

Thomas Ford

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SmithRx

RE: Sr. DevOps Engineer

Dear Hiring Manager,

I'm excited to apply for the Sr. DevOps Engineer role. The mission stood out right away—fixing a broken healthcare system with smarter, modern technology is exactly the kind of challenge I enjoy working on. I've spent the last several years building and supporting secure, scalable cloud and containerized environments, and I see a strong match between the work I've been doing and what your team is building at SmithRx.

My experience centers around AWS, Kubernetes, Terraform, and fully automated CI/CD pipelines. I've managed end-to-end infrastructure—from designing container-based systems, improving reliability and monitoring, to tightening security controls and keeping environments compliant. I've supported fast-growing platforms before, so scaling, debugging, or optimizing systems under pressure is familiar territory for me. I'm very comfortable working across engineering teams, improving pipelines, and building tooling that reduces noise and manual work.

Security is a natural part of how I work—hardening systems, integrating scanning tools into CI/CD, managing secrets properly, and aligning with frameworks like HIPAA and other regulated-environment requirements. I enjoy diagnosing issues, getting to root causes, and improving things so they don't break again. I also really value teams that share knowledge openly, move quickly, and aren't afraid to try new ideas, which fits the culture you've described.

SmithRx's mission, tech stack, and growth stage all align with what I'm looking for in my next role. I'd love the chance to bring my DevOps experience to the team and help build the next generation of your platform.

Thanks for taking the time to review my application—I look forward to the conversation.

Sincerely,
Thomas Ford

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