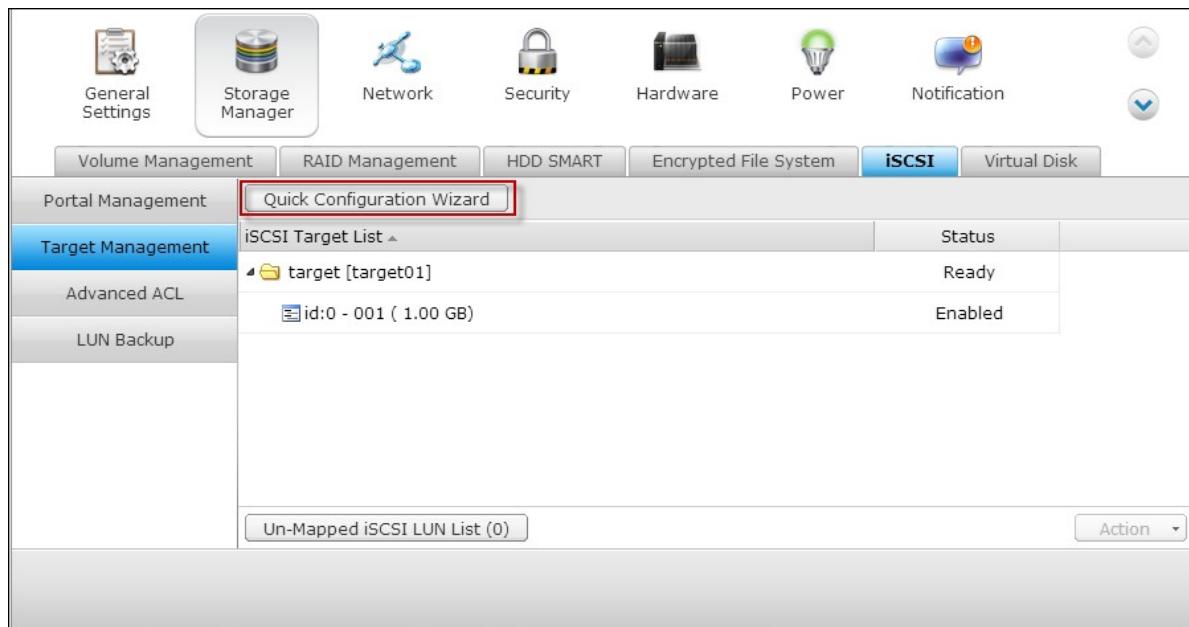
#### **4.2.5.2 Target Management**

##### **Create iSCSI targets**

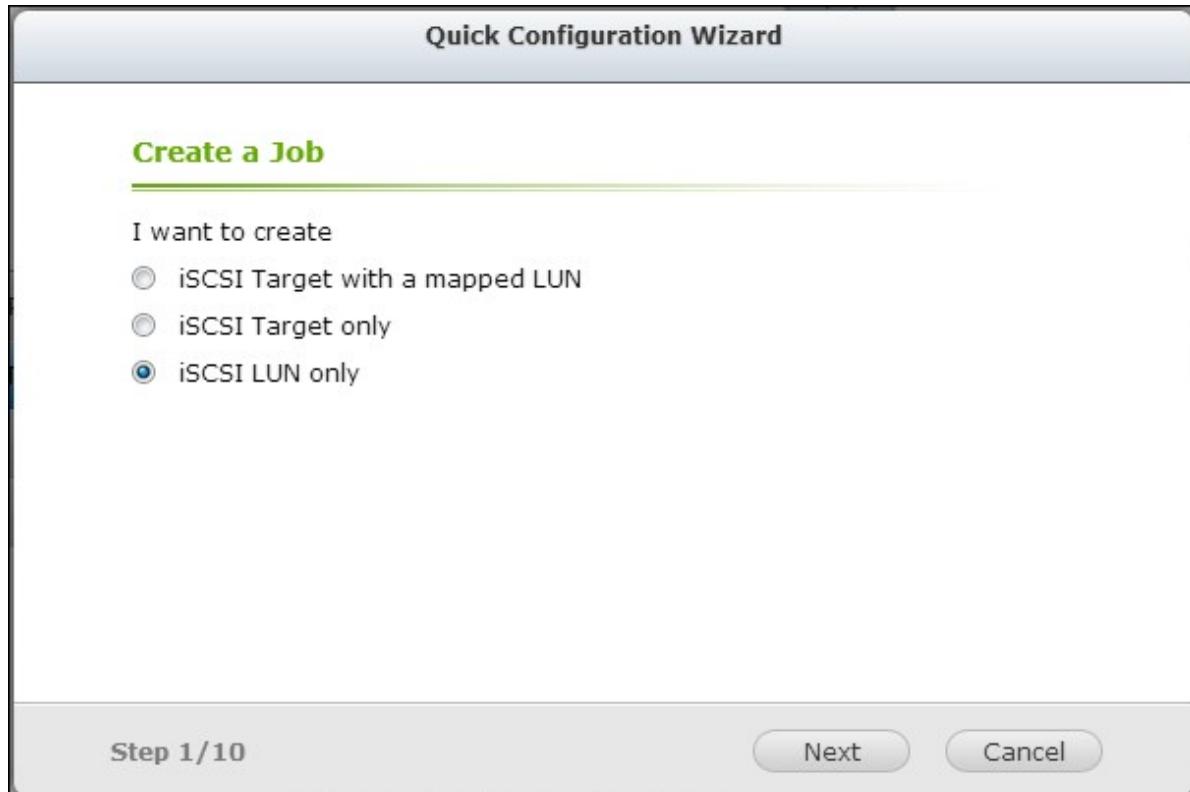
The description below applies to non Intel-based NAS models running firmware version 3.3.0 **or later** and Intel-based NAS models running firmware version 3.2.0 **or later** only.

You can create multiple LUNs for an iSCSI target. Follow the steps below to create more LUNs for an iSCSI target.

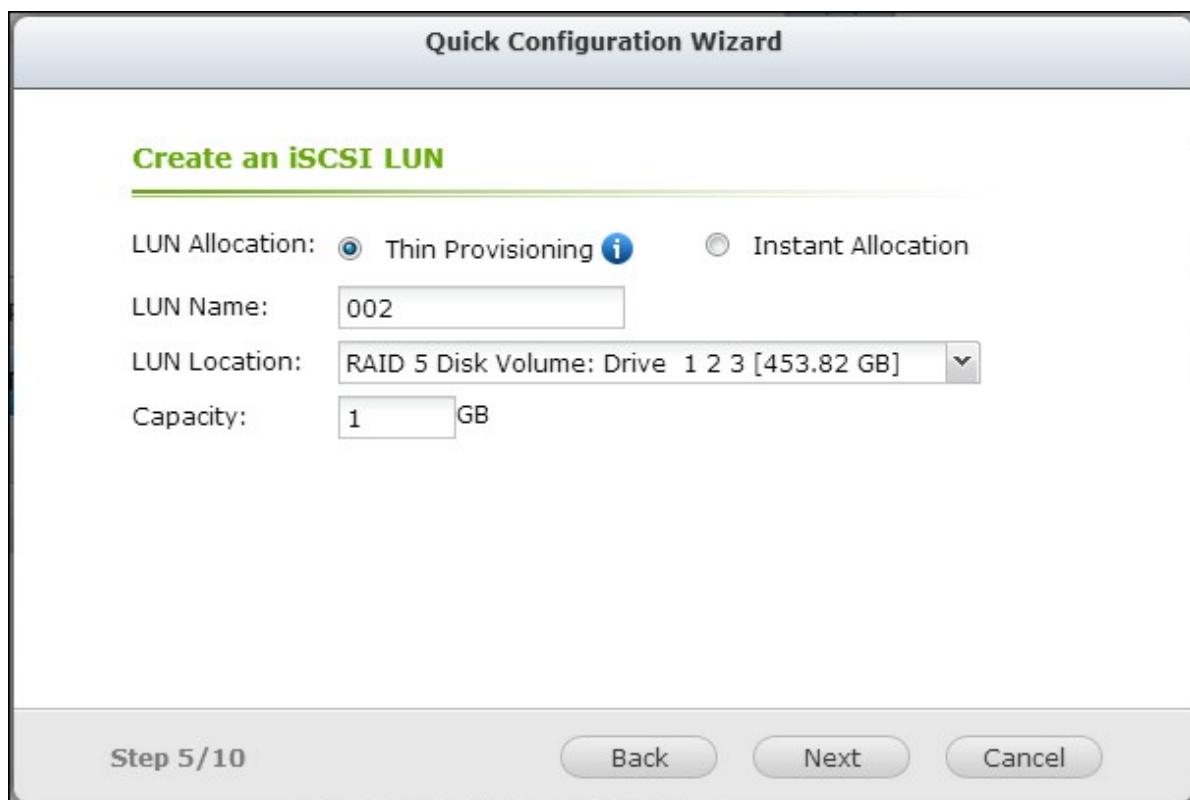
1. Click "Quick Configuration Wizard" under "Target Management".



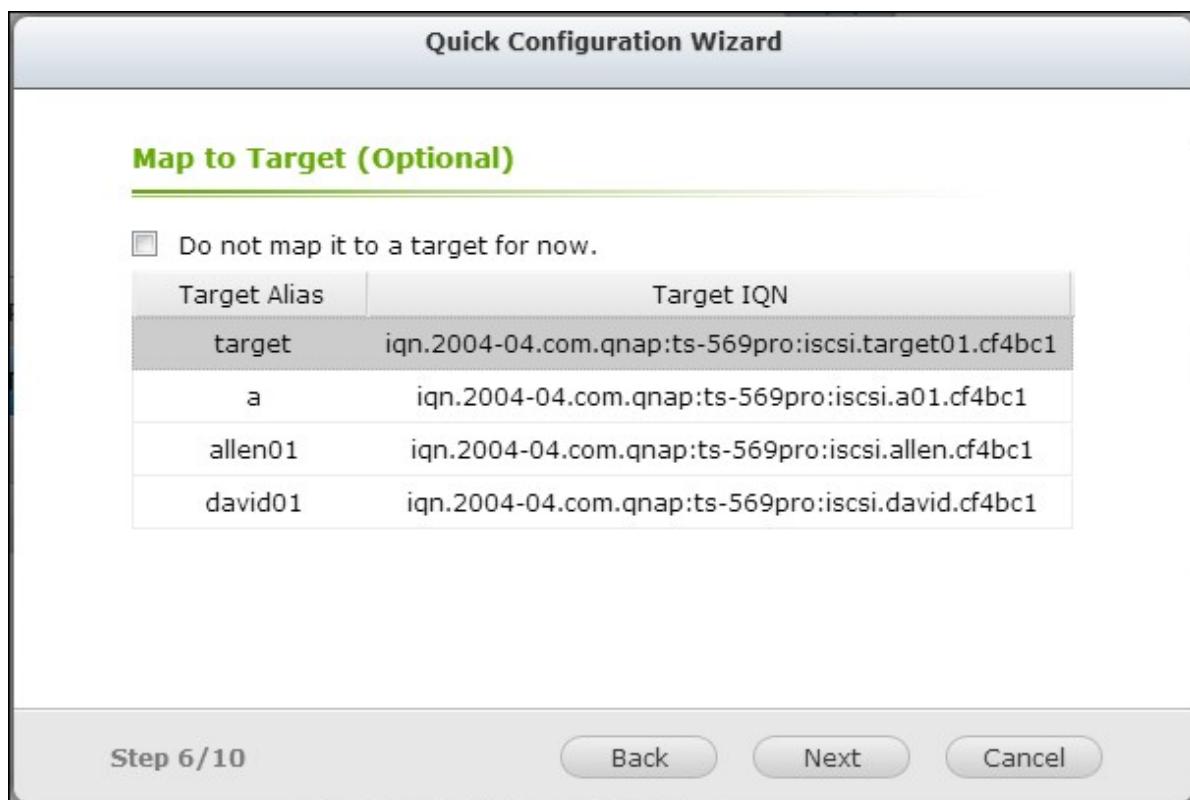
2. Select "iSCSI LUN only" and click "Next".



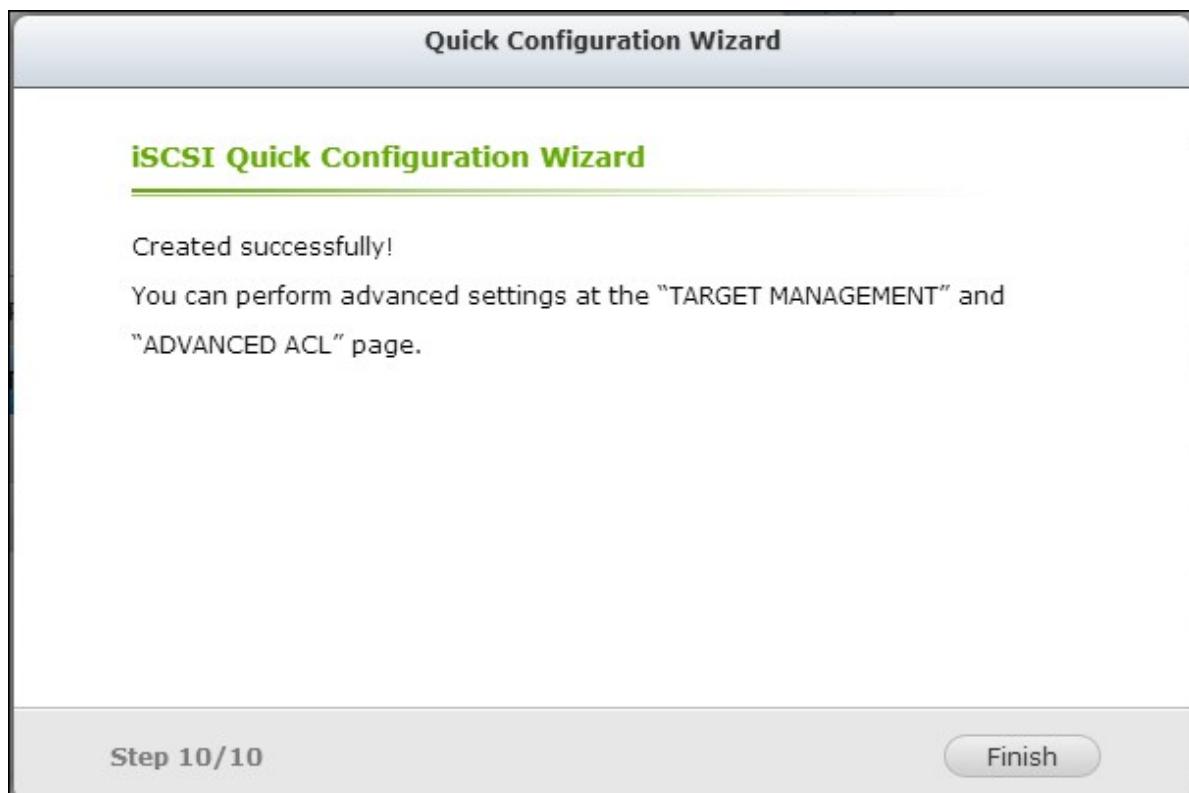
3. Select the allocation method. Enter the name of the LUN, select the LUN directory, and specify the capacity for the LUN. Click "Next."



4. Select the target to map the LUN to (optional step).



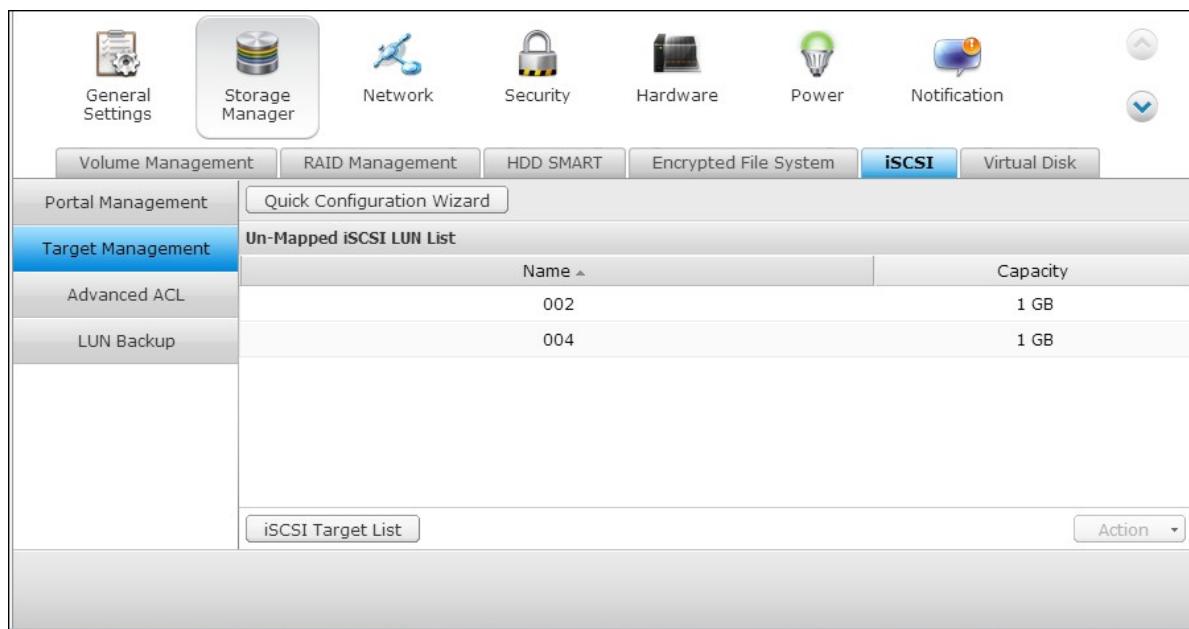
5. Confirm the settings and click "Next."
6. When the LUN has been created, click "Finish" to exit the wizard.



7. The LUNs created can be mapped to and unmapped from the iSCSI target anytime.

You can also unmap the LUN from a target and map it to another target.

The screenshot shows the "iSCSI Target Management" section of a management interface. The left sidebar has tabs for "Portal Management", "Target Management" (which is selected and highlighted in blue), "Advanced ACL", and "LUN Backup". The main area displays an "iSCSI Target List" with four entries: "a [a01]", "allen01 [allen]", "david01 [david]", and "target [target01]". All targets are listed as "Ready". Below the list is a "Un-Mapped iSCSI LUN List (2)" section with an "Action" dropdown menu.



<b>Item</b>	<b>Status</b>	<b>Description</b>
iSCSI target	Ready	The iSCSI target is ready but no initiator has connected to it yet.
	Connected	The iSCSI target has been connected by an initiator.
	Disconnected	The iSCSI target has been disconnected.
	Offline	The iSCSI target has been deactivated and cannot be connected by the initiator.
LUN	Enabled	The LUN is active for connection and is visible to authenticated initiators.
	Disabled	The LUN is inactive and is invisible to the initiators.

<b>Button</b>	<b>Description</b>
	Deactivate a ready or connected target. Note that the connection from the initiators will be removed.
	Activate an offline target.

	Modify the target settings: target alias, CHAP information, and checksum settings. Modify the LUN settings: LUN allocation, name, disk volume directory, etc.
	Delete an iSCSI target. All the connections will be removed.
	Disable an LUN. All the connections will be removed.
	Enable an LUN.
	Unmap the LUN from the target. Note that you must disable the LUN first before unmapping the LUN. When you click this button, the LUN will be moved to "Un-Mapped iSCSI LUN List".
	Map the LUN to an iSCSI target. This option is only available on the "Un-Mapped iSCSI LUN List".
	View the connection status of an iSCSI target.

## Switch LUN mapping

The description below applies to non Intel-based NAS models running firmware version 3.3.0 or later and Intel-based NAS models running firmware version 3.2.0 or later only.

Follow the steps below to switch the mapping of an iSCSI LUN.

1. Select an iSCSI LUN to unmap from an iSCSI target and click (Disable).

iSCSI Target List		Status
▶	a [a01]	Ready
▶	id:0 - 003 ( 1.00 GB)	Enabled
▶	allen01 [allen]	Ready
▶	david01 [david]	Ready
▶	target [target01]	Ready

Action ▾

Disable

Modify

2. Next, click "Unmap" to unmap the LUN. The LUN will appear on the Un-Mapped iSCSI LUN List. Click "Map" to map the LUN to another target.

iSCSI Target List		Status
▶	a [a01]	Ready
▶	id:0 - 003 ( 1.00 GB)	Disabled
▶	allen01 [allen]	Ready
▶	david01 [david]	Ready
▶	target [target01]	Ready

Action ▾

Enabled

Modify

Un-map

The screenshot shows the QNAP Storage Manager interface. The top navigation bar includes General Settings, Storage Manager (selected), Network, Security, Hardware, Power, and Notification. Below the navigation bar are tabs for Volume Management, RAID Management, HDD SMART, Encrypted File System, iSCSI (selected), and Virtual Disk. A sidebar on the left lists Portal Management, Target Management (selected), Advanced ACL, and LUN Backup. The main content area displays the 'Un-Mapped iSCSI LUN List' with three entries:

Name	Capacity
002	1 GB
003	1 GB
004	1 GB

At the bottom right of the main area is an 'Action' dropdown menu with options: Map (highlighted with a red box), Modify, and Delete.

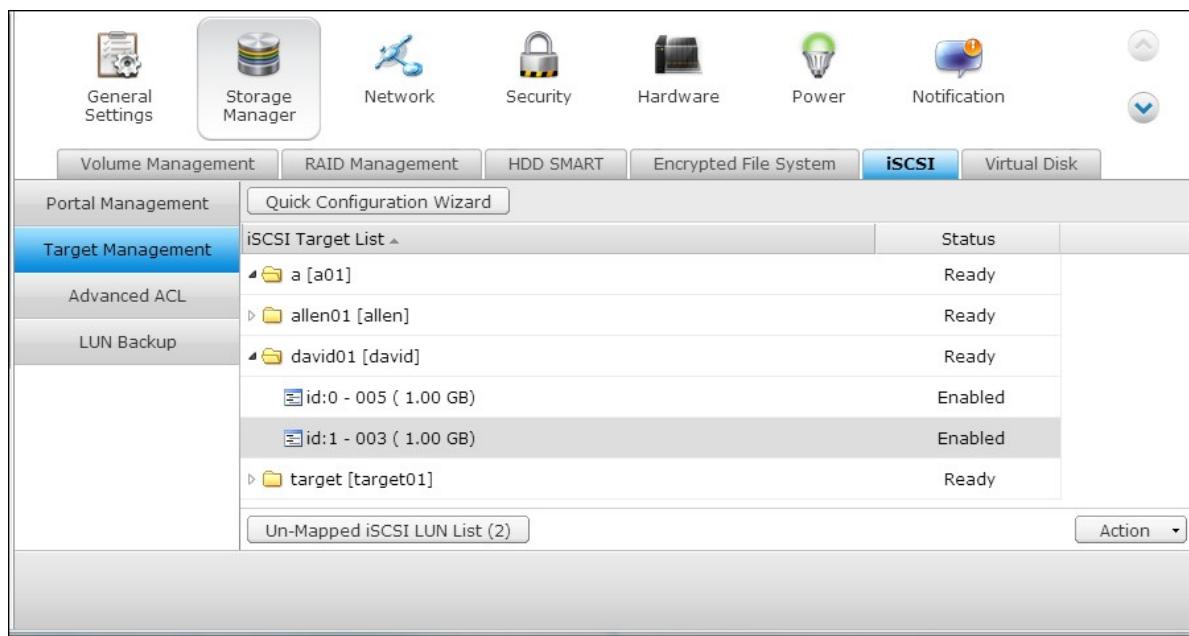
3. Select the target to map the LUN to and click "Apply"

The screenshot shows the 'Map LUN to Target' dialog box. It contains a table with two columns: 'Target Alias' and 'Target IQN'. The table rows are:

Target Alias	Target IQN
target	iqn.2004-04.com.qnap:ts-569pro:iscsi.target01.cf4bc1
a	iqn.2004-04.com.qnap:ts-569pro:iscsi.a01.cf4bc1
allen01	iqn.2004-04.com.qnap:ts-569pro:iscsi.allen.cf4bc1
david01	iqn.2004-04.com.qnap:ts-569pro:iscsi.david.cf4bc1

At the bottom of the dialog are 'Apply' and 'Cancel' buttons.

4. The LUN is mapped to the target.



After creating the iSCSI targets and LUN on the NAS, you can use the iSCSI initiator installed on your computer (Windows PC, Mac, or Linux) to connect to the iSCSI targets and LUN and use the disk volumes as the virtual drives on your computer.

## iSCSI LUN capacity expansion

The NAS supports expanding the capacity of an iSCSI LUN. To do so, follow the steps below.

1. Locate an iSCSI LUN on the iSCSI target list in "iSCSI" > "Target Management".  
Click "Modify".

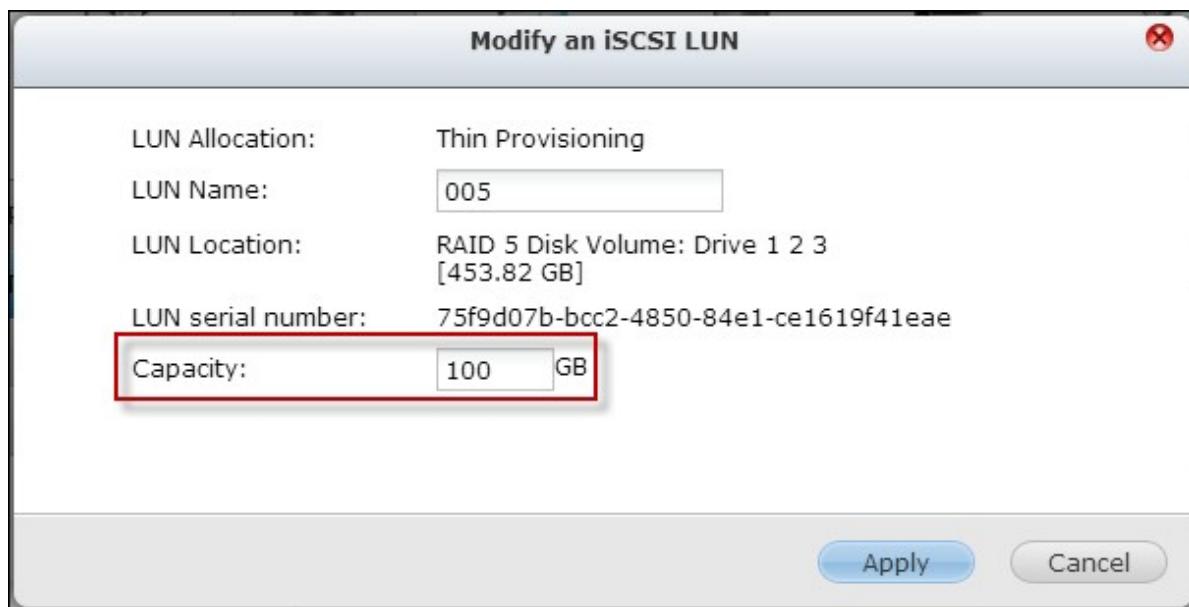
The screenshot shows the iSCSI Target Management interface. At the top, there are several icons: General Settings, Storage Manager (which is selected), Network, Security, Hardware, Power, and Notification. Below the icons are tabs: Volume Management, RAID Management, HDD SMART, Encrypted File System, iSCSI (selected), and Virtual Disk. On the left, a sidebar has three options: Portal Management, Target Management (selected), Advanced ACL, and LUN Backup. The main area is titled "iSCSI Target List" and contains a table with the following data:

		Status
◀	a [a01]	Ready
▶	allen01 [allen]	Ready
◀	david01 [david]	Ready
		Enabled
		Enabled
▶	target [target01]	Ready

At the bottom right, there is an "Action" dropdown with two options: "Disable" and "Modify", where "Modify" is highlighted with a red box.

2. Specify the capacity of the LUN. Note that the LUN capacity can be increased many times up to the maximum limit but cannot be decreased.

Type of LUN allocation	Maximum LUN capacity
Thin Provisioning	32TB
Instant Allocation	Free size available on the disk volume



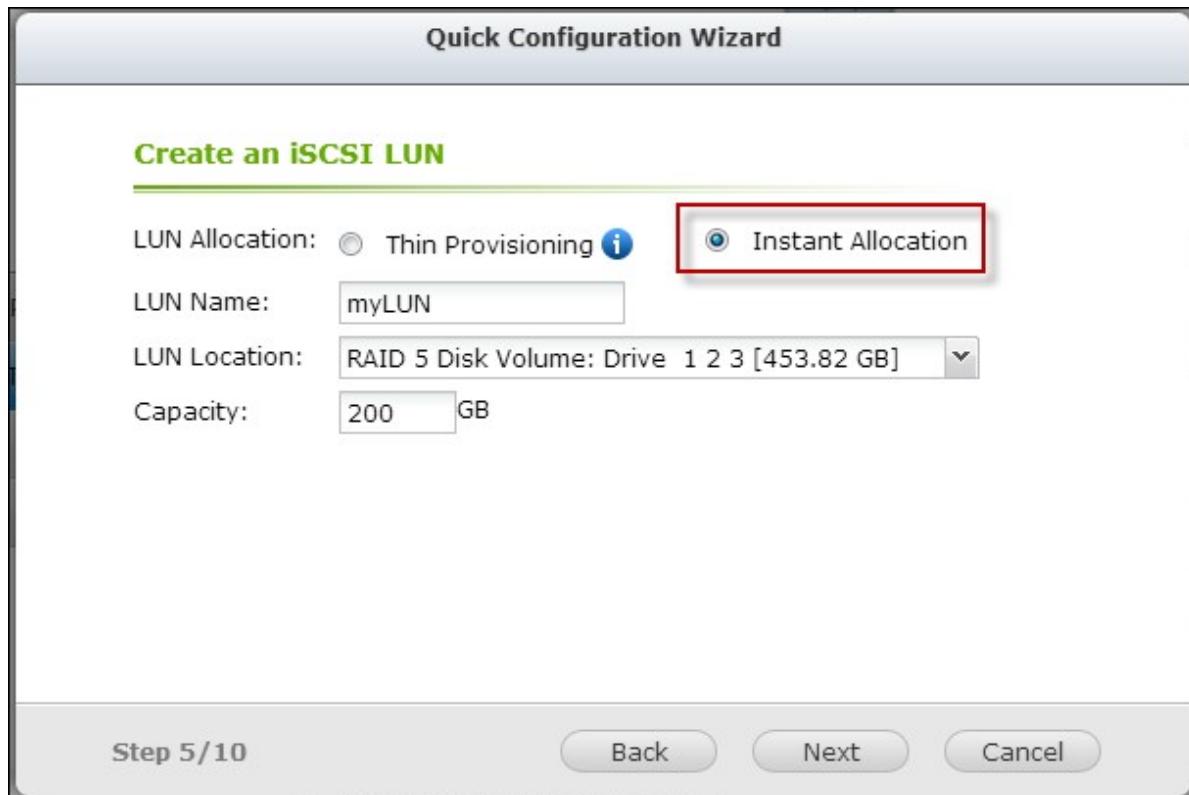
3. Click "Apply" to save the settings.

**Note:** An iSCSI LUN must be mapped to an iSCSI target before increasing the capacity.

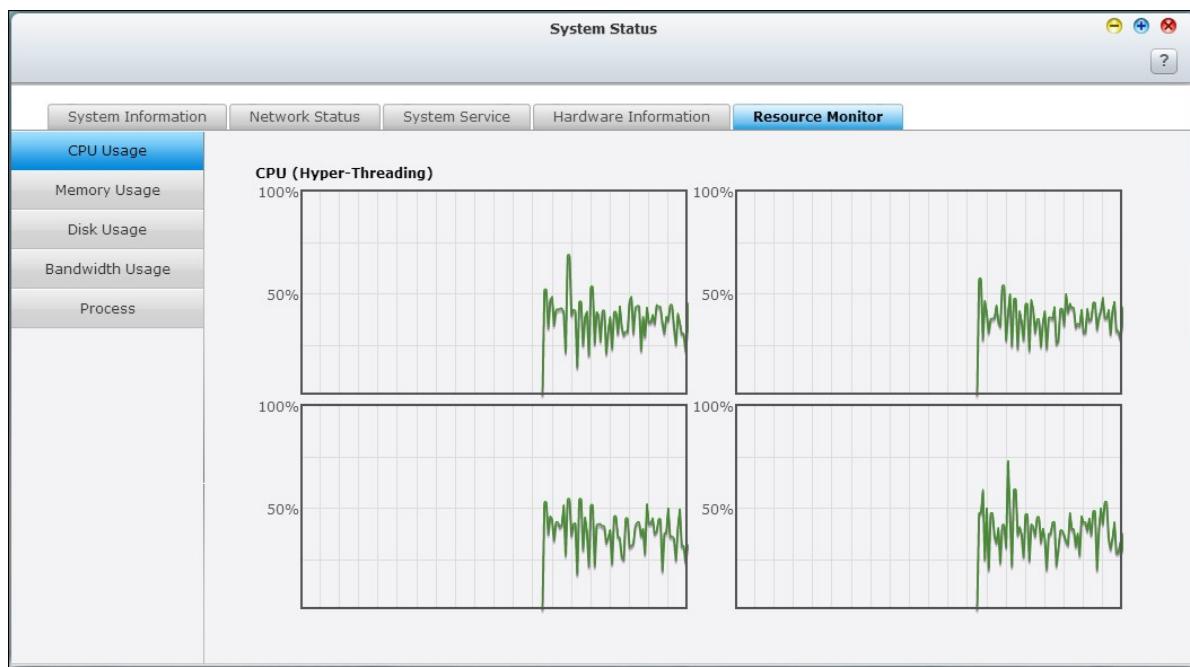
## Optimize iSCSI performance

In the environments that require high performance storage, such as virtualization, users are recommended to do the following to optimize the iSCSI and NAS hard disks performance:

- **Use instant allocation:** When creating an iSCSI LUN, select “Instant Allocation” to achieve slightly higher iSCSI performance. However, the benefits of thin provisioning will be lost.



- **Create multiple LUNs:** Create multiple LUNs according to the processor number of the NAS. The information can be checked in “System Status” > “Resource Monitor.” If the NAS has four processors, it is advised to create four or more LUNs to optimize the iSCSI performance.
- **Use different LUNs for heavy load applications:** Spread the applications such as database and virtual machines that need high Read/Write performance on different LUNs. For example, if there are two virtual machines which read and write data intensively on the LUNs, it is recommended to create two LUNs on the NAS so that the VM workloads can be efficiently distributed.



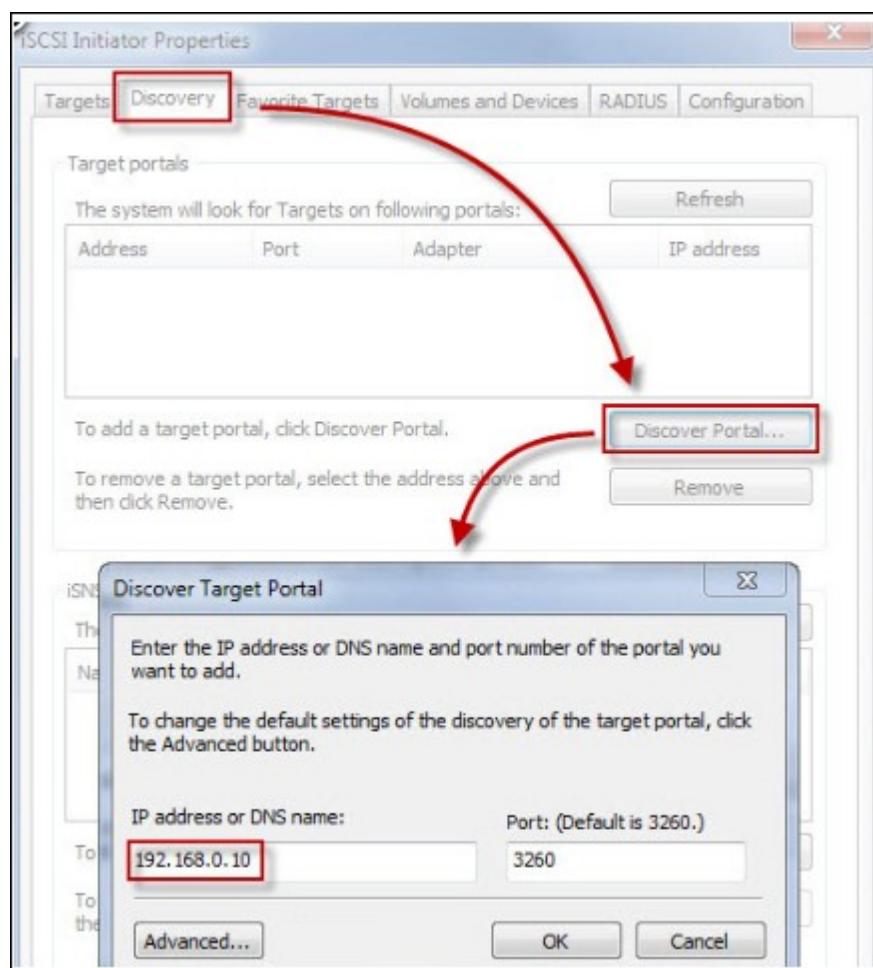
---

Before you start to use the iSCSI target service, make sure you have created an iSCSI target with a LUN on the NAS and installed the correct iSCSI initiator for your OS.

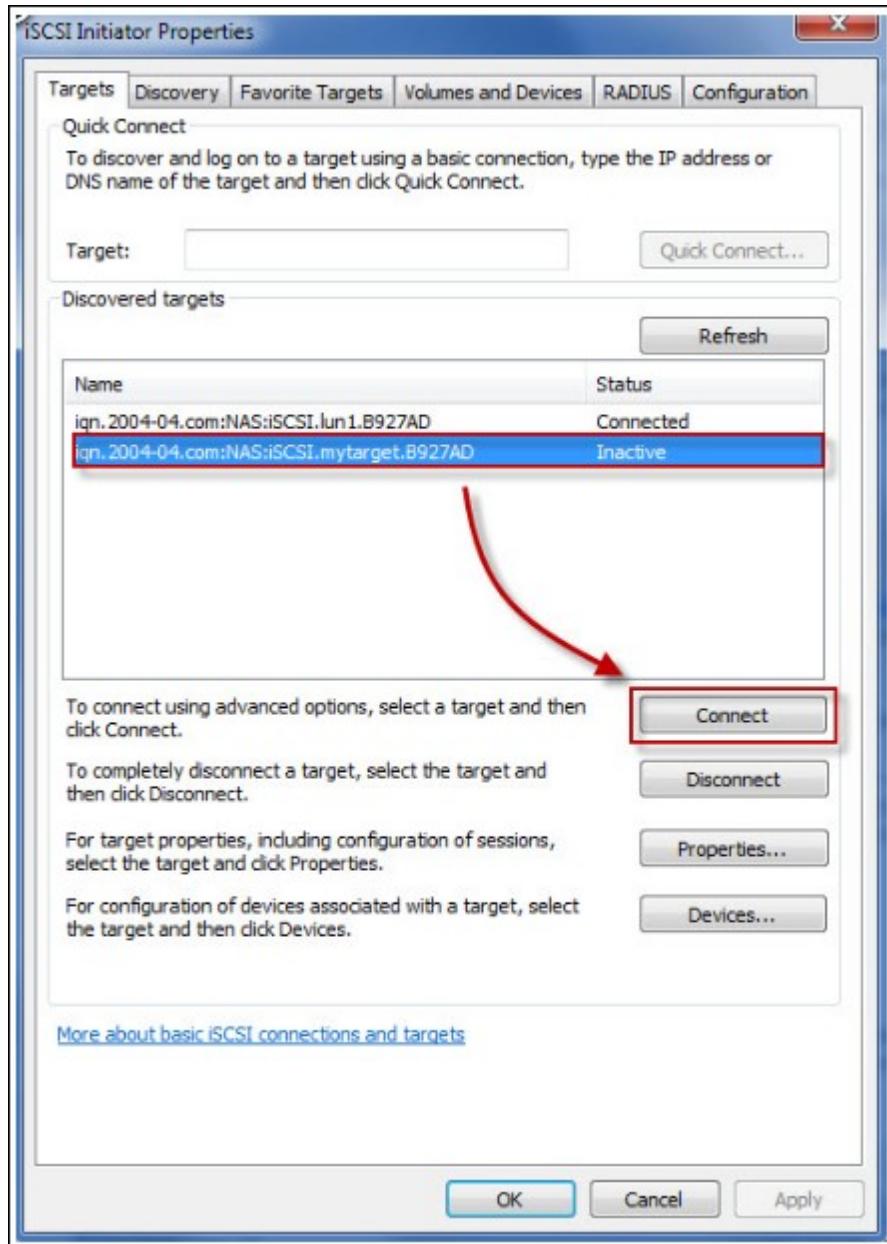
#### **iSCSI initiator on Windows:**

Microsoft iSCSI Software Initiator v2.07 is an official application for Windows OS 2003, XP, and 2000 to allow users to implement an external iSCSI storage array over the network. If you are using Windows Vista or Windows Server 2008, Microsoft iSCSI Software Initiator is included. For more information and the download location, visit: <http://www.microsoft.com/downloads/details.aspx?familyid=12cb3c1a-15d6-4585-b385-befd1319f825&displaylang=en>

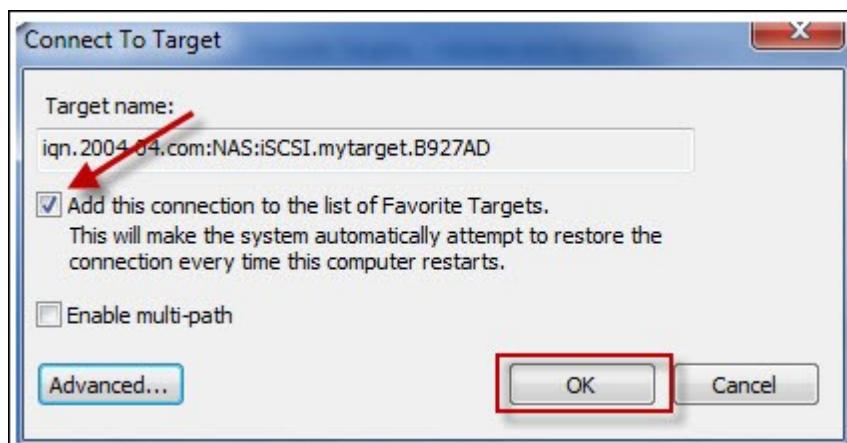
Start iSCSI initiator from "Control Panel" > "Administrative Tools". Under the "Discovery" tab click "Add Portal". Enter the NAS IP and the port number for the iSCSI service.



The available iSCSI targets and their status will then be shown under the "Targets" tab. Select the target you wish to connect then click "Connect".



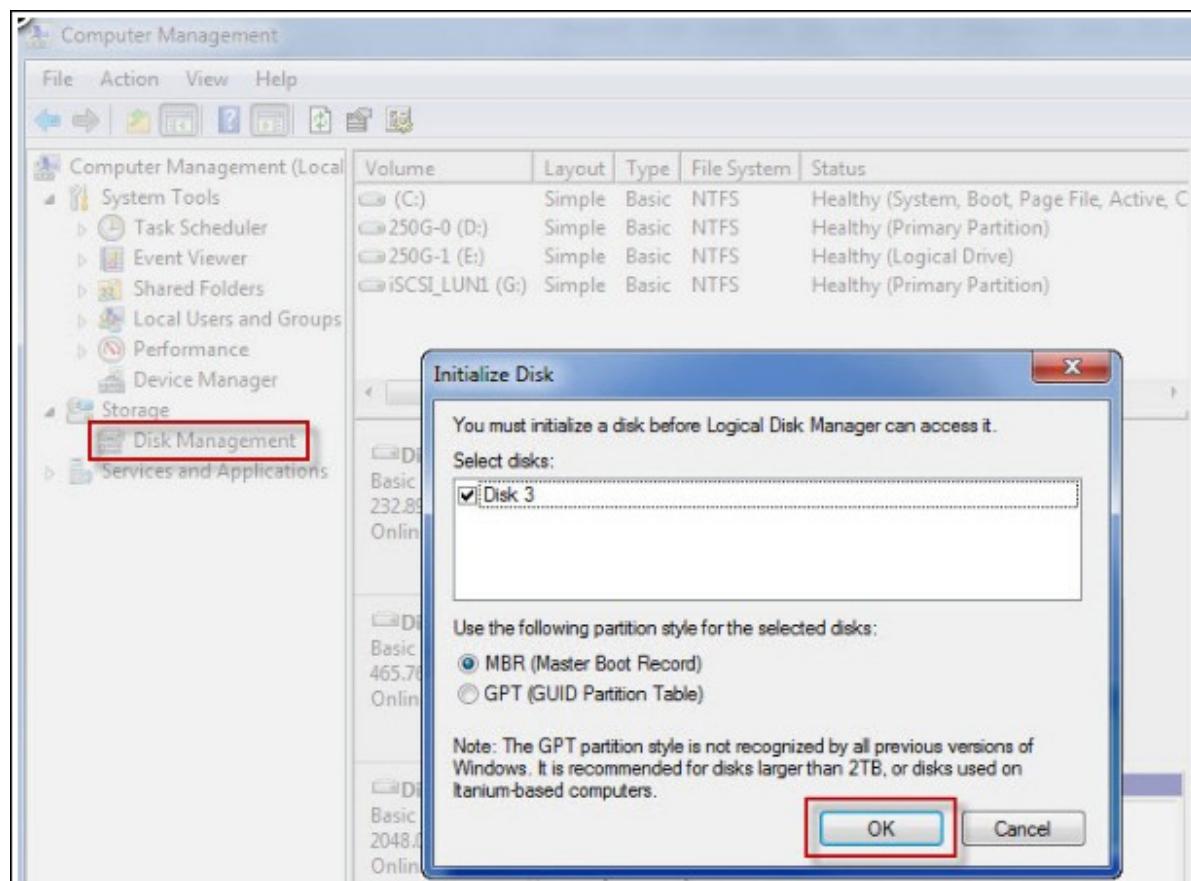
You may click "Advanced" to specify the logon information if you have configured the authentication otherwise simply click "OK" to continue.



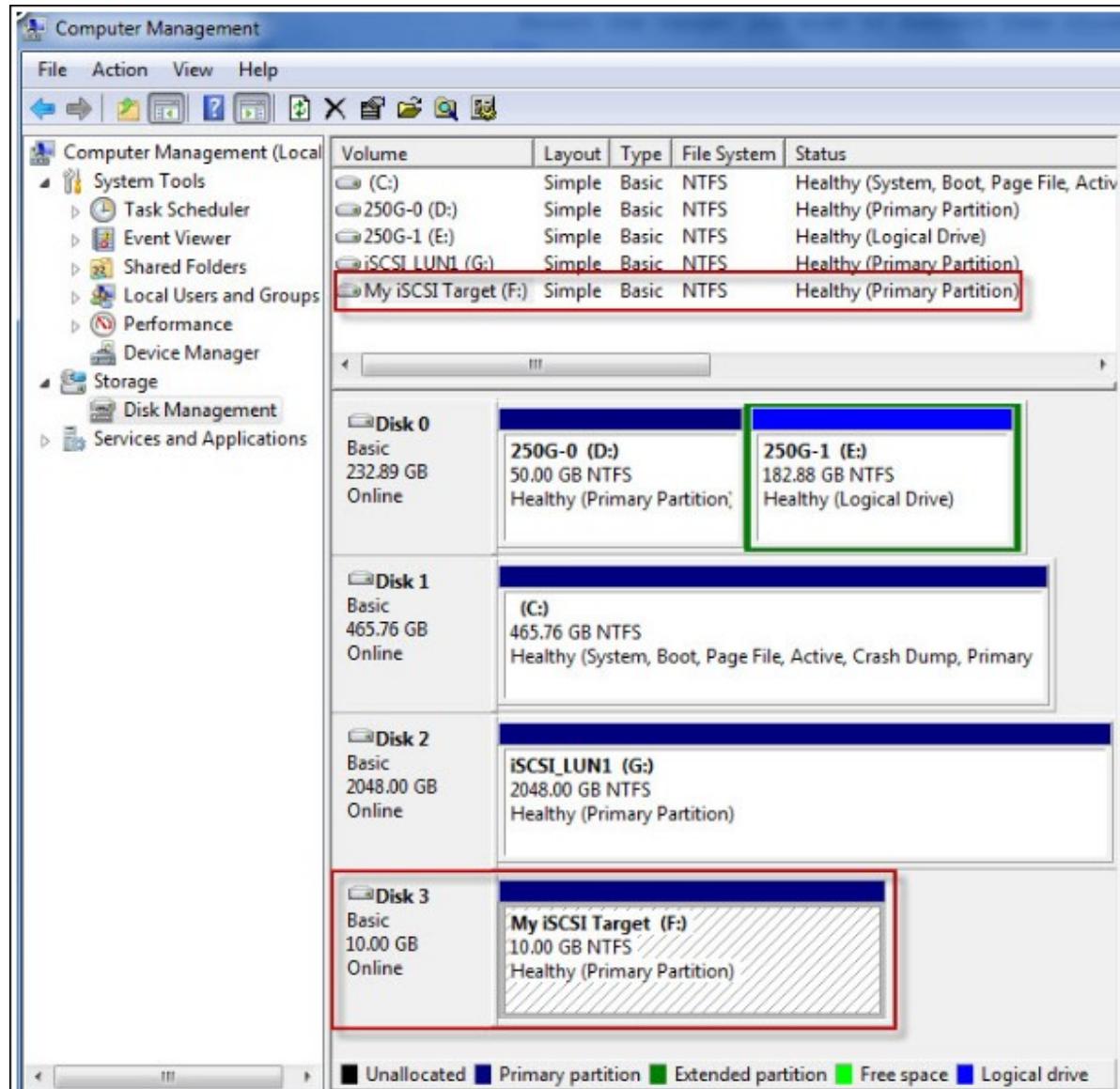
Upon successful logon, the status of the target now shows "Connected".

Name	Status
iqn.2004-04.com:NAS:iSCSI.lun1.B927AD	Connected
iqn.2004-04.com:NAS:iSCSI.mytarget.B927AD	Connected

After the target has been connected Windows will detect its presence and treat it as if a new hard disk drive has been added which needs to be initialized and formatted before we can use it. Right click "My Computer" > "Manage" to open the "Computer Management" window then go to "Disk Management" and a window should pop up automatically asking whether you want to initialize the newly found hard drive. Click "OK" then format this drive as normally you would when adding a new disk.



After disk initialization and formatting, the new drive is attached to your PC. You can now use this iSCSI target as a regular disk partition.



---

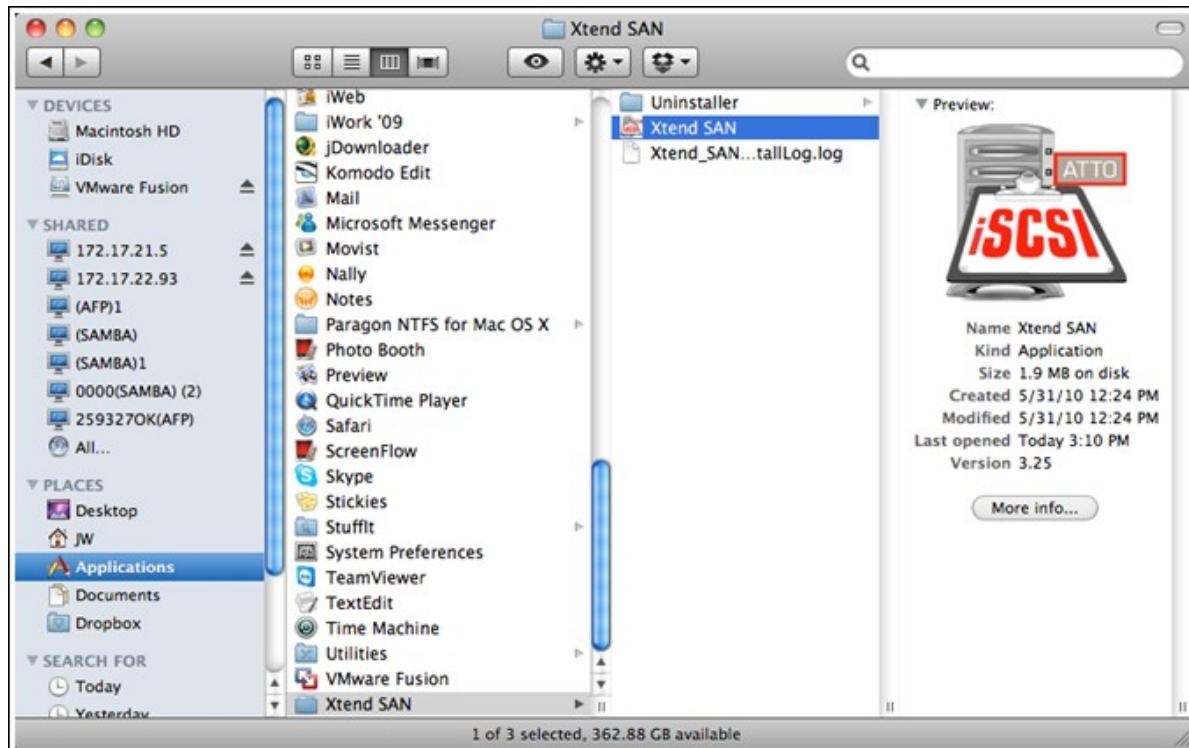
This section shows you how to use Xtend SAN iSCSI Initiator on Mac OS to add the iSCSI target (QNAP NAS) as an extra partition. Before you start to use the iSCSI target service, make sure you have created an iSCSI target with a LUN on the NAS and installed the correct iSCSI initiator for your OS.

#### **About Xtend SAN iSCSI initiator:**

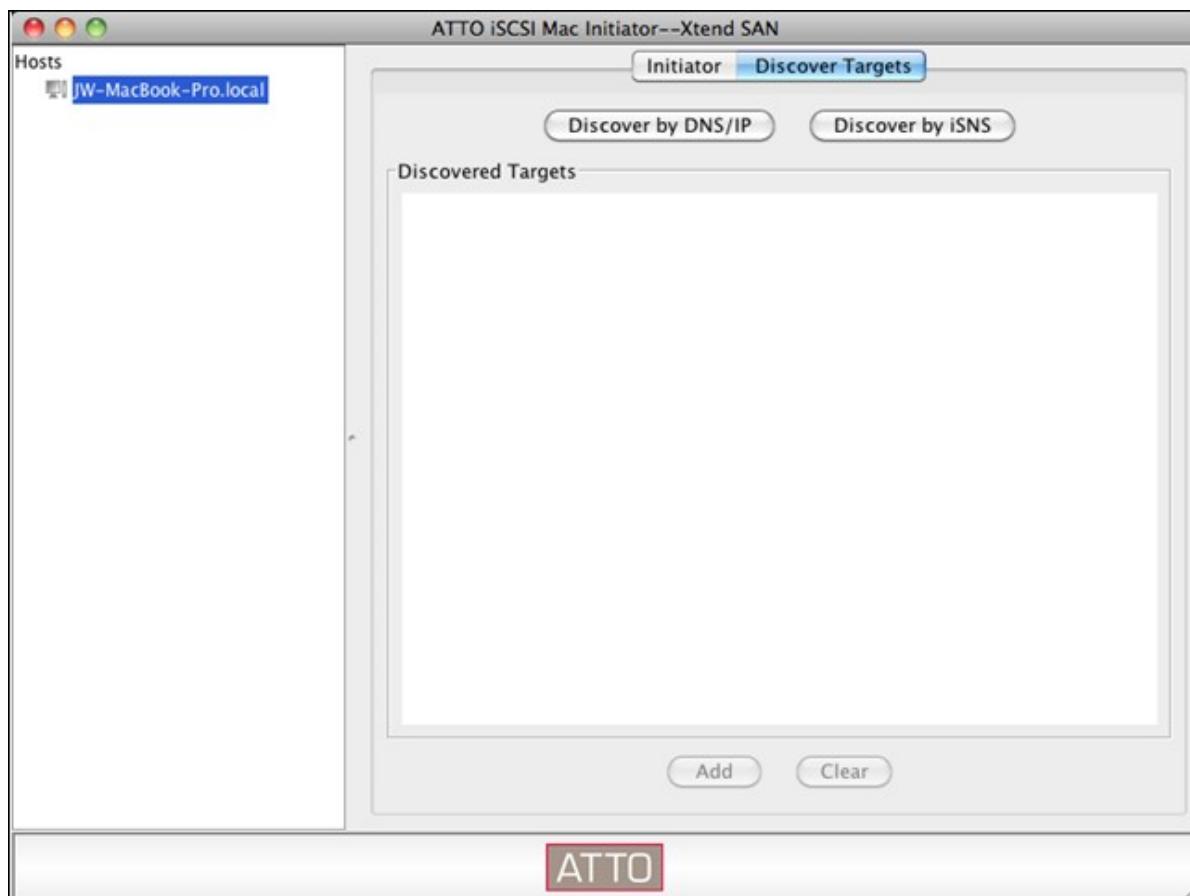
ATTO's Xtend SAN iSCSI Initiator for Mac OS X allows Mac users to utilize and benefit from iSCSI. It is compatible with Mac OS X 10.4.x to 10.6.x. For more information, please visit:

<http://www.attotech.com/products/product.php?sku=INIT-MAC0-001>

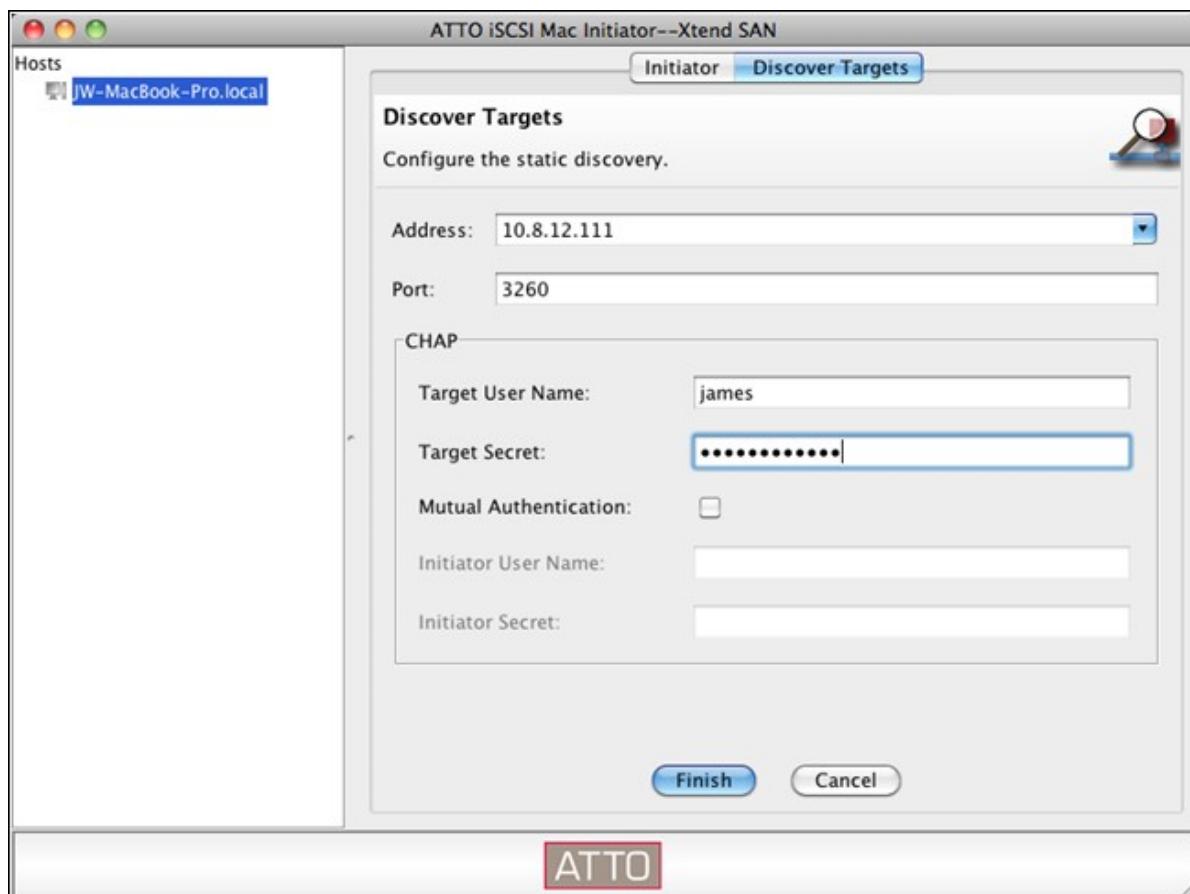
After installing Xtend SAN iSCSI initiator, you can find it in "Applications".



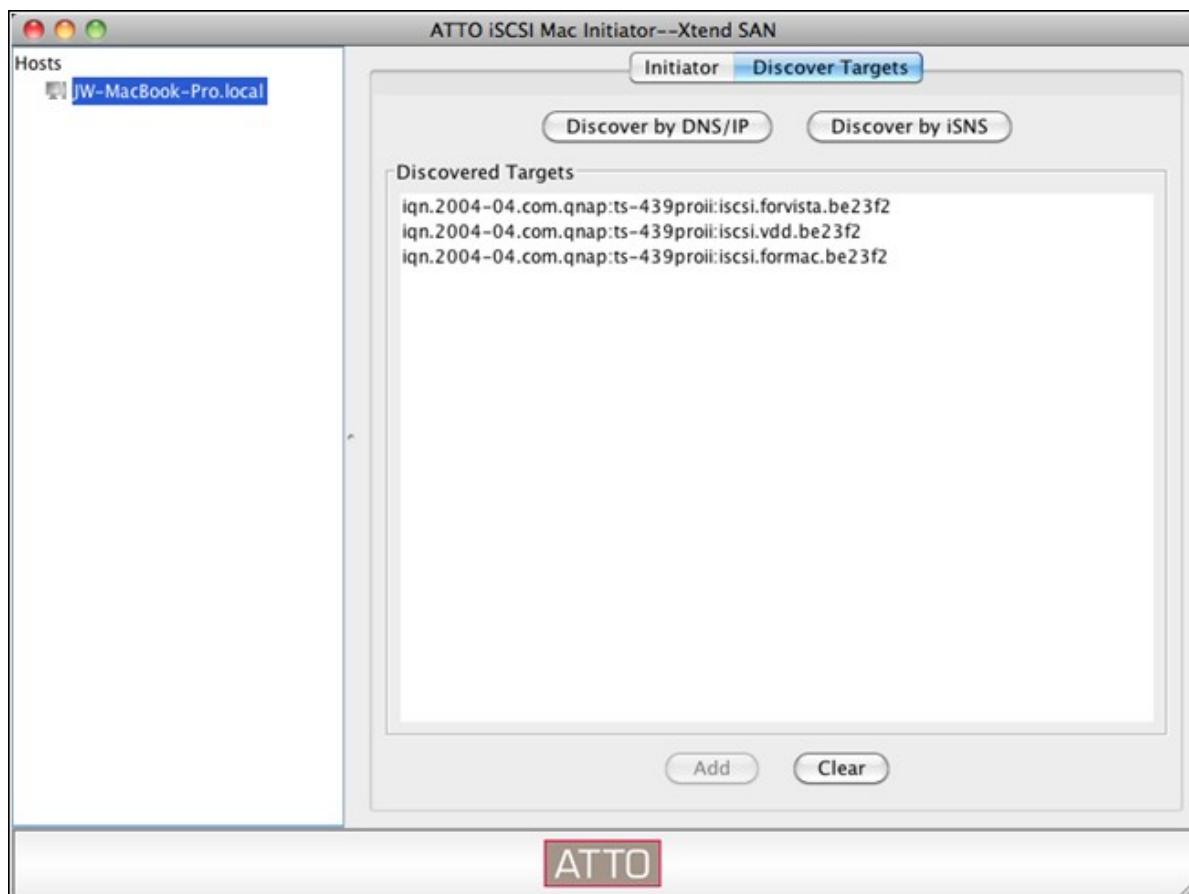
Click the "Discover Targets" tab, you can either choose "Discover by DNS/IP" or "Discover by iSNS" according to the network topology. In this example, we will use the IP address to discover the iSCSI targets.



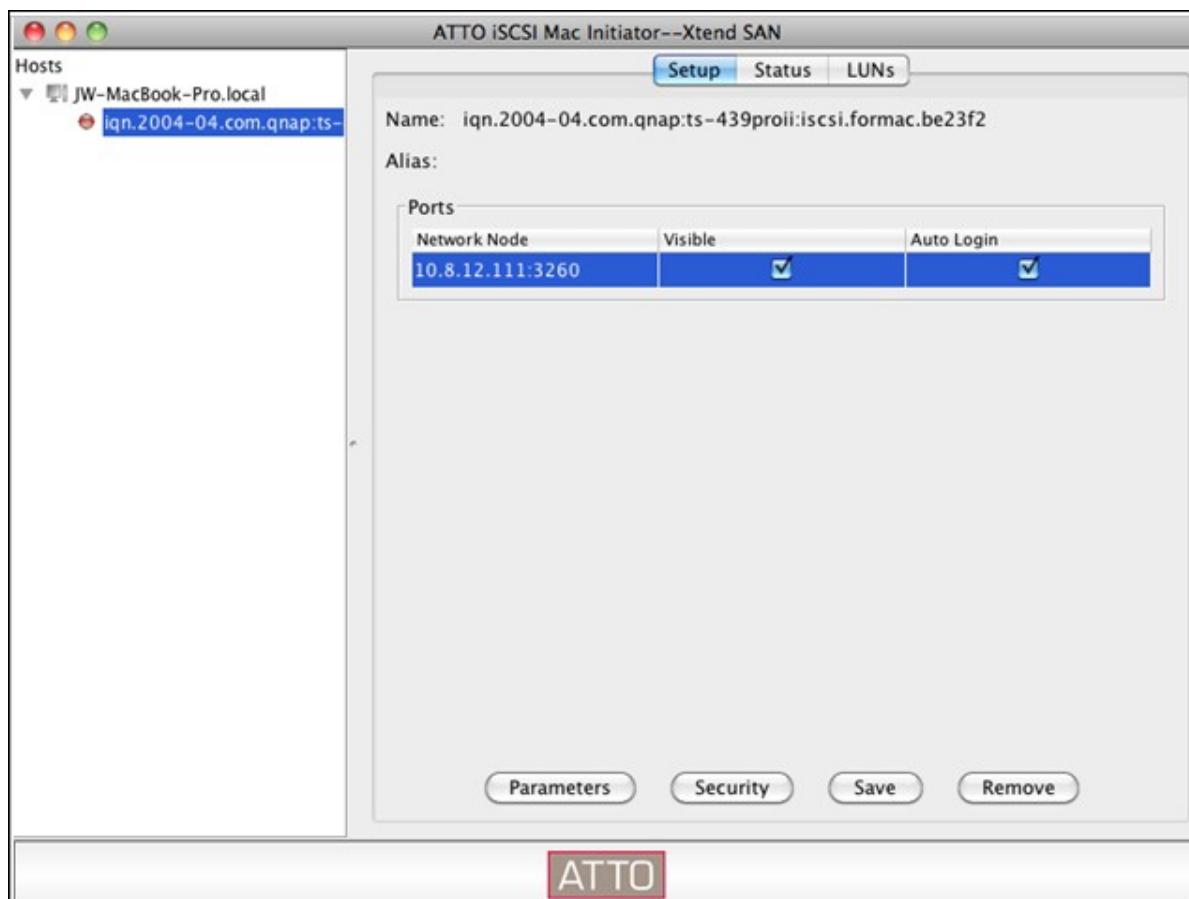
Follow the screen instructions and enter the server address, iSCSI target port number (default: 3260), and CHAP information (if applicable). Click “Finish” to retrieve the target list after all the data have been entered correctly.



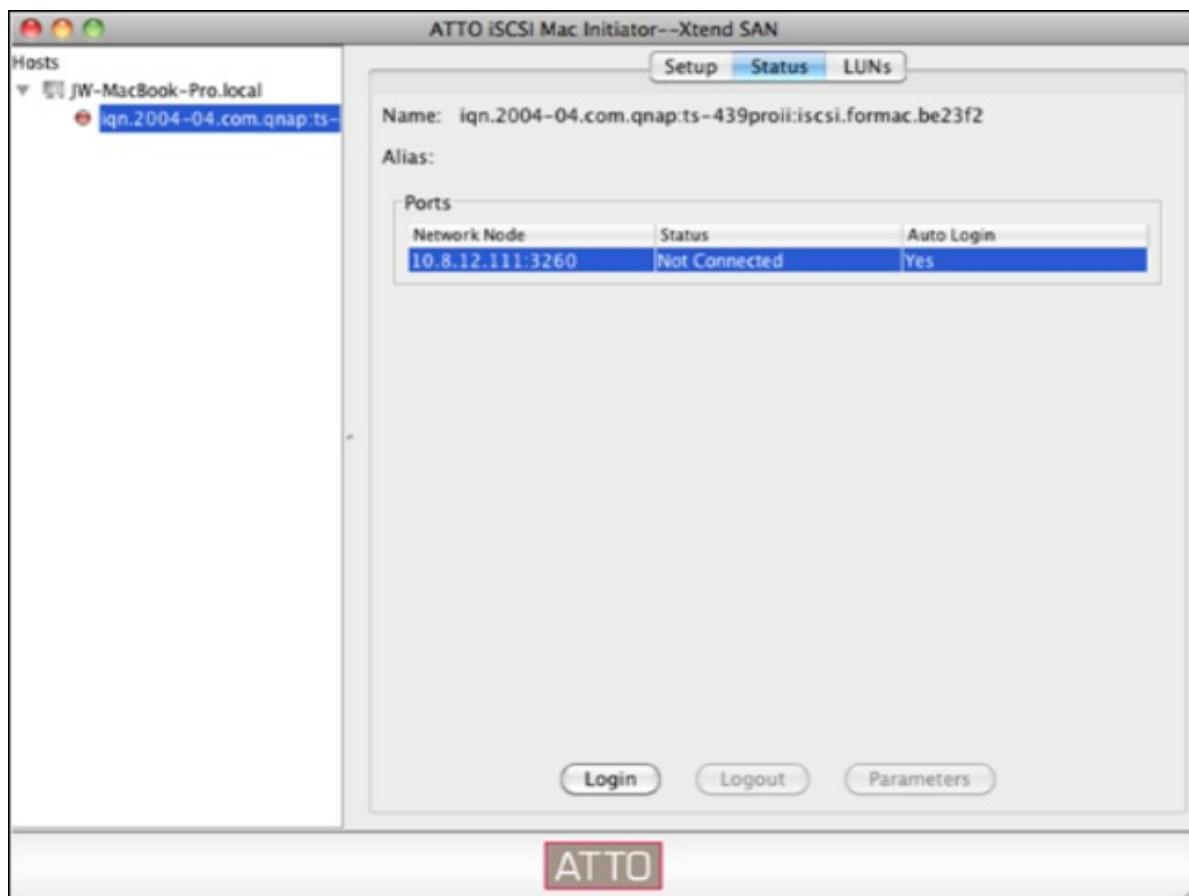
All the available iSCSI targets on the NAS will be shown. Select the target you would like to connect and click "Add".



You can configure the connection properties of the selected iSCSI target in the "Setup" tab.



Click the "Status" tab, select the target to connect. Then click "Login" to proceed.



The first time you logon to the iSCSI target, a popup message will be shown to remind you the disk is not initialized. Click "Initialize..." to format the disk. You can also open the "Disk Utilities" application to do the initialization.



You can now use the iSCSI target as an external drive on your Mac.



---

This section shows you how to use Linux Open-iSCSI Initiator on Ubuntu to add the iSCSI target (QNAP NAS) as an extra partition. Before you start to use the iSCSI target service, make sure you have created an iSCSI target with a LUN on the NAS and installed the correct iSCSI initiator for your OS.

### **About Linux Open-iSCSI Initiator**

The Linux Open-iSCSI Initiator is a built-in package in Ubuntu 8.04 LTS (or later). You can connect to an iSCSI volume at a shell prompt with just a few commands. More information about Ubuntu is available at <http://www.ubuntu.com> and for information and download location of Open-iSCSI, please visit: <http://www.open-iscsi.org>

### **Before you start**

Install the open-iscsi package. The package is also known as the Linux Open-iSCSI Initiator.

```
# sudo apt-get install open-iscsi
```

Now follow the steps below to connect to an iSCSI target (QNAP NAS) with Linux Open-iSCSI Initiator.

You may need to modify the iscsid.conf for CHAP logon information, such as node.session.auth.username & node.session.auth.password.

```
# vi /etc/iscsi/iscsid.conf
```

Save and close the file, then restart the open-iscsi service.

```
# /etc/init.d/open-iscsi restart
```

Discover the iSCSI targets on a specific host (the QNAP NAS in this example), for example, 10.8.12.31 with default port 3260.

```
# iscsiadm -m discovery -t sendtargets -p 10.8.12.31:3260
```

Check the available iSCSI node(s) to connect.

```
# iscsiadm -m node
```

\*\* You can delete the node(s) you do not want to connect to when the service is on with the following command:

```
# iscsiadm -m node --op delete --targetname THE_TARGET_IQN
```

Restart open-iscsi to login all the available nodes.

```
# /etc/init.d/open-iscsi restart
```

You should be able to see the login message as below:

```
Login session [iface: default, target: iqn.2004-04.com:NAS:iSCSI.ForUbuntu.B9281B,  
portal: 10.8.12.31,3260] [ OK ]
```

Check the device status with dmesg.

```
# dmesg | tail
```

Enter the following command to create a partition, /dev/sdb is the device name.

```
# fdisk /dev/sdb
```

Format the partition.

```
# mkfs.ext3 /dev/sdb1
```

Mount the file system.

```
# mkdir /mnt/iscsi
```

```
# mount /dev/sdb1 /mnt/iscsi/
```

You can test the I/O speed using the following command.

```
# hdparm -tT /dev/sdb1
```

Below are some “iscsiadm” related commands.

Discover the targets on the host:

```
# iscsiadm -m discovery --type sendtargets --portal HOST_IP
```

Login a target:

```
# iscsiadm -m node --targetname THE_TARGET_IQN --login
```

Logout a target:

```
# iscsiadm -m node --targetname THE_TARGET_IQN --logout
```

Delete a Target:

```
# iscsiadm -m node --op delete --targetname THE_TARGET_IQN
```

#### **4.2.5.3 Advanced ACL**

The description below applies to non Intel-based NAS models running firmware version 3.3.0 or later and Intel-based NAS models running firmware version 3.2.0 or later only.

You can create LUN masking policy to configure the permission of the iSCSI initiators which attempt to access the LUN mapped to the iSCSI targets on the NAS. To use this feature, click "Add a Policy" under "Advanced ACL".

The screenshot shows the QNAP iSCSI Management interface. At the top, there is a navigation bar with icons for General Settings, Storage Manager, Network, Security, Hardware, Power, Notification, Firmware Update, and a Help icon. Below the navigation bar, there is a sub-navigation bar with tabs: Volume Management, RAID Management, HDD SMART, iSCSI (which is selected and highlighted in blue), and Virtual Disk. On the left side, there is a sidebar with links: Portal Management, Target Management, Advanced ACL (which is selected and highlighted in blue), and LUN Backup. The main content area is titled "LUN Masking Policy List". It contains a table with two columns: "Policy Name" and "IQN". There is one row in the table with the values "Default Policy" and "iqn.2004-04.com.qnap:all:iscsi.default.fffff". At the top of the "LUN Masking Policy List" section, there are three buttons: "Add a Policy" (which is highlighted with a red box), "Edit", and "Delete".

Enter the policy name, the initiator IQN, and assign the access right for each LUN created on the NAS.

- Read-only: The connected initiator can only read the data from the LUN.
- Read/Write: The connected initiator has read and write access right to the LUN.
- Deny Access: The LUN is invisible to the connected initiator.

**Add a Policy**

Define the LUN Masking policy for the initiator you input below.

Policy Name:	reinb								
Initiator IQN:	iqn.1991-05.com.microsoft								
<table border="1"> <thead> <tr> <th>Name</th> <th>Read Only</th> <th>Read/Write</th> <th>Deny Access</th> </tr> </thead> <tbody> <tr> <td>001</td> <td>No</td> <td>No</td> <td>Yes</td> </tr> </tbody> </table>		Name	Read Only	Read/Write	Deny Access	001	No	No	Yes
Name	Read Only	Read/Write	Deny Access						
001	No	No	Yes						

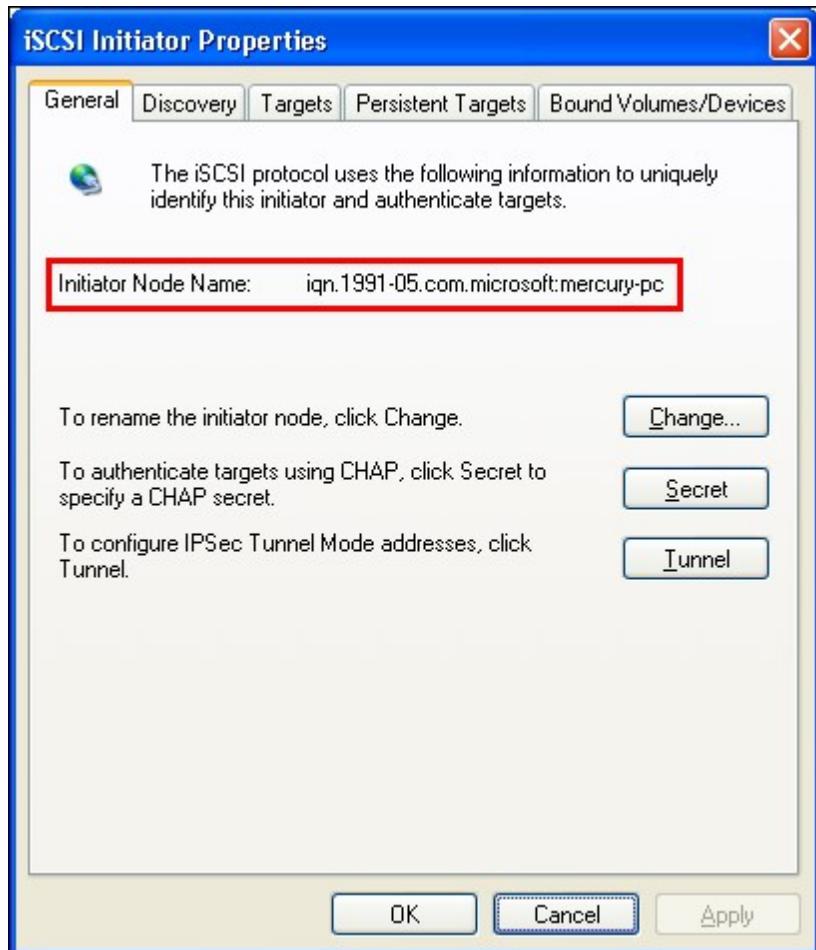
If no LUN masking policy is specified for a connected iSCSI initiator, the default policy will be applied. The system default policy allows read and write access from all the connected iSCSI initiators. You can click "Edit" to edit the default policy.

The screenshot shows the QNAP iSCSI Management interface. The top navigation bar includes icons for General Settings, Storage Manager, Network, Security, Hardware, Power, Notification, Firmware Update, and a Help icon. Below the navigation bar, there are tabs for Volume Management, RAID Management, HDD SMART, iSCSI (which is selected), and Virtual Disk. On the left, a sidebar lists Portal Management, Target Management, Advanced ACL (which is selected and highlighted in blue), and LUN Backup. The main content area displays a message: "A connected iSCSI initiator is authenticated by Target ACL and LUN Masking in order to access the iSCSI LUNs mapped to the iSCSI targets on the NAS." Below this message is a "LUN Masking Policy List" table. The table has columns for Policy Name and IQN. It shows two entries: "Default Policy" with IQN "iqn.2004-04.com.qnap:all:iscsi.default.fffff" and "reinb" with IQN "iqn.1991-05.com.microsoft:reinb". A red box highlights the "Edit" button in the table header row. At the bottom of the interface, there is a large gray footer area.

**Note:** Make sure you have created at least one LUN on the NAS before editing the default LUN policy.

Hint: How do I find the initiator IQN?

Start Microsoft iSCSI initiator and click "General". You can find the IQN of the initiator as shown below.



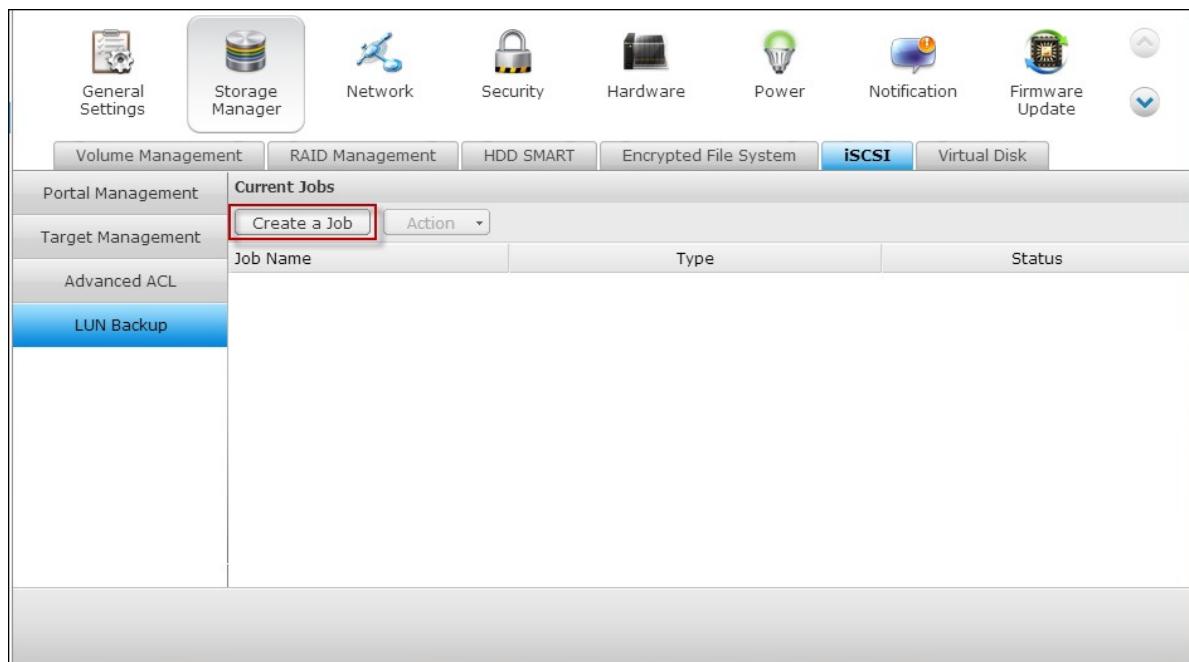
#### **4.2.5.4 LUN Backup**

The NAS supports backing up iSCSI LUNs to different storage locations (Windows, Linux, or local shared folders), restoring the LUNs to the NAS, or creating a LUN snapshot and mapping it to an iSCSI target.

##### **Back up an iSCSI LUN**

Before backing up an iSCSI LUN, make sure at least one iSCSI LUN has been created on the NAS. To create iSCSI targets and LUN, go to “Storage Manager” > “iSCSI” > “Target Management”.

1. Go to “Storage Manager” > “iSCSI” > “LUN Backup”. Click “Create a new job”.



2. Select “Back up an iSCSI LUN” and click “Next”.

## Create a Job

### LUN Backup/Restore/Snapshot

This wizard helps you back up or restore an iSCSI LUN, or create a LUN snapshot. Please select the action:

- Back up an iSCSI LUN
- Restore an iSCSI LUN
- Create a LUN Snapshot

Step 1/15

Next

Cancel

3. Select the source LUN for backup. If an online LUN is selected, the NAS will create a point-in-time snapshot for the LUN automatically.

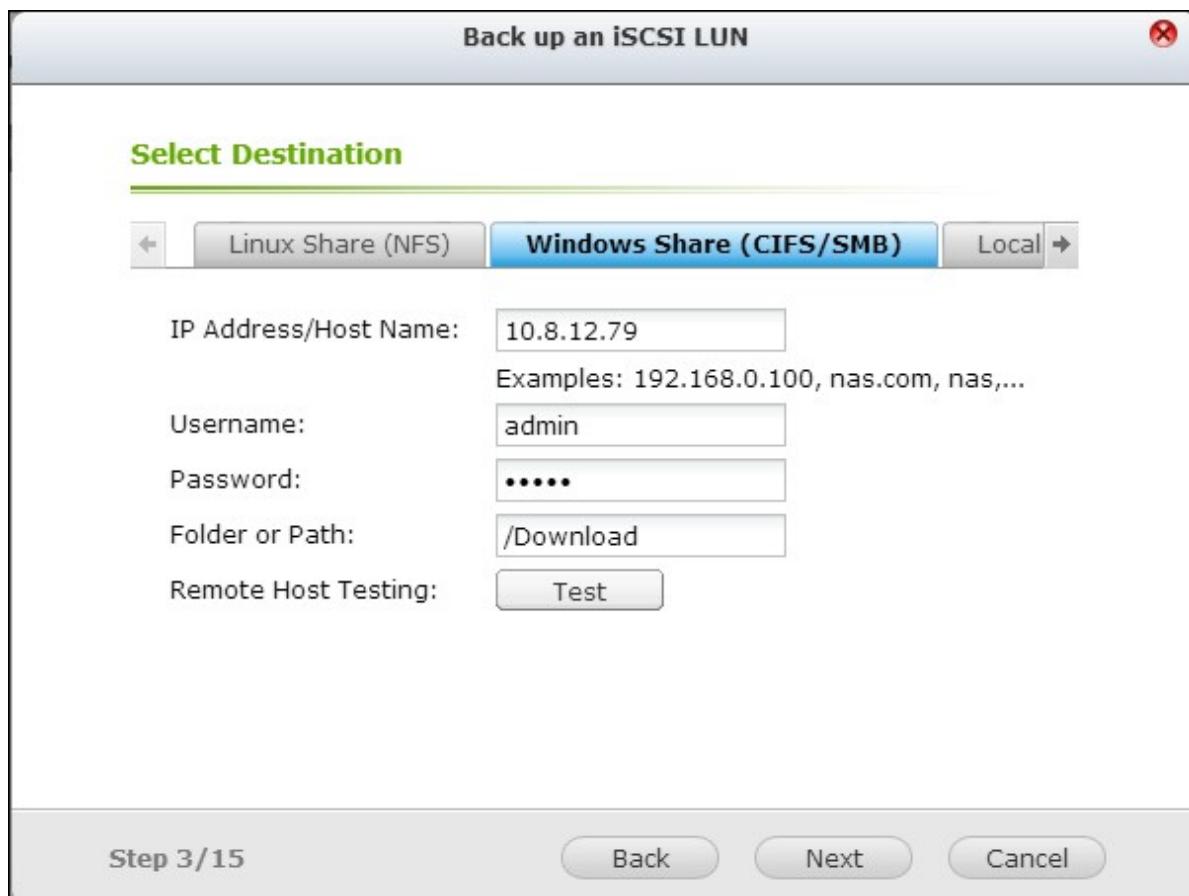
Back up an iSCSI LUN

Select Source LUN

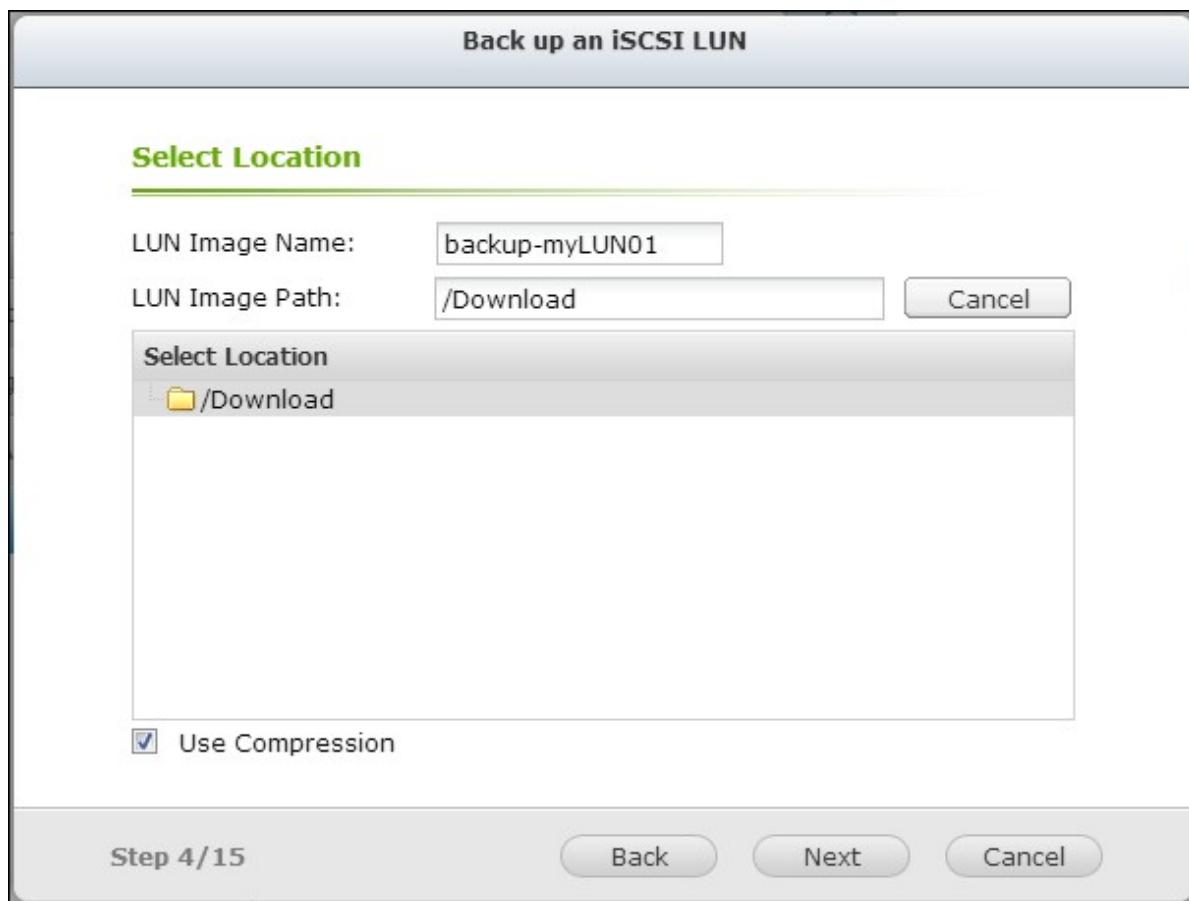
LUN ▾	Status	Capacity	iSCSI Target
myLUN01	Enabled	1.00 GB	target
myLUN02	Enabled	1.00 GB	a
myLUN03	Enabled	1.00 GB	allen01
myLUN04	Enabled	1.00 GB	david01

Step 2 / 15      Back      Next      Cancel

4. Specify the destination where the LUN will be backed up to. The NAS supports LUN backup to a Linux share (NFS), a Windows share (CIFS/SMB), and a local folder on the NAS. Click "Test" to test the connection to the specified path. Then click "Next".



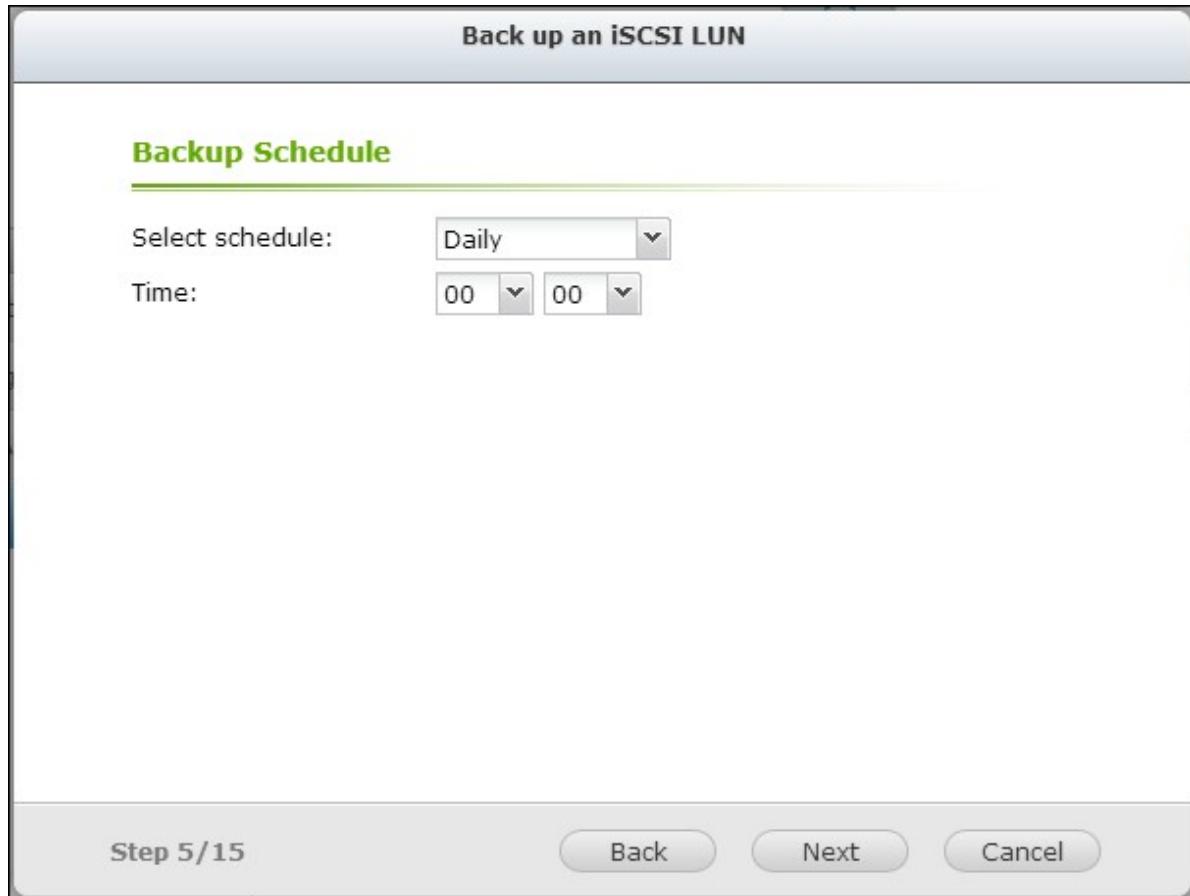
5. Enter a name of the backup LUN image or use the one generated by the NAS.  
Select the subfolder where the image file will be stored. Select to use compression\* or not. Click "Next".  
\*Use Compression: When this option is enabled, more CPU resources of the NAS will be consumed but the size of the backup LUN can be reduced. The backup time may vary depending on the size of the iSCSI LUN.



6. Specify the backup schedule. The options available are:

- Now
- Hourly
- Daily
- Weekly
- Monthly

Click "Next".



7. The settings will be shown. Enter a name for the job or use the one generated by the NAS. Click "Next."

## Back up an iSCSI LUN

### Confirm Settings

Job Name:	Backup_myLUN01->backup-myLUN01
Source LUN:	myLUN01 (1.00 GB)
Protocol:	Windows Share (CIFS/SMB)
Select Destination:	10.8.12.79 /Download/
LUN Image Name:	backup-myLUN01
Schedule:	Daily [00:00]

Step 6/15

Back

Next

Cancel

8. Click "Finish" to exit.

## Back up an iSCSI LUN

### Setup complete

Congratulations! The settings have been completed. Click "Finish" to exit the wizard.

Step 15/15

Finish

9. The backup job is shown on the list.

Button	Description
	Start the job immediately.
	Stop the running job.
	Edit the job settings.
	View the job status and logs.

The screenshot shows a web-based storage management interface. At the top, there is a navigation bar with icons and labels: General Settings, Storage Manager, Network, Security, Hardware, Power, Notification, Firmware Update, and two small circular icons. Below the navigation bar is a horizontal menu bar with tabs: Volume Management, RAID Management, HDD SMART, Encrypted File System, iSCSI (which is highlighted in blue), and Virtual Disk.

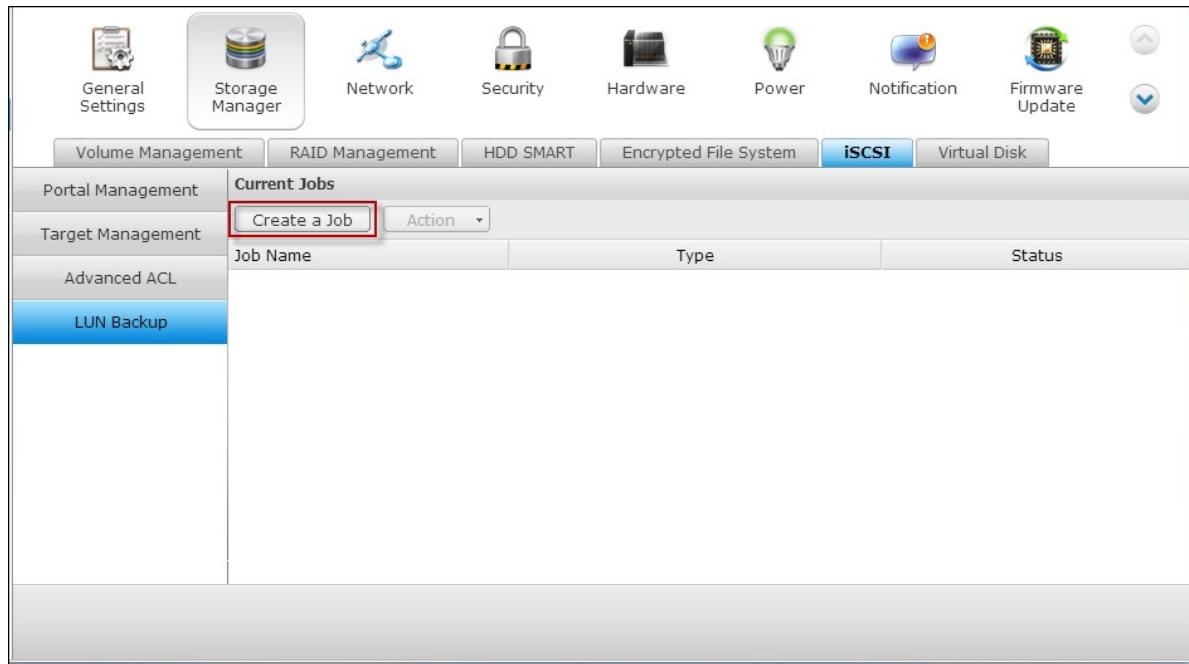
The main content area is titled "Current Jobs". It includes a "Create a Job" button and an "Action" dropdown menu. A table lists the current jobs:

Job Name	Type	Status
Backup_myLUN01->backup-myL...	Backup (Schedule: Daily 00:00)	---

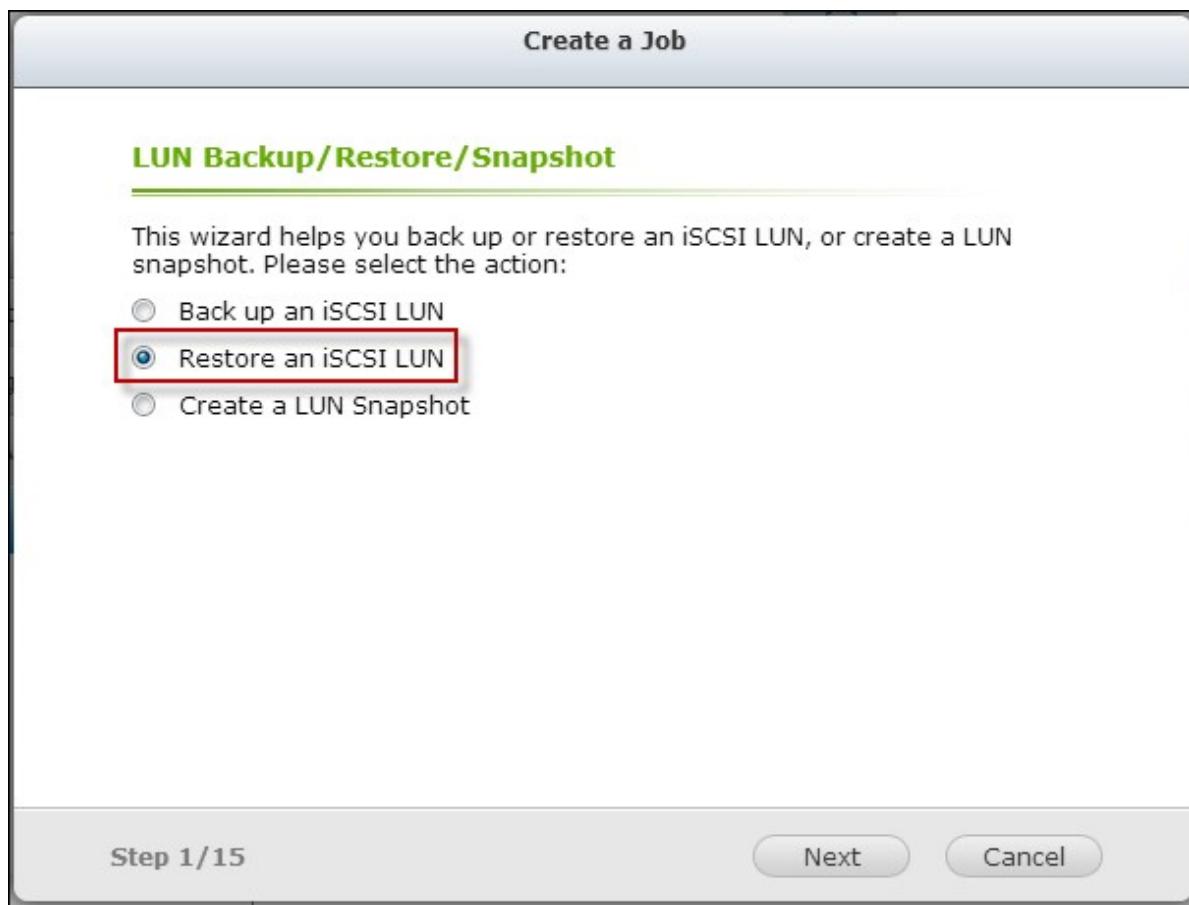
The left sidebar contains a vertical menu with the following items: Portal Management, Target Management, Advanced ACL, and LUN Backup. The "LUN Backup" item is currently selected, indicated by a blue background.

## Restore an iSCSI LUN

1. To restore an iSCSI LUN to the NAS, go to "Storage Manager" > "iSCSI" > "LUN Backup". Click "Create a job".



2. Select "Restore an iSCSI LUN" and click "Next."



3. Specify the protocol, IP address/host name, and folder/path of the restore source.  
Click "Test" to test the connection. Then click "Next".

**Restore an iSCSI LUN**

**Select Restore Source**

**Windows Share (CIFS/SMB)**

IP Address/Host Name:  Examples: 192.168.0.100, nas.com, nas,...

Username:

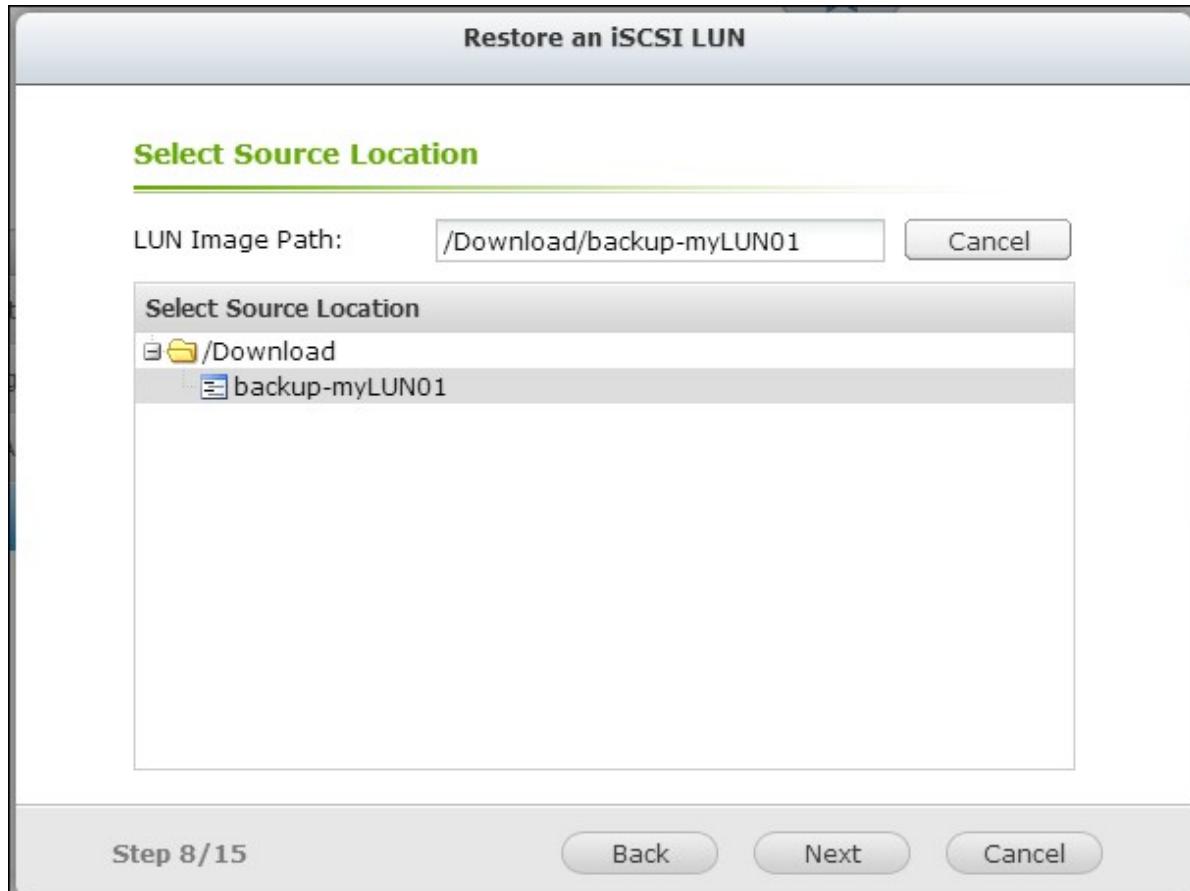
Password:

Folder or Path:

Remote Host Testing:

Step 7 / 15     

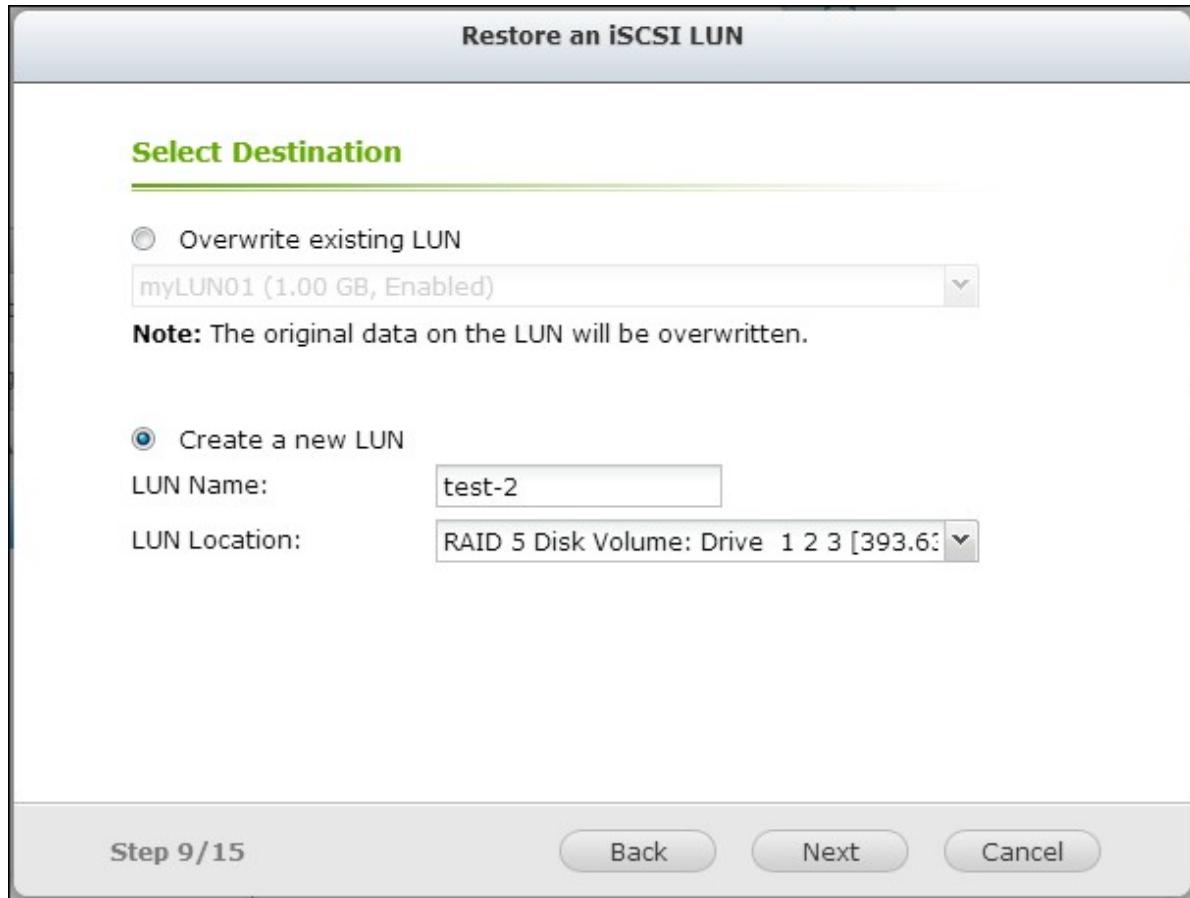
4. Browse and select the LUN image file. Click "Next."



5. Select the destination.

- Overwrite existing LUN: Restore the iSCSI LUN and overwrite the existing LUN on the NAS. All the data on the original LUN will be overwritten.
- Create a new LUN: Restore the iSCSI LUN to the NAS as a new LUN. Enter the name and select the location of the new LUN.

Click "Next".



6. The settings will be shown. Enter a name for the job or use the one generated by the NAS. Click "Next".

## Restore an iSCSI LUN

### Confirm Settings

Job Name:	Restore_backup-myLUN01->test-2
Protocol:	Windows Share (CIFS/SMB)
Remote Host:	10.8.12.79 /Download/
LUN Image Name:	backup-myLUN01 (myLUN01, 1 GB)
LUN Name:	test-2 (Create a new LUN, 1 GB)

Step 10/15

Back

Next

Cancel

7. Click "Finish" to exit.

## Restore an iSCSI LUN

### Setup complete

Congratulations! The settings have been completed. Click "Finish" to exit the wizard.

Step 15/15

Finish

The restore job will be executed immediately.

Button	Description
	Stop the running job.
	Edit the job settings.
	View the job status and logs.

The screenshot shows a web-based storage management interface. At the top, there are several icons and tabs:

- General Settings
- Storage Manager
- Network
- Security
- Hardware
- Power
- Notification
- Firmware Update

Below these are sub-tabs for Volume Management, RAID Management, HDD SMART, Encrypted File System, iSCSI (which is selected), and Virtual Disk.

The main area is titled "Current Jobs" and contains a table with the following data:

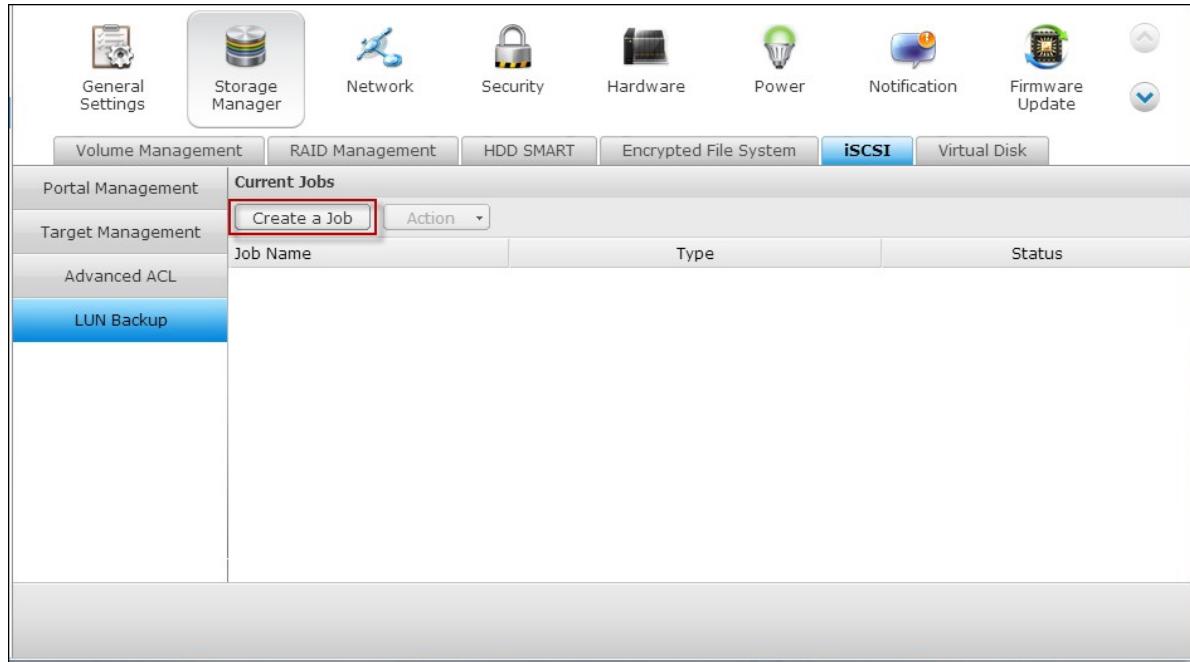
Job Name	Type	Status
Backup_myLUN01->backup-myL...	Backup (Schedule: Now)	Finished (2013/05/28 16:48:58)
Restore_backup-myLUN01->tes...	Recovery	Finished (2013/05/28 16:56:27)

A red box highlights the second row of the table.

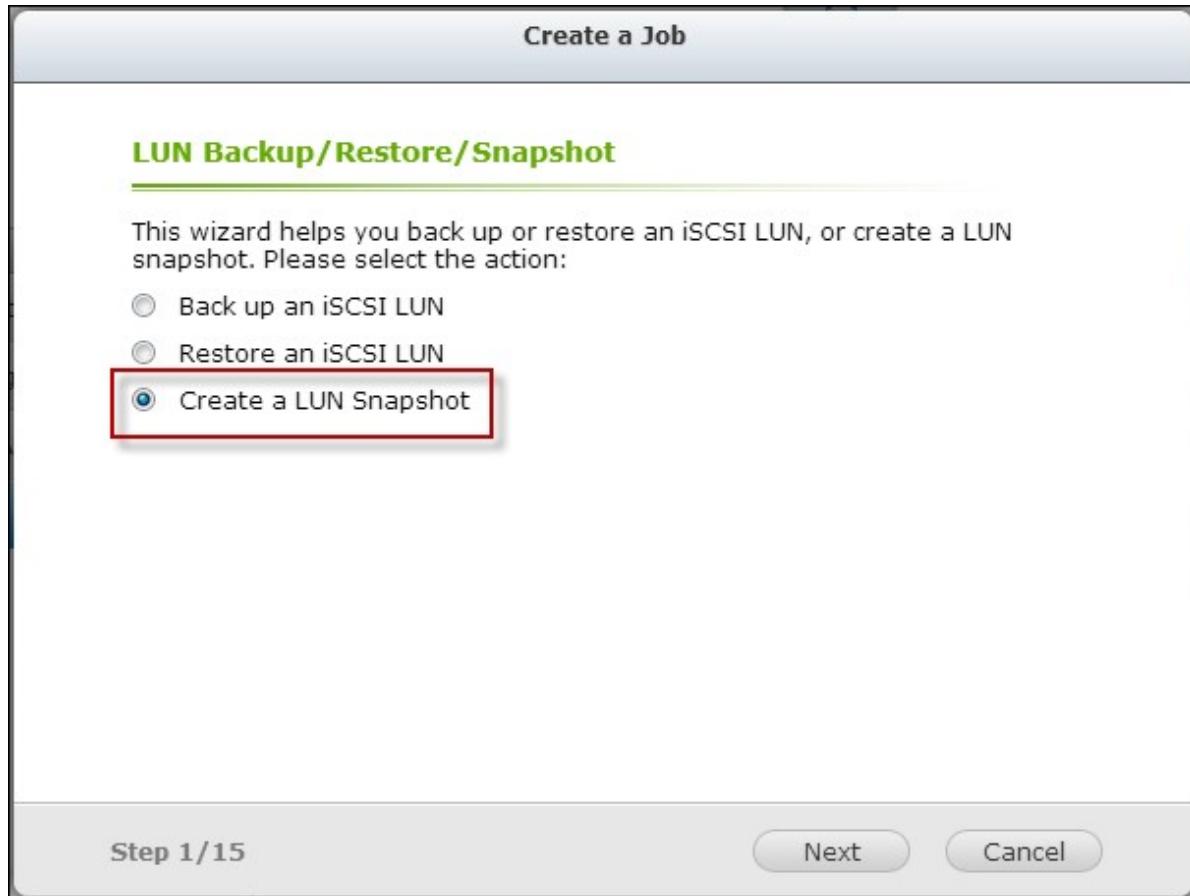
## Create an iSCSI LUN Snapshot

Before creating an iSCSI LUN snapshot, make sure at least one iSCSI LUN and one iSCSI target has been created on the NAS. To create iSCSI targets and LUN, go to "Storage Manager" > "iSCSI" > "Target Management".

1. To create an iSCSI LUN snapshot, go to "Storage Manager" > "iSCSI" > "LUN Backup". Click "Create a job".



2. Select "Create a LUN Snapshot" and click "Next".



3. Select an iSCSI LUN on the NAS. Only one snapshot can be created for each iSCSI LUN. Click "Next".

**Create a LUN Snapshot**

**Select Source LUN**

LUN ▾	Status	Capacity	iSCSI Target
myLUN01	Enabled	1.00 GB	target
myLUN02	Enabled	1.00 GB	a
myLUN03	Enabled	1.00 GB	allen01
myLUN04	Enabled	1.00 GB	david01
test-2	Unmapp...	1.00 GB	--

**Note:** Only one snapshot can be created for each iSCSI LUN.

Step 11/15      [Back](#)      [Next](#)      [Cancel](#)

4. Enter a name for the LUN snapshot or use the one generated by the NAS. Select an iSCSI target where the LUN snapshot is mapped to. Click "Next". The LUN snapshot must be mapped to another iSCSI target different from the original one.

Create a LUN Snapshot

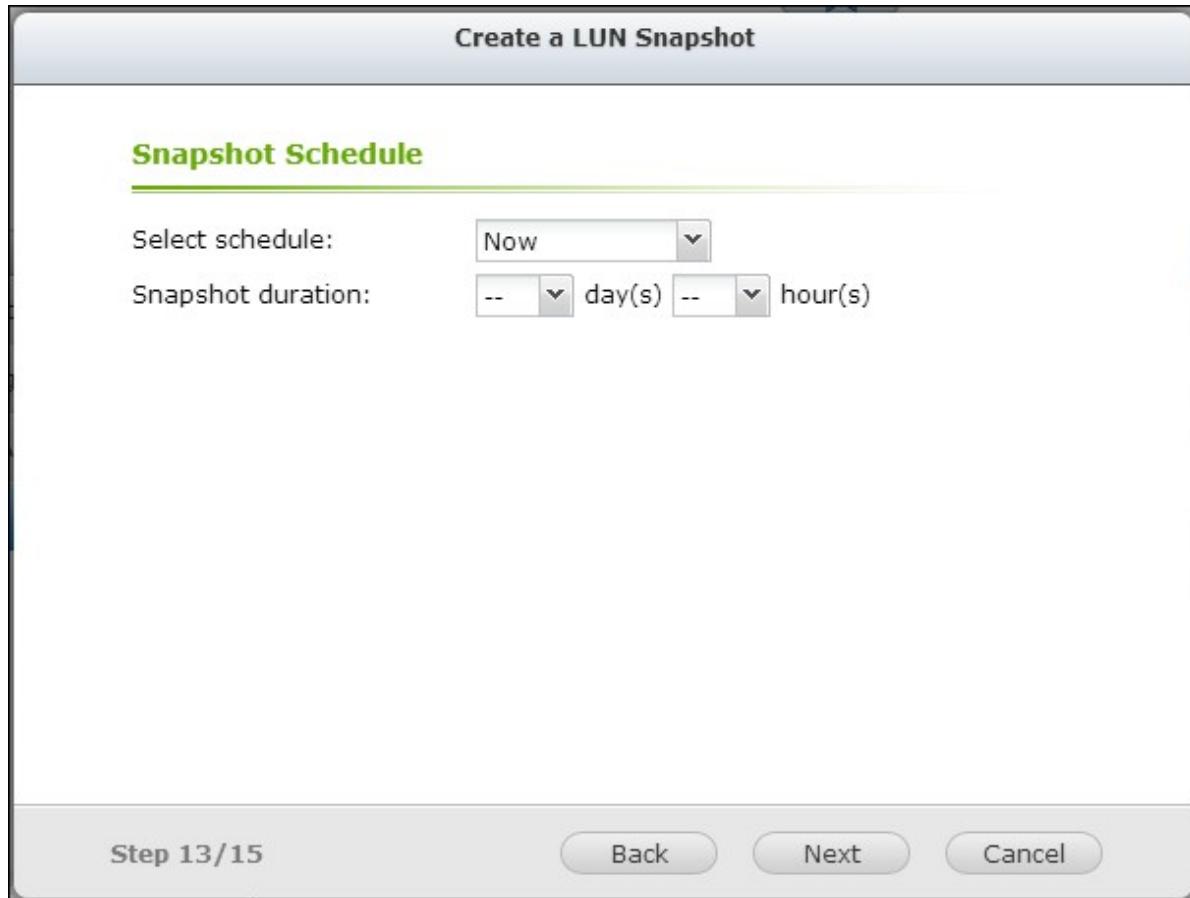
Configure LUN Settings

LUN Snapshot Name: snap-myLUN03

Target Alias	Target IQN
target	iqn.2004-04.com.qnap:ts-569pro:iscsi.target01.cf4bc1
a	iqn.2004-04.com.qnap:ts-569pro:iscsi.a01.cf4bc1
allen01	iqn.2004-04.com.qnap:ts-569pro:iscsi.allen.cf4bc1
david01	iqn.2004-04.com.qnap:ts-569pro:iscsi.david.cf4bc1

Step 12/15      Back      Next      Cancel

5. Specify the snapshot schedule and the snapshot duration. The snapshot will be removed automatically when the snapshot duration is reached.



6. The settings will be shown. Enter a name for the job or use the one generated by the NAS. Click "Next".

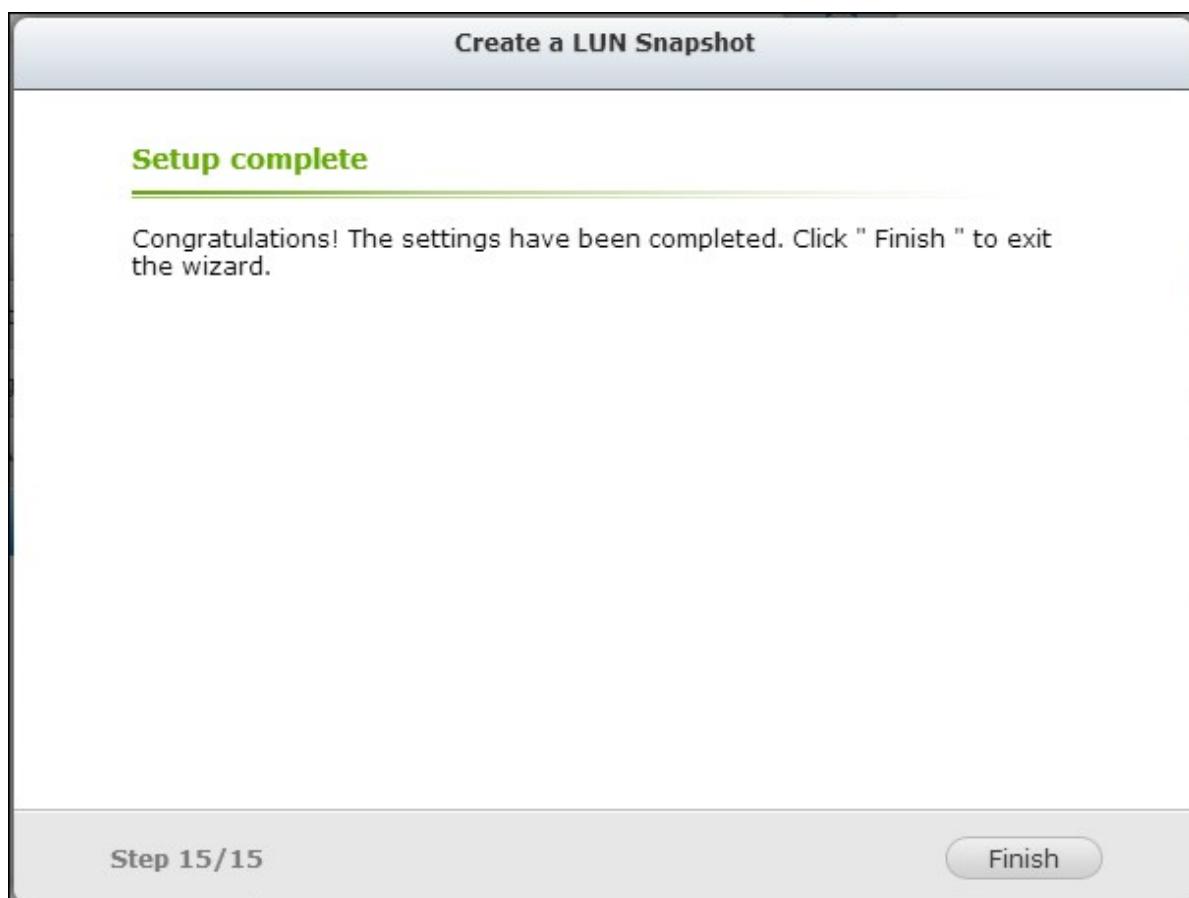
**Create a LUN Snapshot**

**Confirm Settings**

Job Name:	Snapshot_myLUN03->snap-myLUN03
Source LUN:	myLUN03
LUN Snapshot Name:	snap-myLUN03
Map LUN to Target:	a iqn.2004-04.com.qnap:ts- 569pro:iscsi.a01.cf4bc1
Schedule:	Now

Step 14/15      [Back](#)      [Next](#)      [Cancel](#)

7. Click "Finish" to exit.



8. The snapshot will be created immediately. The status and duration will be shown on the list.

The screenshot shows the "iSCSI" tab selected in a management interface. The "Current Jobs" section displays the following table:

Job Name	Type	Status
Backup_myLUN01->backup-myL...	Backup (Schedule: Now)	Finished (2013/05/28 16:48:58)
Restore_backup-myLUN01->tes...	Recovery	Finished (2013/05/28 16:56:27)
Snapshot_myLUN03->snap-my...	LUN Snapshot (Schedule: Now)	Snapshot is enabled

9. Go to "iSCSI" > "Target Management", the snapshot LUN will be shown in the iSCSI

Target List. Use iSCSI initiator software to connect to the iSCSI target and access the point-in-time data on the snapshot LUN. For the information of connecting to the iSCSI targets on QNAP NAS, please refer to [http://www.qnap.com/pro\\_application.asp?ap\\_id=135](http://www.qnap.com/pro_application.asp?ap_id=135).

The screenshot shows the QNAP iSCSI Target Management interface. At the top, there are several icons: General Settings, Storage Manager (highlighted in blue), Network, Security, Hardware, Power, Notification, Firmware Update, and a refresh button. Below the icons is a navigation bar with tabs: Volume Management, RAID Management, HDD SMART, Encrypted File System, iSCSI (highlighted in blue), and Virtual Disk. On the left, a sidebar lists Portal Management, Target Management (highlighted in blue), Advanced ACL, and LUN Backup. The main area displays the iSCSI Target List with the following entries:

		Status
↳ a [a01]	Ready	
↳ id:0 - myLUN02 ( 1.00 GB)	Enabled	
↳ id:1 - snap-myLUN03 ( 1.00 GB)	Enabled	
↳ allen01 [allen]	Ready	
↳ david01 [david]	Ready	
↳ target [target01]	Ready	

At the bottom of the list, it says "Un-Mapped iSCSI LUN List (1)". There is also an "Action" dropdown menu.

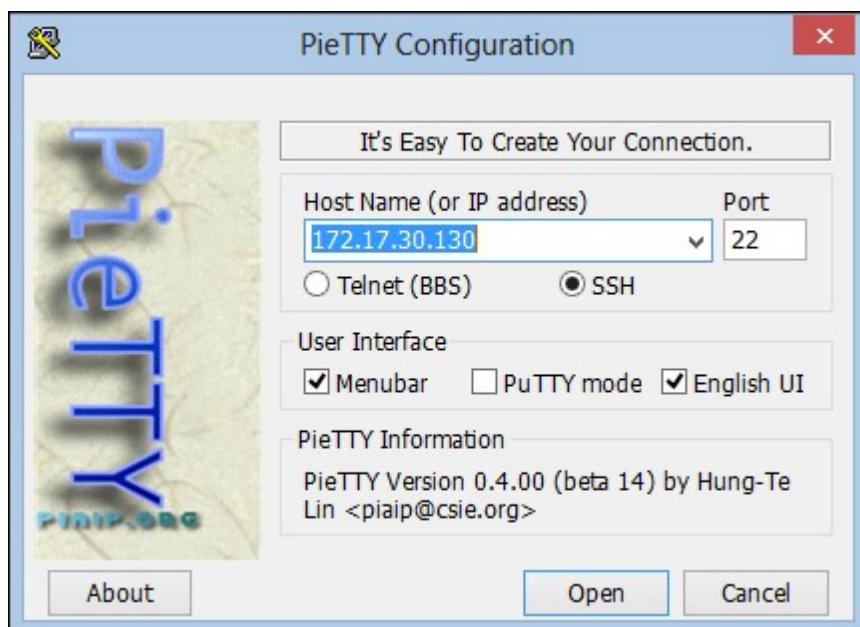
**Note:** The source LUN and snapshot LUN cannot be mounted on the same NAS on certain operating systems such as Windows 7 and Windows 2008 R2. Please mount the LUN to different NAS servers in such case.

## Manage LUN Backup/Restore/Snapshot by Command Line

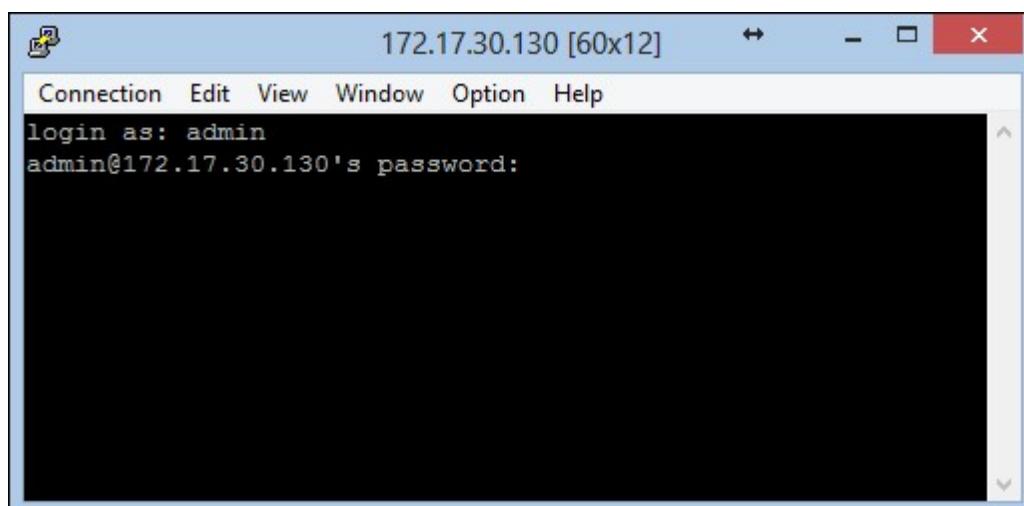
QNAP NAS users can execute or stop the iSCSI LUN backup, restore, or snapshot jobs on the NAS by command line. Follow the instructions below to use this feature.

**Note:** The following instructions should only be operated by IT administrators who are familiar with command line.

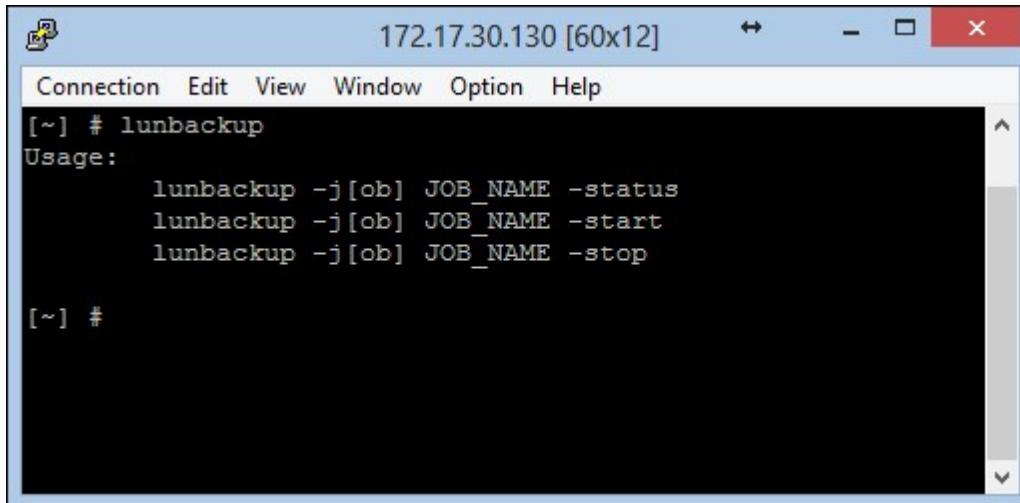
1. First make sure the iSCSI LUN backup, restore, or snapshot jobs have been created on the NAS in "Storage Manager" > "iSCSI" > "LUN Backup".
2. Connect to the NAS by an SSH utility such as Pietty.



3. Login the NAS as an administrator.



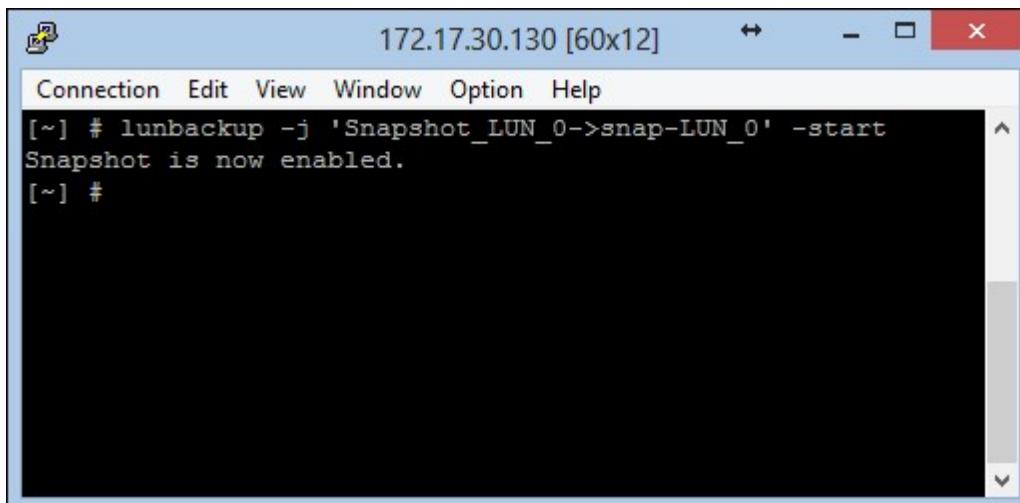
4. Input the command "lunbackup". The command usage description will be shown.



```
172.17.30.130 [60x12]
Connection Edit View Window Option Help
[~] # lunbackup
Usage:
    lunbackup -j [ob] JOB_NAME -status
    lunbackup -j [ob] JOB_NAME -start
    lunbackup -j [ob] JOB_NAME -stop

[~] #
```

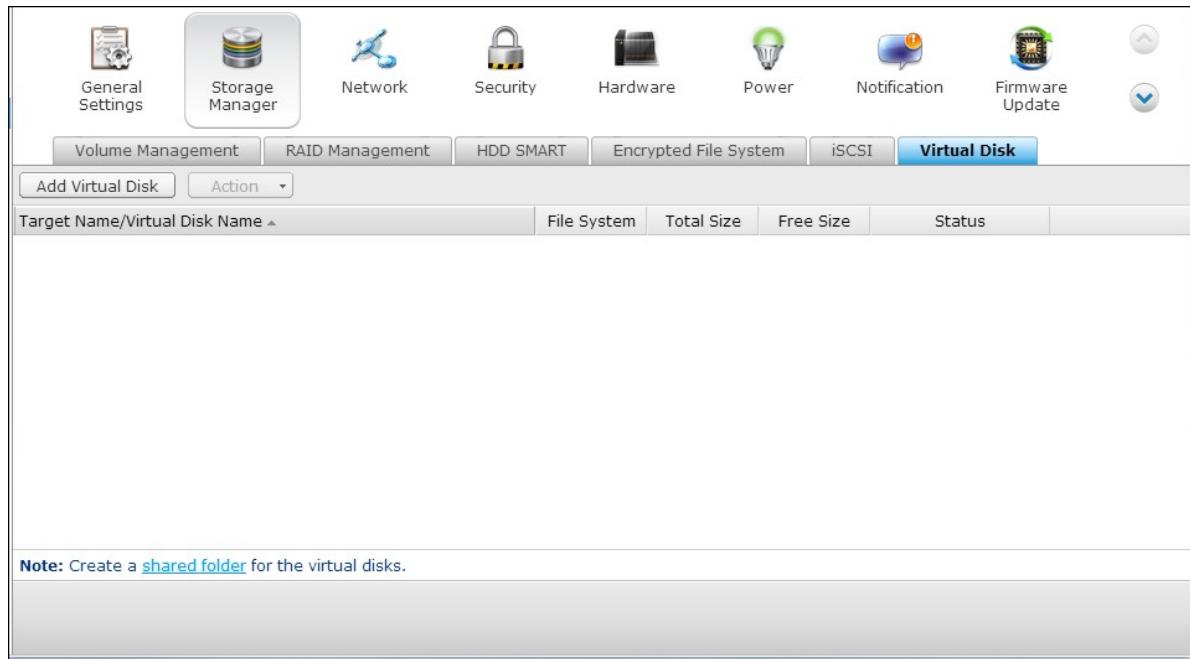
5. Use the lunbackup command to start or stop an iSCSI LUN backup, restore, or snapshot job on the NAS.



```
172.17.30.130 [60x12]
Connection Edit View Window Option Help
[~] # lunbackup -j 'Snapshot_LUN_0->snap-LUN_0' -start
Snapshot is now enabled.
[~] #
```

#### 4.2.6 Virtual Disk

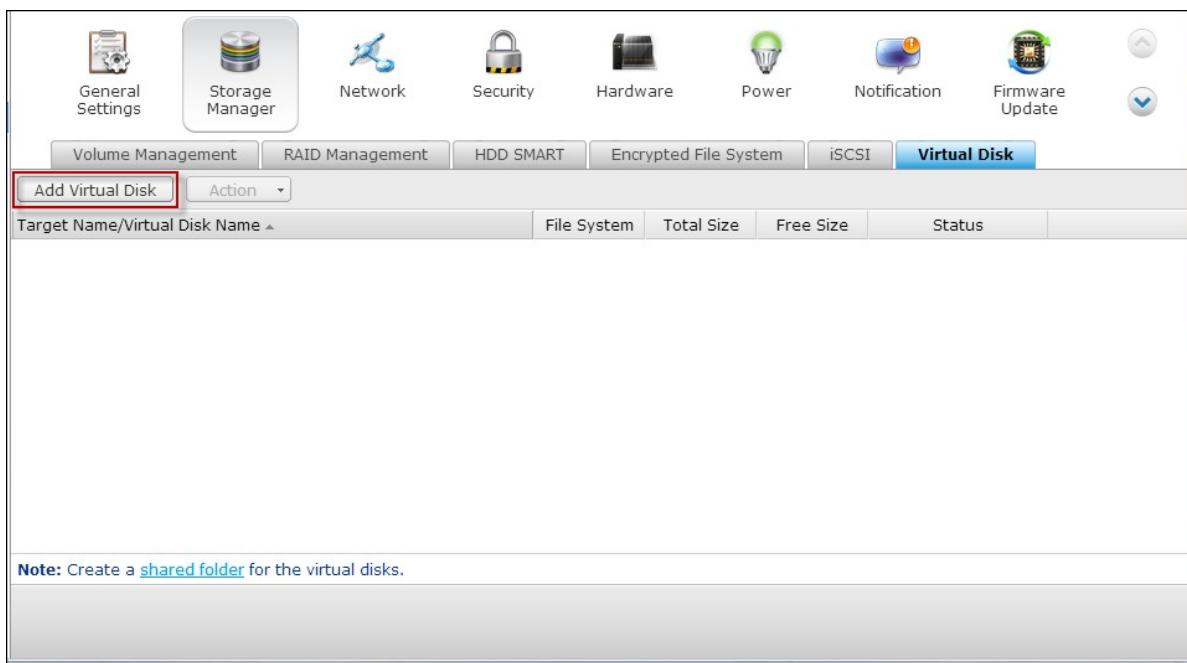
You can use this function to add the iSCSI targets of other QNAP NAS or storage servers to the NAS as the virtual disks for storage capacity expansion. The NAS supports maximum 8 virtual disks.



**Note:**

- The maximum size of a virtual disk the NAS supports is 16TB.
- When the virtual disk (iSCSI target) was disconnected, the virtual disk will disappear on the NAS interface and the NAS will try to connect to the target in two minutes. If the target cannot be connected after two minutes, the status of the virtual disk will become "Disconnected".

To add a virtual disk to the NAS, make sure an iSCSI target has been created. Click "Add Virtual Disk".



Enter the target server IP and port number (default: 3260). Click "Get Remote Disk". Select a target from the target list. If authentication is required, enter the username and the password. You may select the options "Data Digest" and/or "Header Digest" (optional). These are the parameters that the iSCSI initiator will be verified when it attempts to connect to the iSCSI target. Then, click "Next".

**Add Virtual Disk**

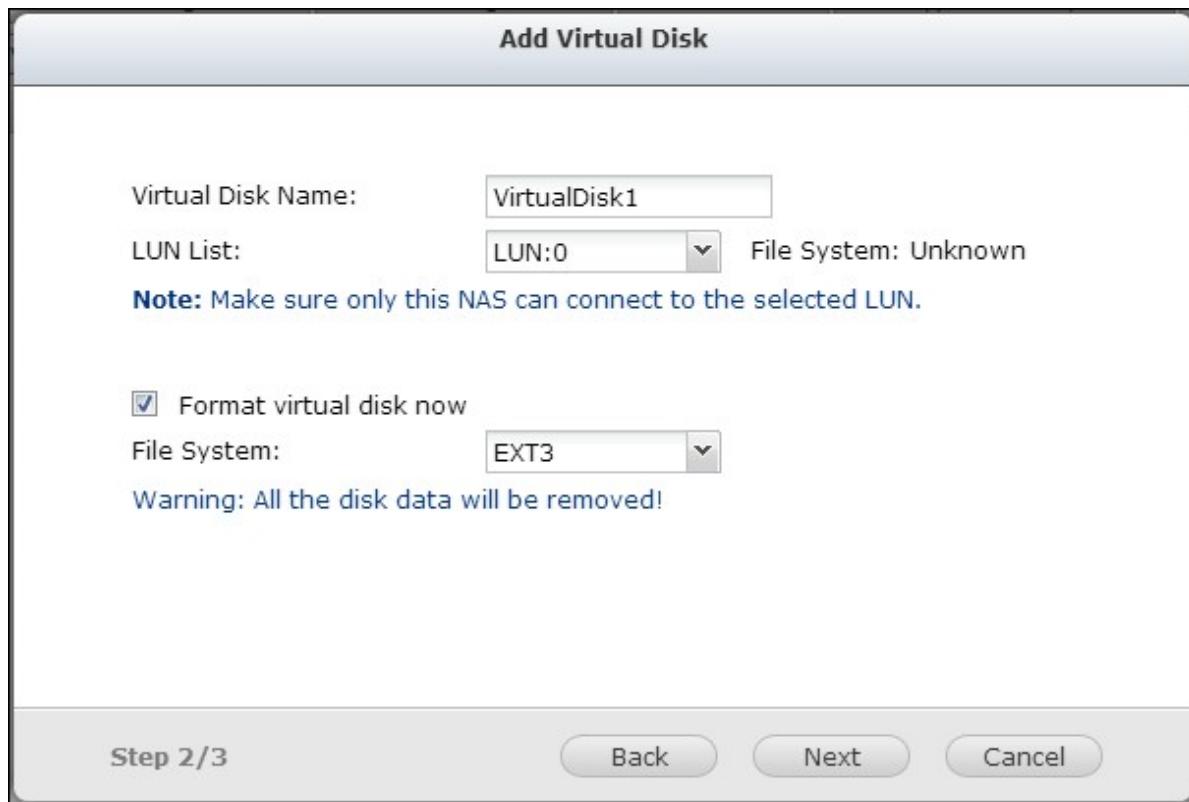
Target Server IP/Name:

Port:

Target Name:	<input type="text" value="iqn.2004-04.com.qnap:ts-569pro:iscsi.target01"/> <input type="button" value="..."/>
Initiator IQN:	<input type="text" value="iqn.2004-04.com.qnap:TS-670.NASD4C604"/>
<input type="checkbox"/> Authentication	CRC/Checksum (optional)
Username:	<input type="text"/>
Password:	<input type="text"/>
	<input type="checkbox"/> Data Digest
	<input type="checkbox"/> Header Digest

Step 1/3

Enter a name for the virtual disk. If the target is mapped with multiple LUNs, select a LUN from the list. Make sure only this NAS can connect to the LUN. The NAS supports mounting EXT3, EXT4, FAT32, NTFS, HFS+ file systems. If the file system of the LUN is "Unknown", select "Format virtual disk now" and the file system. You can format the virtual disk as EXT3, EXT4, FAT 32, NTFS, or HFS+. By selecting "Format virtual disk now", the data on the LUN will be removed.



Click "Finish" to exit the wizard.

**Add Virtual Disk**

A virtual disk has been created successfully.

Virtual Disk Name:	VirtualDisk1
File System:	EXT4
Total Size:	1023 MB
Free Size:	986 MB
Status:	Ready
LUN serial number:	b463b429-5a08-4491-b183-45413d7735f1

Step 3/3

**Finish**

The storage capacity of your NAS has been expanded by the virtual disk. You can go to "Privilege Settings" > "Share Folders" to create new shared folders on the virtual disk.

The screenshot shows the QNAP Storage Manager interface. At the top, there is a navigation bar with icons for General Settings, Storage Manager (which is highlighted), Network, Security, Hardware, Power, Notification, Firmware Update, and a dropdown menu. Below the navigation bar is a sub-navigation bar with tabs: Volume Management, RAID Management, HDD SMART, Encrypted File System, iSCSI, and Virtual Disk (which is also highlighted). There are two buttons at the bottom of this bar: 'Add Virtual Disk' and 'Action'. The main content area is a table with columns: Target Name/Virtual Disk Name, File System, Total Size, Free Size, and Status. The table contains two rows: one for a target name and one for 'VirtualDisk1'. A note at the bottom of the table says: 'Note: Create a [shared folder](#) for the virtual disks.'

Icon	Description
------	-------------

 (Edit)	To edit a virtual disk name or the authentication information of an iSCSI target.
 (Connect)	To connect to an iSCSI target.
 (Disconnect)	To disconnect an iSCSI target.
 (Format)	To format a virtual disk as EXT3, EXT 4, FAT 32, NTFS, or HFS+ file system.
 (Delete)	To delete a virtual disk or an iSCSI target.

## 4.3 Network

### TCP/IP

#### (i) IP Address

Configure the TCP/IP settings, DNS Server and default Gateway of the NAS on this page.

The screenshot shows the Network configuration interface with the 'IP Address' tab selected. The top navigation bar includes icons for General Settings, Storage Manager, Network (highlighted), Security, Hardware, Power, Notification, Firmware Update, Backup / Restore, External Device, and a help icon. Below the tabs are buttons for TCP/IP, Wi-Fi, IPv6, Service Binding, Proxy, and DDNS Service. The IP Address table lists one entry for Ethernet1:

Edit	Link	Interface	DHCP	IP Address	Subnet Mask	Gateway	MAC address	Speed	MTU
		Ethernet1	Yes	192.168.0.17	255.255.255.0	192.168.0.1	00:08:9B:C9:41:FF	100Mbps	1500

Below the table are sections for DNS Server and Default Gateway. The DNS Server section has two options: 'Obtain DNS server address automatically' (selected) and 'Use the following DNS server address'. The Default Gateway section shows 'Use the settings from: Ethernet 1'. At the bottom is an 'Apply to All' button.

Click to edit the network settings. For the NAS with two LAN ports, users can connect both network interfaces to two different switches and configure the TCP/IP settings. The NAS will acquire two IP addresses which allow access from two different subnets. This is known as multi-IP settings\*. When using the Finder to detect the NAS IP, the IP of the Ethernet 1 will be shown in LAN 1 only and the IP of the Ethernet 2 will be shown in LAN 2 only. To use the port trunking mode for dual LAN connection, see section (iii).

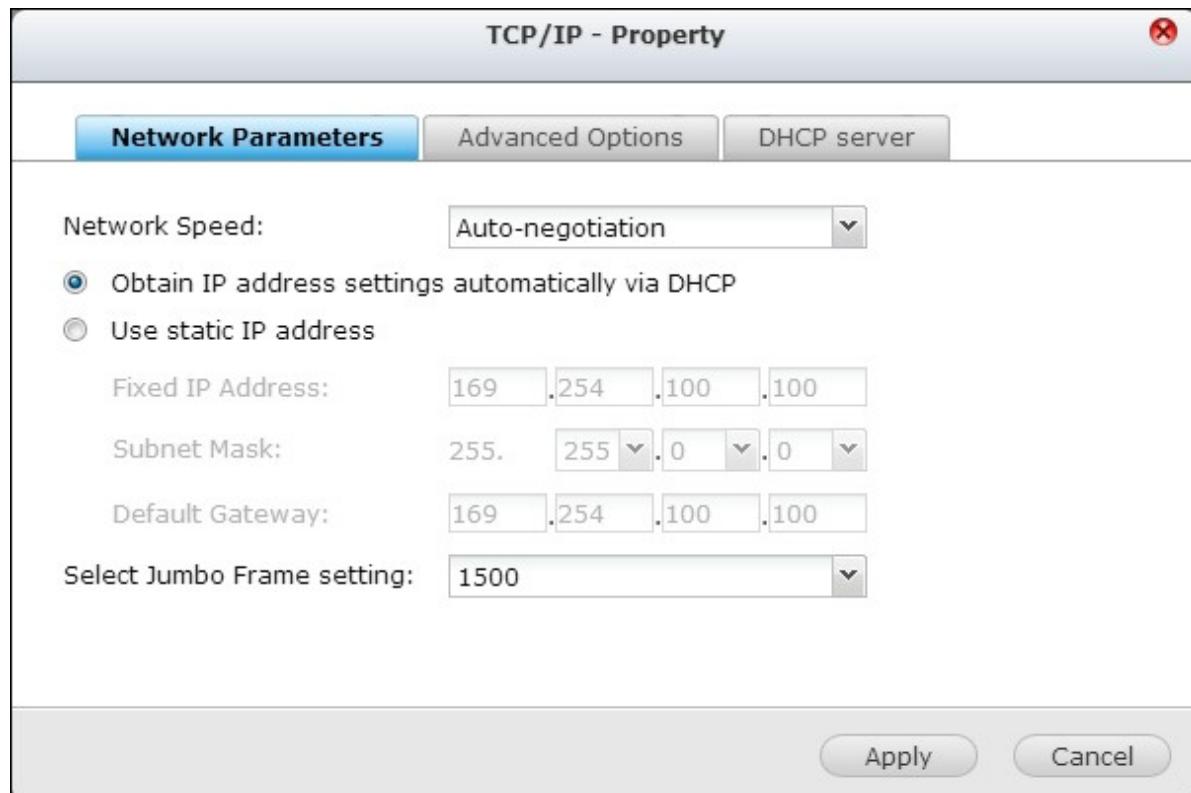
\* TS-110, TS-119, TS-210, TS-219, TS-219P, TS-119P+, TS-219P+, TS-112, and TS-212 provide one Giga LAN port only therefore do not support dual LAN configuration or port trunking.

A detailed view of the IP Address configuration table, identical to the one in the previous screenshot:

Edit	Link	Interface	DHCP	IP Address	Subnet Mask	Gateway	MAC address	Speed	MTU
		Ethernet1	Yes	192.168.0.17	255.255.255.0	192.168.0.1	00:08:9B:C9:41:FF	100Mbps	1500

### Network Parameters

Under the Network Parameters tab on the TCP/IP Property page, configure the following settings:



### **Network Speed**

Select the network transfer rate according to the network environment to which the NAS is connected. Select auto negotiation and the NAS will adjust the transfer rate automatically.

### **Obtain the IP address settings automatically via DHCP**

If the network supports DHCP, select this option and the NAS will obtain the IP address and network settings automatically.

### **Use static IP address**

To use a static IP address for network connection, enter the IP address, subnet mask, and default gateway.

### **Jumbo Frame Settings (MTU)**

This feature is not supported by TS-509 Pro, TS-809 Pro, and TS-809U-RP.

"Jumbo Frames" refer to the Ethernet frames that are larger than 1500 bytes. It is

designed to enhance Ethernet networking throughput and reduce the CPU utilization of large file transfers by enabling more efficient larger payloads per packet.

Maximum Transmission Unit (MTU) refers to the size (in bytes) of the largest packet that a given layer of a communications protocol can transmit.

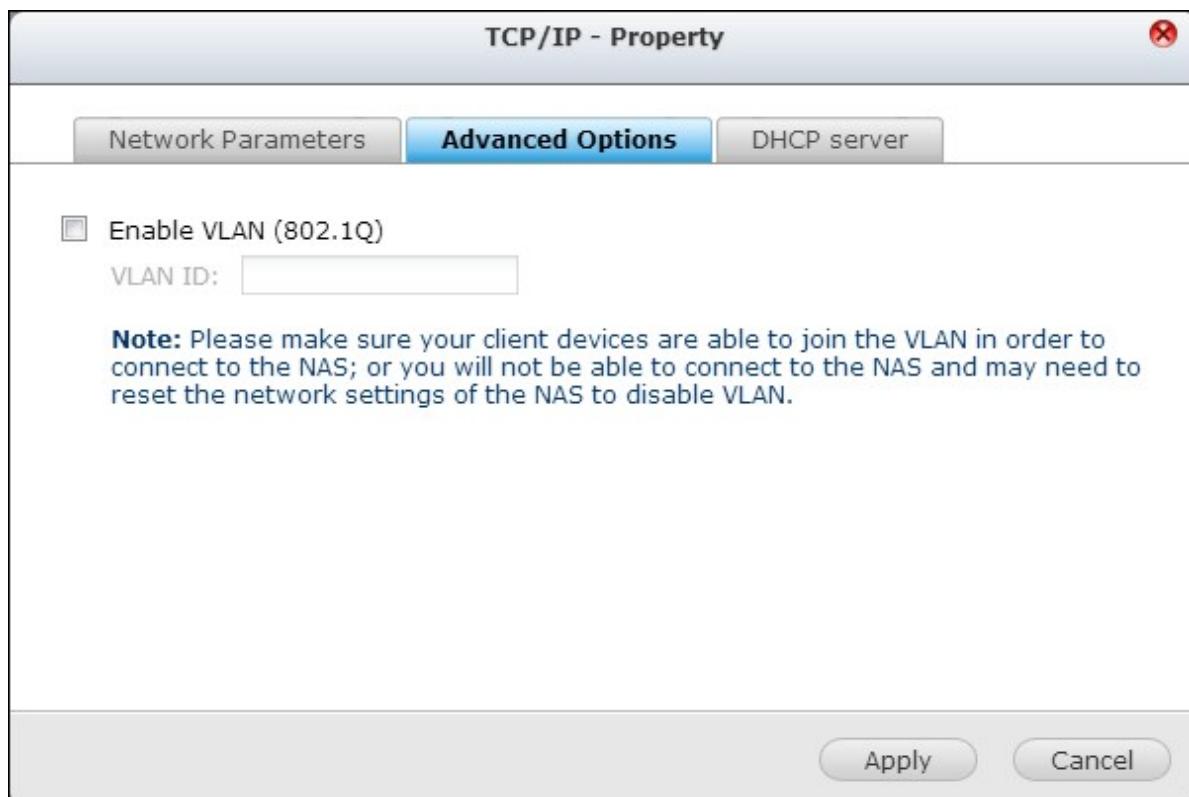
The NAS uses standard Ethernet frames: 1500 bytes by default. If the network appliances support Jumbo Frame setting, select the appropriate MTU value for the network environment. The NAS supports 4074, 7418, and 9000 bytes for MTU.

**Note:** The Jumbo Frame setting is valid in Gigabit network environment only. All the network appliances connected must enable Jumbo Frame and use the same MTU value.

## Advanced Options

A Virtual LAN (VLAN) is a group of hosts which communicate as if they were attached to the same broadcast domain even if they were located in different physical locations. The NAS can be joined to a VLAN and configured as a backup storage of other devices on the same VLAN.

To join the NAS to a VLAN, select “Enable VLAN” and enter the VLAN ID (a value between 0 and 4094). Please keep the VLAN ID safe and make sure the client devices are able to join the VLAN. If you forgot the VLAN ID and were not able to connect to the NAS, you would need to press the reset button of the NAS to reset the network settings. Once the NAS is reset, the VLAN feature will be disabled. If the NAS supports two Gigabit LAN ports and only one network interface is configured to enable VLAN, you may also connect to the NAS via the other network interface.



**Note:** The VLAN feature is supported by Intel-based NAS models only. Please visit <http://www.qnap.com> for details.

## DHCP Server

A DHCP (Dynamic Host Configuration Protocol) server assigns IP addresses to the clients on a network. Select “Enable DHCP Server” to set the NAS a DHCP server if there is none on the local network where the NAS locates.

**Note:**

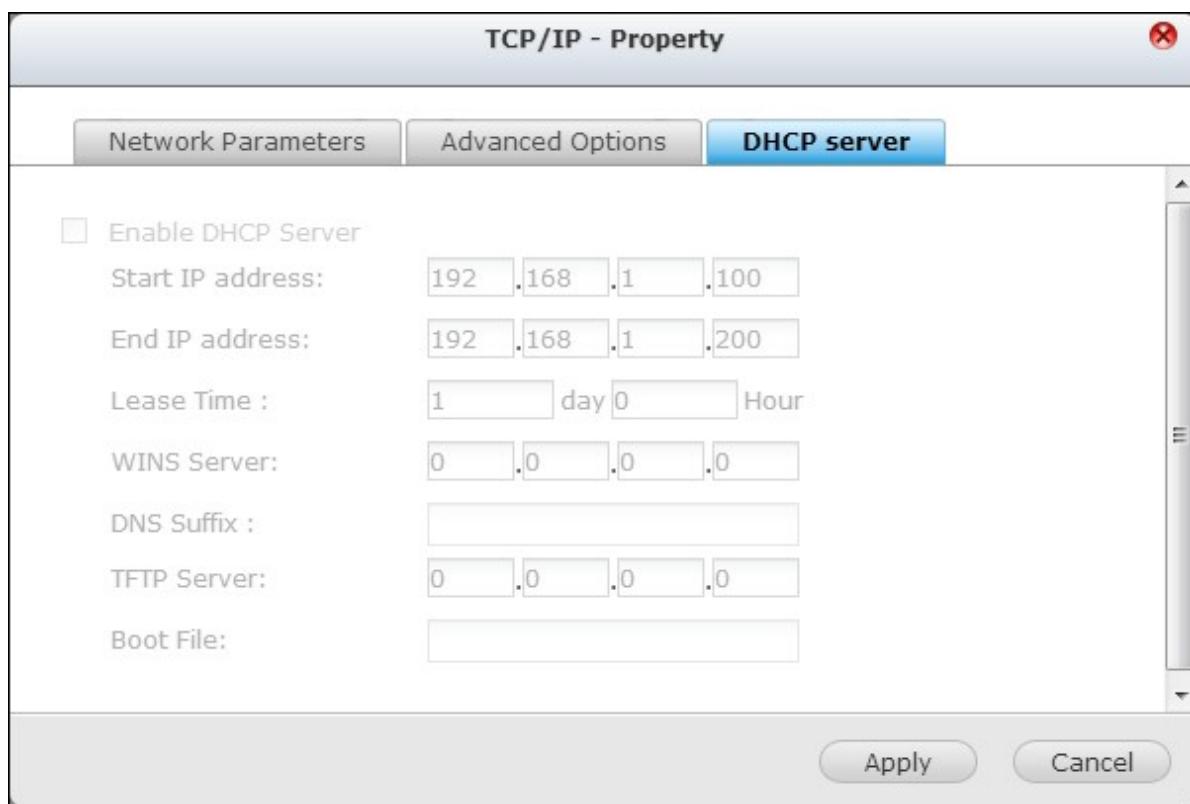
- Do not enable DHCP server if there is one the local network to avoid IP address conflicts or network access errors.
- The DHCP server option is available to Ethernet 1 only when both LAN ports of a dual LAN NAS are connected to the network and configured as standalone IP settings.

**Start IP, End IP, Lease Time:** Set the range of IP addresses allocated by the NAS to the DHCP clients and the lease time. The lease time refers to the time that an IP address is leased to the clients. During that time, the IP will be reserved to the assigned client. When the lease time expires, the IP can be assigned to another client.

**WINS Server (optional):** WINS (Windows Internet Naming Service) resolves Windows network computer names (NetBIOS names) to IP addresses, allowing Windows computers on a network to easily find and communicate with each other. Enter the IP address of the WINS server on the network if available.

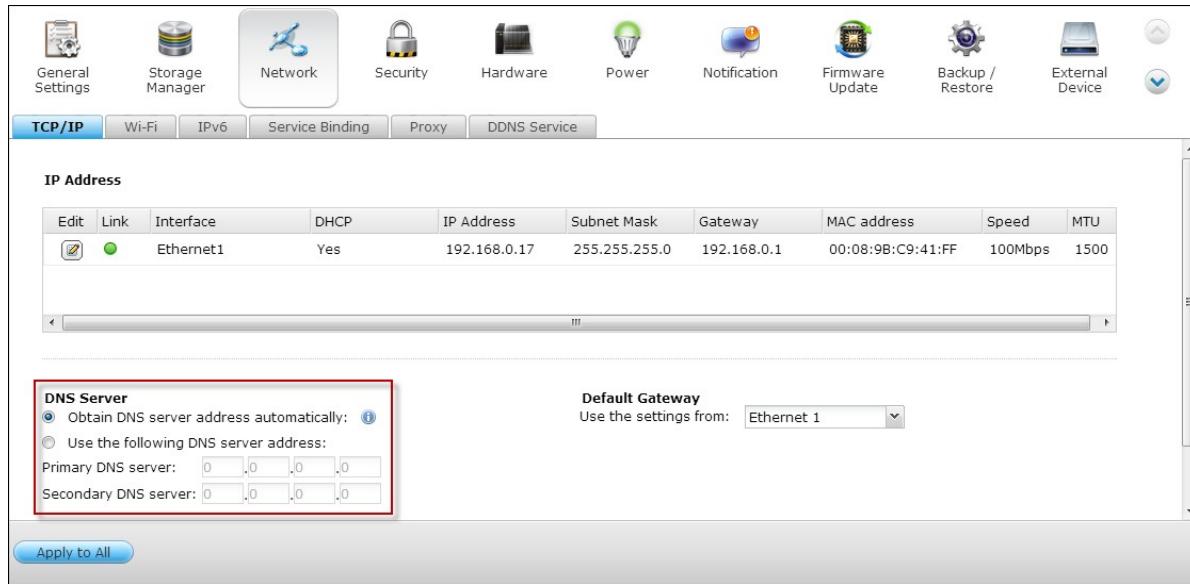
**DNS Suffix (optional):** The DNS suffix is used for resolution of unqualified or incomplete host names.

**TFTP Server & Boot File (optional):** The NAS supports PXE booting of network devices. Enter the IP address of the TFTP server and the boot file (including directory on the TFTP server and file name). For remote booting of the devices, enter the public IP address of the TFTP server.



## (ii) DNS Server

A DNS (Domain Name Service) server translates between a domain name (such as google.com) and an IP address (74.125.31.105). Configure the NAS to obtain a DNS server address automatically or specify the IP address of a DNS server.



**Primary DNS Server:** Enter the IP address of the primary DNS server.

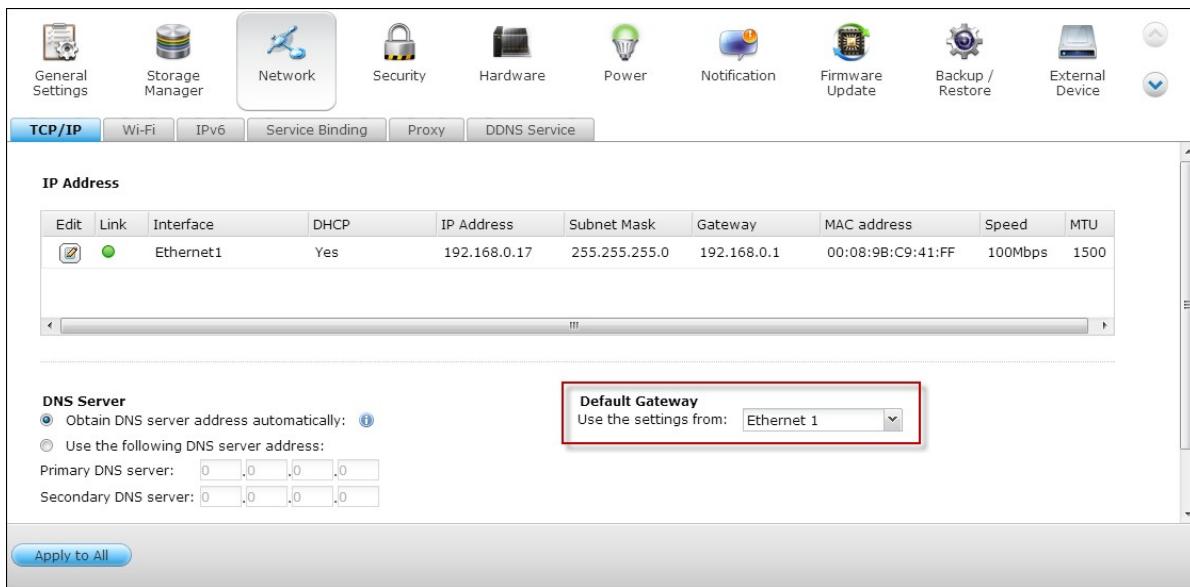
**Secondary DNS Server:** Enter the IP address of the secondary DNS server.

**Note:**

- Please contact the ISP or network administrator for the IP address of the primary and the secondary DNS servers. When the NAS plays the role as a terminal and needs to perform independent connection, for example, BT download, enter at least one DNS server IP for proper URL connection. Otherwise, the function may not work properly.
- If you select to obtain the IP address by DHCP, there is no need to configure the primary and the secondary DNS servers. In this case, enter "0.0.0.0".

### (iii) Default Gateway

Select the gateway settings to use if both LAN ports have been connected to the network (dual LAN NAS models only).



#### (iv) Port Trunking

Applicable to NAS models with two or more LAN ports only.

The NAS supports port trunking which combines two Ethernet interfaces into one to increase the bandwidth and offers load balancing and fault tolerance (also known as failover). Load balancing is a feature which distributes the workload evenly across two Ethernet interfaces for higher redundancy. Failover is the capability to switch over to a standby network interface (also known as the slave interface) when the primary network interface (also known as the master interface) does not correspond correctly to maintain high availability.

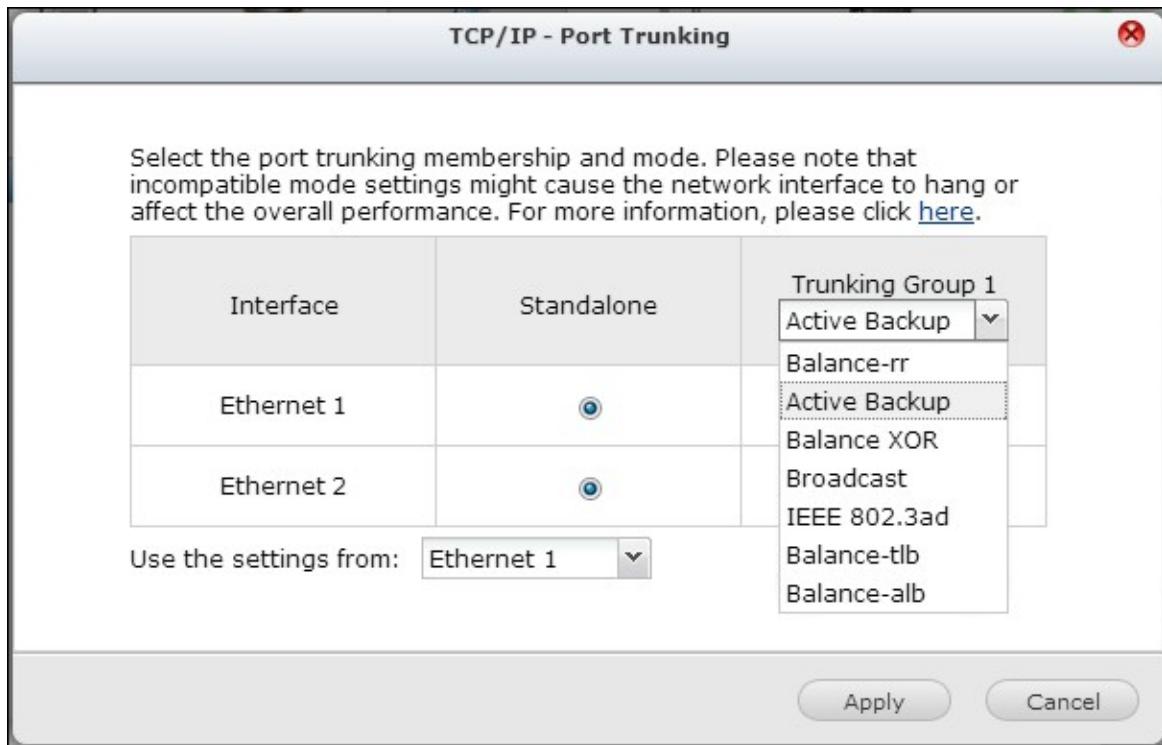
To use port trunking on the NAS, make sure at least two LAN ports of the NAS have been connected to the same switch and the settings described in sections (i) and (ii) have been configured.

Follow the steps below to configure port trunking on the NAS:

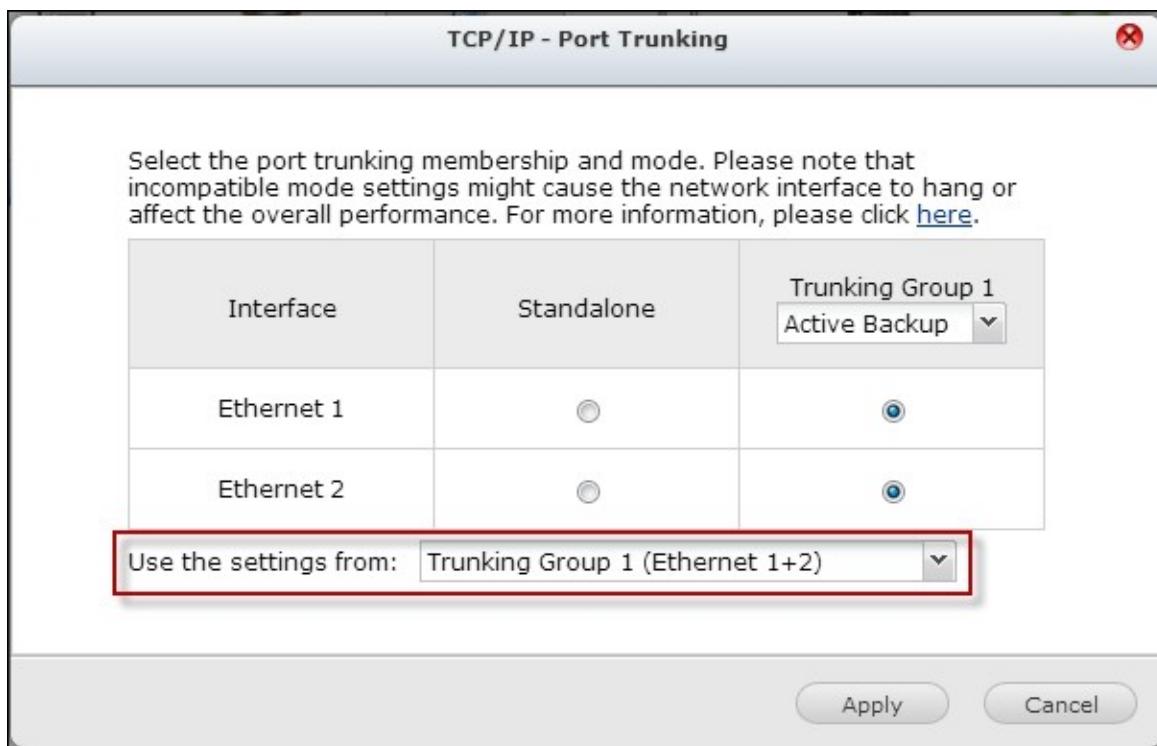
1. Click "Port Trunking".



2. Select the network interfaces for a trunking group (Ethernet 1+2, Ethernet 3+4, Ethernet 5+6, or Ethernet 7+8). Choose a port trunking mode from the drop-down menu. The default option is Active Backup (Failover).



3. Select a port trunking group to use. Click "Apply".



4. Click "here" to connect to the login page.

The TCP/IP settings are being configured. Please wait and use the following link to connect to the server. If you cannot connect to the server, please use the Finder to find the new IP of the server.

Configuration completed. Click [here](#) to connect to the login page.

5. Click the Edit button under "IP Address" to edit the network settings.

Edit	Link	Interface	DHCP	IP Address	Subnet Mask	Gateway	MAC address	Speed	MTU
		Ethernet 1+2	Yes	10.8.12.153	255.255.254.0	10.8.12.1	00:08:9B:CF:05:9E	100Mbps	1500

**Note:** Make sure the Ethernet interfaces are connected to the correct switch and the switch has been configured to support the port trunking mode selected on the NAS.

The port trunking options available on the NAS:

<b>Field</b>	<b>Description</b>	<b>Switch Required</b>
Balance-rr (Round-Robin)	Round-Robin mode is good for general purpose load balancing between two Ethernet interfaces. This mode transmits packets in sequential order from the first available slave through the last. Balance-rr provides load balancing and fault tolerance.	Supports static trunking. Make sure static trunking is enabled on the switch.
Active Backup	Active Backup uses only one Ethernet interface. It switches to the second Ethernet interface if the first Ethernet interface does not work properly. Only one interface in the bond is active. The bond's MAC address is only visible externally on one port (network adapter) to avoid confusing the switch. Active Backup mode provides fault tolerance.	General switches
Balance XOR	Balance XOR balances traffic by splitting up outgoing packets between the Ethernet interfaces, using the same one for each specific destination when possible. It transmits based on the selected transmit hash policy. The default policy is a simple slave count operating on Layer 2 where the source MAC address is coupled with destination MAC address. Alternate transmit policies may be selected via the xmit_hash_policy option. Balance XOR mode provides load balancing and fault tolerance.	Supports static trunking. Make sure static trunking is enabled on the switch.
Broadcast	Broadcast sends traffic on both network interfaces. This mode provides fault tolerance.	Supports static trunking. Make sure static trunking is enabled on the switch.

IEEE 802.3ad (Dynamic Link Aggregation)	Dynamic Link Aggregation uses a complex algorithm to aggregate adapters by speed and duplex settings. It utilizes all slaves in the active aggregator according to the 802.3ad specification. Dynamic Link Aggregation mode provides load balancing and fault tolerance but requires a switch that supports IEEE 802.3ad with LACP mode properly configured.	Supports 802.3ad LACP
Balance-tlb (Adaptive Transmit Load Balancing)	Balance-tlb uses channel bonding that does not require any special switch. The outgoing traffic is distributed according to the current load on each Ethernet interface (computed relative to the speed). Incoming traffic is received by the current Ethernet interface. If the receiving Ethernet interface fails, the other slave takes over the MAC address of the failed receiving slave. Balance-tlb mode provides load balancing and fault tolerance.	General switches
Balance-alb (Adaptive Load Balancing)	Balance-alb is similar to balance-tlb but also attempts to redistribute incoming (receive load balancing) for IPV4 traffic. This setup does not require any special switch support or configuration. The receive load balancing is achieved by ARP negotiation sent by the local system on their way out and overwrites the source hardware address with the unique hardware address of one of the Ethernet interfaces in the bond such that different peers use different hardware address for the server. This mode provides load balancing and fault tolerance.	General switches

## Wi-Fi

To connect the NAS to a Wi-Fi network, plug in a wireless dongle into a USB port of the NAS. The NAS will detect a list of wireless access points. You can connect the NAS to the Wi-Fi network in two ways.

**Note:**

- The wireless connection performance depends on many factors such as the adapter model, the USB adapter's performance, and the network environment. For higher connection performance, you are recommended to use wired connection.
- The system supports only one USB Wi-Fi dongle at a time.

### A. Connect to an existing Wi-Fi network:

A list of Wi-Fi access points with signal strength are displayed on the “Wi-Fi Network Connection” panel.

The screenshot shows the "Wi-Fi Network Connection" interface. At the top, there is a button labeled "Connect to a Wi-Fi network". Below it is a "Rescan" button and a "Show all" checkbox. The main area is a table listing Wi-Fi networks. The columns are: Network name (SSID), Signal qua..., Protocol, Status, and Actions. The table contains the following data:

Network name (SSID)	Signal qua...	Protocol	Status	Actions
QNAP2F_Room4	██████████	802.11b/g/n	Connected	Disconnect, Edit, Delete
QNAP2F_2.4G	██████████	802.11b/g/n		Connect, Edit, Delete
ADSL001	██████████	802.11b/g/n		Connect, Edit, Delete
AXIMCom2	██████████	802.11b/g/n		Connect, Edit, Delete
P883	██████████	802.11b/g/n		Connect, Edit, Delete
DL-LINK	██████████	802.11b/g/n		Connect, Edit, Delete

Icons and Options	Description
Rescan	To search for the Wi-Fi networks in range.
(Locked icon) (Secured network)	This icon shows that the Wi-Fi network requires a network key; enter the key to connect to the network.
(Blue play icon) (Connect)	To connect to Wi-Fi network. If a security key is required, you will be prompted to enter the key.

 (Edit)	To edit the connection information. You may also select to connect to the Wi-Fi network automatically when it is in range.
 (Disconnect)	To disconnect from the Wi-Fi network.
 (Remove)	To delete the Wi-Fi network profile from the panel.
Show all	Select this option to display all the available Wi-Fi networks. Unselect this option to show only the configured network profiles.

Click "Rescan" to search for available Wi-Fi networks in range. Select a Wi-Fi network to connect to and click . Enter the security key if it is a security-key enabled network. Click "Next" and the NAS will attempt to connect to the wireless network.



**Wi-Fi Network Connection**

Connect to a Wi-Fi network

Rescan				Status	Actions	Show all
Network name (SSID)	Signal qua...	Protocol				
ADSL002		802.11b/g/n				
Q_DQV_linksys		802.11b/g/n				
APP-TEST		802.11b/g/n				
QNAP2F_2.4G		802.11b/g/n		Connecting		
Alan		802.11b/g/n				

You can view the status of the configured network profiles.

Message	Description
Connected	The NAS is currently connected to the Wi-Fi network.
Connecting	The NAS is trying to connect to the Wi-Fi network.
Out of range or hidden SSID	The wireless signal is not available or the SSID is not broadcast.
Failed to get IP	The NAS is connected to the Wi-Fi network but could not get an IP address from the DHCP server. Please check the router settings.
Association failed	The NAS cannot connect to the Wi-Fi network. Please check the router settings.
Incorrect key	The security key entered is incorrect.
Auto connect	Automatically connect to the Wi-Fi network if it is in range. The auto connection function is not supported if the SSID of the Wi-Fi network is not broadcast.

#### B.Manually connect to a Wi-Fi network:

To manually connect to a Wi-Fi network that does not broadcast its SSID (network name), click "Connect to a Wi-Fi network".

**Wi-Fi Network Connection**

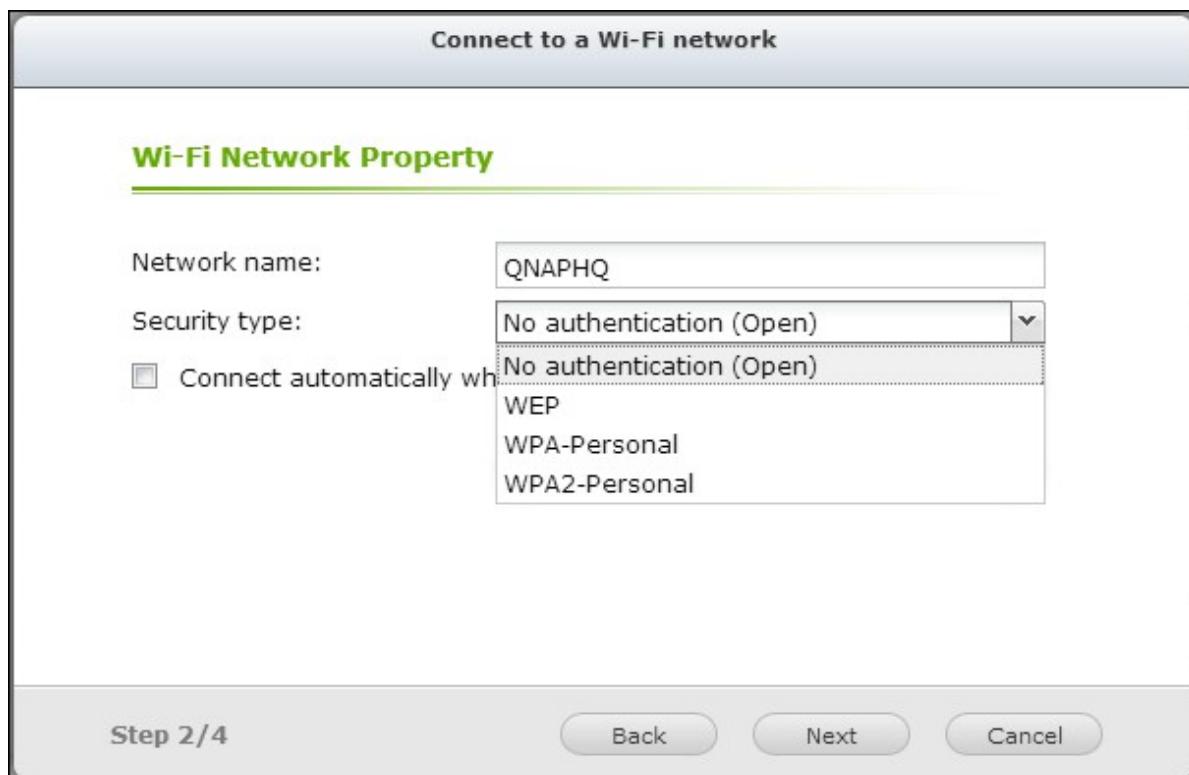
Connect to a Wi-Fi network

You can choose to connect to an ad hoc network in which you can connect to any wireless devices without the need for an access point.



Enter the network name (SSID) of the wireless network and select the security type.

- No authentication (Open): No security key required.
- WEP: Enter up to 4 WEP keys and choose 1 key to be used for authentication.
- WPA-Personal: Choose either the AES or TKIP encryption type and enter the encryption key.
- WPA2-Personal: Enter a security key.



**Note:**

- The WEP key must be exactly 5 or 13 ASCII characters; or exactly 10 or 26 hexadecimal characters (0-9 and A-F).
- If you have trouble connecting to an encrypted wireless network, check the wireless router/AP settings and change the transfer rate from "N-only" mode to "B/G/N mixed" or similar settings.
- Users of Windows 7 with WPA2 encryption cannot establish ad-hoc connection with the NAS. Please change to use WEP encryption on Windows 7.
- A fixed IP address is required for the wireless interface in order to establish an ad-hoc connection.

Type in the security key.

**Connect to a Wi-Fi network**

**Wi-Fi Network Property**

Network name:	QNAPHQ
Security type:	WPA2-Personal
Encryption type:	AES
Security Key:	.....

Connect automatically when the Wi-Fi network is in range

Step 2/4      [Back](#)      [Next](#)      [Cancel](#)

Click "Finish" after the NAS has added the Wi-Fi network.

**Connect to a Wi-Fi network**

**Wi-Fi Network Property**

The system is trying to connect to a Wi-Fi network.  
Click **FINISH** to exit.

Step 4/4      [Finish](#)

To edit the IP address settings, click  . You can select to obtain the IP address automatically by DHCP or configure a fixed IP address.

Edit	Link	Interface	DHCP	IP Address	Subnet Mask	Gateway	MAC address
		WLAN 1	Yes	10.8.14.6	255.255.254.0	0.0.0.0	00:14:D1:60:D

If the Wi-Fi connection is the only connection between the NAS and the router/AP, you must select "WLAN1" as the default gateway in "Network" > "TCP/IP" page. Otherwise, the NAS will not be able to connect to the Internet or communicate with another network.

Edit	Link	Interface	DHCP	IP Address	Subnet Mask	Gateway	MAC address
		Ethernet1	Yes	10.8.12.153	255.255.254.0	10.8.12.1	00:08:9B:
		Ethernet2	Yes	0.0.0.0	0.0.0.0	0.0.0.0	00:08:9B:

**DNS Server**

Obtain DNS server address automatically  
 Use the following DNS server address:

Primary DNS server: 10 .8 .13 .230  
Secondary DNS server: 0 .0 .0 .0

**Default Gateway**  
Use the settings from:

## IPv6

The NAS supports IPv6 connectivity with “stateless” address configurations and RADVD (Router Advertisement Daemon) for IPv6, RFC 2461 to allow the hosts on the same subnet to acquire IPv6 addresses from the NAS automatically. The NAS services which support IPv6 include:

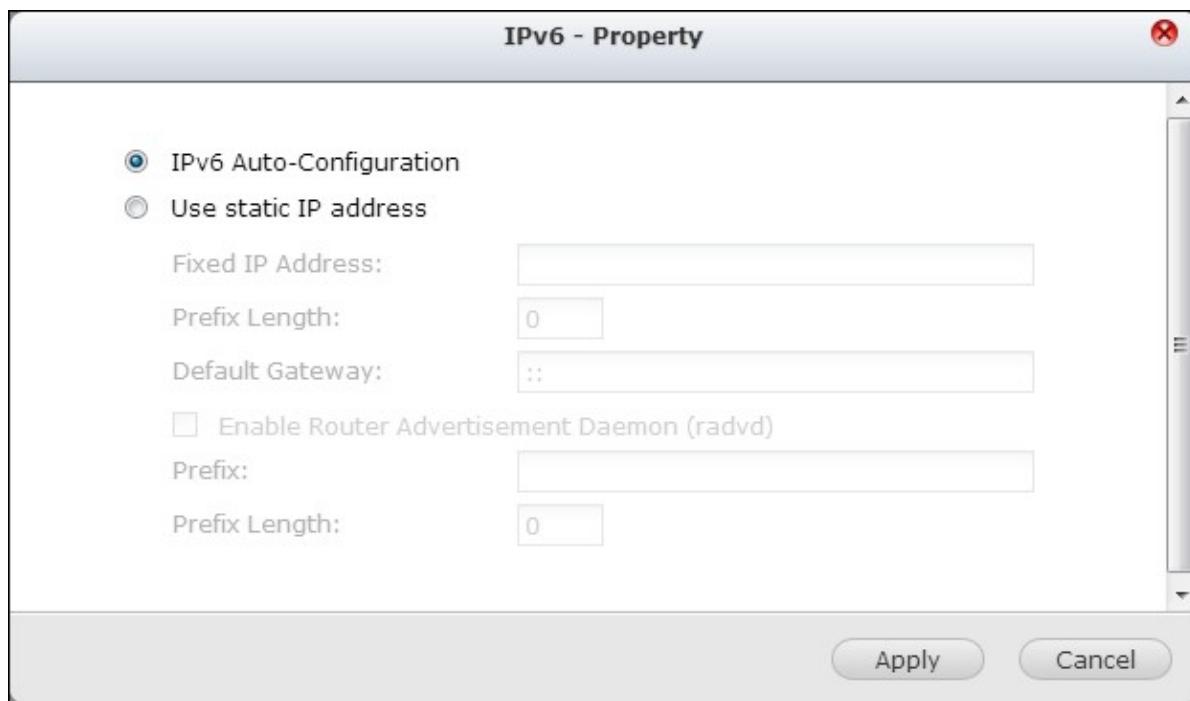
- Remote replication
- Web Server
- FTP
- iSCSI (Virtual disk drives)
- SSH (putty)

The screenshot shows a network configuration interface with the following elements:

- Top Navigation:** General Settings, Storage Manager, Network (highlighted), Security, Hardware, Power, Notification, Firmware Update.
- Tab Bar:** TCP/IP, Wi-Fi, **IPv6**, Service Binding, Proxy, DDNS Service.
- IP Address Section:** A table showing network interface settings.

Edit	Link	Interface	Auto Configu...	IPv6 Address	Prefix ...	Gateway
		Ethernet 1	Yes	fe80::208:9bff:fea:4... 64	::	
- DNS Server Section:** A table showing DNS server settings.
- Buttons:** Apply All, Save (represented by a pencil icon).

To use this function, select the option “Enable IPv6” and click “Apply”. The NAS will restart. After the system restarts, login the IPv6 page again. The settings of the IPv6 interface will be shown. Click to edit the settings.



### **IPv6 Auto Configuration**

If an IPv6 enabled router is available on the network, select this option to allow the NAS to acquire the IPv6 address and the configurations automatically.

### **Use static IP address**

To use a static IP address, enter the IP address (e.g. 2001:bc95:1234:5678), prefix length (e.g. 64), and the gateway address for the NAS. You may contact your ISP for the information of the prefix and the prefix length.

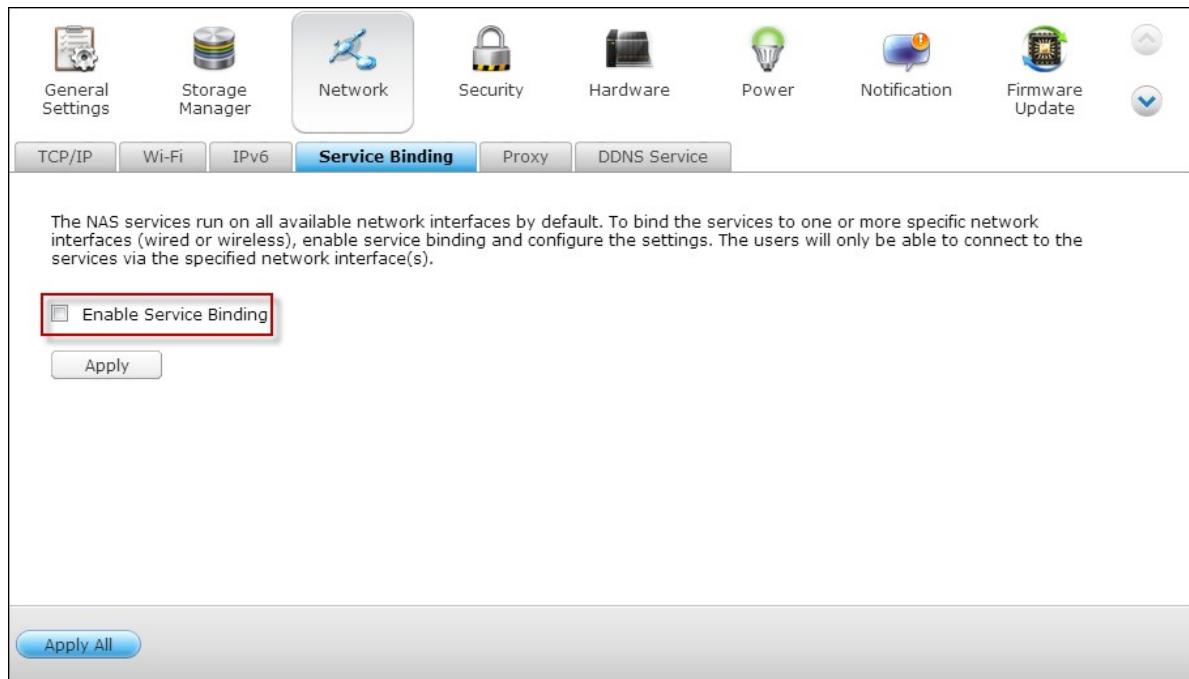
- **Enable Router Advertisement Daemon (radvd):** To configure the NAS as an IPv6 host and distribute IPv6 addresses to the local clients which support IPv6, enable this option and enter the prefix and prefix length.

### **IPv6 DNS server**

Enter the preferred DNS server in the upper field and the alternate DNS server in the lower field. Contact the ISP or network administrator for the information. If IPv6 auto configuration is selected, leave the fields as “::”.

## Service Binding

The NAS services run on all available network interfaces by default. To bind the services to one or more specific network interfaces (wired or wireless), enable service binding.



**Note:** The service binding feature is only available for the NAS with more than one network interfaces (wired and wireless).

The available network interfaces on the NAS will be shown. All the NAS services run on all network interfaces by default. Select at least one network interface that each service should be bound to. Then click "Apply". The users will only be able to connect to the services via the specified network interface(s).

If the settings cannot be applied, click "Refresh" to list the current network interfaces on the NAS and configure service binding again.

	Ethernet1	Ethernet2
Network Services	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Microsoft Networking	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Apple Networking	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
NFS Service	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
FTP Service	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
iSCSI Service	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
TFTP Service	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Management Services	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
NAS Web Management Interface	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
SSH Service	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Telnet Service	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
SNMP	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Applications	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Web Server	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
iTunes Server	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
MySQL Server	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
RTRR Server	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rsync Server	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Note:** After applying the service binding settings, the connection of the currently online users will be kept even if they were not connecting to the services via the specified network interface(s). The specified network interface(s) will be used for the next connected session.

## Proxy

Enter the proxy server settings to allow the NAS to access the Internet through a proxy server for live update of the firmware, virus definition update, and App add-ons download.

The screenshot shows a network configuration interface with a top navigation bar containing icons for General Settings, Storage Manager, Network, Security, Hardware, Power, Notification, Firmware Update, and a dropdown menu. Below this is a sub-navigation bar with tabs for TCP/IP, Wi-Fi, IPv6, Service Binding, **Proxy**, and DDNS Service. The **Proxy** tab is currently active. The main content area contains the following settings:

- Use a proxy server
- Proxy server:
- Port number:
- Authentication
  - User name:
  - Password:

At the bottom of the form are two buttons: **Apply** and **Apply All**.

## DDNS Service

To allow remote access to the NAS using a domain name instead of a dynamic IP address, enable the DDNS service.

The screenshot shows the 'Network' section of the NAS's web interface. At the top, there are several icons: General Settings, Storage Manager, Network (which is selected and highlighted in blue), Security, Hardware, Power, Notification, and Firmware Update. Below these are tabs for TCP/IP, Wi-Fi, IPv6, Service Binding, Proxy, and DDNS Service (also highlighted in blue). The main content area is titled 'DDNS Service'. It contains the following fields:

- Enable Dynamic DNS Service
- Select DDNS server:
- Enter the account information you registered with the DDNS provider:
  - Username:
  - Password:
  - Host name:
- Check the external IP address automatically [10 minutes]
- Current WAN IP: 61.62.220.74

At the bottom left is a blue 'Apply All' button.

The NAS supports the DDNS providers: <http://www.dyndns.com>, <http://update.ods.org>, <http://www.dhs.org>, <http://www.dyns.cx>, <http://www.3322.org>, <http://www.no-ip.com>.

## 4.4 Security

### Security Level

Specify the IP address or the network domain from which the connections to the NAS are allowed or denied. When the connection of a host server is denied, all the protocols of that server are not allowed to connect to the NAS.

After changing the settings, click "Apply" to save the changes. The network services will be restarted and current connections to the NAS will be terminated.

The screenshot shows the 'Security' section of a web-based management interface. At the top, there is a horizontal menu bar with icons for General Settings, Storage Manager, Network, Security (which is highlighted with a blue border), Hardware, Power, Notification, Firmware Update, and two small arrows. Below the menu, there are three tabs: 'Security Level' (selected and highlighted in blue), 'Network Access Protection', and 'Certificate & Private Key'. The main content area contains a list of connection rules:

- Allow all connections
- Deny connections from the list
- Allow connections from the list only

Below this, a sub-section titled 'Enter the IP address or network from which the connections to this server will be allowed or rejected.' is shown. It includes a table with columns for 'Genre' (checkbox), 'IP Address or Network Domain' (text input field), and 'Time Left for IP Blocking' (text input field). There are 'Add' and 'Remove' buttons above the table. At the bottom of this section are 'Apply' and 'Apply All' buttons.

## Network Access Protection

The network access protection enhances system security and prevents unwanted intrusion. You can block an IP for a certain period of time or forever if the IP fails to login the NAS from a particular connection method.

The screenshot shows a software interface for managing network access protection. At the top, there is a horizontal menu bar with icons for General Settings, Storage Manager, Network, Security (which is highlighted), Hardware, Power, Notification, Firmware Update, and two others partially visible. Below the menu is a navigation bar with tabs: Security Level, Network Access Protection (which is selected and highlighted in blue), and Certificate & Private Key. The main content area contains a list of connection types with checkboxes and configuration fields. Each item includes a checkbox, a connection type label, a dropdown for time interval, a dropdown for attempt count, and a dropdown for blocking duration. The items listed are:

- Enable Network Access Protection  
The network access protection enhances system security and prevents unwanted intrusion. You can block an IP for a certain period of time or forever if the IP fails to login the NAS from a particular connection method. Check the blocked's IP at [Security Level](#).
- SSH:  
In 1 minute, after unsuccessful attempts for 5 time(s), block the IP for 5 minutes
- Telnet:  
In 1 minute, after unsuccessful attempts for 5 time(s), block the IP for 5 minutes
- HTTP(S):  
In 1 minute, after unsuccessful attempts for 5 time(s), block the IP for 5 minutes
- FTP:  
In 1 minute, after unsuccessful attempts for 5 time(s), block the IP for 5 minutes
- SAMBA:  
In 1 minute, after unsuccessful attempts for 5 time(s), block the IP for 5 minutes
- AFP:  
In 1 minute, after unsuccessful attempts for 5 time(s), block the IP for 5 minutes

At the bottom left of the main content area are two buttons: "Apply" and "Apply All".

## Certificate & Private Key

The Secure Socket Layer (SSL) is a protocol for encrypted communication between the web servers and the web browsers for secure data transfer. You can upload a secure certificate issued by a trusted provider. After uploading a secure certificate, users can connect to the administration interface of the NAS by SSL connection and there will not be any alert or error message. The NAS supports X.509 certificate and private key only.

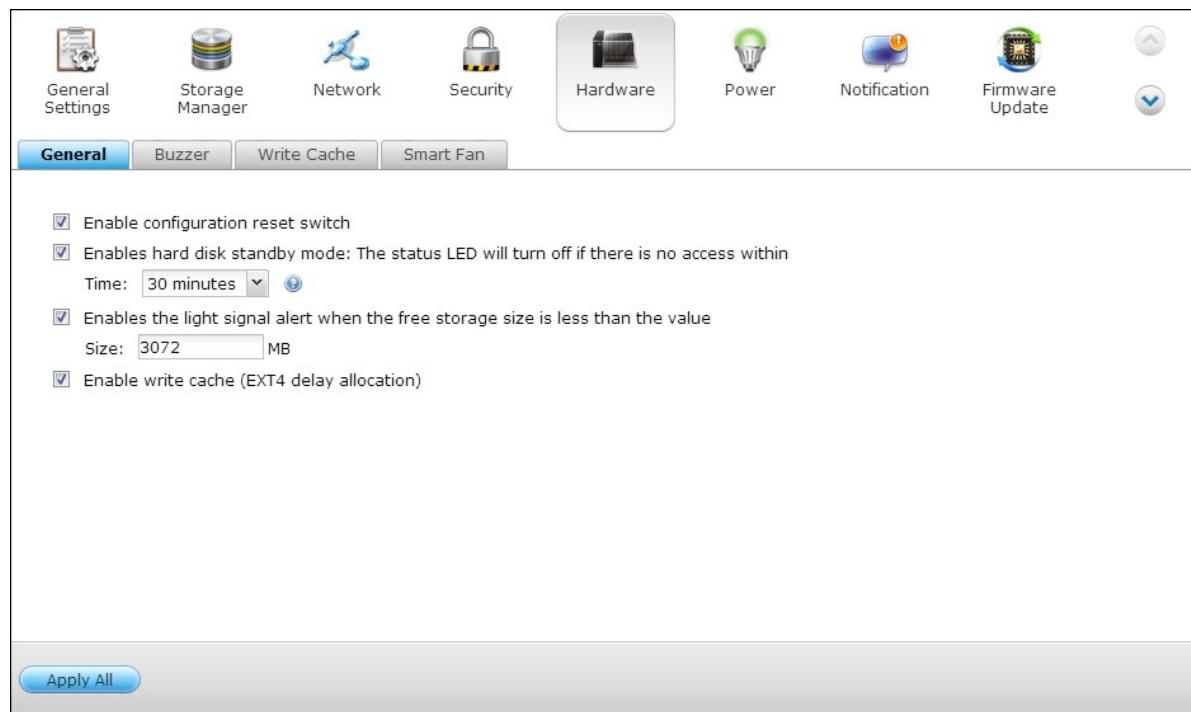
- Download Certificate: To download the secure certificate which is currently in use.
- Download Private Key: To download the private key which is currently in use.
- Restore Default Certificate & Private Key: To restore the secure certificate and private key to system default. The secure certificate and private key in use will be overwritten.

The screenshot shows the QNAP NAS administration interface. The top navigation bar includes icons for General Settings, Storage Manager, Network, Security (selected), Hardware, Power, Notification, Firmware Update, and two unlabelled arrows. Below the navigation bar are three tabs: Security Level, Network Access Protection, and Certificate & Private Key (the latter is highlighted in blue). A message states: "You can upload a secure certificate issued by a trusted provider. After you have uploaded a secure certificate successfully, you can access the administration interface by SSL connection and there will not be any alert or error message." It also notes: "If you upload an incorrect secure certificate, you may not be able to login the server via SSL. To resolve the problem, you can restore the secure certificate to default and access the system again." The status is shown as "Status: default secure certificate being used". At the bottom are three buttons: Download Certificate, Download Private Key, and Restore Default Certificate & Private Key. Below these are two text input fields: "Certificate: please enter a certificate in X.509PEM format below." and "Private Key: please enter a certificate or private key in X.509PEM format below.", each with a "View Sample" button. Finally, there are "Clear" and "Upload" buttons at the bottom left.

## 4.5 Hardware

Configure the hardware functions of the NAS.

### General



#### Enable configuration reset switch

When this function is turned on, you can press the reset button for 3 seconds to reset the administrator password and the system settings to default. The disk data will be retained.

System	Basic system reset (1 beep)	Advanced system reset (2 beeps)
All NAS models	Press the reset button for 3 sec	Press the reset button for 10 sec

#### Basic system reset (3 sec)

After pressing the reset button for 3 seconds, a beep sound will be heard. The following settings will be reset to default:

- System administration password: admin.
- TCP/IP configuration: Obtain IP address settings automatically via DHCP.
- TCP/IP configuration: Disable Jumbo Frame.
- TCP/IP configuration: If port trunking is enabled (dual LAN models only), the port

trunking mode will be reset to "Active Backup (Failover)".

- System port: 8080 (system service port).
- Security level: Low (Allow all connections).
- LCD panel password: (blank)\*.
- VLAN will be disabled.
- Service binding: All NAS services run on all available network interfaces.

\*This feature is only provided by the NAS models with LCD panels. Please visit <http://www.qnap.com> for details.

#### **Advanced system reset (10 sec)**

After pressing the reset button for 10 seconds, you will hear two beeps at the third and the tenth seconds. The NAS will reset all the system settings to default as it does by the web-based system reset in "Administration" > "Restore to Factory Default" except all the data are reserved. The settings such as the users, user groups, and the shared folders previously created will be cleared. To retrieve the old data after advanced system reset, create the same shared folders on the NAS and the data will be accessible again.

#### **Enable hard disk standby mode**

This option allows the hard drives on the NAS to enter standby mode if there is no disk access within the specified period.

#### **Enable light signal alert when the free size of SATA disk is less than the value:**

The status LED flashes red and green when this option is turned on and the free space of the SATA hard drive is less than the value. The valid range of the value is 1-51200 MB.

#### **Enable write cache (EXT4 only)**

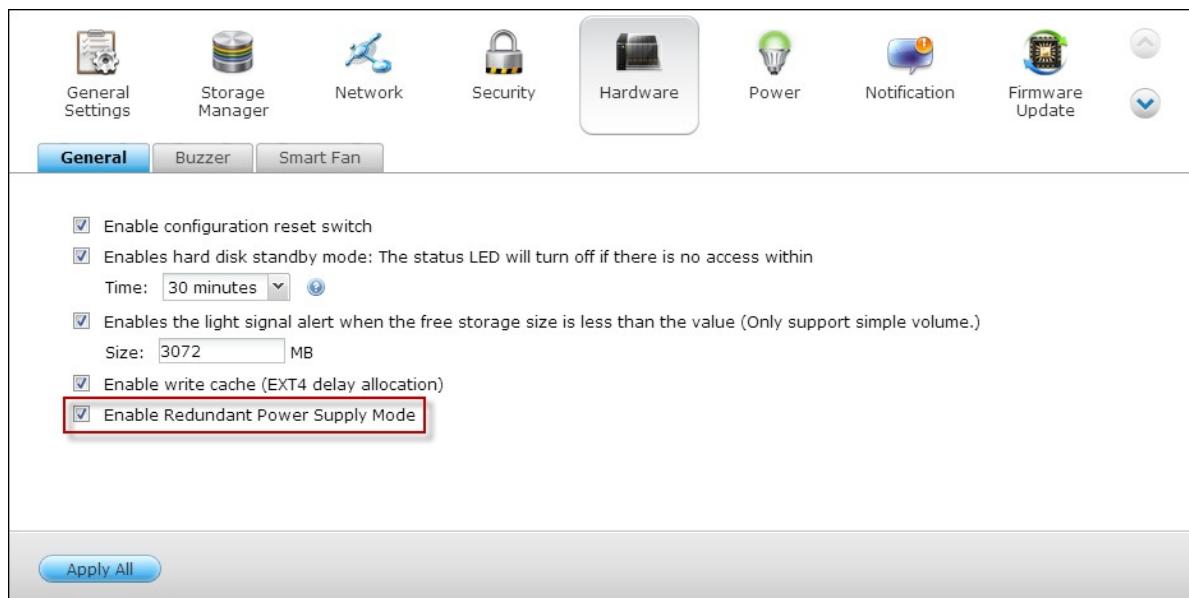
If the disk volume of the NAS is formatted as EXT4, turn on this option for higher write performance. Note that an unexpected system shutdown may lead to incomplete data transfer when data write is in process. This option will be turned off when any of the following services is enabled: Download Station, MySQL service, user quota, and Surveillance Station. You are recommended to turn this option off if the NAS is set as a shared storage in a virtualized or clustered environment.

#### **Enable warning alert for redundant power supply on the web-based interface:**

If two power supply units (PSU) are installed on the NAS and connected to the power

sockets, both PSU will supply the power to the NAS (applied to 1U and 2U models). Turn on the redundant power supply mode in "System Settings" > "Hardware" to receive warning alert for the redundant power supply. The NAS will sound and record the error messages in "System Logs" when the PSU is plugged out or does not correspond correctly.

If only one PSU is installed on the NAS, do NOT enable this option.

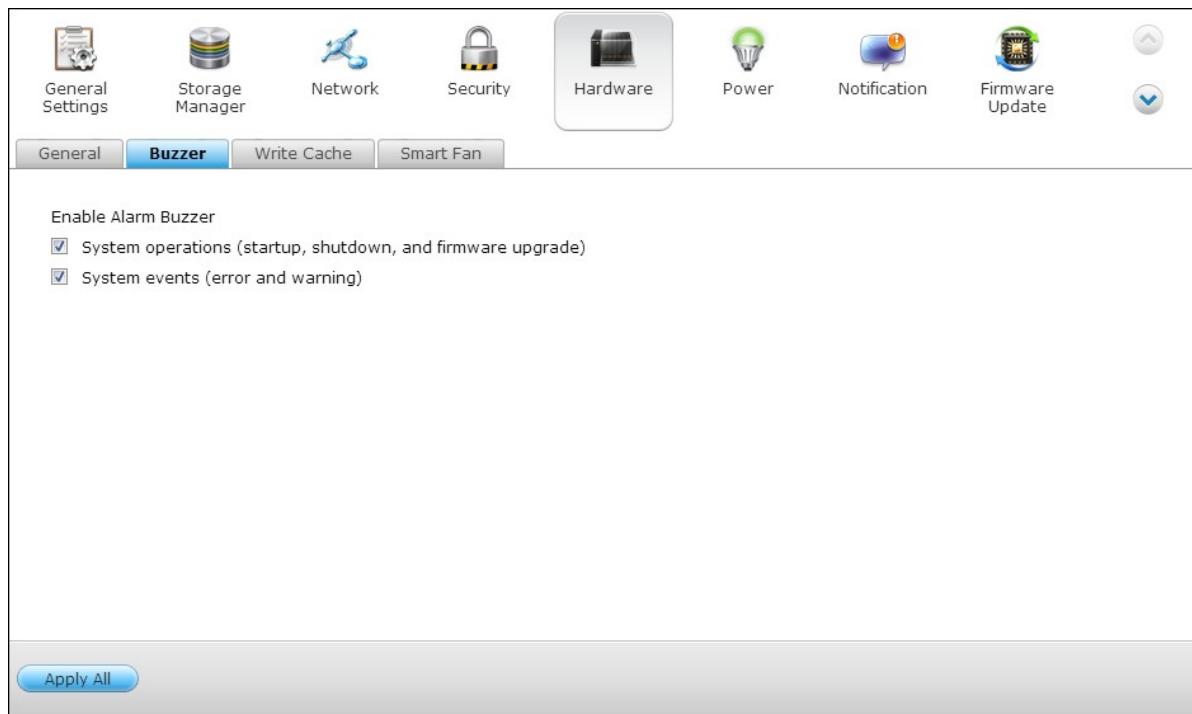


\* This function is disabled by default.

## Buzzer

### Enable alarm buzzer

Turn on this option to allow the alarm buzzer to beep when certain system operations (startup, shutdown, or firmware upgrade) are executed or system events (error or warning) occur.

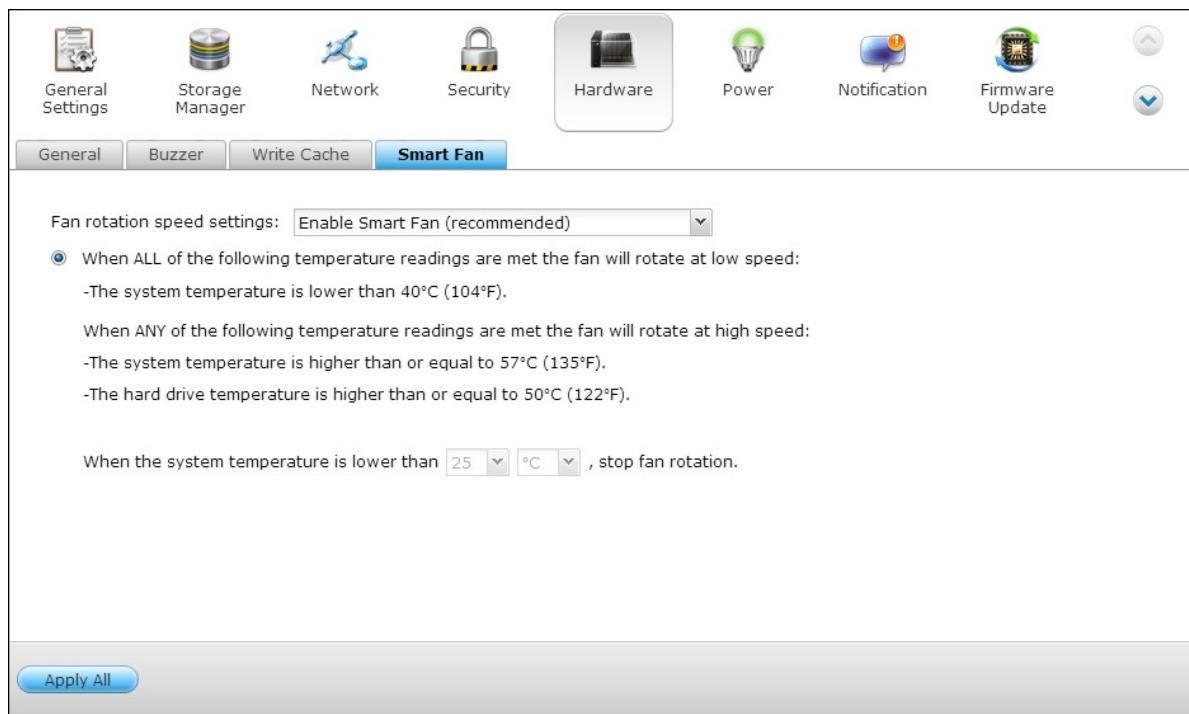


## Write Cache

Better write performance can be obtained when this option is enabled. Please note that an unexpected system shutdown might cause incomplete data transfer when data write is in progress. This option will be disabled when Download Station or MySQL service is enabled.

The screenshot shows a configuration page with a header containing icons for General Settings, Storage Manager, Network, Security, Hardware (selected), Power, Notification, Firmware Update, and a status indicator. Below the header is a navigation bar with tabs: General, Buzzer, Write Cache (highlighted in blue), and Smart Fan. A descriptive text block states: "You can gain better write performance when this option is enabled. Please note an unexpected system shutdown might cause incomplete data transfer when data write is in process. This option will be disabled when Download Station or MySQL service is enabled." Below this text is a checked checkbox labeled "Enable write cache (EXT4 delay allocation)". At the bottom of the page is a blue "Apply All" button.

## Smart Fan



The screenshot shows a software interface for managing a Smart Fan. At the top, there's a navigation bar with icons for General Settings, Storage Manager, Network, Security, Hardware (which is selected and highlighted with a blue border), Power, Notification, Firmware Update, and a Help icon. Below the navigation bar, there are tabs for General, Buzzer, Write Cache, and Smart Fan, with the Smart Fan tab being active. The main content area contains the following configuration options:

- Fan rotation speed settings:** A dropdown menu set to "Enable Smart Fan (recommended)".
- When ALL of the following temperature readings are met the fan will rotate at low speed:**
  - The system temperature is lower than 40°C (104°F).
- When ANY of the following temperature readings are met the fan will rotate at high speed:**
  - The system temperature is higher than or equal to 57°C (135°F).
  - The hard drive temperature is higher than or equal to 50°C (122°F).
- When the system temperature is lower than**     **, stop fan rotation.**

At the bottom left of the configuration area is a blue "Apply All" button.

### Smart Fan Configuration:

- **Enable smart fan (recommended)**

Select to use the default smart fan settings or define the settings manually. When the system default settings are selected, the fan rotation speed will be automatically adjusted when the NAS temperature, CPU temperature, and hard drive temperature meet the criteria. It is recommended to enable this option.

- **Set fan rotation speed manually**

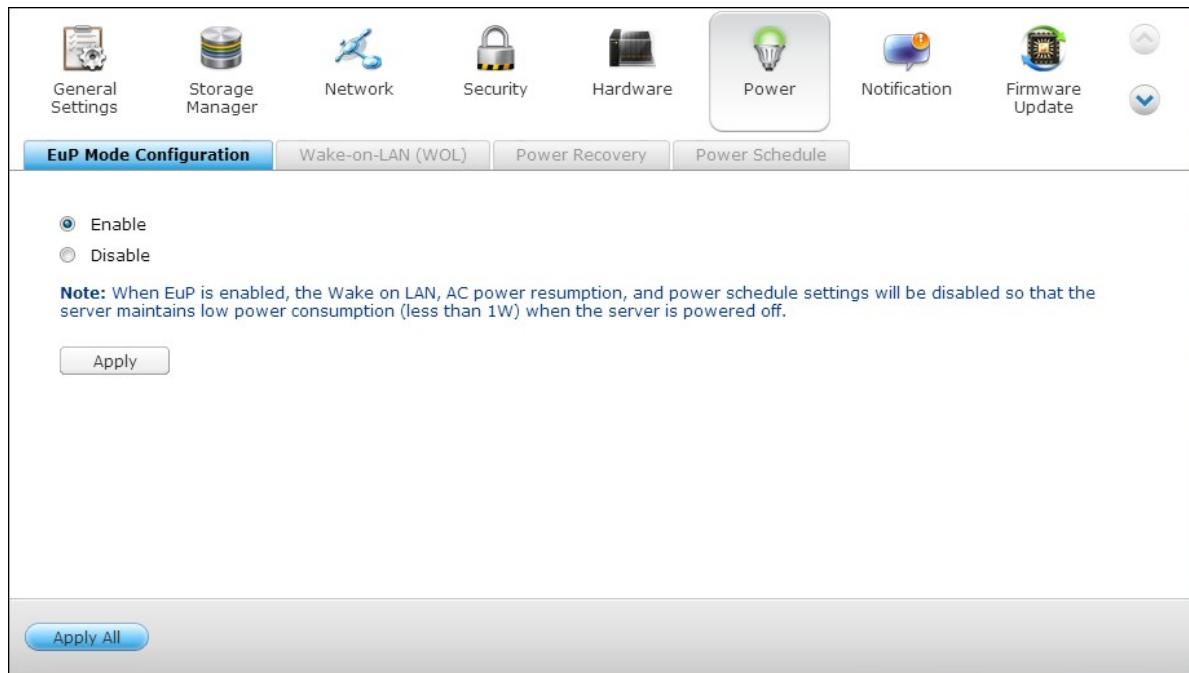
By manually setting the fan rotation speed, the fan rotates at the defined speed continuously.

## 4.6 Power

You can restart or shut down the NAS, specify the behavior of the NAS after a power recovery, and set the schedule for automatic system power on/off/restart on this page.

### EuP Mode Configuration

EuP (also Energy-using Products) is a European Union (EU) directive designed to improve the energy efficiency of electrical devices, reduce use of hazardous substances, increase ease of product recycling, and improve environment-friendliness of the product.



When EuP is enabled, the following settings will be affected so that the NAS maintains low power consumption (less than 1W) when the NAS is powered off:

- Wake on LAN: Disabled.
- AC power resumption: The NAS will remain off after the power restores from an outage.
- Scheduled power on, off, restart settings: Disabled.

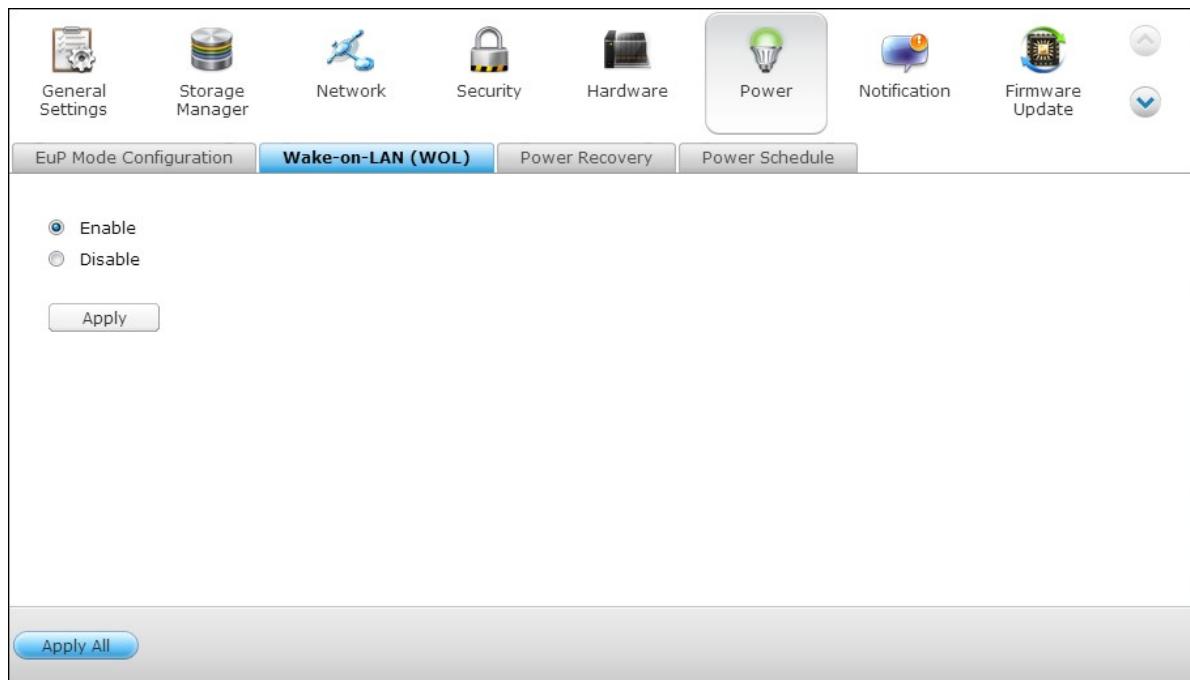
When EuP is disabled, the power consumption of the NAS is slightly higher than 1W when the NAS is powered off. EuP is disabled by default so that you can use the functions Wake on LAN, AC power resumption, and power schedule settings properly.

This feature is only supported by certain NAS models, please visit <http://www.qnap.com>

for details.

## Wake-on-LAN (WOL)

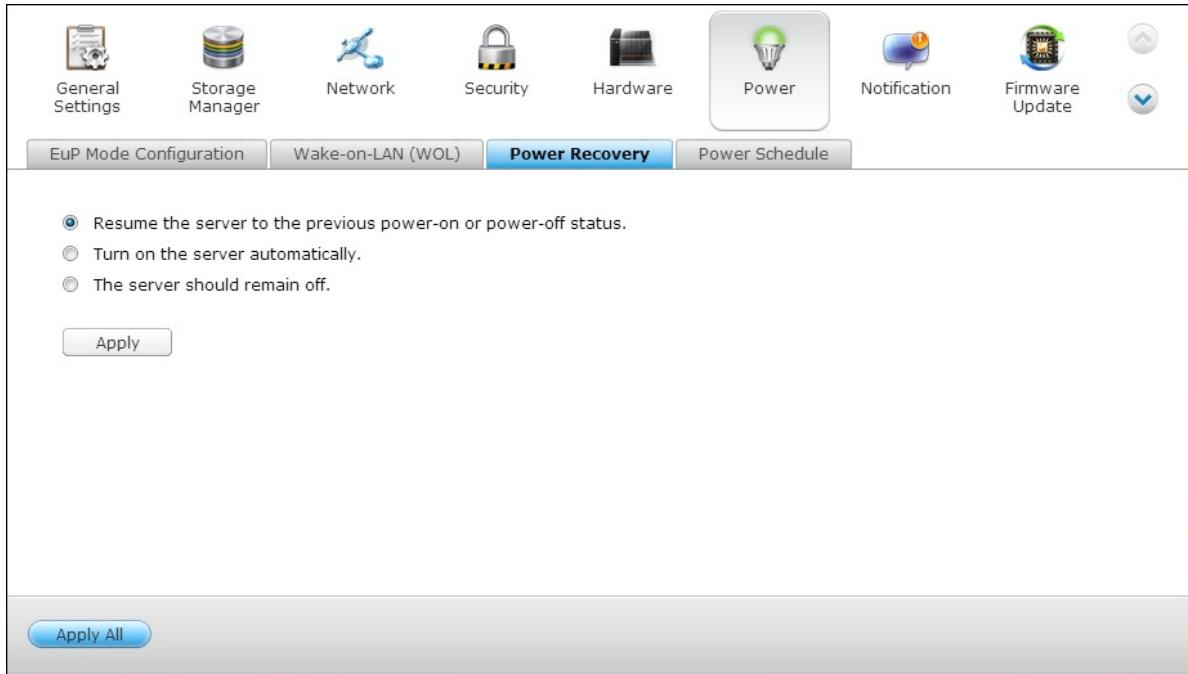
Turn on this option to allow the users to power on the NAS remotely by Wake on LAN. Note that if the power connection is physically removed (in other words, the power cable is unplugged) when the NAS is turned off, Wake on LAN will not function whether or not the power supply is reconnected afterwards.



This feature is only supported by certain NAS models, please visit <http://www.qnap.com> for details.

## Power Recovery

Configure the NAS to resume to the previous power-on or power-off status, turn on, or remain off when the AC power resumes after a power outage.



## Power Schedule

Specify the schedule for automatic system power on, power off, or restart. Weekdays stand for Monday to Friday; weekend stands for Saturday and Sunday. Up to 15 schedules can be set.

The screenshot shows a software interface for managing system power schedules. At the top, there is a horizontal menu bar with several icons and labels: General Settings, Storage Manager, Network, Security, Hardware, Power (which is highlighted in blue), Notification, Firmware Update, and a dropdown arrow icon. Below the menu, there are four tabs: EuP Mode Configuration, Wake-on-LAN (WOL), Power Recovery, and Power Schedule (the active tab). Under the Power Schedule tab, there are two checked checkboxes: 'Enable schedule' and 'Postpone the restart/shutdown schedule when a replication job is in progress.' Below these checkboxes is a table for scheduling. The table has two rows: 'Restart' and 'Shutdown'. The 'Restart' row shows a schedule for Monday at 23:59. The 'Shutdown' row shows a schedule for Sunday at 07:00. There are 'Add' and 'Remove' buttons above the table, and an 'Apply' button below it. At the bottom of the window, there is a large grey button labeled 'Apply All'.

	Monday	23	59
Restart			
Shutdown	Sunday	7	0

Turn on the option “Postpone the restart/shutdown schedule when replication job is in process” to allow the scheduled system restart or shutdown to be carried out after a running replication job completes. Otherwise, the NAS will ignore the running replication job and execute scheduled system restart or shutdown.

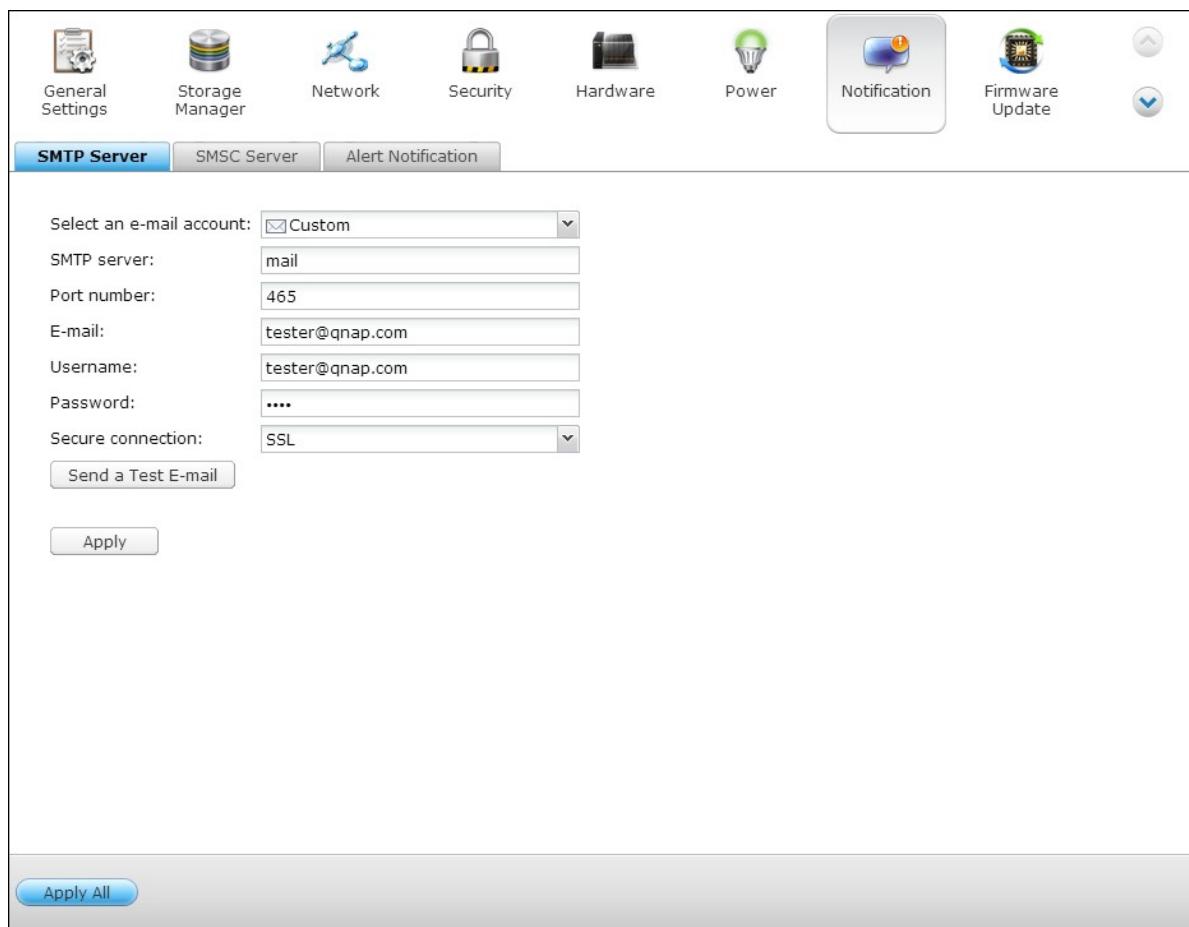
## 4.7 Notification

### SMTP Server

The NAS supports email alert to inform the administrator of system errors and warning.

To receive the alert by email, configure the SMTP server.

- Select an email account: specify the type of email account you would like to use for email alerts.
- SMTP Server: Enter the SMTP server name, for example, smtp.gmail.com.
- Port Number: Enter the port number for the SMTP server. The default port number is 25.
- Email: Enter email address of the alert recipient.
- Username and Password: Enter the login information of the email account.
- Secure connection: Choose SSL or TLS to ensure a secure connection between the NAS and SMTP server, or None based on your needs. It is advised to turn this function on if the SMTP server supports it.



## SMSC Server

Configure the SMSC server settings to send SMS messages to the specified phone number(s) from the NAS. The default SMS service provider is Clickatell. You can add your own SMS service provider by selecting “Add SMS Provider” from the drop-down menu.

When “Add SMS service provider” is selected, enter the name of the SMS provider and the URL template text.

**Note:** The URL template text must follow the standard of the SMS service provider to receive the SMS alert properly.

You can configure the SMSC settings to send instant system alerts via the SMS service provided by the SMS provider.

SMS service provider:  <http://www.clickatell.com>

Enable SSL connection  
SSL port :

SMS server login name :

SMS server login password :

SMS server API\_ID :

## Alert Notification

Select the type of instant alert the NAS will send to the designated users when system events (warning/error) occur.

**Alert Notification**

When a system event occurs, do the following immediately:

Send system error alert by:  E-mail  SMS

Send system warning alert by:  E-mail

---

**E-mail Notification Settings**

E-mail address 1:

E-mail address 2:

**Note:** The SMTP server must be configured first for alert mail delivery.

---

**SMS Notification Settings**

Country code:

Cell phone No. 1: +93

Cell phone No. 2: +93

**Note:** You must configure the SMSC server to be able to send SMS notification properly.

### E-mail Notification Settings

Specify the email addresses (maximum 2) to receive instant system alert from the NAS.

### SMS Notification Settings

Specify the cell phone numbers (maximum 2) to receive instant system alert from the NAS.

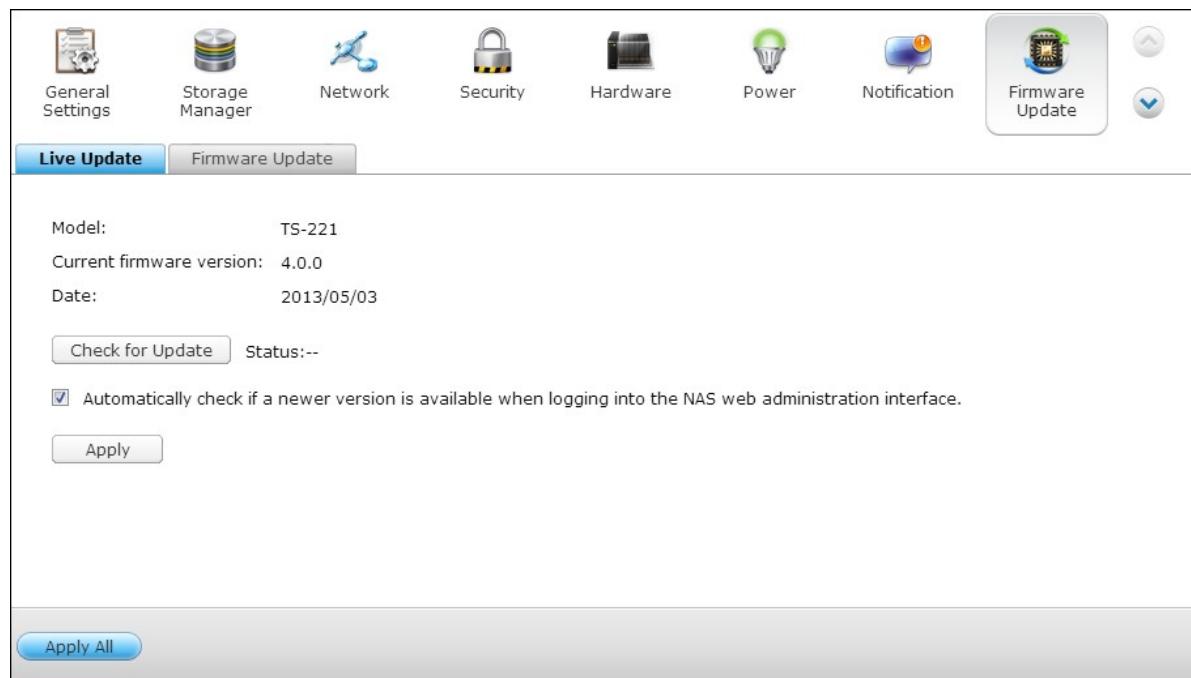
## 4.8 Firmware Update

### Live Update

Select “Automatically check if a newer version is available when logging into the NAS web administration interface” to allow the NAS to automatically check if a new firmware version is available for download from the Internet. If a new firmware is found, you will be notified after logging in the NAS as an administrator.

Click “Check for Update” to check if any firmware update is available.

Note that the NAS must be connected to the Internet for these features to work.



## Firmware Update

The screenshot shows the QNAP Qfinder web interface. At the top, there is a navigation bar with icons for General Settings, Storage Manager, Network, Security, Hardware, Power, Notification, and Firmware Update. The 'Firmware Update' icon is highlighted with a blue border. Below the navigation bar, there are two tabs: 'Live Update' and 'Firmware Update', with 'Firmware Update' being the active tab. On the left, there is a sidebar with a 'Model' dropdown set to 'TS-221', a 'Current firmware version' dropdown set to '4.0.0', and a 'Date' dropdown set to '2013/05/03'. The main content area contains instructions for updating the system firmware. It says: 'Before updating system firmware, please make sure the product model and firmware version are correct. Follow the steps below to update firmware:'. Step 1: 'Download the release notes of the same version as the firmware from QNAP website <http://www.qnap.com/>. Read the release notes carefully to make sure you need to update the firmware.' Step 2: 'Before updating system firmware, back up all disk data on the server to avoid any potential data loss during system update.' Step 3: 'Click the [Browse...] button to select the correct firmware image for system update. Click the [Update System] button to update the firmware.' Below these steps are three buttons: a 'Browse...' button, an 'Update System' button, and a note: 'Note: System update may take tens of seconds to several minutes to complete depending on the network connection status, please wait patiently. The system will inform you when system update is completed.'

**Note:** If the system is running properly, you do not need to update the firmware.

Before updating the system firmware, make sure the product model and firmware version are correct. Follow the steps below to update firmware:

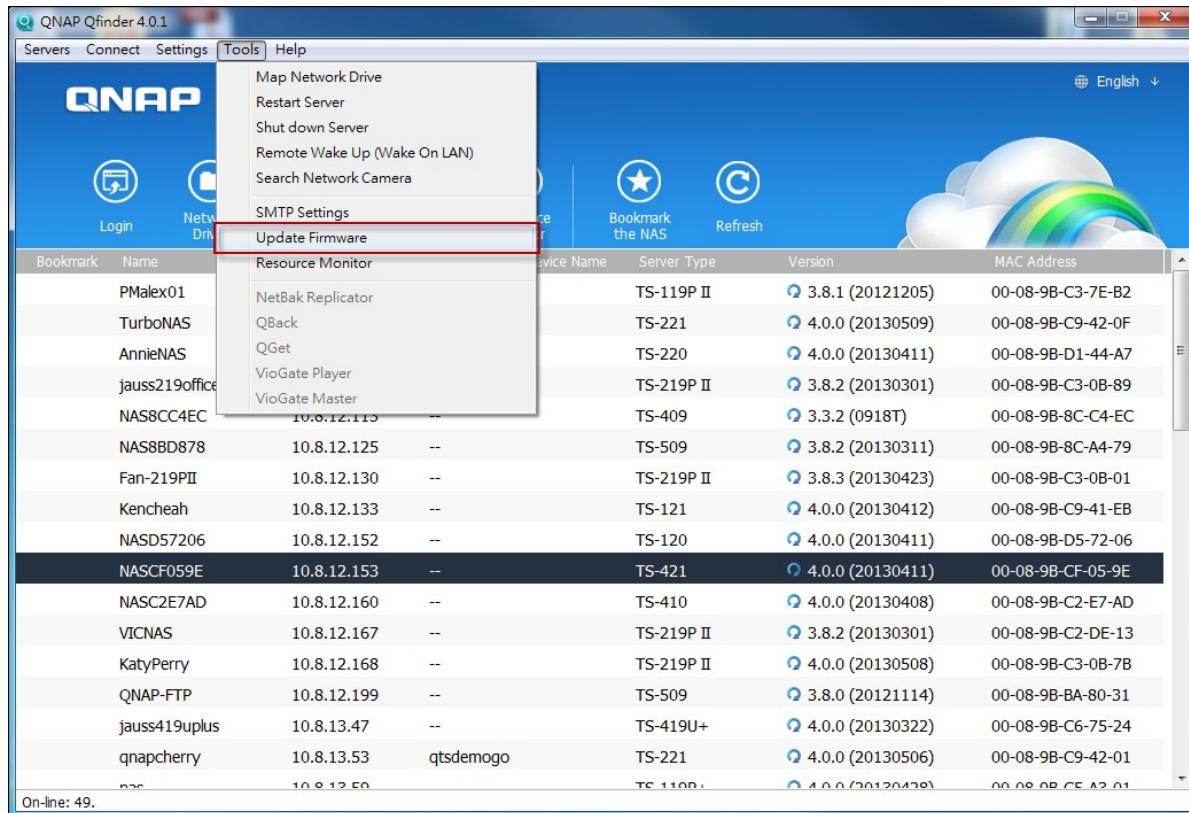
1. Download the release notes of the firmware from the QNAP website <http://www.qnap.com>. Read the release notes carefully to make sure it is required to update the firmware.
2. Download the NAS firmware and unzip the IMG file to the computer.
3. Before updating the system firmware, back up all the disk data on the NAS to avoid any potential data loss during the system update.
4. Click "Browse" to select the correct firmware image for the system update. Click "Update System" to update the firmware.

The system update may take tens of seconds to several minutes to complete depending on the network connection status. Please wait patiently. The NAS will inform you when the system update has completed.

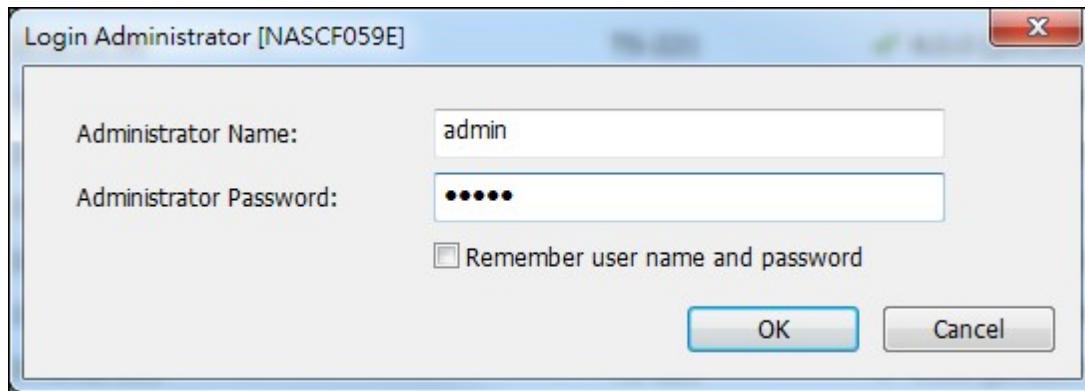
## Update Firmware by QNAP Qfinder

The NAS firmware can be updated by the QNAP Qfinder. Follow the steps below:

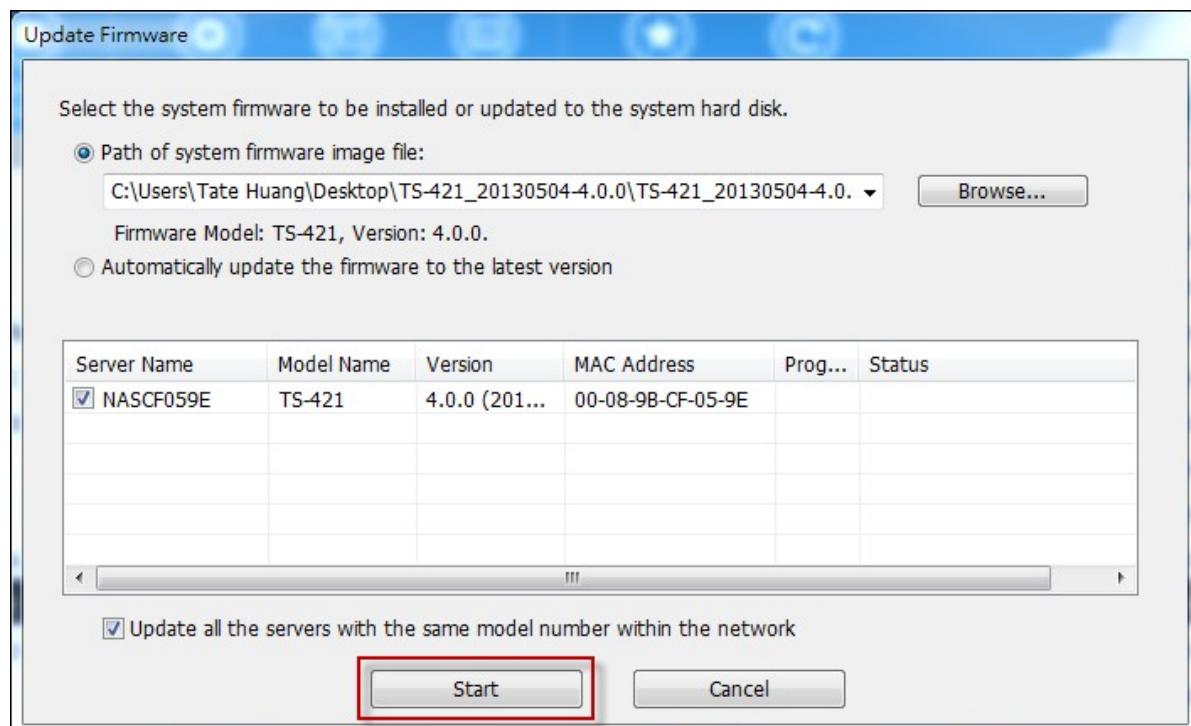
1. Select a NAS model and choose "Update Firmware" from the "Tools" menu.



2. Login the NAS as an administrator.



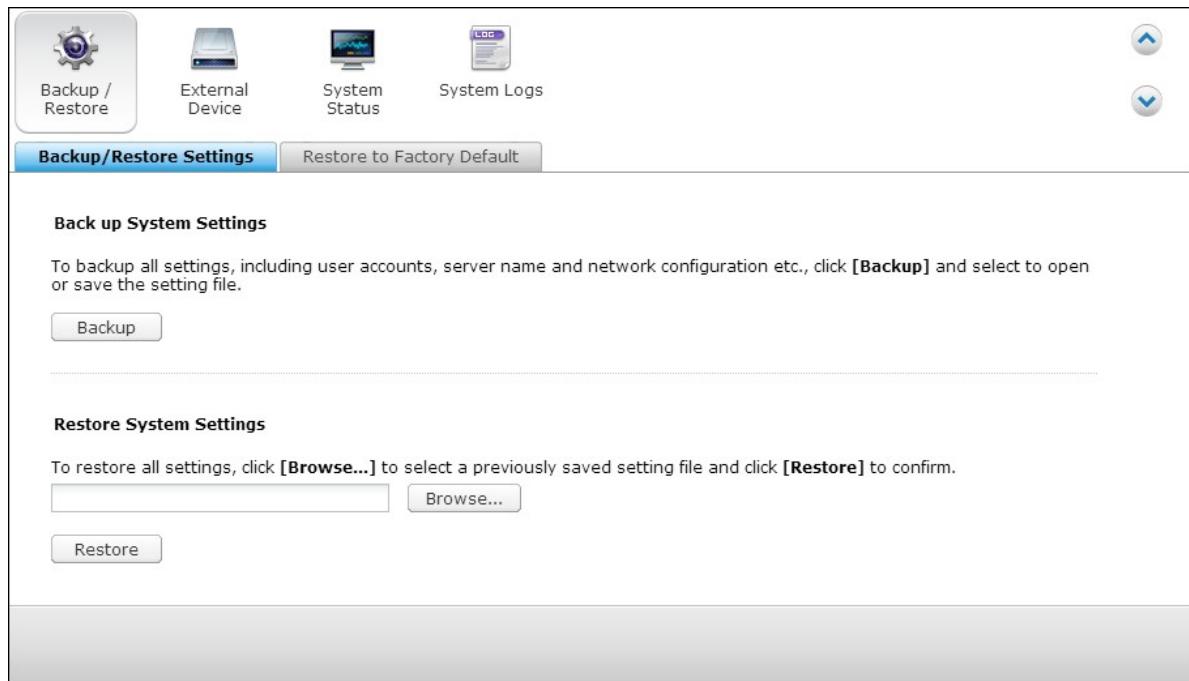
3. Browse and select the firmware for the NAS. Click "Start" to update the system.



**Note:** The NAS servers of the same model on the same LAN can be updated by the Finder at the same time. Administrator access is required for system update.

## 4.9 Backup/Restore

### Backup/Restore Settings



#### Back up System Settings

To back up all the settings, including the user accounts, server name, network configuration and so on, click "Backup" and select to open or save the setting file.

#### Restore System Settings

To restore all the settings, click "Browse" to select a previously saved setting file and click "Restore".

## Restore to Factory Default

To reset all the system settings to default, click “RESET” and then click “OK”.



**Caution:** When “RESET” is pressed on this page, all the disk data, user accounts, shared folders, and system settings will be cleared and restored to default. Always back up all the important data and system settings before resetting the NAS.

To reset the NAS by the reset button, see “System Settings” > “Hardware”.

The screenshot shows a web-based configuration interface for a Synology NAS. At the top, there are four navigation links: "Backup / Restore" (selected), "External Device", "System Status", and "System Logs". On the right side, there are two small circular icons with arrows pointing up and down. Below the links, there are two tabs: "Backup/Restore Settings" (disabled) and "Restore to Factory Default" (selected). A note below the tabs says, "To reset all settings to default, click [Reset].". A red warning message follows: "Caution: When you press [Reset] on this page, all drive data, user accounts, network shares and system settings are cleared and restored to default. Please make sure you have backed up all the important data and system settings before resetting the NAS." At the bottom left, there is a "Reset" button.

## **4.10 External Device**

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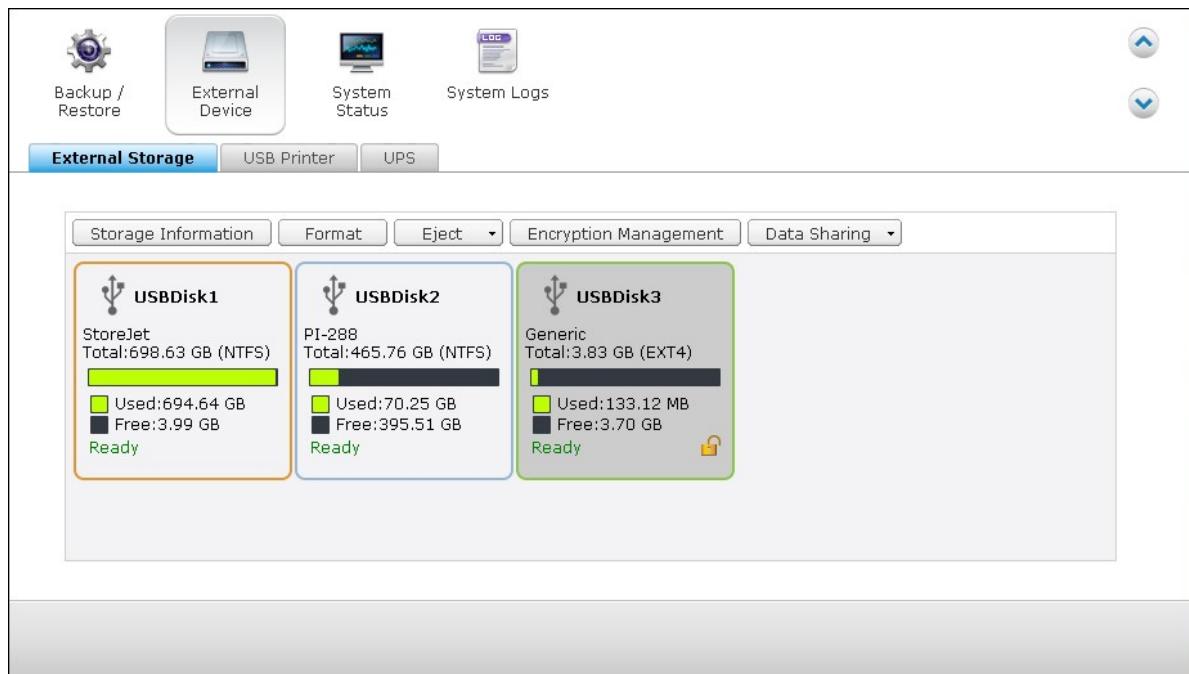
External Storage<sup>[253]</sup>

USB Printer<sup>[261]</sup>

UPS<sup>[289]</sup>

#### 4.10.1 External Storage

The NAS supports external USB and eSATA storage devices\* for backup and data storage. Connect the external storage device to a USB or an eSATA interface of the NAS, when the device is successfully detected, the details will be shown on this page.



#### Storage Information

Select a storage device and click Storage Information to check for its details.

Storage Information	
Storage Name	USBDisk2
Manufacturer	PI-288
Model	USB 2.0 Drive
Total / Free Size	465.76 GB / 395.51 GB
File System	NTFS
Shared Folder	USBDisk2
Device Type	USB 2.0
Status	Ready

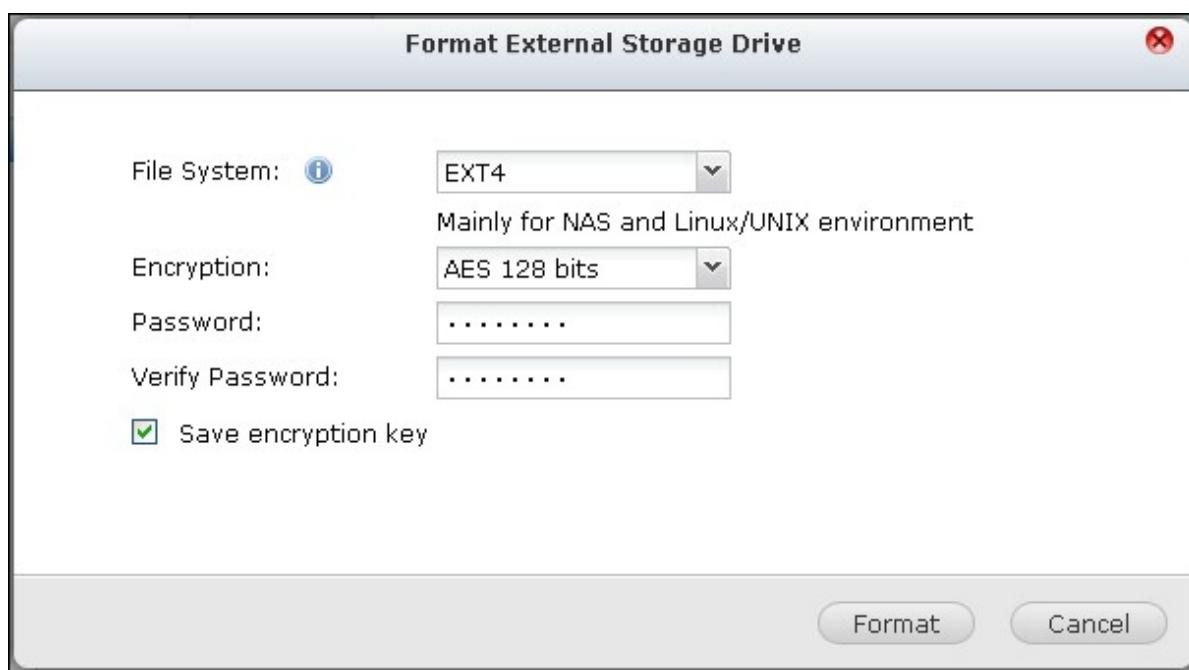
\*The number of USB and eSATA interfaces supported varies by models. Please refer to <http://www.qnap.com> for details.

It may take tens of seconds for the NAS server to detect the external USB or eSATA device successfully. Please wait patiently.

## Format

The external storage device can be formatted as EXT3, EXT4, FAT32, NTFS, or HFS+ (Mac only) file system. Click "Format" and select the option from the drop-down menu.

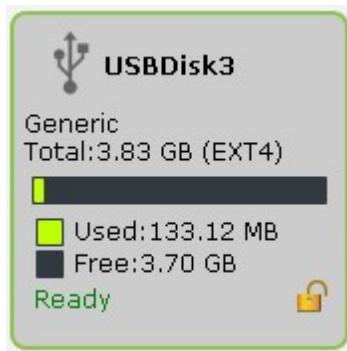
The NAS supports external drive encryption. To encrypt an external storage device, click "Encryption". Select the encryption method: AES 128-, 192- or 256-bit and enter the password (8-16 characters). Select "Save encryption key" to save the password in a hidden location on a hard drive of the NAS. The NAS will unlock the encrypted external storage device automatically every time the device is connected. Click Format to proceed.



Click "OK" and all the data will be cleared.



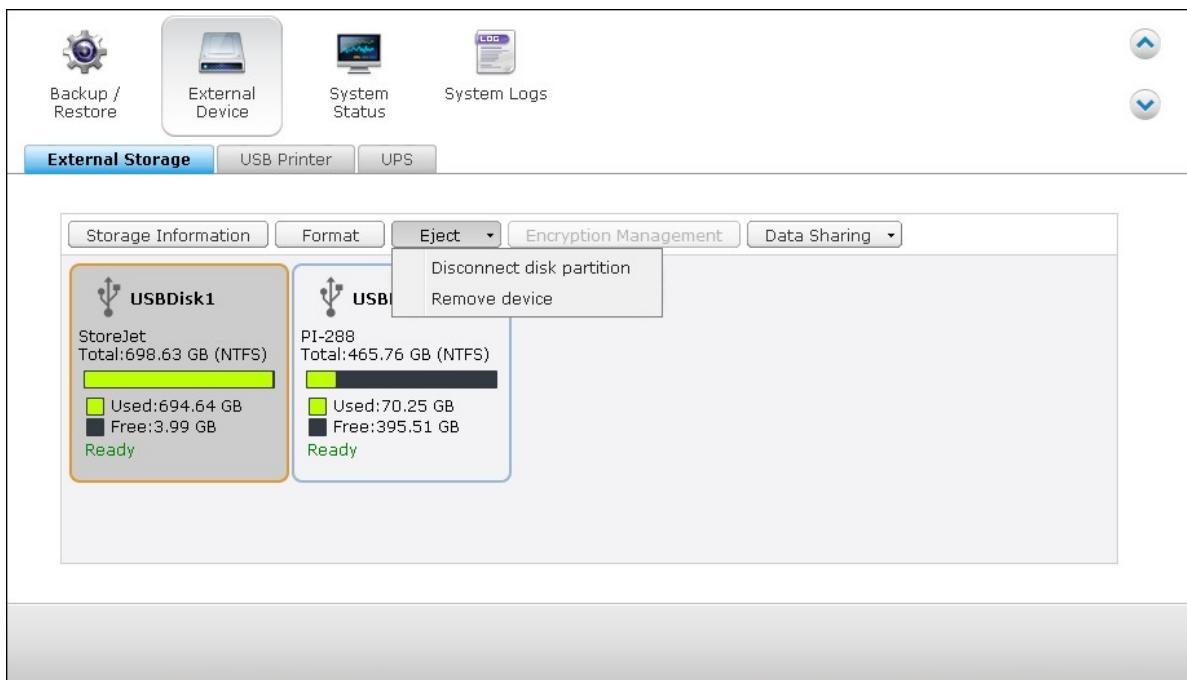
The device will be “Ready” after disk initialization.



## Eject

“Eject” offers two different options. “Disconnect disk partition” allows you to remove a single disk partition or a disk drive in a multi-drive enclosure. “Remove device” allows you to disconnect external storage devices without the risk of losing any data when the device is removed.

First choose a device to eject, click “Eject” and then to disconnect the disk partition or remove the device.



## Encryption management

If an external storage device is encrypted by the NAS, the button “Encryption

Management" will appear. Click this button to manage the encryption password/key, or lock or unlock the device.

### Lock the device

**Note:** The external storage device cannot be locked if a real-time or scheduled backup job is running on the device. To disable the backup job, go to "Control Panel" > "Applications" > "Backup Station" > "External Drive".

1. To lock an encrypted external storage device, click "Encryption Management".
2. Select "Lock this device" and click "Next".

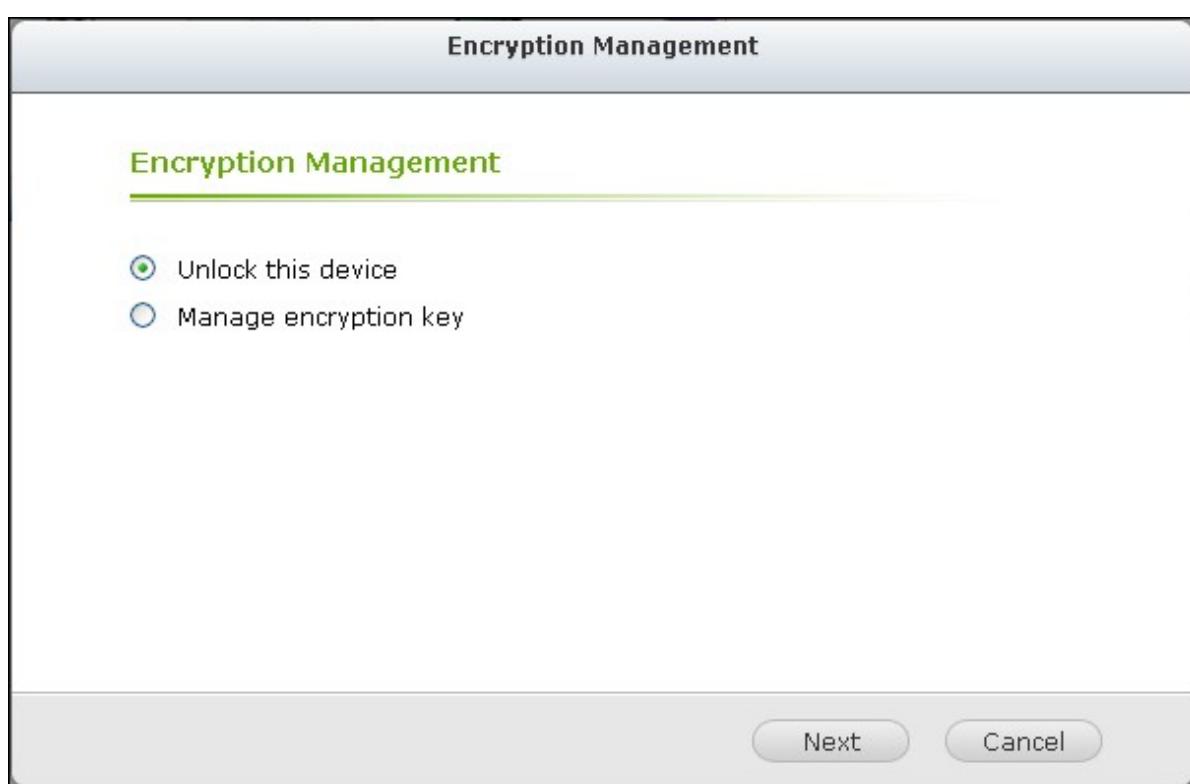


3. Click "Next" to lock the device.



#### Unlock the device

1. To unlock an encrypted external storage device, click "Encryption Management".
2. Select "Unlock this device". Click "Next".

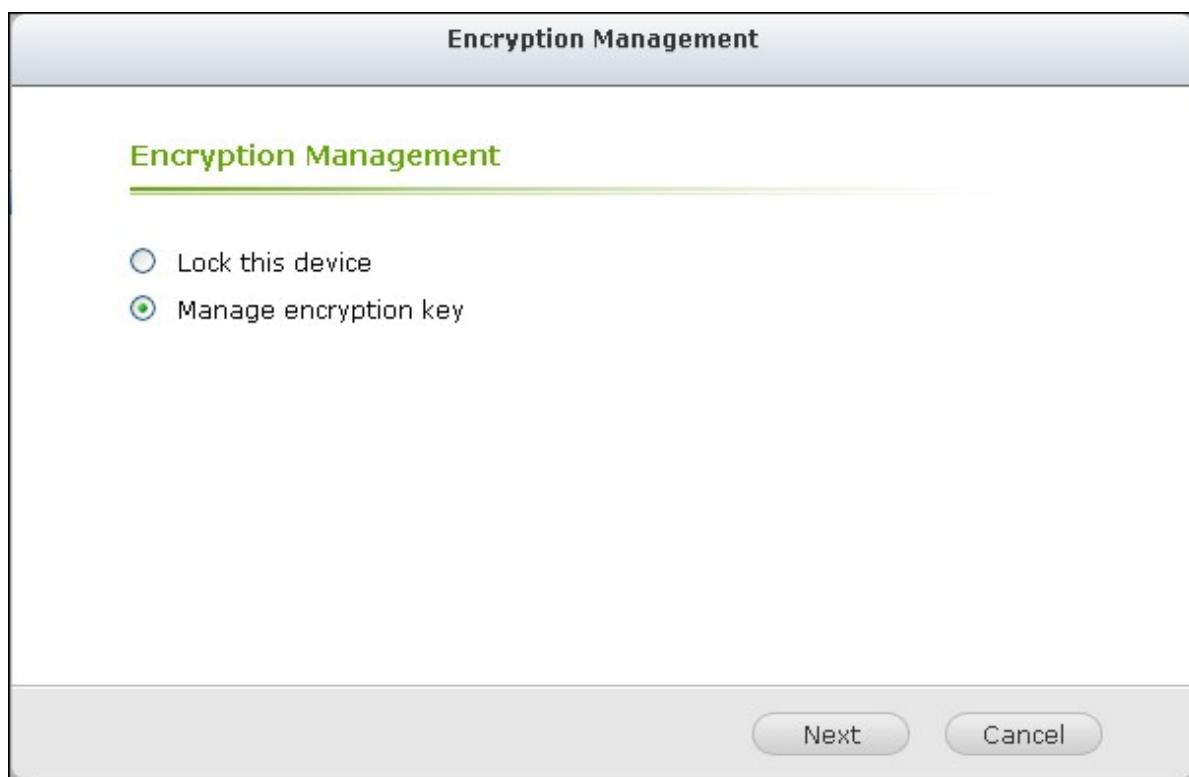


3. Enter the encryption password or upload the key file. Select “Save encryption key” to save the password in a hidden location on a hard drive of the NAS. The NAS will unlock the encrypted external storage device automatically every time the device is connected. Click “Next”.



#### **Manage the encryption key**

1. To change an encryption password or download an encryption key file, click “Encryption Management”.
2. Select “Manage encryption key”. Click “Next”.



3. Select to change the encryption password or download the encryption key file to the local PC. Click "Next".

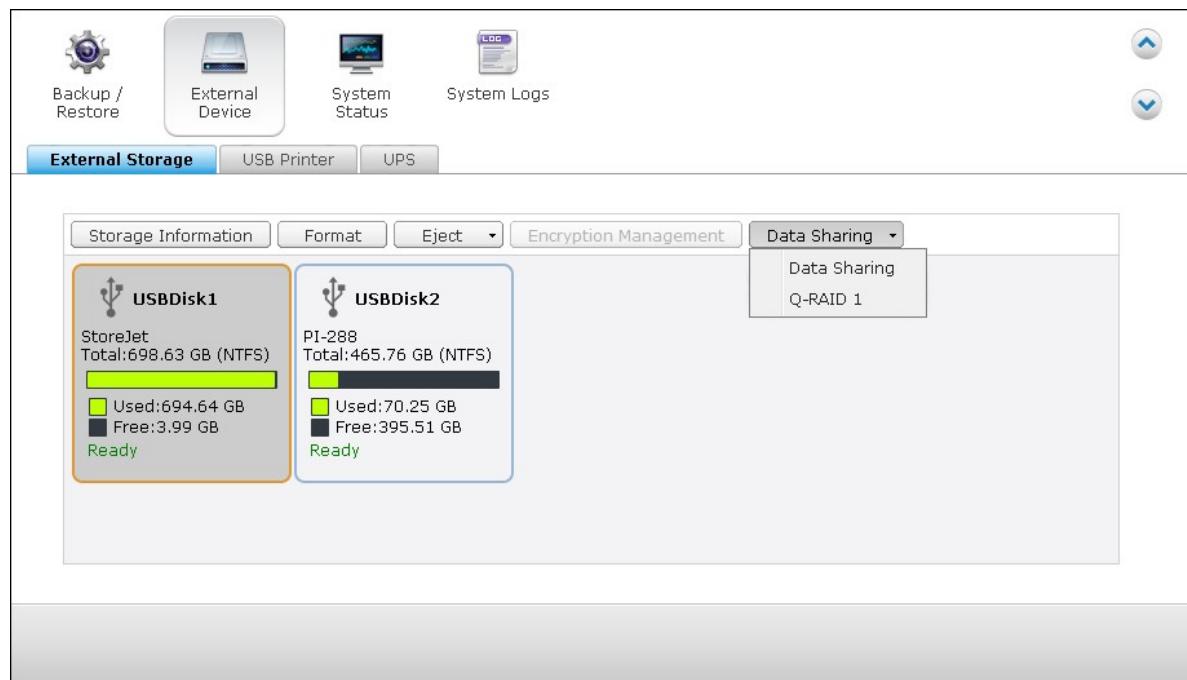


## Data Sharing

Disk usage settings for 1-drive models.

Select one of the following settings for an external storage device connected to a 1-drive NAS:

- Data sharing: Use the external drive for storage expansion of the NAS.
- Q-RAID 1: Configure the external drive and a local hard drive on the NAS as Q-RAID
  - 1. Q-RAID 1 enables one-way data synchronization from the NAS to the external storage device but does not offer any RAID redundancy. **Note that the external drive will be formatted when Q-RAID 1 is executed.**



After Q-RAID 1 has been executed once, the NAS data will be automatically copied to the external storage device whenever it is connected to the NAS.

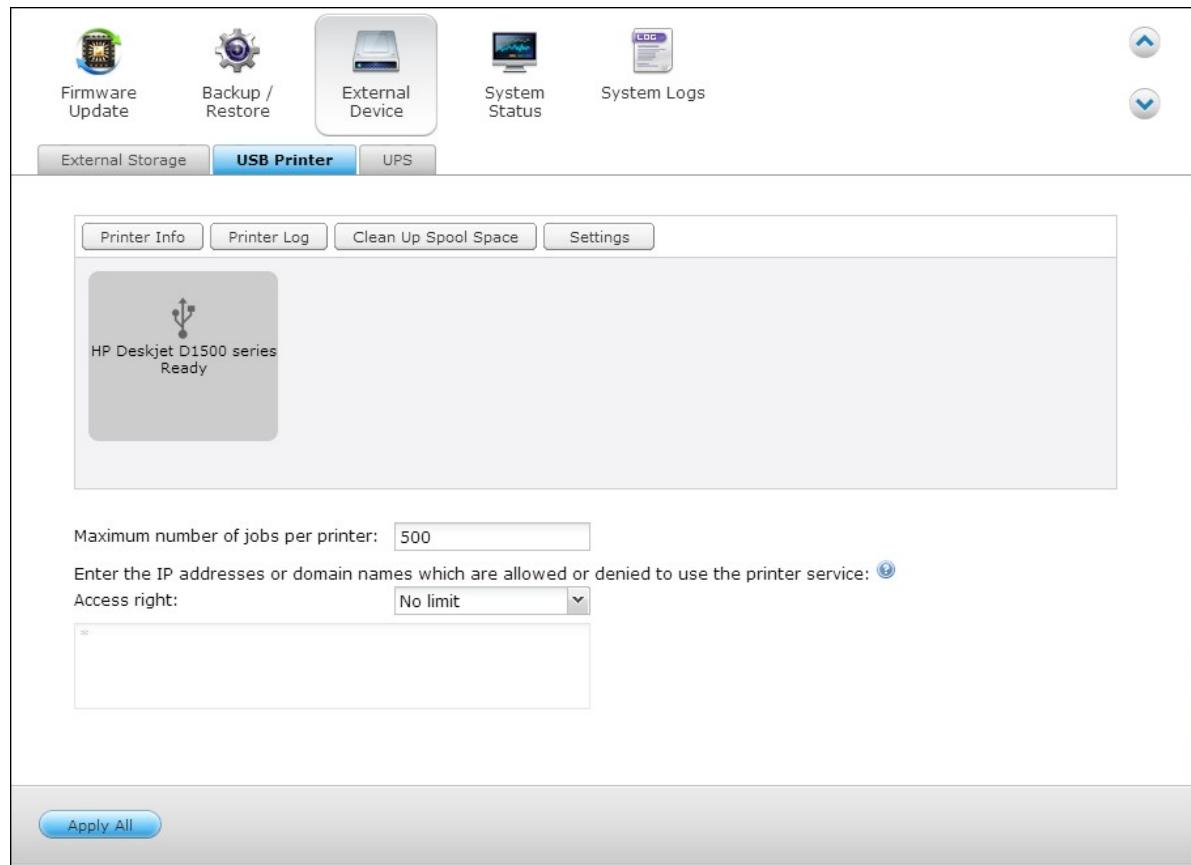
**Note:**

- Only one external hard disk can be set as Q-RAID 1 at one time.
- It is recommended to use an external storage device of the same capacity as the internal hard drive of the NAS. If the storage capacity of the external storage device is too small to synchronize with the internal hard drive, the device can only be used for data sharing.

#### 4.10.2 USB Printer

The NAS supports network printing sharing service over local network and the Internet in Windows, Mac, and Linux (Ubuntu) environments. Up to 3 USB printers are supported.

To share a USB printer by NAS, connect the printer to a USB port of the NAS. The printer will be detected automatically and the printer's information will be shown.



#### Printer Info

click a connected USB printer and then "Printer Info" to review printer details.

Printer Info	
Service Name	NASCF059EPR
Manufacturer	HP
Model	Deskjet D1500 series
Status	Ready

**Note:**

- Please connect a USB printer to the NAS after the software configuration is completed.
- The NAS does not support multifunction printer.
- The file name display on the printer job table is only available for printer jobs sent via IPP (Internet Printing Protocol) connection.
- For the information of the supported USB printer models, please visit <http://www.qnap.com>

## Printer Log

click a connected USB printer and then “Printer Log” to view its print job history. You can pause or cancel ongoing or pending jobs, resume paused jobs, or delete completed or pending jobs here. To clear the history, click “Clear”.

The screenshot shows a window titled "Printer Log". At the top left is a "Clear" button. On the right side are a search icon and a close button. Below the title bar is a toolbar with icons for back, forward, and search. A table follows, with columns labeled "Users", "Source IP", "File name", "Status", and "Action". There is one row of data: "state" under "Users", "10.8.12.12" under "Source IP", "--" under "File name", "printing" under "Status", and a red "X" icon under "Action". At the bottom of the window are navigation buttons for pages and a dropdown for item count, with "Display item: 1-1, Total: 1 | Show 10 Items" displayed.

Users	Source IP	File name	Status	Action
state	10.8.12.12	--	printing	

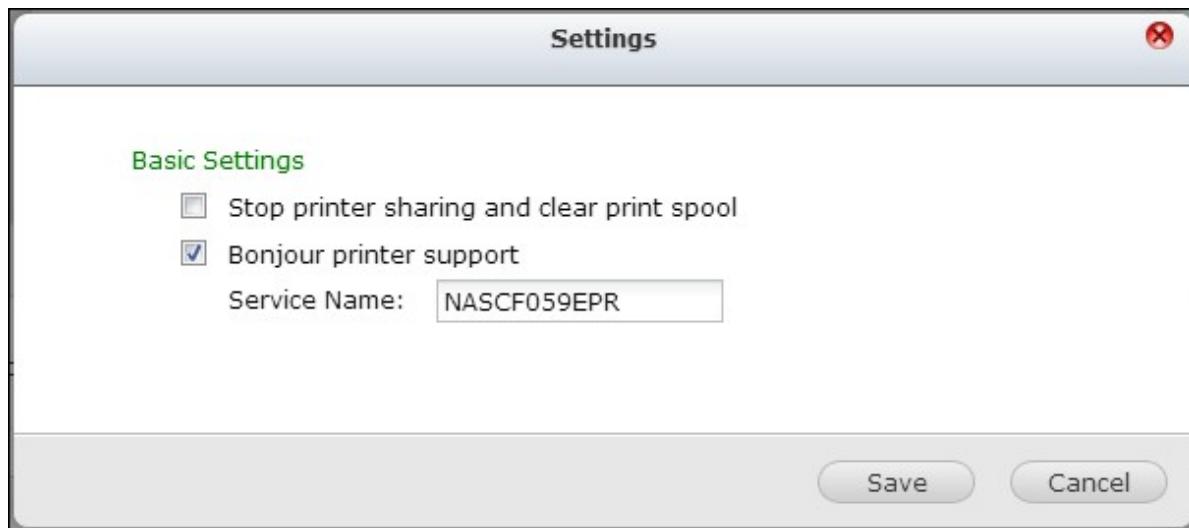
**Note:** Do NOT restart the NAS or update the system firmware when printing is in process or there are queued jobs. Otherwise all the queued jobs will be cancelled and removed.

## Clean Up Spool Space

click “Clean Up Spool Space to clean up the data saved in the printer spool.

## Settings

click "Settings" to configure basic settings of the printer.



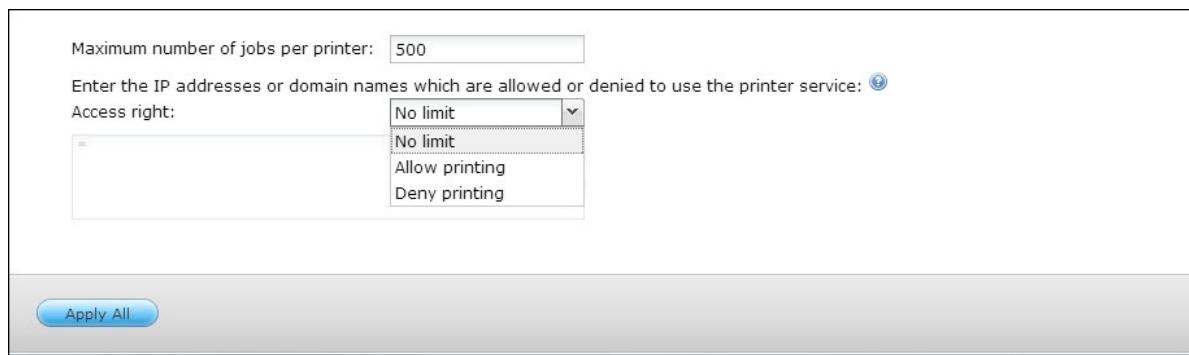
### Stop printer sharing and clear print spool

Select this option to temporarily disable the selected printer for print sharing. All the data in the printer spool will also be cleared.

### Bonjour printer support

Select this option to broadcast printing service to Mac users via Bonjour. Enter a service name, which allows the printer to be found by Bonjour. The name can only contain "a-z", "A-Z", "0-9", dot (.), comma (,) and dash (-).

## Maximum Printer Jobs and Blacklist



### Maximum printer jobs per printer

Specify the maximum number of printer jobs for a printer. A printer supports maximum 1,000 printer jobs. The oldest printer job will be overwritten by the newest one if the

printer has reached the maximum number of printer jobs.

**Enter IP addresses or domain names to allow or deny printing access**

To allow or deny particular IP addresses or domain names to use the printing service of the NAS, select “Allow printing” or “Deny printing” and enter the IP address(es) or domain name(s). An asterisk (\*) denotes all connections. To allow all users to use the printer, select “No limit”. Click “Apply” to save the settings.

**Note:** This feature only works for printing service configured via IPP and Bonjour, but not Samba.

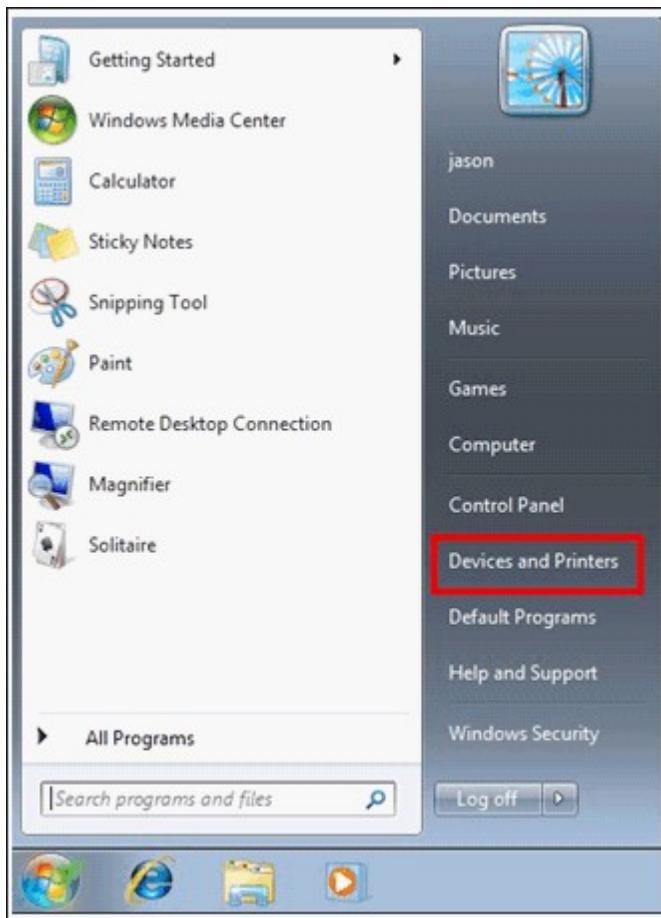
#### **4.10.2.1 Setting up Printer Connection in Windows 7**

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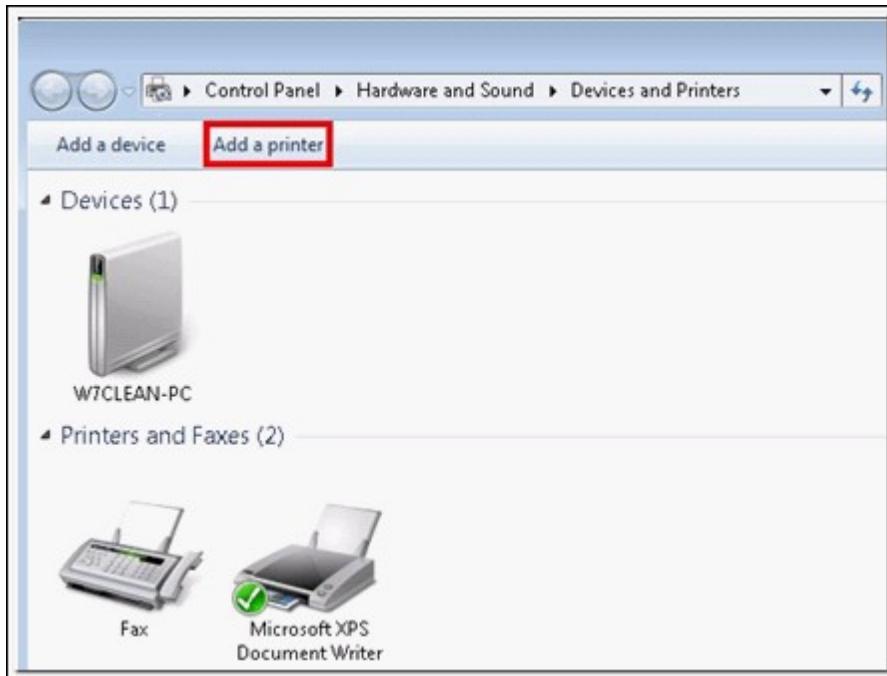
The following description applies to Windows 7.

Follow the steps below to set up your printer connection.

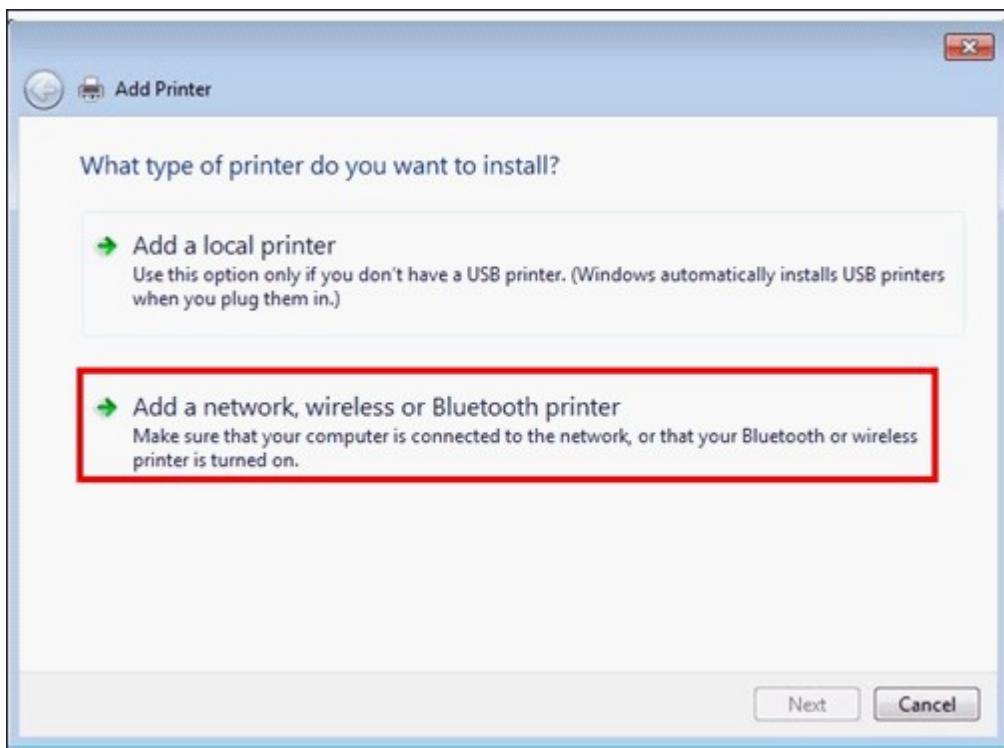
1. Go to Devices and Printers.



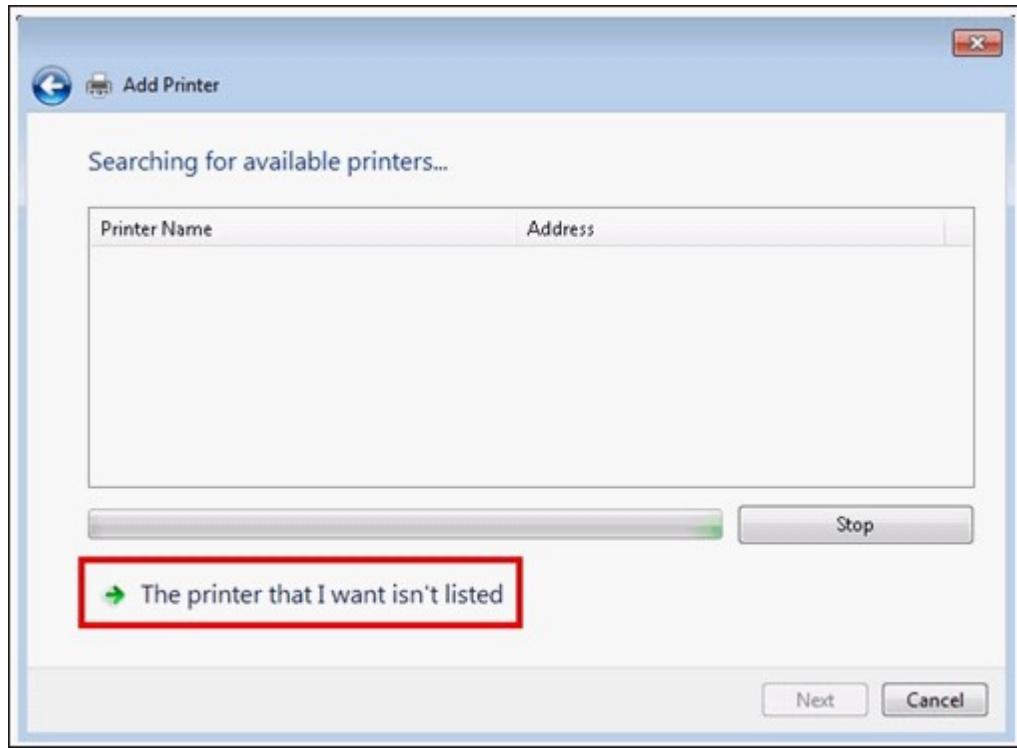
2. Click "Add a printer".



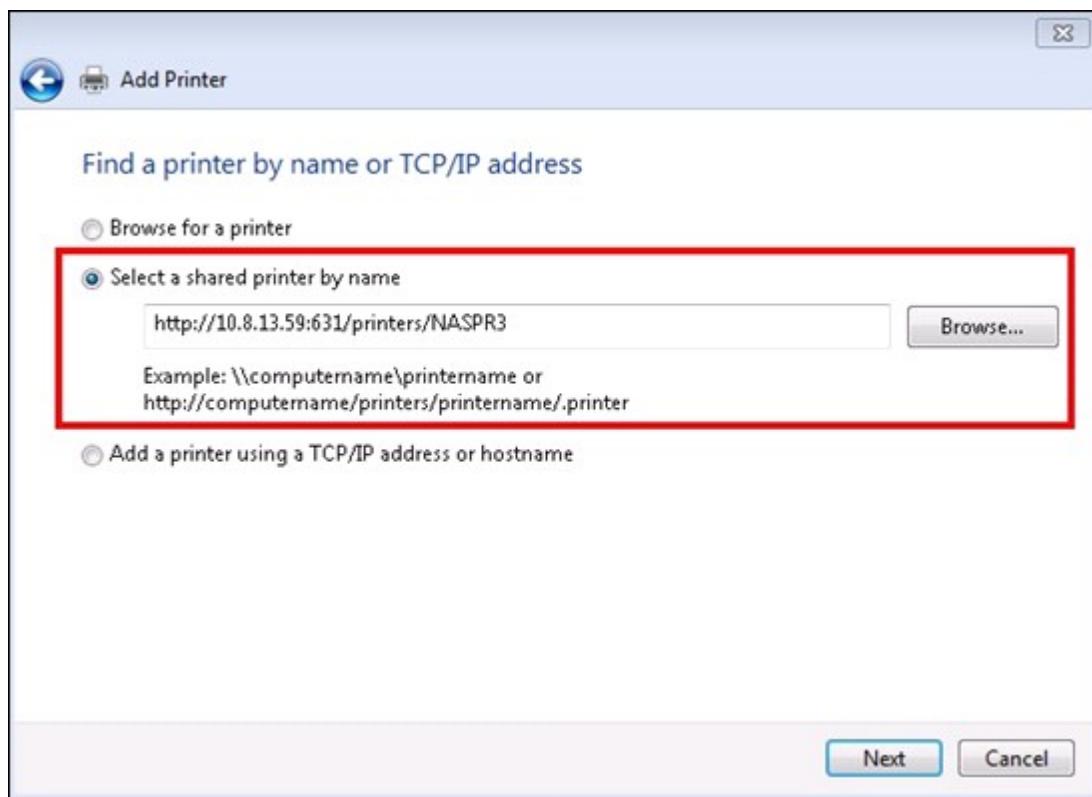
3. In the Add printer wizard, click "Add a network, wireless or Bluetooth printer".



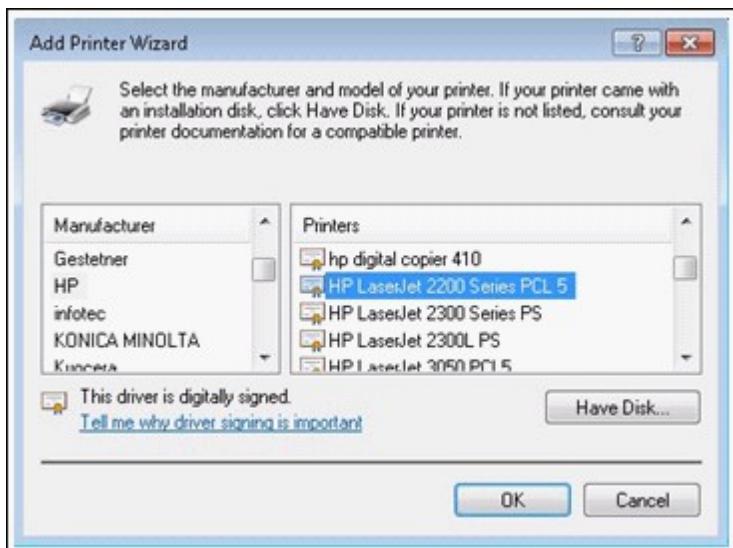
4. While Windows is searching for available network printers, click "The printer that I want isn't listed".



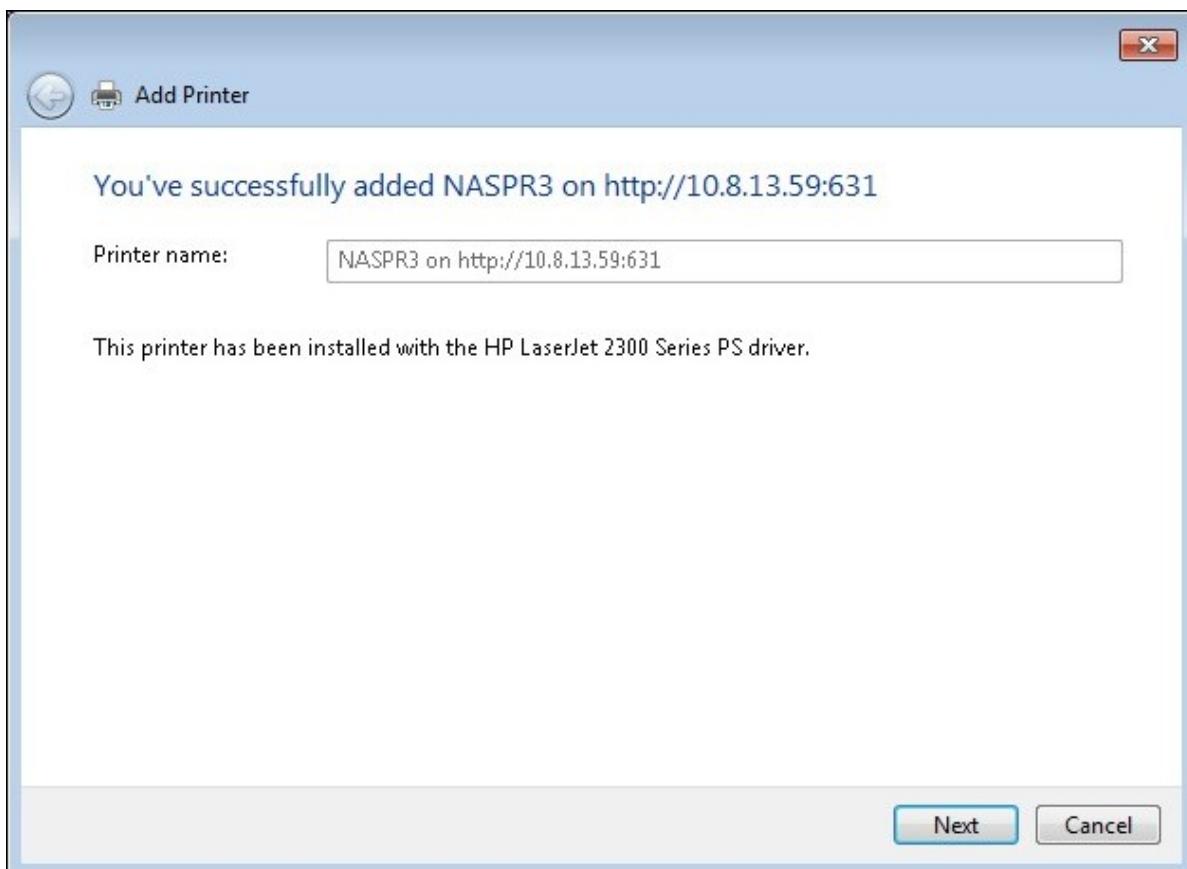
5. Click "Select a shared printer by name", and then enter the address of the network printer. The address is in the following format – [http://NAS\\_IP:631/printers/ServernamePR](http://NAS_IP:631/printers/ServernamePR), where the NAS\_IP can also be a domain name address if you want to print remotely. For example, <http://10.8.13.59:631/printers/NASPR3>



6. The wizard will prompt you for the correct printer driver. You may also download the latest printer driver from the manufacturer's website if it is not built-into Windows operating system.

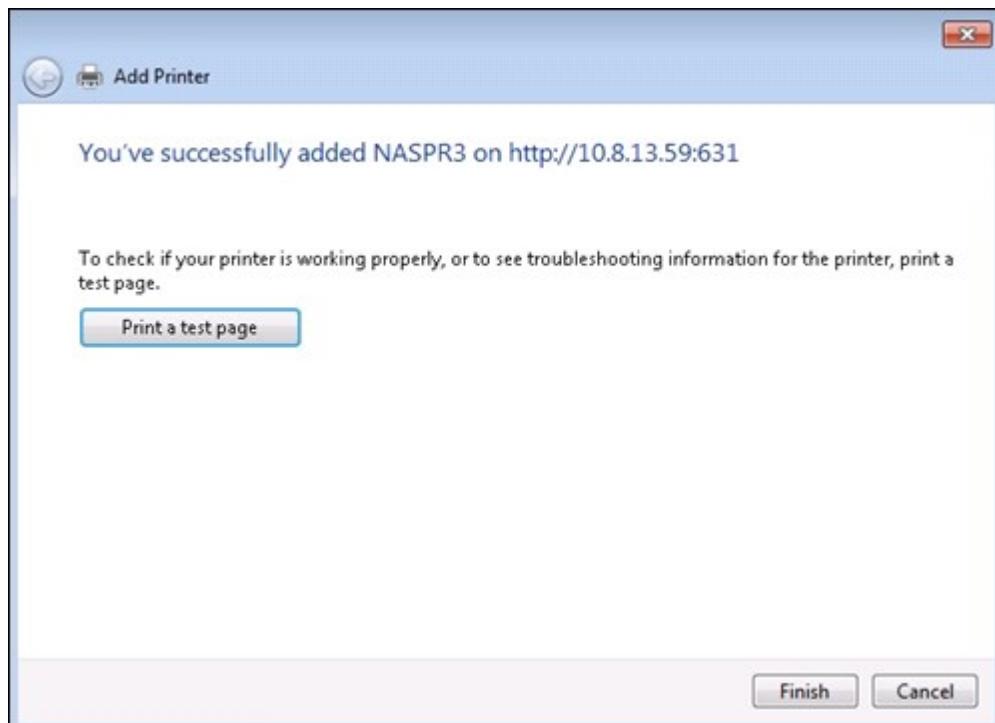


7. After installing the correct printer driver, the wizard shows the address and driver of the new network printer.



8. You may also set the network printer as the default printer or print a test page.

Click "Finish" to exit the wizard.



9. The new network printer is now available for printing.

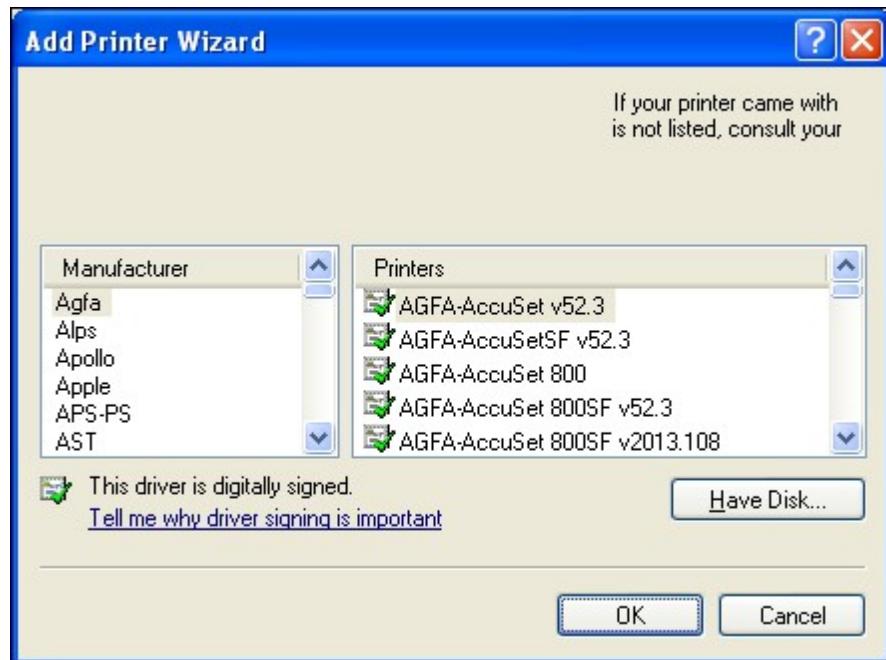
#### **4.10.2.2 Setting up Printer Connection in Windows XP**

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Follow the steps below to set up your printer connection.

##### **Method 1**

1. Enter \\NAS IP in Windows Explorer.
2. A printer icon is shown as a shared folder on the server. Double click the icon.
3. Install the printer driver.



4. When finished, you can start to use the network printer service of the NAS.

##### **Method 2**

The following configuration method has been verified on Windows XP only:

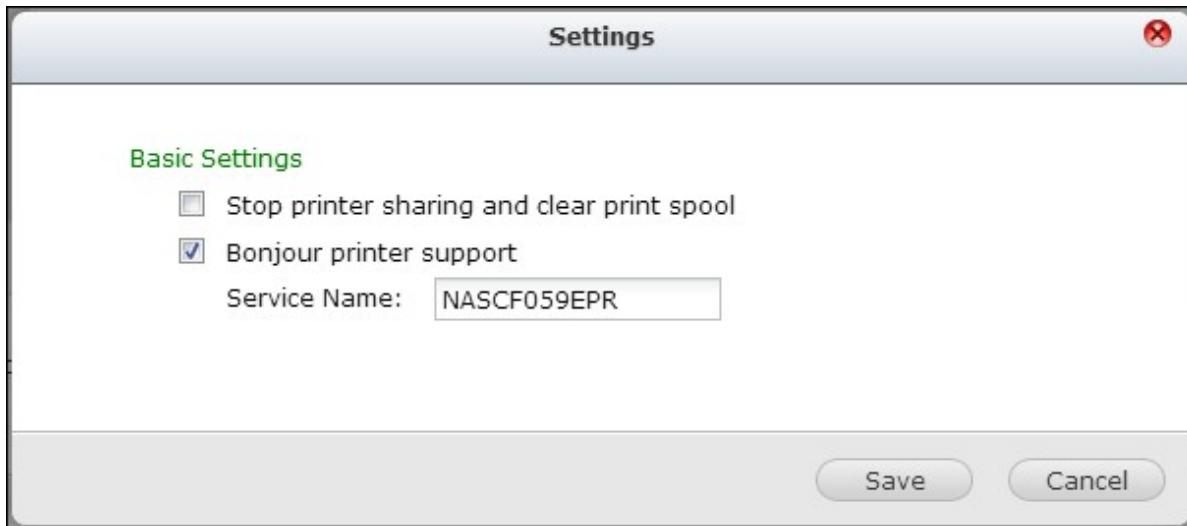
1. Open "Printers and Faxes".
2. Delete the existing network printer (if any).
3. Right click the blank area in the Printers and Faxes window. Select "Server Properties".
4. Click the "Ports" tab and delete the ports configured for the previous network printer (if any).
5. Restart your PC.
6. Open Printers and Faxes.
7. Click "Add a printer" and click "Next".
8. Select "Local printer attached to this computer". Click "Next".

9. Click "Create a new port" and select "Local Port" from the drop-down menu. Click "Next".
10. Enter the port name. The format is \\NAS IP\NAS namepr, for example, NAS IP= 192.168.1.1, NAS name= myNAS, the link is \\192.168.1.1\myNASpr.
11. Install the printer driver.
12. Print a test page.

#### **4.10.2.3 Setting up Printer Connection in Mac OS 10.6**

If you are using Mac OS 10.6, follow the steps below to configure the printer function of the NAS.

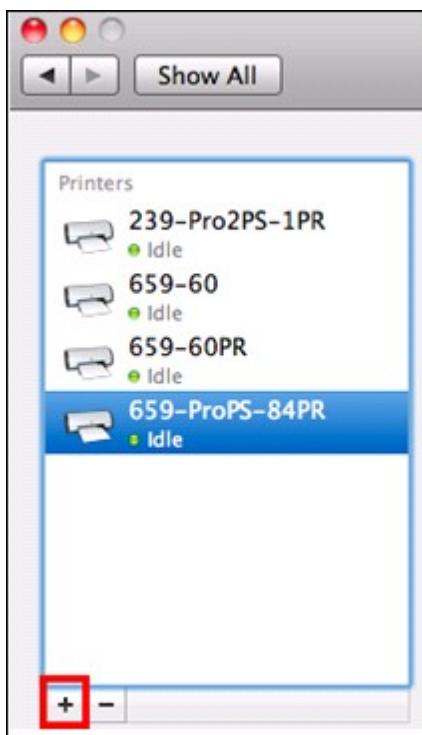
1. First make sure the Bonjour printer support is enabled on the NAS in "External Device" > "USB Printer" > "Settings". You may change the Service Name to better represent the printer.



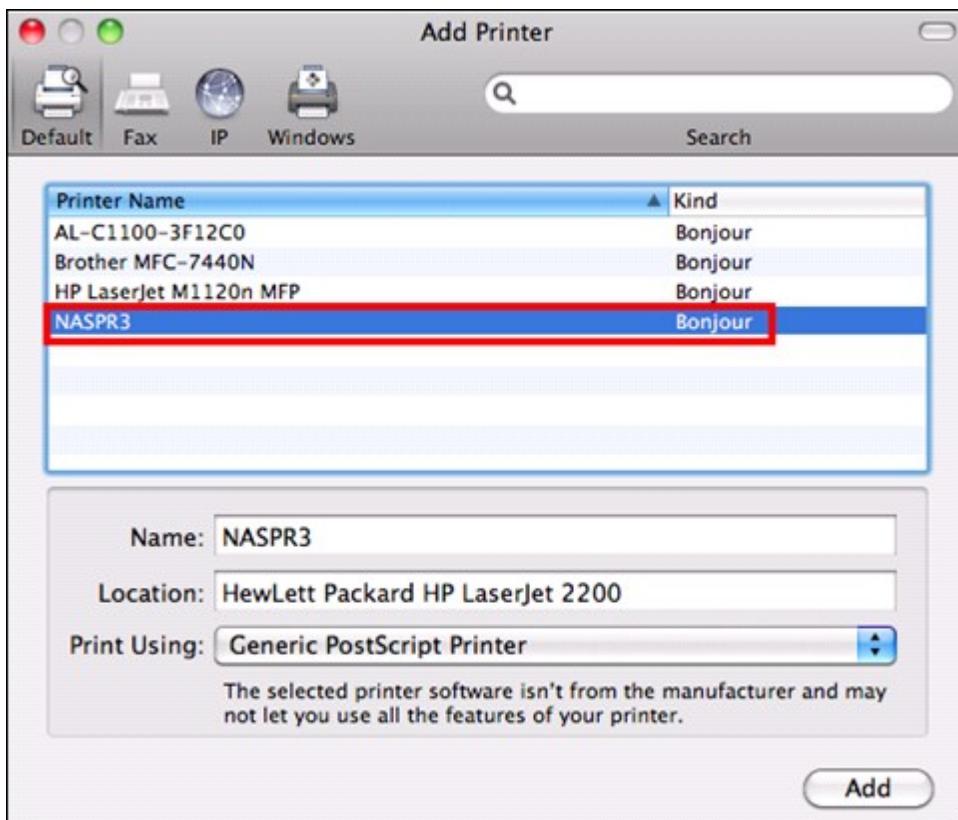
2. On your Mac, go to "System Preferences", and then click "Print & Fax".



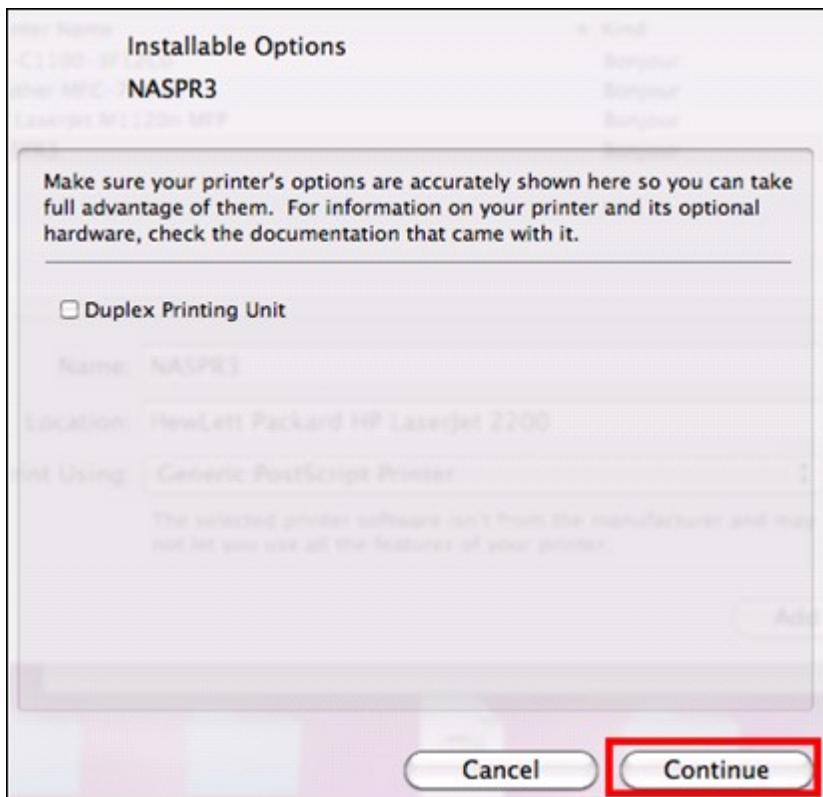
3. In the Print & Fax window, click + to add a printer.



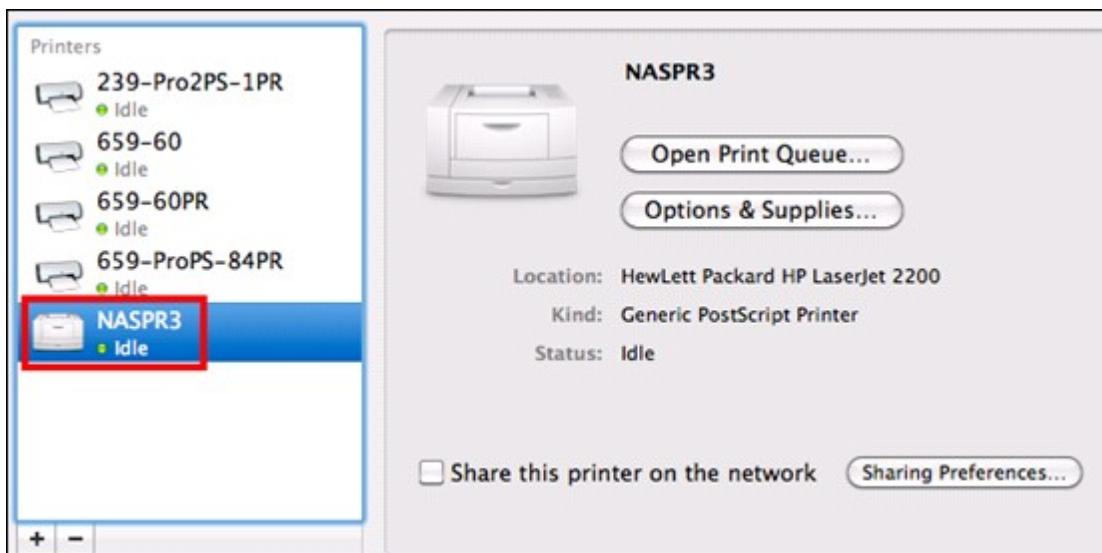
4. The USB network printer will be listed via Bonjour. Select the default printer driver or you may download and install the latest one from the printer manufacturer's website. Click "Add" to add this printer.



5. Additional options may be available for your printer. Click "Continue".



6. The new network printer is now available for printing.

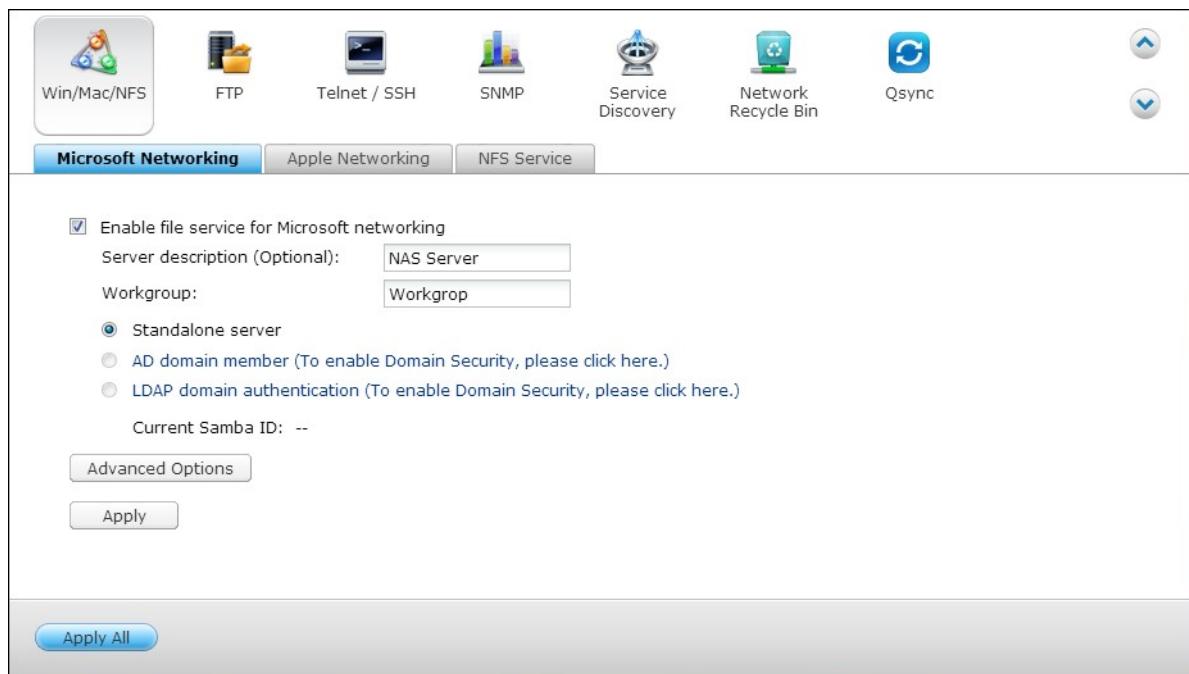


#### **4.10.2.4 Setting up Printer Connection in Mac OS 10.5**

If you are using Mac OS X 10.5, follow the steps below to configure the printer function of the NAS.

Make sure your printer is connected to the NAS and the printer information is displayed correctly on the “USB Printer” page.

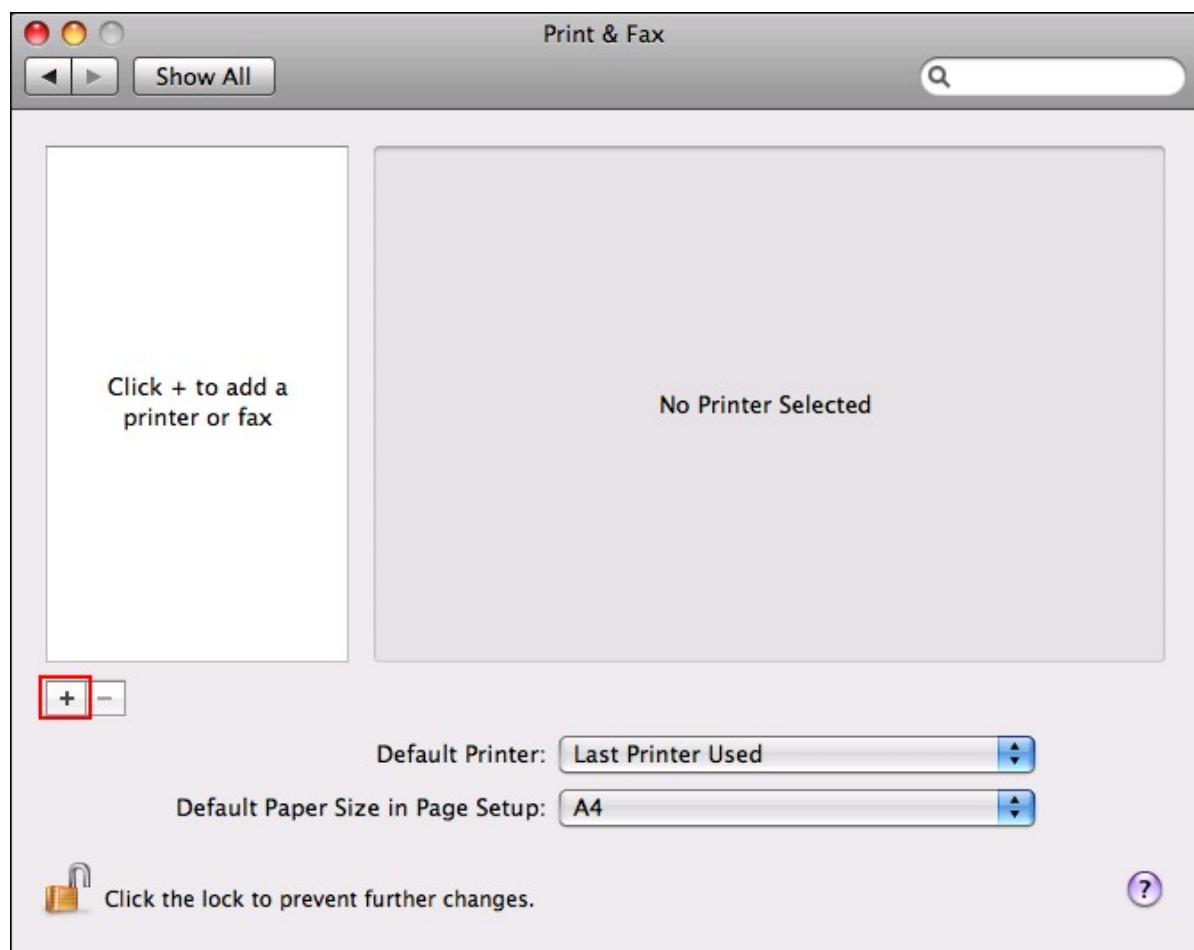
1. Go to “Network Services” > “Win/Mac/MFS” > “Microsoft Networking”. Enter a workgroup name for the NAS. You will need this information later.



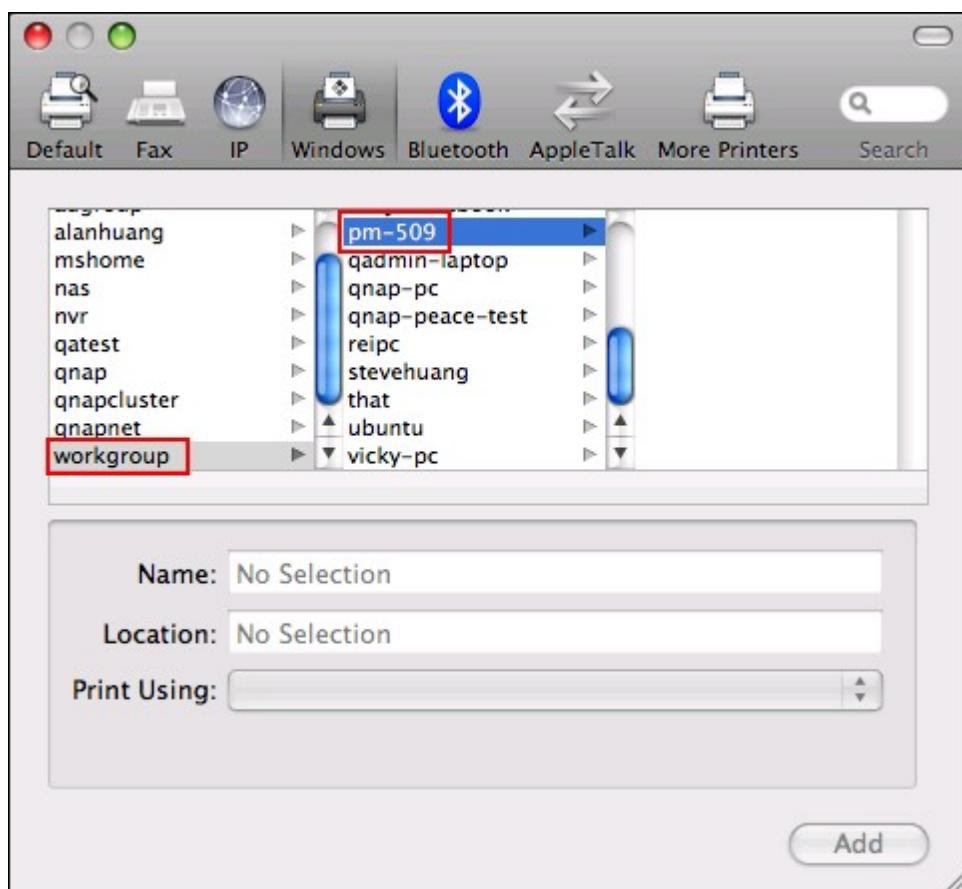
2. Go to “Print & Fax” on your Mac.



3. Click + to add a printer.



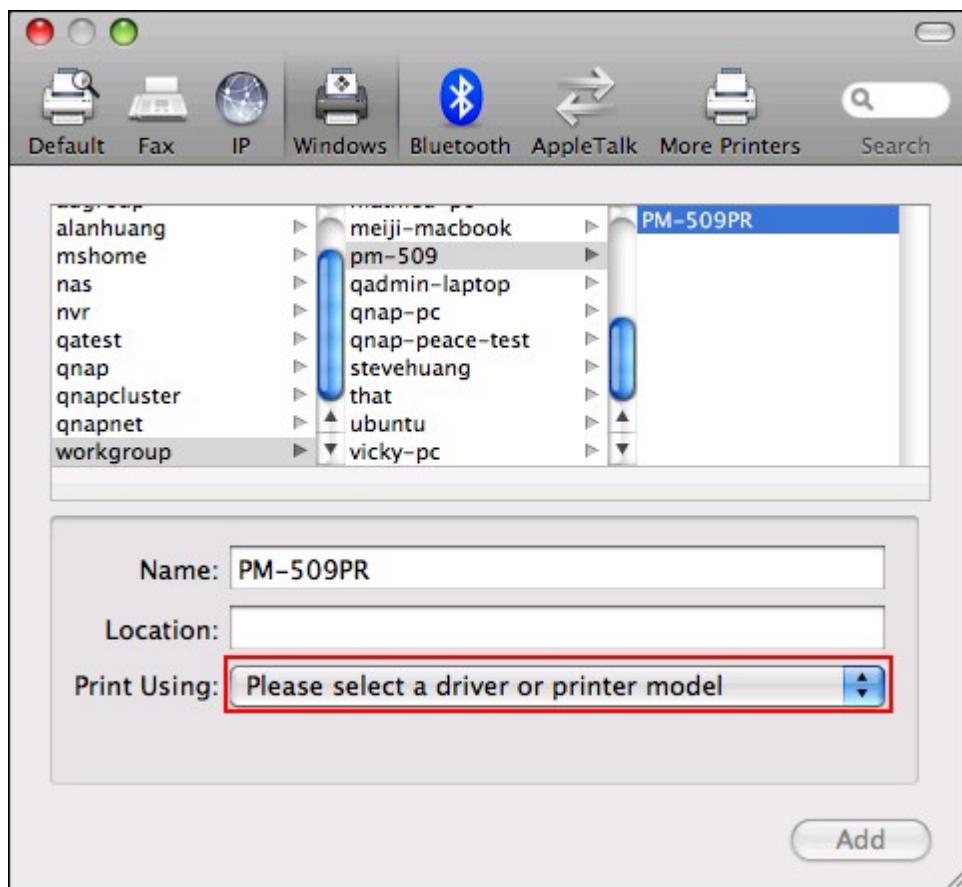
4. Select the NAS workgroup and find the printer name.



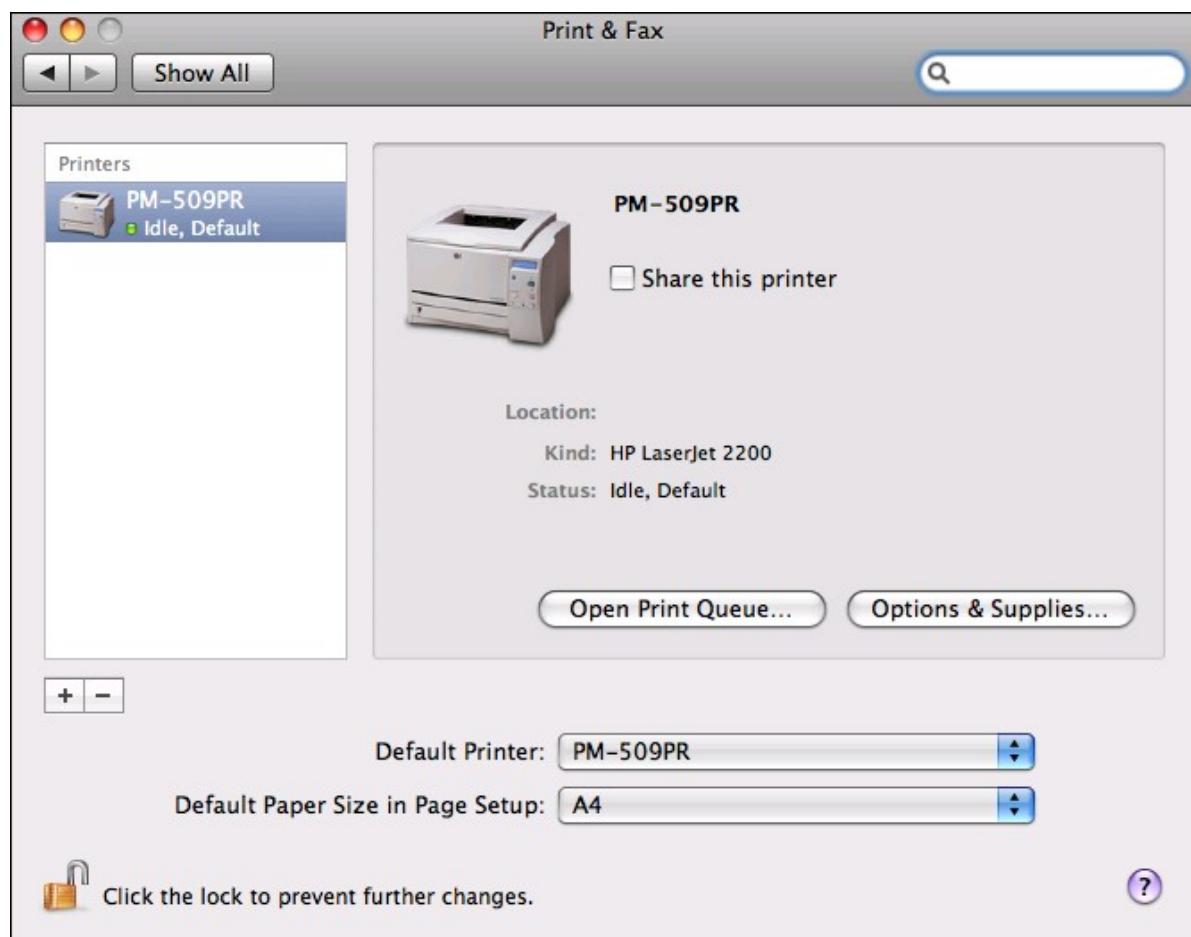
5. Enter the username and password to login the printer server on the NAS.



6. Select the printer driver.



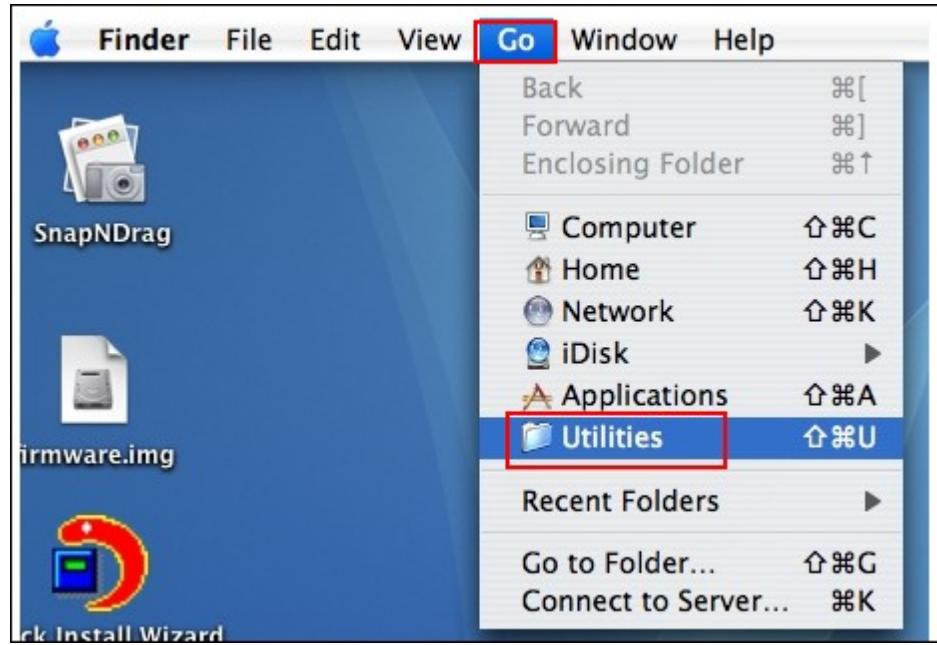
- After installing the printer driver correctly, you can start to use the printer.



#### **4.10.2.5 Setting up Printer Connection in Mac OS 10.4**

If you are using Mac OS 10.4, follow the steps below to configure the printer function of the NAS.

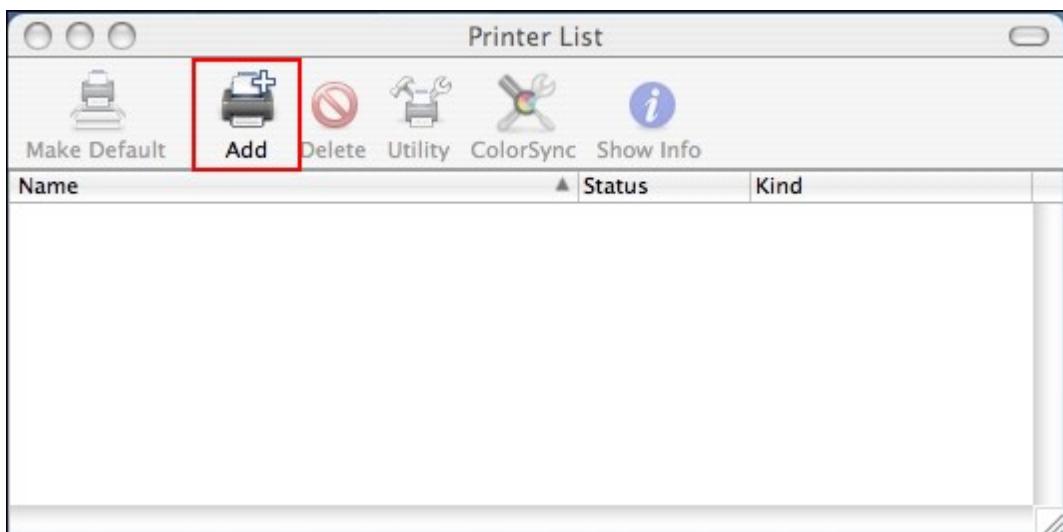
1. On the toolbar, click "Go/Utilities".



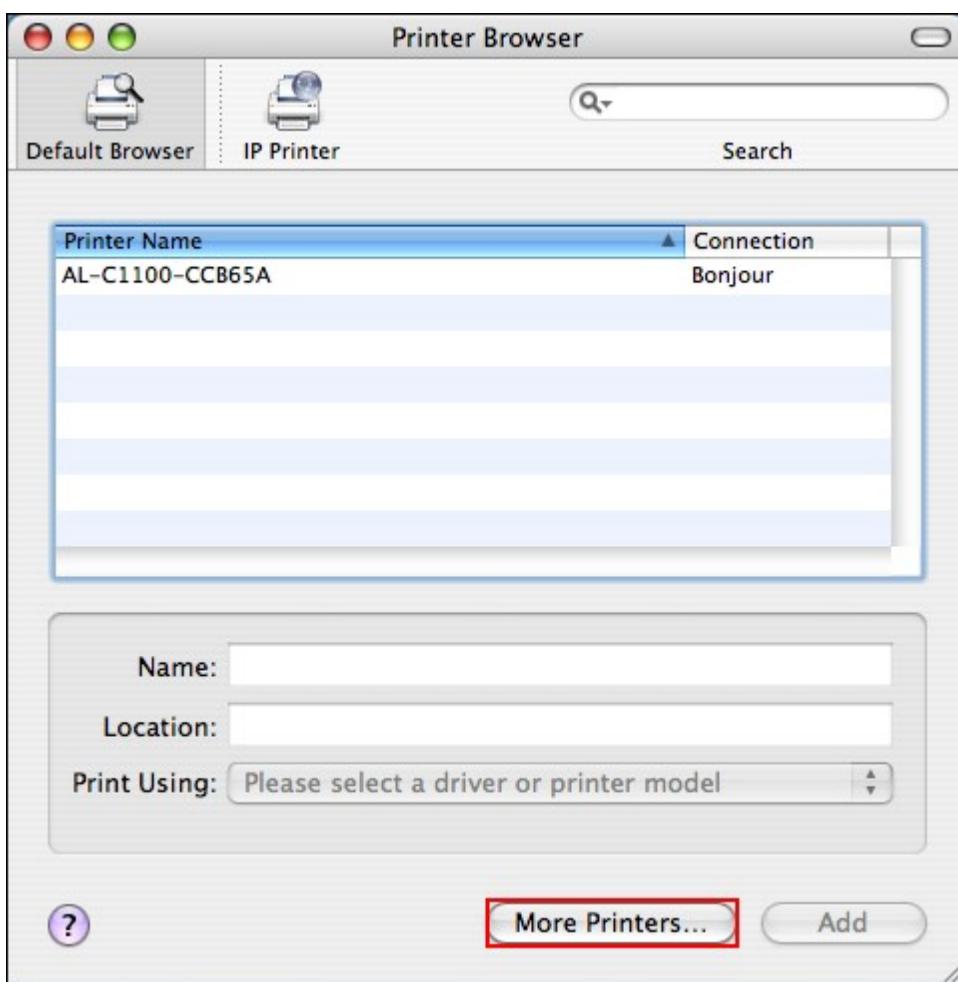
2. Click "Printer Setup Utility".



3. Click "Add".

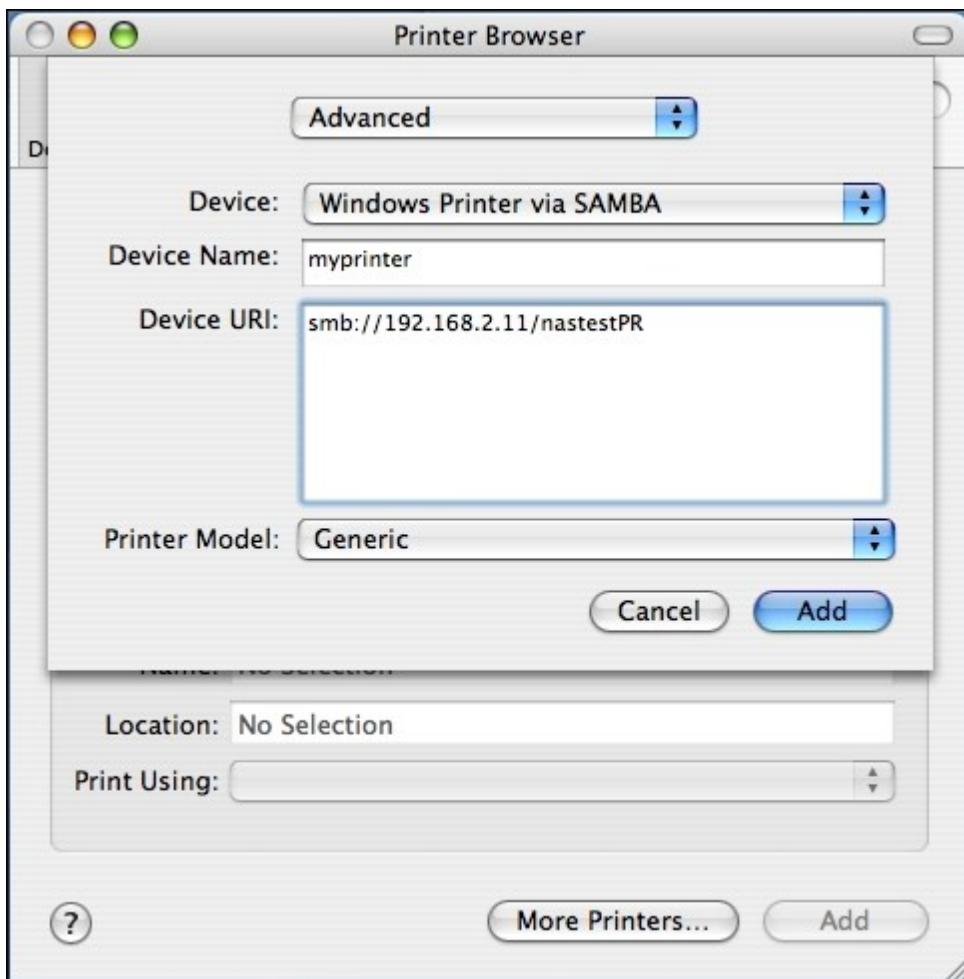


4. Press and hold the "alt" key  on the keyboard and click "More Printers" concurrently.



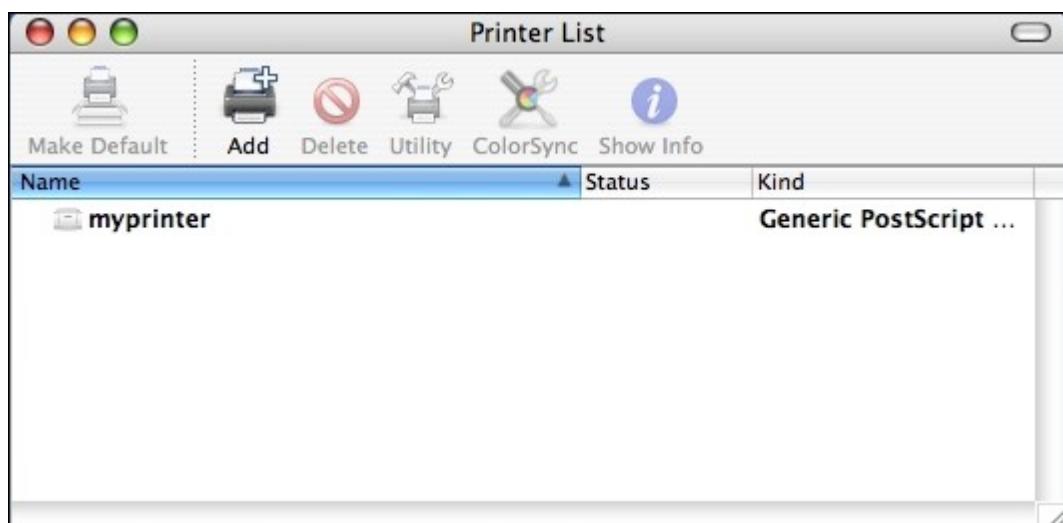
5. In the pop up window:

- Select “Advanced”\*.
- Select “Windows Printer with SAMBA”.
- Enter the printer name.
- Enter the printer URI, the format is smb://NAS IP/printer name. The printer name is found on the “Device Configuration” > “USB Printer page”.
- Select “Generic” for Printer Model.
- Click “Add”.



\*Note that you must hold and press the “alt” key and click “More Printers” at the same time to view the Advanced printer settings. Otherwise, this option does not appear.

6. The printer appears on the printer list. It is ready to use.



**Note:** The network printer service of the NAS supports Postscript printer on Mac OS only.

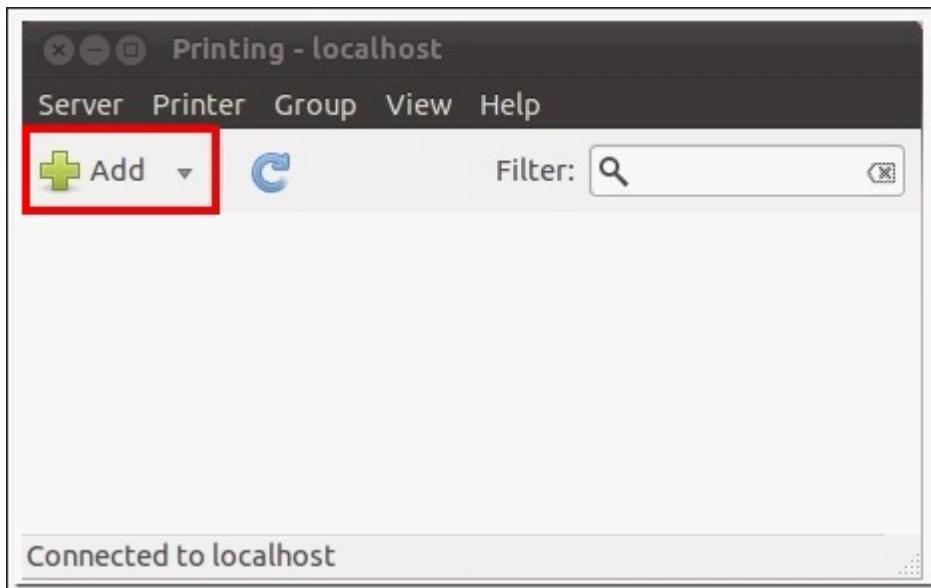
#### **4.10.2.6 Setting up Printer Connection in Linux (Ubuntu 10.10)**

If you are using Linux (Ubuntu 10.10), follow the steps below to configure the printer function of the NAS.

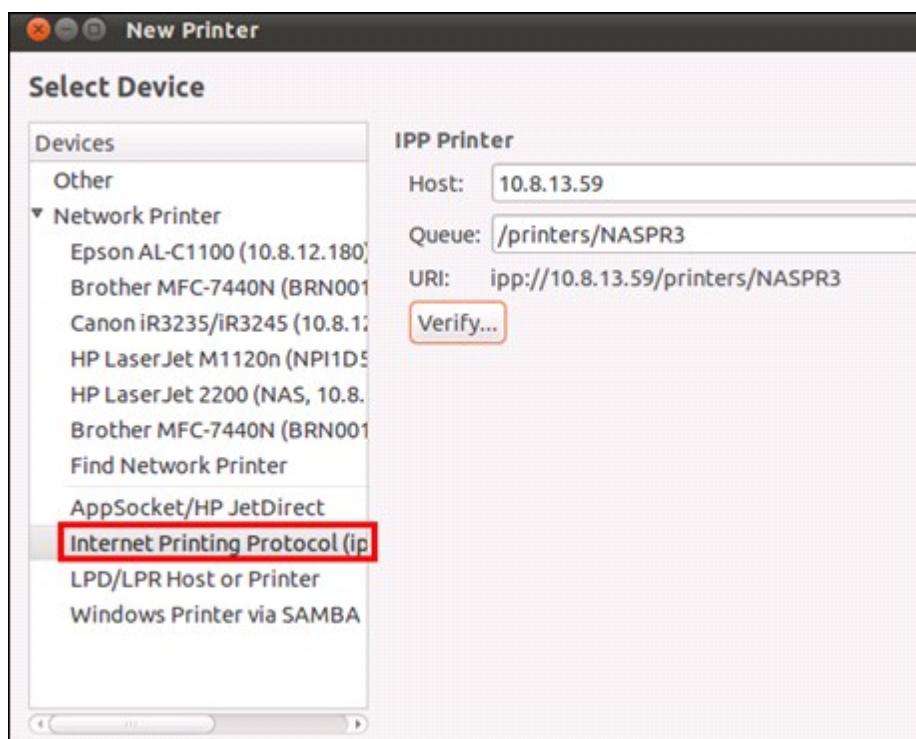
1. Click the "System" tab, choose "Administration". Then select "Printing".



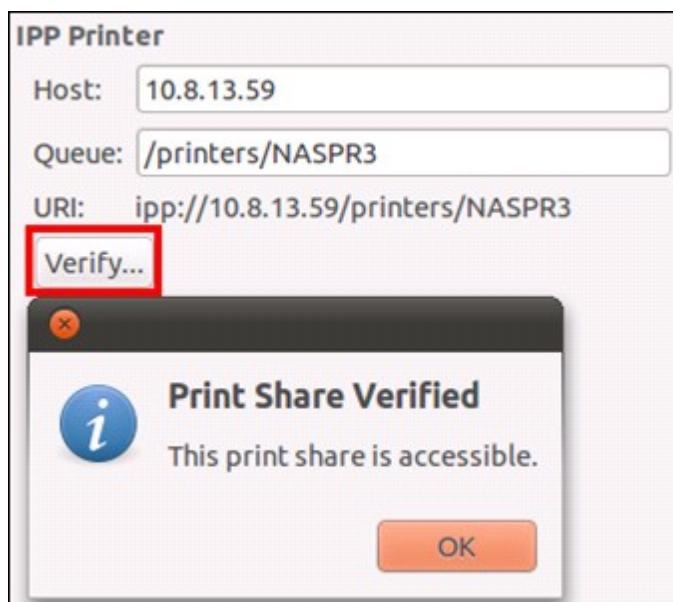
2. Click "Add" to add a printer.



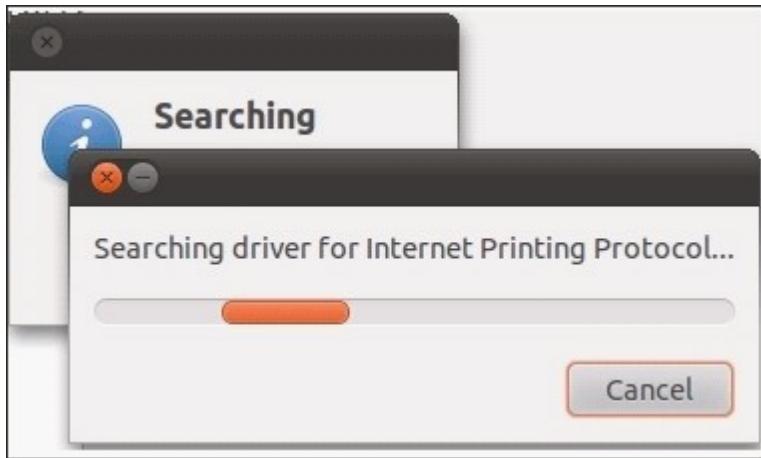
3. Click "Network Printer", and then select "Internet Printing Protocol (ipp)". Enter the NAS IP address in "Host". "/printers" is already present. Enter the printer name after "printers/" in the field "Queue".



4. Before you continue, you may click "Verify" to test the printer connection.



5. The operating system starts to search for the possible driver list.



6. Select the printer driver from the built-in database, or search online.

New Printer

**Choose Driver**

Select printer from database

Provide PPD file

Search for a printer driver to download

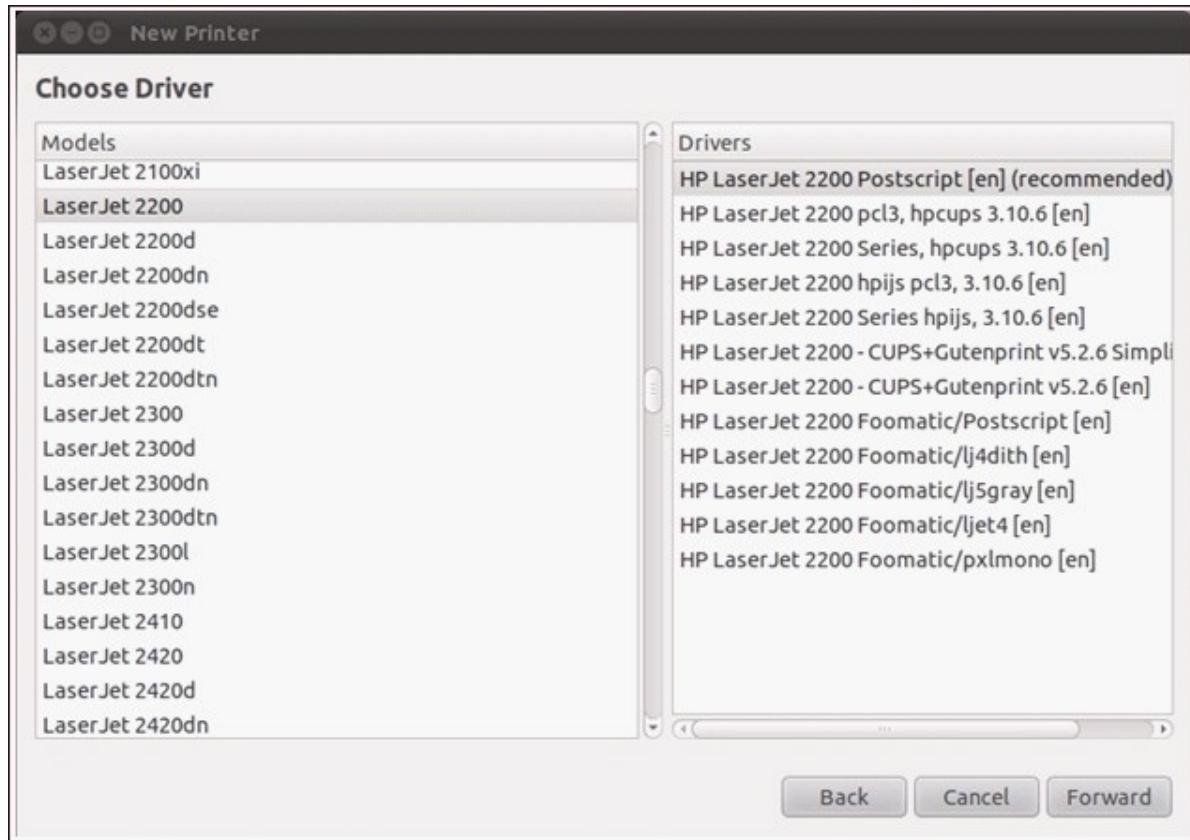
The foomatic printer database contains various manufacturer provided PostScript Printer Description (PPD) files and also can generate PPD files for a large number of (non PostScript) printers. But in general manufacturer provided PPD files provide better access to the specific features of the printer.

Makes

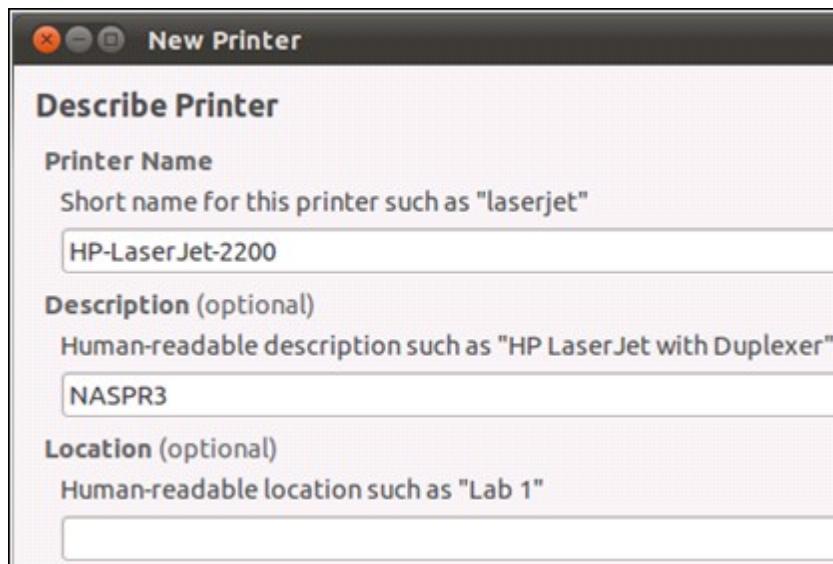
Heidelberg  
Hitachi  
HP  
IBM  
Imagen  
Imagistics  
InfoPrint  
Infotec  
Kodak

Back Cancel Forward

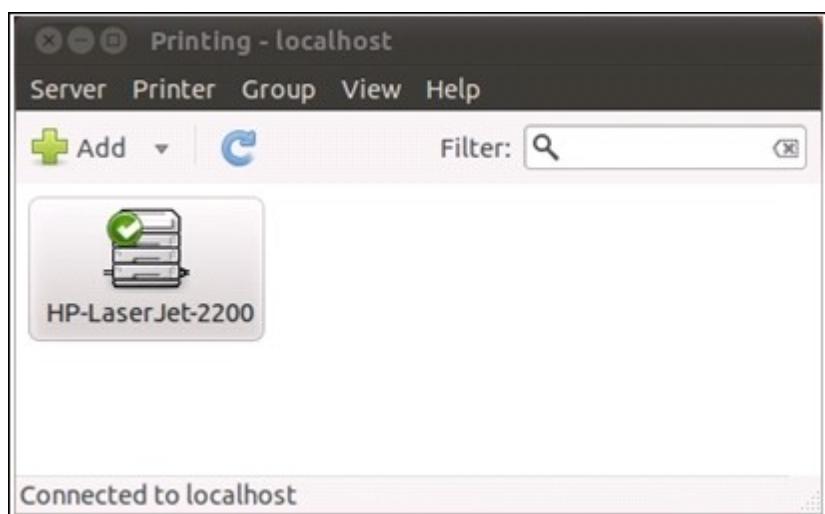
7. Choose the correct printer model and driver. Depending on the printer, some additional printer options may be available in the next step.



8. You can rename this printer or enter additional information. Click "Apply" to exit and finish.



9. The network printer is now available for printing.



#### 4.10.3 UPS

By enabling the UPS (Uninterruptible Power Supply) support, you can protect your NAS from abnormal system shutdown caused by power disruption. In the event of a power failure the NAS will shut down automatically or enter auto-protection mode by probing the power status of the connected UPS unit.

##### Standalone mode – USB

To operate under USB standalone mode, follow the steps below:

1. Plug in the USB cable on the UPS to the NAS.
2. Select the option "Enable UPS Support".
3. Choose between whether the NAS will shut down or enter auto-protection mode after AC power fails. Specify the time in minutes that the NAS should wait before executing the option you have selected. After the NAS enters auto-protection mode, the NAS resumes the previous operation status when the power restores.
4. Click "Apply All" to confirm.

The screenshot shows a navigation bar at the top with icons for Backup / Restore, External Device, System Status, and System Logs. Below the navigation bar, there are tabs for External Storage, USB Printer, and UPS, with the UPS tab currently selected. The main content area is titled "UPS" and contains the following configuration options:

- Enable UPS Support
- Enable Network UPS Support  
Allows the following IP addresses to be notified in the event of power failure
  - IP address 1: [empty input field]
  - IP address 2: [empty input field]
  - IP address 3: [empty input field]
  - IP address 4: [empty input field]
  - IP address 5: [empty input field]
- Turn off the server after the AC power fails for minute(s):
- The system will enter "auto-protection" mode after the AC power fails for minute(s):

\*Auto-protection: when the power restores, the system automatically resumes to its previous state

---

**UPS Information**

**Normal**

Battery capacity: **100%**

Estimated protection time: 5:35:0 (hh:mm:ss)

Manufacture: American Power Conversion  
Model: Smart-UPS 1500

**Apply All**

## **Standalone mode – SNMP**

To operate under SNMP standalone mode, follow the steps below:

1. Make sure the NAS is connected to the same physical network as the SNMP-based UPS.
2. Select the option "Enable UPS Support".
3. Select "APC UPS with SNMP management" from the "Protocol" drop down menu.
4. Enter the IP address of the SNMP-based UPS.
5. Choose between whether the NAS will shut down or enter auto-protection mode after AC power fails. Specify the time in minutes that the NAS should wait before executing the option you have selected. After the NAS enters auto-protection mode, the NAS resumes the previous operation status when the power restores.
6. Click "Apply All" to confirm.

The screenshot shows the UPS configuration page within a web-based management interface. At the top, there are navigation links for Backup / Restore, External Device, System Status, and System Logs. Below these are tabs for External Storage, USB Printer, and UPS, with the UPS tab currently selected. The main section is titled 'UPS' and contains the following configuration options:

- Enable UPS Support
- Protocol: APC UPS with SNMP management
- IP Address of UPS: 172.17.25.220
- Turn off the server after the AC power fails for minute(s): 5
- The system will enter "\*auto-protection" mode after the AC power fails for minute(s): 2

A note at the bottom states: "\*Auto-protection: when the power restores, the system automatically resumes to its previous state".

Below this, there is a 'UPS Information' section showing the status as 'Normal'. It lists the manufacturer as American Power Conversion and the model as apc-snmp-ups. It also shows battery capacity and estimated protection time as '--'. At the bottom of the page is a blue 'Apply All' button.

## **Network master mode**

A network UPS master is responsible for communicating with network UPS slaves on the same physical network about critical power status. To set up your NAS with UPS as

network master mode, plug in the USB cable on the UPS to the NAS and follow the steps below:

1. Make sure the NAS (the "UPS master") is connected to the same physical network as the network UPS slaves.
2. Select the option "Enable UPS Support".
3. Click "Enable network UPS Support". This option appears only when your NAS is connected to the UPS by a USB cable.
4. Choose between whether the NAS will shut down or enter auto-protection mode after AC power fails. Specify the time in minutes that the NAS should wait before executing the option you have selected. After the NAS enters auto-protection mode, the NAS resumes the previous operation status when the power restores.
5. Enter the "IP address" of other network UPS slaves to be notified in the event of power failure.
6. Click "Apply All" to confirm and continue the setup for the NAS systems which operate in network slave mode below.

**UPS**

Enable UPS Support  
 Enable Network UPS Support  
 Allows the following IP addresses to be notified in the event of power failure

IP address 1:	10.8.19.27
IP address 2:	23.58.11.249
IP address 3:	71.55.7.56
IP address 4:	192.168.0.55
IP address 5:	
IP address 6:	

Turn off the server after the AC power fails for minute(s):

The system will enter "\*auto-protection" mode after the AC power fails for minute(s):

\*Auto-protection: when the power restores, the system automatically resumes to its previous state

---

**UPS Information**

**Normal**

Battery capacity: 71%

Estimated protection time: 3:57:0 (hh:mm:ss)

Manufacture: American Power Conversion  
 Model: Smart-UPS 1500

**Apply All**

## Network slave mode

A network UPS slave communicates with network UPS master to receive the UPS status.

To set up your NAS with UPS as network slave mode, follow the steps below:

1. Make sure the NAS is connected to the same physical network as the network UPS master.
2. Select the option "Enable UPS Support".
3. Select "Network UPS slave" from the "Protocol" drop down menu.
4. Enter the IP address of the network UPS server.
5. Choose between whether the NAS will shut down or enter auto-protection mode after AC power fails. Specify the time in minutes that the NAS should wait before executing the option you have selected. After the NAS enters auto-protection mode, the NAS resumes the previous operation status when the power restores.
6. Click "Apply All" to confirm.

**UPS**

Enable UPS Support

Protocol: Network UPS slave

IP address of network UPS server: 10.8.12.153

Turn off the server after the AC power fails for minute(s): 5

The system will enter "\*auto-protection" mode after the AC power fails for minute(s): 2

\*Auto-protection: when the power restores, the system automatically resumes to its previous state

**UPS Information**

AC power status: --      Manufacturer: --  
Battery capacity: --      Model: --  
Estimated protection time: --

**Apply All**

**Note:** To allow the UPS device to send SNMP alerts to the QNAP NAS in case of power loss, you may have to enter the IP address of the NAS in the configuration page of the UPS device.

## Behavior of the UPS feature of the NAS:

In case of power loss and power recovery, the events will be logged in the "System

Event Logs".

During a power loss, the NAS will wait for the specified time you enter in the "UPS Settings" before powering off or entering auto-protection mode.

If the power restores before the end of the waiting time, the NAS will remain in operation and cancel its power-off or auto-protection action.

Once the power restores:

- If the NAS is in auto-protection mode, it will resume to normal operation.
- If the NAS is powered off, it will remain off.

#### **Difference between auto-protection mode and power-off mode**

<b>Mode</b>	<b>Advantage</b>	<b>Disadvantage</b>
Auto-protection mode	The NAS resumes after power recovery.	If the power outage lasts until the UPS is turned off, the NAS may suffer from abnormal shutdown.
Power-off mode	The NAS will be shut down properly.	The NAS will remain off after the power recovery. Manual power on of the NAS is required.

If the power restores after the NAS has been shut down and before the UPS device is powered off, you may power on the NAS by Wake on LAN\* (if your NAS and UPS device both support Wake on LAN and Wake on LAN is enabled on the NAS).

\*This feature is not supported by TS-110, TS-119, TS-210, TS-219, TS-219P, TS-410, TS-419P, TS-410U, TS-419U, TS-112, TS-212, TS-412, TS-412U. Please visit <http://www.qnap.com> for details.

If the power restores after both the NAS and the UPS have been shut down, the NAS will react according to the settings in "System Settings" > "Power Recovery".



## 4.11 System Status

### System Information

View the summary of system information such as the server name, memory, firmware and system up time on this page.

System Status	
<a href="#">System Information</a>	
<a href="#">Network Status</a>	
<a href="#">System Service</a>	
<a href="#">Hardware Information</a>	
<a href="#">Resource Monitor</a>	
<b>Summary</b>	
Server name	NASC941FF
Model name	TS-121
Serial number	Q124BA19457
Total memory	1011.1 MB
Firmware version	4.0.0 Build 20130411
System up time	6 day 23 Hour 23 Minute(s)
Time zone	(GMT+08:00) Beijing, Chongqing, Hong Kong, Urumqi
Filename encoding	English

## Network Status

View the current network settings and statistics on this page and they are displayed based on network interfaces. click the up arrow at top right to collapse the interface page and down arrow to expand the page.

System Status	
System Information Network Status System Service Hardware Information Resource Monitor	
<b>Ethernet 1</b>	
Link	Up
IP address	192.168.0.17(DHCP)
MAC address	00:08:9B:C9:41:FF
Subnet mask	255.255.255.0
DNS	61.31.233.1 61.31.1.1 168.95.1.1
Packets received	13142160
Packets sent	18240597
Error packets	0

## System Service

View the current settings of system services provided by the NAS on this page.

System Status			
System Information		Network Status	
		System Service	
<b>Antivirus</b>		<b>Rsync Server</b>	
Enabled		Enabled	
<b>Apple Networking</b>		<b>RTRR Server</b>	
Enabled		Enabled	
Apple Zone name	*	<b>RADIUS Server</b>	
<b>DDNS Service</b>		Enabled	
Enabled		<b>Service Binding</b>	
<b>Disk Management</b>		Enabled	
Enable iSCSI target service		<b>SNMP</b>	
Port	3260	Enabled	
<b>Download Station</b>		Port	161
Enabled		<b>Surveillance Station</b>	
<b>FTP Service</b>		Enabled	
Enabled		<b>Syslog Server</b>	
Port	21	Enabled	
Maximum connections	30	<b>System Port Management</b>	
<b>LDAP Server</b>		Port	8080
Enabled		Secure connection port	443

## Hardware Information

View basic hardware information of the NAS on this page.

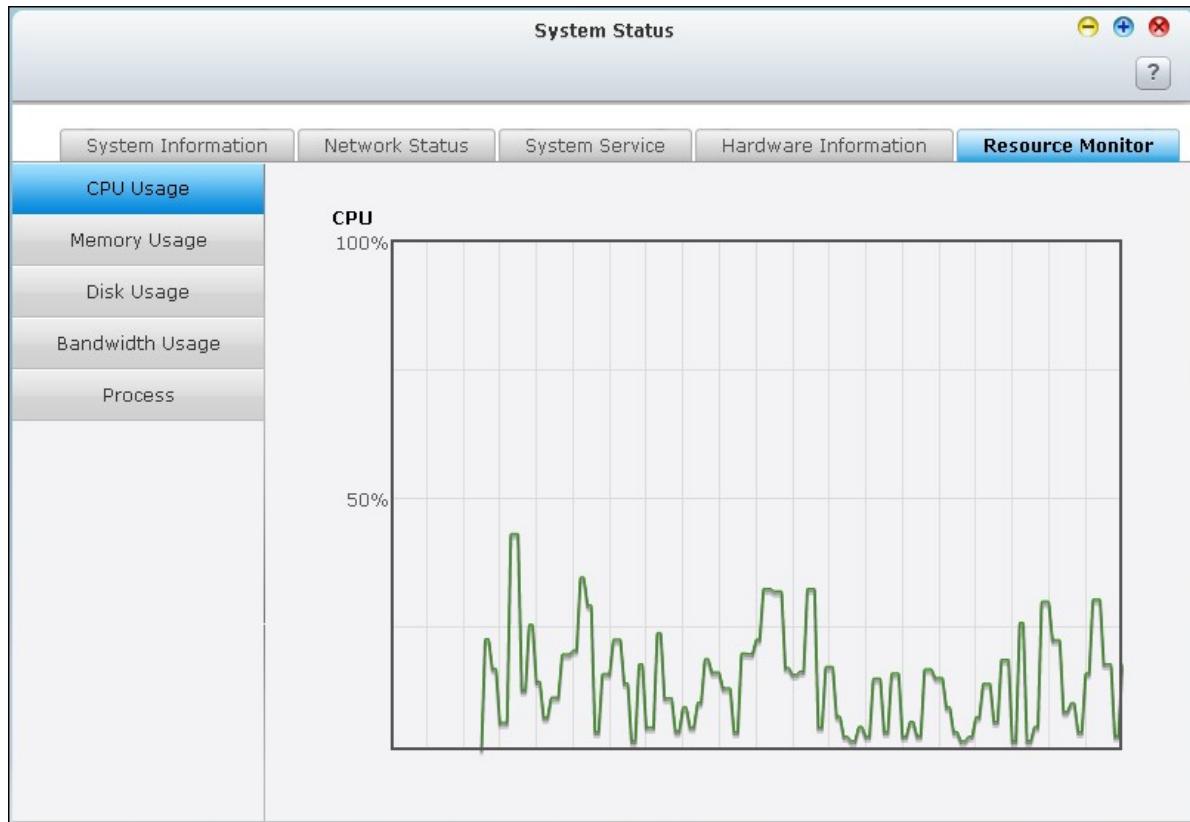
The screenshot shows a software interface titled "System Status" with a tab bar at the top. The "Hardware Information" tab is selected, highlighted in blue. Below the tabs, there is a section titled "My NAS" containing the following hardware information:

CPU Usage	17.8 %
Total memory	1011.1 MB
Free memory	650.5 MB
System temperature	47°C / 116°F
HDD 1 temperature	39°C / 102°F

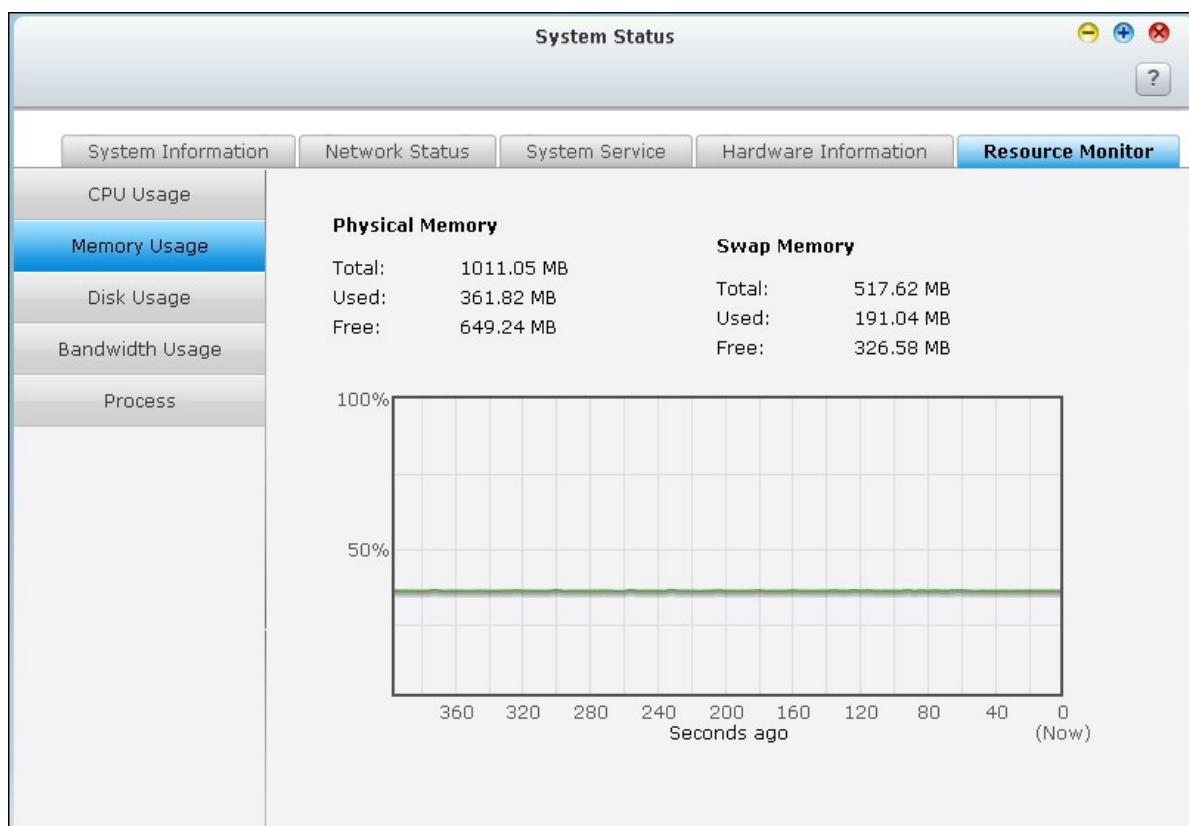
## Resource Monitor

You can view the CPU usage, disk usage, and bandwidth transfer statistics of the NAS on this page.

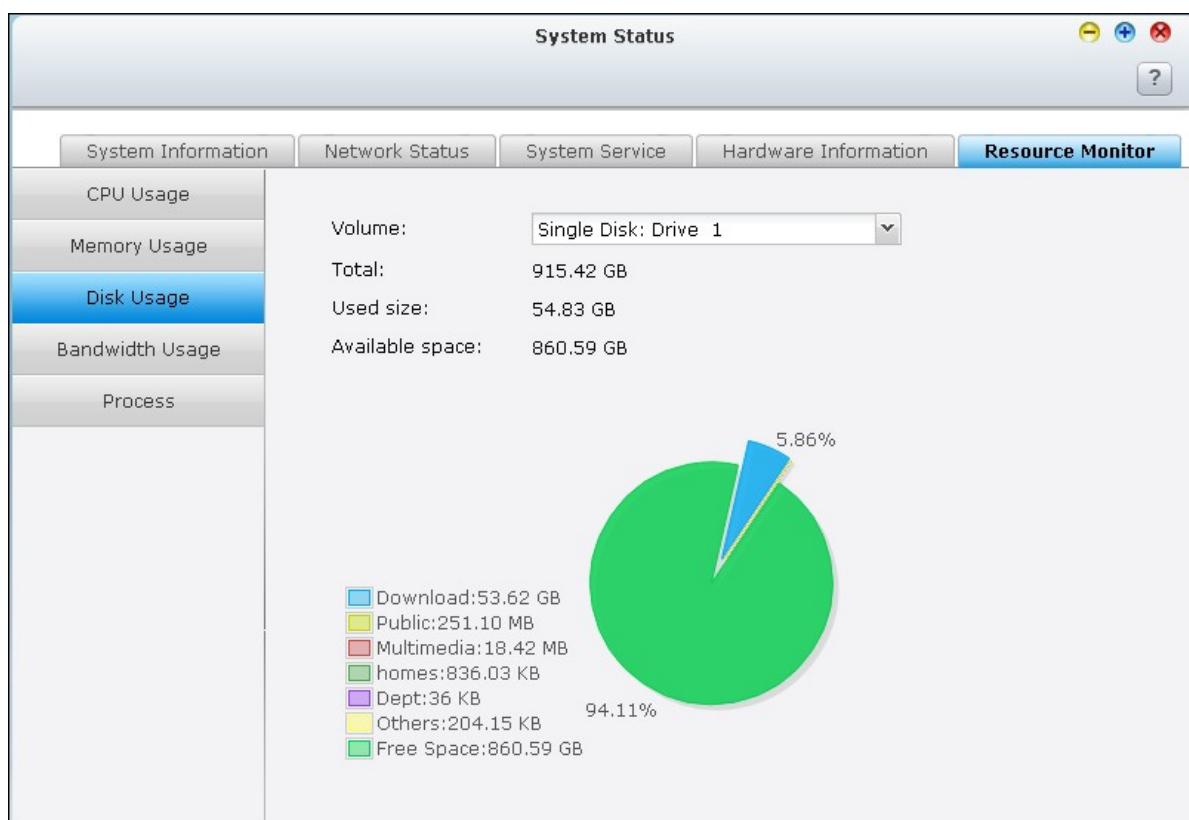
- CPU Usage: This tab shows the CPU usage of the NAS.



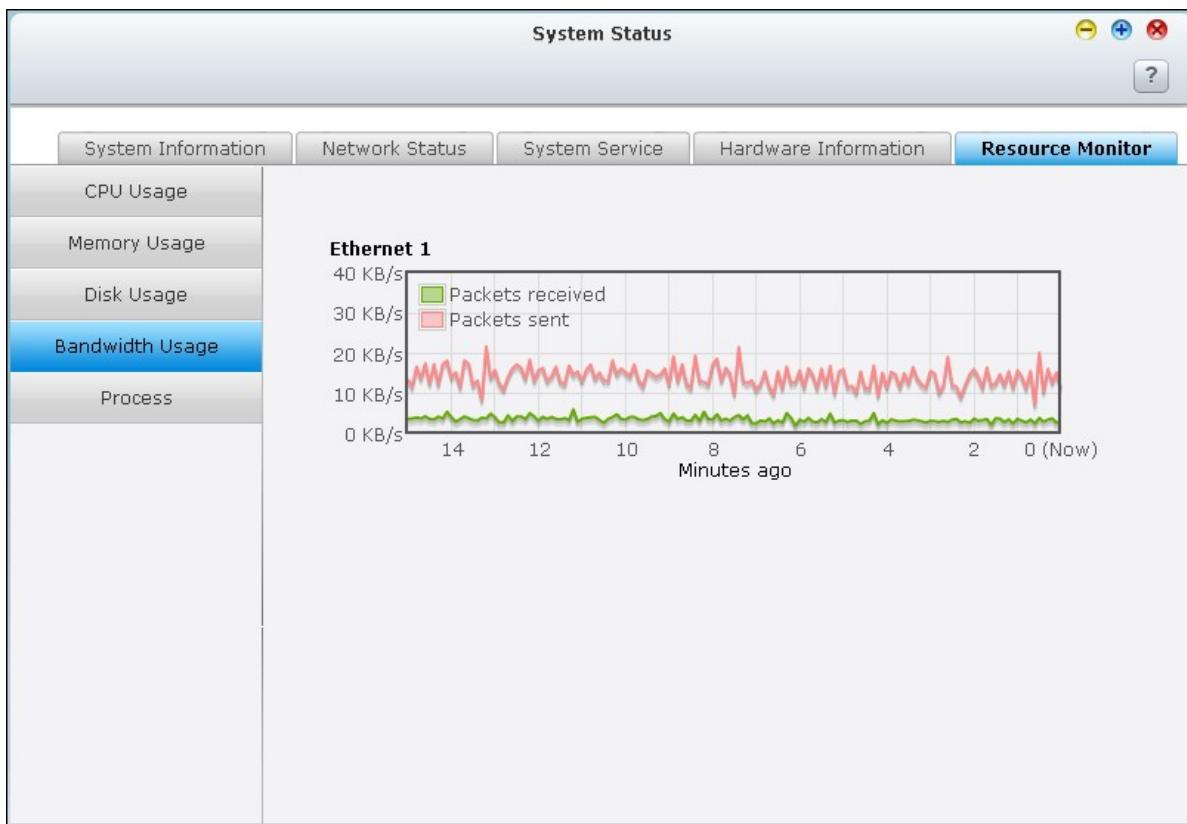
- Memory Usage: This tab shows the memory usage of the NAS by real-time dynamic graph.



- Disk Usage: This tab shows the disk space usage of each disk volume and its shared folders.



- Bandwidth Usage: This tab provides information about bandwidth transfer of each available LAN port of the NAS.



- Process: This tab shows information about the processes running on the NAS.

The figure shows a screenshot of the 'System Status' application window. The title bar says 'System Status'. Below it is a menu bar with tabs: 'System Information', 'Network Status', 'System Service', 'Hardware Information', and 'Resource Monitor'. The 'Resource Monitor' tab is highlighted in blue. On the left, there's a sidebar with tabs: 'CPU Usage', 'Memory Usage', 'Disk Usage', 'Bandwidth Usage' (which is also highlighted in blue), and 'Process'. The main area is titled 'Resource Monitor' and contains a table. The table has columns: 'Process Name', 'Users', 'PID', 'CPU ...', and 'Memory'. The table lists several processes:

	Process Name	Users	PID	CPU ...	Memory
CPU Usage	md9_raid1	admin	449	0.9 %	0 K
Memory Usage	top	admin	10847	4.6 %	872 K
Disk Usage	_thttpd_	admin	26325	0 %	1748 K
Bandwidth Usage	twonkymediaserv	admin	4157	0 %	1776 K
Process	apache	httpdusr	23902	0 %	1828 K
	mysqld	admin	7217	0 %	1880 K
	nvrdr	admin	17675	0 %	2156 K
	iscsid	admin	7143	0 %	2200 K
	manaRequest.cgi	admin	10876	3.7 %	3164 K
	manaRequest.cgi	admin	10839	0 %	3168 K
	manaRequest.cgi	admin	10854	4.6 %	3184 K
	squid	httpdusr	7093	0 %	3272 K
	apache	httpdusr	10123	0 %	3488 K
	proftpd	guest	6790	0 %	4504 K
	btd	admin	6424	0.9 %	8148 K

## 4.12 System Logs

### System Event Logs

The NAS can store 10,000 recent event logs, including warning, error, and information messages. If the NAS does not function correctly, refer to the event logs for troubleshooting.

Tip: Right click a log to delete the record. To clear all logs, click "Clear".

System Event Logs						
All events		Clear		Save		
Type	Date	Time	Users	Source IP	Computer name	Content
⚠	2013-05-07	17:07:04	System	127.0.0.1	localhost	[Drive 1] The scanning is stopped by user.
ℹ	2013-05-07	17:06:55	System	127.0.0.1	localhost	[Drive 1] Start scanning bad blocks.
ℹ	2013-05-06	08:04:00	System	127.0.0.1	localhost	[USBDisk2] Device detected. The file system is ntfs.
ℹ	2013-05-06	02:46:29	System	127.0.0.1	localhost	[USBDisk2] Device removed.
ℹ	2013-05-03	23:23:50	System	127.0.0.1	localhost	[Video Station] Video Station is enabled successfully.
ℹ	2013-05-03	17:40:41	admin	61.62.220.74	---	[VPN Service] PPTP started successfully.
ℹ	2013-04-30	22:52:30	System	127.0.0.1	localhost	LAN 1 link is Up.
ℹ	2013-04-30	22:44:18	System	127.0.0.1	localhost	[USBDisk3] Device removed.
ℹ	2013-04-30	22:43:43	System	127.0.0.1	localhost	[USBDisk3] Device detected. The file system is ntfs.
ℹ	2013-04-30	22:43:36	System	127.0.0.1	localhost	[USBDisk3] Device removed.
ℹ	2013-04-30	22:43:16	System	127.0.0.1	localhost	[USBDisk3] Device detected. The file system is ntfs.

## System Connection Logs

The NAS supports recording HTTP, FTP, Telnet, SSH, AFP, NFS, SAMBA, and iSCSI connections. Click "Options" to select the connection type to be logged. The file transfer performance can be slightly affected when this feature is turned on.

Tip: Right click a log and select to delete the record or block the IP and select how long the IP should be blocked. To clear all the logs, click "Clear".

System Event Logs System Connection Logs Online Users Syslog Client Management							
Type	Date	Time	Users	Source IP	Computer name	Connection type	Accessed Resources
i	2013-05-09	17:01:49	admin	10.8.12.8	localhost	FTP	---
i	2013-05-09	17:01:40	admin	10.8.12.8	localhost	FTP	---
i	2013-05-09	17:01:40	admin	10.8.12.8	localhost	FTP	---
i	2013-05-09	17:01:35	admin	10.8.12.8	localhost	FTP	---
i	2013-05-09	17:01:35	admin	10.8.12.8	localhost	FTP	---
i	2013-05-09	17:01:30	admin	10.8.12.8	localhost	FTP	---
i	2013-05-09	17:01:30	admin	10.8.12.8	localhost	FTP	---
i	2013-05-09	17:01:06	admin	10.8.12.8	localhost	FTP	---

Display item: 1-8, Total: 8 | Show 10 Items

Start Logging: Turn on this option to archive the connection logs. The NAS generates a CSV file automatically and saves it to a specified folder when the number of logs reaches the upper limit.

### Options

Select the connection type to be logged.

<input checked="" type="checkbox"/> HTTP	<input checked="" type="checkbox"/> FTP	<input checked="" type="checkbox"/> Telnet
<input checked="" type="checkbox"/> SSH	<input type="checkbox"/> AFP (Mac)	<input type="checkbox"/> SMB (Windows)
<input type="checkbox"/> iSCSI	<input type="checkbox"/> RADIUS	<input type="checkbox"/> VPN

When the number of logs reaches 10,000, archive the connection logs and save the file in the folder:

Download

Apply Cancel

The file-level access logs are available on this page. The NAS will record the logs when users access, create, delete, move, or rename any files or folders via the connection type specified in "Options". To disable this feature, click "Stop logging".

System Connection Logs								
Type	Date	Time	Users	Source IP	Computer name	Connection type	Accessed Resources	Action
i	2013-05-10	17:31:52	guest	10.8.12.6	tatehuang-nb	SAMBA	Public/Transmissio...	Read
i	2013-05-10	17:31:50	guest	10.8.12.6	tatehuang-nb	SAMBA	Public/Transmissio...	Read
i	2013-05-10	17:31:48	guest	10.8.12.6	tatehuang-nb	SAMBA	Public/Transmissio...	Read
i	2013-05-10	17:31:48	guest	10.8.12.6	tatehuang-nb	SAMBA	Public/Transmissio...	Read
i	2013-05-10	17:31:47	guest	10.8.12.6	tatehuang-nb	SAMBA	Public/Milstead_QN...	Read
i	2013-05-10	17:31:35	guest	10.8.12.6	tatehuang-nb	SAMBA	Public/Chrome_gra...	Read
i	2013-05-10	17:31:30	guest	10.8.12.6	tatehuang-nb	SAMBA	Public/Chrome_gra...	Read
i	2013-05-10	17:31:29	guest	10.8.12.6	tatehuang-nb	SAMBA	Public/Chrome_gra...	Read
i	2013-05-10	17:31:28	guest	10.8.12.6	tatehuang-nb	SAMBA	Public/Milstead_QN...	Read
i	2013-05-10	17:31:28	guest	10.8.12.6	tatehuang-nb	SAMBA	Public/Milstead_QN...	Read

Page 1 /3 | Display item: 1-10, Total: 22 | Show 10 Items

## Online Users

The information of the on-line users connecting to the NAS by networking services is shown on this page.

Tip: Right click a log to disconnect the IP connection and block the IP.

A screenshot of a web-based monitoring interface titled "Online Users". The top navigation bar includes tabs for "System Event Logs", "System Connection Logs", "Online Users" (which is highlighted in blue), and "Syslog Client Management". A search bar labeled "Users search" is located in the top right corner. The main content area displays a table of online users. One row is selected, showing the following data:

Type	Login Date	Login Time	Users	Source IP	Computer name	Connection t...	Accessed Resources
user	2013-05-09	15:27:44	admin	10.8.12.8	---	HTTP	Administration

A context menu is open over the selected user entry, listing three options:

- Disconnect this connection
- Add to the block list
- Disconnect this connection and block the IP

## Syslog Client Management

Syslog is a standard for forwarding the log messages on an IP network. Turn on this option to save the event logs and connection logs to a remote Syslog server.

<a href="#">System Event Logs</a>	<a href="#">System Connection Logs</a>	<a href="#">Online Users</a>	<b>Syslog Client Management</b>
<p><input checked="" type="checkbox"/> <b>Enable Syslog</b> You can enable this option to save the event logs and connection logs to a remote syslog server. Syslog server IP: <input type="text"/>  UDP port: <input type="text" value="514"/></p> <p>Select the logs to record <input checked="" type="checkbox"/> System Event Logs <input type="checkbox"/> System Connection Logs (you must enable system connection logs to use this option.)</p>			
<p><b>Apply All</b></p>			

When converting the connection logs into a CSV file, the connection type and action will be number coded. Please refer to the table below for the code meaning.

<b>Connection type codes</b>	<b>Action codes</b>
0 - UNKNOWN	0 - UNKNOWN
1 - SAMBA	1 - DEL
2 - FTP	2 - READ
3 - HTTP	3 - WRITE
4 - NFS	4 - OPEN
5 - AFP	5 - MKDIR
6 - TELNET	6 - NFSMOUNT_SUCC
7 - SSH	7 - NFSMOUNT_FAIL
8 - ISCSI	8 - RENAME
	9 - LOGIN_FAIL
	10 - LOGIN_SUCC
	11 - LOGOUT
	12 - NFSUMOUNT
	13 - COPY
	14 - MOVE
	15 - ADD

## Advanced Log Search

Advanced log search is provided to search for system event logs, system connection logs and online users based on user preferences. First, specify the log type, users, computer name, date range and source IP and click "Search" to search for the desired logs or reset to list all logs.

The screenshot shows the 'System Logs' interface with the 'System Event Logs' tab selected. The search criteria are set to 'All events' for Log type, 'system' for Users, and an empty field for Computer name. The Date range is set from '2013-05-03' to '2013-05-11'. The results table displays five log entries:

Type	Date	Time	Users	Source IP	Computer name	Content
⚠	2013-05-07	17:07:04	System	127.0.0.1	localhost	[Drive 1] The scanning is stopped by user.
ℹ	2013-05-07	17:06:55	System	127.0.0.1	localhost	[Drive 1] Start scanning bad blocks.
ℹ	2013-05-06	08:04:00	System	127.0.0.1	localhost	[USBDisk2] Device detected. The file system is ntfs.
ℹ	2013-05-06	02:46:29	System	127.0.0.1	localhost	[USBDisk2] Device removed.
ℹ	2013-05-03	23:23:50	System	127.0.0.1	localhost	[Video Station] Video Station is enabled successfully.

At the bottom, there are navigation links for page 1/1 and a total of 5 items displayed, with a show 50 items option.

Please note that for online users, only the source IP and Computer name can be specified.

## 5. Privilege Settings

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[Users](#) 309

[User Groups](#) 325

[Share Folders](#) 327

[Quota](#) 363

[Domain Security](#) 365

## 5.1 Users

---

The NAS has created the following users by default:

- admin

The administrator “admin” has full access to system administration and all shared folders. It cannot be deleted.

- guest

This is a built-in user and will not be displayed on the “User Management” page. A guest does not belong to any user group. The login password is “guest”.

- anonymous

This is a built-in user and will not be shown on the “User Management” page. When you connect to the server by FTP, you can use this name to login.

The number of users you can create on the NAS varies according to the NAS models. If your NAS models are not listed, please visit <http://www.qnap.com> for details.

Maximum number of users	NAS models
1,024	TS-110, TS-210
2,048	TS-112, TS-119, TS-119P+, TS-212, TS-219P+, TS-410, TS-239 Pro II+, TS-259 Pro+
4,096	TS-412, TS-419P+, TS-410U, TS-419U, TS-412U, TS-419U+, SS-439 Pro, SS-839 Pro, TS-439 Pro II+, TS-459U-RP/SP, TS-459U-RP+/SP+, TS-459 Pro+, TS-459 Pro II, TS-559 Pro+, TS-559 Pro II, TS-659 Pro+, TS-659 Pro II, TS-859 Pro+, TS-859U-RP, TS-859U-RP+, TS-809 Pro, TS-809U-RP, TS-879 Pro, TS-1079 Pro, TS-879U-RP, TS-EC879U-RP, TS-1279U-RP, TS-EC1279U-RP

The following information is required to create a new user:

- Username

The username is case-insensitive and supports multi-byte characters, such as Chinese, Japanese, Korean, and Russian. The maximum length is 32 characters. The invalid characters are listed below:

"/ \ [ ] : ; | = , + \* ? < > ` '

- Password

The password is case-sensitive and supports maximum 16 characters. It is recommended to use a password of at least 6 characters.

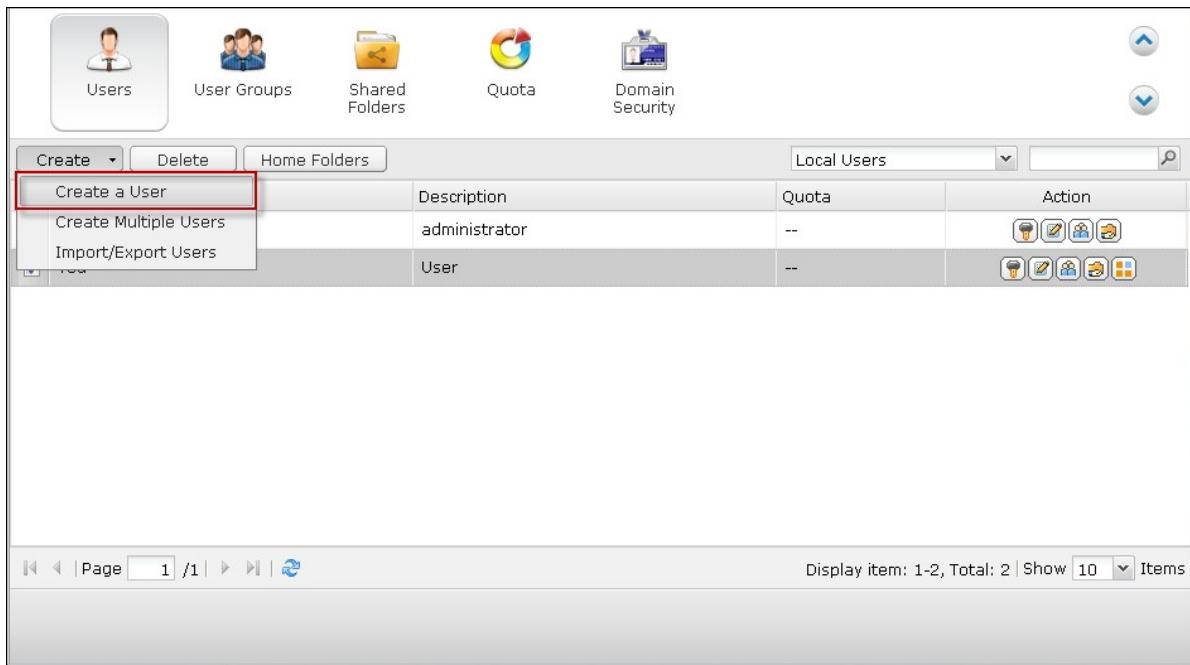
The screenshot shows a software interface for managing users. At the top, there are five icons: 'Users' (person), 'User Groups' (two people), 'Shared Folders' (file folder with key), 'Quota' (colorful circle), and 'Domain Security' (monitor). Below the icons are navigation buttons: 'Create' (down arrow), 'Delete' (trash can), and 'Home Folders'. A dropdown menu shows 'Local Users' and a search icon. The main area is a table with the following data:

Username	Description	Quota	Action
admin	administrator	--	
Ted	User	--	

At the bottom, there are page navigation buttons ('Page 1 /1'), a refresh icon, and a message: 'Display item: 1-2, Total: 2 | Show 10 Items'.

## Create a User

To create a user on the NAS, click "Create a User".



The screenshot shows a software interface for managing users on a network attached storage (NAS) system. At the top, there are several icons: 'Users' (a person icon), 'User Groups' (two people icon), 'Shared Folders' (a folder with a key icon), 'Quota' (a colorful circle icon), and 'Domain Security' (a computer monitor icon). Below these are navigation buttons: 'Create' (with a dropdown arrow), 'Delete', and 'Home Folders'. A search bar and a dropdown menu for 'Local Users' are also present.

The main area is a table titled 'Local Users' with the following data:

	Description	Quota	Action
Create a User	administrator	--	
Create Multiple Users	User	--	
Import/Export Users			

At the bottom, there are page navigation buttons ('Page 1 /1'), a search icon, and a status message: 'Display item: 1-2, Total: 2 | Show 10 Items'.

Follow the instructions of the wizard to complete the details.

## Create a User

### Create a User

This wizard guides you through the following settings:

- Set User Information
- Assign User Group
- Personal Shared Folder
- Set Shared Folder Privilege
- Set Application Privilege

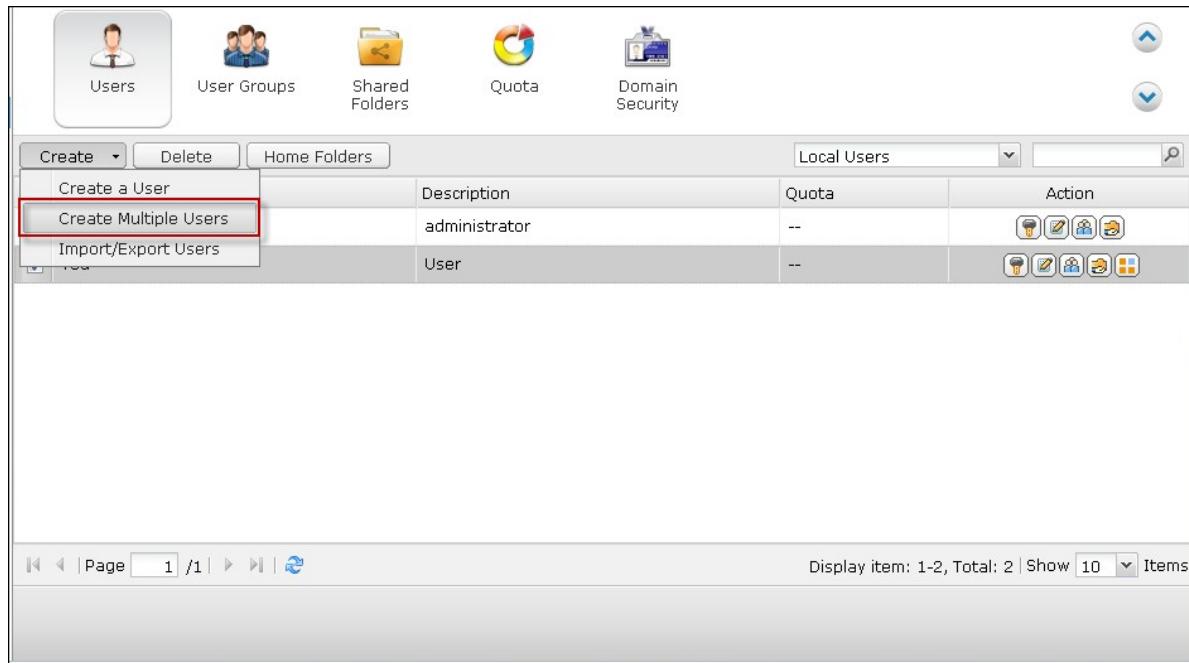
Step 1/9

Next

Cancel

## Create Multiple Users

1. To create multiple users on the NAS, click "Create Multiple Users".



The screenshot shows a user management interface with the following elements:

- Top navigation bar with icons for Users, User Groups, Shared Folders, Quota, and Domain Security.
- Toolbar with Create, Delete, Home Folders buttons.
- Search bar with Local Users dropdown and search icon.
- Data grid showing two users:

	Description	Quota	Action
administrator	administrator	--	[Edit, Delete, Share, etc.]
User	User	--	[Edit, Delete, Share, etc.]
- Page navigation: Back, Forward, Page 1/1, Refresh.
- Display settings: Show 10 items.

2. Click "Next".



The screenshot shows the "Multiple Users Creation Wizard" with the following details:

- Header: Multiple Users Creation Wizard
- Section: Create Multiple Users
- Text: This wizard helps you create multiple users. Click **NEXT** to proceed.
- Footer: Step 1/5, Next, Cancel.

3. Enter the name prefix, e.g. test. Enter the start number for the username, e.g.

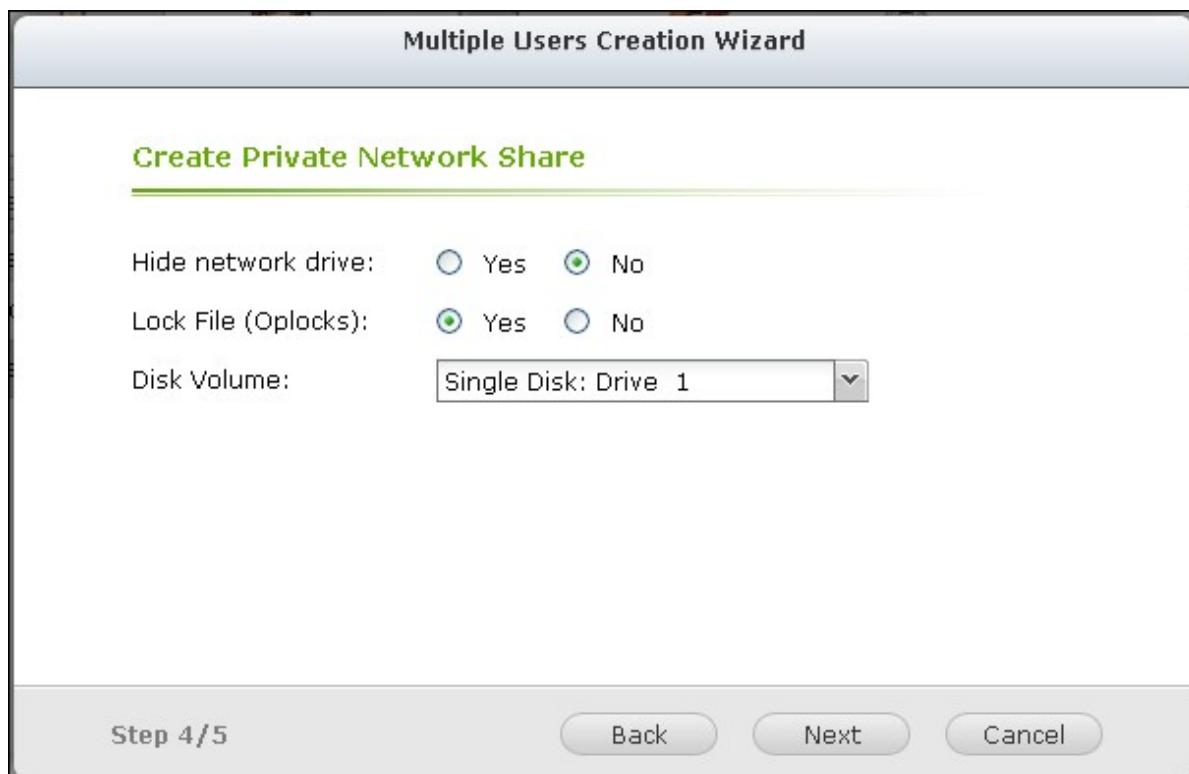
0001 and the number of users to be created, e.g. 10. The NAS creates ten users named test0001, test0002, test0003...test0010. The password entered here is the same for all the new users.



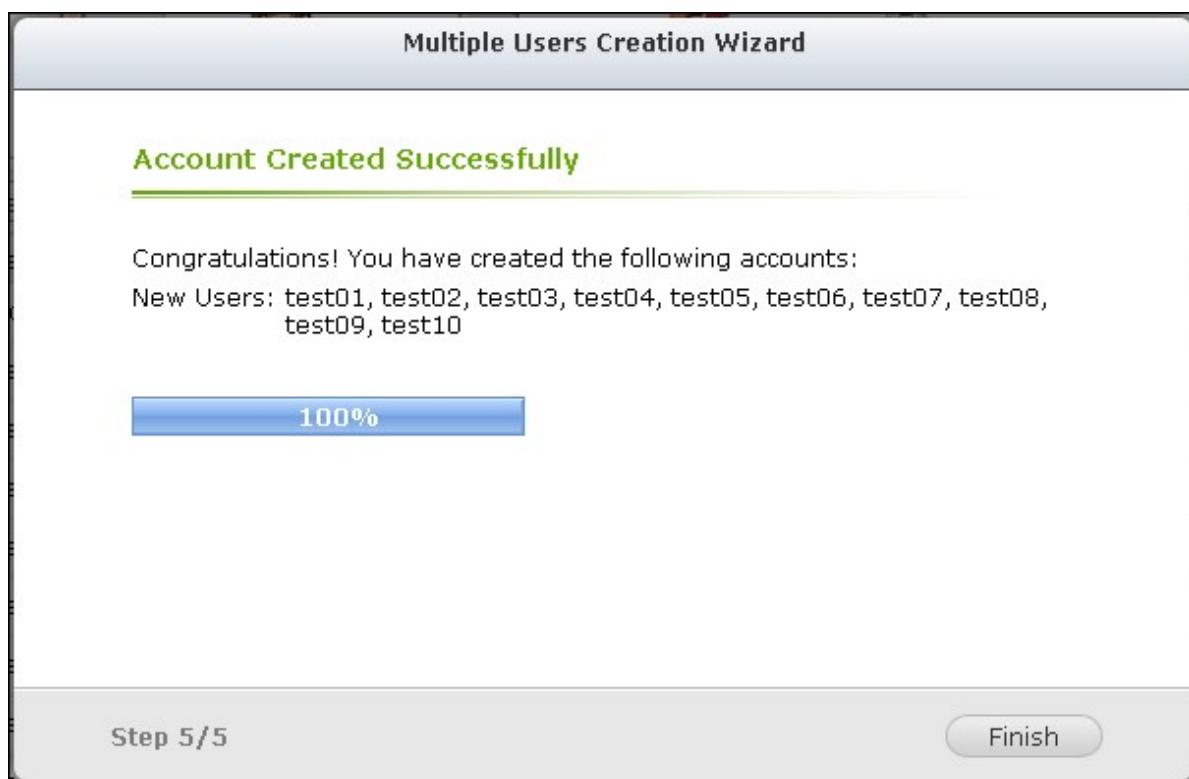
4. Select to create a private shard folder for each user or not. The shared folder will be named after the username. If a shared folder of the same name has already existed, the NAS will not create the folder.



5. Specify the folder settings.



6. You can view the new users created in the last step. Click "Finish" to exit the wizard.



7. Check that the users have been created.

The screenshot shows a user management interface with the following details:

- Top navigation: Users, User Groups, Shared Folders, Quota, Domain Security.
- Buttons: Create, Delete, Home Folders.
- Search: Local Users, search input, magnifying glass icon.
- Table: A grid of user information with columns: Username, Description, Quota, Action.
- Data in the table:

Username	Description	Quota	Action
admin	administrator	--	[Icons]
Ted	User	--	[Icons]
test01		--	[Icons]
test02		--	[Icons]
test03		--	[Icons]
test04		--	[Icons]
test05		--	[Icons]
test06		--	[Icons]
test07		--	[Icons]
test08		--	[Icons]
test09		--	[Icons]
test10		--	[Icons]

- Pagination: Page 1 / 1.
- Display info: Display item: 1-12, Total: 12 | Show 20 Items.

8. Check that the shared folders have been created for the users.

The screenshot shows a desktop interface with a window titled "Shared Folders". The window contains a table listing shared folders, with columns for Folder Name, Size, Folders, Files, Hidden, and Volume. The "Shared Folder" tab is selected at the top. Below the table are buttons for Create, Remove, and Restore Default Shared Folders, along with a search bar.

<input type="checkbox"/> Folder Name	Size	Folders	Files	Hidden	Volume	Action
Multimedia	18.42 MB	21	235	No	Single Disk: Drive 1	
Public	250.87 MB	9	88	No	Single Disk: Drive 1	
Recordings	32 KB	6	1	No	Single Disk: Drive 1	
TedHome	20 KB	3	1	No	Single Disk: Drive 1	
USBDisk1	694.02 GB	30959	338379	No	USB 1	
USBDisk2	70.04 GB	868	13879	No	USB 2	
Usb	12 KB	1	1	No	Single Disk: Drive 1	
Web	16.15 KB	1	7	No	Single Disk: Drive 1	
homes	836.03 KB	8	9	No	Single Disk: Drive 1	
test01	4 KB	0	0	No	Single Disk: Drive 1	
test02	4 KB	0	0	No	Single Disk: Drive 1	
test03	4 KB	0	0	No	Single Disk: Drive 1	
test04	4 KB	0	0	No	Single Disk: Drive 1	
test05	4 KB	0	0	No	Single Disk: Drive 1	
test06	4 KB	0	0	No	Single Disk: Drive 1	
test07	4 KB	0	0	No	Single Disk: Drive 1	
test08	4 KB	0	0	No	Single Disk: Drive 1	
test09	4 KB	0	0	No	Single Disk: Drive 1	
test10	4 KB	0	0	No	Single Disk: Drive 1	

Display item: 1-20, Total: 20 | Show 100 Items

## Import/Export Users

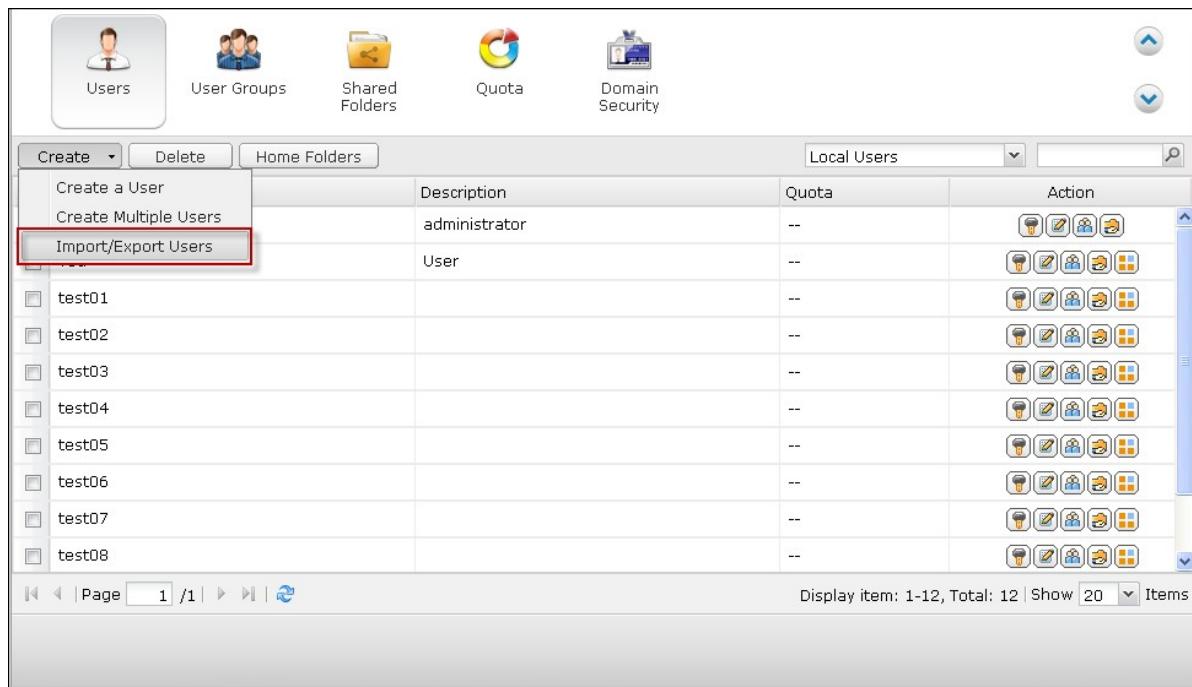
You can import users to or export users from the NAS with this function.

**Note:** The password rules (if applicable) will not be applied when importing the users.

### Export users:

Follow the steps below to export users from the NAS:

1. Click "Import/Export Users".



2. Select the option "Export user and user group settings".
3. Click "Next" to download and save the account setting file (\*.bin). The file can be imported to another NAS for account setup.



Note that the quota settings can be exported only when the quota function is enabled in "Privilege Settings" > "Quota".

#### **Import users:**

Before you import users to the NAS, make sure you have backed up the original users settings by exporting the users. Follow the steps below to import users to the NAS:

1. Click "Import/Export Users".

Local Users				
	Description	Quota	Action	
Create a User		--		
Create Multiple Users	administrator	--		
Import/Export Users	User	--		
test01		--		
test02		--		
test03		--		
test04		--		
test05		--		
test06		--		
test07		--		
test08		--		

Display item: 1-12, Total: 12 | Show 20 Items

2. Select "Import user and user group settings". Select the option "Overwrite duplicate users" to overwrite existing users on the NAS. Click "Browse" and select the file (\*.txt, \*.csv, \*.bin) which contains the users information and click "Next" to import the users.



3. Click "Finish" after the users have been created.



4. The imported user accounts will be shown.

The screenshot shows a user management interface with various icons for "Users", "User Groups", "Shared Folders", "Quota", and "Domain Security". Below these icons is a toolbar with buttons for "Create", "Delete", and "Home Folders". A dropdown menu shows "Local Users". The main area is a table listing user accounts:

Username	Description	Quota	Action
admin	administrator	--	
Ted	User	--	
test01		--	
test02		--	
test03		--	
test04		--	
test05		--	
test06		--	
test07		--	
test08		--	

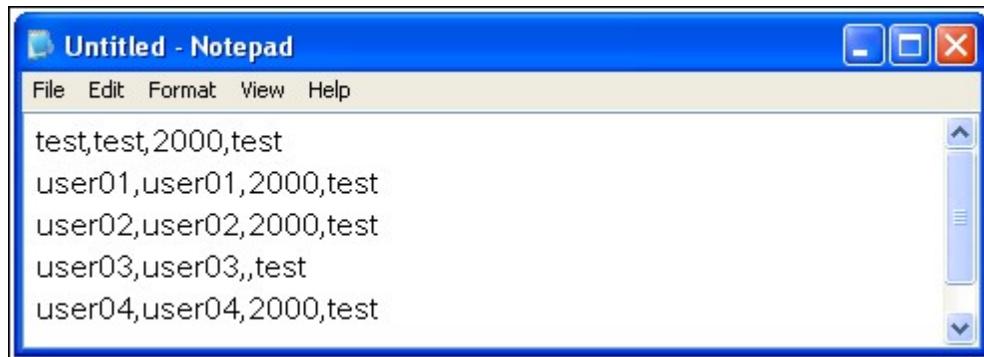
At the bottom, there are navigation buttons for "Page" (1 / 1), "Display item: 1-12, Total: 12 | Show 20 Items".

The NAS supports importing user accounts from TXT, CSV or BIN files. To create a list of user accounts with these file types, follow the steps below.

## TXT

1. Open a new file with a text editor.
2. Enter a user's information in the following order and separate them by ",":  
Username, Password, Quota (MB), Group Name
3. Go to the next line and repeat the previous step to create another user account.  
Each line indicates one user's information.
4. Save the file in UTF-8 encoding if it contains double-byte characters.

An example is shown as below. Note that if the quota is left empty, the user will have no limit in using the disk space of the NAS.



The screenshot shows a Windows Notepad window titled "Untitled - Notepad". The menu bar includes File, Edit, Format, View, and Help. The main text area contains the following five lines of data, each representing a user entry:

```
test,test,2000,test
user01,user01,2000,test
user02,user02,2000,test
user03,user03,,test
user04,user04,2000,test
```

### **CSV (Excel)**

1. Open a new file with Excel.
2. Enter a user's information in the same row in the following order:  
Column A: Username  
Column B: Password  
Column C: Quota (MB)  
Column D: Group name
3. Go to the next row and repeat the previous step to create another user account.  
Each row indicates one user's information. Save the file in CSV format.
4. Open the CSV file with Notepad and save it in UTF-8 encoding if it contains double-byte characters.

An example is shown as below:

	A	B	C	D
1	test	test	2000	test
2	user01	user01	2000	test
3	user02	user02	2000	test
4	user03	user03		test
5	user04	user04	2000	test
6	user05	user05	2000	test

### **BIN (Exported from the NAS)**

The BIN file is exported from a QNAP NAS. It contains information including username, password, quota, and user group. The quota setting can be exported only when the quota function is enabled in “Privilege Settings” > “Quota”.

## Home Folders

Enable Home Folders to create a personal folder to each local and domain user on the NAS. Users can access their folders "home" via Microsoft networking, FTP, AFP, and File Station. All the home folders are located in the shared folder "Homes", which can only be accessed by "admin" by default.

To use this feature, click "Home Folders".

The screenshot shows a software interface for managing user accounts. At the top, there are icons for 'Users', 'User Groups', 'Shared Folders', 'Quota', and 'Domain Security'. Below the icons are buttons for 'Create', 'Delete', and 'Home Folders' (which is highlighted with a red box). A dropdown menu shows 'Local Users' selected. The main area is a table with columns: 'Username', 'Description', 'Quota', and 'Action'. The table lists 12 users: admin, Ted, test01, test02, test03, test04, test05, test06, test07, test08, test09, and test10. Each user has a checkbox in the first column and a set of icons in the 'Action' column. At the bottom, there are navigation buttons for 'Page' (1 / 1), a search icon, and a status bar displaying 'Display item: 1-12, Total: 12 | Show 20 Items'.

Username	Description	Quota	Action
admin	administrator	--	[Icons]
Ted	User	--	[Icons]
test01		--	[Icons]
test02		--	[Icons]
test03		--	[Icons]
test04		--	[Icons]
test05		--	[Icons]
test06		--	[Icons]
test07		--	[Icons]
test08		--	[Icons]
test09		--	[Icons]
test10		--	[Icons]

Select "Enable home folder for all users" and the disk volume where the home folders will be created in. Click "Apply".

The screenshot shows a configuration dialog titled 'Home Folders'. It contains a checked checkbox labeled 'Enable home folder for all users' and a dropdown menu labeled 'Disk Volume' set to 'Single Disk: Drive 1'. At the bottom are 'Apply' and 'Cancel' buttons.

## 5.2 User Groups

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A user group is a collection of users with the same access right to the files or folders.

The NAS has created the following user groups by default:

- administrators

All the members in this group have the administration right of the NAS. This group cannot be deleted.

- everyone

All the registered users belong to everyone group. This group cannot be deleted.

The number of user groups you can create on the NAS varies according to the NAS models. If your NAS models are not listed, please visit <http://www.qnap.com> for details.

Maximum number of user groups	NAS models
128	TS-110, TS-210
256	TS-112, TS-119, TS-119P+, TS-212, TS-219P+, TS-410, TS-239 Pro II+, TS-259 Pro+
512	TS-412, TS-419P+, TS-410U, TS-419U, TS-412U, TS-419U+, SS-439 Pro, SS-839 Pro, TS-439 Pro II+, TS-459U-RP/SP, TS-459U-RP+/SP+, TS-459 Pro+, TS-459 Pro II, TS-559 Pro+, TS-559 Pro II, TS-659 Pro+, TS-659 Pro II, TS-859 Pro+, TS-859U-RP, TS-859U-RP+, TS-809 Pro, TS-809U-RP, TS-879 Pro, TS-1079 Pro, TS-879U-RP, TS-EC879U-RP, TS-1279U-RP, TS-EC1279U-RP

A group name must not exceed 256 characters. It is case-insensitive and supports double-byte characters, such as Chinese, Japanese, and Korean, except the following ones:

" / \ [ ] : ; | = , + \* ? < > ` '

Users      User Groups      Shared Folders      Quota      Domain Security

Create      Delete

Local Groups

Group Name	Action
<input type="checkbox"/> administrators	
<input type="checkbox"/> everyone	
<input checked="" type="checkbox"/> User	

Display item: 1-3, Total: 3 | Show 10 Items

Page 1 /1

### **5.3 Shared Folders**

---

#### **Shared Folders**

You can create multiple shared folders on the NAS and specify the access rights of the users and user groups to the shares.

The number of shared folders you can create on the NAS varies according to the NAS models. If your NAS models are not listed, please visit <http://www.qnap.com> for details.

<b>Maximum number of shared folders</b>	<b>NAS models</b>
256	TS-110, TS-210, TS-112, TS-119, TS-119P+, TS-212, TS-219P+, TS-x20, TS-x21, TS-410, TS-239 Pro II+, TS-259 Pro+
512	TS-412, TS-419P+, TS-410U, TS-419U, TS-412U, TS-419U+, SS-439 Pro, SS-839 Pro, TS-439 Pro II+, TS-459U-RP/SP, TS-459U-RP+/SP+, TS-459 Pro+, TS-459 Pro II, TS-559 Pro+, TS-559 Pro II, TS-659 Pro+, TS-659 Pro II, TS-859 Pro+, TS-859U-RP, TS-859U-RP+, TS-809 Pro, TS-809U-RP, TS-x70, TS-879 Pro, TS-1079 Pro, TS-879U-RP, TS-EC879U-RP, TS-1279U-RP, TS-EC1279U-RP

On the folder list, you can view the current data size, number of sub-folders and files created in the shared folder, and the folder status (hidden or not).

The screenshot shows a software interface for managing shared folders. At the top, there are icons for Users, User Groups, Shared Folders (which is selected), Quota, and Domain Security. Below the header are three tabs: Shared Folder (selected), Advanced Permissions, and Folder Aggregation. A toolbar below the tabs includes buttons for Create, Remove, and Restore Default Shared Folders, along with a search icon.

The main area is a table listing shared folders:

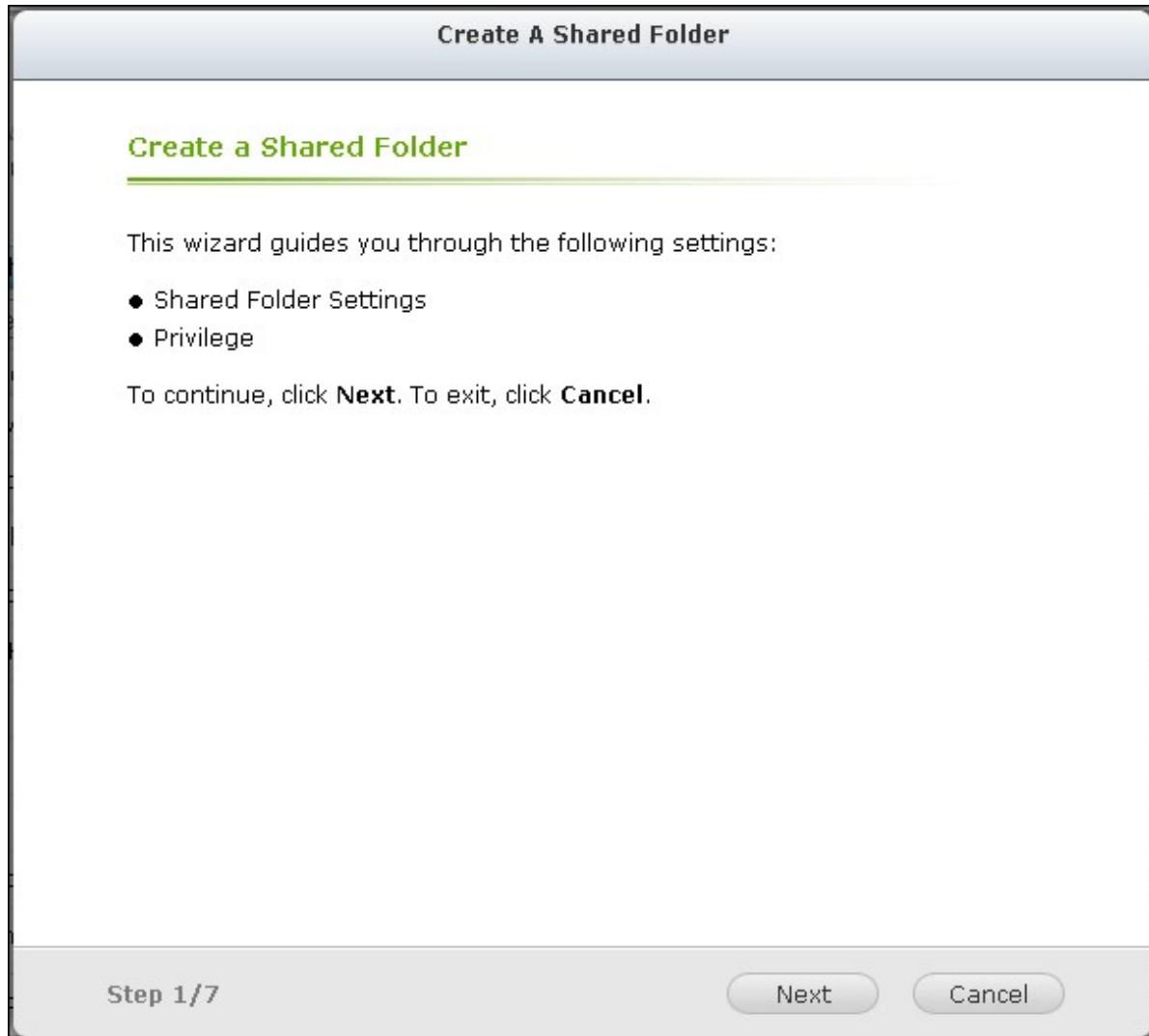
Folder Name	Size	Folders	Files	Hidden	Volume	Action
Download	53.29 GB	10	183	No	Single Disk: Drive 1	
Multimedia	18.42 MB	21	235	No	Single Disk: Drive 1	
Public	250.87 MB	9	88	No	Single Disk: Drive 1	
Recordings	32 KB	6	1	No	Single Disk: Drive 1	
TedHome	20 KB	3	1	No	Single Disk: Drive 1	
USBDisk1	694.02 GB	30959	338379	No	USB 1	
USBDisk2	70.04 GB	868	13879	No	USB 2	
Usb	12 KB	1	1	No	Single Disk: Drive 1	
Web	16.15 KB	1	7	No	Single Disk: Drive 1	
homes	836.03 KB	8	9	No	Single Disk: Drive 1	

At the bottom, there are navigation buttons (Back, Forward, Page 1/1, Next) and a status message: "Display item: 1-10, Total: 20 | Show 100 Items".

1. To create a shared folder, click Create > "Shared Folder".

This screenshot shows the same interface as the first one, but the "Create" button is highlighted, indicating the next step. The "Shared Folder" tab is also highlighted. The rest of the interface and data table are identical to the first screenshot.

2. Click "Next".



3. Enter the folder settings.

- Folder name: Enter the share name. The share name does not support " / \ [ ] : ; | = , + \* ? < > ` ' "
- Disk Volume: Select which disk volume on which to create the folder.
- Description: Enter an optional description of the shared folder.
- Hide Folder: Select to hide the shared folder or not in Microsoft Networking. When a shared folder is hidden, you have to enter the complete directory \\NAS\_IP\share\_name to access the share.
- Lock file (oplocks): Opportunistic locking is a Windows mechanism for the client to place an opportunistic lock (oplock) on a file residing on a server in order to cache the data locally for improved performance. Oplocks is enabled by default for everyday usage. For networks that require multiple users concurrently accessing the same file such as a database, oplocks should be disabled.
- Recycle Bin: Enable the Network Recycle Bin for created shared folders. The option

"Restrict the access of Recycle Bin to administrators only for now", once enabled, will ensure that files deleted and moved to the Network Recycle Bin can only be recovered by administrators.

- Path: Specify the path of the shared folder or select to let the NAS specify the path automatically.

**Create A Shared Folder**

**Shared Folder Settings**

Folder Name:	test	
Disk Volume:	Single Disk: Drive 1	
Description:		

Advanced Settings

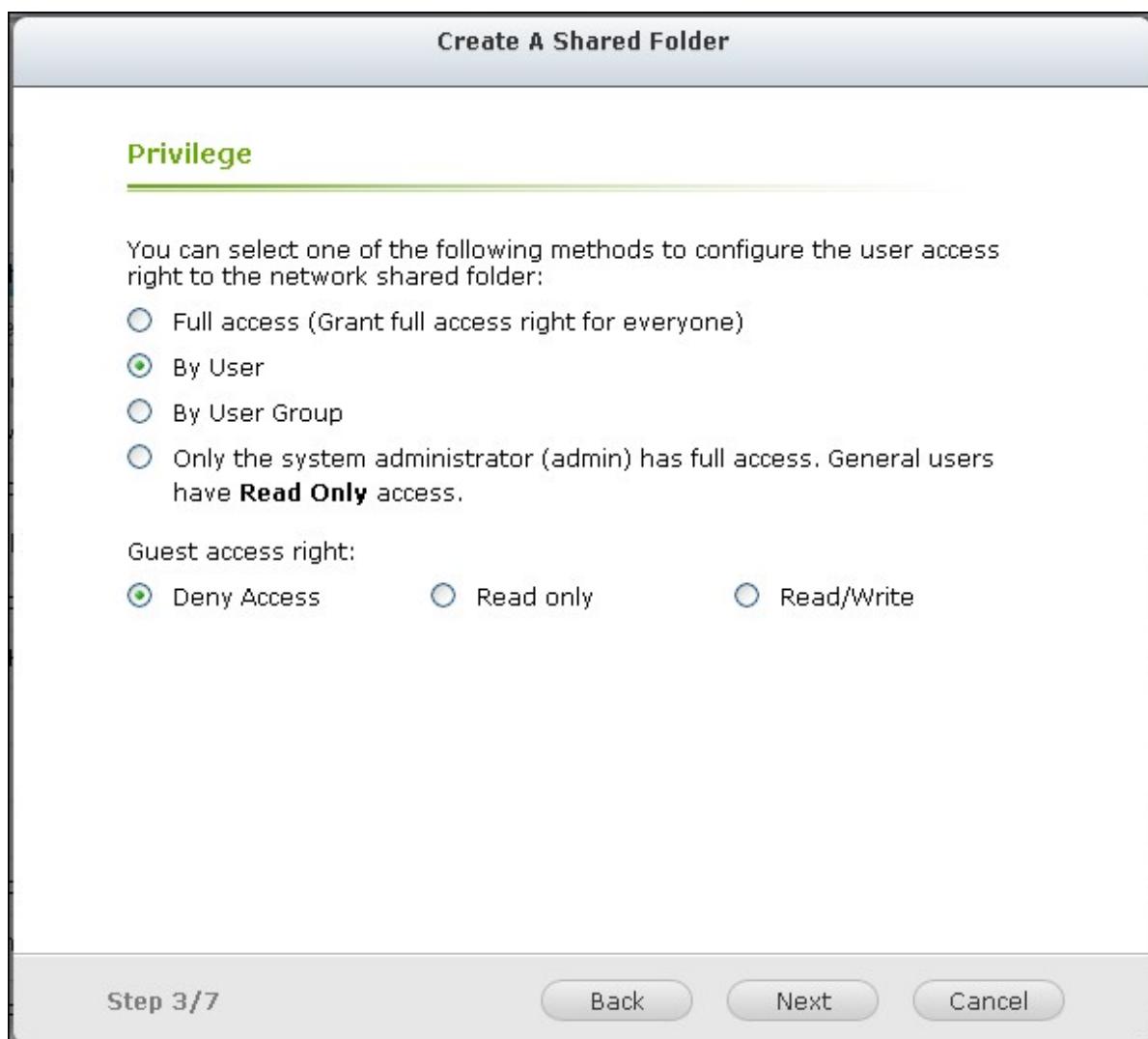
Hidden Folder:	<input type="radio"/> Yes	<input checked="" type="radio"/> No <small>(?)</small>
Lock File (Oblocks):	<input checked="" type="radio"/> Yes	<input type="radio"/> No
Recycle Bin:	<input checked="" type="radio"/> Enable	<input type="radio"/> Disable

Restrict the access of Recycle Bin to administrators only for now.

Path:	<input checked="" type="radio"/> Specify path automatically
	<input type="radio"/> Enter path manually

Step 2/7      Back      Next      Cancel

4. Select the way you want to specify the access right to the folder and specify the guest access right.



5. If you select to specify the access right by user or user group, you can select to grant read only, read/write, or deny access to the users or user groups.

**Create A Shared Folder**

**Access Control (By User)**

User name	Preview	RO	RW	Deny
admin	Read/Write	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Ted	Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
test01	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
test02	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
test03	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Page  /1 | Display item: 1-5, Total: 5

**Note:** 1. The permission settings of user and group will effect the result of "preview"

Step 4/7      [Back](#)      [Next](#)      [Cancel](#)

6. Confirm the settings and click "Next".

## Create A Shared Folder

### Confirm Settings

Folder Name:	test
Hidden Folder:	No
Lock File (Oplocks):	Yes
Path:	Single Disk: Drive 1 /test
Recycle Bin:	Enable
Description:	---
Access right:	By User
Access User/User group:	admin, Ted, test01, test02, test03

Step 6/7

Back

Next

Cancel

7. Click "Finish" to complete the setup.

## Create A Shared Folder

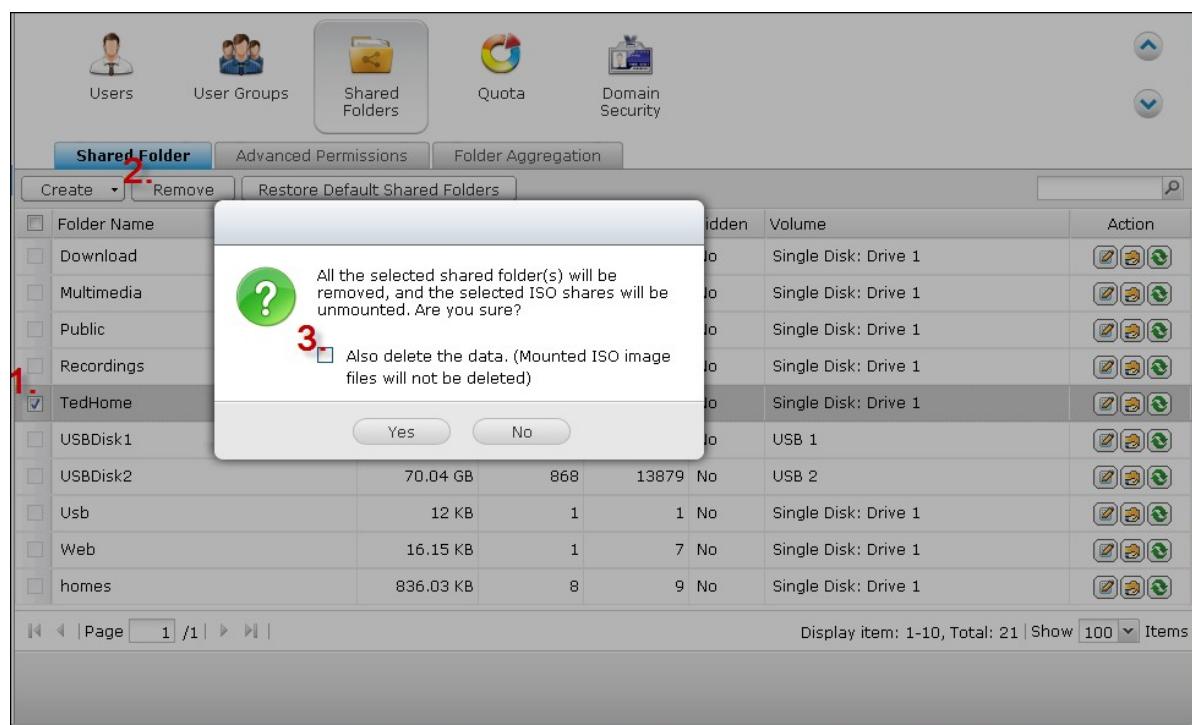
### Create A Shared Folder

The new shared folder has been created successfully.  
Click **FINISH** to exit.

Step 7/7

Finish

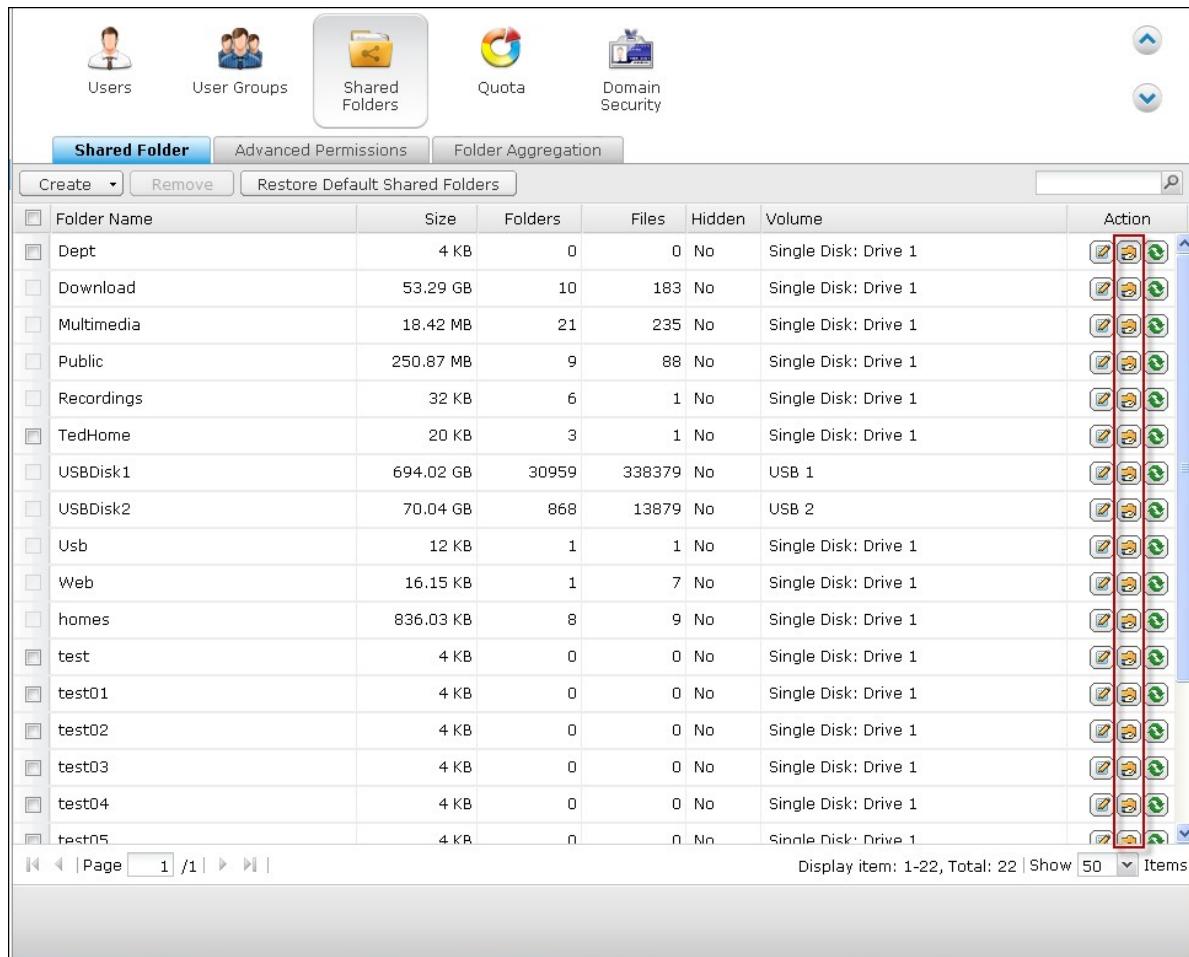
To delete a shared folder, select the folder checkbox and click "Remove". You can select the option "Also delete the data. (Mounted ISO image files will not be deleted)" to delete the folder and the files in it. If you select not to delete the folder data, the data will be retained in the NAS. You can create a shared folder of the same name again to access the data.



Icon	Description
(Folder property)	Edit the folder property. Select to hide or show the network drive, enable or disable oplocks, folder path, comment, restrict the access of Recycle Bin to administrators (files can only be recovered by administrators from the Network Recycle Bin) and enable or disable write-only access on FTP connection.
(Folder permissions)	Edit folder permissions and subfolder permissions.
(Refresh)	Refresh the shared folder details.

## Folder Permissions

Configure folder and subfolder permissions on the NAS. To edit basic folder permissions, locate a folder name in "Privilege Settings" > "Shared Folders" and click .

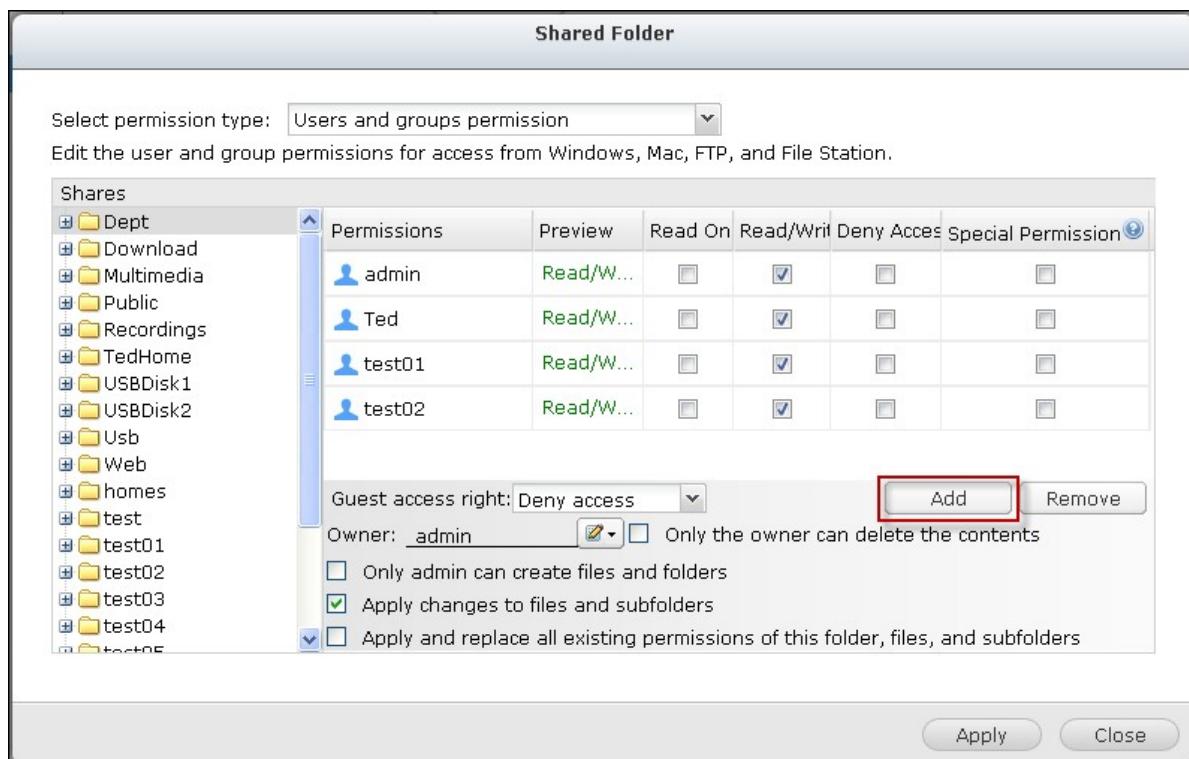


The screenshot shows a software interface for managing shared folders. At the top, there are five navigation icons: Users, User Groups, Shared Folders (highlighted in blue), Quota, and Domain Security. Below the icons is a toolbar with buttons for Create, Remove, and Restore Default Shared Folders, along with a search icon.

The main area is a table listing 22 shared folders. The columns are: Folder Name, Size, Folders, Files, Hidden, Volume, and Action. The Action column contains a series of icons for each folder, with the first few highlighted by a red box. The table includes rows for various folders like Dept, Download, Multimedia, Public, Recordings, TedHome, USBDisk1, USBDisk2, Usb, Web, homes, test, test01, test02, test03, test04, and test05, along with their respective details such as size (e.g., 4 KB, 53.29 GB) and volume (e.g., Single Disk: Drive 1, USB 1).

At the bottom of the interface, there are page navigation buttons (Back, Forward, Page 1/1, etc.) and a status message: "Display item: 1-22, Total: 22 | Show 50 items".

The folder name will be shown on the left and the users with configured access rights are shown in the panel. You can also specify the guest access right at the bottom of the panel.



Click "Add" to select more users and user groups and specify their access rights to the folder. Click "Add" to confirm.

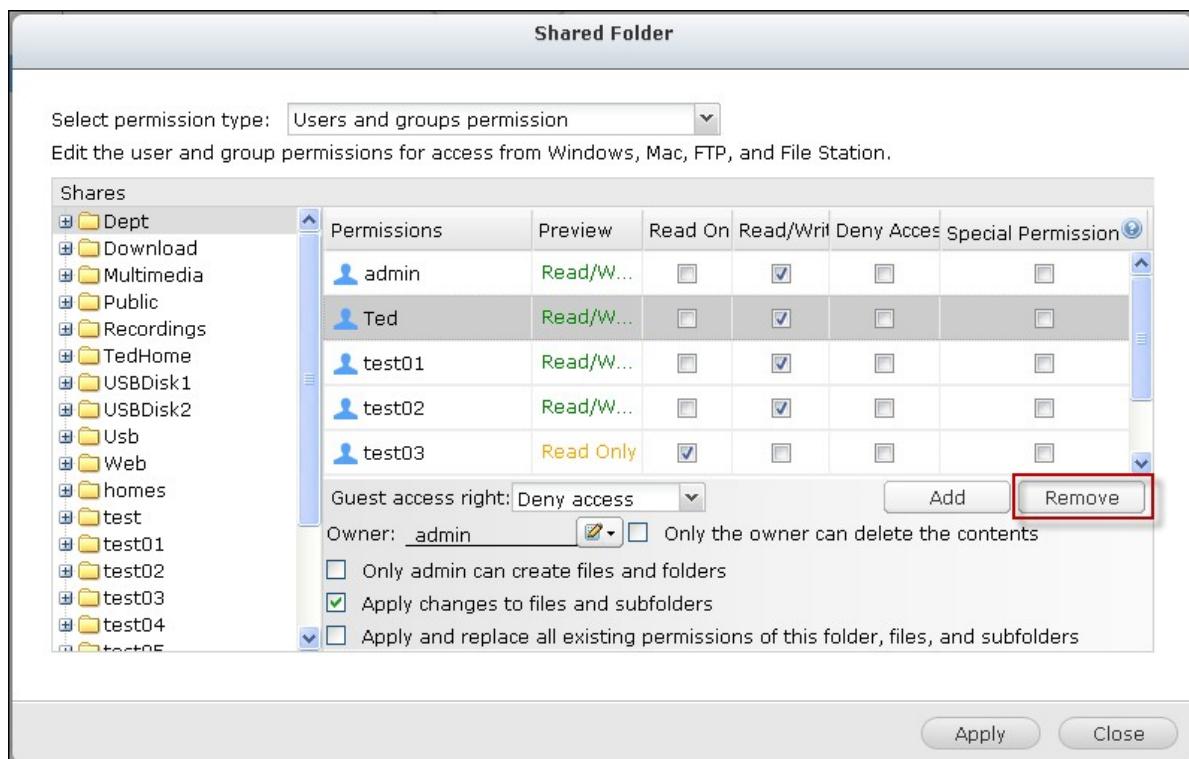
Select users and groups					
Local Users	Preview	RO	RW	Deny	
test03	Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee072	Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee073	Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee074	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee075	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee076	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee077	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee078	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee079	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee080	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Display item: 1-10, Total: 80

**Note:** 1. The permission settings of user and group will effect the result of "preview"  
 2. The privilege priority is Deny Access (Deny) > Read/Write (RW) > Read Only (RO)

[Add](#) [Cancel](#)

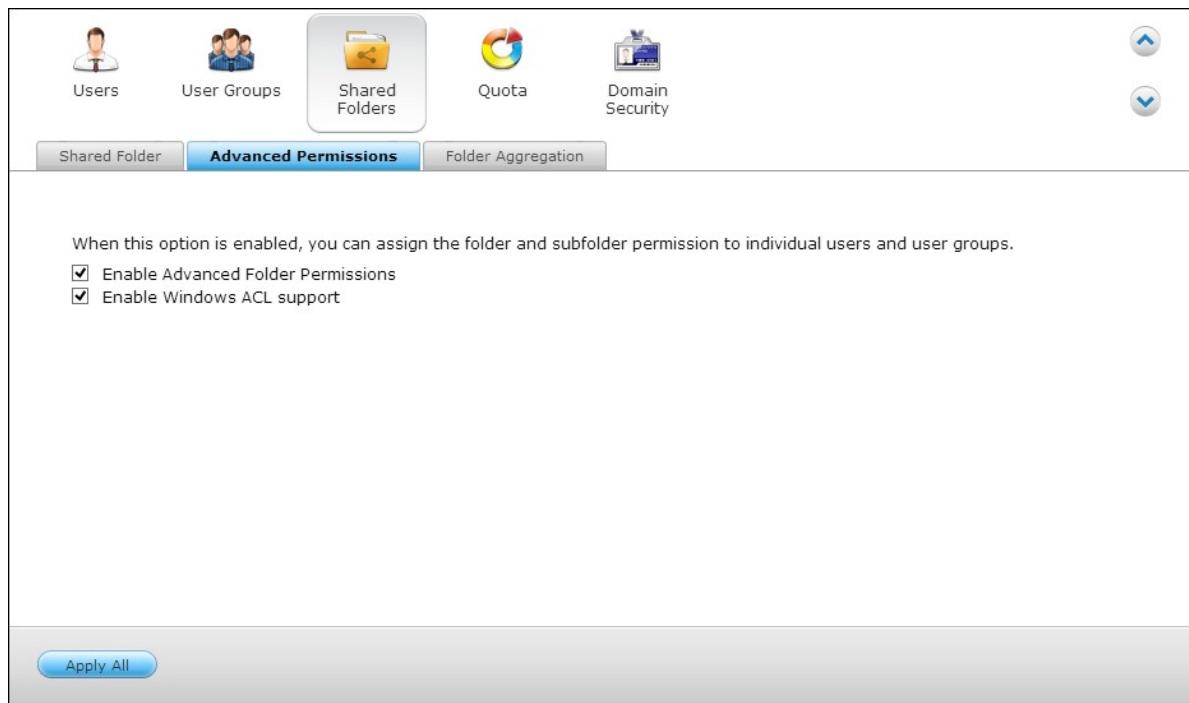
Click "Remove" to remove any configured permissions. You can select multiple items by holding the Ctrl key and left clicking the mouse. Click "Apply" to save the settings.



## Subfolder Permissions

The NAS supports subfolder permissions for secure management of the folders and subfolders. You can specify read, read/write, and deny access of individual user to each folder and subfolder.

To configure subfolder permissions, go to “Privilege Settings” > “Shared Folders” > “Advanced Permissions” tab. Select “Enable Advanced Folder Permissions” and click “Apply”.



**Note:** You can create maximum 230 permission entries for each folder when Advanced Folder Permission is enabled.

Go to “Privilege Settings” > “Shared Folders” > “Shared Folders” tab. Select a root folder, for example Dept, and click .

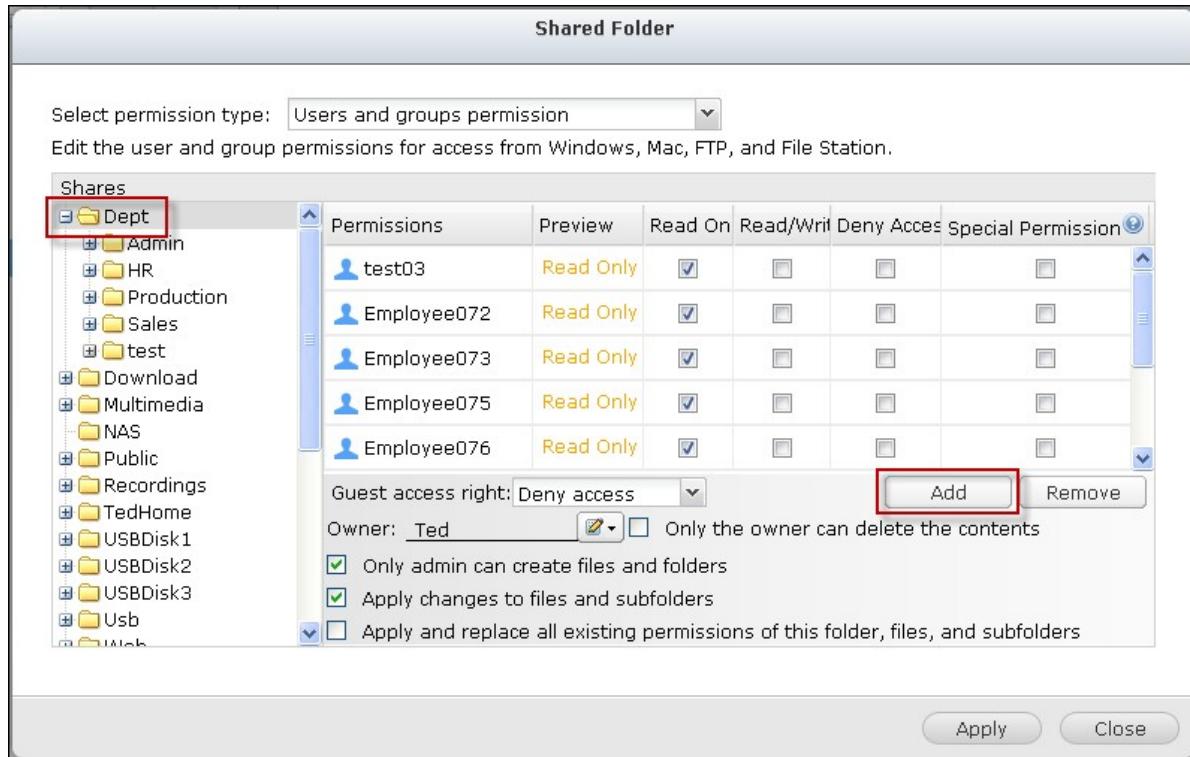
The screenshot shows a software interface for managing shared folders. At the top, there are icons for Users, User Groups, Shared Folders (highlighted in blue), Quota, and Domain Security. Below the header are three tabs: Shared Folder (selected), Advanced Permissions, and Folder Aggregation. A toolbar below the tabs includes buttons for Create, Remove, and Restore Default Shared Folders, along with a search icon.

The main area is a table listing shared folders:

Folder Name	Size	Folders	Files	Hidden	Volume	Action
Dept	4 KB	0	0	No	Single Disk: Drive 1	
Download	53.29 GB	10	183	No	Single Disk: Drive 1	
Multimedia	18.42 MB	21	235	No	Single Disk: Drive 1	
Public	250.87 MB	9	88	No	Single Disk: Drive 1	
Recordings	32 KB	6	1	No	Single Disk: Drive 1	
TedHome	20 KB	3	1	No	Single Disk: Drive 1	
USBDisk1	694.02 GB	30959	338379	No	USB 1	
USBDisk2	70.04 GB	868	13879	No	USB 2	
Usb	12 KB	1	1	No	Single Disk: Drive 1	
Web	16.15 KB	1	7	No	Single Disk: Drive 1	

At the bottom, there are navigation buttons for Page (1 / 1) and a display summary: Display item: 1-10, Total: 22 | Show 50 Items.

The shared folder name and its first-level subfolders are shown on the left. The users with configured access rights are shown in the panel, with special permission below. Double click the first-level subfolders to view the second-level subfolders. Select the root folder (Dept). Click "+ Add" to specify read only, read/write, or deny access for the users and user groups.



#### Note:

- If you have specified “deny access” for a user on the root folder, the user will not be allowed to access the folder and subfolders even if you select read/write access to the subfolders.
- If you have specified “read only access” for a user on the root folder, the user will have read only access to all the subfolders even if you select read/write access to the subfolders.
- To specify read only permission on the root folder and read/write permission on the subfolders, you must set read/write permission on the root folder and use the option “Only admin can create files and folders” (to be explained later).
- If an unidentified account ID (such as 500) is shown for a subfolder on the permission assignment page after you click the “Access Permissions” button next to a shared folder in “Control Panel”>“Privilege Settings”>“Shared Folders”>“Shared Folder”, it is likely that the permission of that subfolder has been granted to a user account that no longer exists. In this case, please select this unidentified account ID and click “Remove” to delete this account ID.

Click “Add” when you have finished the settings.

Select users and groups

Name	Preview	RO	RW	Deny
Employee074	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee075	Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee076	Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee077	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee078	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee079	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee080	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee081	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee082	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee083	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Page 1 /8 | Display item: 1-10, Total: 77

**Note:** 1. The permission settings of user and group will effect the result of "preview"  
 2. The privilege priority is Deny Access (Deny) > Read/Write (RW) > Read Only (RO)

Add Cancel

Specify other permissions settings below the folder permissions panel.

Shared Folder

Select permission type: Users and groups permission

Edit the user and group permissions for access from Windows, Mac, FTP, and File Station.

Shares

Permissions	Preview	Read On	Read/Writ	Deny Acces	Special Permission
test03	Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee072	Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee073	Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
admin	Read/W...	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ted	Read/W...	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

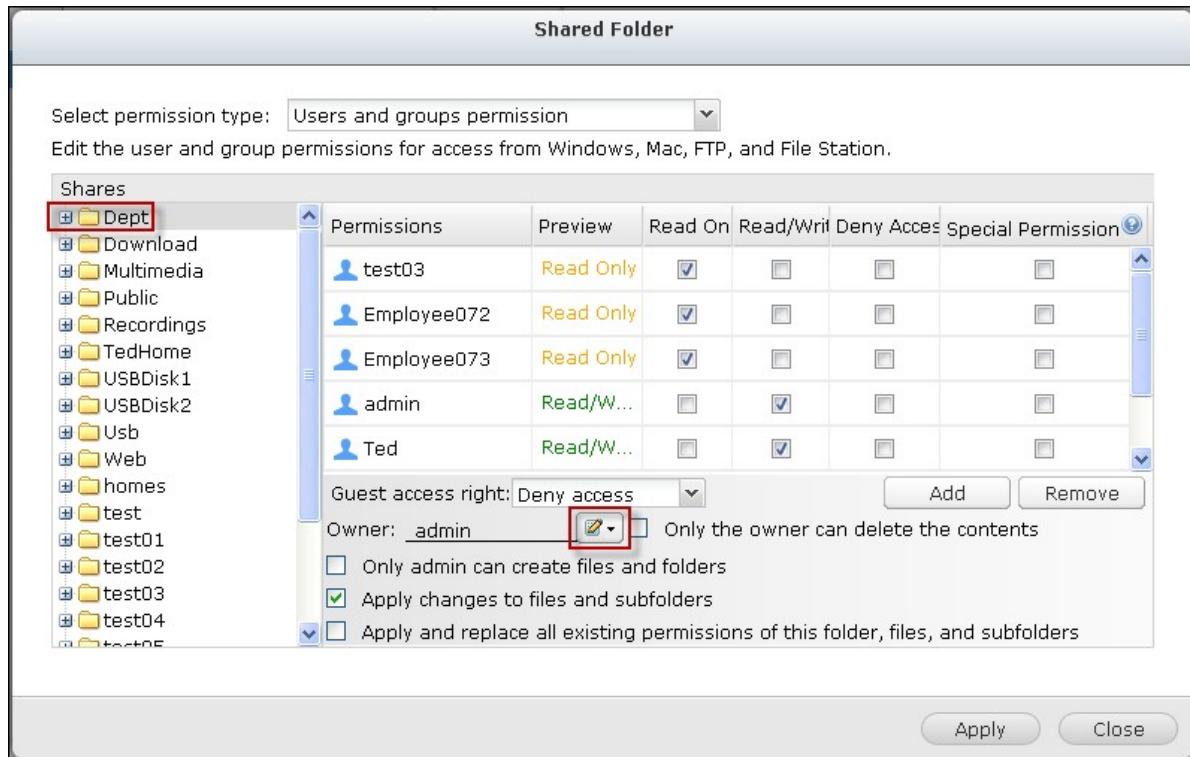
Guest access right: Deny access Add Remove

Owner: admin  Only the owner can delete the contents  
 Only admin can create files and folders  
 Apply changes to files and subfolders  
 Apply and replace all existing permissions of this folder, files, and subfolders

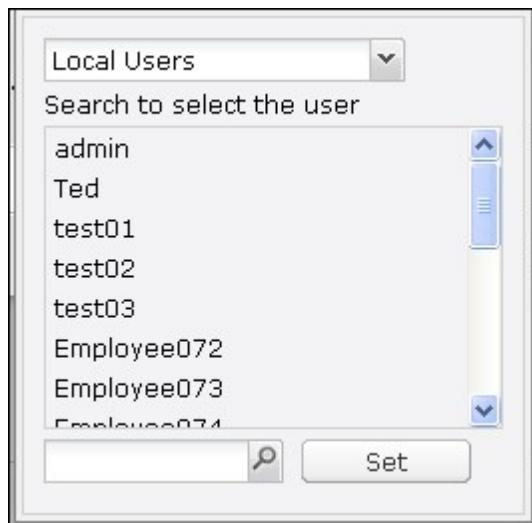
Apply Close

Guest Access Right: Specify to grant full or read only access or deny guest access.

Owner: Specify the owner of the folder. By default, the folder owner is the creator. To change the folder owner, click .

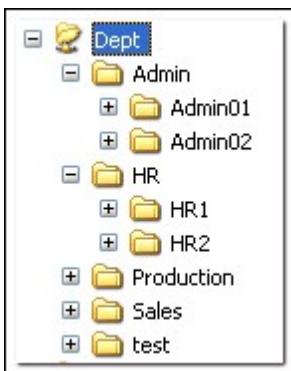


Select a user from the list or search a username. Then click "Set".



- Only the owner can delete the contents: When you apply this option to a folder, e.g. Dept, only the folder owner can delete the first-level subfolders and files. Users who are not the owner but possess read/write permission to the folder cannot delete the folders Admin, HR, Production, Sales, and test in this example. This option does not

apply to the subfolders of the selected folder even if the options “Apply changes to files and subfolders” and “Apply and replace all existing permissions of this folder, files, and subfolders” are selected.



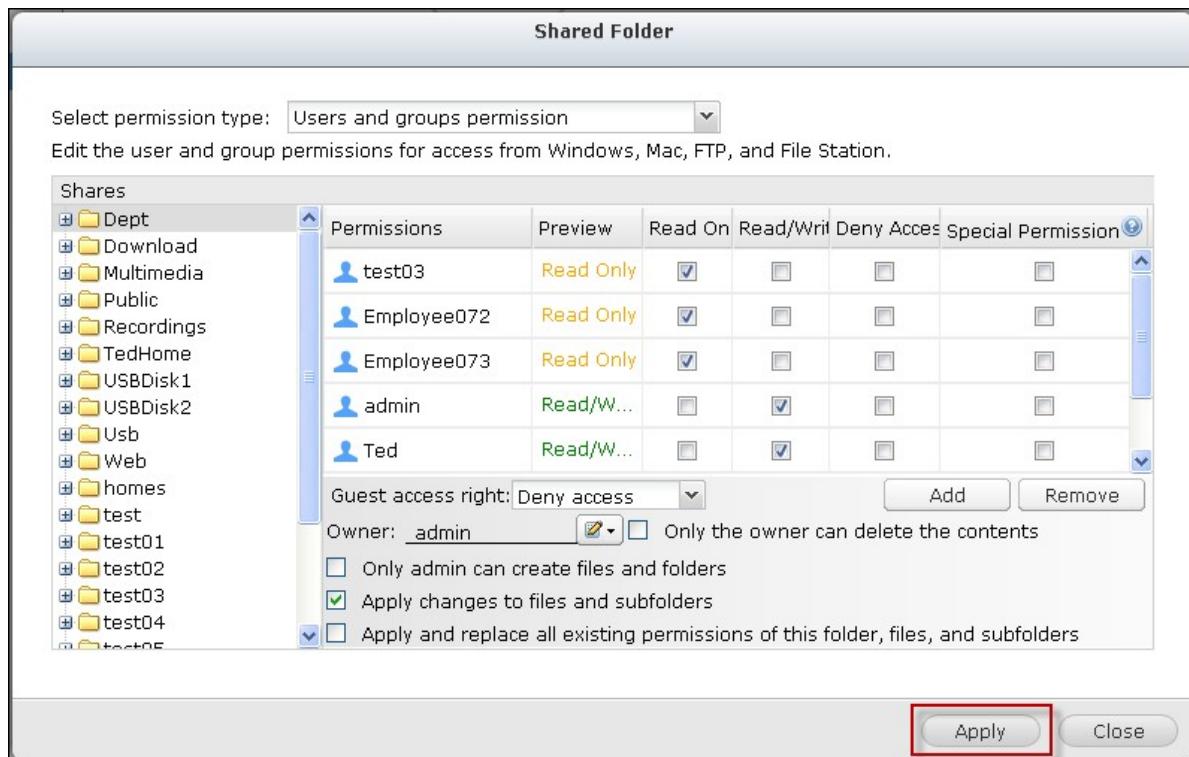
- Only admin can create files and folders: This option is only available for root folders. Select this option to allow admin to create first-level subfolders and files in the selected folder only. For example, in the folder “Dept”, only admin can create files and subfolders Admin, HR, Production, and so on. Other users with read/write access to Dept can only create files and folders in the second and lower-level subfolders such as Admin01, Admin02, HR1, and HR2.

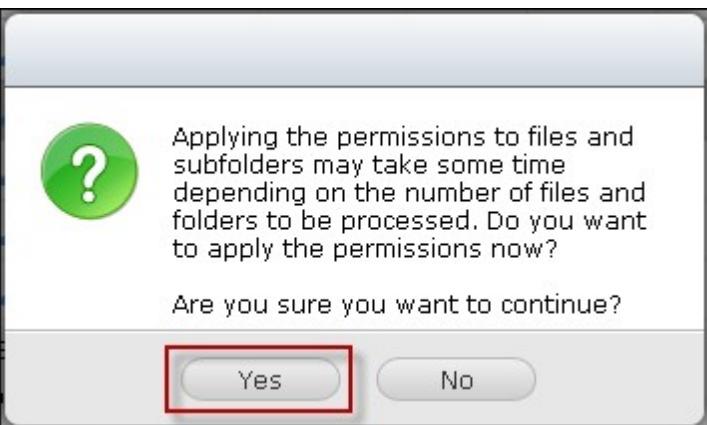


- Apply changes to files and subfolders: Apply permissions settings except owner protection and root folder write protection settings to all the files and subfolders within the selected folder. These settings include new users, deleted users, modified permissions, and folder owner. The options “Only the owner can delete the contents” and “Only admin can create files and folders” will not be applied to subfolders.
- Apply and replace all existing permissions of this folder, files, and subfolders: Select this option to override all previously configured permissions of the selected folder and its files and subfolders except owner protection and root folder write protection settings. The options “Only the owner can delete the contents” and “Only admin can create files and folders” will not be applied to subfolders.

- Special Permission: This option is only available for root folders. Select this option and choose between “Read only” or “Read/Write” to allow a user to access to all the contents of a folder irrespectively of the pre-configured permissions. A user with special permission will be identified as “admin” when he/she connects to the folder via Microsoft Networking. If you have granted special permission with “Read/Write” access to the user, the user will have full access and is able to configure the folder permissions on Windows. Note that all the files created by this user belong to “admin”. Since “admin” does not have quota limit on the NAS, the number and size of the files created by users with special permission will not be limited by their pre-configured quota settings. This option should be used for administrative and backup tasks only.

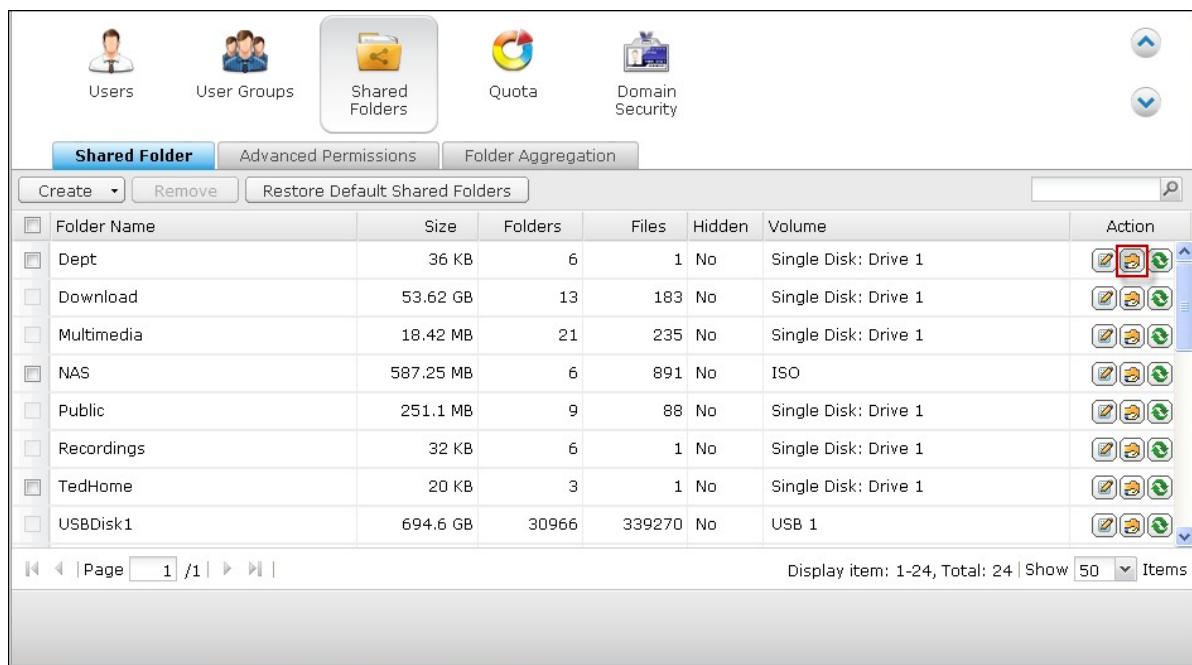
After changing the permissions, click “Apply” and then “YES” to confirm.





## Microsoft Networking Host Access Control

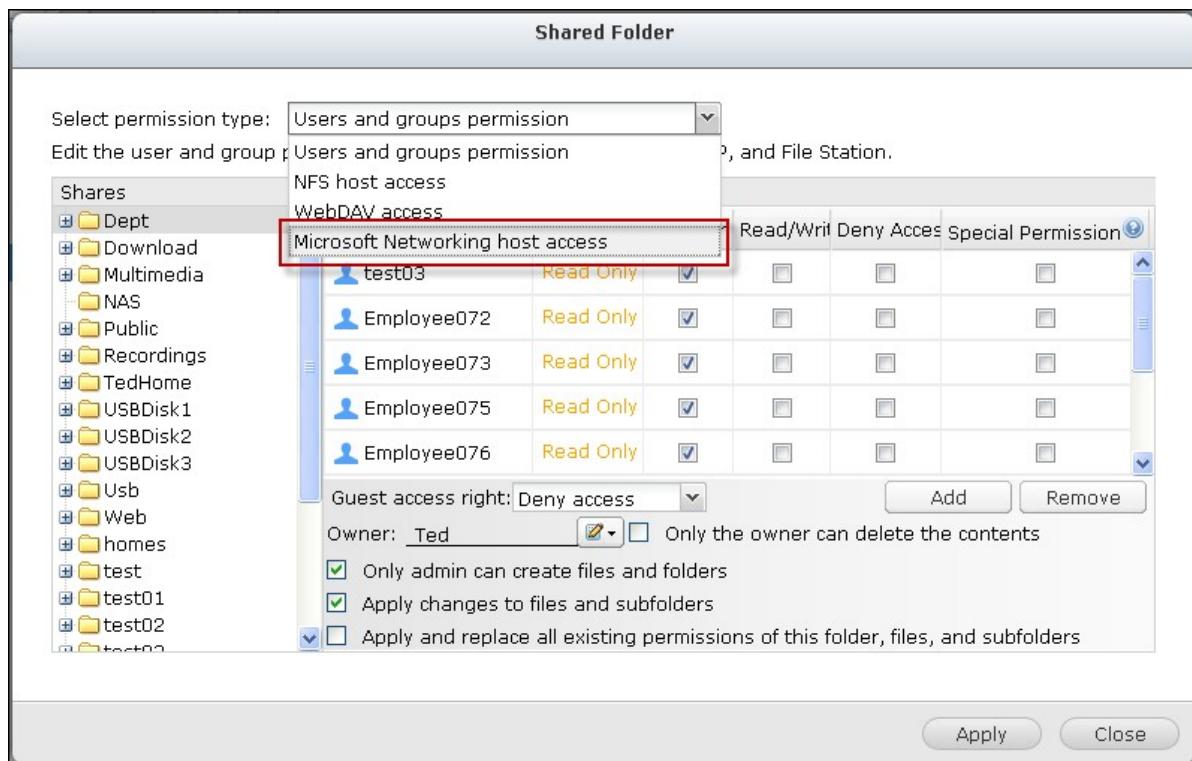
The NAS folders can be accessed via Samba connection (Windows) by default. You can specify the IP addresses and hosts which are allowed to access the NAS via Microsoft Networking. Click .



The screenshot shows a list of shared folders in a table format. The columns include Folder Name, Size, Folders, Files, Hidden, Volume, and Action. The 'Action' column contains icons for Edit, Delete, and other options. A red box highlights the edit icon for the 'Dept' folder.

Folder Name	Size	Folders	Files	Hidden	Volume	Action
Dept	36 KB	6	1	No	Single Disk: Drive 1	
Download	53.62 GB	13	183	No	Single Disk: Drive 1	
Multimedia	18.42 MB	21	235	No	Single Disk: Drive 1	
NAS	587.25 MB	6	891	No	ISO	
Public	251.1 MB	9	88	No	Single Disk: Drive 1	
Recordings	32 KB	6	1	No	Single Disk: Drive 1	
TedHome	20 KB	3	1	No	Single Disk: Drive 1	
USBDisk1	694.6 GB	30966	339270	No	USB 1	

Select "Microsoft Networking host access" from the dropdown menu on top of the page.



The screenshot shows the 'Shared Folder' properties dialog for the 'Dept' folder. The 'Select permission type:' dropdown is set to 'Users and groups permission'. The 'Shares' tree view on the left shows various shared folders. The 'Microsoft Networking host access' section is highlighted with a red box. It lists users with 'Read Only' permissions. The 'Guest access right:' dropdown is set to 'Deny access'. The 'Owner:' field is set to 'Ted'. There are several checkboxes at the bottom:

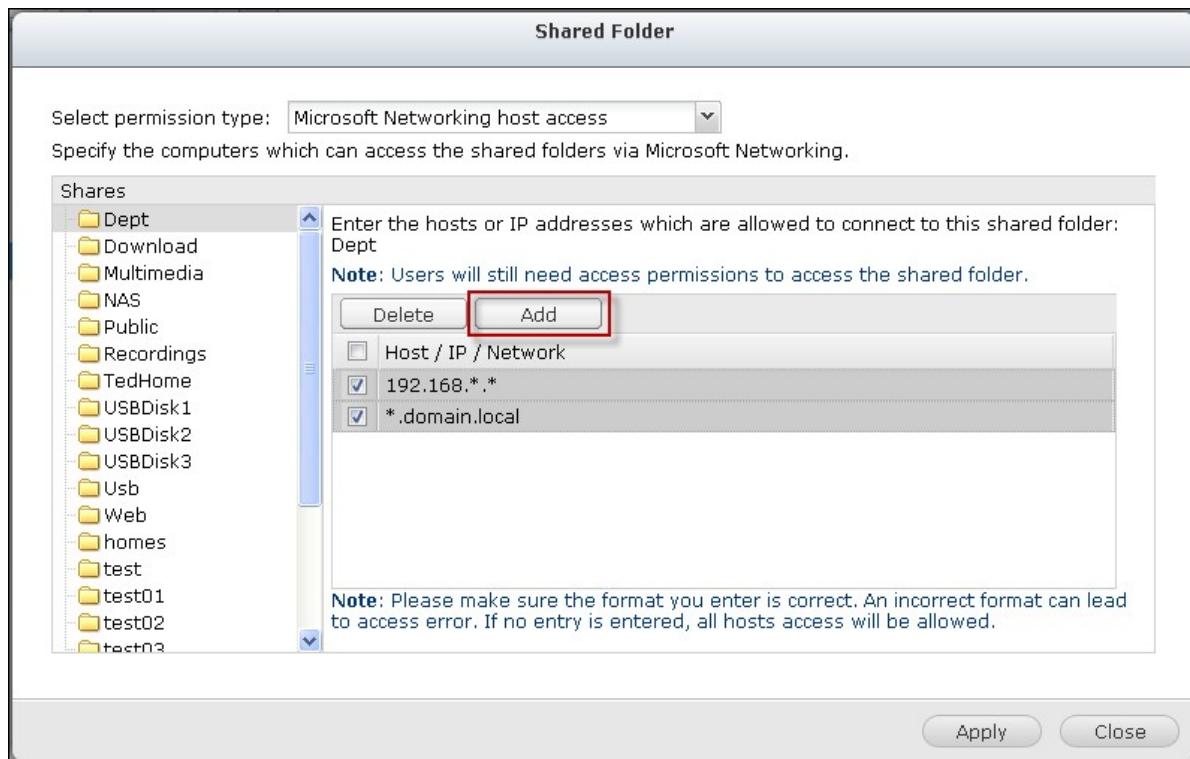
- Only admin can create files and folders
- Apply changes to files and subfolders
- Apply and replace all existing permissions of this folder, files, and subfolders

At the bottom are 'Apply' and 'Close' buttons.

Specify the allowed IP addresses and host names. The following IP address and host name are used as example here:

IP address	192.168.12.12 192.168.*.*
Host name	dnsname.domain.local *.domain.local

click "Add" to enter the IP address and host name and then "Apply".



### Wildcard characters

You can enter wildcard characters in an IP address or host name entry to represent unknown characters.

### Asterisk (\*)

Use an asterisk (\*) as a substitute for zero or more characters. For example, if you enter \*.domain.local, the following items are included:

a.domain.local  
cde.domain.local  
test.domain.local

### **Question mark (?)**

Use a question mark (?) as a substitute for only one character. For example, test?.

domain.local includes the following:

test1.domain.local

test2.domain.local

testa.domain.local

When you use wildcard characters in a valid host name, dot (.) is included in wildcard characters. For example, when you enter \*.example.com, "one.example.com" and "one.two.example.com" are included.

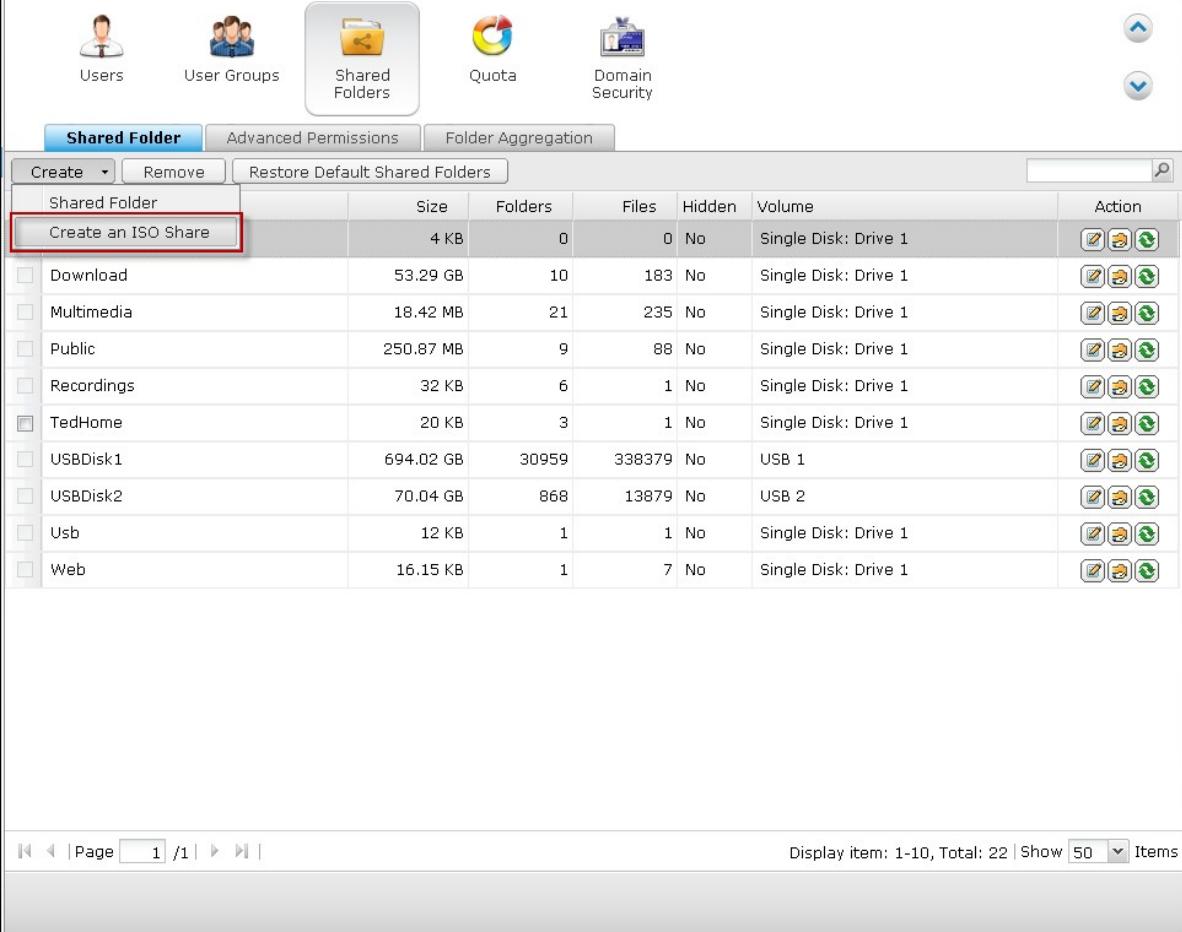
## ISO Shared Folders

You can mount the ISO image files on the NAS as ISO shares and access the contents without disc burning. The NAS supports mounting up to 256 ISO shares.

TS-110, TS-119, TS-120, TS-121, TS-210, TS-219, TS-219P, TS-220, TS-221, TS-410, , TS-119P+, TS-219P+, TS-112, TS-212 support maximum 256 network shares only (including 6 default network shares). The maximum number of ISO image files supported by these models is less than 256 (256 minus 6 default shares minus number of network recycle bin folders).

Follow the steps below to mount an ISO file on the NAS by the web interface.

1. Login the NAS as an administrator. Go to "Share Folders" > "Create". Click "Create an ISO Share".



The screenshot shows the 'Shared Folder' management interface. At the top, there are links for 'Users', 'User Groups', 'Shared Folders' (which is highlighted in blue), 'Quota', and 'Domain Security'. Below this is a toolbar with 'Shared Folder' (selected), 'Advanced Permissions', and 'Folder Aggregation' buttons. A 'Create' dropdown menu is open, showing 'Create' and 'Remove' options. A search bar is also present. The main area is a table listing shared folders:

Shared Folder	Size	Folders	Files	Hidden	Volume	Action
Create an ISO Share	4 KB	0	0	No	Single Disk: Drive 1	
Download	53.29 GB	10	183	No	Single Disk: Drive 1	
Multimedia	18.42 MB	21	235	No	Single Disk: Drive 1	
Public	250.87 MB	9	88	No	Single Disk: Drive 1	
Recordings	32 KB	6	1	No	Single Disk: Drive 1	
TedHome	20 KB	3	1	No	Single Disk: Drive 1	
USBDisk1	694.02 GB	30959	338379	No	USB 1	
USBDisk2	70.04 GB	868	13879	No	USB 2	
Usb	12 KB	1	1	No	Single Disk: Drive 1	
Web	16.15 KB	1	7	No	Single Disk: Drive 1	

At the bottom, there are navigation buttons for 'Page' (1 / 1) and 'Display item: 1-10, Total: 22 | Show 50 Items'.

2. Select an ISO image file on the NAS. Click "Next".

## Create an ISO Share

### Choose An ISO Image File

This wizard guides you through the following settings:

- ISO Shared Folder Settings
- Privilege

Source ISO Image File:

**Note:** Only ISO image files will be listed. The ISO shared folders can be unshared by clicking "Remove" in the folder list.

Step 1/7

Next

Cancel

3. The image file will be mounted as a shared folder of the NAS. Enter the folder name.

**Create an ISO Share**

**ISO Shared Folder Settings**

Folder Name:

Hidden Folder:  Yes  No [?](#)

Description:

Step 2 / 7

[Back](#) [Next](#) [Cancel](#)

4. Specify the access rights of the NAS users or user groups to the shared folder.  
You can also select "Deny Access" or "Read only" for the guest access right. Click "Next".

## Create an ISO Share

### Privilege

You can select one of the following methods to configure the user access right to the network shared folder:

- Grant read-only access right for administrators only
- By User
- By User Group

Guest access right:

- Deny Access
- Read only

Step 3 / 7

Back

Next

Cancel

5. Confirm the settings and click "Next".

## Create an ISO Share

### Confirm Settings

Folder Name:	NAS
Hidden Folder:	No
Path:	/NAS
Description:	---
Access right:	Grant read-only access right for administrators only
Access User/User group:	---

Step 6/7

Back

Next

Cancel

6. Click "Finish".

## Create an ISO Share

### Create A Shared Folder

The new shared folder has been created successfully.

Click **FINISH** to exit.

Step 7/7

Finish

7. After mounting the image file, you can specify the access rights of the users over different network protocols such as SMB, AFP, NFS, and WebDAV by clicking the Access Permission icon in the "Action" column.

The screenshot shows the Synology Shared Folders management interface. At the top, there are links for Users, User Groups, Shared Folders (which is the active tab), Quota, and Domain Security. Below the tabs are buttons for Create, Remove, and Restore Default Shared Folders, along with a search icon.

The main area is a table listing shared folders:

Folder Name	Size	Folders	Files	Hidden	Volume	Action
Dept	4 KB	0	0	No	Single Disk: Drive 1	
Download	53.29 GB	10	183	No	Single Disk: Drive 1	
Multimedia	18.42 MB	21	235	No	Single Disk: Drive 1	
NAS	587.25 MB	6	891	No	ISO	
Public	250.87 MB	9	88	No	Single Disk: Drive 1	
Recordings	32 KB	6	1	No	Single Disk: Drive 1	
TedHome	20 KB	3	1	No	Single Disk: Drive 1	
USBDisk1	694.02 GB	30959	338379	No	USB 1	
USBDisk2	70.04 GB	868	13879	No	USB 2	
Usb	12 KB	1	1	No	Single Disk: Drive 1	

At the bottom, there are navigation buttons for Page (1 / 1) and a display summary: Display item: 1-10, Total: 23 | Show 50 Items.

The NAS supports mounting ISO image files by the File Station. Please refer to the chapter on File Station for details.

## Folder Aggregation

You can aggregate the shared folders on Microsoft network as a portal folder on the NAS and let the NAS users access the folders through your NAS. Up to 10 folders can be linked to a portal folder.

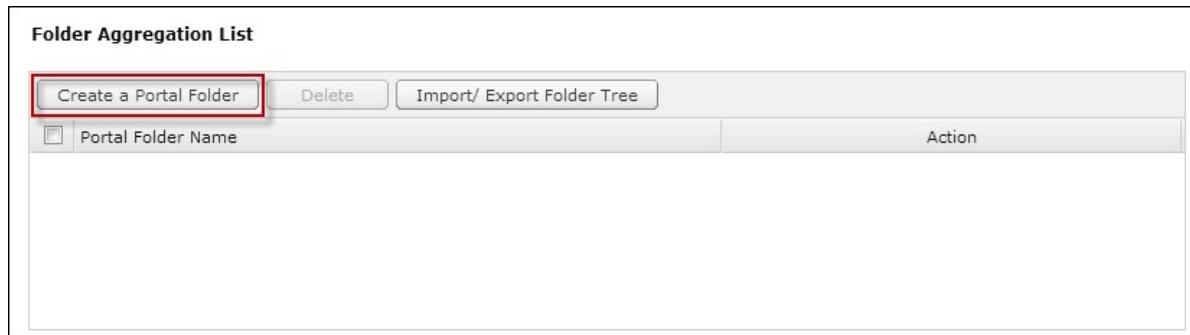
**Note:** This function is supported only in Microsoft networking service and recommended for a Windows AD environment.

To use this function, follow the steps below.

1. Enable folder aggregation.



2. Click "Create A Portal Folder".



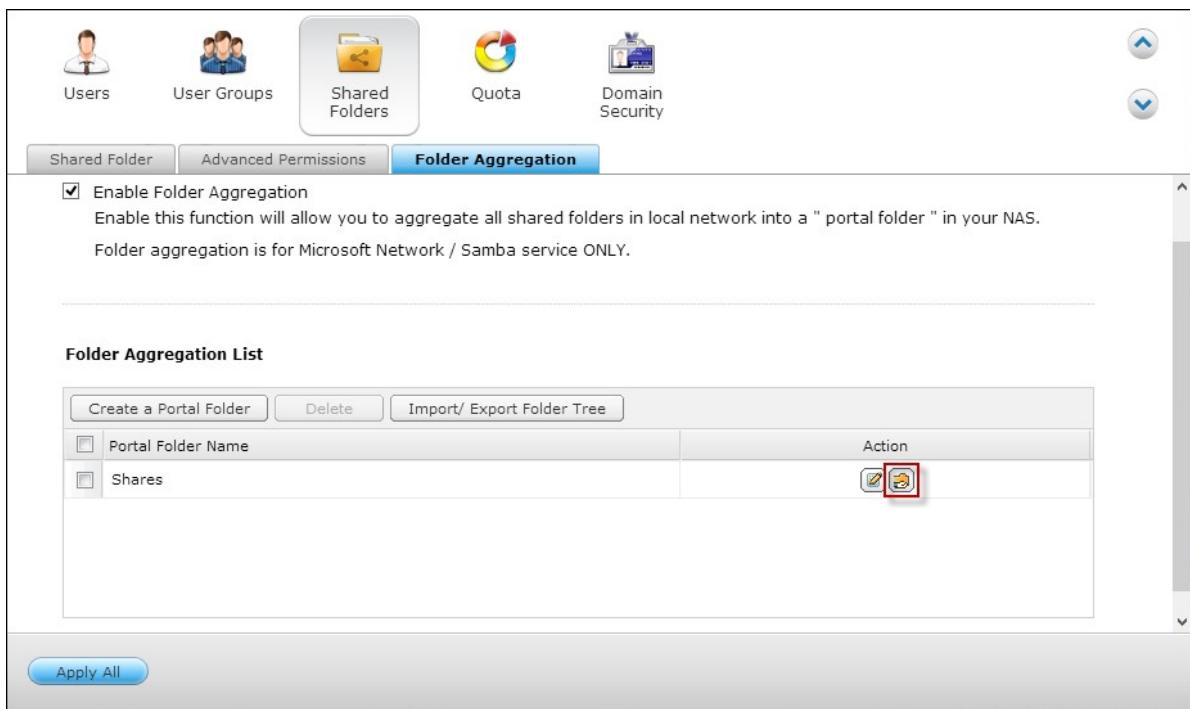
3. Enter the portal folder name. Select to hide the folder or not, and enter an optional comment for the portal folder.

**Create a Portal Folder**

Folder Name:	<input type="text" value="Shares"/>
Hidden Folder:	<input type="radio"/> Yes <input checked="" type="radio"/> No
Comment:	<input type="text"/>

**Apply**    **Cancel**

4. Click  (Link Configuration) and enter the remote folder settings. Make sure the folders are open for public access.



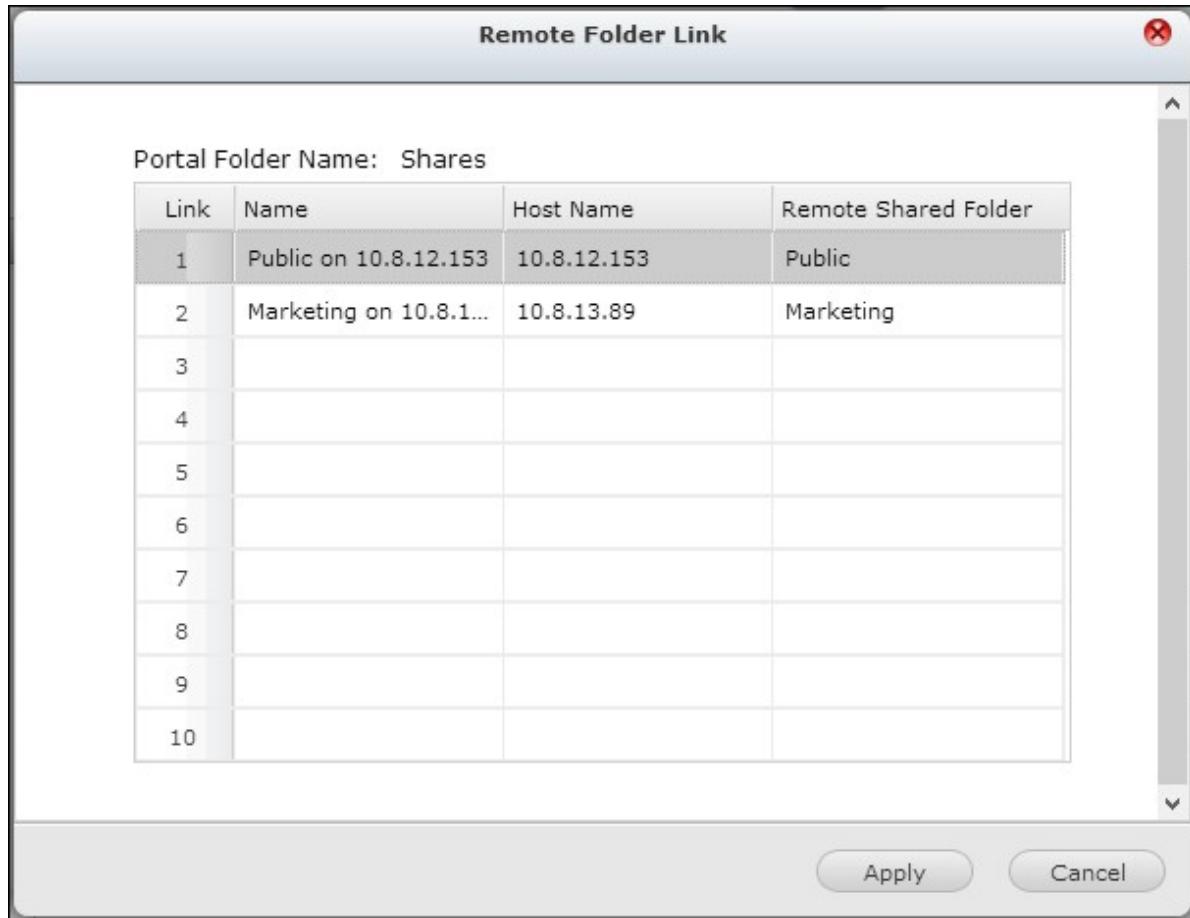
Shared Folder   Advanced Permissions   **Folder Aggregation**

Enable Folder Aggregation  
Enable this function will allow you to aggregate all shared folders in local network into a " portal folder " in your NAS.  
Folder aggregation is for Microsoft Network / Samba service ONLY.

**Folder Aggregation List**

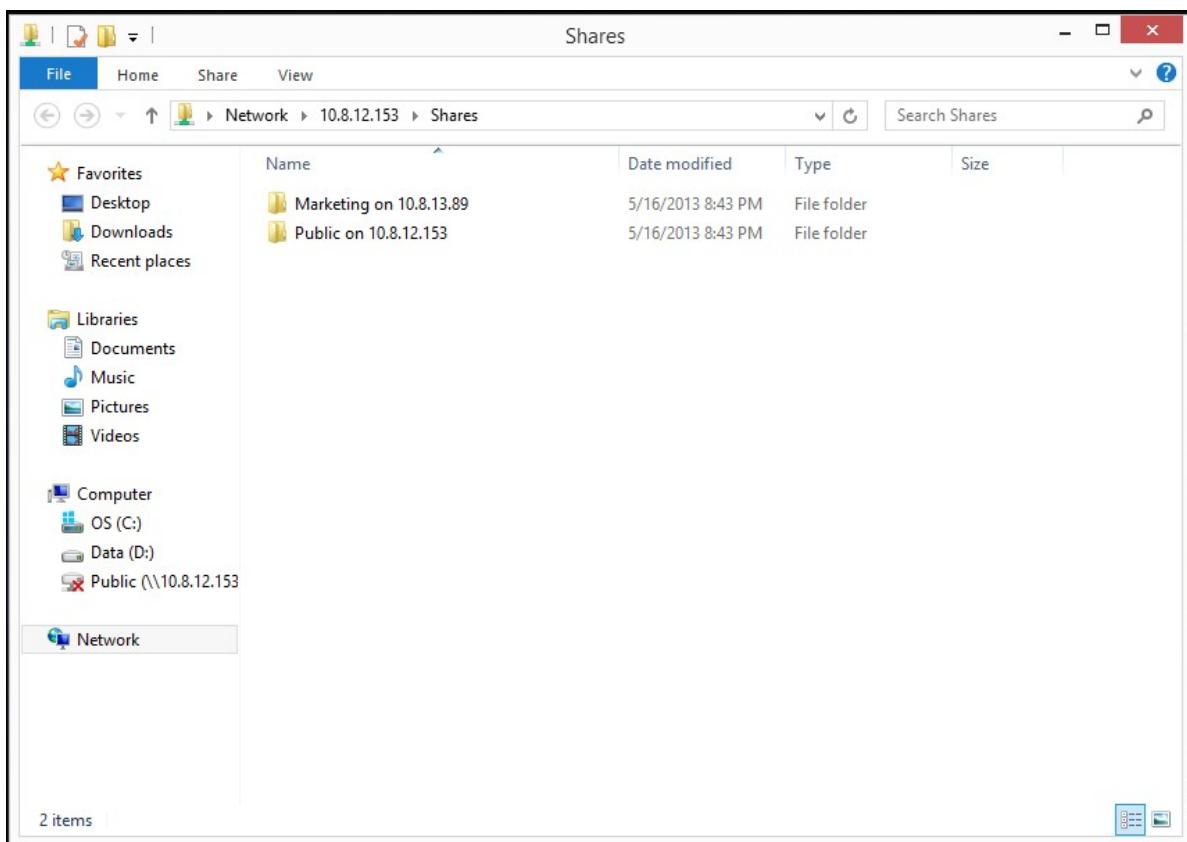
Portal Folder Name	Action
Shares	 

**Apply All**



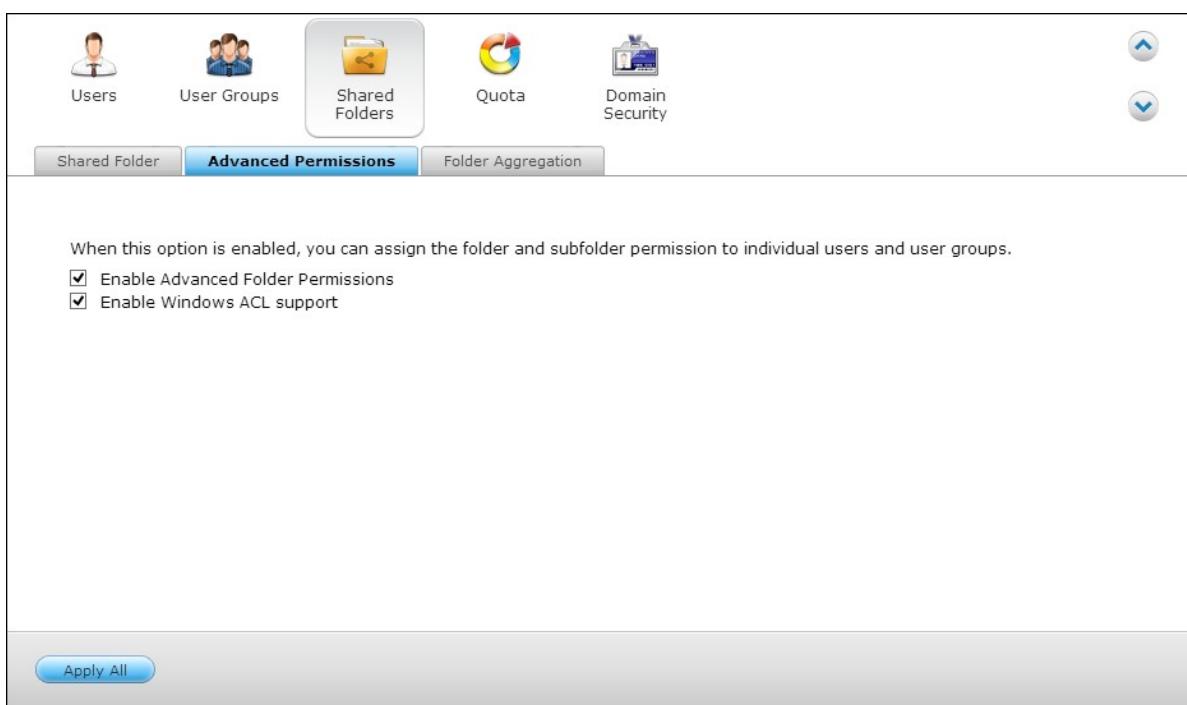
**Note:** If there is permission control on the folders, you need to join the NAS and the remote servers to the same AD domain.

5. Upon successful connection, you can connect to the remote folders through the NAS.



## Advanced Permissions

"Advanced Folder Permissions" and "Windows ACL" provide subfolder and file level permissions control. They can be enabled independently or together.



<b>Protocols</b>	<b>Permission</b>	<b>Options</b>	<b>How to Configure</b>
Advanced Folder Permissions	FTP, AFP, File Station, Samba	3 (Read, Read & Write, Deny)	NAS web UI
Windows ACL	Samba	13 (NTFS permissions)	Windows File Explorer
Both	FTP, AFP, File Station, Samba	Please see the application note ( <a href="http://www.qnap.com/index.php?lang=en&amp;sn=4686">http://www.qnap.com/index.php? lang=en&amp;sn=4686</a> ) for more details.	Windows File Explorer

### **Advanced Folder Permissions**

Use “Advanced Folder Permissions” to configure subfolder permissions directly from the NAS UI. There is no depth limitation for the subfolder permissions. However, it is highly recommended to change the permissions only on the first or second level of the subfolders. When “Advanced Folder Permissions” is enabled, click the “Folder Permissions”

icon  under the “Shared Folders” tab to configure the subfolder permission settings. See “Shared Folders” > “Folder Permission” of this section for details.

### **Windows ACL**

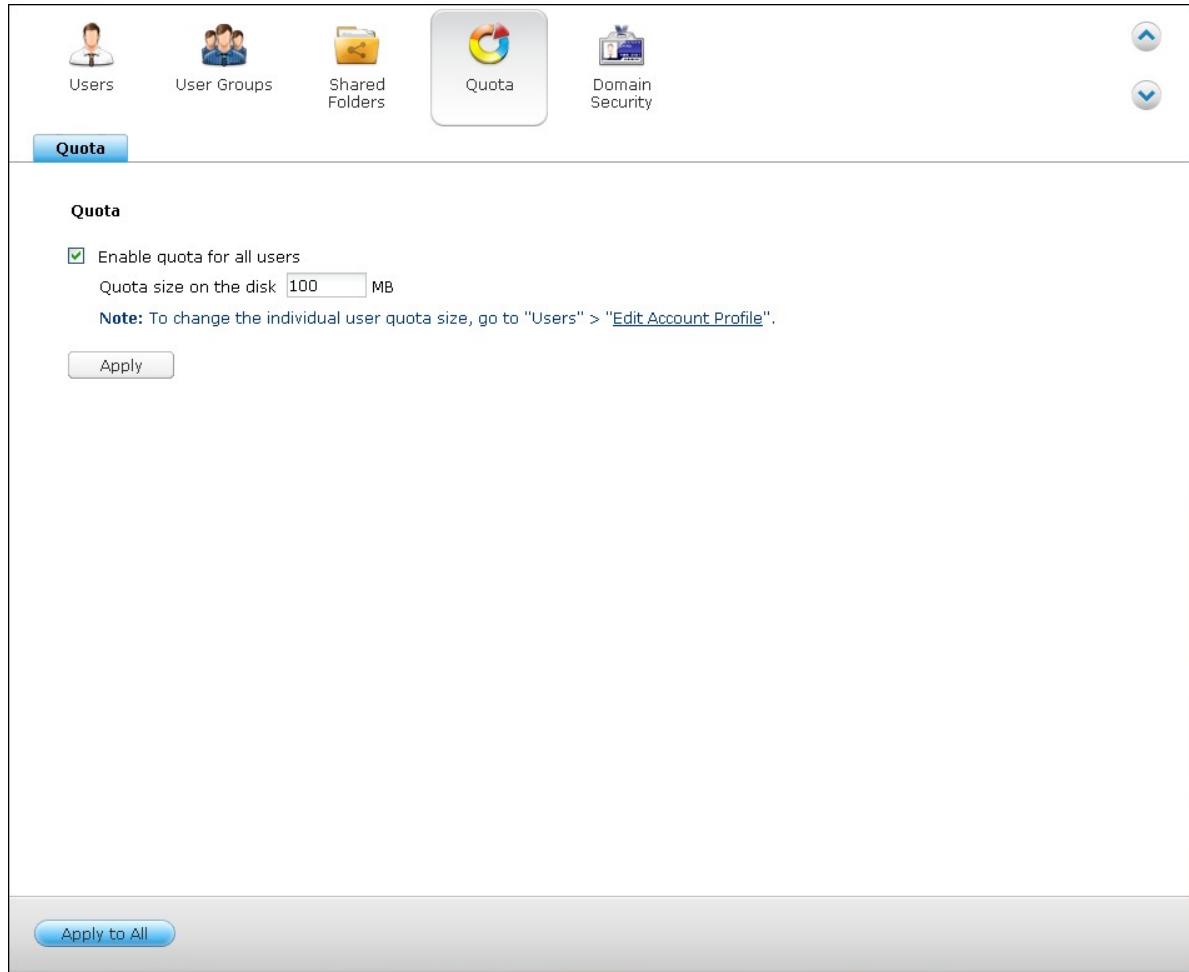
Use “Windows ACL” to configure the subfolder and file level permissions from Windows File Explorer. All Windows Permissions are supported. For detailed Windows ACL behavior, please refer to standard NTFS permissions: [http://www.ntfs.com/#ntfs\\_permiss](http://www.ntfs.com/#ntfs_permiss)

- To assign subfolder and file permissions to a user or a user group, full control share-level permissions must be granted to the user or user group.
- When Windows ACL is enabled while “Advanced Folder Permissions” are disabled, subfolder and file permissions will have effect only when accessing the NAS from Windows File Explorer. Users connecting to the NAS via FTP, AFP, or File Station will only have share-level permissions.
- When Windows ACL and Advanced Folder Permissions are both enabled, users cannot configure Advanced Folder Permissions from the NAS UI. The permissions (Read only, Read/Write, and Deny) of Advanced Folder Permissions for AFP, File Station, and FTP will automatically follow Windows ACL configuration.

## 5.4 Quota

To allocate the disk volume efficiently, you can specify the quota that can be used by each user. When this function is enabled and a user has reached the disk quota, the user cannot upload any data to the server anymore. By default, no limitations are set for the users. You can modify the following options:

- Enable quota for all users
- Quota size on each disk volume



After applying the changes, the quota settings will be shown. Click "Generate" to generate a quota settings file in CSV format. After the file has been generated, click "Download" to save it to your specified location.



## **5.5 Domain Security**

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The NAS supports user authentication by local access right management, Microsoft Active Directory (Windows Server 2003/2008), and Lightweight Directory Access Protocol (LDAP) directory. By joining the NAS to an Active Directory or a LDAP directory, the AD or LDAP users can access the NAS using their own accounts without extra user account setup on the NAS.

### **No domain security**

Only the local users can access the NAS.

### **Active Directory authentication (domain members)**

Join the NAS to an Active Directory. The domain users can be authenticated by the NAS.

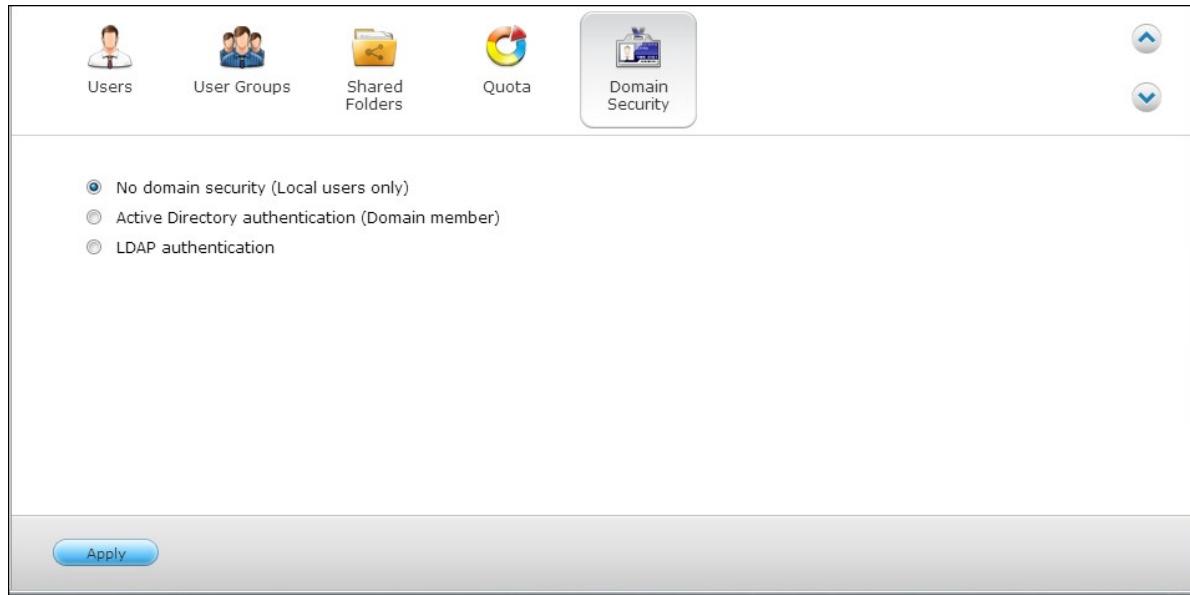
After joining the NAS to an AD domain, both the local NAS users and AD users can access the NAS via the following protocols/services:

- Samba (Microsoft Networking)
- AFP
- FTP
- File Station

### **LDAP authentication**

Connect the NAS to an LDAP directory. The LDAP users can be authenticated by the NAS. After connecting the NAS to an LDAP directory, either the local NAS users or the LDAP users can be authenticated to access the NAS via Samba (Microsoft Networking). Both the local NAS users and LDAP users can access the NAS via the following protocols/services:

- AFP
- FTP
- File Station



### **5.5.1 Joining NAS to Active Directory (Windows Server 2003/2008)**

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Active Directory is a Microsoft directory used in Windows environments to centrally store, share, and manage the information and resources on the network. It is a hierarchical data centre which centrally holds the information of the users, user groups, and the computers for secure access management.

The NAS supports Active Directory (AD). By joining the NAS to the Active Directory, all the user accounts of the AD server will be imported to the NAS automatically. The AD users can use the same set of username and password to login the NAS.

If you are using Active Directory with Windows Server 2008 R2, you must update the NAS firmware to V3.2.0 or above to join the NAS to the AD.

Follow the steps below to join the QNAP NAS to the Windows Active Directory.

1. Login the NAS as an administrator. Go to "System Settings" > "General Settings" > "Time". Set the date and time of the NAS, which must be consistent with the time of the AD server. The maximum time difference allowed is 5 minutes.
  
2. Go to "System Settings" > "Network" > "TCP/IP". Set the IP of the primary DNS server as the IP of the Active Directory server that contains the DNS service. It must be the IP of the DNS server that is used for your Active Directory. If you use an external DNS server, you will not be able to join the domain.

The screenshot shows the Network settings page. At the top, there are tabs for General Settings, Storage Manager, Network (selected), Security, Hardware, Power, Notification, and Firmware Update. Below the tabs, there are sub-tabs: TCP/IP (selected), Wi-Fi, IPv6, Service Binding, Proxy, and DDNS Service.

**IP Address**

Interface	DHCP	IP Address	Subnet Mask	Gateway	MAC address
Ethernet1	Yes	10.8.12.153	255.255.254.0	10.8.12.1	00:08:9B:CF:05
Ethernet2	Yes	0.0.0.0	0.0.0.0	0.0.0.0	00:08:9B:CF:05

**DNS Server**

Obtain DNS server address automatically: (i)

Use the following DNS server address:

Primary DNS server: 10 .8 .13 .230

Secondary DNS server: 0 .0 .0 .0

**Default Gateway**

Use the settings from: Ethernet 1

**Buttons:**

- Apply
- Apply All

3. Go to "Privilege Settings" > "Domain Security". Enable "Active Directory authentication (domain member)", and enter the AD domain information.

The screenshot shows the Domain Security settings page. At the top, there are tabs for Users, User Groups, Shared Folders, Quota, and Domain Security (selected). Below the tabs, there are sub-tabs: Quick Configuration Wizard (selected) and Manual Configuration.

**Domain Security**

No domain security (Local users only)

Active Directory authentication (Domain member)

Quick Configuration Wizard will help you join the NAS to an Active Directory domain.

LDAP authentication

**Buttons:**

- Apply

**Note:**

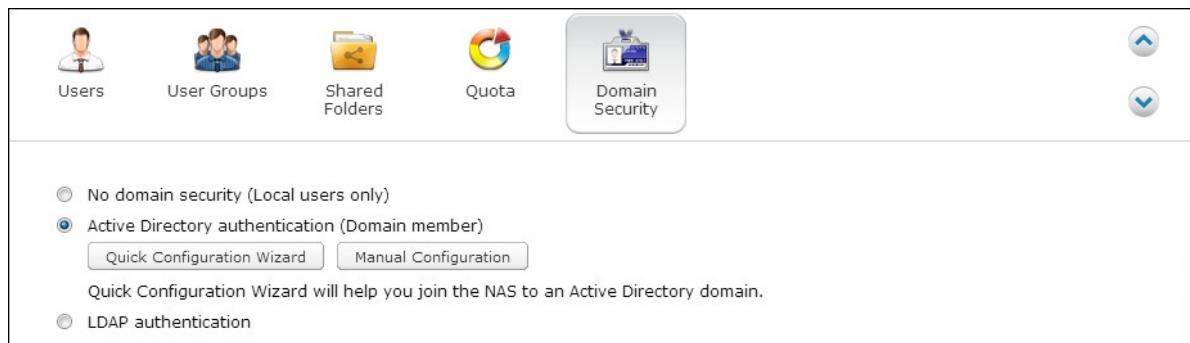
- Enter a fully qualified AD domain name, for example, qnap-test.com

- The AD user entered here must have the administrator access right to the AD domain.
- WINS Support: If you are using a WINS server on the network and the workstation is configured to use that WINS server for name resolution, you must set up the WINS server IP on the NAS (use the specified WINS server.)

## Join the NAS to Active Directory (AD) by Quick Configuration Wizard

To join the NAS to an AD domain by the Quick Configuration Wizard, follow the steps below.

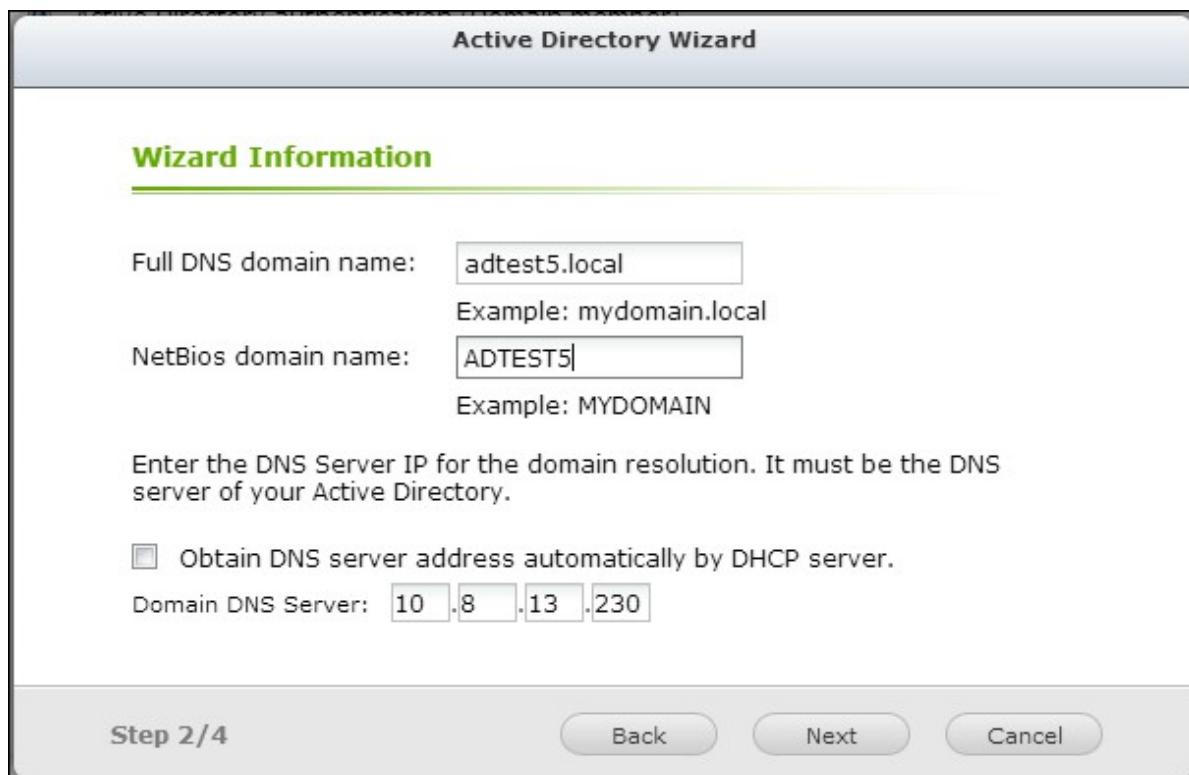
1. Go to “Privilege Settings” > “Domain Security”. Select “Active Directory authentication (domain member)” and click “Quick Configuration Wizard”.



2. Read the introduction of the wizard. Click “Next”.



3. Enter the domain name of the domain name service (DNS). The NetBIOS name will be generated automatically when you type the domain name. Specify the DNS server IP for domain resolution. The IP must be the same as the DNS server of your Active Directory. Click “Next”.



4. Select a domain controller from the drop-down menu. The domain controller is responsible for time synchronization between the NAS and the domain server and user authentication. Enter the domain administrator name and password. Click "Join".



5. Upon successful login to the domain server, the NAS has joined to the domain.  
 Click "Finish" to exit the wizard.



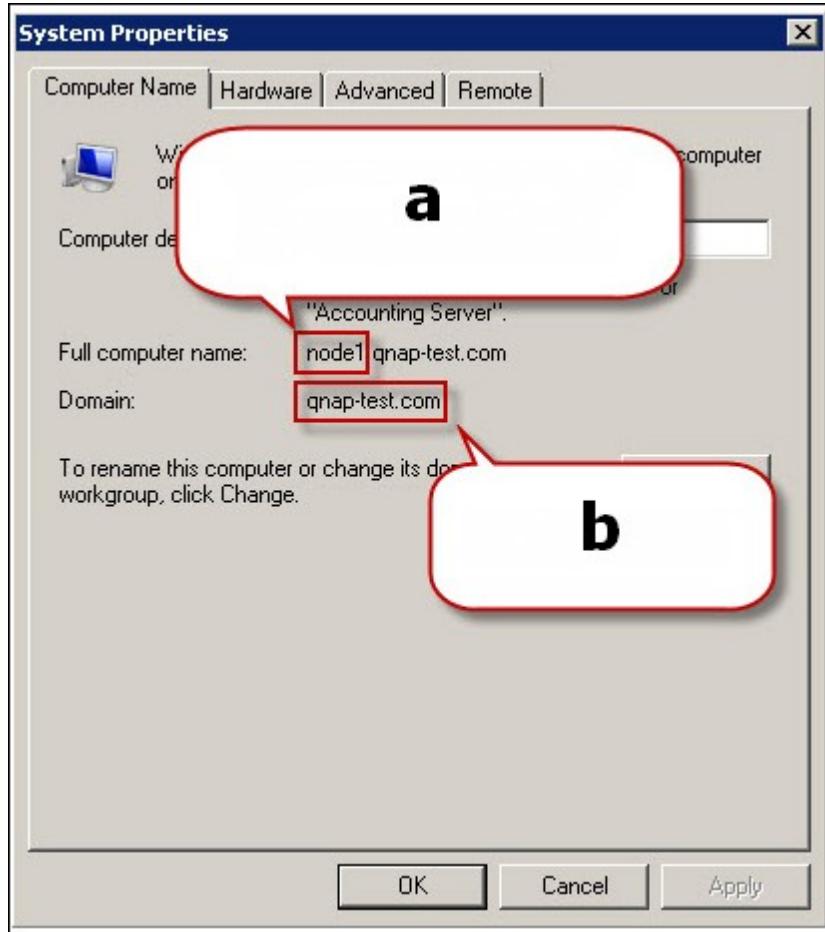
6. Go to "Privilege Settings" > "Users" or "User Groups" to load the domain users or user groups to the NAS.

Username	Description	Quota	Action
ADTEST5+Administrator		--	[Action Icons]
ADTEST5+Guest		--	[Action Icons]
ADTEST5+krbtgt		--	[Action Icons]
ADTEST5+backupadm		--	[Action Icons]
ADTEST5+aa		--	[Action Icons]
ADTEST5+bb		--	[Action Icons]
ADTEST5+tony		--	[Action Icons]
ADTEST5+kent		--	[Action Icons]
ADTEST5+ken		--	[Action Icons]

Display item: 1-10, Total: 39 | Show 10 Items

## Windows 2003

The AD server name and AD domain name can be checked in "System Properties".

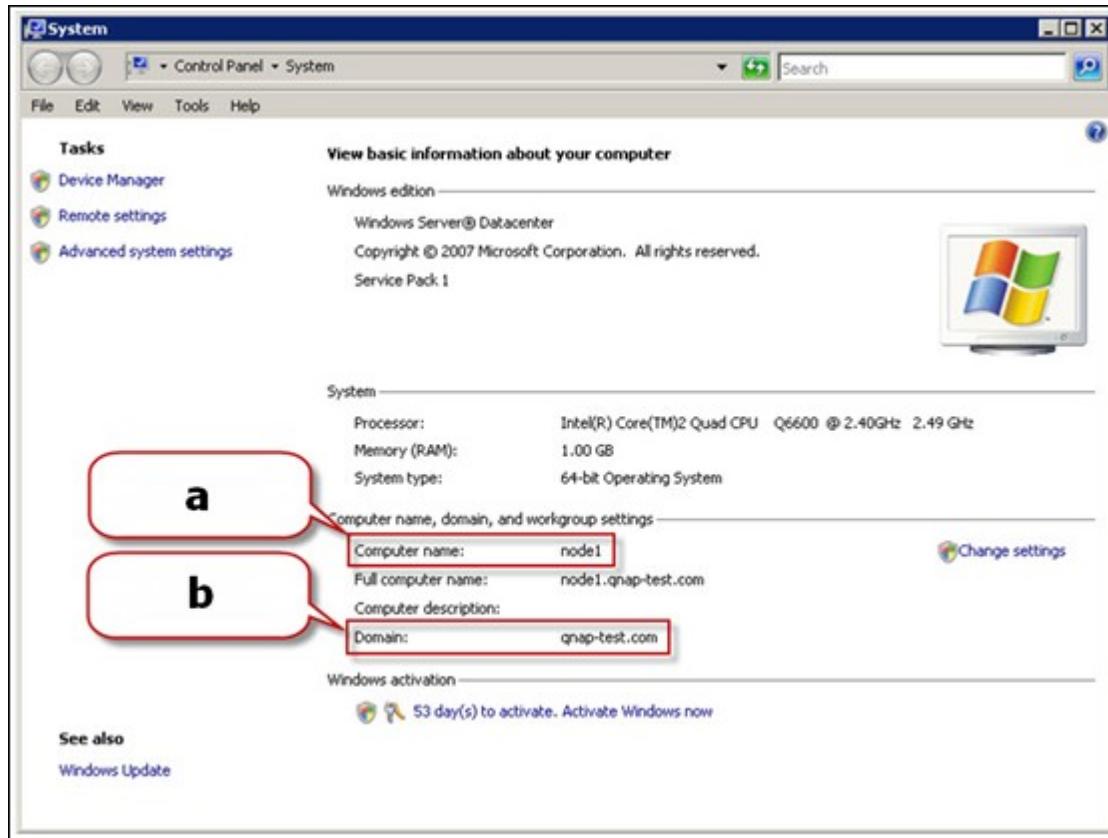


- a. In Windows 2003 servers, the AD server name is "node1" NOT "node1.qnap-test.com".
- b. The domain name remains the same.

## Windows Server 2008

Check the AD server name and domain name in "Control Panel" > "System".

- a. This is the AD server name.
- b. This is the domain name.



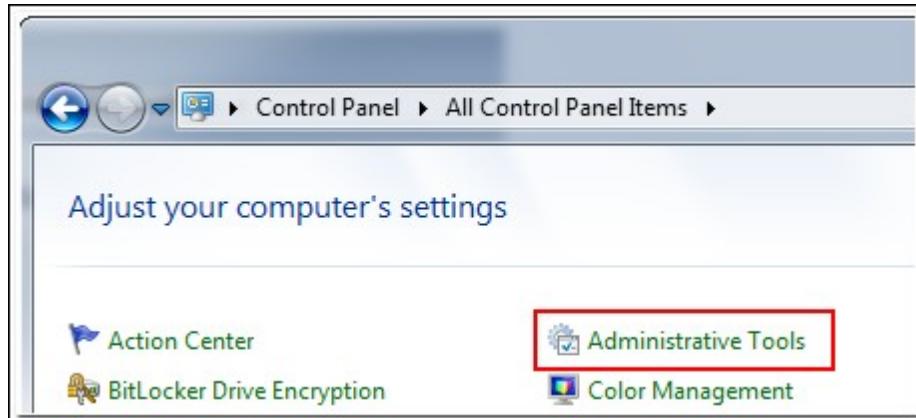
### Note:

- After joining the NAS to the Active Directory, the local NAS users who have access right to the AD server should use "NASname\username" to login; the AD users should use their own usernames to login the AD server.
- For TS-109/209/409/509 series NAS, if the AD domain is based on Windows 2008 Server, the NAS firmware must be updated to version 2.1.2 or above.

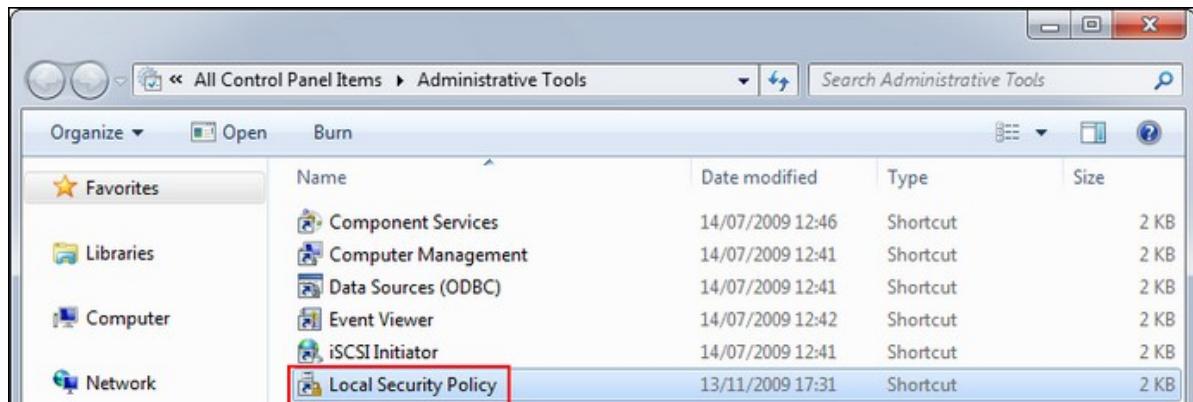
## Windows 7

If you are using a Windows 7 PC which is not a member of an Active Directory, while your NAS is an AD domain member and its firmware version is earlier than v3.2.0, change your PC settings as shown below to allow your PC to connect to the NAS.

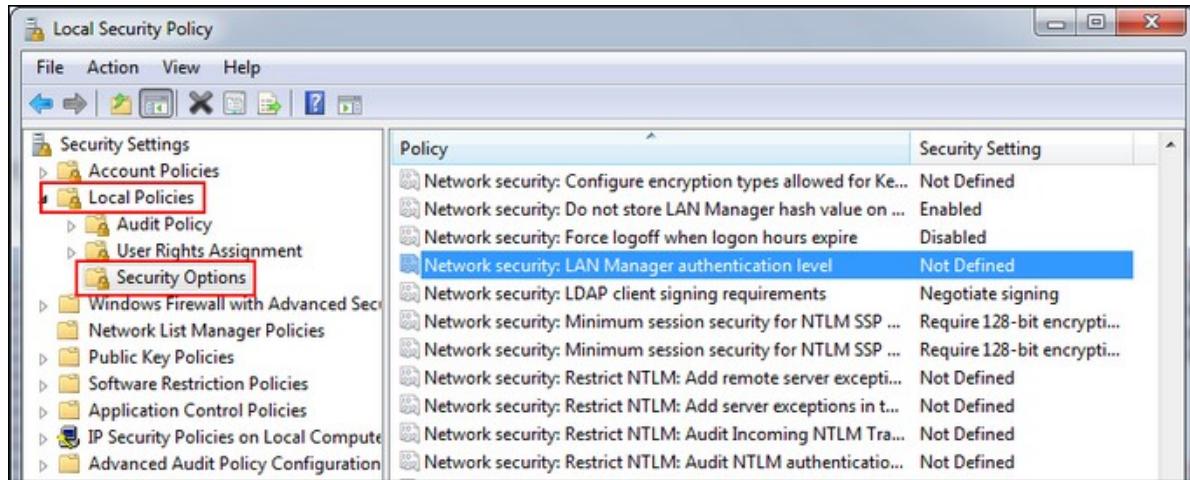
1. Go to "Control Panel" > "Administrative Tools".



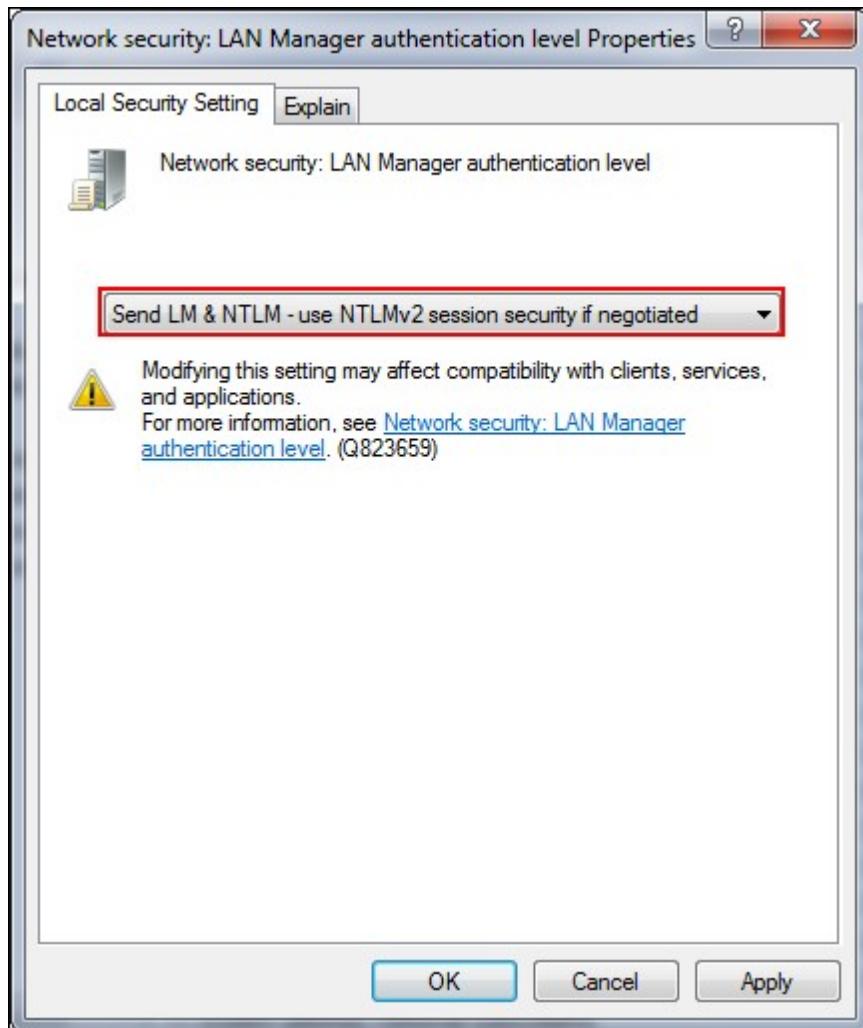
2. Click "Local Security Policy".



3. Go to "Local Policies" > "Security Options". Select "Network security: LAN Manager authentication level".



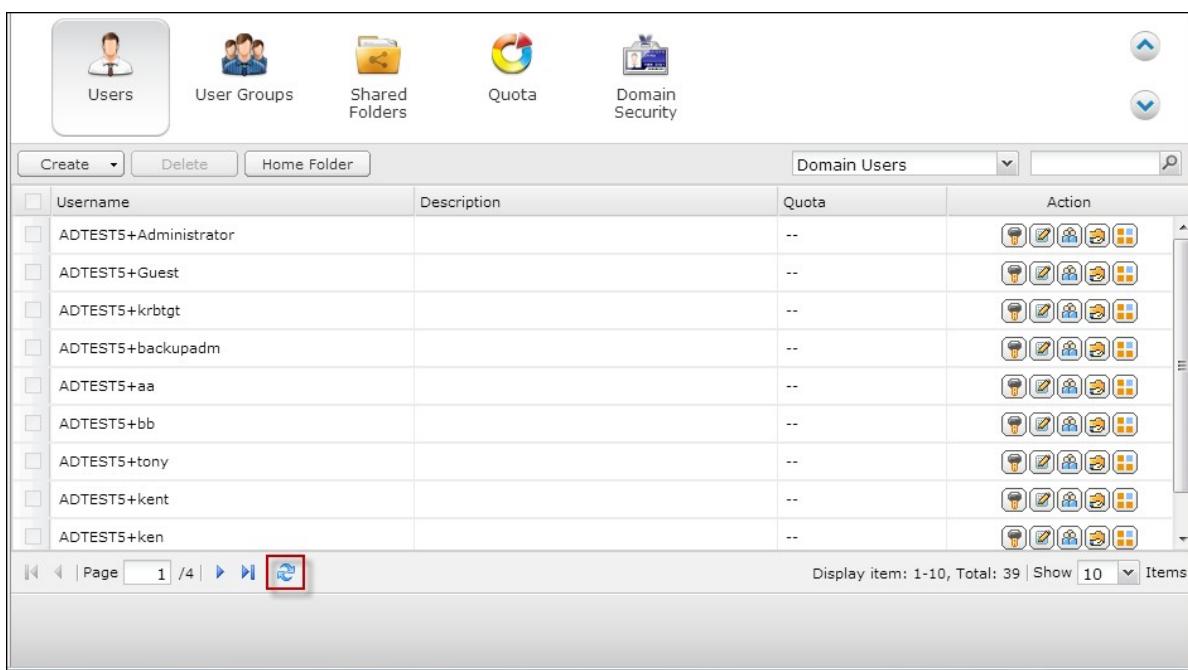
4. Select the “Local Security Setting” tab, and select “Send LM & NTLMv2 – use NTLMv2 session security if negotiated” from the list. Then click “OK”.



## Verifying the settings

To verify that the NAS has been joined to the Active Directory successfully, go to “Privilege Settings” > “Users” and “User Groups”. A list of users and user groups will be shown on the “Domain Users” and “Domain Groups” lists respectively.

If you have created new users or user groups in the domain, you can click the reload button. This will reload the user and user group lists from the Active Directory to the NAS. The user permission settings will be synchronized in real time with the domain controller.



<input type="checkbox"/>	Username	Description	Quota	Action
<input type="checkbox"/>	ADTEST5+Administrator		--	
<input type="checkbox"/>	ADTEST5+Guest		--	
<input type="checkbox"/>	ADTEST5+krbtgt		--	
<input type="checkbox"/>	ADTEST5+backupadm		--	
<input type="checkbox"/>	ADTEST5+aa		--	
<input type="checkbox"/>	ADTEST5+bb		--	
<input type="checkbox"/>	ADTEST5+tony		--	
<input type="checkbox"/>	ADTEST5+kent		--	
<input type="checkbox"/>	ADTEST5+ken		--	

### **5.5.2 Connecting NAS to an LDAP Directory**

---

LDAP stands for Lightweight Directory Access Protocol. It is a directory that can store the information of all the users and groups in a centralized server. Using LDAP, the administrator can manage the users in the LDAP directory and allow the users to connect to multiple NAS servers with the same username and password.

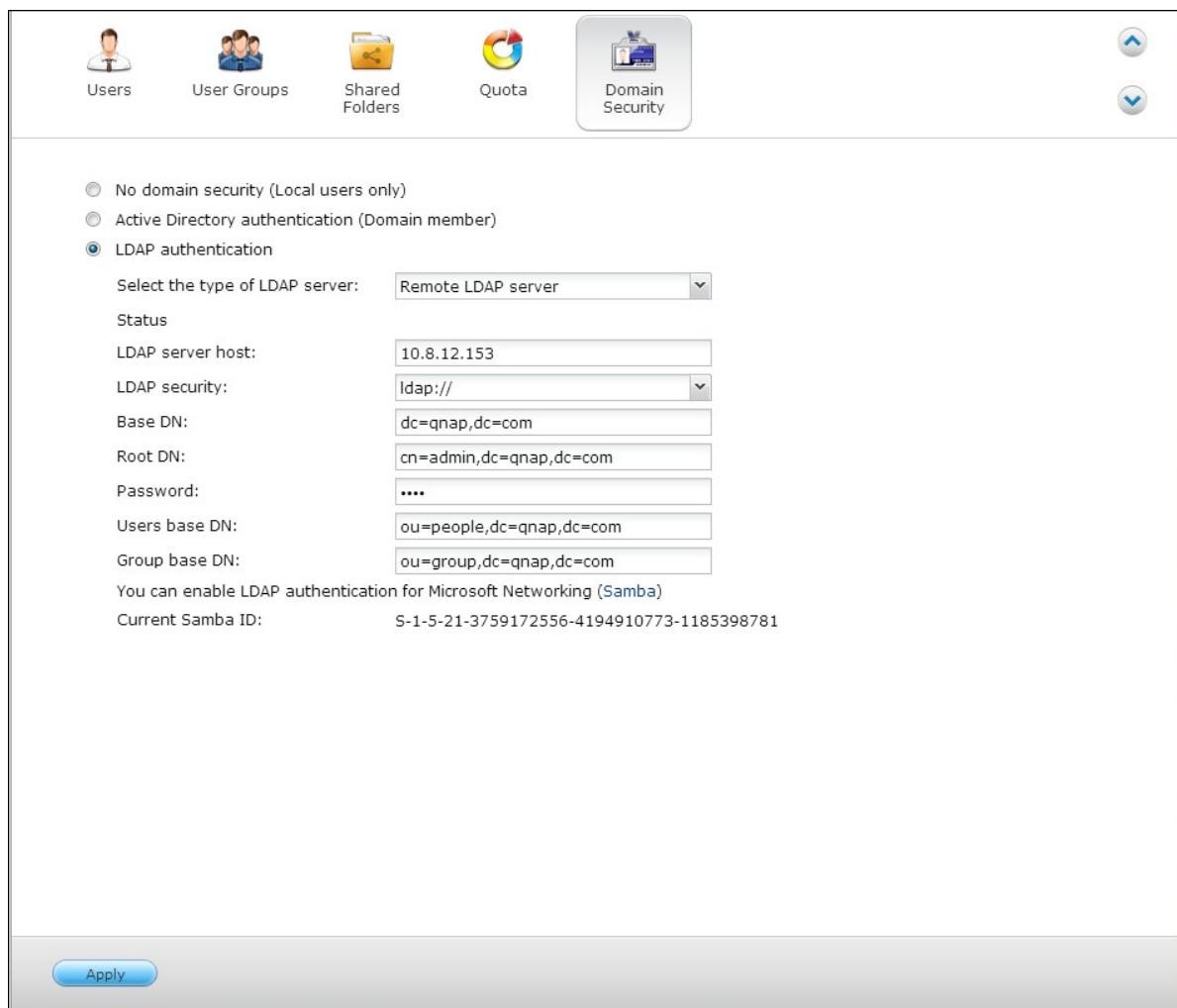
This feature is intended for administrator and users who have some knowledge about Linux servers, LDAP servers, and Samba. An LDAP server which is up and running is required when using the LDAP feature of the QNAP NAS.

Required information/settings:

- The LDAP server connection and authentication information
- The LDAP structure, where the users and groups are stored
- The LDAP server security settings

Follow the steps below to connect the QNAP NAS to an LDAP directory.

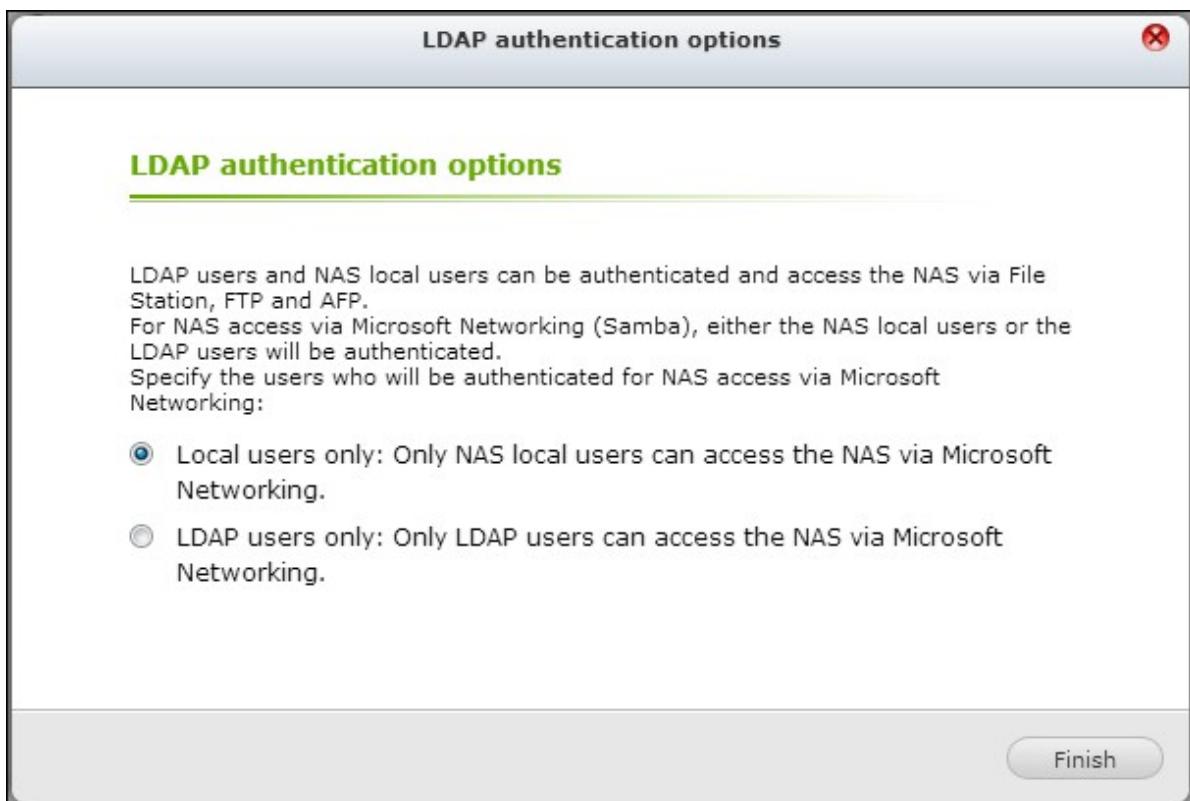
1. Login the web interface of the NAS as an administrator.
2. Go to “Privilege Settings” > “Domain Security”. By default, the option “No domain security” is enabled. That means only the local NAS users can connect to the NAS.
3. Select “LDAP authentication” and complete the settings.



- **LDAP Server Host:** The host name or IP address of the LDAP server.
- **LDAP Security:** Specify how the NAS will communicate with the LDAP server:
  - **ldap://** = Use a standard LDAP connection (default port: 389).
  - **ldap:// (ldap + SSL)** = Use an encrypted connection with SSL (default port: 686).  
This is usually used by older version of LDAP servers.
  - **Ldap:// (ldap + TLS)** = Use an encrypted connection with TLS (default port: 389).  
This is usually used by newer version of LDAP servers
- **BASE DN:** The LDAP domain. For example: dc=mydomain,dc=local
- **Root DN:** The LDAP root user. For example cn=admin, dc=mydomain,dc=local
- **Password:** The root user password.
- **Users Base DN:** The organization unit (OU) in which users are stored. For example: ou=people,dc=mydomain,dc=local
- **Groups Base DN:** The organization unit (OU) in which groups are stored. For example ou=group,dc=mydomain,dc=local

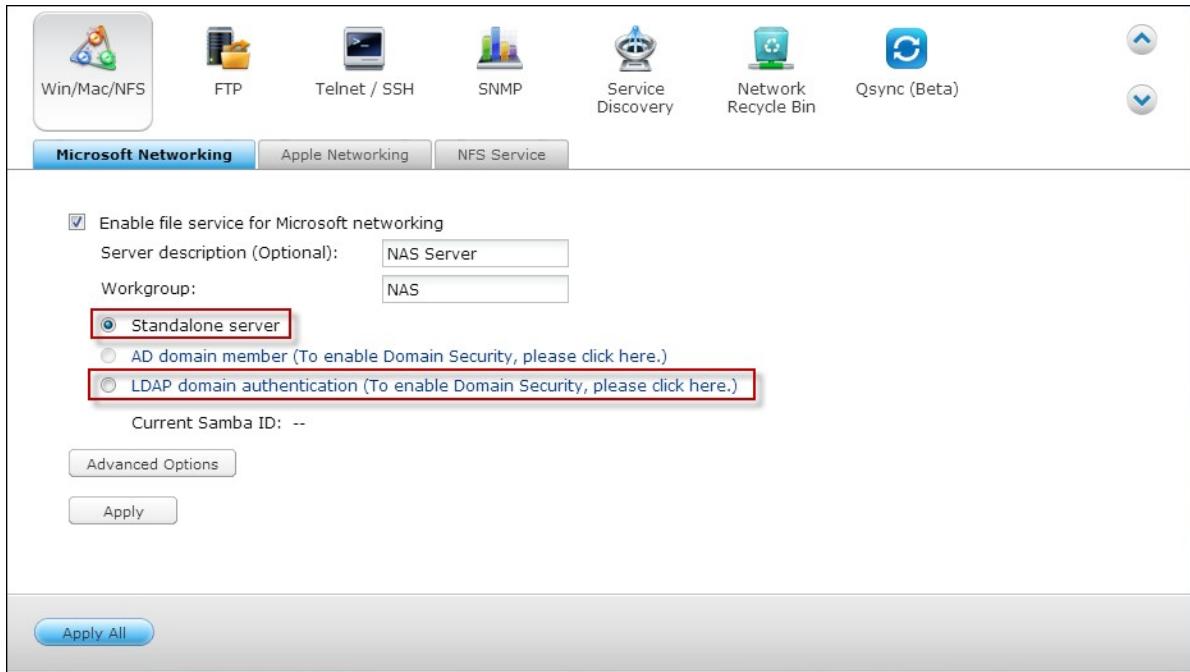
4. Click "Apply" to save the settings. Upon successful configuration, the NAS will be able to connect to the LDAP server.
5. Configure LDAP authentication options.
  - If Microsoft Networking has been enabled (Network Services > Win/Mac/NFS > Microsoft Networking) when applying the LDAP settings, specify the users who can access the NAS via Microsoft Networking (Samba).
    - Local users only: Only the local NAS users can access the NAS via Microsoft Networking.
    - LDAP users only: Only the LDAP users can access the NAS via Microsoft Networking.

**Note:** Both the LDAP users and local NAS users can access the NAS via File Station, FTP, and AFP.



- If Microsoft Networking is enabled after the NAS has already been connected to the LDAP server, select the authentication type for Microsoft Networking.
  - Standalone Server: Only local NAS users can access the NAS via Microsoft Networking.

- LDAP Domain Authentication: Only LDAP users can access the NAS via Microsoft Networking.



- When the NAS is connected to an LDAP server, the administrator can:
  - Go to "Privilege Settings" > "Users" and select "Domain Users" from the drop-down menu. The LDAP users list will be shown.
  - Go to "Privilege Settings" > "User Groups" and select "Domain Groups" from the drop-down menu. The LDAP groups will be shown.
  - Specify the folder permissions of the LDAP domain users or groups in "Privilege Settings" > "Shared Folders" > "Access Permissions" .

Folder Name	Size	Folders	Files	Hidden	Volume	Action
Dept	36 KB	6	1	No	Single Disk: Drive 1	
Download	53.62 GB	13	183	No	Single Disk: Drive 1	
Multimedia	18.42 MB	21	235	No	Single Disk: Drive 1	
NAS	587.25 MB	6	891	No	ISO	
Public	251.1 MB	9	88	No	Single Disk: Drive 1	

Private Network Share				
Username: LDAPUser1				
Folder Name	Preview	RO	RW	Deny
Download	Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Multimedia	Read/Write	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Public	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Recordings	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Usb	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Web	Read/Write	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

|◀◀ | Page
1
/1 | ▶▶ |

Display item: 1-6, Total: 6

**Note:** 1. The permission settings of user and group will effect the result of "preview"  
     2. The privilege priority is Deny Access (Deny) > Read/Write (RW) > Read Only (RO)

Apply
Cancel

### **Technical requirements of LDAP authentication with Microsoft Networking:**

Required items to authenticate the LDAP users on Microsoft Networking (Samba):

1. a third party software to synchronize the password between LDAP and Samba in the LDAP server.
2. importing the Samba schema to the LDAP directory.

#### **A.Third-party software:**

Some software applications are available and allow management of the LDAP users, including Samba password. For example:

- LDAP Account Manager (LAM), with a Web-based interface, available at: <http://www.ldap-account-manager.org/>
- smbldap-tools (command line tool)
- webmin-ldap-useradmin - LDAP user administration module for Webmin.

#### **B.Samba schema:**

To import the samba schema to the LDAP server, please refer to the documentation or

FAQ of the LDAP server.

The samba.schema file is required and can be found in the directory examples/LDAP in the Samba source distribution.

Example for open-ldap in the Linux server where the LDAP server is running (it can be different depending on the Linux distribution):

Copy the samba schema:

```
zcat /usr/share/doc/samba-doc/examples/LDAP/samba.schema.gz > /etc/ldap/schema/  
samba.schema
```

Edit /etc/ldap/slapd.conf (openldap server configuration file) and make sure the following lines are present in the file:

```
include /etc/ldap/schema/samba.schema  
include /etc/ldap/schema/cosine.schema  
include /etc/ldap/schema/inetorgperson.schema  
include /etc/ldap/schema/nis.schema
```

### **Configuration examples:**

The following are some configuration examples. They are not mandatory and need to be adapted to match the LDAP server configuration:

#### 1. Linux OpenLDAP Server

Base DN: dc=qnap,dc=com

Root DN: cn=admin,dc=qnap,dc=com

Users Base DN: ou=people,dc=qnap,dc=com

Groups Base DN: ou=group,dc=qnap,dc=com

#### 2. Mac Open Directory Server

Base DN: dc=macserver,dc=qnap,dc=com

Root DN: uid=root,cn=users,dc=macserver,dc=qnap,dc=com

Users Base DN: cn=users,dc=macserver,dc=qnap,dc=com

Groups Base DN: cn=groups,dc=macserver,dc=qnap,dc=com

## 6. Network Services

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Win/Mac/NFS<sup>385</sup>

FTP<sup>393</sup>

Telnet/SSH<sup>396</sup>

SNMP Settings<sup>397</sup>

Service\_Discovery<sup>399</sup>

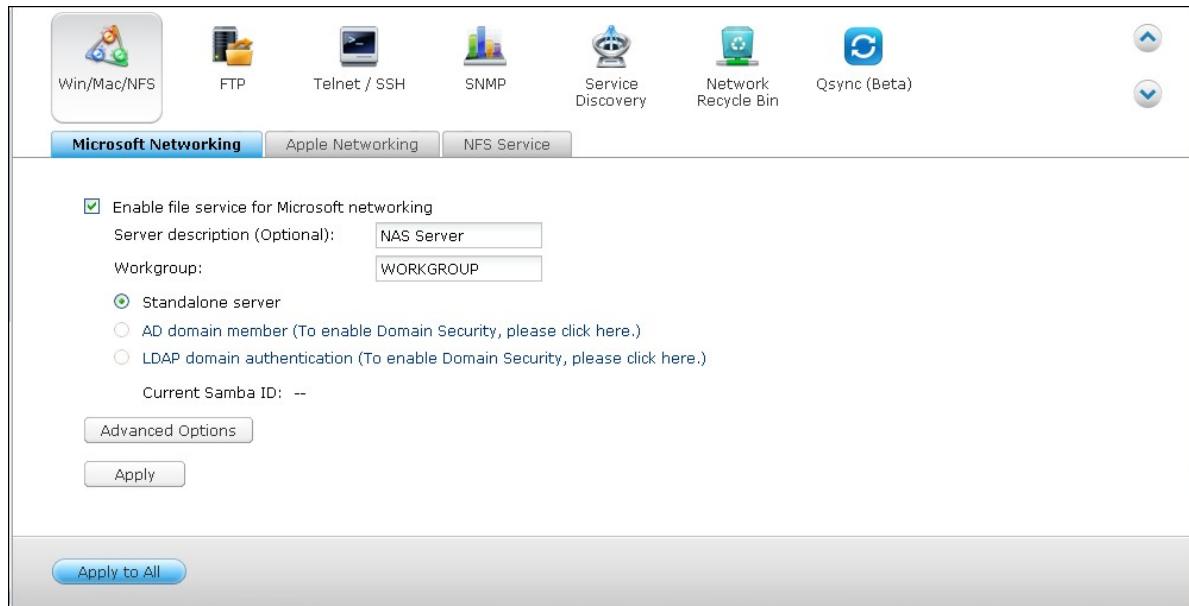
Network\_Recycle\_Bin<sup>401</sup>

Qsync<sup>403</sup>

## 6.1 Win/Mac/NFS

### Microsoft Networking

To allow access to the NAS on Microsoft Windows Network, enable file service for Microsoft networking. Specify also how the users will be authenticated.



#### Standalone Server

Use local users for authentication. The NAS will use the local user accounts information (created in “Privilege Settings” > “Users”) to authenticate the users who access the NAS.

- **Server Description (optional):** Describe the NAS so that the users can easily identify the server on Microsoft Network.
- **Workgroup:** Specify the workgroup to which the NAS belongs. A workgroup name supports up to 15 characters but cannot contain: " + = / \ : | \* ? < > ; [ ] % , `

#### AD Domain Member

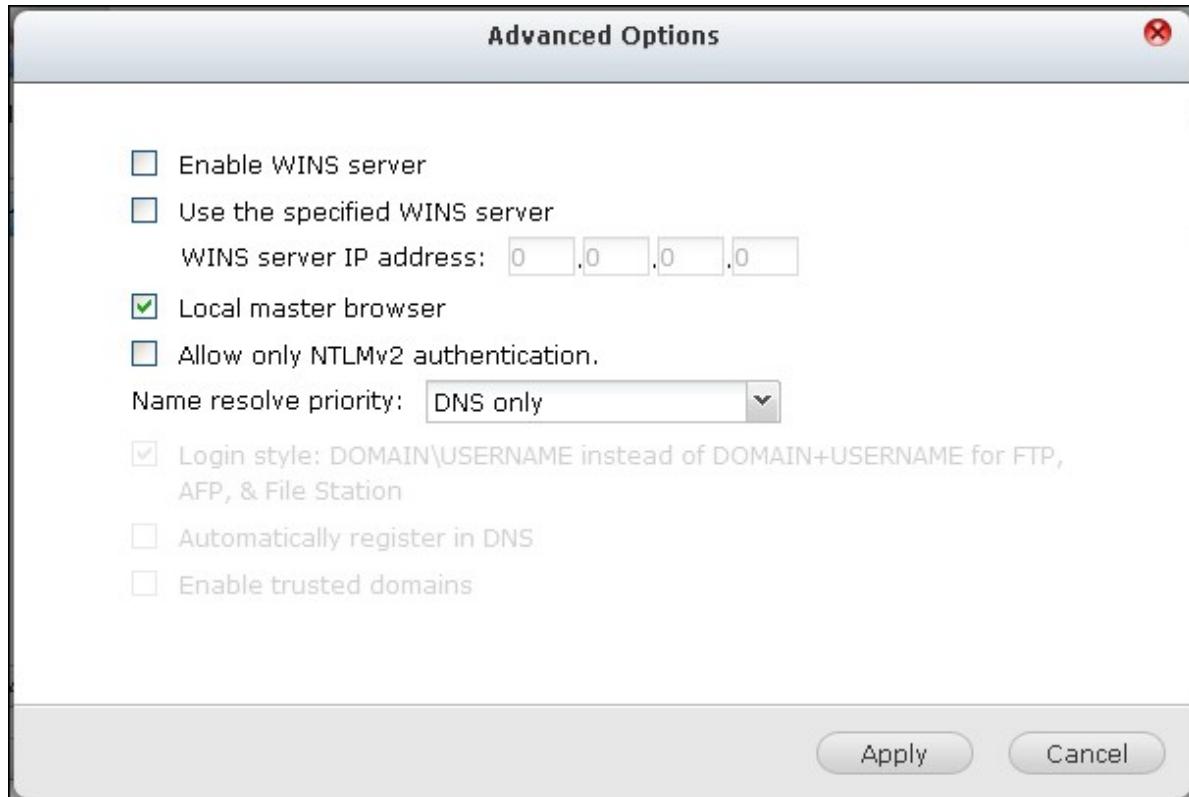
Use Microsoft Active Directory (AD) to authenticate the users. To use this option, enable Active Directory authentication in “Privilege Settings” > “Domain Security” and join the NAS to an Active Directory.

#### LDAP Domain Authentication

Use Lightweight Directory Access Protocol (LDAP) directory to authenticate the users.

To use this option, enable LDAP authentication and specify the settings in "Privilege Settings" > "Domain Security". When this option is enabled, you need to select either the local NAS users or the LDAP users can access the NAS via Microsoft Networking.

### Advanced Options



#### **WINS server:**

If the local network has a WINS server installed, specify the IP address. The NAS will automatically register its name and IP address with WINS service. If you have a WINS server on your network and want to use this server, enter the WINS server IP. Do not turn on this option if you are not sure about the settings.

#### **Local Domain Master:**

A Domain Master Browser is responsible for collecting and recording resources and services available for each PC on the network or a workgroup of Windows. When you find the waiting time for connecting to the Network Neighborhood/My Network Places too long, it may be caused by failure of an existing master browser or a missing master browser on the network. If there is no master browser on your network, select the option "Domain Master" to configure the NAS as the master browser. Do not turn on this option if you are not sure about the settings.

**Allow only NTLMv2 authentication:**

NTLMv2 stands for NT LAN Manager version 2. When this option is turned on, login to the shared folders by Microsoft Networking will be allowed only with NTLMv2 authentication. If the option is turned off, NTLM (NT LAN Manager) will be used by default and NTLMv2 can be negotiated by the client. The default setting is disabled.

**Name resolution priority:**

You can select to use DNS server or WINS server to resolve client host names from IP addresses. When you set up your NAS to use a WINS server or to be a WINS server, you can choose to use DNS or WINS first for name resolution. When WINS is enabled, the default setting is "Try WINS then DNS". Otherwise, DNS will be used for name resolution by default.

Login style: DOMAIN\USERNAME instead of DOMAIN+USERNAME for FTP, AFP, and File Station

In an Active Directory environment, the default login formats for the domain users are:

- Windows shares: domain\username
- FTP: domain+username
- File Station: domain+username
- AFP: domain+username

When you turn on this option, the users can use the same login name format (domain\username) to connect to the NAS via AFP, FTP, and File Station.

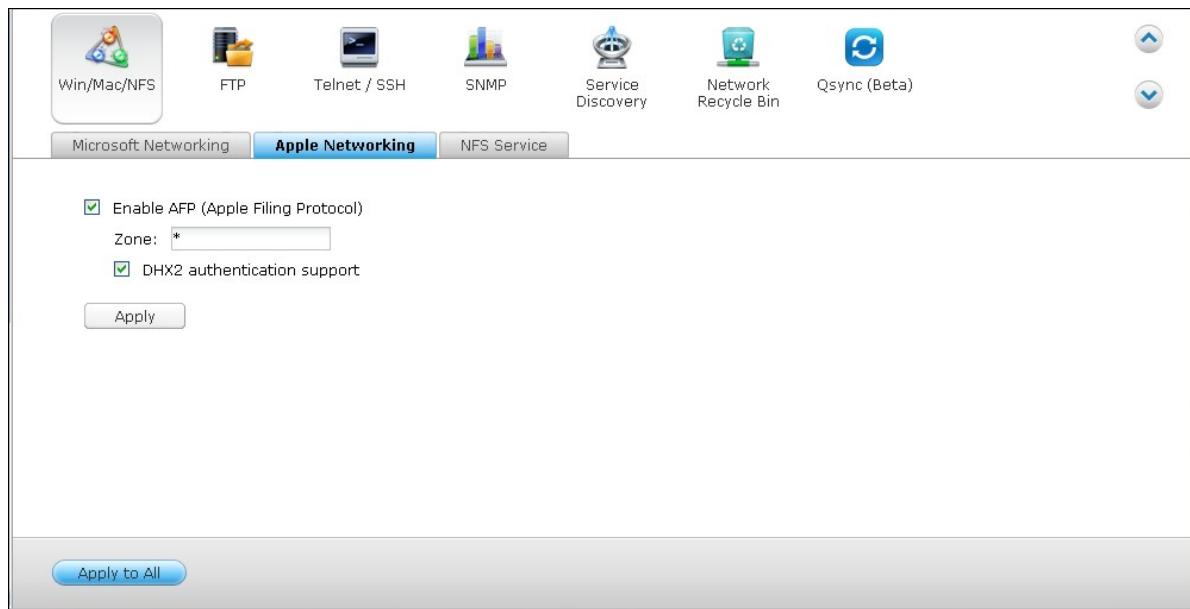
**Automatically register in DNS:** When this option is turned on and the NAS is joined to an Active Directory, the NAS will register itself automatically in the domain DNS server. This will create a DNS host entry for the NAS in the DNS server. If the NAS IP is changed, the NAS will automatically update the new IP in the DNS server.

**Enable trusted domains:** Select this option to load the users from trusted Active Directory domains and specify their access permissions to the NAS in "Privilege Settings" > "Shared Folders". (The domain trusts are set up in Active Directory only, not on the NAS.)

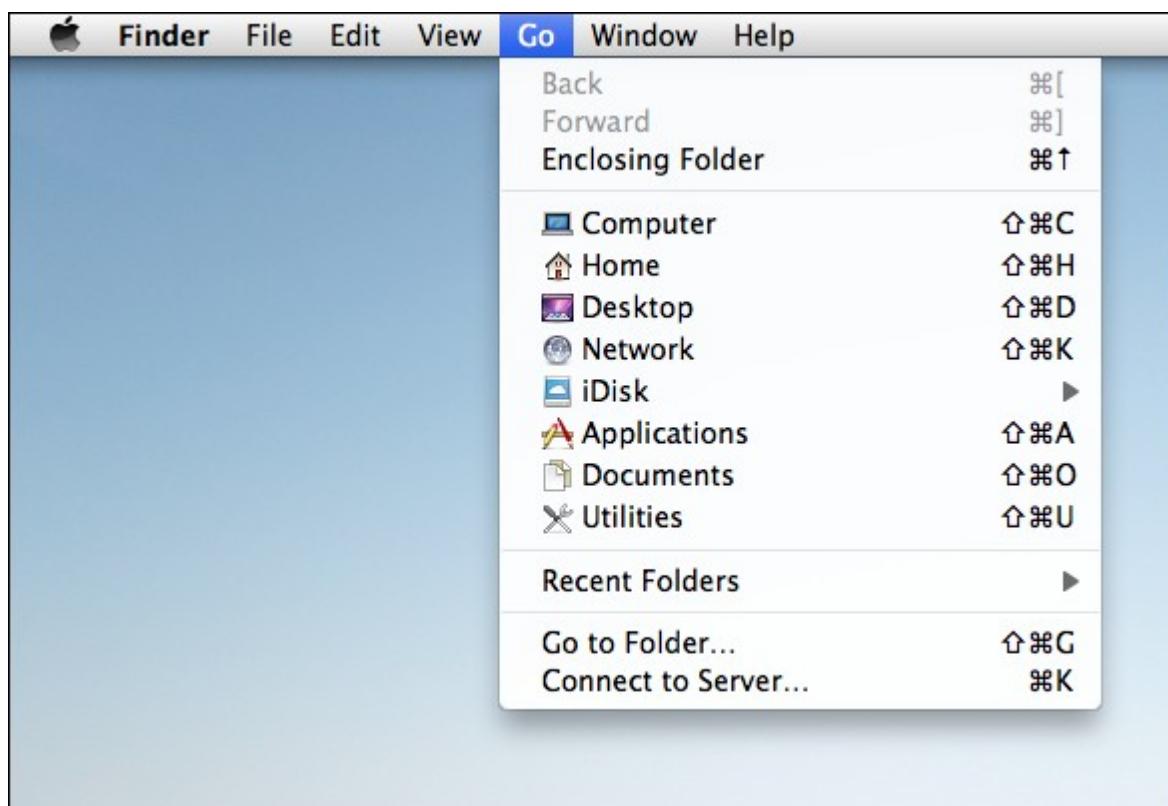
## Apple Networking

To connect to the NAS from Mac, enable Apple Filing Protocol. If the AppleTalk network uses extended networks and is assigned with multiple zones, assign a zone name to the NAS. Enter an asterisk (\*) to use the default setting. This setting is disabled by default.

To allow access to the NAS from Mac OS X 10.7 Lion, enable "DHX2 authentication support". Click "Apply" to save the settings.

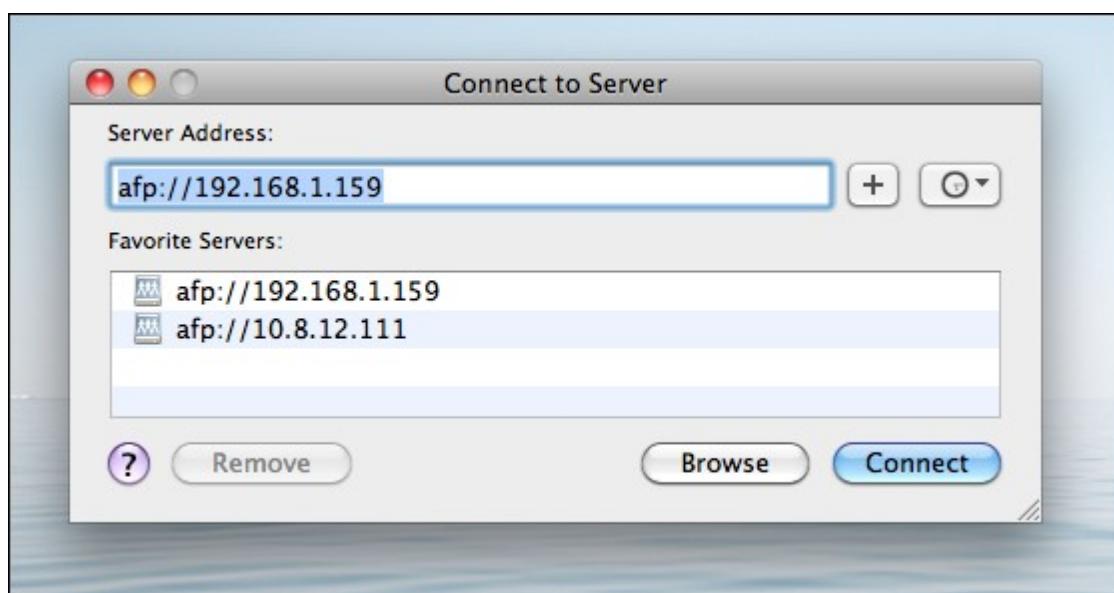


You can use the Finder to connect to a shared folder from Mac. Go to "Go" > "Connect to Server", or simply use the default keyboard shortcut "Command+k".



Enter the connection information in the "Server Address" field, such as "afp://*YOUR\_NAS\_IP\_OR\_HOSTNAME*". Here are some examples:

- afp://10.8.12.111
- afp://NAS-559
- smb://192.168.1.159

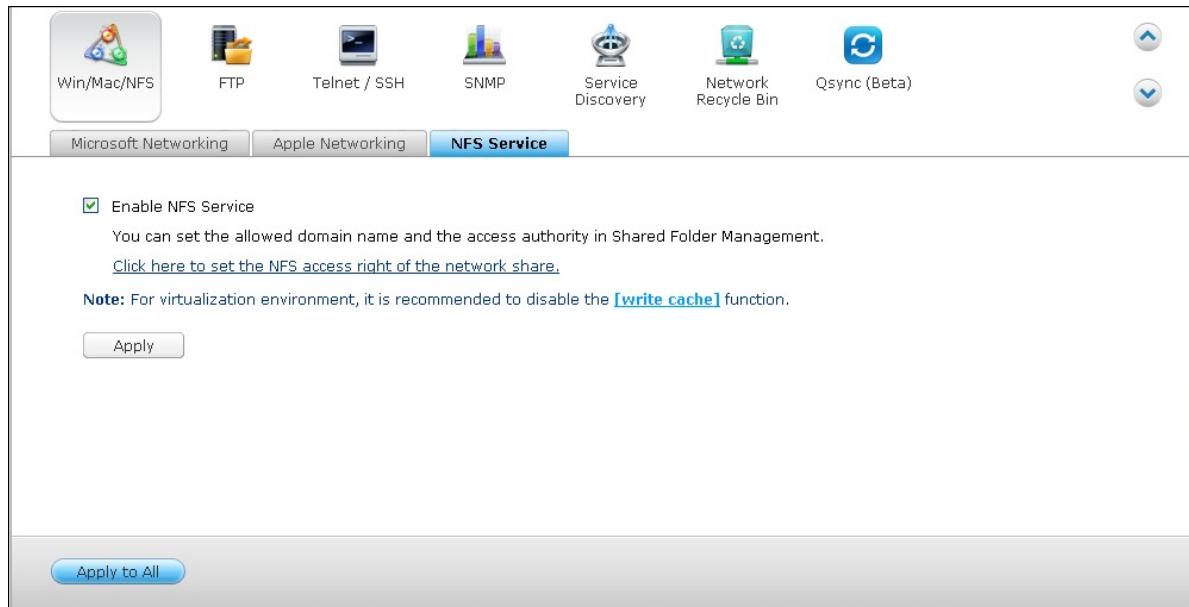


**Note:** Mac OS X supports both Apple Filing Protocol and Microsoft Networking. To

connect to the NAS via Apple Filing Protocol, the server address should start with "afp://". To connect to the NAS via Microsoft Networking, please use "smb://".

## NFS Service

To connect to the NAS from Linux, enable NFS service.

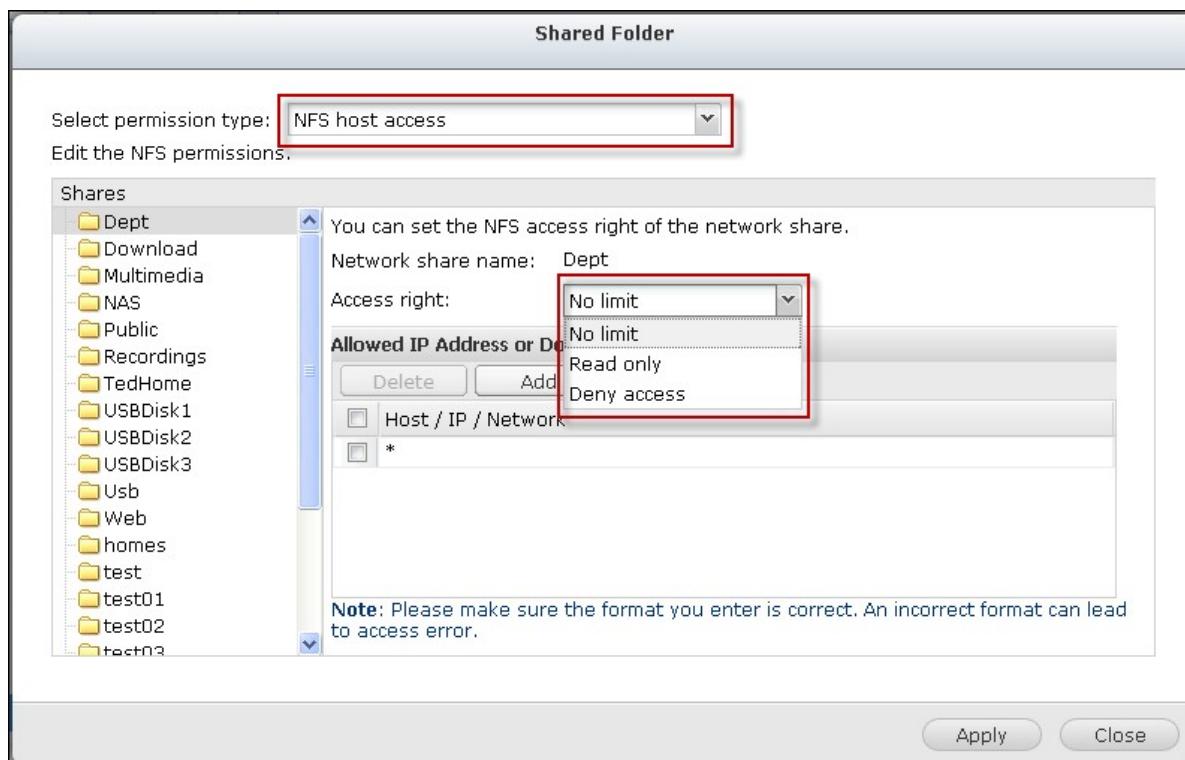


To configure the NFS access right to the shared folders on the NAS, go to "Privilege Settings" > "Share Folders". Click the Access Permission button on the "Action" column.

Folder Name	Size	Folders	Files	Hidden	Volume	Action
Dept	36 KB	6	1	No	Single Disk: Drive 1	
Download	53.62 GB	13	183	No	Single Disk: Drive 1	
Multimedia	18.42 MB	21	235	No	Single Disk: Drive 1	
NAS	587.25 MB	6	891	No	ISO	
Public	251.1 MB	9	88	No	Single Disk: Drive 1	
Recordings	32 KB	6	1	No	Single Disk: Drive 1	
TedHome	20 KB	3	1	No	Single Disk: Drive 1	
USBDisk1	694.6 GB	30966	339270	No	USB 1	

Select NFS host access from the dropdown menu on top of the page and specify the access right. If you select "No limit" or "Read only", you can specify the IP address or domains that are allowed to connect to the folder by NFS.

- No limit: Allow users to create, read, write, and delete files or folders in the shared folder and any subdirectories.
- Read only: Allow users to read files in the shared folder and any subdirectories but they are not allowed to write, create, or delete any files.
- Deny access: Deny all access to the shared folder.



## Connect to the NAS by NFS

On Linux, run the following command:

```
mount -t nfs <NAS IP>/<Shared Folder Name> <Directory to Mount>
```

For example, if the IP address of your NAS is 192.168.0.1 and you want to link the shared folder "public" under the /mnt/pub directory, use the following command:

```
mount -t nfs 192.168.0.1:/public /mnt/pub
```

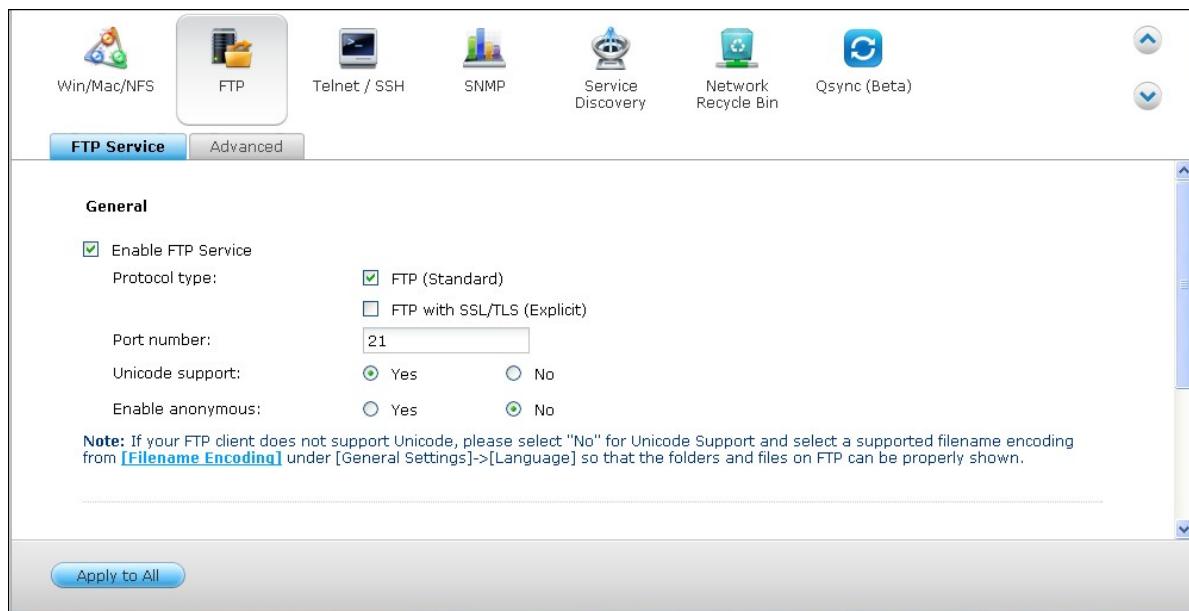
**Note:** You must login as the "root" user to initiate the above command.

Login as the user ID you define, you can use the mounted directory to connect to your shared files.

## 6.2 FTP

### FTP Service

When you turn on FTP service, you can specify the port number and the maximum number of users that are allowed to connect to the NAS by FTP at the same time.



To use the FTP service of the NAS, enable this function. Open an IE browser and enter `ftp://NAS IP`. Enter the username and the password to login the FTP service.

#### Protocol Type:

Select to use standard FTP connection or SSL/TLS encrypted FTP. Select the correct protocol type in your client FTP software to ensure successful connection.

#### Unicode Support:

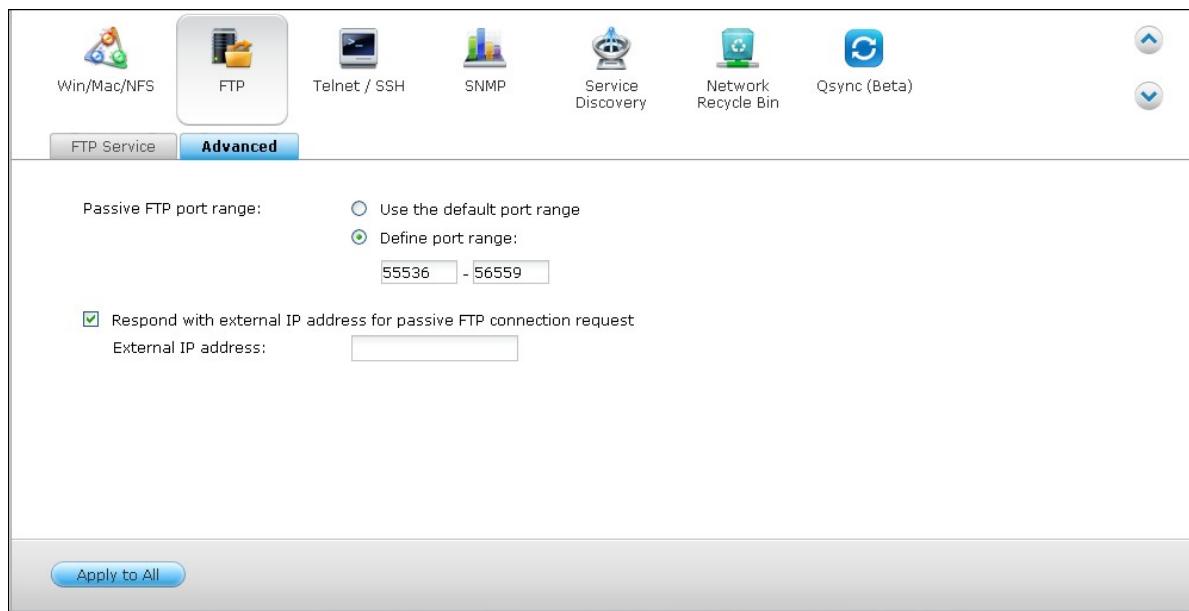
Turn on or off the Unicode support. The default setting is No. If your FTP client does not support Unicode, you are recommended to turn off this option and select the language you specify in "General Settings" > "Codepage" so that the file and folder names can be correctly shown. If your FTP client supports Unicode, enable Unicode support for both your client and the NAS.

#### Anonymous Login:

You can turn on this option to allow anonymous access to the NAS by FTP. The users can connect to the files and folders which are open for public access. If this option is turned off, the users must enter an authorized username and password to connect to

the server.

## Advanced



### Passive FTP Port Range:

You can use the default port range (55536-56559) or specify a port range larger than 1023. When using this function, make sure you have opened the ports on your router or firewall.

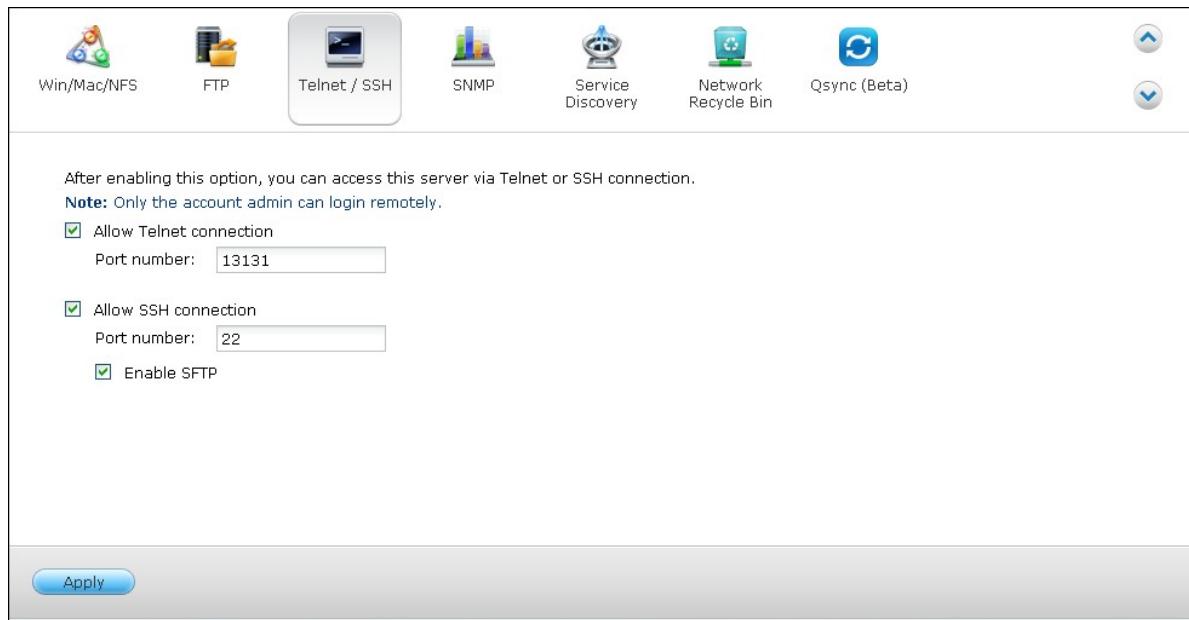
### Respond with external IP address for passive FTP connection request:

When passive FTP connection is in use, the FTP server (NAS) is behind a router, and a remote computer cannot connect to the FTP server over the WAN, enable this function. When this option is turned on, the NAS replies the IP address you specify or automatically detects the external IP address so that the remote computer is able to connect to the FTP server.

## 6.3 Telnet/SSH

Turn on this option to connect to the NAS by Telnet or SSH encrypted connection (only the “admin” account can login remotely). Use Telnet or SSH connection clients, for example, putty for connection. Make sure the specified ports have been opened on the router or firewall.

To use SFTP (known as SSH File Transfer Protocol or Secure File Transfer Protocol), make sure the option “Allow SSH connection” has been turned on.



## 6.4 SNMP Settings

Enable SNMP (Simple Network Management Protocol) service on the NAS and enter the trap address of the SNMP management stations (SNMP manager), for example, PC with SNMP software installed. When an event, warning, or error occurs on the NAS, the NAS (SNMP agent) reports the real-time alert to the SNMP management stations.

**SNMP**

After enabling this service, the NAS will be able to report information via SNMP to the managing systems.

Enable SNMP service

Port number:

SNMP trap Level:  Information    Warning    Error

Trap address 1:

Trap address 2:

Trap address 3:

SNMP version:

Community:

**SNMP MIB**

To install the MIB to your managing systems, click **[Download]**.

The fields are described as below:

Field	Description
SNMP Trap Level	Select the information to be sent to the SNMP management stations.
Trap Address	The IP address of the SNMP manager. Specify maximum 3 trap addresses.
SNMP MIB (Management Information Base)	The MIB is a type of database in ASCII text format used to manage the NAS in the SNMP network. The SNMP manager uses the MIB to determine the values or understand the messages sent from the agent (NAS) within the network. You can download the MIB and view it with any word processor or text editor.

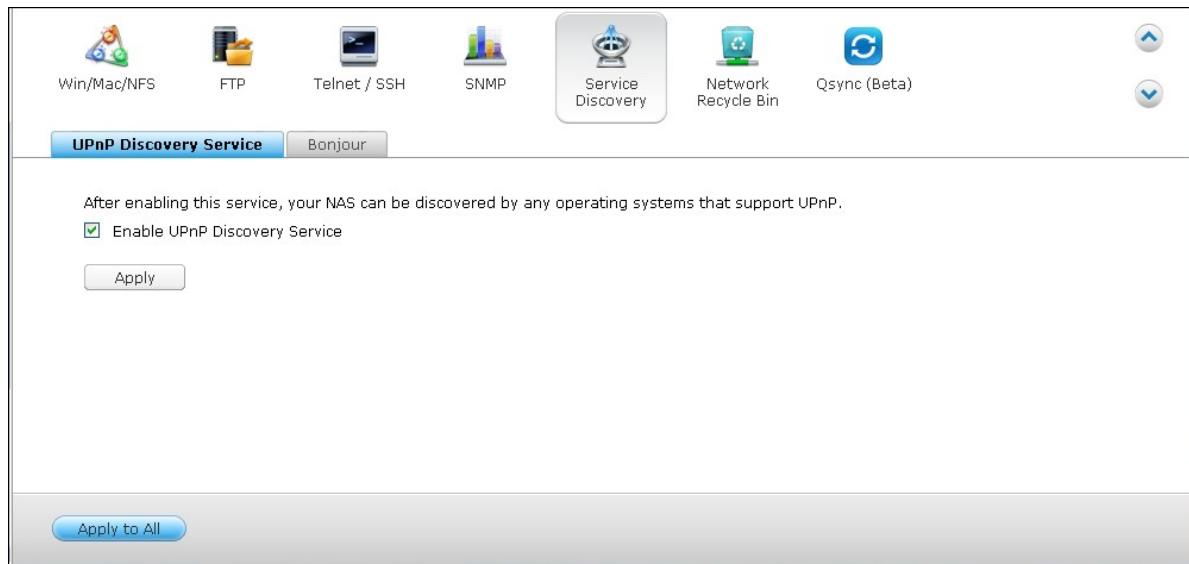
Community (SNMP V1/V2)	An SNMP community string is a text string that acts as a password. It is used to authenticate messages that are sent between the management station and the NAS. The community string is included in every packet that is transmitted between the SNMP manager and the SNMP agent.
SNMP V3	The NAS supports SNMP version 3. Specify the authentication and privacy settings if available.

## 6.5 Service Discovery

### UPnP Discovery Service

When an UPnP device is added to the network, the UPnP discovery protocol allows the device to advertise its services to the control points on the network.

By enabling UPnP Discovery Service, the NAS can be discovered by any operating systems that support UPnP.



## Bonjour

By broadcasting the network service(s) with Bonjour, your Mac will automatically discover the network services, such as FTP, running on the NAS without the need to enter the IP addresses or configure the DNS servers.

Before broadcasting the following services through Bonjour, please DO NOT forget to enable these services first.

Service Type	Service Name
<input checked="" type="checkbox"/> Web Administration	NASC941FF
<input checked="" type="checkbox"/> SAMBA (Server Message Block over TCP/IP)	NASC941FF(SMB)
<input checked="" type="checkbox"/> AFP (Apple File Protocol over TCP/IP)	NASC941FF(AFP)
<input checked="" type="checkbox"/> SSH	NASC941FF(SSH)
<input checked="" type="checkbox"/> FTP (File Transfer Protocol)	NASC941FF(FTP)
<input checked="" type="checkbox"/> HTTPS (Secure web server)	NASC941FF(HTTPS)
<input checked="" type="checkbox"/> DLNA Media Server	NASC941FF(DLNA)
<input checked="" type="checkbox"/> Apps for iPhone, iPad, iPod touch	NASC941FF(Apps)

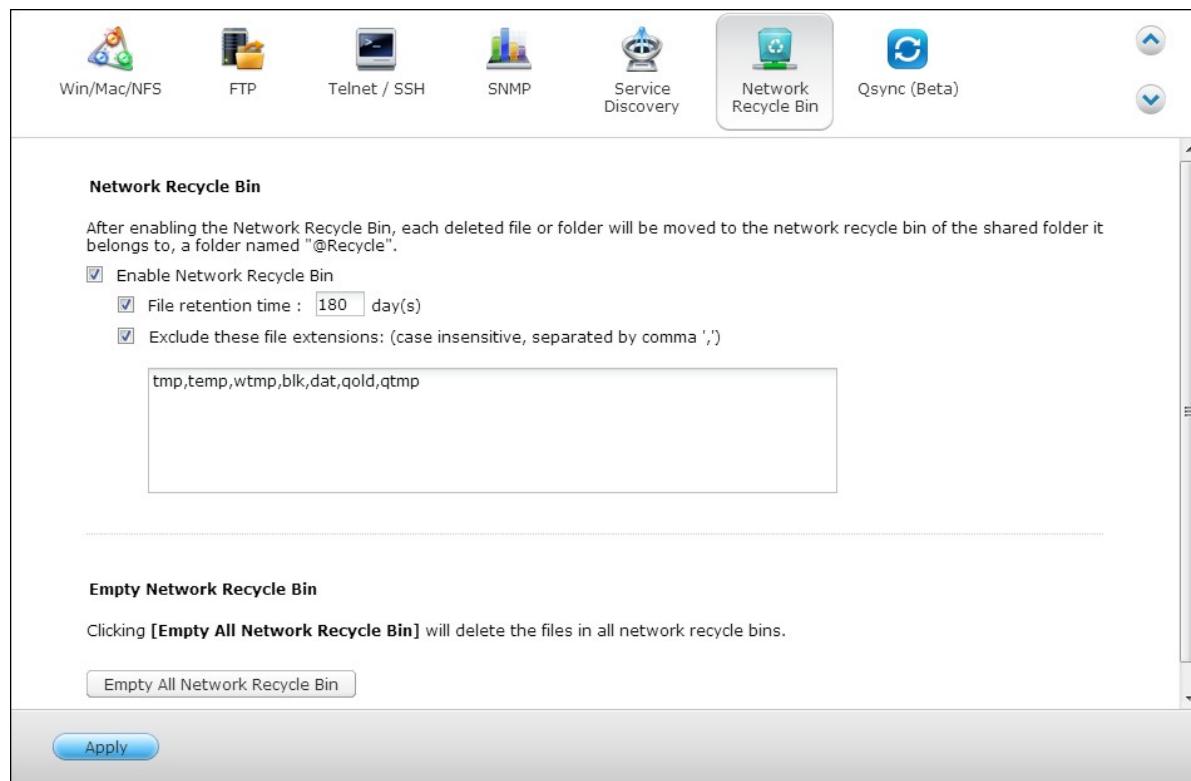
**Note:** You have to activate the services on their setup pages and then turn them on in this section so that the NAS will advertise this service with Bonjour.

## 6.6 Network Recycle Bin

The Network Recycle Bin keeps the deleted files on the NAS. Within each shared folder, a dedicated folder by the name @Recycle is created after this feature is enabled. Specify the number of days (1-180) to keep the deleted files and older files deleted will be deleted first. You may also specify the file extensions to be excluded from the bin. Click "Apply" and the NAS will create a shared folder "Network Recycle Bin" automatically. Note that this feature only supports file deletion via Samba, AFP and QNAP File Station.

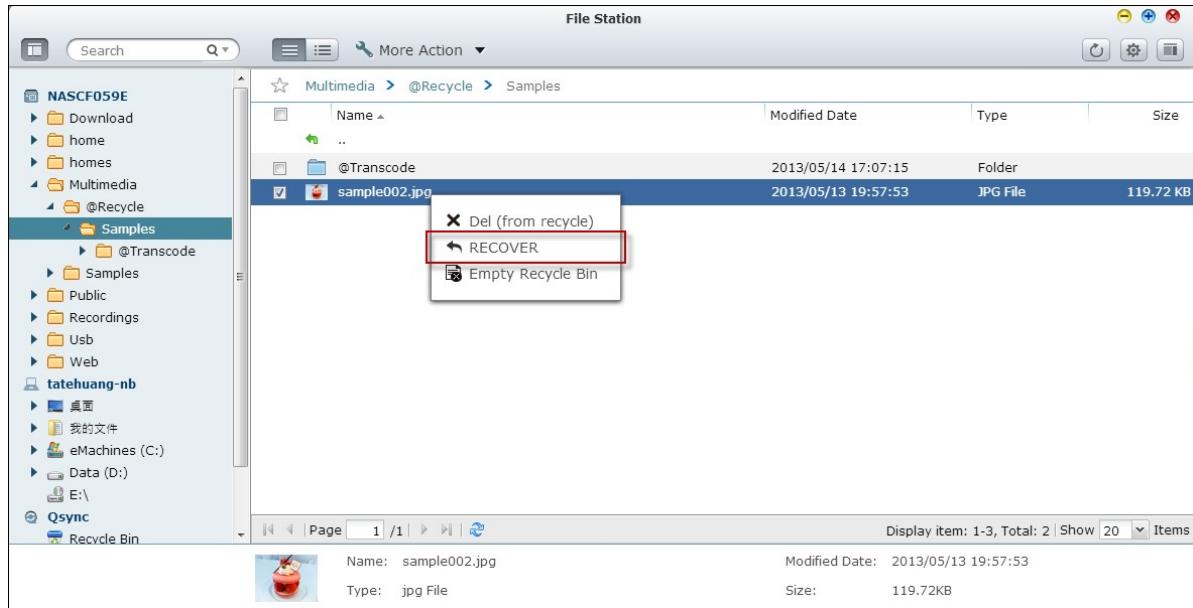
### Empty Network Recycle Bin

To delete all the files in the bin, click "Empty All Network Recycle Bin".

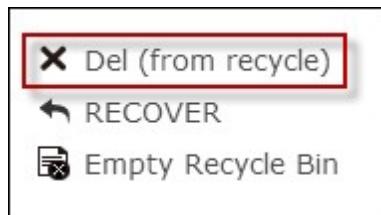


Please note that this feature does not support virtual disks or external storage devices (external devices connected to the USB or eSATA port of the NAS.)

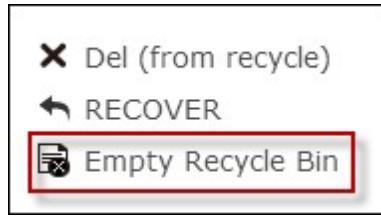
To recover deleted files from the Network Recycle Bin, right click the files in the @Recycle folder and select "RECOVER".



To permanently delete a file in the recycle bin, right click the file in the @Recycle folder and select "Del (from recycle)".



To empty the recycle bin for an individual shared folder, right click inside the recycle bin and select "Empty Recycle Bin".



## 6.7 Qsync

Qsync is a cloud based file synchronization service empowered by QNAP Turbo NAS. Simply add files to your local Qsync folder, and they will be available on your Turbo NAS and all its connected devices.

### Before you start

Follow the 3 steps below before Qsync deployment.

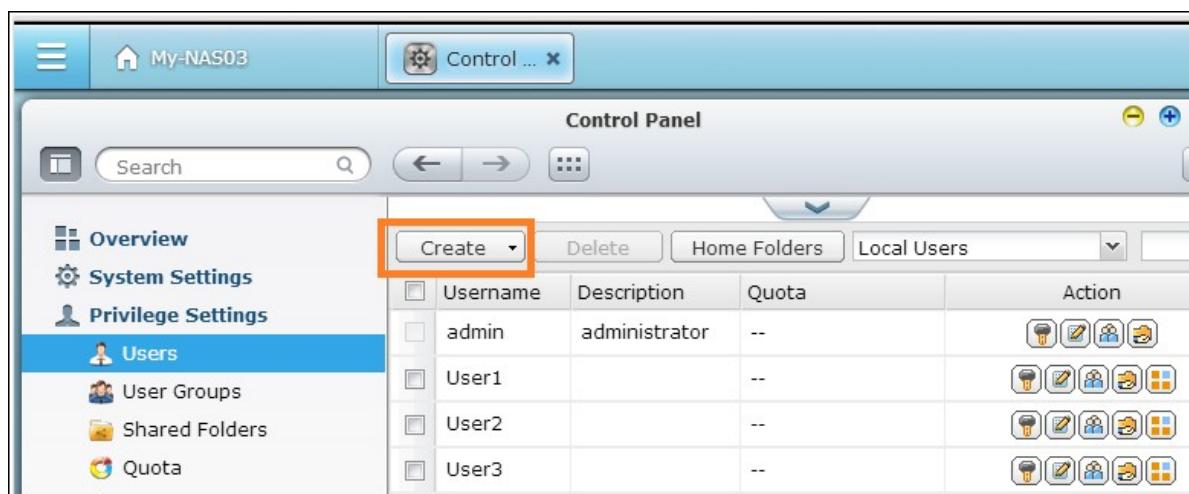
1. Create user accounts on the NAS,
2. Install Qsync on your computers and Qfile on your mobile devices,
3. Login the NAS (serving as a Qsync server) from your computers or mobile devices (referred to in this document as "Qsync clients".)

#### 1. Create user accounts on the NAS

Please create user accounts for Qsync users.

For NAS administrator: Please go to "Control Panel" > "Privilege Settings" > "Users" > click "Create".

For NAS users: Please have the system administrator create an account for you.



#### 2. Install Qsync utility

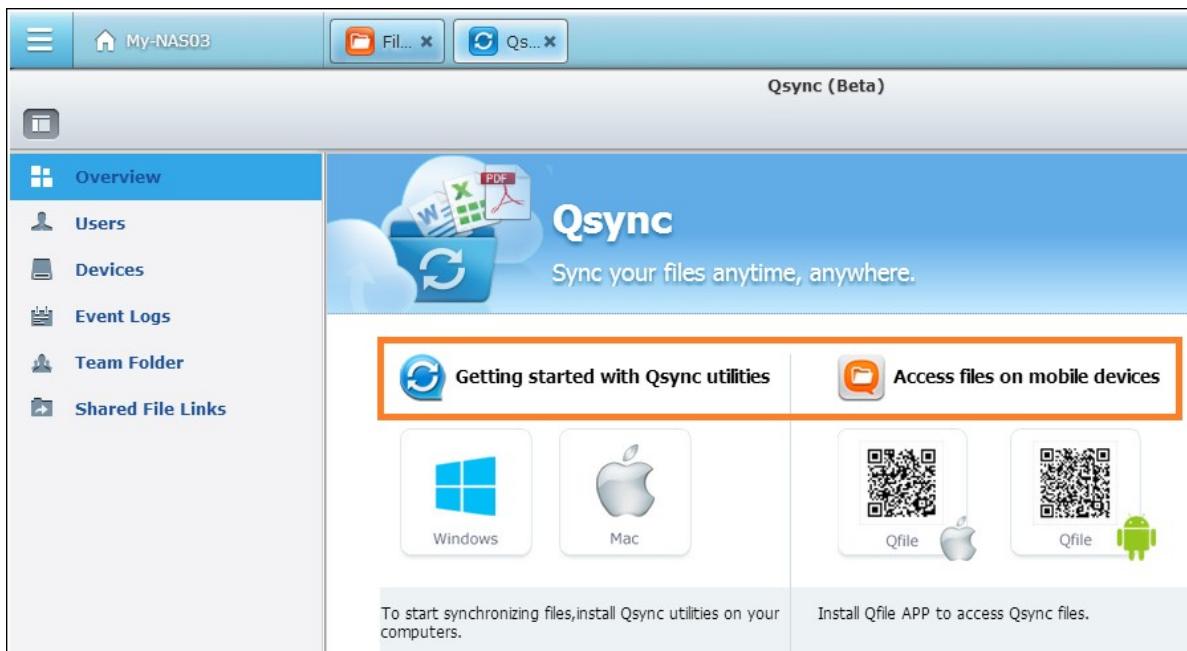
Qsync will synchronize all chosen files on your computers or mobile devices.

Follow the instructions detailed on the "Overview" page to download the utility (Login the NAS > click the Qsync shortcut on the NAS Desktop > "Overview" page,) or download the utility from the QNAP website: "Support" > "Download" > "Utilities".

- For computers, please download the Qsync utility (available for Windows operating

systems.)

- For mobile devices, please download and install Qfile (available for iOS or Android operating systems.)

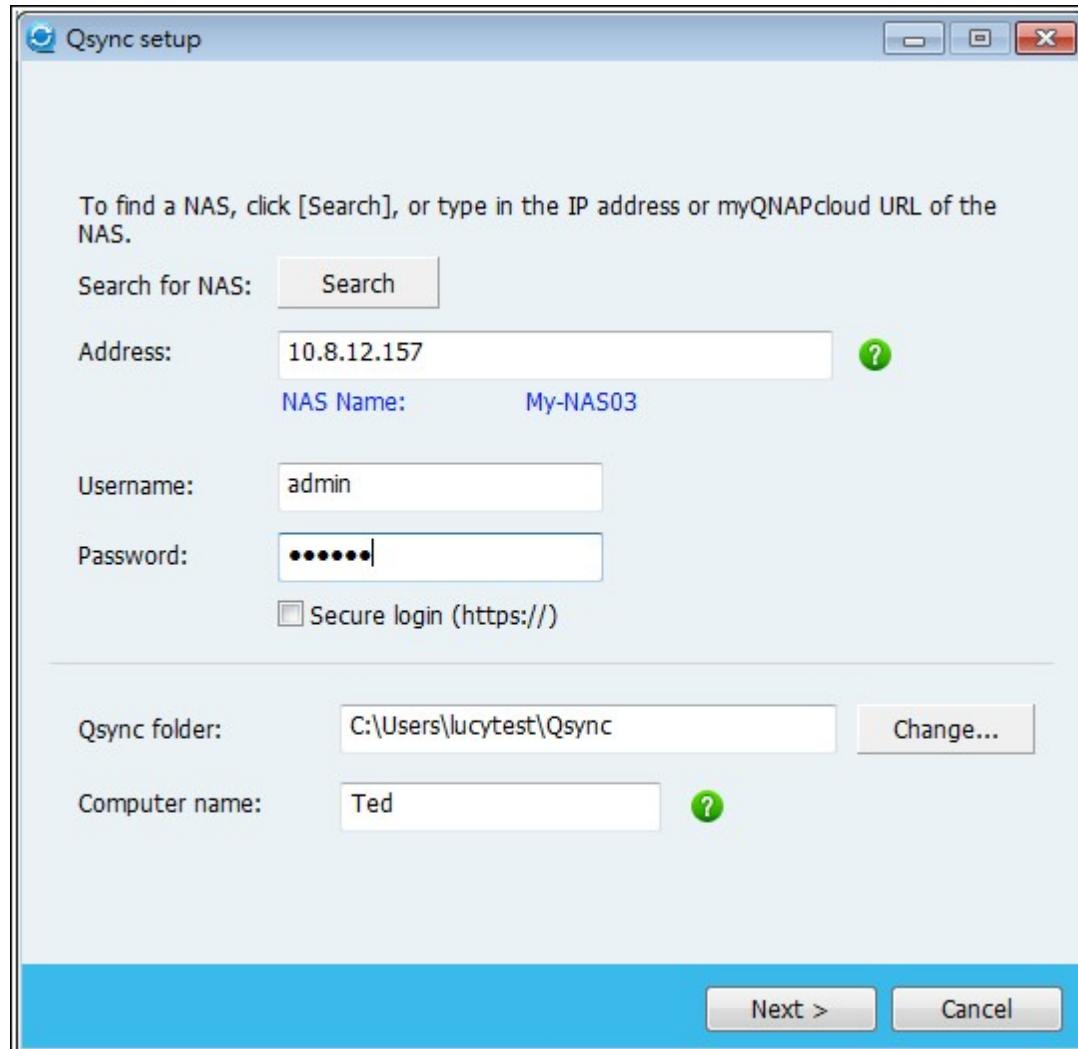


### 3. Login the NAS

After installing the utility, enter the user ID and password and specify the designated NAS as the Qsync server.

To locate the NAS within a LAN environment, simply click "Search" or key in its IP address or name (e.g. IP address: 10.8.1.20 or 192.168.1.100).

To connect to a remote NAS (over the Internet,) please use your myQNAPcloud address to login (e.g. [andy@myQNAPcloud.com](mailto:andy@myQNAPcloud.com)).



**Note:** If the ports have been changed for NAS connection, please add the port number after the IP address; otherwise, please only enter an IP address. (Default port number: 8080)

## **Start using Qsync**

Double click the Qsync shortcut on the Windows desktop to open the Qsync local folder.

Click the Qsync icon on the taskbar at bottom right side of the screen to bring up the menu.



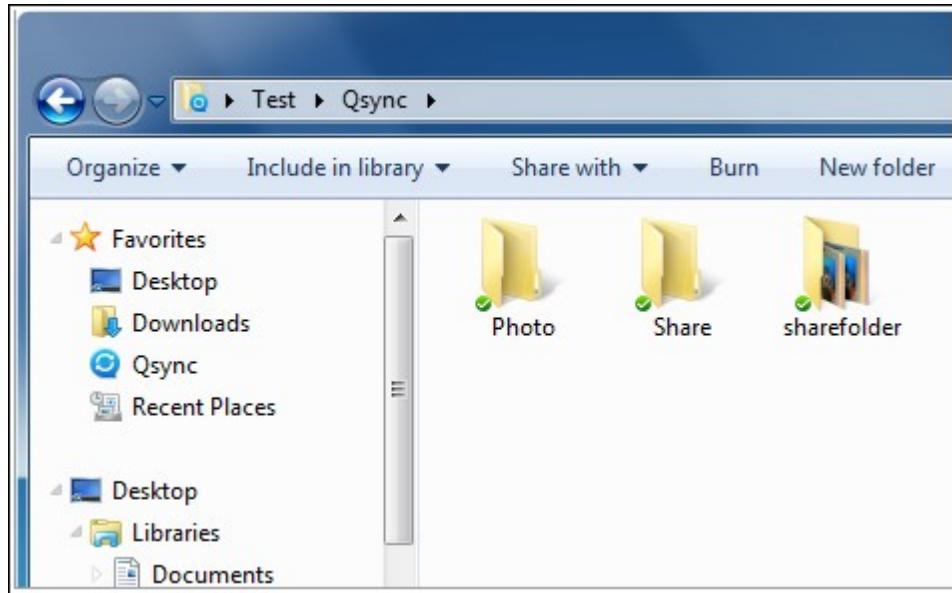
Now, copy or move your files to the local Qsync folder in one of your devices, the files will be copied to all your other devices (devices with Qsync installed and are connected to the NAS.)

From now on, there is no need to copy files back and forth between your PC and external devices or worry about the size of the files as you try to attach them to an email.

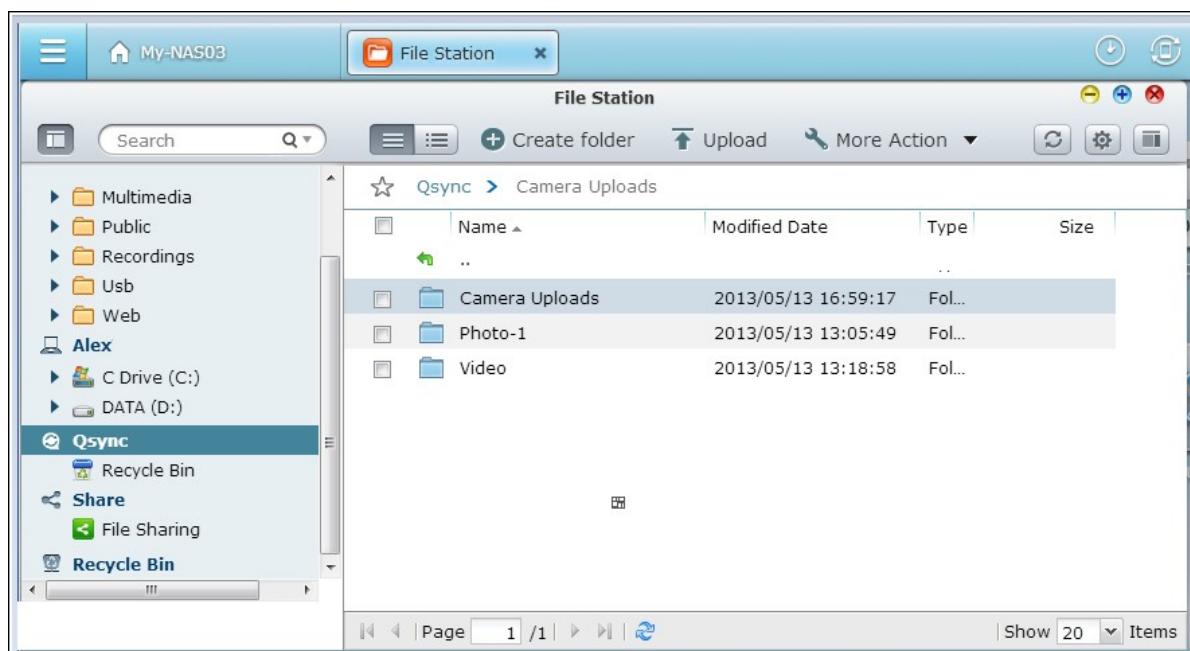
## Synchronization

There are several methods you can synchronize your files. Qsync will automatically synchronize the files among your computers or mobile devices that have Qsync installed, and they will also be synchronized to the Qsync folder on the NAS.

1. For PCs, drag and drop files directly to the local Qsync folder.



2. For mobile devices (Qfile), copy or move files into the Qsync folder.
3. For the NAS, copy or move files to the Qsync folder via the File Station (web based file explorer).



**Note:**

- If files are “dragged and dropped” to the Qsync folder, they will be moved to the Qsync folder, instead of being copied into the folder, if the files and the Qsync folder are on the same disk drive. The behavior is the same as the Windows File Explore.
- The maximum size of a single file that Qsync can transmit is 50GB in a LAN.
- Qsync does not support SAMBA, FTP or AFP for files access. Please access files using the File Station or Qsync.
- Qfile can only synchronize the file list and does not download the files to a mobile device. Please download the files when you need them.

**Offline editing**

You can browse and edit your files offline, and once your device is online, Qsync will synchronize the files you edited offline for you automatically.

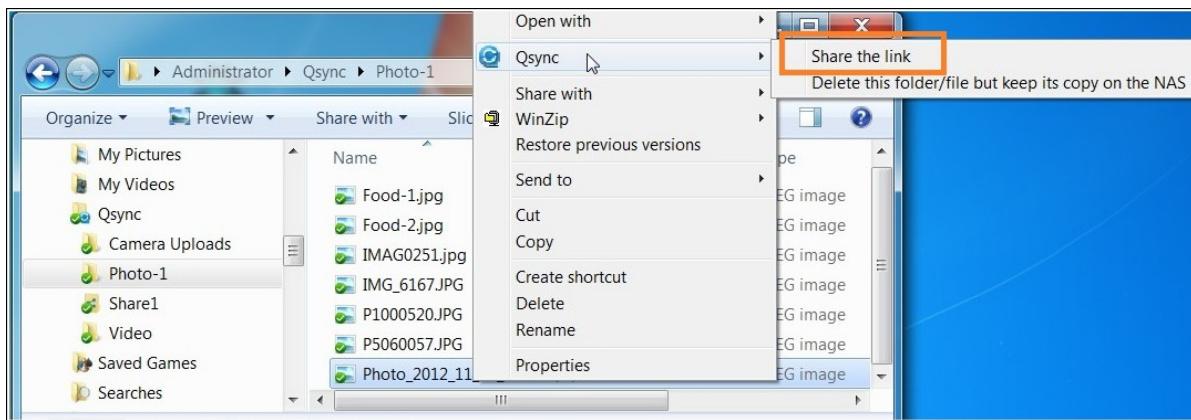
## Sharing

### Share files by download links

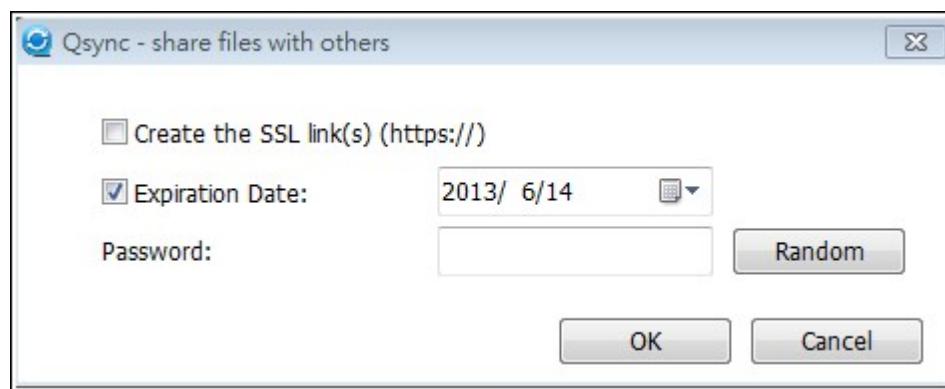
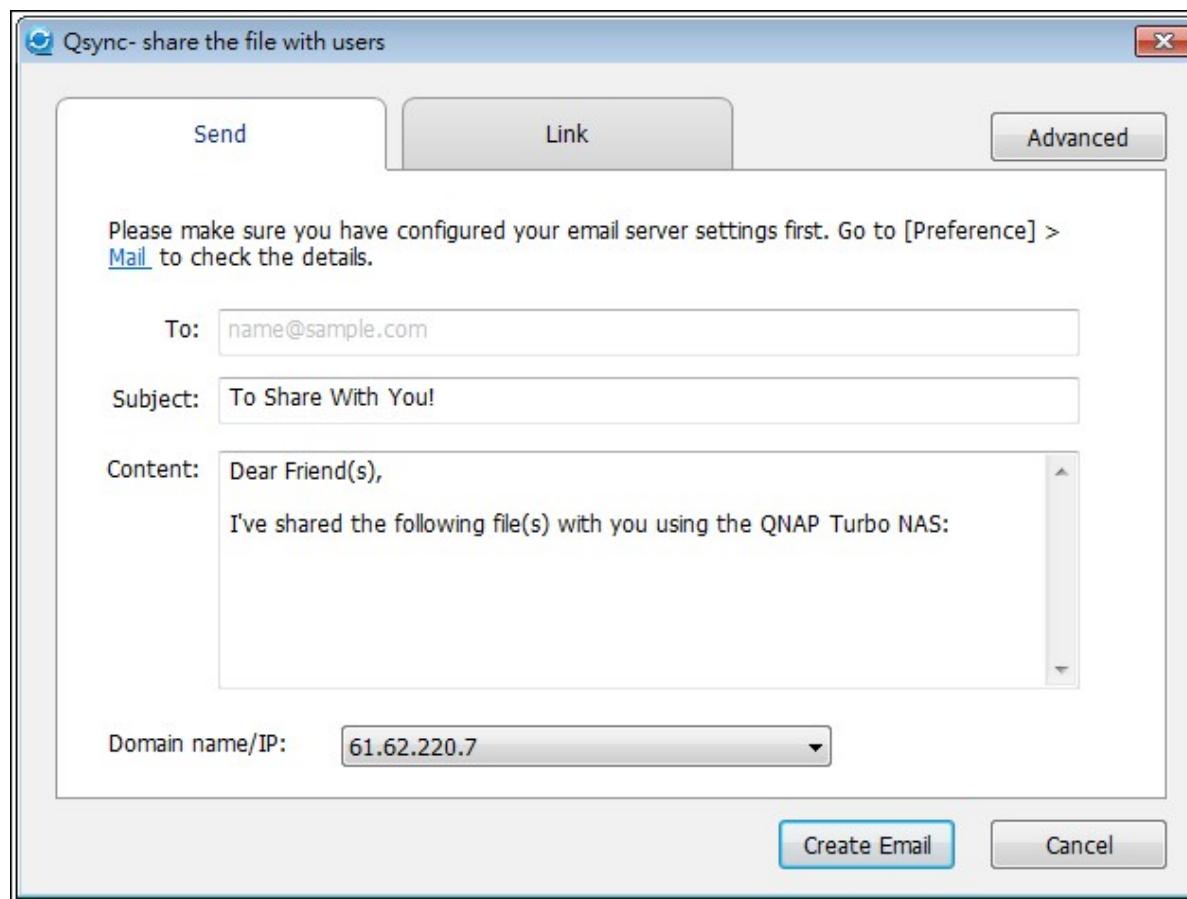
You can share files by sending file download links to those who haven't installed Qsync.

For Windows:

1. Right click the file that you would like to share in the local Qsync folder and click "Share the link".



2. Select to send the link via email or copy the link to others.
3. Click "Advanced" to check more options for the link, such as creating a SSL link, the expiration date, or password.



For the NAS, right click the file that you would like to share in the Qsync folder within the File Station and click "Share".

For mobile devices, launch the Qfile to share the file in the Qsync folder by clicking the icon to the right and click "Share".

The file recipients can click the link or copy and paste it to a web browser to download the file.

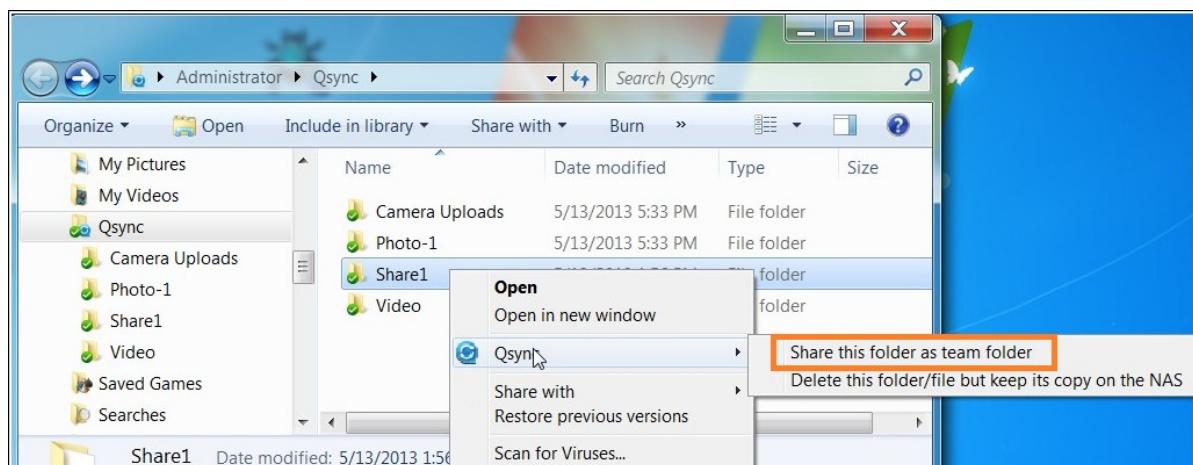
### Share folders with a group

You can share a folder with a user group. If any member from the group shares the files

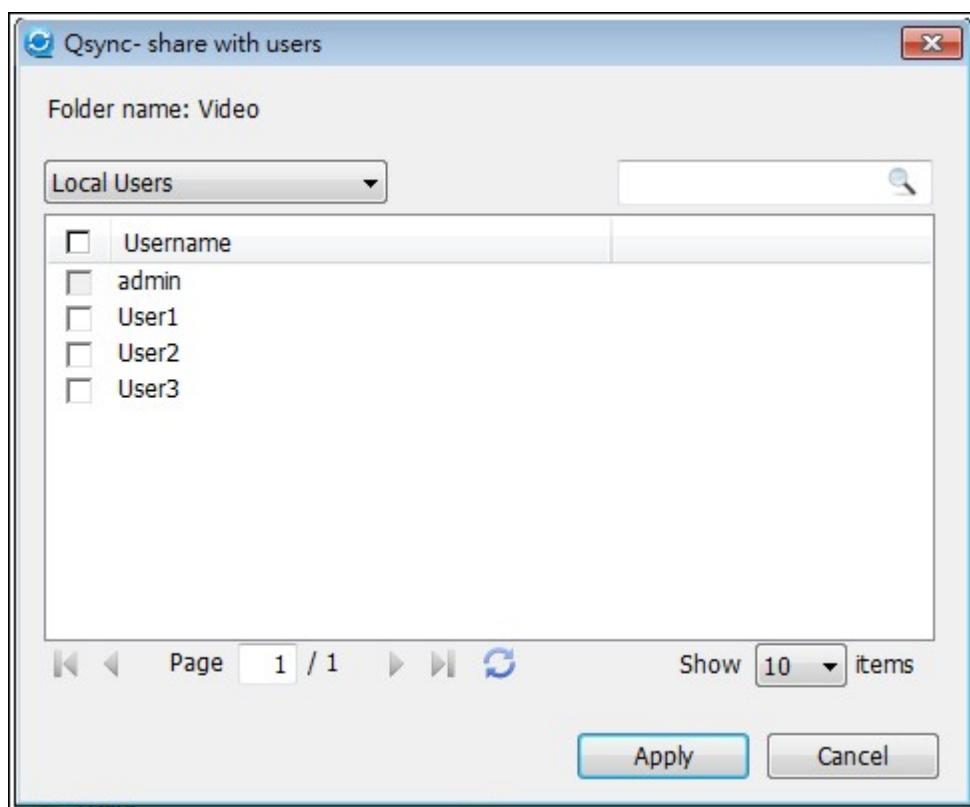
in the folder, other members can receive the file.

Steps:

1. Create user accounts in the NAS for each group member.
2. Have the Qsync utility installed on each member's device.
3. Right click the folder that you would like to share in the local Qsync folder and click "Share this folder as a team folder".



4. Select users from the list of local or domain users.



All members in the group will receive a file sharing invitation. Once accepted, the group members can start to access this shared folder.

**Note:**

- The team folder will only take effect after users you send the invitation to accept the invitation.
- Users cannot share the team folders which are shared from others again.

## Remote access

### Access the NAS over the Internet

To connect to a remote NAS (over the Internet), the administrator is required to configure the device name for the NAS in “myQNAPcloud” first (Login the NAS> NAS Desktop > click the myQNAPcloud shortcut.)

Next, notify the users about the myQNAPcloud web address for their remote access.

You can then use the myQNAPcloud address to login the remote NAS. (e.g. [andy@myQNAPcloud.com](mailto:andy@myQNAPcloud.com))



#### Note:

- The connection with the NAS over the Internet will take longer, when compared to a LAN environment.
- As you switch back to a LAN environment where your NAS is located, please connect to the NAS again through LAN, instead of the myQNAPcloud service for better connection quality.
- For better performance on file transmission, it is recommended to configure port forwarding on the router if possible.

### Synchronize photos and videos automatically

Qsync can synchronize your photos and videos on mobile devices to the Qsync folder across all Qsync clients automatically.

Steps:

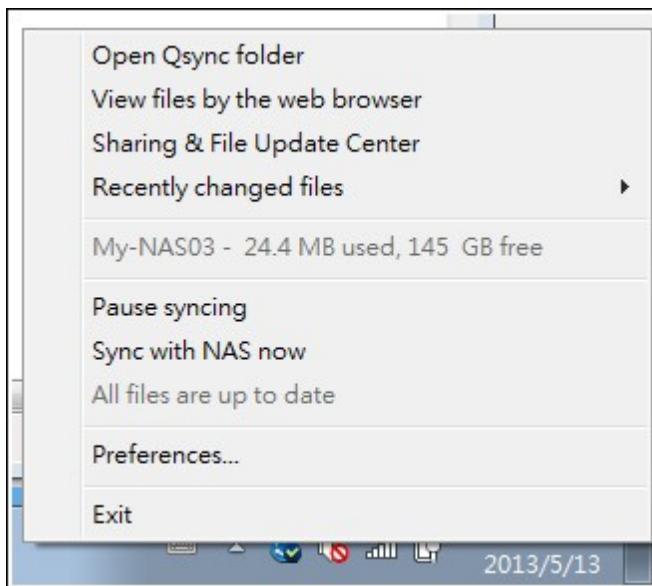
1. Install Qfile on your mobile devices by following instructions outlined in the Qsync page on the NAS or find it on the App Store.



2. Launch Qfile.
3. Click "Settings" on the bottom right side of the screen.
4. Scroll down and look for "Auto upload from photo gallery" and click "Set up now".
5. Select a NAS to upload photos and videos to.
6. Select the folder.
7. Select "Use default setting" ( /Qsync/Camera Uploads) or select "Set up manually" to set the path.
8. Select if you want to upload all photos from the photo gallery immediately.
9. You can check the checkbox "Limit to Wi-Fi" to upload files through Wi-Fi and avoid possible expenses associated with the 3G usage.
10. The uploaded files will be synchronized to the Camera Uploads folder under the Qsync folder on Qsync client devices.

**Note:** If files uploaded before are deleted from the Camera Uploads folder, the Qfile will not upload those copies in the photo library again.

Click the Qsync icon on the taskbar to see the management functions:



1. Add files and view the synchronization result on the NAS:
  - a. Open the Qsync folder: Open the Qsync folder to add files,
  - b. View files by the web browser: Open the File Station (web based file explorer) and browse files in the Qsync folder on the NAS.
2. Control synchronization progress:
  - a. Pause syncing / Resume syncing: Click to pause or resume file synchronization,
  - b. Sync with NAS now: Force Qsync to scan again and refresh the synchronization list.
3. Information for syncing and sharing:
  - a. Sharing & File Update Center
    - i. File Update Center: List the file or folder update logs.
    - ii. Sharing Center: List the folders or files shared with others. Users can choose to accept or decline the team folders. However, users cannot share team folders that are shared by others.
  - b. Recently changed files: List the recently updated files.

Sharing & File Update Center

Date	Time	Path	File Name	Update From	Operation	Restore
2013-5-14	19:55:56	Qsync\Video	2.jpg	Local	File added	
2013-5-14	19:55:55	Qsync\Video	2(Conflicted copy 201...	Local	File added	
2013-5-14	19:55:55	Qsync\Video	1.jpg	Local	File added	
2013-5-14	19:55:54	Qsync\Video	1(Conflicted copy 201...	Local	File added	
2013-5-14	19:55:53	Qsync	Video	Local	Folder added	
2013-5-14	19:55:52	Qsync\Photo-1	Photo_2012_11_19_0...	Local	File added	
2013-5-14	19:55:52	Qsync\Photo-1	P5060057.JPG	Local	File added	
2013-5-14	19:55:51	Qsync\Photo-1	P1000520.JPG	Local	File added	
2013-5-14	19:55:50	Qsync\Photo-1	IMG_6167.JPG	Local	File added	
2013-5-14	19:55:50	Qsync\Photo-1	IMAG0251.jpg	Local	File added	

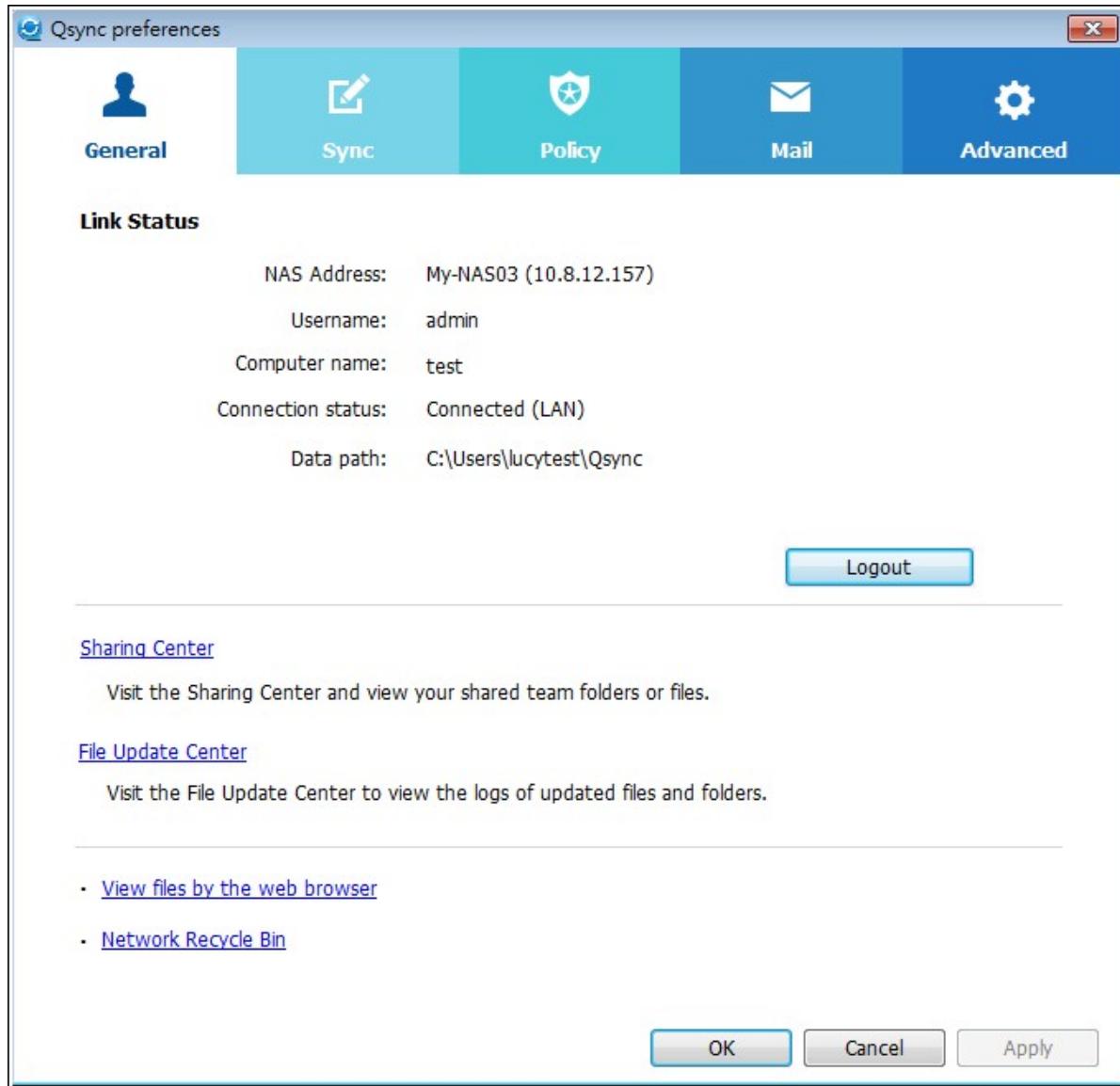
Sharing & File Update Center

Sharing Center		File Update Center	
Shared team folders or files		Actions	
	Food-1.jpg Description: Share the link Status: Sharing	<input type="button" value="Copy link"/>	<input type="button" value="Delete"/>
	IMAG0251.jpg Description: Share the link Status: Sharing	<input type="button" value="Copy link"/>	<input type="button" value="Delete"/>
	Photo_2012_11_19_01_21_46_8.jpg Description: Share the link Status: Sharing	<input type="button" value="Copy link"/>	<input type="button" value="Delete"/>
	Food1 Description: User2 shared with you. Status: Left	<input type="button" value="Edit"/>	<input type="button" value="X"/>
	Share1 Description: You shared with User2 and 1 users. Status: Sharing	<input type="button" value="Edit"/>	<input type="button" value="Unshare"/>

#### 4. Preference:

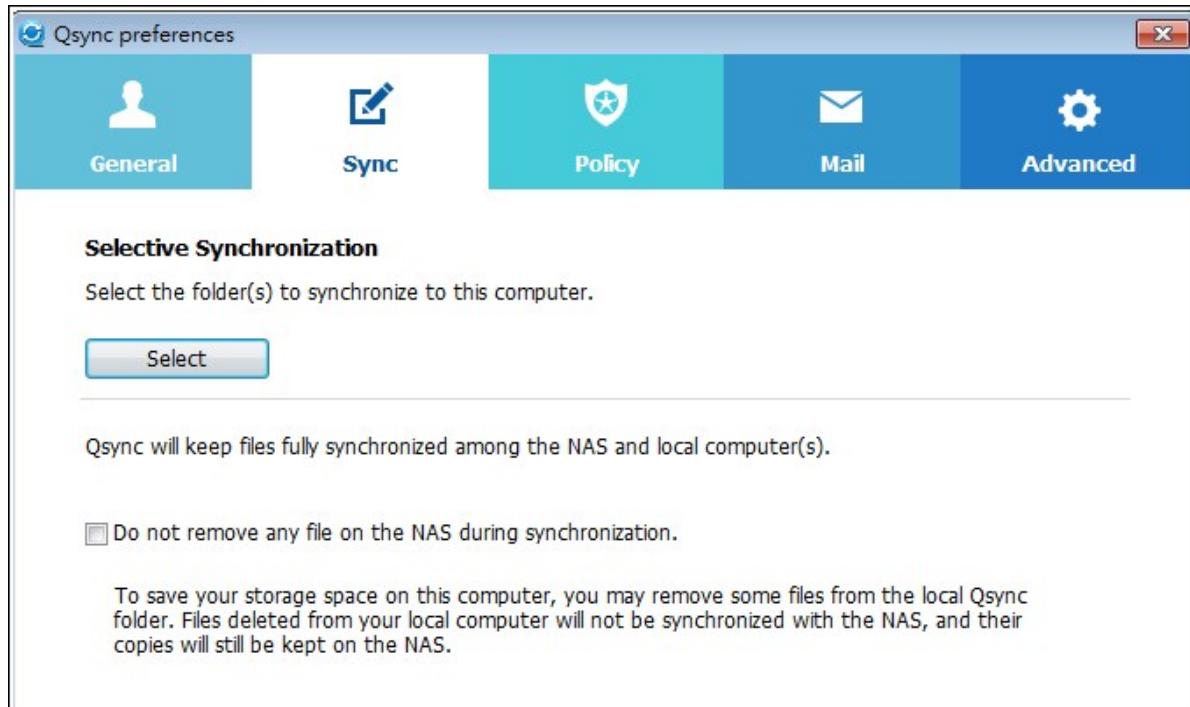
##### a. General:

- i. Link Status: Show the current status. Click "Logout" to change users.
- ii. Network Recycle Bin: Browse or recover files deleted from the Qsync folder.



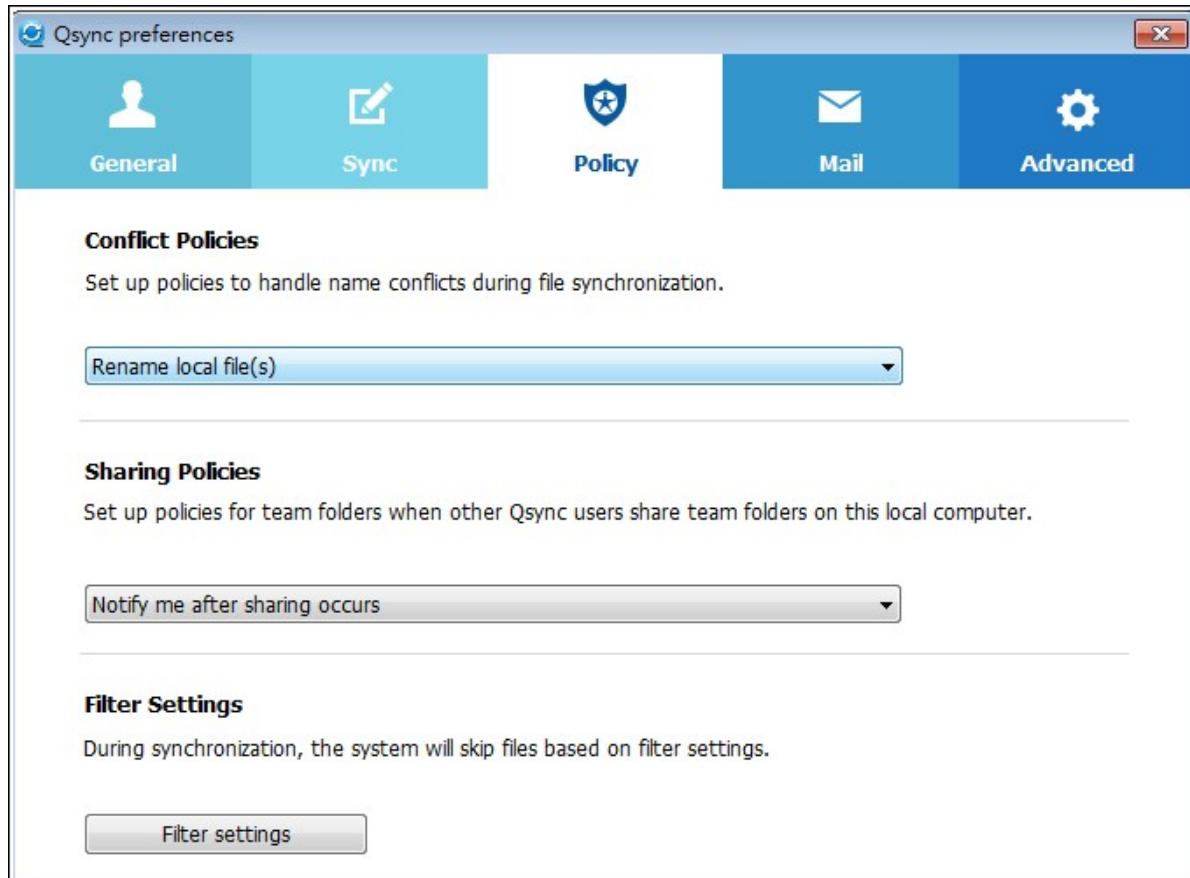
b. Sync:

- i. Selective Synchronization: Select the folder to synchronize to the computers.
- ii. Do not remove any files on the NAS when synchronizing: You can remove files within the local Qsync folder, and files deleted from your computer will not be synchronized with the NAS. The NAS still keeps copies of the deleted files.

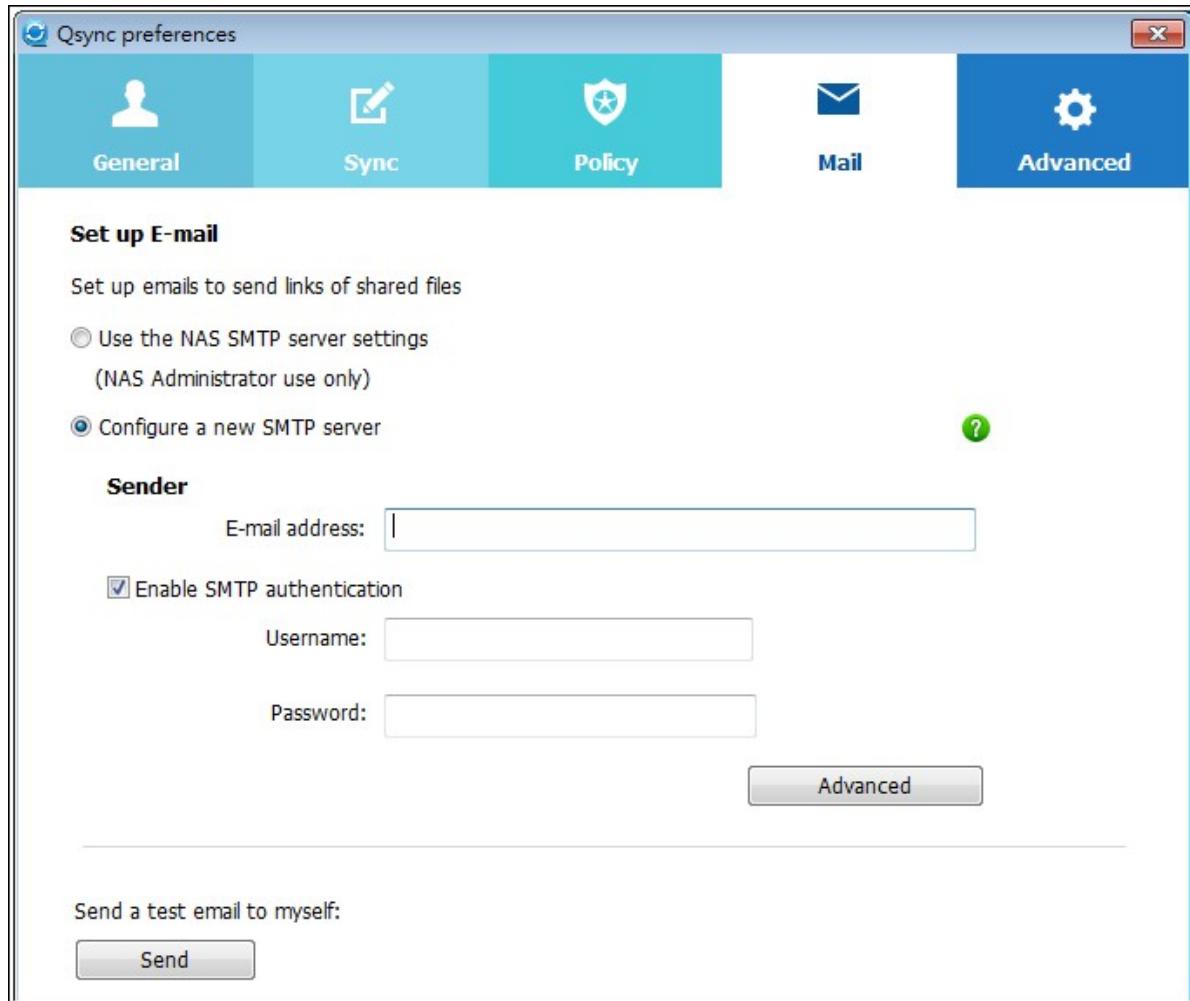


c. Policy:

- i. Conflict Policies: The policies for handling the name conflicts between the Qsync server (NAS) and clients after it is back online from its disconnection:
  - (1).Rename the local file(s),
  - (2).Rename the remote NAS file(s),
  - (3).Replace local files with remote NAS file(s),
  - (4).or Replace remote NAS files with local file(s).
- ii. Sharing Policies: The policies of the team folders when other Qsync users share them to this local computer:
  - (1).Always reject sharing,
  - (2).Automatically accept sharing, or
  - (3).Send a notification message once sharing occurs.
- iii. Filter Settings: During file synchronization, Qsync will not synchronize the types of files specified in filter settings.

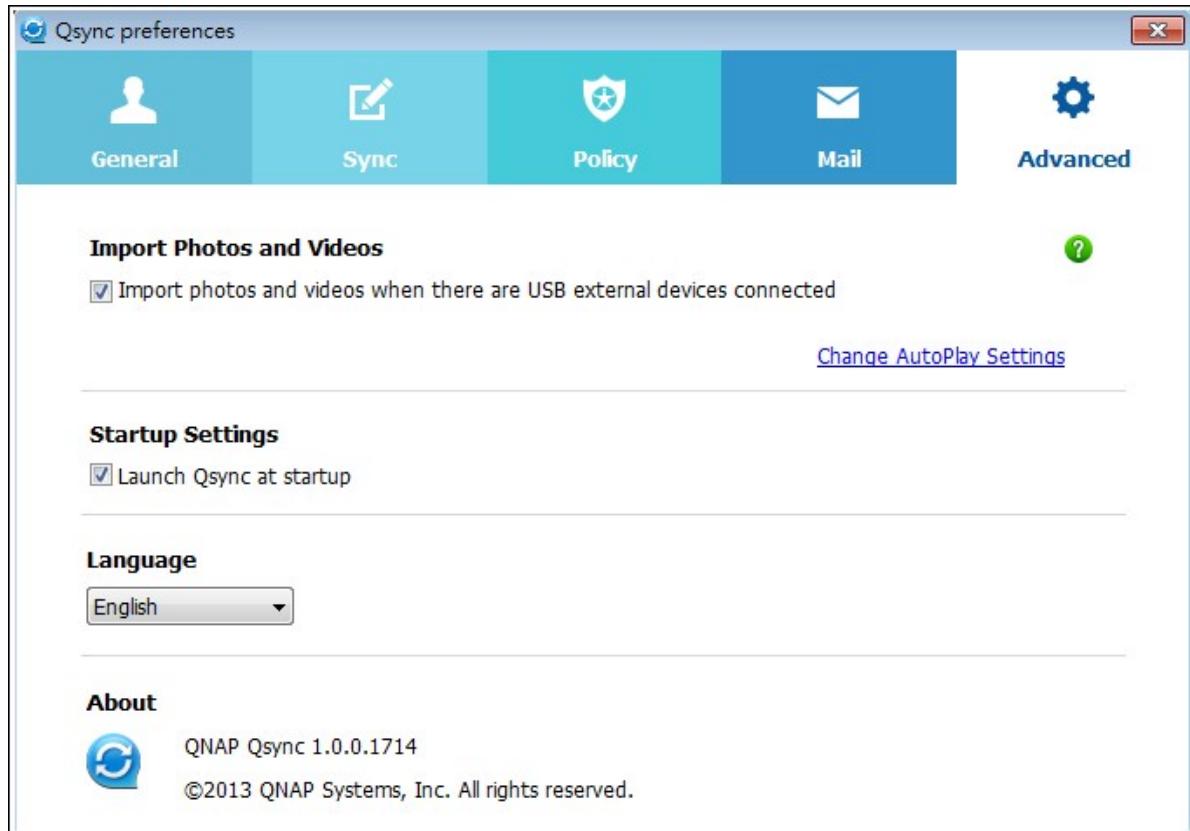


- d. Email:
- i. Set up E-mail: Set up an email account for sharing file links. You can use the NAS SMTP server settings (for NAS administrators only) or configure a new SMTP server.



e. Advanced:

- i. Import photos and videos: Import photos and videos when an USB external device is connected. This feature only applies to photos and videos located in the DCIM folder in the root directory of the USB external device.

A screenshot of the Qsync preferences window. The title bar says "Qsync preferences". The top menu bar has tabs: General, Sync, Policy, Mail, and Advanced. The "Sync" tab is selected. There are sections for "Import Photos and Videos", "Startup Settings", "Language", and "About".

**Import Photos and Videos**

Import photos and videos when there are USB external devices connected

[Change AutoPlay Settings](#)

---

**Startup Settings**

Launch Qsync at startup

---

**Language**

English ▾

---

**About**

 QNAP Qsync 1.0.0.1714  
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## Managing or monitoring Qsync status via web browser

Login the NAS via a web browser and click the Qsync button.

1. Overview: Provide links to install the utility and to File Station and list the total number of online users and devices. You can also choose to enable or disable the Qsync service (for administrators only.)



2. Users: List information of online users, and you can manage the Qsync service for users (for administrators only.)

The screenshot shows the "Users" management page. The sidebar remains the same. The main area has a title "Users" and a sub-instruction "Select users and enable their Qsync access right." Below is a table titled "Online Users" with a search bar. The table columns are: Users, Login Date, Login Time, Source IP, and Enable. The data is as follows:

Users	Login Date	Login Time	Source IP	Enable
admin	2013-05-14	19:18:37	10.8.12.68	<input type="checkbox"/>
User1	2013-05-13	17:50:31	10.8.12.76	<input type="checkbox"/>
User2	2013-05-14	11:27:13	127.0.0.1	<input type="checkbox"/>

3. Devices: List the status of connected devices and you can choose to allow or terminate connection of the devices.

- i. If users login from their PC, the name of the device will be shown as their computer name.
- ii. If users login from Qfile, the name of the device will be shown as "Qfile-Android" or "Qfile-iPhone".
- iii. If users move or copy files to the Qsync folder in the File Station, the name of the device will be shown as "Qsync-File Station".

The screenshot shows the Qsync (Beta) software interface. On the left is a sidebar with icons for Overview, Users, Devices (which is selected), Event Logs, Team Folder, and Shared File Links. The main area is titled 'Devices' and contains a table with the following data:

Devices	IP	Latest Event	Event Time	Action
ALEX	10.8.12.53	Logged out	2013-05-08 20:13:07	<a href="#">Disconnect</a>
JO-VAIO	192.168.68.34	Logged out	2013-05-09 20:10:14	<a href="#">Disconnect</a>
Qfile-iPad	10.8.12.18	Logged in	2013-05-13 18:36:27	<a href="#">Disconnect</a>
Qsync-File Station	10.8.12.68	Logged in	2013-05-13 16:51:46	<a href="#">Disconnect</a>
TEST1225	10.8.12.76	Finished synci...	2013-05-13 17:56:10	<a href="#">Connect ...</a>
USER-PC	127.0.0.1	Finished synci...	2013-05-14 17:58:02	<a href="#">Connect ...</a>
test	10.8.12.68	Finished synci...	2013-05-14 19:18:46	<a href="#">Connect ...</a>

#### 4. Event Logs: List the activity details by each user.

The screenshot shows the Qsync (Beta) software interface. On the left is a sidebar with icons for Overview, Users, Devices, Event Logs (which is selected), Team Folder, and Shared File Links. The main area is titled 'Event Logs' and contains a table with the following data:

Start Time	Device	Action	Details	IP
2013-05-14 19:...	test	Finished syncing	Synced 0 files	10.8.12.6
2013-05-14 19:...	test	Started syncing	Started sync	10.8.12.6
2013-05-14 19:...	test	Logged in	Logged in	10.8.12.6
2013-05-14 19:...	test	Logged out	Logged out	10.8.12.6
2013-05-14 19:...	test	Finished syncing	Synced 0 files	10.8.12.6
2013-05-14 19:...	test	Started syncing	Started sync	10.8.12.6
2013-05-14 19:...	test	Logged in	Logged in	10.8.12.6
2013-05-14 19:...	test	Logged out	Logged out	10.8.12.6

#### 5. Team folder: List the status of the team folder, including folders that you shared

and are shared by others.

The screenshot shows the Qsync (Beta) application window. On the left is a sidebar with icons and labels: Overview, Users, Devices, Event Logs, Team Folder (which is selected and highlighted in blue), and Shared File Links. The main panel is titled "Team Folder" and contains the sub-instruction "Check the status of team folder." Below this are two search/filter sections: "Select User: Local Users" set to "admin" and "Search: Folder: Content Search". A table lists team folder details:

Folder	Path	Owner	Receiver	Status	Start Time
Food1	Qsync	User2	admin	Left	2013-05...
Share1	Qsync	admin	User1	Still Wait...	2013-05...
Share1	Qsync	admin	User2	Still Wait...	2013-05...

## 6. Shared File Links: List the status of shared links.

The screenshot shows the Qsync (Beta) application window. The sidebar is identical to the previous one. The main panel is titled "Shared File Links" and contains the sub-instruction "Check the status of shared file links." Below this are two search/filter sections: "Select User: Local Users" set to "admin" and "Search: File Name: Content Search". A table lists shared file link details:

File Name	Path	Link	Start Time	Expiration
Food-1.jpg	Qsync/P...	http://61.62.220.7:8080/s...	2013-05...	2013-06...
IMAG0251.j...	Qsync/P...	http://61.62.220.7:8080/s...	2013-05...	2013-06...
Photo_201...	Qsync/P...	http://61.62.220.7:8080/s...	2013-05...	2013-06...

## **7. Applications**

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Station Manager<sup>427</sup> 

iTunes Server<sup>435</sup> 

DLNA Media Server<sup>437</sup> 

Media Library<sup>439</sup> 

Web Server<sup>444</sup> 

LDAP Server<sup>469</sup> 

VPN Service<sup>473</sup> 

MySQL Server<sup>489</sup> 

Syslog Server<sup>491</sup> 

Antivirus<sup>498</sup> 

RADIUS Server<sup>509</sup> 

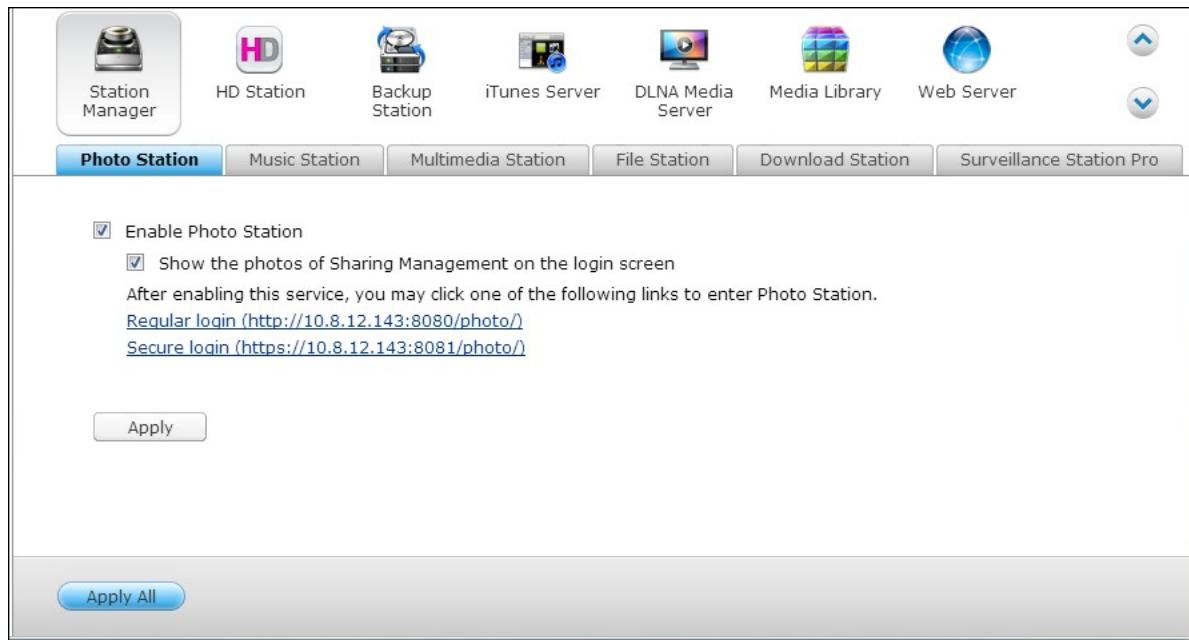
TFTP Server<sup>513</sup> 

## 7.1 Station Manager

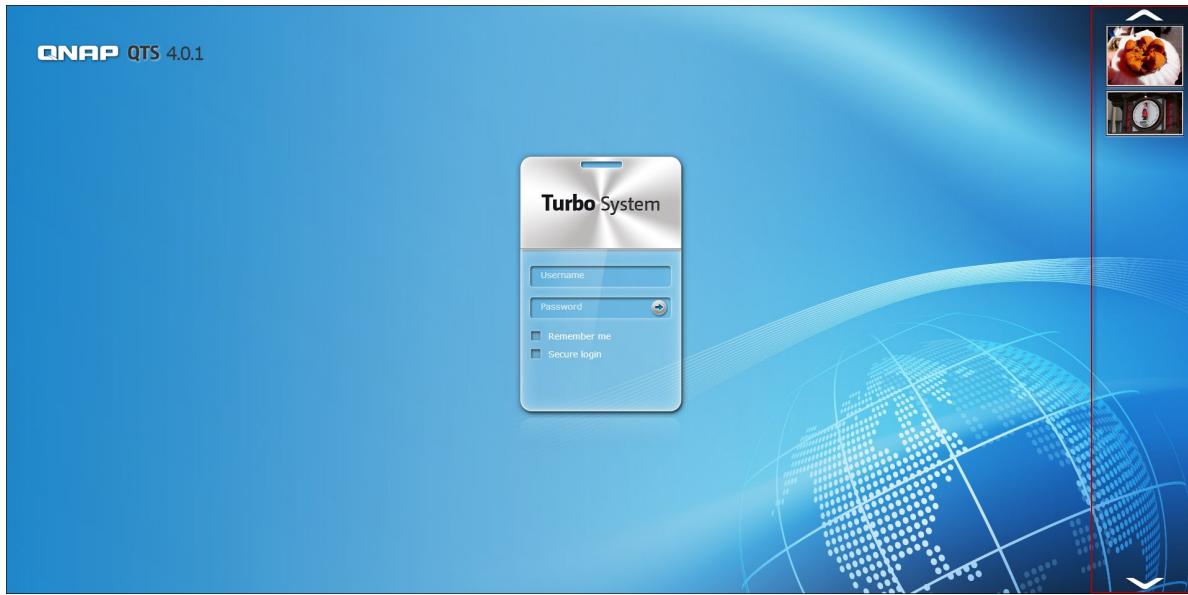
The Station Manager is an integrated control panel for all QNAP Stations and they can be enabled or disabled here.

### Photo Station

Check “Enable Photo Station” to enable this station and click the links below to directly login to the application.



Check “Show the photos of Sharing Management on the login screen” to display photo albums on the login page. This will allow users to directly view the photos of the chosen album as a guest.



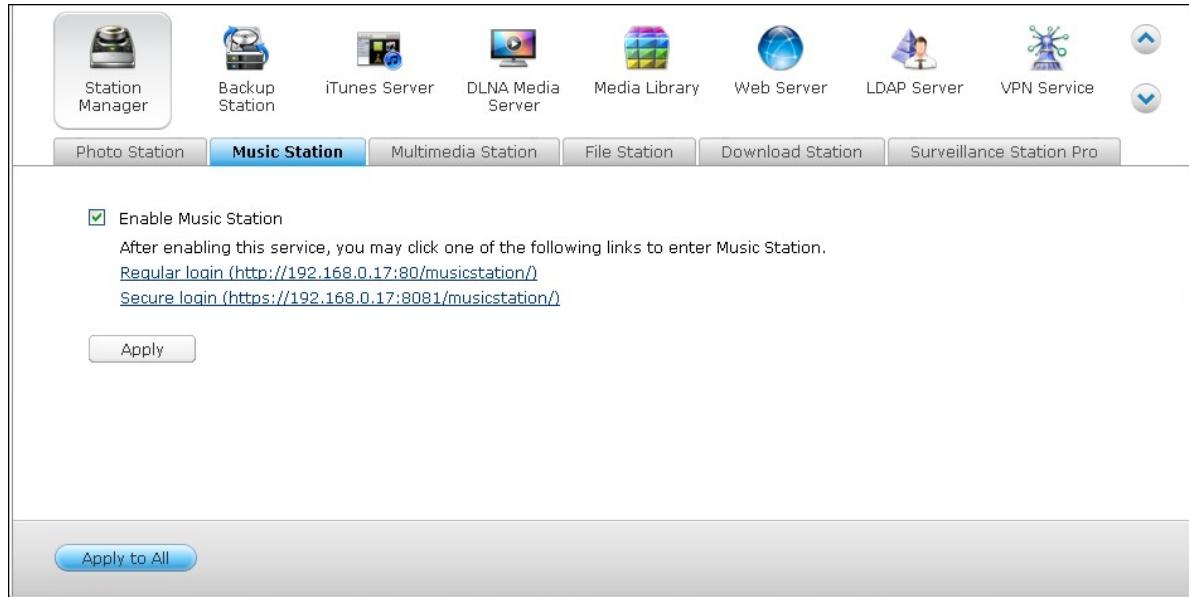
Please note that the Photo Station can only be launched after it is enabled in the Station Manager.

For details on the Photo Station, please refer to the chapter on Photo Station<sup>[623]</sup>.

**Note:** Photo Station 2 will remain installed after the NAS firmware is upgraded to QTS 4.0.

## Music Station

Check “Enable Music Station” to enable this station and click the links below to directly login to the application.

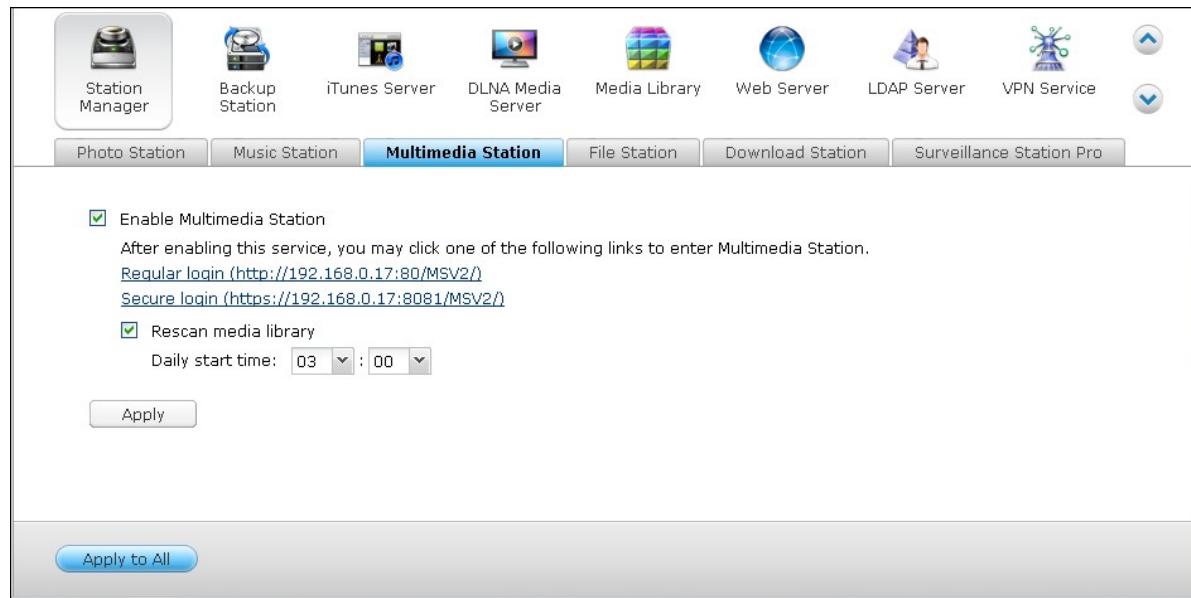


Please note that the Music Station can only be launched after it is enabled in the Station Manager.

For details on the Music Station, please refer to the chapter on Music Station<sup>[638]</sup>.

## Multimedia Station

Check “Enable Multimedia Station” to enable this station and click the links below to directly login to the application.



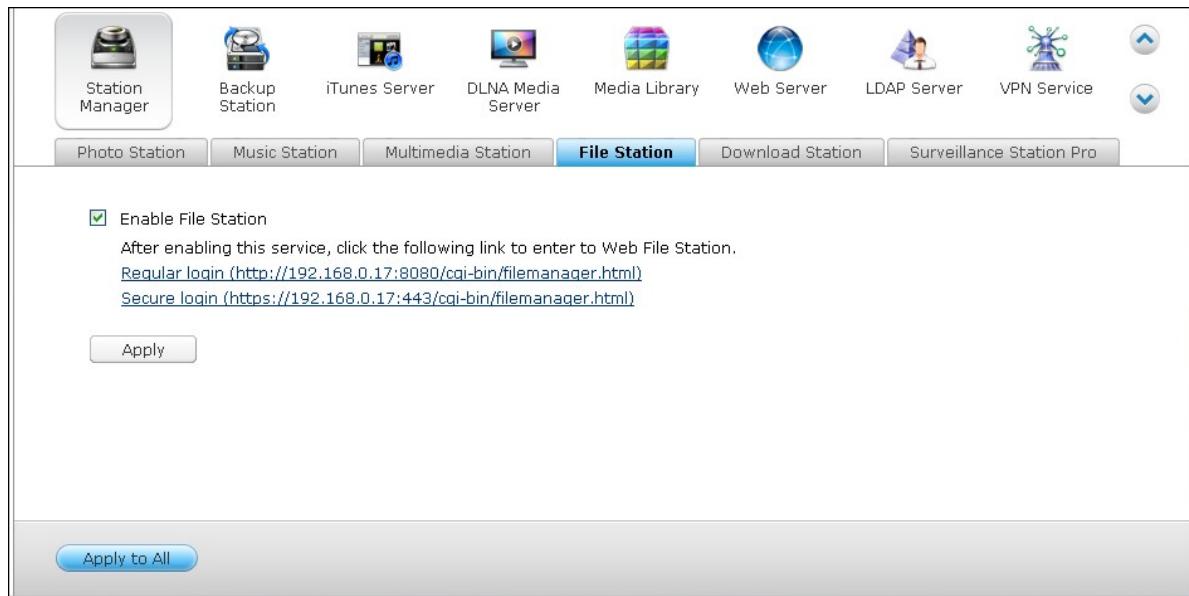
To schedule routine scans on the Media Library, check “Rescan Media Library” and specify the start time for the daily scan.

Please note that the Music Station can only be launched after it is enabled in the Station Manager.

For details on the Multimedia Station, please refer to the chapter on Multimedia Station [64].

## File Station

Check “Enable File Station” to enable this station and click the links below to directly login into the application.

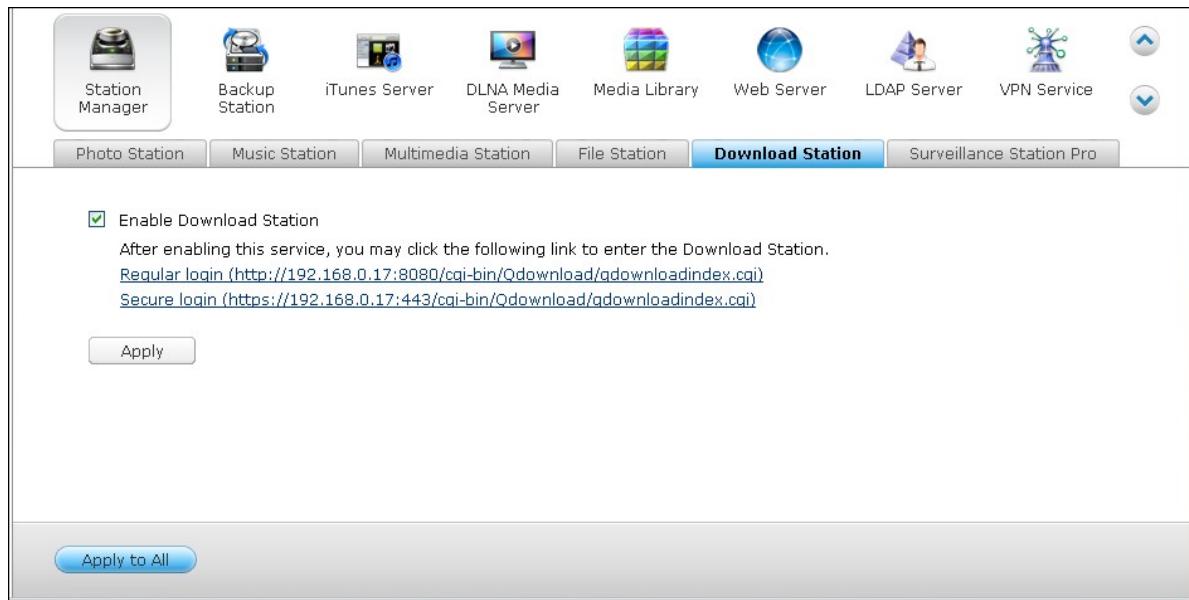


Please note that the File Station can only be launched after it is enabled in the Station Manager.

For details on the File Station, please refer to the chapter on File Station<sup>599</sup>.

## Download Station

Check “Enable Download Station” to enable this station and click the links below to directly login to the application.



Please note that the Download Station can only be launched after it is enabled in the Station Manager.

For details on the Download Station, please refer to the chapter on Download Station<sup>[672]</sup>.

## Surveillance Station Pro

Check “Enable Surveillance Station” under “Settings” to enable this station and click the links below to directly login to the application.

The screenshot shows the QNAP web interface with a toolbar at the top featuring icons for Station Manager, HD Station, Backup Station, iTunes Server, DLNA Media Server, Media Library, Web Server, and LDAP Server. Below the toolbar, a navigation bar includes Photo Station, Music Station, Multimedia Station, File Station, Download Station, and Surveillance Station Pro, with Surveillance Station Pro highlighted. On the left, a sidebar lists Settings and License Management. The main content area displays the "Enable Surveillance Station" section with a checked checkbox for "Enable Surveillance Station" and a link to "Regular login (<http://10.8.12.143:8080/surveillance>)". An "Apply" button is present. Below this, the "Expand Recording Channels" section notes one free recording channel and provides instructions to purchase a license from the QNAP License Store. It also shows the current maximum number of recording channels (1 / 24) and includes a note about supported recording channels and performance factors. At the bottom of the content area is an "Apply All" button.

The Surveillance Station Pro offers one free recording channel. To add extra recording channels, please purchase the license at QNAP License Store (<http://license.qnap.com>) or contact the authorized reseller at your region for details.

### Note:

- The number of recording channels supported varies by the NAS model. Please refer to the QNAP License Store (<http://license.qnap.com/>) for details before purchasing or activating the license on the NAS.
- The maximum number of recording channels supported is for reference only. The actual recording performance may vary depending on the IP cameras, video contents, network bandwidth, recording settings, and other running applications on the NAS. Please contact an authorized reseller or camera vendors for more information.

- For step-by-step tutorial on adding extra channels, please refer to the QNAP website (Resource > Tutorials > "How to support additional recording channels on Surveillance Station Pro?").
- Windows users are advised to use IE 10, Chrome or Firefox for live view and playback operations.
- Mac users are recommended to use QNAP Surveillance Client for Mac for live view and playback operations. QNAP Surveillance Client for Mac can be downloaded at <http://www.qnap.com/download>.

To check on license details, switch to the "License Management" page.

The screenshot shows the QNAP web interface with the following details:

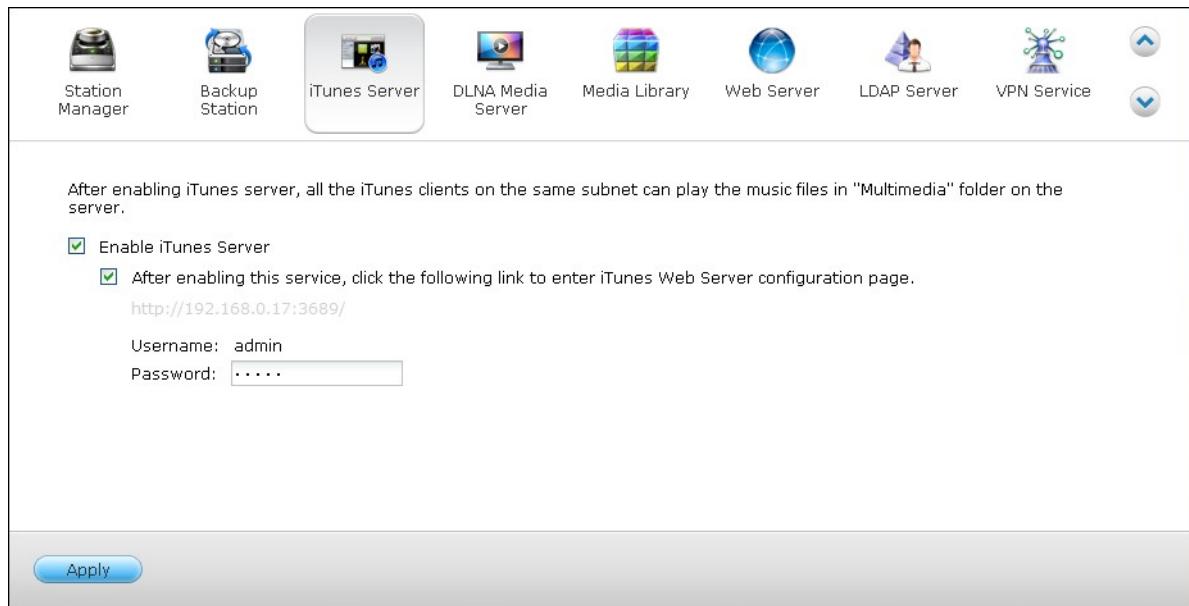
- Top Navigation Bar:** Icons for Station Manager, Backup Station, iTunes Server, DLNA Media Server, Media Library, Web Server, LDAP Server, VPN Service, and two empty slots.
- Sub-navigation Bar:** Buttons for Photo Station, Music Station, Multimedia Station, File Station, Download Station, and **Surveillance Station Pro** (which is highlighted).
- System Information:** System UDI: 1FF000NOC9489BQNAP0000.
- License Management Table:**

License Name	License ID	PAK	Channel N...	Expire Days	Status	Action
Surveillance Station Pro - 1 Channe...	TS-CAM-BS-01	--	1	--	Activat...	
- Pagination and Item Count:** Page 1 /1, Display item: 1-1, Total: 1 | Show 10 Items.
- Buttons:** Apply to All.

## 7.2 iTunes Server

The MP3 files on the Qmultimedia/Multimedia folder of the NAS can be shared to iTunes by this service. All the computers with iTunes installed on LAN are able to find, browse, and play the shared music files on the NAS.

To use iTunes Server, install iTunes ([www.apple.com/itunes/](http://www.apple.com/itunes/)) on your computer. Enable this feature and then upload the music files to the Qmultimedia/Multimedia folder of the NAS.



**Note:** iTunes Server may be disabled or hidden on the following business models: TS-x70U, TS-x79 Pro and TS-x79U. To enable iTunes server, please refer to "System Administration" in the General Settings<sup>87</sup> section.

To configure the iTunes server settings and add smart playlists, login the web page of iTunes server:

<http://NAS-IP:3689/index.html>

**Firefly**

The best open-source media server for the [Roku SoundBridge](#) and [iTunes](#)

server status  
smart playlists  
configuration  
about firefly  
thanks  
Version svn-1696

## Configuration

Show advanced config

**Server**

Config File Location	/mnt/HDA_ROOT/.config/mt-daapd.conf	
Server Name	KenTest659(iTunes)	The name iTunes and other daap clients should see
LogFile		
Admin password	admin	The password for this administration interface.
Music Password		The password clients need to access this server.

**Music Files**

Music Folder	/share/Multimedia
Remove	
Music Folder	/share/Public
Remove	
Add music folder	
Extensions	.mp3,.m4a,.m4p,.aif,.wav,.
Playlist File	

**Database**

Scan Type	0 - Normal	
Rescan Interval	180	How often should Firefly look for new files? In seconds.
Always Scan	No	

**Buttons:** Save | Cancel

Connect the PC and the NAS to the same LAN and run iTunes on the PC. Find the NAS name under "SHARED" and start to play the music files or playlists.

**iTunes**

File Edit Controls View Store Advanced Help

LIBRARY  
 Music  
 Movies  
 TV Shows  
 Podcasts  
 Radio

STORE  
 iTunes Store

SHARED  
 NASAC68C6

PLAYLISTS  
 Party Shuffle  
 90's Music  
 Music Videos  
 My Top Rated  
 Recently Added  
 Recently Played  
 Top 25 Most Played

Name	Time	Artist	Album	Genre	Rating
Winter Wonderland	2:59	Lisa Ono	Boas Festas	Jazz	
Depois Do Natal	2:58	Lisa Ono	Boas Festas	Jazz	
Let It Snow! Let It Snow! Let It S...	3:48	Lisa Ono	Boas Festas	Jazz	
Carol Caroling	3:56	Lisa Ono	Boas Festas	Jazz	
Jingle Bell Rock	2:20	Lisa Ono	Boas Festas	Jazz	
White Christmas (Noite de Natal)	3:48	Lisa Ono	Boas Festas	Jazz	
Paz Azul (Brahms Lullaby)	3:39	Lisa Ono	Boas Festas	Jazz	
Ave Maria	3:56	Lisa Ono	Boas Festas	Jazz	
The Christmas Song	3:41	Lisa Ono	Boas Festas	Jazz	
Boas Festas	4:44	Lisa Ono	Boas Festas	Jazz	
Um Anjo Do Céu	5:28	Lisa Ono	Boas Festas	Jazz	
In the Wee Small Hours of the Mo...	4:37	Lisa Ono	Boas Festas	Jazz	
Silent Night	1:01	Lisa Ono	Boas Festas	Jazz	
01 Beautiful Woman.mp3	0:07		Color your soul	Other	
02 Salesman.mp3	3:44				
03 Fill The Night.mp3	4:17				
04 Cry Out Loud.mp3	4:19				
05 I Will Give You Everything.mp3	4:00				
06 Come Alive.mp3	4:50				
07 날자 반경선.mp3	3:45				
08 Be My Love (English Ver.), (Ho...	4:33				
09 .mp3	4:43				
10 Color Your Soul.mp3	4:50				
11 Snowbless.mp3	3:13				

The iTunes MiniStore helps you discover new music and video right from your iTunes Library. As you select tracks or videos in your Library, information about your selections are sent to Apple and the MiniStore will display related songs, artists, or videos. Apple does not keep any information related to the contents of your iTunes Library.

Would you like to turn on the MiniStore now? [Turn on MiniStore](#) [Not Now](#)

If you don't want to turn the MiniStore on now, click Not Now. You can always access this page again and turn the MiniStore on at any time by selecting Show MiniStore from the View menu.

INSIDE THE STORE  
 Demon Days Gorillaz Released 2005 ★★★★½  
 Reviews Gift This Music Tell a Friend

MORE FROM GORILLAZ  
 Feed Good Inc... Gorillaz Released 2005 ★★★★½  
 Gorillaz Gorillaz Released 2001 ★★★½

28 songs, 1.7 hours, 93.9 MB

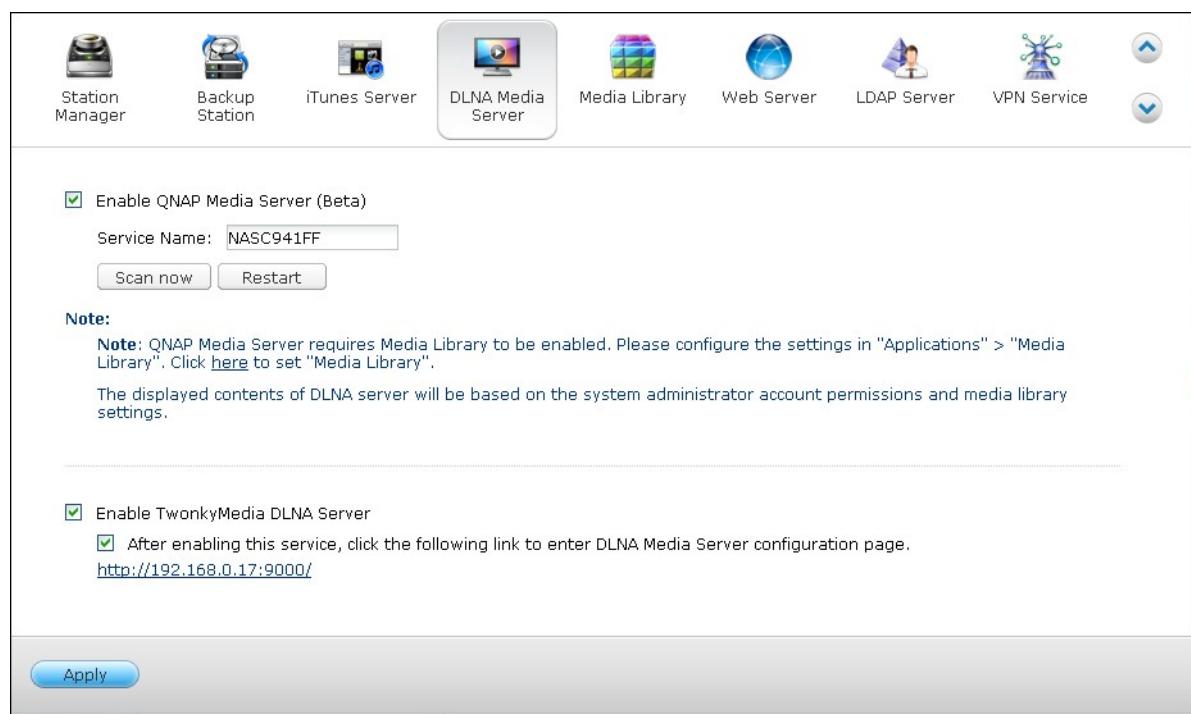
### 7.3 DLNA Media Server

QNAP Turbo NAS supports two types of DLNA Media Servers: QNAP Media Server and Twonky Media DLNA Server.

QNAP Media Server is developed by QNAP, while Twonky Media DLNA Server is a third party media server.

To allow DLNA media player to access and play the multimedia contents on the NAS via QNAP Media Server, enable QNAP Media Server and configure the Media Library for QNAP Media Server.

To allow DLNA media players to access and play the multimedia contents on the NAS via the Twonky Media DLNA Server, enable it and click the link (<http://NAS IP:9000/>) to enter the configuration page of the TwonkyMedia DLNA DLNA Media Server.



Click the link <http://NAS IP:9000/>. Go to "TwonkyMedia Settings" > "Basic Setup" to configure the basic server settings.

The contents on the Qmultimedia or Multimedia folder of the NAS will be shared to the digital media players by default. You can go to "Basic Setup" > "Sharing" > "Content Locations" to change the folder or add more folders.

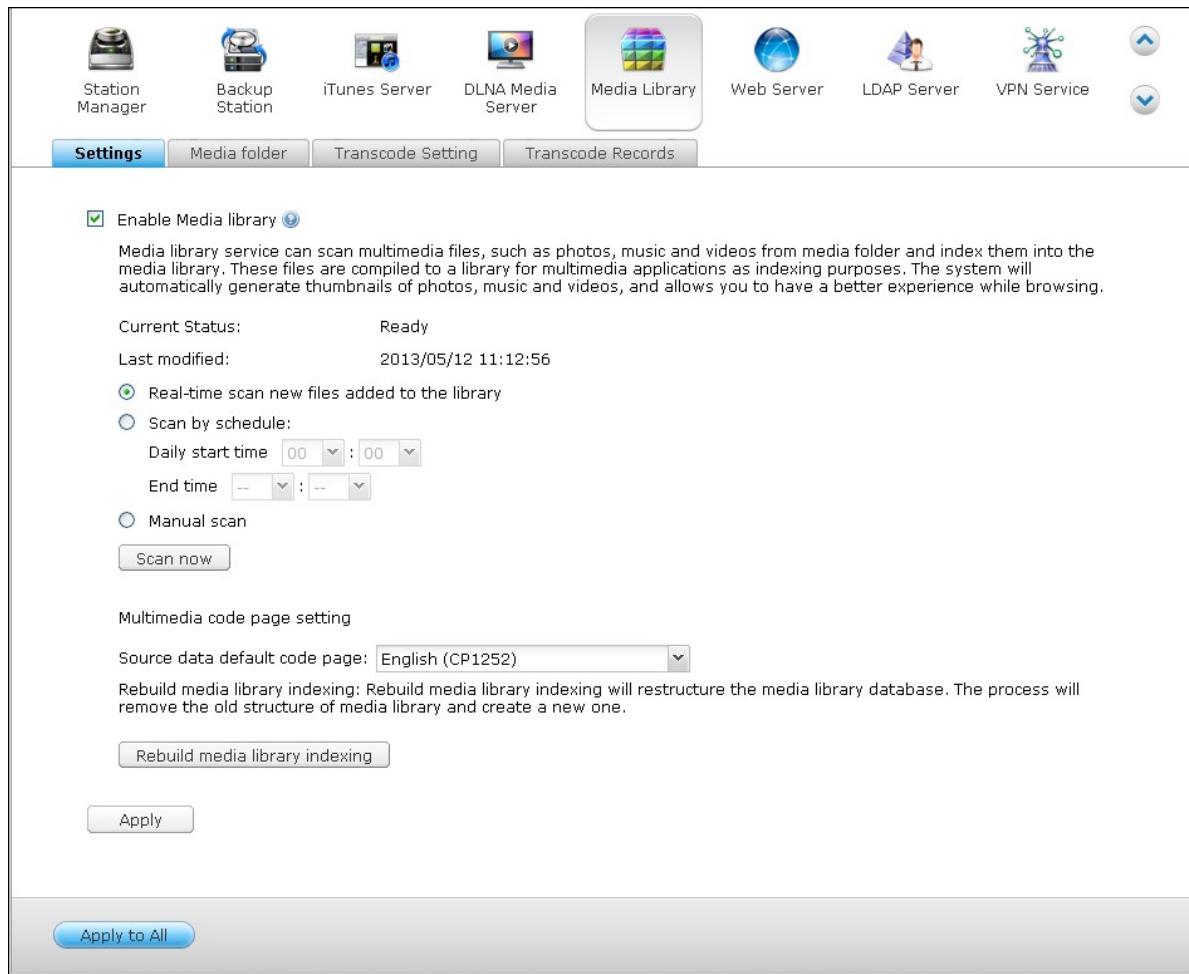
After configuring the settings, you can upload MP3, photos, or video files to the specified folders on the NAS.

**Note:** If you upload multimedia files to the default folder but the files are not shown on Media Player, click “Rescan content directories” or “Restart server” on the Media Server configuration page.

## 7.4 Media Library

The Media Library service can scan multimedia files, such as photos, music and videos from designated media folders and index them into the media library for their display in multimedia applications. Thumbnails of photos, music and videos will be automatically generated to enhance your user experience as you browse through multimedia files in their corresponding applications.

### Settings



Check the "Enable Media Library" to enable this service.

**Note:**

- iTunes Server may be disabled or hidden on the following business models: x70U, x79 Pro and x79U. To enable iTunes server, please refer to "System Administration" in the General Settings<sup>87</sup> section.

- If the media library is not enabled, services like the Photo Station and Music Station, as well as the DLNA Media Server will not function properly.

### **Scan Setting:**

Three options are provided for the media scan:

- Real-time scan: New files are scanned in real time as soon as they are added to the media folders.
- Scan by schedule: Here you can specify the start and end time for the scan, and it will be conducted automatically on a daily basis.
- Manual Scan: The scan only starts when “Scan now” is clicked.

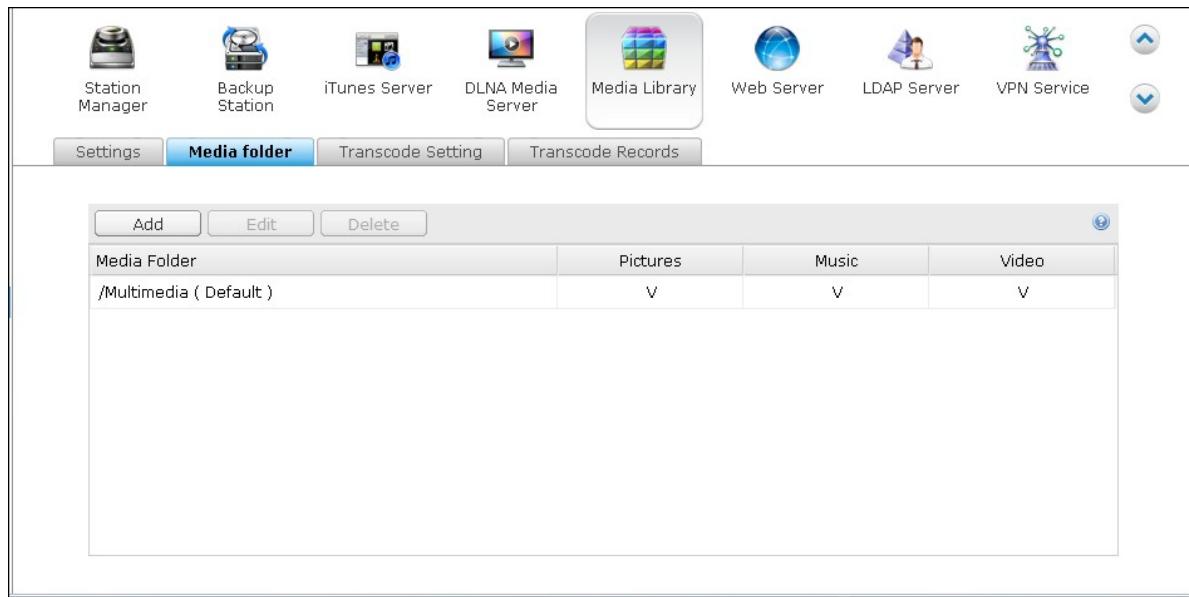
### **Multimedia code page setting:**

Change this setting to the corresponding code page for non UTF media files for the NAS to display correct information in the associated applications.

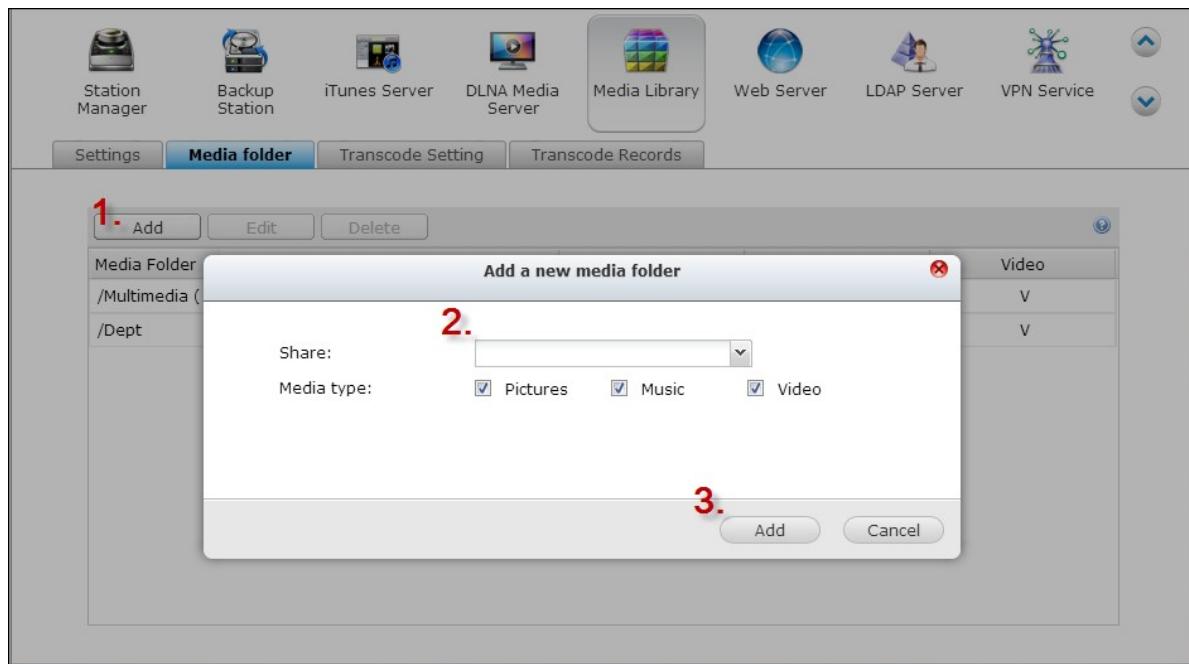
### **Rebuild media library indexing:**

By rebuilding the media library, the NAS will scan the specified media folders and replace the existing library with a new library.

## Media Folder



By default, there are two folders which will be scanned for multimedia files (Multimedia and Home). Click "Add" to add another folder to your media library.



The types of files which will be scanned include pictures, music or videos. Click "Add" to confirm the settings.

Click "Edit" to change the scanned file types and folder, and "Delete" to remove media folders from the list.

## Transcode Setting

All ongoing transcoding tasks can be managed here. The transcoding service is enabled by default and can transcode video files to H.264 format (with MP4 extension) which can be played by most media players or smart phones. The video files will be converted into 240p, 360p and 720p resolutions for different devices.

The screenshot shows the 'Transcode Setting' tab selected in a menu bar. Below the menu are five icons: Station Manager, Backup Station, iTunes Server, DLNA Media Server, and Media Library. To the right of the Media Library icon are up and down arrow buttons. The main area contains a table titled 'Transcode Information' with columns for 'Transcode Information', 'Status', and 'Action'. Two tasks are listed:

Transcode Information	Status	Action
/Multimedia/Metal.Gear.Solid.3.Snake.Ea...	Transcoding 8%	
/Multimedia/1562.wmv	Standby	

Below the table are two buttons: 'Stop' and 'Remove all transcode tasks'. There are also up and down arrow buttons on the right side of the table.

Click "Stop" to suspend all ongoing tasks in the list. Click "Remove all transcode tasks" to remove all tasks from the list.

Adjust the order each task is executed by clicking on under the Action column and to remove the selected task from the list.

**Note:** You can manually add the files to transcode from the File Station.

## Transcode Records

A list of transcoded video files, their status and the time the transcoding task is finished are listed here. Click "Clear records" to clear the history and "Refresh" to refresh the list.

The screenshot shows a software interface for managing media servers. At the top, there are five icons: Station Manager (a server), Backup Station (a hard drive with a circular arrow), iTunes Server (a computer monitor with a play button), DLNA Media Server (a television screen), and Media Library (a colorful cube). Below the icons are navigation buttons: a left arrow, a right arrow, a double left arrow, and a double right arrow. A horizontal menu bar contains five items: Settings, Media folder, Transcode Setting, Transcode Records, and another Transcode Records item which is highlighted with a blue background. The main area is a table titled 'Transcode Information' with three columns: Status and Finish Time (both with dropdown arrows) and a third column that is partially visible. The table has one row showing a file path and a status of 'Succeeded'. At the bottom of the interface are two buttons: 'Clear records' and 'Refresh'.

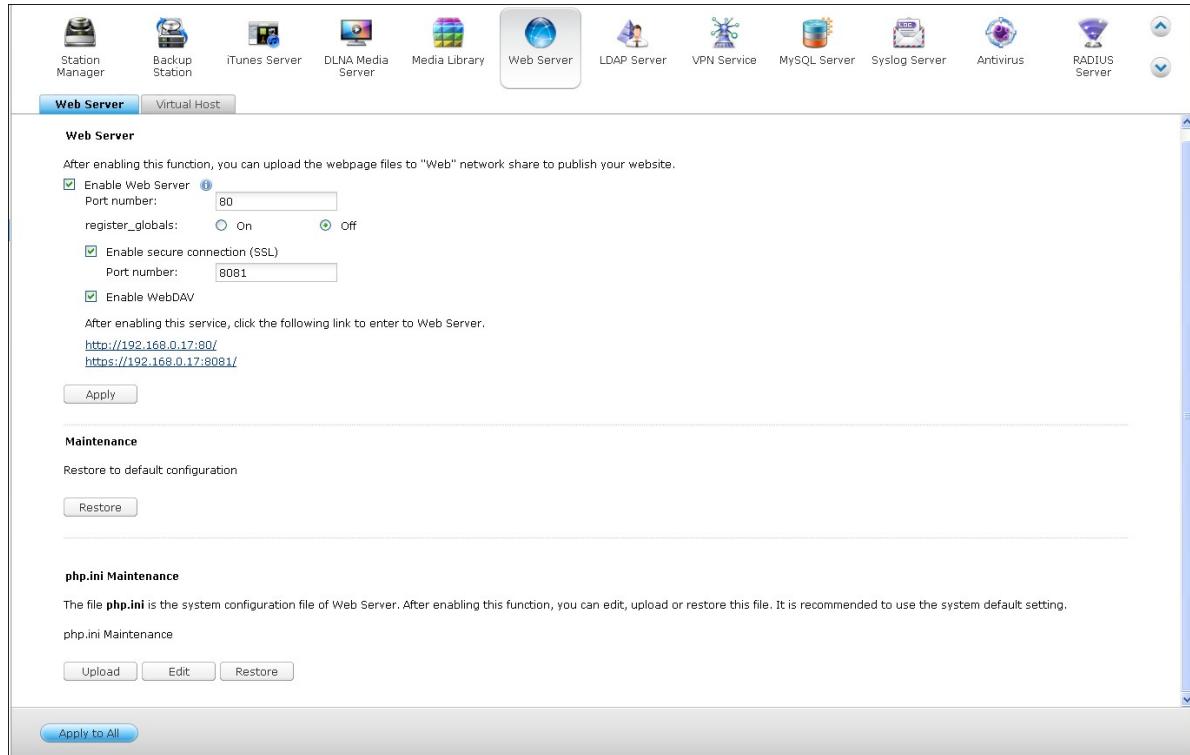
Transcode Information	Status	Finish Time ▾
/Multimedia/2002-0525-b.mp...	Succeeded	2013/05/23...

Clear records   Refresh

## 7.5 Web Server

### Web Server

The NAS supports Web Server for web sites creation and management. It also supports Joomla!, PHP and MySQL/SQLite to establish an interactive website.



To use the Web Server, follow the steps below.

1. Enable the service and enter the port number. The default number is 80.
2. Configure other settings:
  - a. Configure register\_globals: Select to enable or disable register\_globals. The setting is disabled by default. When the web program prompts you to enable php register\_globals, enable this option. However, for system security concern, it is recommended to turn this option off.
  - b. Maintenance: Click "Restore" to restore web server configuration to default.
  - c. php.ini Maintenance: Select the option "php.ini Maintenance" and choose to upload, edit or restore php.ini.
3. Secure Connection (SSL): Enter the port number for SSL connection.

4. Upload the HTML files to the shared folder (Qweb/Web) on the NAS. The file index.html, index.htm or index.php will be the home path of your web page.

5. You can access the web page you upload by entering http://NAS IP/ in the web browser. Note that when Web Server is enabled, you have to enter http://NAS IP:8080 in your web browser to access the login page of the NAS.

**Note:**

- Please be reminded that Please note that after the Web Server is disabled, all relevant applications, including the Music Station, Photo Station, Happy Get, or QAirplay will become unavailable.
- To use PHP mail(), go to "System Settings" > "Notification" > "SMTP Server" and configure the SMTP server settings.

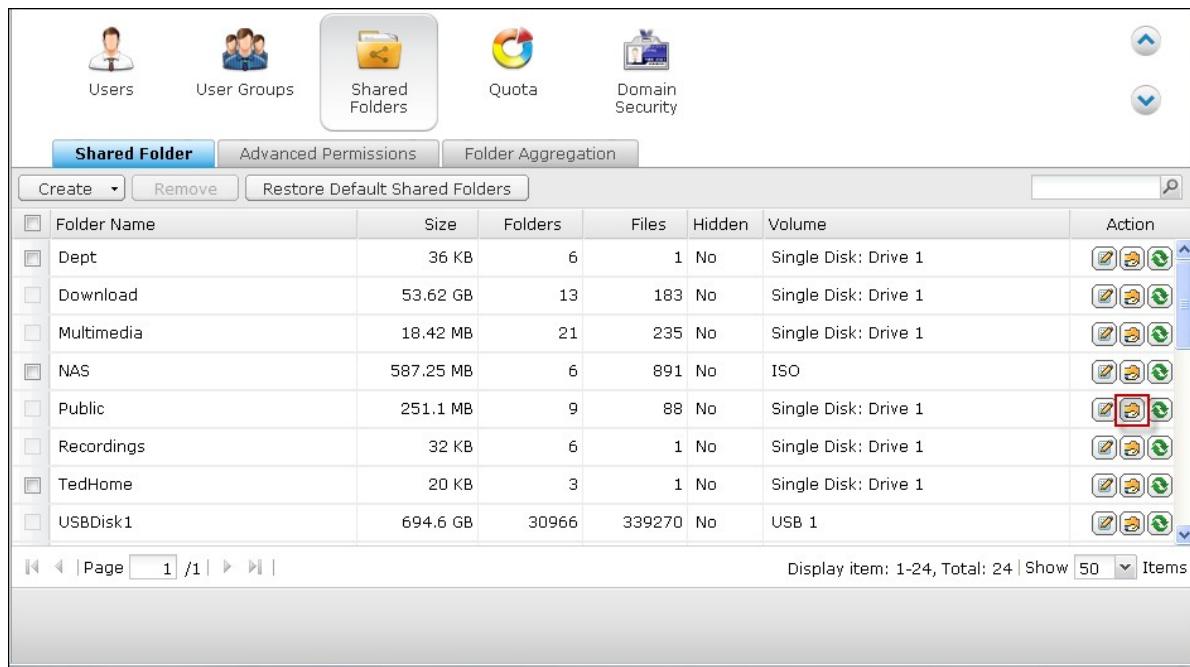
## WebDAV

WebDAV (Web-based Distributed Authoring and Versioning) is a set of extensions to the HTTP(S) protocol that allow the users to edit and manage the files collaboratively on the remote World Wide Web servers. After turning on this function, you can map the shared folders of your NAS as the network drives of a remote PC over the Internet. To edit the access right settings, go to “Privilege Settings” > “Shared Folders” page.

**Note:** Currently, the WebDAV feature supports NAS user accounts only and AD and LDAP user accounts are not supported.

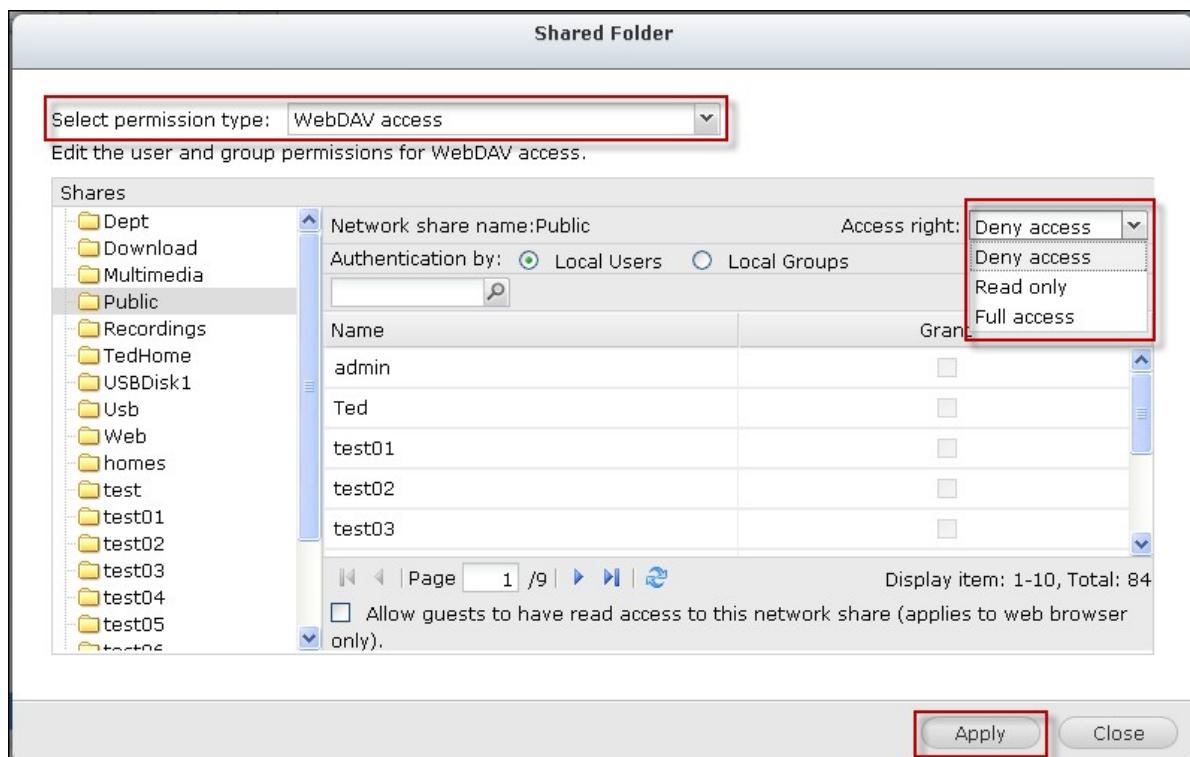
To map a shared folder on the NAS as a network drive of your PC, turn on WebDAV and follow the steps below.

Go to “Privilege Settings” > “Shared Folders”. Click the “Access Permission” button for the designated folder under the “Action” column .



Folder Name	Size	Folders	Files	Hidden	Volume	Action
Dept	36 KB	6	1	No	Single Disk: Drive 1	  
Download	53.62 GB	13	183	No	Single Disk: Drive 1	  
Multimedia	18.42 MB	21	235	No	Single Disk: Drive 1	  
NAS	587.25 MB	6	891	No	ISO	  
Public	251.1 MB	9	88	No	Single Disk: Drive 1	  
Recordings	32 KB	6	1	No	Single Disk: Drive 1	  
TedHome	20 KB	3	1	No	Single Disk: Drive 1	  
USBDisk1	694.6 GB	30966	339270	No	USB 1	  

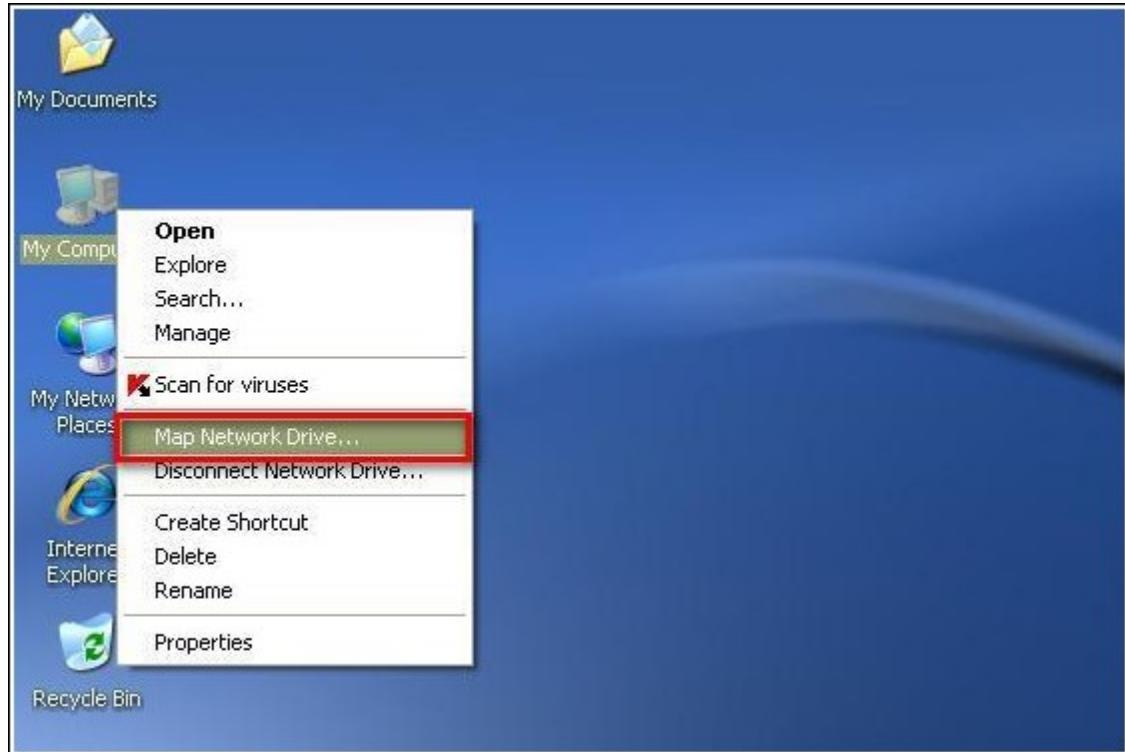
Select “WebDAV access” from the dropdown menu on top of the page and specify the access right. Choose the authentication level or scroll down to search for the account to grant its access rights. Click “Apply” and all settings are complete.



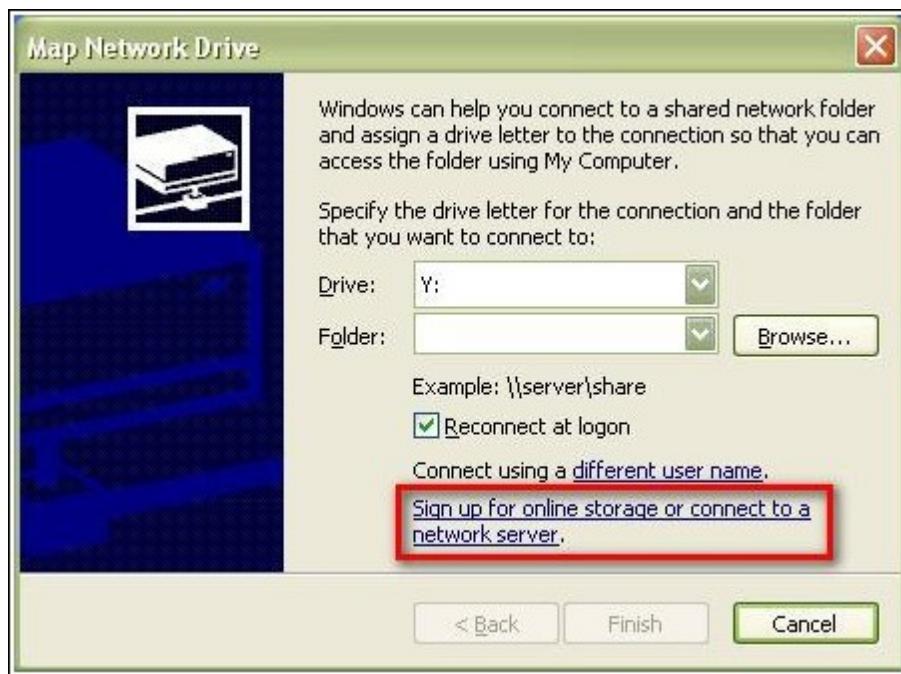
Next, mount the shared folders of the NAS as the shared folders on your operating systems by WebDAV.

## **Windows XP:**

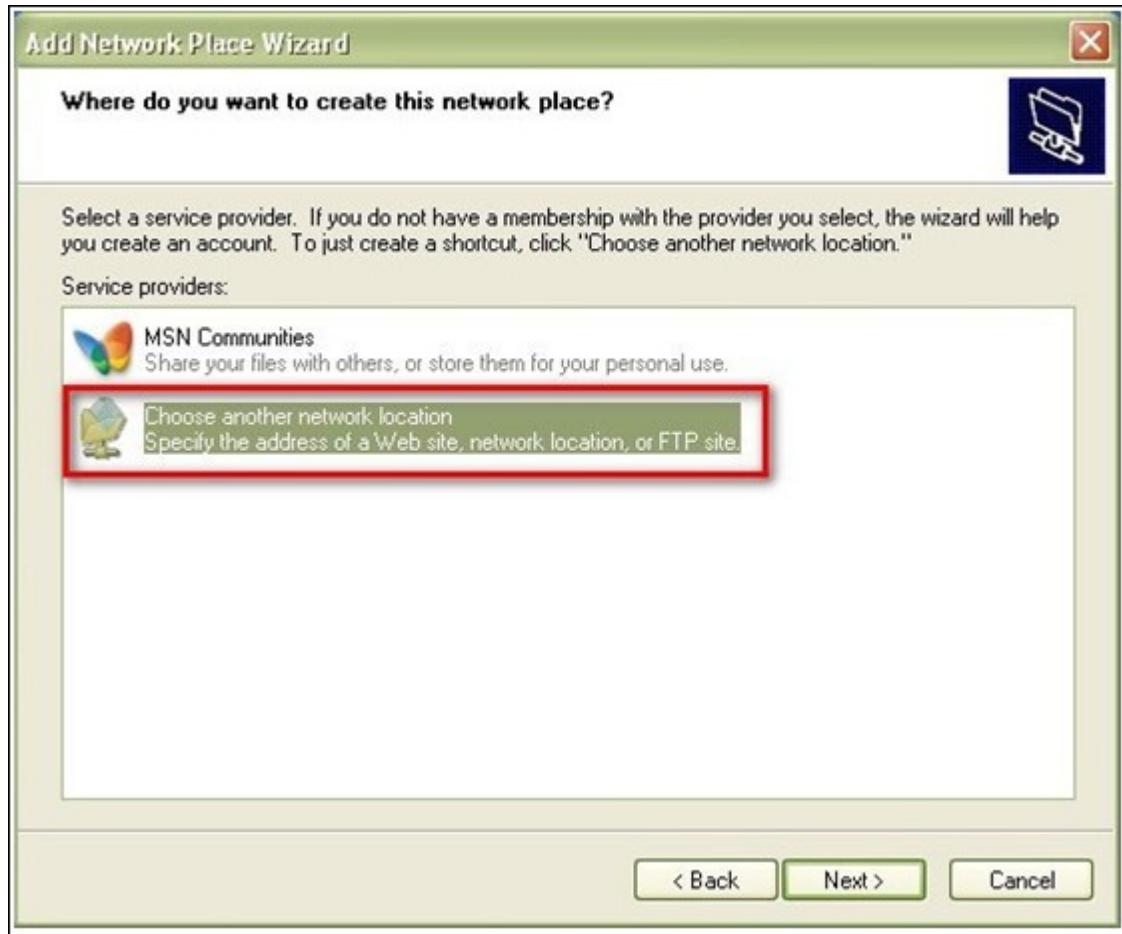
1. Right click "My Computer" and select "Map Network Drive..."



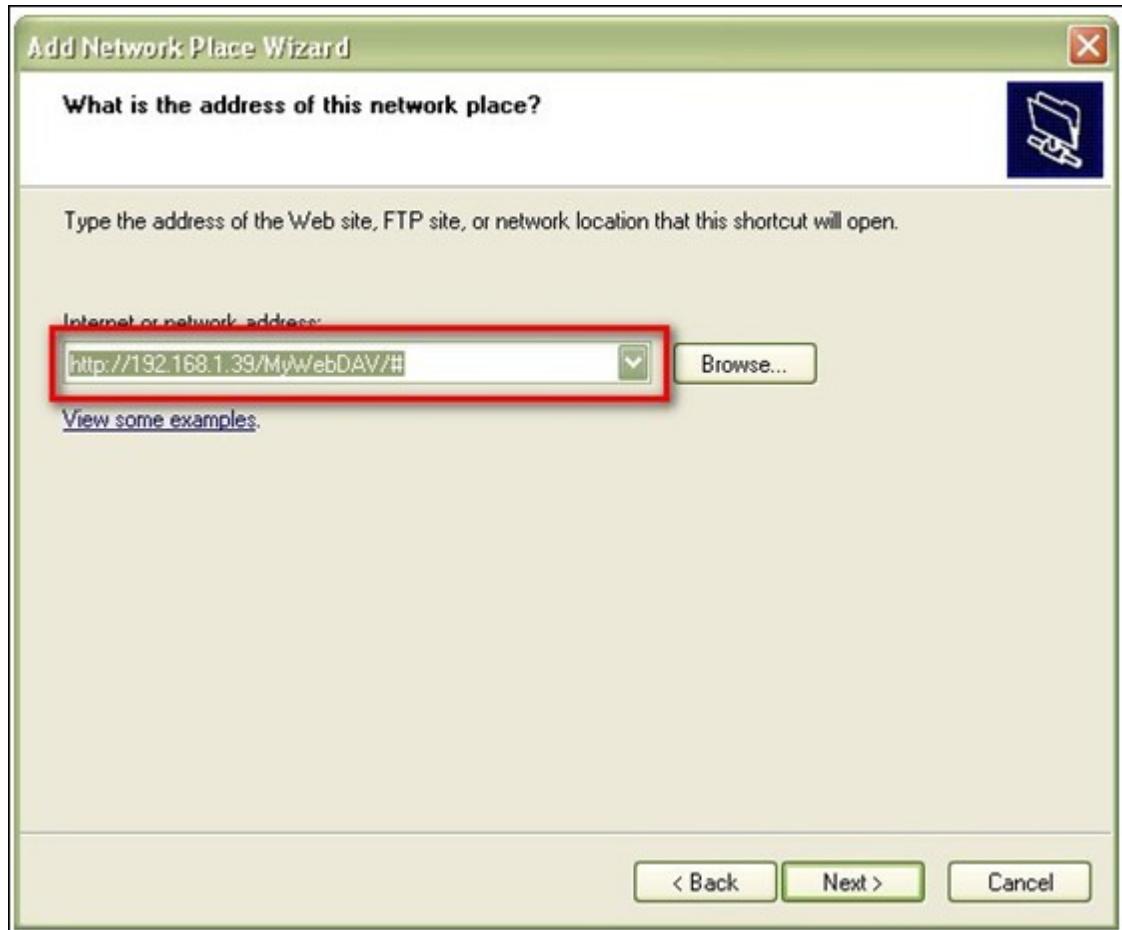
2. Click "Sign up for online storage or connect to a network server".



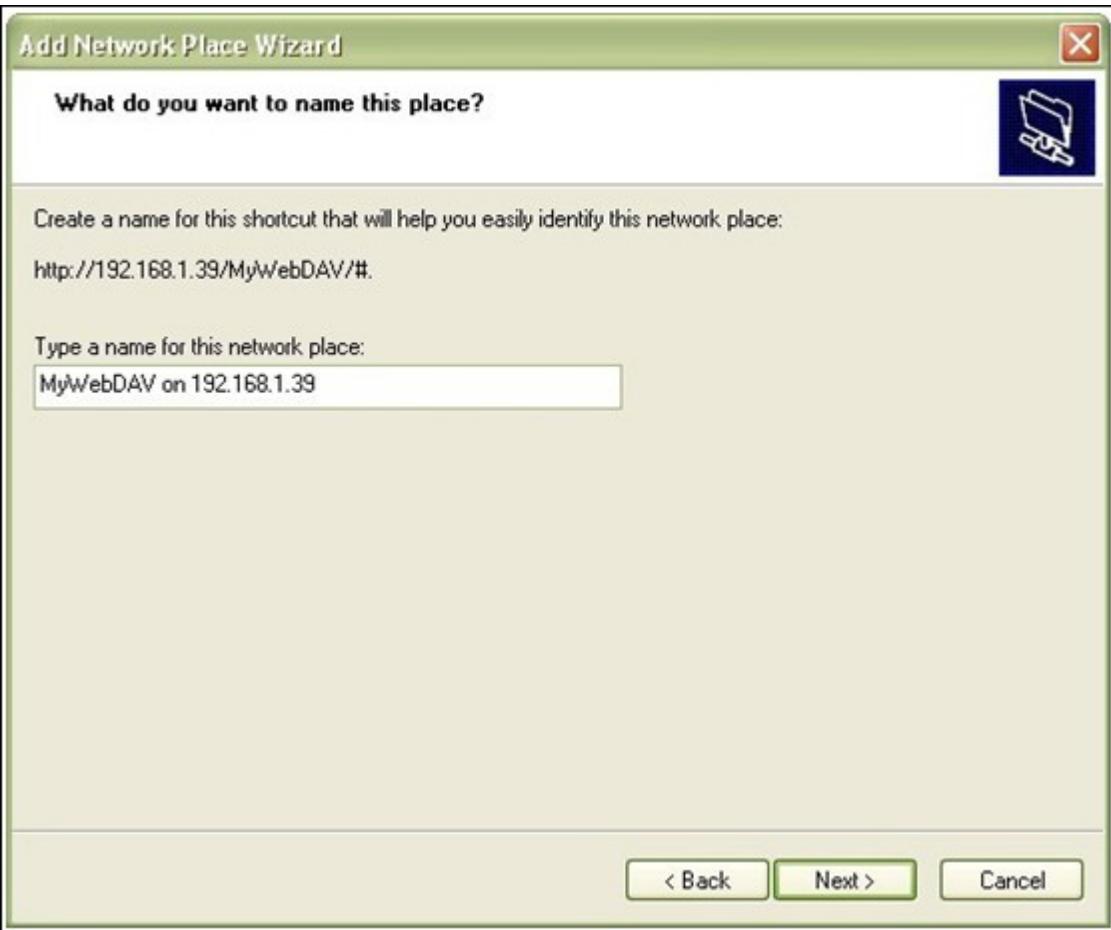
3. Select "Choose another network location".



4. Enter the URL of your NAS with the folder name. Note that you should put a "#" key at the end of the URL. Click "Next". Format: [http://NAS\\_IP\\_or\\_HOST\\_NAME/\\_SHARE\\_FOLDER\\_NAME/#](http://NAS_IP_or_HOST_NAME/_SHARE_FOLDER_NAME/#)



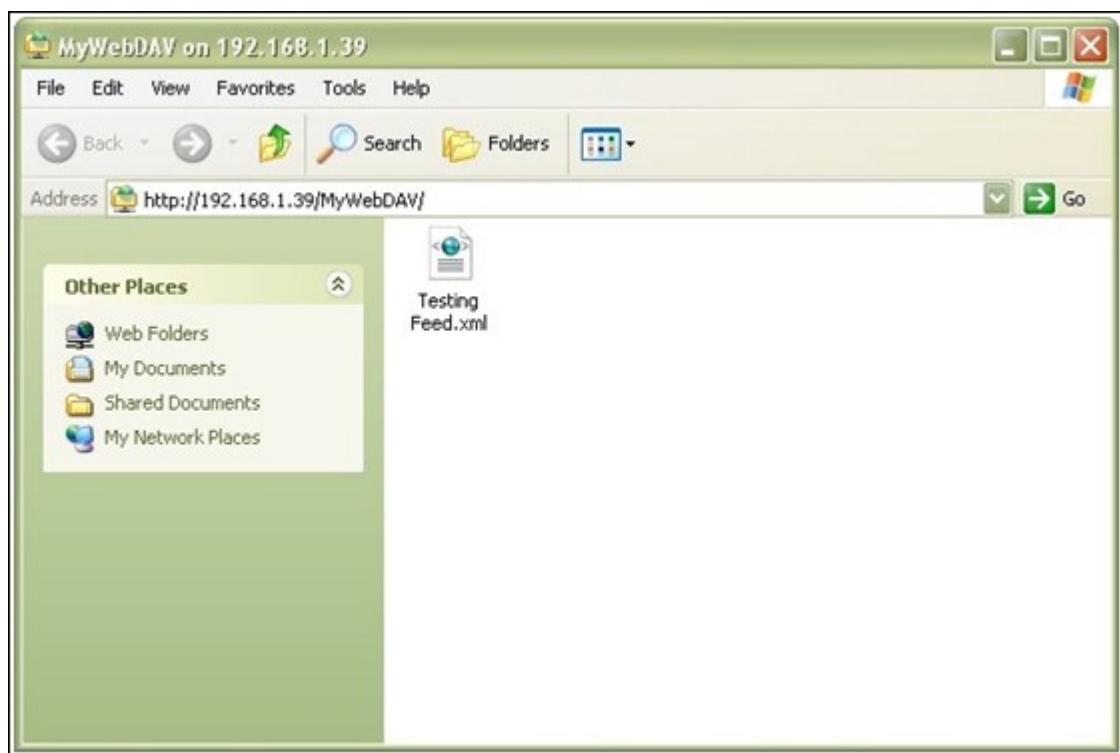
5. Enter the username and password which has the WebDAV access right to connect to the folder.
6. Type a name for this network place.



7. The network place has been created and is ready to be used.



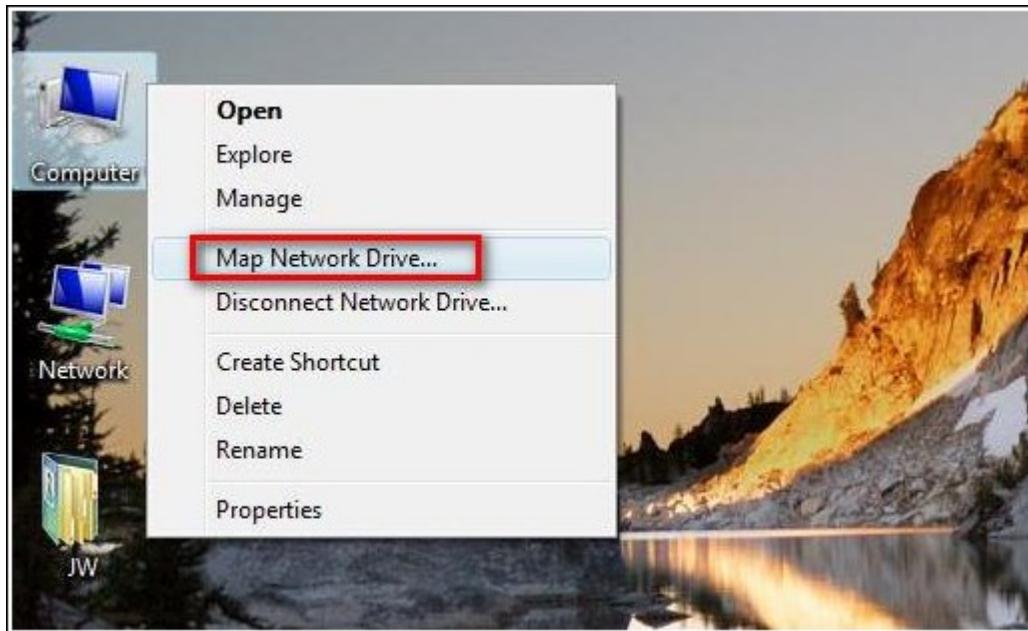
- Now you can connect to this folder anytime through WebDAV. A shortcut has also been created in "My Network Places".



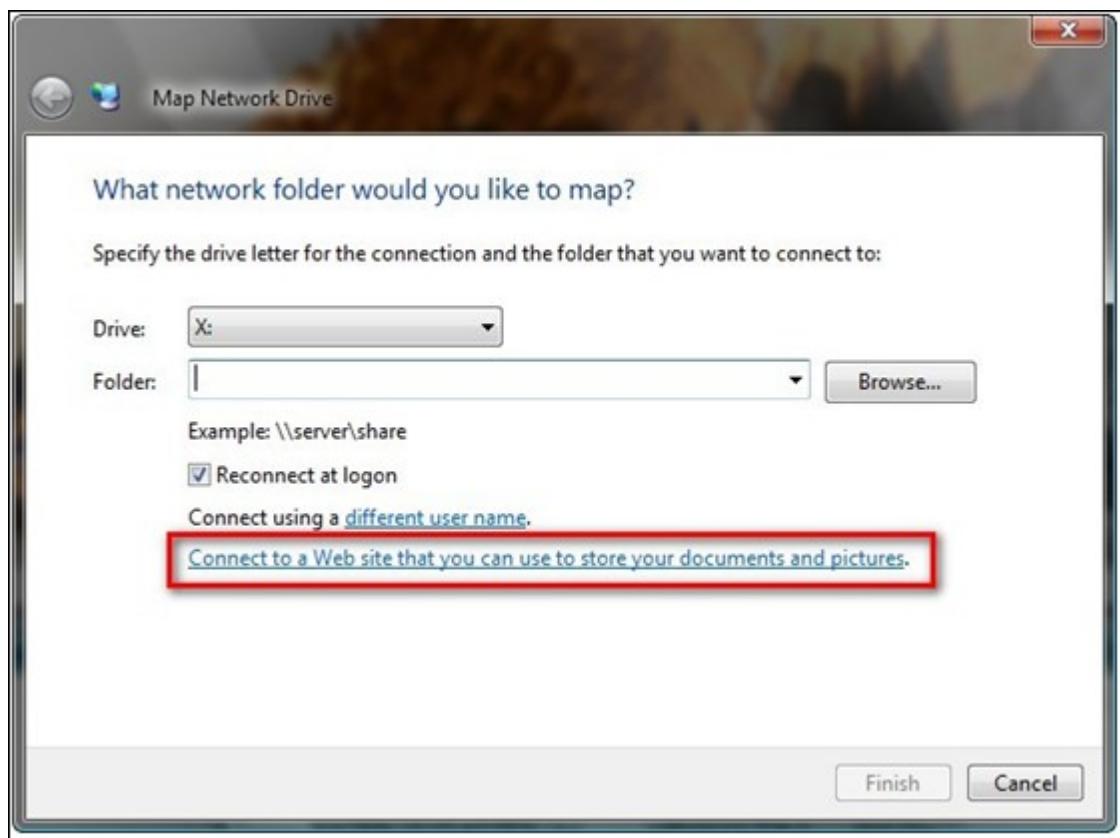
## Windows Vista

If you are using Windows Vista, you might need to install the "Software Update for Web Folders (KB907306)". This update is for 32-bit Windows OS only. <http://www.microsoft.com/downloads/details.aspx?FamilyId=17c36612-632e-4c04-9382-987622ed1d64&displaylang=en>

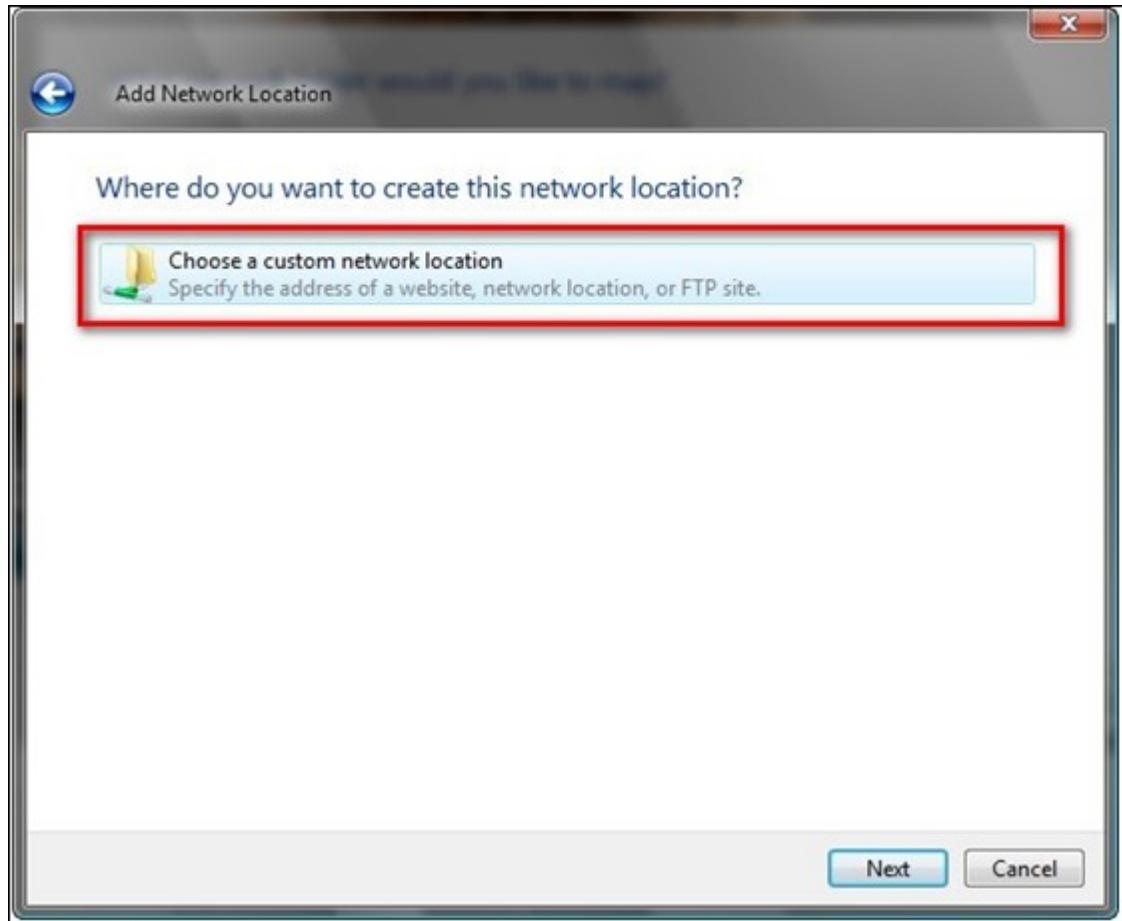
1. Right click "Computer" and select "Map Network Drive..."



2. Click "Connect to a Web site that you can use to store your documents and pictures".

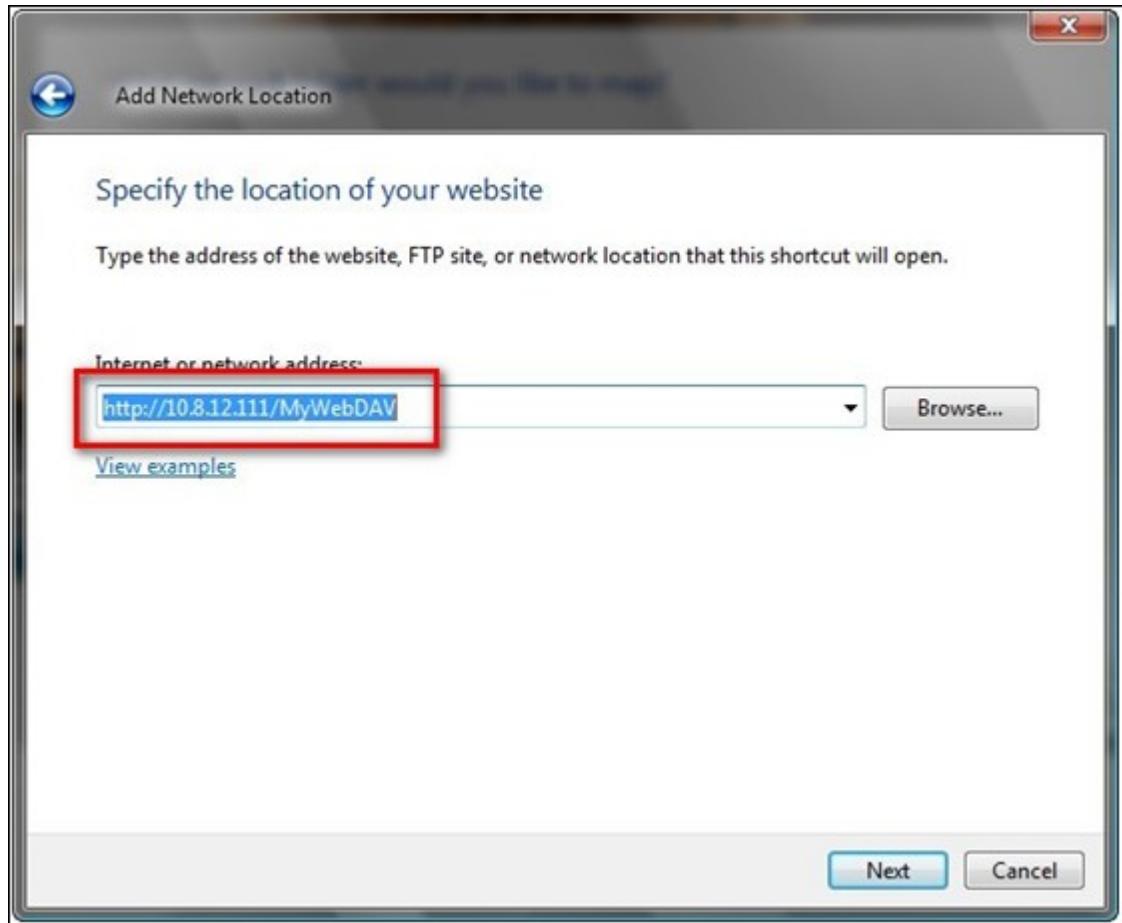


3. Select "Choose a custom network location".

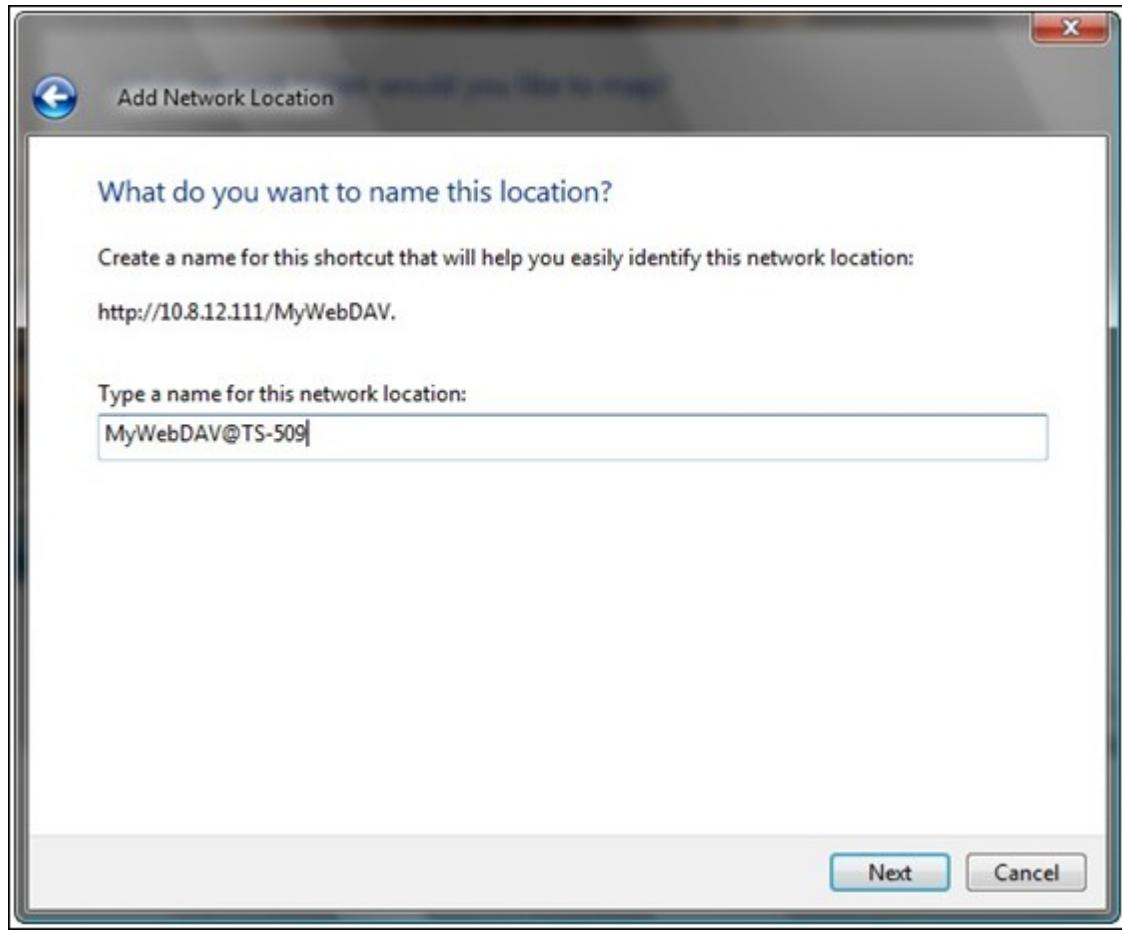


4. Enter the URL of your NAS with the folder name.

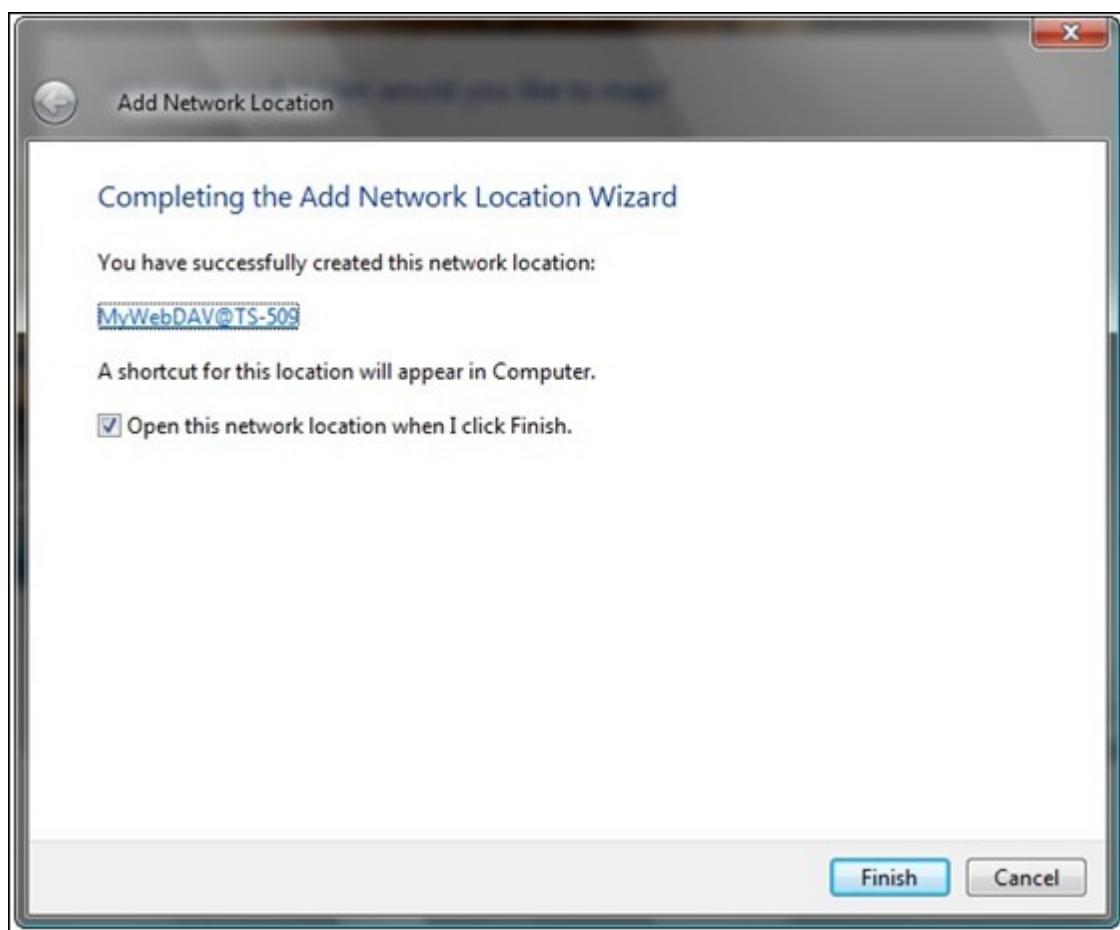
Format: [http://NAS\\_IP\\_or\\_HOST\\_NAMESHARE\\_FOLDER\\_NAME](http://NAS_IP_or_HOST_NAMESHARE_FOLDER_NAME)



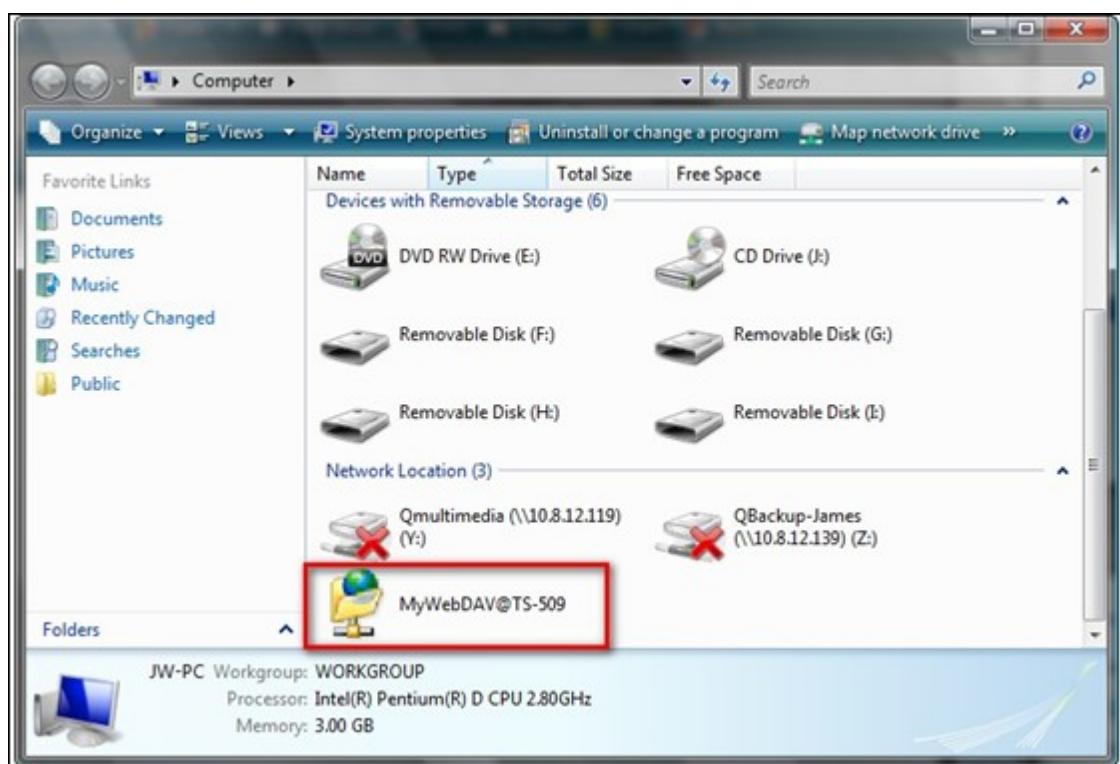
5. Enter the username and password which has the WebDAV access right to connect to this folder.
6. Type a name for this network location.



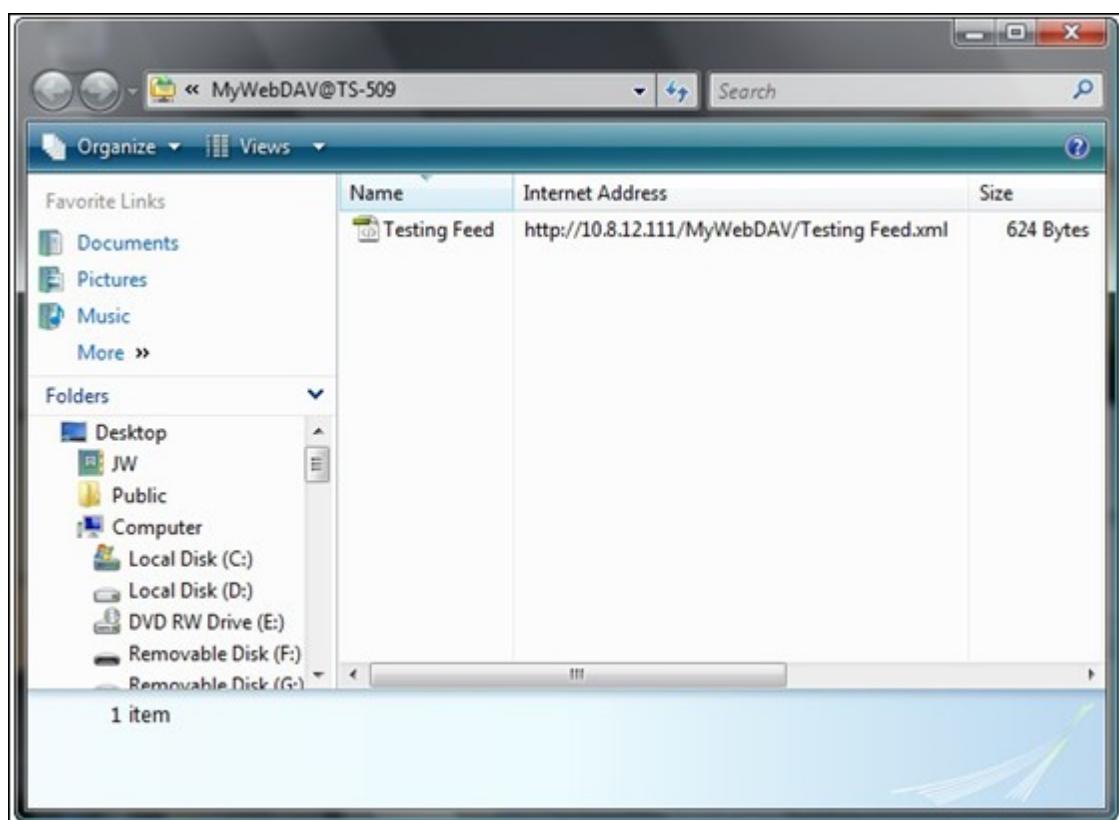
7. The Web folder has been successfully created.



8. You can locate the web folder in the "Network Location" section in "Computer".



9. You can connect to the folder though this link via HTTP/WebDAV.



## Mac OS X

Follow the steps below to connect to your NAS via WebDAV on Mac OS X.

Client Operating System: Mac OS X Snow Leopard (10.6.1)

1. Open "Finder" > "Connect to Server", and enter the URL of the folder.

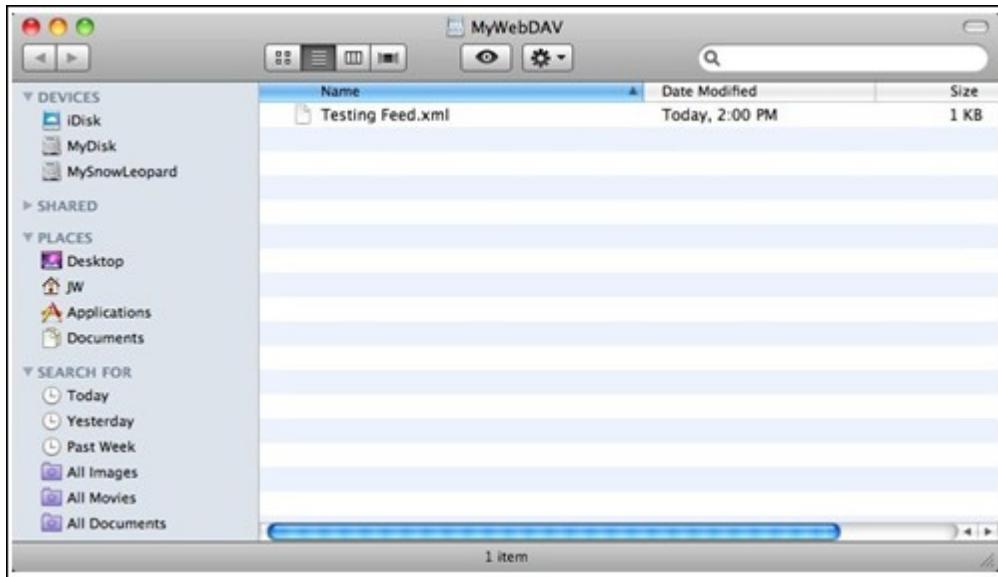
Format: http://NAS\_IP\_or\_HOST\_NAME/Sshare\_FOLDER\_NAME



2. Enter the username and password which has the WebDAV access right to connect to this folder.



3. You can connect to the folder through this link via HTTP/WebDAV.



4. You can also find the mount point in the "SHARED" category in Finder and make it one of the login items.



Note that the instructions above are based on Mac OS X 10.6, and can be applied to 10.4 or later.

## **Ubuntu**

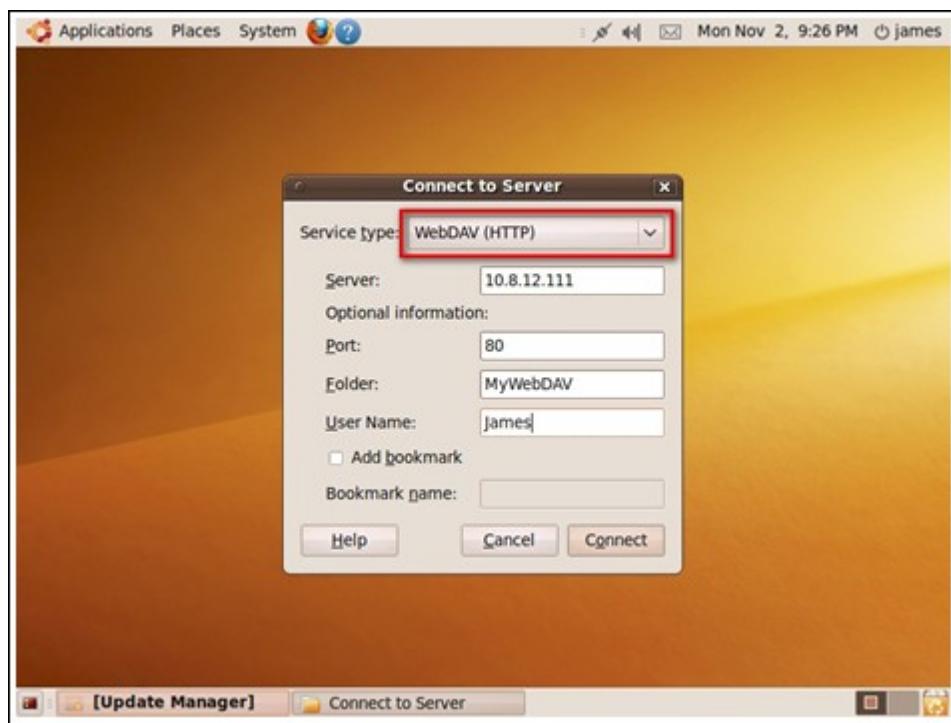
Follow the steps below to connect to your NAS via WebDAV on Ubuntu.

Client Operating System: Ubuntu 9.10 Desktop

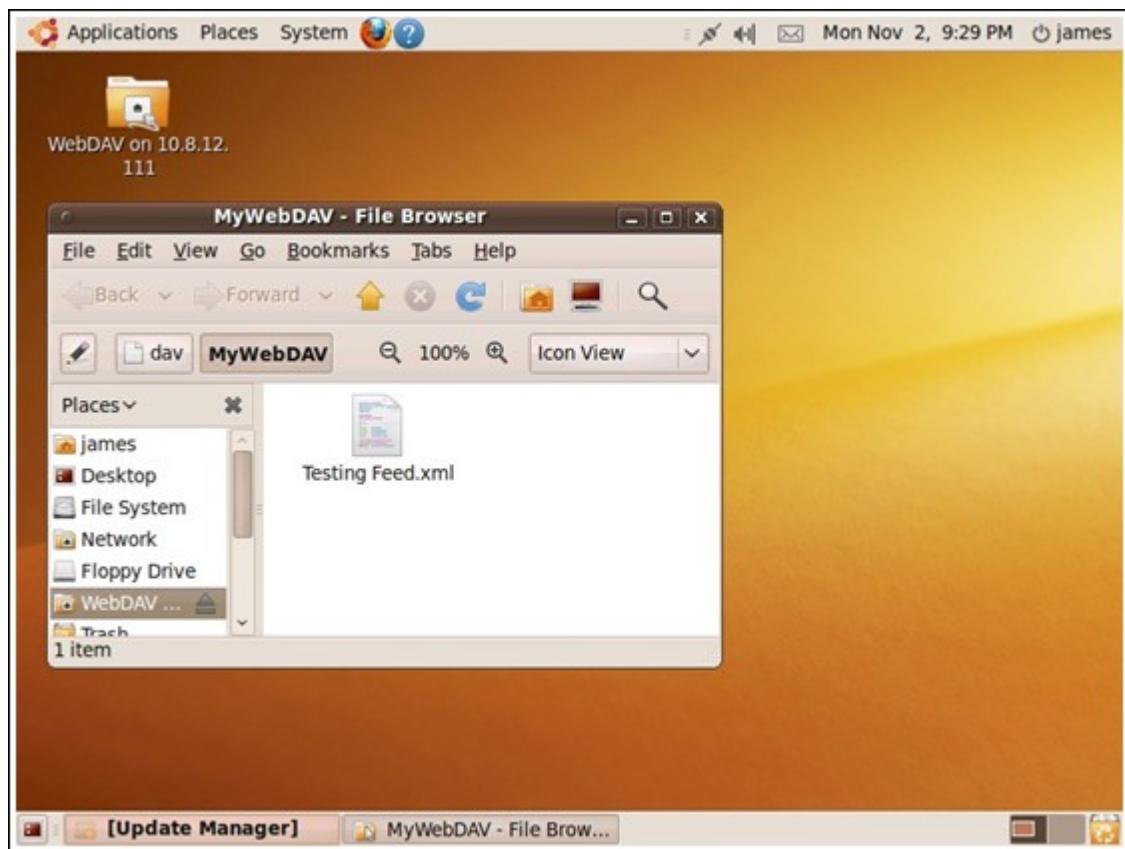
1. Open “Places” > “Connect to Server...”



2. Select “WebDAV (HTTP)” or “Secure WebDAV (HTTPS)” for the Service type according to your NAS settings and enter your host information. Enter the username and password which has the WebDAV access right to connect to this folder. Click “Connect” to initialize the connection.



3. This WebDAV connection has been established successfully, a linked folder will be created on the desktop automatically.



## **MySQL Management**

Install phpMyAdmin software and save the program files in the Web or Qweb share of the NAS. You can change the folder name and connect to the database by entering the URL in the browser.

**Note:** The default username of MySQL is "root". The password is "admin". Please change your root password immediately after logging in to the phpMyAdmin management interface.

## **SQLite Management**

Follow the steps below or refer to the INSTALL file in the downloaded SQLiteManager-\*.tar.gz? to install SQLiteManager.

1. Unpack the downloaded file SQLiteManager-\*.tar.gz.
  
2. Upload the unpacked folder SQLiteManager-\* to \\NAS IP\Web\ or \\NASIP\Qweb.
  
3. Open a web browser and go to [http://NAS IP/SQLiteManager-\\*/](http://NAS IP/SQLiteManager-*/).

? : The symbol "\*" refers to the version number of SQLiteManager.

### **7.5.1 Virtual Host**

---

Virtual host is a web server technique that provides the capability to host more than one domain (website) on one physical host offers a cost-effective solution for personal and small business with such need. You can host multiple websites (maximum 32) on the NAS with this feature.

In this tutorial we will use the information provided in the table below as the reference guide.

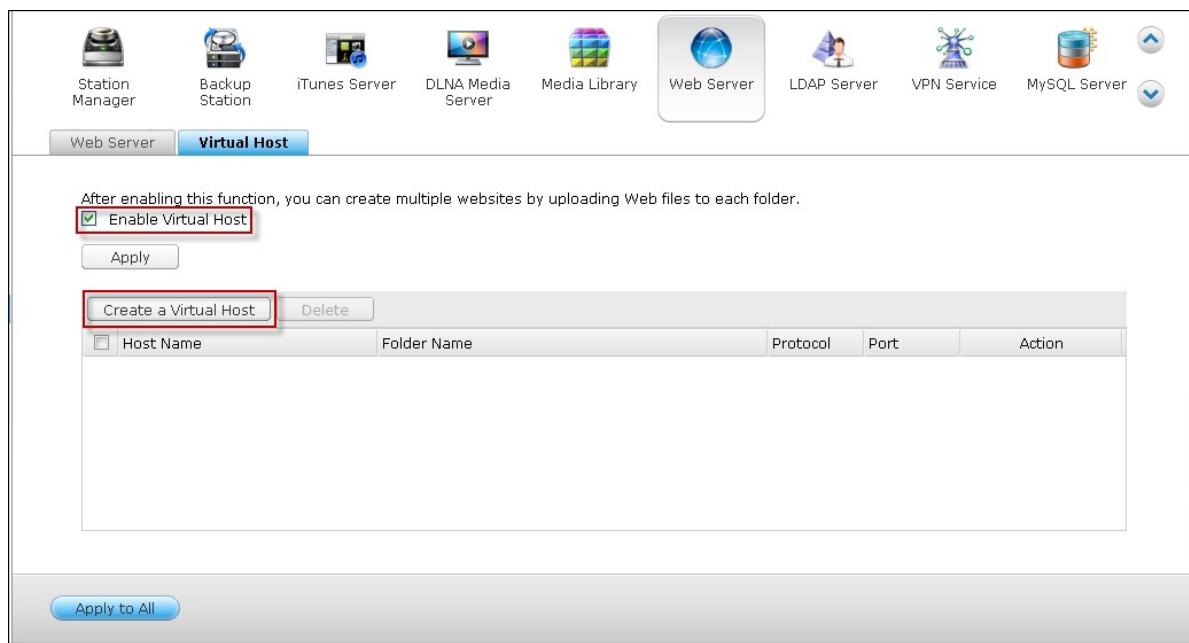
<b>Host name</b>	<b>WAN/LAN IP and port</b>	<b>Document root</b>	<b>Demo web application</b>
site1.mysite.com	WAN IP: 111.222.333.444	/Qweb/site1_mysite	Joomla!
site2.mysite.com	LAN IP: 10.8.12.45 (NAS)	/Qweb/site2_mysite	WordPress
www.mysite2.com	Port: 80 (NAS)	/Qweb/ www_mysite2	phpBB3

Before you start, make sure you have checked the following items:

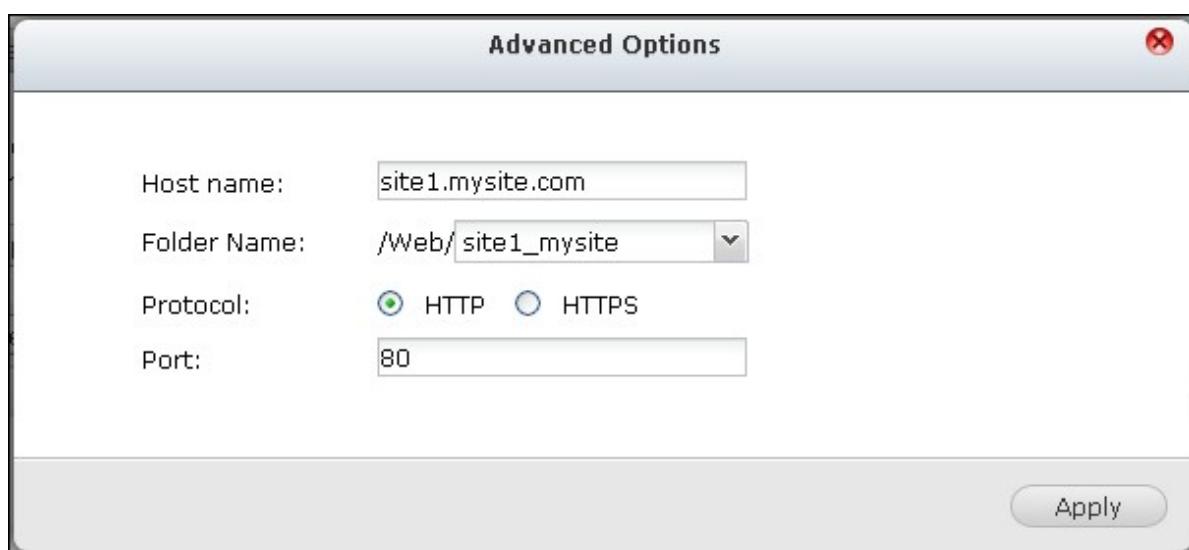
- Web Server: Enable Web Server in “Applications” > “Web Server”.
- DNS records: The host name must point to the WAN IP of your NAS and you can normally configure this from your DNS service providers.
- Port forwarding: If the web server listens on port 80 you need to configure port forwarding on your router to allow inbound traffic from port 80 to the LAN IP (10.8.12.45) of your NAS.
- SSL certificate import: If you are going to enable SSL connection for the website and intend to use your own trusted SSL certificates you may import the certificate from within the administration backend under “System Settings” > “Security” > “Certificate & Private Key”.

Follow the steps below to use virtual host.

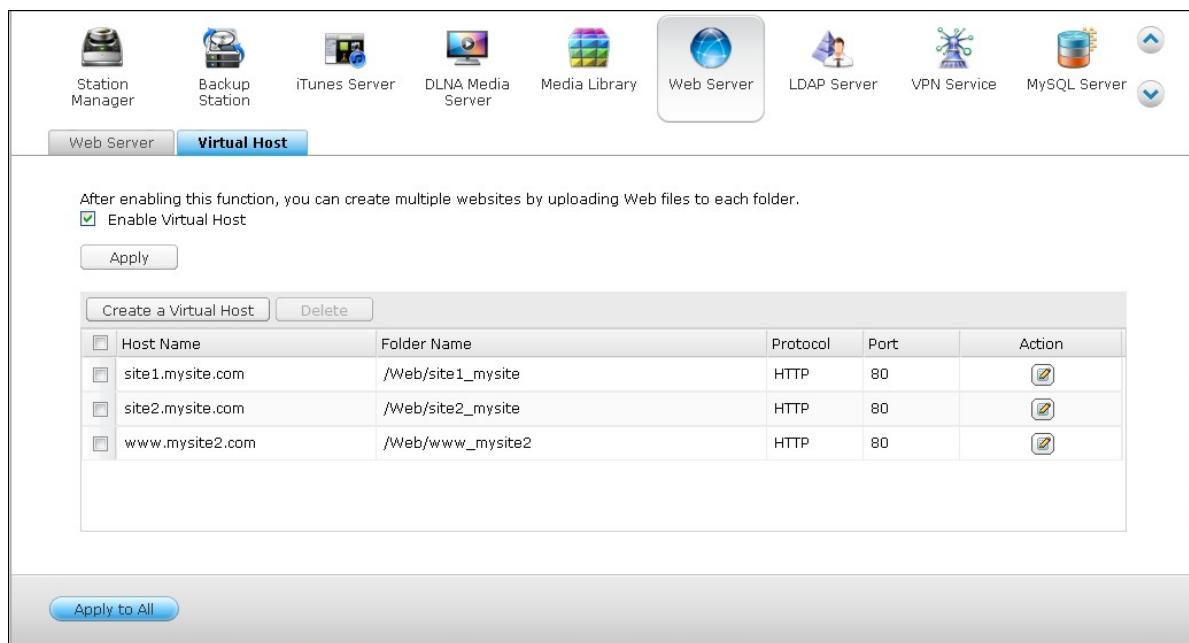
1. Select “Enable Virtual Host” and click “Apply”.
2. Click “Create a Virtual Host”.



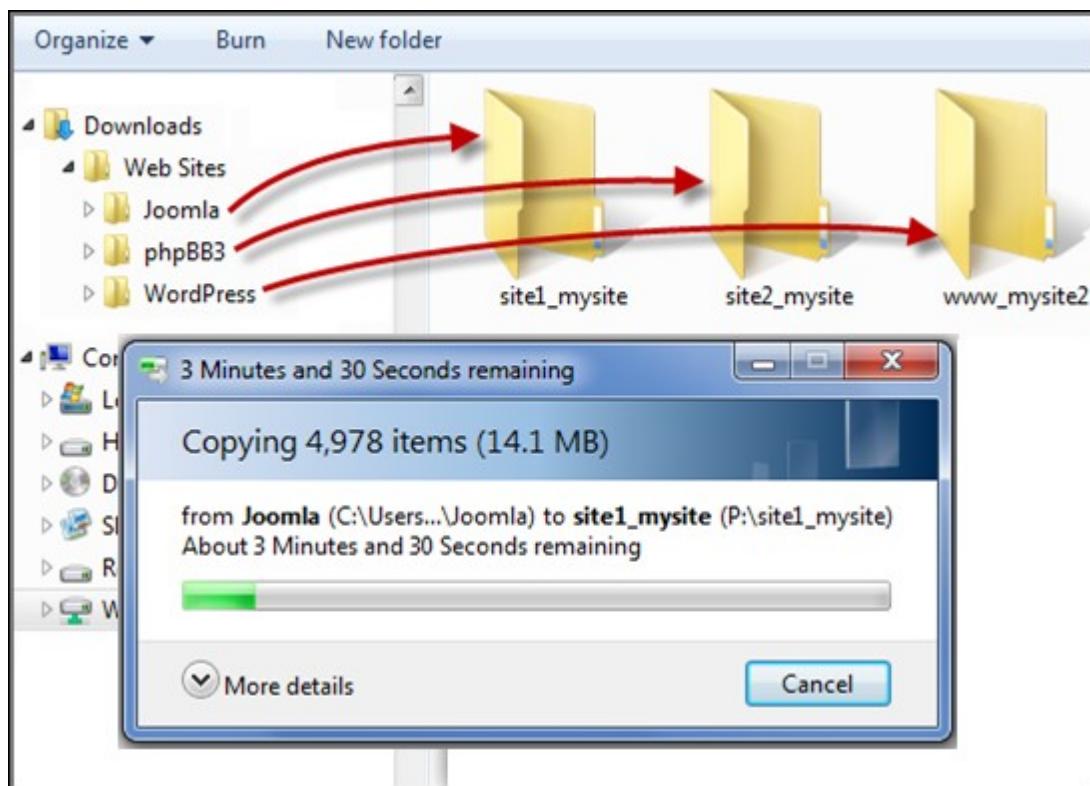
3. Enter the host name and specify the folder (under Web or Qweb) where the web files will be uploaded to.
4. Specify the protocol (HTTP or HTTPS) for connection. If you select HTTPS, make sure the option “Enable Secure Connection (SSL)” in Web Server has been turned on.
5. Specify the port number for connection.
6. Click “Apply”.



7. Continue to enter the information for the rest of the sites you want to host on the NAS.



8. Create a folder for each website (site1\_mysite, site2\_mysite, and www\_mysite2) and start transferring the website files to the corresponding folders.



Once the files transfers complete point your web browser to the websites by http://NAS\_host\_name or https://NAS\_host\_name according to your settings. In this example, the URLs are:

<http://site1.mysite.com>

<http://site2.mysite.com>

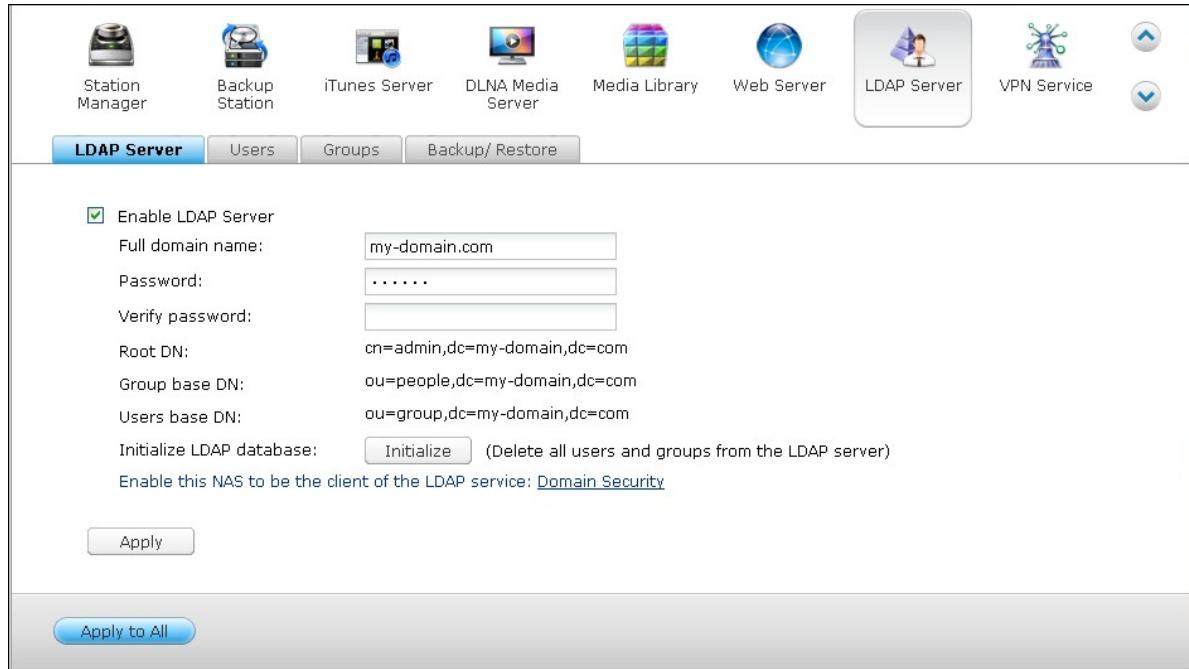
<http://www.mysite2.com>

You should see the Joomla!, phpBB3, and WordPress web pages, respectively.

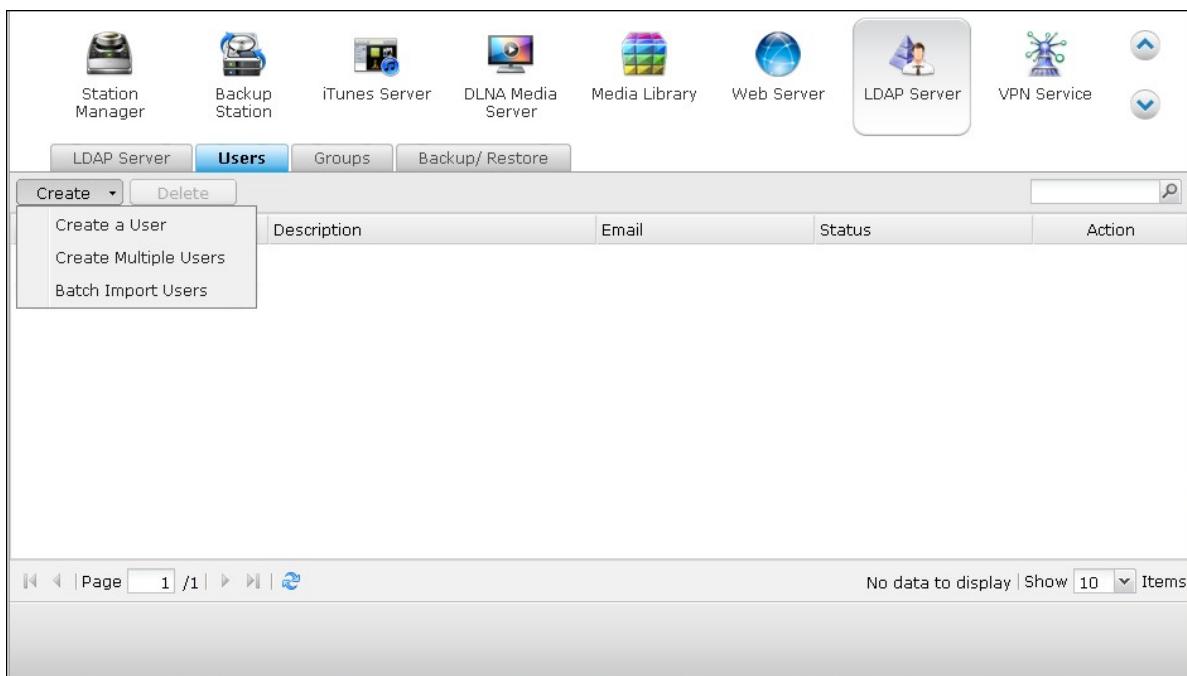
## 7.6 LDAP Server

The LDAP server of the NAS allows the administrator to create users to access multiple NAS servers with the same username and password. Follow the instructions below to configure the LDAP server.

1. Enable LDAP Server: Login the NAS as "admin". Go to "Applications" > "LDAP Server" and enable LDAP server. Enter the full LDAP domain name and the password for the LDAP server, then click "Apply".

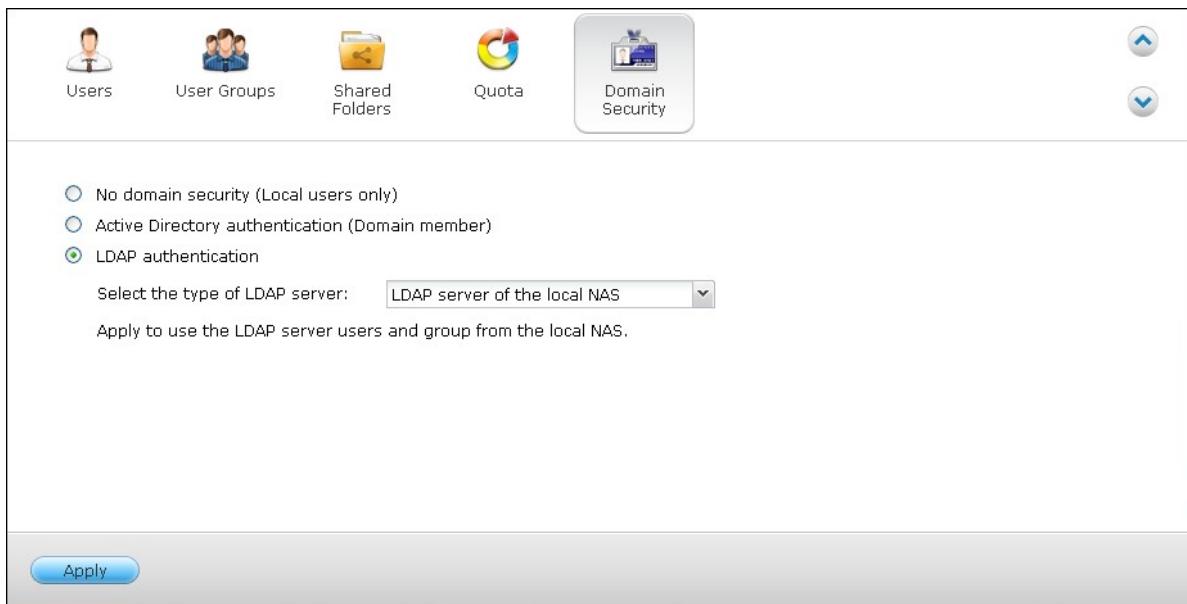


2. Create LDAP Users: Under the "Users" tab, click "Create a User" or "Create Multiple Users" or "Batch Import Users". Follow the instructions of the wizard to create the LDAP users.



Once you have created the LDAP users, the NAS can be joined to the domain. You can set the permissions of the LDAP users and allow them to be authenticated by the NAS.

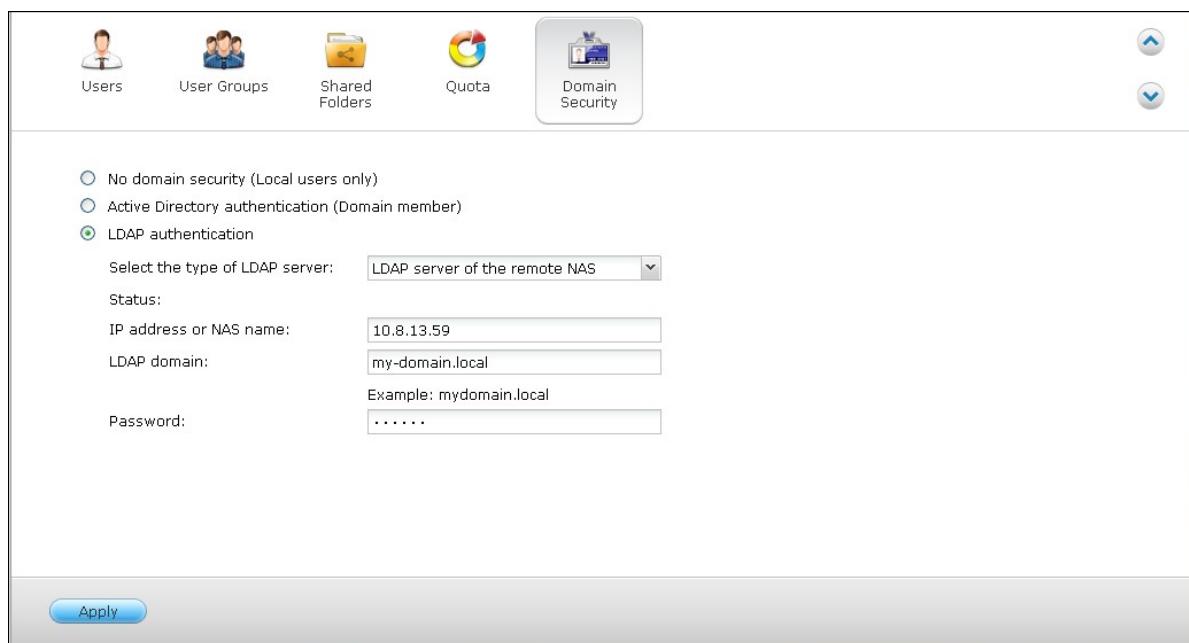
- Join a NAS to LDAP Domain: To allow the LDAP users to connect to the NAS, join the NAS to the LDAP domain. Go to "Privilege Settings" > "Domain Security". Select "LDAP authentication" and choose "LDAP server of local NAS" as the server type. Then click "Apply".



The NAS is now a client of the LDAP server. To view the domain users or groups, go to "Privilege Settings" > "Users" or "User Groups", then select "Domain Users" or "Domain

Groups". You can also set the folder permission for the domain users or groups.

4. Join a Second NAS to LDAP Domain: You can join multiple NAS servers to the same LDAP domain and allow the LDAP users to connect to the NAS servers using the same login credentials. To join another NAS to the LDAP domain, login the NAS and go to "Privilege Settings" > "Domain Security". Select "LDAP authentication" and then "LDAP server of a remote NAS" as the server type. Enter the DNS name or IP address of the remote NAS, the name of the LDAP domain that you created previously, and enter the LDAP server password. Click "Apply".



## Back up/Restore LDAP Database

To back up the LDAP database on the NAS, select “Back up Database” and specify the backup frequency, destination folder on the NAS and other options. To restore an LDAP database, browse to select the \*.exp file and click “Import”. Click “Apply” to apply the settings.

The screenshot shows the QNAP web interface with the following details:

- Top Navigation:** Icons for Station Manager, Backup Station, iTunes Server, DLNA Media Server, Media Library, Web Server, LDAP Server (selected), VPN Service, and two unlabelled icons.
- Sub-navigation:** Buttons for LDAP Server, Users, Groups, and Backup / Restore (selected).
- Backup LDAP Database Section:**
  - Enabled:** Back up Database (checkbox checked).
  - Backup frequency:** Daily (dropdown menu).
  - Start Time:** 0 :00 (dropdown menu).
  - Destination folder:** /Public (dropdown menu).
  - Backup options:** Overwrite existing backup file (LDAP\_Backup.exp) (radio button selected).
  - Buttons:** Apply (button).
- Restore LDAP Database Section:**
  - Description:** You can import a backup file to restore the entire LDAP configuration and contents.
  - Select a backup file to import:** Input field, Browse... button, Import button.
  - Buttons:** Apply to All (button).

### Note:

- If the name of a user is changed in the LDAP server, it is necessary to assign the folder permission again on the NAS.
- To avoid account conflicts, please do not create NAS local user accounts that already exist in the LDAP directory.

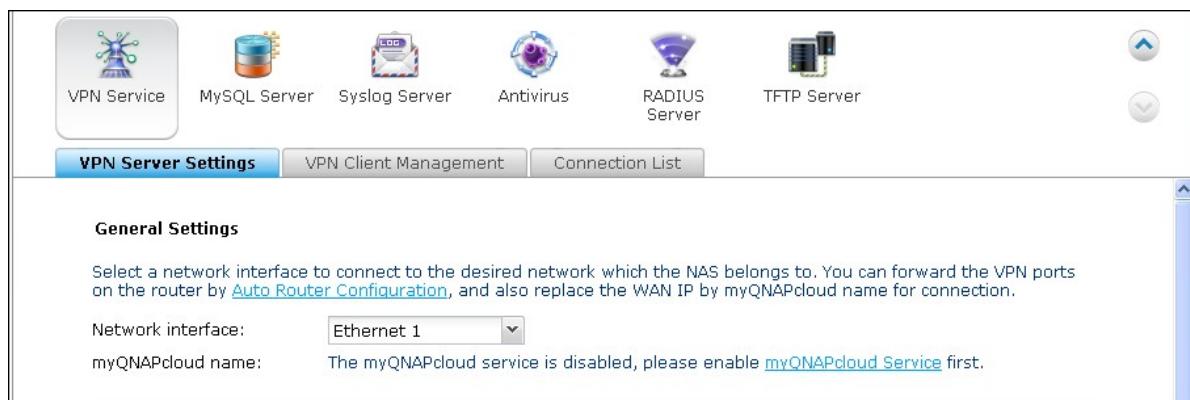
## 7.7 VPN Service

The NAS supports Virtual Private Network (VPN) service for users to access the NAS and resources on a private network from the Internet. Follow the instructions below for the first time setup of the VPN service on the NAS.

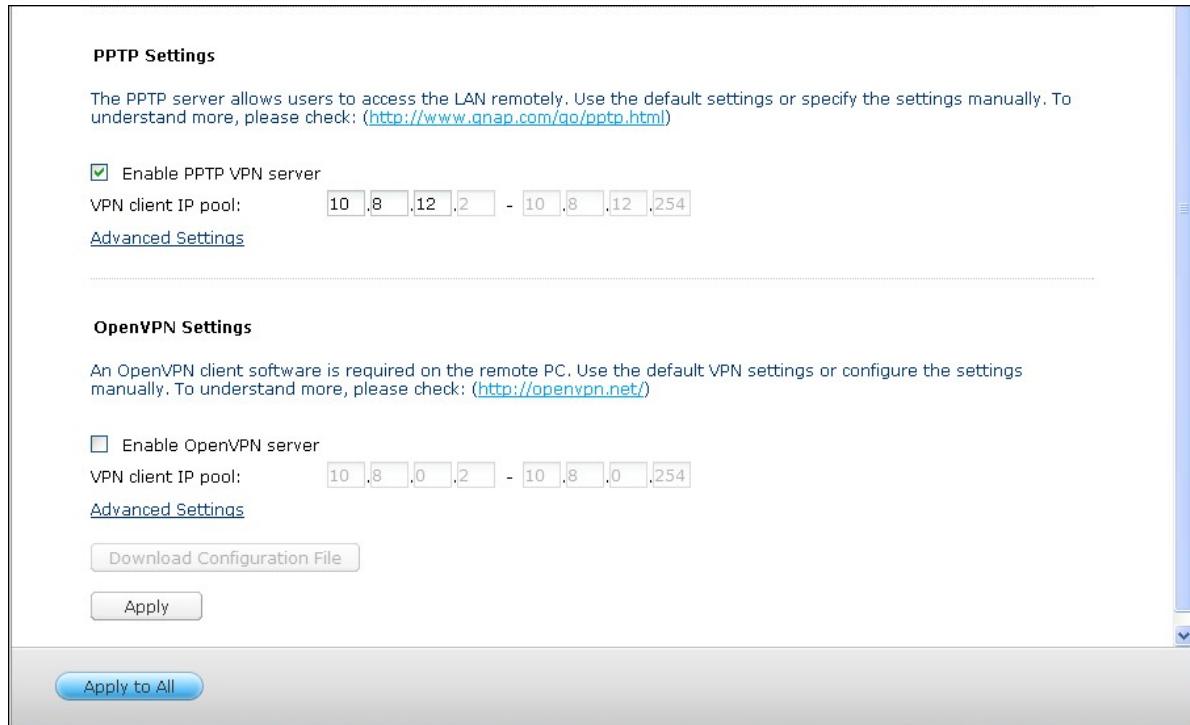
1. Select a network interface to connect
2. Enable PPTP or OpenVPN service
3. Configure port forwarding by auto router configuration
4. Register myQNAPcloud service
5. Add VPN users
6. Connect to the private network by a VPN client

### VPN Service Setup

1. Select a network interface to connect: Login the NAS as "admin" and go to "Applications" > "VPN Service" > "VPN Server Settings". Under "General Settings", select a network interface to connect to the desired network which the NAS belongs to.



2. Enable PPTP or OpenVPN service: The NAS supports PPTP and OpenVPN for VPN connection. Select either one option and configure the settings.



PPTP: Point-to-Point Tunneling Protocol (PPTP) is one of the most commonly used methods for VPN connection. It is natively supported by Windows, Mac, Linux, Android, and iPhone.

**Note:** The default NAS IP is 10.0.0.1 under PPTP VPN connection.

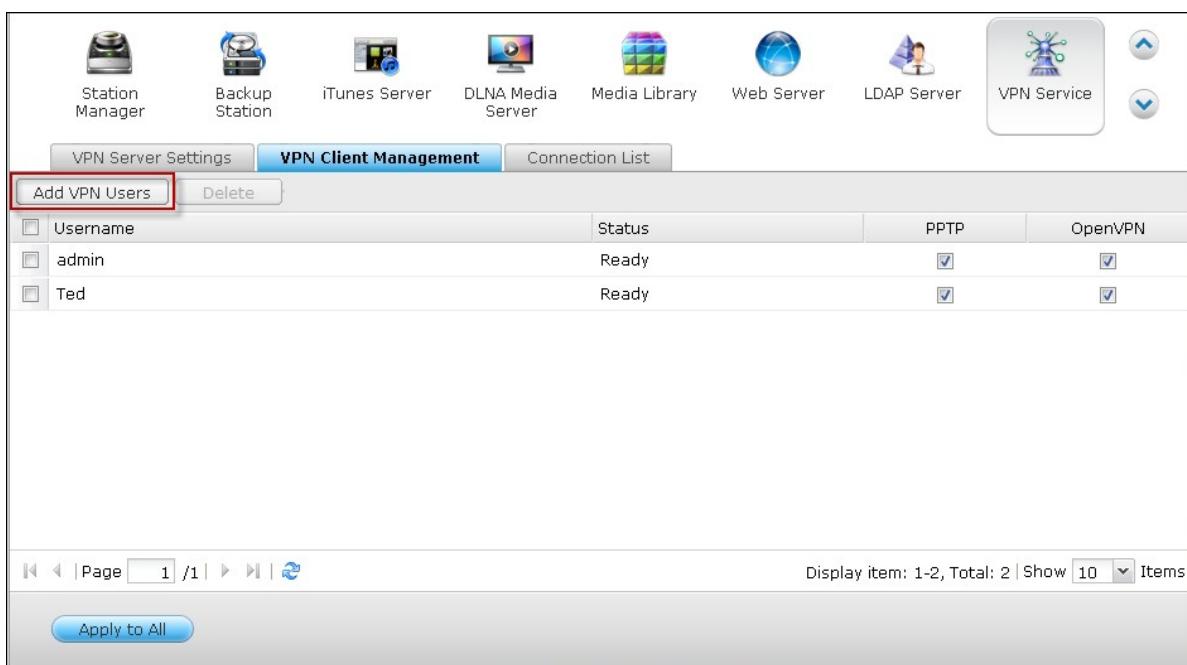
OpenVPN: OpenVPN is an open source VPN solution which utilizes SSL encryption for secure connection. To connect to the OpenVPN server, OpenVPN client must be installed on your PC. Click "Download Configuration File" to download the VPN client settings, certificate/key and installation guide from the NAS and upload the files to the OpenVPN client.

**Note:** Upload the configuration file to the OpenVPN client every time the OpenVPN settings, myQNAPcloud name, or the secure certificate is changed.

3. Configure port forwarding by auto router configuration: The NAS supports auto port forwarding for UPnP (Universal Plug-and-Play network protocol) routers. Go to "myQNAPcloud" > "Auto Router Configuration" to enable UPnP port forwarding and open the ports of the PPTP or OpenVPN service on the router.

**Note:** To connect to the PPTP server on the Internet, the PPTP passthrough options on some routers have to be opened. PPTP uses only port TCP-1723; forward this port manually if your router does not support UPnP.

4. Register myQNAPcloud service: You can connect to the NAS by WAN IP or myQNAPcloud name. To configure myQNAPcloud service, check the chapter on myQNAPcloud Service or visit myQNAPcloud ([http://www.qnap.com/pro\\_application.asp?ap\\_id=637](http://www.qnap.com/pro_application.asp?ap_id=637)).
5. Add VPN users: Go to “Applications” > “VPN Service” > “VPN Client Management”, click “Add VPN Users”. The local NAS users will be listed. Select the users who are allowed to use the VPN service and their connection method (PPTP, OpenVPN, or both). Click “Add”.



The screenshot shows the QNAP web interface with the following details:

- Header:** Station Manager, Backup Station, iTunes Server, DLNA Media Server, Media Library, Web Server, LDAP Server, **VPN Service** (highlighted with a blue border and a checked checkbox icon).
- Sub-Header:** VPN Server Settings, **VPN Client Management** (highlighted with a red box), Connection List.
- Buttons:** Add VPN Users (highlighted with a red box), Delete.
- Table:** A grid showing VPN users. Columns: Username, Status, PPTP, OpenVPN. Rows:
  - admin: Ready, PPTP checked, OpenVPN checked
  - Ted: Ready, PPTP checked, OpenVPN checked
- Pagination:** Page 1 /1, Display item: 1-2, Total: 2 | Show 10 Items.
- Buttons at bottom:** Apply to All.

Add VPN Users		
Username	PPTP	OpenVPN
test01	<input type="checkbox"/>	<input type="checkbox"/>
test02	<input type="checkbox"/>	<input type="checkbox"/>
test03	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Employee072	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Employee073	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Employee074	<input type="checkbox"/>	<input type="checkbox"/>
Employee075	<input type="checkbox"/>	<input type="checkbox"/>
Employee076	<input type="checkbox"/>	<input type="checkbox"/>
Employee077	<input type="checkbox"/>	<input type="checkbox"/>
Employee078	<input type="checkbox"/>	<input type="checkbox"/>

Display item: 1-10, Total: 82

Page 1 /9 | [|<](#) [|>](#) [|<<](#) [|>>](#) [|<<<](#) [|>>>](#)

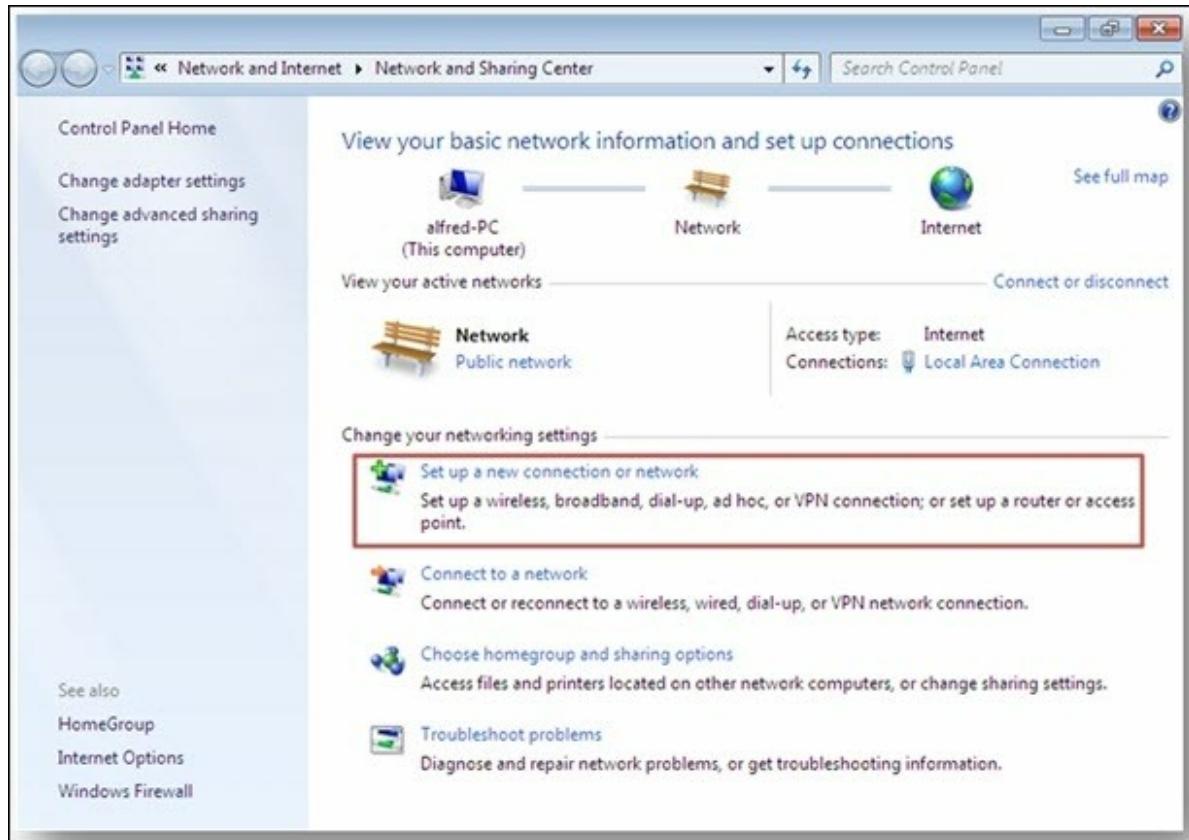
[Apply](#) [Cancel](#)

6. Connect to the private network by a VPN client: Now you can use your VPN client to connect to the NAS via the VPN service.

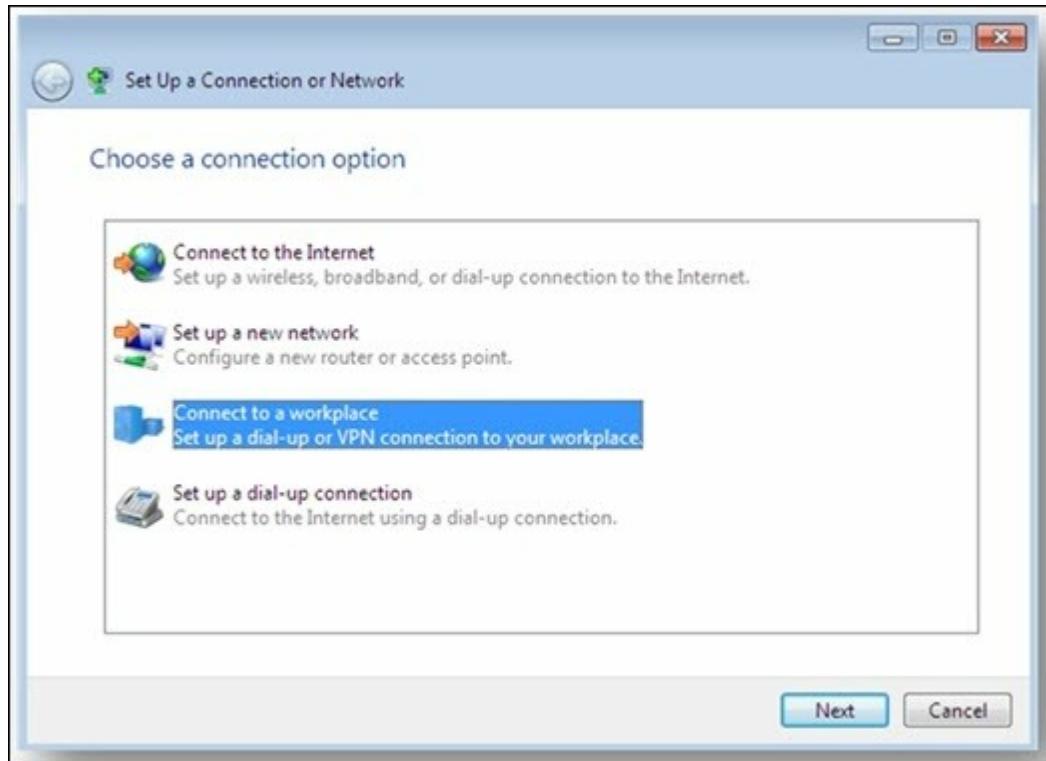
## VPN Client Setup

### PPTP on Windows 7

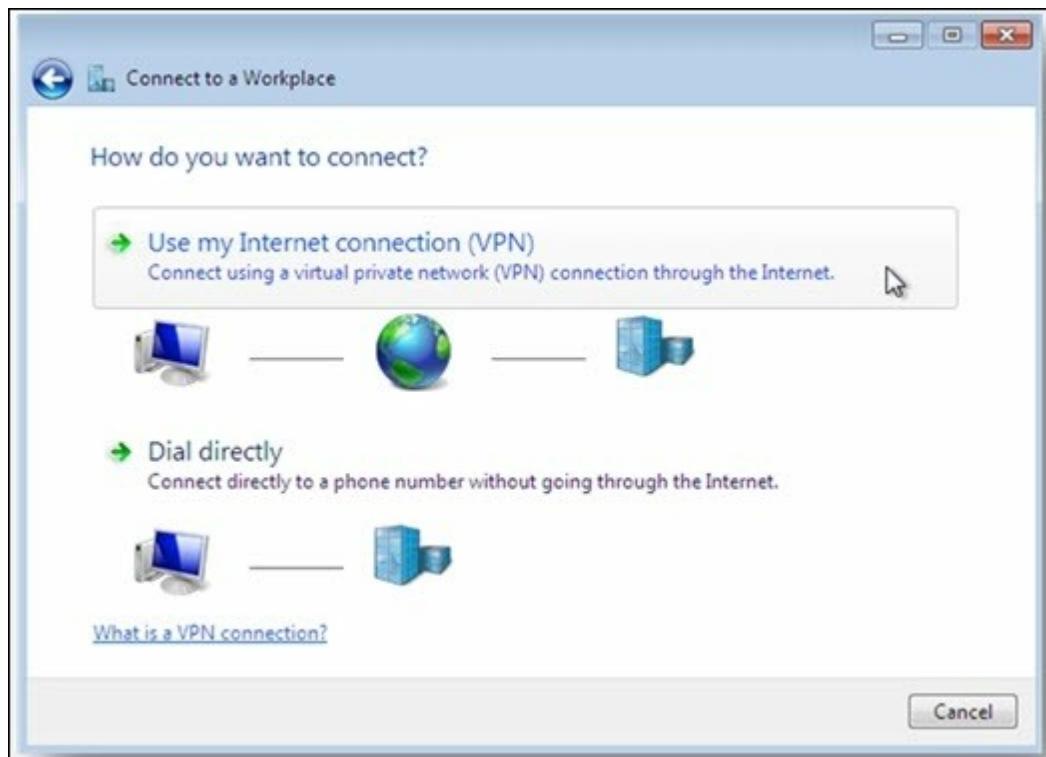
1. Go to "Control Panel" > "Network and Sharing Center". Select "Set up a new connection or network".



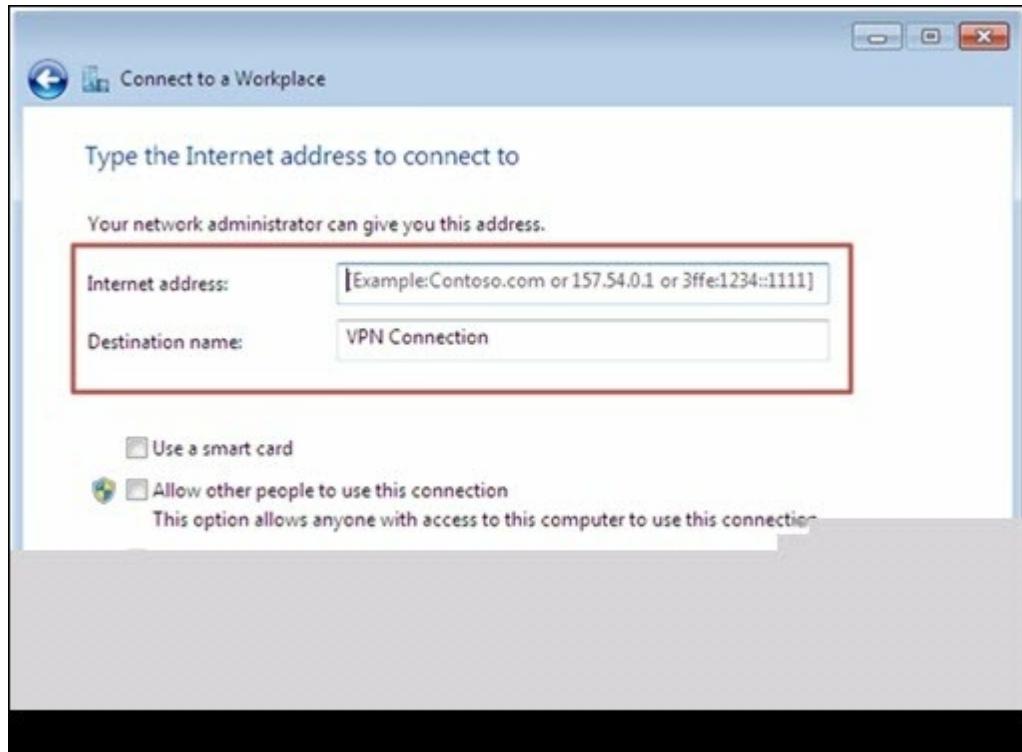
2. Select "Connect to a workplace" and click "Next".



3. Select "Use my Internet connection (VPN)".



4. Enter the MyQNAPcloud name or the WAN IP of the NAS and enter a name of the connection. Then click "Next".



5. Enter your username and password which is added from the NAS for VPN access.  
Click "Connect".



## PPTP on Mac OS X 10.7

1. Choose "Apple menu" > "System Preferences", and click "Network".



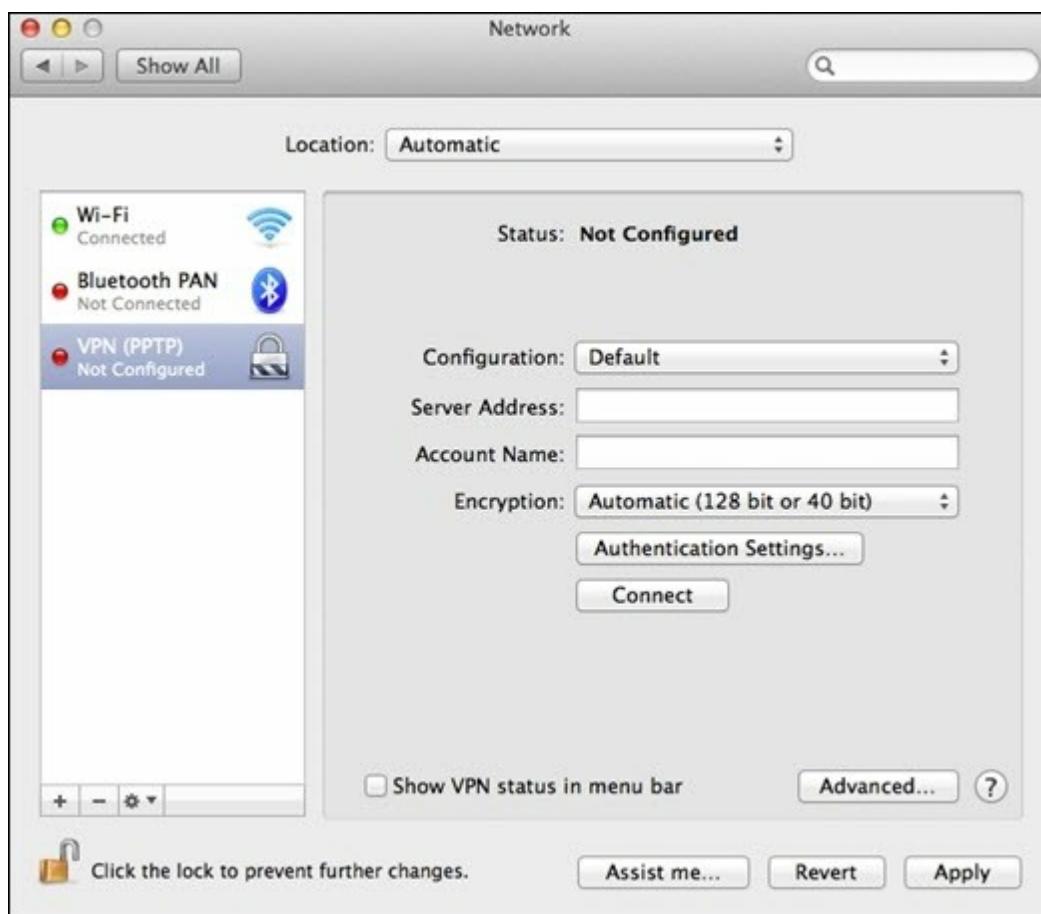
2. Click "Add (+)" at the bottom of the list, and choose "VPN" as the interface.



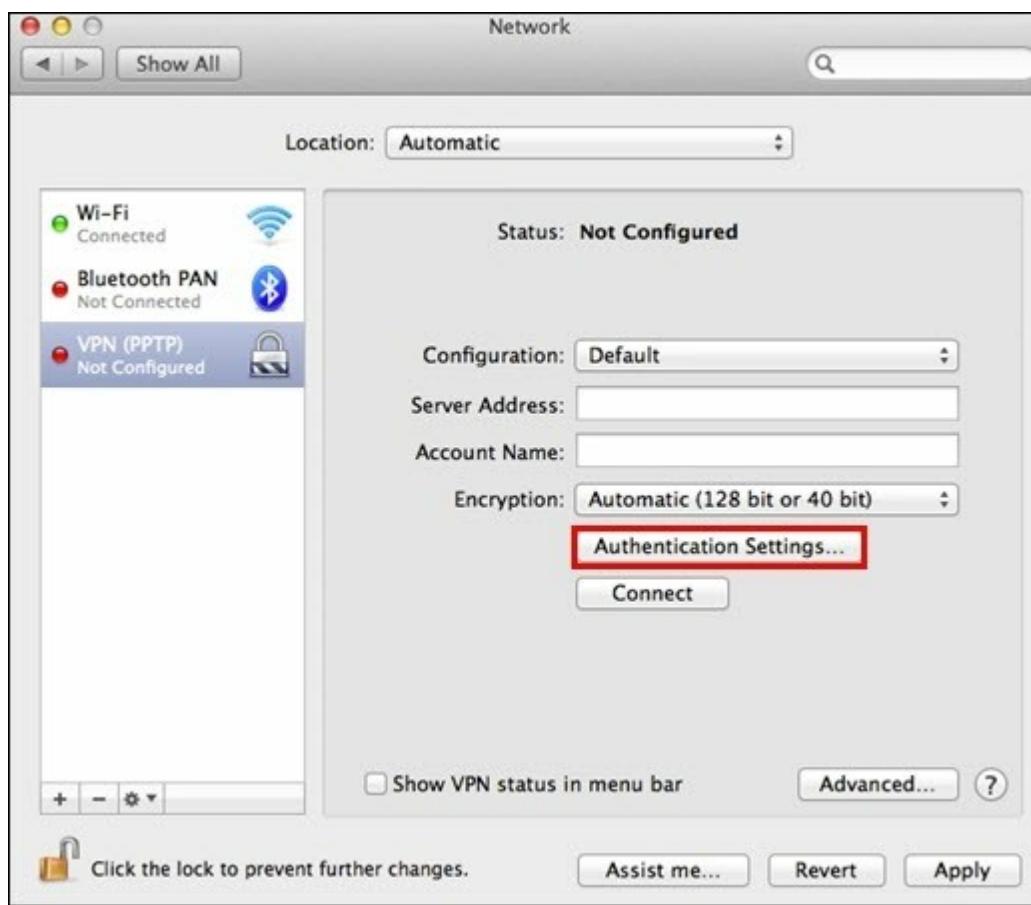
3. Choose the VPN type according to the settings of the NAS to connect. Enter the service name.



4. In "Server Address", enter the myQNAPcloud name or the WAN IP of the NAS. In "Account Name", enter your username which is added from the NAS.



5. Click "Authentication Settings", and enter the user authentication information given by the network administrator.



6. After entering the user authentication information, click "OK", and then click "Connect".

## PPTP on iOS 5

1. Go to "Settings" > "General" > "Network", select "VPN".



2. Select "Add VPN Configuration".



3. Select "PPTP", and enter the Description, Server, Account, and Password for the connection.

**Add Configuration**

**PPTP** (Selected)

**Description**: Required

**Server**: Required

**Account**: Required

**RSA SecurID**: OFF

**Password**: Ask Every Time

**Encryption Level**: Auto >

**Send All Traffic**: ON

**Prev**

4. Return to "Settings" > "General" > "Network" > "VPN", and enable "VPN".



## **OpenVPN on Windows**

1. Download OpenVPN from <http://openvpn.net/index.php/open-source/downloads.html>
2. Install OpenVPN client on Windows. The default installation directory is C:\Program Files\OpenVPN.
3. Run OpenVPN GUI as administrator.
4. Download OpenVPN configuration file and certificate from the NAS ("Applications" > "VPN Service" > "VPN Server Settings" > "OpenVPN Settings")
5. Edit openvpn.ovpn and replace "OPENVPN\_SERVER\_IP" with the OpenVPN server IP.
6. Put "ca.crt" and "openvpn.ovpn" into the configuration folder under OpenVPN configuration subdirectory (C:\Program Files\OpenVPN\config).

**Note:** If the OpenVPN client is running on Windows 7, add the firewall rules in the advanced settings of OpenVPN.

## **OpenVPN on Linux**

1. Download OpenVPN from <http://openvpn.net/index.php/open-source/downloads.html>
2. Install OpenVPN client on Linux.
3. Download OpenVPN configuration file and certificate from the NAS ("Applications" > "VPN Service" > "VPN Server Settings" > "OpenVPN Settings").
4. Edit openvpn.ovpn and replace "OPENVPN\_SERVER\_IP" with OpenVPN server IP.
5. Put "ca.crt" and "openvpn.ovpn" into the configuration folder under OpenVPN configuration subdirectory.

6. Run OpenVPN.

## **OpenVPN on Mac**

1. Download the disk image of OpenVPN client from <http://code.google.com/p/tunnelblick/>
2. Launch Tunnelblick.
3. Download OpenVPN configuration file and certificate from the NAS ("Applications" > "VPN Service" > "VPN Server Settings" > "OpenVPN Settings").
4. Edit openvpn.ovpn and replace OPENVPN\_SERVER\_IP (alfred.myqnapnas.com) with OpenVPN server IP.
5. Put "ca.crt" and "openvpn.ovpn" into the configuration folder under OpenVPN configuration subdirectory.
6. Run OpenVPN.

## 7.8 MySQL Server

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**Note:** To use this feature on the TS-x39/509/809 series, please update the system firmware with the image file enclosed in the product CD or download the latest system firmware from <http://www.qnap.com>.

You can enable MySQL Server as the website database.

### Enable TCP/IP Networking:

You can enable this option to configure MySQL server of the NAS as a database server of another web server in remote site through Internet connection. When you disable this option, your MySQL server will only be configured as local database server for the web server of the NAS.

After enabling remote connection, assign a port for the remote connection service of MySQL server. The default port is 3306.

After the first-time installation of the NAS, a folder phpMyAdmin is created in the Qweb/Web network folder. You can enter <http://NAS IP/phpMyAdmin/> in the web browser to enter the phpMyAdmin page and manage the MySQL database.

#### Note:

- Do not delete the phpMyAdmin folder. You can rename this folder but the link on the MySQL server page will not be updated. To connect to the renamed folder, you can enter the link <http://NAS IP/renamed folder> in the web browser.
- The phpMyAdmin folder is created after the first-time installation. When you update the firmware, the folder remains unchanged.

### Database Maintenance:

- Reset root password: Execute this function to reset the password of MySQL root as "admin".
- Re-initialize database: Execute this function to delete all the data on MySQL database.

The screenshot shows a server configuration interface with a header bar containing icons for MySQL Server, Syslog Server, Antivirus, RADIUS Server, and TFTP Server, along with navigation arrows. Below the header, the MySQL Server section is active, featuring a sub-header "MySQL Server". It includes a note about enabling MySQL as a website database, two checked checkboxes for "Enable MySQL Server" and "Enable TCP/IP networking" (with port 3306), and a note about installing phpMyAdmin. A "Database Maintenance" section follows, with a note about resetting the database password or re-initializing the database, and two buttons: "Reset Root Password" and "Re-Initialize Database". At the bottom is an "Apply" button.

**MySQL Server**

You can enable MySQL server as the website database.

Enable MySQL Server  
Enable this option to allow remote connection of MySQL server.

Enable TCP/IP networking  
Port number:

**Note:** You can install the phpMyAdmin package to manage your MySQL server. To install the phpMyAdmin, please click [here](#).

---

**Database Maintenance**

You can reset the database password or re-initialize the database.

## **7.9 Syslog Server**

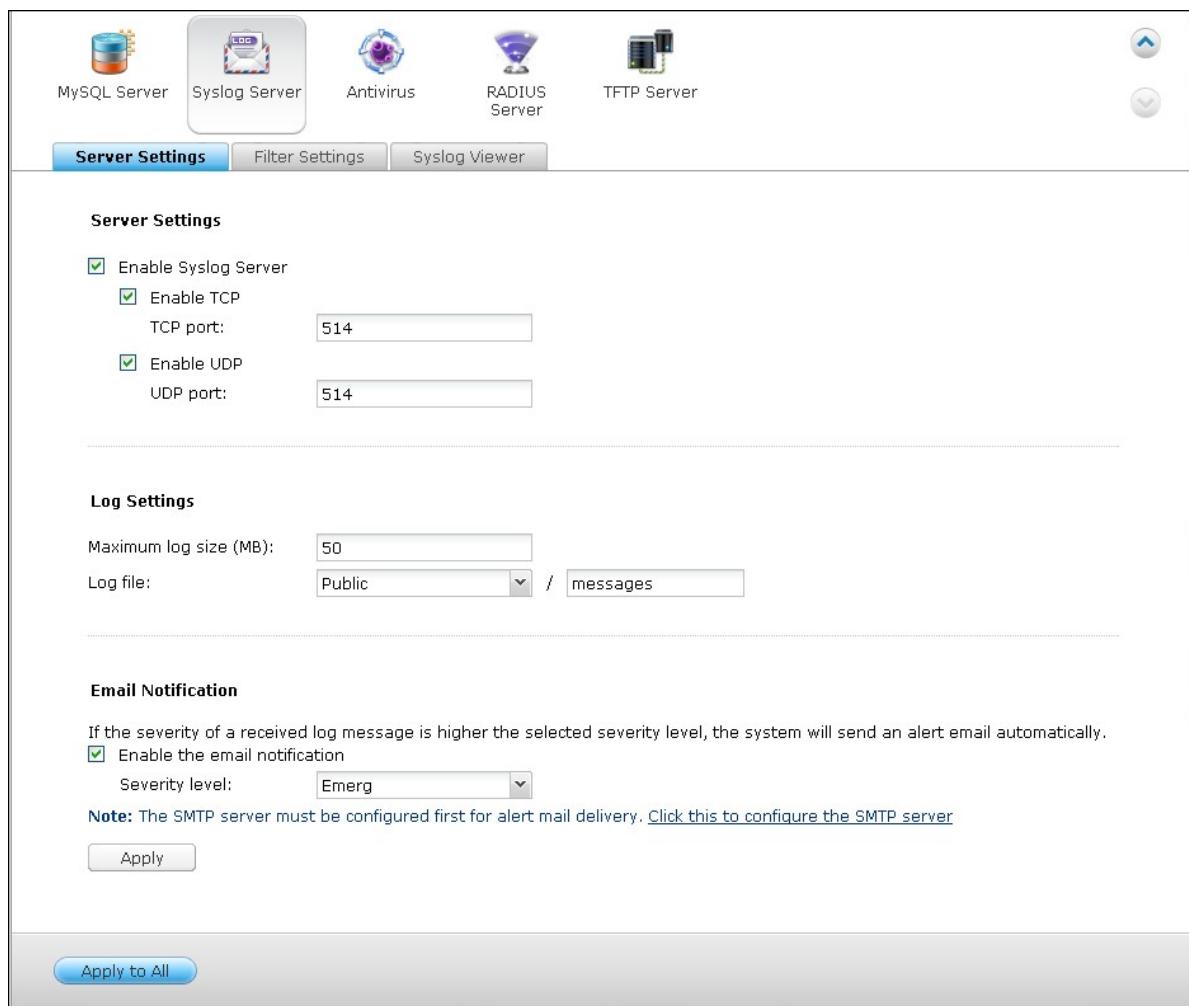
---

### **Server Settings**

To configure the NAS as a Syslog server and allow it to receive Syslog messages from the clients, enable Syslog Server. Select the protocols (TCP and/or UDP) the NAS uses to receive Syslog messages. Specify the port numbers if necessary or use the default port number 514. Click “Apply” to save the settings. After enabling the NAS as a Syslog server, enter the NAS IP as the Syslog server IP on the Syslog clients to receive the Syslog messages from them.

#### **Log Settings**

Specify the maximum log size (1-100 MB) of the Syslog messages, the location (NAS shared folder) to which the logs will be saved, and the file name. Once the logs have reached the maximum size, the log file will be automatically archived and renamed with the archive date as MyLogFile\_YYYY\_MM\_DD, for example MyLogFile\_2011\_12\_31. If multiple log files are archived on the same day, the file will be named as MyLogFile\_YYYY\_MM\_DD.[number]. For example, MyLogFile\_2011\_12\_31.1, MyLogFile\_2011\_12\_31.2, and so on. Click “Apply” to save the settings.



### Email Notification:

The NAS supports sending email alert to dedicated email addresses (maximum 2, configured in "System Settings" > "Notification" > "Alert Notification") when the severity of the received Syslog messages match the specified level. To use this feature, configure the SMTP server settings in "System Settings" > "Notification" > "SMTP Server". Next, enable email notification and select the severity level in "Applications" > "Syslog Server" > "Server Settings". Click "Apply" to save the settings.

<b>Severity</b>	<b>Level (smallest number the highest)</b>	<b>Description</b>
Emerg	0	Emergency: the system is unusable. Alert emails will be sent when Syslog messages of levels 0-4 are received.
Alert	1	Alert: immediate action required.

		Alert emails will be sent when Syslog messages of levels 1-4 are received.
Crit	2	Critical: critical conditions. Alert emails will be sent when Syslog messages of levels 2-4 are received.
Err	3	Error: error conditions. Alert emails will be sent when Syslog messages of levels 3-4 are received.
Warning	4	Warning: warning conditions. Alert emails will be sent when Syslog messages of level 4 are received.

#### Email Notification

If the severity of a received log message is higher than the selected severity level, the system will send an alert email automatically.

Enable the email notification

Severity level:

Emerg

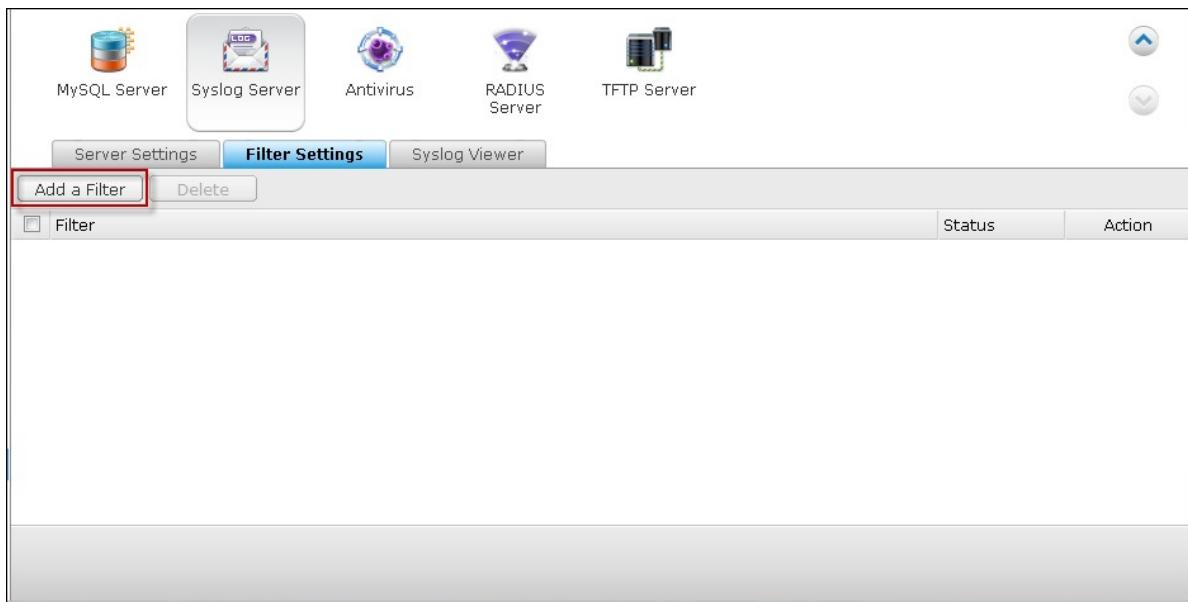
**Note:** The SMTP server must be configured first for alert mail delivery. [Click this to configure the SMTP server](#)

## Filter Settings

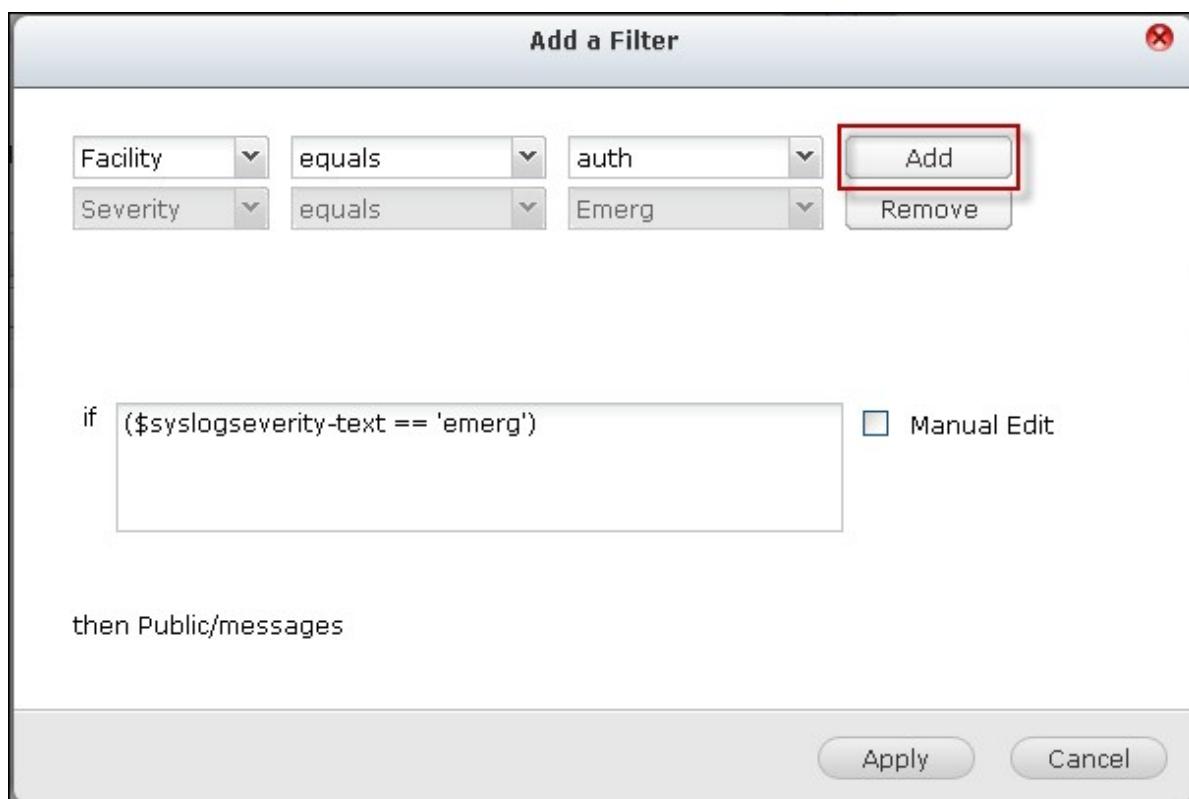
This feature should only be operated by system administrators who are familiar with Syslog filters.

Follow the steps below to create Syslog filters for the NAS to receive Syslog messages that match the criteria.

1. Click "Add a Filter".

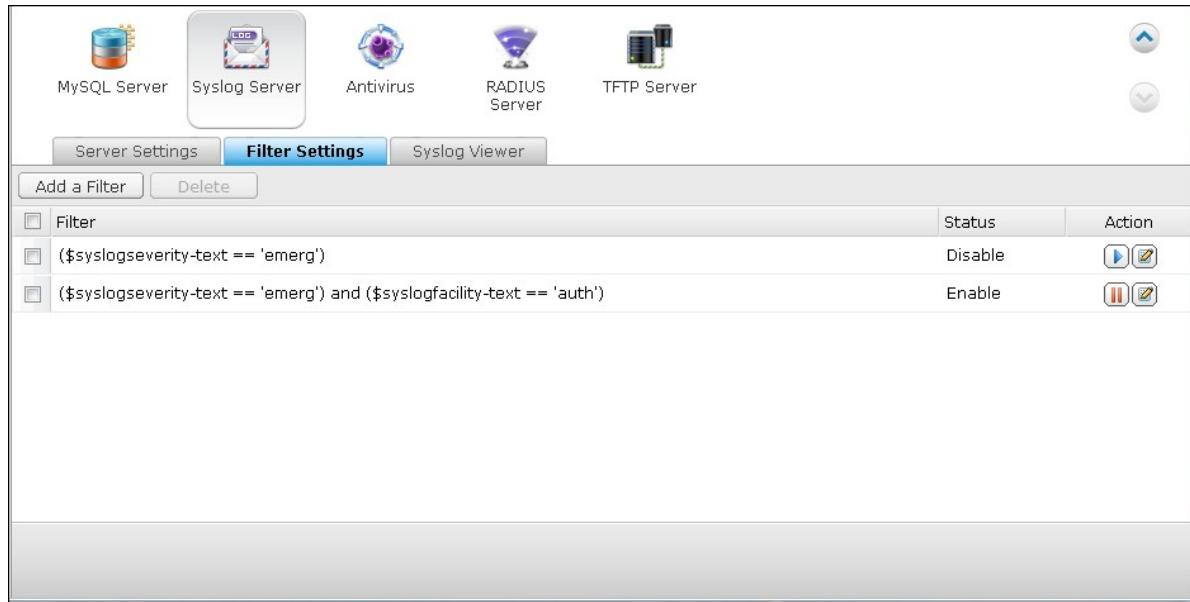


2. Define the filter settings and click "Add". To edit the filters or add the filters manually, click "Manual Edit" and modify the contents in the dialog. Click "Apply" to save the filter.



3. The filters will be shown on the list. The NAS will only receive the Syslog messages that match the filters which are in use.

Button	Description
	Enable a filter
	Disable a filter
	Edit the filter settings
Delete	Delete one or more filters



## Syslog Viewer

Use the web-based Syslog viewer to view the available Syslog messages on the NAS. Select to view the latest logs or the logs in a particular archived file. The log files can be accessed on the directory configured in "Syslog Server" > "Server Settings" > "Log Settings".

The screenshot shows a web-based interface for viewing system logs. At the top, there are icons for MySQL Server, Syslog Server (which is selected), Antivirus, RADIUS Server, and TFTP Server. Below the icons are three buttons: Server Settings, Filter Settings, and Syslog Viewer (which is highlighted in blue). A dropdown menu shows "Latest Log". The main area is a table with the following data:

Date	Time	Facility	Severity	Hostname	Application	P.ID	M.ID	Message
2013-05-22	10:24:14 +0...	auth	Info	NASCF059E	qlogd	7531	-	qlogd[7531]...
2013-05-22	10:24:10 +0...	auth	Info	NASCF059E	qlogd	7531	-	qlogd[7531]...
2013-05-22	10:23:46 +0...	daemon	Info	NASCF059E	qlogd	7531	-	qlogd[7531]...

At the bottom, there are navigation buttons (back, forward, search) and a status message: "Display item: 1-3, Total: 3 | Show 10 Items".

## **7.10 Antivirus**

---

### **Overview**

Use the antivirus feature to scan the NAS manually or on recurring schedule and delete, quarantine, or report files infected by viruses, malware, Trojans, and other malicious threats. To use this feature, select “Enable antivirus” and click “Apply”.

#### **Update:**

Select “Check and update automatically” and specify the interval in days to update the antivirus definitions automatically. Click “Update Now” next to online update to update the antivirus definitions immediately. Users can also download the update files from <http://www.clamav.net> and update the antivirus definitions manually.

The NAS must be connected to the Internet to use this feature.

#### **Quarantine:**

View the quarantine information of the disk volumes on the NAS. For the details, go to “Applications” > “Antivirus” > “Quarantine”.

**MySQL Server** **Syslog Server** **Antivirus** **RADIUS Server** **TFTP Server**

**Overview** Scan Jobs Reports Quarantine

**Antivirus**

Enable antivirus

Virus definitions: 2013/05/20 10:17

Last virus scan: 2013/05/15 19:44:29

Last infected file found: --

Status: Scanning...

---

**Update**

Check and update automatically. Frequency in days:

Online update:

Manual update (\*.cvd):

Update file available at: <http://www.clamav.net>

---

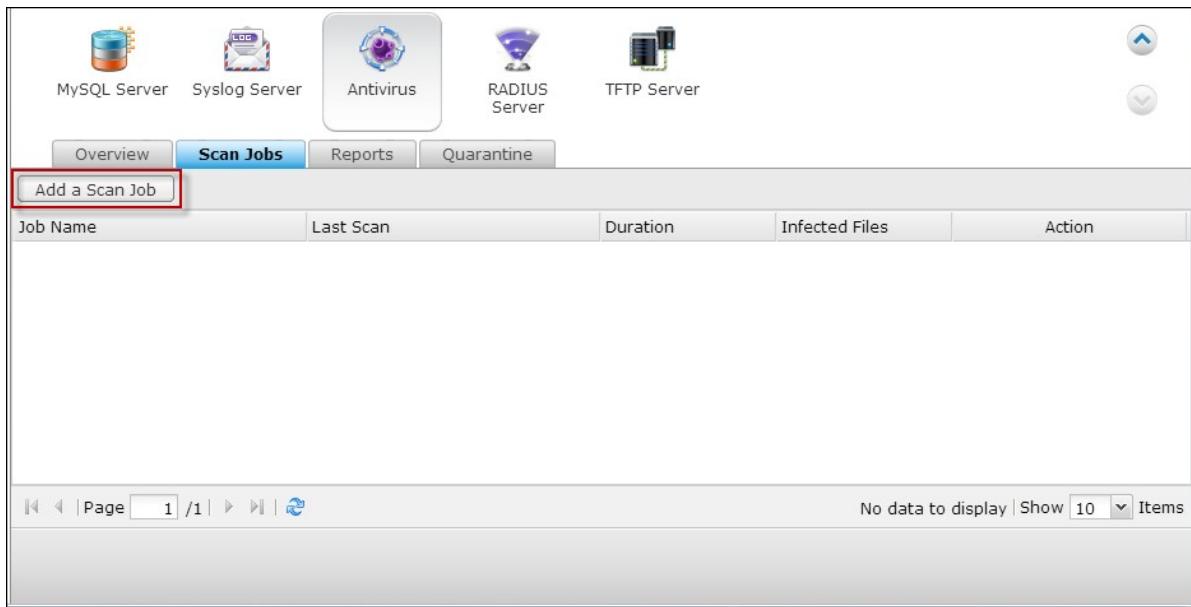
**Quarantine**

Single Disk: Drive 1 : --

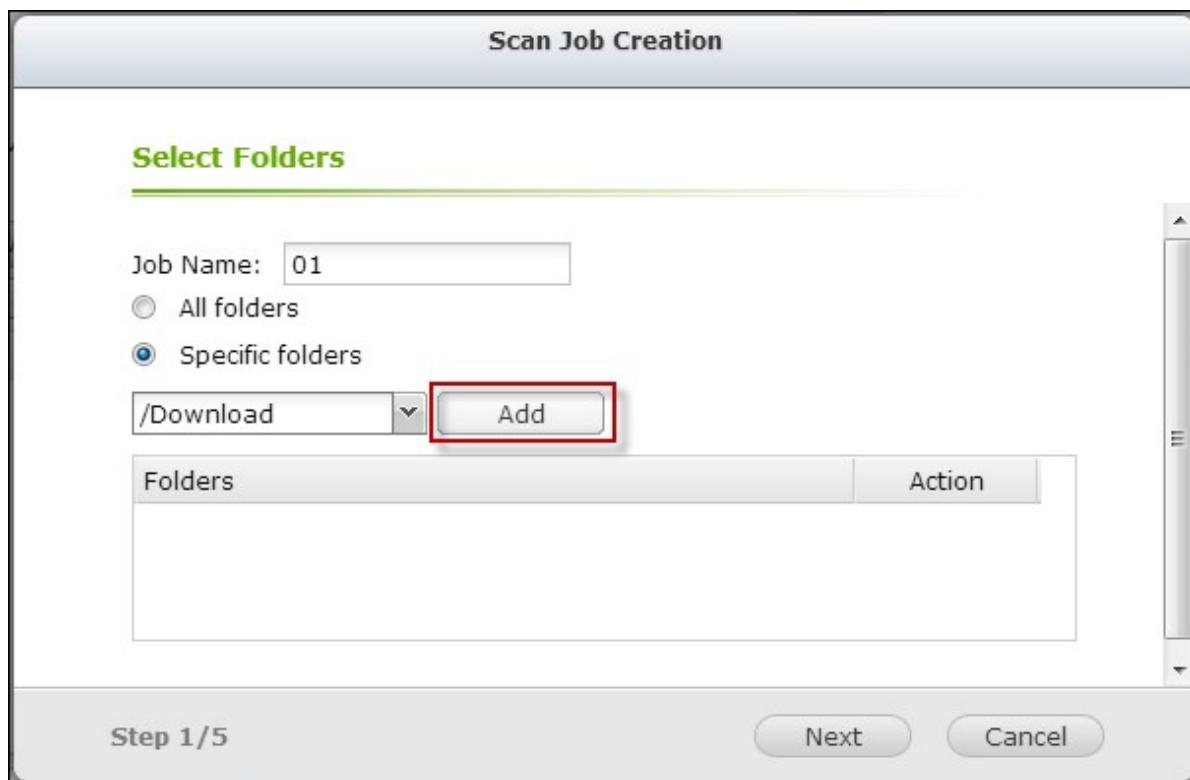
## Scan Jobs

The NAS supports manual and scheduled scanning of all or specific shared folders. Up to 64 schedules can be created and maximum 5 scan jobs can run concurrently. To create a scan job, follow the steps below.

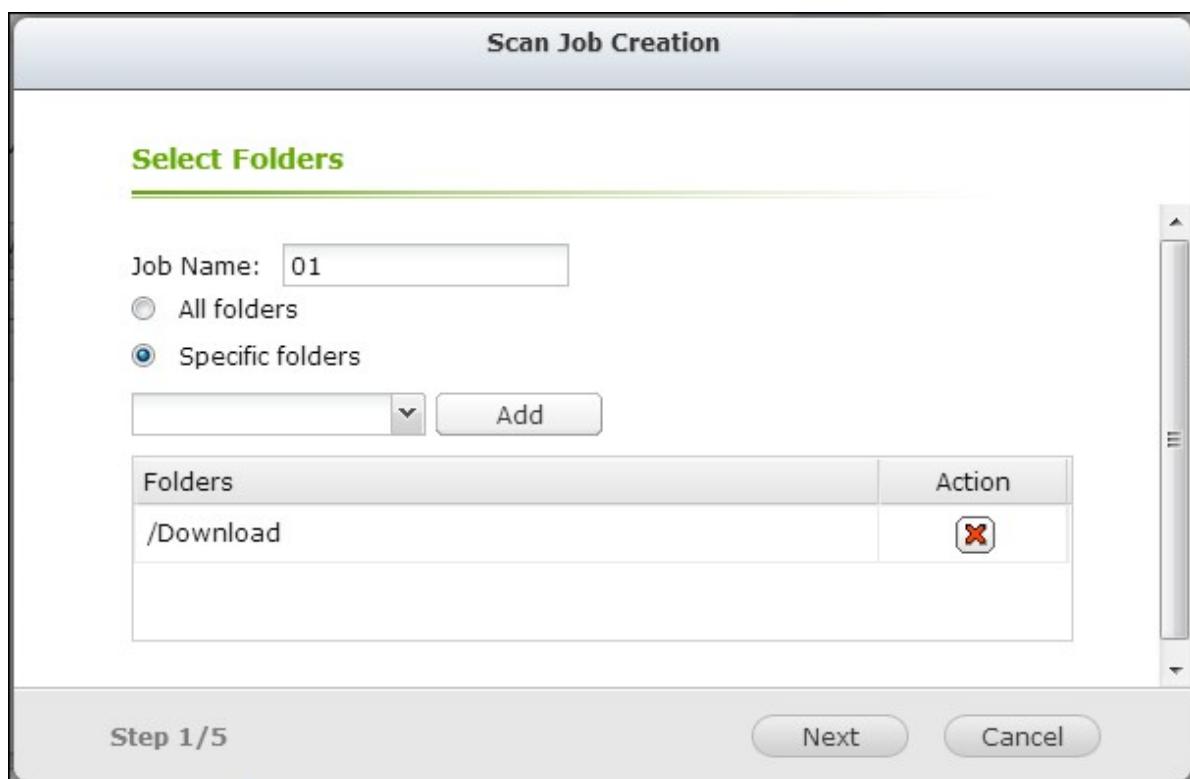
1. Go to “Applications” > “Antivirus” > “Scan Jobs”. Click “Add a Scan Job”.



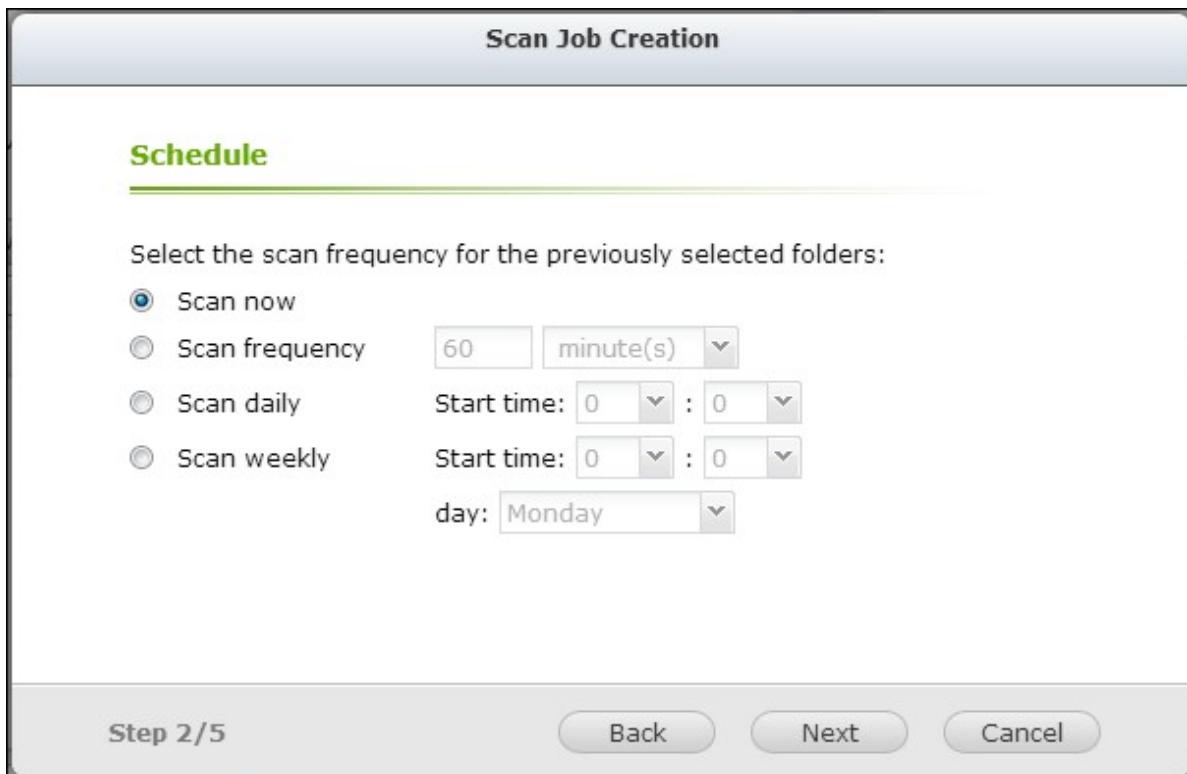
2. Enter the job name and select the shared folders to scan. To scan a specific shared folder, select the share and click “Add”.



3. Multiple shared folders can be selected. To remove a shared folder, click  next to the share name. Click "Next".



4. Define the schedule for the scan job. Click "Next".



5. Select to scan all the files in the shared folder(s) or quick scan to scan only potentially dangerous files. Select "Exclude files or folders" and specify a file, a folder, or a file extension to be excluded from the virus scan. Separate each entry by a space in the same line or enter one entry per line. For example:

/Public/testfile.txt

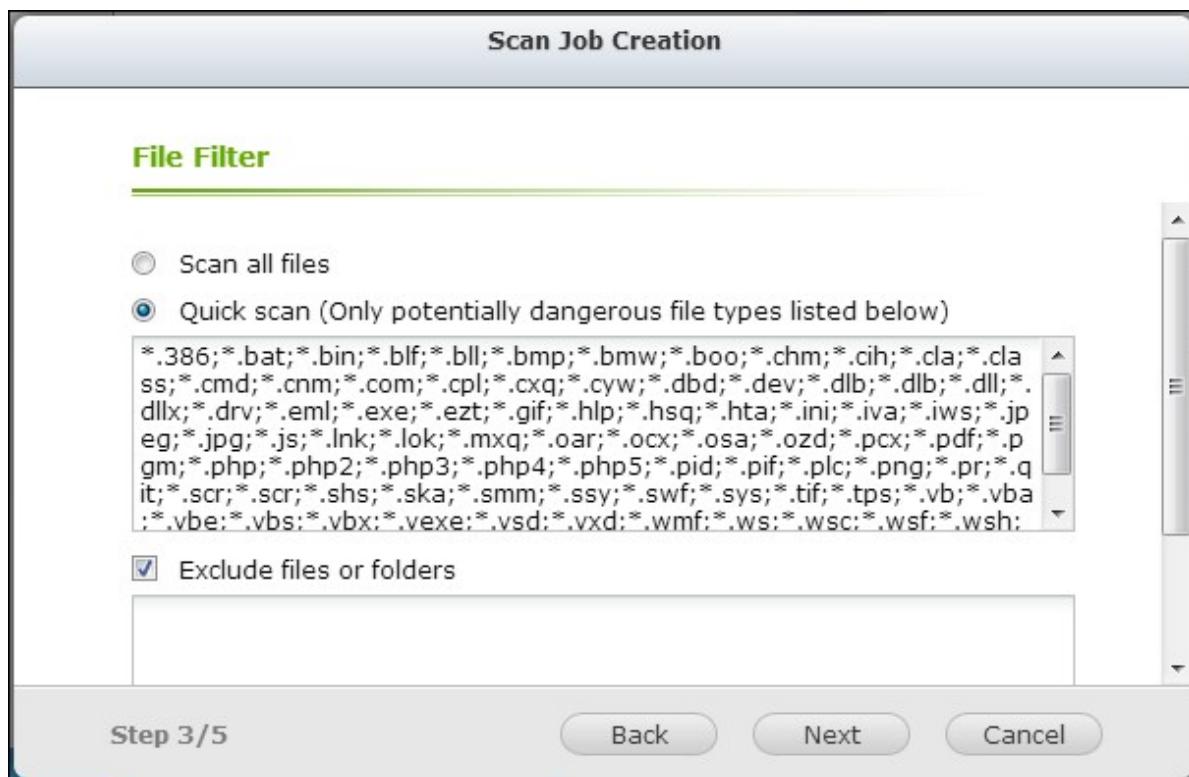
/Download

\*.log

\*.exe \*.com

\*.txt

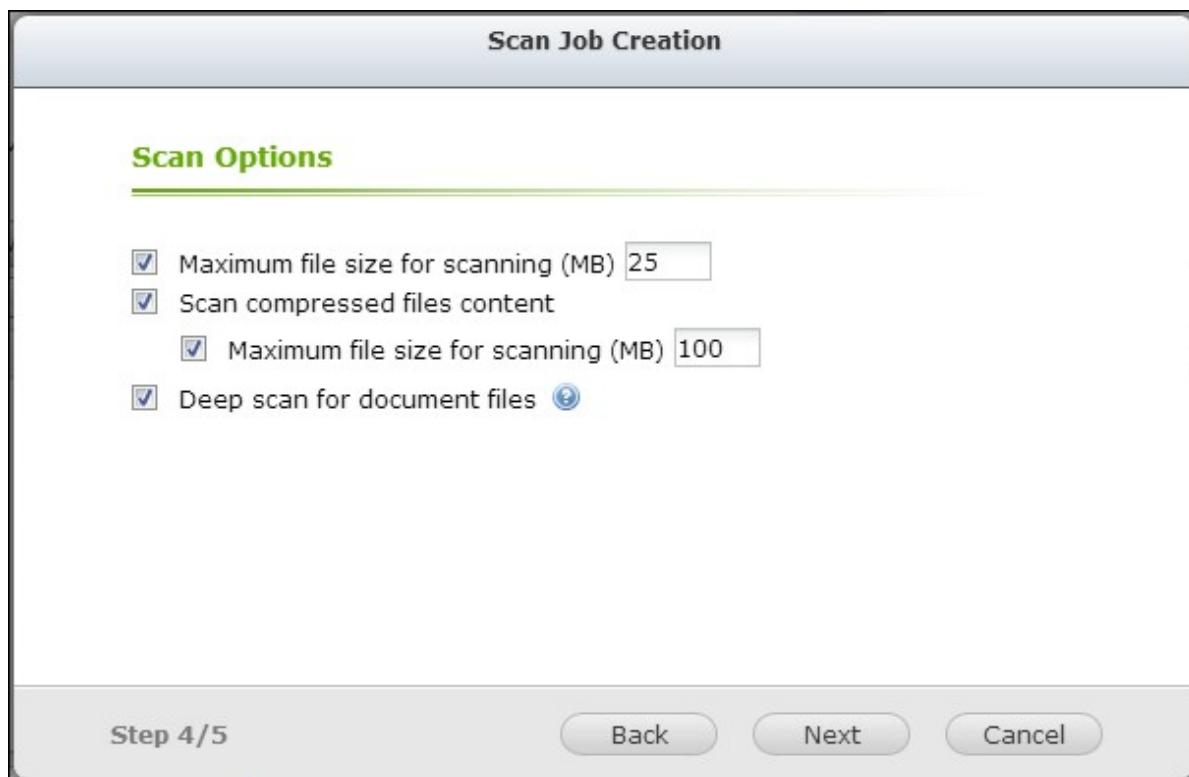
Click "Next".



6. Enable other scan options:

- Specify the maximum file size (1-4096 MB) allowed for scanning.
- To scan compressed files in the shared folder(s), enable "Scan compressed files". Specify the maximum amount of data (1-4096 MB) in an archive file for scanning if applicable.
- To scan MS Office and Mac Office files, RTF, PDF, and HTML files, select "Deep scan for document files".

Click "Next".



7. Specify the actions to take when infected files are found.
- Only report the virus: The virus scan reports are recorded under the "Reports" tab. No actions will be done to the infected files.
  - Move infected files to quarantine: The infected files will be quarantined and cannot be accessed from the original shared folders. Users can view the virus scan reports under the "Reports" tab and delete/restore the infected files under the "Quarantine" tab.
  - Delete infected files automatically: **Note that The infected files will be deleted and cannot be recovered.**

To receive an alert email when an infected file is found or after scanning has completed, configure the SMTP server settings in "System Settings" > "Notification" > "SMTP Server". Click "Finish" to create the scan job.

## Scan Job Creation

**Action to take when infected files are found**

---

- Only report the virus
- Move infected files to quarantine
- Delete infected files automatically **Use with caution**
- Send an alert email if an infected file is found.
- Send an alert email after scanning

**Note:** The SMTP server and recipient must be configured first for alert mail delivery in "Control Panel" > "System Settings" > "Notification"

Step 5/5      [Back](#)      [Finish](#)

8. The scan job will run according to the specified schedule.

The screenshot shows the 'Scan Jobs' tab selected in a software interface. At the top, there are icons for Antivirus, RADIUS Server, and TFTP Server, along with navigation arrows for sorting. Below the tabs, a button labeled 'Add a Scan Job' is visible. A table lists the scan jobs:

Job Name	Last Scan	Duration	Infected Files	Action
01	Proceeding	--	0	

At the bottom, there are page navigation controls (back, forward, search) and a display summary: 'Display item: 1-1, Total: 1 | Show 10 Items'.

<b>Button</b>	<b>Description</b>
	Run the scan job now.
	Stop the scan job.
	Edit the scan job settings.
	Download the last virus scan summary. The file can be opened by a text editor, such as WordPad.
	Delete the scan job.

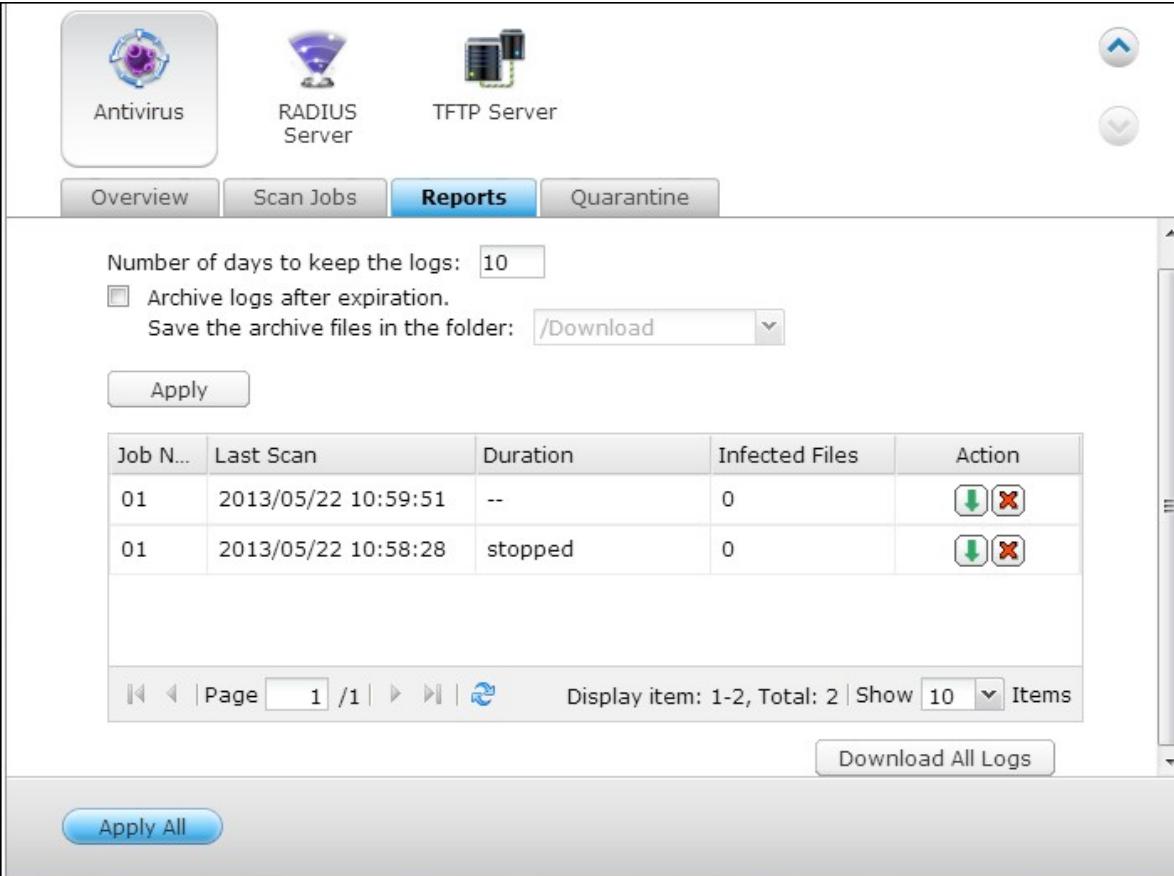
## Reports

View or download the reports of the latest scan jobs on the NAS.

Button	Description
	Download the virus scan report. The file can be opened by a text editor, such as WordPad.
	Delete an entry on the list.
DOWNLOAD	Download all the virus scan logs on the list as a zip file.

### Report options

- Specify the number of days (1-999) to keep the logs
- Enable the option "Archive logs after expiration" and specify the shared folder to save the logs once the number of days to keep the logs has been reached. Click "Apply All" to save the changes.



The screenshot shows the 'Reports' tab selected in a software interface. At the top, there are three icons: Antivirus, RADIUS Server, and TFTP Server. Below the tabs are configuration options: 'Number of days to keep the logs:' set to 10, a checked checkbox for 'Archive logs after expiration.', and a dropdown for 'Save the archive files in the folder:' set to '/Download'. A large table lists two scan jobs. The first job (Job N... 01) was scanned on 2013/05/22 at 10:59:51, took '--' duration, found 0 infected files, and has actions (download, delete). The second job (Job N... 01) was scanned on 2013/05/22 at 10:58:28, was stopped, took '--' duration, found 0 infected files, and has actions (download, delete). Navigation controls include page numbers (1/1), a search bar, and item counts (Display item: 1-2, Total: 2 | Show 10 Items). Buttons for 'Download All Logs' and 'Apply All' are at the bottom.

Job N...	Last Scan	Duration	Infected Files	Action
01	2013/05/22 10:59:51	--	0	 
01	2013/05/22 10:58:28	stopped	0	 

## Quarantine

This page shows the quarantined files on the NAS. Users can manually delete or restore the quarantined files, or restore and add the files to the exclude list.

Button	Description
	Delete an infected file. The file cannot be recovered.
	Restore an infected file to its original shared folder.
	Restore an infected file and add the file into the exclude list (scan filter).
Restore Selected Files	Restore multiple files on the list.
Delete Selected Files	Delete multiple files on the list. The files cannot be recovered.
Delete All Files	Delete all the files on the list. The files cannot be recovered.

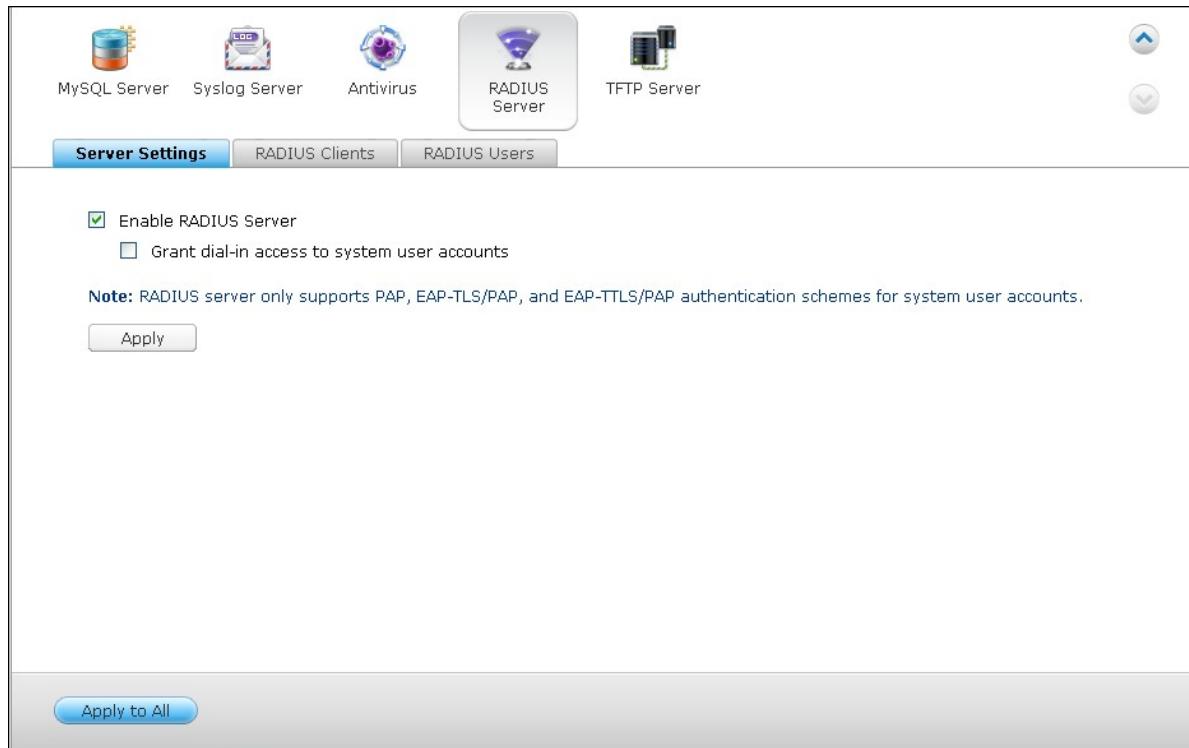
The screenshot shows a network management interface with various service icons at the top: LDAP Server, VPN Service, MySQL Server, Syslog Server, Antivirus (highlighted in blue), and RADIUS Server. Below the icons is a navigation bar with tabs: Overview, Scan Jobs, Reports, and Quarantine (selected). Underneath the tabs are three buttons: Restore Selected Files, Delete Selected Files, and Delete All Files. A search bar below these buttons includes fields for File Name, Path, Virus name, Job Name, and Action. At the bottom, there are pagination controls (Page 1 /1) and a message indicating 'No data to display' with a 'Show 10 Items' dropdown.

## 7.11 RADIUS Server

The NAS can be configured as a RADIUS (Remote Authentication Dial In User Service) server to provide centralized authentication, authorization, accounting management for computers to connect and use a network service.

To use this feature, follow the steps below:

1. Enable RADIUS Server on the NAS in “RADIUS Server” > “Server Settings”. Click “Apply”.



2. Add RADIUS clients, such as Wi-Fi access points and VPN, on the NAS in “RADIUS Server” > “RADIUS Clients”. Up to 10 RADIUS clients are supported. Click “Create a Client”.



3. Enter the client information and click "Apply".

The dialog box is titled "Create a Client". It contains four input fields:

Name:	WirelessAP2
IP Address:	192.168.2.0
Prefix Length:	24
Secret Key:	11111111

At the bottom right are two buttons: "Apply" and "Cancel".

4. The clients are shown on the list.

The screenshot shows the 'RADIUS Clients' tab selected in a web-based management interface. The page displays a table of clients with columns for Name, IP Address, Prefix Length, Status, and Action. The clients listed are:

Name	IP Address	Prefix Length	Status	Action
WirelessAP1	192.168.1.0	24	Enabled	
WirelessAP2	192.168.2.0	24	Enabled	
WirelessAP3	10.0.1.0	24	Enabled	

5. Create RADIUS users and their password in "RADIUS Server" > "RADIUS Users". The users will be authenticated when trying to access the network through the RADIUS clients. The maximum number of RADIUS users the NAS supports is the same as the maximum number of local NAS users supported. See <http://docs.qnap.com/nas/en/index.html?users.htm> for details. Click "Create a User".

The screenshot shows the 'RADIUS Users' tab selected in a web-based management interface. The page displays a table of users with columns for Username, Status, and Action. A red box highlights the 'Create a User' button. The user listed is:

Username	Status	Action
user1	Enabled	

Page navigation and search controls are visible at the bottom.

6. Enter the username and password. The username supports alphabets (a-z and A-Z) and numbers (0-9) only. The password must be 8-32 characters (a-z, A-Z, and 0-9 only). Click "Apply".

**Create a User**

Name:	user2
Password:	.....
Verify Password:	.....

**Apply** **Cancel**

- Specify to grant dial-in access to local NAS users. Enable this option to allow the local NAS users to access the network services through the RADIUS clients using their NAS login name and password. Click "Apply".

MySQL Server Syslog Server Antivirus RADIUS Server TFTP Server

**Server Settings** **RADIUS Clients** **RADIUS Users**

Enable RADIUS Server  
 Grant dial-in access to system user accounts

**Note:** RADIUS server only supports PAP, EAP-TLS/PAP, and EAP-TTLS/PAP authentication schemes for system user accounts.

**Apply**

**Apply to All**

**Note:** The RADIUS server only supports PAP, EAP-TLS/PAP, and EAP-TTLS/PAP authentication for local NAS user accounts.

## **7.12 TFTP Server**

---

Configure the NAS as a TFTP (Trivial File Transfer Protocol) server for configuration management of network devices and remote network booting of computers for system imaging or recovery. TFTP is a file transfer protocol with the functionality of a very basic form of FTP. TFTP does not provide user authentication and cannot be connected by a standard FTP client.

Follow the steps below to use this feature:

1. Select "Enable TFTP Server".
2. The default UDP port for file transfer is 69. Change the port number only when necessary.
3. Specify a folder on the NAS as the root directory of the TFTP server.
4. Enable TFTP Logging: Enable this option and specify the directory to save the TFTP log file (opentftpd.log). It is recommended to view the log file by Microsoft Excel or WordPad on Windows OS or byTextEdit on Mac OS.
5. Assign read only or full access to the clients.
6. Restrict the TFTP client access by specifying the IP address range or select "Anywhere" to allow any TFTP client access.
7. Click "Apply".

MySQL Server    Syslog Server    Antivirus    RADIUS Server    **TFTP Server**

Enable TFTP Server  
UDP port:   
You need to specify a root directory for the TFTP server.  
Root directory:

Enable TFTP logging  
The log file(s) will be saved in the selected folder. If the size of a log file exceeds 1MB, the file will be archived automatically.  
Save log files in:   
Access right:

Allow TFTP access from:  
 Anywhere  
 Certain IP range only  
Start IP address:  .  .  .   
End IP address:  .  .  .

**Apply**

## **8. QNAP Applications**

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[Backup\\_Station](#)<sup>[516]</sup>

[myQNAPcloud\\_Service](#)<sup>[576]</sup>

[File\\_Station](#)<sup>[599]</sup>

[Photo\\_Station](#)<sup>[623]</sup>

[Music\\_Station](#)<sup>[638]</sup>

[Multimedia\\_Station](#)<sup>[644]</sup>

[Download\\_Station](#)<sup>[672]</sup>

[HD\\_Station](#)<sup>[691]</sup>

[Surveillance\\_Station\\_Pro](#)<sup>[713]</sup>

[App\\_Center](#)<sup>[723]</sup>

## **8.1 Backup Station**

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[Backup Server](#)<sup>517</sup>

[Remote Replication](#)<sup>526</sup>

[Cloud Backup](#)<sup>550</sup>

[External Backup](#)<sup>557</sup>

### **8.1.1 Backup Server**

---

#### **Rsync Server**

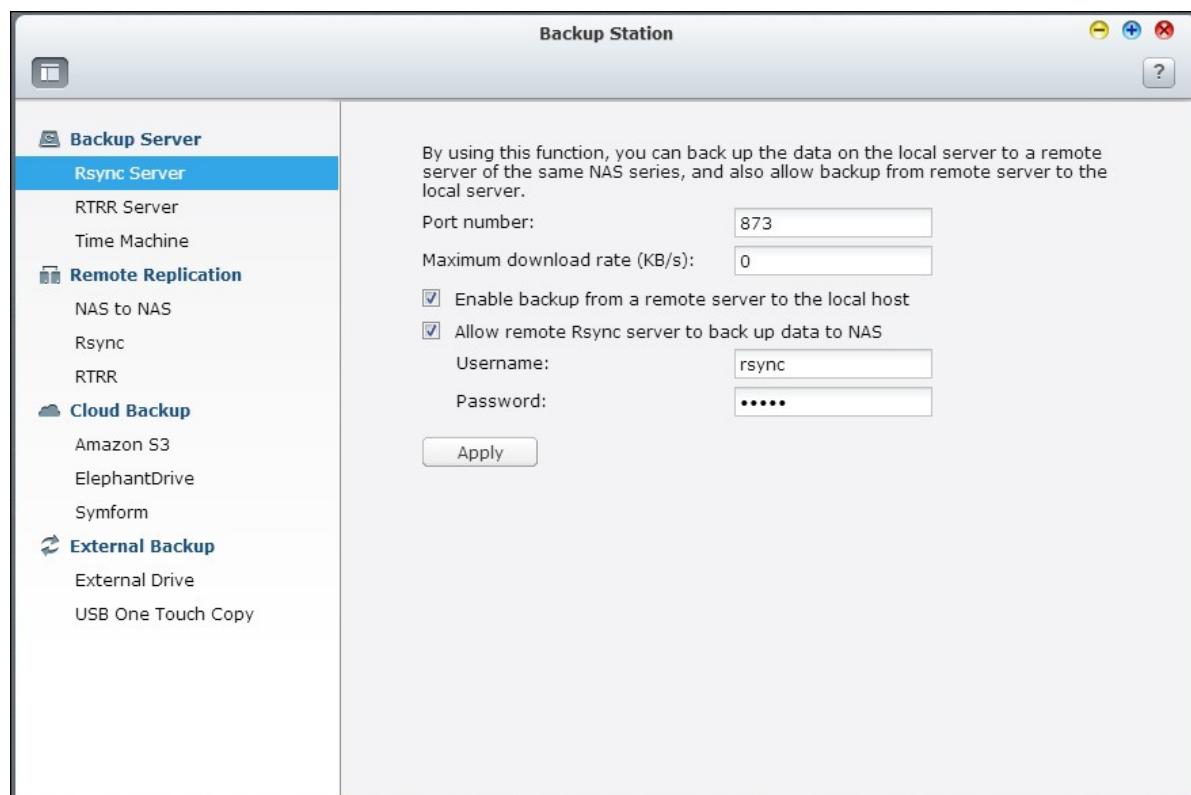
Enable Rsync server to configure the NAS as a backup server for data backup from a remote Rsync server or NAS server. The default port number for remote replication via Rsync is 873. Specify the maximum download rate for bandwidth control. 0 means unlimited.

##### **Enable backup from a remote server to the local host:**

Select this option to allow data backup from a remote server (NAS) to the local server (NAS).

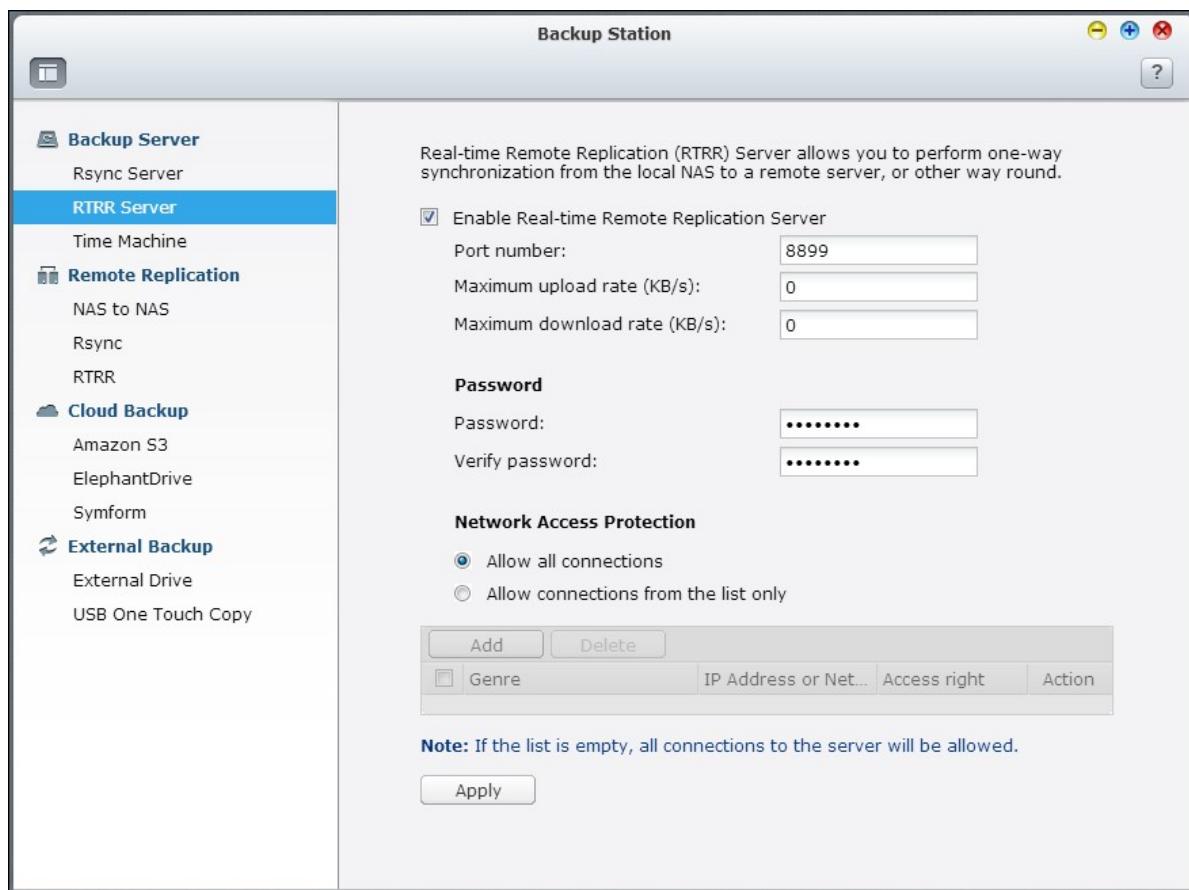
##### **Allow remote Rsync server to back up data to the NAS:**

Select this option to allow data backup from an Rsync server to the local server (NAS). Enter the username and password to authenticate the Rsync server which attempts to back up data to the NAS.



## RTRR Server

To allow real-time or schedule data replication from a remote server to the local NAS, select "Enable Real-time Remote Replication Server". You can specify the port number for remote replication. The default port number is 8899. Specify the maximum upload and download rate for bandwidth control. 0 means unlimited. To allow only authenticated access to back up data to the local NAS, specify the access password. The client server will be prompted to enter the password to back up data to the NAS via RTRR.



You can specify the IP addresses or host names which are allowed to access the NAS for remote replication. Up to 10 rules can be configured. To allow all connections, select "Allow all connections". To specify the IP addresses or host names, select "Allow connections from the list only" and click "Add".

**Network Access Protection**

Allow all connections  
 Allow connections from the list only

Add	Delete	Genre	IP Address or Net...	Access right	Action

**Note:** If the list is empty, all connections to the server will be allowed.

**Apply**



Enter an IP address or specify a range of IP addresses by entering the IP and subnet mask. Select the access right “Read Only” or “Read/Write”. By selecting “Read/Write”, the client server is allowed to delete the files on the local NAS. Click “Finish” to exit.

**Add IP Address**

Enter the IP addresses that are allowed to connect to the server.

IP Address Format: **IPv4**

Single IP address  
 Specify IP addresses of certain network by setting IP address and netmask

IP address:  .  .  .

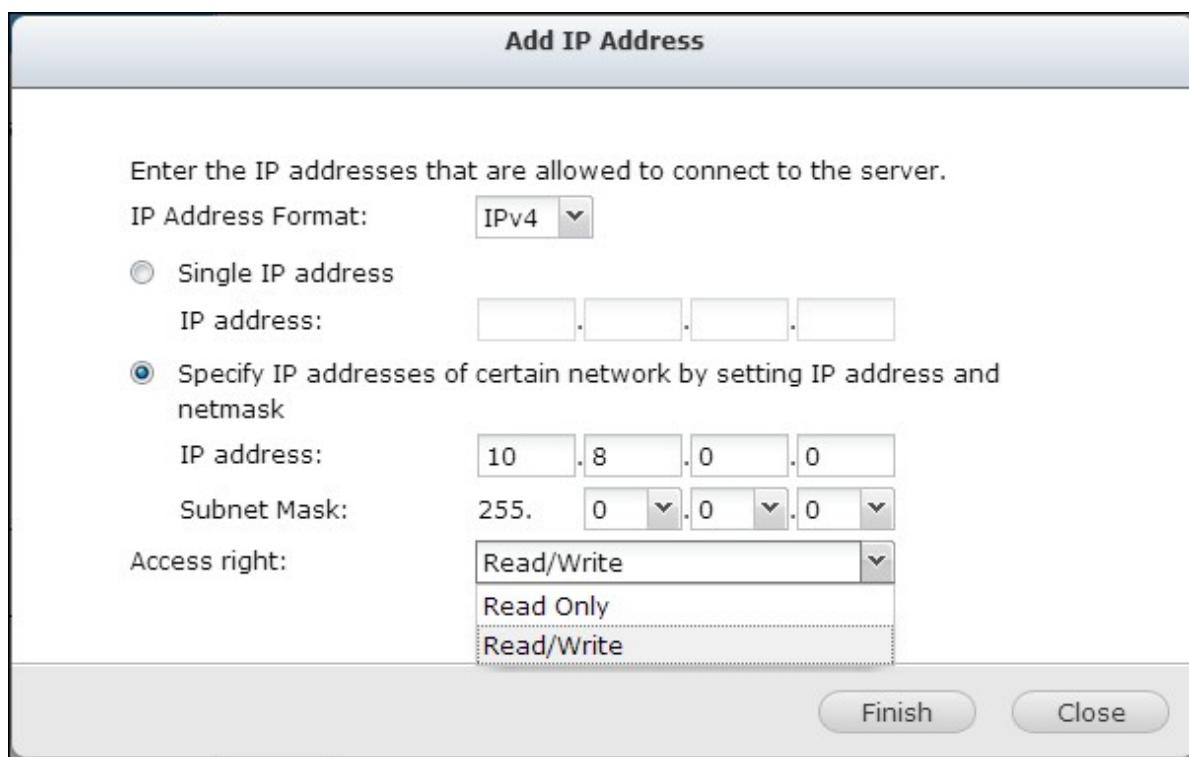
Subnet Mask: 255.  .  .  .

Access right: **Read/Write**

**Read Only**

**Read/Write**

**Finish** **Close**



After saving the access rule, click “Apply” and the NAS will restart to apply the settings.

### Network Access Protection

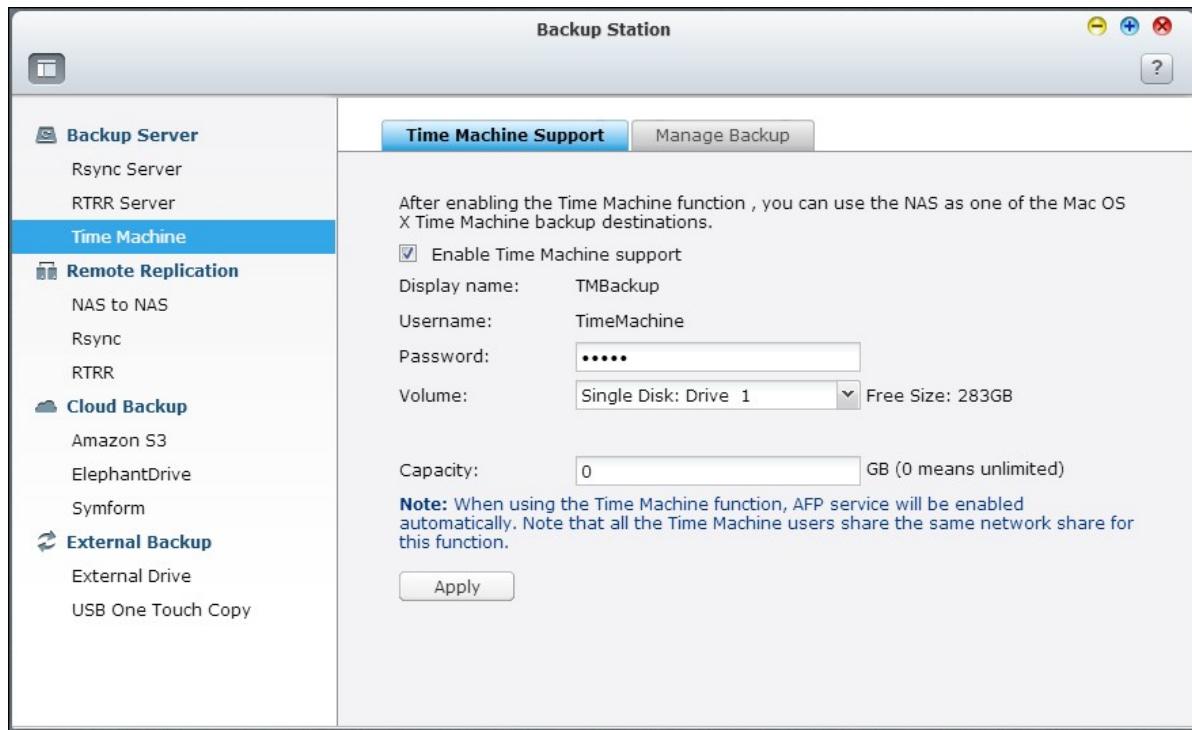
- Allow all connections
- Allow connections from the list only

<input type="button" value="Add"/> <input type="button" value="Delete"/>				
	Genre	IP Address or Net...	Access right	Action
<input type="checkbox"/>	Genre			
<input type="checkbox"/>	Network	10.8.0.0/8	Read/Write	

**Note:** If the list is empty, all connections to the server will be allowed.

## Time Machine

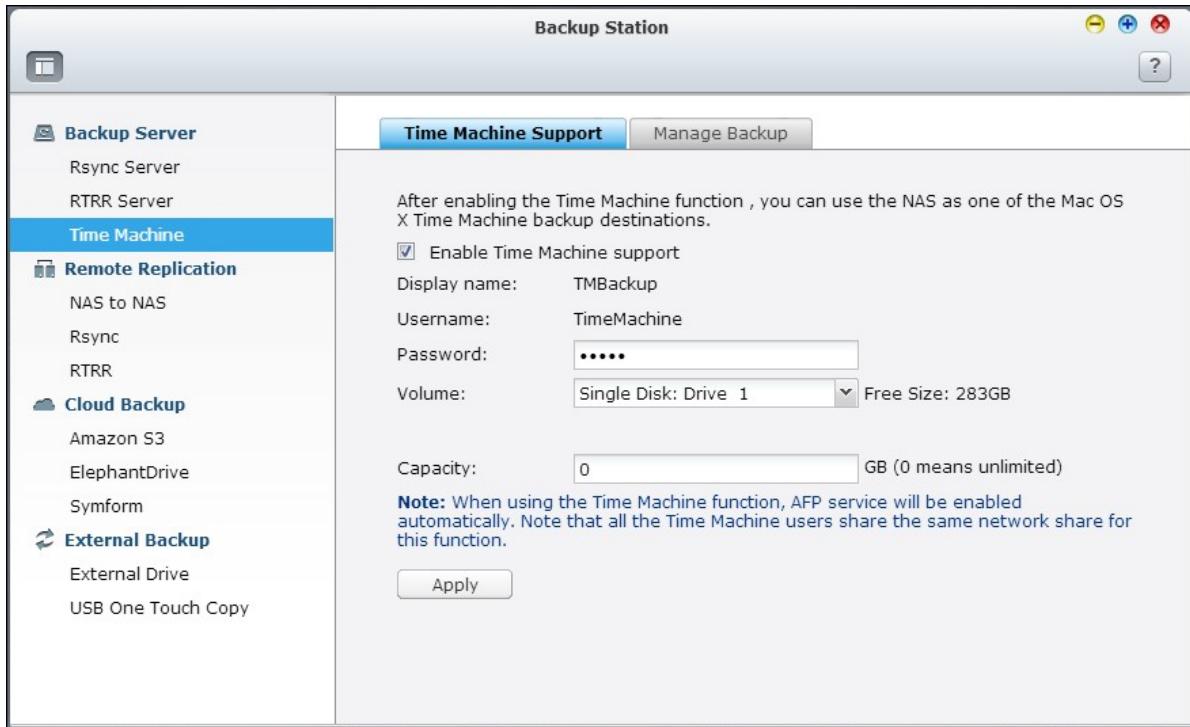
You can enable Time Machine support to use the NAS as a backup destination of multiple Mac by the Time Machine feature on OS X.



To use this function, follow the steps below.

Configure the settings on the NAS:

1. Enable Time Machine support.



2. Enter the Time Machine password. The password is empty by default.
3. Select a volume on the NAS as the backup destination.
4. Enter the storage capacity that Time Machine backup is allowed to use. The maximum value is 4095GB. To specify a larger capacity, please enter 0 (unlimited).
5. Click "Apply" to save the settings.

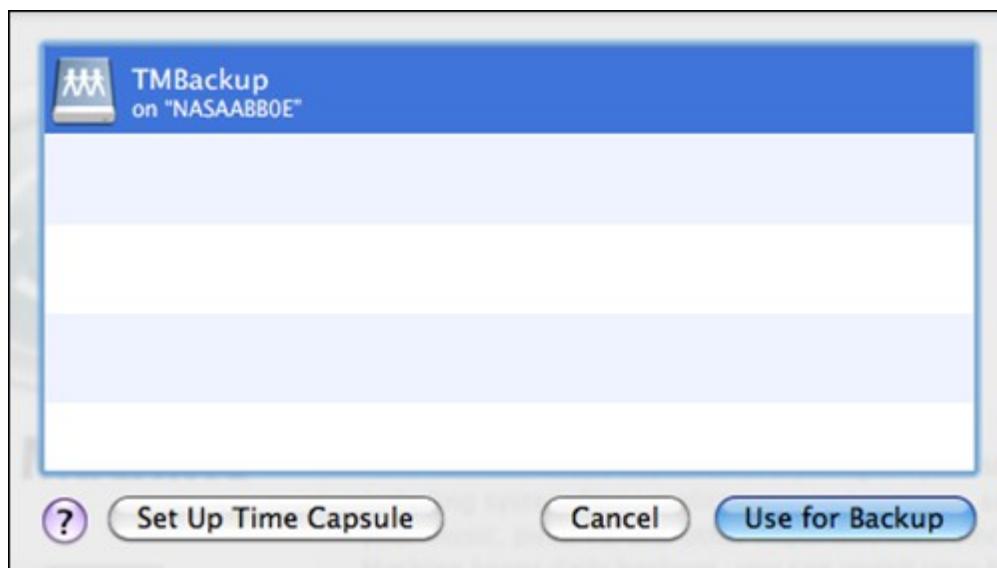
All the Time Machine users share the same shared folder for this function.

Configure the backup settings on Mac:

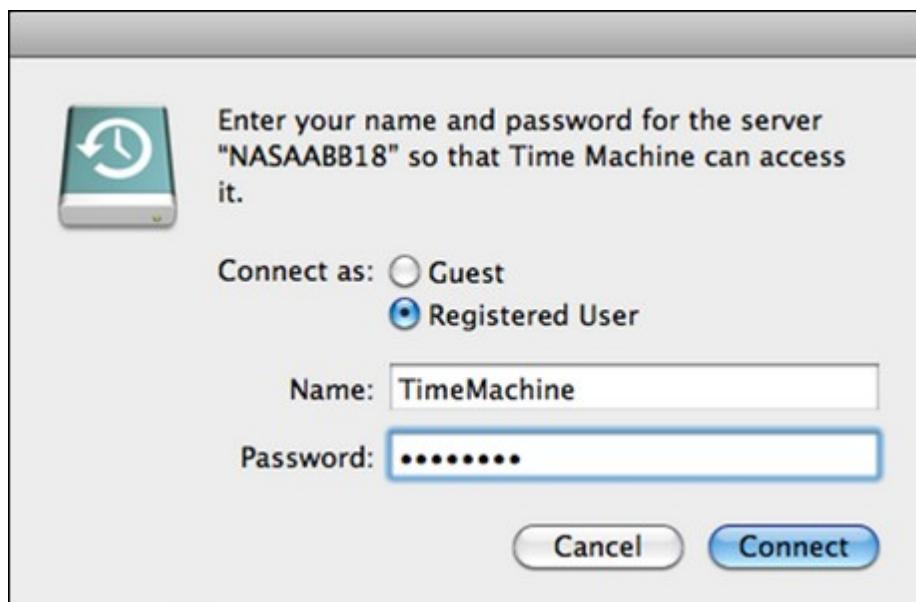
1. Open Time Machine on your Mac and click "Select Backup Disk".



2. Select the TMBackup on your NAS from the list and click "Use for Backup".



3. Enter the username and password to login the QNAP NAS. Then click "Connect".
  - Registered username: TimeMachine
  - Password: The password you have configured on the NAS. It is empty by default.



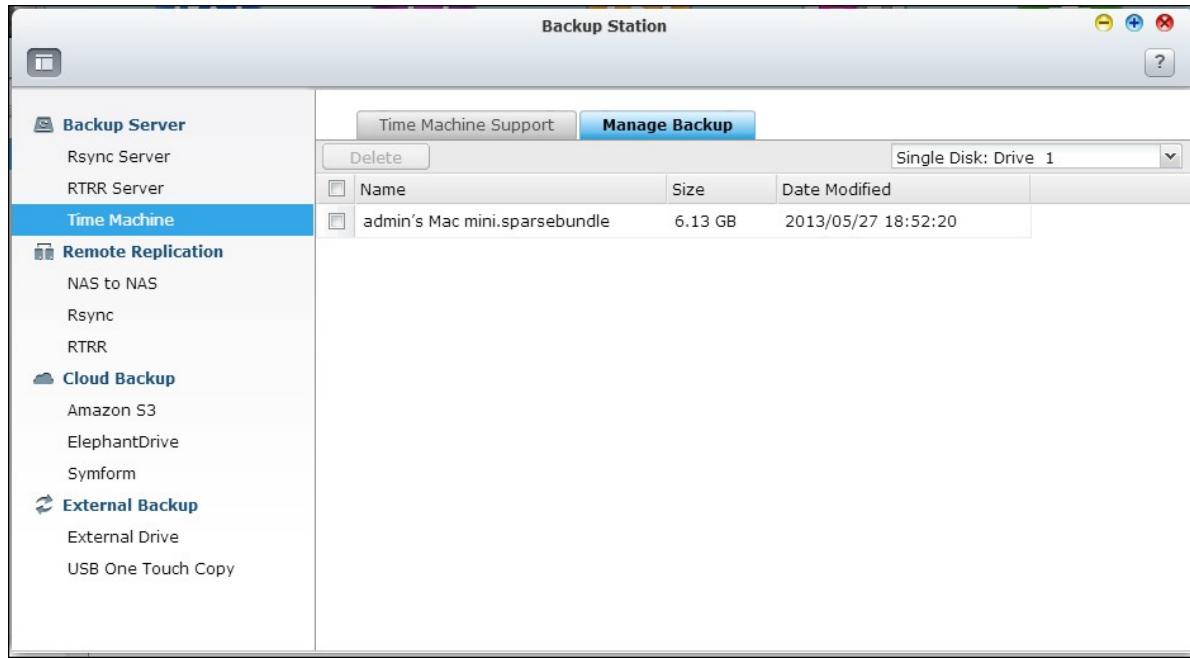
- Upon successful connection, the Time Machine is switched "ON". The available space for backup is shown and the backup will start in 120 seconds.



The first time backup may take more time according to the data size on Mac. To recover the data to the Mac OS, see the tutorial on <http://www.apple.com>.

## Manage Backup

You can manage the existing backup on this page.



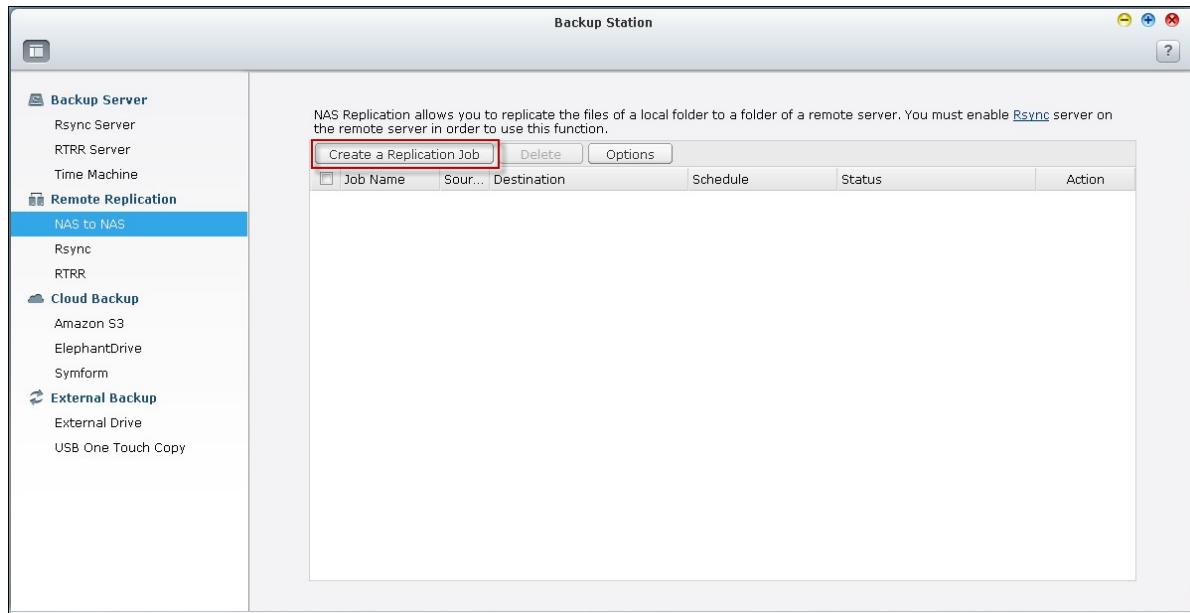
- Volume (drop down menu on top right side of the screen): Display Time Machine backup tasks stored in the volume.
- Name: The name of the Time Machine backup (the sparse bundle disk image which was created by Time Machine).
- Size: Size of this Time Machine backup.
- Date Modified: Last modified date of this Time Machine backup.
- Delete: Delete the selected Time Machine backup.

### **8.1.2 Remote Replication**

#### **NAS to NAS and Rsync**

The NAS data can be backed up to a remote NAS or Rsync server by Rsync remote replication. If the backup destination is a NAS, go to “Main Menu” > “Backup Station” > “Rsync Server” and enable the remote NAS as an Rsync backup server.

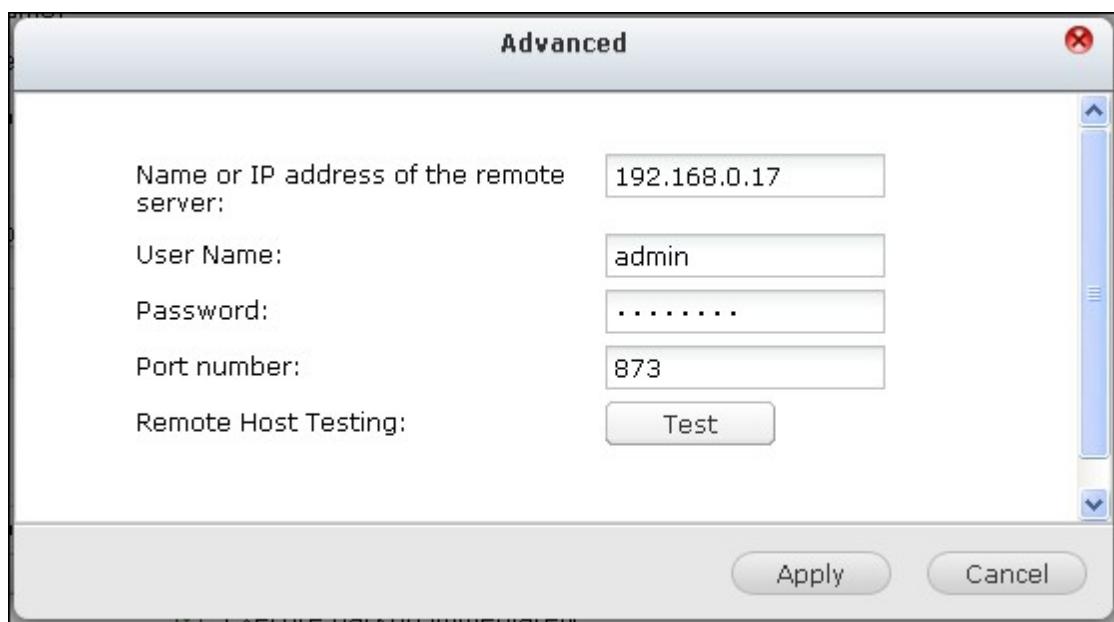
1. To create a replication job, click “Create a Replication Job”.



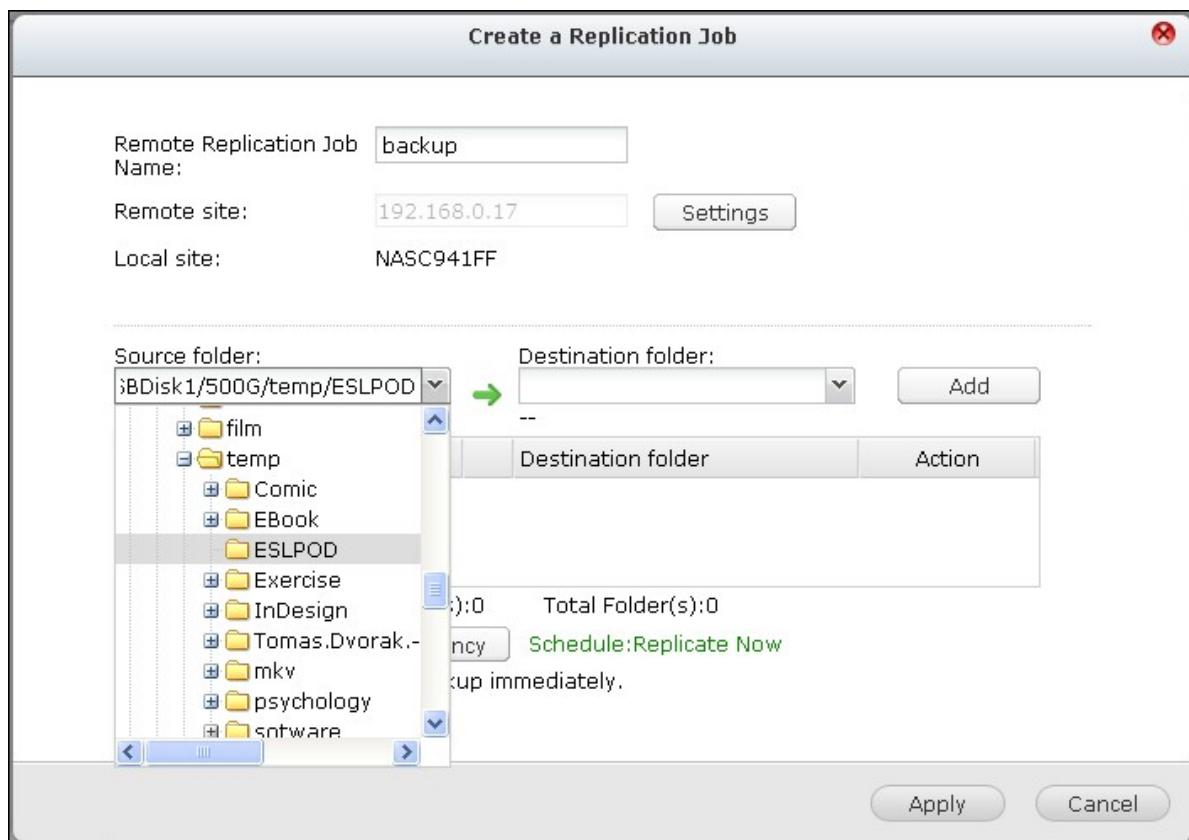
2. Specify the server type, NAS or Rsync server, of the remote server. Enter a job name. Click “Next”.



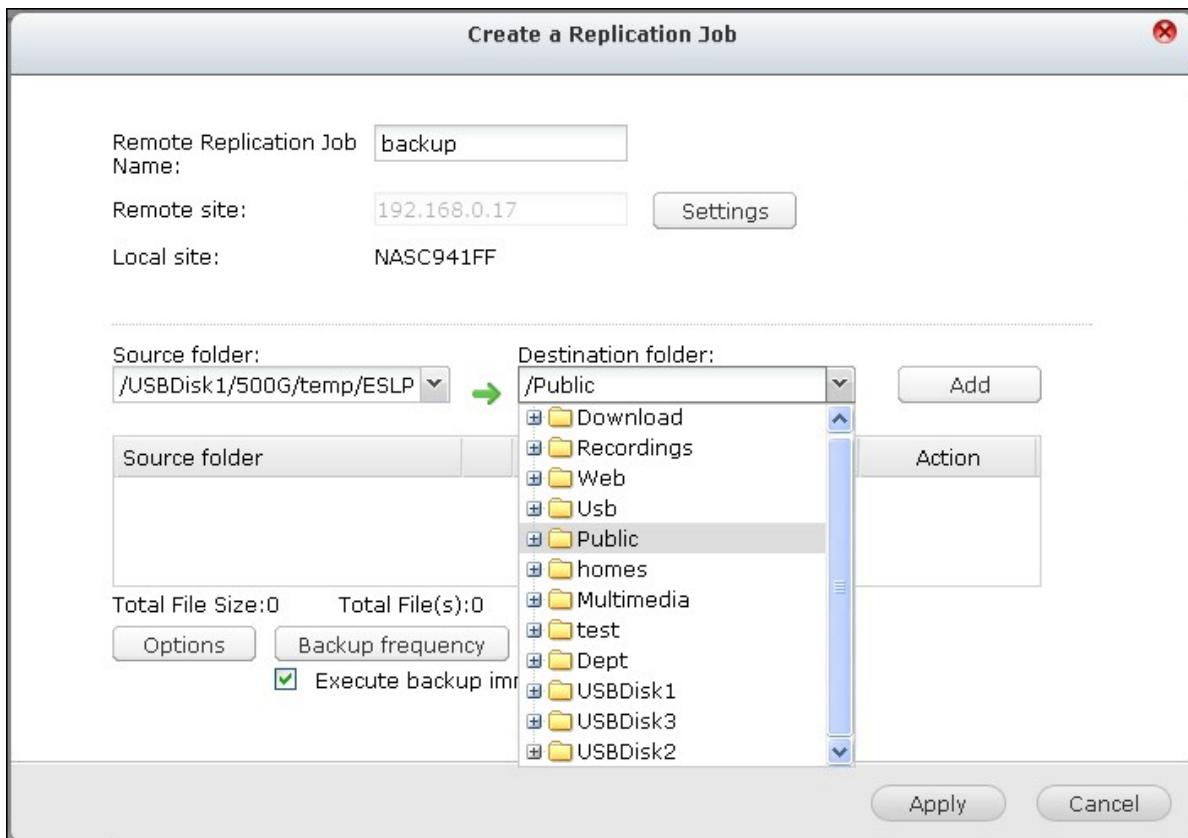
3. Enter the IP address, port number, username and password to login the remote server. The default port number is 873. Note that the login username must have read/write access to the remote server and sufficient quota limit on the server. Click “Test” to verify the connection. Then click “Apply”.



4. Specify the local folder by clicking the Source folder box. After expanding and locating the folder, double click the folder to set it as the directory where the data will be replicated from.

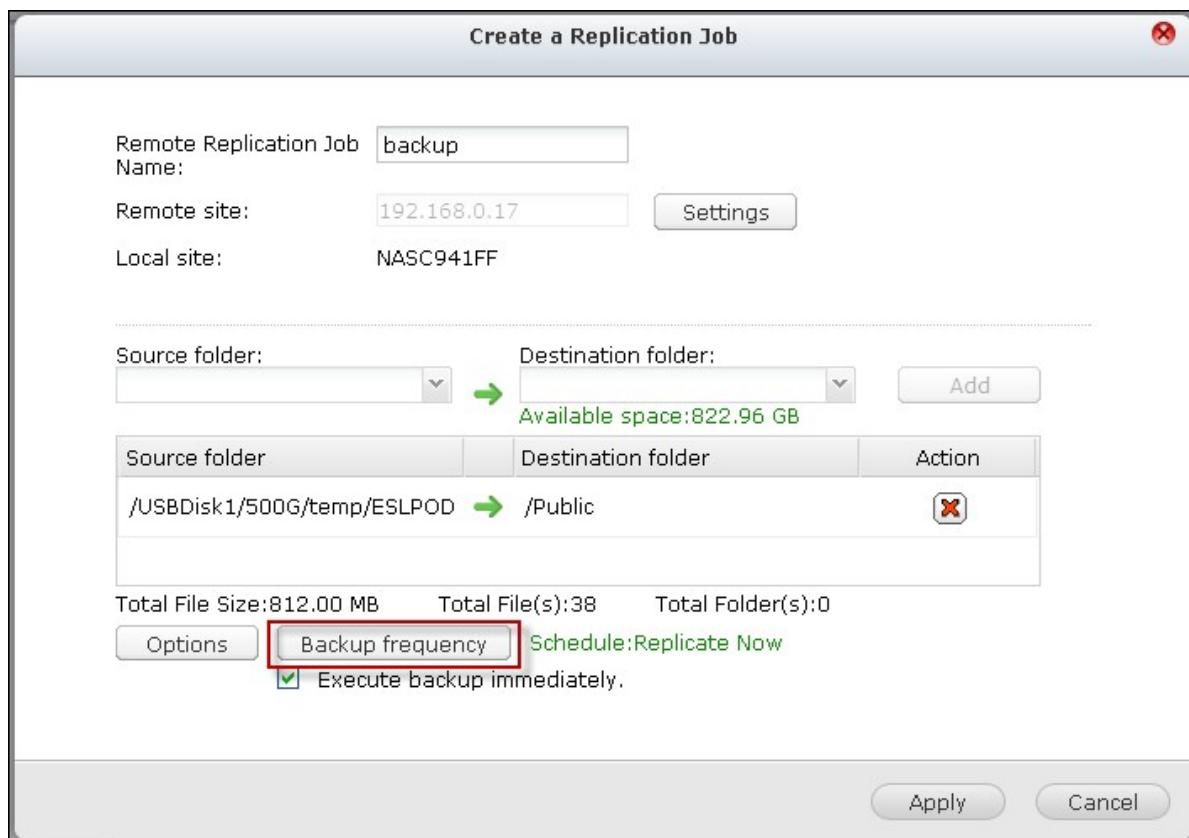


- Specify the destination folder Destination folder box. Locate the folder in the folder tree and double click the folder to set it as the directory where the data will be replicated to. And, click "Add" to add this pair of replication folders.

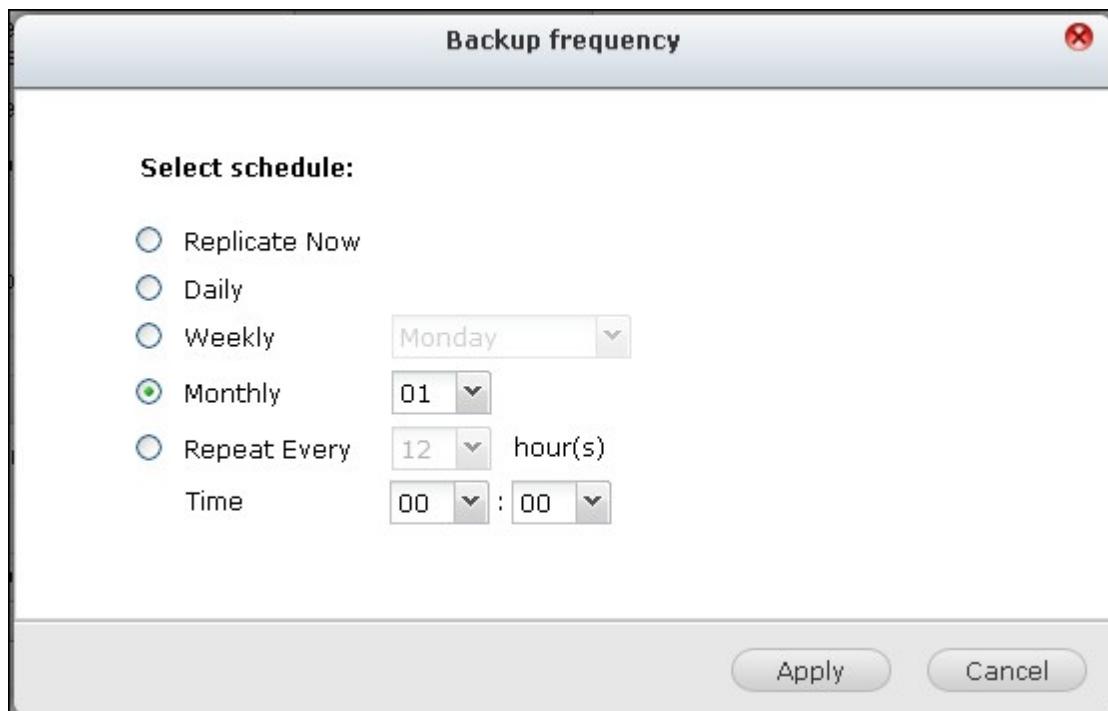


**Note:** The order of selecting the source and destination folders can be changed. The above is just an example.

- Click "Backup frequency" to configure the backup frequency.

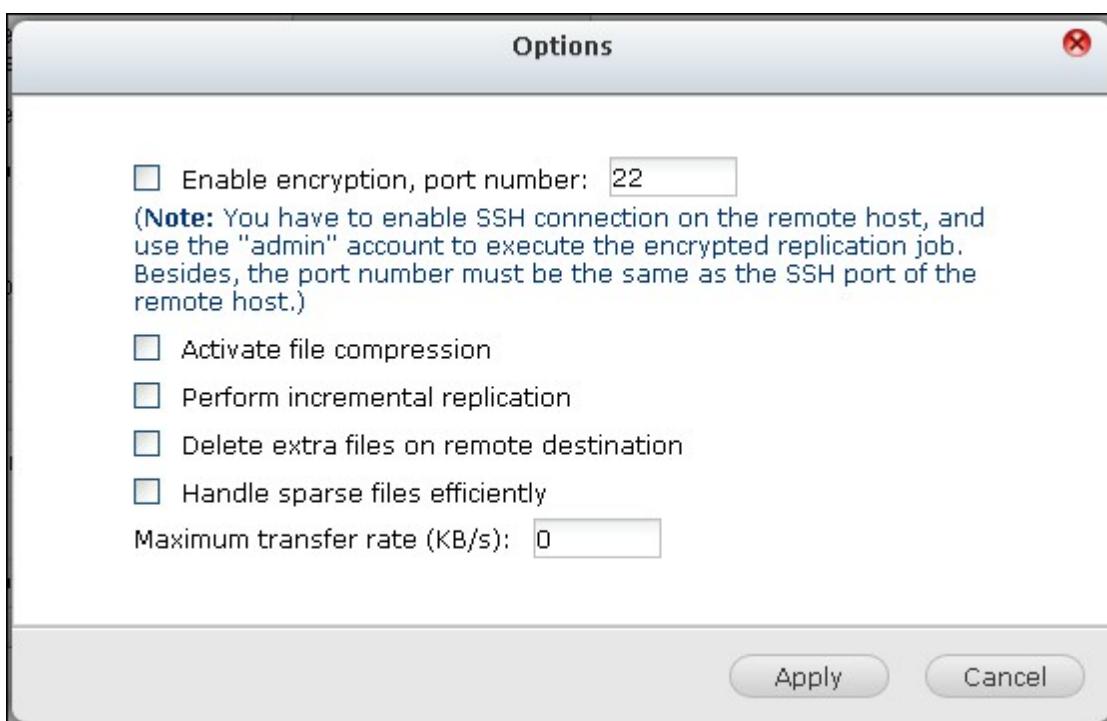


Select to replicate the data immediately or specify the backup schedule.

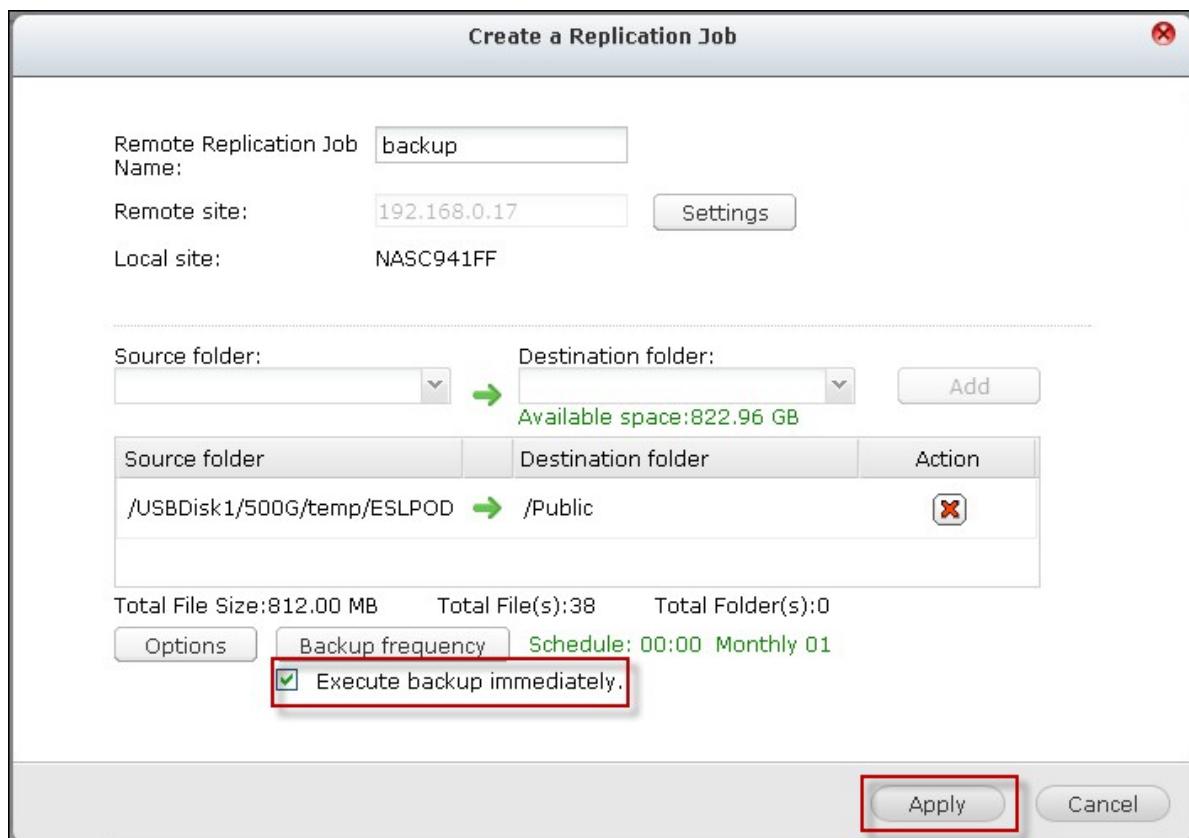


7. Specify other options as follows for the remote replication job by clicking the "Options" button and click "Apply".

- Enable encryption: Select this option to execute encrypted remote replication. Note that you must turn on “Allow SSH connection” in “Network Services > “Telnet/SSH” and specify the same port number for SSH and encrypted remote replication.
- Activate file compression: Turn on this option to allow file compression during the data transfer process. This option is recommended for low bandwidth environment or remote replication over WAN.
- Perform incremental replication: When this option is turned on, after the first-time replication, the NAS will only back up the files that have been changed since the last backup. The files of the same name, size, and modified time will not be copied again. You are recommended to turn on this option for the replication job which will be executed for more than once in order to shorten the backup time.
- Delete extra files on remote destination: Select the option to synchronize the source data with the destination data (one-way synchronization). Extra files on the destination will be deleted. Source data will remain unchanged.
- Handle sparse files efficiently: A sparse file is a type of computer file that contains large blocks of zero-byte data. Turning on this option may reduce the time required for remote replication.



8. Click “Apply”. If you select the “Execute backup immediately” option, the replication task will start at once. Otherwise, it will be performed according to your schedule. Note that the job is recursive. Do not turn off the local NAS and the remote server when remote replication is running.



**Backup Station**

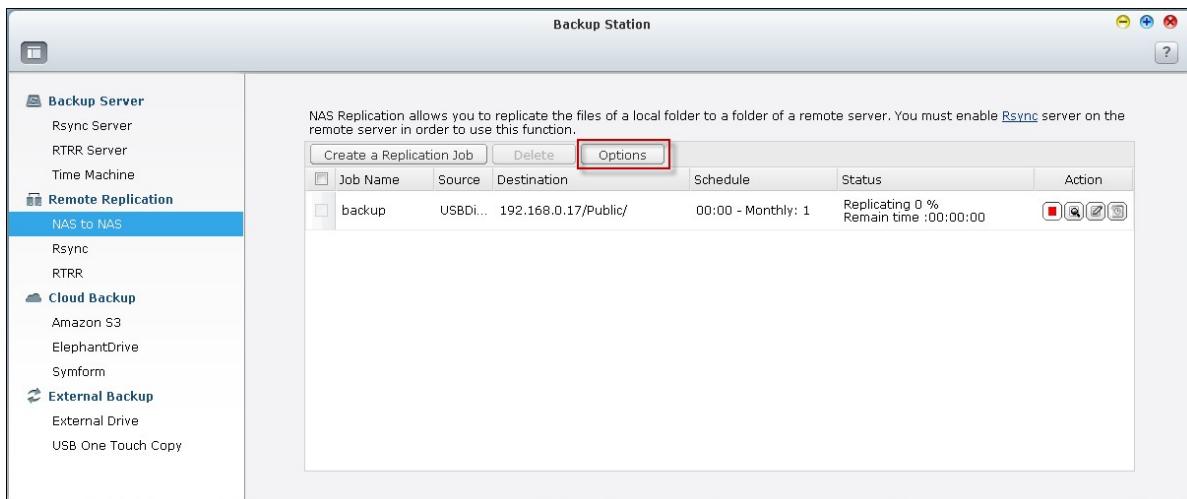
Job Name	Source	Destination	Schedule	Status	Action
backup	USBDisk1/500G/temp/ESLPOD	192.168.0.17/Public/	00:00 - Monthly: 1	Replicating 7 % Remain time : 00:02:02	<input type="button" value="X"/> <input type="button" value="S"/> <input type="button" value="E"/> <input type="button" value="R"/>

Icon	Description
	Start a replication job immediately.
	Stop a running replication job.
	View Rsync logs (replication results).
	Edit a replication job.
	Disable replication schedule.



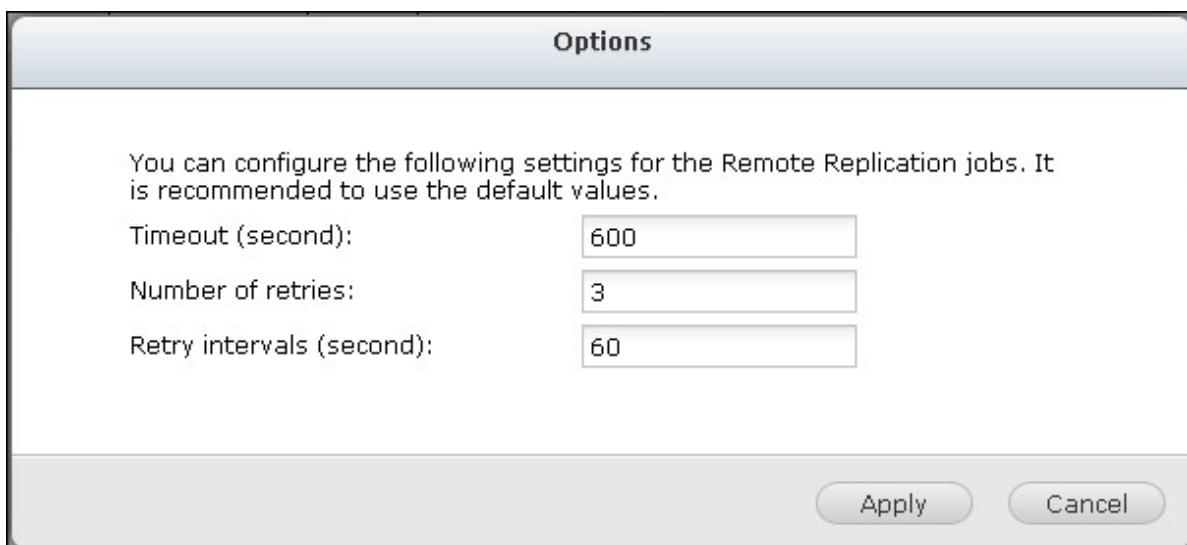
Enable replication schedule.

To configure the timeout and retry settings of the replication jobs, click "Options".



- **Timeout (second):** Specify a timeout value for each replication job. This is the maximum number of seconds to wait until a replication job is cancelled if no data has been received.
- **Number of retries:** Specify the number of times the NAS should try to execute a replication job should it fail.
- **Retry intervals (second):** Specify the number of seconds to wait in between each retry.

For example, if you entered 600 seconds for timeout, 3 retries, and 60 seconds for retry intervals, a replication job will timeout in 600 seconds if no data is received. The NAS will wait for 60 seconds and try to execute the job a second time. If the job timed out again, the NAS will wait for another 60 seconds and retry for a third time.



## RTRR

Real-time Remote Replication (RTRR) provides real-time or scheduled data replication between the local NAS and a remote NAS, an FTP server, or an external drive, or replication between two local folders. In real-time mode, the source folder will be monitored and any files that are new, changed, and renamed will be replicated to the target folder immediately. In scheduled mode, the source folder will be replicated to the target folder according to the pre-defined schedule.

If the backup destination is a NAS, you must first enable RTRR server ("Main Menu" > "Backup Station" > "RTRR Server") or FTP service ("Main Menu" > "Control Panel" > "Network Services" > "FTP") on the remote NAS.

<b>NAS models</b>	<b>Firmware</b>	<b>Maximum number of replication jobs supported</b>
Intel-based NAS	Prior to v3.5.0	64*
	v3.5.0 or above	32*
ARM-based (Non Intel-based) NAS	Prior to v3.5.0	RTRR replication not supported.
	v3.5.0 or above	8*

\*Each job supports maximum 5 folder pairs.

If your NAS models are not listed below, please visit <http://www.qnap.com> for details.

Intel-based NAS	TS-x39 series, TS-x59 series, TS-x69 series, TS-509, TS-809, TS-809 Pro, TS-809U-RP, SS-439 Pro, SS-839 Pro, TS-x59 Pro+, TS-879 Pro, TS-1079 Pro, TS-879U-RP, TS-EC879U-RP, TS-1279U-RP, TS-EC1279U-RP
ARM-based (Non Intel-based) NAS	TS-x10, TS-x12, TS-x19 series

Follow the steps below to create a replication job.

1. To create a real-time or scheduled remote replication, click "Create a Replication Job".

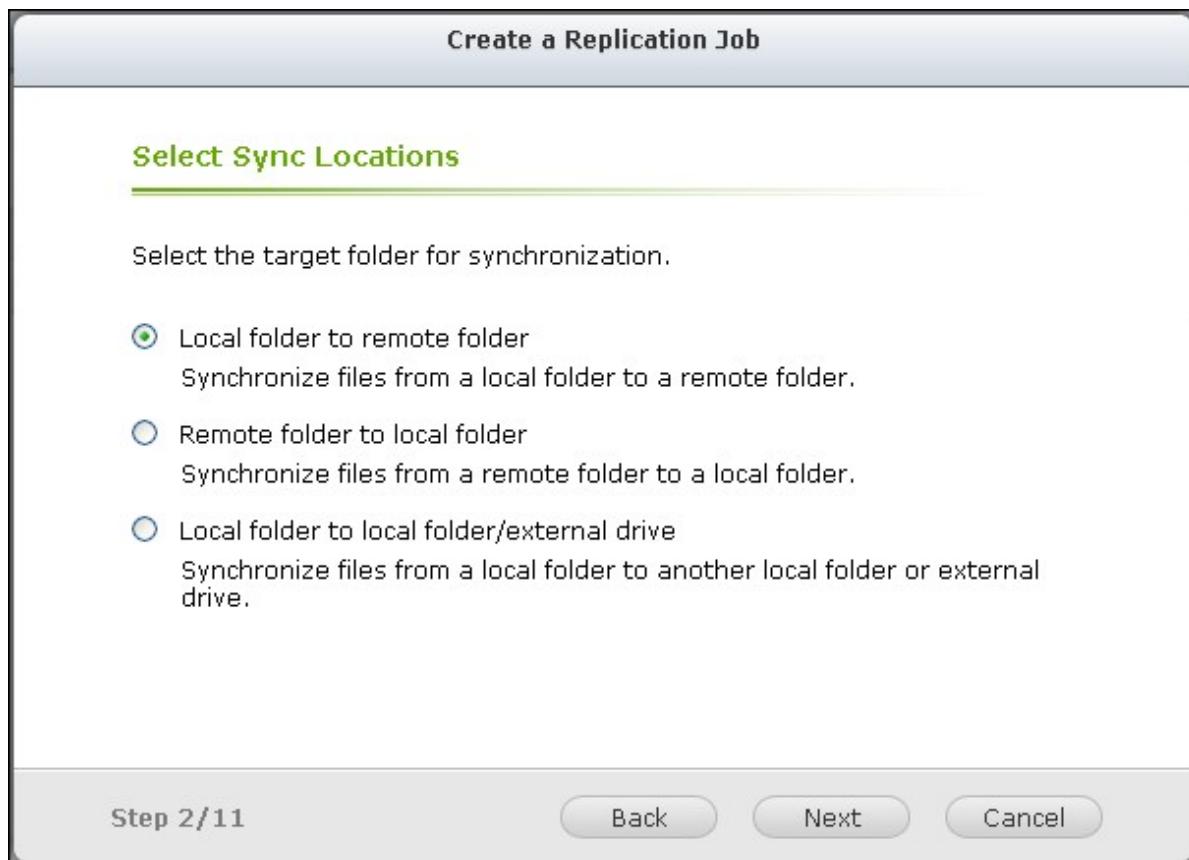


2. When the wizard shows up, click "Next".



3. Select the synchronization locations. Make sure the destination device has been formatted and folders have been created. The NAS supports:
  - Synchronize data from a local folder to a remote folder (NAS or FTP server)
  - Synchronize data from a remote folder (NAS or FTP server) to a local folder

- Synchronize data from a local folder to another local folder or an external drive
- Click "Next".



4. Enter the IP address or host name. Select the server type (FTP server or NAS server with RTRR service enabled).

## Remote replication to FTP server

Specify the port number and if you want to enable FTP with SSL/TLS (Explicit) for encrypted data transfer. If the FTP server is behind a firewall, enable passive mode. Enter the username and password with read/write access to the server. Click "Next".

Create a Replication Job

### Configure Remote Host Settings

IP Address/Host Name:	192.168.0.17
Server type :	FTP Server
Port:	21
<input type="checkbox"/> FTP with SSL/TLS (Explicit)	
<input checked="" type="checkbox"/> Passive Mode	
Username:	admin
Password:	.....
Maximum transfer rate (KB/s):	0

Success 24.917 MB/s

Step 3 / 11

## Remote replication to NAS with RTRR service

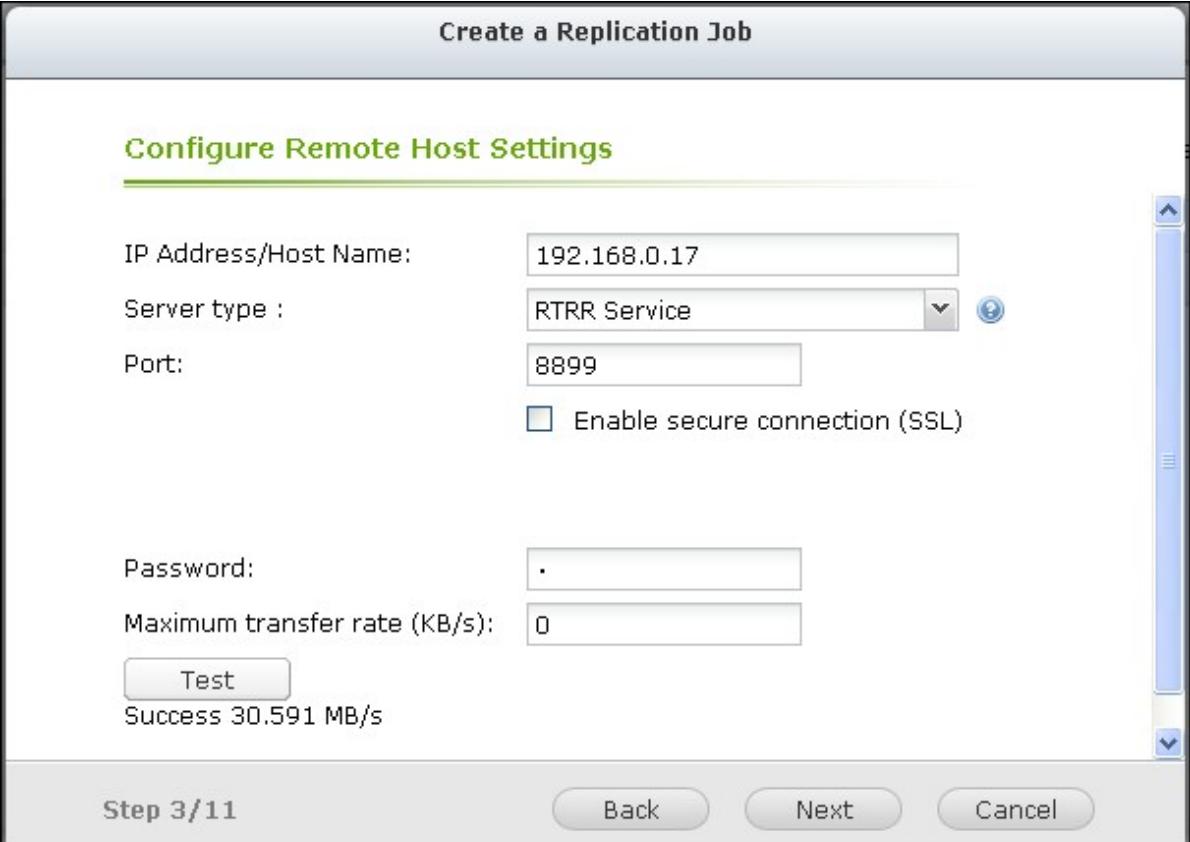
Enter the IP address of the RTRR service-enabled server. Specify the connection port and select whether or not to enable secure connection. The default port number for remote replication via RTRR is 8899. Enter the password for RTRR connection. Click "Next".

Create a Replication Job

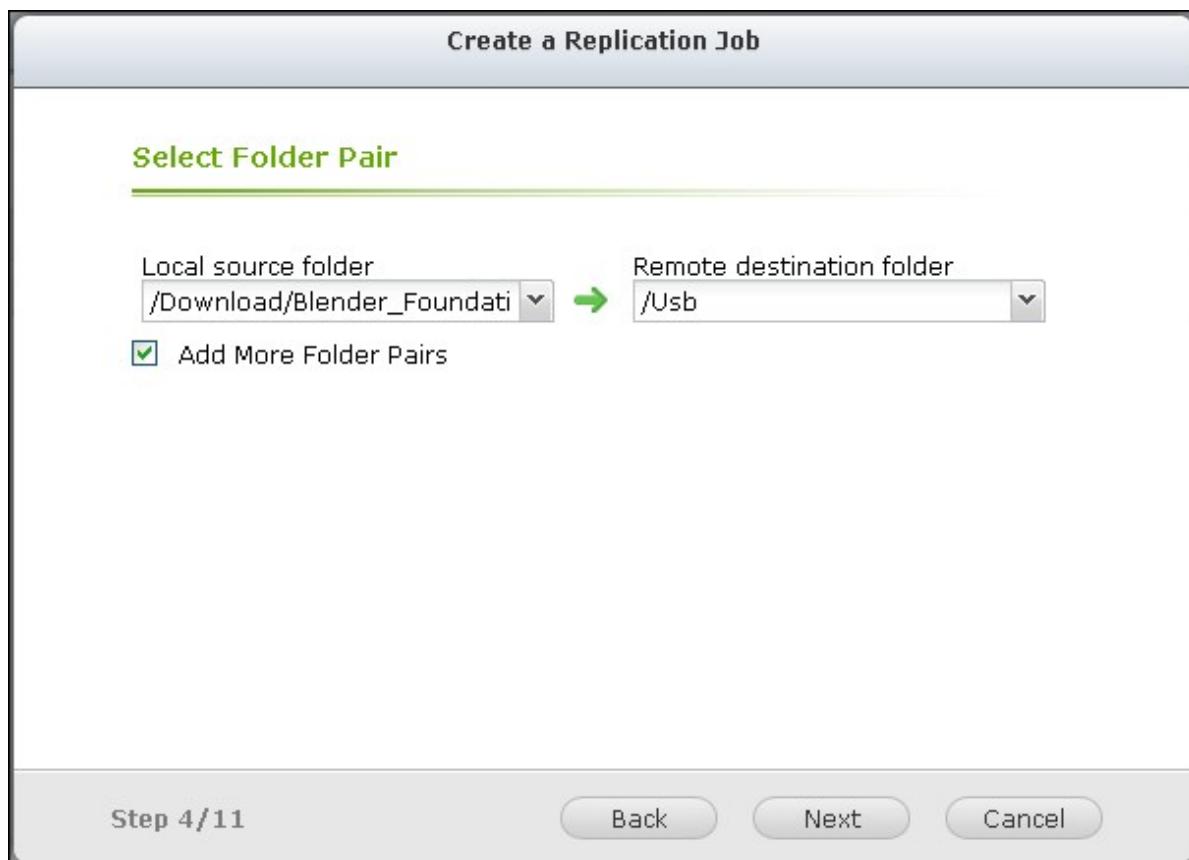
Configure Remote Host Settings

IP Address/Host Name:	<input type="text" value="192.168.0.17"/>
Server type :	<input type="text" value="RTRR Service"/> 
Port:	<input type="text" value="8899"/>
<input type="checkbox"/> Enable secure connection (SSL)	
Password:	<input type="text" value="•"/>
Maximum transfer rate (KB/s):	<input type="text" value="0"/>
<input type="button" value="Test"/> Success 30.591 MB/s	

Step 3/11      Back      Next      Cancel

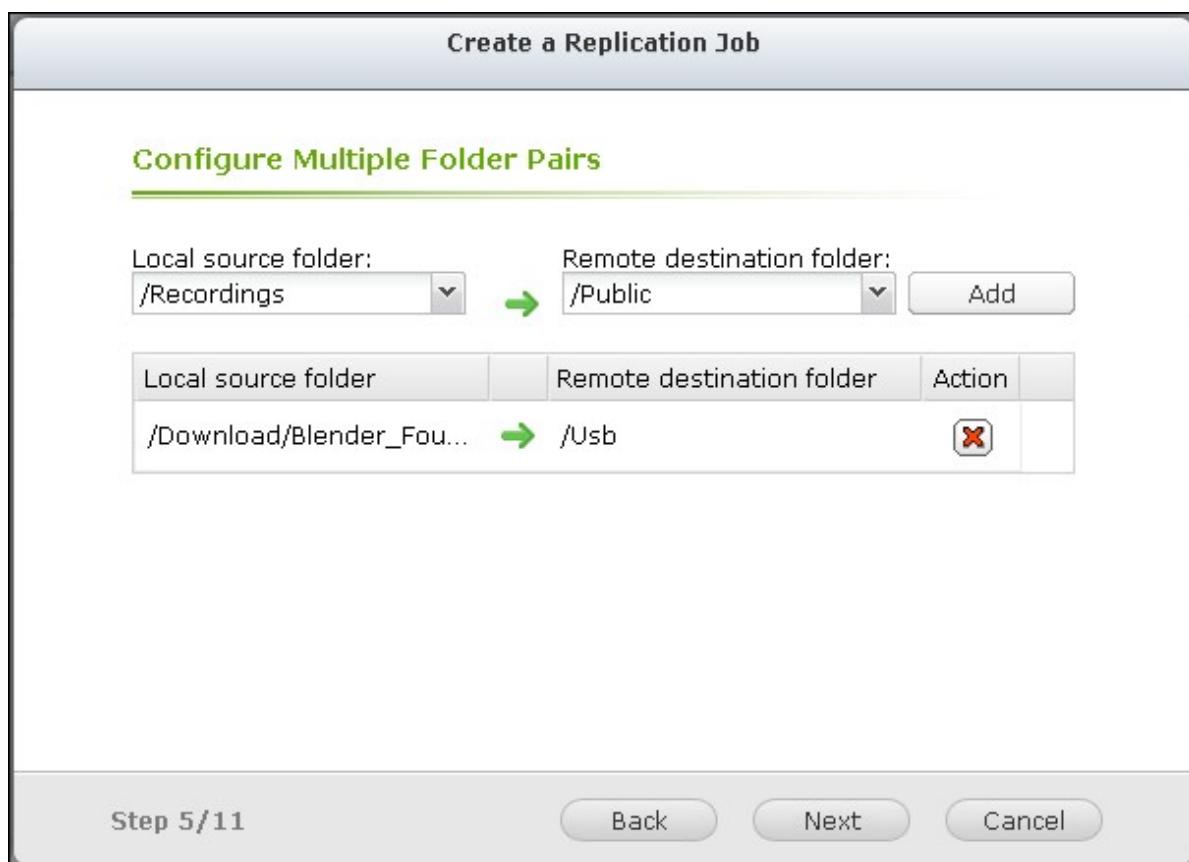


5. Select the folder pair for data synchronization.



**Note:** If a folder or its parent folder or child folder has been selected as the source or destination in a folder pair of a replication job, you cannot select the folder as the source or destination of another folder pair of the same job.

6. Each sync job supports maximum 5 folder pairs. Select more folder pairs and click "Add". Click "Next".



7. Choose between real-time and scheduled synchronization. Real-time synchronization copies files that are new, changed, and renamed from the source folder to the target folder as soon as the changes are made after the first-time backup.

**Note:** RTRR does not support bi-directional synchronization in the current version. The folder pair cannot be synchronized between two NAS servers in real-time mode. To synchronize the data between the folder pair of two NAS servers, please use scheduled backup.

Scheduled synchronization copies files from the source folder to the target folder according to the pre-configured schedule. The options are:

- Replicate Now: Replicate data immediately.
- Periodically: Enter the time interval in hour and minute that the backup should be executed. The minimum time interval is 5 minutes.
- Hourly: Specify the minute when an hourly backup should be executed, e.g. enter 01 to execute backup each first minute of every hour, 1:01, 2:01, 3:01...

- Daily: Specify the time when a daily backup should be executed, e.g. 02:02 every day.
- Weekly: Select a day of the week and the time when a weekly backup should be executed.
- Monthly: Select a day of the month and the time when a monthly backup should be executed.

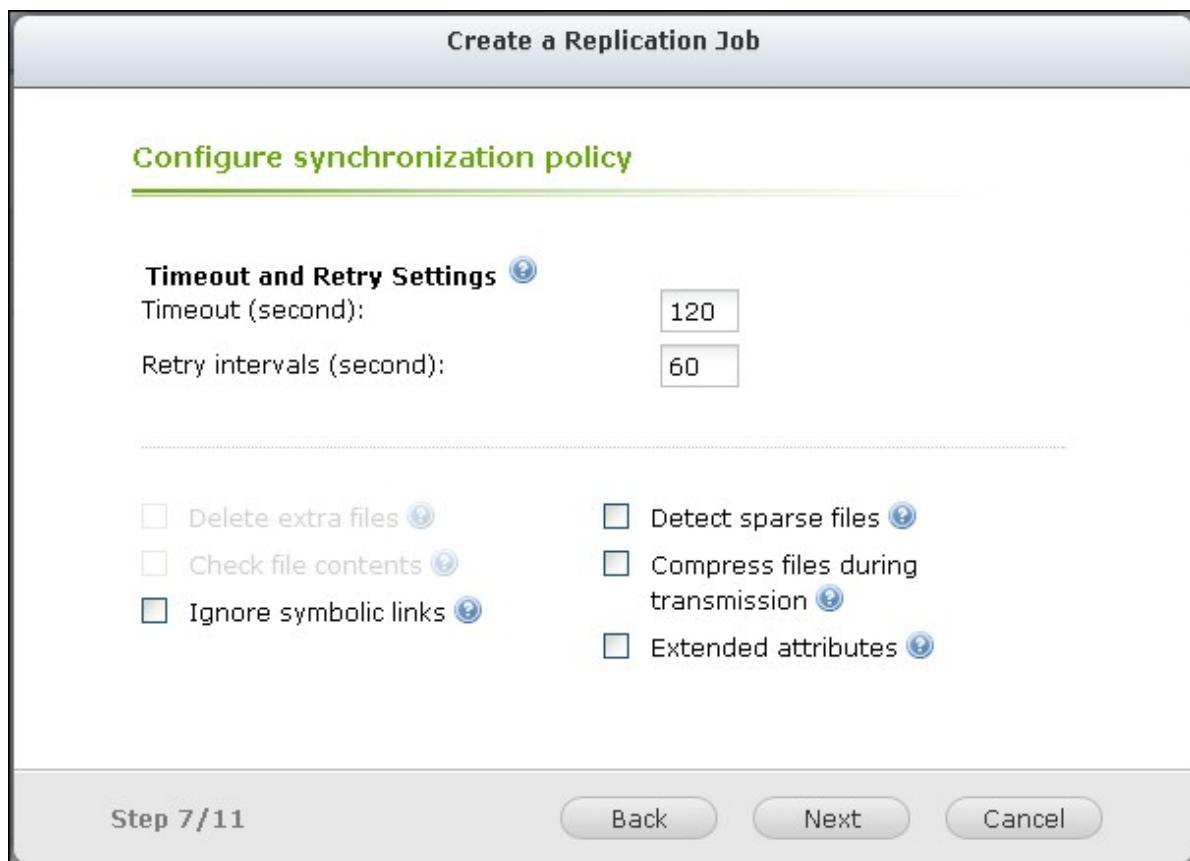


8. To configure synchronization policy, select “Configure policy and filter” and click “Next”.

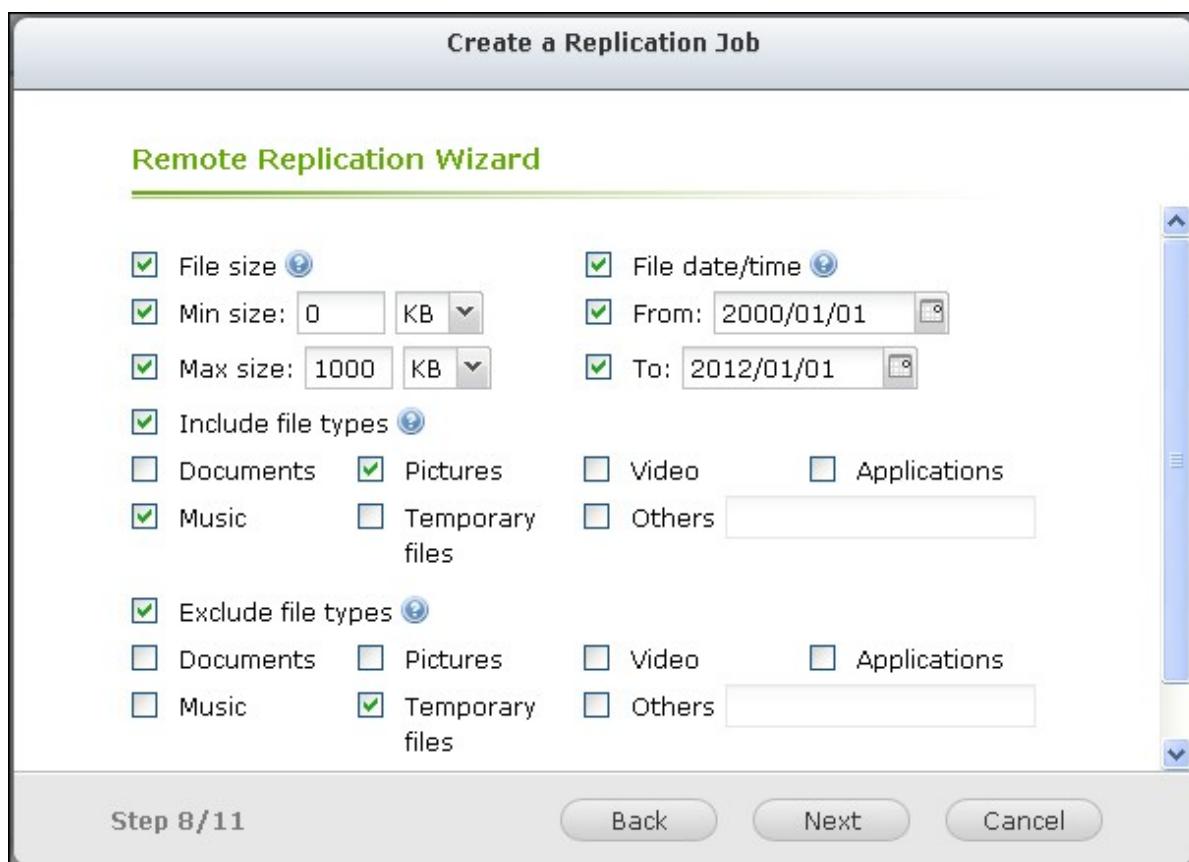
Select whether or not to enable the following options:

- Delete extra files: Delete extra files in the target folder. Deletions made on the source folder will be repeated on the target folder. This option is not available for real-time synchronization.
- Detect sparse files: Select this option to ignore files of null data.
- Check file contents: Specify to examine file contents, date, size, and name to determine if two files are identical. This option is not available for real-time synchronization.
- Compress files during transmissions: Specify whether or not the files should be compressed for synchronization operations. Note that more CPU resources will be consumed.

- Ignore symbolic links: Select this option to ignore symbolic links in the pair folder.
- Extended attributes: Select this option to keep the information in extended attributes.
- Timeout and retry settings: Specify the timeout period and retry settings if a synchronization operation fails.



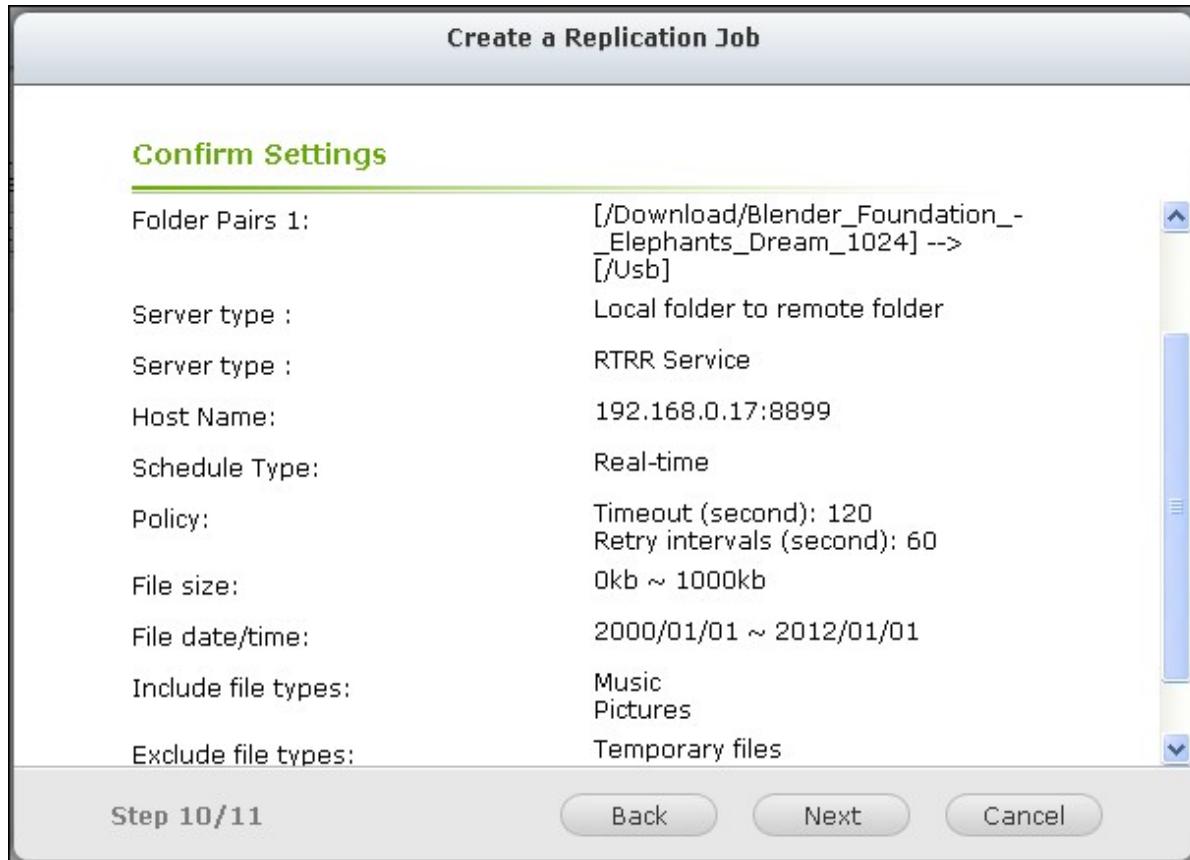
9. Specify the file size, file types to include/exclude, and file date/time to filter data synchronization.
  - File size: Specify the minimum and maximum size of the files to be replicated.
  - Include file types: Specify the file types to be replicated.
  - Exclude file types: Specify the file types to be excluded for replication.
  - File date/time: Specify the date and time of the files to be replicated.



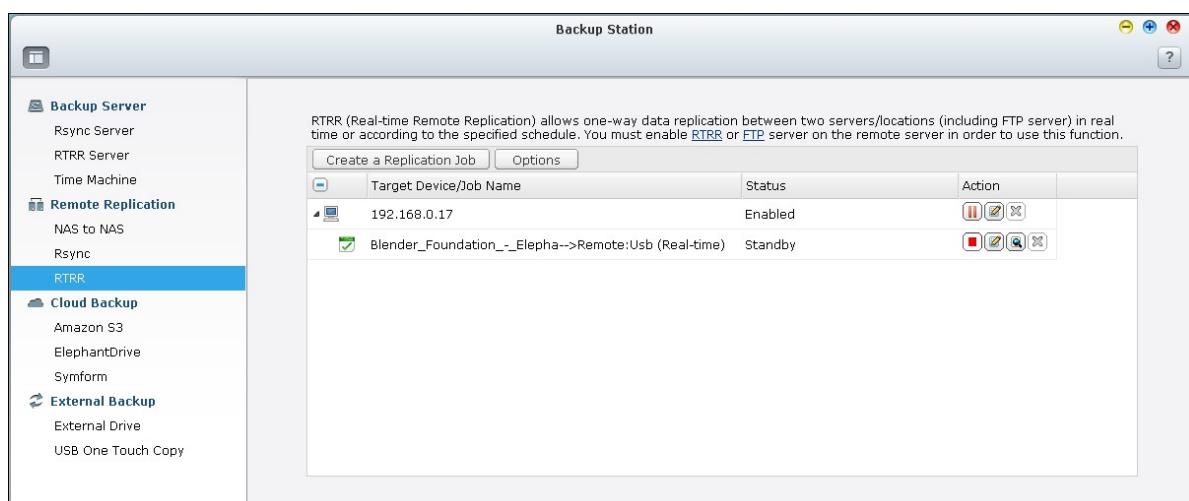
10. Enter a job name. Click "Next".



11. Confirm the settings and click "Next".



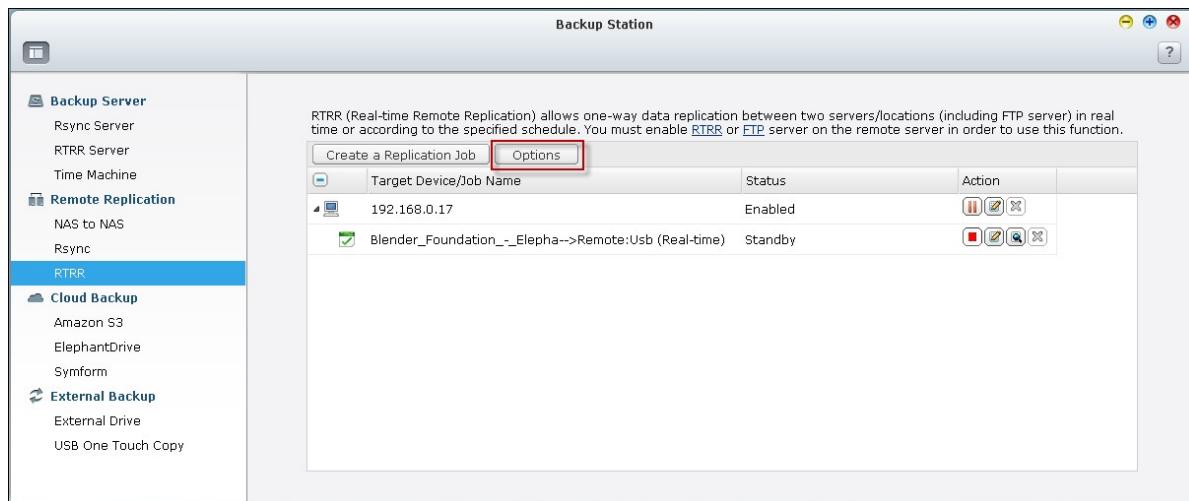
12. Click "Finish" to exit the wizard.



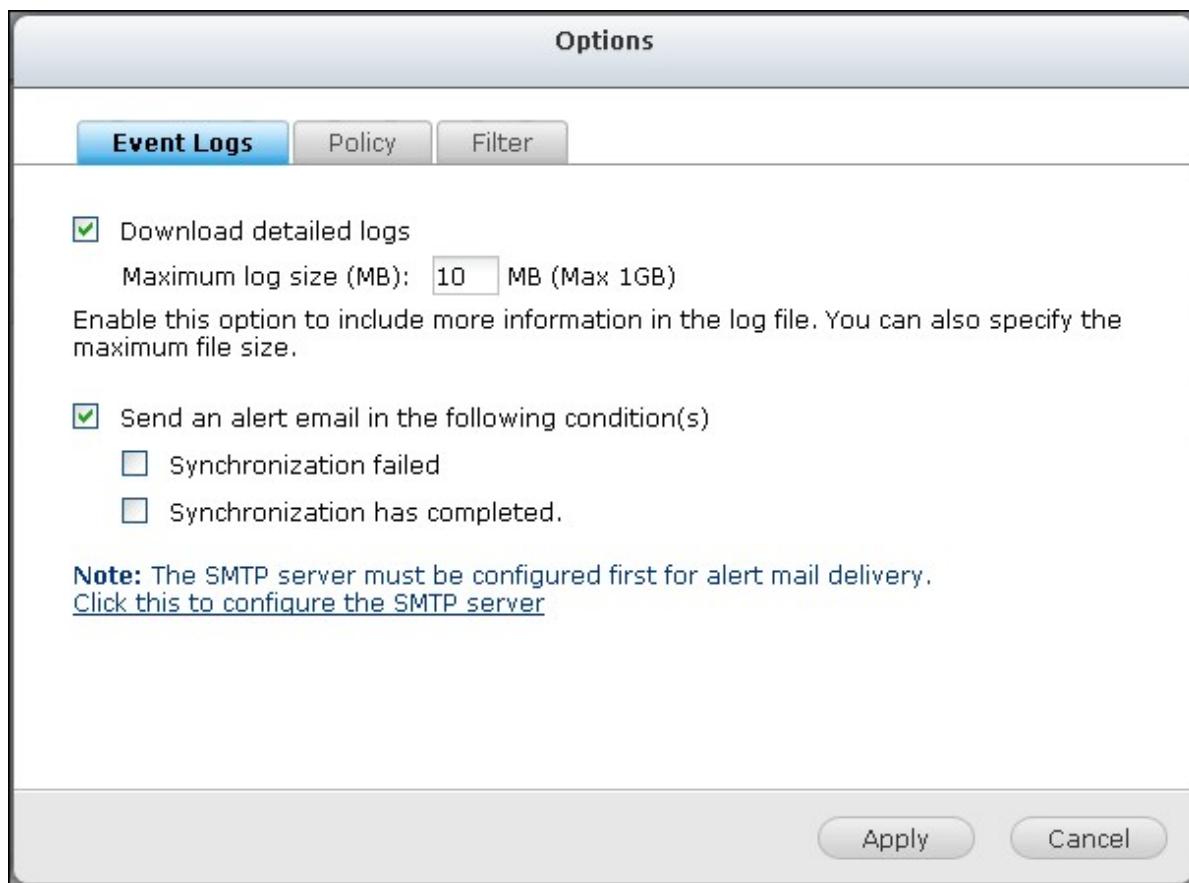
Icon	Description
	Enable connection to a remote server. Start a replication job.
	Stop connection to a remote server or external drive.
	Stop a replication job.
	View job status and logs; download logs.

	Edit the connection settings of a remote server. Edit the settings of a replication job.
	Delete connection settings to a remote server. Delete a replication job. This button is available only after a replication job is stopped or the connection to the remote server is stopped.

To edit the replication job properties, click "Options".



Under "Event Logs" you can select to enable "Download Detailed Logs" and specify the maximum file size of the log file. You can also select to send an email alert when synchronization fails or completes. Note that the SMTP server settings must be properly set up on the NAS ("System Settings" > "Notification").



Specify the replication policy in "Policy" and filter settings in "Filter". These will become the default settings for all RTRR replication jobs.

## Options

Event Logs

**Policy**

Filter

### Timeout and Retry Settings

Timeout (second):

Number of retries:

Retry intervals (second):

Delete extra files 

Compress files during  
transmission 

Extended attributes 

Detect sparse files 

Check file contents 

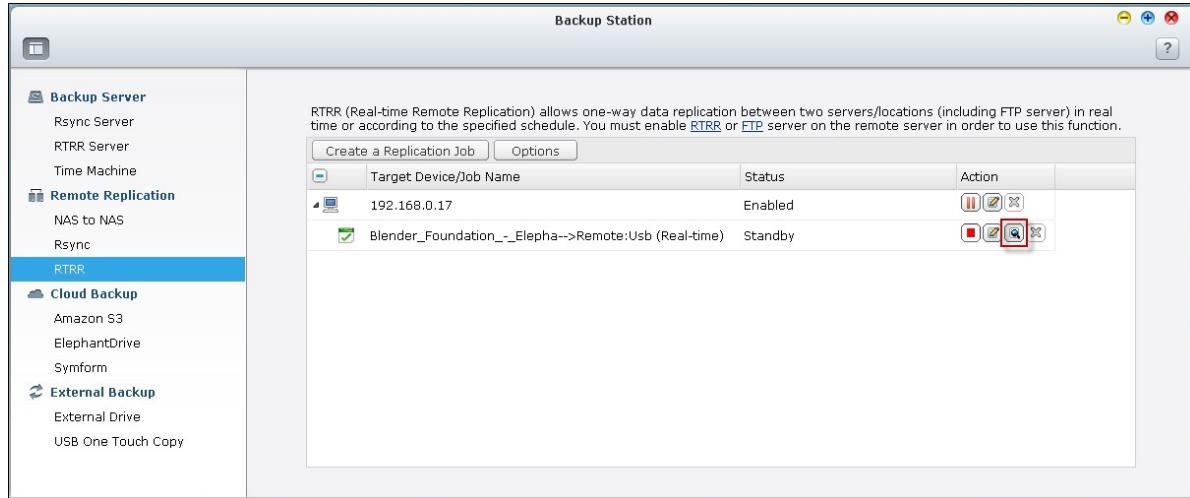
Ignore symbolic links 

Apply

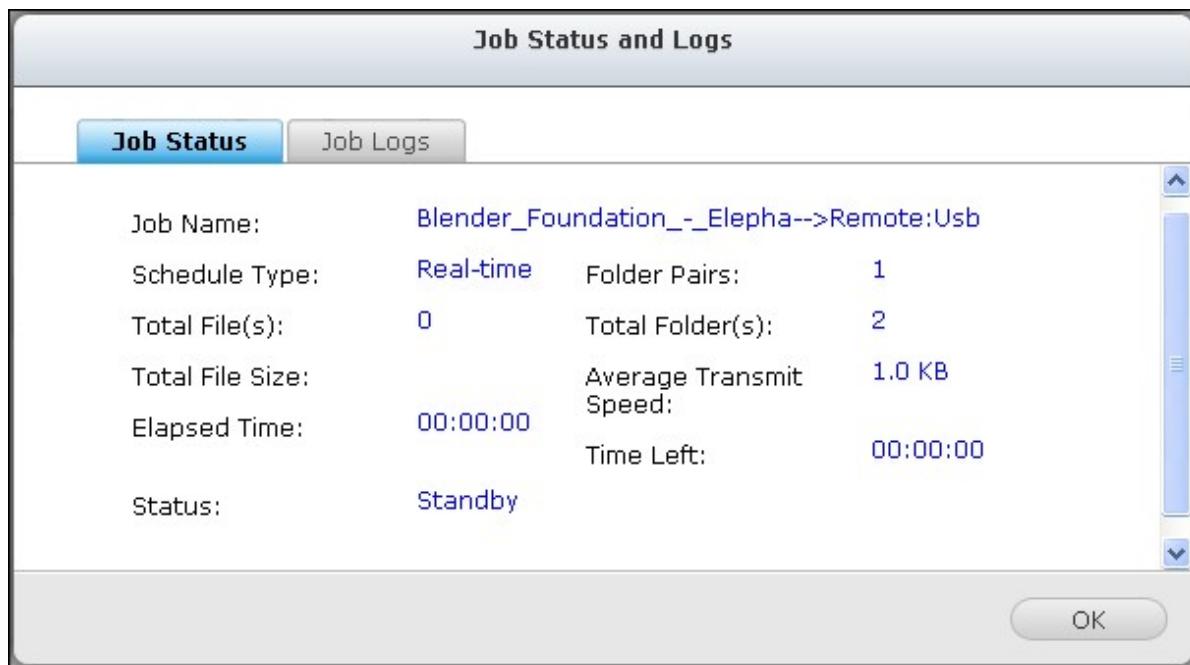
Cancel

## Download replication job logs

To view the status and logs of a replication job, click .



You can view the details of a replication job.



You can view the job logs or download the logs by clicking "Download Logs". The log file can be opened by Microsoft Excel or other text editor software. Note that this button is only available after you have enabled "Download Detailed Logs" in "Options" > "Event Logs" and executed the replication job once.

Job Status and Logs		
Job Status	Job Logs	
Date	Time	Content
2013/05/28	16:19:27	Job [Web-->Remote:Download] started.
2013/05/28	16:19:27	Synchronize files between a local folder and an external drive.
2013/05/28	16:19:27	The number of folder pairs = 1.
2013/05/28	16:19:27	Pair1 = [Web, Download].
2013/05/28	16:19:27	Schedule type: Realtime.

**Download Logs**

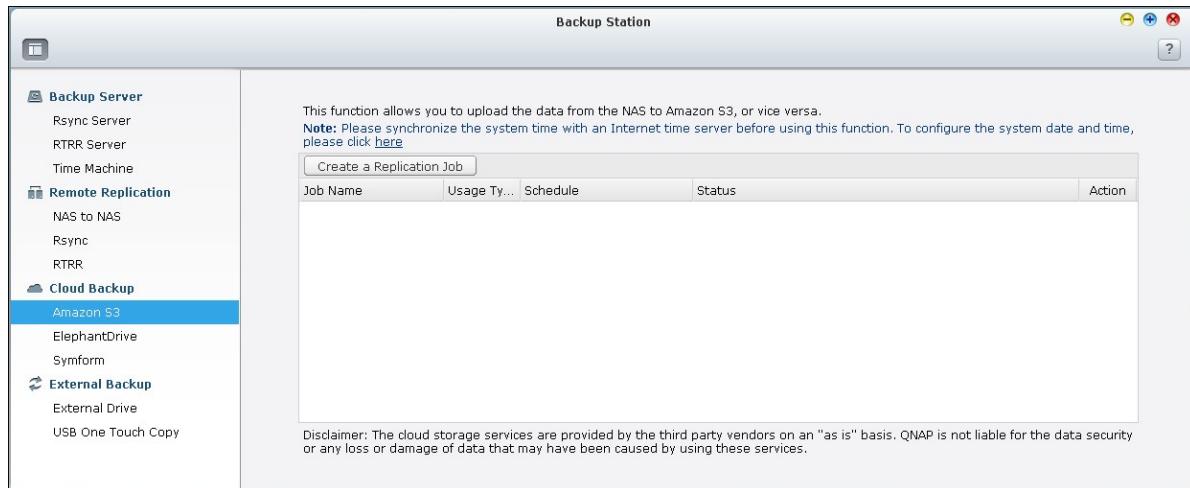
OK

### **8.1.3 Cloud Backup**

#### **Amazon S3**

Amazon S3 (Simple Storage Service) is an online storage web service offered by AWS (Amazon Web Services). It provides a simple web services interface that can be used to store and retrieve the data from anywhere on the web. With Amazon S3, you can upload the data from your NAS to Amazon S3 or download the data from Amazon S3 to your NAS.

Note that you need to register an AWS account from <http://aws.amazon.com> and pay for the service. After signing up for an account, you need to create at least one bucket (root folder) on Amazon S3 by an Amazon S3 application. We recommend the Mozilla Firefox add-on “S3Fox” for beginners.



After setting up the Amazon S3 account, follow the steps below to back up the data to or retrieve the data from Amazon S3 using the NAS.

1. Click “Create a Replication Job”.
2. Enter the remote replication job name.
3. Select the usage type: “Upload” or “Download” and enter other settings. A bucket is the root directory on Amazon S3. You can test the connection to the remote host testing by clicking “Test”. Other settings are optional.

**Create a Replication Job**

**Amazon S3**

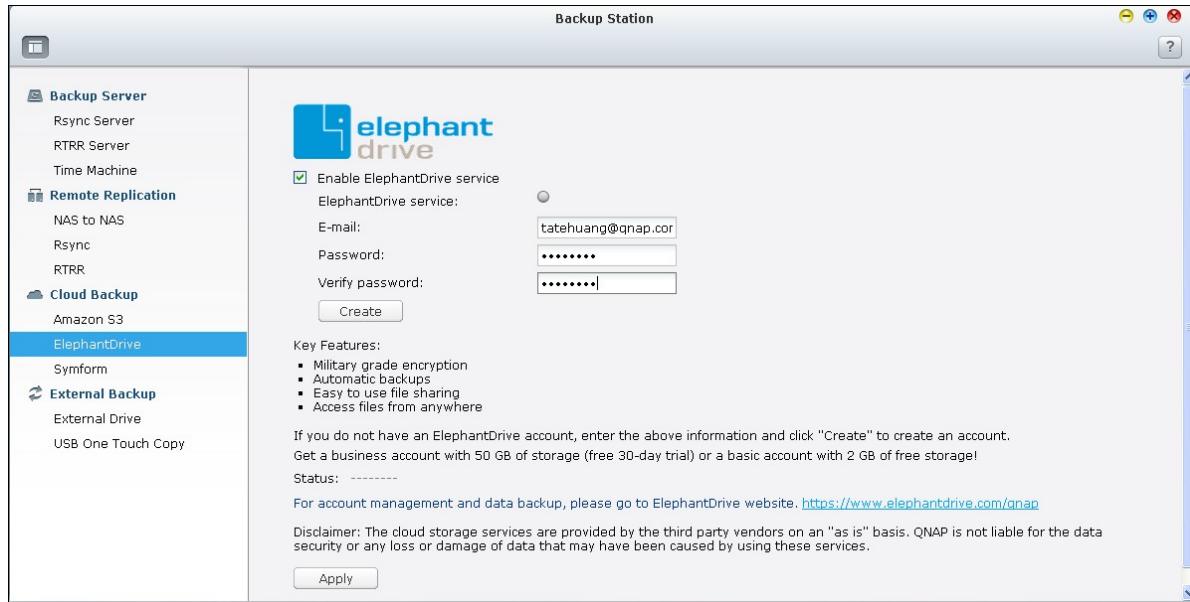
Usage Type:	Upload
Access Key:	AKIAJ303SUDAHN4Ev
Secret Key:	.....
Remote Path (Bucket/Directory):	aws-uploads /
Remote Host Testing:	<input type="button" value="Test"/>
Maximum number of retries (0-99):	10
Maximum upload rate (KB/s):	
<input type="checkbox"/> Perform incremental replication	
<input type="checkbox"/> Delete extra files on remote destination	
<input checked="" type="checkbox"/> Enable Server Side Encryption <small>(?)</small>	
<input type="checkbox"/> Enable Reduced Redundancy Storage <small>(?)</small>	

**Step 2 / 5**                 

4. Specify the local directory on the NAS for replication.
5. Enter the replication schedule.
6. Click "Finish". The replication job will be executed according to your schedule.

## ElephantDrive

To use ElephantDrive Service, select “Enable ElephantDrive Service”. Enter your email and password for the ElephantDrive service. If you do not have an account, enter the information and click “Create”.



Click “OK” to confirm.

After creating an account, click “Apply”. The NAS will help you login the ElephantDrive service.

After you have logged in ElephantDrive service on the NAS, you can go to ElephantDrive website (<http://www.elephantdrive.com/qnap>) and manage the backup.



Login your ElephantDrive account. You can manage the backup and restore jobs on the website (<https://www.elephantdrive.com/qnap>).



## Symform

To use Symform cloud backup, go to “Backup Station> Cloud Backup > Symform”. Click “Get Started Now” to install Symform. The NAS will download, verify, and install the package automatically.



Click “Configure”.



Enter your email address and click “Sign-In” to activate Symform on the NAS. An activation code will be sent to this address.

**Symform config**

Welcome to Symform, the world's safest and most cost-effective cloud storage.

Let's get started.

Everyone gets 10GB of Symform cloud storage for free. When you need more cloud storage you can buy more -- either with contributed space or with \$. Or as we say, "You can pay with Bytes or Bucks".

If you need help at any point during the short installation, please visit the [Symform support forums](#).

---

Please enter your Email:

Let's get you set up! Please fill in your details below and sign in.

First Name:  \*

Last Name:

Password:  \*

Confirm Password:  \*

**Sign-In**

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Check your email to get the activation code and finish the setup.

Configure Symform according to the instructions.

**Symform config**

**symform** **Device Manager** [Cloud Dashboard](#)

[Home](#) [General](#) [Environment](#) [Bandwidth](#) [Logout](#)

**Let's get started**

Everyone gets 10GB of Symform cloud storage for free. When you need more cloud storage you can buy more -- either with contributed space or with \$. Or as we say, "You can pay with Bytes or Bucks".

**Step 1:** **Name your Device**

**Step 2:** Enter network speed and business hours

**Step 3:** Configure folder synchronization

**Step 4:** Configure local disk space contribution

**Step 5:** Configure bandwidth limits

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When done, the folders chosen during the setup will be backed up to Symform Storage Cloud.

After Symform is activated, you will be able to see the device configuration. Click "Cloud Dashboard" to have access to Symform Cloud Dashboard and check the status of all the devices that are running Symform Storage Cloud.

**Note about Symform service:**

- Web administration interface TCP port: 59234
- Contribution TCP port: Defined randomly during Symform setup and can be changed if necessary.
- All TCP outbound ports are mandatory.
- The hard drive standby function of the NAS may not work when contribution is in use, because Symform service always reads and writes data on the hard drives.
- Symform with contribution requires network bandwidth. If contribution is enabled, there will always be communication between the NAS and Symform Cloud. This may cause network utilization and the bandwidth can be limited as needed.

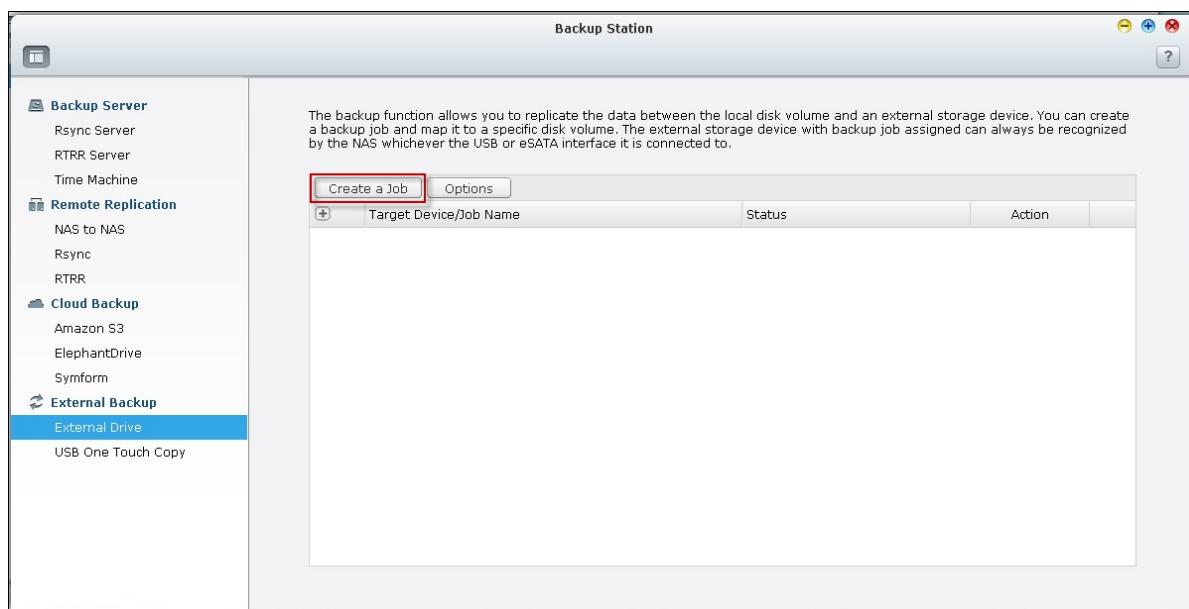
### **8.1.4 External Backup**

#### **External Drive**

The NAS supports real-time and scheduled data backup between the internal disks volumes on the NAS and external USB/eSATA storage devices. To use this feature, follow the steps below.

**Note:** If an external storage device is encrypted by the NAS, make sure it is unlocked in “External Device” > “External Storage” before creating any backup jobs.

1. Connect one or more external storage devices to the USB or eSATA (if available) interfaces of the NAS.
2. Click “Create a new job”.



3. When the wizard is shown, read the instructions carefully and click “Next”.

## Create a Job

### Synchronization Job Wizard

This wizard helps you create a sync job through the following steps.

1. Connect to an external storage device.
2. Create folder pairs for sync operations.
3. Configure real-time or scheduled sync options.

Click "Next" to start.

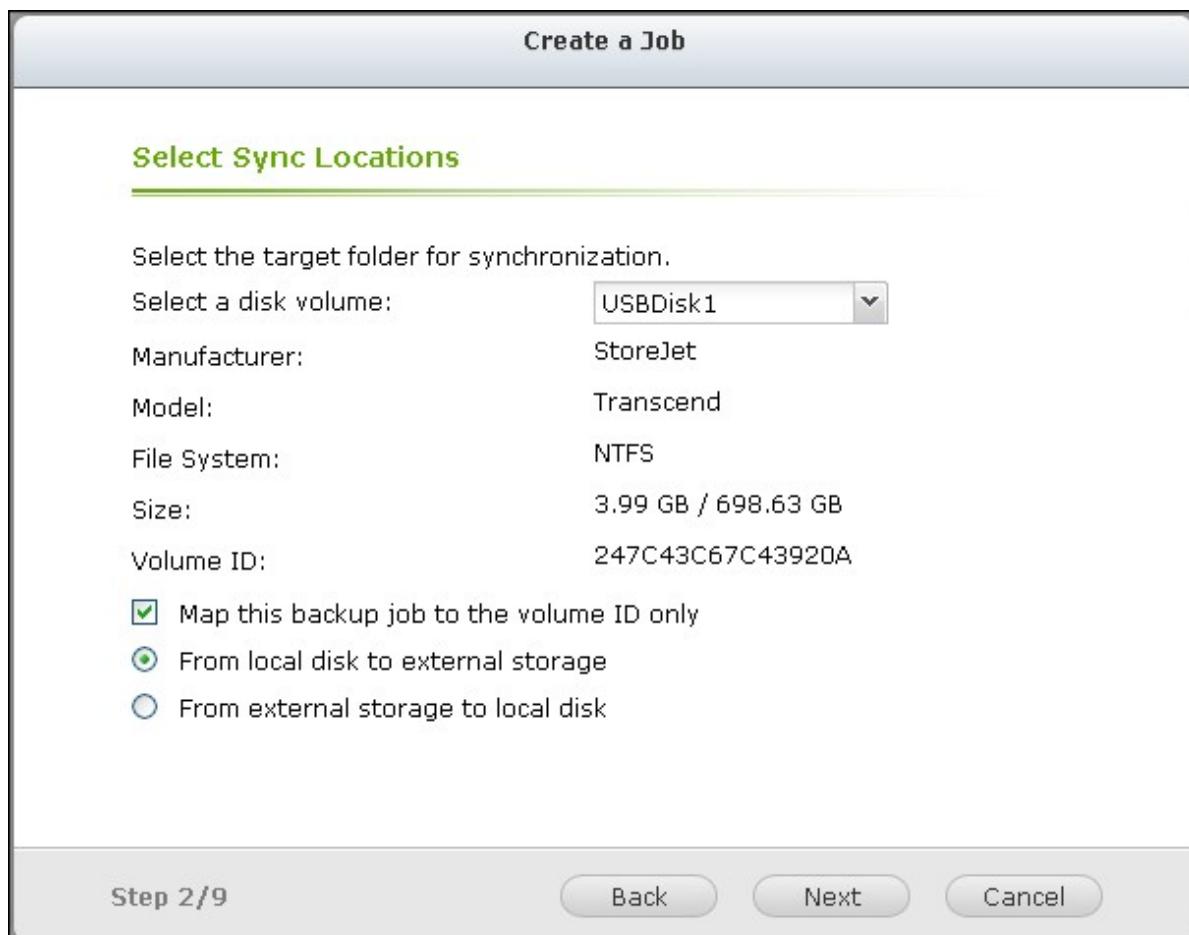
Step 1/9

Next

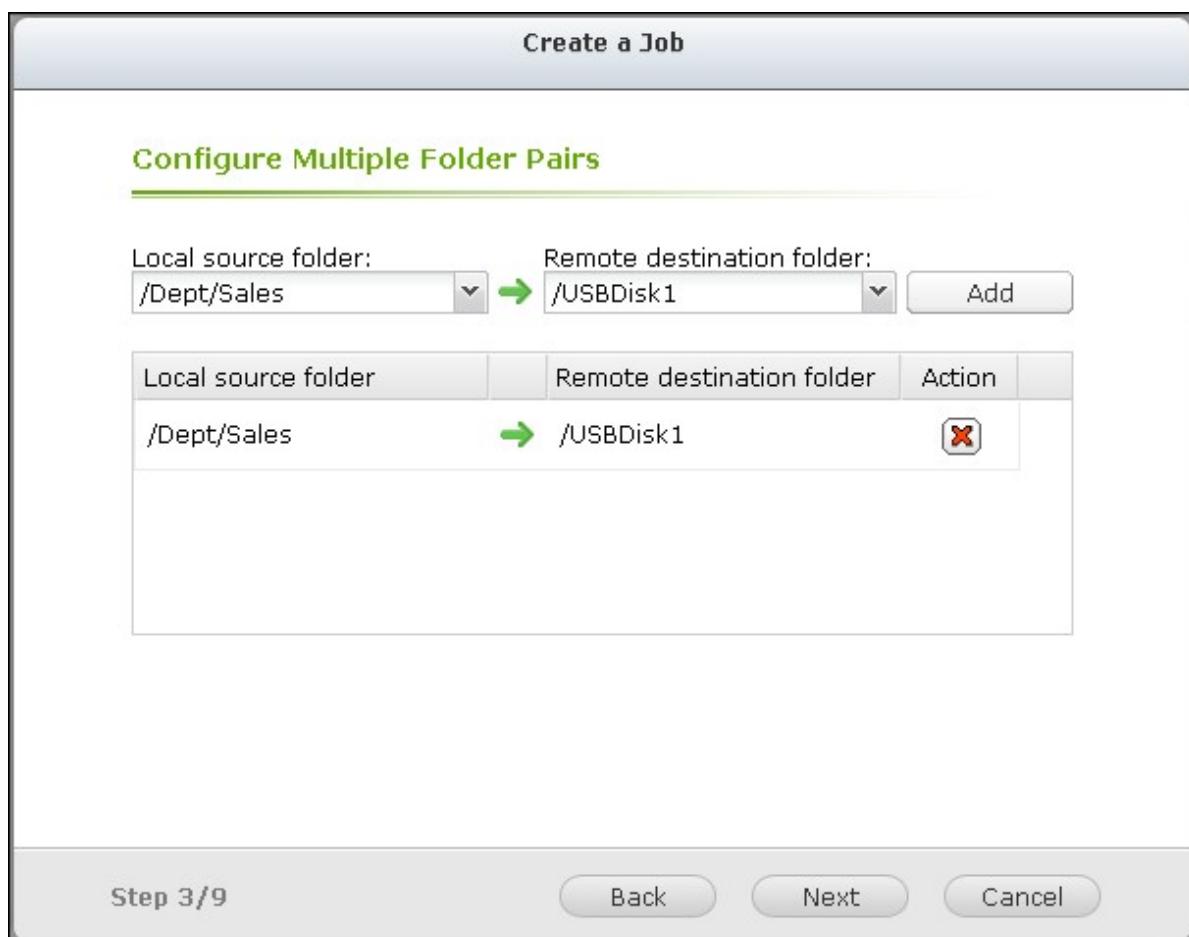
Cancel

4. Select the backup locations.
  - a. Select an external disk volume\* from the drop-down menu. The NAS supports EXT3, EXT4, FAT, NTFS, and HFS+ file systems. The general information of the storage device will be shown.
  - b. Select "Map this backup job to the volume ID only" to map the backup job to this particular external storage device. The NAS will recognize the device and execute the backup job according to the settings automatically every time it is connected to the NAS via any USB/eSATA interface.
  - c. Select to back up the data from local disk volume to the external storage or vice versa.
  - d. Click "Next".

\*Multiple partitions on the external storage device will be recognized as individual disk volumes.



5. Select the source and destination folders for backup. Then click "Add". Up to 5 folder pairs can be created. Click "Next".



**Note:** If a folder or its parent folder or child folder has been selected as the source or destination in a folder pair of a backup job, the same folder cannot be selected as the source or destination of another folder pair of the same backup job.

6. Choose between real-time and scheduled backup. Real-time backup copies files that are new, changed, and renamed from the source folder to the target folder as soon as the changes are made after the first-time backup.

Scheduled backup copies files from the source folder to the target folder according to the schedule. The options are:

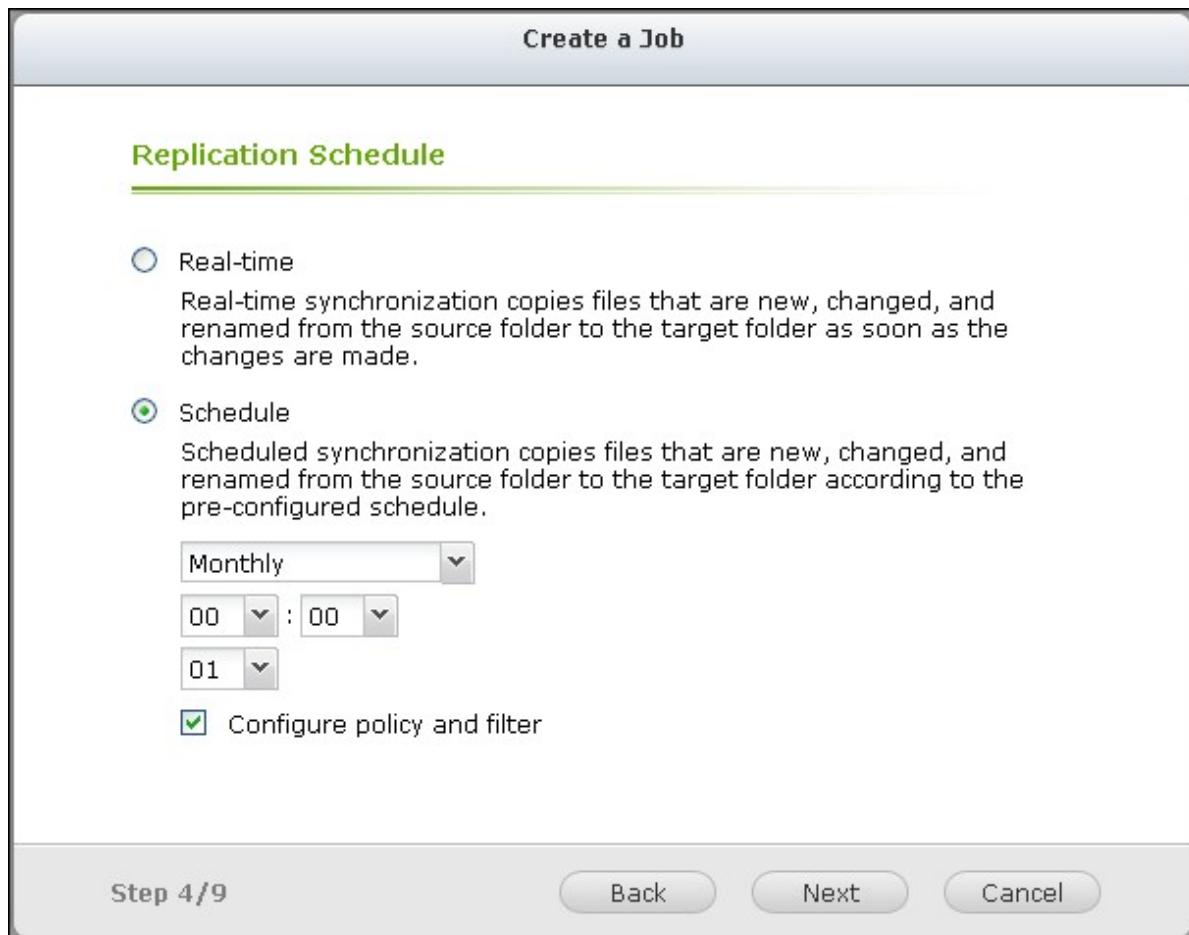
- Replicate Now: Copy the data immediately.
- Periodically: Enter the time interval in hour and minute that the backup job should be executed. The minimum time interval is 5 minutes.
- Hourly: Select the minute when an hourly backup should be executed, e.g. select 01 to execute the backup job every first minute of an hour, 1:01, 2:01, 3:01...
- Daily: Specify the time when a daily backup should be executed, e.g. 02:02 every day.
- Weekly: Select a day of the week and the time when a weekly backup should be

executed.

- Monthly: Select a day of the month and the time when a monthly backup should be executed.
- Auto-Backup: Execute data backup automatically every time the device is connected and detected by the NAS.

To configure the backup policy and filter settings, select “Configure policy and filter”.

Click “Next”.



7. Select whether or not to enable the following options:

- Delete extra files: Delete extra files in the target folder. Deletions made on the source folder will be repeated on the target folder. This option is not available for real-time data backup.
- Detect sparse files: Select this option to ignore files of null data.
- Overwrite the file if the source file is newer or the file size is different .
- Check file contents: Examine the file contents, date, size, and name to determine if two files are identical. This option is not available for real-time data backup.
- Ignore symbolic links: Select this option to ignore symbolic links in the pair folder.

## Create a Job

### Configure synchronization policy

- Delete extra files 
- Detect sparse files 
- Overwrite the file if the source file is newer or the file size is different.
- Check file contents 
- Ignore symbolic links 

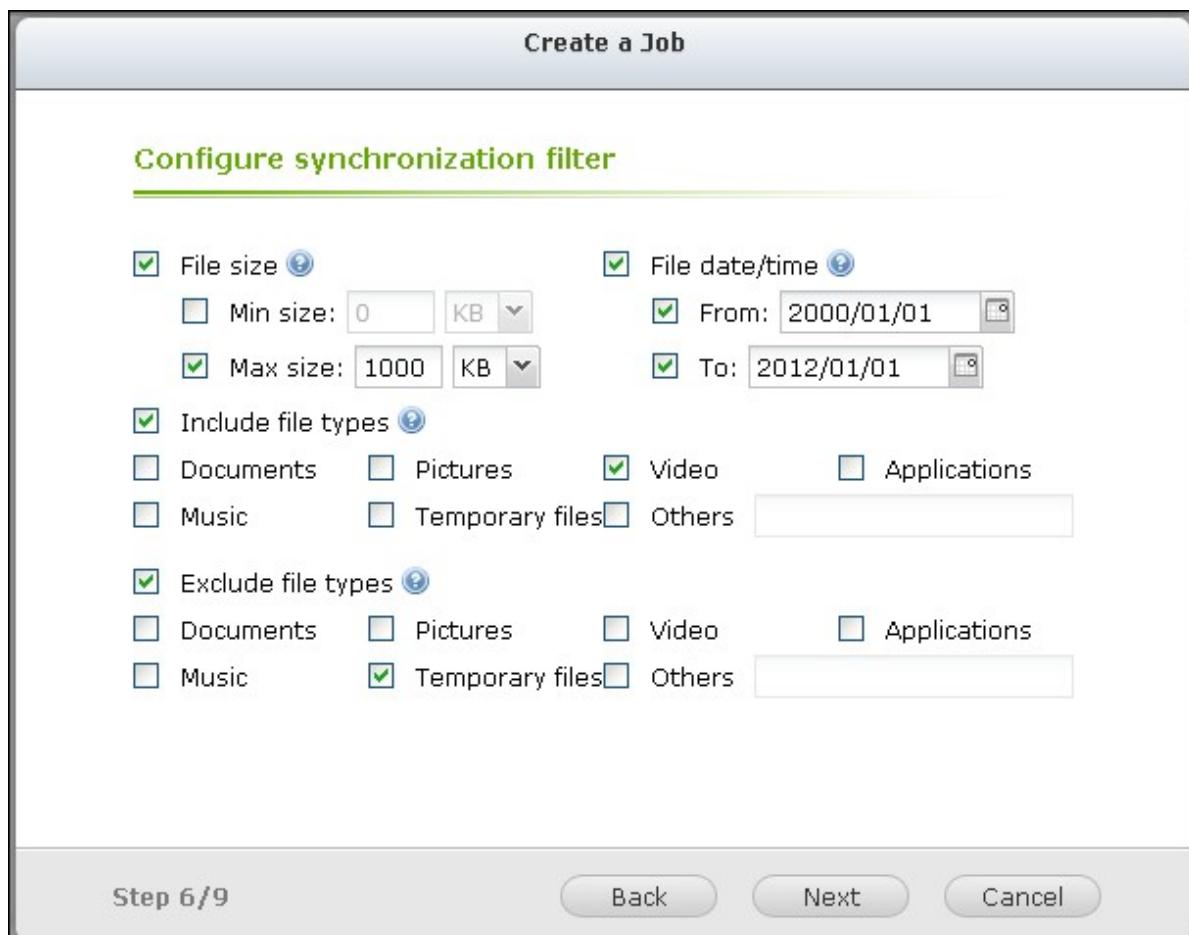
Step 5/9

Back

Next

Cancel

8. Create filters for the backup job.
  - File size: Specify the minimum and maximum size of the files to be copied.
  - File date/time: Specify the date and time of the files to be copied.
  - Include file types: Specify the file types to be copied.
  - Exclude file types: Specify the file types to be excluded for data copy.



9. Enter a name for the backup job. A job name supports up to 63 characters; it cannot start or end with a space. Click "Next".



10. Confirm the settings and click "Next".

## Create a Job

### Confirm Settings

Job Name:	Sales-->USBDisk1
Folder Pair Number:	1
Folder Pairs 1:	[/Dept/Sales] --> [/USBDisk1]
Schedule Type:	Monthly ---/1 0:0
Policy:	
File size:	--- ~ 1000kb
File date/time:	2000/01/01 ~ 2012/01/01
Include file types:	Video
Exclude file types:	Temporary files

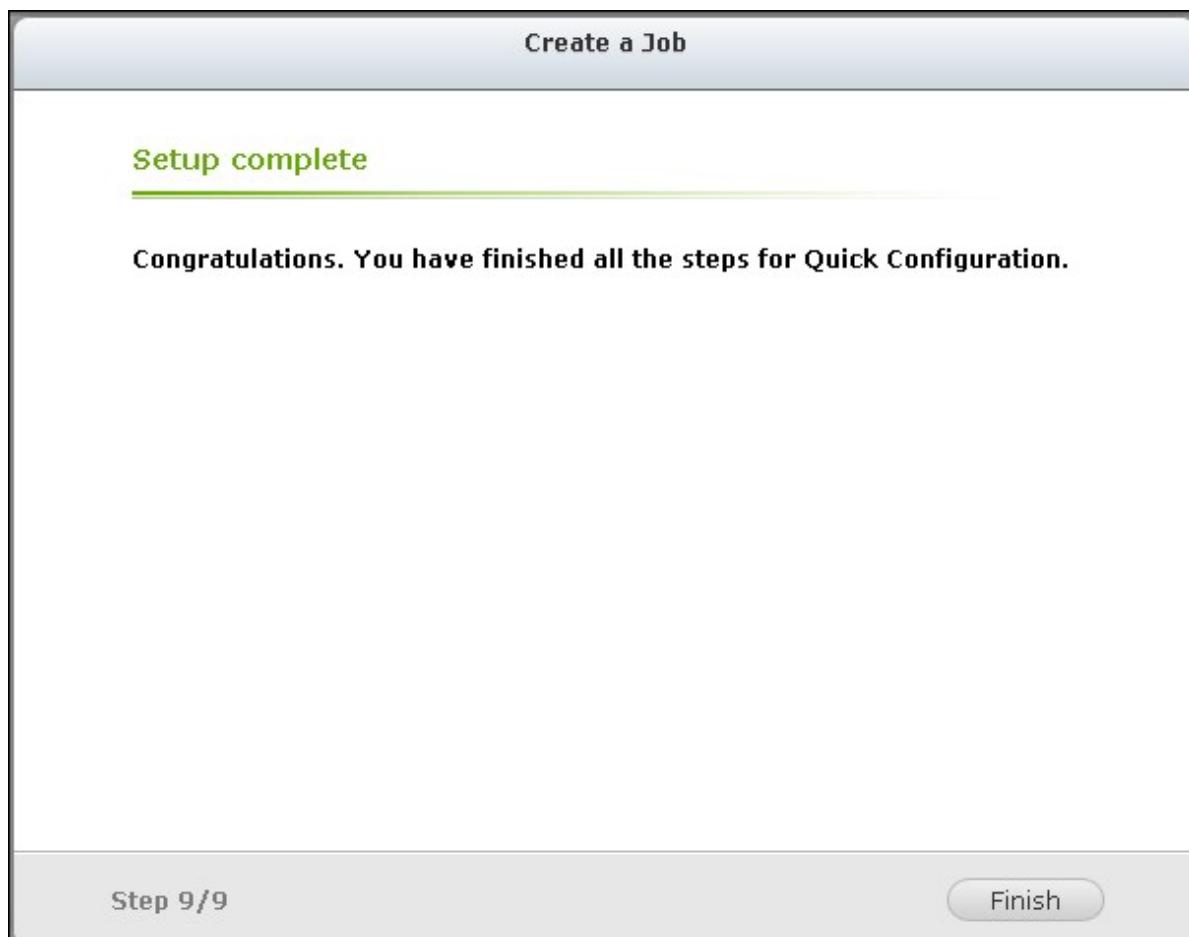
Step 8/9

Back

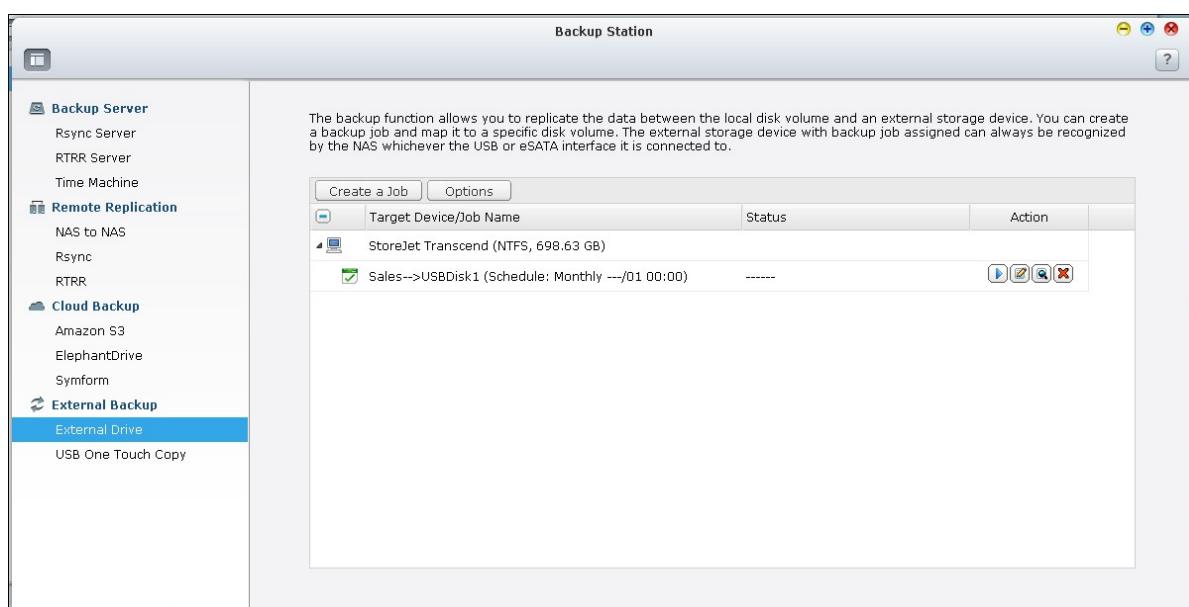
Next

Cancel

11. Click "Finish" to exit the wizard.



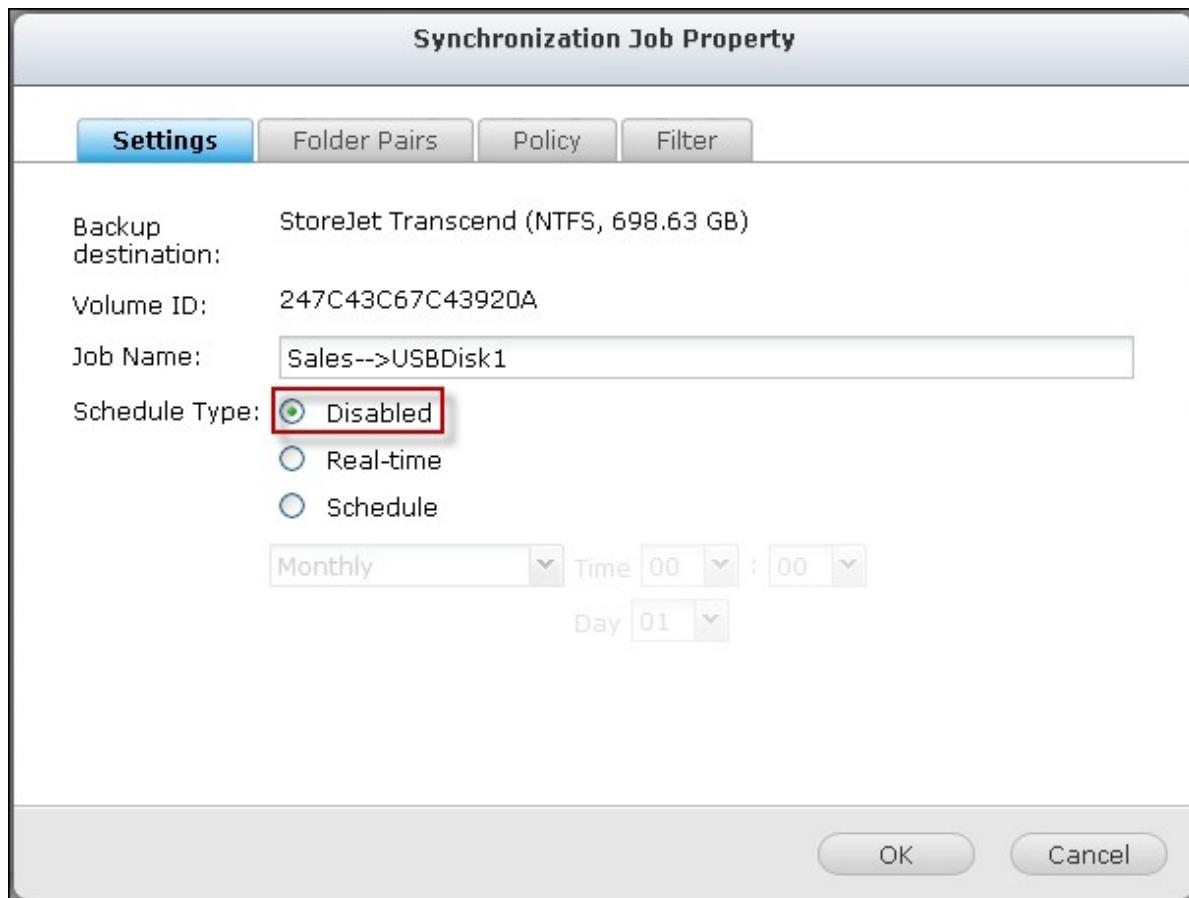
12. The backup job and the status will be shown on the list.



Button	Description
--------	-------------

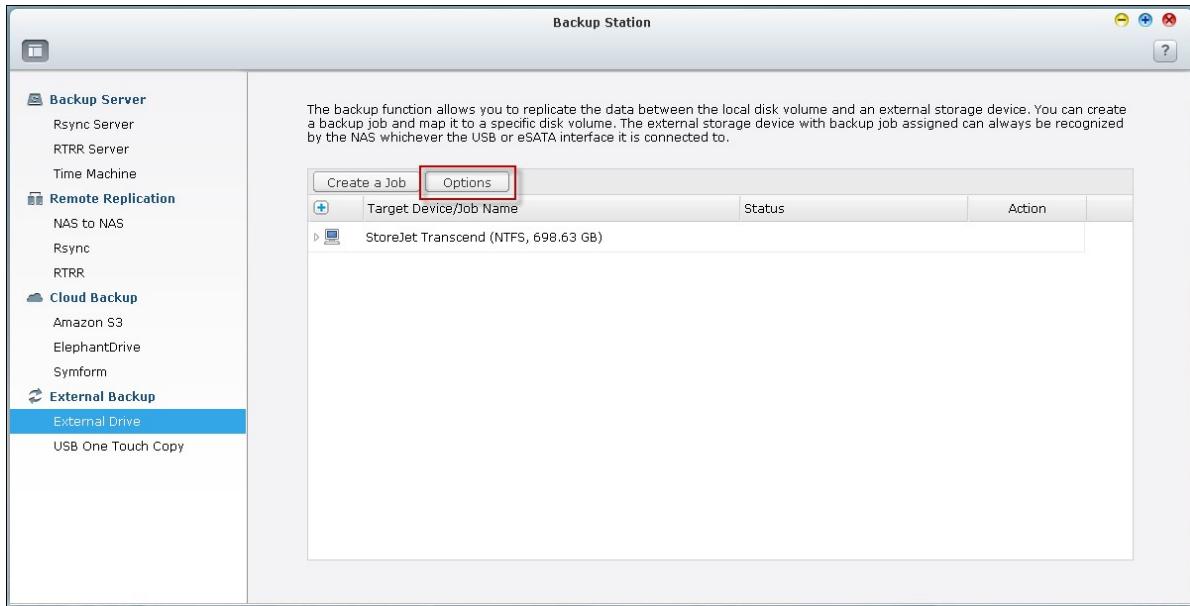
	Start a backup job.
	Stop a backup job.
	Edit the settings of a backup job.
	View the job status and logs. Download the logs of a backup job.
	Delete a backup job. This button is available only after a backup job is stopped.

To disable the backup schedule of a backup job, click and select "Disabled" under "Settings" > "Schedule Type" and click "OK".

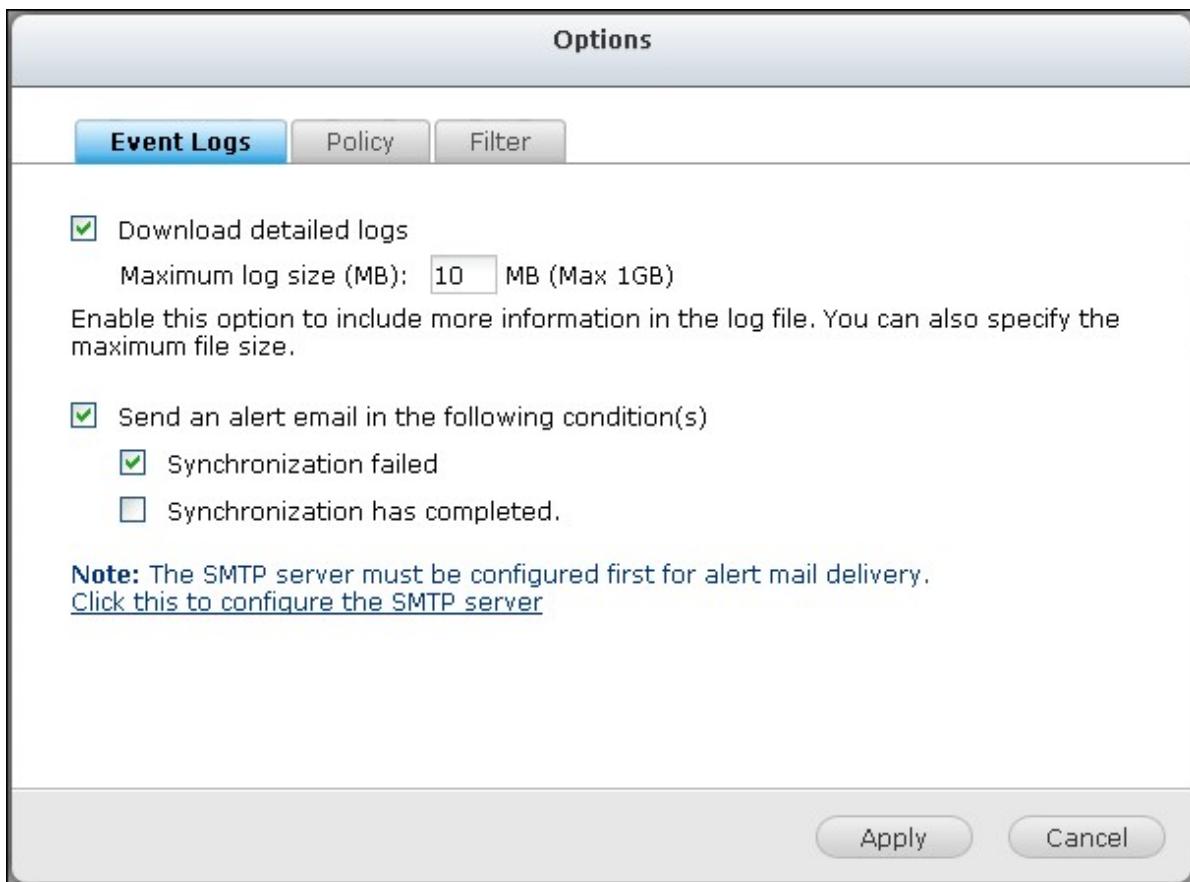


### **Default Backup Job Settings**

To edit the default backup job properties, click "Options".

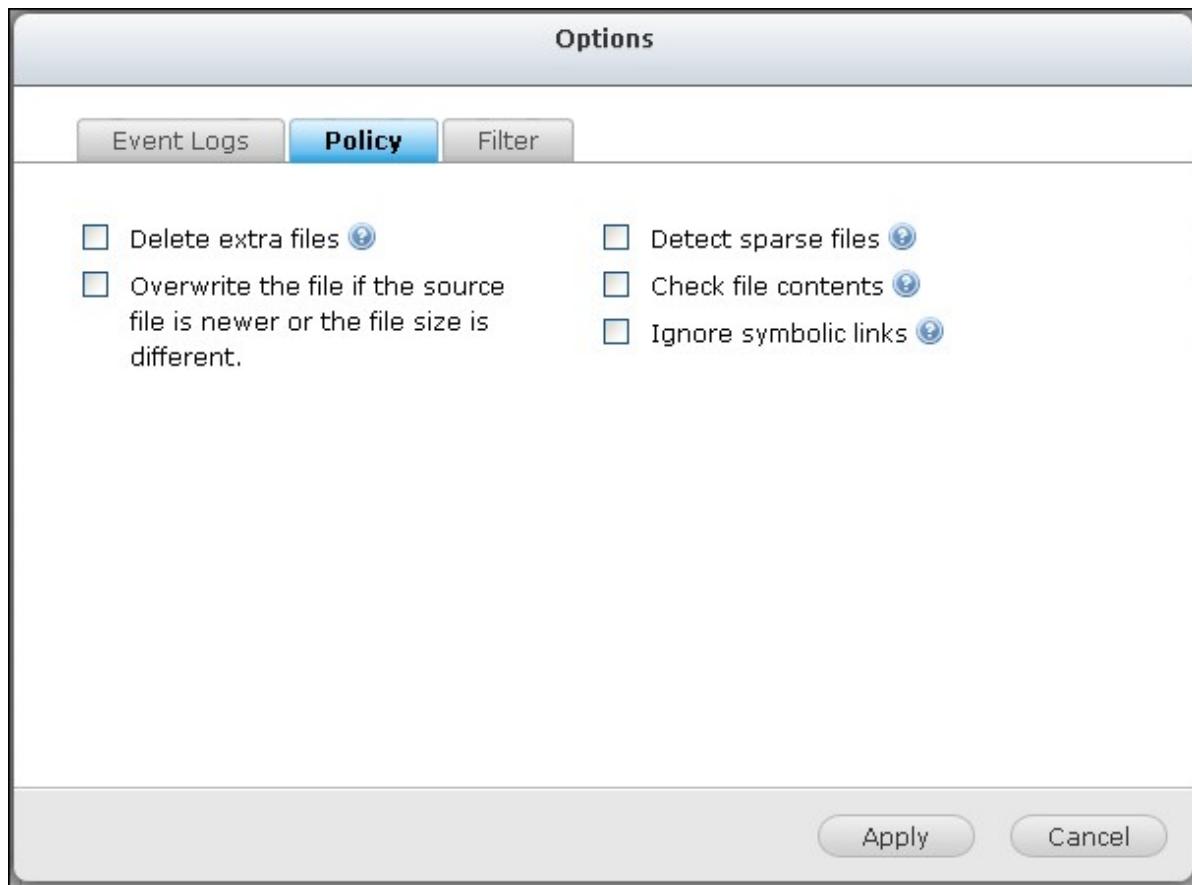


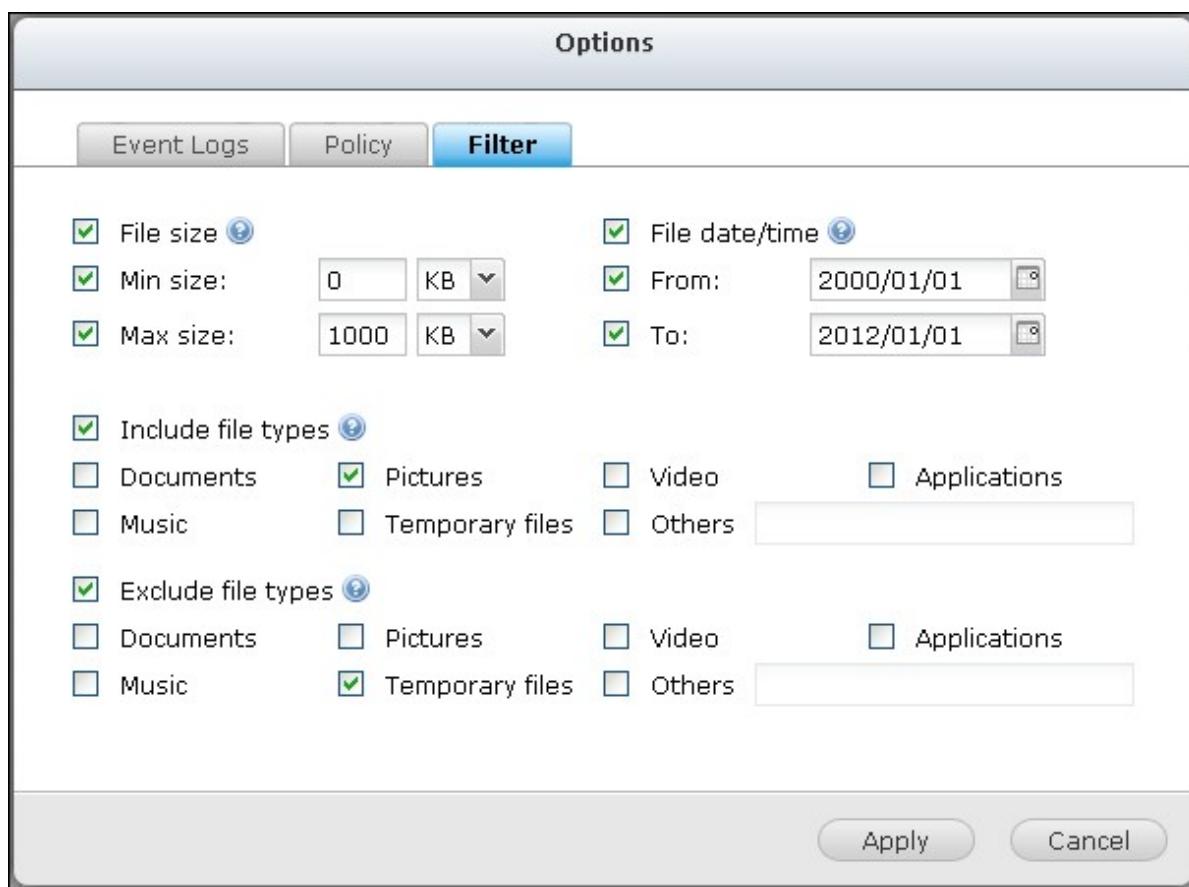
Under "Event Logs" you can select to enable "Download Detailed Logs" and specify the maximum file size of the log file. Select to send an email alert when a backup job fails or completes. Note that the SMTP server settings must be properly set up in "System Settings" > "Notification".



Specify the backup policy in "Policy" and filter settings in "Filter". These will become the

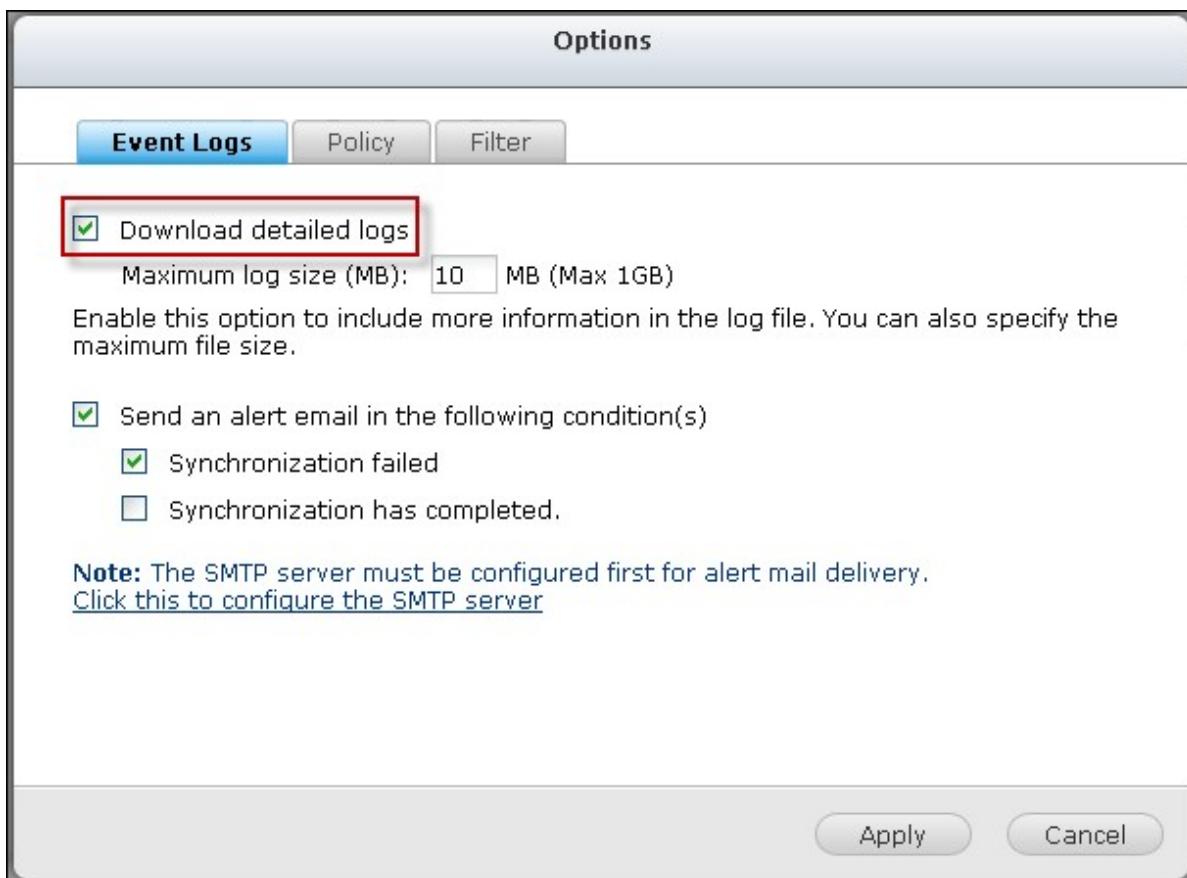
default settings for all the backup jobs.





### Download Backup Logs

1. To download the logs of a backup job, make sure the option "Download Detailed Logs" in "Options" > "Event Logs" has been enabled.



2. Click  in "Action" column of a backup job.

The backup function allows you to replicate the data between the local disk volume and an external storage device. You can create a backup job and map it to a specific disk volume. The external storage device with backup job assigned can always be recognized by the NAS whichever the USB or eSATA interface it is connected to.

Target Device/Job Name	Status	Action
StoreJet Transcend (NTFS, 698.63 GB)	-----	   

3. Go to "Job Logs" and click "Download Logs". The log file can be opened by Microsoft Excel or any other text editor software. Note that this button is only available after you have enabled "Download Detailed Logs" in "Options" > "Event Logs" and executed the backup job once.

Job Status and Logs		
Job Status	Job Logs	
Date	Time	Content
2013/05/28	16:19:27	Job [Web-->USBDisk1] started.
2013/05/28	16:19:27	Synchronize files between a local folder and an external drive with volume ID: 380C-EA01
2013/05/28	16:19:27	The number of folder pairs = 1.
2013/05/28	16:19:27	Pair1 = [Web, USBDisk1].
2013/05/28	16:19:27	Schedule type: Realtime.

**Download Logs**

**OK**

## USB One Touch Copy

Enable the USB one touch copy button to back up data from the front USB drive to the NAS or vice versa. This feature is not supported by TS-809U-RP, TS-879U-RP, TS-EC879U-RP, TS-1279U-RP, TS-EC1279U-RP.

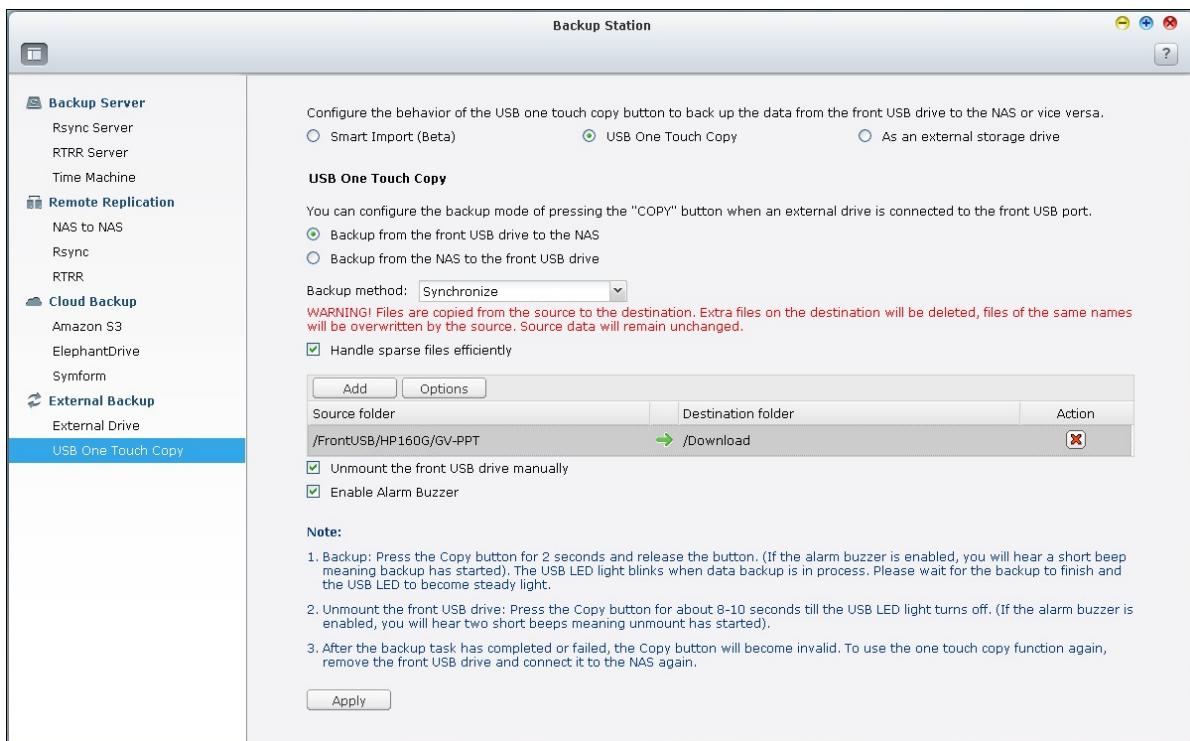
### Smart Import (Beta)

When users connect an external device, such as a camera, to the front USB port, all photos and videos on the device will be imported to the NAS automatically without pressing the "Copy" button. Imported files will be stored in "SmartImport," a newly created folder, under the default backup directory. During each import, only new photos and videos will be imported to a new folder.



For customized backup configuration, please select "USB One Touch Copy."

## USB One Touch Copy



- **Backup direction:** From the front USB drive to the NAS or vice versa.
- **Backup method:**
  - Create directory:** A new directory will be created on the destination and the source data will be copied to this directory. The new directory will be named as

- the backup date (YYYYMMDD). If there are two or more backups on the same day, the directory will be named with YYYYMMDD-1, YYYYMMDD-2... and so on.
- B. Copy: Back up data to the destination share. If the same file exists, the destination file will be overwritten.
  - C. Synchronize: Back up data to the destination share and clear the redundant files. If the same file exists, the destination file will be overwritten.

**Note:** If there are multiple partitions on the source storage device, a new folder will be created for each partition on the destination as the backup folder. The backup folder will be named with the backup date and the partition number, YYYYMMDD-1 for partition 1, YYYYMMDD-2 for partition 2... and so on. If the source storage device contains only one partition, the backup folder will be named as YYYYMMDD only.

- Handle sparse files efficiently: A sparse file is a type of computer file that contains large blocks of zero-byte data. Turn on this option may reduce the time required for backup.
- Source and destination folders: Specify the folder pairs for backup and click "Add". Maximum 9 folder pairs can be added.
- Options: Click "Options" to set up notification of the backup jobs by email, SMS, or instant messaging (IM).
- Unmount the front USB drive manually: When enabled, users can press the Copy button for about 8-10 seconds until the USB LED light turns off and remove the front USB drive from the NAS.
- Enable the alarm buzzer:
  1. One short beep: Backup has started.
  2. Two short beeps: The front USB drive is being unmounted.

#### **Data copy by front USB port**

The NAS supports instant data copy backup from the external USB device to the NAS or the other way round by the front one touch copy button. To use this function, follow the steps below:

1. Make sure a hard drive is installed and formatted on the NAS. The default shared folder Qusb/Usb has been created.
2. Turn on the NAS.
3. Configure the behavior of the Copy button on "Backup Station" > "USB One Touch

Copy" page.

4. Connect the USB device, for example, digital camera or flash, to the front USB port of the NAS.
5. Press the Copy button once. The data will be copied according to your settings on the NAS.

**Note:** Incremental backup is used for this feature. After the first time data backup, the NAS only copies the changed files since the last backup.



**Caution:** Files are copied from the source to the destination. Extra files on the destination will be deleted; files of the same names will be overwritten by the source. Source data will remain unchanged.

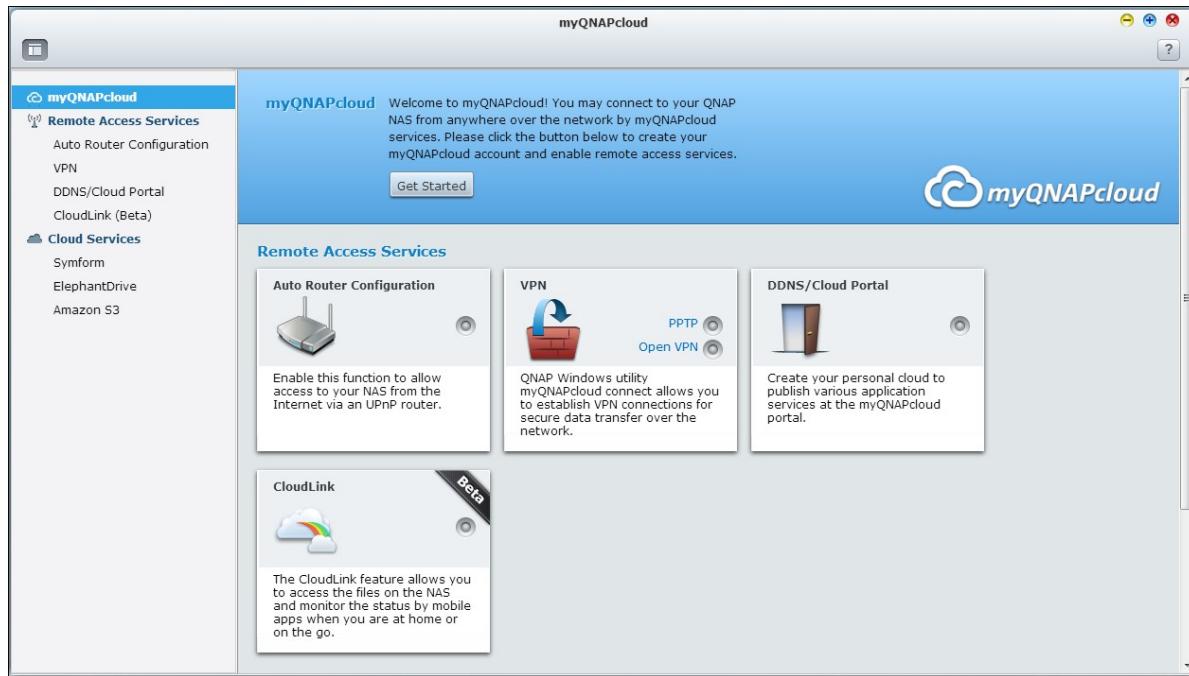
### As an external storage drive

When an external device is connected to the front USB port, it will be identified as an external storage drive connected to the port.

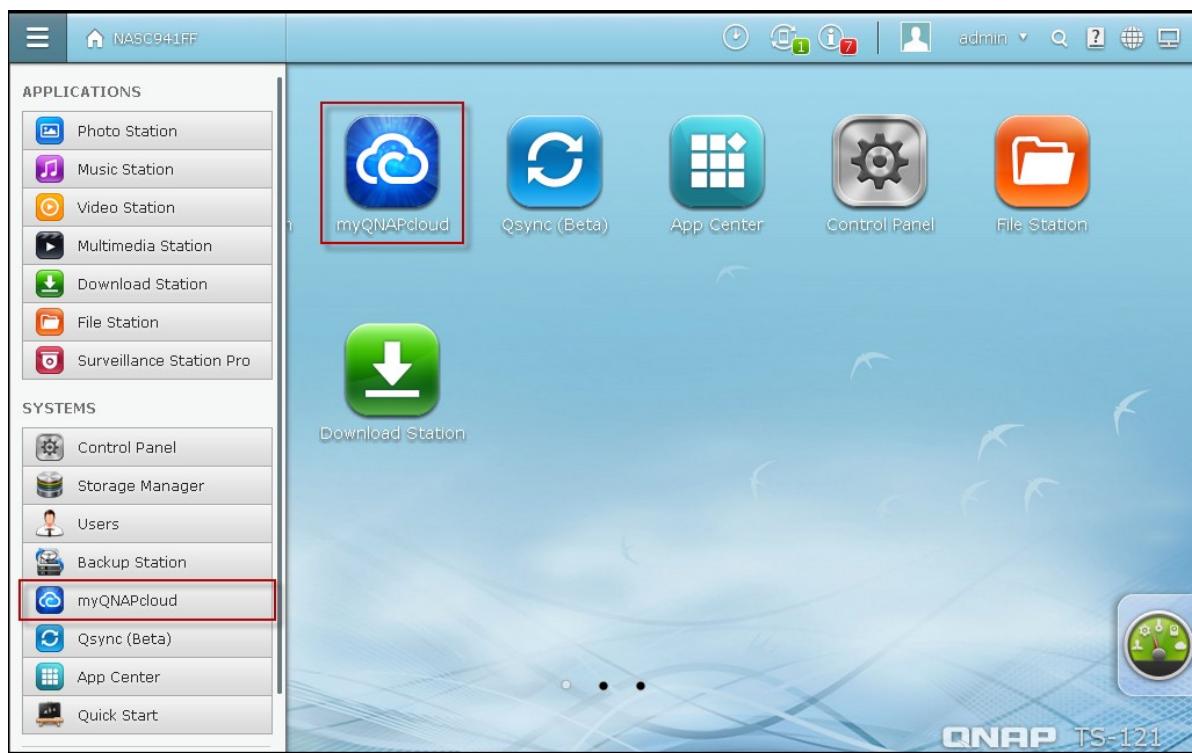


## 8.2 myQNAPcloud Service

The myQNAPcloud service is a function which provides host name registration, mapping of the dynamic NAS IP to a domain name, and auto port mapping of UPnP router on the local network. Use the myQNAPcloud wizard to register a unique host name for the NAS, configure automatic port forwarding on the UPnP router, and publish NAS services for remote access over the Internet.



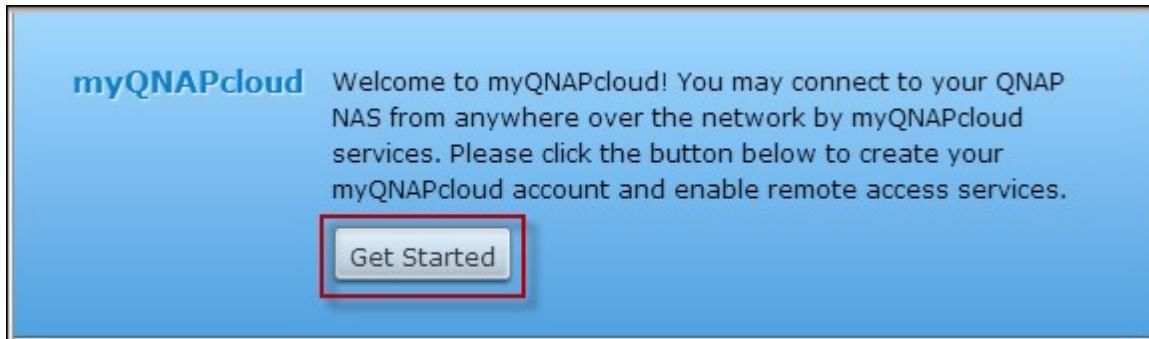
To use the myQNAPcloud service, make sure the NAS has been connected to an UPnP router and the Internet and click the myQNAPcloud shortcut from the NAS Desktop or Main Menu.



## myQNAPcloud wizard

The first time you use the myQNAPcloud service, you are recommended to use the myQNAPcloud wizard to complete the settings. Follow the steps below:

1. Click "Get Started" to use the wizard.



2. Click "Start".



3. Fill out all required fields, agree to the terms and conditions and click "Next" to create a myQNAPcloud account (or, click "Sign in myQNAPcloud account" to login to your myQNAPcloud account if you already have an account.)

Welcome to myQNAPcloud!

### Create myQNAPcloud account

Please create a myQNAPcloud Account to proceed. ( or [Sign in myQNAPcloud account](#) )

myQNAPcloud ID (QID) :

Password :

Verify Password:

First name:

Last name:

Mobile number:  
(optional)

I agree to [myQNAPcloud Terms of Use](#) and [QNAP Privacy Policy](#)

I'd like to receive the latest E-news from QNAP.

Step 1/4

## Welcome to myQNAPcloud!

### Sign in myQNAPcloud account

Please sign in myQNAPcloud account to proceed ( or [Create myQNAPcloud account](#) )

myQNAPcloud ID (QID) :

Password :

[Forgot your password?](#)

Step 1/4

Next

Cancel

4. Enter a name to register your NAS and click "Next".

## Welcome to myQNAPcloud!

### Register your myQNAPcloud device name

Please enter a name to register your QNAP NAS. This name will be used to access your NAS remotely.

NASQTS

After finishing the wizard, you can access your QNAP NAS remotely with the following Internet address:

[NASQTS.myqnapcloud.com](http://NASQTS.myqnapcloud.com)

Step 2/4

Back

Next

Cancel

5. The wizard will configure your router automatically.

## Welcome to myQNAPcloud!

### Configuring your router...

Please wait patiently. The router configuration will be completed in a minute.



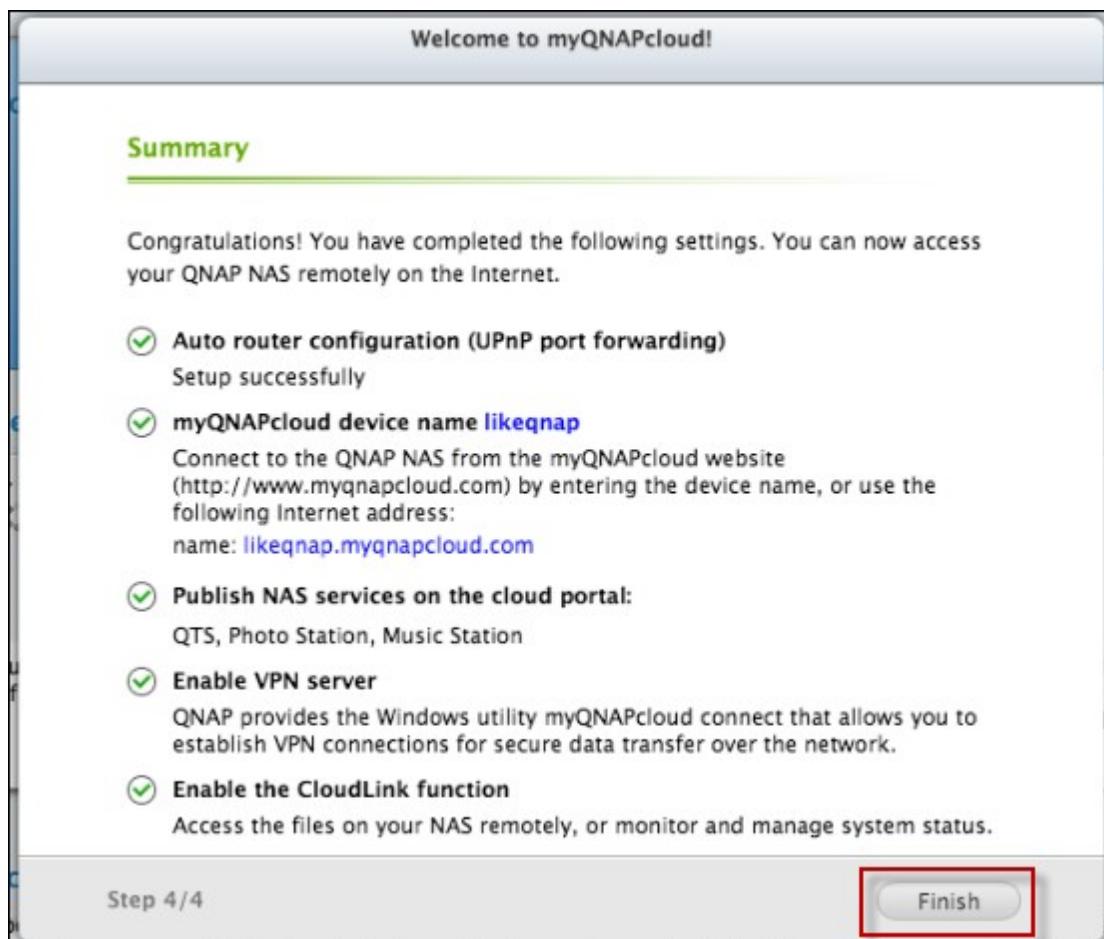
Configuring network environment and applying myQNAPcloud services...



Step 3/4

Next

6. Review the summary page and click “Finish” to complete the wizard.



7. If any of the settings is unsuccessful, follow the instructions provided to troubleshoot the issues. After the wizard is finished, a confirmation email will be sent to the email account specified. Click "Confirm Registration" from the email and proceed to complete the registration process.



Dear Mr./Mrs.,

Thanks for registering myQNAPcloud account.

Your myQNAPcloud ID (QID) is [NAS.QTS@gmail.com](mailto:NAS.QTS@gmail.com)

Click the link below to confirm registration:

**Confirm Registration**

Notice: The link will automatically expire after 30 days.

When someone creates a QNAP User Account, this email will be sent automatically.

Your email address must be validated.

Then, you can start to access more services provided by QNAP with the QNAP User Account.

For more information, please refer to:

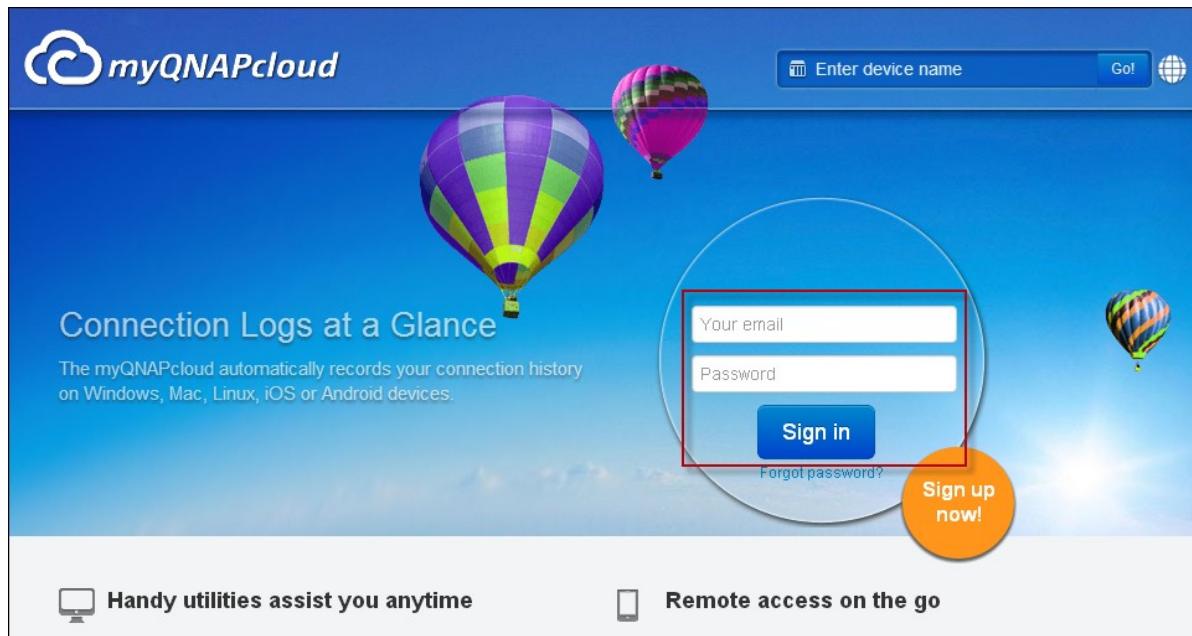
**What's myQNAPcloud**

Thank you,

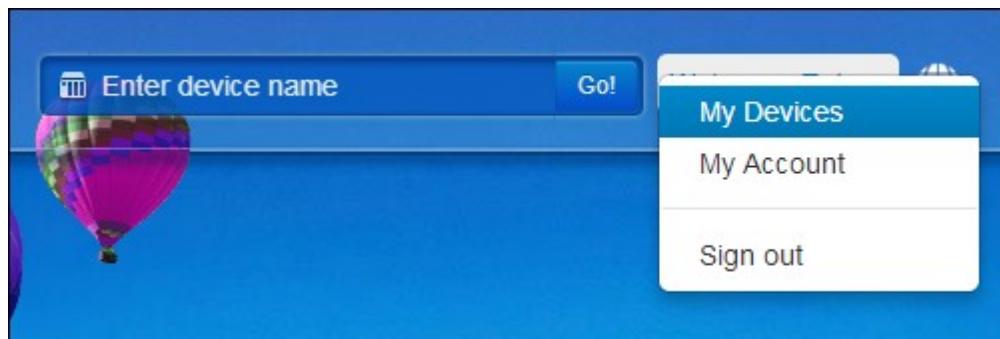
QNAP Customer Support

## Manage and configure your myQNAPcloud account

Click "Manage myQNAPcloud Account" on top of the page after launching myQNAPcloud or log into your account at <http://www.myqnapcloud.com>.



Click your login ID next to the "Enter device name" box and select "My Devices" from the drop down menu to review your device details, including the name, DDNS address, LAN and WAN IP.



The screenshot shows the myQNAPcloud web interface. At the top, there's a blue header bar with the myQNAPcloud logo, a search bar labeled "Enter device name" with a "Go!" button, and a "Welcome, NAS" dropdown menu. On the left, a sidebar has links for "My Profile", "My Devices", and "NASQTS" (which is selected and highlighted in blue). The main content area is titled "NASQTS" and shows a thumbnail of a QNAP TS-669 Pro NAS unit. Below the thumbnail is a green "Go!" button. To the right of the thumbnail, the device model "TS-669 Pro" is displayed, along with its configuration details:

myQNAPcloud device name	NASQTS
myQNAPcloud internet address	NASQTS.myqnapcloud.com
LAN IP	10.8.12.148
WAN IP	61.62.220.74
Firmware version	4.0.2
Last update time	2013-09-11 15:52:16

At the top right of the main content area is an "Unregister" button.

Or, select "My Account" to check your profile, change your password and monitor your account activity.

This screenshot shows the myQNAPcloud login or account management screen. It features a search bar at the top with "Enter device name" and a "Go!" button. A hot air balloon graphic is visible in the background. A dropdown menu is open, showing three options: "My Devices" (highlighted in blue), "My Account" (highlighted in teal), and "Sign out".

**myQNAPcloud**

Enter device name Go! Welcome, NAS ▾

**My Profile**

**Profile** (highlighted)

Change Password

Activities

**My Devices**

NASQTS

**Profile**

Your myQNAPcloud ID (QID) nas.qts@gmail.com

First name NAS

Last name QTS

Gender

Birthday

Mobile number

Get latest QNAP No information from email

Preferred language English

**Edit**

This screenshot shows the 'Profile' section of the myQNAPcloud web interface. On the left sidebar, 'Profile' is highlighted. The main content area displays personal information: First name (NAS), Last name (QTS), Gender, Birthday, and Mobile number. It also includes a 'Get latest QNAP No information from email' setting and a 'Preferred language English' selection. A 'Edit' button is located at the bottom right of the form.

**myQNAPcloud**

Enter device name Go! Welcome, NAS ▾

**My Profile**

Profile

**Change Password** (highlighted)

Activities

**My Devices**

NASQTS

**Change Password**

Old password Your old password

New password Must be 6 characters long at least

Confirm password Must be 6 characters long at least

**Change**

This screenshot shows the 'Change Password' section of the myQNAPcloud web interface. On the left sidebar, 'Change Password' is highlighted. The main content area contains three input fields: 'Old password' (placeholder: 'Your old password'), 'New password' (placeholder: 'Must be 6 characters long at least'), and 'Confirm password' (placeholder: 'Must be 6 characters long at least'). A 'Change' button is located at the bottom right of the form.

**myQNAPcloud**

Enter device name  Go! Welcome, NAS

**My Profile**  
Profile  
Change Password  
**Activities** Activities

**My Devices**  
NASQTS

**Activities**

Source IP / Country	Device	APP name	Action	Time
61.62.220.74 Taiwan		Portal	Sign in	2013-09-11 15:44:42
61.62.220.74 Taiwan		Portal	Sign out	2013-09-11 15:44:39
61.62.220.74 Taiwan		Portal	Sign in	2013-09-11 15:42:20
61.62.220.74 Taiwan		QNAP NAS CGI NASQTS	Register device	2013-09-11 15:41:18
61.62.220.74 Taiwan		QNAP NAS CGI	Sign in	2013-09-11 15:41:18

[← Next](#) [Previous →](#)

## Access NAS services via the myQNAPcloud website

To access the NAS services via the myQNAPcloud website, specify the NAS you registered with in the search box and click "Go!".



The published public NAS services will be listed.

A screenshot of the myQNAPcloud Cloud Portal. At the top, there is a search bar with the placeholder 'Enter device name' and a 'Go!' button. Below the search bar, the text 'Welcome to NASQTS's Cloud Portal' is displayed, along with a checkbox for 'Show published entrance of secure connection (SSL)'. A section titled 'Published Services' contains four icons: 'QTS Web' (blue square with a white 'Q'), 'File Station' (orange folder icon), 'Web Server' (grey globe icon), and 'Photo Station' (blue camera icon). Below this, a section titled 'Private Services' contains a placeholder text 'Enter the Access Code to browse more private services.' and two input fields: 'User name' and 'Access code', followed by a 'Submit' button.

Enter the access code to browse private services.

A screenshot of a login form titled 'Private Services'. The form instructions say 'Enter the Access Code to browse more private services.' It features three input fields: 'User Name', 'Access code', and a 'Submit' button.

 myQNAPcloud

Enter device name  Go! Welcome, NAS 

 Welcome to NASQTS's Cloud Portal

Show published entrance of secure connection (SSL). [Add to Favorites](#)

 **Published Services**

 QTS Web  File Station  Web Server  Photo Station

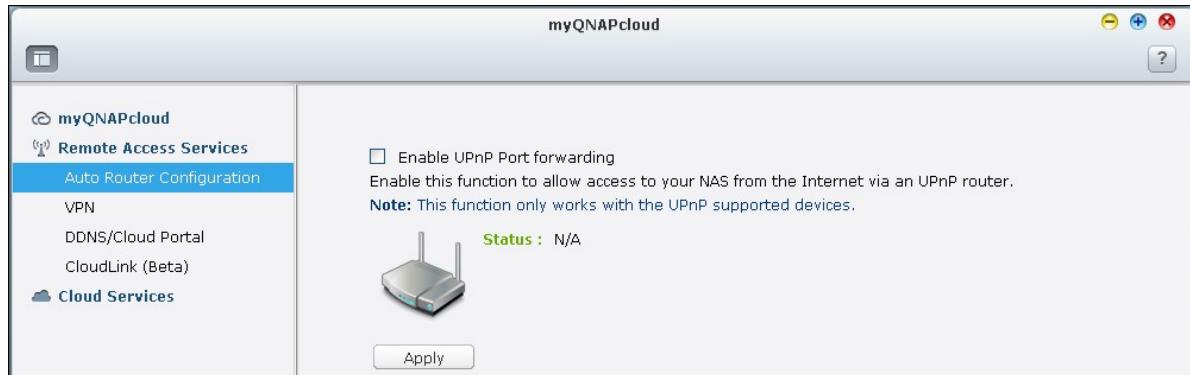
 **Private Services**

 Multimedia Station

**Note:** For configuration on private NAS services, please refer to the DDNS/Cloud Portal section later in this chapter.

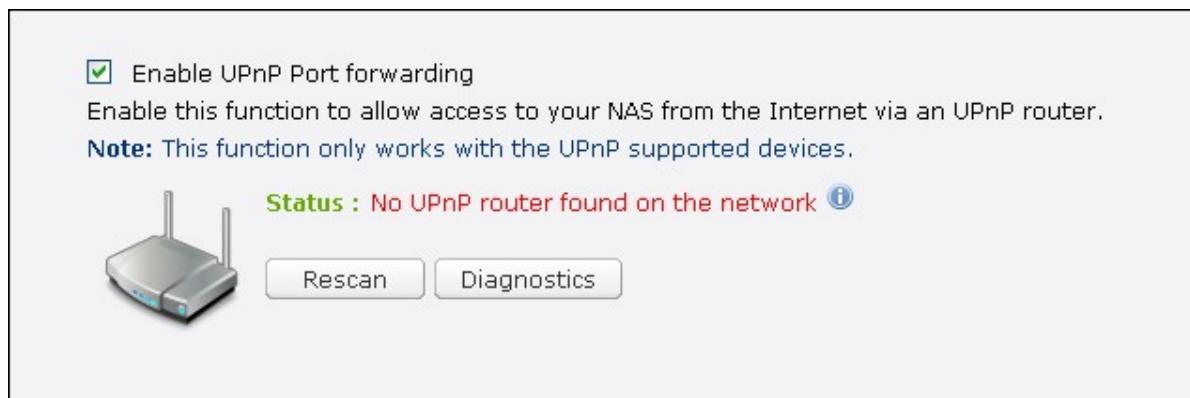
## Auto Router Configuration

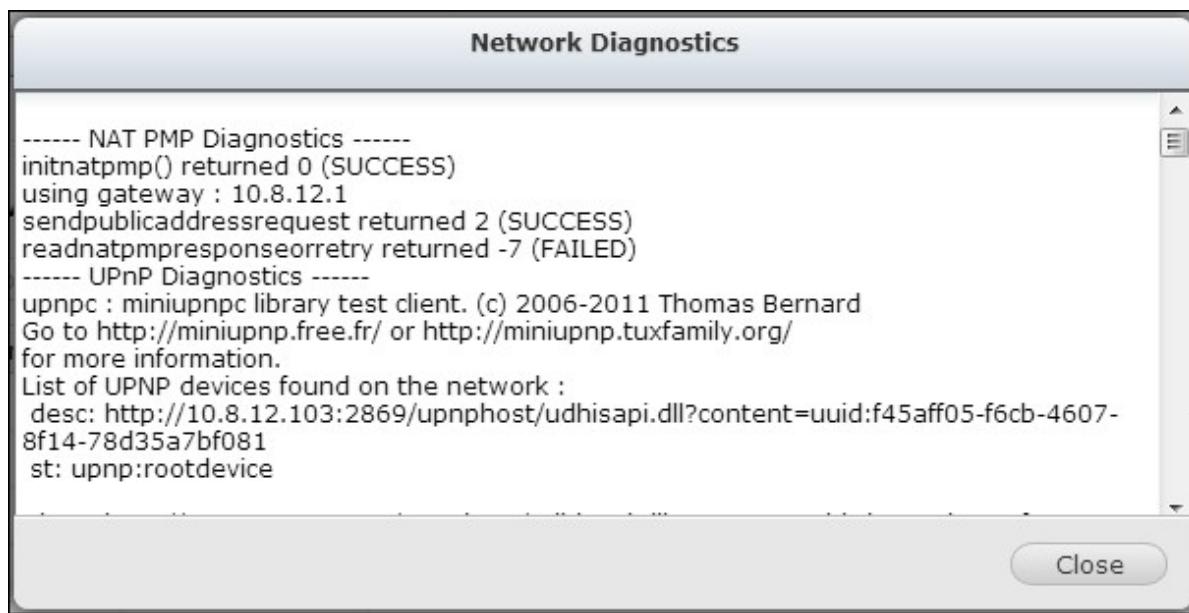
In "Remote Access Services" > "Auto Router Configuration", you can enable or disable UPnP port forwarding. When this option is enabled, your NAS is accessible from the Internet via the UPnP router.



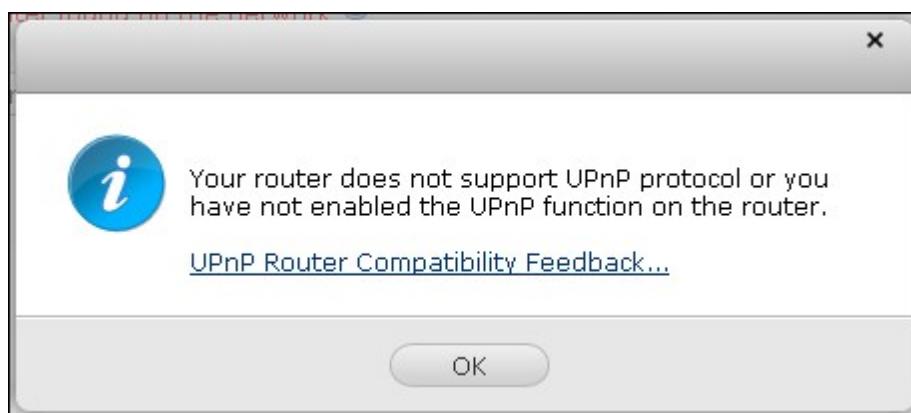
**Note:** If there is more than one routers on the network, only the one which is set as the default gateway of the NAS will be detected.

Click "Rescan" to detect the router if no UPnP router is found on the local network and "Diagnostics" to check the diagnostic logs.





If the UPnP router is incompatible with the NAS, click and then click "UPnP Router Compatibility Feedback..." ([http://www.qnap.com/go/compatibility\\_router.html](http://www.qnap.com/go/compatibility_router.html)) to contact the technical support.



Select the NAS services to be allowed for remote access. Click "Apply to Router". The NAS will configure the port forwarding on the UPnP router automatically. You will then be able to access the NAS services from the Internet.

Service Name	Ports	Protocol
Web Administration (includes File Station, D...	8080	TCP
Secure Web Administration	443	TCP
FTP/FTPS with SSL/TLS Server	20,21	TCP
Telnet Server	13131	TCP
SSH server, SFTP server	22	TCP
Web Server, Multimedia Station	80	TCP
Secure Web Server	8081	TCP
Remote Replication	873,8899	TCP
VPN Server (PPTP)	1723	TCP
VPN Server (OpenVPN)	1194	UDP

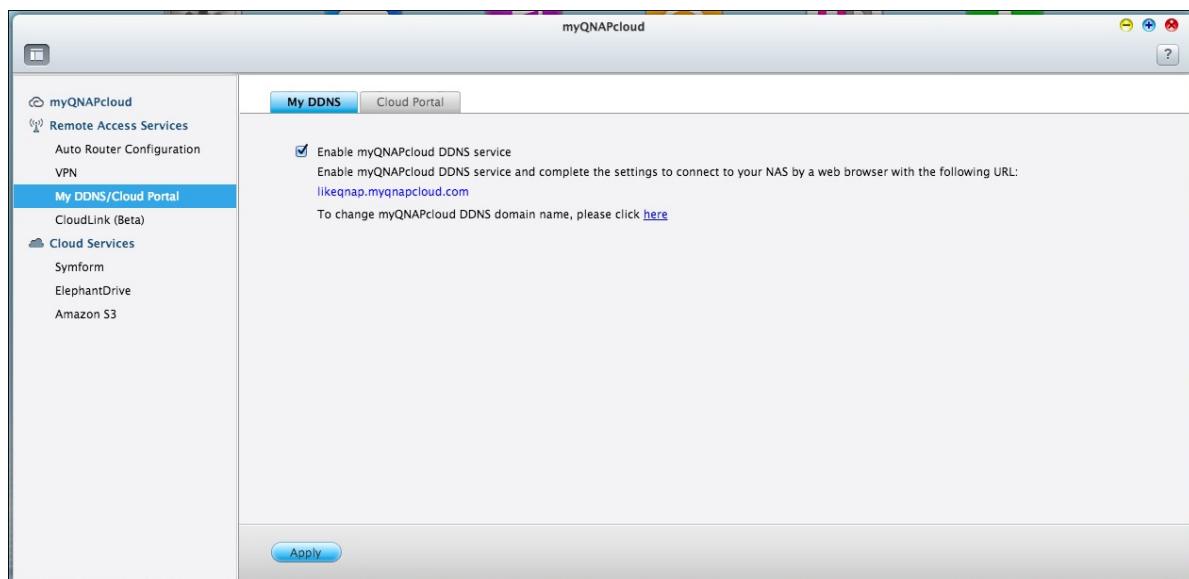
**Note:**

- If more than two NAS are connected to one UPnP router, please specify a different port for each NAS. If the router does not support UPnP, users are required to configure port forwarding manually on the router. Please refer to the links below:
- Application note: <http://www.qnap.com/go/notes.html>
- FAQ: <http://www.qnap.com/faq>
- UPnP router compatibility list: [http://www.qnap.com/UPnP\\_Router\\_Compatibility\\_List](http://www.qnap.com/UPnP_Router_Compatibility_List)

## DDNS/Cloud Portal

With the Cloud Portal, web-based NAS services such as web administration, Web Server, Multimedia Server, and File Station, can be published to <http://www.myqnapcloud.com>. By enabling the NAS services in this step, they are opened for remote access even if they are not published.

Enable the My DDNS service in “Remote Access Service” and the NAS will notify the myQNAPcloud server automatically if the WAN IP address of the NAS has changed. To use the myQNAPcloud service, make sure the NAS has been connected to an UPnP router and the Internet.



### Note:

- The myQNAPcloud name of each QNAP NAS is unique. One myQNAPcloud name can only be used with one NAS.
- A registered myQNAPcloud name will expire in 120 days if your NAS remains offline within the period. Once the name is expired, it will be released for new registration by other users.

In “Remote Access Services” > “DDNS/Cloud Portal” > “Cloud Portal”, the web-based NAS services are shown. Select “Publish” to publish the NAS services to myQNAPcloud website. Select “Private” to hide the published NAS services from public access. The private services on the myQNAPcloud website are only visible to specified users with the myQNAPcloud access code.

Note that if a disabled NAS service is published, the service will not be accessible even the corresponding icon is shown on myQNAPcloud website (<http://www.myQNAPcloud.com>).

NAS Services	Status	Publish	Private
Web Administration	Enabled	<input checked="" type="checkbox"/>	<input type="checkbox"/>
File Station	Enabled	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Web Server	Enabled	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Multimedia Station	Enabled	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Photo Station	Enabled	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Music Station	Enabled	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Secure Web Administration	Enabled	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Secure File Station	Enabled	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Secure Web Server	Disabled	<input type="checkbox"/>	<input type="checkbox"/>
Secure Multimedia Station	Disabled	<input type="checkbox"/>	<input type="checkbox"/>
Secure Photo Station	Disabled	<input type="checkbox"/>	<input type="checkbox"/>
Secure Music Station	Disabled	<input type="checkbox"/>	<input type="checkbox"/>

Set myQNAPcloud Access Code: Enter a code of 6-16 characters (a-z, A-Z, 0-9 only). The code is required when NAS users attempt to view the private NAS services on the myQNAPCloud website.

**myQNAPcloud Access Code**

Set the myQNAPcloud Access Code:

**Note:** The code must be 6-16 characters (a-z, A-Z, 0-9 only).

Click "Add Users" and specify maximum 9 local NAS users who are allowed to view the private NAS services published on the myQNAPcloud website.

**User Management**

Click "Add User" and specify the local NAS users who are allowed to view the private NAS services published on myQNAPcloud website. These users may also use the myQNAPcloud Connect at the same time for remote access. Maximum 9 users can be specified.

Select the users and click "Send Invitation" to send an email with instruction to access the services.

<input type="button" value="Delete"/>	<input style="border: 2px solid red; background-color: #fff; color: black; font-weight: bold; font-size: 1em; padding: 2px 10px; margin-right: 10px;" type="button" value="Add Users"/>	<input type="button" value="Send Invitation"/>
<input type="checkbox"/> <input type="text" value="Username"/>	<input type="checkbox"/> myQNAPcloud Connect (VPN)	<input type="checkbox"/> myQNAPcloud Website

Select the connection method: the myQNAPcloud Connect (VPN) utility and/or myQNAPcloud website. Click "Apply".

Username	myQNAPcloud Connect (VPN)	myQNAPcloud Website
admin	<input type="checkbox"/>	<input type="checkbox"/>
test01	<input type="checkbox"/>	<input type="checkbox"/>
test02	<input type="checkbox"/>	<input type="checkbox"/>
test03	<input type="checkbox"/>	<input type="checkbox"/>
Employee072	<input type="checkbox"/>	<input type="checkbox"/>
Employee073	<input type="checkbox"/>	<input type="checkbox"/>
Employee074	<input type="checkbox"/>	<input type="checkbox"/>
Employee075	<input type="checkbox"/>	<input type="checkbox"/>
Employee076	<input type="checkbox"/>	<input type="checkbox"/>
Employee077	<input type="checkbox"/>	<input type="checkbox"/>

Display item: 1-10, Total: 83

Page: 1 /9 | [◀](#) [▶](#) [⟳](#) [⟳](#)

[Apply](#) [Cancel](#)

Click "Apply" to save the settings.

<b>myQNAPcloud Access Code</b>										
Set the myQNAPcloud Access Code: <input type="text" value="111111"/>										
<b>Note:</b> The code must be 6-16 characters (a-z, A-Z, 0-9 only).										
<b>User Management</b>										
Click "Add User" and specify the local NAS users who are allowed to view the private NAS services published on myQNAPcloud website. These users may also use the myQNAPcloud Connect at the same time for remote access. Maximum 9 users can be specified.										
Select the users and click "Send Invitation" to send an email with instruction to access the services.										
<input type="button" value="Delete"/> <input type="button" value="Add Users"/> <input type="button" value="Send Invitation"/> <table border="1"> <tr> <td><input type="checkbox"/></td> <td>Username</td> <td>myQNAPcloud Connect (VPN)</td> <td>myQNAPcloud Website</td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td>Ted</td> <td><input checked="" type="checkbox"/></td> <td><input checked="" type="checkbox"/></td> </tr> </table>			<input type="checkbox"/>	Username	myQNAPcloud Connect (VPN)	myQNAPcloud Website	<input checked="" type="checkbox"/>	Ted	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Username	myQNAPcloud Connect (VPN)	myQNAPcloud Website							
<input checked="" type="checkbox"/>	Ted	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>							
<input type="button" value="Apply"/>										

To send the instructions of the myQNAPcloud service to users via email, select the user(s) and click the "Send Invitation" button.

**Note:** To use this function, the mail server settings must be properly configured in "System Settings" > "Notification" > "SMTP Server".

Enter the email address. Click "Send".

Invite users with email notification to access service		
Username	E-mail	Status
Ted	Ted.Christ@gmail.com	

**Send** **Close**

## CloudLink (Beta)

The CloudLink is a new service provided by QNAP for remote access to your QNAP NAS over the network without changing the settings of your router, even if UPnP is not supported. Check "Enable CloudLink (Beta) service" to enable this service.

Enable CloudLink (Beta) service

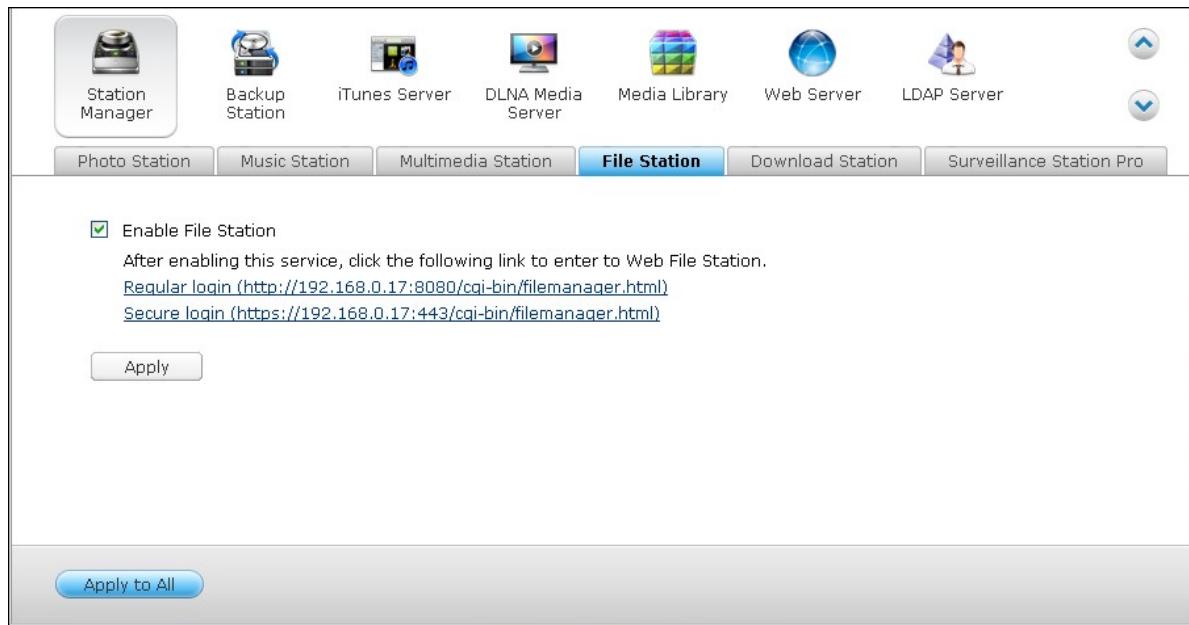
CloudLink is an innovative technology provided by QNAP for remote access to your QNAP NAS over the network without changing the settings of your routers. It may work even if your router does not support UPnP. You may enter your myQNAPcloud device name in QNAP applications to connect to your NAS. However, your NAS is required to have access to the Internet.

## 8.3 File Station

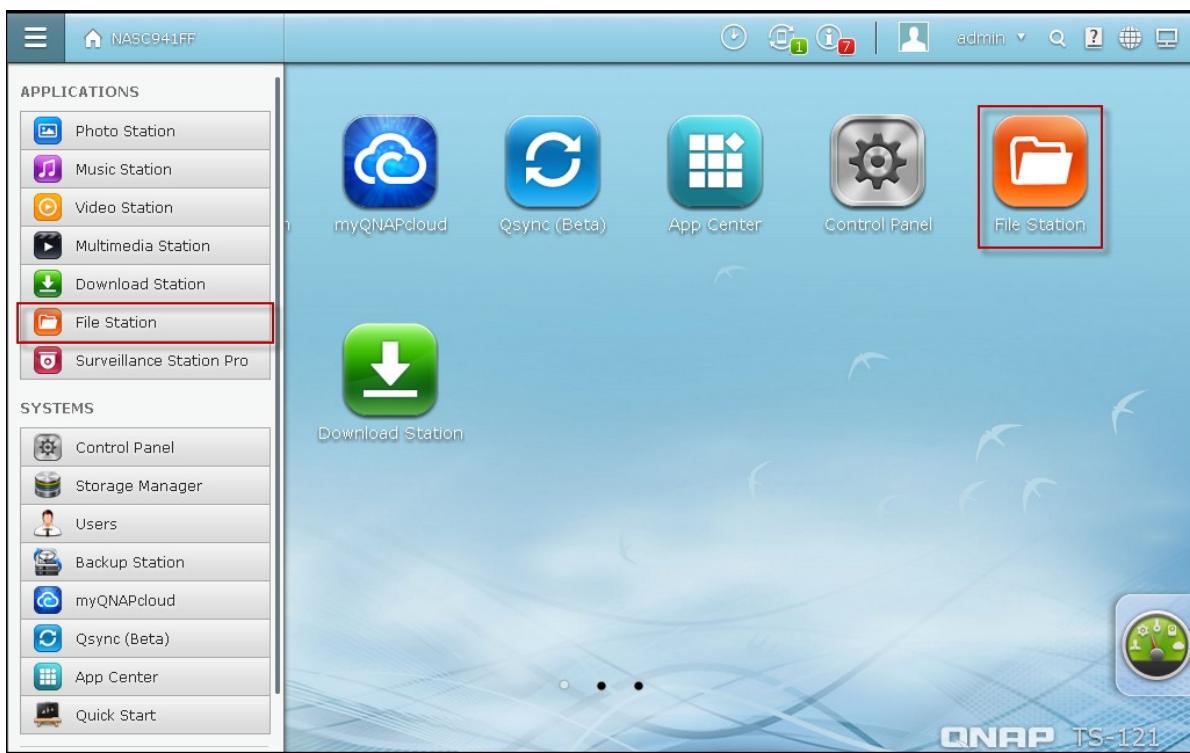
The File Station allows the users to access the NAS on the Internet and manage the files by a web browser.

### Before getting started

Enable the service in “Control Panel” > “Applications” > “Station Manager”. Click the link on the page to access the File Station.



The File Station can be launched from the Main Menu or the File Station icon on the Desktop.



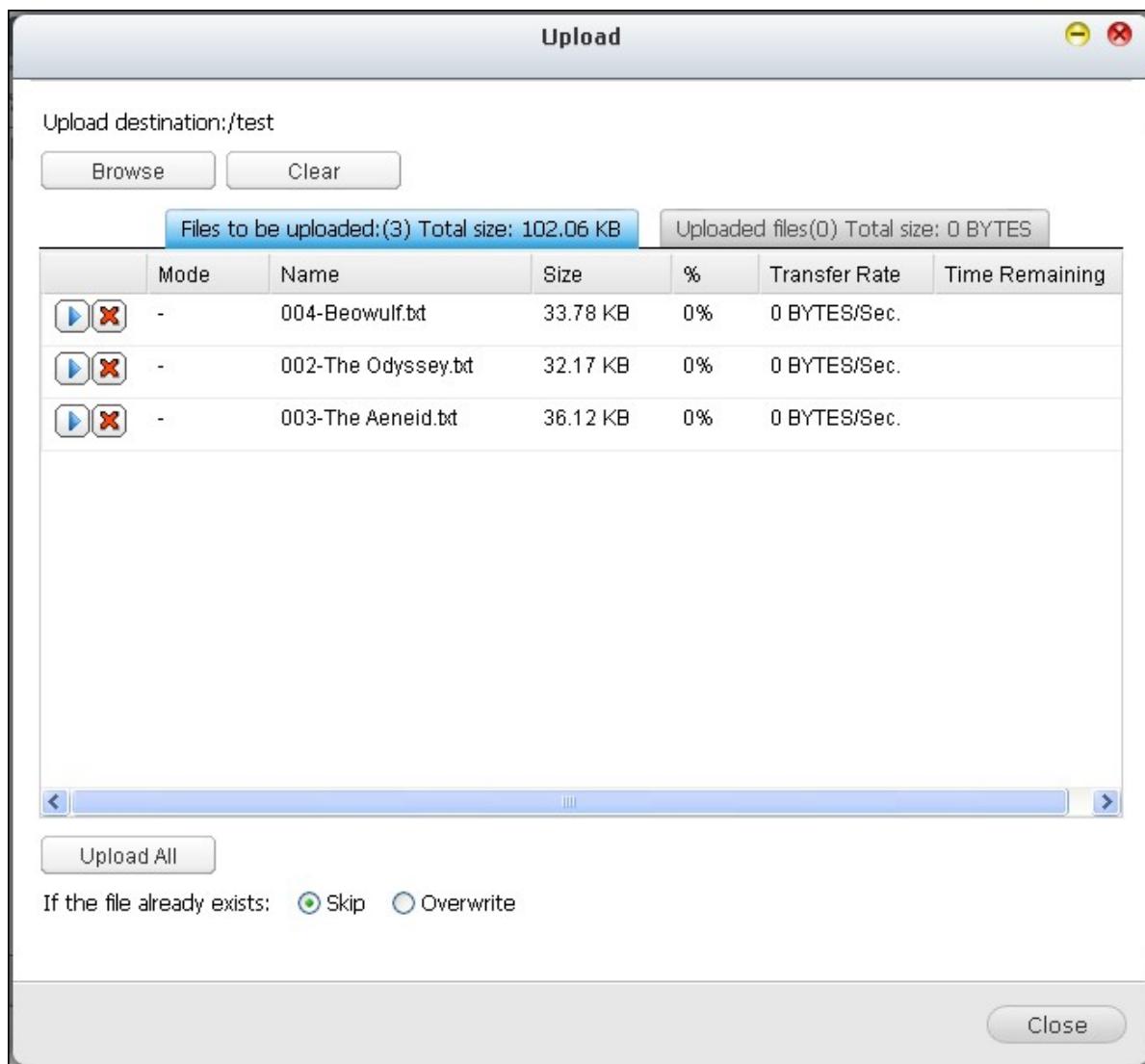
You can upload, download, rename, move, copy, or delete the files and folder on the NAS.

Name	Modified Date	Type	Size
Admin	2013/05/16 22:09:51	Folder	
HR	2013/05/16 22:09:59	Folder	
Production	2013/05/16 22:10:05	Folder	
Sales	2013/05/16 22:10:13	Folder	
test	2013/05/16 22:10:20	Folder	

## Uploading files

To use this feature, install Adobe Flash plug-in for your web browser.

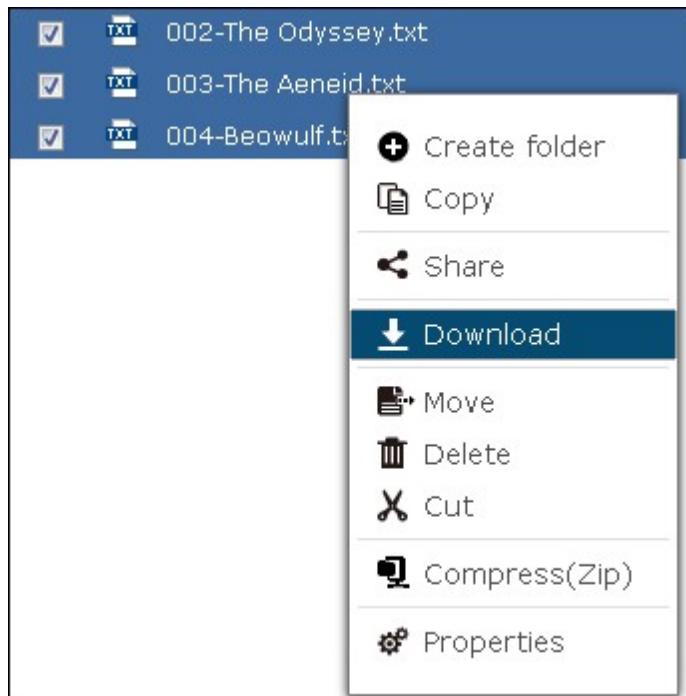
1. Select a folder and click .
2. Click "Browse" to select the file(s).
3. Select to skip or overwrite the existing file(s) in the folder.
4. Click  to upload a file or "Upload All" to upload all the selected files.



**Note:** The maximum size of a file that can be uploaded to the NAS by the File Station is 2GB without JAVA plug-in.

## Downloading files

1. Select a file or folder to download.
2. Right click the mouse and select “Download” to download the file. Please note that if all files within a folder are selected, they will be compressed and downloaded as a zip file.



## Creating folders

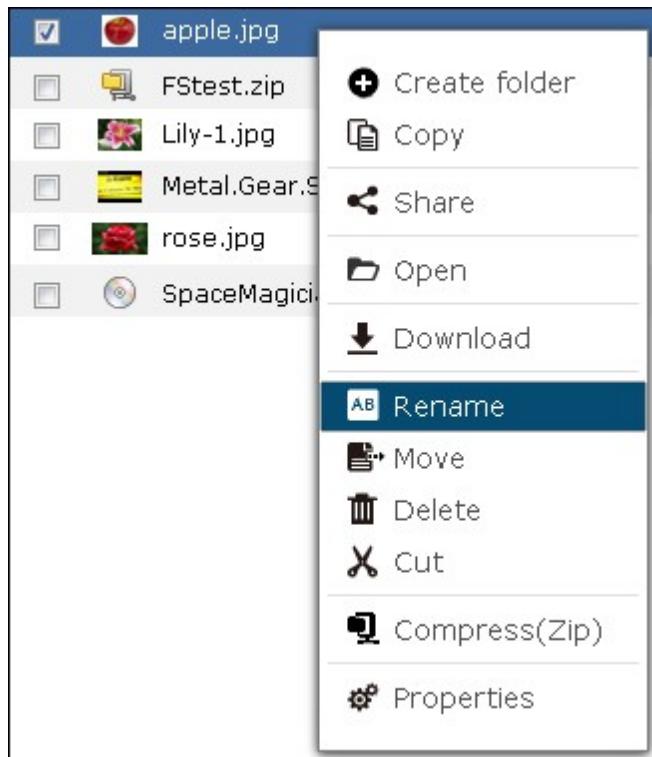
1. Select a shared folder or folder in which you want to create a new folder.

2. Click .

3. Enter the name of the new folder and click “OK”.

## **Renaming files or folders:**

1. Select a file or folder to rename.
2. Right click the mouse and select "Rename" to rename the file.



3. Enter the new file or folder name and click "OK".

## **Copying files or folders**

1. Select the files or folders to copy.

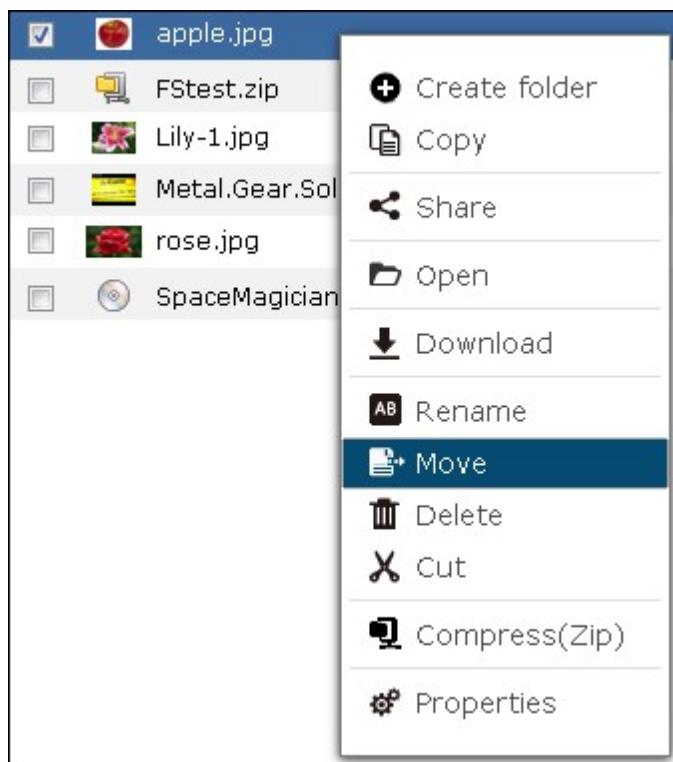
2. Click .

3. Click the destination folder.

4. Click and confirm to copy the files or folders.

## **Moving files or folders**

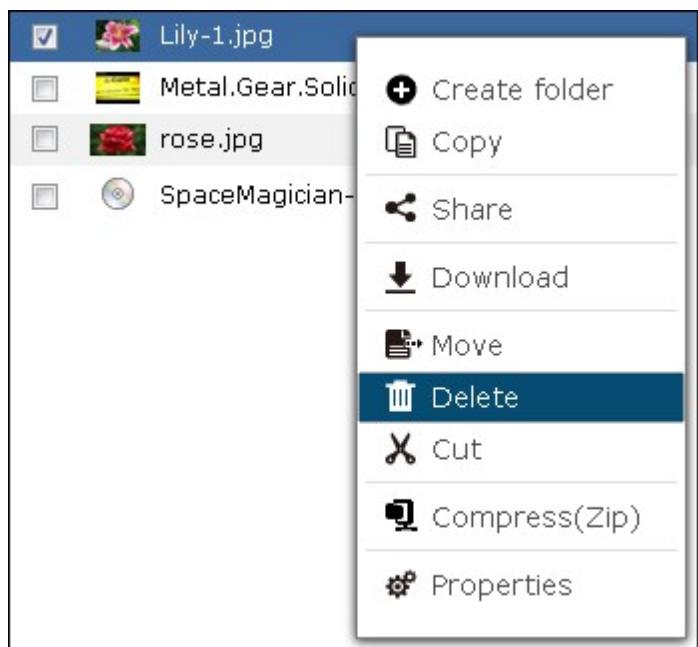
1. Select the files or folders to move.
2. Right click the mouse and select "Move".



3. Select the destination folder. Click "OK".

## **Deleting files or folders**

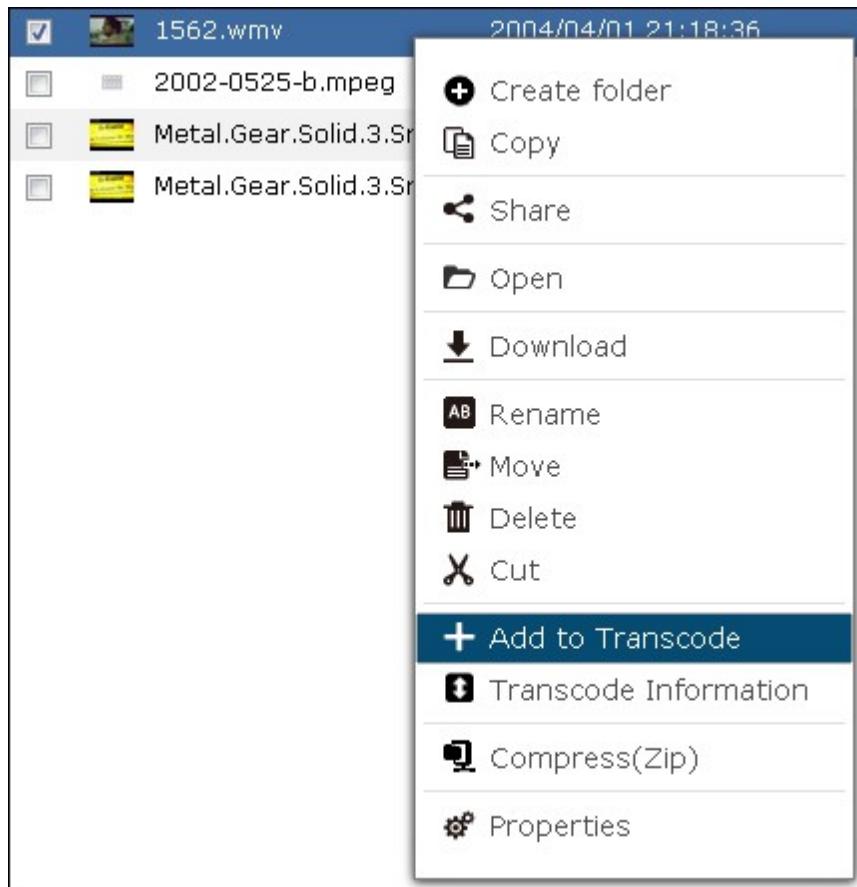
1. Select a file or folder to delete.
2. Right click the mouse and select "Delete".



3. Confirm to delete the file or folder.

## Transcoding files

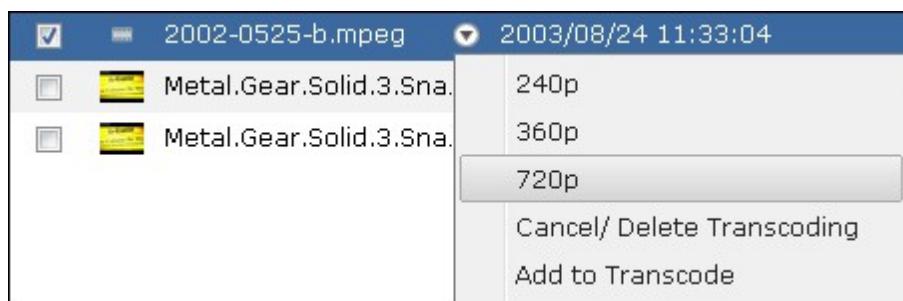
1. Select a media file.
2. Right click the mouse and select "Add to Transcode".



3. Confirm to transcode the file.

## Playing media files

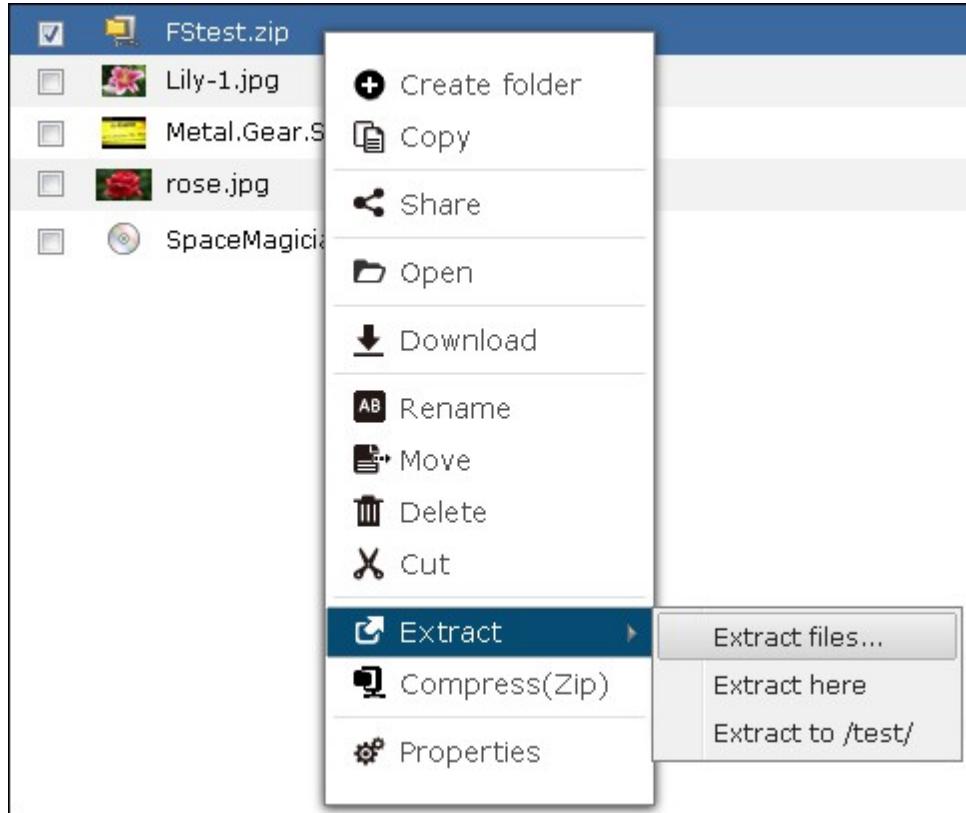
1. To play a media file in different resolutions, left click the media file and select a desired resolution.



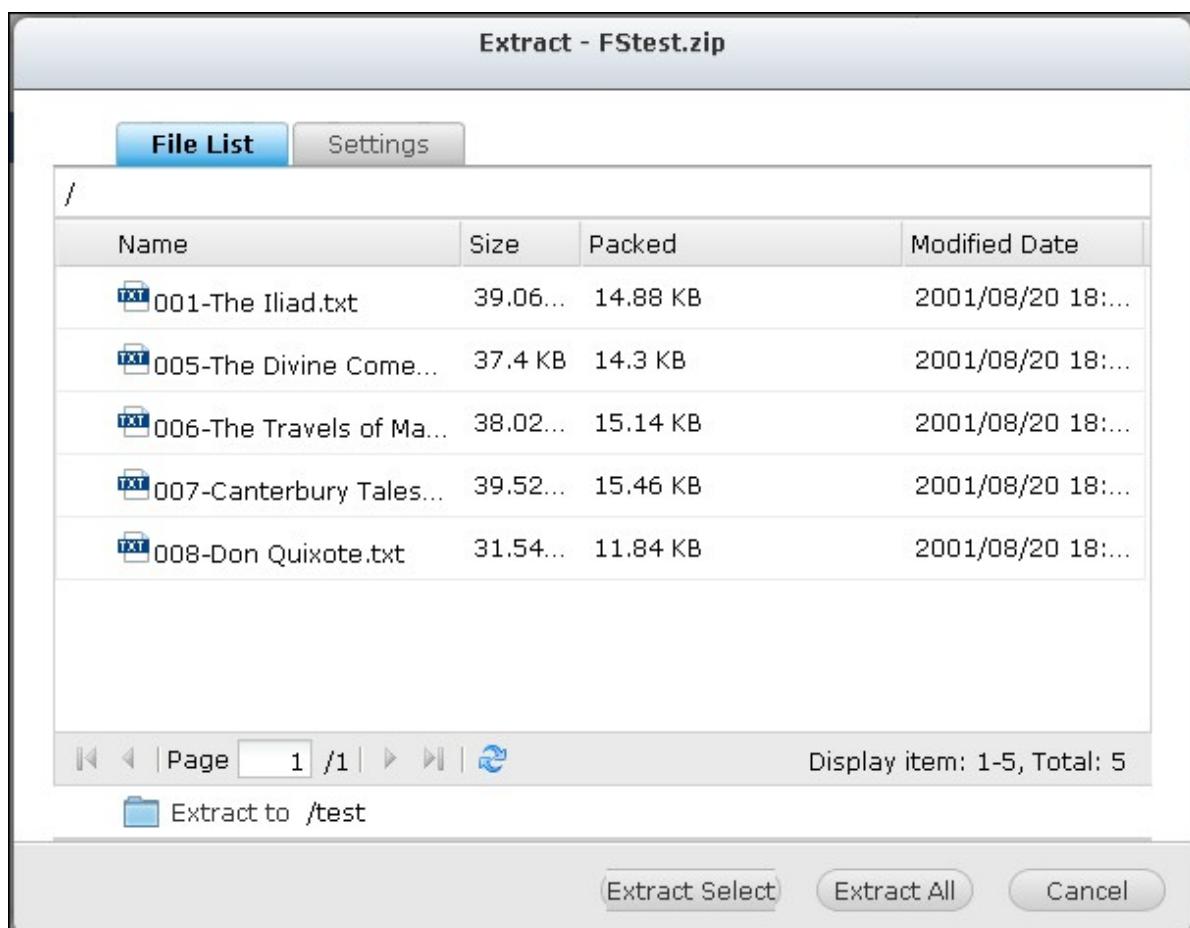
2. The built-in QNAP Media Viewer will open to play the file.

## Extracting files

1. To extract a zipped file on the NAS, right click the zipped file and select "Extract".

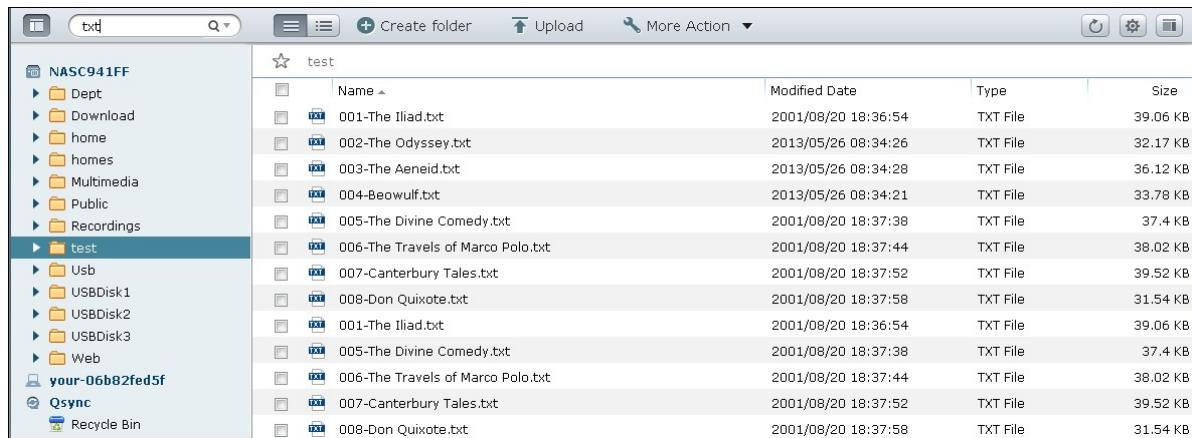


2. Select the files to extract and configure the extraction settings.



## File/Folder search

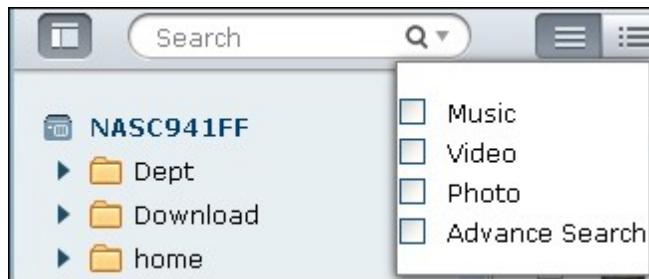
The File Station supports smart search of files, sub-folders, and folders on the NAS. You can search a file or folder by all or part of the file or folder name, or by the file extension, for example, AVI, MP3.



A screenshot of the Synology File Station interface. The left sidebar shows a tree view of the NASC941FF volume with various folders like Dept, Download, home, homes, Multimedia, Public, Recordings, and a selected 'test' folder. The right pane displays a list of files within the 'test' folder, ordered by Name. The columns include Name, Modified Date, Type, and Size. The files listed are: 001-The Iliad.txt, 002-The Odyssey.txt, 003-The Aeneid.txt, 004-Beowulf.txt, 005-The Divine Comedy.txt, 006-The Travels of Marco Polo.txt, 007-Canterbury Tales.txt, 008-Don Quixote.txt, 001-The Iliad.txt, 005-The Divine Comedy.txt, 006-The Travels of Marco Polo.txt, 007-Canterbury Tales.txt, and 008-Don Quixote.txt. All files are TXT files with sizes ranging from 31.54 KB to 39.52 KB.

Name	Modified Date	Type	Size
001-The Iliad.txt	2001/08/20 18:36:54	TXT File	39.06 KB
002-The Odyssey.txt	2013/05/26 08:34:26	TXT File	32.17 KB
003-The Aeneid.txt	2013/05/26 08:34:28	TXT File	36.12 KB
004-Beowulf.txt	2013/05/26 08:34:21	TXT File	33.78 KB
005-The Divine Comedy.txt	2001/08/20 18:37:38	TXT File	37.4 KB
006-The Travels of Marco Polo.txt	2001/08/20 18:37:44	TXT File	38.02 KB
007-Canterbury Tales.txt	2001/08/20 18:37:52	TXT File	39.52 KB
008-Don Quixote.txt	2001/08/20 18:37:58	TXT File	31.54 KB
001-The Iliad.txt	2001/08/20 18:36:54	TXT File	39.06 KB
005-The Divine Comedy.txt	2001/08/20 18:37:38	TXT File	37.4 KB
006-The Travels of Marco Polo.txt	2001/08/20 18:37:44	TXT File	38.02 KB
007-Canterbury Tales.txt	2001/08/20 18:37:52	TXT File	39.52 KB
008-Don Quixote.txt	2001/08/20 18:37:58	TXT File	31.54 KB

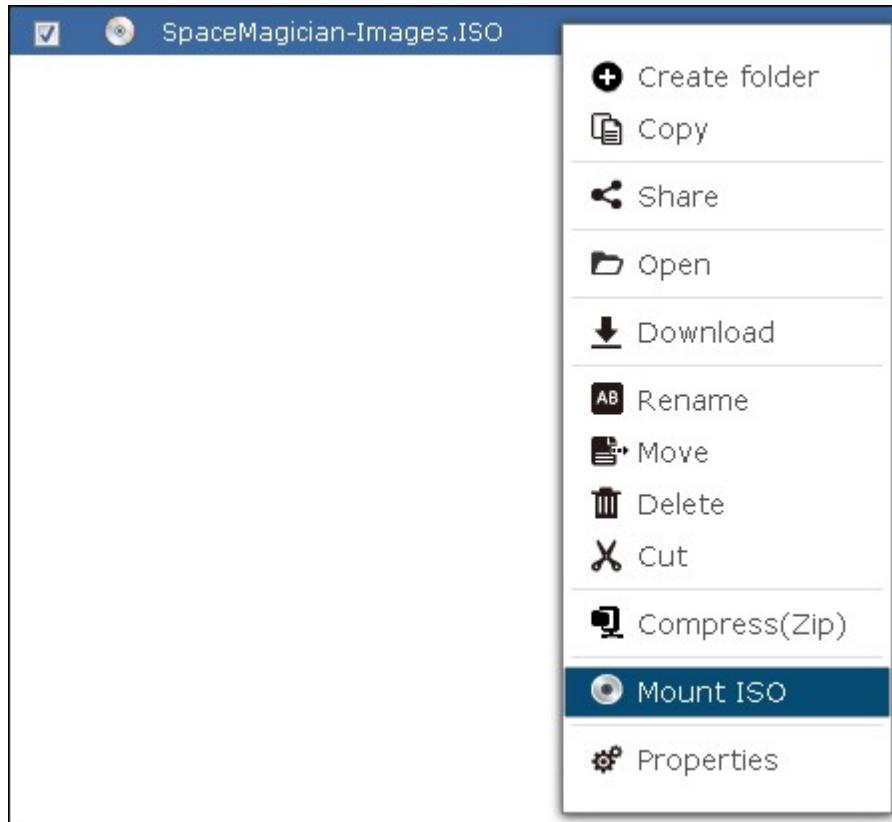
click the down arrow in the search box to reveal additional options. Check "Music", "Video", "Photo" to list corresponding files within the folder or specify detailed criteria in the advanced search (such as file size or type.)



## Mount ISO Shares

To mount an ISO file on the NAS as a shared folder, follow the steps below:

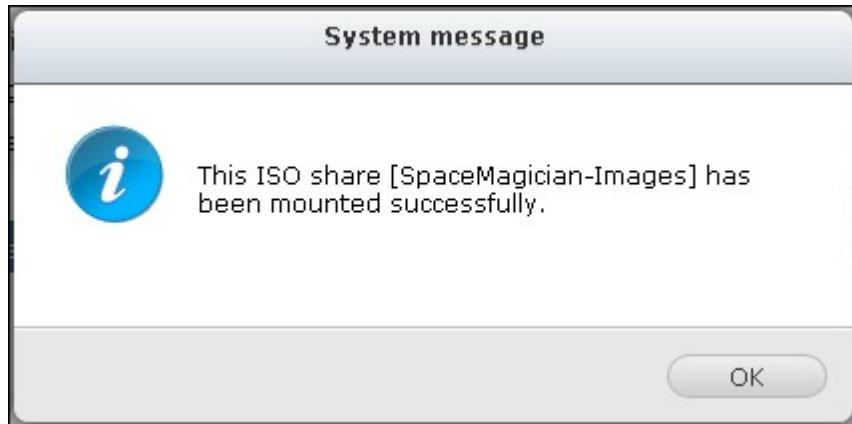
Locate the ISO file on the NAS. Right click the file and select "Mount ISO".



Enter the share name and click "OK".



Click "OK" to confirm.



The ISO share will appear on the folder list. You can access the contents of the ISO image file. You can login the NAS web interface with an administrator account and specify the access rights of the users in "Privilege Settings" > "Share Folders".

A screenshot of a file browser window. On the left is a tree view showing 'NASC941FF' with various folders like Dept, Download, home, homes, Multimedia, Public, Recordings, and 'SpaceMagician-Images'. The 'SpaceMagician-Images' folder is selected. To its right is a detailed list of files and folders from the ISO share:

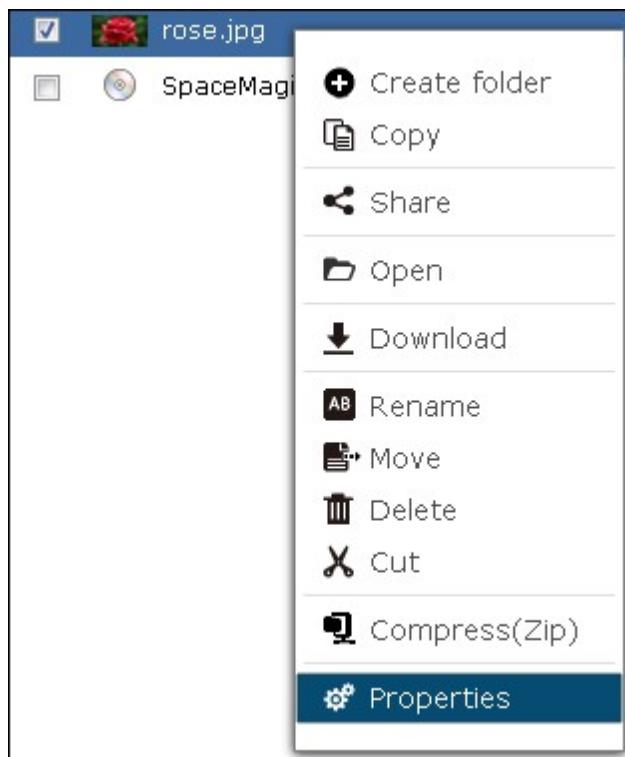
Name	Modified Date	Type	Size
2dicon	1970/01/01 08:00:00	Folder	
DBDriver	1978/01/31 11:05:30	Folder	
Directx	1978/01/31 11:05:30	Folder	
Model	1970/01/01 08:00:00	Folder	
ModelTex	1978/01/31 11:05:30	Folder	
Picture	1978/01/31 11:05:30	Folder	
Plant	1978/01/31 11:05:30	Folder	

To unmount the share, right click the folder name and select "Unmount". Click "Yes" to confirm.



## **Set file/folder level permission**

You can set file or folder level permissions on the NAS by the File Station. Right click a file or folder and select "Properties".



If the "Advanced Folder Permissions" option is disabled in "Privilege Settings" > "Shared Folder" > "Advanced Permissions", the following settings will be shown. Define the Read, Write, and Execute access rights for Owner, Group, and Others.

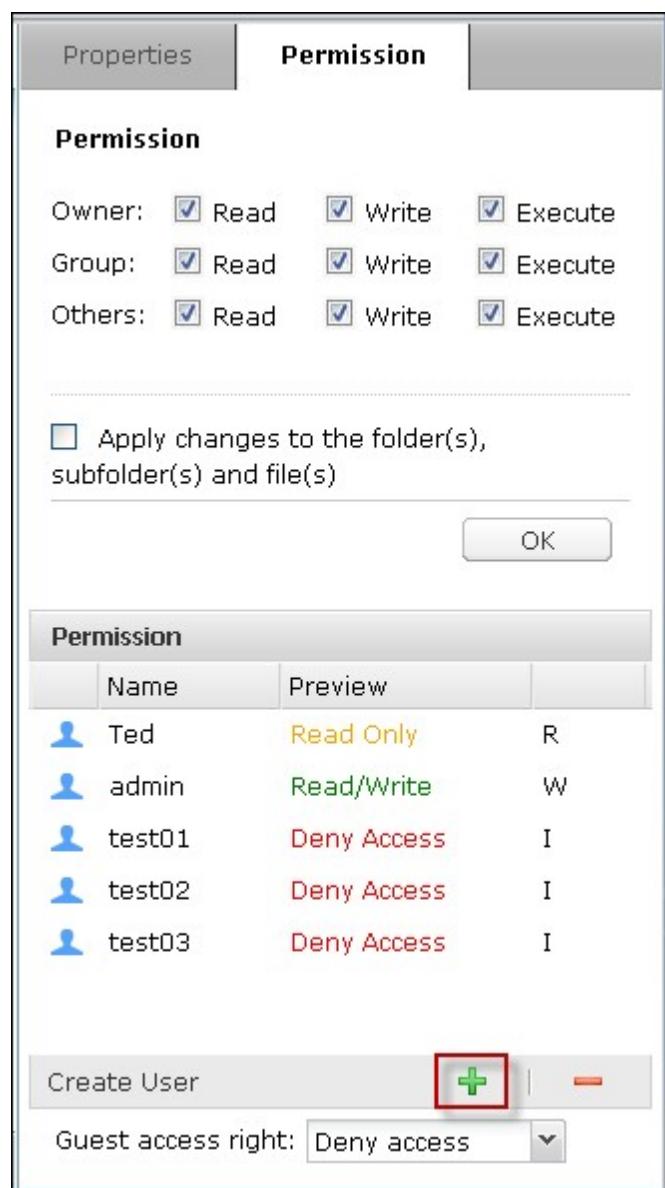
- Owner: Owner of file or folder.
- Group: Group owner of the file or folder.
- Others: Any other (local or domain member) users who are not the owner or a member of the group owner.



If a folder is selected, you can choose "Apply changes to folder(s), subfolder(s) and file(s)" to apply the settings to all the files and subfolders within the selected folder. Click "OK" to confirm.



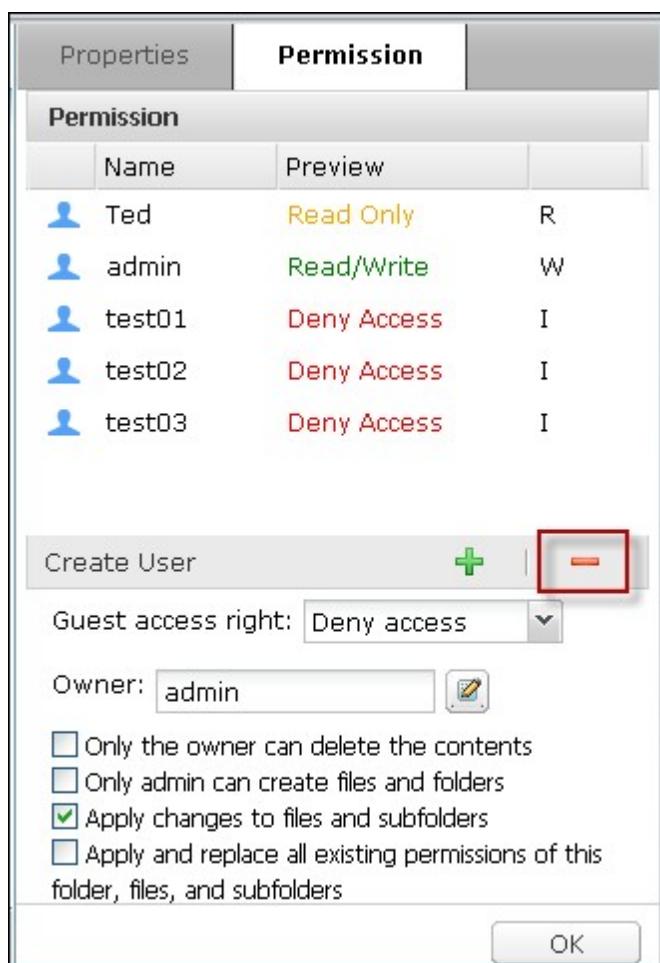
If the "Enable Advanced Folder Permissions" option is enabled in "Privilege Settings" > "Shared Folder" > "Advanced Permissions", you will be able to specify the file and folder permissions by users and user groups. Click +.



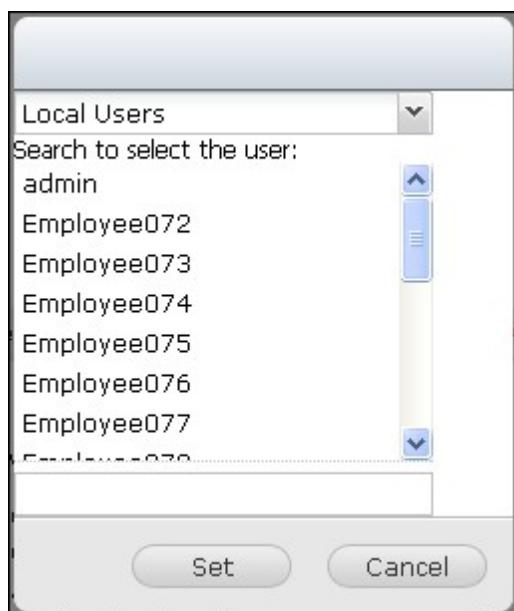
Select the users and user groups and specify the Read and Write rights. Click "Add".

Select users and groups					
Local Users		Preview	RO	RW	Deny
Employee072	Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee073	Read/Write	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Employee074	Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee075	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee076	Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee077	Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee078	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Employee079	Read/Write	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Employee080	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Employee081	Deny Access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

To remove the permissions on the list, select the user(s) or user group(s) and click -.



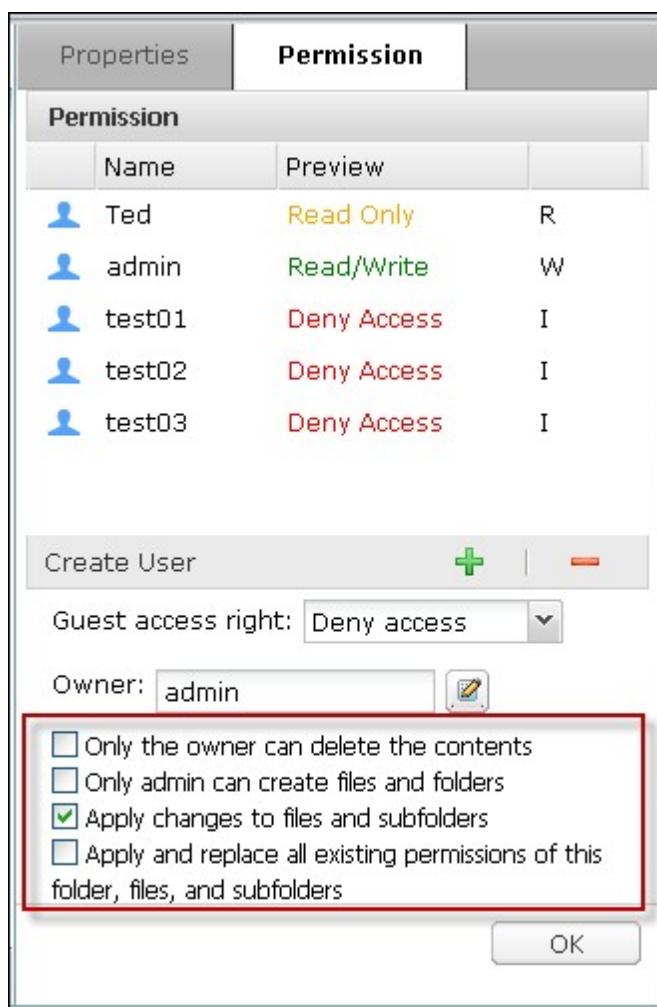
You can also define the file and folder owner by clicking . Select a user from the list or search a username. Then click "Set".



The following options are available for folder permission settings. You are recommended

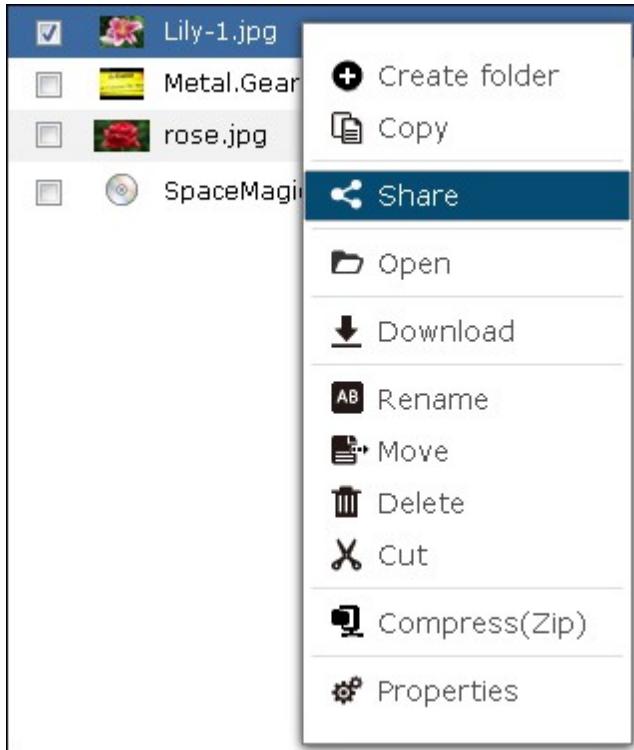
to configure folder permissions and subfolder permissions in ["Privilege Settings" > "Shared Folders"](#).

- Only the owner can delete the contents: When you apply this option to a folder, the first-level subfolders and files can be deleted only by their owner.
- Only admin can create files and folders: When you apply this option to a folder, only administrators can create files or folders.
- Apply changes to files and subfolders: Apply changed permissions settings except owner protection to all the files and subfolders within the selected folder. The option "Only the owner can delete the contents" will not be applied to subfolders.
- Apply and replace all existing permissions of this folder, files, and subfolders: Select this option to override all previously configured permissions of the selected folder and its files and subfolders except owner protection. The option "Only the owner can delete the contents" will not be applied to subfolders.



## Sharing Files

To share the files on the NAS by the File Station, right click the file(s) and select "Share".



**Note:** This feature can only be used by admin.

Select the IP or domain name of the NAS. Select to create the link(s) in SSL (optional) and specify the expiration settings and enter a password (optional).

**Create Download Links**

Domain name/IP:

Create the link(s) in SSL (<https://>)

Expiration:

Expire in:  Day(s)  Hour(s)

Valid until:   :

Always valid

Password protection (optional):

Share the download links through email:

To share the links by emails, select "Share the download links through email" and enter the contents. Click "Create".

### Create Download Links

Domain name/IP:

Create the link(s) in SSL (https://)

Expiration:  Expire in:  Day(s)  Hour(s)  
 Valid until:   :   
 Always valid

Password protection (optional):

Share the download links through email:

To:

Subject:

Content:

Include the password  
**\*Note:** Separate the email addresses by comma (,) or a semi-colon (;). Up to 5 email addresses can be sent.

**Note:** To use this function, the mail server settings must be properly configured in "System Settings" > "Notification" > "SMTP Server".

Confirm the information and click "Start Sharing".

## Sharing Links

1. /Multimedia/Samples/sample007.jpg  
http://10.8.12.148:8080/share.cgi?ssid=0bcgYoO

Period of validity: 09/18/2013 23:26

[Use local computer to mail the link\(s\).](#)

[Start sharing](#)

[Cancel](#)

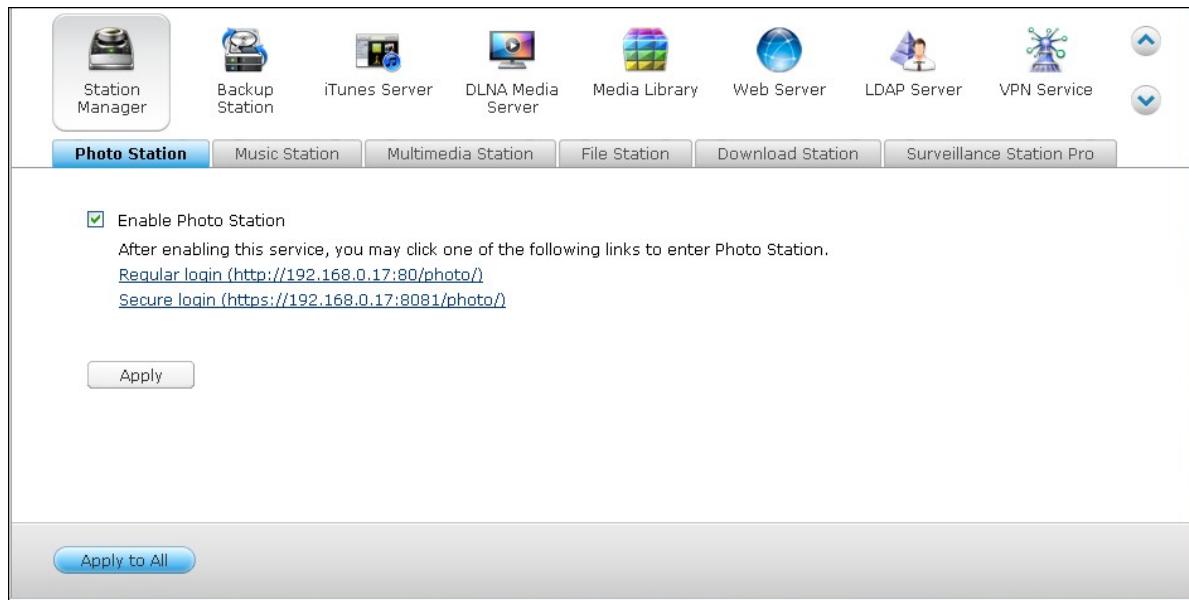
**Note:** Up to 1000 sharing links are supported.

## 8.4 Photo Station

The Photo Station is a web album for organizing and sharing photos and videos with your friends, family, and the world. After uploading files to the NAS, thumbnails will be automatically generated for quick preview. You can customize the album banner and the background music for slideshow viewing. Also, you can share the photos by email or publish them to popular social websites such as Facebook, Twitter, MySpace, etc.

### Before you start

1. Enable the service in “Control Panel” > “Applications” > “Station Manager” > “Photo Station”. Click the link on the page to directly access the Photo Station from the webpage.



**Note:** The option “Show the photos of Sharing Management on the login screen”, once enabled, will show a photo album on the NAS login page, and other users can directly click that album on the login page to view photos contained with that album as a guest. For details on this option, please refer to the chapter on Station Manager<sup>[95]</sup>.

2. Upload or copy videos or pictures to the designated media folders and scan them using the Media Library before launching the Photo Station (if this is the first time the Photo Station is used.) For details on media folders, please refer to the

chapter on Media Library [439].

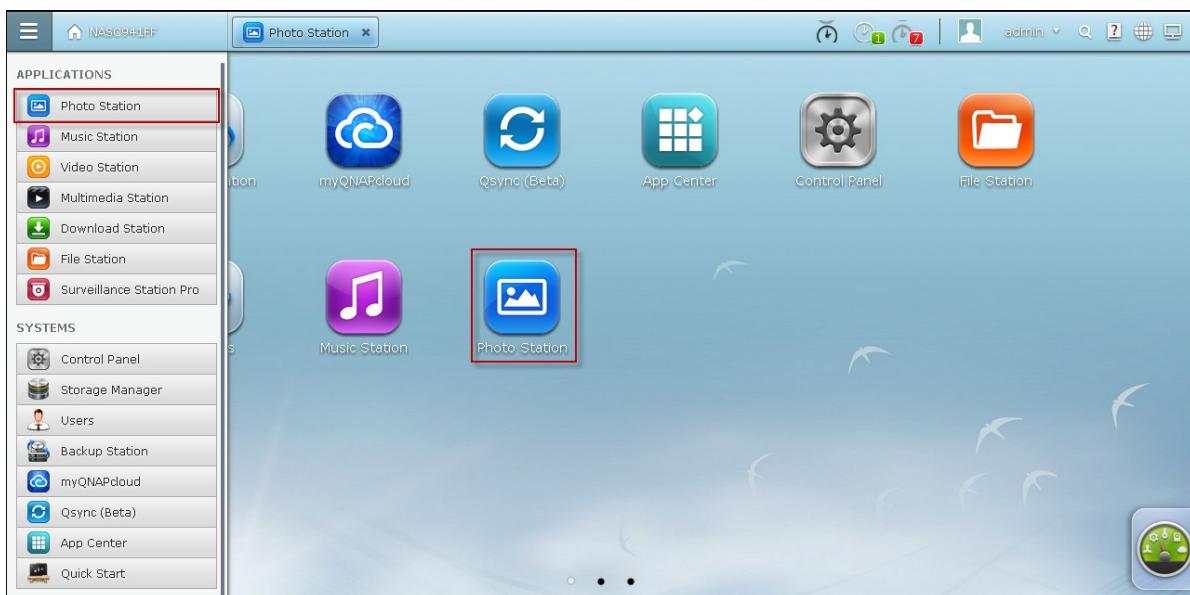
The Photo Station supports the following file format:

Images	BMP (Intel-based NAS only), RAW, GIF, PNG, JPG, and JPEG
Video	FLV and H.264 (AAC)

**Tips on file upload:**

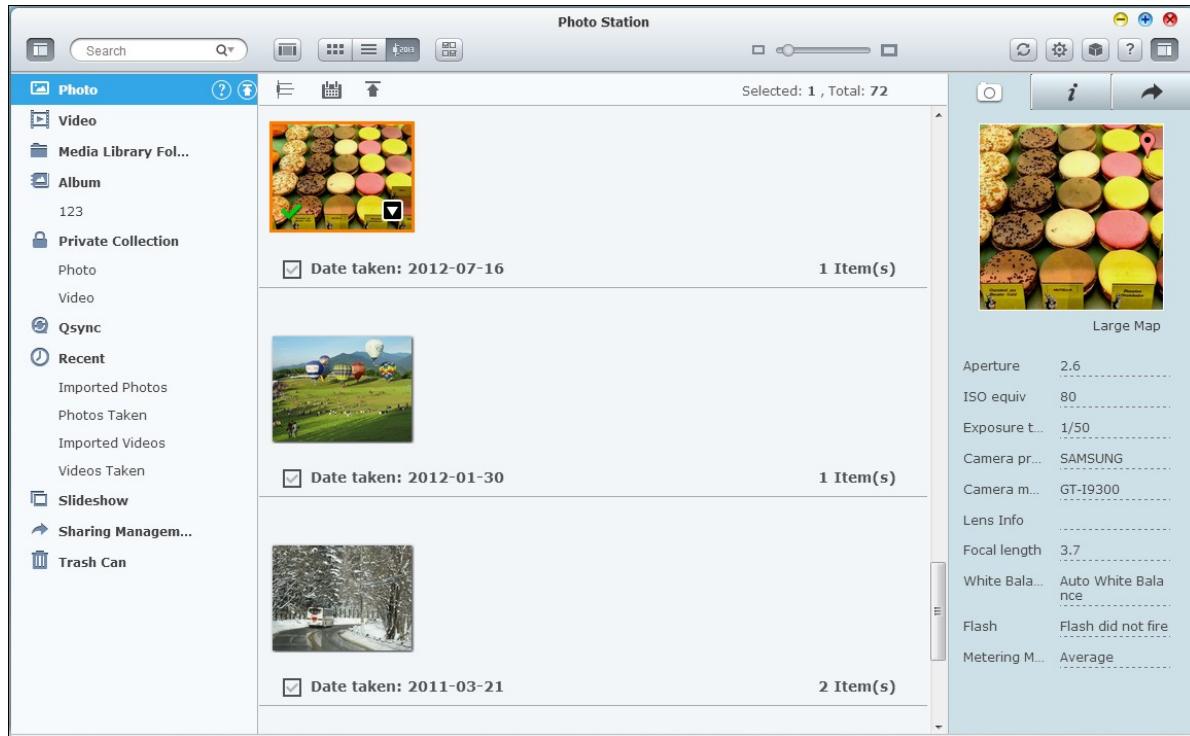
- The maximum size of an image file is 2GB.
- The maximum size of multiple files that can be uploaded at a time is 2GB.

3. Launch the Photo Station from the Main Menu or the Photo Station shortcut on the Desktop or login directly to the Photo Station by keying in the URL provided in the Station Manager into a web browser ("Control Panel" > "Applications" > "Station Manager" > "Photo Station").



**Note:**

- The admin login credential of the Photo Station is the same as that of the NAS administrator.
- To show photo albums on the NAS login page, check "Show the photos of sharing management on the login screen" on the Station Manager ("Control Panel" > "Applications" > "Station Manager" > "Photo Station").

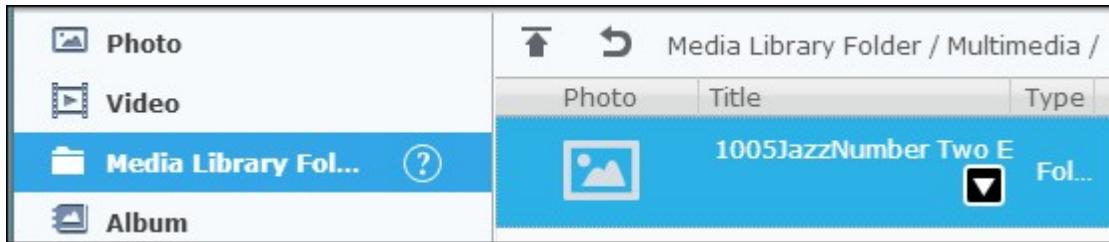


## Menu Bar

Icon	Description
	Search photo and video files in the Media Library by title, photo date, tag, rating, or color label.
	Switch between the thumbnail browsing mode () and detail browsing mode () to display the photos and video thumbnails.
	Display photos or videos as timeline. Click  to organize photos or videos chronically as timeline and  to list photos or videos by date.
	Refresh the current page.
	Set media folders to view your photos/videos.
	Bring up the Media Folder page in the Media Library.

## Left Panel

- Photo: List all photos from the media folders defined in the Media Library. Click or to upload photos from local PC. A new folder named with the date files are uploaded will be created under the “Multimedia” folder to store your uploaded files. A virtual album named using the date will be created as well.
- Video: List all videos from the media folders defined in the Media Library. Click or to upload videos from local PC. A new folder named with the date files are uploaded will be created under the “Multimedia” folder to store your uploaded files.
- Media Library Folder: List all photos and videos by folders defined in Media Library. click a folder in the list to enter its next level, to go back one level up (or click the folder directly in the path on top to go straight to that folder.)



**Note:**

- The folders "Multimedia" and "Home Folder" are set as the media folder for photos, pictures and videos by default.
- Please note that the "Multimedia" and "Download" folders are public folders accessible to all users while "Home Folder" can only be accessed by its owner (users for whom the "Home" folder is created) and NAS administrators. For your private photos and videos reserved only to yourself, please consider storing them only in the "Home Folder".
- For configuration on media folders, please refer to the chapter on Media Library<sup>[43]</sup>. For user setup and configuration, please refer to the "User" section in the chapter on Privilege Settings<sup>[30]</sup>.
- If the photos or videos uploaded do not show up in the Photo Station, please scan the Media Library and wait until the scan is finished. For details on the scan, please refer to the chapter on Media Library<sup>[43]</sup>.

- Album: List all virtual albums. Click to add an album. Note that all entries listed under an album are only links to the physical files. This can effectively conserve your NAS storage space. Right click an album to rename or to download that album. Click to delete an album.
- Private Collection: the "Photo" under "Private Collection" lists all photos in the "Home" folder, while the "Video" lists all videos in the "Home" folder. Click to add an album. Note that, unlike album, all entries listed under an album are physical files. So, when a file is dragged and dropped to the album under "Private Collection", that file is moved to that album. Right click an album to rename, download, remove, or add to sharing management. Click to delete an album.
- Recent: Include photos and videos recently imported (within a month) from local device or taken with a camera or recording device.
- Slideshow: List all slideshows. Click to add a slideshow. Drag and drop photos to

add them to a slideshow. Right click a slideshow to rename or download that

slideshow. Click  to delete a slideshow. Click a slideshow and then  on top to play that slideshow.

- Sharing management: List all photos, videos, albums and slideshows already shared using the sharing feature in the right panel. Right click an entry, a menu will show up and choose to download, email, publish and share that entry from the menu (refer to the Sharing feature in the right panel later in this chapter for details). Click  to delete a slideshow.
- Trash Can: All photos and videos deleted can be found here and right click the deleted item in the Trash Can to recover or permanently delete them. Note that only deleted physical files (instead of virtual links) will show up in the trash can.

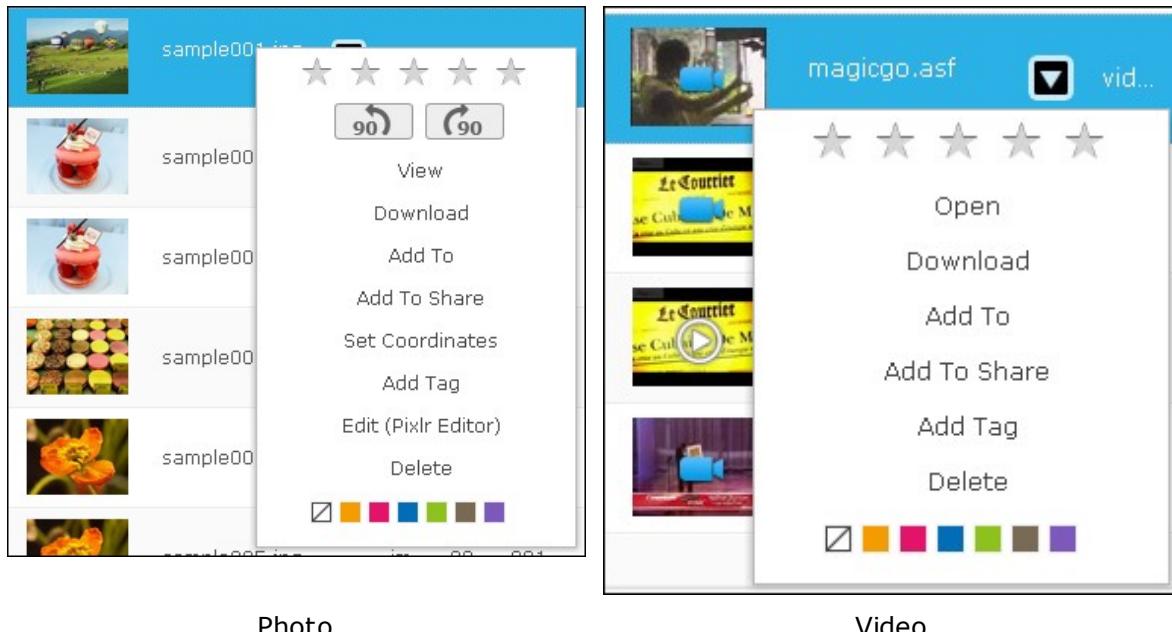
## Right Panel and Photo/Video Sharing Management

- EXIF (): Review photo/video EXIF information and photos can be geotagged here.
- Info (): Edit and browse photo/video details, tags and descriptions.
- Sharing (): Drag files to this area and share them via a link. There are three methods the links can be shared:
  1. Email (): Share a link via email. Specify the sender, recipient, subject and message body of the email and click "Send" to send the email. Make sure your email account is properly configured. Go to "Control Panel" > "System Settings" > "Notifications" > "SMTP Server" for email configuration.
  2. Social Sharing (): Share a link with selected files on social networking sites. Specify the subject and message body and click the social networking site icon to share.
  3. Link (): Share a link by directly pasting it into an email or instant message. Under "Select Link Format", select the DDNS name, LAN IP or WAN IP address (note that the myQNAPcloud.com DDNS name is only available after it is registered in myQNAPcloud. Please refer to the chapter on myQNAPcloud Service<sup>578</sup> for details) and HTML format (click to choose a URL link, HTML code, vB Forum code or Alt Forum code) from the drop down menu. Click "Create Link", specify the name of the album displayed on the page seen as recipients open the link. Copy and paste the URL link in the dialog window to your preferred applications.



## Photo and video operations

Right click a photo or video, a drop down menu will show up, and users can choose to perform a desired action from the list.



Operation	Description
★ ★ ★ ★ ★	Rate the photo.
90 ° 90 °	Rotate the photo 90 degrees clockwise or counter-clockwise.
View	Switch to the viewing mode.
Open	Switch to the viewing mode.
Download	Download the photo.
Add to	Add the photo to an album, "Private Collection", "Sharing Management" or "Slideshow".
Add to Share	Add the photo to the "Sharing Management" in the right panel.
Set Coordinates	Set GPS information of a photo.
Add Tag	Add a tag to the photo.
Edit	Edit the photo.
Delete	Delete the photo.

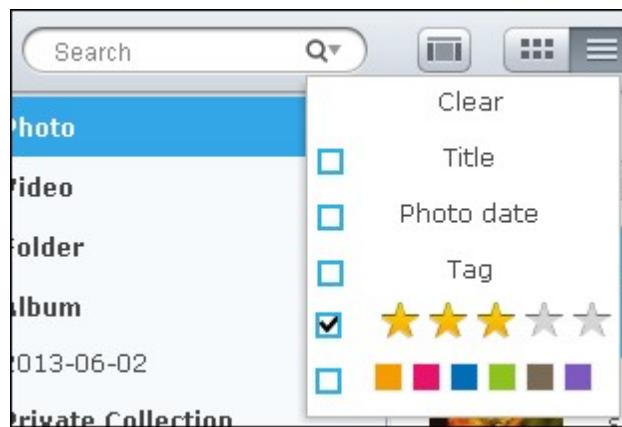


Color-label the photo.



To tag, rate or color label multiple photos or videos, first click on top of the screen or hold the Ctrl key on the keyboard, select your desired photos or videos and right click the photos or videos to perform desired actions.

After photos or videos are tagged, rated, or color labeled, they can be searched by their rating, color label or tag in the search box.



## Photo and video viewing mode

Double click a photo to switch to the viewing mode.



Photo viewing mode



Video viewing mode

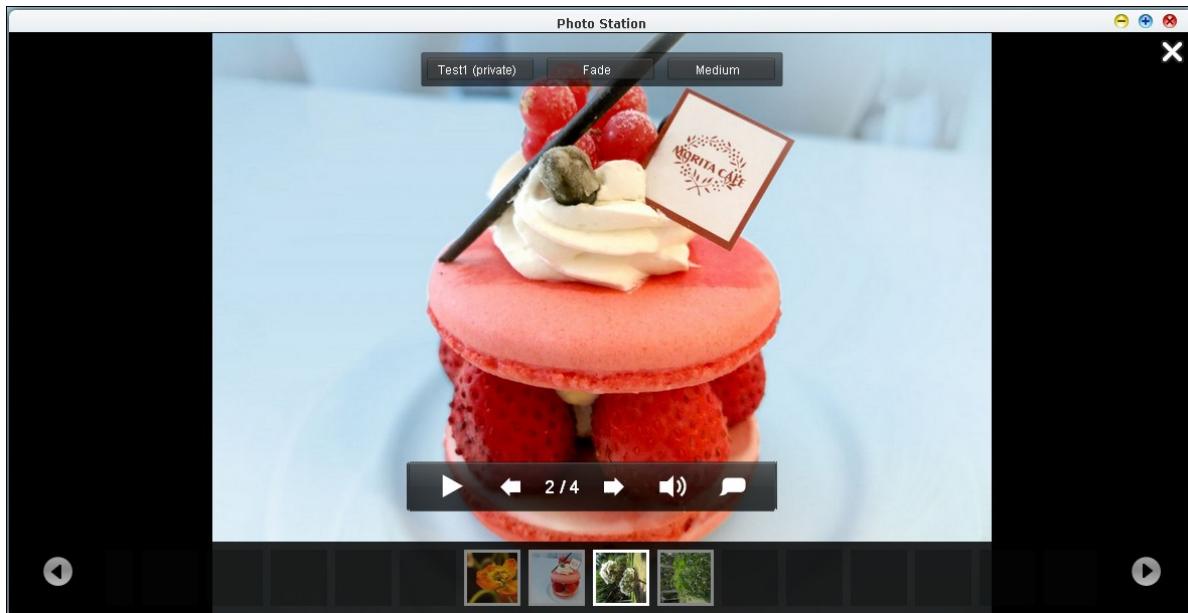
Use the buttons on the menu bar for viewing operations.

Icon	Description
	Auto play photos or play a video.

	Rotate the photo counter-clockwise by 90 degrees (for photos only.)
	Rotate the photo clockwise by 90 degrees (for photos only.)
	Play the last photo or video.
	Play the next photo or video.
	Download the photo or video.
	Delete the photo or video. Please note that the photos or videos deleted in the viewing mode will first be marked with an "X" on that photo or video () and only deleted as you exit the viewing mode. To unmark a photo or video, first select the marked photo or video and click  again.
	Switch back to the browsing mode.

## Playing slideshows

Select an album or slideshow and click  to switch to the viewing mode.



Use the buttons on the menu bar for slideshow or album operations.

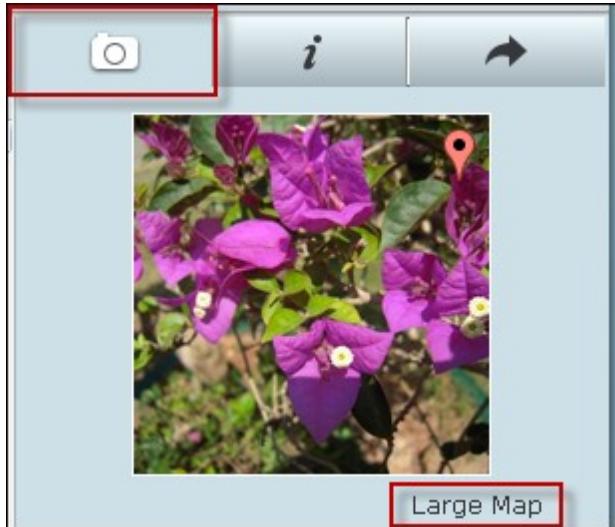
Icon	Description
	Play the slideshow or album.
	Go to the last slide.
	Go to the next slide.
/	Turn the background music on () or off ()
	Show the photo title.
	Switch back to the browsing mode.
	Switch between different playlists defined in the Music Station (from the "My Playlist" in the left panel.) Please refer to the chapter on Music Station <sup>638</sup> for details.
	Set a different slide transition effect.

Medium

Set the slide speed.

## Geotagging photos

To geotag a photo, first select a photo, click “Large Map” under the EXIF tab.



Enter the name of the location in the search bar on top and hit the Enter key in your keyboard. Right click the map and click “Set Coordinates”.



## **Media Library and Privacy Settings**

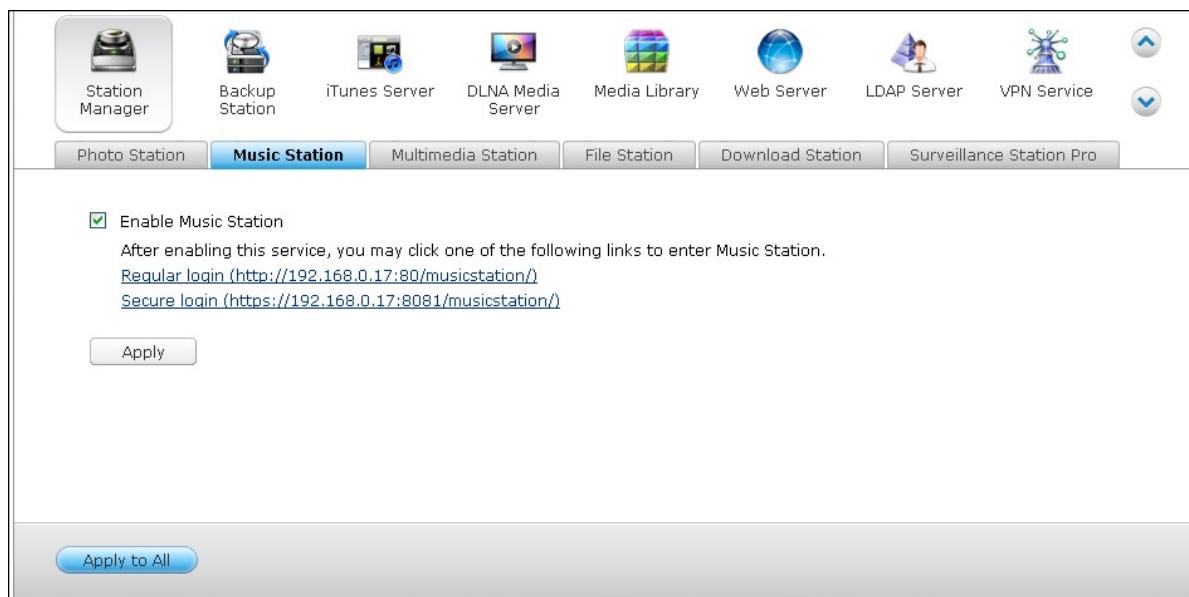
Photo and video files in the Photo Station are listed according to shared folder privileges (media folders) and settings in the Media Library. Photos and videos stored in the media shared folders are only visible after the files are detected and scanned by the Media Library. Users can store the files in their /home folder to hide them from other users. For details on media folder settings, please refer to the chapter on Media Library<sup>439</sup>.

## 8.5 Music Station

The Music Station helps you create a personal music center on the cloud. This web-based application is designed for users to play music files on the NAS or a media server, listen to thousands of Internet radio stations using a web browser and share your music collections with your friends and families. Your music collection stored on the Turbo NAS is automatically organized into categories for easy browsing.

### Before you start

1. Enable the service in “Control Panel” > “Applications” > “Station Manager” > “Music Station”. Click the link on the page to directly access the Music Station from the webpage.



#### Note:

- The admin login credential of the Music Station is the same as that of the NAS administrator.
- Users are recommended to upload or copy music files to the media shared folders and scan them using the Media Library if this is the first time the Music Station is launched. For details on media folders, please refer to the chapter on Media Library [439](#).

2. The Music Station can be launched from the Main Menu or the Music Station icon on the Desktop.



This screenshot shows the 'Music Station' application window. The left sidebar has a 'Songs' section with categories like Artist, Album, Genre, Folder, Now Playing, Private Collection, My Playlist, Shared Playlist, Social Sharing, My Favorites, and My Favorite Radio. The main area displays a grid of music tracks. The top row includes 'Bad to the Bone' by George Thorogood & ... (Artist: Lisa Ono), 'Balaozinho' by Taro Iwashiro, 'Battle To Battle' by Taro Iwashiro, and 'Beat On The Battle' by Taro Iwashiro. The bottom row includes 'Beautiful Isle of Som...' by Bandari, 'Believe Me Baby (I Li...' by Trisha Yearwood, 'Belle' by Alif Tree, and 'Besame Mucho' by Lisa Ono. The right side shows a detailed view of the 'Belle' track by Alif Tree, including album art, title, artist, album, album artist, year, genre, track, file type, duration, codepage, and path. The status bar at the bottom shows the song title 'Belle', artist 'Hôtel Costes /vol.9 by Stéphane Pompougnac', current time '0:00', total duration '-3:49', and volume controls.

## Menu Bar

Icon	Description
	Search music files in the Media Library by artist, album, or title.
	Switch between the thumbnail browsing mode () , detail browsing mode () , list browsing mode () , and cover flow browsing mode () to list the songs.
	Set privileges on file access, NAS audio output, Internet radio, shared playlist and social sharing for users created in "Privilege Settings" > "Users".
	Bring up the "Media Folder" page under the Media Library.
	Set the music alarm.

## Player

Icon	Description
	Play.
	Pause.
	Play the previous item.
	Play the next item.
	Shuffle on/off.
	No repeat, repeat once, or repeat all.
	Playing mode: <ul style="list-style-type: none"><li>Streaming Mode: Stream the music files to the computer or the device and play them using a web browser.</li></ul>
	Adjust the volume.

## Left Panel

- Songs, Artist, Album, Genre, and Folder: All authorized music files are listed here for users by the following categories: all songs, artist, album, genre and folder. Click  next to Songs to upload songs from your PC. All imported contents are saved in the "/Multimedia" shared folder named with date.
- Now Playing: Songs in the "Now Playing" list can be reordered by drag-and-drop, or removing songs from the list.
- Private Collection: Personal music files in the "/home" folder are listed here. The music files belong only to the user that is currently logged in.
- My Playlist: Playlists can be created, managed, and deleted here. Up to 200 playlists can be created, and up to 600 items can be included in each playlist. To create a playlist, click . To add items to a playlist, simply drag and drop music files to the list. Right click a playlist to rename or delete it, or add it to "Now Playing" and click  next to the playlist.
- Public playlist: All users can view public playlists and play music from them. Authorized users can create, manage, and delete public playlists. A maximum of 200 public playlists can be created, and up to 600 items can be included in each public playlist.
- Sharing management: All shared music files on the right column are listed here. Users can edit or re-share them.
- My Favorites: All songs rated at least 1 star are listed here. All un-starred songs will be removed from here. To rate a song, switch to the detail, list, or cover flow browsing mode and click the star(s) under rating.
- Recently Added: Songs recently added to the Media Library are listed here.
- Frequently Played: Songs most frequently played are listed here.
- My Favorite Radio: User's favorite Internet radio stations can be added by entering the radio URL or by searching TuneIn Radio. A maximum of 1024 items are supported. Please note that the type of files the radio station URL points to must be MP3.
- TuneIn: Users can browse and play Internet radio stations streamed by TuneIn.
- Trash Can: All deleted music files can be found in here and permanently deleted or restored. Trash Can is always enabled.

### Note:

- Characters not allowed for "My Playlist" and "Public Playlist" include: / | \ : ? <

> \* " ' and \$.

- Entries under “Recently Added” are listed based on the time they are scanned by the Media Library.
- The Music Station only supports the following file formats: MP3, OGG, WAV, AIFF, AU, FLAC, M4A and APE.

## Right Panel and Music Sharing Management

- Lyrics ( ): Add lyrics to a song and browse them here.
- Info ( ): Edit and browse music details here.
- Sharing ( ): Drag music files to the area under “Songs” to share them as a link. There are three methods links can be shared:
  1. Email ( ): Share the link via email. Specify the subject and message body of the message and click “Send” to send the email. Make sure your email account is properly configured. Go to “Control Panel” > “System Settings” > “Notification” > “SMTP Server” for email configuration.
  2. Social Sharing ( ): Share a link with selected songs on social networking sites. Specify the subject and message body and click the social networking site to share.
  3. Link ( ): Share a link by directly pasting it into an email or instant message. Under the “Link Code”, select the DDNS name, LAN IP or WAN IP address for the link (Note that the myQNPcloud.com DDNS name is only available after it is registered in myQNPcloud. Please refer to the chapter on myQNPcloud Service<sup>576</sup> for details) from the drop down menu. Click “Save”, and copy and paste the URL link in the dialog window to your preferred applications.



## Media Library and Privacy Settings

Music files in the Music Station are listed according to shared folder privileges (media folders) and settings in the Media Library. Music files stored in the shared folders are only visible to users who have “Read/Write” or “Read Only” privileges to those shared folders, and after the music files are detected and scanned by the Media Library. Users can store

music files in their “/home” folder to hide them from other users. For details on the media folder settings, please refer to the chapter on Media Library<sup>439</sup>.

**Note:**

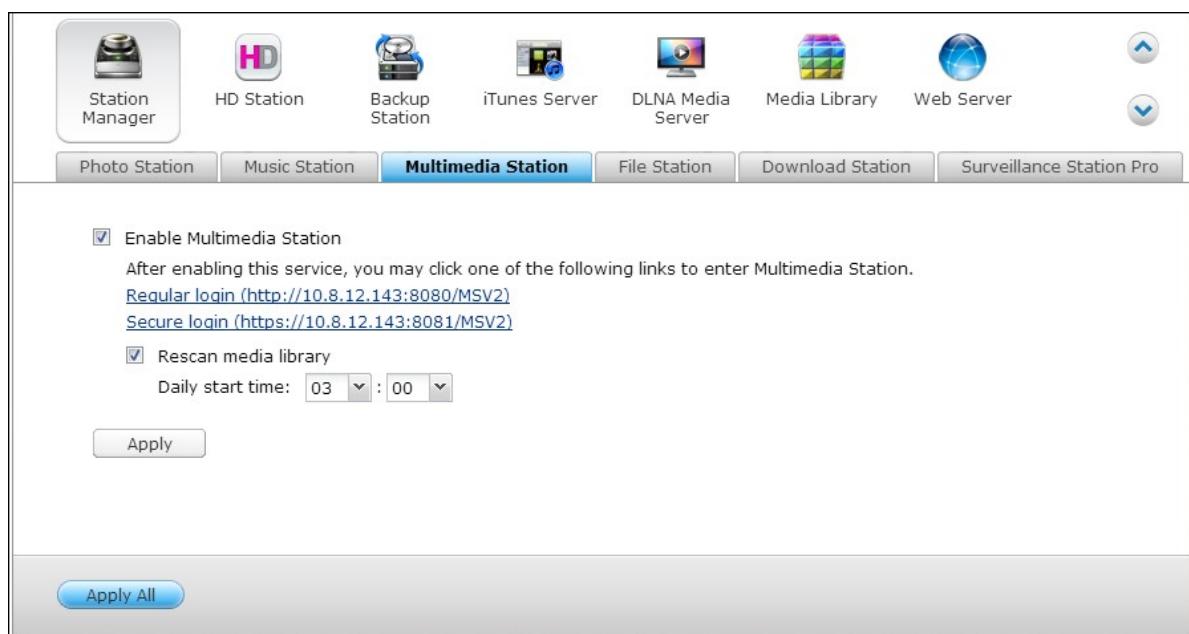
- Initially, shared folders are accessible to all users. To configure shared folder privileges for each shared folder, please go to “Control Panel” > “Privilege Settings” > “Users”.
- Advanced Folder Permissions are not supported.
- Go to “Control Panel” > “Applications” > “Media Library” for detailed settings in the Media Library.
- For configuration on the Media Library and privilege settings, please refer to the chapter on Media Library<sup>439</sup>.

## 8.6 Multimedia Station

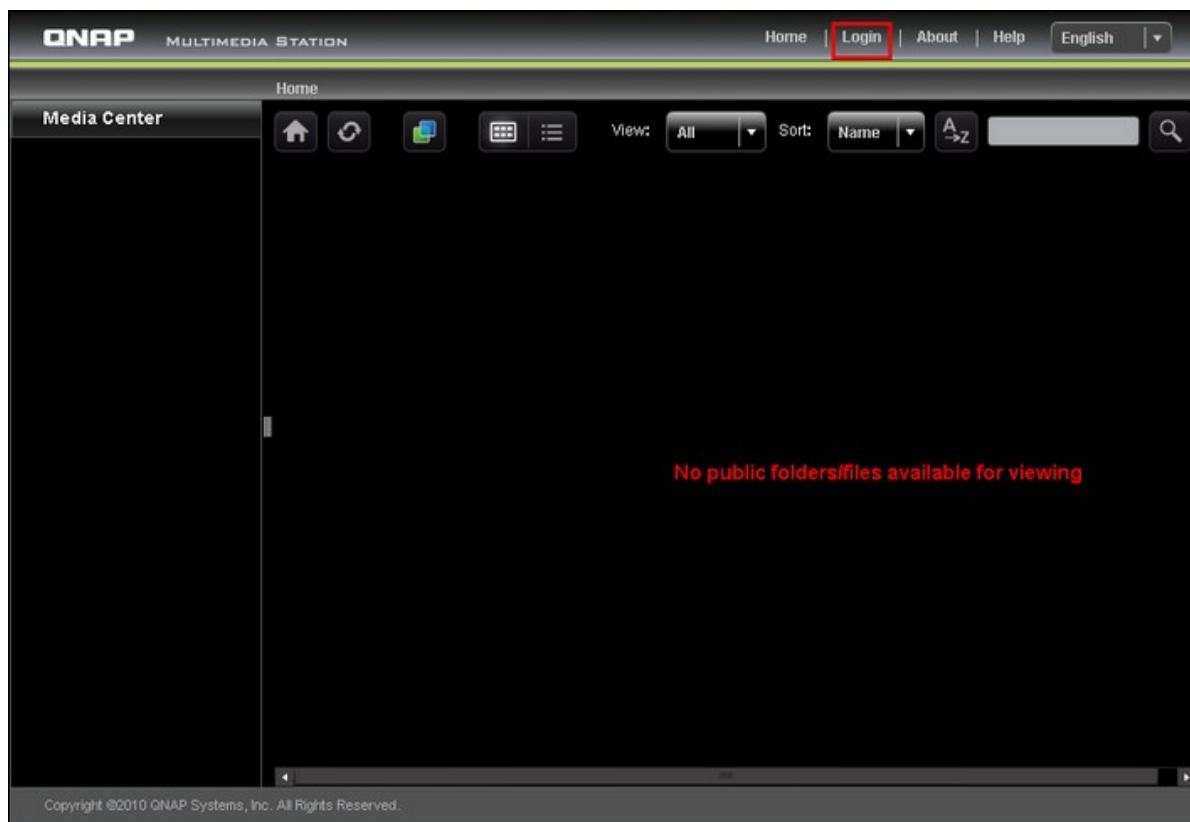
The Multimedia Station is a web-based application for viewing the photos, playing music and videos on the NAS by a web browser, and sharing files to popular social networking sites such as Facebook, Plurk, Twitter, Blogger, and so on.

To use the Multimedia Station, follow the steps below.

1. Go to “Control Panel” > “Applications” > “Web Server”. Turn on the web server feature. To allow access to the Multimedia Station by HTTPS, turn on the option “Enable Secure Connection (SSL)”.
2. Go to “Control Panel” > “Applications” > “Station Manager” > “Multimedia Station”. Enable the service.
3. Enable the option “Rescan media library” and specify the time for the NAS to scan the media library daily. The NAS will generate thumbnails, retrieve media information and transcode videos for the newly added files at the specified time every day.



4. Connect to the Multimedia Station from the NAS Desktop or enter `http://NAS_IP:80/MSV2/` or `https://NAS_IP:8081/MSV2/` (secure connection) in a web browser. Login the application when you are prompted to. Only the administrator (admin) can create users and configure the advanced settings.



**Note:** The admin login information of the Multimedia Station is the same as that of the NAS web login.

The Multimedia Station consists of the Media Center, My Jukebox, and Control Panel.

A screenshot of the QNAP Multimedia Station My Photo page. The top navigation bar includes links for Home / My Photo, Logout (James), About, Help, and English. Below the navigation is a toolbar with icons for Home, Refresh, File Manager, Calendar, and List View. A search bar and sorting options (View: All, Sort: Name, A-Z) are also present. The main content area displays a grid of thumbnail images representing various photos. The thumbnails are labeled with file names such as Sample 1, Sample 2, Sample 3, Boston City Flo..., Costa Rican Fr..., IMG\_0013.JPG, etc. On the left side, there is a sidebar menu with links for Media Center (My Music, My Photo, My Video), My Jukebox, and Control Panel. At the bottom left, there is a copyright notice: "Copyright ©2010 QNAP Systems, Inc. All Rights Reserved."

## Media Center

The folders and multimedia files of the default shared folder (Qmultimedia/Multimedia) of the Multimedia Station are shown in Media Center. You can view or play the multimedia contents (images, videos, and audio files) on the NAS by a web browser over LAN or WAN.

### Supported file format

Type	File format
Audio	MP3
Image	JPG/JPEG, GIF, PNG (The animation will not be shown for animated GIF files.)
Video	Playback: FLV, MPEG-4 Video (H.264 + AAC) Transcode: AVI, MP4, M4V, MPG, MPEG, RM, RMVB, WMV (The files will be converted to FLV.)



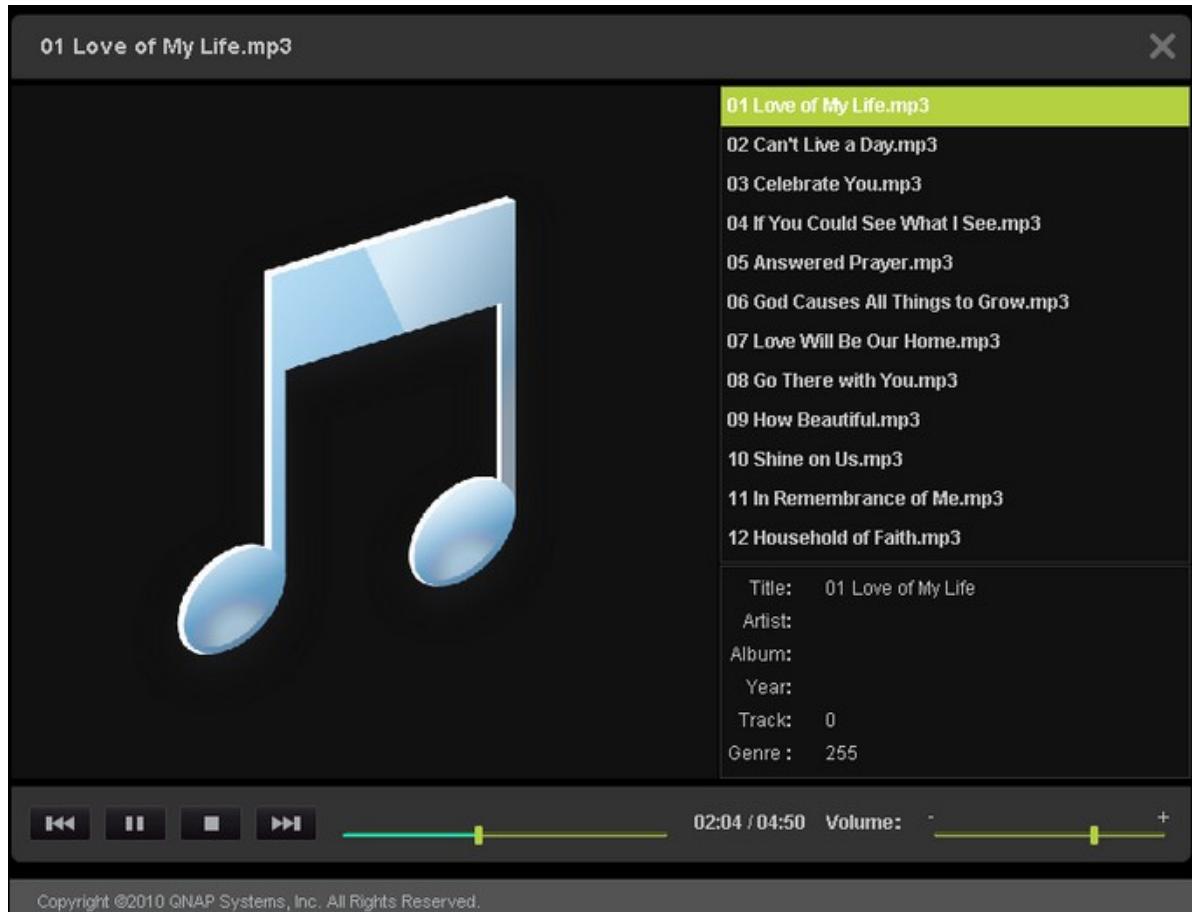
Icon	Description
	Home Return to the home directory of the Multimedia Station.
	Parent Directory Return to the parent directory.
	Refresh Refresh the current directory.
	Manage Album* You can: 1. create albums under the current directory and 2. add files to the album by copying or uploading files to the directory.

	<p><b>Set Album Cover*</b></p> <p>You can set up the album cover for each album/directory by specifying one photo in the album/directory.</p>
	<p><b>Cooliris</b></p> <p>Browse your photos in 3-dimensional way with Cooliris. You need to install the Cooliris plug-in for the web browser.</p>
	<p><b>Slide Show</b></p> <p>Start the slide show. You can set up the photo frame, background music, and animation in the slide show mode.</p>
	<p><b>Publish*</b></p> <p>Publish the chosen photos (max. 5 photos) to popular social networking sites: Twitter, Facebook, MySpace, Plurk, Windows Live, or Blogger. Note that the album must be set to public (Control Panel &gt; Set Folder Public) before it can be published, and the Multimedia Station must be accessible from the Internet. It is suggested to set up the DDNS for the NAS before using this feature.</p>
	<p><b>Email*</b></p> <p>Send photos (max. 5 photos) to friends by emails. Note that you have to set up the SMTP server in the NAS administration console before using this feature.</p>
	<p><b>Thumbnails</b></p> <p>Browse the files in thumbnail view (default).</p>
	<p><b>Details</b></p> <p>Browse the files in detailed view. It supports the functions: Open, Rename, Delete, Download, and Full Image View.</p>
	<p><b>Sort</b></p> <p>Sort the files alphabetically in ascending or descending order.</p>
	<p><b>Search</b></p> <p>Search files within the current directory.</p>

\*These features can only be operated by the administrator.

## Playing music

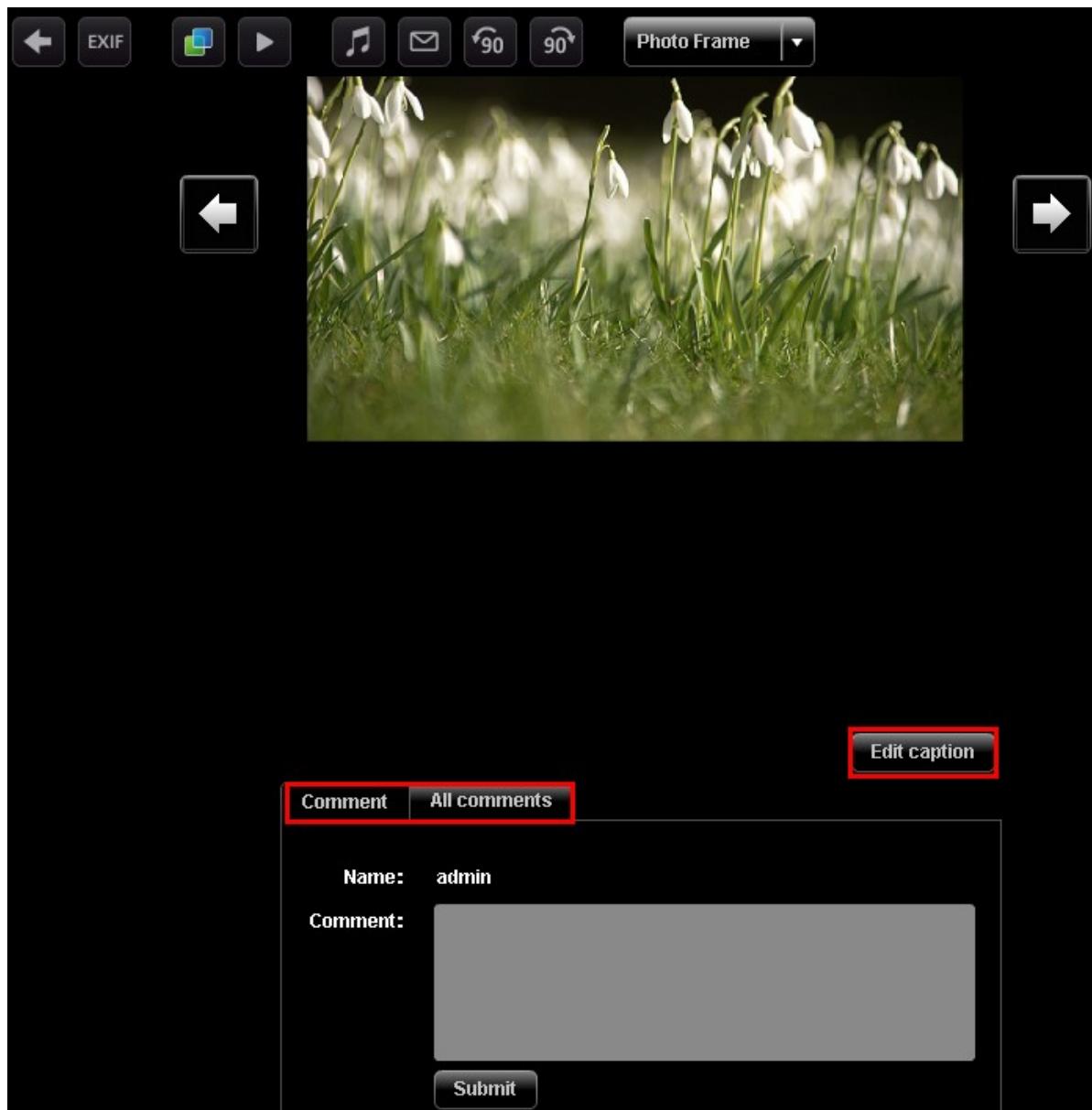
Click an MP3 file to play the music by a web browser. When you click a music file in a folder, all the other supported music files in the folder will also be added to the playlist. Click "X" to exit.



## **Viewing image files**

When viewing an image file, click "EXIF" to view the detailed information such as file name, size, date, and aperture. To add a caption for the file, click "Edit caption" and enter the description. The description must not exceed 512 characters.

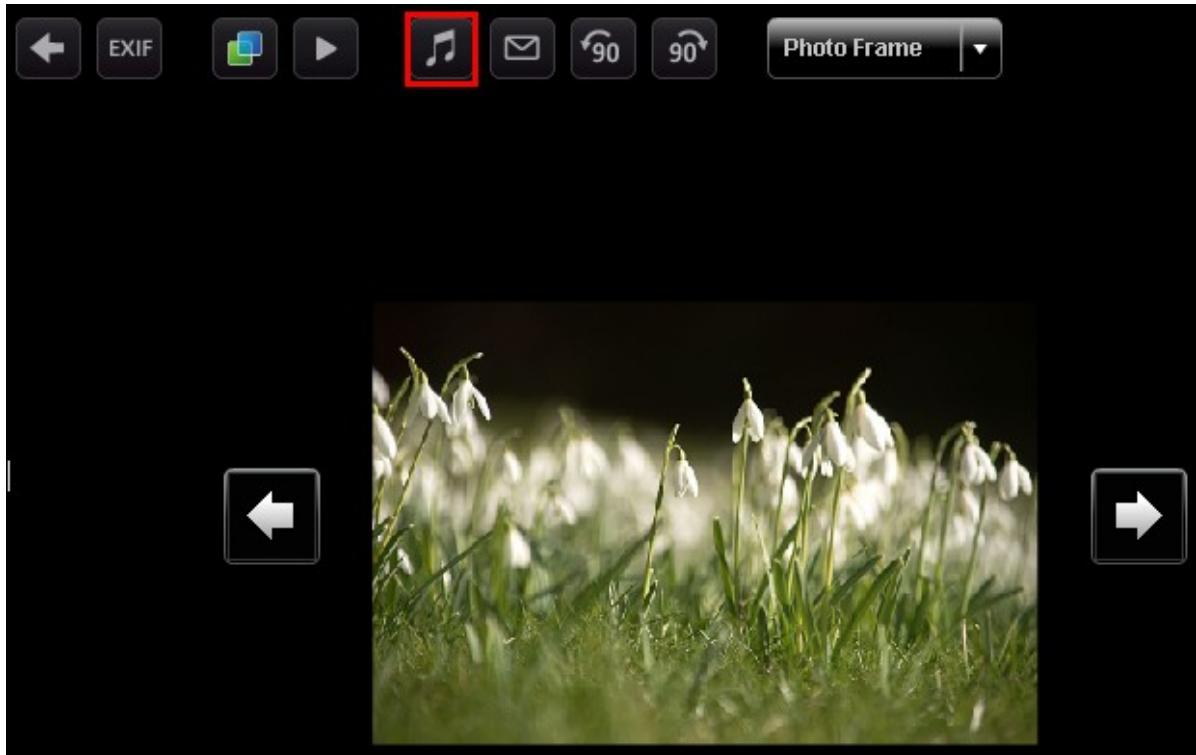
You can also submit your comments on the image file and view the comments from other users on "All comments". Each comment cannot exceed 128 characters.



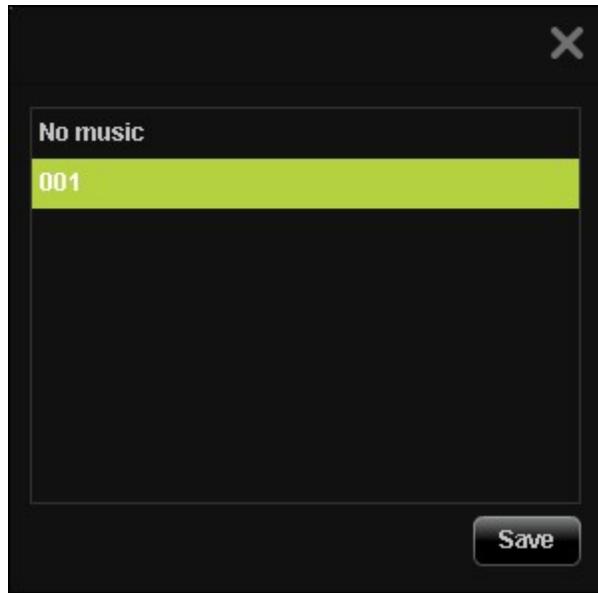
## **Setting background music**

To set the background music of an image file or a folder of image files, make sure you have created a playlist in “Control Panel” > “Playlist Editor” (to be introduced later) in the Multimedia Station.

Open an image file in Media Center and click .



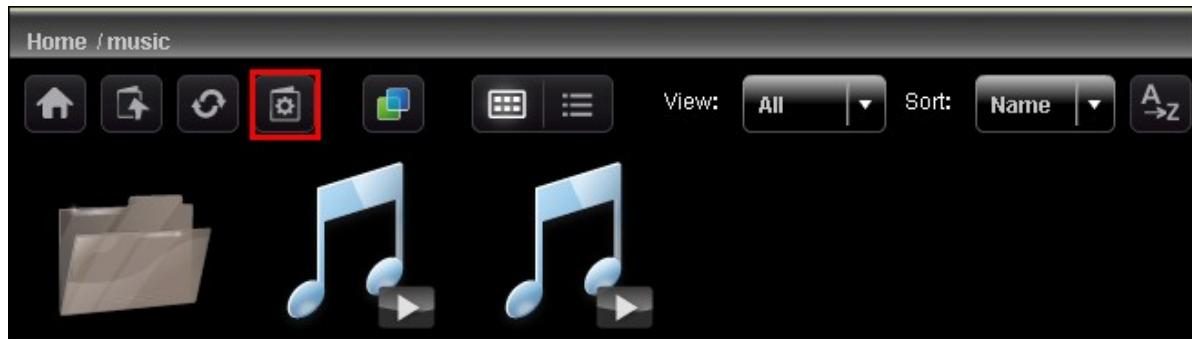
Select the playlist and click “Save”. To remove the background music, you can select “No music”.



## Creating album

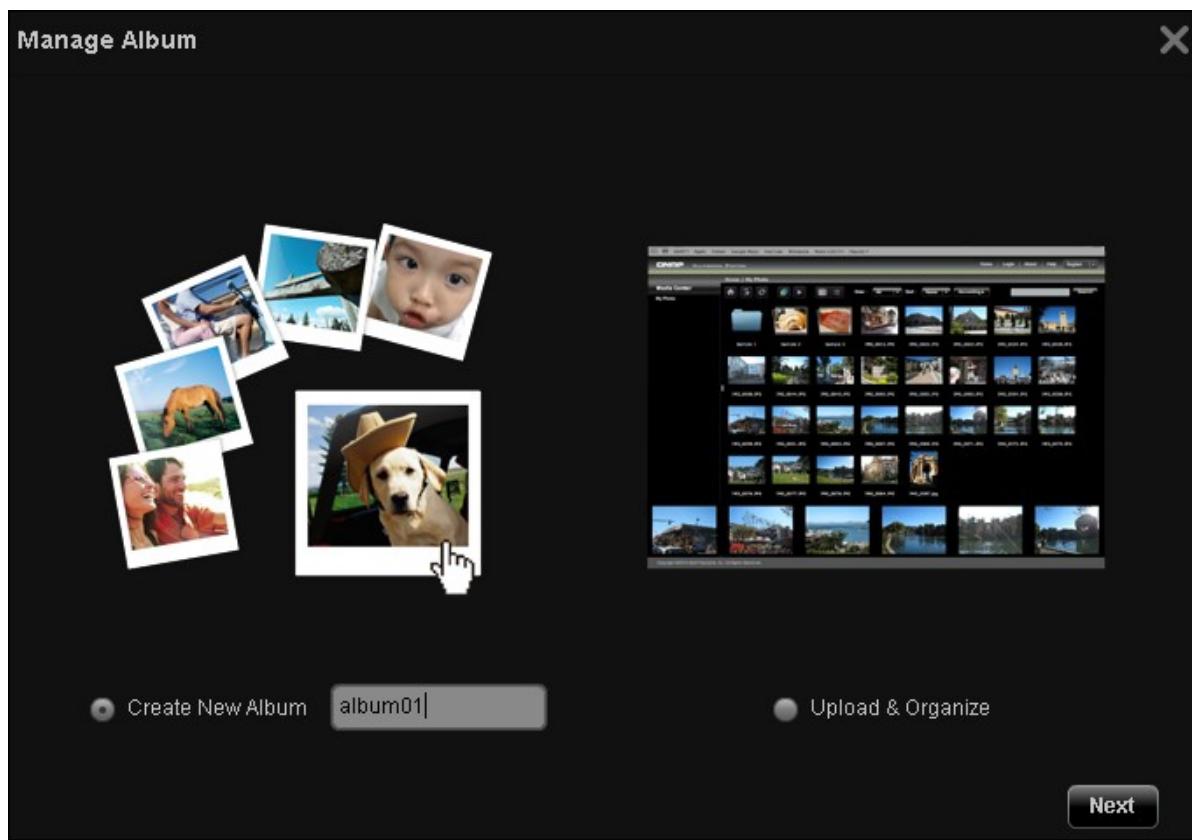
To create an album (folder) by the web-based interface of the Multimedia Station, locate

the directory in Media Center. Click  (Create Album).

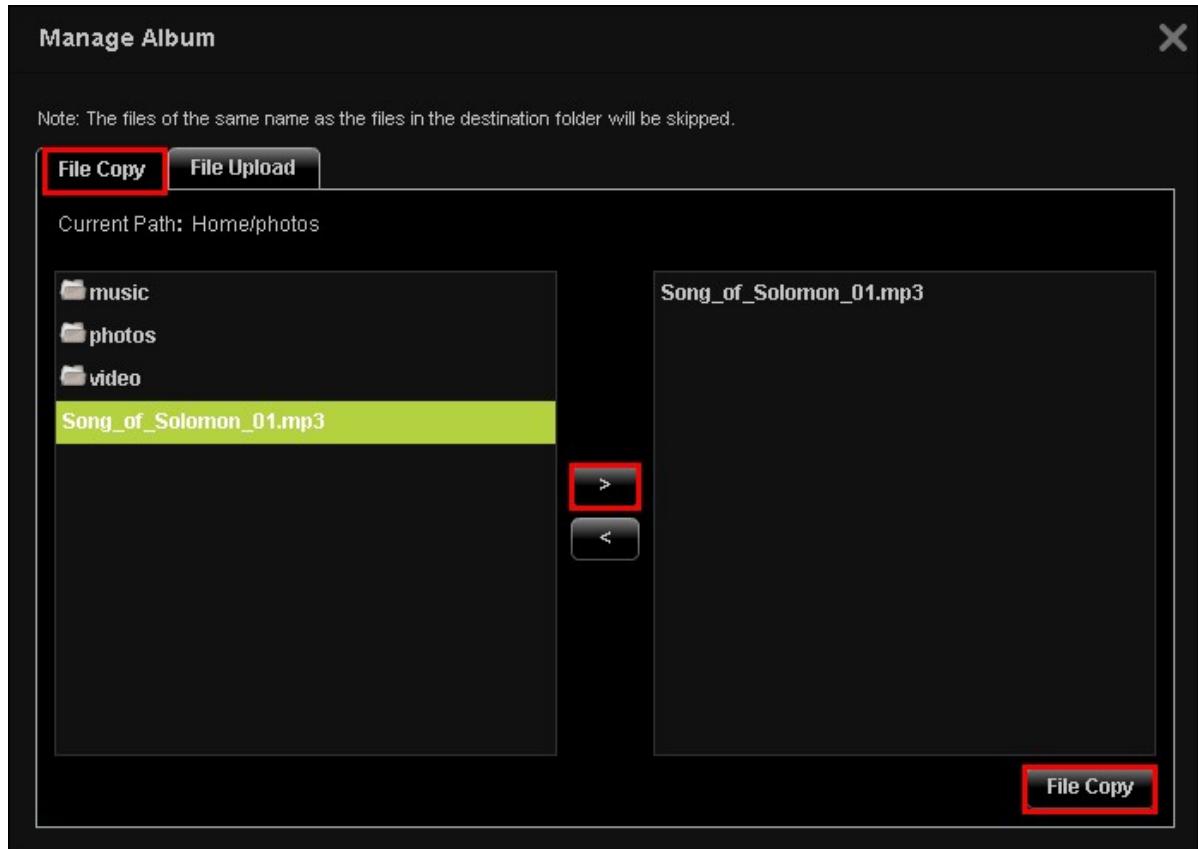


Select "Create New Album" and enter the album name. Click "Next".

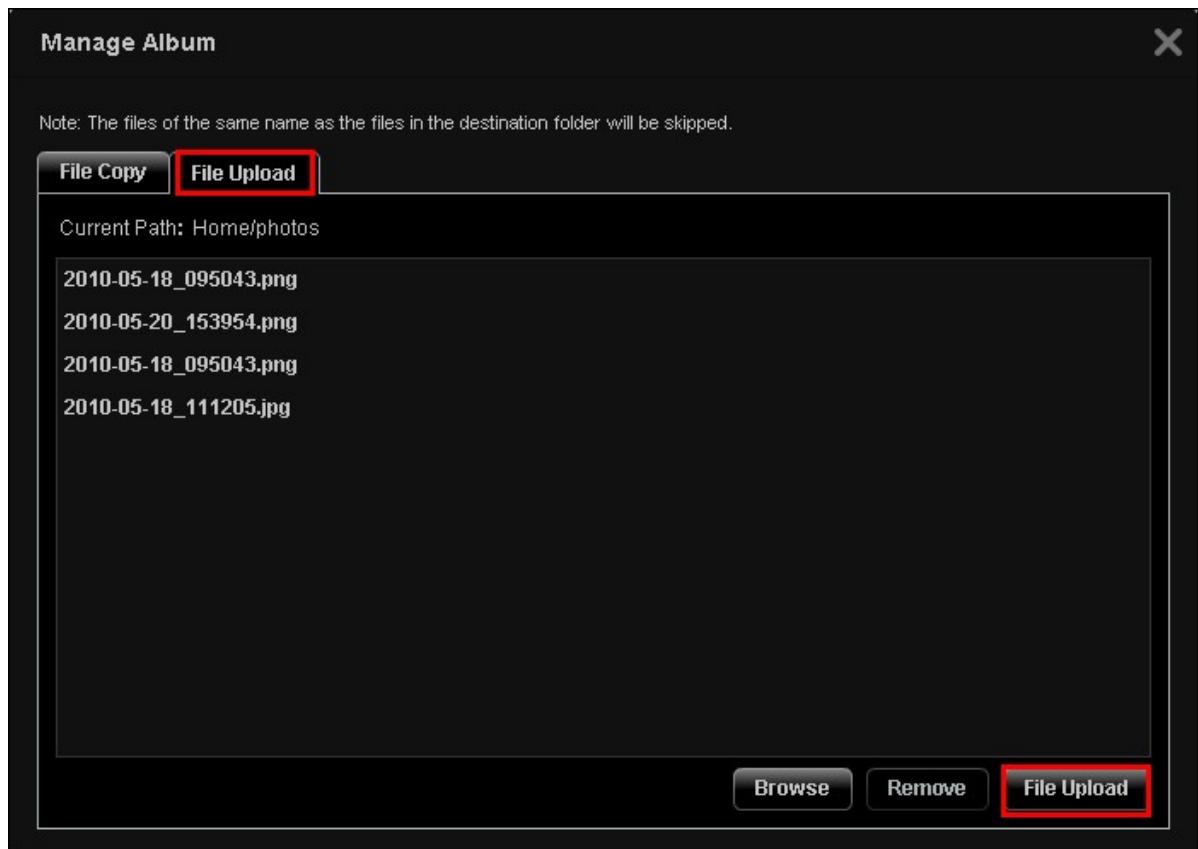
The album name must be 1 to 64 characters long, and cannot contain | \ : ? " < > \*



To copy the files from other location in Media center to the album, select "File Copy", choose the files to copy and click >. Then click "File Copy" to start copying the files.



To upload files to the album, click "Browse" to select the files and click "File Upload".



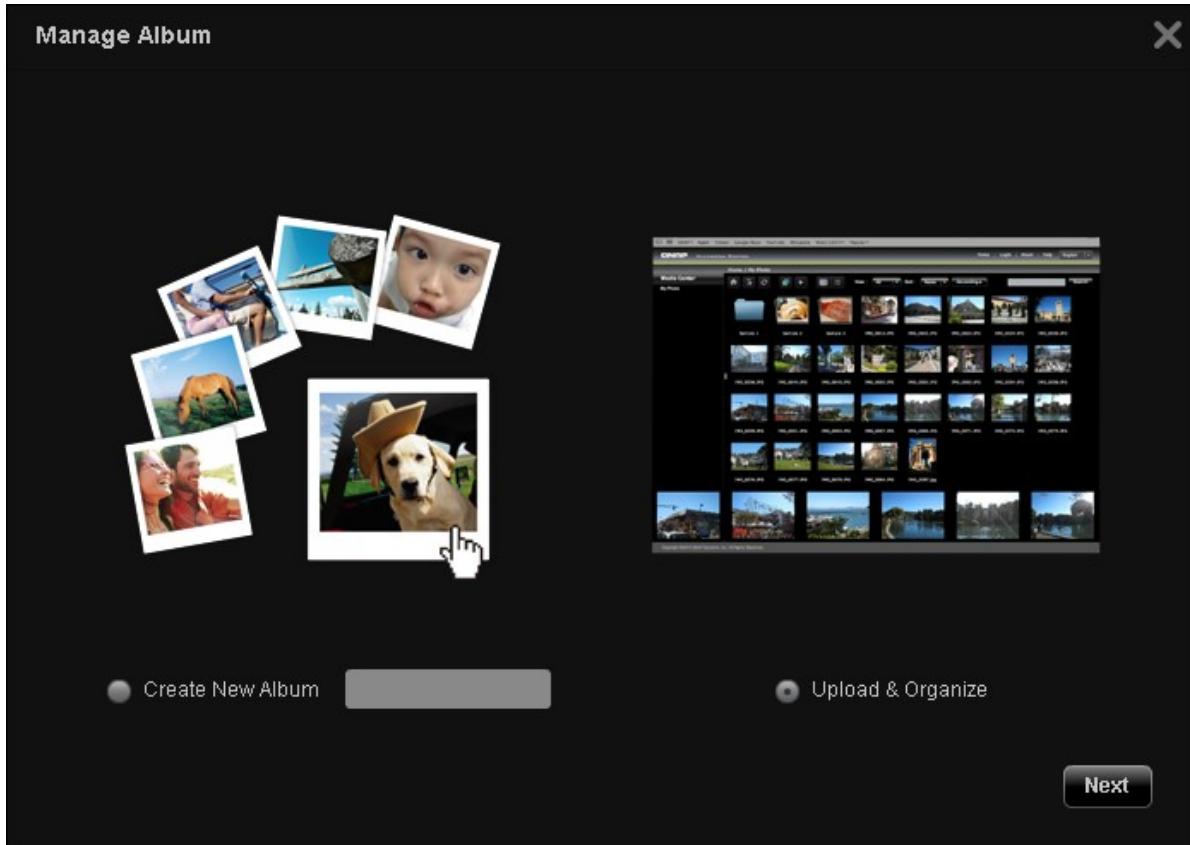
## Managing album

To manage an album (folder) by the web-based interface of the Multimedia Station,

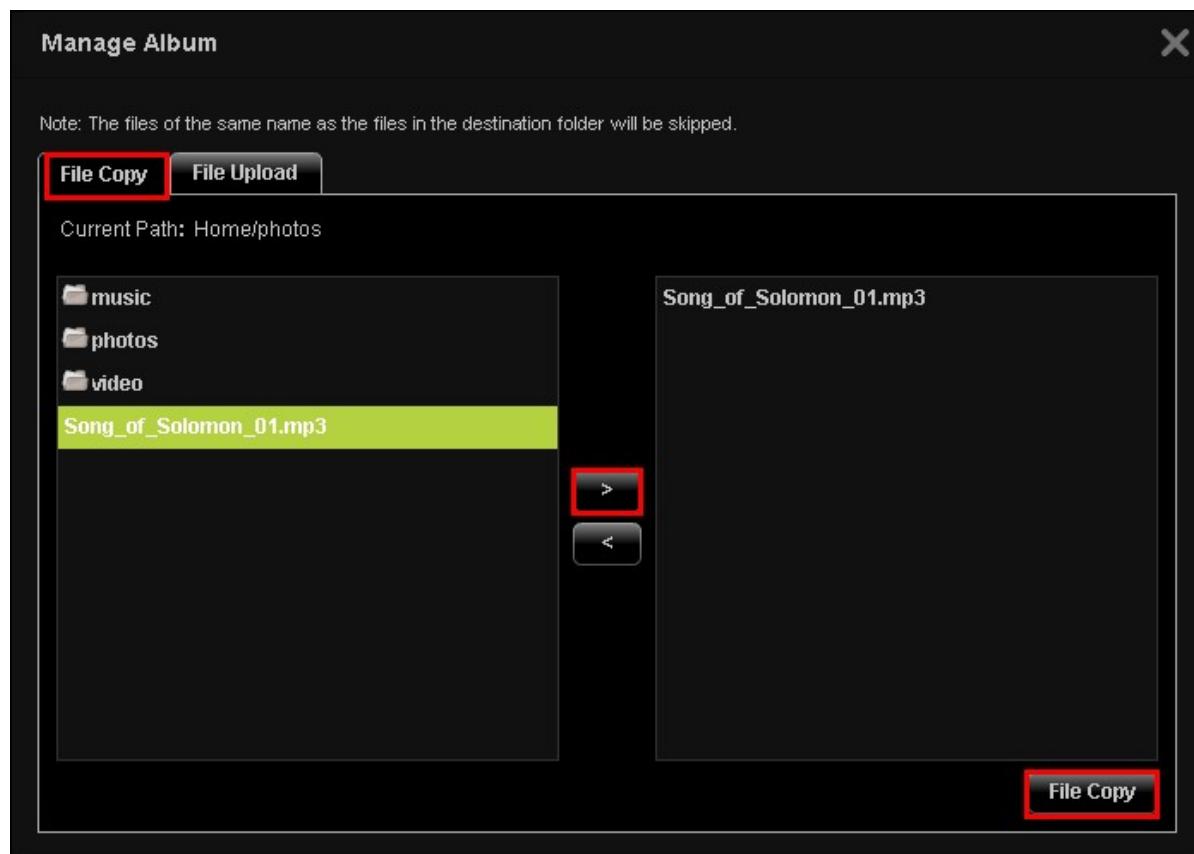
locate the directory in Media Center. Click  (Create Album).



Select "Upload & Organize" and click "Next".



To copy the files from other location in Media center to the album, select "File Copy", choose the files to copy and click >. Then click "File Copy" to start copying the files. To upload files to the album, click "Browse" to select the files and click "File Upload".

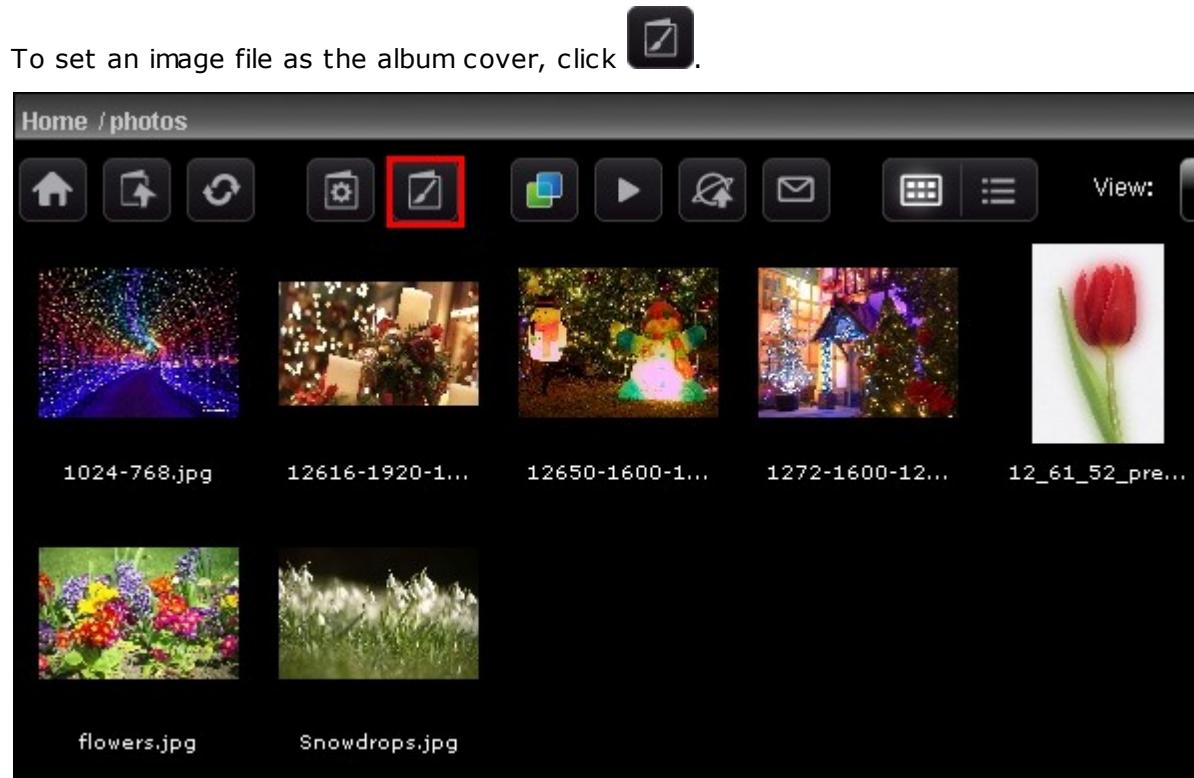


You can click to browse the multimedia contents in details and click the icons to open, rename, delete, or download the files or folders.

The screenshot shows a file manager interface with a toolbar at the top containing icons for home, up, refresh, settings, and a grid view (which is highlighted with a red border). To the right of the toolbar are buttons for 'View: All', 'Sort: Name', and 'A-Z'. A search bar and a clear button are also present. The main area displays a grid of file and folder entries:

Name	Date	Type	Size	Actions
album01	2010/05/17	Folder		
various artists	2010/05/17	Folder		
27 - Call Upon.mp3	2009/11/25	audio	8,136KB	

## Setting album cover



Select the image file and click "Save".

### Set Album Cover

X



Save

Cancel

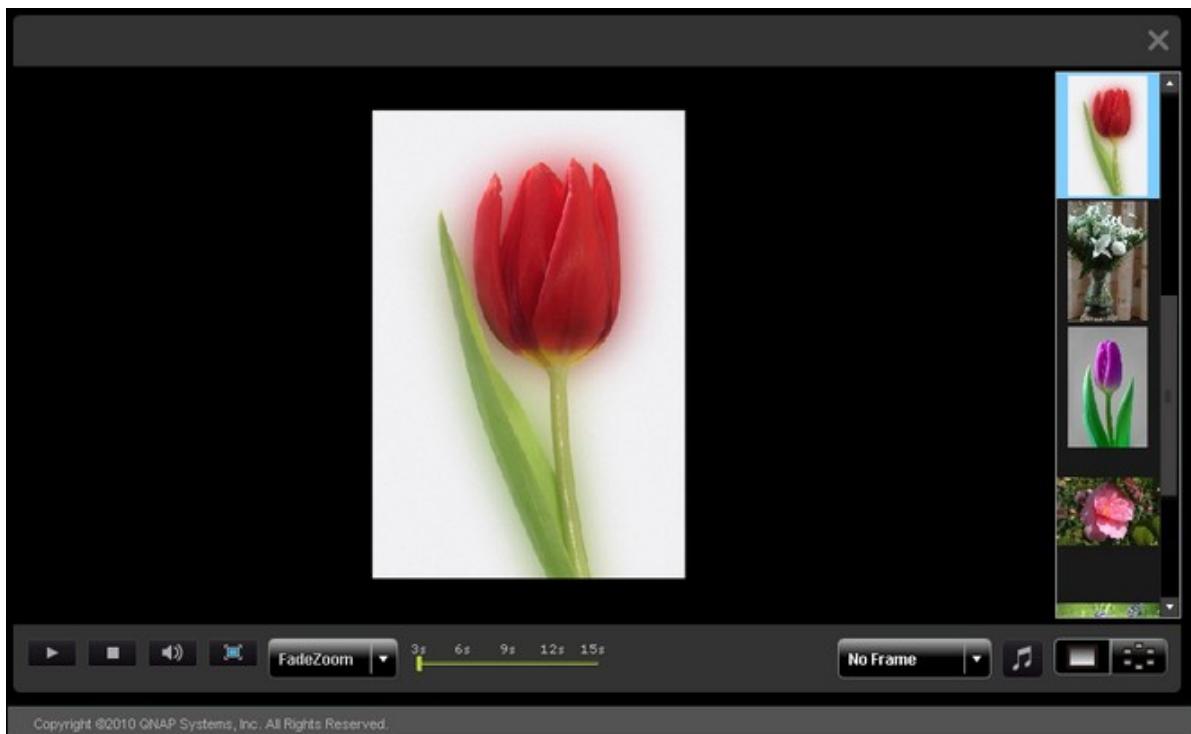
## Slideshow



Click to view multiple image files in slide show. Select the playback speed (3s/6s/9s/15s) and the slide show effect (for full screen display) from the drop-down menu. You can also select the photo frame for displaying the image file. To view the



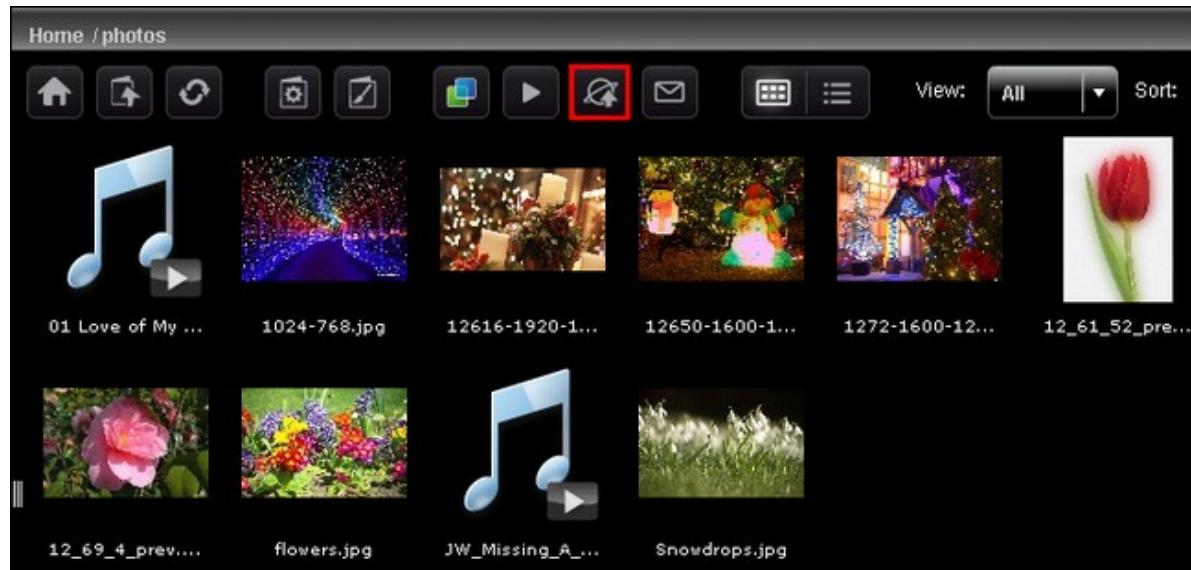
image files in 3-dimensional (3D) display, click .



## Publishing image files

You can publish the image files on the Multimedia Station to social networking sites such

as Facebook and Twitter. Click .



Select the image files to publish. You can publish maximum 5 photos at a time. Enter the title and description. Then select the website to publish the files to and enter the login information of the website. Note that the album must be set to public (Control Panel > Set Folder Public) before it can be published, and the Multimedia Station must be accessible from the Internet. It is suggested to set up the DDNS for the NAS before using this feature.

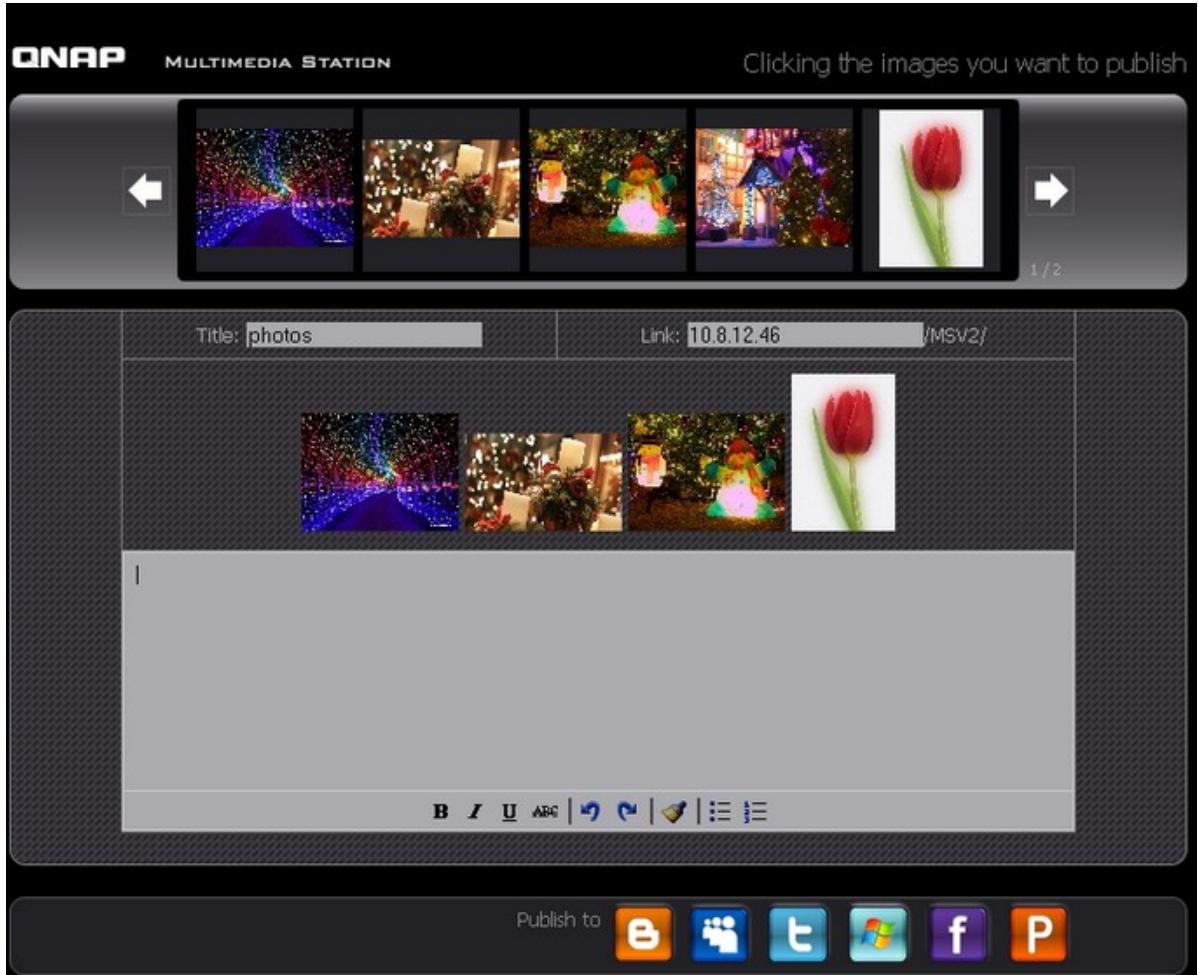
Field	Limitation
Title	Maximum number of characters: 256
Link (the IP address or host name of the NAS)	Support alphanumeric characters, dot (.), and slash (/) only Maximum number of characters: 256
Description	Maximum number of characters: 1024

**QNAP** MULTIMEDIA STATION

Clicking the images you want to publish

← → 1 / 2

Title: photos Link: 10.8.12.46 /MSV2/



Publish to      

## **Emailing image files**

To email the image files, make sure SMTP server settings have been correctly configured

on the NAS. Click .

Enter the information and click "Send".

<b>Field</b>	<b>Limitation</b>
Subject	Maximum number of characters: 128
My Name	The name only supports alphabets (A-Z and a-z), numbers (0-9), dash (-), and underscore (_)
My Email	Maximum number of characters: 128
Friend's Name	Maximum number of characters: 128
Friend's Email	Maximum number of characters: 128
Message	Maximum number of characters: 1024

Clicking the images you want to publish

Selected Images

Subject:

My Name:  admin

My Email:

Friend's Name:

Friend's Email:

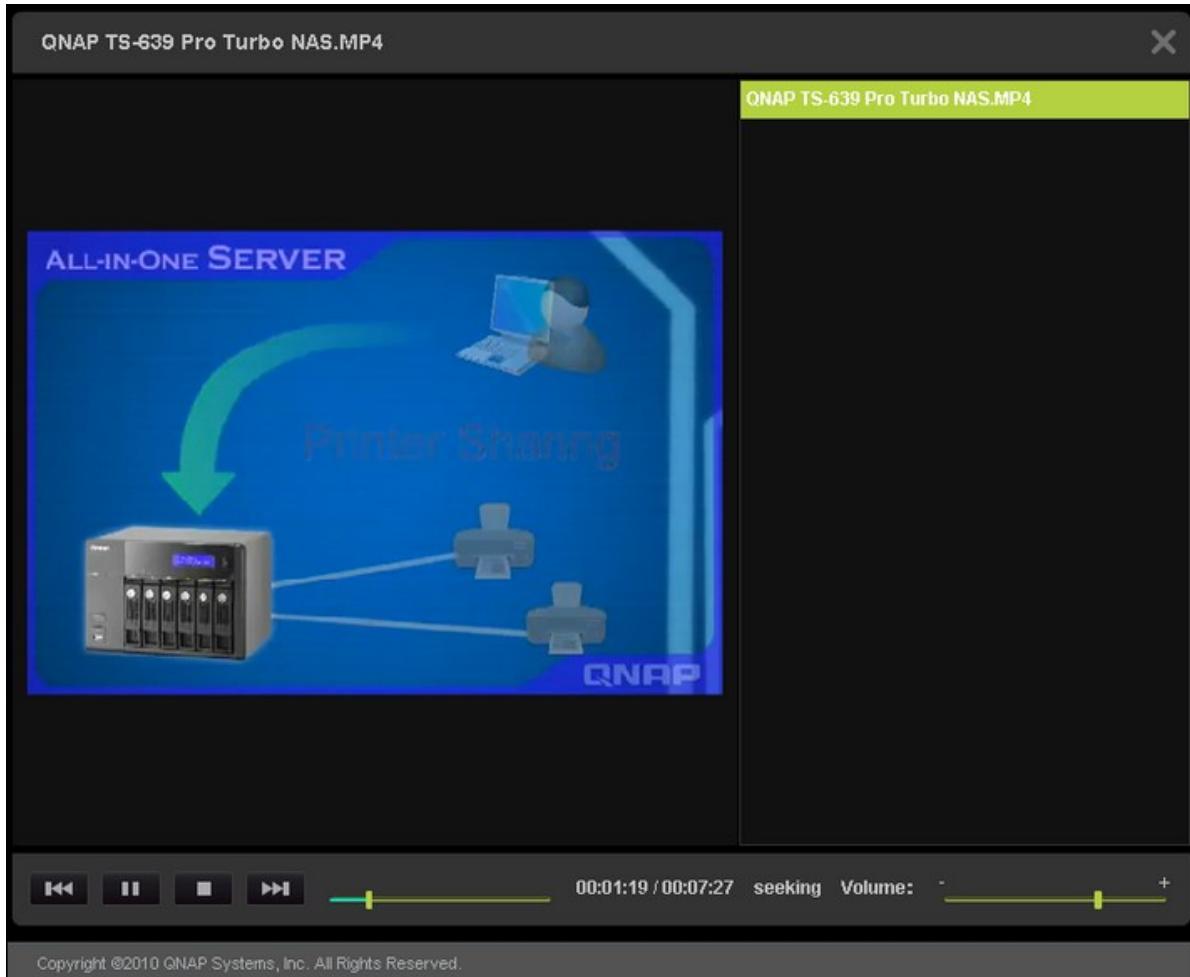
You can post your personal message here.

Message:

Send

## Playing video

The NAS supports playing video files on the web browser. Simply click a video file on the web page, the NAS will start playing it. If you click a video file in a folder, all other supported video files in the folder will also be shown in the playlist and played. Click "X" to exit the playback page.

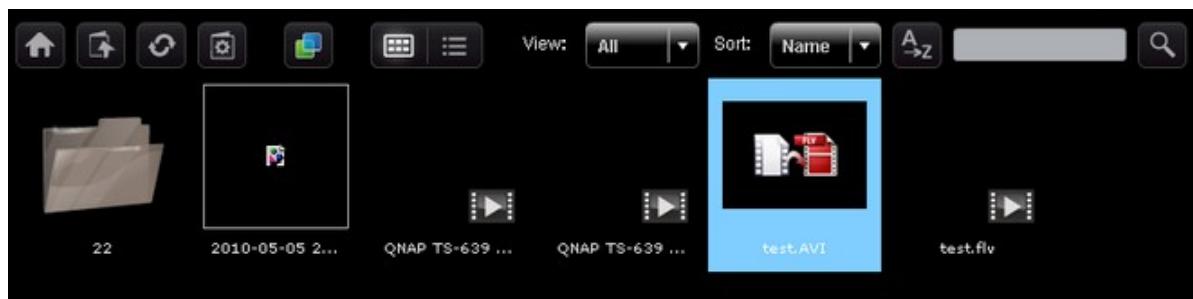


## Transcoding video

If the video files are in AVI, M4V, MPG/MPEG, RM/RMVB, WMV formats, you need to transcode the file in order to play it on the Multimedia Station properly. A video file which can be transcoded is shown with an icon like below in thumbnail view.



Click the icon and confirm to perform video transcoding. Wait patiently when transcoding is in process.



The video will be converted to FLV format. You can then play it on your web browser. Only administrators are allowed to transcode a video.

QNAP does not guarantee all video formats or codecs are supported. You are highly recommended to convert the video files into the formats that the Multimedia Station supports before uploading the files to the NAS.

Home /video				
Name	Date	Type	Size	
22	2010/05/17	Folder		  
2010-05-05 22-00-07~22-01-09.avi	2010/05/17	video	2,010KB	  
QNAP TS-639 Pro Turbo NAS.MP4	2010/05/13	video	27,849KB	  
QNAP TS-639 Pro Turbo NAS_2.MP4	2010/05/17	video	27,852KB	  
test.AVI	2010/05/17	video	129,870KB	  
test.flv	2010/05/17	video	40,477KB	  

# My Jukebox

You can create playlists of music files and play them in My Jukebox. The album art and its information will be read from the ID3 tag automatically if applicable.

To create or edit your own playlist for My Jukebox, go to "Control Panel" > "Playlist Editor". Note that only the administrators can edit the playlists. The playlists in My Jukebox will be shared with all the users of the Multimedia Station.

# Control Panel

## User Management:

You can create multiple user accounts on the Multimedia Station. Note that the user accounts created here are different from the system accounts you create on NAS (Privilege Settings> Users). Click “Add User” to create a user. The maximum number of users the Multimedia Station supports is 128, including “admin”.

Enter the user information. The username only supports alphabets (A-Z and a-z), numbers (0-9), dash (-), and underscore (\_). The username cannot exceed 32 characters.

Specify whether or not the user is an administrator and the folders that the user can or cannot access. Click "Save". Note that the password must be 1 to 16 characters long. It can only contain A-Z, a-z, 0-9, -, !, @, #, \$, %, .

**Add User**

**Username \*** test

**Password \*** \*\*\*\*

**Verify Password \*** \*\*\*\*

**Description**

Is Admin

Disabled

**Inaccessible Folder**

music  
video

**Accessible Folder**

photos

>  
<

**Save** **Cancel**

The users are shown on the list. You can edit the user information, delete the user, or change the login password. Note that the default account "admin" cannot be deleted.

User Management						
Username	Description	Disabled	Is Admin			
admin	System Administrator	N	Y	<b>Edit User</b>		
test		N	N	<b>Edit User</b>	<b>Delete User</b>	<b>Change Password</b>

## Changing Password

You can change the administrator password in this section. The password must be 1 to 16 characters long. The password can only contain A-Z, a-z, 0-9, -, !, @, #, \$, %, \_.



## Playlist Editor

To create a playlist, enter Playlist Editor. Select an existing playlist from the drop down menu or click "Add" to create a playlist.

Next, select the music files from the left column (folders on the Multimedia Station) and click > to add the files to the playlist. Click "Save" and then "Close".

After creating the playlist, you can play it in My Jukebox.

Maximum number of characters in a playlist	24
Maximum number of songs in a playlist	512
Maximum number of playlists	128

## Playlist Editor



Playlist 001

Add

Delete

Up

- 01 Love of My Life.mp3
- 02 Can't Live a Day.mp3
- 03 Celebrate You.mp3
- 04 If You Could See What I See.mp3
- 05 Answered Prayer.mp3
- 06 God Causes All Things to Grow.mp3
- 07 Love Will Be Our Home.mp3
- 08 Go There with You.mp3
- 09 How Beautiful.mp3
- 10 Shine on Us.mp3
- 11 In Remembrance of Me.mp3
- 12 Household of Faith.mp3



- 12 Household of Faith.mp3
- 11 In Remembrance of Me.mp3
- 10 Shine on Us.mp3
- 09 How Beautiful.mp3
- 08 Go There with You.mp3
- 07 Love Will Be Our Home.mp3
- 06 God Causes All Things to Grow.mp3
- 05 Answered Prayer.mp3
- 04 If You Could See What I See.mp3
- 03 Celebrate You.mp3
- 02 Can't Live a Day.mp3
- 01 Love of My Life.mp3

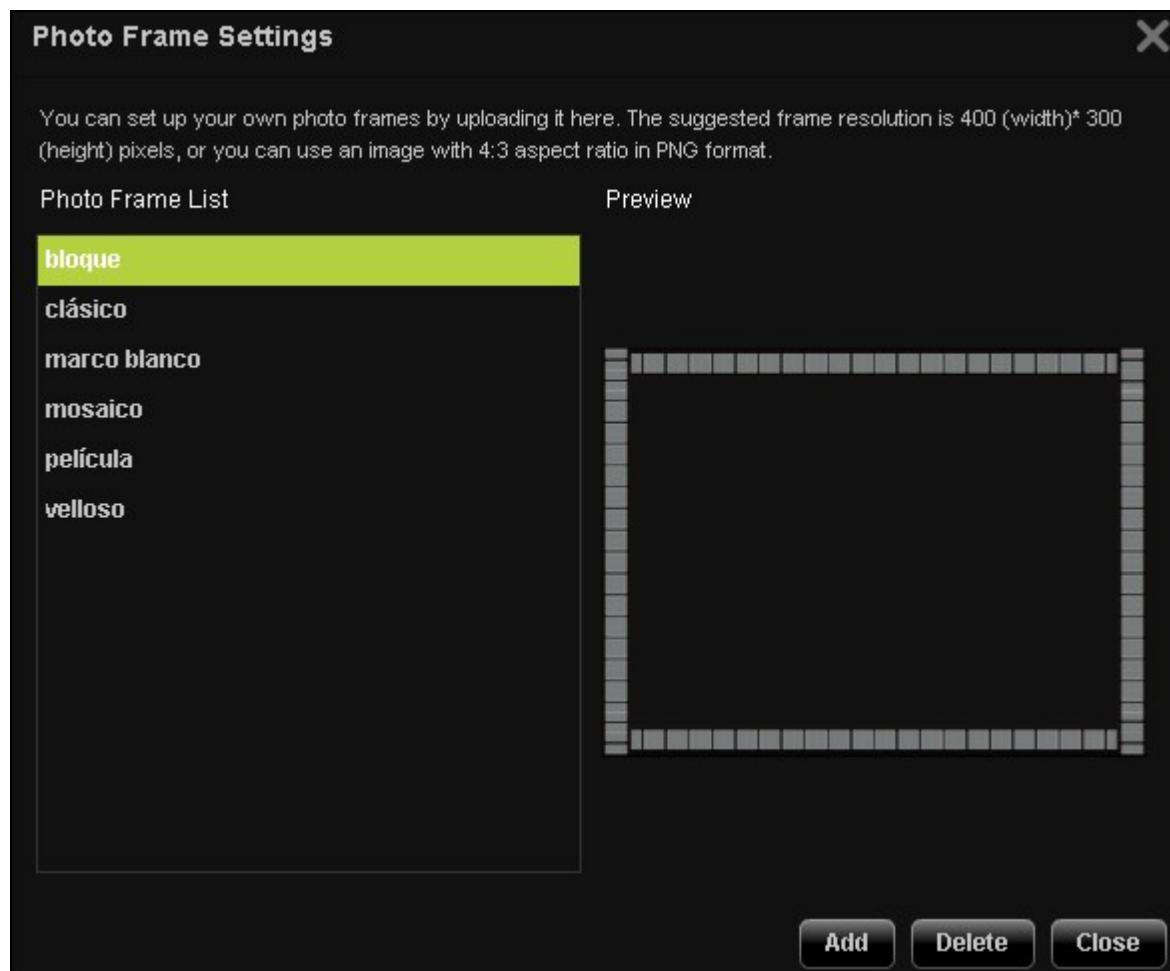
Save

Cancel

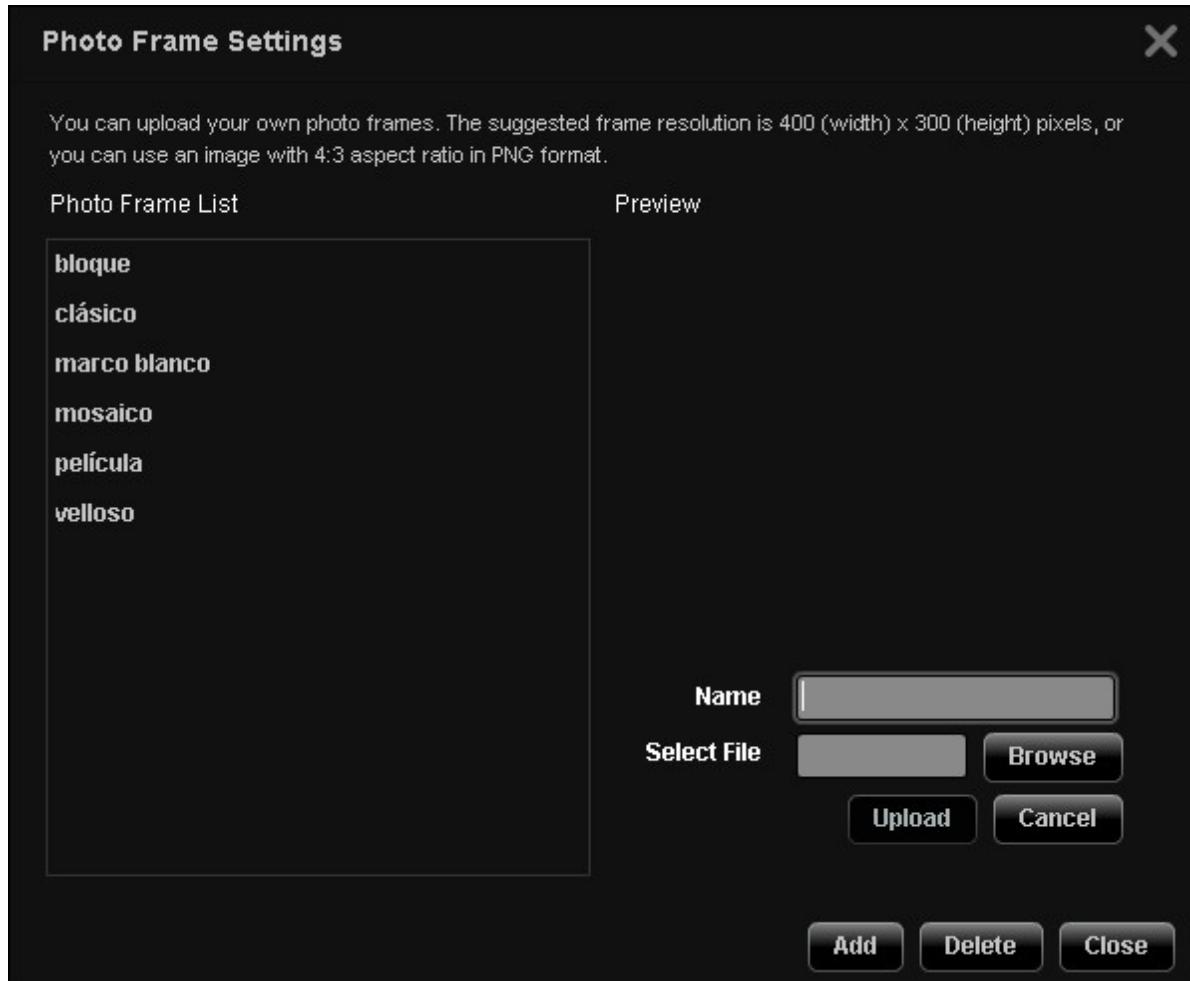
Close

## Photo Frame Settings

You can upload your photo frames for viewing the image files. The suggested resolution is 400 (width) x 300 (height) pixels, or you can use an image with 4:3 aspect ratio. The supported format is PNG. To add a photo frame, click "Add" and upload the file.



The name of a photo frame must be 1 to 16 characters long. The maximum number of photo frames the Multimedia Station supports is 64 (including the system default photo frames). Note that the system default photo frames cannot be deleted.



## Setting Folder Public

To publish the image files to the Web, you have to make the folder public. Select the folder to allow public access and click >. Then click "Save". Note that the public folders will be seen and accessed by anyone without logging in the Multimedia Station.

## Set Folder Public



The folder must be made public before it can be published. Note that if the folder has become public, others can see it without logging in.

### Inaccessible Folder

music  
video

### Accessible Folder

photos



Save

Cancel

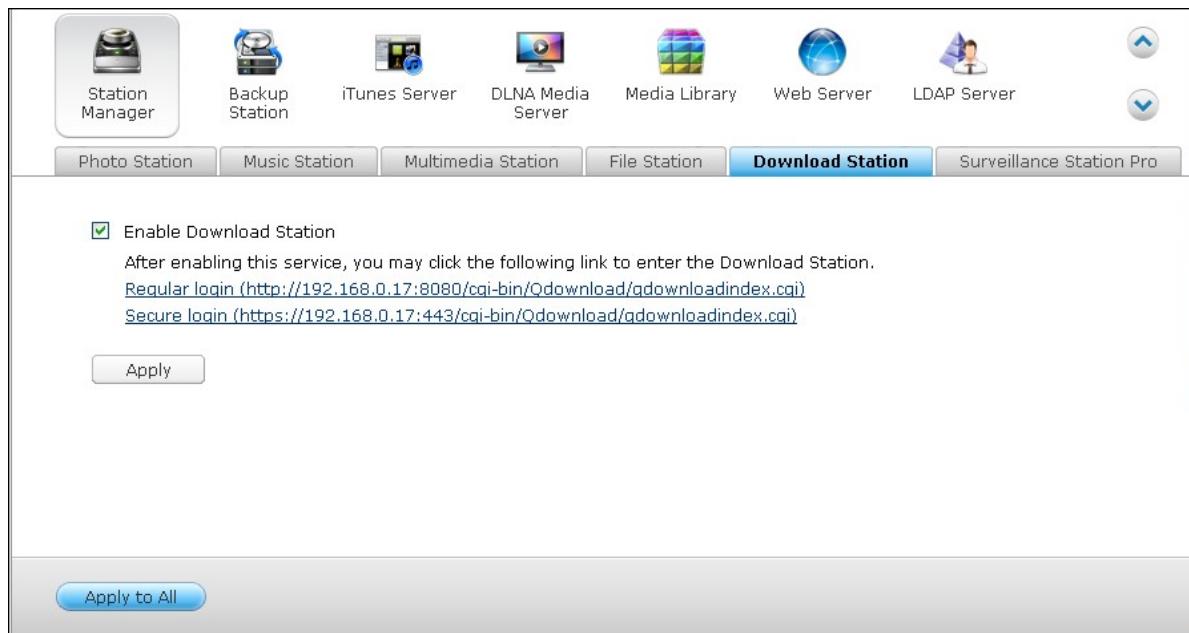
## 8.7 Download Station

The Download Station supports BT, HTTP, FTP, RapidShare, and Magnet download without a PC.



**Important:** Please be warned against illegal downloading of copyrighted materials. The Download Station functionality is provided for downloading authorized files only. Downloading or distribution of unauthorized materials may result in severe civil and criminal penalty. Users are subject to the restrictions of the copyright laws and should accept all the consequences.

Go to “Control Panel” > “Applications” > “Station Manager” > “Download Station”. Enable the service.



### Download Station Login

Connect to the Download Station from the NAS Desktop or Main Menu.

The screenshot shows the 'Download Station' application window. On the left, there's a sidebar titled 'Tasks' with categories: All (4), Downloading (0), Paused (0), Completed (4), Active (1), and Inactive (3). Below this is an 'RSS' section. The main area is titled 'Download Station' and contains a table of download tasks:

Name	Size	Progress	Download	Upload	Completed Time	Share Ratio(%)	Type	Priority
The Harvard Medical School Guide to Lowering Your Ch	5.75 MB	Seeding 100%	--	--	--	0.00	BT	--
Handbook of Labor Economics[Team Nanban]tmrg	10.22 MB	Seeding 100%	--	--	--	18.66	BT	--
What Do We Buy A Look at Goods and Services (Lightn	12.18 MB	Seeding 100%	--	--	--	0.00	BT	--
Economics - Principles and Applications (2nd Edition).pc	5.84 MB	Seeding 100%	--	158 B/s	--	7.22	BT	--

At the bottom, there are status indicators for HTTP, FTP, and BT, and download/upload speeds of 0 B and 158 B.

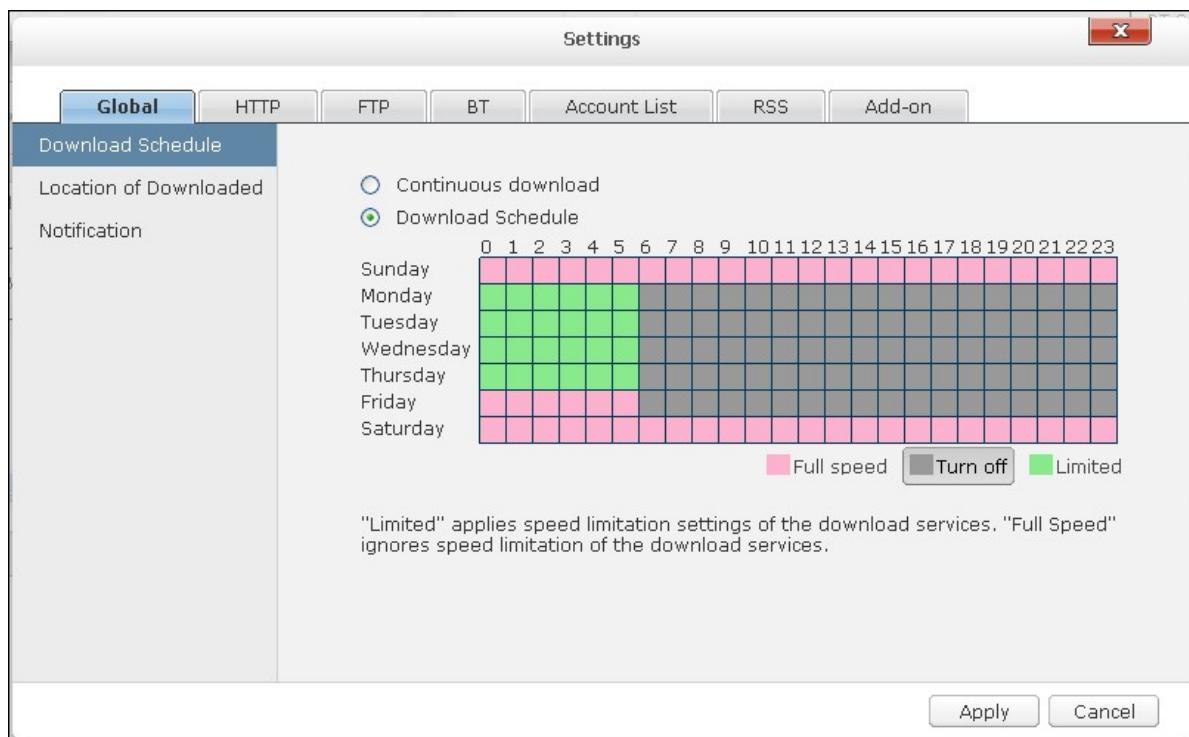
Before you start to download the files, click  to configure the settings.

This screenshot shows the same 'Download Station' interface as above, but with a red box highlighting the gear icon in the toolbar. The gear icon is located to the right of the search bar and other toolbar buttons.

## Settings

### Global Settings

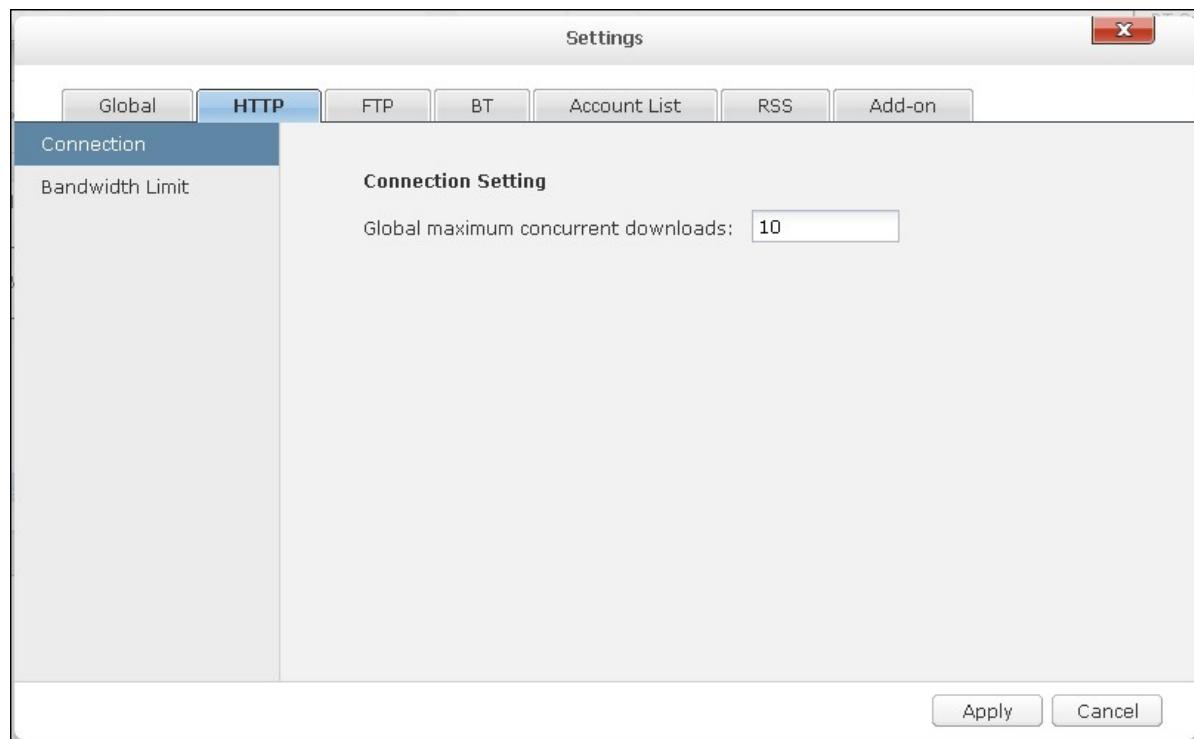
- Download Schedule: Select continuous download or specify the download schedule. When setting the download schedule, select “Full speed” to use the global speed limit (unlimited) for all the download tasks. Select “Limited” to apply the speed limit settings of the downloaded services.
- Location of Downloaded Files: Specify the default directory on the NAS for the downloaded files.
- Notification: Select to send a notification by email and/or instant messaging when a download task has completed. Note that the SMTP settings must be configured properly in “System Settings” > “Notification”.



## HTTP

- Connection: Specify the maximum number of concurrent HTTP downloads.
- Bandwidth Limit: Specify the maximum download rate of HTTP download tasks. 0 means no limit.

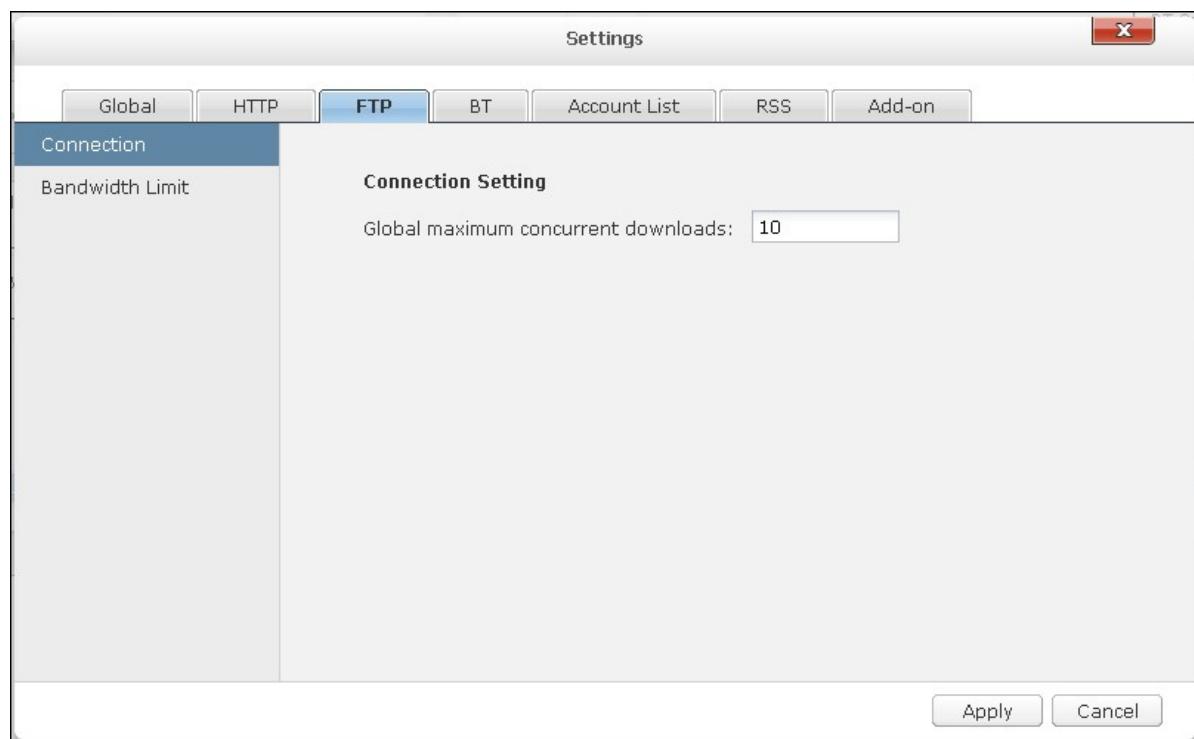
NAS models	Maximum number of concurrent downloads
Intel-based NAS	30
ARM-based (Non Intel-based) NAS	10



## FTP

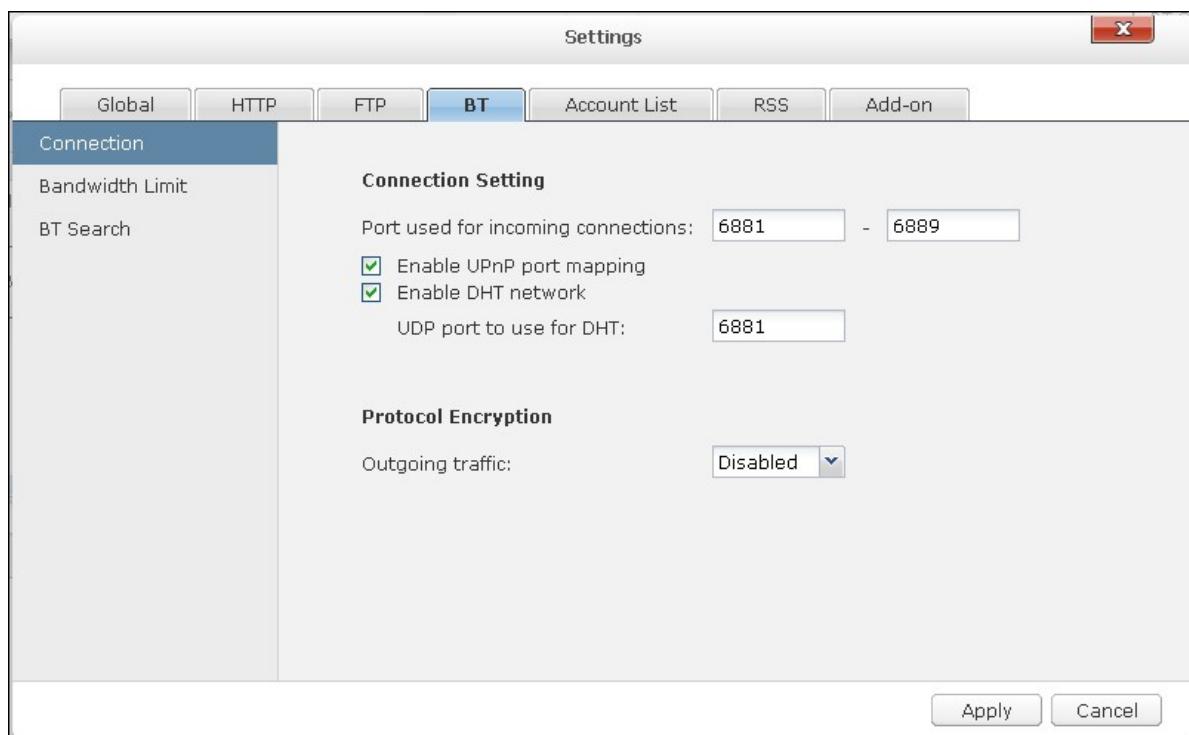
- Connection: Specify the maximum number of concurrent FTP downloads.
- Bandwidth Limit: Specify the maximum download rate of FTP download tasks. 0 means no limit.

NAS models	Maximum number of concurrent downloads
Intel-based NAS	30
ARM-based (Non Intel-based) NAS	10



## BT

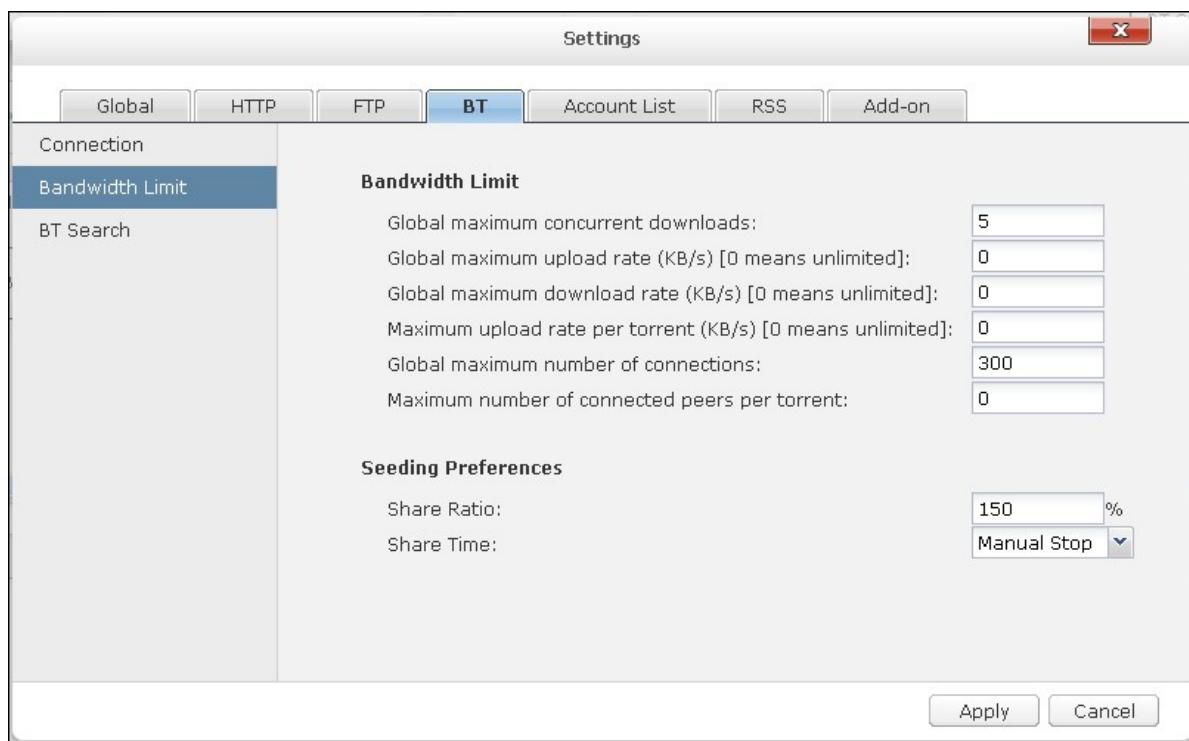
- Connection Setting:
  - Specify the ports for BT download. The default port numbers are 6881-6889.
  - Enable UPnP port mapping: Enable automatic port mapping on the UPnP supported gateway.
  - Enable DHT network: To allow the NAS to download the files even no trackers of the torrent can be connected, enable DHT (Distributed Hash Table) network and specify the UDP port number for DHT.
  - Protocol encryption: Enable this option for encrypted data transfer.



- Bandwidth Limit: Specify the maximum download rate of BT download tasks. 0 means no limit.
  - Global maximum concurrent downloads: Specify the maximum number of concurrent BT downloads.

NAS models	Maximum number of concurrent downloads
Intel-based NAS	30
ARM-based (Non Intel-based) NAS	10

- Global maximum upload rate (KB/s): Enter the maximum upload rate for BT download. 0 means no limit.
- Global maximum download rate (KB/s): Enter the maximum download rate for BT download. 0 means no limit.
- Maximum upload rate per torrent (KB/s): Enter the maximum upload rate per torrent. 0 means no limit.
- Global maximum number of connections: This refers to the maximum number of allowed connections to the torrent.
- Maximum number of connected peers per torrent: This refers to the maximum number of allowed peers to connect to a torrent.
- Seeding Preferences: Specify the share ratio for seeding a torrent and the sharing time. The share ratio is calculated by dividing the amount of uploaded data by the amount of downloaded data.



- BT Search: Select the BT engines to enable for BT search on the Download Station.

**Settings**

	Global	HTTP	FTP	<b>BT</b>	Account List	RSS	Add-on
Connection	Enabled	Name			Ver	Description	
Bandwidth Limit	<input checked="" type="checkbox"/>	Vertor			1.0		
BT Search	<input checked="" type="checkbox"/>	KickAssTorrents			1.0		
	<input checked="" type="checkbox"/>	TorrentReactor			1.0		
	<input checked="" type="checkbox"/>	isohunt			1.0		
	<input checked="" type="checkbox"/>	BTdigg			1.0		
	<input checked="" type="checkbox"/>	PirateBay			1.0		
	<input checked="" type="checkbox"/>	Mininova			1.0		
	<input checked="" type="checkbox"/>	Extratorrent			1.0		

Cancel

### Account List

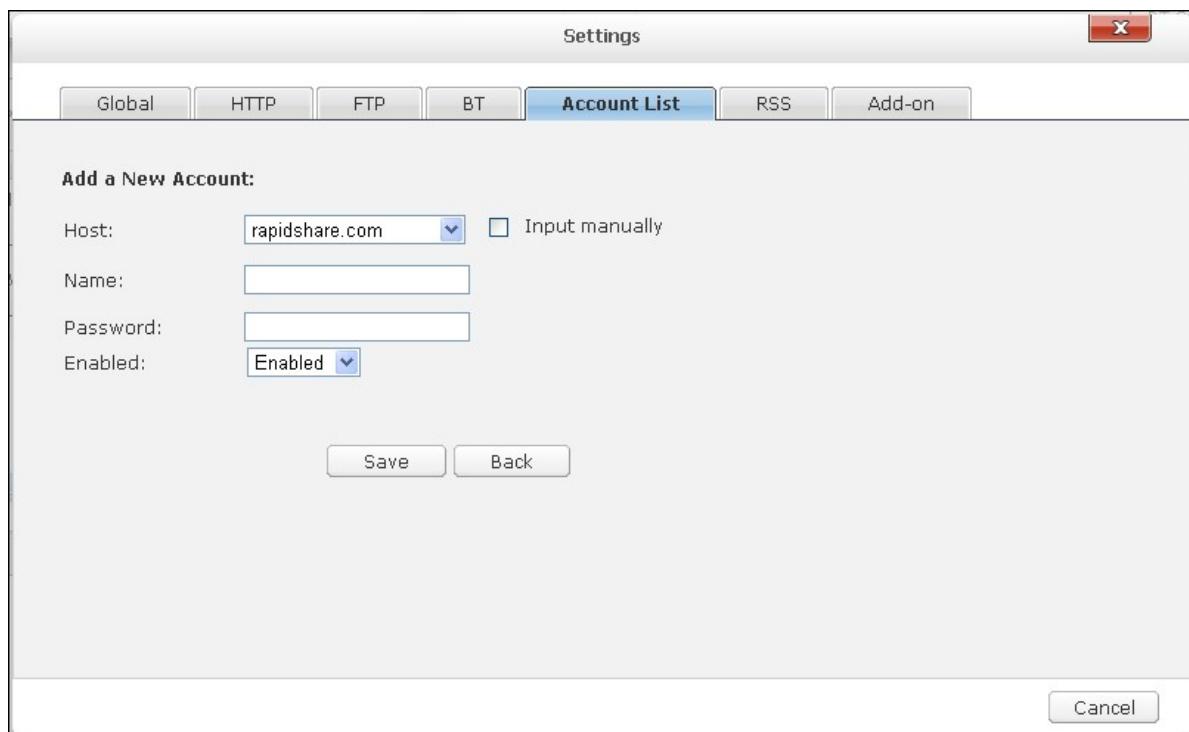
You can save the login information of maximum 64 HTTP, FTP, and RapidShare accounts. To add login information, click "Add Account".

**Settings**

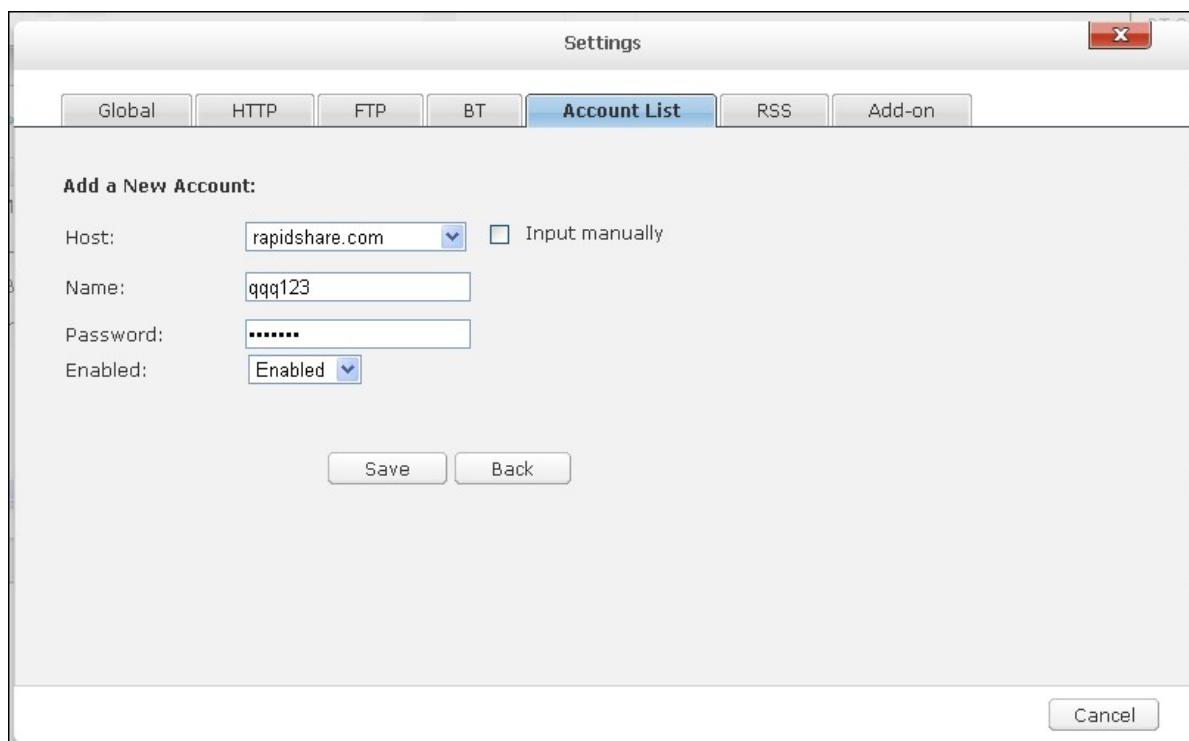
	Global	HTTP	FTP	BT	<b>Account List</b>	RSS	Add-on
	<a href="#">Add Account</a>	<a href="#">Edit Account</a>	<a href="#">Delete Account</a>				
	Host	User Name	Status				

Cancel

The default host is rapidshare.com. To enter the login information for an HTTP or FTP server, select "Input manually".



Enter the host name or IP, username and password. To allow the login information to appear for account selection when configuring HTTP, FTP, or RapidShare download, select "Enabled" from the drop-down menu. Click "Save" to confirm or "Back" to cancel.



To edit the settings of an account, select an entry on the list and click "Edit Account". To delete an account, select an entry on the list and click "Delete Account".

X

Global	HTTP	FTP	BT	Account List	RSS	Add-on
<a href="#">Add Account</a>	<a href="#">Edit Account</a>	<a href="#">Delete Account</a>				
Host	User Name	Status				
rapidshare.com	qqq123	Enabled				
10.8.13.59	test	Enabled				

## RSS

Update: Enable RSS download and specify the time interval to for the NAS to update the RSS feeds and check if any new contents that match the filters are available.

### RSS Download Manager:

You can use RSS Download Manager to create and manage filters to download particular torrent files for BT Download.

- To add a filter, click "Add".
- Enter the filter name and specify the keyword to include and exclude.
- Select the RSS feed to apply the filter settings.
- You may also specify the quality of the video torrent files (leave it as "All" if you do not need this function or the torrent file is not a video.)
- Episode number: Select this option to specify particular episodes or a serial of episodes of a drama work. For example, to download episodes 1-26 of season 1 of a TV program, enter 1x1-26. To download only episode 1 of season 1, enter 1x1.
- Select the time interval for automatic update of the RSS feeds. The NAS will update the RSS feeds and check if any new contents that match the filters are available.
- Click "Save" to save the filter or "Cancel" to cancel or exit.
- To delete a filter, select the filter from the list and click "Delete".

The screenshot shows a software interface titled 'Settings' with a tab bar at the top. The 'RSS' tab is selected. On the left, there's a list of 'Update' items, with 'RSS Download Manager' currently selected. A 'New | Delete' button is located above the list. The main right panel is titled 'Filter Settings' and contains the following fields:

- Name: [Text input field]
- Keyword: [Text input field]
- Doesn't contain: [Text input field]
- Feed: [Dropdown menu]
- Quality: [Dropdown menu, set to 'All']
- Episode Number: [ex. 1x12-14] [Text input field]
- Check update every: [Dropdown menu, set to '12 hours']

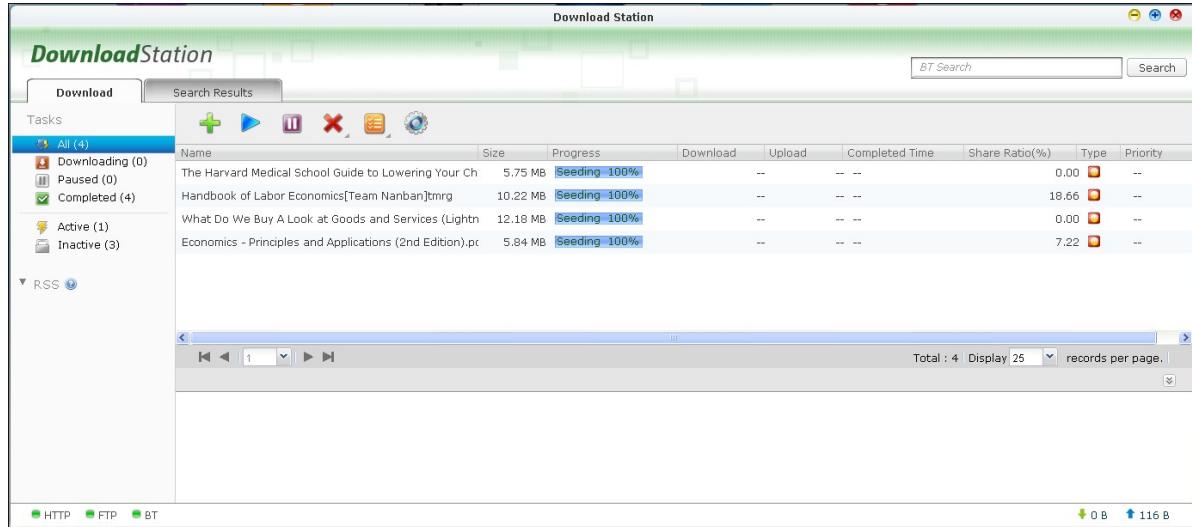
At the bottom right of the panel are 'Save' and 'Cancel' buttons.

### **Add-on**

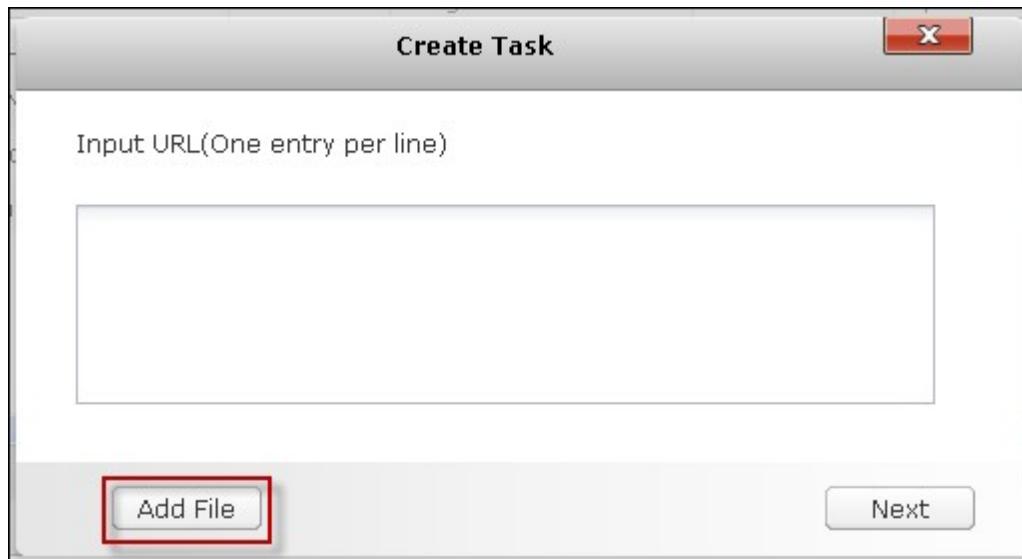
To download the YouTube videos by the HappyGet add-on to the NAS, enable the website subscription service. For more details, please see the application note: <http://www.qnap.com/en/index.php?sn=5319&lang=en>

## BT Download

To download a BT file, click .



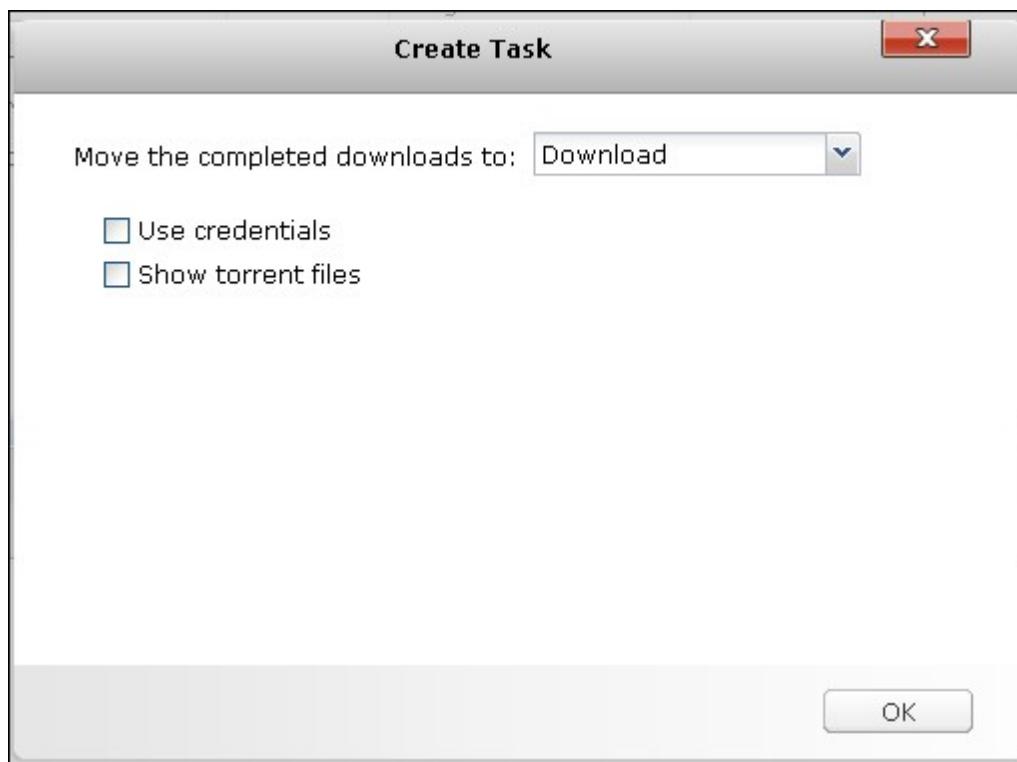
Click "Add File". Browse and select a torrent file.



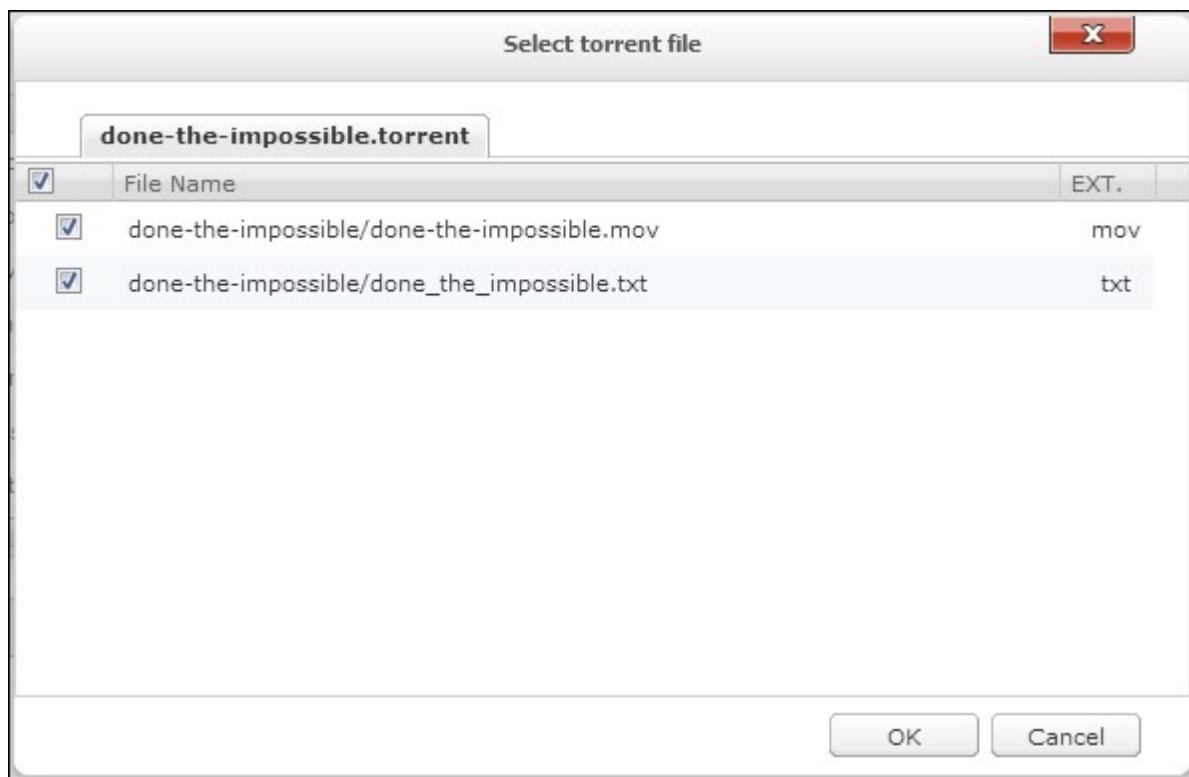
Specify the folder where the downloaded files will be saved to.

Use credentials: Select this option and enter the login information to download the files.

Show torrent files: Select this option to choose the files to download after clicking "OK".



Select the file(s) to download and click "OK".



Click the icons to manage the download tasks.

Icon	Description

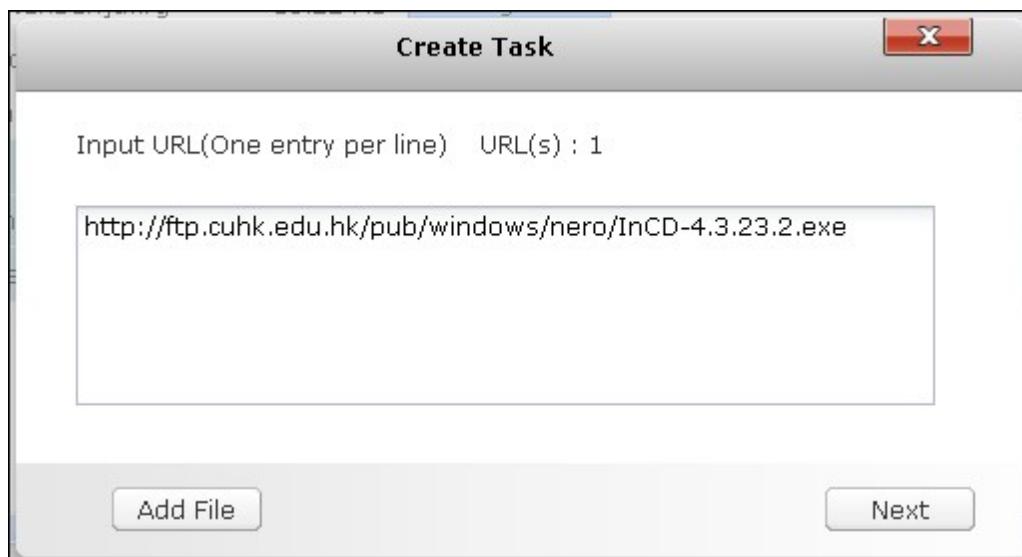
	Start a download task.
	Pause a download task.
	Delete a download task.
	Start all, pause all, or pause all download tasks for a specified time period, remove all completed tasks, remove all completed tasks and delete data.

## **HTTP, FTP, RapidShare, Magnet Download**

To add an HTTP, FTP, RapidShare, or Magnet download task, click .



Enter the URL of the download task (one entry per line). Then select the download type: HTTP/FTP, RapidShare, or Magnet Link. If a username and password is required to access the file, select "Use credentials" and select a pre-configured account (Settings > Account List) or enter a username and password. Then click "OK". The NAS will download the files automatically.

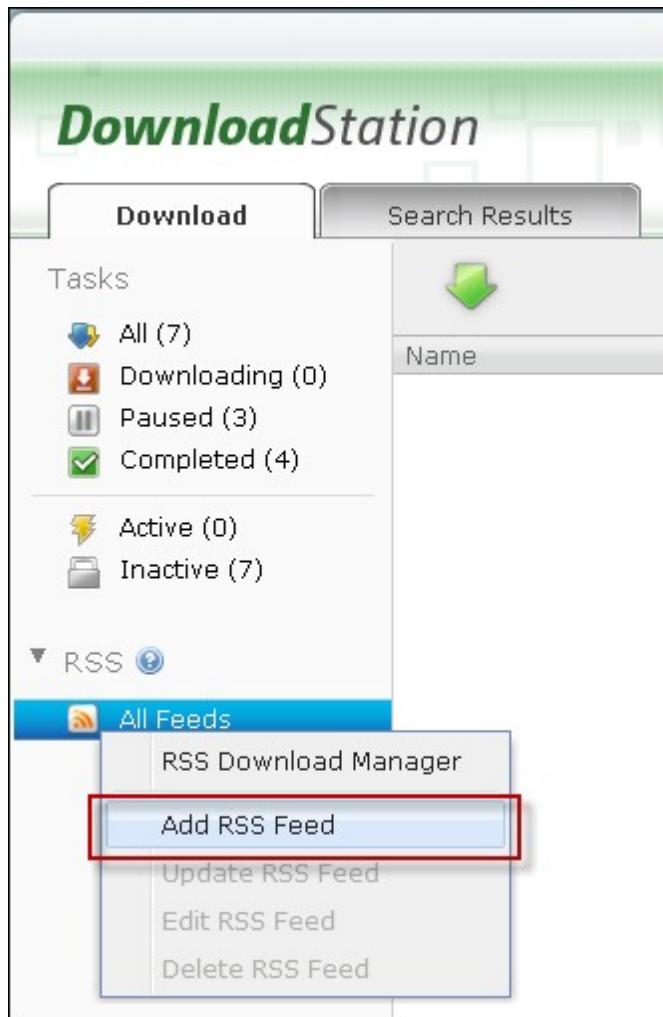


**Note:** You can only enter maximum 30 entries at one time.

## RSS Feed

You can subscribe to RSS feeds by the Download Station and download the torrent files

in the feeds. Click  to add an RSS feed.



Enter the URL and the label.



The dialog box has a title bar 'Add RSS Feed'. It contains two input fields: 'Feed URL:' with the value 'http://www.mininova.org/rss.xml' and 'Label:' with the value 'Mininova'. At the bottom are 'OK' and 'Cancel' buttons.



To download a torrent file from an RSS feed, select the file and click or right click the feed and select "Download".

The screenshot shows the DownloadStation interface. On the left, there's a sidebar with 'Tasks' sections for All (0), Downloading (0), Paused (0), Completed (0), Active (0), and Inactive (0). Below that is an 'RSS' section with 'All Feeds' and 'Mininova' selected. The main area is titled 'Search Results' and shows a list of download items:

Name
The Reverse Thing - Vol:17
nanobyte - singled out (320 master)
nanobyte - dem a talk deep (320 master)
Marck Jai @marck_jai - GCF
Marck Jai @marck_jai - Lets Get It
The Sane Vol:11
[FNet048] Azotic Compounds Laboratory - Island O
Scrotal Tear - Self Castration Manual Volume One

A red box highlights the green download arrow icon in the top right corner of the main area.

The NAS will start to download the file automatically. You can view the download status in the Downloading list.

To manage the RSS feeds subscription, right click an RSS feed label. You can open the RSS Download Manager, add, update, edit, or delete an RSS feed.

The screenshot shows a context menu for the 'Mininova' RSS feed in the sidebar. The menu is titled 'RSS Download Manager' and includes the following options: Add RSS Feed, Update RSS Feed, Edit RSS Feed, and Delete RSS Feed.

The common reasons for slow BT download rate or download error are as below:

1. The torrent file has expired, the peers have stopped sharing this file, or there is error in the file.
2. The NAS has configured to use fixed IP but DNS server is not configured, or DNS server fails.
3. Set the maximum number of simultaneous downloads as 3-5 for the best download rate.
4. The NAS is located behind NAT router. The port settings have led to slow BT download rate or no response. You may try the following means to solve the problem:
  - a. Open the BT port range on NAT router manually. Forward these ports to the LAN IP of the NAS.
  - b. The new NAS firmware supports UPnP NAT port forwarding. If your NAT router supports UPnP, enable this function on the NAT. Then enable UPnP NAT port forwarding of the NAS. The BT download rate should be enhanced.

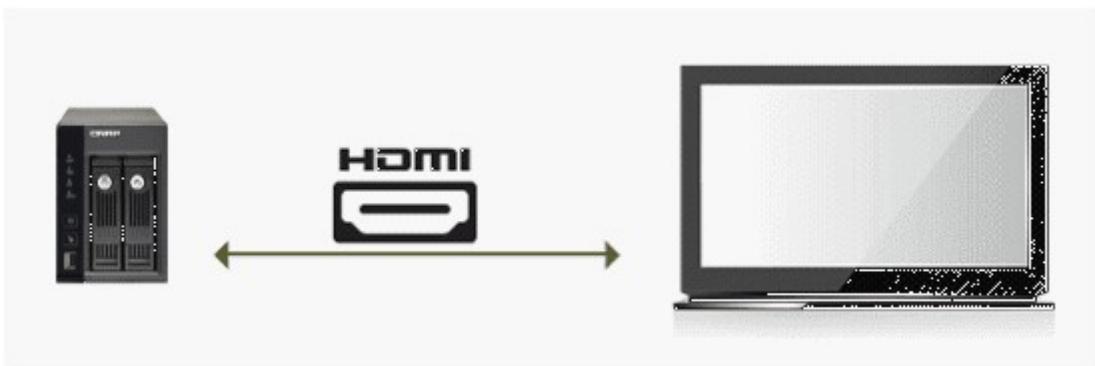
## 8.8 HD Station

The HD Station is a platform where the famous XBMC application or Chrome browser can be installed to let you directly play back your NAS multimedia contents or browse the internet websites on the TV screen thru the HDMI interface.

**Note:** Currently, the HD Station is supported by the TS-x69L, TS-x69 Pro, TS-x70 and TS-x70 Pro Turbo NAS models.

Create your lovely media environment by following the steps below:

### 1. Setting up the environment of the HD Station: Connect the NAS to the HDMI TV with a HDMI cable



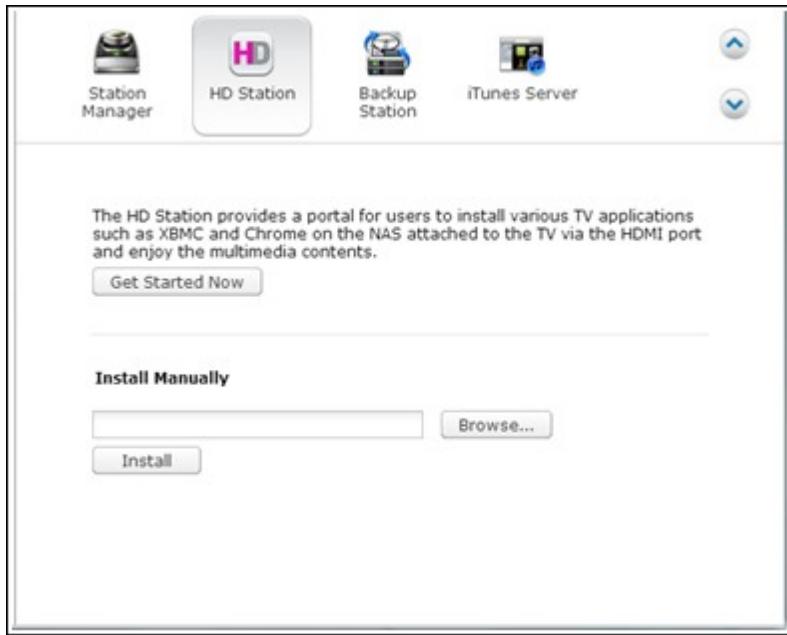
Remote controller: There are 4 different ways to control the HD Station.

- A. QNAP remote controller
- B. MCE remote controller
- C. USB keyboard or mouse
- D. Qremote: QNAP remote app, exclusively designed for the HD Station.

**Note:** If you want to use the Chrome to browse an internet website, you are required to use the mouse function on the Qremote or use the USB mouse directly connected to the NAS.

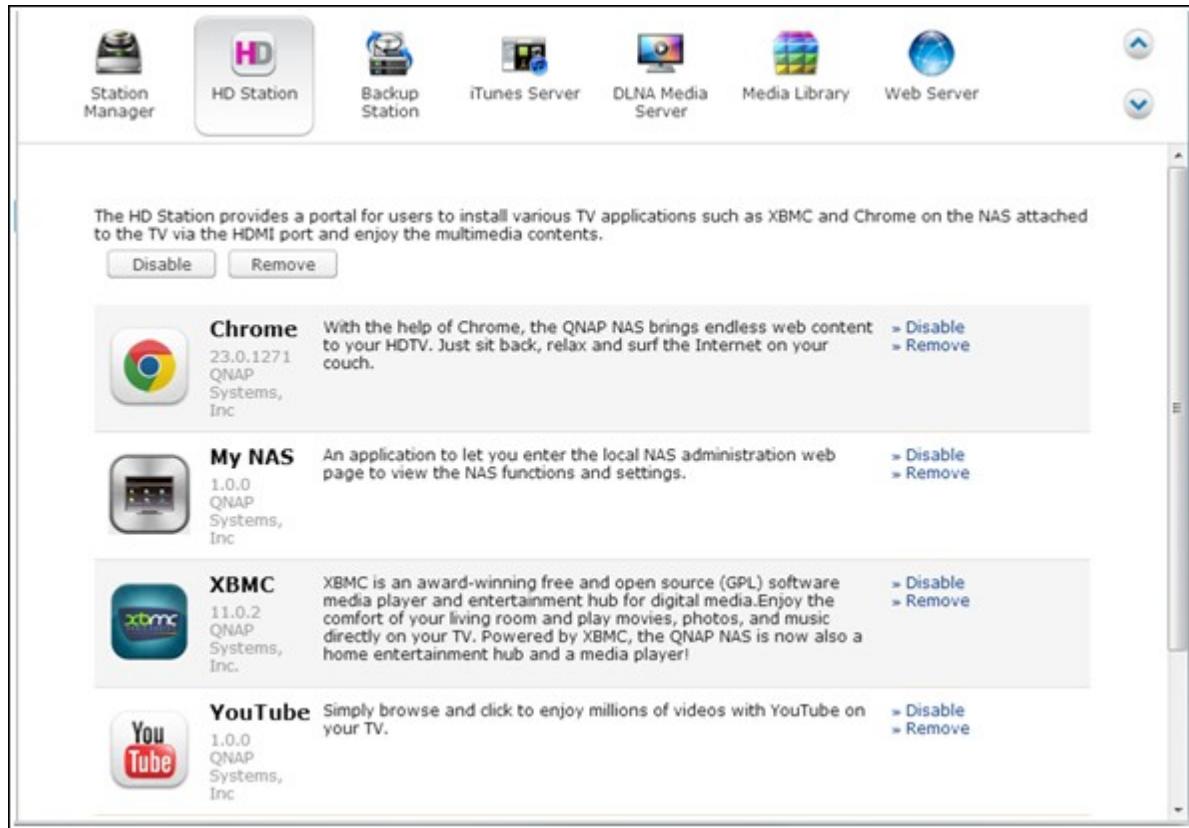
### 2. Installing the HD Station:

Go to "Applications" > "HD Station" and click the "Get Started Now" button. Then, the system will install the HD Station automatically.



### 3. Choosing the applications to install.

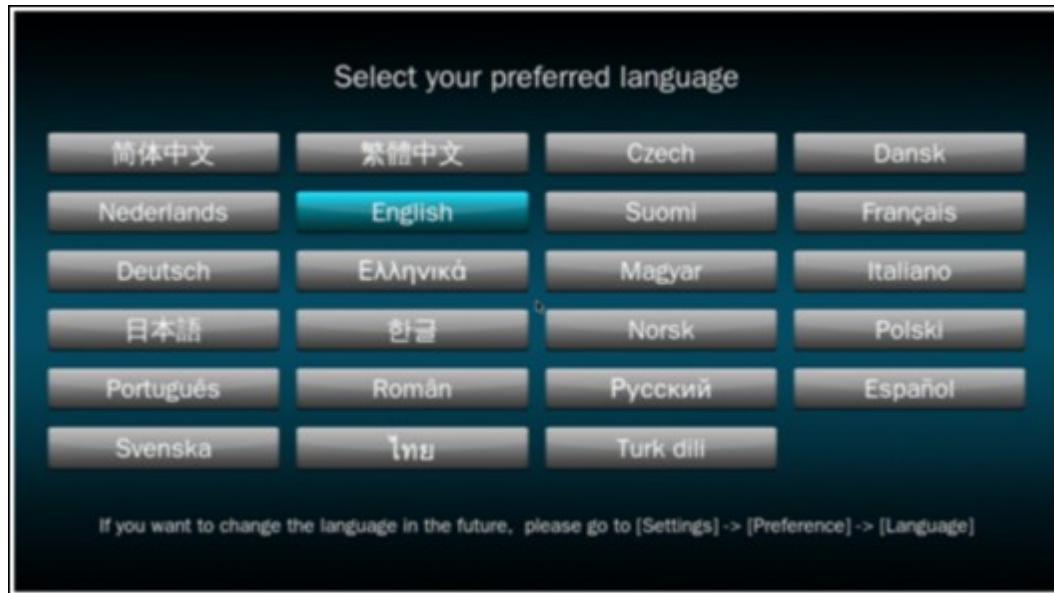
- HD Station: The HD Station portal, which allows you to use the following applications on the TV screen.
- XBMC: An application for you to operate and enjoy your multimedia data on the TV screen.
- Chrome: With the help of Chrome, the QNAP Turbo NAS brings endless web content to your HDTV. Just sit back, relax, and surf the Internet on your couch.
- YouTube: Simply browse and click to enjoy millions of YouTube videos on your TV.
- My NAS: An application for you to enter the local NAS administration web page to view the NAS functions and settings.



**Note:**

- Keeping staying at XBMC, Chrome, or other applications could affect the hard drive hibernation of the NAS. Please always exit the application and return to the HD Station portal.
- Press the power button on the remote control for 6 seconds anytime to exit an application.
- Press the one touch copy button on the NAS for 6 seconds to restart the HD Station.
- For the best HD Station experience, QNAP recommends upgrading your Turbo NAS memory to 2GB or more.
- To use the AirPlay function provided by XBMC, please upgrade your Turbo NAS memory to 2GB or more.
- The HD Station will restart when formatting an USB external device.
- The first time XBMC is launched, it will index the "Multimedia" shared folder and it may consume a lot of system resources if the folder contains a lot of multimedia files.

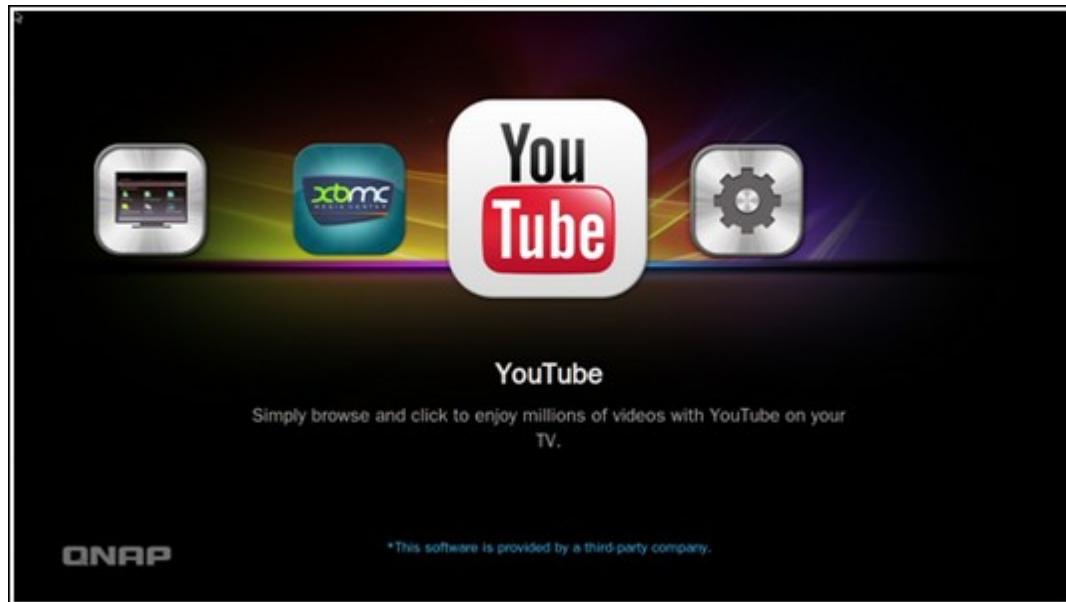
After installation, please choose your preferred language on the TV screen.



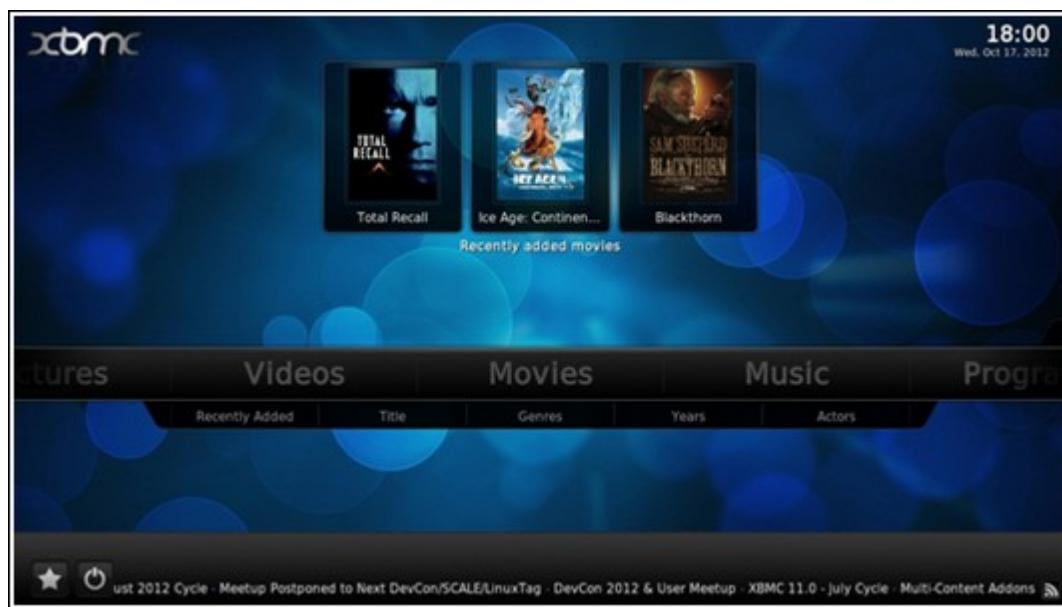
After selecting the language, you will see the HD Station portal as shown below.



- 4. Enjoying the HD Station: At the HD Station portal, simply choose the application you want to use to start enjoying the service.**



Enjoy the comfort of your living room and play movies, photos, and music directly on your TV by XBMC or other applications.



## **Take a picture with your smart phone and watch on your TV**

The first part is done by Qfile on your phone:

- a. Use Qfile to browse your NAS.
- b. Choose the multimedia shared folder.
- c. Select the upload function.
- d. Take a picture and upload it to the NAS.

The second part is performed by the HD Station on your TV:

- e. Turn on your TV and choose XBMC.
- f. Choose "Pictures" like below:



- g. Select the "Multimedia" folder.



h. Double click the picture you just uploaded.

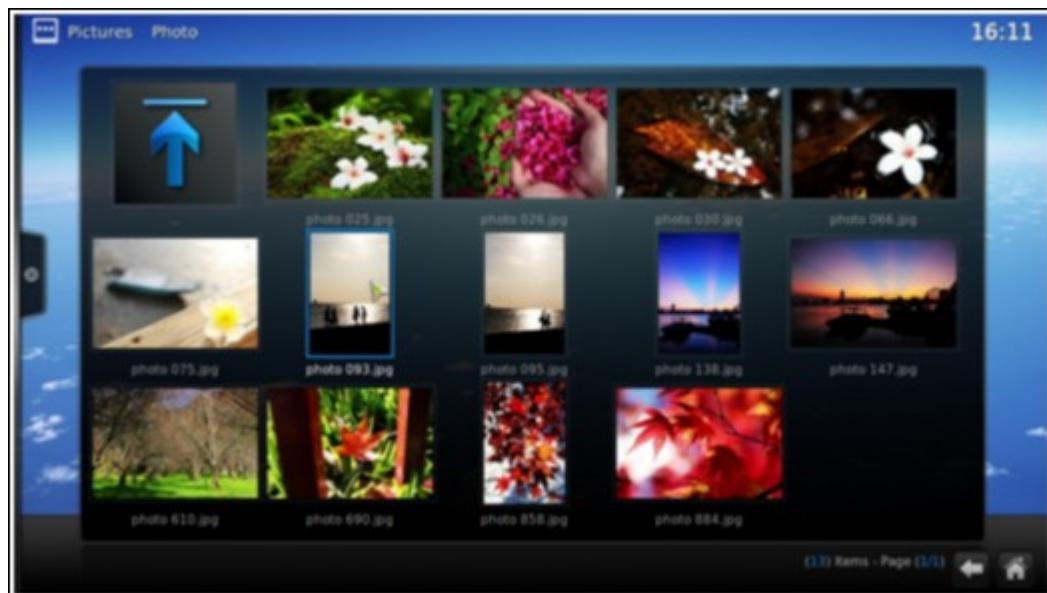


## **Viewing photos on your USB device or camera**

- a. Connect your USB device or camera to the USB port of your NAS.
- b. Choose "Pictures".
- c. Choose "USBDisk".



- d. Select the photo you want to view.

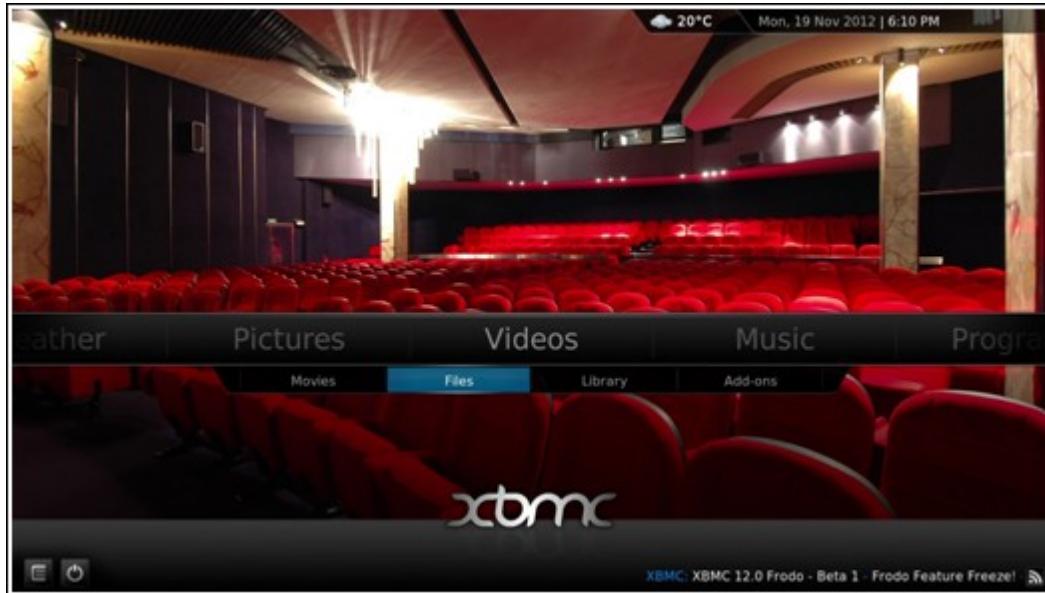


## Importing media contents to your NAS

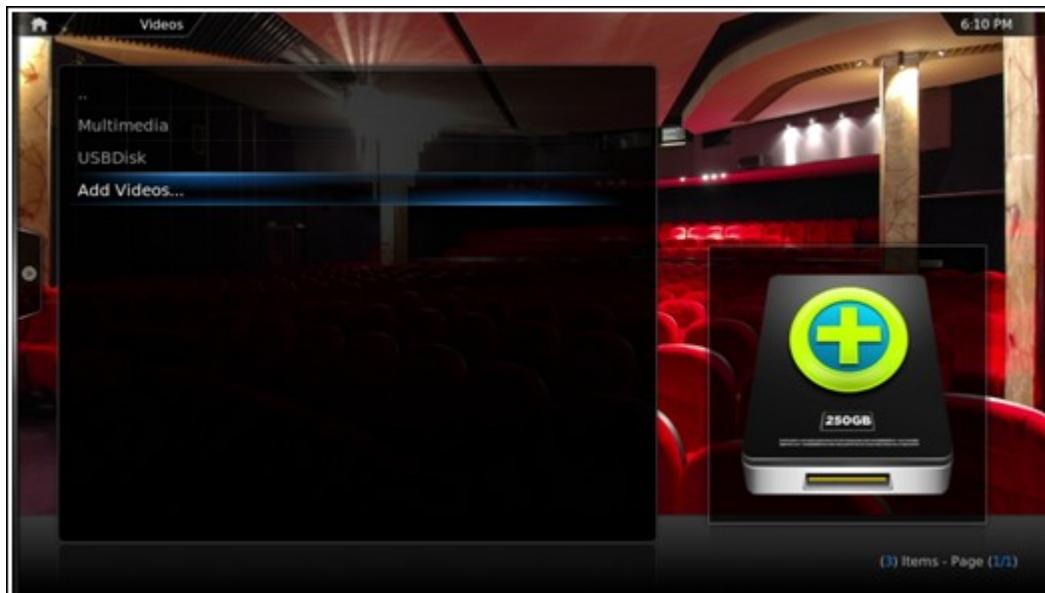
Use one of the several types of network protocols (Samba, AFP, FTP, and NFS) to save the media content files in the “Multimedia” or “Qmultimedia” shared folder, or copy them from an external USB or eSATA device.

To browse the media contents in different folders other than the default “Multimedia” shared folder, perform the following steps:

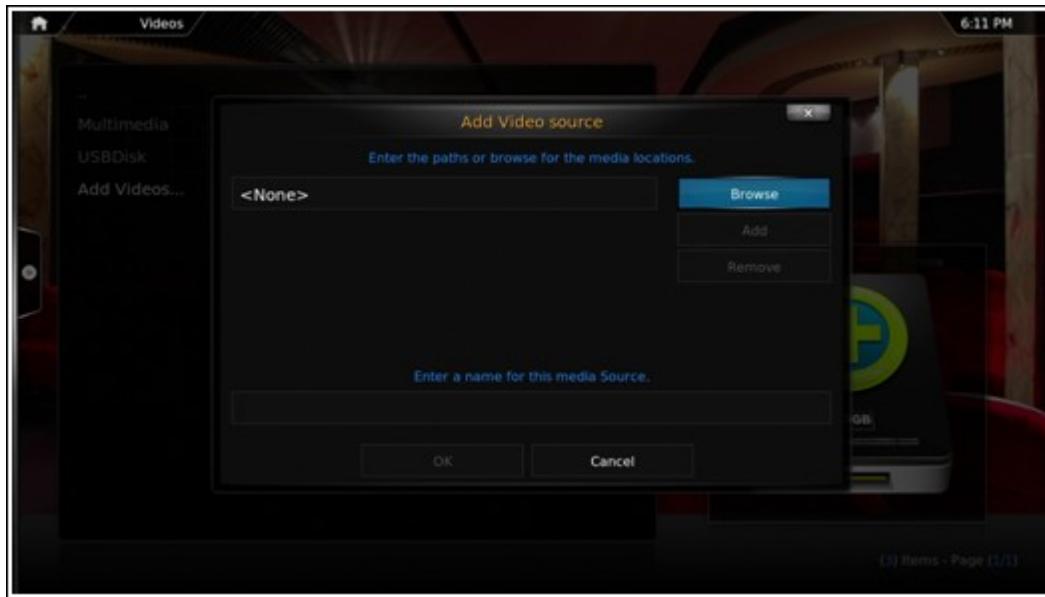
- a. Choose “Files” under “Videos”.



- b. Choose “Add Videos”.



- c. Click “Browse”.



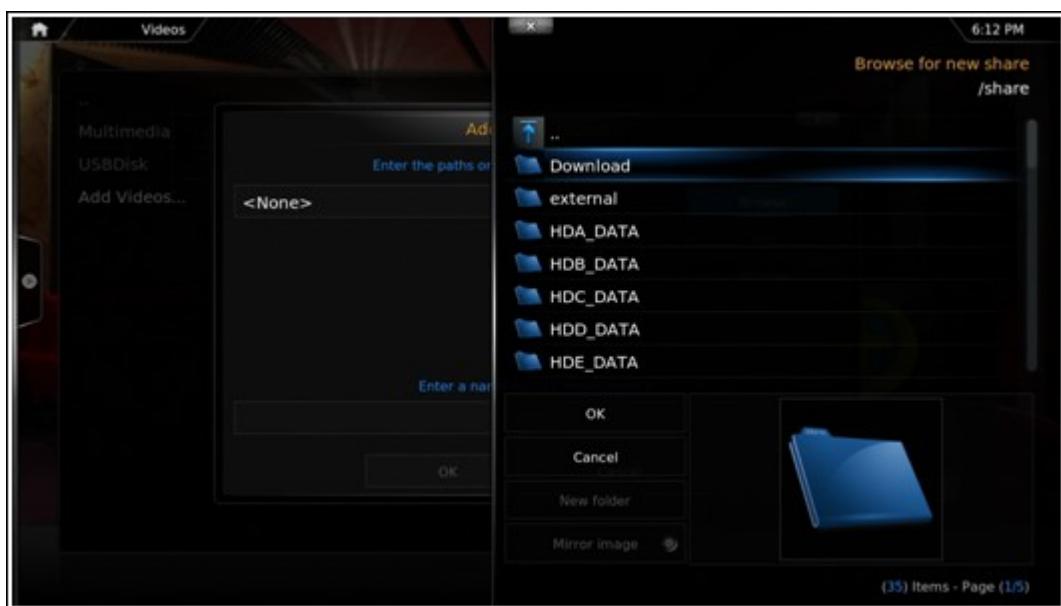
d. Choose "Root filesystem".



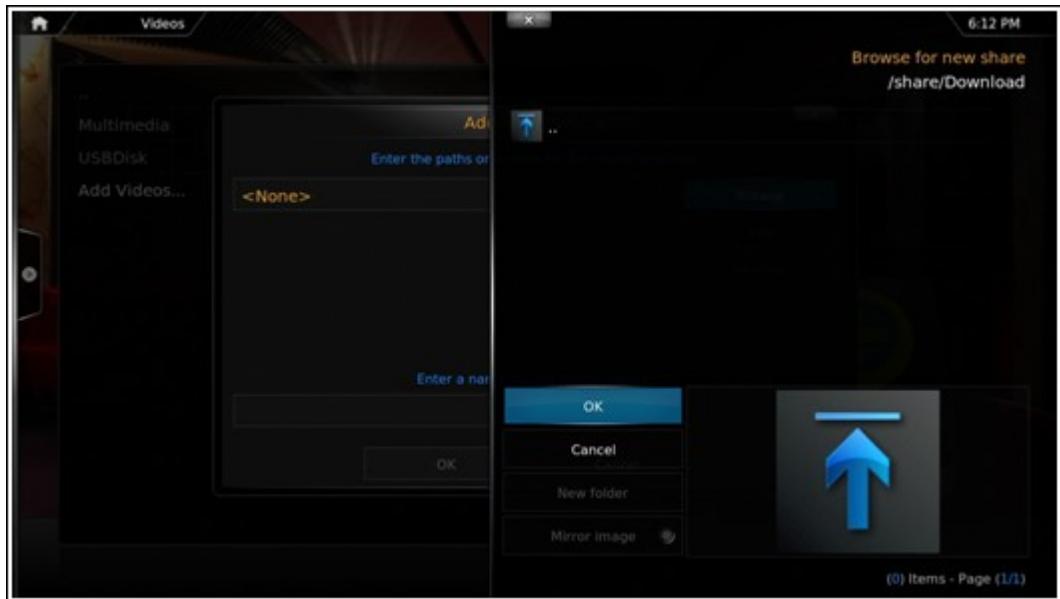
e. Choose "share".



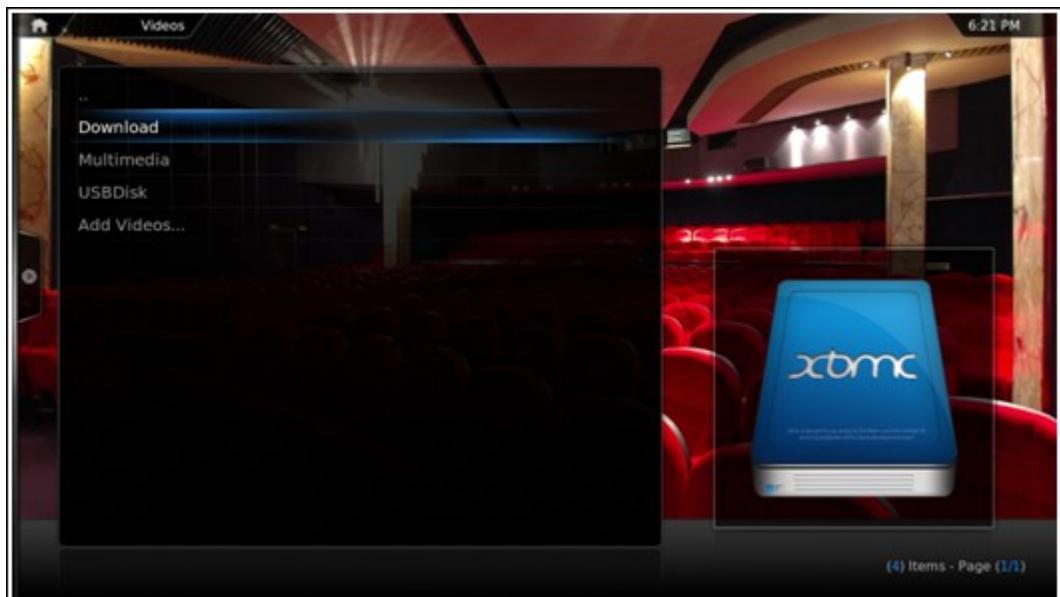
- f. If you want to add the "Download" shared folder, for example, choose "Download" like below. Otherwise, just choose the shared folder you would like to add as a video source.



- g. Click "OK" to add this source.



h. You will see the "Download" shared folder in the list.



**Note:**

- If you encounter any video playback quality issues with some video formats, you may enable the following settings on the XBMC:
- Go to "Setting" > "Video" > "Playback", and then enable "Adjust display refresh rate to match video" and "Sync playback to display".

## Chrome

Select the Chrome application at the main page of the HD Station like below:



You may surf the web like using a web browser on your PC.



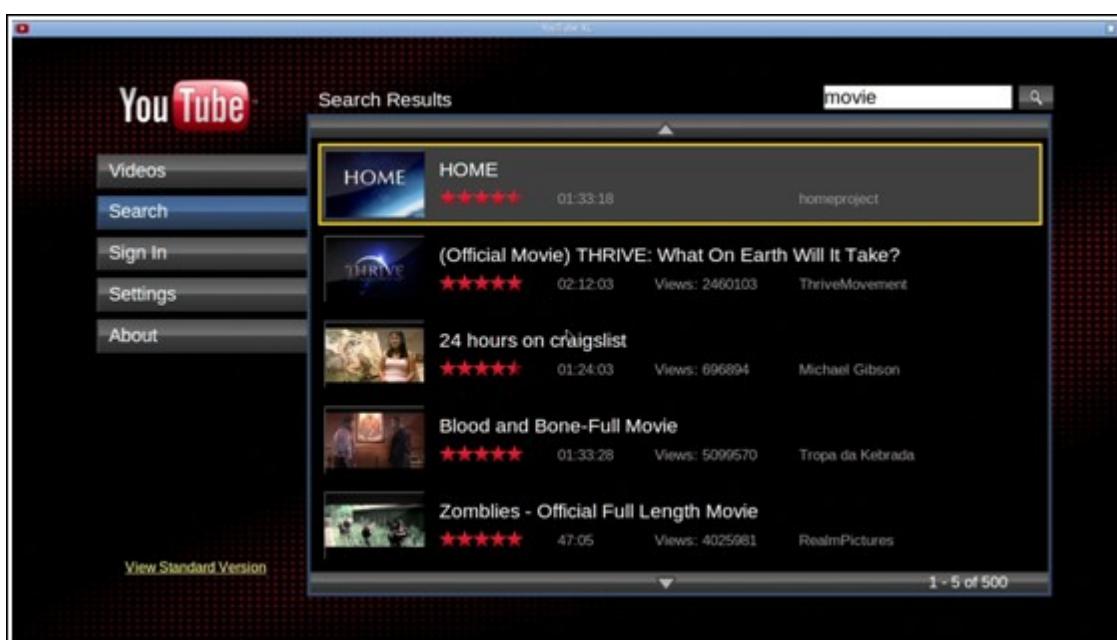
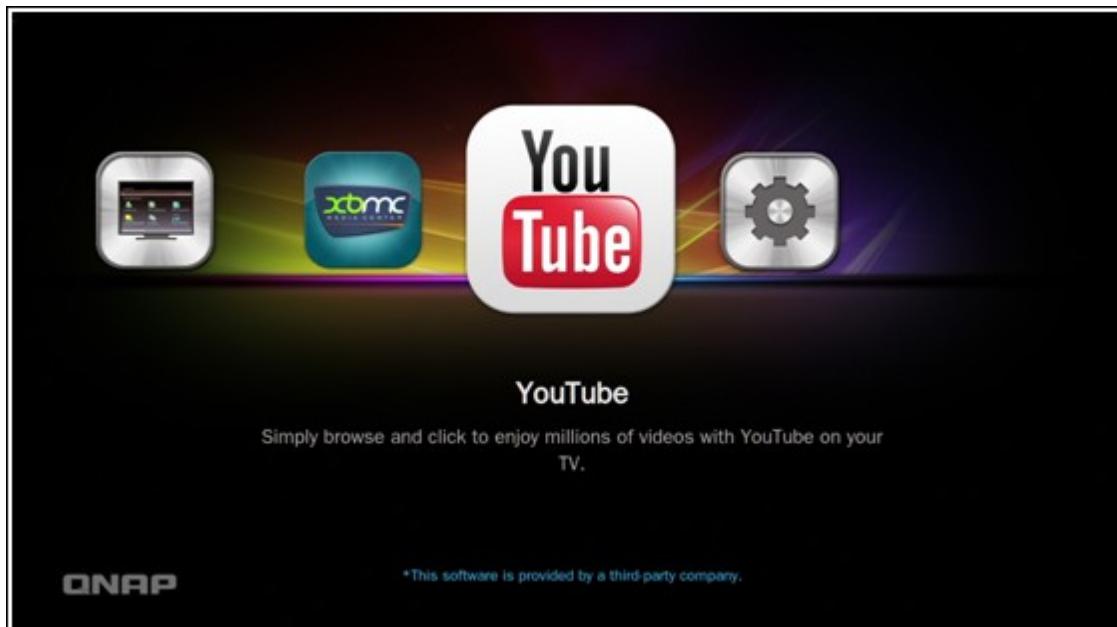
**Note:** In order to use this application, you are required to use the mouse function on the Qremote, or use the USB mouse directly connected to the NAS.



\*This software is provided by a third-party company.

## YouTube

Enjoy the YouTube contents via the HD Station.



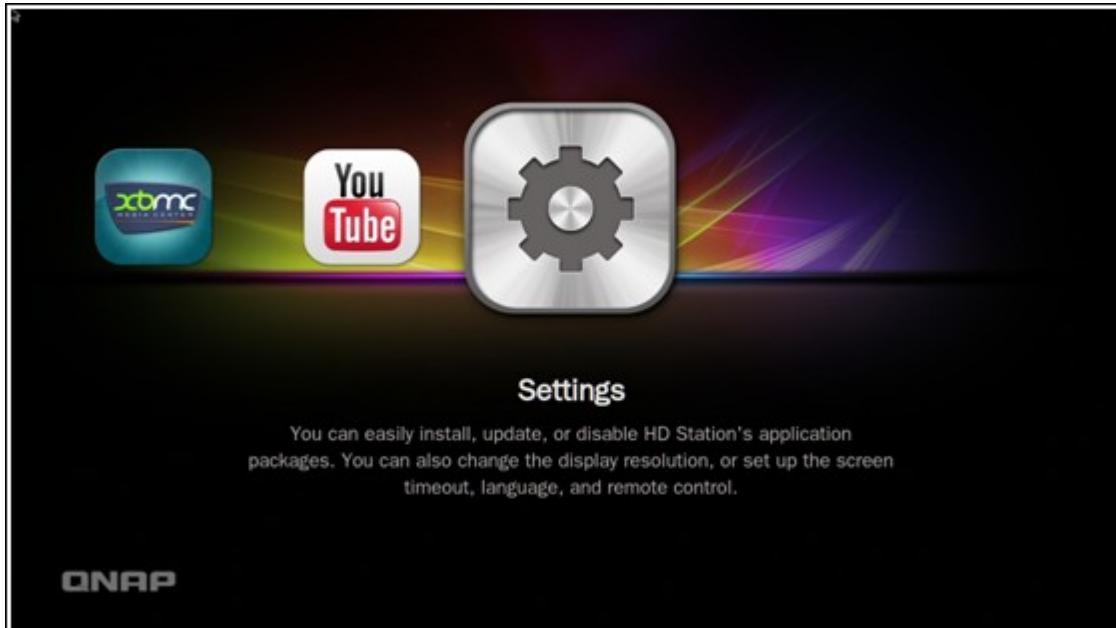
## MyNAS

Enter the local NAS administration web page to view the NAS functions and settings.

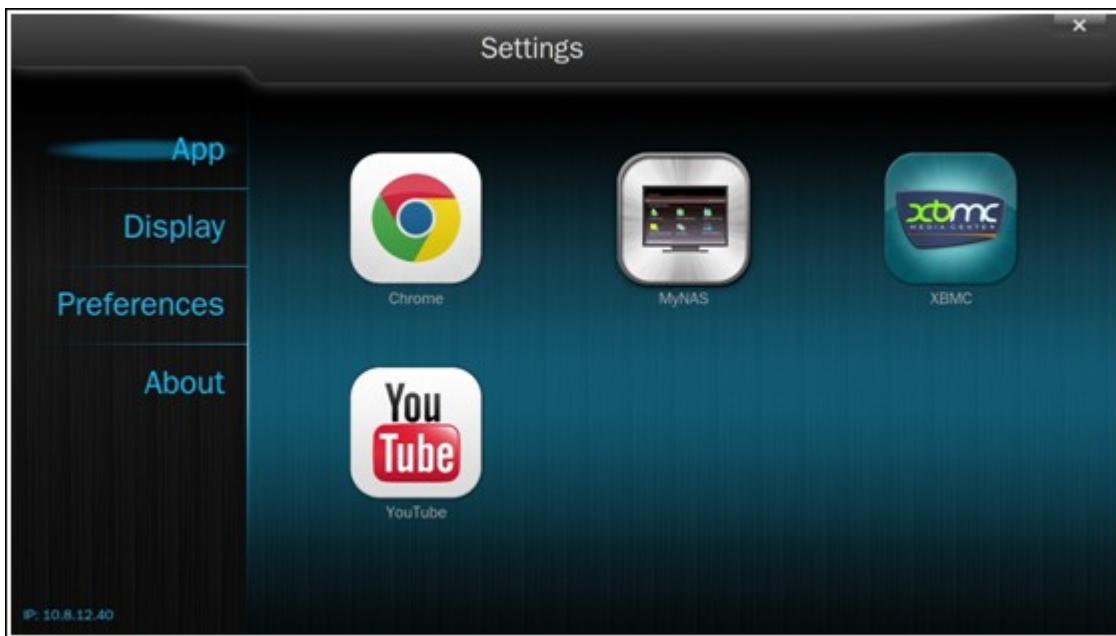


## Configuring settings of the HD Station

Configure the HD Station by choosing “Settings” at the HD Station portal.



- i. App: The applications can be enabled or disabled in this feature.



- ii. Display: Here you may change the screen resolution and set up to turn off the screen after an amount of idle time.



- iii. Preferences: Here you may change the language or type of remote control and audio output. The default setting is HDMI. If you have a USB sound card installed, you can choose that option in the NAS Audio Output.



**Note:** Only the QNAP remote or MCE remote control is supported. NOT all the TS-x69 models support the internal remote control and the TS-x70 models only support the MCE remote control.

## Remote Control Mappings





	RM-IR001 Remote Control		Action	MCE Remote Control		XBMC Function	HD Station
Power	Power	1	N/A	Power	1	Power menu	
	Mute	2	OK	Mute	13	Mute	
Number	0,1,2,3,4,5 ,6,7,8,9	3	OK	0,1,2,3,4,5, 6,7,8,9	18	0,1,2,3,4,5,6 ,7,8,9	
	Vol+, Vol-	4	OK	Vol+, Vol-	12	Vol+, Vol-	
	List/Icon	5	N/A			View mode	
	Search	6	N/A				

	TV Out	8	N/A				
	Settings	7	N/A			Settings	
Shortc ut	Red - (Home)	9	OK	Red - (Home)	3	Home	
	Green (Video)	10	OK	Green (Video)	4	Video menu	
	Yellow (Music)	11	OK	Yellow (Music)	22	Music menu	
	Blue (Picture)	12	OK	Blue (Picture)	23	Photo menu	
Video Menu	Bookmark	13	N/A			Favorite	
	Repeater	14	N/A			Repeater	
	Guide	16	N/A			Help	
	Record	15	N/A				
	CH-	17	Previous	Previous	32	Skip back	
	CH+	18	Next	Next	33	Skip forward	
	Go to	20	N/A			Video progress bar	
	Info	19	OK	Info	10	File info	
Play Control	Home	21	OK			Home menu	
	Resume	22	N/A			Now playing	
	Return	28	OK	Back	7	Back	
	Options	29	N/A	More		Playback menu	
	OK	25	OK	OK	7	OK	OK
	Up	23	OK	Up	7	Up	Up
	Down	26	OK	Down	7	Down	Down
	Right	27	OK	Right	7	Right	Right

	Left	24	OK	Left	7	Left	Left
Video Play	Move backward	30	OK	Move backward	16	Move backward	
	Move forward	31	OK	Move forward	31	Move forward	
	Play	32	OK	Play	15	Play	
	Slow	33	N/A			Slow	
	Pause	34	OK	Pause	30	Pause	
	Stop	35	OK	Stop	33	Stop	
Video Setting	Audio	36	Audio List			Language track	
	Top/ Menu	37	Video List			Movie menu	
	Subtitle	38	OK	Subtitle	2	Subtitle track	
	Zoom	39	N/A			Zoom	
	Pop up	40	N/A			Movie menu	
	Angle	41	N/A			Angle	
Input				Clear (N/A)	19	Clear	
	OK			Enter	34	Confirm	
				Switch 16:9 / 4:3	27		

## 8.9 Surveillance Station Pro

The Surveillance Station Pro offers live video monitoring and recording of IP cameras on the local network or the Internet. Enable this feature in "Control Panel" > "Applications" > "Station Manager".



Please visit <http://www.qnap.com/en/index.php?lang=en&sn=4056> for the IP cameras compatibility list.

The application is compatible with more than 1400 IP cameras, supports adding extra number of recording channels by license management, user access control, advanced alarm settings, etc. The Surveillance Station Pro offers one free recording channel by default. To add extra number of recording channels, please purchase the license at the QNAP License Store (<http://license.qnap.com>) or contact an authorized reseller.

The following Turbo NAS models support the Surveillance Station Pro by default.

NAS models
TS-269 Pro, TS-469 Pro, TS-569 Pro, TS-669 Pro, TS-869 Pro, TS-469U-RP/SP, TS-869U-RP, TS-1269U-RP, TS-269L, TS-469L, TS-569L, TS-669L, TS-869L

The Surveillance Station Pro can be installed on other Turbo NAS models by installing the add-on in "App Center" (launched from the NAS Desktop or Main Menu.)

NAS models	Maximum number of recording channels supported (by license purchase with the Surveillance Station Pro)
ARM series (TS-x10, TS-x12, TS-x19, TS-x20, TS-x21)	8

x86 series (TS-x39, TS-x59, TS-x69, TS-x70 Pro, SS-x39, SS-469 Pro)	16
TS-x70U, TS-x79 series	40

## **Using Surveillance Station Pro**

Click the service link on “Control Panel” > “Applications” > “Station Manager” > “Surveillance Station” to connect to the application. Enter the username and password when you are prompted to.

**Note:** For live view and playback, the Surveillance Station Pro supports the following platforms:

- Windows PC: 32-bit Internet Explorer version 9.0 or above, Google Chrome, or Mozilla Firefox
- Mac OS X: QNAP Surveillance Client for Mac (<http://www.qnap.com/utility>)

To set up your network surveillance system by the NAS, follow the steps below:

1. Plan your home network topology
2. Set up the IP cameras
3. Configure the camera settings on the NAS
4. Configure your NAT router (for remote monitoring over the Internet)

### **Planning your home network topology**

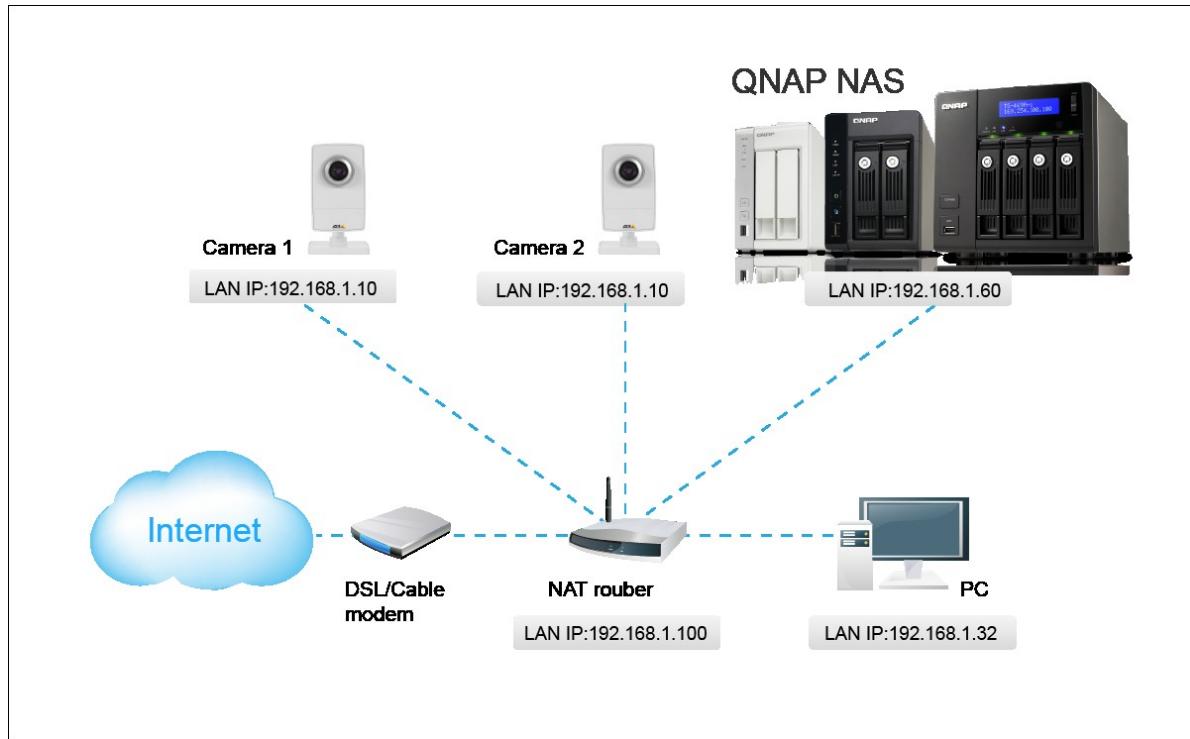
Write down your plan of the home network before setting up the surveillance system.

Consider the following when doing so:

- i. The IP address of the NAS
- ii. The IP address of the IP cameras

Your computer, the NAS, and the IP cameras should be connected to the same router on the LAN. Assign fixed IP addresses to the NAS and the IP cameras. For example,

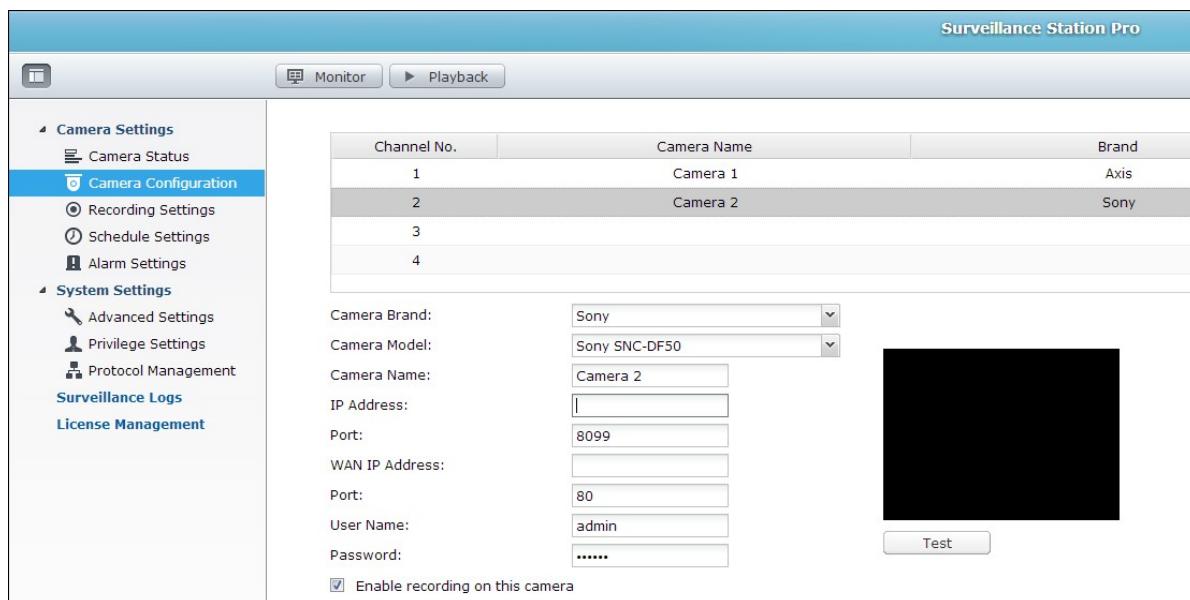
- The LAN IP of the home router: 192.168.1.100
- Camera 1 IP: 192.168.1.10 (fixed IP)
- Camera 2 IP: 192.168.1.20 (fixed IP)
- NAS IP: 192.168.1.60 (fixed IP)



## Setting up the IP cameras

In this example, two IP cameras will be installed. Connect the IP cameras to your home network. Then set the IP address of the cameras so that they are in the same LAN as the computer. Login the configuration page of the Camera 1 by a web browser. Enter the IP address of the first IP camera as 192.168.1.10. The default gateway should be set as the LAN IP of the router (192.168.1.100 in this example). Then configure the IP address of the second IP camera as 192.168.1.20.

Some IP cameras provide a utility for IP configuration. You may refer to the user manual of the cameras for further details.

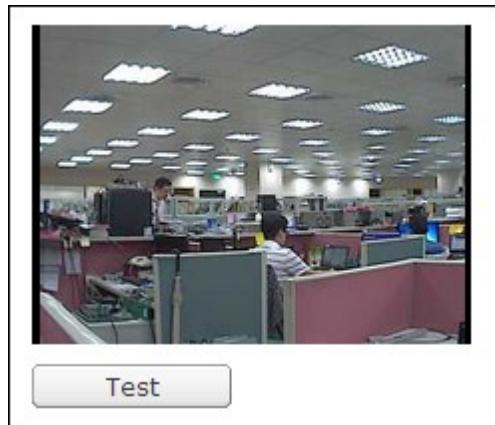


\* Please refer to <http://www.qnap.com> for the supported network camera list.

## Configuring camera settings on the NAS

Login the Surveillance Station Pro by a web browser to configure the IP cameras. Go to "Camera Settings" > "Camera Configuration". Enter the IP camera information, for example, name, model, and IP address.

Click "Test" on the right to ensure the connection to the IP camera is successful.

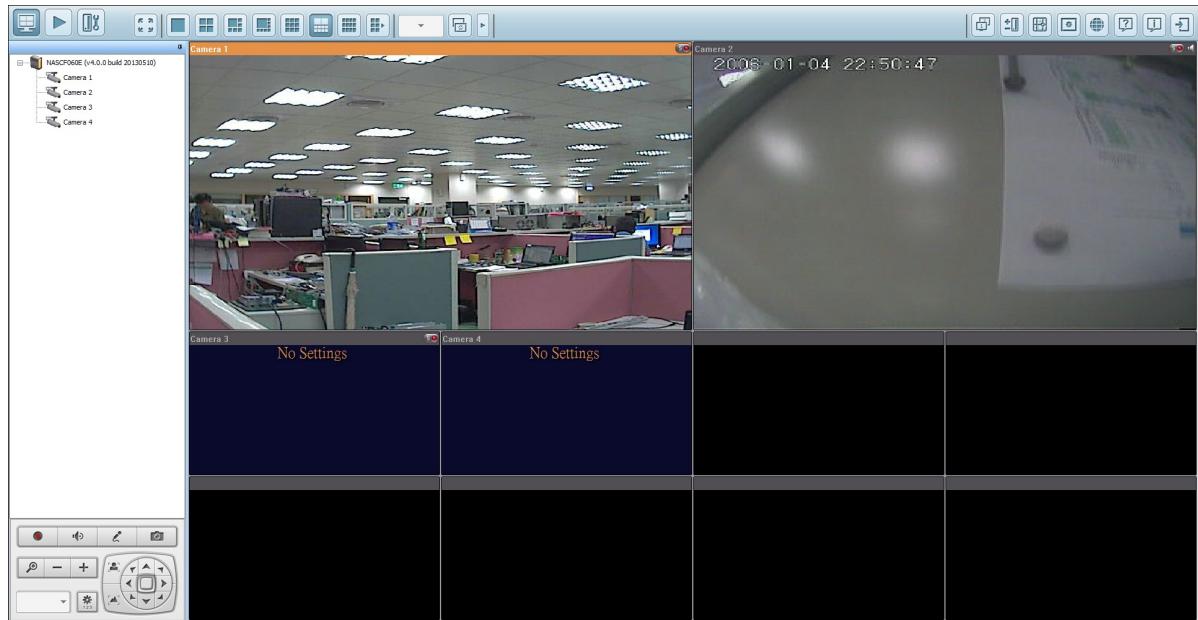


If your IP camera supports audio recording, you may enable the option on the "Recording Settings" page. Click "Apply" to save the changes.

Video Compression:	<input type="button" value="Motion JPEG"/>
Resolution:	<input type="button" value="320x240(QVGA)"/>
Frame Rate:	<input type="button" value="10"/>
Quality:	<input type="button" value="Level 5"/>
<input checked="" type="checkbox"/> Enable audio recording on this camera	

Configure the settings of IP camera 2 following the above steps.

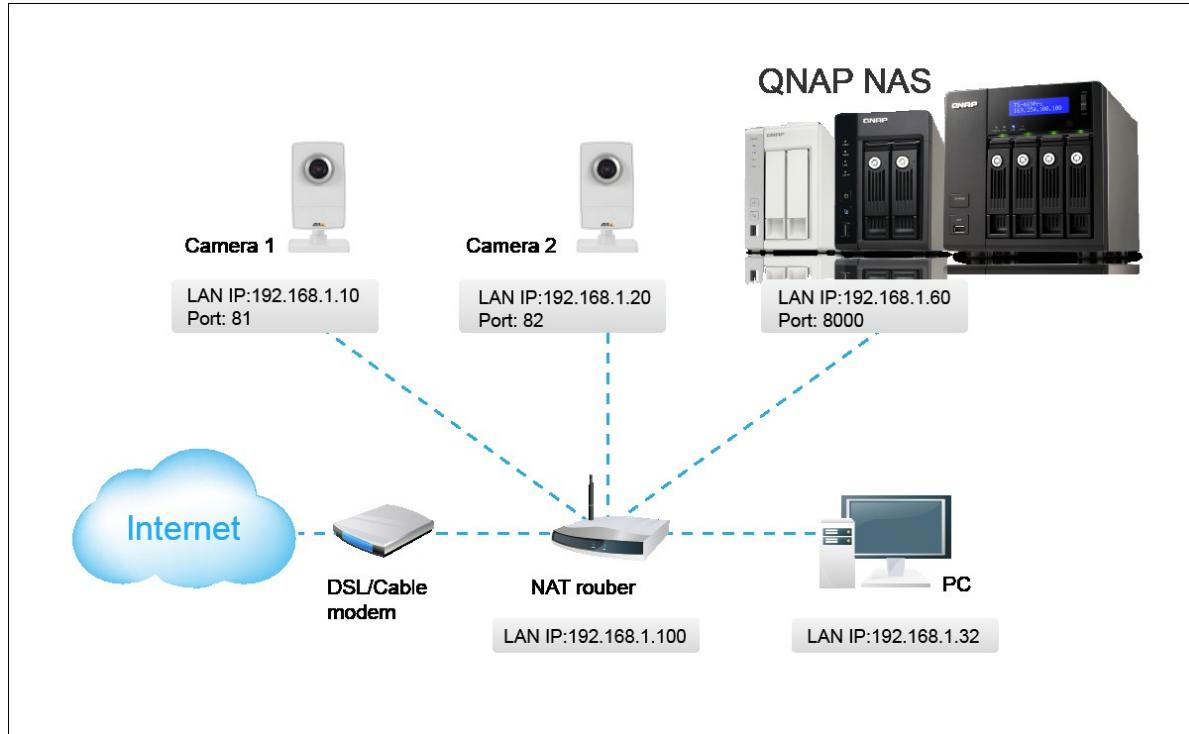
After you have added the network cameras to the NAS, click Monitor. The first time you connect to this page by a web browser, you have to install additional plug-ins in order to view the images of IP camera 1 and IP camera 2. You can start to use the monitoring and recording functions of the Surveillance Station Pro.



To use other functions such as motion detection recording, scheduled recording, and video playback, see the online help.

## Configuring your NAT router (for remote monitoring over the Internet)

To view the monitoring video and connect to the NAS remotely, you need to change the network settings by forwarding different ports to the corresponding LAN IP on your NAT router.



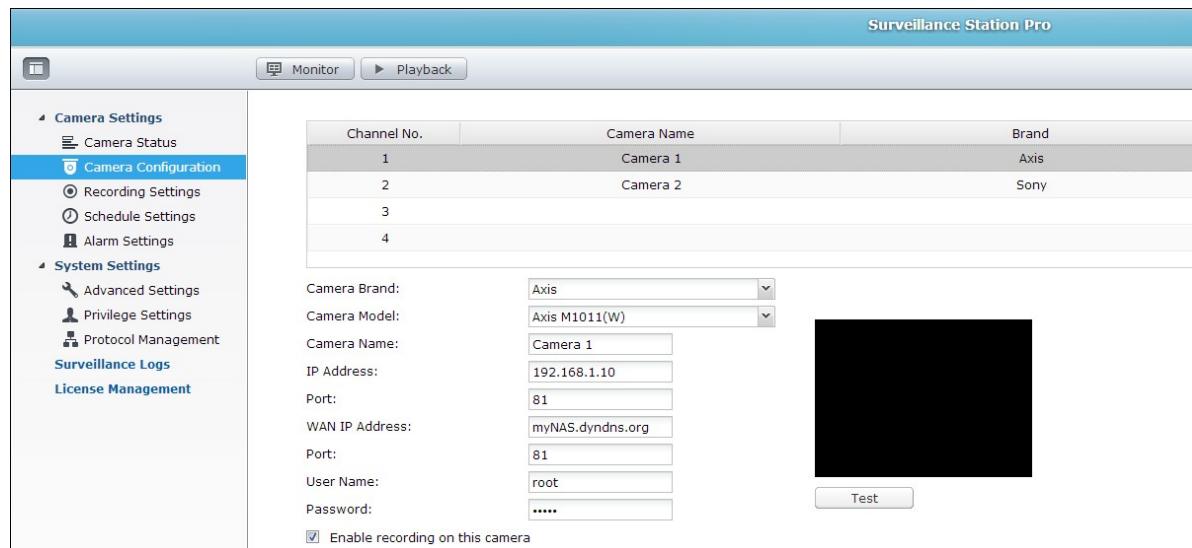
## Changing port settings of NAS and IP cameras

The default HTTP port of NAS is 8080. In this example, the port is changed to 8000. Therefore, you have to connect to the NAS via <http://NAS IP:8000> after applying the settings.

Then login the network settings page of the IP cameras. Change the HTTP port of IP camera 1 from 80 to 81. Then change the port of IP camera 2 from 80 to 82.

Next, login the Surveillance Station Pro. Go to “Camera Settings” > “Camera Configuration”. Enter the port numbers of IP camera 1 and IP camera 2 as 192.168.1.10 port 81 and 192.168.1.20 port 82 respectively. Enter the login name and the password for both IP cameras.

Besides, enter the WAN IP address (or your domain address on the public network, for example, MyNAS.dyndns.org) and the port on the WAN for the connection from the Internet. After finishing the settings, click “Test” to verify the connection.



Go to the configuration page of your router and configure the port forwarding as below:

- Forward port 8000 to the LAN IP of the NAS: 192.168.1.60
- Forward port 81 to the LAN IP of IP camera 1: 192.168.1.10
- Forward port 82 to the LAN IP of IP camera 2: 192.168.1.20

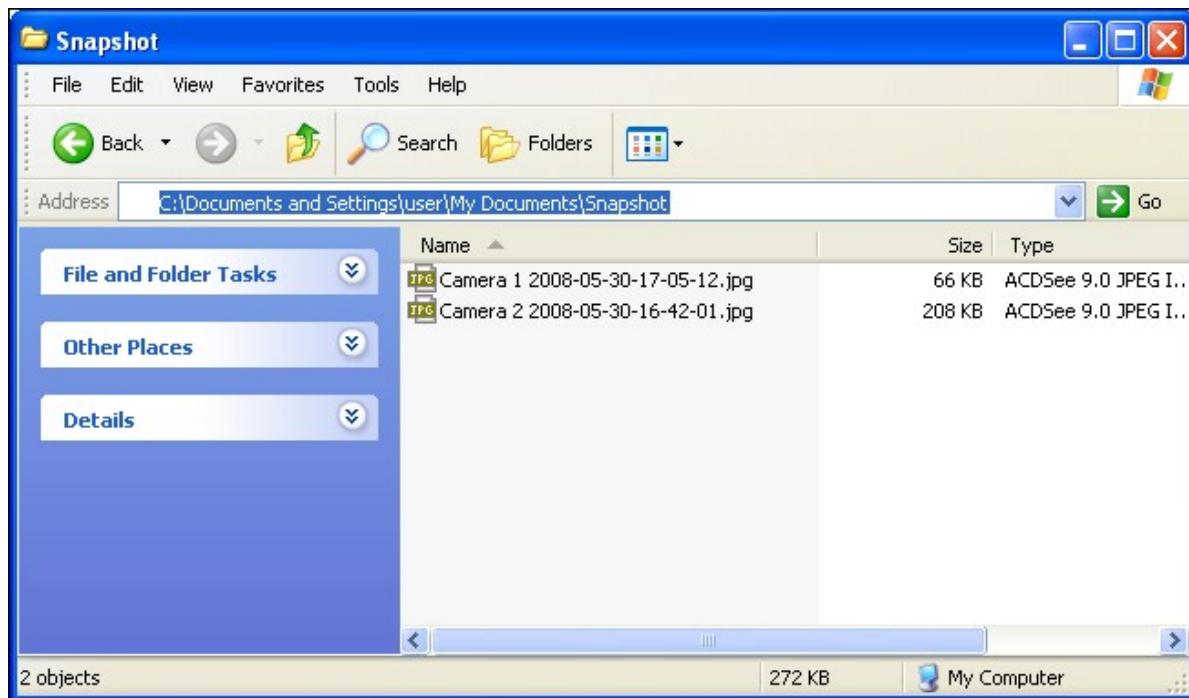
**Note:** When you change the port settings, make sure remote access is allowed. For example, if your office network blocks the port 8000, you will not be able to connect to

your NAS from the office.

After you have configured the port forwarding and the router settings, you can start to use the Surveillance Station for remote monitoring over the Internet.

**Connecting to the snapshots and video recordings of Surveillance Station:**

All the snapshots are saved in "My Documents" > "Snapshot" (Windows XP) in your computer. If you are using Windows 7 or Vista, the default directory is "Documents" > "Snapshot".



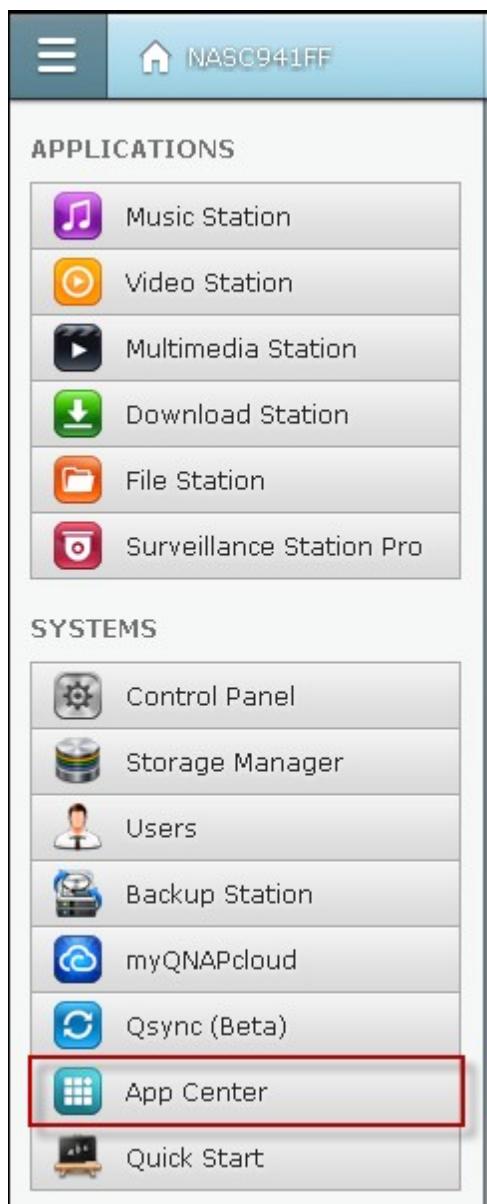
The video recordings will be saved in \\NASIP\Qrecordings or \\NASIP\Recordings. The general recordings are saved in the folder "record\_nvr" and the alarm recordings are saved in the folder "record\_nvr\_alarm".

## 8.10 App Center

The App Center is an app store for installing apps onto the NAS. Users can search for, install, remove and update apps through the App Center.



The App Center can be launched from the Main Menu or the App Center icon ( on the NAS Desktop.



## Browsing and searching for apps

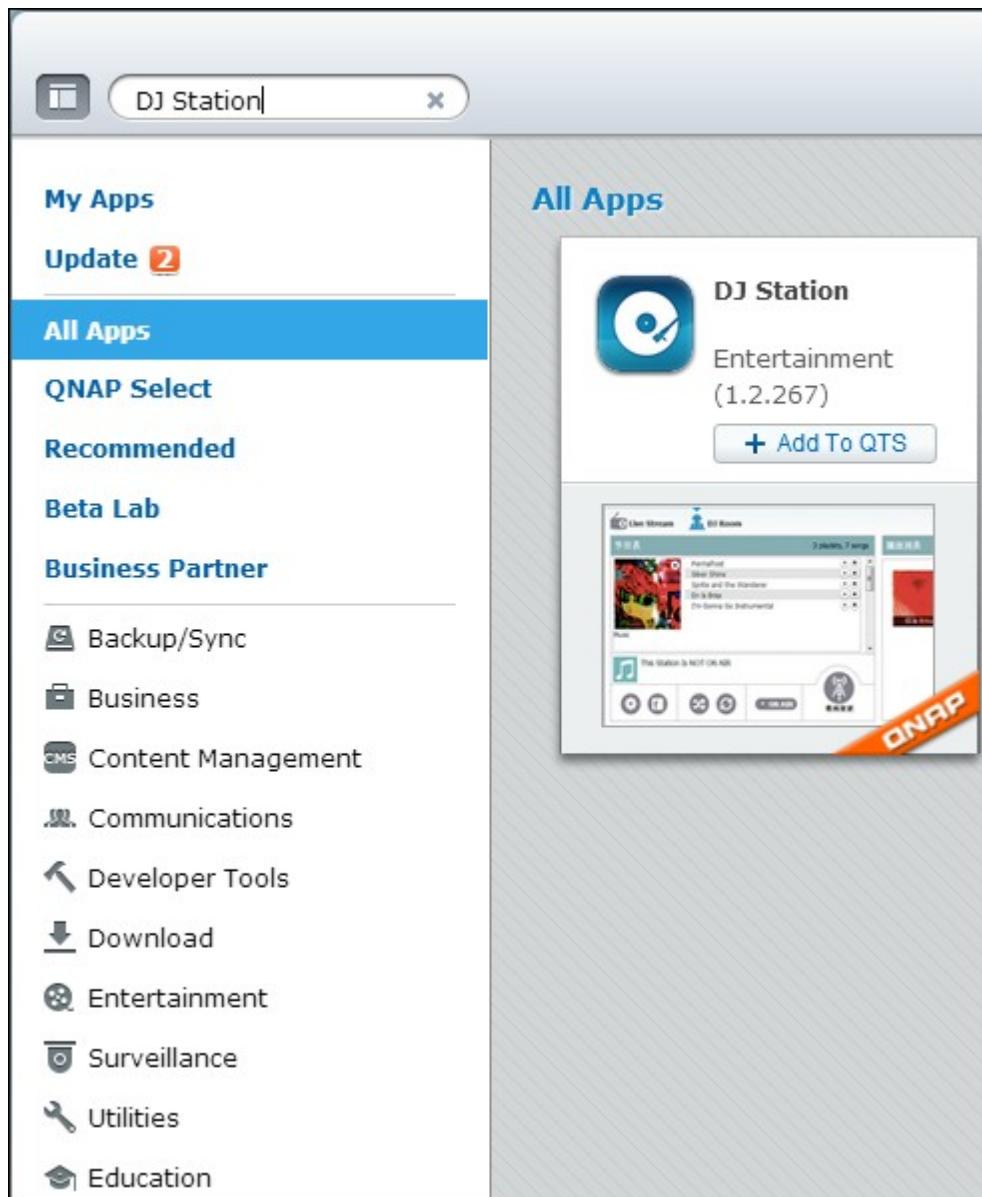
Apps are classified into categories listed in the left panel:



- **My Apps:** List apps that have been installed on the NAS. Note that the number shown next to the category name is the number of app updates available now.
- **All Apps:** List all apps that can be installed on the NAS.
- **QNAP Select:** List apps developed by QNAP.
- **Recommended:** List apps recommended by QNAP (they could be developed by QNAP or third party developers.)
- **Beta Lab:** List beta apps for your first-hand experiences.

- Apps by types: From Backup/Sync to Education, those are app categories listed to facilitate your app searches.

To search for an app, click the desired category introduced above or key in the keyword in the search box. Note that the search box will only search for apps within the selected category.



## Installing, updating and removing apps

To install an app, click the “+ Add to QTS” button and the installation process will begin.



After the installation process is complete, the “+ Add to QTS” button will turn to the “Launch” button and you can directly click this button to launch this newly installed app. This newly installed app will then show up in “My Apps”.

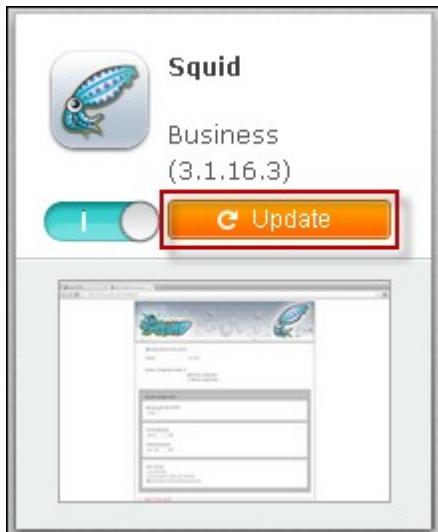


### Note:

- Make sure the NAS is connected to the Internet.
- QNAP is not responsible for troubleshooting any issues caused by the open source software/add-ons. Users are recommended to participate in the discussion in the QNAP community forum or contact the original creators of the open source software for the solutions.

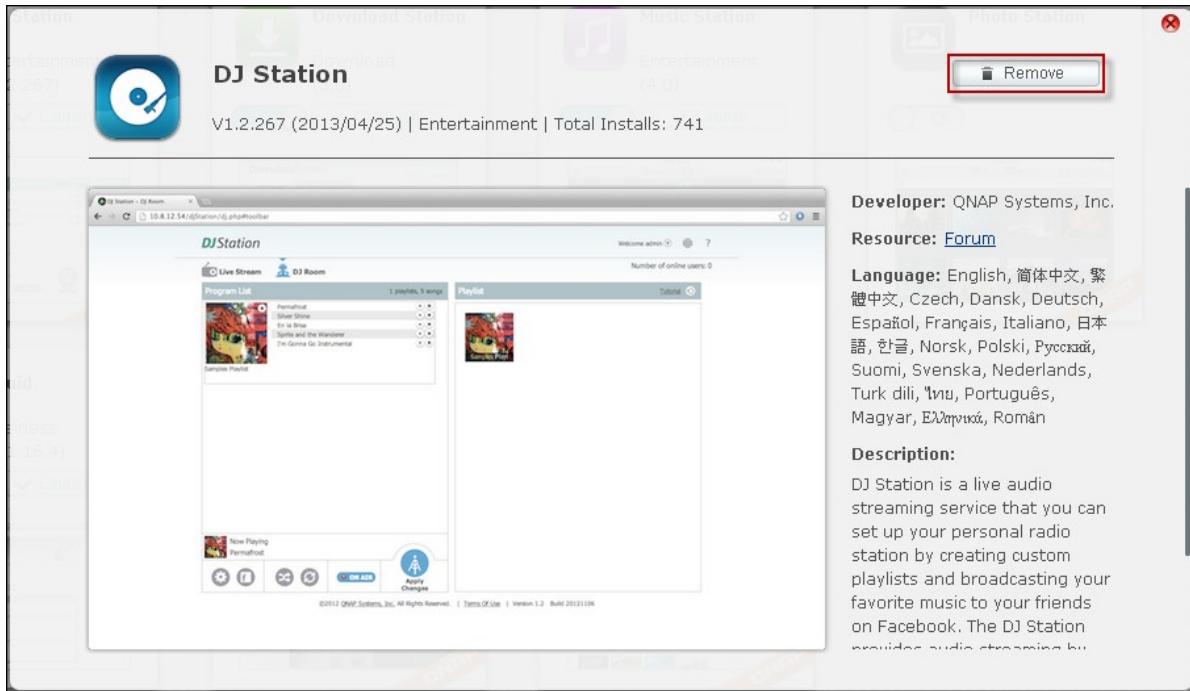
- When installing an add-on which requires a prerequisite app, the prerequisite add-on will be added to the installation queue automatically prior to the dependent add-on.
- If the app update process is canceled before it is finished, please install the app from the App Center again.

To update an app, click "Update" and click "OK" to confirm.



Alternatively, you may click "Update All" on top right side of the screen to install all updates and "Refresh" to refresh for the latest updates. The button will turn to "Launch" to signify that the update has been complete for an app.

To remove an app, first click an installed app to open its introduction page. click "Remove" on the page to uninstall it from the NAS and click "OK" to confirm.

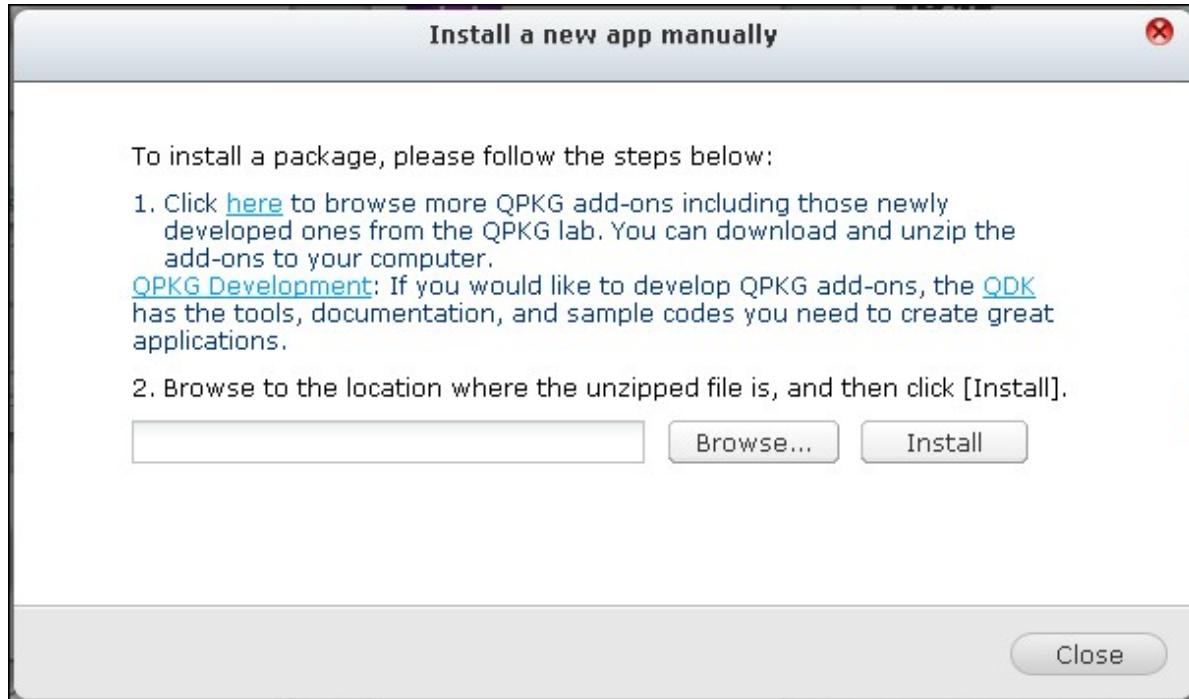


**Note:**

- Click  to enable or disable an app.
- For more apps, please visit the QNAP official site ([Resources > App Center](#)).

## Offline Installation

To install apps when the NAS is offline or beta apps that are not officially available on the QNAP App server, users can download the app files from QNAP website (<http://www.qnap.com/QPKG.asp>) or forum (<http://forum.qnap.com/>), unzip the files, and install the apps manually by clicking "Install Manually" on top right side of the page.



## 9. Use the LCD Panel

This feature is only provided by the NAS models with LCD panels. Please visit <http://www.qnap.com> for details.

You can use the LCD panel to perform disk configuration and view the system information.

When the NAS has started up, you will be able to view the NAS name and IP address:

N	A	S	5	F	4	D	E	3						
1	6	9	.	2	5	4	.	1	0	0	.	1	0	0

For the first time installation, the LCD panel shows the number of hard drives detected and the IP address. You may select to configure the hard drives.

Number of hard drives detected	Default disk configuration	Available disk configuration options*
1	Single	Single
2	RAID 1	Single -> JBOD -> RAID 0 -> RAID 1
3	RAID 5	Single -> JBOD -> RAID 0 -> RAID 5
4 or above	RAID 5	Single ->JBOD -> RAID 0 -> RAID 5 -> RAID 6

\*Press the “Select” button to choose the option, and press the “Enter” button to confirm.

For example, when you turn on the NAS with 5 hard drives installed, the LCD panel shows:

C	o	n	f	i	g	.	D	i	s	k	s	?	
-	R	A	I	D	5								

You can press the “Select” button to browse more options, for example, RAID 6. Press the “Enter” button and the following message shows. Press the “Select” button to select “Yes” to confirm.

C	h	o	o	s	e	R	A	I	D	5	?		
---	---	---	---	---	---	---	---	---	---	---	---	--	--

→	Y	e	s		N	o									
---	---	---	---	--	---	---	--	--	--	--	--	--	--	--	--

When you execute RAID 1, RAID 5, or RAID 6 configuration, the system will initialize the hard drives, create the RAID device, format the RAID device, and mount it as a volume on the NAS. The progress will be shown on the LCD panel. When it reaches 100%, you can connect to the RAID volume, for example, create folders and upload files to the folders on the NAS. In the meantime, to make sure the stripes and blocks in all the RAID component devices are ready, the NAS will execute RAID synchronization and the progress will be shown on “Storage Manager” > “Volume Management” page. The synchronization rate is around 30-60 MB/s (varies depending on the hard drive models, system resource usage, etc.)

**Note:** If a member drive of the RAID configuration was lost during the synchronization, the RAID device will enter degraded mode. The volume data is still accessible. If you add a member drive to the device, it will start to rebuild. You can check the status on the “Volume Management” page.

To encrypt the disk volume\*, select “Yes” when the LCD panel shows <Encrypt Volume?>. The default encryption password is “admin”. To change the password, login the NAS with an administrator account and change the settings in “Storage Manager” > “Encrypted File System”.

E	n	c	r	y	p	t		V	o	I	u	m	e	?	
→	Y	e	s		N	o									

When the configuration is finished, the NAS name and IP address will be shown. If the NAS fails to create the disk volume, the following message will be shown.

C	r	e	a	t	i	n	g	.	.	.					
R	A	I	D	5		F	a	i	l	e	d				

\*This feature is not supported by TS-110, TS-119, TS-210, TS-219, TS-219P, TS-410, TS-419P, TS-410U, TS-419U, TS-119P+, TS-219P+, TS-419P+, TS-112, TS-212, TS-412, TS-419U+, TS-412U.

The data encryption functions may not be available in accordance to the legislative restrictions of some countries.

## **View system information by the LCD panel**

When the LCD panel shows the NAS name and IP address, you may press the "Enter" button to enter the Main Menu. The Main Menu consists of the following items:

1. TCP/IP
2. Physical disk
3. Volume
4. System
5. Shut down
6. Reboot
7. Password
8. Back

### **TCP/IP**

In TCP/IP, you can view the following options:

1. LAN IP Address
2. LAN Subnet Mask
3. LAN Gateway
4. LAN PRI. DNS
5. LAN SEC. DNS
6. Enter Network Settings
  - Network Settings – DHCP
  - Network Settings – Static IP\*
  - Network Settings – BACK
7. Back to Main Menu

\* In Network Settings – Static IP, you can configure the IP address, subnet mask, gateway, and DNS of LAN 1 and LAN 2.

## **Physical disk**

In Physical disk, you can view the following options:

1. Disk Info
2. Back to Main Menu

The disk info shows the temperature and the capacity of the hard drives.

D	i	s	k	:	1	T	e	m	p	:	5	0	°	C
S	i	z	e	:	2	3	2		G	B				

## **Volume**

This section shows the hard drive configuration of the NAS. The first line shows the RAID configuration and storage capacity; the second line shows the member drive number of the configuration.

R	A	I	D	5							7	5	0	G	B
D	r	i	v	e	1	2	3	4							

If there is more than one volume, press the "Select" button to view the information. The following table shows the description of the LCD messages for RAID 5 configuration.

LCD Display	Drive configuration
RAID5+S	RAID5+spare
RAID5 (D)	RAID 5 degraded mode
RAID 5 (B)	RAID 5 rebuilding
RAID 5 (S)	RAID 5 re-synchronizing
RAID 5 (U)	RAID 5 is unmounted
RAID 5 (X)	RAID 5 non-activated

## **System**

This section shows the system temperature and the rotation speed of the system fan.

C	P	U	T	e	m	p	:	5	0	°	C		
S	y	s	T	e	m	p	:	5	5	°	C		

S	y	s	F	a	n	:	8	6	5	R	P	M	

## **Shut down**

Use this option to turn off the NAS. Press the "Select" button to select "Yes". Then press the "Enter" button to confirm.

## **Reboot**

Use this option to restart the NAS. Press the "Select" button to select "Yes". Then press the "Enter" button to confirm.

## **Password**

The default password of the LCD panel is blank. Enter this option to change the password of the LCD panel. Select "Yes" to continue.

C	h	a	n	g	e	P	a	s	s	w	o	r	d
						Y	e	s		→	N	o	

You may enter a password of maximum 8 numeric characters (0-9). When the cursor moves to "OK", press the "Enter" button. Verify the password to confirm the changes.

N	e	w	P	a	s	s	w	o	r	d	:		
												0	K

## **Back**

Select this option to return to the main menu.

## System Messages

When the NAS encounters system error, an error message will be shown on the LCD panel. Press the "Enter" button to view the message. Press the "Enter" button again to view the next message.



System Message	Description
Sys. Fan Failed	The system fan fails.
Sys. Overheat	The system overheats.
HDD Overheat	A hard drive overheats.
CPU Overheat	The CPU overheats.
Network Lost	Both LAN 1 and LAN 2 are disconnected in failover or load balancing mode.
LAN1 Lost	LAN 1 is disconnected.
LAN2 Lost	LAN 2 is disconnected.
HDD Failure	A hard drive fails.
Vol1 Full	The disk volume (1) is full.
HDD Ejected	A hard drive is ejected.
Vol1 Degraded	The disk volume (1) is in degraded mode.
Vol1 Unmounted	The disk volume (1) is unmounted.
Vol1 Nonactivate	The disk volume (1) is inactive.

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Version 3, 29 June 2007

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