- Infinite Video: as the Head of product design -



Responsibilities

- Define the design value proposition
- Streamline UX process shifting from waterfall to Lean + Agile
- Reorganize the team according to the new strategy
- Build the product roadmap jointly with customers and product management
- Run pre-sales design workshop
- Build product demos for tradeshows

Outcomes

- A successful transition from service to product on TV, companion devices and Desktop.
- Optimize UX process by reducing production costs by 60% supporting +40 scrum teams.
- Break the project team allocations to create UX centers of excellence.
- Simultaneously manage roadmaps from 4 devices on 5 technologies.
- Turned 4 prospects into paying customers 6 month of the latest product release
- Showcase product demo during IBC and CES

 Thomas DUGUE 23 Productor the last 4 years.

- Service Design: Canal Digital -

